THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Office of the Ombudsman"

BI-ANNUAL REPORT FOR THE PERIOD

JULY-DECEMBER 2018

CAJ/DOC NO. 57/2019

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Hata Mnyonge ana Haki

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PREAMBLE

The Commission is a Constitutional entity established under Article 59(4) of the Constitution and the Commission on Administrative Justice Act, 2011. The Commission has a mandate, *inter-alia,* to investigate any conduct in state affairs or any act or omission in public administration in any sphere of Government and complaints of abuse of power, unfair treatment, manifest injustice or unlawful, oppressive, unfair or unresponsive official conduct.

Further, the Commission is the oversight agency of the right to fair administrative action and the right to access to information as provided for by Article 47 of the Constitution, the Fair Administrative Action Act, 2015 (FAA Act) and the Access to Information Act, 2016 respectively.

The Commission is required under section 8 (c) of the Commission on Administrative Justice Act ,2011 to report to the National Assembly on the complaints investigated and the remedial action taken thereon. It is pursuant to this statutory requirement that the Commission has compiled this report.

For the avoidance of doubt, this report is not an Annual Report that is required under Article 254 of the Constitution, but a statutory one limiting itself to reporting on complaints. The financial statements, activities and recommendations of the Commission on legal and administrative measures to address specific concerns are contained in the annual reports.

This bi-annual report covers the period between the 1st July 2018 and 31st December 2018.

DATED AT NAIROBI THIS DAY OF 2019

MR. LEONARD NGALUMA, MBS
COMMISSION SECRETARY/CEO

THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Hata mnyonge ana haki"

Bi-annual Report:July– December 2018					
No.	**Name of Complainant**	**Respondent**	**Classification of Complaint**	**Summary of Complaint**	**Remedial Action**
1.	Joseph NjagiKayindia CAJ/POL/015/3435/18 – AOL	National Police Service	Manifest injustice	An allegation that on 6th July 2018 the complainant, a transport agent was hired by a person well known to him to ferry wooden electricity poles within TharakaNithi County using his trailers. The driver and conductor were arrested by police officers from Marimanti Police Station in TharakaNithi County on allegations of ferrying illegal goods and arraigned in court. The police officers have refused to arrest the person who hired the complainant despite him disclosing the person's identity and location to the police.	The file was closed as the complainant was advised to raise the issues in his complaint before the court that was hearing the matter.
2.	Charles MosetiOanda CAJ/PE/040/2097/18 – AOL	Private Entity	Breach of contract	An allegation that sometime in 2016, members of the public from Kisii County were given money by Lumumba Nyaberi as soft loans. They were later informed that the loans became due and they were expected to pay the money back with hefty interests.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private entities.
3.	Irene Mukavi CAJ/POL/015/3437/18 – AOL	National Police Service	Delay	An allegation that the complainant was raped at an apartment located in Westlands while she was looking for a casual job of washing clothes and/or house. She reported the matter at the Parklands Police Station vide OB No. 61/11/7/2018 and the alleged perpetrator was arrested. Since then, no action had been taken	The file was closed as the alleged perpetrator was arraigned in court and was currently awaiting the commencement of the

				thereafter to take the matter to court.	case.
4.	Bernard Peter Nzioka CAJ/M.IGC/062/888/18 – AOL	Ministry of Interior and Coordination of National Government	Manifest injustice	An allegation that the Chief of Baba Dogo in Nairobi County grabbed a parcel of number a parcel of land in Baba Dogo that belonged to the complainant's mother.	The file was closed as the complainant did not have any documents in support of his assertion that the land in question belonged to his mother.
5.	Mary NjeriGachanja HUD/GPO/M.AGR/014/22/18 – AOL	Ministry of Agriculture, Livestock and Fisheries	Unfair treatment	An allegation that the complainant was unfairly dismissed from her post of Office Assistant at the NyayoTea Zones Development Corporation with effect from 9th September 2013. She was accused of absenteeism yet she adduced sufficient evidence that she was unable to come to work during the alleged period of absenteeism.	The file was closed as it was merged with CAJ/AGRI/014/291/18 – CAK
6.	AmisiOng'oloRao & Esther K. Jashon CAJ/M.LAN/022/1791/18 – AOL	Ministry of Lands and Physical Planning	Delay	An allegation that the complainant sought renewal of allotment in regards to land parcel UNS.RESD.PLOT NO. 935 – ATHI RIVER but the same was not undertaken as the file for the parcel of land could not be traced at the Registry. Further, the surveyor informed him that unless he parted with Kshs. 150,000 (facilitation fee) the Deed Plan for the parcel of land in question could not be processed.	
7.	Angela Wanga CAJ/KPLC/021/3	Kenya Power	Manifest injustice	An allegation that the complainant's mother, owner of account number 14509699 located in Kiembeni Estate, Mombasa County had been experiencing inflated	Commenced an inquiry, which is ongoing.

	31/18 – AOL			electricity bills. Her bill, which had been Kshs. 6,000 each month, had increased to Kshs. 16,000 and then to Kshs. 21,000 within 2 months despite the fact that there was no change in electricity consumption.	
8.	Anonymous vs. County Government of Garissa CAJ/OM/7/116/18	County Government of Garissa	Illegal conduct	An allegation that the Respondent had purchased business class tickets on KLM-Dutch Airlines amounting to Kshs. 4,692,464 in respect of the participation of the Governor and three (3) other officers from the County Government in the African Trade & Investment Global Summit in Washington DC.	The file was closed as a response from the Respondent addressed all the issues raised in our inquiry letter.
9.	In the matter of Suspension of Staff by Embu County Government CAJ/OM/7/117/18	County Government of Embu	Administrative injustice	An allegation that the Embu County Assembly Board had irregularly suspended two of its staff for allegedly leaking details of the County Assembly's 2018/2019 proposed expenditure relating to gym subscription for Members of the County Assembly, painting of septic tanks in vocational centres and purchase of land ostensibly owned by the County Government in the 2018/2019 budget estimates. The Board had allegedly suspended MutugiNjue and DaizyRutere, a communications officer and a Hansard reporter respectively for violation of the Official Secrets Act and the Access to Information Act, 2016.	The file was closed as a response from the Respondent addressed all the issues raised in our inquiry letter.
10.	Kenneth G. Riria	Judiciary	Delay	An allegation that MeruELC No. 176 of 2013 (Japhet Bundi vs. Timothy Marete) had taken an inordinately	The matter was referred to the Judiciary

	CAJ/JUD/001/20 159/18 – AOL			long time to resolve.	Ombudsperson for resolution.
11.	Christopher OnyangoOtieno HUD/M.LAN/022/ 197/18 – AOL	Ministry of Lands and Physical Planning	Delay	An allegation that on 15th July 2016, Tobias Morgan OdhiamboOpiyo, proprietor of land parcel NAIROBI/BLOCK/63/670 sought an official search for the same parcel of land at the Nairobi Registry. To date, the results were yet to be issued to him.	Requested further particulars from the complainant.
12.	SalesioMuchangi Njiru HUD/EMBU/M.LA N/022/196/18 – AOL	Ministry of Lands and Physical Planning	Illegal conduct	An allegation that the complainant is a beneficiary of land parcel number NGANDORI/KIRIARI 67 which is the subject of Nyeri Court of Appeal Succession Cause 50 of 2003. Before the matter was concluded, the Embu Land Registrar colluded with some parties to the succession cause to conceal information from the court.	The file was closed as the matter was the subject of a court matter.
13.	Samuel MutugiKibaara HUD/EMBU/CG/T HARAKANITHI/13 0/4/18 – AOL	County Government of TharakaNithi	Manifest injustice	An allegation that the complainant was employed by the Respondent with effect from 1st December 2014 for a period of four (4) years. Before the term expired, he was verbally dismissed, not paid for the last two (2) months of his contract which he had worked and his former employer refused to contribute to his gratuity fund. Further, the complainant alleged that since November 2016, the Salaries and Remuneration Commission had issued new higher rates of increment for officers of his cadre, which the Respondent had failed to implement the same.	Commenced an inquiry which is ongoing.

14.	Jackson Kimani CAJ/PE/040/2110/18 – AOL	Private Entity	Illegal conduct	An allegation that a person was destroying the road infrastructure on the area around Moi Airbase EastleighSection VII next to New Pumwani Estate in California. The culprit had grabbed a road reserve which runs from First Avenue to Milimani Street along the Moi Airbase Fence and was operating a timber yard, open garage and parking lot on the premises.	The file was closed as the Commission is not seized with the mandate to handle complaints against private entities.
15.	Miriam Lugalishi CAJ/NSSF/017/717/18 – AOL	National Social Security Fund	Manifest injustice	An allegation that the complainant, a medical laboratory technologist employed by the Ministry of Health requested her NSSF contribution from the Respondent but the same was not paid to her. She sought the payment on the grounds that she was no longer a contributor of the Scheme. She was advised that the same could not be paid to her unless she retired.	The file was closed as the facts did not reveal any issues that could be put to the Respondent to address.
16.	Joseph KanyiThiong'o CAJ/EGER.U/013/1582/18 – AOL	Egerton University	Manifest injustice	An allegation that the complainant had been teaching at the Respondent's Nairobi Campus as a Literature part time lecturer since 2010. However, the Respondent had not paid the complainant since April 2016 to date.	Commenced an inquiry, which is ongoing.
17.	Kariuki W. M. CAJ/M.EDU/013/1578/18 – AOL	Teachers Service Commission	Delay	An allegation that the complainant applied for benefits for a deceased teacher (TSC No. 342600) on 31st July 2018 but the same was yet to be processed.	Requested further particulars from the complainant.
18.	Mau Mau	Private Entity	Defamation	An allegation that on 3rd August 2018, Standard	The file was closed as

	Harambee Jamhuri Kenya CAJ/PE/040/2111/18 – AOL			Newspaper published an article that implicated members of the Respondent's body as drug traffickers. The complainants sought compensation for the aforestated defamation.	the Commission is not seized with the mandate to handle complaints against private entities
19.	MechaMaiyaka John HUD/KMTC PORT/004/30/18 – AOL	Kenya Medical Training College	Administrative Injustice	An allegation that the complainant was suspended from Port Reitz Medical Training College where he was a student based on a falsified psychiatric report, which indicated that he had a psychiatric problem.	Commenced an inquiry, which is ongoing.
20.	Evans Aricha CAJ/CG/TURKANA/126/5/18 – AOL	County Government of Turkana	Administrative injustice	An allegation that the complainant was a nurse employed by the Respondent under permanent and pensionable terms, having being employed in August 2016. Since February 2017, the complainant's salary has been stopped on allegations that he had absented himself from work.	The file was closed as the facts did not reveal any issues that we could put to the Respondent to address.
21.	Esther Mayieka CAJ/POL/015/3468/18 – AOL	National Police Service	Delay	An allegation that on 11thNovember 2015 as the complainant was driving towards Karen, a stranger forcefully entered her car (Nissan Patrol, KBD205G) at a U-turn on Mbagathi Way whereafter she drove to Lang'ata Police Station to report the incident. She met Inspector Evelyn Lwangasi who allowed her to first attend to an emergency at her children's school (The Nairobi Academy in Karen). She therefore left the	Commenced an inquiry which is ongoing.

				vehicle together with the car keys on the advice of Inspector Lwangasi who informed her that she could not leave the vehicle within the police station without leaving the keys behind. The Inspector called her after 15 minutes informing her to rush to the police station since she had been sent on another official duty by the OCPD. The Inspector called later after 10 minutes to inform her that she had released the vehicle to the stranger in her absence. The complainant reported the matter to the station and subsequently recorded a statement with the DCIO on 13thDecember 2015 (OB No. 31/13/12/15). Despite reporting and making follow-ups, the matter has remained outstanding with the stranger together with the person who had directed him, a Mr. Robert MachariaMuiruri, being arrested in July 2018 but released thereafter. The vehicle's whereabouts are still unknown and no action has been taken against Inspector Lwangasi who colluded with the suspects and aided them to take possession of the said vehicle from the police station illegally. Further, the complainant also fears for her safety and security as well as her family's due to her unrelenting search for justice by following up the matter.	
22.	MurithiAnampiu CAJ/M.FIN/000/1	Retirement Benefits Authority	Administrative injustice	An allegation that Kenextel Pension Scheme fund had failed to pay the complainant's pension dues despite the fact that he was entitled to the same by virtue of	The file was closed as the matter was addressed to the office

	070/18 – AOL			having worked for the erstwhile Kenya post & Telecommunications Corporation. The Scheme alleged that the complainant never filled the option to join the former Kenya Post & Telecommunications Corporation before his resignation, and as such, he was not eligible to join the Scheme.	best placed to address it.
23.	Jamila Sheikh Abdi CAJ/M.IMM/003/333/18 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for her National ID Card on 5thDecember 2017 at the Mandera East Registration Office. At the time of the application, she furnished the said office with the requisite documents in support of the same and was issued with a waiting card with the serial number 2447261433.To date, she was yet to be issued with her National ID despite numerous follow-ups.	Commenced an inquiry, which is ongoing
24.	MurungiKaibiriaRukirangi CAJ/M.ENV/038/151/18 – AOL	Ministry of Environment and Forestry	Administrative injustice	An allegation that the complainant is a retired officer who served in the Kenya Meteorological Department from 18th July 1970 to 1st August 2001. At the time of his retirement, the package for his retirement benefits (lumpsum and monthly benefits) was calculated based on his last salary of Kshs. 14,210. However, the last salary was later adjusted by the court in Nairobi HCCC No. 709 of 2003 through an Order of 10th May 2004 to Kshs. 16,190. Following the Order, the Ministry of Environment, Natural Resources and Regional Authorities, as it then was, subsequently paid him the salary arrears vide the payment voucher dated 3rd February 2016. He also	Commenced an inquiry, which is ongoing.

				submitted relevant documents to the Ministry for onward transmission to the Department of Pensions for payment of outstanding lumpsum and monthly benefits arising out of the adjustment. In spite of the foregoing, he is yet to receive any payment or communication on the same.	
25.	Francis G. Apiria CAJ/M.EDU/013/1599/18 – AOL	Kenya Utalii College	Administrative injustice	An allegation that the complainant was transferred from Housekeeping and Laundry Department to Business Administration as a Senior Assistant Lecturer with effect from 28th October 2013. His salary was paid until May 2016 when it was stopped without notice or explanation, and to compel the respondent to pay the same, the complainant failed to submit the marks for self-sponsored students for the January-April 2017 semester. To amicably resolve the matter, the complainant held a meeting with the Director of Studies on 8th March 2018 wherein it was agreed that the respondent would write a commitment letter in regards to payment of the complainant's salary arrears and that there would be no victimization for his act of withholding students' marks. Instead of the agreement being implemented, the complainant was transferred to the Business Development and Consultancy Services Department as a Sales Co-ordinator, an act he considered a demotion. Further, there has been no communication from the respondent regarding payment of his salary arrears.	Commenced an inquiry which is ongoing.

26.	Charles MainaKariuki HUD/NYERI/CG/NYERI/065/12 /18 – AOL	County Government of Nyeri	Administrative justice	An allegation that the complainant was employed by the respondent as a driver until 24th June 2018 when he was dismissed on account of driving under the influence, careless driving and responding to a non-existent fire. He appealed the dismissal but the decision of the appeal was yet to be communicated to him.	Requested further particulars from the complainant
27.	PatriciahNjeriMaina HUD/NYERI/M.IGC/062/193/18 – AOL	Ministry of Interior and Coordination of National Government	Manifest injustice	An allegation that the complainant sought the assistance of the Chief of Iriam Location within Othaya Sub-County in resolving a dispute she had with another woman. Instead of the Chief being impartial in the matter, he took the side of the other woman, which forced the complainant to report the matter to the police. The same Chief started interfering with the police case.	The file was closed as the matter was resolved by the Nyeri Department of Criminal Investigations.
28.	Peter WahomeKamoche& Another CAJ/ROC/001/2071/18 – AOL	Registrar of Companies	Inefficiency	An allegation that the respondent has failed to recognise and register directors of Midlands Public Limited Company who were voted in by shareholders of the said company. This is despite the fact that the complainants had severally written to the respondent requesting the same.	Commenced an inquiry which is ongoing.
29.	Sarah KeruboJuma& Jackson Koech CAJ/KU/013/159	Kenyatta University	Unfair conduct	An allegation that the complainants were scheduled to graduate from Kenyatta University in July 2016 after completing their four (4) year courses. However, they were removed from the graduation list and subject to disciplinary proceedings based on allegations that they	The file was closed as the facts did not reveal any impropriety by the respondent.

	4/18 – AOL			had tampered with the University system to change their grades. Thereafter they were dismissed from the University, a decision they appealed without any success.	
30.	Catherine WanguiMachari a CAJ/M.SPOR/031 /69/18 – AOL	Ministry of Sports and Heritage	Administrativ e injustice	An allegation that the complainant, an ex-employee of the respondent had not been paid her contractual service gratuity since she left employment in 2012 (6 years ago). This was despite the fact that the complainant had severally followed up on the same.	Requested further particulars from the complainant
31.	Rodgers Wilson Malumbe CAJ/M.EDU/013/ 1595/18 – AOL	Ministry of Education, Science and Technology	Administrativ e injustice	An allegation that the complainant's son, John Nehemiah Malumbe had been sent home from his school, Esalwa Secondary School in Luanda, Vihiga County on allegations that he punched one Joseph Amia and damaged his eye. The school had sent home his son with his mattress and metal box without informing the complainant of the same. The student was also not allowed to carry his textbooks despite the fact that he is expected to seat his final examinations in November 2018.	The file was closed as the matter was addressed to the Vihiga County Education Director, the office best placed to address it.
32.	Morris Muteti&DansonM uema CAJ/KET/021/337	Kenya Electricity Transmission Company	Manifest injustice	An allegation that the complainants are the registered proprietors of land parcel LR 1491 at MUPUTI/KIIMA KIMWE within Machakos County. The respondent had constructed a sub-station on the said land without compensating them.	The file was closed as the matter was the subject of an ongoing Court case.

	/18 – AOL				
33.	KagwiiMugii HUD/NYERI/022/201/18 – AOL	Ministry of Lands and Physical Planning	Land dispute	An allegation that the late KaguiMuriru was the registered proprietor of land parcel OTHAYA/GURA/529, and to protect the property, one of his beneficiaries KaguruKagwi placed a caution on it on 6th August 2001. However, the same was removed without the applicant being informed. Since then, the ownership of land has been passed to several people resting with John NderituWahome who was issued a Certificate of Title on 8th July 2011.	The file was closed as the complainant was advised to seek judicial intervention.
34.	Philip Bosita CAJ/KU/013/1596/18 – AOL	Kenyatta university		An allegation that the matatu operators at commuters' stage adjacent to Kenyatta University's main gate engaged in drug use. Further, they had turned the University's wall into a urinating ground.	The file was closed as the matter was referred to the Nairobi City County Government for resolution.
35.	K. Riungu for Neggib Systems CAJ/CG/THARAKANITHI/130/5/18 – AOL	County Government of TharakaNithi	Breach of contract	An allegation that the Respondent had failed to pay the complainant money for contracts awarded to him for the proposed construction of a female ward at Chuka District Hospital vide Tender number TNCG/BDG/05/2014-15.	Commenced an inquiry which is ongoing.
36.	Anthony NyaochiObunga HUD/GPO/P.AD	Ministry of Interior and Co-ordination of National	Inefficiency	An allegation that the complainant on 17th September 2018 reported to the Embakasi East Chief a matter wherein one Barack Omondi had refused to refund Kshs. 1520 that the complainant had loaned him. The said	The file was closed as the complainant was advised that the matter was a debt collection in

	M/062/197/18 – AOL	Government		Chief called the alleged offender who promised to return the money on 28th September 2018 but did not honour the same. When the complainant sought the Chief's further assistance, the Chief sent him away from her office.	nature, and as such the Chief lacked jurisdiction over the same.
37.	Michael MwithigaNjenga CAJ/ODPP/027/192/18 – AOL	Office of the Director of Public Prosecutions	Incompetence	An allegation that the Respondent charged George Peter Karanja with a lesser charge and did not charge John Hiuhu and Jane NjeriKinyanjui in a matter reported by the complainant at Riruta Police Station vide OB Number 20/13/07/2018 implicating all of them in abduction, drugging, poisoning and assault causing bodily harm. This is despite the fact that the complainant adduced sufficient evidence that could have led to their conviction.	The file was closed as the matter was addressed to the Office of the Director of Public Prosecutions, the office best placed to address it.
38.	Paul & Company Advocates CAJ/JUD/001/2082/18 – AOL	Judiciary	Inefficiency	An allegation that the file in regards to Milimani High Court Miscellaneous Application No. 540 of 2018 had been missing from the Court Registry since 24th September 2018.	Commenced an inquiry, which is ongoing.
39.	Charles Mageto (Anonymous) CAJ/CG/KISII/070/19/18 – AOL	County Government of Kisii	Administrative injustice	An allegation that the Kisii County Public Service Board advertised for the post of the Administrator for KitutuChahe North Ward but the recruitment process was unfairly undertaken. The Board did not consider the qualifications of the applicants but instead awarded the post to the Governor's cronies.	The file was closed as the Complainant was referred to our Kisumu office.
40.	Peter	Ministry of	Delay	An allegation that the complainant sought to have his	Commenced an

	SimiyuWamula HUD/GPO/M.LAN /022/204/18 – AOL	Lands and Physical Planning		parcel of land KAKAMEGA/LUGARI/1453 sub-divided into four (4) parts; which were allocated new parcel numbers 4227, 4228, 4229 and 4230. He paid the prescribed fees and submitted the requisite documents to the Kakamega land registry sometime in 2014 but the Certificates of Titles for the new parcel numbers were yet to be issued to the new owners.	inquiry, which is ongoing.
41.	Samuel MutheeM'Ibere HUD/GPO/M.LAN /022/205/18 – AOL	Ministry of Lands and Physical Planning	Illegal conduct	An allegation that the Meru Land Adjudication Officer has failed to comply with the Court Order emanating from Nairobi Civil Appeal No. 129/2005 *(Alfred Mworia& 110 Others vs. Republic & 12 Others.)*	The file was closed as the complainant was advised to refer the matter to the Court that issued the Order in question.
42.	James OtienoOwiti CAJ/SASRA/025/ 153/18 – AOL	Sacco Societies Regulatory Authority	Delay	An allegation that the complainant lodged a complaint with the Respondent regarding deductions from his payslip by Metropolitan SACCO to service a loan that he cleared on 29th April 2015 but no action has been taken to compel the SACCO to stop the deductions.	Commenced an inquiry, which is ongoing.
43.	Jonah MainaNjenga CAJ/NYS/031/70/ 18 – AOL	National Youth Service	Administrative injustice	An allegation that the Complainant joined the National Youth Service on 3rd October 2017 at Gilgil and passed out on 2nd February 2018; and was sent to Naivasha Technical Training College for national building. The complainant was given a break from the institution on 17th July 2018 but when he reported back after two (2) weeks, he was that he had been disqualified from	Commenced an inquiry, which is ongoing.

				service without any further explanation.	
44.	Alexander MwanthiMaingi CAJ/POL/015/3484/18 – AOL	National Police Service	Delay	An allegation that on 27th January 2017, the Complainant reported a matter of injury resulting from a motor vehicle and theft of his phone at the Kamukunji Police Station vide OB Number 21/27/1/2017 but no action has been taken thereon to apprehend the suspects in the matter. The complainant also alleged that Safaricom had refused to release information for the person who was currently using the Complainant's stolen mobile phone.	Commenced an inquiry which is ongoing.
45.	MzeeKageni CAJ/P.ADM/062/918/18 – AOL	Ministry of Interior and Co-ordination of National Government	Illegal conduct	An allegation that the complainant's 3.25 acres of land had been grabbed by the Assistant Chief of Maguta Sub-Location in Nyeri County. The area Chief had facilitated the alleged land grabbing.	Requested further particulars from the Complainant.
46.	Community of Mbiriri Sub-Location CAJ/M.IGC/062/923/18 – AOL	Ministry of Interior and Co-ordination of National Government	Incompetence	An allegation that the Respondent had failed to take administrative action against the Senior Assistant Chief for Mbiriri Sub-Location following his conviction with the offence of assault causing actual bodily harm. Specifically, it was alleged that the Assistant Chief was found guilty by Nyeri Chief Magistrates Court in Criminal Case No. 347 of 2011 on 13th September 2017 and the conviction later confirmed by the High Court in Criminal Appeal No. 164 of 2012 on 16th March 2018.	Commenced an inquiry, which is ongoing.

47.	Steven KariukiKiriamburi HUD/EMBU/CG/EMBU/089/24/18 – AOL	County Government of Embu	Administrative injustice	An allegation that when the Complainant was promoted from Senior Assistant Livestock Production Officer (Job Group 'L') to Chief Assistant Livestock Production Officer (Job Group 'M') he realised that his colleagues who were serving in the same position were being paid a basic salary of Kshs. 56,970 while he was being paid Kshs. 51,660.	The file was closed as the Respondent had addressed the matter adequately, and there was no malfeasance on its part.
48.	Kevin Isika CAJ/IPOA/015/3483/18 – AOL	Independent Policing Oversight Authority	Inefficiency	An allegation that on 9th June 2018, the complainant lodged a matter with the Respondent alleging that one Constable Mugambi had attempted to kidnap and kill him. The matter was recorded and allocated a reference number: 1181/2018 and assigned to an investigating officer, Mr. Boniface. Since then, no substantive action has been taken to address his complaint.	Commenced an inquiry, which is ongoing.
49.	Ali Mohamud Hussein CAJ/M.IMM/003/339/18 – AOL	Department of Immigration	Manifest injustice	An allegation that the complainant,holder of Kenyan Passport Number numberA955588was stranded at Addis Ababa Bole International Airport, Ethiopia for almost two (2) weeks. He had been travelling from South Africa in possession of a letter from the Kenyan Embassy in Pretoria having lost his Passport while there when the Immigration officers at the Jomo Kenyatta International Airport refused to admit him into the country on allegations that the letter he possessed was not genuine. The complainant had been travelling on board Ethiopian Airlines, which was compelled to take him	Commenced an inquiry, which is ongoing.

				back to South Africa. During the layover at Addis Ababa, South Africa refused to admit the complainant back into the country, forcing him to remain at Addis Ababa.	
50.	SilperAdongoJuma CAJ/M.LAN/022/1825/18 – AOL	Ministry of Lands and Physical Planning	Delay	an allegation thatthe complainant's husband, the late Paulus JumaOyugi, died intestate on 10th July 2004 and at the time of his death, was the proprietor of land parcel No. KISUMU/WANGAYA/2616. The said parcel of land was fraudulently and irregularly transferred to the late Gilbert OmenyaAgwom and the matter was reported to the National Land Commission, which conducted investigations and found that the transfer was fraudulent and thus directed the Nyando/ Muhoroni/ NyakachLand Registrar to revoke the Titles KISUMU/WANGAYA/5997, 5998 and 5999 and reinstate the original number KISUMU/WANGAYA/2616 in the name of Paulus JumaOyugi. While the Registrar proceeded to give notice of intention to revoke the titles vide the letter dated 1stAugust 2013, no further concrete action had been taken to fully implement the directive by reinstating the original title. The complainant subsequently obtained the Letters of Administration for the estate of the deceased and furnished the Registrar's office with copies of the same and paid the requisite registration fee of Kshs. 500 on 9thJuly 2018, but nothing had happened to date and no	Commenced an inquiry, which is ongoing.

				communication had been made by the office on the matter.	
51.	Thomas OmolloOpon CAJ/M.LAN/022/ 1824/18 – AOL	Ministry of Lands and Physical Planning	Manifest injustice	An allegation that the Complainant's father, the late OponOsoro, was the proprietor of land parcel No. 1681 Kisumu Boarder Adjudication Section in Kisumu County. Ownership of the said parcel of land was the subject of proceedings before the then Land Adjudication Officer in Case No. 183/79 which was decided in favour of his father on 3rdMay 1982. The decision was challenged by RufinusNdegeAtito by way of an appeal to the Minister under Section 29 of the Land Adjudication Act (Appeal No. 176 of 1985) which appeal was dismissed after hearing. Thereafter, the complainant discovered that another person, Silvanus JumaFwaye, laid claim on the said parcel of land alleging that the decision of the Land Adjudication Officer was allowed by the Minister. Upon scrutiny of the documents, it was discovered that Mr. Fwaye who was not party to the proceedings alleged that he was the Respondent in the appeal which was not true. Further, the appeal No. 168 of 1985 as well as the date of the decision, 12thMarch 1986, were different from the genuine one. The Complainant believes that the second decision and attendant documents in favour of Mr. Fwaye were forged and fraudulent. The complainant brought the matter to the attention of the Ministry which subsequently wrote to the	Commenced an inquiry, which is ongoing.

				Nyando Deputy County Commissioner vide a letter dated 25th July 2018 requesting for determination of the genuine judgement. Since then, there has been no communication from the Ministry on the same and the matter remains outstanding to date.	
52.	Godfrey Chisienga CAJ/M.YOU/031/71/18 – AOL	Ministry of Youth and Sports	Unfair treatment	An allegation that the complainant was employed by the Youth Enterprise Development Fund on a three (3) year contract, and the same ended in April 2018. He was due to be paid his gratuity after clearing with his former employer, which he did immediately after the end of his contract. The complainant had learnt that his colleagues whose contract had ended at the same time as his had been paid their gratuity yet his was yet to be paid. The complainant had lost an office computer whose cost he had requested to be deducted from his gratuity.	Requested supporting documents from the complainant.
53.	Stephen NyagaKange HUD/EMBU/M.LAN/022/208/18 – AOL	Ministry of Lands and Physical Planning	Delay	An allegation that the complainant, proprietor of land parcel NGANDORI/NGOVIO/169 had a boundary dispute with his neighbor, proprietor of land parcel number NGANDORI/NGOVIO/165 and referred the same to the Embu Land Registrar for resolution. Since 1992, several summonses have been issued to the parties but none have materialized into an actual mediation by the Registrar.	Commenced an inquiry, which is ongoing.
54.	Anonymous vs. Police	National Police Service	Manifest injustice	An allegation that the promotions in the National Police Service were not based on merit, professional	Commenced an inquiry, which is

	CAJ/POL/015/3498/18 – AOL			qualifications or experience on the job but on connections and through corrupt practices where an officer paid for a promotion.	ongoing.
55.	James WamaiWamuyu HUD/NYERI/M.LAB/017/87/18 – AOL	Ministry of Labour and Social Protection		An allegation that the complainant was employed as a security guard by Newhnam Services International Limited Company from 22nd May 2018 until 30th June 2018 when his employment was terminated. He was not paid his terminal dues, which necessitated his escalation to the Nyeri Labour Officer but the said office had not taken any action to resolve the matter.	Commenced an inquiry, which is ongoing.
56.	Munyasa& Company Advocates for APCAbdinasir A. Abdikadir CAJ/POL/015/3496/18 – AOL	National Police Service	Administrative injustice	An allegation that the complainant was wrongfully dismissed from Administration Police Service without being an opportunity to defend himself against the charges that were leveled against him.	The file was closed as the matter was addressed to the Deputy Inspector General, the office best placed to address it.
57.	Anonymous vs. Lake Basin Development Authority CAJ/LBDA/135/2/18 – AOL	Lake Basin Development Authority	Corruption	An allegation that the Respondent was misappropriating funds through authorization of payment for fictitious goods and services that were never delivered.	The file was closed as the matter was addressed to the Ethics and Anti-Corruption Commission, the office best placed to deal with corruption.

58.	Samson KarafaKevolwe CAJ/M.LAN/022/1828/18 – AOL	Ministry of Lands and Physical Planning	Delay	An allegation that the officers at the Mbale Land Registry have refused to implement the Court Order originating from Vihiga Principal Magistrates' Misc. Applic.90of 2001 *(Samson KarafaKevolwe vs. Elijah AyiegoKevolwe)*	The file was closed as the complainant was advised to seek assistance from the court that issued the Order in question.
59.	Moses Kagumba CAJ/M.EDU/013/1632/18 – AOL	DedanKimathi University of Technology	Administrative injustice	An allegation that the complainant was employed as a part-time lecturer at the Respondent's School of Science for the period between May 2016 and December 2017 but was no compensated for the same.	Commenced an inquiry, which is ongoing.
60.	Francis Seurei for Humphrey Kiprotich (Deceased) CAJ/M.TOU/024/44/18 – AOL	African Tours and Hotels Limited	Administrative injustice	An allegation that Humphrey Kiprotich was the driver to Stephen Kositeny, the then Managing Director of African Tours and Hotels when he was involved in a road accident where both of them perished. The insurance company paid the beneficiaries of Stephen Kositeny (former president Moi's son-in-law) but not the driver's beneficiaries. Further, the complainant alleged that the late Humphrey Kiprotich's employer did not pay his beneficiaries any death benefits.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private entities.
61.	Yvonne KarantoMarangu CAJ/JUD/001/2095/18 – AOL	Judiciary	Administrative injustice	An allegation that the complainant was was employed in the Judiciary as a clerk at the Chuka Law Courts from September 2008 to July 2009 when she was interdicted from work for alleged corruption. The criminal case against her at the Embu Chief Magistrates Court (Anti-Corruption Case No. 2 of 2009) was subsequently	Commenced an inquiry which is ongoing.

				decided on 22nd July 2011 wherein she was acquitted on two counts and convicted on one count. While she subsequently appealed against the conviction at the Embu High Court (Criminal Case No. 122 of 2011), the Judicial Service Commission (JSC) went ahead and dismissed her on account of gross misconduct and the conviction. Following the quashing of the conviction and setting aside of the Sentence by the High Court on 2nd July 2013, she lodged a second appeal against the dismissal and enclosed a certified copy of the judgement. Despite this, the complainant received a response from JSC on 4th June 2015 informing her that the appeal had been rejected on the ground that there was no new material facts advanced. She believes that her case was not handled fairly since JSC did not consider the fact that the conviction that had formed the basis of her dismissal had been quashed hence it materially changed the facts of her case.	
62.	George Amati CAJ/M.LAB/017/741/18 – AOL	Ministry of Labour and Social Protection	Delay	An allegation that the complainant was dismissed by his former employer, Mini Bakeries Limited with effect from 6th September 2018 on allegations of absenteeism. This was despite the fact that he was away on medical leave as a result of a work related injury and had medical certificates to support the same.	The file was closed as the complainant was advised to pursue the resolution of his complaint with the Directorate of Occupational Safety and Health Services

63.	Lucy kibogo CAJ/NSSF/017/739/18 – AOL	National Social Security Fund	Delay	An allegation that the Respondent's banking hall officers were very inefficient and the systems were slow. Some counters were unattended for approximately half an hour.	Requested further particulars from the complainant
64.	Anonymous vs. Police (Re. Promotions) CAJ/POL/015/35048/18 – AOL	National Police Service	Manifest injustice	An allegation that promotions, in particular within the Department of Criminal Investigations are not based on merit, professional qualifications or experience on the job but on connections and through corrupt practices where an officer pay for a promotion. As a result of this, old officers amass commendations over the years of their service without any commensurate promotions.	Commenced an inquiry, which is ongoing.
65.	Anonymous vs. Police CAJ/POL/015/3498/18 – AOL	National Police Service	Manifest injustice	An allegation that the promotions in the National Police Service were not based on merit, professional qualifications or experience on the job but on connections and through corrupt practices where an officer paid for a promotion.	The file was closed as the matter was referred to the National Police Service Commission for resolution.
66.	Xi Jinpig CAJ/KAA/004/392/18 – AOL	Public Officer	Harassment	An allegation that Chinese foreigners were being harassed by officials at the Jomo Kenyatta International Airport in particular at customs where their bags were opened and foodstuffs removed. Some of the officers demanded that the foreigners pay 50 Dollars for the foodstuffs yet the money was not receipted. Further, the complaint alleged that visitors arriving on Flight KQ 5220 are subjected to lengthy queuing and	The file was closed as the matter was referred to the Kenya Airports Authority for resolution.

				opening of their luggage while other travelers from other flights are not subjected to the same.	
67.	NyamweyaMamboleo (Okioga&Nyabaro) CAJ/ATI/M.LAN/022/1831/18 – AOL	Ministry of Lands and Physical Planning	Illegal conduct	An allegation that land parcel number KISII TOWNSHIP/BLOCK 1/190 registered to the late Mary KwambokaOkioga was transferred to Zachary John OndiekiOnchuru without the knowledge of the deceased's estate administrators, Charles KomboOkioga and KefaAtandiNyabaro. The complainant sought information on the circumstances under which the transfer was undertaken.	Commenced an inquiry, which is ongoing.
68.	Stephen KanyiMuriithi HUD/NYERI/M.INF/023/11/18 – AOL	E-citizen	Ineptitude	An allegation that the complainant lodged an application for a Certificate of Good conduct via the Ecitizen Portal and paid through MPESA for the same on 30th November 2018 at 11.36 am. Despite getting a response from MPESA that the transaction was completed, the same was yet to be reflected on the Portal.	Commenced an inquiry, which is ongoing.
69.	Mary MuthoniNjoroge CAJ/POL/015/3524/18 – AOL	National Police Service	Unresponsive official conduct	An allegation that the Complainant was receiving threats, necessitating her to report the same to the Nakuru Police Station but no action was taken to investigate the report or apprehend the suspects.	The file was closed as the Officer Commanding Police Division,Iten indicated that there was no sufficient proof to sustain an investigation.
70.	Patricia	Private Entity	Breach of contract	An allegation that the complainant was working for Morris & Company Limited as a sales executive until April	The file was closed as the Commission is not

	KavitheMwanza CAJ/PE/040/2156/18 – AOL			2018 when her employment was terminated without any notice or salary in lieu of the same.	seized with the mandate to handle matters that are between private parties.
71.	George OkeyoAbebe CAJ/M.LAN/022/1843/18 – AOL	Ministry of Lands and Physical Planning	Ineptitude	An allegation that the complainant has severally visited the Respondent's offices seeking the results for an official search regarding land parcel LR Number 7785/716 as the file could not be traced at the Registry.	Commenced an inquiry, which is ongoing.
72.	BenardYahuma CAJ/CG/KILIFI/103/13/18 – AOL	Kilifi-Mariakani Water & Sewerage Company Limited	Unfairness	An allegation that the Respondent had failed to supply the complainant with clean and safe water for a period of one (1) month. Further, the complainant alleged discrimination in water supply as the Respondent was supplying water to the Kilifi County Government Water Minister in the same area of the complainant's residence.	Commenced an inquiry, which is ongoing.
73.	Anonymous Vs. Private Entity CAJ/PE/040/2157/18 – AOL	Private Entity	Harassment	An allegation that Musoni Microfinance lent Kshs. 450,000 to a Mr. JosphatOdanya sometime in December 2017 on an agreement that he would repay the same within 24 months, commencing on January 2018. Before the time lapsed, Musoni Microfinance officers started harassing the debtor at unofficial hours demanding that he pay back the entire amount.	The file was closed as the Commission is not seized with the mandate to handle matters that are between private parties.
74.	Gaita& Company	Ministry of Lands and	Delay	An allegation that the complainant had paid for the processing of leases regarding land parcels	Commenced an inquiry, which is

	Advocates for Sophia Properties Limited CAJ/M.LAN/022/ 1842/18 – AOL	Physical Planning		MAVOKOBLOCK15/ (239, 243, 318, 278, 378, 319, 296, 245, 365, 246, 129, 9, 353, 248,92, 352, 249, 101, 34) on diverse dates between 2013 and 2017 but the same were yet to be processed.	ongoing.
75.	Anthony Mchengo CAJ/M.LAB/017/ 743/18 – AOL	Ministry of Labour and Social Protection	Delay	An allegation that Winners Chapel, Nairobi contracted the complainant to perform mechanic duties, which he did at the cost of Kshs. 799,000. However, he was not paid for services rendered, which necessitated him to seek the assistance of the Industrial Area Labour Officer. The officer wrote several Demand Notices to Winners Chapel resting with the Notice of 22nd August 2018. Since then, no further action has been taken to progress the matter and the complainant was advised by the Labour Officer to engage a lawyer of his choice and lodge the matter in court.	Commenced an inquiry, which is ongoing.
76.	Concerned Staff vs. KNH CAJ/M.HEA/012/ 440/18 – AOL	Kenyatta National Hospital		An allegation that RoselindaJuma, employed by the Respondent had attained her position in reliance on a forged certificate alleged issued by Kenyatta University. She was summoned by the respondent's Human Resource Officer and Head of Security to shed light on the allegations but she refused to heed to the summons.	Commenced an inquiry, which is ongoing.
77.	Anonymous vs. Mwea Rice Mills	Mwea Rice Mills	Administrative injustice	An allegation that workers at Mwea Rice Mills are forced to work from 7am to 11pm without any payment for overtime and they are not entitled to any leave days.	The file was closed as the matter was referred to the Labour

	CAJ/M.AGRI/014 /313/18 – AOL			Further, some of the workers have been on casual terms for almost 5 years without the same being converted into permanent terms.	Commissioner for resolution.
78.	William KiplagatKigen CAJ/ELD/POL/01 5/93/18-SK	National Police Service	Unfair Treatment	The complainant, a former police constable, alleged that he was unfairly dismissed from service in 2003. He alleged that the ground for dismissal was an allegation that he aided prisoners to escape. The matter went to court and he was allegedly found innocent whereupon he appealed for the dismissal within National Police Service but the appeal was disallowed. He further claimed that he was not paid his pension benefits upon dismissal.	We inquired with the Deputy Inspector General who indicated that the complainant was dismissed on valid grounds and his appeal was disallowed by the Disciplinary Appeal Board and that consequently he was not entitled to any pension benefits pursuant to section D 25(2) of the Public Service Human Resource Policies and Procedures Manual of May 2016.
79.	Abraham KibetChirchir CAJ/ELD/JUD/00	Judiciary	Inefficiency	A complaint alleging disappearance of a court file for the complainant case *in Eldoret Law Courts Civil Case No. 2050 of 2011.*	Referred the complaint to the Judiciary Ombudsperson for

	1/98/18-SK				resolution.
80.	AsmanMusudi Tony CAJ/ELD/POL/015/94/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging unresponsiveness by Police at Jua Kali Police Station in UasinGishu County for failing to apprehend suspects in complaints reported by the complainant vide OB Numbers 7/21/3/18 and 5/23/5/18.	Initiated inquiry which is ongoing.
81.	Concerned Staff of Khetia Garments CAJ/ELD/M.LAB/017/10/18-SK	Ministry of Labour and Social Protection	Delay	A complaint alleging delay by the UasinGishu County Labour Officer to resolve a dispute between the complainants and Khetia Garments Limited. The complainants alleged that the dispute was referred to the County Labour Office for conciliation in April 2018 but the County Labour officer had never convened a sitting to commence the process.	Initiated inquiry which is ongoing
82.	David Lagat CAJ/ELD/M.EDU/013/4/18-SK	Ministry of Education, Science and Technology	Delay	The complainant alleged delay by Respondent in paying his gratuity. He alleged that he worked at Cheptiret Secondary School for 10 years as a librarian and was advised that he would be paid gratuity in a month's time upon leaving employment but no such payments were effected.	Initiated inquiry which is ongoing
83.	Peter OmdegoJoram CAJ/ELD/CG/T.NZOIA/061/11/18-	County Government of Trans-Nzoia	Delay	The complainant alleged delay by the County Executive Officer in charge of Lands, Housing and Urban Development to finalize a matter the complainant reported seeking the assistance of the County in issuance of title deeds to land purchasers in USAID	Initiated inquiry which is ongoing

	SK			Tenants Purchase Scheme within Kitale area.	
84.	Peter OdegoJoram CAJ/ELD/M.ENE/021/9/18-SK	Kenya Power	Manifest Injustice	The complainant alleged that Kenya Power erected a pole on his land Title Number 2116/742 and he was not compensated.	Upon perusal of supporting documents, we noted that there was a similar complaint at the Nairobi Head office file reference HUD/ELD/M.ENE/021/10/15. We advised the complainant to liaise with our Legal Officer in Nairobi Office to be advised on the progress.
85.	Christine NjeriKamau CAJ/ELD/JUD/001/97/18-SK	Judiciary	Maladministration	A complaint alleging disappearance of a court file from the court registry for the complainant's case in *Eldoret Chief Magistrate Court Case No.284 of 2014.*	Referred the complaint to Judiciary Ombudsperson for resolution
86.	Emmy Bett CAJ/ELD/JUD/001/96/18	Judiciary	Delay	A complaint alleging delay by Eldoret High Court in hearing and determination of the complainant's matter *Eldoret High Court Civil Case No.138 of 2000.*	Referred the complaint to Judiciary Ombudsperson for resolution

87.	Hellen Meli CAJ/ELD/POL/015/92/18	National Police Service	Delay	A complaint alleging delay by Police at Riverside Police Post in UasinGishu County to arrest a suspect in an assault matter reported by the complainant vide OB Number 14/3/6/18 wherein she alleged that her grandson was assaulted by a person known to her.	We inquired with the Officer in Charge at Riverside Police Post and the suspect was arrested and the matter is now pending in court
88.	William Opondo HUD/NKR/AG/001/73/18	Office of the Attorney General & Department of Justice	Delay	A complaint alleging delay by the Office of the Attorney General to pay the complainant Kshs.390,975 being a decretal amount ordered by court in *Nakuru CMCC No.1152 of 2010 William Opondo Ochondo vs Comply Industries ltd, the AG & Anor.*	Inquired with the AG's Office who indicated that he had requested for funds from the Ministry of Interior &Coordination of National Government and that the complainant will Be paid as soon as the money is deposited with the AG.
89.	Patricia Cherutich CAJ/ELD/POL/015/90/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging unresponsiveness by Police at Naiberi Police Station in UasinGishu County for failing to act on complaints reported by the complainant vide OB Numbers 13/25/11/18, 9/17/2/18 and 22/31/05/18.	Initiated inquiry which is ongoing
90.	Esther Simatei	National	Delay	A complaint alleging delay by Police at Soy Police	Initiated inquiry which is

	CAJ/ELD/POL/015/89/18	Police Service		Station in UasinGishu County to act on a matter reported by the complainant vide OB Number 21/20/6/2018.	ongoing
91.	Henry N. Lidwaji HUD/NKR/ACC/001/72/18	R.M. Machage&Co.Advocates	Professional Misconduct	The complainant alleged that an Advocate known as Richard Machage of R.M Machage&Co.Advocates located in Nakuru Town entered into a consent in a matter involving his daughter for payment of Kshs.570,000 to the daughter but no such payment was made to her and the advocate was not picking his calls.	Referred the complaint to the Advocates Complaints Commission for resolution.
92.	George JaphetLibech HUD/NKR/NSSF/017/19/18-SK	National Social Security Fund(NSSF)	Unresponsive Official Conduct	The complainant alleged that NSSF Nakuru branch failed to pay his benefits accrued from contributions he made between August 2014 and May 2015 when he was employed by Robinson Investments Limited in Nakuru.	Initiated inquiry which is ongoing
93.	Dorcas MbulwaMutangili HUD/NKR/PE/040/26/18	Private Entity	Family Dispute	The complainant alleged that her husband with whom she has four children absconded his parental responsibility.	Advised the complainant to seek the services of an Advocate of her choice to enable her sue the husband for child support and maintenance or discuss the possibility of

					mediating the dispute.
94.	Phillip NdunguMwaura HUD/NKR/M.LAB/ 017/20/18	Ministry of Labour and Social Protection	Unfair Treatment	The complainant alleged that he had registered twice under the social protection program for the aged but he did not receive any benefit under the program and upon making follow up, he was advised that his name did not appear as one of the registered individuals.	Inquired with the Rift Valley Regional Manager for Department of Social protection who indicated that the complainant's name was forwarded to the Head office but was among the many who were erroneously omitted and that he would be considered in the next registration exercise
95.	Julius Kimathi Paul HUD/NKR/M.ENE/ 021/2/18	Kenya Power	Delay	A complaint alleging delay by Kenya Power to put up a power connection to the complainant's premises for which he made application in September 2017	The complainant withdrew the complaint indicating that Kenya Power had explained to him the reason for the delay and he was satisfied; that Kenya Power was waiting for a budgetary allocation as

					power connection to his premises required erection of a pole and that could only be done with funds from the Treasury.
96.	Josephine TamnaiNaibei CAJ/ELD/M.LAB/017/9/18	National Social Security Fund(NSSF)	Unresponsive Official Conduct	The complainant alleged that NSSF Eldoret Branch refused to process benefits for the estate of her late son who left behind a nine years old daughter under her care.	Initiated inquiry which is ongoing
97.	Kuboi Kinga Psiwa CAJ/ELD/M.IGC/062/33/18	Ministry of Interior & Coordination of National Government	Unresponsive Official Conduct	A complaint alleging unresponsiveness by the Deputy County Commissioner for Cheptais Sub-County in Bungoma County for failing to resolve a complaint lodged at his office wherein the complainant sought to have Kispsigon Police Station relocated from their land or compensated as the land is a private land.	Initiated inquiry which is ongoing
98.	William Kiptoo on Behalf of Chebaara Farmers HUD/NKR/ACC/001/71/18	Muiruri&MwangiCo.Advocates	Professional Misconduct	The complainants alleged that their Advocate working with Muiruri&Mwangi Co. Advocates misled them into believing that he had filed an appeal against a case in *Nakuru High Court Civil Suit No.119 of 2001* as the complainants were not satisfied with the decision of the court. They alleged that the Advocate informed them that he had filed the appeal at the Court of Appeal	Referred the complaint to the Advocates Complaints Commission for resolution

				and was assigned a case number *Civil Appeal No.35 of 2016* but upon scrutiny of the court file at the registry, they discovered that the said appeal was not their matter as the parties were different.	
99.	Sheila NyarangiOmbati CAJ/ELD/PE/040/78/18-SK	Private Entity	Family Dispute	The complainant alleged that the father of her 7 months daughter was not supporting the child and that every time she requested for money from him to buy baby's food and other necessities, he would insult her and hang up the phone.	Advised the complainant to visit the Children's office for assistance.
100.	Joseph KamauWainaina HUD/NKR/POL/015/48/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police officers at Banita Police Station in connection to two cases of assault reported by the complainant at the Station.	Requested the complainant to furnish us with the OB Numbers to enable us take action.
101.	Ouma Patrick Otieno HUD/NKR/PE/040/28/18-SK	Private Entity	Breach of Contract	The complainant alleged that a person who had contracted him to fix tiles in his house claimed that he had damaged the tiles and failed to pay for the service.	Advised the complainant to seek the services of an advocate of his choice to enable him pursue civil remedies for breach of contract.
102.	Salome NjokiMucheru	Private Entity	Civil matter	The complainant alleged that her landlady was harassing her by holding onto her household items as	Advised the complainant to seek

	HUD/NKR/PE/040 /27/18-SK			lien for failing to pay rent.	the services of an advocate of her choice to advise on remedies that may be available to her.
103.	Christine NjeriKamau CAJ/ELD/JUD/00 1/100/18-SK	Judiciary	Efficiency	A complaint of a missing court file for the complainant's case *Eldoret Chief Magistrate Court Criminal Case Number 284 of 2014* in Eldoret Law Courts.	Referred the complaint to the Judiciary Ombudsperson for resolution.
104.	Duncan Muchai Evans Mbugua HUD/NKR/NSSF/0 17/22/18-SK	National Social security Fund	Unresponsive Official Conduct	A complaint alleging failure by NSSF Nakuru branch to resolve a complaint lodged by the complainant wherein he alleged that his benefits were withdrawn by a person who had forged his National Identity Card in 2007.	Initiated inquiry which is ongoing.
105.	Lilian Kainyu Tum CAJ/ELD/M.LAN/ 022/28/18-SK	Ministry of Lands &Physical Planning	Abuse of Power	A complaint alleging abuse of power by Kitale District Land Registrar for putting a restriction on the complainant's land title number Chepsiro/Kibuswa Block 2 Kitenden/148 unprocedurally as she was not served with a notice of restriction as required by law. She further alleged that when she queried about the restriction, the Registrar was discourteous and abusive.	Initiated inquiry which is still ongoing.

106.	David EmbenziKingili HUD/NKR/M.LAN /022/40/18-SK	Ministry of Lands &Physical Planning	Unresponsive Official Conduct	A complaint alleging failure by the Department of Lands to investigate a fraudulent transfer of the complainant's parcel of land Plot Number 417 Oljorai Settlement Scheme in 2011 to an area Chief whereupon the land was registered in the name of the Chief's wife and a Title Deed issued.	Inquired and the suspects were arrested and taken to court, the matter is now pending in court.
107.	Evans Kosgei CAJ/ELD/POL/01 5/96/18-SK	National Police Service	Delay	A complaint alleging delay by police at Kapsoya Police Station to apprehend a suspect in a matter reported by the complainant vide OB Number 7/7/3/2018.	Initiated inquiry which is still ongoing
108.	Joseph K. Tanui CAJ/ELD/ACC/0 01/99/18-SK	Advocates Complaints Commission	Delay	The complainant alleged delay by the Advocates Complaints Commission in connection to a complaint he reported against Messrs.OyugiOmbui&Co.Advocates located in PatnasPlaza,Kericho Town.	Wrote to Advocates Complaints Commission who indicated that the matter was ongoing.
109.	Joseph OleleCherpka for the estate of Andrew Cherupha(Dece ased) CAJ/ELD/PEN/00 0/13/18-SK	Pensions Department	Delay	The complainant alleged delay by the Pensions Department to process dues owed to the estate of the late Andrew Cherupha who served in the National Police Service vide Service Number 87013220.	Initiated inquiry which is still ongoing

110.	Mathew KipsigeiBarngetuny for the estate of Simon Kipruto(Deceased) CAJ/ELD/PEN/000/14/18-SK	Pensions Department	Delay	The complainant alleged delay by the Pensions Department to process dues owed to the estate of the late Simon KiprutoNgetich who served in the National Police Service as an Administration Police Officer under Service Number 83015814.	Initiated inquiry which is still ongoing
111.	Tom Isaac Simbili CAJ/ELD/POL/015/98/18-SK	National Police Service	Delay	A complaint alleging delay by the Police at Lumakanda Police Station to investigate a complaint of indecent act reported by the complainant.	Requested the complainant to furnish us with the OB Number.
112.	Benjamin MwaleAkosa CAJ/ELD/M.IGC/062/35/18-SK	Ministry of Interior & Co-ordination of the National Government	Illegal conduct	The complainant alleged that the Chief of Ngeria Location and Assistant Chief of Ngara Falls Sub-Location in UasinGishu County have in two occasions, 2008 and 2009 incited residents against him resulting in torching of his houses and destruction of property.	Upon perusal of documents and interviewing the complainant I noted that the complaint was lodged in Nairobi Office in 2013 and the Commission dealt with the same conclusively.
113.	Walter OjuneEkim	National Police Service	Delay	A complaint alleging delay by the Police at Kakamega Police Station to act on a matter reported by the	Initiated inquiry which is still ongoing

	CAJ/ELD/POL/015/97/18-SK			complainant vide OB Number 55/20/7/18.	
114.	Maurice WafulaNyongesa CAJ/ELD/M.EDU/013/42/18-SK	Teachers Service Commission	Administrative Injustice	The complainant alleged failure by the Teachers Service Commission to re-register him as a teacher after complying with a statutory period of 18 months before lodging a fresh application for registration after deregistration following a disciplinary process(Section 30(5) and 31(2) of the Teachers Service Commission Act 2012	Initiated inquiry which is still ongoing
115.	SheillahOmbati CAJ/ELD/PE/040/78/18-SK	Private Entity	Child Maintenance	The complainant alleged that the father of her child had absconded his parental responsibility in that he was not providing money for buying food, clothing and medical care for the infant	Advised the complainant to visit the Children's Office for assistance.
116.	Joseph OtienoOmollo CAJ/ELD/POL/015/95/18-SK	National Police Service	Delay	The complainant alleged delay by the Police at Eldoret Central Police Station to arrest suspects in a matter reported by the complainant vide OB Number 82/04/07/2017 wherein he alleged that his shop was broken into and items stolen by persons well known to him.	Referred the complaint to the OCS of Eldoret Central Police Station and the complainant was assisted.
117.	Richard KitpumSawe CAJ/ELD/M.LAN/	Ministry of Lands & Physical Planning	Delay	A complaint alleging delay by the Kapsabet District Land Registrar to reconstruct a register to facilitate replacement of a lost green card for the complainant's land title Number Nandi-Chepterit/502.	Initiated inquiry which is ongoing

	022/29/18-SK				
118.	Mary NanjalaKayanda CAJ/ELD/M.EDU/0123/13/18-SK	Private Entity	Unresponsive Official Conduct	A complaint alleging unresponsiveness by Afya Sacco in regard to the complainant's claim for payment of benefits following her retirement from service with the Ministry of Health in July 2018.	Matter referred to the Sacco Societies Regulatory Authority(SASRA) for resolution.
119.	James KipchumbaNgetich CAJ/ELD/PEN/000/16/18-SK	Pensions Department	Delay	A complaint alleging delay by the Pensions Department in processing benefits owed to the complainant after retirement from service with the National Police Service as an Administration Police Officer on 1st July 2017. He alleged that he followed up on the pension payment and was assigned pensioner Number APN 287871 but the payment process was taking inordinately long.	Initiated inquiry which is ongoing
120.	Clement Kibirgen CAJ/ELD/POL/015/102/18-SK	National Police Service	Delay	The complainant alleged that he applied for a Firearm Certificate as a Licensed Firearm holder on 1/05/2017 but was not issued. He alleged that upon making the application, he was interviewed by the OCS of Eldoret Central Police Station, the OCPD, County Commander and National Intelligence Service officers and afterwards a stranger called him and demanded for Kshs.60,000 for the Committee to approve his application.	Initiated inquiry which is ongoing
121.	Concerned	Ministry of	Maladministr	A complainant alleging maladministration by the Chief	Initiated inquiry which is

	Residents of Kamogich Location CAJ/ELD/M.IGC/062/37/18-SK	Interior &Coordination of National Government	ation	of Kamogich Location in ElgeyoMarakwet County. The complainants alleged that the Chief engages in illegal charcoal burning, misappropriation of funds for the elderly as well as relief funds set aside for the people affected by landslide.	ongoing
122.	John Simiyu Barnaba CAJ/ELD/M.IMM/003/11/18-SK	Department of Immigration	Unfair Treatment	The complainant alleged that he visited The Department of Civil Registration in KapsoyaEldoret to apply for his children's Birth Certificates but was denied the service on the grounds that he is a single parent. He alleged that when he queried the Registrar as to why his application was denied, the Registrar became rude and told him that only his estranged wife can apply for the children's Birth Certificates and not him.	An officer from the Commission visited the Department of Civil Registration to inquire on the complaint and noted that the complainant had not complied with the requirement of furnishing a copy of the National Identity Card of the biological mother of the children as required by law and the complainant was advised to do so to enable the Registrar to process the Birth Certificates.

123.	Michael KibetKimutai CAJ/ELD/POL/015/99/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police at Moiben Police Station for failing to act on a matter reported by the complainant vide OB Number 11/5/9/18 wherein he alleged malicious damage of property by persons known to him.	Initiated inquiry which is ongoing
124.	Paul NyongesaKitui CAJ/ELD/POL/100/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police at Kitale Police Station in connection to complaints he reported vide OB Numbers 54&55/14/12/17 and 94/9/6/18.	Initiated inquiry which is ongoing
125.	Michael KibetKimutai CAJ/ELD/M.IGC/062/36/18-SK	Ministry of Interior & Coordination of National Govt.	Unresponsive Official Conduct	The complainant alleged that he sought the assistance of the Chief of his area and Deputy County Commissioner for Moiben Sub-County in regard to a family land dispute but he was not assisted	Initiated inquiry which is ongoing
126.	Dinah Kerubo CAJ/ELD/PT/001/101/18-SK	Office of the Public Trustee	Maladministration	The complainant alleged that the Public Trustee had illegally withheld Kshs.25,000 meant for the estate of her late husband. She alleged that a cheque of Kshs.50,000 was issued to the Deputy County Commissioner for Soi Sub-county to transmit the money to her but she was sent to the Public Trustee's office to receive the cash but upon getting there she was only given Kshs.25,000 and told that the balance of Kshs.25,000 was for opening file.	Referred the complaint to Ethics and Anti-Corruption Commission for investigation and further action.

127.	Joyce WanjiruMwangi HUD/NKR/PE/040/30/18-SK	Private Entity	Marital Dispute	The complainant alleged that she was chased from her matrimonial home and all matrimonial properties sold by her husband.	Advised the complainant to seek the services of an advocate of her choice to enable her pursue legal redress.
128.	John WaweruChege HUD/NKR/PE/040/29/18-SK	Private Entity	Breach of Contract	A complaint alleging breach of contract by SMEP Microfinance bank for charging excessive interest on a loan facility of Kshs.2,002,000 advanced to the complainant in 2015.	Advised the complainant to seek the services of a lawyer of his choice to enable him pursue civil remedies.
129.	John Kimani Kariuki HUD/NKR/M.IMM/003/13/18-SK	Department of Immigration	Delay	The complainant alleged that he applied for a Passport on 23/07/18 in Nairobi Immigration Office and was advised to collect the same after 14 days. However, when he went to collect the passport, he was told that it was not ready and was advised to check after two weeks. He alleged that it had become a back and forth exercise as the passport was yet to be issued.	Inquired and the complainant was issued with a passport.
130.	Margaret Adhiambo on Behalf of Angelina	Ministry of Interior & Coordination of National	Abuse of Power	The complainant alleged that the Assistant Chief of Sigoma-Uranga Sub-Location, Alego West Location,Uranga Division in Siaya County was using his position to disinherit her and her siblings from properties of her late father. She alleged that the Assistant Chief is	Initiated inquiry which is ongoing

	Adhiambo HUD/NKR/M.IGC /062/19/18-SK	Government		her cousin and was threatening to use his position as Assistant Chief to apportion the properties of the complainant's deceased father to himself	
131.	MwangiNdirangu HUD/NKR/NGO/076/2/18-SK	NGO Coordination Board	Administrative Injustice	The complainant alleged that the NGO Coordination Board unfairly cancelled and deregistered an organization that he chaired and when he appealed against the deregistration, the Board disallowed his appeal.	Upon perusal of supporting documents, we noted that the complaint was dealt with by the Commission under file Reference PCSC/M.HER/030/3/08/ GBM-FK and closed
132.	Grace C. Cherutich CAJ/ELD/KVDA/131/1/18-SK	Kerio Valley Development Authority (KVDA)	Unfair conduct	The complainant alleged that KVDA constructed a Weather Station on her land Title Number EM/Kapsowar/1847 without compensating her as required by law. Further, she alleged that the respondent was in the process of hiving off 1hectare of her land for other projects and there were no plans of compensating her.	Initiated inquiry which is ongoing
133.	Concerned Residents of Kipkaren Estate vs UasinGishu County	County Government of UasinGishu	Unresponsive Official Conduct	The complainants alleged that the Department of Environment and Natural resources of UasinGishu County failed to address environmental and health hazard concerns in Kipkaren Estate in UasinGishu County. They alleged that they complained to the	Initiated inquiry which is ongoing

	CAJ/ELD/UG/066/7/18-SK			County about abandoned quarries that collects water during the rainy season and pose environmental and security risks to the residents but the County did nothing to address their concerns.	
134.	Dorcas Wairimu CAJ/ELD/POL/015/104/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by the Police at Langas Police Station for failing to act on complaints reported by the complainant vide OB Numbers 24/9/8/18 and 37/10/10/18.	Initiated inquiry which is ongoing
135.	Henry Musungu CAJ/ELD/JUD/102/18-SK	Judiciary	Delay	A complaint alleging delay by Kakamega Chief Magistrate to hear and determine the complainants case *KakamegaCMCC No.112 of 2015 Henry Musungu Angomia vs Julius KaranjaMwangi &Another.*	Referred the complaint to the office of the Judiciary Ombudsperson for resolution.
136.	AntolinaNabwire CAJ/ELD/POL/015/101/18-SK	National Police Service	Unresponsive official Conduct	A complaint alleging inaction by Police at Yamumbi Police Station for failing to arrest a suspect in a matter reported by the complainant vide OB Number 15/24/1/2017 wherein she alleged that her daughter was defiled by a person well known to her.	Initiated inquiry which is ongoing
137.	Esther Rotich CAJ/ELD/M.LAN/022/30/18-SK	Ministry of Lands & Physical Planning	Maladministration	The complainant alleged that the District Land Registrar in Iten fraudulently transferred her father's land title Number ElgeyoMarakwet/Kapsowar/220 to another person's name and issued a title deed. She alleged that on 28th January 2014, the Land Registrar issued a title	Initiated inquiry which is ongoing

				deed to his father but again on 10th February 2014, another title deed was issued to a person known as ChebetChemurenKaino under unclear circumstances.	
138.	Lucy NjeriMburu HUD/NKR/M.LAN /022/41/18-SK	Ministry of Lands & Physical Planning	Delay	A complaint alleging delay by the District Land Registrar Nakuru to investigate and resolve a complaint she reported alleging fraudulent transfer of land Title Number Nakuru Municipality Block 22/3797(Muguga) and issuance of the title to a person known as ElkanaKipngenoKeter.	Initiated inquiry which is ongoing
139.	George Kibui HUD/NKR/PE/040 /31/18-SK	Private Entity	Labour Dispute	A complaint alleging unfair termination of the complainant's spouse from employment with the Catholic Diocese of Nakuru.	Advised the complainant to seek the services of an advocate of his choice to enable him pursue civil remedies or explore the possibility of mediating the dispute
140.	Damaris ChepengaiLotun ale CAJ/ELD/PEN/00 0/15/18-SK	Pensions Department	Delay	A complaint alleging delay by the Pensions Department to process pension dues owed to the estate of the complainant's late father.	Initiated inquiry which is ongoing

141.	KiplagatArapKoskei HUD/NKR/M.IGC/062/20/18-SK	Ministry of Interior & Coordination of National Government	Delay	A complaint on behalf of Ogilgei community alleging delay by Nakuru County Commissioner to resolve a complaint reported to him concerning sub-county maladministration in relation to social amenities.	Initiated inquiry which is ongoing
142.	Emmanuel KipsaatKorir CAJ/ELD/POL/015/103/18-SK	National police Service Commission	Delay	A complaint alleging delay by the National Police Service Commission to reply to the complainant's letters in which he sought the intervention of the Commission to order a fresh hearing of his appeal against dismissal from service on 9th May 2007.	Initiated inquiry which is ongoing
143.	Elijah NgolioMbapale HUD/KNR/ACC/001/74/18-SK	Advocates Complaints Commission	Delay	The complainant alleged delay by the Advocates Complaints Commission to resolve a complaint he lodged against his advocate for failing to pursue a compensation claim after the court ruled on his favour on 26th October 2012 wherein the defendant was ordered to compensate the complainant for personal injury.	Upon analyzing the complaint, it was noted that the Advocates Complaints Commission had requested the complainant to furnish supporting documents but he did not do so. Accordingly, i advised the him to furnish the documents to enable the Commission assist him

144.	Concerned Residents of Kipkaren Estate vs County Government of UasinGishu CAJ/ELD/CG/U.GISHU/066/7/18-SK	County Government of UasinGishu	Inefficiency	The complainants alleged that the Uasin Gishu County Department of Environment and Public Health had failed to provide a lasting solution to environmental hazards in Kipkaren area. The alleged that the environmental and health hazards are as a result of abandoned quarries which collects water during the rainy season and residents secretly dumping waste into the ponds of water resulting in unpleasant smells and a breeding ground for mosquitoes.	Initiated inquiry which is ongoing
145.	Paul NyongesaKituyi CAJ/ELD/POL/015/105/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police at Saboti Police Station in Trans-Nzoia County for failing to take action on a matter reported vide OB Number 9/24/10/2018.	Initiated inquiry which is ongoing
146.	Concerned Residents of Orokwo Location, Baringo County CAJ/ELD/M.IGC/062/39/18-SK	Ministry of Interior & Coordination of National Government	Maladministration	The complainant alleged misconduct, incompetence and maladministration by the Chief of Orokwo Location and Assistant-Chief of Kapcheterit Sub-Location in Baringo County for failing to discharge their duties and engaging in criminal behavior.	Initiated inquiry which is ongoing
147.	Dorcas Wairimu	Judiciary	Delay	A complaint alleging delay by Eldoret Court to hear and determine a case wherein the complainant alleged to	Requested the complainant to furnish

	CAJ/ELD/JUD/001/103/18-SK			have been assaulted by her husband.	us with the case number to enable us deal
148.	Lydia AtienoOjwang HUD/ELD/013/39/18-SK	Moi University	Delay	The complainant alleged delay byMoi University to list her for graduation after completing a course at Nakuru College of Health Sciences which is an affiliate college of Moi University.	Initiated inquiry which is ongoing
149.	Sylvia KemuntoAchimba HUD/NKR/M.EDU/013/38/18-SK	Moi University	Delay	The complainant alleged delay by Moi University to list her for graduation after completing a course at Nakuru College of Health Sciences which is an affiliate college of Moi University. She alleged that she cleared from the College in 2017 but had not been included in Graduation Lists for 2017 and 2018.	Initiated inquiry which is ongoing
150.	Obeli Ibrahim HUD/NKR/M.EDU/013/40/18-SK	Moi University	Delay	The complainant alleged delay by Moi University to list his name for graduation yet he had cleared from the Nakuru College of Health Sciences and management which is an affiliate College of MoiUniversity. He cleared his course in 2016.	Initiated inquiry which is ongoing
151.	Chrispin Onyango Okeyo HUD/NKR/JUD/00	Judiciary	Maladministration	The complainant alleged that the court file for his case *Nakuru CMCC No.1270 of 2007* had gone missing from the court registry and as a result the hearing of the case could not proceed.	Referred the complaint to the judiciary Ombudsperson for Resolution

	1/75/18-SK				
152.	Concerned Members of Huruma Sub-Location CAJ/ELD/M.IGC/ 062/38/18-SK	Ministry of Interior &Coordination of National Govt.	Abuse of Power	A complaint alleging abuse of power by the Assistant Chief of Huruma Sub-Location in Turbo Sub-county, UasinGishu County for terminating the services of the complainants as village elders without giving them an opportunity to be heard in regard to grounds cited for their termination, that is, disloyalty and long period of service.	Initiated inquiry which is ongoing
153.	Samuel KanyiMaingi CAJ/ELD/M.LAB/ 017/12/18-SK	National Social Security Fund	Delay	A complaint alleging delay by NSSF to release benefits owed to the complainant after retirement from service. He alleged that on 2nd February 2018, he applied for payment of his benefits but since then he had not received any, despite making several follow ups.	Inquired with NSSF and the complainant was paid his benefits
154.	KiboiMeshack Stephen CAJ/ELD/M.LAN/ 022/31/18-SK	Ministry of Lands &Physical Planning	Maladministration	A complaint alleging maladministration by the Kitale County Land Adjudication and Settlement Officer for illegally changing Plot No.942 to 957 on the Settlement Map for Kitalale Settlement Scheme in Kinyoro Sub-Location, Saboti, Tans-Nzoia County. After the alterations were effected on the map, the land was allegedly registered in the name of a prominent politician.	Initiated inquiry which is ongoing
155.	Concerned Residents of	Ministry of Interior &	Abuse of Power	A complaint alleging abuse of power by a Village Elder*(MzeewaMtaa)* of Kipkaren River village in Munyuki	Initiated inquiry which is ongoing

	Kipkaren River in Lumakanda Location CAJ/ELD/M.IGC/ 062/41/18-SK	Coordination of National Govt.		Sub-Location, Lumakanda Location in Kakamega county for harassing the residents by using Police to effect arbitrary arrests and extort money from the residents, as well as grabbing land owned by some of the residents.	
156.	Simon Kipchumba Too CAJ/ELD/M.IGC/ 062/42/18-SK	Ministry of Interior & Coordination of National Government	Abuse of Power	The complainant alleged that the Chief of Chuiyat Location in Kesses Sub-County was using his position to frustrate his efforts to recover his land, title number UasinGishu/Tolwet/Tolwet/Block 2(Chuiyat 125).	Initiated inquiry which is ongoing
157.	Stephen KipyegonBett HUD/NKR/M.LAN /022/42/18	National Land Commission	Delay	A complaint alleging delay by the National Land Commission to resolve a complaint wherein the complainant alleged that a surveyor for the Department of Lands assisted a person known to him to grab his land, title number Nakuru/Teret Settlement Scheme No.789.	Initiated inquiry which is ongoing
158.	Bernard Kimani Kamau HUD/NKR/PE/040 /32/18-SK	Private Entity	Succession dispute	The complainant alleged that his uncles were intermeddling in his deceased father's estate as the succession process was ongoing in court.	Advised the complainant to report to the nearby police station as intermeddling with a deceased's property is an offence.

159.	Douglas MudaveLuseno HUD/NKR/M.EDU /013/42/18-SK	Maasai Mara University	Delay	A complaint alleging delay by Maasai Mara University to pay the complainant terminal dues after retirement from service on 30th June 2016. He also alleged that the University is withholding his proceeds from a CBA from 2013 to 2017 as well as failing to remit his pension contributions.	Initiated inquiry which is ongoing
160.	Bernard KiprotichKiplimo CAJ/ELD/MMU/0 13/43/18-SK	Maasai Mara University	Administrativ e injustice	The complainant alleged that he was terminated from employment with Maasai Mara University after he reported misuse of University resources in the transport section.He alleged that instead of the Management conducting investigation on the issues he had raised he was punished and dismissed from work.	Initiated inquiry which is ongoing
161.	Judith WakiriroMwashig adi HUD/NKR/M.EDU /013/41/18-SK	Moi University	Delay	A complaint alleging delay by Moi University to list the complainant for graduation. She alleged that she undertook a course in Community Health and Development at Nakuru College of Health and Management and was to graduate from Moi University but two years down the line her name has always been omitted from graduation lists.	Initiated inquiry which is ongoing
162.	Salome Njoki HUD/NKR/PRI/002 /1/18-SK	Kenya Prisons Service	Abuse of Power	The complainant alleges abuse of power by prison wardens in Nakuru Women's prison. She alleges that while she was imprisoned in 2017, the wardens assaulted her and took her to hospital alleging that she was mad	Initiated inquiry which is ongoing

				and was subjected to forced treatment.	
163.	John MosonikRop CAJ/ELD/NSSF/017/13/18-SK	National Social Security Fund	Unresponsive Official Conduct	An allegation that NSSF Eldoret Branch is withholding the complainant's benefit balance of Kshs.35,540 and that when he queried on the same he was advised that his file could not be trace.	Initiated inquiry which is ongoing
164.	Mary Mutui HUD/NKR/M.LAB/017/22/18-SK	National Social Security Fund	Delay	A complaint alleging delay by NSSF Nakuru to update the complainant's deceased husband's statement to reflect contributions remitted between 1981 and 1997 and payment thereof	Initiated inquiry which is ongoing
165.	Dennis Rotich CAJ/ELD/POL/015/107/18-SK	National police Service	Delay	A complaint alleging delay by the Police at Eldoret Central Police Station to act on a matter reported by the complainant vide OB Number 38/12/8/2018	Initiated inquiry which is ongoing
166.	MilkaKandengeNgoya HUD/NKR/PE/040/33/18-SK	Private Entity	Labour Dispute	The complainant alleged that her employer, a private person, refused to pay her dues for six years of service.	Advised the complainant to seek the services of lawyer of her choice to enable her pursue civil remedies
167.	Joseph KipkurgatYator	Ministry of Interior & Co-Ordination of	Unresponsive Official	The complainant alleged that the Chief of Chebororwa Location in ElgeyoMarakwet County refused to write a letter for introduction of beneficiaries for the purposes of	Initiated inquiry which is ongoing

	CAJ/ELD/M.IGC/062/44/18-SK	National Government	Conduct	succession.	
168.	Daniel KiprutoBitok CAJ/ELD/M/LAN/022/32/18-SK	Ministry of Lands & Physical Planning	Unfair Treatment	A complaint alleging unfair treatment of the complainant by Kapsabet District Land Registrar for declining the complainant's application to place a caution on land title Number Nandi/Koyo 861. He alleged that no reasons were given for the refusal.	Initiated inquiry which is ongoing
169.	Jane JerutoKimeli CAJ/ELD/POL/015/109/18-SK	National Police Service	Delay	A complaint alleging delay by the Police at Ziwa Police Station to apprehend suspects in a complaint of malicious damage to property reported under OB Number 10/04/12/17.	Initiated inquiry which is ongoing
170.	Jeremiah AlayoMaina CAJ/ELD/PRI/002/4/18-SK	Kenya Prisons Service	Abuse of power	The complainant alleged that the officer in charge of Eldoret GK Prison was using his position to threaten and intimidate him. He alleged that an incident occurred in the prison where his colleagues were involved in a fight and he separated them but he was the one who was taken to court and charged with causing disturbance.	Initiated inquiry which is ongoing
171.	Kevin Ochanda Elias CAJ/ELD/NSSF/017/14/18-SK	National Social Security Fund(NSSF)	Unresponsive Official Conduct	A complaint alleging that NSSF Nakuru Branch failed to amend the complainant's statement to reflect contributions remitted between August 2017 to February 2018.	Initiated inquiry which is ongoing

172.	Caroline NamweyaWanyama CAJ/ELD/ps/016/03/18-SK	Ministry of Public Service, Youth and Gender Affairs	Unfair Treatment	The complainant alleged that she was unfairly suspended from employment with the National Government Affirmative Action Fund as a County Coordinator for Bungoma County.	Initiated inquiry which is ongoing
173.	Paul KimegerSitienei CAJ/ELD/M.IGC/062/45/18-SK	Ministry of Interior &Coordination of National Government	Maladministration	The complainant alleged that the area Chief for Kapsaret Location was frustrating his efforts to recover his land which was allegedly grabbed by a surveyor. He alleged that the Chief was supporting the grabber and warned him against stepping on the land	Requested the complainant to furnish us with the Land reference number to enable us take action
174.	Francis Mbugua CAJ/ELD/PE/040/79/18-SK	Private Entity		The complainant alleged that Reale Hospital in Eldoret had overcharged admission fees and medication for his child who was admitted at the hospital	Advised the complainant to raise the complaint with hospital management to be furnished with an explanation or justification for the charges and if not satisfied to seek the services of an advocate of his choice
175.	Rose CherotichSimatw	Teachers Service	Delay	A complaint alleging delay by the Respondent to upgrade the complainant from Job Group K to L. She	Initiated inquiry which is

	a CAJ/ELD/TSC/013/45/18-SK	Commission		alleged that she was appraised severally and was to be upgraded with effect from 15/12/2017 but nothing has happened to date.	ongoing
176.	Pacifica Kwamboka CAJ/ELD/POL/015/108/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging unresponsiveness by Police at Yamumbi Police Station for failing to arrest a suspect in a matter reported vide OB Number 22/9/2/2016 wherein the complainant alleged that she was assaulted by her husband.	Initiated inquiry which is ongoing
177.	George Alex Mukunya CAJ/ELD/PE/040/80/18-SK	Private Entity	Delay	The complainant alleged delay by Harambee Sacco to pay his benefits.	Referred the complaint to Sacco Societies Regulatory Authority(SASRA) for resolution
178.	Jackson Kimani CAJ/CG/NAIROBI/060/228/18	County Government of Nairobi	Delay	A complaint alleging that the Respondent herein delayed in resolving complaint against poor quality of construction works of California estate roads in California Ward, Nairobi County. According to the Complainant, the said contractor was diverting a drainage system from a building under construction onto an illegal storm water drainage that is cutting across Waudo Street into an open culvert storm water drainage.	Matter referred to National Construction Authority for resolution.

179.	The Ecumenical Centre for Justice and Peace CAJ/M.IGC/062/878/2018-KWK	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Chief Kerugoya Location, Mr. Daniel Mugo Kagwi, issued two contradicting introduction letters with respect to the estate of the deceased Mr. Hassan Kimondo Juma.	Matter addressed to the right office and the Complainant advised accordingly.
180.	S.M Sagwe & Co. Advocates CAJ/POL/015/3429/2018-KWK	National Police Service	Manifest Injustice	A complaint alleging that the Complainant's clients i.e. Ruth Nyanchama and Isaac Onchari were assaulted by persons known to them and that the assault case against the suspects Criminal Case No. 1242/2017 at Kisii Law Courts was withdrawn under unclear circumstances.	Matter referred to the Office of the Director of Public Prosecutions for resolution.
181.	Salma Mohammed Bwandumia CAJ/IMM/003/328/2018-KWK	Directorate of Immigration Services	Unfairness	A complaint alleging that the Respondent's decision to dismiss the Complainant on account of gross misconduct from public service was unfair and wrong.	Matter addressed to the right office, Directorate of Immigration Services and the Complainant advised accordingly.
182.	Wanjiru Mukoma CAJ/M.IGC/062/882/2017 – KWK	Directorate of Immigration and Registration of Persons	Delay	The Complainant alleges inordinate delay by the Respondent in processing her daughter's application for passport. This is notwithstanding the fact that she adduced relevant documents and paid requisite fees.	File closed as the matter was resolved.

183.	Jackson Murigi Njugi for Hezekiah Kaniaru Njugi CAJ/JUD/001/2054/18 –KWK	Judiciary	Delay	A complaint alleging inordinate delay by the Senior Principal Magistrate, Murang'a Law Courts in availing certified proceedings in SPMC Criminal Case 2859/90 (*Republic Vs. Sarah Wambui Jonathan*.)	Matter referred to the Judiciary Ombudsperson for resolution.
184.	Morris Wang'ombe Wanyiri CAJ/M.EDU/013/1558/18 – KWK	County Government of Nairobi	Inaction	A complaint alleging that the Respondent herein arbitrarily stopped paying the Complainant's NSSF deductions and also refused to pay overtime allowances.	Commission requested the Complainant for further supporting documents.
185.	Dickson Githaga Wambogo CAJ/POL/015/3272/17 -KWK	National Police Service	Inaction	A complaint alleging that the Complainant was assaulted by four police officers who he only identified as Soi, Gichuku, Githeka, and Muchiri, who are well known to him. He reported the matter to Munyu police station but no action taken against the said officers.	Matter referred to IPOA who are better placed to handle the complaint and the Complainant advised accordingly.
186.	David Kangethe Kanyi CAJ/M.EDU/013/1558/2018-KWK	Private Entity	Delay	A complaint alleging that St. Monica Munyaka Girls, a private school, delayed payment of the Complainant dues after his services as a grounds man for the school were terminated.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private

					entities.
187.	Bonaventure Mwangi Njogu CAJ/M.ROA/004/ 384/18/- KWK	Judiciary	Delay	A complaint alleging delay by the Chairman of the Business Premises Rent Tribunal to hear and determine the Complainant's case Nairobi BPRT No.163 of 2017.	Matter referred to the Judiciary Ombudsperson for resolution.
188.	Joseph Charagu Njoroge CAJ/M.ENE/021/ 333/2018-KWK	Kenya Power	Delay	A complaint alleging that a fire broke out on 23rd July 2017 at the Complainant's home wherein a total of six houses, livestock and other valuable items were burnt; that the said fire was caused by a faulty metre belonging to the Respondent.	File closed for the reason that the Complainant received a response from the Respondent who advised him that the matter has been escalated to the investigation's department.
189.	National Council for Persons with Disabilities on behalf ofKenneth Muchori Mumbura (ADM NO.9693) student in Menengai High School	Ministry of Education Science and Technology	Administrative injustice	A complaint alleging discriminatory decision by the administration of Menengai High School to transfer Kenneth Muchori Mumbura to the school for the blind notwithstanding the fact that the said student cannot read braille.	Matter addressed to the right office which is better placed to handle the complaint.

	CAJ/M.EDU/013/ 1572/18/- KWK				
190.	Birundi Ochoki Evans CAJ/M.DEF/037/ 245/18-KWK	National Police Service	Inaction	A complaint alleging failure by the Police at Muthaiga Police Station to investigate the Complainant's report of obtaining by false pretence which was reported vide **OB/No. 22/05/04/2015.**	Initiated an inquiry which is still ongoing.
191.	Pauline Sanchoine Sairo CAJ/M.EDU/013/ 1577/2018-KWK	Teachers Service Commission	Delay	A complaint alleging that the Respondent dismissed the complainant from service but she was not served with a dismissal letter and the resultant is that the Complainant is unable to access her National Social Security Fundbenefits because her employment status is unknown.	Initiated an inquiry which is still ongoing.
192.	Nelson Ikatwa Sawe CAJ/JUD/001/20 60/18/- KWK	Judiciary	Delay	A complaint alleging inordinate delay in hearing and determination of the Complainant's case Succession Cause No.7 of 2017 (*In the Estate of Elikana Sawa Lusiji*).	Matter referred to the Judiciary for resolution.
193.	Makindu Development Consultative Forum CAJ/M.ROA/004/	Makueni Senator		The Complainants wrote to the Senator, and copied the Commission in a matter where they were requesting that Makindu town to be accorded Special Economic Zone due to the town's central location in the proposed Nairobi-Mombasa Express way.	Matter addressed to the Makueni Senator, the office best placed to address it.

	384/2018-KWK				
194.	Anonymous CAJ/PWANI UNI/013/1592/18-KWK	Pwani University	Maladministration	A complaint alleging that the Registrar Administration, Finance and Planning, Pwani University, Mr. Opiayo Peter Mabubi has been sexually harassing the female employees of Pwani University; that he uses his position to intimidate female employees.	Matter forwarded to the Directorate of Research and Investigation for resolution.
195.	Peter Katalia Wakhuchuru CAJ/M,EDU/013/1591/2018	Teachers Service Commission		The Complainant alleges that he is a retired primary teacher and his TSC Number is 172440/123; that he successfully appealed against TSC's decision to dismiss him for securing employment using fake certificate and was subsequently reinstated. That despite the reinstatement he has never been paid his salary arrears.	Initiated an inquiry which is still ongoing.
196.	Jeremiah Watah Barasa CAJ/NYS/031/68/2018	National Youth Service	Manifest Injustice	A complaint alleging that the Respondent herein frustrated and victimised the Complainant after he obtained favourable orders in Civil Suit No.112 of 2014 at High Court, Milimani wherein he was awarded Kshs 3,629,808 as compensation for the injuries sustained while in the course of duties.	Initiated an inquiry which is still ongoing.
197.	William Wabwire Mukhwana CAJ	National Social Security Fund	Delay	The Complainant alleges that he is a member of NSSF and his membership number is 016437934 and that his application for invalidity benefits has not been processed despite the same being filed on 1st August	Initiated an inquiry which is still ongoing.

	/NSSF/017/723/2018- KWK			2018 at the Respondent's headquarters office.	
198.	Jo& Juma & Co Advocates CAJ/ROC/001/2069/2018	Registrar of Companies	Delay	The Complainant alleges inordinate delay by the Respondent in processing the application for the change of names for their client i.e. Futureway Limited.	Initiated an inquiry which is still ongoing.
199.	Lucy For Thome Residents CAJ/CG/NRB/060/233/2018-KWK	National Environmental Management Authority	Inaction	A complaint alleging that the residents of Thome have been subjected to serious noise pollution from the six bars/restaurants near the estate and that this matter was brought to the attention of NEMA but to no avail.	Initiated an inquiry which is still ongoing.
200.	Jadris Munandi Mugazia CAJ/CG/KWALE/114/5/18	County Government of Kwale	Inaction	A complaint alleging that the Respondent failed to resolve a land dispute between the Complainant and Phyllis Wacuka with respect to Residential Plot known as **No.286 Kwale township kinarini** to the detriment of the Complainant who is unable to develop the plot in the light of directive from Officer Commanding Station, Kwale Police Station vide letter dated 23rd August 2018 wherein he was directed to stop any development on the said disputed land.	Initiated an inquiry which is still ongoing
201.	Solomon Matata CAJ/PE/047/2119	Ministry of Interior and	Abuse of power	A complaint alleging that the Chief, Sinoko Location, Likuyani Sub-County, Mr. Simiyu Siakama Tabuka	Initiated an inquiry which is still ongoing.

	/18	Coordination of National Government.		interfered in land dispute between the Complainant and his neighbour, Mr. Herbert Asava, with regards to property known as Plot Number 3267 wherein the said Chief took part in the sale of the plot.	
202.	Family of Mwanahamisi Salim CAJ/POL/015/3467/18	National Police Service	Inaction	A complaint alleging that the police at Sinyalu Police station failed to forward the Complainant's report of murder for possible prosecution and thatcrucial witnesses did not recorded statements.	Matter referred to the right office and the Complainant advised to follow up with the Office of Director of Public Prosecution.
203.	MuchuiKaberia CAJ/POL/015/3465/18	National Police Service	Delay	A complaint alleging that a report on stolen motor vehicle registration KBT 470L belonging to the Complainant was made with the Directorate of Investigations but the same has never been investigated.	Matter addressed to the right office and the Complainant advised accordingly.
204.	Isaac Karimi CAJ/TSC/013/1610/18	Teachers Service Commission	Unfairness	A complaint alleging that the Respondent's decision to interdict the Complainant who is a lecturer at Shanzu Teachers College was unfair and wrong	Matter referred to the Teachers Service Commission for resolution.
205.	David Musyoka Mutisya for Richard Langat CAJ/POL/015/34	National Police Service Commission	Manifest injustice	The Complainant alleges that Mr. Paul Langat and Richard Langat were charged vide **Criminal Case number 2998/17** at Nakuru Law Courts with three counts of making false documents, one count on obtaining	Matter referred to the Office of Director of Public Prosecution for resolution.

	79/18			registration by false pretences and two counts on giving false information to a person employed in the public service; that the said counts are related to parcel number known as **MITI MIGI/MBARUK BLOCK 4/37** and that the same is subject matter of criminal case number **1464/2017 Republic vs S.L.M.H Muhia**; the accused persons are Mr. Josiah Njoroge Njuguna and his advocate S.L.M.H Muhia and that Police file with regards to the latter case has never been returned by the DCI to Nakuru DCI office occasioning an injustice on the complainants.	
206.	Stephen Kuria CAJ/PE/040/2131 /18	Private Entity		A complaint alleging that Mr. Francis Githinji impersonated the Chairman of the Complainant's Association and made some remarks on Inooro FM which were meant to sabotage and create bad blood between the government and the members of the Association.	File closed as the matter is against a private entity and the Commission is precluded from making intervention in such matters.
207.	Lakinyua Sacco CAJ/NLC/022/18 13/18	National Land Commission	Manifest injustice	A complaint alleging that vide Court Order dated 2nd October 1992 (Civil Suit 80 of 1983), the Complainants were awarded 600 acres in Rimuruti but the said order has never been complied with to date. That this matter was brought to the attention of different public offices including the Respondent herein but to no avail.	The Complainants were advised to secure the services of advocate of their choice on the available legal remedies.

208.	Ebla Adan Farah CAJ/M.IGC/062/914/18	Ministry of Interior and Coordination of National Government	Unfairness	The Complainant alleges that she is operates a stall near Karen shopping centre for the last fourteen years where she sells beauty products and that the Assistant Chief Karen irregularly and unlawfully allocated her stall to a third party.	Initiated an inquiry which is still ongoing.
209.	Wanjiku Wahinya CAJ/M.IGC/062/913/18	Ministry of Interior and Coordination of National Government	Abuse of power	The Complainant alleges that she is a resident of Kirimira Location, Makuyu in Murang'a County; that her parcel of land known as Kakukizi/ Kirimiri/ Block 8/505 was forcefully leased by the area Chief, the Respondent herein, Simon K. Wanyoike to Mr. William Mangi Murandi Identification Number 213430 and Jacinta Munyiva Muranda without her consent. The said Chief confiscated her original title deed and She was subsequently kicked out of her home.	Initiated an inquiry which is still ongoing.
210.	Fredrick Njenga Githaria CAJ/M.IGC/062/912/18	Ministry of Interior and Coordination of National Government	Abuse of power	The Complainant alleges that Mr. Antony K. Mbugua, Chief Cianda Location, and Mr. Simon K. Kamanu, Chief of Kiambaa Location interfered with the estate of his deceased parents by granting letters of introduction to persons who are not beneficiaries of the said estate to the detriment of the Complainant's family.	Initiated an inquiry which is still ongoing
211.	Joel Jeffreys	Technical	Unresponsive	The Complainant alleges that he requested the	Initiated an inquiry

	Barua CA/ATI/TVET/013/1613/18	and Vocational Education and Training Authority	official conduct	Respondent for information related to advertisement, shortlisting and the interviewing process of some vacant positions advertised by the Respondent and that the same was never availed to him.	which is still ongoing.
212.	Julia Kiragu CAJ/PE/038/152/18	National Environment Management Authority		The Complainant alleges that he reported to the Respondent that his neighbour, Mr. A.O. Onyambu, who was putting up a six storey building next to his residential property known as KJD/OLEKASASI/112 was involved in numerous environmental hazards hence interfering with his right to peaceful occupation but to no avail.	Initiated an inquiry which is still ongoing.
213.	Joseph Abuga Orayo CAJ/CG/MERU/111/12/18	County Government of Meru	Delay	The Complainant alleges that he worked with the Respondent as the Head of County Health Meru, Department of Health from 27th June 2016 to 27th July 2017; that his contract was further renewed from 27th July 2017 to 27th December 2017 and that he has never received his salary for this period nor gratuity for the contracted period.	Initiated an inquiry which is still ongoing
214.	Joseph Mwangi Gakuru HUD/NYERI/M.IG C/062/194/2018	Ministry of Interior and Coordination of National	Abuse of office	A complaint alleging that area Chief Konyu Location irregularly and unlawfully sold the Complainant's parcel of land known as Gakuyu/ Konyu/118 without his consent	The Complainant was requested to furnish the Commission with further particulars in support of

		Government			his complaint.
215.	Sarura Ibrahim Kosar CAJ/IMM/062/915/18	Department of Immigration	Delay	A complaint alleging inordinate delay in processing the Complainant's application for passport which she lodged in July 2018 notwithstanding the fact that she needed urgent medical attention in India.	Initiated an inquiry which is still ongoing.
216.	Kimonge Mitchel Lusina CAJ/KNEC/013/1616/18	Kenya National Examination Council	Delay	A complaint alleging that the Respondent failed to correct Complainant's names on his KSCE certificate which were misspelled to read **Kimonge Michel Lusina** instead of **Kimonge Mitchell Lusina**.	Initiated an inquiry which is still ongoing
217.	Konan and Associates for Mohamed A. Swazuri CAJ/NLC/022/1823/18-KWK	National Land Commission	Unfairness	A complaint alleging that the National Land Commission Commissioners and the Chief Executive Officer have colluded to deny the Chairman, NLC from accessing his office notwithstanding the orders of the Court dated 28th August 2018 authorising the said Chairman to access his office.	Matter addressed to the right office.
218.	James N. Mwai CAJ/PE/040/2142/18	Private Entity		A complaint alleging family dispute over land allocation with regards to parcel of land known as 390 Iria-Ini/Chehe.	File closed as the complaint is against private entity and the Commission's mandate over the matter is ousted by dint of

					Section 30 of CAJ and the Complainant advised accordingly.
219.	Julius Kibegwa Ochoki CAJ/M.IGC/062/924/18	Ministry of Interior and Coordination of National Government	Unfair official conduct	The Complainant alleges that area Chief Bogwendo Location (formerly North Kitutu Location), Mr Duke Miinda Mogaka on several occasions interfered with the succession process of the Estate of Mr. Ochoki Maosa, the Complainant's father whereby heissued an ultimatum to sub-divide the parcel of land known as East Kitutu/ Botabori III/23 measuring 4.0 Ha without due regard for laid down succession laws.	Initiated an inquiry which is still ongoing.
220.	Kennedy Kimanthi Matheka CAJ/CG/MARSABIT/077/3/2018	County Government of Marsabit	Delay	The Complainant alleges that he worked as Laboratory technologist II with the Respondent herein and that he secured employment with County Government of Kitui but the Respondent has refused/ failed to release his IPPD to the Kitui County despite being cleared by his supervisor.	Initiated an inquiry which is still ongoing.
221.	Joseph Lenguris CAJ/POL/015/3502/18	National Police Service	Manifest Injustice	The Complainant alleges that he is the bonafide owner of land LR. 533 Section 111-MN CR.14272/8 situated in Kikambala, Kilifi County and notwithstanding a Court order in ELC 57 of 2016 declaring him to be the owner, the Governor, Nairobi County and DCI officers acting at the behest of the said Governor have intimidated and	The matter was addressed to IPOA which is better placed to handle the complaint.

				harassed in an effort to deprive him the said property.	
222.	Rophus Kakumbi CAJ/M.LAN/022/1829/18	Ministry of Lands and Physical Planning			File transferred to the Commission's Mombasa regional office at the behest of the Complainant.
223.	Suresh Khatry CAJ/NSSF/017/735/18	National Social Security Fund	Delay	A complaint alleging inordinate delay by the Respondent in responding to the Complainant's application for submission of National Social Security Fund contributions of his employees.	File closed as the matter was resolved.
224.	Daniel Njenga Kiereini CAJ/TSC 013/1630/18	Teachers Service Commission	Unfairness	The Complainant alleges that the Respondent is yet to promote the Complainant notwithstanding the fact that that he is a graduate teacher. The Complainant requested the Commission to complain as anonymous.	The Commission wrote to the Complainant and advised him the difficulty in complaining anonymously on his behalf given the nature of his complaint.
225.	Danson Owuoche CAJ/TSC/013/1631/18	Teachers Service Commission	Unfair official conduct	The Complainant alleges that hat he is a teacher at Agoro Lieye Primary School in Siaya County; that his TSC number is 519389; that he requested the Respondent to include the deduction of an Eco bank Loan balance of Kshs 127, 702 on his payslip and the same to be deducted at the rate of Kshs 3,000 per month but to no avail and the said has accrued interest and the same is now at Kshs 353,919.	Initiated an inquiry which is still ongoing

226.	Charles Wahome Gikonyo CAJ/PE/040/2144/18	Private Entity		A complaint alleging that Cooperative Bank wrote to the Complainant and demanded payment of Kshs. 21,650 being loan purportedly advanced to him.	Matter addressed to the competent office and Complainant advised accordingly.
227.	Paul T. Nzusyo HUD/GPO/LSK/001/164/18	Law Society of Kenya	Delay	The Complainant alleges that he was awarded Kshs 82,000 plus costs and interests in **Machakos CMCC No. 392 of 2002** and that his advocate, Ms. Mercy Nduta failed to remit to him the awarded amount. That, he has made several follow ups with the Law Society of Kenya but to no avail.	Complaint referred to the Advocates Complain Commission which is better suited to handle the matter and Complainant advised accordingly.
228.	Stephen Thiru Njenga CAJ/M.EDU/013/1640/18	Ministry of Education, Science and Technology	Delay	The Complainant alleges that he is a part time lecturer in the Department of Computer Science and Information Technology with Dedan Kimathi University of Technology and despite the fact that he duly carried out his responsibilities of lecturing the said courses, set all the required examinations and Continuous Assessment Tests (CATs) and submitted all the said units he has never been paid his dues from 2016 to date.	Initiated an inquiry which is sill ongoing.
229.	Advocates practicing in the Cooperative Tribunal CAJ/LSK/001/2102/18	Law Society of Kenya	Maladministration	The Complainants who are advocates practicing before the Cooperative Tribunal are alleging that the affairs of the said Tribunal are not well managed and that that this has greatly inconvenienced their clients.	The matter was addressed to the LSK which is better suited to handle the matter.

230.	Simon Chanua Maina CAJ/JUD/001/2103/18	Judiciary	Injustice	The Complainant alleges that hismatter IC Cause No. 459 of 2011 (further particulars not provided) was severally adjourned in Court and consequently dismissed.	Complainant advised to seek the services of an advocate of his choice so that he can be advised on the available appeal avenues.
231.	James Ngei CAJ/JUD/001/2106/18	Judiciary	Delay	The Complainant alleges that he filed a case in 2004 at Milimani, Nairobi (Case number HCCC 72 OF 2004) and that hearing by Justice Hatari Waweru commenced in 2014; that in October 2014, Justice Hatari gave directions that the Court proceedings to be typed prior to the High Court hearing and soon thereafter, the said Judge was transferred to another station. That to date, the said direction by Justice Hatari has never been complied with and instead the matter has been listed for several mentions. The matter was brought to the Judiciary Ombudsperson but to no avail.	Initiated an inquiry which is still ongoing.
232.	Gitau .J.H. Mwaura Co.Advocates CAJ/PE/040/2152/18	Private entity	Defamation	A complaint alleging that Mr. Francis Sakwa, a blogger, on 21st November 2018, published on Facebook defamatory and false statements against the Complainant's clients who are employees of Nairobi County.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private entities.

233.	Peter Gichohi CAJ/PE/040/2153/18	Private entity		A complaint alleging that Engineer David Nduhiu Muthoga denied the Complainant allowances and dividends in Umoja Service Company where he is a member; that this was because the Complainant and the said Mr. Muthoga differed in a board meeting which was held on 16th April 2018.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private entities.
234.	Apollo Sibuda CAJ/PE/040/2154/18	Private Entity	Manifest injustice	A complaint alleging that Kshs 1500 was being deducted from the Complainant's salary by the Busia Teachers Education Scheme notwithstanding the fact that he ceased to be a member of the said Scheme in 2015.	The file was closed as the Commission was not seized with the mandate to deal with matters that are between private entities.
235.	FridahNginaMutiso CAJ/M.EDU/013/1641/18	Ministry of Education Science and Technology	Delay	The Complainant alleges that she qualified for a Biology/Chemistry teaching job at Allidina Visram High School; that she filled employment form on 28th May 2018 and that her posting letter to the said institution has not been forwarded to date.	Complainant requested to furnish the Commission with further particulars.
236.	Mwanzia Ndambuki CAJ/M.AGR/014/312/18	Ministry of interior and Coordination of National Government	Improper official conduct	A complaint alleging that the Deputy County Commissioner, Masinga Sub County wrote a letter on 17th December 2016, to the Managing Director, Agricultural Finance Corporation misleading the said director that the members of Wendano WA Muri Farm have resolved to pay Kshs 550,000 per acre for the AFC	Initiated an inquiry which is still ongoing.

				land that they were occupying.	
237.	John Gachoki CAJ/M.TRA/004/395/18	National Transport and Safety Authority	Delay	The Complainant alleges that the that he is the registered owner of motor vehicle registration number KCD 431H Honda Airwave;that he was carjacked on 21st June 2018 along the Nairobi-Nyeri highway. The Policewrote to the Respondent and recommended that for security reasons, the Complainant to be issued with new number plates for the said motor vehicle but the same did not elicit any response from the Respondent.	Initiated an inquiry which is still ongoing.
238.	Cavine Ogenya CAJ/JUD/001/2107/18	Judiciary	Manifest injustice	The Complainant alleges that the prosecutor handling the Criminal CaseNo.537/2016, atHoma Bay Magistrate Court was compromised leading to the accused, Mr. Benson Ouma Agan, being charged with the offence of assault and sentenced to three years instead of being charged with grievous bodily harm notwithstanding the overwhelming evidence in Court.	The matter referred to the Office of Director of Public Prosecution which is better placed to handle the complaint and the Complainant advised accordingly.
239.	AbnerWakili CAJ/M.EDU/013/1644/18	Moi University	Administrative injustice	The complainant alleges that the administration of Moi University School of Law is arbitrarily levying on students a fine of Kshs 1,500 being payment of non-residential accommodation. That the said fee accrues from failure by students to fill the non-resident forms on the institutions online portal. The Complainant further	File forwarded to the Research and Investigation Department for further investigation.

				contends that the institution's portal where the said form is posted is always not functional or operational to the detriment of the students and that this is a deliberate ploy by the institution to fleece students in form of the said non-residential accommodation fee.	
240.	Eric Ragang CAJ/M.IGC/062/ 745/18	Civil Registration Services	Delay	The Complainant alleges inordinate delay in processing of his daughter's birth certificate and this is notwithstanding the fact that he tendered all relevant documents and paid requisite fees. That the said birth certificate was issued but had substantial error with regards to the names of his wife.	Initiated an inquiry which is still on going.
241.	Titus Omondi Oduor CAJ/M.LAB/017/ 742/18	National Social Security Fund	Inaction	The Complainant alleges that the Respondent has not updated his monthly contributions since August 2018.	Initiated an inquiry which is still ongoing
242.	Samson MaizaNjore	Ministry of Lands and Physical Planning	Delay	A complaint alleging that the Respondent herein retired the Complainant who was suffering from Schizophrenia on medical grounds; that he was subsequently given clean bill of health by his doctor but he is yet to be reinstated.	The Complainant was advised to appeal against the Respondent's decision to retire on medical grounds.
243.	Penina Kapuru CAJ/M.LAB/017/	Ministry of East Africa	Delay	A complaint alleging that the Sub-County Children Officer, Embakasi area is interfering in a case where the	Initiated an inquiry which is still ongoing.

	711/18	Community, Labour and Social Protection		Complainant's minor son dropped out of school to live with an adult woman who is known to the Complainant.	
244.	Abbas Dahir CAJ/NLC/022/18 05/18-KWK	The National Land Commission	Manifest injustice	A complaint alleging that Bulla College Primary School, a public school, has partly encroached on the Complainant's land Uns. Residential Plot No. 11 in Garissa Municipality and his efforts to be compensated for the same has provide futile notwithstanding recommendation for compensation from National Land Commission and the County Government of Garissa.	Initiated an inquiry which is still on going.
245.	Jacquelyne Wambui Kibocha HUD/EMBU/M.IG C/062/18-KWK	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Deputy Commissioner, Kirinyaga Central Sub County harassed and intimidated the Complainant's father in removing cautions from parcels of land known as No. InoaKiaga 677 and InoaKiaga 669 which was left to him by his deceased father, Mr. Johana Nyaga Mbutu.	Initiated an inquiry which is still on going.
246.	Obara & Obara Co. Advocates CAJ/ODPP/027/1 91/18 KWK	Office of Director of Public Prosecution	Delay	A complaint alleging that the Complainant's clients namely Asha Munge and Esther Mwatela were assaulted and verbally abused by a Mr. Nawal Khalfan and the matter reported to the DCI Mombasa. That the matter was subsequently referred to the Office of Director of Public Prosecution, Mombasa office.	Matter addressed to Office of Director of Public Prosecution, the right office to deal with it.
247.	Residents Land	National	Abuse of	A complaint alleging that the Department of Criminal	Matter addressed to

	Protection NGO CAJ/DCIO/015/3481/18 -KWK	Police Service	power	Investigations Officer, Mtwapa, a Mr. Kiptoo harassed and intimidated the Complainant's client.	the right office.
248.	Stephen Omondi Onyuna CAJ/MSA/KPA/004/73/2018-EM	Kenya Ports Authority	Injustice	A Complainant alleging that there was no transparency at Kenya Ports Authority which led to his denial of a job as a Terminal Tractor Driver in 2016	Commission intervened and Kenya Ports Authority advised that the Complainant's certificates were not authentic and the matter was closed.
249.	Rashid Mbaruk Juma- EM CAJ/MSA/KPLC/021/43/2018-EM	Kenya Power	Unresponsiveness	A Complainant alleging irregular installation of electricity Meter No. 142512590171 in July 2018 at his rental premises in Bamburi within Mombasa County.	Initiated an inquiry which is still ongoing.
250.	Bahati Nyevu Kenga CAJ/MSA/PE/040/358/2018-EM	Private Entity	Child Custody	A Complainant alleging that she had a case regarding child custody at Tononoka children's court in Mombasa case No. 288 of 2015 *(Bahati Nyevu Kenga versus John Shao)* and needed assistance of the Commission in resolution of the case.	Complainant advised that the matter is already the subject of court proceedings and

					the Commission cannot intervene.
251.	Marieta Wughanga Kimori CAJ/MSA/M.LAN /022/197/2018-EM	Ministry of Lands and Physical Planning	Injustice	A Complainant alleging that there was a dispute with regard to land ownership on Plot No.s 294 and 292 in Wundanyi within Taita Taveta County as he had been dispossessed of the said parcels of land by an unknown person.	Complainant advised to avail supporting documents to her claim.
252.	Susan Michael Kariuki CAJ/MSA/M.IGC /062/199/2018-EM	Ministry of Interior and Coordination of National Government	Maladministration	A Complainant alleging that there was a dispute on land parcel No. KWALE/UKUNDA/4204 as a section of the neighbours had refused the residents of German area in Ukunda within Kwale County to construct a water line to supply them with water and the Complainants had not received any assistance from the Ministry of Interior in resolution of the case.	Initiated an inquiry which is still ongoing.
253.	Tunaweza PWD CBO Network CAJ/MSA/CG/MSA/068/81/2018-EM	County Government of Mombasa	Maladministration	A Complaint by Tunaweza CBO alleging persistent harassment, inhumane and degrading treatment of Persons with Disabilities by County askaris on diverse dates between June and July 2018.	Initiated an inquiry which is still ongoing.

254.	Francis Maina Kinyua CAJ/MSA/M.IMM /003/80/2018-EM	Department Of Civil Registration	Unresponsive ness	A Complainant alleging delay in processing and issuance of his daughter's birth certificate which he applied in July 2018 at the Mombasa office.	Initiated an inquiry which is still ongoing.
255.	Human Rights Agenda on behalf of Abubakar Mohamed CAJ/MSA/PE/040 /359/2018-EM	Private Entity	Release of Funds	A Complainant alleging denial against Safaricom to access funds belonging to his deceased father.	Complainant advised to pursue the matter in court for resolution.
256.	Jackson Mwamvula Dzeha CAJ/MSA/M.LAB /017/135/2018-EM	Ministry of Labour, Social Security and Services	Maladministr ation	A Complainant alleging Unfair dismissal and non-payment of terminal benefits by his employer, Advan Mobile Ltd co in July 2018.	Matter referred to the County Labour office Mombasa for resolution.
257.	Agneta Walegwa Mlolwa CAJ/MSA/M.EDU	Kenya National Examinations	Unfairness	A Complainant alleging an unexplained error of names belonging to Gladys Mwaeni Mwachaka, her daughter on her KCPE Certificate by Kenya National Examinations Council for 2017.	Commission intervened and the complaint was resolved as the Complainant was

	/013/83/2018-EM	Council			advised by KNEC to apply afresh for the correction as the previous application was done after the lapse of the required time.
258.	Nicholas Musila Kyalo CAJ/MSA/M.IGC /062/200/2018-EM	Ministry of Interior and Coordination of National Government	Abuse of Power	A Complainant alleging that the Area Chief of Utithi location in Kibwezi within Makueni County abused his office by interfering with the purchase of a Plot No. 154 Utithi Settlement Scheme from his father sometimes in 2018.	Initiated an inquiry which is still ongoing.
259.	Bahati Community Project Affected Persons CAJ/MSA/KENHA /004/74/2018-EM	Kenya National Highways Authority	Unfairness	A complaint alleging unfair and inadequate compensation of Project Affected Persons in the ongoing dualling of the Msa-Mariakani highway in 2018 by Kenya National Highways Authority.	Initiated an inquiry which is still ongoing.
260.	Saidi Dhaidho Wavu CAJ/MSA/JUD/0 01/249/2018-EM	Advocates Complaints Commission	Unresponsive ness	A Complainant alleging that K. J. Kinyanjui and Company Advocates refused to remit compensation awarded to him in Mombasa SRMCC No. 8482 of 1990 (*Saidi Dhaidho Wavu vs. Kenya National Assurance Company*) in August 2018 and his complaint to	Initiated an inquiry which is still ongoing.

				Advocates Complaints had not been responded to.	
261.	Saidi Dhaidho Wavu CAJ/MSA/M.AGR/014/13/2018-EM	Ministry of Agriculture	Delay	A Complainant alleging unfair dismissal and lack of payment of terminal benefits by the Ministry of Agriculture in 2018.	Matter is already a subject of court proceedings and the Complainant has been advised to pursue it in court.
262.	Jumaa Karisa Thoya CAJ/MSA/M.LAN/022/198/2018-EM	Ministry of Lands and physical Planning	Maladministration	A Complainant alleging that the District Land Adjudication and Settlement Officer in Kilifi county had disrespected a court order issued in Civil Suit No. 11 of 2010 at Mariakani law courts sometimes in August 2018.	Complainant advised to pursue the matter in court for resolution.
263.	Thoya Iha Gowe CAJ/MSA/POL/015/315/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction at Mariakani police station in Kwale County OB No. 30/09/02/2017 on a case reported since 9th February 2017.	Initiated an inquiry which is still ongoing.
264.	Thoya Iha Gowe CAJ/MSA/POL/015/316/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction at Rabai police station in Kwale County, OB Number 20/11/04/2018 since he was assaulted on 11th April 2018.	Initiated an inquiry which is still ongoing.
265.	Ngonze & Ngonze Co. Advocates on	National Police Service	Delay	A Complainant alleging inaction at Makupa police station on a case of malicious damage to property reported on 31st May 2018, OB No. 44/31/05/18.	Initiated an inquiry which is still ongoing.

	behalf of Mumtaz Ali Khan CAJ/MSA/POL/015/317/2018-EM				
266.	Rebecca Kinacha CAJ/MSA/M.ENV/038/5/2018-EM	National Environment Management Authority	Unresponsiveness	A Complainant alleging illegal dumping and disposal of hazardous waste on Plot No. 272 which is situated within Mikindani residential estate in Mombasa County and the National Environment Management Authority was not of any assistance since 2012.	Initiated an inquiry which is still ongoing.
267.	Elizabeth Wanjiru CAJ/MSA/M.LAN/022/199/2018-EM	Ministry of Lands and Physical planning	Injustice	A Complainant alleging that he placed a caveat on 30th May 2014 on plot no.LR/MSA/MWEMBELEGEZA/195 but the Land Registrar in Mombasa unlawfully lifted the caveat without the Complaint's knowledge.	Initiated an inquiry which is still ongoing.
268.	Ali Mwadule Mdoe CAJ/MSA/M.EDU/013/84/2018-EM	Ministry of Education	Unresponsiveness	A Complainant alleging that Kenya Coast National Polytechnic in Mombasa refused to grant an extension to allow the Complainant register for exams in July 2018.	Initiated an inquiry which is still ongoing.
269.	Bonface Khanyaka Nafula CAJ/MSA/M.LAN/022/200/2018-	Ministry of Lands and Physical	Maladministration	A Complainant alleging unlawful transfer and irregular cancellation of title deed for plot no. KAKAMEGA/ISUKHA-LUKHONJE/58 by the land registrar Kakamega County.	Complainant advised to pursue the matter through the court

	EM	Planning			process for resolution.
270.	Betty Dogo Tunje CAJ/MSA/FIN/000/84/2018-EM	Kenya Deposit Insurance Corporation	Delay	A Complainant alleging non-payment and/or refusal by Kenya Deposit Insurance Corporation to release funds held in the account of Wilhelm Naser, a German citizen holder of Passport No. C47CG936: Dubai Bank- Euro Account No. 81134839, Account No. 81128383 and Savings Account No. 81128383 despite the Complainant having a Power of Attorney.	Initiated an inquiry which is still ongoing.
271.	Abraham Kasungu Dunda CAJ/MSA/M.LAB/017/136/2018-EM	Ministry of Labour, Social Security and Services	Unfairness	A Complainant alleging summary dismissal by his employer on unfounded grounds of misconduct & subsequently reported the matter to the Labour office but he was not assisted.	Initiated an inquiry which is still ongoing.
272.	Gerishom Nyandoya Kidiavai CAJ/MSA/JUD/001/250/2018-EM	Advocates Complaints Commission	Delay	A Complainant alleging inaction into a complaint of unprofessional conduct by his advocate in Mombasa CMCC No. 1850 of 2015 wherein his advocate refused to transmit Kshs. 100,225/- awarded in his favour.	Initiated an inquiry which is still ongoing.

273.	Salim Matano Mwenda CAJ/MSA/POL/015/318/2018-EM	National Police Service	Delay	Complainant alleging police inaction when he reported a case of assault at Changamwe police station vide OB No. 2/28/4/2018 on 28th April 2018.	Initiated an inquiry which is still ongoing.
274.	Abdalla Mohamed Omar CAJ/MSA/M.IGC/062/201/2018-EM	Ministry of Interior and Coordination of national Government	Abuse of Power	A Complainant alleging that he had a land ownership dispute with his neighbour but his area Chief within Lamu County had kept on interfering with the case.	Complainant requested to avail documents in support of his claim.
275.	Josephat Gichuburi Aruyah CAJ/MSA/M.GEN/018/13/2018-EM	Ministry of Gender	Unresponsiveness	A Complainant alleging that there had been leadership wrangles and mismanagement of Maweni 'A' Umoja ni Nguvu Self Help group by the group's officials and the matter was taken to the Gender office and eventually to court vide Msa Civil Case No. 86 of 2015 but it was yet to be resolved.	Complainant advised to pursue the case in court to conclusion.
276.	Philip Jagero CAJ/MSA/M.IGC/062/202/2018-EM	Kenya Prisons Service	Maladministration	A Complainant alleging that there is a general laxity against the Prison dep't at Shanzu and Shimo la Tewa for in releasing suspects who have been granted bail/bond in court.	Initiated an inquiry which is still ongoing.

277.	Mathias Mwamase Mtana CAJ/MSA/M.IGC /062/203/2018-EM	Ministry of Interior and Coordination of National Government	Maladministration	A Complainant alleging that the area Chief of Bwagamoyo Location in Kilifi County had been intimidating the Complainant who is the area assistant chief in Bwagamoyo Sub location.	Complainant advised to report the matter to the Deputy County Commissioner for resolution.
278.	Kenya Long Distance Truck Drivers & Allied Workers Union CAJ/MSA/PE/040 /360/2018-EM	Private Entity	Mismanagement of Funds	A Complainant alleging that there was leadership wrangles & misuse of union funds by the Secretary general of KLDTD&AW Union.	Matter referred to the State Department of Labour for resolution.
279.	Florence Mumbi CAJ/MSA/M.LAB /017/137/2018-EM	Ministry Of Labour, Social Security and Services	Delay	A Complainant alleging unfair dismissal & unpaid terminal dues by his employer and the subsequent delay in resolution of his case by the Department of Labour in Mombasa since the matter was reported sometimes in January 2018.	Initiated an inquiry which is still ongoing.
280.	Muguka Traders CAJ/MSA/CG/MOMBASA/068/81/2018-EM	County Government Of Mombasa	Unfairness	A complaint alleging harassment and intimidation of Muguka traders by county askaris in Mombasa county in 2018.	Initiated an inquiry which is still ongoing.
281.	Justus Mombo	National	Unresponsive	A Complainant alleging that he had been refused a	Complainant advised

	CAJ/MSA/M.MED/012/46/2018-EM	Blood Transfusion Centre	ness	transfer by his employer from his current station in Mombasa town to Portreitz Hospital as he had overstayed in his current station since 2008.	to exhaust the internal mechanism for redress.
282.	Juma A. Sungura CAJ/MSA/M.IGC/062/204/2018-EM	Ministry of Interior an Coordination of National Government	Abuse of Power	A Complainant alleging that that the Assistant County Commissioner of Kasemeni in Kwale County had illegally chaired a defunct divisional conflict committee and subsequently decided a land ownership dispute of the Mavumbo Group Ranch without regard to the procedure of handling group ranch disputes sometimes in 2018.	Initiated an inquiry which is still ongoing.
283.	Hellen Ruguru Nduhiu CAJ/MSA/POL/015/319/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction at Diani police station in Kwale County in a matter involving the mysterious death of the Complainant's daughter reported vide OB No. 56/10/11/2006 on 10th November 2006.	Matter referred to the Independent Policing Oversight Authority for resolution.
284.	Mohamed Abdalla Mwavumbani CAJ/MSA/NRB/003/81/2018-EM	National Registration Bureau	Delay	A Complainant alleging delay in processing and issuance of the new generation ID Card at National Registration Bureau, Msambweni Kwale county since 2013.	Initiated an inquiry which is still ongoing.
285.	Mwinyi Hassan Dhahabu CAJ/MSA/JUD/0	Judiciary	Unresponsiveness	A Complainant alleging Unresponsiveness in his request to obtain copies of court proceedings and judgment in Kwale Kadhi's court case no. 176 of 2014	Initiated an inquiry which is still ongoing.

	01/251/2018-EM				
286.	Mwatsaka Chilalu & Another CAJ/MSA/M.IGC /062/205/2018-EM	Ministry of Interior and Coordination of National Government	Unfairness	A Complainant alleging that the Assistant County Commissioner of Samburu in Kwale County had been biased in resolving a land case on a parcel of land located in Samburu within Kwale County.	Complainant advised to seek redress in court.
287.	Jilani Mwachilumo Mwangudza CAJ/MSA/JUD/001/252/2018-EM	Judiciary	Injustice	A Complainant alleging delay in hearing and determining a defilement case filed at Shanzu law court vide CR. Case No. 299 of 2015 in Mombasa since 2015.	Initiated an inquiry which is still ongoing.
288.	Osiemo Moruru CAJ/MSA/NSSF/017/138/2018-EM	National Social Security Fund	Unofficial Conduct	A Complainant alleging delay in processing his benefits upon retiring from Three Star Security Company in Mombasa on 2nd January 2018.	Initiated an inquiry which is still ongoing.
289.	Omar Mwatsahu CAJ/MSA/M.AGR/014/14/2018-EM	Kenya Meat Commission	Delay	A Complainant alleging non-remittance of deductions by his employer Kenya Meat Commission from his salary for purposes of servicing a loan he had at Family Bank.	Initiated an inquiry which is still ongoing.
290.	Abdul Aziz Mohamed CAJ/MSA/CG/M	County Government	Unresponsiveness	A Complainant alleging inaction and delay in reinstating the Complainant to service as a county inspectorate officer despite his acquittal on the charge	Initiated an inquiry which is still ongoing.

	OMBASA/068/82/2018-EM	Of Mombasa		of stealing by servant filed against him in Mombasa law court since January 2018.	
291.	Judith Beatrice Alusa CAJ/MSA/POL/015/320/2018—EM	National Police Service	Unresponsiveness	A Complainant alleging inaction by the police to arrest and charge a suspect in a case of obtaining money by false pretence, forging a document among other charges, OB No 29/30/3/2017 when she reported the matter at Urban Police Station in Mombasa since March 2017.	Initiated an inquiry which is still ongoing.
292.	Fadhili Mwachupa Jawa CAJ/MSA/M.IGC/062/206/2018-EM	Ministry of Interior and Coordination of National Government	Maladministration	A Complainant alleging that the Chief, Mwatate location in Taita Taveta County failed to cooperate with officers from National Land Commission to undertake survey on Mwache dam for purposes of finalizing a compensation process.	Initiated an inquiry which is still ongoing.
293.	Abdi Rahim Mohamed CAJ/MSA/JUD/001/253/2018-EM	Judiciary	Delay	A Complainant alleging delay in fixing a hearing date in Mombasa ELC Cause no. 94 of 2015 that had delayed the determination and disposal of the matter in court since 2015.	Initiated an inquiry which is still ongoing.
294.	Christine Karisa Kithi CAJ/MSA/PE/040/361/2018-EM	Private Person	Obtaining Money by False Pretense	A Complainant alleging that somebody named Maurice Kombe presented himself as an owner of a beach plot in Boyani in Kilifi County wherein he sold the property to the Complainant for Kshs. 2,100,000/= which the Complainant paid in full on 6th October 2014 but she later realized that the property did not belong to the	Complainant advised to seek redress in court.

				said Maurice Kombe.	
295.	Richard Chisemi Mkauchi CAJ/MSA/KENHA /004/75/2018-EM	Kenya National Highways Authority	Unresponsive ness	A Complainant alleging unfair compensation by KENHA for the Project Affected Persons in the dualling of Msa-Mariakani highway in 2018.	Initiated an inquiry which is still ongoing.
296.	Grace Wambui Mugo CAJ/MSA/POL/0 15/321/2018-EM	National Police Service	Unresponsive ness	A Complainant alleging police inaction in an assault case reported at Nyali police station in Mombasa County vide OB No. 70/6/5/2018 on 6th May 2018.	Initiated an inquiry which is still ongoing.
297.	Ahmednasir, Abdikadir & Co. Advocates on behalf of Fatuma Ahmed CAJ/MSA/POL/0 15/322/2018-EM	National Police Service	Manifest Injustice	A Complainant alleging that she was harassed, intimidated and was denied a hearing by officers of Mtwapa police station in Kilifi County on a case that led to the immediate closure of her orphage known as Hajarul Aswad Children Centre in kanamai Kilifi county sometimes in July 2018.	Initiated an inquiry which is still ongoing.
298.	Mbuche Baraka Munga CAJ/MSA/M.IGC /062/207/2018-	Ministry of Interior and Coordination of National	Maladministr ation	A Complainant alleging that the Chief, Junju location in Kilifi County had interfered in a family dispute over division of land situated in Kilifi County.	Complainant advised to seek redress in court.

	EM	Government			
299.	Msego Mlanda Mbaru CAJ/MSA/M.EDU /013/85/2018-EM	North Coast Beach Hotel C/O Kenyatta University	Unresponsiveness	A Complainant alleging non-remittance of deductions to CIC insurance company for a cumulative period of 36 months.	Initiated an inquiry which is still ongoing.
300.	Riziki Esther Bora CAJ/MSA/M.IGC /062/208/2018-EM	Ministry of Interior and Coordination of National Government	Maladministration	A Complainant alleging maladministration against the Chief, Mtongwe location in Mombasa County in handling a case involving applications to the Bububu Settlement Scheme on allocations of land in 2018.	Initiated an inquiry which is still ongoing.
301.	John Agonga Odinga CAJ/MSA/M.IGC /062/209/2018-EM	Ministry of Interior and Coordination of National Government	Maladministration	A Complainant alleging unresponsiveness, inaction and bias by the Chief, Kongowea location in Mombasa County in relation to a dispute between the complainant and the family of one Suleiman who are his neighbors in Maweni area, opposite Lutheran church within Mombasa County sometimes in 2018.	Initiated an inquiry which is still ongoing.
302.	Peter Mwamrizi	Ministry of	Inefficiency	A Complainant alleging delay against the County Labour office in Mombasa in resolving a complaint of	Initiated an inquiry

	Shabani CAJ/MSA/M.LAB /017/139/2018-EM	Labour, Social Security and Services		unfair dismissal & unpaid terminal dues against his employer.	which is still ongoing.
303.	Noor Mohamed Jan Mohamed CAJ/MSA/DPP/027/17/2018-EM	Director of Public Prosecutions	Unresponsiveness	A Complainant alleging that the office of the Director of Public Prosecutions Mombasa refused to prosecute a case relating to malicious damage in 2016.	Matter referred to the Office of the Director of Public Prosecutions Nairobi for resolution.
304.	Charo Karisa Birya CAJ/MSA/M.ENE /021/44/2018-EM	Kenya Electricity Transmission Company Limited	Unfairness	A Complainant alleging unfair compensation of Project Affected Persons against Kenya Electricity Transmission Company Limited after compulsorily acquiring his land for wayleave project in Kilifi county in 2018.	Matter closed since upon perusal of documents, it was evident the affected members were given prior information by KETRACO & asked to either reject or accept the compensation amount. They all signed which signifies acceptance.
305.	Haroon Lianda	Private	Professional	A Complainant alleging non-remittance of	Matter referred to the

	Masolo CAJ/MSA/PE/040/362/2018-EM	Person	Misconduct	compensation awarded in Court case No. CMCC No. 747 of 2015 between Haroon Lianda MAsolo versus A O Bayusuf and Sons Limited by his advocates in July 2016.	Advocates Complaints Commission for resolution.
306.	Jerusalem Church-Mikindani CAJ/MSA/CG/MSA/068/83/2018-EM	County Government of Mombasa	Unresponsiveness	A Complainant alleging that there had been a blockage of access road to their Church on Plot No. 1736/19 in Mikindani, Mombasa County and all their efforts to get help from the County Government of Mombasa had been in vain.	Initiated an inquiry which is still ongoing.
307.	Abdalla Chinandi Ali (Denyenye Community) CAJ/MSA/M.LAN/022/201/2018-EM	Ministry of Lands and Physical Planning	Access To Information	A Complainant alleging unresponsiveness to a request for information on the status of the lease granted to Bamburi Portland Cement Co. on Plot No. LR. No. KWALE/TIWI BEACH/BLOCK/2 in Kwale county in August 2018.	Initiated an inquiry which is still ongoing.
308.	Jackson Rama Chacha &Others CAJ/MSA/M.IMM/003/82/2018-EM	Department of Civil Registration	Delay	A Complainant alleging delay in processing and issuance of birth certificates for his children which he applied in April 2018.	Matter resolved upon getting feedback from Department of Civil Registration advising the Complainant to collect their birth

					certificates.
309.	Michael Lusinde CAJ/MSA/KPA/004/76/2018-EM	Kenya Power	Unfairness	A Complainant alleging unfairness against his supervisor at Kenya Ports Authority for victimizing him after disclosing irregularities at the work place in 2018.	Complainant advised to pursue the matter further in court since he had already filed a suit at the Environment and Land Court.
310.	Norah Achieng Masel CAJ/MSA/M.INF/023/14/2018-EM	Postal Corporation of Kenya	Unresponsiveness	A Complainant alleging non-refund of his shares and non-payment of dividends accrued to her as a member of the Posta Cooperative investment society since 2017.	Initiated an inquiry which is still ongoing.
311.	Jomvu Self-Help Group CAJ/MSA/KENHA/004/77/2018-EM	Kenya National Highways Authority	Unresponsiveness	A Complainant alleging unfair compensation by Kenya National Highways Authority for Project Affected Persons affected by the dualling of Msa-Mariakani highway in 2018.	Initiated an inquiry which is still ongoing.
312.	Agnes Nduva & 8 Others CAJ/MSA/PE/040/364/2018	Private Entity	Outside Mandate	A Complainant alleging that she needed legal representation in court for a personal matter.	Complainant advised on appropriate legal channels.
313.	Aula Faki Kombo CAJ/MSA/M.LAN	Ministry of Lands and	Inefficiency	A Complainant alleging refusal and delay by the Land Registrar Mombasa to process and issue a new title	Initiated an inquiry

	/022/202/2018-EM	Physical Planning		deed on plot no. 13/IV/MN since the original title deed got lost on 15th march 1953. The complainant had records indicating that the loss of title deed was reported at Mtwapa vide OB. No. 36/28/2/2014 and police abstract issued.	which is still ongoing.
314.	Aldrine Mzumbi Njore CAJ/MSA/M.IGC /062/210/2018-EM	Ministry of Interior and Coordination of National Government	Injustice	A Complainant alleging unlawful dismissal from public service, position of Chief, Wundanyi location on account of gross misconduct effective 31st August 2006.	Complainant advised that due process was followed upon perusal of documents availed. In the alternative, he was advised to seek review of Ministry's decision in court.
315.	Anonymous CAJ/MSA/POL/015/323/2018-EM	National Police Service	Maladministration	A Complainant alleging Irregular road blocks mounted by the police at Nyali bridge in Mombasa and harassment & extortion of innocent motorists by the traffic police in 2018.	Matter Referred to the Independent Policing Oversight Authority for resolution.
316.	Joseph Hawaga Anuang'a CAJ/MSA/POL/015/324/2018-EM	National Police Service	Injustice	A Complainant alleging unlawful dismissal from police service by National Police Service since 1999.	Initiated an inquiry which is still ongoing.
317.	Shehe Gijo	Judiciary	Delay	A Complainant alleging delay in court case no. ELC Cause No. 2185 OF 2014 at Milimani law court	Initiated an inquiry

	Awadh CAJ/MSA/JUD/001/254/2018-EM				which is still ongoing.
318.	Wesley Kipkoech CAJ/MSA/POL/015/325/2018-EM	National Police Service	Unfairness	A Complainant alleging delay in delivering a ruling in a disciplinary case at Mwatate police station in Taita Taveta County involving claims of desertion from duty without reason against the Complainant.	Initiated an inquiry which is still ongoing.
319.	Salim Matano Mwachuo CAJ/MSA/POL/015/326/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction and lack of cooperation in a case involving the fatal shooting of the Complainant's son on 28/11/2017 at Soweto area in Likoni within Mombasa County.	Matter referred to Independent Policing Oversight Authority for resolution.
320.	Stanley Mwaura CAJ/MSA/PE/040/365/2018-EM	Private Person	Outside Mandate	A Complainant alleging a longstanding dispute between the Complainant & his neighbor with respect to the encroachment of a food kiosk at KwaJomvu Railway estate and no resolution was forthcoming.	Initiated an inquiry which is still ongoing.
321.	Abdullah Osman Noor Mohamed CAJ/MSA/FIN/000/87/2018-EM	Central Bank of Kenya	Unresponsiveness	A Complainant alleging irregular dealings and transactions in his bank account at middle east bank, FDR account. Reported the matter at CBK but no action.	Complainant requested to avail supporting documents for action.
322.	Omar Awadh Omar	Ministry of	Delay	A Complainant alleging delay in processing and issuance of his passport despite applying for it on 9th July	Initiated an inquiry

	CAJ/MSA/M.IMM /003/83/2018-EM	Immigration		2018.	which is still ongoing.
323.	Florence Nduku Muiu CAJ/MSA/JUD/0 01/255/2018-EM	Judiciary	Delay	A Complainant alleging delay in finalizing Succession cause no. 294 of 2015 between Florence Nduku versus Victoria Tatu Muiu at Machakos High Court and his efforts to have the matter finalized had been in vain.	Initiated an inquiry which is still ongoing.
324.	Abdulrahim Ali Bakathir CAJ/MSA/KEBS/0 74/1/2018-EM	Kenya Bureau of Standards	Unofficial Conduct	A Complainant alleging inaction by KEBs into a case of production of maize flour at Mombasa Maize Millers-Malindi depot and despite reporting, the complainant indicated that KEBs had not taken action since 2017.	Initiated an inquiry which is still ongoing.
325.	Hassan Kimako Suku CAJ/MSA/DPP/0 27/18/2018-EM	Director of Public Prosecutions	Unresponsive ness	A Complainant alleging inaction by the office of the Director of Public Prosecutions in instituting an inquest into the death of his next of kin as directed by the court in HC Judicial Review No. 93 of 2011 between Hassan Kinago Suku versus AG and Another	Initiated an inquiry which is still ongoing.
326.	Joyce Waithera CAJ/MSA/M.IGC /062/211/2018-EM	Ministry of Interior and Coordination of National Government	Unofficial Conduct	A Complainant alleging that the Chief of Ganjoni location within Mombasa County had been uncooperative and unresponsive to police investigations in a case of defilement reported to Central Police Station in Mombasa sometimes in 2018.	Matter referred to the Deputy County Commissioner Mvita through the County Commissioner's office

					for action.
327.	Ngonze & Ngonze Co. Advocates CAJ/MSA/POL/015/327/2018-EM	National Police Service	Delay	A Complainant alleging lack of police investigations and inaction in a case involving the theft of goods from a consignment from South Sudan in 2018. The goods belonged to the advocates' client.	Matter referred to Director Criminal Investigations for resolution.
328.	Jackson Muchiri & Co. Advocates CAJ/MSA/KENHA/004/78/2018-EM	Kenya National Highways Authority	Injustice	A Complainant alleging encroachment of a road on plot No.s MOMBASA SOUTH/III/203 and 118 and the subsequent demolition of properties thereon by KENHA officials in 2018.	Matter referred to National Land Commission for resolution.
329.	Kennedy Onyango Abongo CAJ/MSA/KPA/004/79/2018-EM	Kenya Ports Authority	Access To Information	A Complainant alleging misappropriation of funds belonging to his sister by the Kenya Ports Authority Pension Fund and denial of information on the funds.	Initiated an inquiry which is still ongoing.
330.	Omollo Onyango & Co. Advocates CAJ/MSA/DPP/027/19/2018-EM	Director of Public Prosecutions	Injustice	A Complainant alleging harassment, illegal searches without warrant and threats by police officers from Malindi police station in Kilifi County in a case involving a couple's dispute filed in Malindi law court vide CR. No. 67 of 2018	Matter referred to the Office of the Director of Public Prosecutions Nairobi for resolution.
331.	Raphael Ooga	Occupationa	Unresponsive	A Complainant alleging delay and/or inaction by the	Initiated an inquiry

	Onyancha CAJ/MSA/M.LAB /017/140/2018-EM	l Safety & Health Office	ness	Occupational Health Physician to conduct medical examination on the complainant as he suffered from allergic reactions that affected his work performance and hence, sought the Occupational Safety & Health office medical report to facilitate his transfer to Nairobi in 2018 but in vain.	which is still ongoing.
332.	Emmanuel K. Mwandoe CAJ/MSA/M.WAT /009/23/2018-EM	Mombasa Water & Sewage Company	Unofficial Conduct	A Complainant alleging unofficial conduct & harassment by Mombasa Water and Sewerage Company officials at his home in Mikindani, Mombasa sometimes in 2018.	Initiated an inquiry which is still ongoing.
333.	Fredrick Nicholas Onyango CAJ/MSA/AG/00 1/258/2018-EM	Attorney General	Unresponsive ness	A Complainant alleging delay and/or lack of payment of Kshs. 596,985/- in compliance with the court's judgment entered in CMCC No. 2306 of 2012 by the Attorney General's office.	Initiated an inquiry which is still ongoing.
334.	Fredrick Nicholas Onyango CAJ/MSA/M.EDU /013/86/2018-EM	Ministry of Education	Unofficial Conduct	A Complainant alleging that the administration of Consolata primary school in Likoni, Mombasa County is poor and there is unofficial conduct by the head teacher which has adversely affected the relations between the school and parents and school performance.	Initiated an inquiry which is still ongoing.
335.	Elisha Mwachenda	Ministry of Interior and	Unofficial	A Complainant alleging land ownership dispute between him and one Chaka Nyamwai filed in Kwale	Complainant advised to pursue the matter in

	Njuka & Another CAJ/MSA/M.IGC /062/212/2018-EM	Coordination of National Government	Conduct	law court vide SPMCC No. 7 of 2018 but claimed that there was interference and bias by the Assistant County Commissioner Kwale.	court to conclusion.
336.	Kidunga Kitsama HUD/KWA/M.LAN /022/1/2018-EM	Ministry of Lands and Physical Planning	Maladministration	A Complainant alleging maladministration and abuse of public office against the land registrar, Kwale for handling his original title documents without due care. Further, refusal to process discharge on plot no. KWALE/KIFYONZO/472 in 2018.	Matter closed as complainant confirmed that his discharge was subsequently processed
337.	Jadi Said Mwachanga & 150 Others CAJ/MSA/KENHA /004/80/2018-EM	Kenya National Highways Authority	Unfairness	A Complainant alleging unfair compensation by Ken6ya National Highways Authority for Project Affected Persons in the dualling of Msa-Mariakani highway in 2018.	Initiated an inquiry which is still ongoing.
338.	Christopher Gona CAJ/MSA/M.IGC /062/213/2018-EM	Ministry Of Interior and Coordination of National Government	Abuse Of Office	A Complainant alleging abuse of office against the chief, Bamburi location in Mombasa County for interfering in land dispute between the complainant and his neighbor in 2018.	Initiated an inquiry which is still ongoing.

339.	Ali Katama Mwatsuma CAJ/MSA/JUD/001/256/2018-EM	Judiciary	Delay	A Complainant alleging that a court file in Msa CMCC No. 2592 of 2010 at Mombasa law court registry was missing and efforts to trace it were in vain.	Commission intervened and the matter was resolved since the court file was traced.
340.	Leyla Samir Suod CAJ/MSA/POL/015/328/2018-EMa	National Police Service	Delay	A Complainant alleging police inaction into two cases of defilement reported at Kiembeni Police station in Mombasa vide OB No. 20/29/5/2018 & OB No. 24/22/5/2018 in May 2018.	Initiated an inquiry which is still ongoing.
341.	Klaus Wurfel CAJ/MSA/JUD/001/257/2018-EM	Judiciary	Injustice	A Complainant that a court file in Misc Civil App. No. 206 of 2017 at Mombasa law court had been missing and he received no assistance in tracing the file.	Initiated an inquiry which is still ongoing.
342.	Daniel Tembo CAJ/MSA/AG/001/259/2018-EM	Public Trustee	Unresponsiveness	A Complainant alleging that the terminal benefits of the late APC Anderson Tembo had not been released by the Public Trustee in PT No. 747 of 2004 despite numerous follow up.	Initiated an inquiry which is still ongoing.
343.	Patience Sidi Menza CAJ/MSA/M.IMM/003/84/2018-EM	National Registration Bureau	Delay	A Complainant alleging delay by the National Registration Bureau in processing the birth certificate of her daughter which she applied for in May 2018.	Initiated an inquiry which is still ongoing.

344.	Roman Waema Gishinga CAJ/MSA/POL/015/329/2018-EM	National Police Service	Injustice	A Complainant alleging police harassment and unlawful arrest & detention at Changamwe police station in Mombasa in August 2018.	Matter referred to Independent Policing Oversight Authority for resolution.
345.	Ahmed L. Abdul CAJ/MSA/CG/KILIFI/103/12/2018-EM	County Government of Kilifi	Unofficial Conduct	A Complainant alleging unlawful closure of HajarulAswad Children Centre in Kanamai Kilifi by county officials without due notice in July 2018.	Initiated an inquiry which is still ongoing.
346.	Abdullah Osman Noor Mohamed CAJ/MSA/M.IMM/003/85/2018-EM	Department of Immigration	Unfairness	A Complainant alleging inordinate delay and/or non-issuance of national ID to him since September 2013. He stated that he re-applied for an ID on 3rd September 2013 and was issued with a waiting card vide Serial No. 2353653136 but to date, the ID had not been processed.	Initiated an inquiry which is still ongoing.
347.	Damian Mchana CAJ/MSA/CG/MSA/068/84/2018-EM	County Government of Mombasa	Injustice	A Complainant alleging inaction into a complaint of putting up of illegal structures at Changamwe pooling scheme in Changamwe, Mombasa by the County Government of Mombasa.	Initiated an inquiry which is still ongoing.
348.	Paul Maina Ndegwa CAJ/MSA/KENHA	Kenya National Highways	Unfairness	A Complainant alleging inadequate compensation for the demolition of his house for the dualling of the Mombasa- Mariakani highway in 2018 in Mombasa County.	Initiated an inquiry which is still ongoing.

	/004/81/2018-EM	Authority			
349.	Uba Suleiman CAJ/MSA/CG/MSA/068/85/2018-EM	County Government of Mombasa	Access To Information	A Complainant alleging lack of information against the County Govt Mombasa on the planned eviction of residents of Mzizima estate for the upcoming housing project in 2018.	Initiated an inquiry which is still ongoing.
350.	David Muriuki & Others CAJ/MSA/M.TRA/004/82/2018-EM	Kenya Airports Authority	Injustice	A Complainant alleging irregular employment terms and extension of period on casual basis at Kenya Airports Authority in Mombasa in 2018.	Complainant advised to avail supporting documents for action.
351.	Omar Kahaso Kazungu CAJ/MSA/M.LAN/022/203/2018-EM	Ministry of Lands and Physical Planning	Unresponsiveness	A Complainant alleging delay in processing of title deed on plot no. 350 in Vipingo settlement scheme in Kilifi county.	Complainant advised to avail supporting documents for action.
352.	Joseph Bunge Menza CAJ/MSA/JUD/001/260/2018-EM	Judiciary	Delay	A Complainant alleging delay in fixing a hearing date in Mariakani CR. Case No. 164 of 2017 that delayed delivery justice since 2017.	Initiated an inquiry which is still ongoing.
353.	William Abraham Shapya	Judiciary	Injustice	A Complainant alleging injustice in hearing of CR. Case no. 160 of 2017 and requested for legal representation by the Commission.	Complainant referred to Kituo Cha Sheria for

	CAJ/MSA/JUD/001/261/2018-EM				assistance.
354.	Mutinda Mwai Mutana CAJ/MSA/JUD/001/262/2018-EM	Judiciary	Outside Mandate	A Complainant alleging punitive bond terms that he could not afford to satisfy before his release from remand at Shimo la Tewa prison, Mombasa in 2018.	Complainant was advised that his redress still lied in court.
355.	Bernard Munyao CAJ/MSA/JUD/001/263/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation in a robbery with violence case ongoing at Msa law court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
356.	Kevin Okoth Agelo CAJ/MSA/JUD/001/264/2018-EM	Judiciary	Outside Mandate	A Complainant alleging punitive bond terms that he could not afford to satisfy before his release from remand at Shimo la Tewa prison, Mombasa in 2018.	Complainant was advised that his redress still lied in court.
357.	Yahya Ahmed Abdi CAJ/MSA/JUD/001/265/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
358.	Hassan Kasau CAJ/MSA/JUD/0	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation in a defilement case ongoing at Msa law court in 2018.	Complainant referred to Kituo Cha Sheria for

	01/266/2018-EM				assistance.
359.	Alfred Jefa Kazungu CAJ/MSA/JUD/001/267/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
360.	Benson Mutiso CAJ/MSA/JUD/001/268/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
361.	Daniel Kariuki Muthanje CAJ/MSA/JUD/001/269/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
362.	Stephen Okoth CAJ/MSA/JUD/001/270/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.
363.	Leonidas Mjomba CAJ/MSA/JUD/001/271/2018-EM	Judiciary	Outside Mandate	A Complainant alleging that he needed legal representation on a matter filed in court in 2018.	Complainant referred to Kituo Cha Sheria for assistance.

364.	Anthony Kahindi Koi CAJ/MSA/M.IGC /062/214/2018-EM	Ministry of Interior and Coordination of National Government	Delay	A Complainant alleging unresponsiveness and/or delay by the County Commissioner's office in facilitating the processing of an application for a residential plot within Kilifi Municipality. The Complainant indicated that National Land Commission wrote to the County Commissioner's office on 5th March 2018 seeking confirmation as to whether the plots A, B & C situated in Kilifi Municipality fall within an area set aside for public administration.	Initiated an inquiry which is still ongoing.
365.	Kishor Meghji Gudka CAJ/MSA/M.IMM /003/86/2018-EM	Department Of Immigration	Delay	A Complainant alleging delay in processing his application for permanent residence (Category D) which he applied vide reference no. R183681 early 2018.	Initiated an inquiry which is still ongoing.
366.	Nancy Mueni Mutiso CAJ/MSA/PE/040 /366/2018-EM	Private Entity	Outside Mandate	A Complainant alleging delay and/or refusal by PASA Sacco to remit her shares of Kshs. 339,000/- since 2017.	Matter referred to SASRA for resolution.
367.	Abdurahim Ali Bakathir CAJ/MSA/DPP/0	Director of Public Prosecutions	Access To Information	A Complainant alleging lack of prosecution by the office of the Director of Public Prosecutions in a theft case reported at Malindi Police Station vide OB No. 81/24/4/2018 in April 2018.	Commission intervened and matter closed upon getting a satisfactory response

	27/20/2018-EM				from the ODPP.
368.	Claude Otieno Siteri CAJ/MSA/POL/015/330/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction at Changamwe police station after he lodged a case sometimes in 2018.	Complainant advised to follow up the matter at the DPP's office since he had already lodged the complaint at the DPP's office,
369.	Wilson Davies Ngare CAJ/MSA/M.LAN/022/204/2018-EM	Ministry of Lands and Physical Planning	Maladministration	A Complainant alleging irregular and unlawful dealings on plot no. MOMBASA/MAJAONI SCHEME/1999 at the Lands registry, Mombasa in 2018.	Initiated an inquiry which is still ongoing.
370.	George Mwandoe CAJ/MSA/KWS/010/1/2018-EM	Kenya Wildlife Service	Maladministration	A Complainant alleging lack of public participation by KWS in erecting an electric fence around Tsavo National Park, Voi section in 2018.	Initiated an inquiry which is still ongoing.
371.	Ronald Kitheka Mulyungi CAJ/MSA/M.LAB/017/141/2018-	Ministry of Labour, Social Security and	Unresponsiveness	A Complainant alleging inaction by the County Labour Office Mombasa into a complaint of unfair dismissal and non-payment of his outstanding dues by the employer in 2018.	Initiated an inquiry which is still ongoing.

	EM	Services			
372.	Hamisi Bweni Dzila CAJ/MSA/JUD/001/272/2018-EM	Judiciary	Unresponsiveness	A Complainant alleging delay in delivering judgment in HCC No. 168 of 2002 between Omari Sefu Dzila versus Telkom Kenya and Another.	Initiated an inquiry which is still ongoing.
373.	Jackson Balozi Karisa CAJ/MSA/M.IMM/003/87/2018-EM	Department of Civil Registration	Delay	A Complainant alleging lack of processing and issuance of birth certificates for the complainant's children since early 2018 when he applied.	Commission intervened and the matter was resolved since the Complainant was issued with the birth certificates.
374.	Dzumbe Cheva CAJ/MSA/M.LAN/022/205/2018-EM	Ministry of Lands and Physical Planning	Maladministration	A Complainant alleging irregular apportionment by the Lands Adjudication & Settlement office, Kilifi on plot no. 1370 and 1371 despite court order in favor of the Complainant.	Initiated an inquiry which is still ongoing.
375.	Mwanahamisi G. Said CAJ/MSA/M.EDU/013/87/2018-EM	Ministry of Education	Injustice	A Complainant alleging underpayment and unlawful dismissal from her position as a book store clerk at Mau Mau Secondary School in Tana River County sometimes in 2018.	Complainant advised to follow up at County Director Of Education, Tana River as she had lodged the matter at

					the CDE's office.
376.	Nkindu Hassan Athman CAJ/MSA/POL/015/331/2018-EM	National Police Service	Maladministration	A Complainant alleging illegal arrest and detention at Gamba police station in Kilifi County over unfounded charges sometimes in August 2018.	Matter referred to the Independent Policing Oversight Authority for resolution.
377.	Isaac Karimi CAJ/MSA/POL/015/332/2018-EM	National Police Service	Delay	A Complainant alleging delay against the CCIO Mombasa, DCIO Likoni in investigation and taking action against suspects in robbery with violence case reported vide OB No. 34/29/11/2017 in November 2017.	Matter referred to Internal Affairs Unit which is still handling.
378.	Bernard Orinyo Olaktari CAJ/MSA/JUD/001/273/2018-EM	Advocates Complaints Commission	Delay	A Complainant alleging delay by the Advocates Complaints Commission in handling a complaint against his advocates for withholding funds awarded to the Complainant in Mombasa CMCC No. 782 of 2015.	Initiated an inquiry which is still ongoing.
379.	Ali Mwanza CAJ/MSA/KURA/006/3/2018-EM	Kenya Urban Roads Authority	Delay	A Complainant alleging delay and lack of compensation for the Project Affected Persons in the ongoing JomvuKuu-Jitoni road expansion by KURA in Mombasa County.	Initiated an inquiry which is still ongoing.
380.	Mohamed Afzal Esmail CAJ/MSA/CG/MSA/068/86/2018-EM	County Government Of Mombasa	Access To Information	A Complainant alleging lack of public participation in the process of revision of land valuation rates vide gazette notice 10241 of 3rd October 2018.	Complainant was advised to follow up the matter at the County Secretary's office, Mombasa for further

					assistance.
381.	Mohidin A. Hatimy & Abubakar Hatimy CAJ/MSA/JUD/001/274/2018-EM	Judiciary	Delay	A Complainant alleging delay in determining and issuing judgment in Kadhi's case no. 124 of 1999 and no. 35 of 2016 at Mombasa law courts.	Initiated an inquiry which is still ongoing.
382.	Julius Karisa Ngumbao CAJ/MSA/M.IGC/062/215/2018-EM	Ministry of Interior and Coordination of National government	Unresponsiveness	A Complainant alleging inaction by the chief, Mtwapa location in Kilifi County in settling a land boundary dispute between the complainant and his neighbor sometimes in 2018.	Initiated an inquiry which is still ongoing.
383.	James Kamau CAJ/MSA/M.TRA/004/83/2018-EM	National Transport & Safety Authority	Inefficiency	A Complainant alleging refusal by NTSA to issue him with an inspection sticker in July 2018.	Complainant advised to avail documents in support of his claim.
384.	Phylis Wanjala CAJ/MSA/M.LAN/022/206/2018-EM	Ministry of Lands an Physical Planning	Maladministration	A Complainant alleging land ownership dispute involving him and land grabbers. She bought plot no. MOMBASA/MWEMBELEGEZA/778 from Chiguba Mwambodze in 2006 and paid the requisite purchase price. However, she failed to fill the transfer of title forms only to later realize that the title deed had been	Initiated an inquiry which is still ongoing.

				processed in another person's name.	
385.	Pamela Magolo CAJ/MSA/M.INF/023/15/2018-EM	Postal Corporation of Kenya	Unfairness	A Complainant alleging unfair & arbitrary transfers by employer from Mombasa GPO to Mariakani Post Office, Kilifi County sometimes in August 2018 without justifiable cause.	Initiated an inquiry which is still ongoing.
386.	Moses Kosgey CAJ/MSA/JUD/001/275/2018-EM	Judiciary	Maladministration	A Complainant alleging missing exhibits in Mombasa criminal case no. 83 of 2017 whereupon the complainant was acquitted for insufficient evidence. Upon acquittal, his items he had surrendered to the court as exhibits could not be traced when he was released in 2018.	Initiated an inquiry which is still ongoing.
387.	Stephen Jumbale & Co. Advocates CAJ/MSA/POL/015/333/2018-EM	National Police Service	Maladministration	A Complainant alleging contemptuous alienation and irregular dealing on plot no. 162/V/MN situated at Jomvu, in Mombasa county that is subject to court case no. HCCC No. 589 of 2011 between Akseli LAmeck and 121 others versus Methodist Church I Kenya Trustees and 7 others.	Complainant advised that his redress still lied in court.
388.	Danston Mwavita CAJ/MSA/POL/015/334/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging refusal by the Mtwapa Police Station in Kilifi County to issue him with a police abstract in a traffic case sometimes in 2018 involving the Complainant and M/V REG NO. KBS 219M for purposes of following an action against the owner of the car.	Initiated an inquiry which is still ongoing.
389.	George Otieno Owuor	Ministry Of Defense	Injustice	A Complainant alleging that he was wrongfully and unlawfully dismissed from the Kenya Army in May 1986.	Initiated an inquiry which is still ongoing.

	CAJ/MSA/M.DEF /037/1/2018-EM				
390.	Dome Julius Wafula CAJ/MSA/JUD/001/276/2018-EM	Judiciary	Delay	A Complainant alleging delay in determining a land dispute in Makombeni area, Magogoni location, Mombasa since 2017.	Complainant was advised to avail more particulars for our action.
391.	Mohamed Golicha Bisiko CAJ/MSA/M.IMM /003/88/2018-EM	Department of Immigration	Injustice	A Complainant alleging delay against the Immigration department in processing of his passport since early 2018.	Initiated an inquiry which is still ongoing.
392.	Sherman Nyongesa & Co. Advocates CAJ/MSA/POL/015/335/2018-EM	National Police Service	Maladministration	A Complainant alleging illegal confiscation of a consignment of goods belonging to the advocates client at changamwe police station in Mombasa in July 2018 without justifiable cause.	Initiated an inquiry which is still ongoing.
393.	Julius Kea Mbawa CAJ/MSA/JUD/001/278/2018-EM	Judiciary	Maladministration	A Complainant alleging misuse of judicial system in ELC No. 405 of 2017 involving Kahia Transporters v National Land Commission & another.	Matter acknowledged as it has been addressed to JSC for further action.

394.	Hussein Juma Ali CAJ/MSA/JUD/001/279/2018-EM	Judiciary	Delay	A Complainant alleging interference on suit property being Plot No. 19 Bububu 'A' Settlement scheme in Mombasa that is subject to court case.	Complainant advised that his redress lied in court.
395.	Loreen Ndinda Mukavi CAJ/MSA/PE/040/367/2018-EM	Private Person	Outside Mandate	A Complainant alleging failure by her friend who works at the AG's office to pay back a total of Kshs. 80,000 owed to the Complainant since 2016.	Complainant advised to seek redress in court.
396.	Bernard Salama Kitsao CAJ/MSA/ACC/001/280/2018-EM	Advocates Complaints Commission	Delay	A Complainant alleging delay by the Advocates Complaints Commission in addressing a complaint against his advocate for non-remittance of compensation money awarded to him by a court since 2018.	Initiated an inquiry which is still ongoing.
397.	Gabriel Mwakio Munyika CAJ/MSA/PE/040/368/2018-EM	Private Person	Outside Mandate	A Complainant regarding a family dispute on the division of estate properties of the late father Mr. Mwakio for many years.	Advised to file succession cause in court as the matter entailed an inheritance dispute
398.	Paul Mbwiri Kirinya & 5 Others CAJ/MSA/CG/KWALE/114/12/20	County Government Of Kwale	Maladministration	A Complainant alleging irregular allocation of market space at Diani curio market located in Diani complex to small scale traders by the county government in 2017.	Initiated an inquiry which is still ongoing.

	18-EM				
399.	Songoro Kitenge CAJ/MSA/M.IGC /062/216/2018-EM	Ministry of Interior and Coordination of National Government	Unresponsiveness	A Complainant alleging the unwillingness and non-cooperation by the Chief of Diani location in Kwale County in settling a boundary dispute on plot no. KWALE/UKUNDA/1152.	Initiated an inquiry which is still ongoing.
400.	Julius Shida Nyundo CAJ/MSA/M.EDU /013/88/2018-EM	Ministry of Education	Delay	A Complainant alleging unpaid dues for his service at kinarani secondary in kaloleni Kilifi County as a security guard for the many years he had worked.	Initiated an inquiry which is still ongoing.
401.	Klaus Wurfel CAJ/MSA/JUD/001/281/2018-EM	Judiciary	Access to Information	A Complainant alleging failure by the Mombasa law court to issue him with a copy of court proceedings in Misc Applic No. 184 of 2017.	Complainant advised to write formally to the Executive Ofifcer-Mombasa law courts requesting for copies of proceedings & ruling.
402.	Employees of Kenya Suitcase Manufacturer's Co. CAJ/MSA/PE/040	Private Entity	Outside Mandate	Complainants alleging that they had labour grievances touching on underpayment, poor working conditions, unpaid leave days among others at the Kenya Suit Cases Manufacture's company which were yet to be addressed.	Matter referred to the County Labour Office Mombasa for resolution.

	/369/2018-EM				
403.	Caxton Mkaya Tole CAJ/MSA/POL/015/336/18-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction in an assault case reported at Kiembeni police station in Mombasa County vide OB No. 18/8/6/2016 in June 2016.	Initiated an inquiry which is still ongoing.
404.	Brenda Akinyi CAJ/MSA/POL/015/337/18-EM	National Police Service	Unresponsiveness	A Complainant alleging Police inaction in a case of stealing reported at Bamburi police station in Mombasa vide OB No.s 30/19/5/2018 and 36/7/9/2018 in May and September 2018.	Matter currently being handled by Independent Policing Oversight Authority and the Complainant had been advised to follow it up.
405.	Ceciliah Chao Mbagha CAJ/MSA/MOH/012/47/18-EM	Ministry of Health	Unresponsiveness	A Complainant alleging unresponsiveness by Taveta Sub county hospitalin Taita Taveta County to his request for a copy of a burial permit for her late sister Hellen Mkarigha Mtoto who passed away on 20th September 1997 at Taveta District Hospital.	Initiated an inquiry which is still ongoing.
406.	Kadenge Ngowa Mwaringa CAJ/MSA/M.IMM/003/89/18-EM	Department of Civil Registration	Delay	A Complainant alleging delay in processing the death certificate of his son who died as a result of road accident on 8/9/18 at Changamwe within Mombasa County.	Initiated an inquiry which is still ongoing.

407.	Charles William Kitsapha CAJ/MSA/M.EDU /013/89/18-EM	Teachers Service Commission	Manifest Injustice	A Complainant alleging his unlawful dismissal by TSC from teaching service with effect from 25th April 2016 on framed up grounds of sexual abuse of a pupil.	Initiated an inquiry which is still ongoing.
408.	Abdi Farah Mahamud CAJ/MSA/M.IMM /003/90/18-EM	National Registration Bureau	Inefficiency	A Complainant alleging failure to process national IDs for his children in the NRB Mombasa office and he was referred to NRB Wajir office yet the children were born and bred in Mombasa.	Initiated an inquiry which is still ongoing.
409.	Calist Andrew Mwatela & Anor CAJ/MSA/CG/M SA/068/87/18-EM	County Government Of Mombasa	Unresponsive ness	A Complainant alleging breach of the Sale of Land Agreement by the County Government of Mombasa over a sale of plot no. L.R. NO. 217/MAINLAND NORTH/BLOCK II/MOMBASA belonging to him in 2018.	Initiated an inquiry which is still ongoing.
410.	Claude Siteri Otieno CAJ/MSA/M.IGC /062/217/2018-EM	Ministry of Interior and Coordination of National Government	Abuse of Power	A Complainant alleging that the Chief, Kwashee sub-location in Mombasa County portrayed unofficial conduct and harassment on the Complainant when he went to report a case of non-payment of dues for work done at a neighbors premise sometimes in 2018.	Initiated an inquiry which is still ongoing.

411.	Georginah Furaha Ngala CAJ/MSA/PE/040 /370/2018-EM	Private Person	Outside Mandate	A Complainant alleging that she had a case of child custody in Kilifi children case no. 21 of 2016 involving the Complainant and 2 guardians who are foreigners and had been accused of obtaining custody of the child through fraudulent means.	Complainant referred to FIDA for legal representation
412.	J.K Mwarandu & Co. Advocates CAJ/MSA/NTSA/ 004/85/2018-EM	National Transport and Safety Authority	Unresponsive ness	A Complainant alleging unresponsiveness by NTSA to a request for certified copies of records in respect of the Motor Vehicle Reg. No. KAJ 210Z, Toyota S/wagon in make since October 2018.	Initiated an inquiry which is still ongoing.
413.	James K. Lugo CAJ/MSA/ACC/0 01/282/2018-EM	Advocates Complaints Commission	Inefficiency	A Complainant alleging inaction by the Advocates Complaints Commission in addressing a complaint against Sereje& Co. advocates Mombasa for non-remittance of compensation amount awarded vide Mombasa Civil Case no. 661 of 1994 between James K/ Lugo versus Arthur Edward Omukala	Initiated an inquiry which is still ongoing.
414.	Chiku Valentina Warisanga CAJ/MSA/JUD/0 01/283/2018-EM	Judiciary	Delay	A Complainant alleging that a court file had been missing since April 2018 in Taveta CR. No 29 of 2015 between Chiku Valentina versus Inspector General of Police and A.G and efforts to trace the same had been futile.	Complainant was advised to lodge the complaint formally with the Executive Officer, Taveta law court for

					appropriate action.
415.	Asha Ramadhan Hassan CAJ/MSA/PE/040/371/2018-EM	Private Person	Outside Mandate	A Complainant alleging that there was a family dispute on the rightful beneficiaries for compensation for acquisition of private land during the dualling of the Msa-Mariakani highway project in 2018.	Matter referred to Kenya National Highways Authority for appropriate action.
416.	Getrude Kitemu Kidong'u CAJ/MSA/CG/MSA/068/88/18-EM	County Government of Mombasa	Delay	A Complainant alleging delay/inaction by the County Government of Mombasa in processing the workman compensation benefits for their late mum who passed away while on duty in 2017.	Advised to pursue the matter through court as there was an ongoing court case in Voi law court, being SPMCC No. 63 of 2017
417.	Miriam Mueni Matata CAJ/MSA/M.IGC/062/218/2018-EM	Ministry of Interior and Coordination of National Government	Unresponsiveness	A Complainant alleging lack of compensation for Internally Displaced Persons of 2007/08 Post Election Violence.	Matter referred to the national consultative committee at Ministry of Devolution for resolution.
418.	Ayub Zablon Nona CAJ/MSA/PE/040/372/2018-EM	Private Entity	Outside Mandate	A Complainant alleging delay and/or lack of processing and payment of terminal dues owed him upon his resignation from Radar security co in 2018.	Matter referred to the County Labour Office for resolution.

419.	Alfred Munyoki Mutava CAJ/MSA/JUD/001/284/2018-EM	Judiciary	Delay	A Complainant alleging delay in concluding and issuing of judgment in ELRC No. 1571 of 2015 at Miimani law courts, Nairobi since 2015.	Matter referred to the Deputy Registrar, ELRC for resolution.
420.	Gideon Kitavi Mbuuko & Anor CAJ/MSA/JUD/001/285/2018-EM	Judiciary	Injustice	A Complainant alleging misconduct and unprofessionalism by a judicial officers handling a case in Msa SRMCC No. 277 of 2014 between Gideon Kitavi versus Cosmas Mrombo at Mombasa Law Court.	Initiated an inquiry which is still ongoing.
421.	Philip Jagero CAJ/MSA/CG/MSA/068/89/2018-EM	County Government of Mombasa	Inefficiency	A Complainant alleging that the Coast General hospital Mombasa refused to attend to him and denied him medical treatment sometimes in August 2018.	Complainant advised to lodge complaint at Med Supt office-CPGH for redress.
422.	Alice Njoki Kariuki & Anor CAJ/MSA/CG/MSA/068/90/2018-EM	County Government of Mombasa	Unofficial Conduct	A Complainant alleging that he was harassed and asked for a bribe by Mombasa county askaris in Nov 2018.	Matter referred to the County Ombudsman for resolution.

423.	Sarah Nazi Mwakisenge CAJ/MSA/M.LAB /017/142/2018-EM	Ministry of Labour, Social Security and Services	Unfairness	A Complainant alleging omission of his name from the Inua Jamii programme in Jibana location, Kilifi County by the Social protection unit, under the Ministry of Labour in 2018.	Initiated an inquiry which is still ongoing.
424.	Ruwa Zanzuwa Mbungu CAJ/HUD/KWA/ M.EDU/013/1/201 8-EM	Ministry of Education	Delay	A Complainant alleging non-payment of outstanding salary arrears to him by the Board of Management of Bongwe primary school, Ukunda in kwale county where he used to work as a security guard for many years.	Initiated an inquiry which is still ongoing.
425.	Asha Nasoro Ligado CAJ/HUD/KWA/P OL/015/3/2018	National Police Service	Injustice	A Complainant alleging her illegal arrest and detention at Kwale police station in kwale County and the subsequent, refusal by the police to surrender his kshs. 4,000/= paid as cash bail to secure her release despite withdrawal of charges against her.	Initiated an inquiry which is still ongoing.
426.	David Namu Njoka CAJ/MSA/M.EDU /013/90/2018-EM	Teachers Service Commission	Manifest Injustice	A Complainant alleging that he was unlawfully and unprocedurally dismissed from the teaching service by TSC in 2012.	Initiated an inquiry which is still ongoing.
427.	Eye On Design	Private	Outside	A Complainant alleging that he had a dispute on nonpayment of dues of Kshs 150,000/= between him	Complainant advised

	Co. Ltd CAJ/MSA/PE/040 /373/2018-EM	Person	Mandate	and his client for work done at his client's private premises within Mombasa.	to seek redress in court.
428.	Klaus Wurfel CAJ/MSA/EACC/ 026/6/2018-EM	Ethics & Anti-Corruption Commission	Access To Information	A Complainant alleging that the EACC refused to release findings of a case on allegations of bribery made against the Shanzu law court in Mombasa in 2018.	Complainant advised to avail supporting documents for action.
429.	Donald Mwakio CAJ/MSA/CG/M SA/068/91/2018-EM	County Government Of Mombasa	Delay	A Complainant alleging that there was a closure of a public utility access road by a neighbor at Old Mugoya estate in Nyali, Mombasa county and when he lodged the complaint at the County Government of Mombasa in 2017, he was not assisted.	Initiated an inquiry which is still ongoing.
430.	Gichore Gitau CAJ/MSA/M.LAN /022/207/2018-EM	Ministry of Lands and Physical Planning	Injustice	A Complainant alleging that the Mombasa Lands Registry was irregular in processing and issuing a new title deed on land parcel LR No. MSA/MWEMBELEGEZA/1482 in 2015 belonging to the Complainant.	Initiated an inquiry which is still ongoing.
431.	John Njuraita Wainaina CAJ/MSA/PE/040	Private Entity	Outside Mandate	A Complainant alleging that he had a dispute with people who refused to pay him commission in 2017 and 2018 after he assisted them to secure rental houses within Mombasa.	Complainant was advised to seek redress

	/374/2018-EM				in court.
432.	Fatuma Abdallah Benya CAJ/MSA/M.INF/023/16/2018-EM	Posta Sacco	Unfairness	A Complainant alleging unfair deduction of Kshs 115,488 from her salary over a period of 11 months despite her clearance of the loan from Post mail Sacco in 2017.	Matter referred to the Ministry of Cooperatives for resolution.
433.	Andrew Ngure Githitho CAJ/MSA/KENHA/004/86/2018-EM	Kenya National Highways Authority	Injustice	A Complainant alleging unfair compensation for Project Affected Persons in the ongoing dualling of the Mombasa-Mariakani highway in Mombasa by Kenya National Highways Authority.	Initiated an inquiry which is still ongoing.
434.	Gichana Bw'omondi & Co. Advocates CAJ/MSA/JUD/001/286/2018-EM	Judiciary	Maladministration	A Complainant alleging that a court file in Msa HCCA No. 5 of 2018 between Mohamed Baishe versus Tima Hassan Urema had been missing in court since January 2018 and efforts to trace it had been futile.	Initiated an inquiry which is still ongoing.
435.	Juma Mwangolo & Others CAJ/MSA/PE/040	Private Entity	Outside Mandate	A Complainant alleging that he was displaced from Kibarani dumpsite which was his source of livelihood and he needed humanitarian assistance	Advised on alternative channels of seeking assistance.

	/375/2018-EM				
436.	Dennis Etyang CAJ/HUD/KWA/M.IGC/062/1/2018-EM	Kenya Prison Service	Unresponsiveness	A Complainant alleging non-compensation of a medical claim for an injury sustained while in the course of duty in 2017 in Ukunda, Kwale county.	Initiated an inquiry which is still ongoing.
437.	Fridah Ngina Mutiso CAJ/MSA/M.EDU/013/91/2018-EM	Teachers Service Commission	Unresponsiveness	A Complainant alleging delay in issuance of a letter of employment at AllidinaVisram School in Mombasa. Complainant indicated that she was successful in an interview conducted in May 2018 for a teaching position at the school but had not been issued with the requisite employment letter nor received feedback on the reason for the delay.	Initiated an inquiry which is still ongoing.
438.	Emily Muthoni Mugo CAJ/HUD/KWA/M.INF/023/1/2018-EM	Posta Sacco	Unresponsiveness	A Complainant alleging lack of refund of her shares of Kshs. 36,700 upon her withdrawal from the Sacco effective 1st December 2012. That she had written letters dated 9th Nov 2012 and 25th October 2018 to the Sacco seeking the cessation of deduction and refund of her shares but there had been no communication nor feedback from the Sacco.	Matter referred to the Ministry of Cooperatives for resolution.
439.	Mwanamkasi Mwinyi CAJ/MSA/POL/0	National Police Service	Unresponsiveness	A Complainant alleging police inaction in an assault case reported at Likoni police station in Mombasa in November 2018.	Initiated an inquiry which is still ongoing.

	15/338/2018-EM				
440.	Abubakar M. Omar CAJ/MSA/POL/015/339/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction into a case of threats to life reported at Kijipwa police station in Kilifi County vide OB No. 19/5/10/18 in October 2018.	Initiated an inquiry which is still ongoing.
441.	Ephraim Kitsao Baya & Others CAJ/MSA/KPA/004/87/2018-EM	Kenya Ports Authority	Unresponsiveness	A Complainant alleging non-payment of pension benefits owed to the former employees by the Kenya Ports Authority Pension Scheme in 2018.	Initiated an inquiry which is still ongoing.
442.	Omari Ramadhan Mwachitole CAJ/HUD/KWA/POL/015/4/2018-EM	National Police Service	Unresponsiveness	A Complainant alleging police inaction into an assault case reported at Kwale police station in Kwale County vide OB No. 46/15/10/2018 on 15th October 2018.	Initiated an inquiry which is still ongoing.
443.	Isaac Karimi CAJ/MSA/JUD/001/287/2018-EM	Judiciary	Unresponsiveness	A Complainant alleging refusal by Mombasa law court to supply court proceedings in a robbery with violence case that was subsequently withdrawn by the DPP Msa office under section 87 of the Criminal Procedure Code sometimes in 2018.	Initiated an inquiry which is still ongoing.

444.	Mwanahamisi Said Ali CAJ/MSA/AG/001/288/2018-EM	Public Trustee	Inefficiency	A Complainant alleging that the public trustee Mombasa had delayed in determining PT Admin. cause no. 254 of 2017 since 2017.	Initiated an inquiry which is still ongoing.
445.	Ngonze & Ngonze Co. Advocates CAJ/MSA/KRA/000/88/2018-EM	Kenya Revenue Authority	Maladministration	A Complainant alleging illegal and unprocedural re-exportation of a consignment belonging to 4MB Mining Limited Co. on 13/8/18 and 22/8/2018 from Mombasa port by the Kenya Revenue Authority Mombasa.	Initiated an inquiry which is still ongoing.
446.	Hidaya Nagera Athman CAJ/MSA/M.LAN/022/208/2018-EM	Ministry of Lands and Physical Planning	Maladministration	A Complainant alleging that the Land registrar Mombasa illegally and without justifiable cause lifted a caveat placed on LR Nos MSA/BLOCK/XIII/376 & MSA/BLOCK/XXIX/103 in the pendency of a family dispute over ownership.	Initiated an inquiry which is still ongoing.
447.	J.K. Mwarandu & Co. Advocates CAJ/MSA/M.LAN/022/209/2018-EM	Ministry of Lands and Physical Planning	Unresponsiveness	A Complainant alleging delay in issuance of title deed for Plot No. 202 Watamu in Kilifi county since 2017.	Complainant advised to avail supporting documents for action.

448.	Irine Anyango Oremo CAJ/MSA/PE/040/376/2018-EM	Private Entity	Outside Mandate	A Complainant alleging that there was a family dispute over division of property which had not been resolved for many years and she needed assistance to resolve it.	Complainant advised to file succession cause in court for resolution.
449.	Boniface Kazungu Chinyenzi CAJ/MSA/DPP/027/21/2018-EM	Director of Public Prosecutions	Maladministration	A Complainant alleging unjustifiable withdrawal of a defilement case by the Prosecution counsel at Kaloleni law courts in Kwale County in 2018.	Complainant advised to lodge a formal complaint at the office of the Director of Public Prosecutions for resolution.
450.	Selina Achola Ojuang CAJ/KSM/JUD/001/292/18-AO	Judiciary	Administrative Injustice	A complaint against the Kakamega Land and Environment Court on allegations of missing file Kakamega HCC Land and Environment No. 258 of 2017 and failure to issue a hearing date.	Initiated an inquiry which is ongoing
451.	John Naras Khasete CAJ/KSM/MOIC NG/062/77/18-AO	Ministry of Interior And Coordination of National Government	Administrative injustice	A complaint alleging inaction on the part of the chief Tongaren, however upon careful perusal, the matter relates to a land dispute over land leased by the complainant for short term farming and destruction of his crops.	File closed since the matter is both private and criminal in nature and therefore outside the mandate of the Commission .

452.	Tai Gisemba HUD/KSI/MOICNG/062/35/18-AO	Ministry of Interior And Coordination of National Government	Unresponsiveness	A complaint against the Deputy County Commissioner ,Nyamira South Sub County , Nyamira County on allegations of failure to furnish the complainant with a copy of an agreement drawn by the office .	The Commission intervened and the complainant was furnished with a copy of the agreement.
453.	George Samwel Ngudha CAJ/KSM/M.LAN /022/340/18-AO	Ministry of Lands and Physical Planning	Unresponsiveness	A complaint against the land Registrar Awasi, on allegations of failure to issue the complainants with a copy of green card in relation to a land ownership dispute over Koguta East /1368.	Initiated an inquiry which is ongoing.
454.	Roselyne Emily Akinyi Ombogo CAJ/KSM/POL/525/18-AO	National Police Service	Delay	A complaint against the Directorate of Criminal Investigations on allegations of delay to process and forward her retirement dues to Pensions Department for payment.	Initiated an inquiry which is ongoing
455.	Charles Okoth Otieno CAJ/KSM/M.LAN /022/332/18 -AO	Ministry of Lands and Physical Planning	Unresponsiveness	A complaint against the land Registrar Ukwala on allegations of unresponsiveness in a land dispute over ancestral land Ugunja/Got Osimbo /1342.	The Complainant was advised to avail claim supporting documents and better particulars .

456.	Apolonia Ombok CAJ/KSM/MOIC NG/062/73/18-AO	Ministry of Interior And Coordination of National Government	Abuse of power	A complaint against the chief South Central Seme on allegations ranging from land dispute and criminal conduct.	We acknowledged the Complaint since it was addressed to the Cabinet Secretary and Principal Secretary Ministry of Interior and Copied to us.
457.	Ambrose Orina Rianga CAJ/KSM/MOIC NG/062/73/18-AO	Ministry of Interior And Coordination of National Government	Unresponsiveness	A complaint against the Chief Nyakembene Location on allegations of unresponsiveness over a protracted land dispute, South Bogirango/ Bokanga /699.	We advised the Complainant to seek services of an advocate to pursue legal redress since it is a protracted land dispute that has been mediated over by the Assistant Chief, Chief, Assistant County Commissioner to no avail. It has also been determined by the Land Disputes Tribunal and parties disgruntled over the decision.

458.	Benard Otieno Adem CAJ/KSM/OM/040/25- AO	Private Entity	Outside Mandate	A complaint against M/S Odhiambo Ouma Advocate on allegations of failure to remit monies due to the complainant.	Complaint referred to Law Society of Kenya Kisumu Chapter for resolution.
459.	Betty Napatu HUD/BGM/KPLC/021/12/18-AO	Kenya Power & Lighting Company	Delay	A complaint against Kenya Power & Lighting Company on allegations of failure to compensate her for destruction of her property reported under Ref: 3897157	We requested the Complainant to avail claims supporting documents and better particulars within three months.
460.	Reuben Manyange Nyaberi HUD/KSI/POL/015/66/18-AO	National Police Service	Unresponsive official conduct	A complaint against the OCS Gesonso police station, Kisii County on allegations of failure to reopen a case and investigate following communication to that effect from the ODPP in relation to CR.647/62/2018 that was withdrawn for lack of evidence.	Initiated an inquiry which is ongoing
461.	Hellen Ombasa HUD/KSI/M.LAB/017/017/11/18-AO	Ministry Labour and Social Protection	Abuse of power	A complaint against the Kisii County Children's Department on allegations of interference in case no. 044/2017, unilateral amendment of parental responsibility agreement, withholding of the funds and incessant threats .	Initiated an inquiry which is ongoing
462.	John Sifuna	National	Unresponsive	A complaint against the Traffic Base Commander,	Initiated an inquiry

	Wabwile HUD/BGM/POL/015/68/18-AO	Police Service	official conduct	Bungoma County on allegations of failure to issue the complainant with a P3 and Police Abstract in relation to a road traffic accident reported and entered into the OB as OB. No. 35/14/7/18.	which is ongoing
463.	Harrison Musoga Obimbo CAJ/KSM/KIWASCO/009/30/18-AO	Kisumu Water and Sewerage Company Ltd	Unresponsive official conduct	A complaint against Kisumu Water and Sewerage Company Ltd on allegations of unresponsive official conduct with regard to wrongful disconnection of account number 43000014836 despite payment of amounts due.	Initiated an inquiry which is ongoing
464.	Joseph Mukhere Odongo CAJ/KSM/M.AGR/014/63/18- AO	Ministry of Agriculture Livestock and Fisheries	Unresponsive official conduct	A complaint against the Fisheries Department on allegations of condoning illegal fishing, a matter that was first reported to the Ministry in the year 2004.	Initiated an inquiry which is ongoing
465.	Francis Makori Osoro HUD/KSI/KPLC/021/11/18-AO	Kenya Power and Lighting Company	Unfair Treatment	A complaint alleging that KPLC inflated the cost of supply of electricity to premises on plot No. 12 Igembe Magena 1 Bomachoge Majoge Bor. Complainant initially applied for supply of electricity in 2013 and was issued with a quotation of Kshs. 34,980, which he paid and later sought a refund. He made a fresh application	File closed. Complainant advised to make payment and thereafter appeal to Kenya Power and Lighting Company for

				for supply of electricity in 2018 and received a quotation of Kshs. 247,719.	review.
466.	Pius Owuor Okwadha CAJ/KSM/M.LAN /022/333/18 -AO	Ministry of Lands and Physical Planning	Inefficiency	A complaint against the lands Registrar Kisumu on allegations of failure to issue the complainant with an official search in relation to parcel No. Kisumu/Ojola/581 despite payment of requisite fee.	Initiated an inquiry which is ongoing
467.	Frank Odhiambo Okoth CAJ/KSM/NTSA/0 04/21/18-AO	National Transport and Safety Authority	Delay	A complaint against NTSA on allegations of inordinate delay to issue a license following application No. DPL-AGW594 and payment of requisite fee, Kshs.1000 in 2017	We initiated an inquiry and the matter was resolved.
468.	David Kharikala Shinyosi CAJ/KSM/POL/01 5/528/18-AO	National Police Service	Manifest Injustice	A complaint against Vihiga Poice Station on allegations of failure to take action in a road traffic accident case between Motor Cycle KMDG 050 and motor vehicle registration number KAR 838Y entered into OB. NO. 8/1/3/2016 and subsequent illegal sale of the motor cycle while the owner was hospitalized as a result of the accident.	Initiated an inquiry which is ongoing
469.	Benson Tito Bulimo	Judiciary	Manifest Injustice	A complaint against the judiciary on allegations of undue delay to set down an appeal for hearing arising	Initiated an inquiry which is ongoing

	CAJ/KSM/JUD/001/291/18-AO			out of Kisumu HCCRA No. 475 of 2003.	
470.	Esther Kemunto HUD/KSI/M.LAN/022/39/18-AO	Ministry of Lands and Physical Planning		A complaint against the Migori Lands Registrar on allegations of failure to remove caution over SUNA EAST/WASWETA I/2348.	File closed since the complaint is outside our mandate..
471.	John Ondieki Ogutu HUD/KSI/ACC/001/53/18-AO	Private Entity	Injustice	A complaint against M/S Siro Advocates on allegations of failure to pay court award to the complainant in relation to Narok CMCC No. 98 of 2011	We requested the Complainant to avail claim supporting documents and better particulars within three months, for referral to Advoctaes Complains Commission.
472.	Charles Okuom K'Ogada CAJ/KSM/M.LAW/022/337/18-AO	Kenya National Highway Authority	Injustice	A complaint against Kenya National Highway Authority on allegations of failure to appropriately value property earmarked for compulsory acquisition and pay adequate compensation. Land Kisumu Nyando/ Kakola /3314 for rehabilitation of Mau Summit- Kericho-Nyamasaria – Kisumu By Pass Road.	Initiated an inquiry which is ongoing

473.	Ruth Fred Omenge HUD/KSI/JUD/001/52/18-AO	Judiciary	Injustice	A complaint against the judiciary on allegations of a missing court file, Kisii High Court ELC Misc. Appl. No. 32 of 2012.	Initiated an inquiry which is ongoing
474.	Benjamin Messa Ombogo HUD/KSI/ODPP/027/3/18- AO	Office of the Director of Public Prosecution	Unresponsiveness official conduct	A complaint against theOffice of the Director of Public Prosecution Nyamira County on allegations of failure to inform the complainants of the status of a land case lodged as inquiry file No. 2/2016 where the DCIO was to undertake further instructions and revert to the ODPP for further directions.	Initiated an inquiry which is ongoing
475.	Richard Kayanga Nyakundi HUD/KSI/M.LAN/022/41/18- AO	Ministry of Lands and Physical Planning	Unresponsiveness official conduct	A complaint against the land registrar Kisii on allegations of failure to issue the complainant with information sought in relation to central Kitutu/Mwamosioma/2912 from central Kitutu/Mwamosioma/2350	Initiated an inquiry which is ongoing
476.	Gladys Akinyi Apiyo CAJ/KSM/M.EDU/013/271/18-AO	Ministry of Education , Science and Technology	Administrative Injustice	A complaint against Maseno University on allegations of unilateral relocation of Homabay Campus to Kisumu Campus and failure to consider the interest of the students therein, to refund school fees and or provide an alternative.	We requested the Complainant to avail claim supporting documents and better particulars .
477.	Ismael Omoto Lukasio	Judiciary	Inordinate delay	A complaint against the Deputy Registrar Kakamega High Court on allegations of failure to transmit	Initiated an inquiry which is ongoing

	CAJ/KSM/JUD/001/298/18-AO			Kakamega HCCRA No. 42 of 2005 file to facilitate a second appeal lodged by the complainant before the Court of Appeal in Kisumu.	
478.	Moi Owiti Owiti CAJ/KSM/JUD/001/296/18-AO	Judiciary	Inefficiency	A complaint against the judiciary on allegations of missing file, Kisumu High Court Criminal Case No. 87 of 2010.	Initiated an inquiry which is ongoing
479.	Faustine Etyang & Geofrey Ekisa CAJ/KSM/JUD/001/297/18-AO	Judiciary	inefficiency	A complaint against the judiciary on allegations of a missing file, Bungoma HCCRC No. 28 of 2004 as consolidated with Bungoma HCCRC No. 40 of 2004, which have been missing since 2006.	Initiated an inquiry which is ongoing
480.	Michael Opuka Manya CAJ/KSM/JUD/001/299/18-AO	Judiciary	Inordinate delay	A complaint against judiciary on allegations of inordinate delay in setting down a second appeal, arising from Kakamega HCCRA No. 30 of 2008 lodged in November 2010 and a reminder issued on 13/7/2018, for hearing and determination.	Initiated an inquiry which is ongoing
481.	Benson Tito Bulimo	Judiciary	Inordinate delay	A complaint against judiciary on allegations of inordinate delay in setting down a second appeal, arising from Kisumu HCCRA No. 475 of 2003 lodged in 2008, 2009, 2016 and 2018 , for hearing and	Initiated an inquiry which is ongoing

	CAJ/KSM/JUD/001/300/18-AO			determination.	
482.	Simon Kitui Wakapa CAJ/KSM/JUD/001/305/18-AO	Judiciary	Inordinate Delay	A complaint alleging delay in issuance of judgment in Bungoma HCCR Appeal No. 40 of 2017.	We closed the File closed since the matter is outside our mandate.
483.	Musa Opololo CAJ/KSM/JUD/001/302/18-AO	Judiciary	Inordinate delay	A complaint against judiciary on allegations of delay in setting down an appeal arising from Busia HCCR Case No. 1792 of 2005, for hearing and determination.	Initiated an inquiry which is ongoing
484.	Philip Simiyu Mkangai CAJ/KSM/JUD/001/301/18-AO	Judiciary	Inordinate Delay	A complaint against the judiciary on allegations of delay in retrial of Bungoma HCCR Case No. 356 of 2010 subsequently Kisumu Court of Appeal Criminal Appeal No. 134 of 2014, following the Supreme Court ruling in Petition Number 15 consolidated with Petition No. 16 of 2016.	Initiated an inquiry which is ongoing
485.	David Eriama Imotoka CAJ/KSM/JUD/001/303/18-AO	Judiciary	Inefficiency	A complaint against judiciary on allegations of missing file Bungoma HCCR Appeal No. 42 of 2004.	Initiated an inquiry which is ongoing

486.	Augustine Juma Muyaye CAJ/KSM/JUD/001/304/18-AO	Judiciary	Delay	A complaint against the judiciary on allegations of delay in retrial of Busia HCCR Case No. 76 of 2013 subsequently Kisumu Court of Appeal Criminal Appeal No. 23 of 2014, following the Supreme Court ruling in Petition Number 15 consolidated with Petition No. 16 of 2016.	We Initiated an inquiry and complaint was resolved by Deputy Registrar, Court of Appeal Kisumu.
487.	Erastus Magere Juma CAJ/KSM/MOICNG/062/75/18-AO	Ministry of Interior And Coordination of National Government	Maladministration	A complaint against the assistant chief, North Kisumu on allegations of maladministration. Upon careful perusal it emerged that the case is of destruction of crops and the Agricultural Extension Officer assessed the damage.	We closed the File an the Complainant was advised to report destruction to police for investigations and further action or seek the services of an advocate of his choice to advice on the civil remedies that may be available to him.
488.	Stephen Muchaki Mudekhere HUD/KAK/M.LAN/022/43/18-AO	Ministry of Lands and Physical Planning	Criminal Matter	A complaint against the land registrar Kakamega on allegations of failure to provide documents in relation to transactions over land parcel Butsotso/ Shikoti/173339.	We closed the file since the complaint is outside our mandate.
489.	Joshua Ochieng	Ministry of	Access to	A complaint against the land Registrar Bondo, Siaya	Initiated an inquiry

	Ragwel CAJ/KSM/ATI/M.LAN/022/343/18-AO	Lands and Physical Planning	information	County on allegations of illegal subdivision and transfer of North Sakwa/ Nyawita/465 into 2445,2446,2447,2448 and failure to furnish the complainant with transaction documents.	which is ongoing
490.	David Omondi CAJ/KSM/M.LAN/022/345/18-AO	Ministry of Lands and Physical Planning	Administartive injustice	A complaint against the land Registrar Awasi, on allegations of failure to register the complainants land following successful succession cause.	We requested the complainant to avail claim supporting documents and better particulars .
491.	James Makori HUD/KSI/POL/015/71/18-AO	National Police Service	Inaction	A complaint against the OCS Itumbe Police Station Kisii County on allegations of failure to investigate a case of theft reported and entered into the OB No. 31/07/09/2018 and forwarding to the ODPP for directions and or advise.	Initiated an inquiry which is ongoing
492.	Linus Aindi CAJ/KSM/PEN/000/10/18-AO	Pensions Department	Inordinate Delay	A complaint against Pensions Department alleging delay in processing the complainant's retirement dues TSC/378499	Initiated an inquiry which is ongoing
493.	Fred Reuben Mima HUD/KAK/JUD/00	Judiciary	Inefficiency	A complaint alleging missing proceedings in Kakamega Business Premises Rent Tribunal Case No. 16 of 2018	We initiated an inquiry and the complainant was furnished with copies of the

	1/58/18-AO				proceedings.
494.	James Henry Juma CAJ/KSM/JUD/001/295/18-AO	Judiciary	Inaction	A complaint on allegations of failure by Ukwala Court to issue the complainant with with certified proceedings in Ukwala CR. Case No 398 of 2018.	We nitiated an inquiry and the complainant was issued with typed proceedings.
495.	James Awange Okoro CAJ/KSM/KNEC/013/270/18- AO	Kenya National Examination Council	Administrative Injustice	A complainant alleging failure on the part of KNEC to issue him with results and certificate following an In-service Teacher Training Course at Highridge Teachers Training College Nairobi during the period 1991 to 1994.	Initiated an inquiry which is ongoing
496.	Maurice Otieno Obongo CAJ/KSM/KPS/002/011/18-AO	Kenya Prisons Service	Administrative Injustice	A complaint against Kenya Prisons Service on allegations of arbitrary transfer under the guise of disciplinary action yet the complainant was not notified of any charges against him and was was not subjected to any disciplinary proceedings.	Initiated an inquiry which is ongoing
497.	Rasto Obuya CAJ/KSM/KPS/002/012/18-AO	Kenya Prisons Service	Administrative Injustice	A complaint against Kenya Prisons Service on allegations of arbitrary transfer under the guise of disciplinary action yet the complainant was not notified of any charges against him and was was not subjected to any disciplinary proceedings.	Initiated an inquiry which is ongoing

498.	Rosemary Oluko Ayieko CAJ/KSM/CG/NKR/081/1/18-AO	County Government of Nakuru	Unresponsive official conduct	A complaint against County Government of Nakuru on allegations of failure to complete payment of compensation due to the estate of William Ayieko Odongo a former employee of the defunct Municipal Council of Naivasha who was involved in a RTA while on official duty.	Initiated an inquiry which is ongoing
499.	Pamela Nyakerario Achiki CAJ/KSM/MOICNG/062/81/18-AO	Ministry of Interior And Coordination of National Government	Abuse of power	A complaint against the Deputy County Commissioner, Nyamira North Sub County on allegations of abuse of power in the process of nomination and interviews of persons for the position of assistant chief Boisanga I Sub Location, Obwari Location, Ekerenyo Division, Nyamira North Sub County .	Initiated an inquiry which is ongoing
500.	Vincent Ayieko Anyanga CAJ/KSM/MOINCNG/062/83/18-AO	Ministry of Interior And Coordination of National Government	Administrative Injustice	A complaint alleging failure to confirm the complainant to the position of chief, Kawino North Location and pay acting allowance for the period of two and a half years.	We requested the complainant to avail claim supporting documents and better particulars .
501.	Peter Ochieng Agutu	National Police Service	Unresponsive official	A complaint against the OCS Kondele police station, Kisumu County on allegations of failure to forward a	We requested the complainant to avail

	CAJ/KSM/POL/015/530/18-AO		conduct	case of assault to the DPP for advice and or prosecution.	claim supporting documents and better particulars .
502.	Ismael Ibrahim CAJ/KSM/M.LAB /017/108/18 -AO	Ministry Labour and Social Protection	Unresponsive official conduct	A complaint against the Kisumu Labour officer on allegations of failure to address a complaint relating to termination of employment and nonpayment of complainant's dues.	Initial an inquiry which is ongoing.
503.	Abel Mumbo CAJ/KSM/CG/HBY/071/4/18-AO	Homabay County Government	Delay	A complaint against Homabay County Government on allegations of delay to pay the complainant for services rendered following a successful tender.	We complainant to avail claim supporting documents and better particulars .
504.	Samuel Ondola CAJ/KSM/M.LAN /022/345/18-AO	Ministry of Lands and Physical Planning	Land dispute	A complainant on allegations of denial of access to a public road in relation to Kisumu/ Kogony/1047 by a private person and threat to life.	We closed the since the complaint was addressed to the right office and copied to us.
505.	Wilfred Omari CAJ/KSM/M.HEA /012/51/18-AO	County Government of Kisumu	Unfair Treatment	A complaint on allegations of unfair treatment in relations to a disciplinary matter against the complainant at Ahero Sub County Hospital, Kisumu County.	We advised the complainant to avail claim supporting documents and better particulars
506.	Michael Yona Wanga	Ministry of Interior And	Inordinate	A complaint against the assistant chief West Karateng Sub Location, Kisumu West Sub County on allegations of	Initiated an inquiry which is ongoing

	CAJ/KSM/MOICNG/062/82/18-AO	Coordination of National Government	Delay	delay to issue a letter of beneficiary in the estate of Gwala Wamunga	
507.	Anonymous CAJ/KSM/CG/KSI/078/11/18-AO	Kisii County Government	Manifest injustice	A complaint against Kisii County Public Service Board on allegations of impropriety in the process of recruitment of Kisii County, Sub County Administrators, following an advertisement on 3rd May 2018.	Initiated an inquiry which is ongoing
508.	Ben Situma Wangila CAJ/KSM/KNCHR/026/12/18-AO	Kenya National Commission on Human Rights	Delay	A complaint alleging delay on the part of the Kenya National Commission on Human Rights to update the complainant on the status of his complaint.	We closed the file since Matter is active before Kenya National Commission on Human Rights .
509.	Charles Odhiambo Ohato CAJ/KSM/KPLC/021/42/18-AO	Kenya Power & Lighting Company	Unresponsive official conduct	A complaint against Kenya Power & Lighting Company on allegations of trespass, destruction of trees and failure to compensate the complainant in relation to construction of power line on Land Parcel Siaya/East Yimbo/ Nyamonye 2701, which matter was brought to the attention of the Company .	Initiated an inquiry which is ongoing

510.	Sylvester Maroko Sijeny CAJ/KSM/JUD/001/309/18-AO	Judiciary	Delay	A complaint on allegations of delay to deliver ruling in Nakuru High Court Environment and Land Court Case Number 36 of 2017	Initiated an inquiry which is ongoing
511.	John Odhiambo Okumu T/A Ms Ken Omollo & Co Advocates CAJ/KSM/POL/015/533/18-AO	National Police Service	Inaction	A complaint against the OCS Kendu Police Station on allegations of failure to investigate a case of trespass and destruction of property reported at the station under OB. No. 14/25/08/2018.	Initiated an inquiry which is ongoing
512.	Jackson Nyamwange Okari CAJ/KSM/CG/VHG/077/11/18-AO	Vihiga County Government	Administrtive Injustice	A complaint against Vihiga County Government on allegations of failure to compensate the complainant the sum of Kshs. 1,251,763 as assessed by the Vihiga County Occupational Safety and Health Officer, following injuries sustained by the complainant in a RTA while on official duty on 15th February 2016.	Initiated an inquiry which is ongoing
513.	Peter Odhiambo CAJ/KSM/PEN/000/67/18-AO	Pensions Department	Inefficiency	A complaint against Pensions department on allegations of missing file APN/GC/301179 and delay in the processing of benefits in the estate of Odhiambo Celin Akoth who until her demise was an employee of	Initiated an inquiry which is ongoing

				Teachers Service Commission.	
514.	Mary Ogutu CAJ/KSM/MOIC NG/062/86/18-AO	Ministry of Interior And Coordination of National Government	Administrative Injustice	A complaint against the assistant Chief Kamrere Sub Location , Rongo Sub County on allegations of assault and providing false information to administrative police leading to the fatal shooting of an adult of unsound mind , Michael Ogutu.	Initiated an inquiry which is ongoing.
515.	Charles Amimo T/A Timothy Otieno CAJ/KSM/M.LAN /022/348/18-AO	Ministry of Lands and Physical Planning	Delay	A complaint against the land Registrar Nyando, Kisumu County on allegations of delay to transfer and issue title to the complainant in relation to land parcel Kisumu/ Kombura/2127 following issuance of certificate of grant to the complainant.	We initiated an inquiry and the complainant was issued with the title deed.
516.	Gabriel Onunda HUD/KSI/JUD/001 /57/18-AO	Judiciary	Inefficiency	A complaint against Kisii Law Courts on allegations of missing court file Kisii CMCC No. 531 of 2010.	Initiated an inquiry which is ongoing
517.	Daniel Ongai T/A Franklin Dumila Esilima CAJ/KSM/M.LAN /022/347/18-AO	Ministry of Lands and Physical Planning	Inordinate delay	A complaint against the land registrar Mbale, Vihiga County on allegations of delay to resolve a boundary dispute between Kakamega/ Ebusundi/539, Kakamega/ Ebusundi/538 and Kakamega/ Ebusundi/540 and rectify title to reflect correct area of land.	Initiated an inquiry which is ongoing.

518.	Elisha Otieno CAJ/KSM/POL/015/534/18-AO	National Police Service	Inaction	A complaint against the OCS Bondo Police Station, Siaya County on allegations of failure to investigate a case of fraud reported under OB. No. 37/31/1/2018 and forwarding to the Office of the Director of Public prosecution for directions .	Initiated an inquiry which is ongoing
519.	Momanyi Tendeka Ezekiel CAJ/KSM/POL/015/535/18-AO	National Police Service	Manifest injustice	A complaint against the OCS Ekerenyo Police Station, Nyamira County on allegations of inaction in a murder case reported under OB. No. 10/27/09/2018 where accused persons were released unconditionally from the police custody and no charges preferred against them.	Initiated an inquiry which is ongoing
520.	David Daniel Wanga HUD/KAK/M.HEA/012/9/18-AO	Kakamega County Referral and Teaching Hospital	Medical Negligence	A complaint against Kakamega County Referral and Teaching Hospital on allegations of medical negligence.	We closed the File closed since the Complaint was reffered to Kenya Medical Practitioners and Dentists Board for resolution.
521.	Felix Ochieng Olwal CAJ/KSM/NTSA/004/23/18-AO	National Transport and Safety Authority	Inordinate Delay	A complaint against National Transport and Safety Authority on allegation of inordinate delay to endorse complainant's driving license despite payment of requisite fee. REF. NO. 12548/7787/1455447	Initiated an inquiry which is ongoing
522.	Lucia Bikeri Miruka	Ministry of Interior And	Manifest	A complaint against the Area Chief Boochi Borabu location on allegations of failure to issue the	Initiated an inquiry which is ongoing

	CAJ/KSM/MOICNG/062/70/18-AO	Coordination of National Government	Injustice	complainant with a letter of beneficiary to enable her pursue succession with particular reference to Majoge/Boochi/8051 which is at the center of protracted family dispute.	
523.	George Ofula CAJ/KSM/CG/SYA/074/14/18-AO	Siaya County Government	Administrative Injustice	A complaint against Siaya County Government on allegations of arbitrary transfer, four times within a month, using unorthodox means including by way of social medial platforms and violation of complainants' right to fair hearing.	Initiated an inquiry which is ongoing
524.	Rodgers Omondi Busuru CAJ/KSM/POL/015/541/18-AO	National Police Service	Injustice	A complaint against the Traffic base commander at Central Police Station, Kisumu on allegations of a missing motor cycle registration KMEA 271 C following the arrest of the complainant on 10/12/2018 for lack of requisite insurance documentation and confiscation of the said motor vehicle by the police.	Initiated an inquiry which is ongoing
525.	Annah Monyangi Nyachienga HUD/KSI/PEN/000/11/18-AO	Pensions Department	Administive Injustice	A complaint against the Pensions Department on allegations of nonpayment of dependents pension in the estate of Jefferson Nyachienga Omwenga PF No. 12409	Initiated an inquiry which is ongoing
526.	Charles Majiwa Tawo CAJ/KSM/POL/01	National Police Service	Injustice	A complaint against the OCS Siaya Police Station, Siaya County on allegations of failure to investigate a case of assault, trespass and destruction of property reported	Initiated an inquiry which is ongoing

	5/539/18-AO			under OB No. 18/19/3/2018.	
527.	Evans Havi Kadenge CAJ/KSM/POL/015/540/18-AO	National Police Service	Inaction	A complaint against the OCS Vihiga Police Station, Vihiga County on allegations of failure to investigate a case reported under OB. NO. 26/28/6/2018 and forward to the Office of Director of Public Prosecution for advice and or directions.	Initiated an inquiry which is ongoing
528.	Samuel Ochieng Auma CAJ/KSM/JUD/001/310/18-AO	Judiciary	Manifest Injustice	A complaint against Kakamega High Court on allegations of missing court file Kakamega HCCA No. 126 of 2018.	Initiated an inquiry which is ongoing
529.	Sylvia Ombuya CAJ/KSM/PT/000/68/18-AO	Public Trustee	Inefficiency	A complaint against the Public Trustee on allegations of a missing file, A. 187/89.	Initiated an inquiry which is ongoing
530.	Ezekiel Ate James CAJ/KSM/M.LAN/022/349/18-AO	Ministry of Lands and Physical Planning	Injustice	A complaint on allegation of denied access road in relation to WB/Embali/2660 and legality of amalgamation of WB/ Embali/1726, 2823, 1727 and 2664 to WB/ Embali/3239 and subsequent issuance of title.	Initiated an inquiry which is ongoing
531.	Nyalenda Public	Kisumu	Access to	A complaint against the County Assembly of Kisumu on	Initiated an inquiry

	Watch Dog CAJ/KSM/ATI/CG/KSM/051/102/18-AO	County Government	Information	allegations of failure to respond to an application for information in relation to investigations carried out on Nyalenda Ward Office.	which is ongoing
532.	Lucy Wangui Kabaiko CAJ.KSM/JUD/001/311/18-AO	Judiciary	Outside mandate	A complaint against the judiciary touching on a the conduct of a matter that is active before court being Eldoret HC Succession Cause No. 130 of 2008	We closed the file since the matter is outside our mandate.
533.	Joab Luhombo HUD/KAK/M.LAN/022/44/18-AO	Ministry of Lands and Physical Planning	Administrative injustice	A complaint against the land Registrar Kakamega, Kakamega County on allegations of failure to issue a green card in relation to plot Kakamega/ Municipality/ Block 11/124	We closed the filesince the matter was reffered Kakamega County Government lands Department.
534.	James Ayieko & Michael Odhiambo CAJ/KSM/NEMA/038/17/18-AO	National Environmental Management Authority	Land Dispute	A complaint alleging land ownership dispute between the community and County Government of Nyamira over North Mugirango/ Magwagwa II/403, registered in the name of Gusii County Council and reserved as Siany grazing area .	We closed the file since the complainant was advised to seek the services of an advocate on available remedies.
535.	Justin Olendo Ndari CAJ/KSM/CG/KA	County Government of Kakamega	Unresponsive Official Conduct	A complaint on allegations that the Sub County Administrator, Matungu Sub County, Kakamega County has failed to address their complaint on the delay in completion of the Lucheka-Mayoni Road , Matungu Sub	Initiated inquiry which is still ongoing

	K/073/8/18-AO			County.	
536.	Lucia Miruka CAJ/KSM/MOINCNG/062/70/18-AO	Ministry of Interior and Co-ordination of National Government	Delay	A complaint on allegations that the Deputy county commissioner Kenyenya sub County, Kisii County has failed to update her on the progress of a land dispute case that she reported at his Office. Upon careful perusal, the matter relates to a protracted land dispute over Majoge/Bwochi/8051 where the complainant sought to be issued with a letter of beneficiary in the estate of Erick Miruka .	We requested Deputy County Commisioner Kenyenya to update the Commission on the progress since his office is aware of the matter.
537.	Maurice O.Khaduli CAJ/KSM/M.FIN/000/65/18-AO	Ministry of Finance	Administrative Injustice	A complaint on allegations that the Management of Kenya Reinsurance has disregarded his claim for a salary increment and bonus payment since the year 2015	Initiated inquiry which is ongoing
538.	Hope Self Help Group CAJ/KSM/CG/MGR/080/1/18-AO	County Government of Migori	Inordinate Delay	A complaint on allegations of delay by the County Government of Migori to settle dues owed to the Group following a contract they undertook for the provision of garbage collection services	Initiated inquiry which is ongoing
539.	Javan Ambani CAJ/KSM/IMM/0	Ministry of Interior and Co-ordination of National	Inordinate Delay	A complaint on allegations of delay by the Immigration department to issue him with a passport following his application on 31/5/2018	Initiated inquiry which is ongoing

	03/40/18-AO	Government			
540.	Thomas Moracha Onchari HUD/KSI/M.LAB/017/10/18-AO	Ministry of Labour and Social Protection	Unresponsive Official Conduct	A complaint on allegations that the social Department, Kisii County have failed to address his complaint on unpaid Older Persons Cash Transfer Program to which he is a beneficiary	Initiated inquiry which is ongoing
541.	Denis Havey Okeyo CAJ/KSM/IMM/003/41/18-AO	Ministry of Interior and Co-ordination of National Government	Delay	A complaint on allegations of delay by the Immigration Department to refund him Kshs. 4500 that was an overpayment made for an application for the replacement of a lost passport	Initiated inquiry which is ongoing
542.	Nicholas Otieno Akuno CAJ/KSM/POL/015/524/18-AO	National Police Service	Administrtive Injustice	A complaint on allegations that the Investigation Officer to Bondo Law Courts Inquest Number 3 of 2013 interfered with the postmortem results in the investigations of the murder of Jackline Abiero Akumo	We reffered the Complaint to siaya Office of Dircector of Public Prosecution for resolution .
543.	Andrea Okonga HUD/KAK/M.HEA/012/8/18-AO	County Government of Kakamega	Inordinate Delay	A complaint on allegations of delay by the County Public Health Office, Kakamega County to address his concerns on a toilet that has been built next to his house which is a health hazard	Initiated inquiry which is ongoing
544.	Tom Duncan Ochieng	Ministry of Education	Inordinate Delay	A complaint on allegations of delay by the Board of Management Omuya Mixed Secondary School, Kisumu	Initiated inquiry which is ongoing

	CAJ/KSM/M.EDU /013/267/18-AO			county to settle dues owed to him following the termination of his service	
545.	George Omondi Gwai CAJ/KSM/MOINCNG/062/71/18-AO	Ministry of Interior and Co-ordination of National Government	Inordinate Delay	A complaint on allegations of delay by the Assistant Chief, Mulaha Sub Location, Siaya County to issue him with a letter to enable the land registrar commence boundary hearing proceedings	Initiated inquiry which is ongoing
546.	Enos Clement Omari HUD/KSI/M.EDU/013/52/28-FL	County Government of Kisii	Unresponsive Official Conduct	A complaint on allegations that the County Government of Kisii failed to pay dues owed to Kisii Youth Polytechnic Instructors	Initiated inquiry which is ongoing
547.	Bosco Rodovico Okweba HUD/KSI/M.EDU/013/53/18-FL	County Government of Kisii	Unresponsive Official Conduct	A complaint on allegations that the County Government of Kisii failed to pay dues owed to Kisii Youth Polytechnic Instructors	Initiated inquiry which is ongoing
548.	Samson Bosire Ototo HUD/KSI/M.EDU/013/55/18-FL	County Government of Kisii	Unresponsive Official Conduct	A complaint on allegations that the County Government of Kisii failed to pay dues owed to Kisii Youth Polytechnic Instructors	Initiated inquiry which is ongoing
549.	Josiah Ayienda	County	Unresponsive	A complaint on allegations that the County	Initiated inquiry which is

	Ombasa HUD/KSI/M.EDU/013/54/18-FL	Government of Kisii	Official Conduct	Government of Kisii failed to pay dues owed to Kisii Youth Polytechnic Instructors	ongoing
550.	Henry Michira Ochungo HUD/KSI/M.EDU/013/56/18-FL	County Government of Kisii	Unresponsive Official Conduct	A complaint on allegations that the County Government of Kisii failed to pay dues owed to Kisii Youth Polytechnic Instructors	Initiated inquiry which is ongoing
551.	Chrisantus Chanji Nyongesa HUD/KAK/CG.KAK/073/7/18-FL	County Government of Kakamega	Inordinate Delay	A complaint on allegations of delay by the County Public Service Board, Kakamega County to address his complaint against the appointment of Joan Khayumbi as the Community Administrator, Chebuyusi Community	We initiated an inquiry and the appointment was revoked.
552.	Antony Maskhwe Omurunga HUD/KAK/CG/KAK/073/8/18-FL	County Government of Kakamega	Inordinate Delay	A complaint on allegations of delay by the County Public Service Board , Kakamega County to address his complaint against the appointment of Steven Wanyitikha Omusebe as the Community Administrator, Shianderema Community	We initiated an inquiry and the complaint is resolved.
553.	Thomas Onyari Nyakonu& Others CAJ/KSM/CG/KSI	County Government of Kisii	Inordinate Delay	A complaint on allegations of delay by the CEC Health Kisii to address their complaint on election of members of the Gekonge Health Centre	We closed the file as matter was successfully resolved

	/078/9/18-FL				
554.	James Nyakundi Nyakau CAJ/KSM/CDF/008/8/18-FL	CDF Nyaribaricha che Constituency	Inordinate Delay	A complaint on allegations of delay in the completion of a water project that had been initiated by the Constituency Development Fund Nyaribari Masaba in 2007	Complaint referred to the Constituency Development Fund Coordination Board
555.	Nelson Ombuna CAJ/KSM/JUD/001/289/18-FL	Judiciary	Inordinate Delay	A complaint on allegations that Kisii High Court delayed to gazette Succession Cause Number 27 of 2017 to enable the commencement of the matter	We referred to the Judiciary Ombudsperson for resolution
556.	Jacob Muyekho HUD/KAK/DPP/027/2/18-FL	Director of Public Prosecutions	Inordinate Delay	A complaint on allegations that the prosecutor Butali Law Courts, Kakamega County delayed to ensure the commencement of the prosecution of the accused despite the police forwarding their inquiry file	We initiated an inquiry and the complaint was resolved.
557.	Rachel Onkwane CAJ/KSM/POL/015/523/18-FL	National Police Service	Unresponsive official conduct	A complaint on allegations that the Officers attached to Kisii Police Station, Kisii County failed to update her on the status of a theft case that she reported at the station vide OB Number 10/23/4/18	Initiated inquiry which is ongoing
558.	Joseph Khamala Kanuti HUD/KAK/KEMRI/	Ministry of Health	Unresponsive Official Conduct	A complaint on allegations that KEMRI failed to pay dues owed to him following his retirement from service PF NO.20693	Initiated inquiry which is ongoing

	012/7/18-FL				
559.	George Mathew Amayo CAJ/KSM/M.LAN /022/328/18-FL	Ministry of Lands and Physical Planning	Inefficiency	A complaint on allegations of inefficiency by the Kisumu Lands Office which has led to the unlawful acquisition of land of parcel number Kisumu/Kanyakwar "B"/2485	Initiated inquiry which is ongoing
560.	Gladys Emali Mbego CAJ/KSM/IEBC/0 26/11/18-FL	Independent Electoral and Boundaries Commission	Unresponsive official conduct	A complaint on allegations that Independent Electoral and Boundaries Commission failed to settle dues owed to her following the voter verification exercise that she undertook in Vihiga County in 2017.	Initiated inquiry which is ongoing
561.	Richard Mahiva Asava CAJ/KSM/KCC/0 14/61/18-FL	Ministry of Agriculture, Livestock, Fisheries and Irrigation	Administrativ e Injustice	A complaint on allegations that Kenya Co-operative Creameries have failed to pay dues owed to him following his retirement from service	We closed the file since we advised the Complainant to seek judicial intervention
562.	Vitalis Peter Okwako CAJ/KSM/NSSF/0 17/104/18-FL	Ministry of Labour and Social Protection	Inordinate Delay	A complaint on allegations of delay by National Socil Security Funds to settle dues owed to him following his retirement from service on 31/12/1991	Initiated inquiry which is ongoing
563.	Joyce Gesare Getogori	Advocate Complaints	Inordinate Delay	A complaint on allegations of delay by the Advocates complaints Commission to update her on the progress	The Complaint was closed as the same was

	HUD/KSI/ACC/001/51/18-FL	Commission		of her complaint against M/S Ogari and Company advocates	never reported to Advocates complaints Commission for resolution.
564.	Gilbert Mariga Moses HUD/KSI/CG/MGR/080/1/18-FL	County Government of Migori	Administrative Injustice	A complaint on allegations that his employment services were unlawfully terminated by the County Government of Migori following a criminal case that was instituted against him	Initiated inquiry which is ongoing
565.	Ogwan'g Otieno Erick CAJ/KSM/M.LAN/022/330/18-FL	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint on allegations of delay by the Ministry of Lands to update them on the outcome of an appeal to the Minister following adjudication of land parcel number Kisumu/Nyalenda "B"/482	Initiated inquiry which is ongoing
566.	Peter Nyagwanga Monyeye HUD/KSI/M.EDU/013/57/18-FL	Ministry of education, Science and Technology	Delay	A complaint on allegations that the State Department of Vocational Training has delayed to pay him his dues for services rendered as a Mason Instructor at Kirwanda Youth Polytechnic, Kisii County	Initiated inquiry which is ongoing
567.	Timona Masava Imbwenya HUD/KAK/M.LAN	Ministry of Lands and Physical Planning	Inefficiency	A complaint on allegations of inefficiency in the transfer of land parcel number N/Maragoli/Kegondi/980 by the Vihiga Lands Office	The Complaint closed as matter is criminal in nature.

	/022/38/18-FL				
568.	Rachier & Amollo Advocates CAJ/KSM/DPP/027/32/18-FL	Office of the Director of Public Prosecutions	Inordinate Delay	A complaint on allegations that Office of the Director of Public Prosecutions delayed a murder case that was reported at the Bondo Police station vide OB Number 03/10/02/2018	Initiated inquiry which is ongoing
569.	Lydia Auma Otieno CAJ/KSM/POL/015/526/18-FL	National Police Service	Unresponsive Official conduct	A complaint on allegations that the OCS Papa Onditi Police station has failed to update her and/or apprehend the suspect in an assault case she reported at the station vide OB Number 15/28/5/2018	Initiated inquiry which is ongoing
570.	Angelina Nyongesa CAJ/KSM/INDU/020/5/18-FL	Ministry of Industrialization, Trade and Cooprative	Inordinate Delay	A complaint on allegations of delay by the Kenya Industrial Estates to update him on the status of his loan application that he made in November 2007	Initiated inquiry which is ongoing
571.	Stephen Orangi HUD/KSI/JUD/001/54/18-FL	Judiciary	Inefficiency	A complaint on allegations of missing court file for Kisii Chief Magistrate's Court Juvenile Case Number 9 of 2001	We referred the complaint to the Judiciary Ombudsperson for resolution
572.	Peter Ongwae Mokua	National Police Service	Inefficiency	A complaint on allegations that the OCS Keroka Police station, Kisii County has misplaced items that were brought to his office as exhibits following allegations of	We referred the complaint to Independent Policing

	HUD/KSI/POL/015/67/18-FL			stealing to which they were exonerated	Oversight Authority for resolution
573.	Margaret Abote Barza CAJ/KSM/MOINCNG/062/74/18-FL	Ministry of Interior & Co-ordination of National Government	Abuse of power	A complaint on allegations that the assistant Chief God Abuoro Sub Location, Kisumu County assaulted the Complainant occasioning her injuries.	We initiated an inquiry and the suspect was arraigned before the Kisumu Chief Magistrate's Court .
574.	Samwel Onyango Odindo CAJ/KSM/M.LAN/022/334/18-FL	Ministry of Lands and Physical Planning	Unresponsive Official Conduct	A complaint alleging failure by the Kisumu Lands Registrar to transfer land parcel number Kisumu/Manyatta "A"/545 to him following his purchase from the proprietor	We closed the file and complainant advised to seek services of an advocate on the available remedies if any.
575.	Tobias Adhala Omenda CAJ/KSM/AG/001/294/18-FL	State Law Office	Unresponsive Official Conduct	A complaint on allegations of failure by the Office of the AG to ensure payment of dues awarded in his favor by the Oyugis SPMCC 186 of 2018 against the Ministry of Interior and co-ordination of National Government	Complaint closed as complainant was paid his dues following the Commission's intervention.
576.	George Ogola Ogalo CAJ/KSM/M.LAN	Ministry of Lands and Physical	Unresponsive Official conduct	A complaint on allegations that the Kisumu Lands Registrar has refused to transfer ownership of land parcel number Kisumu/Korando/2768 following the	We requested the complainant to furnish us with further and

	/022/338/18-FL	Planning		issuance of the grant of letters of administration in his favour.	better particulars to enable us process the complaint.
577.	Sheila Nawire HUD/KAK/M.LAB/017/12/18-FL	Ministry of Labour and Social Development	Inordinate Delay	A complaint on allegations that the Kakamega sub County children's' Office has delayed to address her complaint on child custody of her child which she had reported vide Case Number 71/2018.	Initiated inquiry which is ongoing
578.	Loice Ayieta Chora CAJ/KSM/JUD/001/293/18-FL	Judiciary	Inefficiency	A complaint on allegations that the file for Kisumu High court succession Cause Number 1215/2013 which she had initiated was missing	We initiated an inquiry and the complaint was successfully resolved.
579.	Everlyne Nekesa Wanyonyi CAJ/KSM/M.WAT/009/31/18-FL	Ministry of Irrigation,livestock , Fisheries and Irrigations	Unresponsive Official Conduct	A complaint on allegations that the Ministry of Irrigation,livestock , Fisheries and Irrigations failed to pay dues owed to the estate of her deceased husband who prior to his demise was an employee of the Ministry.	Initiated inquiry which is ongoing
580.	Loyce Vero Ager CAJ/KSM/KPLC/021/40/18-FL	Ministry of Energy	Unresponsive Official conduct	A complaint on allegations that Kenya Power Company, Kisumu County failed to address her complaint regarding an anomaly in her meter number 15915341	We initiated an inquiry and the Complainant's meter was replaced.
581.	Alois Ojwang Ongudi	Ministry of Labour and social	Inefficiency	A complaint on allegations that National Social Security Fund fraudulently paid out the complainant's contributions to a person not known to him who	Initiated inquiry which is ongoing

	CAJ/KSM/NSSF/017/105/18-FL	Protection		misrepresented to National Social Security Fund that he was dead	
582.	George Evans Okoth CAJ/KSM/ATI/PE/040/415/18-FL	Kenya Commercial Bank	Access to Information	A complaint on allegations that the Kenya Commercial Bank, Siaya Branch refused to furnish them with information pertaining to money remitted to the bank for payments of IDPS in Siaya , PEV 2007/2008.	Initiated inquiry which is ongoing
583.	Francis Wafula Khisa HUD/BGM/POL/01569/18-FL	National Police Service	Unresponsive Official conduct	A complaint on allegations that the Traffic Police Department, Bungoma Police Station failed to issue the complainant with an abstract and p3 form following a road traffic accident that he was involved in on or around 6/8/2016	Initiated inquiry which is ongoing
584.	Erick Muchiti Shitanda HUD/BGM/IEBC/026/1/18-FL	Independent Electoral and Boundaries Commission	Unresponsive Official Conduct	A complaint on allegations that Independent Electoral and Boundaries Commission failed to settle dues owed to the complainant after serving as a Presiding Officer in Bisunu Primary school Polling station, Malava constituency , Kakamega County in the October 26th , 2018 elections	We initiated an inquiry and the complaint was successfully resolved.
585.	Elias Owade Otieno CAJ/KSM/MOICNG/062/78/18-FL	Ministry of Interior & Co-ordination of National Government	Unfair Treatmeant	A complaint on allegations that the Chief Yimbo West Location, Siaya County has been discriminating the complainant family in addressing land ownership disputes reported to him.	We requested the complainant to furnish better particulars on the matter

586.	Nahashon Nyamao Miyienda HUD/KSI/JUD/001/55/18-FL	Judiciary	Inefficiency	A complaint on allegations that his file for Kisii CMCC 1775/96 has been missing from the registry for over 10 years which has led failure to be updated on the outcome of the case.	Initiated inquiry which is ongoing
587.	Manuel Ominde Wahonya CAJ/KSM/M.AGR/014/64/18-FL	County Government of Siaya	Administrative injustice	A complaint on allegations that the Gem Sub County Fisheries Department, Siaya County did not comply with the law when they undertook the logging of trees at the Yala Fisheries Department on 14th and 16th October 2018.	Initiated inquiry which is ongoing
588.	Twingle Ladies Women Group CAJ/KSM/CG/SYA/074/11/18-FL	County Government of Siaya	Unresponsive Official Conduct	A complaint on allegations that the County Government of Siaya has failed to settle Kshs 150,000 owed to the group for the purchase and installation of water tanks at the Bar-Kuogo Primary school in Bondo sub County.	Initiated inquiry which is ongoing
589.	George Morara Nyamweno HUD/KSI/ACC/001/6/18-FL	State Law Office	Inordinate Delay	A complaint on allegations that the Advocates Complaints Commission has delayed to update him on the progress and/or outcome of his complaint lodged against M/S Moerwa & Company Advocates	Initiated inquiry which is ongoing
590.	Calen Kwamboka Kimoni	National Police Service	Unresponsive Official Conduct	A complaint on allegations that the OCS Sengera Police Station, Kisii County failed to update him on the outcome of an assault complaint that he reported vide	We referred the complaint to the Office of Director of Public

	HUD/KSI/POL/015/70/18-FL			OB Number 37/14/7/2018.	Prosecuction Kisii for resolution
591.	Vitalis Onditi Oudu CAJ/KSM/M.LAB/017/107/18-FL	Ministry of Labour and Social Protection	Inordinate Delay	A complaint on allegations that the Social Protection Department in Kisii County failed to address the Complainant complaint on unpaid dues for the Older People Cash Transfer Program which he is a beneficiary	Initiated inquiry which is ongoing
592.	John Otieno Obiero CAJ/KSM/M.LAN/022/339/18-FL	Ministry of Lands and Physical Planning	Inefficiency	A complaint on allegations that the Siaya Lands Office has unlawfully transferred a portion of land parcel number North Gem/Marenyo/358 to the Complainant's brother without adhering the law on succession	Initiated inquiry which is ongoing
593.	Pritty Muyela Ndeche CAJ/KSM/POL/015/529/18-FL	National Police Service	Inordinate Delay	A complaint on allegations that OCS Mwichio Police station, Vihiga County failed to address a trespass and destruction of property case that the complainant reported at the station.	We requested the complainant to furnish OB Number to enable the commission lodge an inquiry with the OCS
594.	Thomas Omwanda Achieng CAJ/KSM/KR/004/22/18-FL	Ministry of Transport, Infrastructure, Housing and Urban Development	Unresponsive Official Conduct	A complaint on allegations that Kenya Railways have failed to settle dues owed to the Complainant following his retrenchment from service in 2008	Initiated inquiry which is ongoing

595.	Jeriah Kemunto HUD/KSI/CG/KSI/078/8/18-FL	County Government of Kisii	Administrative Injustice	A complaint on allegations that the complainant's employment was unfairly terminated by the Kisii County Public Service Board	Initiated inquiry which is ongoing
596.	Moses Akuku Abudha CAJ/KSM/M.LAN/022/342/18-FL	Ministry of Lands and Physical Planning	Inordinated Delay	A complaint on allegations that the Nyando Land Registrar, Kisumu county delayed to furnish the Complainant with the search certificate for land parcels number Ksm/Kochogo/309 and 310	Initiated inquiry which is ongoing
597.	Anonymous CAJ/KSM/CG/KSI/078/10/18-FL	County Government of Kisii	Unfair treatment	A complaint on allegations that the Kisii County Public Service Board unfairly conducted interviews for the post of Sub County administrator	We initiated an inquiry and Complaint was successfully resolved.
598.	Thomas Otieno Wagoyi CAJ/KSM/M.LAN/022/341/18-FL	Ministry of Lands and Physical Planning	Inefficiency	A complaint on allegations that the Kisumu Lands Officeunlawfully issued and transferred title to land parcel number Kisumu/Nyahera/2262 without adhering to the law.	Initiated inquiry which is ongoing
599.	Hellen Achola Ogonda CAJ/KSM/M.IMM/003/43/18-FL	Ministry of Interior and Co-ordination of National Government	Inordinate Delay	A complaint on allegations of delay by the Registrar of Persons, Kisumu County to issue the complainant with a birth certificate for her grandson Barrack Oketch Nyambogo who was born in 2005.	Initiated inquiry which is ongoing

600.	Tom Leys Ngara CAJ/KSM/NSSF/017/109/18-FL	Ministry of Labour and Social Protection	Unresponsive Official conduct	A complaint on allegations that National Social Security Fund failed to address the complainant claim on unpaid dues for three years which had not been factored in despite his employer furnishing National Social Security Fund with the payment schedule	Initiated inquiry which is ongoing
601.	Mary Ohinga Otieno CAJ/KSM/M.LAN/022/346/18-FL	Ministry of Lands and Physical Planning	Inefficiency	A complaint alleging that Kisumu land Registrar failed to transfer land parcel number Kisumu/Mukendwa/66 due to conflicting demarcation details in the Kisumu and Nandi Lands Offices.	Initiated inquiry which is ongoing
602.	Victor Akoko CAJ/KSM/MOINCNG/062/85/18-FL	Ministry of Interior Co-ordination of National Government	Unresponsive Official Conduct	A complaint on allegations that the Chief Karachuonyo "C" Location, Homa Bay County failed to issue the complainant with a beneficiary letter to enable them commence succession proceedings	Initiated inquiry which is ongoing
603.	Mary Ohanga Otieno CAJ/KSM/M.LAN/022/344/18-FL	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint on allegations that the Kisumu Lands Office delayed to issue the complainant with a replacement of title deed to land parcel number Ksm/Manyatta "A'"/395 despite furnishing the relevant documents and paying the requisite fees	Initiated inquiry which is ongoing
604.	Mary Ohanga Otieno CAJ/KSM/NHC/0	Ministry of Transport, Infrastructure, Housing and Urban	Unresponsive Official conduct	A complaint alleging that National Housing Corporation failed to address the complainant complaint on failure to be issued with title deed to land parcel number Kisumu Municipality/Block IV/458 which she had purchased and settled the consideration of Ksh 10,625	Initiated inquiry which is ongoing

	28/7/18-FL	Development			
605.	Dennis Obiero Ngesa CAJ/KSM/JUD/001/307/18-FL	Judiciary	Inefficiency	A complaint on allegations of missing court file for Kisumu CMCC 67 of 2011	We initiated an inquiry and the complaint was successfully resolved.
606.	Joseph Konyolwa Kigani CAJ/KSM/MOINCNG/062/84/18-FL	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint on allegations that the Assistant chief Mawe Tatu sub Location, Kakamega County used his power unlawfully to acquire a portion of his land parcel number Kakamega/Sango/412	Initiated inquiry which is ongoing
607.	Thomas Mutere Kusienya CAJ/KSM/JUD/001/306/18-FL	Judiciary	Inordinate Delay	A complaint on allegations of delay to be issued with proceedings for court case number Kakamega ELC 65 of 2013 to enable him lodge an appeal.	We reffered the complaint to the Deputy Registrar Kakamega High Court
608.	Geoffrey Ouno CAJ/KSM/POL/015/531/18-FL	National Police Service	Delay	A complaint on allegations that the OCS Kisumu Central Police station, Kisumu County failed to update the complaint on the progress of a fraud case he reported against Faulu Bank.	We requested the complainant furnish the commission with the OB Number
609.	Samwel Mwanga Alulu	Ministry of Interior and Co-ordination	Unresponsive Official	A complaint on allegations that the Lands Registrar Kakamega County failed to address the complainant complaint on land boundary dispute lodged for land	Initiated inquiry which is ongoing

	CAJ/KSM/MOINCNG/062/87/18-FL	of National Government	Conduct	parcel number Idakho/Shikulu/1518 and 2806	
610.	Praxedes Mary Olida CAJ/KSM/CG/KSM/051/101/18-FL	County Government of Kisumu	Administrative Injustice	A complaint on allegations that the Kisumu County Public Service Board failed to address the Public Service Commission request for her redeployment to the National Government who had seconded her to the County	Initiated inquiry which is ongoing
611.	Daniel Oiko Ombura HUD/KSI/POL/015/73/18-FL	National Police Service	Unresponsive Official Conduct	A complaint on allegations that OCS Rioma Police Station, Kisii County failed to update the complainant on the progress of an assault case that he reported at the station vide OB Number 18/4/11/2018	Initiated inquiry which is ongoing
612.	Leah Morin Aketch CAJ/KSM/DPP/027/33/18-FL	Office of the Director of Public Prosecutions	Injustice	A complaint on allegations of dissatisfaction with the prosecution in a criminal case at Shanzu Law Courts, Mombasa County where the complainant has been charged with uttering a document	We closed the complaint since the complaint is pending before court.
613.	James Mbori Ndolo CAJ/KSM/POL/015/536/18-FL	National Police Service	Unresponsive Official Conduct	A complaint on allegations that the DCI Karachuonyo, Homa Bay County has failed to update him on the progress of a fraud case that he reported at the Station.	Initiated inquiry which is ongoing

614.	David Barongo HUD/KSI/CG/078/11/18-FL	County Government of Kisii	Inordinate Delay	A complaint on allegations of unpaid dues for service rendered by the complainant as a Youth Polytechnic Instructor at Entanke Youth Polytechnic, Kisii County for the period 2014 to 2016.	Initiated inquiry which is ongoing
615.	Haron Masambu Musinya CAJ/KSM/POL/015/537/18-FL	National Police Service	Delay	A complaint on allegations that the OCS Cheptulu Police Station, Vihiga County failed to update the complainant on the progress of an arson case that he reported at the station vide OB Number 24/2/11/2018	Initiated inquiry which is ongoing
616.	Victor Kioko Nzioki CAJ/KSM/POL/015/538/18-FL	National Police Service	Abuse of Power	A complaint on allegations that one Corporal Nzioka attached to the Central Police Station, Kisumu County unlawfully arrested him and kept the complainant incommunicado for three days on allegations that he had obtained money by false pretense.	Initiated inquiry which is ongoing
617.	John Okumu Odundo CAJ/KSM/TSC/013/272/18-FL	Teachers Service Commission	Delay	A complaint on allegations that Teachers Service Commission has delayed to address his complaint on underpayment of pension dues following his retirement from service	Initiated inquiry which is ongoing
618.	Gilbert Lumiti Musambayi HUD/KAK/M.LAN	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint on allegations of delay to furnish the complainant with a search certificate for all that parcel of land known as land parcel number Isukha/Shirere/916 that he had sought at the Kakamega Lands Office,	We initiated an inquiry and the complaint was successfully resolved.

	/022/42/18-FL			Kakamega County	
619.	Fredrick Rapando HUD/KAK/MOIC NG/062/36/18-FL	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint on allegations that the Assistant Chief, Bumini sub Location unlawfully used his power to sell a portion of their family land by drafting and having a sale agreement executed in his office on 19th April 2018 and causing the complainant to be listed amongst the witnesses despite his absence.	Initiated inquiry which is ongoing
620.	Wyclif Makori HUD/KSI/JUD/001 /59/18-FL	Judiciary	Inefficiency	A complaint on allegations that the complainant file in Kisii Chief Magistrate's Court Criminal Case Number 2102 of 2018 has been missing at the criminal registry	Initiated inquiry which is ongoing
621.	Ziporah Nyaboke HUD/KSI/DPP/027 //18-FL	Office of the Director of Public Prosecutions	Inordinate Delay	A complaint on allegations that the Office of the Director of Public Prosecutions, Kisii County failed to update him on the position of the prosecution of damage to property case that had been reported to the Rioma Police station and the investigation file therein sent to them.	Initiated inquiry which is ongoing
622.	Odawa Morris Opiyo CAJ/KSM/JUD/00 1/312/18-FL	Judiciary	Inefficiency	A complaint on allegations that the complainant's file in Kakamega High Court Civil Appeal Number 126 of 2018 has been missing at the Civil Registry	Initiated inquiry which is ongoing
623.	Kuria Social	Ministry of	Inordinate	A complaint on allegations that Migori County	Initiated inquiry which is

	Chapter Human Rights CAJ/KSM/MOINCNG/062/91/18-FL	Interior & Co-ordination of National Government	Delay	Commissioner delayed in addressing a case of illegal possession of a gun that they had reported against one Mwita Shikonde who is also a murder suspect.	ongoing
624.	Fredrick Otieno Adel & Janet Asewe	Ministry of Agriculture	Injustice	A complaint on allegations that Kenya Agricultural and Livestock Research organization (KALRO) failed to pay farmers within Bondo Sub County, Siaya County following an agreement they had entered for the production of indigenous vegetable seeds for research through funding by world Bank.	Initiated inquiry which is still ongoing
625.	Mathew Ronoh HUD/KSI/M.IND/036/1/18-FL	Ministry of Industry, trade and Cooperatives	Delay	A complaint on allegations of failure by the Commissioner or Co-operatives to address a complaint the complainant lodged against Bunge Co-operative Society in Kericho County for failing to issue him with a motor cycle despite qualifying for the same by acquiring 40,000 shares.	Initiated inquiry which is ongoing
626.	Wellington Andati CAJ/KSM/M.EDU/013/273/18-FL	Ministry of Education, Science and Technology	Administrative Injustice	A complaint on allegations that the Senate, Masinde Muliro University of Science and Technology had directed the removal of the complainant's name from the list of graduands on grounds that he had not settled his fees despite having settled the same and being cleared to graduate.	We initiated an inquiry and the complaint was resolved.
627.	Nashon Obiero Oremo & 48	Ministry of Education,	Administrativ	A complaint on allegations that the Senate, Maseno University unfairly declined the inclusion of the	We initiated an inquiry and the complaint was

	Others CAJ/KSM/M.EDU /013/274/18-FL	Science and Technology	e injustice	complainants names for graduation with a Post Graduate Diploma in Education on grounds that their project marks were submitted late.	resolved.
628.	Kassim Mamboleo Ismail CAJ/KSM/NHIF/0 12/52/18-FL	Ministry of Health	Unresponsive Official Conduct	A complaint on allegations that National Hospital linsurance Fund,(NHIF) Kisumu Branch Office failed to address the complainant complaint against Royal Dental Clinic on anomaly bill rendered after the facility billed him Kshs. 21,000 for teeth extraction which was not done.	We initiated an inquiry and the complaint was resolved.
629.	Wyclif Mutai CAJ/KSM/JUD/00 1/290/18-MO	Judiciary	Inordinate Delay	A complaint alleging that the Employment and Labour Relations High Court of Kisumu delayed in tracing his court file ELRC No. 229 of 2015 despite numerous follow-ups.	Initiated inquiry which is ongoing
630.	William Wauye Ochieng CAJ/KSM/M.LAN /022/329/18-MO	Ministry of Lands and Physical Planning	Abuse of power	A complaint on allegations that the Siaya Lands Registrar, Siaya County unlawfully added other individuals as registered owners to land parcel number Gem/Rera/737	Initiated inquiry which is ongoing
631.	Michael Obuolo Okello CAJ/KSM/PEN/00 0/66/18-MO	Pensions Department	Delay	A complaint on allegations of delay by the Pensions Department to settle pension dues owed to the estate of Pitalis Okelo Milawo a former employee of Kenya Post and Telecommunication Corporation as it then was, PF 50872.	Initiated an inquiry which is ongoing

632.	Sylvia Moruri HUD/KSI/POL/015/64/18-MO	National Police Service	Unresponsive Official conduct	A complaint on allegations of failure by the OCS Sengera Police Station, Nyamira County to update the complainant on the status of an assault case reported vide OB number 22/31/5/2018	Initiated an inquiry which is ongoing
633.	John Okumu Odundo CAJ/KSM/PEN/000/64/18-MO	Pensions Department	Delay	A complaint on allegations of delay by the Pensions Department to address his complaint on unpaid monthly pension for the month of June 2018. PF 167254.	Initialed inquiry which is ongoing
634.	Ochanda O. M. Jeremiah CAJ/KSM/EDU/013/264/18- MO	Ministry of Education, Science and Technology	Administrative Injustice	A complaint against the Board of Management, St. Peter's Ragare Secondary School on allegations of unfair labour practices including but not limited to payment of remuneration below the gazette minimum wage.	Initiated an inquiry which is on- going.
635.	Everlyn Kagonya Adenyo CAJ/KSM/KIWASCO/009/29/18-MO	Kisumu Water and Sewerage Company	Injustice	A complaint against Kisumu Water and Sewerage Company on allegations of inflated water billings of Kshs. 43457.08 for the month of May 2018 and discourtesy from the Company's staff.	We Initiated an inquiry and the complaint was resolved.
636.	Aggrey Bulemi Ashanda	Unclaimed Financial	Inordinate Delay	A complaint against Unclaimed Financial Assets Authority on allegations of delay in processing and	We Initiated an inquiry and the complaint was

	CAJ/KSM/M.FIN/ 000/63/18- MO	Assets Authority		disbursing funds in the estate of Lucyannah Norah Ashanda .	resolved.
637.	Penina Nyabwari Sangara HUD/KSI/MOICN G/062/69/18- MO	Ministry of Interior & Co-ordination of National Government	Abuse of power	A complaint alleging that the Area chief,Bosongo Location in Kisii County, unfairly distributed the a parcel of land belonging to the complainant husband amongst the three wives without considering the number of children in each homestead.	We closed the file since the complainant had lodged a similar complaint and the inquiry is ongoing.
638.	Tonny Bironga Oira and five others HUD/KSI/CG/NY AM/076/4/18- MO	Nyamira County Government	Inordinate Delay	A complaint against Nyamira County Government on allegations of failure to honor the complainant's contract of service. Complainants further allege that they were seconded by the Teachers Service Commission and the Ministry of Interior and Co-ordination of National Government on a 3 years contract with effect from 1/4/2016.	Initiated an inquiry which is ongoing.
639.	Peter Nyagara Awiti CAJ/KSM/M.LAN /022/83/14- MO	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint alleging that the Land Surveyor of Kisumu County delayed in settling a boundary dispute between KSM/Nyalunya/3118 and KSM/Nyalunya/3791 despite numerous follow ups.	We initiated an inquiry and later closed the file since the complainant moved to court.
640.	William Wauye CAJ/KSM/M.LAN	Ministry of Lands and Physical	Manifest Injustice	A complaint against the land Registrar Siaya on allegations of illegal entries on the register in relation to land parcel number South Gem/Rera/737 and issuance of conflicting certificate of official search.	Initiated an inquiry which is on going.

	/022/329/18- MO	Planning			
641.	Samuel Kisira Ochoro CAJ/KSM/POL/015/527/18- MO	National Police Service Commission	Inordinate Delay	A complaint against National Police Service Commission on allegations of delay in settling a claim for work injury benefits despite receipt of requisite documentation and follow up, P/NO. 1989124718	Initiated an inquiry which is on going.
642.	John Gaitano Osir Apiyo CAJ/KSM/M.LAN/022/331/18- MO	Ministry of Lands and Physical Planning	Unresponsiveness	A complaint that the County Survey officer of Kisumu County has been unresponsive in settling a boundary dispute between land parcel number Kisumu/Nyalunya/983 and land parcel number Kisumu/Nyalunya/982 despite numerous follow ups.	Initiated an inquiry which is on going.
643.	John Jesse Ouma CAJ/KSM/CG/KSM/051/99/18- MO	Kisumu County Government	Unresponsiveness	A complaint alleging that the County Government of Kisumu has been unresponsive on the issue of payment of salary arrears for 2004 and 2005, CBA 2002 dues and other allowances following the complainant's resignation in 2005 from the defunct Kisumu Municipal Council.	Initiated an inquiry which is on going.
644.	Walter Lombo Saoke CAJ/KSM/CG/051/100/18- MO	Kisumu County Assembly	Administrative Justice	A complaint alleging that Kisumu County Assembly failed to pay the complainant his dues for the period July and August 2017 when he was engaged as a Ward Manager in Kajulu Ward- Kisumu County.	We requested the complainant to provide claim supporting documents.
645.	Rajab Aradi	Immigration	Inordinate	A complaint against the Vihiga Registrar of Persons on allegations of delay to issue birth certificates to his	Initiated an inquiry which is on going.

	Kavulavu CAJ/KSM/IMM/003/42/18- MO	Department	Delay	children, under reference numbers 17789, 17791 and 17790 respectively for application made on 19/03/2018.	
646.	Anna Olao Okonda CAJ/KSM/M.LAN/022/335/18- MO	Ministry of Lands and Physical Planning	Unresponsive Official Conduct	A complaint against the District Land Registrar, Busia on allegations of unresponsiveness to effect transfer for land parcel number Bukhayo/Mundika/1852 despite the existence of a Confirmation of Grant of letters of administration vide Busia High Court Succession Cause Number 215 of 2008.	We closed the file since the complainant moved to court.
647.	Rangicho Richard Rateng CAJ/KSM/M.LAN/022/336/18- MO	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint against the District Land Registrar Kisumu on allegations of to settle a boundary dispute between land parcel number Kisumu/Kapuonja/1699 and parcel number Kisumu/Kapuonja/1698 despite payment of the required requisite fee.	Initiated an inquiry which is on going
648.	Joseph Odhiambo Odiero CAJ/KSM/MOICNG/062/76/18-MO	Ministry of Interior & Co-ordination of National Government	Abuse of power	A complaint that the area chief of Kolwa East Location has severally threatened the complainant and further abused her powers by interfering in land parcel Kisumu/Buoye/5636 and aided the complainant's brother to facilitate sale and survey of his land.	Initiated an inquiry which is on going
649.	Vincent Nyakundi	Ministry of Lands and Physical	Inaction	A complaint on allegations that the District Lands Registrar, Kisii County failed to address a boundary dispute for land parcel number Central	Initiated an inquiry which is on going

	Manono HUD/KSI/M.LAN/022/40/18- MO	Planning		Kitutu/Mwabundusi/1304 and 1127 despite payment of requisite fees.	
650.	John Otieno Obiero CAJ/KSM/M.LAN/022/339/18- MO	Ministry of Lands and Physical Planning	Unresponsive Official Conduct	A complaint that the District Land Registrar, Siaya County failed to provide information pertaining how transfer was conducted in land parcel number North Gem/Marenyo/1551 to one Paul Agutu Obiero.	We initiated an inquiry and the complaint was resolved.
651.	George Evans Okoth CAJ/KSM/CDF/008/9/18- MO	National Consultative Coordination Council	Maladministration	A complaint alleging that National Consultative Coordination council failed to compensate victims of the 2007/2008 Post Election Violence in siaya County.	Initiated an inquiry which is on going.
652.	Daniel Mang'ong'o CAJ/KSM/M.LAN/022/317/17- MO	Kakamega Water and Sanitation Company KAWASCO	Inordinate Delay	A complaint alleging that Kakamega Water and Sanitation Company Limited delayed in reinstating supply of water to Muraka village, Isukha West Ward in Kakamega County for a period of close to two years	Initiated an inquiry which is on- going.
653.	Joseph Ambere Ondera CAJ/KSM/M.EDU/013/269/18-	Ministry of Education, Science and Technology	Administrative Injustice	A complaint against the Board of Management Kajo Primary Schools on allegations of illegal acquisition of land parcels number Kisumu/Kadero/Got Nyabondo/3435 and 3436, property of the complainant	We refereed the complaint to National Land Commission.

	MO/AO			s mother, Joyce Akeyo Ondera (dcd).	
654.	Maurice Aruku Abudha CAJ/KSM/KPLC/021/41/18- MO	Kenya Power	Unresponsive Official Conduct	A complaint against Kenya Power on allegations of illegal construction of power lines on land parcel Kisumu /Kochogo/294 which belongs to complainant's step father (deceased) and Kisumu/Kochogo/288 which belongs to the complainant and refusal to move the power line.	Initiated an inquiry which is on going.
655.	Simion Akelo CAJ/KSM/POL/015/532/18-MO	National Police Service	Abuse of power	A complaint alleging that Shem Ombasi a police officer forged grant letters of administration and caused parcel number South Maragoli/Madzuu/1047 registered under his name vide succession.	We reffered the complaint to Director of criminal investigation
656.	Eunice Moraa HUD/KSI/POL/015/72/18- MO	National Police Service	Inaction	A complaint against the OCS Keroka Police Station, Nyamira County on allegations of failure to investigate a case of assault and theft reported under OB. Number 16/25/11/2017 and forward to the Office of the Director of Public Prosecution for prosecution and or directions.	Initiated an inquiry which is on going.
657.	Jared Ochieng Awando CAJ/KSM/CG/SY	County Government of Siaya	Administrative Injustice	A complaint against Siaya County Government on allegations of administrative injustice by causing the complainant, to proceed on indefinite compulsory leave without due process and notification of grounds.	Initiated an inquiry which is ongoing.

	A/074/13/18- MO				
658.	Wilson Onyango Odembo & Caroline Atieno Agaya CAJ/KSM/CG/SYA/074/12/18- MO	County Government of Siaya	Administrative Injustice	A complaint against Siaya County Government on allegations of administrative injustice by causing the complainants, who are employed on permanent terms, to proceed on indefinite compulsory leave without due process and notification of grounds.	Initiated an inquiry which is ongoing.
659.	Apollonia Ochung Ombok CAJ/KSM/MOICNG/062/90/18- MO	Ministry of Interior & Co-ordination of National Government	Inaction	A complaint against the Chief of Central Seme, Othany sub- location, Kisumu County on allegations of failure to issue the complainant with a letter of beneficiary to enable her initiate succession in the estate of her husband.	Initiated an inquiry which is ongoing.
660.	Alfred Simbi Okinda HUD/KAK/M.LAN/022/45/18- MO	Ministry of Lands and Physical Planning	Inordinate Delay	A complaint against the District Land Registrar Kakamega on allegations of delay to process title deed for land parcel Butsotso/Shikoti/18926 despite the payment of the requisite fee.	Initiated an inquiry which is ongoing.
661.	Margaret Atieno Obiero CAJ/KSM/MOICNG/062/89/18-	Ministry of Interior & Co-ordination of National	Manifest Injustice	A complaint against the Chief, Lower Kadongo location, Kisumu County on allegations of failure to issue the complainant with a letter of beneficiary to enable her pursue succession in the estate of her father in law Habril Nyaondo Oile.	Initiated an inquiry which is ongoing.

	MO	Government			
662.	Hellena Adhiambo Denga T/A M/S D.A. OLUOCH ASSOCIATES CAJ/KSM/MOICNG/062/88/18-MO	Ministry of Interior & Co-ordination of National Government	Manifest Injustice	A complaint against the Chief Kisumu South West location on allegations of failure to issue the complainant with a letter of beneficiary to enable her pursue succession in the estate her husband Samuel Denga Nyang'.	Initiated an inquiry which is ongoing.
663.	Andrew Odhiambo Odende CAJ/KSM/M.LAB/017/110/18- MO	Ministry of Labour and Social Protection	Unresponsive Official Conduct	A complaint against the Kisumu County Labour Officer on allegations of failure to respond and or resolve a an employment case reported by the complainant against his former employer, a private entity.	Initiated an inquiry which is ongoing.
664.	Leonard WasongaDorina Atieno T/A CAJ/KSM/NEMA/038/18/18- MO	National Environment Management Authority	Inaction	A complaint against National Enviroment Management Authority(NEMA), Siaya County on allegations of failure to cat on a matter of a slaughter house, on land parcel number South Gem/Ndori/1314, reported to their office which is a health hazard and a nuisance.	Initiated an inquiry which is ongoing.
665.	Abdi Ibrahim	Kakamega County	Unfair	A complaint against Kakamega County Government Askaris on allegations of harassment and confiscation of	We requested thr complainant to provide

	Adan HUD/KAK/CG/KAK/073/9/18- MO	Government	Treatment	complainant's goods.	better particulars
666.	Amukowa Ndenga CAJ/JUD/001/2057/18-NK	Judiciary	Unresponsive Official conduct.	A complaint alleging that the officers serving at Vihiga Law Courts failed to give the Complainant details of his court file regarding Land Ref L.R No. W.Bunyore/Ebutanyi/440	We requested the complainant to supply us with more details and particulars to enable us process the complaint.
667.	Paul K. Katua CAJ/M.GED/018/98/18-NK	National Council for persons with Disabilities	Unfair treatment	A complaint alleging that Kenya Revenue Authority failed to exempt the Complainant from paying taxes dispute presenting all the required documents from the National Council for persons living with disabilities	We advised the Complainant to lodge an appeal on the matter.
668.	Arwa & Change Advocates For Nagda Prabhulal CAJ/M.FIN/000/1065/18-NK	Kenya Revenue Authority	Inefficiency	A complaint alleging that Kenya Revenue Authority Fraudulently made entries to Nagda Prabhulal itax portal.	We acknowledged the complaint since it was addressed to the relevant Authority and copied to us.
669.	Charles Mwangi Wachira HUD/NYERI/POL/	National Police Service	Inordinate Delay	A complaint alleging that Nanyuki Police station failed to investigate an incident that was reported by the complainant vide OB No. 26/3/4/2014.	We initiated an inquiry which is ongoing.

	015/162/18-NK				
670.	Lydia N. Manjeru CAJ/M.AGR/014/308/18-NK	Ministry of Agriculture	Administrative Justice	A complaint alleging that the Ministry of Agriculture failed to promote the complainant since 2008 despite having met the required qualifications.	We referred the matter to Public service Commission for resolution.
671.	Isaac Kirwa Songok CAJ/KU/013/1570/18-NK	Kabianga University	Delay	A complaint alleging that Kabianga University failed to refund the Complainant's school fees even after filling the withdrawal forms in 2017.	We requested for more information and documents to support the allegations
672.	Esther Waiyego Ndungu HUD/GPO/IMM/062/191/18-NK	Department of Immigration	Delay	A complaint alleging that the Department of Immigration failed to renew the complainant's passport since 2016.	An inquiry was initiated which is ongoing.
673.	Maurice Kenga Kadenge CAJ/M.H.AFF/002/124/18-NK	Probation and Aftercare Services	Delay	A complaint alleging that a probation officer attached to Mombasa station failed to visit the complainant who had completed his sentence to recommend a non custodial sentence.	The complaint was referred to the Director Probabtion and Aftercare Services for resolution. The Matter was successful resolved.

674.	Brian Waswala CAJ/IMM/062/890/18-NK	Department of Immigration	Delay	A complaint alleging that the Department of Immigration failed to renew his passport which he applied on 25th May 2018.	An inquiry was initiated and the matter was resolved.
675.	Eliud Mbuta Musyimi CAJ/PRI/003/125/18-NK	Kenya Prisons Service	Delay	A complaint alleging that Kenya prison service had delayed in transmiting the Complainant's appeal to the High Court since 2010.	The matter was successfully resolved and file closed.
676.	Anonymous CAJ/M.IGC/062/892/18-NK	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint alleging that the area Chief and Assistant Chief of Igari Location in Embu County were receiving money from people who were selling illicit brew in the area.	An inquiry was initiated which is ongoing .
677.	Pius Ruto CAJ/POL/015/3444/18-NK	National Police Service	Inaction	A complaint alleging that Marich Police Station failed to investigate an incident reported vide OB no. 11/2/11/2017.	An inquiry was initiated which is ongoing.
678.	Philip Kitaka Kiandike CAJ/PE/040/2115/2018-NK	Private Entity	Professional Misconduct	A complaint alleging that the Complainant's advocate failed to pay him Ksh 300,000 which was awarded to him by the court.	The matter was referred to the Advocates Complaints Commission for resolution.

679.	Stephen Mumanga Injaru CAJ/PE/040/2117/2018-NK	Private Entity	Civil Dispute	A complaint alleging that Koinaf Coffee Mill Ltd failed to compensate the Complainant after he was involved in an accident while on duty.	The complaint was referred to Kituo Cha Sheria for resolution.
680.	Stanely Henry Advocates For Martin Muriu CAJ/ODPP/027/190/2018-NK	Office of the Director of Public Prosecution	Delay	A complaint alleging that the Office of Director of Public Prosecution failed to review, correct and/or amends a charge sheet in Criminal Case Number 1094 of 2018 Republic versus Judy Nyawira Njuguna.	The complaint was reffered to ODPP for resolution.
681.	Tom Saidi HUD/GPO/M.TRA/004/31/2018-NK	Private Entity	Labour dispute	A complaint alleging that China Communication Construction Company dismissed the Complainant from employment without pay.	The complaint was referred to Kituo Cha Sheria for resolution.
682.	Beatrice Ngina CAJ/JUD/001/2065/18-NK	Judiciary	Unfair Treatment	A complaint alleging that the Magistarte presiding over a criminal case being Nairobi CMC CR 997 of 2015 was biased.	The complainant was advised to seek appropriate remedy in the ongoig court case.
683.	Mary Gitonga CAJ/PE/040/2104/18-NK	Power of Mercy Advisory Committe	Delay	A complaint alleging that the Power of Mercy Committee failed to communicate to the complainant on the outcome of her meeting with the probation officers.	An inquiry was initiated which is ongoing.

684.	Dancan Onyango Ojiem CAJ/PE/040/2113/18-NK	Private Entity	Injustice	A complaint alleging that Harambee Sacco Society Limited changed the Complainant's guarantors without informing him.	The complaint was reffered to Sacco Regulatory Authority for resolution.
685.	Diana Matanda CAJ/K.UNIV/013/1590/2018-NK	Karatina University	Unfair Treatment	A complaint alleging that the Registrar Karatina University failed to issue the complainant with her 2nd year results.	An inquiry was initiated and the matters resolved.
686.	Eric Mokua Omobe CAJ/JUD/001/2068/18-NK	Judiciary	Administrative Injustice	A complaint alleging that the Complainant's file at the Rent Restriction Tribunal being Case No 186 of 2016 was missing in the Tribunal's registry.	The complaint was referred to the Judiciary ombudsperson for resolution.
687.	Francis Gitau on behalf of Rose Njoki Muchocho & Jacinta Waithira CAJ/PTR/001/2066/18-NK	Public Trustee	Attorney General	A complaint alleging that the Office of the Public Trustee rejected the Complainant consent for the distribution of the estate of the late Apithy Murima Mung Mungai Joseph and introduced a new consent with additional beneficiary.	We initiated an inquiry which is ongoing.

688.	Gerald Nderitu CAJ/NTSA/004/387/18-NK	National Transport Safety Authority	Unresponsive Official Conduct	A complaint alleging that the complainant applied for a driving license through National Transport Safety Authority online portal but renewal of the same on the 26th July 2018 was not acted upon.	We initiated an inquiry and the matter was resolved.
689.	Manyasi Collins CAJ/IEBC/026/201/2018-NK	Independent Electoral and bounderies Commission	Abuse of power	A complaint alleging that IEBC commissioners abused their power when they returned to IEBC officers after they resigned.	The complainant was advised accordingly after the complaint was resolved by appropriate mechanisms.
690.	Peter Muteti CAJ/ATI/M.LAB/017/719/2018-NK	Ministry of Labour	Access to Information	A complaint alleging that the complainant was injured while working for standard gauge Railways. That the complaint sought to know how the Department of Occupational Health and Safety arrived at Ksh 74, 000 as his compensation.	The complainant was referred to the Department Occupational Health and Safety for resolution.
691.	James Ndungu CAJ/M.LAN/022/1798/2018-NK	Ministry of lands and Physical planning	Undue delay	A complaint alleging that the Land Registrar Nakuru failed to replace the Complainant title Number Kiambogo/kiambogo Block 2/8303 and title Number Kiambogo/kiambogo Block 2/ 8304.	An inquiry was initiated which is ongoing.
692.	APC Gidraph Njeru CAJ/POL/015/34	National Police Service Commission	Unfair treatment	A complaint alleging that National Service Commission failed to pay the Complainant his salary when he was on sick leave in May 2018.	An inquiry was initiated which is ongoing.

	61/2018-NK				
693.	Samson Lukoba CAJ/KPLC/021/336/18-NK	Kenya Power	Delay	A complaint alleging that Kenya power failed to address a complaint lodged by the complainant regarding power blackout since 22nd August 2018.	An inquiry was initiated which is ongoing.
694.	Kubai Johan Mwenda CAJ/TSC/013/1589/18-NK	Teachers Service Commission	Unfair Treatment	A complaint alleging that Teachers Service Commission failed to pay the complainant responsibility allowance since 2016.	An inquiry was initiated which is ongoing.
695.	Edward Wafula Tuchi CAJ/M.LAB/017/728/18-NK	National Social Security Funds	Delay	A complaint alleging that national Social Security Fund failed to pay the Complainant arrears of Kshs 6511 since 2017.	An inquiry was initiated which is ongoing.
696.	Jacinter Muthoni Kambae CAJ/M.EDU/013/1606/18-NK	Ministry of Education	Unfair treatment	A complaint alleging that the school Principal Buru Buru Girls Secondary School failed to issue the Complainant with his KSCE certificate despite making attempts to clear the school fees balance.	An inquiry was initiated which is ongoing.
697.	Patrick Munyua for Ndeiya Land	County Government	Inaction	A complaint alleging that Kiambu County Government failed to submit subdivision plans of Nachu Ndeiya to	An inquiry was initiated

	Owners CAJ/CG/KIAMBU /072/41/18-NK	of Kiambu		the Director of Surveys.	which is ongoing.
698.	Pamela Karimi Albert CAJ/PE/040/2129 /18-NK	Private Entity	Outside mandate	A complaint alleging that Alice Njeri registered stall no.RKSE 308/A which belongs to the Complainant during the relocation and upgrading of settlements by Kenya Railways.	The complaint was referred to Kituo cha Sheria for resolution.
699.	Dickson Abuyeke CAJ/PE/040/2127 /18-NK	Private Entity	Outside mandate	A complaint alleging that Harambee Sacco failed/refused to grant the complainant a loan of Ksh 85,000.	The complainant was advised and the file closed.
700.	Okiya Omtatah Okoiti For Kejude Trust CAJ/ATI/CG/KIA MBU/072/40/18-NK	County Government of Kiambu	Access to Information	A request for Information pursuant to Article 35 of the Constitution.	The complainant was advised on the mechanisms for accessing information held by the County Goverment.
701.	Ruiru, Ruiru East Ndururumo East Block 2/455 CAJ/POL/015/34	National Police Service	Inaction	A complaint alleging that the Complainant reported an incident to Kiambu police station regarding all that parcel of land known as 32 Ruiru/Ruiru East Ndururumo East Block 2/455	An inquiry was initiated and the complaint was resolved.

	75/18-NK				
702.	Thomas Muchuna Gita CAJ/M.WIL/010/128/18-NK	Kenya Wildlife Service	Unfair Treatment	A complaint alleging that Kenya wildlife Service failed to pay the complainant salary since May 2018.	An inquiry was initiated which is ongoing.
703.	Gitaru Men Association CAJ/M.IGC/062/907/18-NK	Min. of Interior and Coordination of the National Government	Administrative Injustice	A complaint alleging that it was unfair for Kikuyu Sub County Officers to occupy houses in Kabete while their colleagues from Kabete Sub-County do not have houses.	The complaint was acknowledged since it was addressed to the Ministry of Interior and copied to CAJ.
704.	Lydiah Muchira CAJ/M.WIL/010/127/18-NK	Kenya Wildlife Service	Inaction	A complaint alleging that Kenya Wildlife Service had failed to remove Monkeys which had invaded on the Complainants farm.	The complaint was acknowledged since it was addressed to the relevant office and copied to CAJ.
705.	Richard Kipngeno Sigei CAJ/M.FIN/000/1073/18-NK	The Treasury	Inaction	A complaint alleging that the Treasury failed to settle the complainant claim after he was shot by thugs and sustained injuries which led to amputation of his leg.	An inquiry was initiated which is ongoing.

706.	James Malusha CAJ/CG/KAJIADO/081/18/18-NK	County Government of Kajiado	Unfair treatment	A complaint alleging that Kajiado County Public Service Board failed to effect the complainant's promotion since 2014.	An inquiry was initiated which is ongoing.
707.	Japhet Mwangi Nyamu CAJ/CG/KIAMBU/072/39/18-NK	County Government of Kiambu	Inaction	A complaint alleging that the County Government of Kiambu failed to repair a leaking sewer line next to the complainant's property known as plot no. 313 Membley Pavilion Court within Kiambu County.	An inquiry was initiated and the complaint resolved.
708.	Anounymous HUD/GPO/NGEC/018/6/18-NK	National Gender & Equality Commission	Administrative Injustice	A Complaint alleging that recruitments conducted at NGEC for officers in procurement and Minority and Marginalized Departments were not fair as the candidates who were interviewed and appointed were hand-picked by Commissioner Gumato Ukur.	The complaint was acknowledged and the complainant advised accordingly.
709.	Veronica Nduta Mburu CAJ/M.IGC/062/908/18-NK	Ministry of Interior	Unfair Treatment	A complaint alleging that the Assistant Chief Ndiko Location in Kiambu County together with the Complanant's inlaws were taking away the Complainant's land.	The complainant was davised to seek the services of a lawyer to advise her on available remedy.
710.	Afred Ngaire Ngai-Imwe CAJ/JUD/001/20	Judiciary	Unfair Treatment	A complaint alleging that the Court was biased against the complainant in making a detremination in Gichugu Law court Succession Cause No. 107/2017.	The complainant was advised to pursue and appeal or a review of the ruling by the court.

	77/18-NK				
711.	Michael Ngacha Muriuki HUD/NYERI/POL/015/165/18-NK	National Police Service	Inaction	A complaint alleging that Police Officers from Karatina Police Station together with the Area Chief and Assistant Chief went to the complainant's business premises and demanded Ksh 5000 on the premises alleging that he did not have a license.	An inquiry was initiated which is ongoing.
712.	Fredrick Ajwang CAJ/M.LAN/022/1810/18-NK	Ministry of Lands and Physical Planning	Unresponsive	A complaint alleging that the Land Registrar Ugenya failed to respond to the complainant's letter dated 17th September 2018 regarding land parcel no. North Ugenya/Sega/3951	An inquiry was initiated which is ongoing.
713.	Anonymous CAJ/PSC/016/129/18-NK	Public Service Commission	Manifest Injustice	A complaint alleging that Middle Level Officers and Lower Cadre Officers at the Department of National Registration Bureau within the Ministry of Interior and Coordination of National Government have not been promoted contrary to Public Service policy .	An inquiry was initiated which is ongoing.
714.	Ken Macherwony CAJ/NGEC/018/100/18-NK	National Gender & Equality Commission	Abuse of Power	A complaint alleging that the Acting CEO of NGEC has been intimidating and harassing Staff. The Complainant further alleges that the recent recruitment and promotions of staff and NGEC was not fair since the same was conducted based on favourism and Nepotism.	An inquiry was initiated which is ongoing.
715.	S.K.Bwalei	Teachers Service	Manifest	A complaint alleging that Teachers Service Commission failed to promote teachers who graduated from	An inquiry was initiated

	CAJ/M.EDU/013/1607/18-NK	Commission	Injustice	Universities and presented their papers in 2013.	which is ongoing.
716.	Sylvester Kisonzo CAJ/CG/KWALE/114/6/18-NK	Kwale County Government	Unfair Treatment	A complaint alleging that the County Government of Kwale was in the process of selling all that parcel of Land plot no.49 within Kwale Township which belonged to the complainant.	The complainant was advised to seek the services of a lawyer to assist him in filing a court case.
717.	M'njau & Magero Advo. For Kenya national union of Nurses CAJ/M.LAB/017/733/18-NK	Ministry of Labour	Inaction	A complaint alleging that the Registrar of trade union failed to cause dissolution of the entire National Executive Council of Kenya union of Nurses since it was illegally constituted.	The complaint was acknowledged since it was addressed to the to the Registrar of Trade Union and copied to CAJ.
718.	James Wangui CAJ/CG/WAJIR/058/8/18-NK	Wajir County Government	Unfair Treatment	A complaint alleging that some officers serving at the Wajir County in the Department of Agriculture and Livestock were not considered for promotion despite meeting all the requirements for promotion.	An inquiry was initiated which is ongoing.
719.	Abdullahi JMA CAJ/AG/001/2092/18-NK	Attorney General	Incompetence	A complaint alleging that the complainant logged on his ecitizen portal to check his company profile and found the name of Jane Mwangagi had been inserted as the appointed company secretary without the	An inquiry was initiated and the matter resolved.

				knowledge of the complainant.	
720.	Peter Moni CAJ/M.IGC/062/923/18-NK	Ministry of Interior and Coordination of National Government	Inaction	A complaint alleging that the Area Chief of Muthetheni Location in Machakos County failed to stop third parties from interfering with all that parcel of land belonging to the estate of the late Moni Nguswi. The Complainant further alleged that the the chief failed to state in his letter to the High Court land ownership by different family members of the late Moni Nguswi.	The complainant was advised to pursue the complaint in thepending succession case in Court.
721.	John Walela Simiyu CAJ/POL/015/3487/18-NK	National Police service	Inaction	A complaint alleging that OCS Satelite Police station in Nairobi County failed to investigate on an incident reported by the complainant on 22nd October 2018.	An inquiry was initiated which is ongoing.
722.	Haron Regendo Njoka CAJ/M.LAN/022/1811/18-NK	Ministry of Lands & Physical planning	Abuse of power	A complaint alleging that an officer at the land Registry in Meru County irregularly inserted a new number to the Complainant land record regarding parcel number 299 Kamwimbi A.	An inquiry was initiated which is ongoing.
723.	Geoffrey Kabui Kuria HUD/NYERI/JUD/001/163/18-NK	Judiciary	Delay	A complaint alleging that the judiciary failed to confirm an award that was forwarded to Nanyuki Law court since 1999.	The Complaint was referred to the Judiciary ombudsman for resolution.

724.	Alfred Okoth Owino CAJ/M.TRA/004/391/18-NK	National Transport and Safety Authority	Unfair Treatment	A complaint alleging that National Transport and Safety Authority failed to renew the complainant driving licence despite his application on the ecitizen portal and payment of the requisite fees of ksh 650 on two instances.	An inquiry was initiated and the matter resolved.
725.	Martha Wamaitha Kingori HUD/NYERI/M.FIN/000/86/18-NK	Pension Department	Delay	A complaint alleging that the pension department failed to pay the complainant pension since 2012.	An inquiry was initiated which is ongoing.
726.	Churchill Ongere CAJ/M.INF/023/155/18-NK	Kenya Film Classification Board	Access to Information	A complaint alleging that Kenya Film Classification Board failed to respond to a request of information by the complainant.	An inquiry was initiated which is ongoing.
727.	Njeri Mungai Ngaruiya CAJ/M.IMM/003/338/18-NK	Department of Immigration	Discourtesy	A complaint that an officer by the name Jackie working at the Department of Immigration in Nairobi rudely informed the complainant that his passport was lost.	An inquiry was initiated which is ongoing.
728.	Greashon Githinji For Harun Githinji Muhoro	Ministry of Lands and Physical	Inaction	A complaint alleging that the Land registrar at Muranga County failed to remove a caution that was placed on Land Ref.No Makuyu/Makuyu/Block1/9209	The complainant was requested to furnish CAJ with supporting

	HUD/NYERI/M.LAN/022/202/18-NK	Planning			documents.
729.	Joseph Gakono Njau CAJ/CG/KIRINYAGA/096/4/2018-NK	County Government of Kirinyaga	Unresponsive	A complaint alleging that County Government of Kirinyaga failed to act on a complaint lodged by the Complainant through a letter dated 4th April 2018 regarding his parcel of land Known as Kabare/Nyangati/4262.	An inquiry was initiated which is ongoing.
730.	Billy wanjala Mukenya CAJ/AFC/014/310/18-NK	Agricultural Finance Corporation	Unfair treatment	A complaint alleging that the Agriculture Finance Corporation failed to refund the Complainant Ksh 250,458 which he paid in excess of the loan which he took between 2007-2012.	An inquiry was initiated which is ongoing.
731.	Daniel Onkoba Momanyi CAJ/M.LAN/022/1820/18-NK	Ministry of Land & Physical planning	Unlawful	A complaint alleging that Kisii Land Registrar irregulary transferred three (3) parcels of Land known as Central Kitutu/Daraja Mbili/ 765,712 and 317 to Margrate Osinde without the Knowledge of Family members.	An inquiry was initiated which is ongoing.
732.	Andrew Muthama Kiretu CAJ/M.IGC/062/922/18-NK	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Chief and Assistant chief, Ngaranga Location within Kiambu County were interfering with criminal case no. 303 of 2018 pending before Limiru law courts.	The complainant was advised to raise the issue of the alleged interference before court for redress.

733.	Stanly Kimani CAJ/POL/015/3520/18-NK	National police Service	Abuse of power	A complaint alleging that Mr Tobias Wafula a police officer sertving at Makuyu police station demanded ksh 5000 from the Complainant.	The complaint was reffered to IPOA for resolution.
734.	Simon Ndicu CAJ/M.EDU/013/1636/18-NK	Karatina University	Unfair Treatment	A complaint alleging that Karatina university failed to pay the Complainant's salary. The Complainant further alleged that the University reviewed his employment terms without his consent.	The complainat was advised to pursue the matter in court as the issues were pending determination before a court.
735.	Grace Wangui Gikonyo HUD/NYERI/AG/001/166/2018-NK	Attorney General Office	Unfair Treatment	A complaint alleging that the Office of the Public Trustee failed to pay the Complainant Ksh 238,525 death gratuity of the late James Gikonyo Ndiritu. The Complainant also alleged that the Trustee had failed/refused to change the record to reflect Grace Wangui Gikonyo instead of James Gikonyo Ndiritu.	An inquiry was initiated which is ongoing.
736.	John C. Masha CAJ/PE/040/2149/18-NK	Private Entity	Civil Dispute	A complaint alleging that Badar Hardware Company Limited was causing pollution to the residents of all that parcel of land known as Kadzonzo/Madzimbani Kilifi County.	The complaint was reffered to NEMA for resolution.
737.	Felix Chitoma	Kenya wildlife	Unresponsive	A complaint alleging that Kenya Wildlife service Kakamega Office failed to respond to the	The complaint was acknowledged since it

	CAJ/M.WIL/010/129/18-NK	service		complainants letter dated 15th May 2018 .	was addressed to Director General Kenya Wildlife Service and copied to CAJ.
738.	Stephen Kageni Gitau CAJ/JUD/001/2101/18-NK	Judiciary	Delay	A complaint alleging that the Judiciary delayed in hearing and determining of Nairobi High Court civil suit no.53 of 2005.	The Complaint was reffered to Judicial Ombudsperson for resolution.
739.	Duncan Awour Aluoch CAJ/M.ROA/006/116/18-NK	Ministry of Roads	Unfair treatment	A complaint alleging that the Road from Mamboleo Junction through Miwani Chemelil to Muhoroni Junction has been neglected for many years.	The Complaint was reffered to Kenya Rural Roads Authority for resolution.
740.	Mohamud Kuno maalim CAJ/M.IGC/062/938/18-NK	Ministry of interior and Cordination of national Government	Discourtesy	A complaint alleging that an officer serving at the Civil Registration failed/refused to serve the complainant because he complainaned against the Registry	An inquiry was initiated which is ongoing.
741.	Anonymous vs Wajir County Assembly CAJ/CG/WAJIR/	Wajir County Assembly	Abuse of Power	A complaint alleging irregular employment of staff at Wajir County Assembly.	An inquiry was initiated which is ongoing.

	058/9/18-NK				
742.	Patrick Mungambi CAJ/JUD/001/2019/2018-NK	Judiciary	Inaction	A complaint alleging that Senior Resident magistrate at Othaya Law Courts failed to supply the Complainant with certified copies of the Judgment in in civil suit No.36 of 2017.	An inquiry was initiated which is ongoing.
743.	Anson Ndoria CAJ/M.EDU/12/435/18-NK	Ministry of health	Delay	A complaint alleging that the Director of Medical Services delayed in approving the complainant's application/ registration as a person living with disability since 10th August 2018 .	An inquiry was initiated which is ongoing.
744.	Josephat Odinga CAJ/M.IGC/062/936/18-NK	Ministry of Interior and Coordination of National Government	Unresponsive	A Complaint alleging that Deputy County Commissioner Navakholo Sub County of Kakamega County failed to act on a complaint that was lodged by the complainant through a letter dated 11th July 2018.	An inquiry was initiated which is ongoing.
745.	Boniface Ibrahim Musinga CAJ/PE/040/2150/18-NK	Ministry of Education. Science and Technology	Unlawful	A complaint alleging that Ithunzi Primary school in Kitui County was illegally registered.	The complaint was acknowledged since it was addressed to the Cabinet Secretary and copied to CAJ.
746.	Edwin Njuguna Njeri	Ministry of Sports and	Delay	A complaint alleging that the Betting Contro Board failed to respond to a complaint which was lodge by	An inquiry was initiated which is ongoing.

	CAJ/MYSP/031/72/18-NK	Heritage		the complainant on 23rd April 2018 against Rich Box.	
747.	Alexander Mugweru Gichunge HUD/NYERI/M.IGC/062/199/18-NK	Ministry of Interior and Coordination of National Government	Inaction	A complaint alleging that the area Chief, Mukure Location of Kirinyaga County failed to act on a matter that was reported by the complainant in June 2018 regarding the estate his mother the late Grace Nyawira Gichunge.	An inquiry was initiated which is ongoing.
748.	Robert Kimathi CAJ/M.AGR/014/311/18-NK	Ministry of Agriculture, Livestock, Fisheries and Irrigation	Administrative injustice	A complaint alleging that Pest Control Board failed to communicate results of an interview which was conducted by the Respondent since 6th August 2018.	An inquiry was initiated which is ongoing.
749.	Daniel Mumbo Karimi CAJ/E.CIT/023/160/18-NK	E-CITIZEN	Unfair Treatment	A complainant alleging that the Complainant paid for the application of good conduct but the system did not reflect the payment.	An inquiry was initiated which is ongoing.
750.	Andrew Osoro CAJ/M.HEA/012/436/18-NK	Ministry of Health	Delay	A complaint alleging that the Ministry of Health delayed in forwatding the complainant's record for the processing of his pension.	An inquiry was initiated which is ongoing.
751.	Kenneth	National	Delay	A complaint alleging that the police failed to	An inquiry was initiated

	Nyakundi Makori CAJ/POL/015/3515/18-NK	Police Service		investigate an incident that was reported AT Juja Police Station in Kiambu County by the complainant vide OB no. 51/15/11/18	which is ongoing.
752.	Ezekiel Momanyi CAJ/M.IGC/062/937/18-NK	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Peter Kenani Anunda, Assistant Chief Iteresi sub location within Nyamira County was interfering with a criminal case which was ongoing before Nyamira Law Courts.	The complainant was advise to raise the alleged issues of interference before the court for determination
753.	Johnson Litiema CAJ/CG/KAK/053/15/18-NK	County Government of Kakamega	Unresponsive official conduct	A complaint alleging that the Kakamega County Government failed to investigate a complaint regarding misappropriation of funds that was set aside by the county for the construction of school of medicine at Masinde Muliro University of Ksh 10,000,000.	The complaint was referred to Ethics and Anti-Corruption Commission for resolution.
754.	Samwel Ndungu CAJ/TSC/013/1648/18-NK	Teachers Service Commission	Administrative Injustice	A complaint alleging that the Teachers Service Commission failed to pay the complainant his salary for the period between September 2016 and December 2017.	An inquiry was initiated which is ongoing.
755.	John Muinami CAJ/KTDA/014/314/18-NK	Kenya Tea Development Agency	Unresponsive official conduct	A complaint alleging that Kenya Tea Development Agency failed to act on a complaint lodged by the complainant regarding the removal of Susan Wanjiku Kagunyi as the Treasurer of Matimbei Tea Buying Centre .	An inquiry was initiated which is ongoing.

756.	Walter K. Mwania CAJ/ATI/M.DEV/008/213/18-NK	Ministry of Devolution	Unresponsive official conduct	A complaint alleging that the Ministry of Devolution failed to respond to the complainant requesinformation t fordated 17th December 2018.	An inquiry was initiated which is ongoing.
757.	Bernard Mulwa Musyoka CAJ/POL/015/3526/18-NK	National Police Service	Delay	A complaint alleging that Mutitu Police station failed and /or delayed to investigate an incident that was reported by the complainant vide OB No. 8/5/9/2012.	An inquiry was initiated which is ongoing.
758.	Thomas N. Kilee CAJ/DKU/013/1650/18-NK	Dedan Kimathi University	Delay	A complaint alleging that Dedan Kimathi University failed pay the complainant who served as a part time lecturer from 2014 to 2017 at the school of science, Chemistry Department.	An inquiry was initiated which is ongoing.
759.	Shamad Elias CAJ/M.IMM/003/343/18-NK	Department of Immigration	Unfair Treatment	A complaint alleging that the Department of Immigration had asked the complainant's husband to appear for the second interview for purposes of processing his passport.	The complainant was advised to comply with the directive by the Department of Immigration.
760.	Kariuki Kimani CAJ/M.LAN/022/1647/18-NK	National Land Commission	Administrative Injustice	A complaint alleging that the National Land Commission failed to compensate the complainant after the government acquired all that parcel of land known as LR.No.18/Gachocho/15 situated along	An inquiry was initiated which is ongoing.

				Kangema-Gacharage Road.	
761.	Ibrahim Njuguna Maina CAJ/CG/NRB/060/239/18-NK	County Government of Nairobi	Unresponsive Official Conduct	A complaint alleging that the Nairobi City County Government failed to issue the complainant with the Deed Plan for all that parcel of land known as LR No.1870/1/112	An inquiry was initiated which is ongoing.
762.	Erick Akello CAJ/HELB/013/1652/18-NK	Higher Education Loans Board	Unresponsive Official Conduct	A complaint alleging that the Higher education Loans Board failed to update the complainant's record since 2015.	An inquiry was initiated which is ongoing.
763.	Malkia Esther Kelelue CAJ/IMM/062/949/18-NK	Department of Immigration	Unfair Treatment	A complaint alleging that the department of Immigration failed to issue the complainant with a passport with the name appearing on his national identity card.	An inquiry was initiated which is ongoing.
764.	Walter K. Mwania CAJ/ATI/IRA/000/1090/18-NK	Insurance Regulatory Authority	Access to Information	A complaint alleging that Insurance Regulatory Authority failed to respond to the complainant's request for information regarding his Claim with CIC General Insurance.	An inquiry was initiated which is ongoing.
765.	James Asike Nandi CAJ/M.EDU/013/	Teachers service Commission	Administrative Injustice	A complaint alleging that Teachers Service Commission failed to increase the complainant's salary for 9 years.	An inquiry was initiated which is ongoing.

	1653/18-NK				
766.	Hassan Hussein Mohammed CAJ/RBD/062/940/18-NK	Department of Immigration	Administrative Injustice	A complaint alleging that service offered by department of Civil registration were not accessible and the same should be decentralized.	The complaint was referred to the Director Civil Registration for resolution.
767.	Salome Wakanyi Mwaura CAJ/PE/040/2151/18-NK	Attorney General	Prejudicial conduct	A complaint alleging that Criminal Case No. 2528/2014 was being mishandled by the prosecutor at Thika Law courts.	The complaint was reffered to Director of Public Prosecution for resolution.
768.	John Kingeo Lemba CAJ/POL/015/35/17/18-NK	National Police Service	Inaction	A complaint alleging that Capitol Hill Police station failed to investigate an incident that was reported to the staton by the complainant vide OB no. 34/13/07/18	An inquiry was initiated which is ongoing.
769.	Felix Wekesa Buketi CAJ/POL/015/3512/2018-NK	National Police Service	Inaction	A complaint alleging that Kileleshwa Police station failed to investigate an incident that was reported to the station by the complainant vide OB no. 26/30/10/18	An inquiry was initiated and the matter resolved.
770.	David Sirma CAJ/M.IND/020/	National Industrial Training	ATI	A complaint alleging that National Industrial Training Authority failed to respond to the complainant request	An inquiry was initiated which is ongoing.

	113/19-NK	Authority		for information dated 5th June 2018.	
771.	Peter Wanjohi Ngunjiri HUD/NYERI/MIGC/062/189/18-SC	Ministry of Interior	Injustice	A complaint alleging that the area Chief of Gakawa Location in Naromoru went into his parcel of land and removed boundary posts. He feels that the area Chief overstepped in his mandate.	The complaint was reffered to the Lands Registrar Nyeri County for resolution.
772.	George Mburu CAJ/M.EDU/013/1567/18	Commission on University Education	Injustice	A Complaint alleging that the Commission for University Education declined to equate the complainant's academic certificates that he obtained from Institute of Christian Work-International Faith Theological Seminary - University College (ICW-IFTS), USA, and a Masters in Theological studies in Nations University (Louisiana-USA), a Bachelors of Bibilical Theology.	An inquiry was initiated which is ongoing.
773.	Music Copyright of Kenya CAJ/PE/040/2102/18-SC	Private entity	Access to Information	A matter regarding an inquiry on the timelines given in order to submit application documents for registration and licensing as a collecting management organization for author, composers, arrangers and publishers.	The Complainant was advised accordingly since the same was addressed to the right office and in addition, the matter was the subject of court interpretation.
774.	Peter Kariuki Muya HUD/NYERI/M.EDU/013/178/18-SC	Pensions Department	Delay	A complaint alleging that he was employed as a teacher by the Teachers Service Commission with TSC No.139649 up until 1st January 2017 when he retired on reaching the mandatory retirement age. That he	An inquiry was initiated which is ongoing.

				cleared with his former employer and forwarded all the necessary documents required for processing his dues on 23rd May 2017 his pension had not been processed.	
775.	Andrew Omboto CAJ/M.IGC/062/889/18-SC	Registrar of Births and Deaths	Ineffeciency	A complaint alleging that the complainant went to apply for his son's birth certificate sometime in July 2018 at the Nairobi Center based at ACK Silo Building on Bishops Road where he found many people in long ques exhibiting inefficiency.	The complaint was referred to Director, Civil Registraion for resolution.
776.	James Henry Nyabio CAJ/POL/015/3443/2018-SC	National Police Service	Unfair treatment	A complaint alleging that he was an Inspector of Police force number 50495 and that he went on early retirement in 2008 after working for a period of twenty to years. That upon his exit, he demanded for his benefits but the same was never paid. That they only agreed to pay the Widows Pension scheme contributions as a refund but declined to pay the service benefits claiming that he wasn't eligible because he had not attained the age of 50 plus years then. That he has attempted to pursue the matter now that he has reached fifty years (50) to no avail.	An inquiry was initiated which is ongoing.
777.	Ileli Tajeli Pirias HUD/KAJIADO/M.IGC/062/190/18-SC	Ministry of Interior and Coordination of National Government	Injustice	A complaint alleging that the complainant's former husband wants to take custody of their son even though she feels that she is better placed to be with him and the area Chief has attempted to mediate the dispute but he has not been able to bring them to a settlement.	The complainant was advised to pursue the matter in court.
778.	Anthony Musembi	Technical University of		A complaint alleging that he was a former student at the Technical University of Kenya and that he	The complainant was advised and further

	CAJ/M.EDU/013/1564/18-SC	Kenya	Injustice	graduated in December 2017 with Second Class Honours Upper Division in Business Management but the grade he got was not a reflection of his performance.	requested to supply CAJ with further and better particulars.
779.	Jude Jasper Ogaja CAJ/S.OFF/047/283/18-SC	Member of Parliament Embakasi North	Injustice	A complaint alleging that he is a resident of Embakasi North Constituency, Kariobangi North Ward and he alleges that the area Member of Parliament has appointed 5 people to the Uwezo Fund Constituency Fund Management Committee. The appointees comprise of 4 men and 1 woman who is above 35 years and therefore not a youth. That the said appointments are in contravention with the Uwezo Fund Regulation 2014.	An inquiry was initiated which is ongoing.
780.	Isaac Maiko Okenye	Judiciary	Manifest	A complaint alleging that the court file for Migori ELC Civil Suit No. 26 of 2008 Isaac Maiko Okenye vs Johnston	The matter was referred the matter to the

	CAJ/JUD/001/2063/18-SC		injustice	Chacha was missing at the court's registry.	Judiciary Ombudsperson for resolution.
781.	Beatrice Wamuyu Wambugu HUD/NYERI/M.ENE/021/31/18-SC	Kenya Power	Delay	A complaint alleging that the Complainant had spend several months without electricity supply to her home despite notification to Kenya Power and several follow-ups with the Company.	An inquiry was initiated and the matter resolve.
782.	National Government Officers CAJ/M.IGC/062/896/18-SC	Ministry of Interior & Coordination of National Government	Administrative injustice	A complaint alleging that there was unfairness in the transfer policy of the Ministry of Interior & Coordination of National Government and that some officers were a target to constant transfers to hardship arrears while others remained in major towns.	The matter was referred to the Public Service Commission for resolution of the matter.
783.	Tessy Wamatuba CAJ/M.HEA/012/428/18-Sc	Ministry of Health	Administrative injustice	A complaint alleging that the complainant who was an employee at the Ministry of Health had stagnated in the same Job group since the year 2009 contrary to a policy in the Ministry providing that officers ought to be promoted every three years.	An inquiry was initiated which is ongoing.
784.	Joel Makori Angwenyi HUD/GPO/M.LAN/022/199/18-SC	Ministry of Lands and physical Planning.	Unresponsive official conduct	A complaint alleging that the National Land Commission has declined to issue the Complainant with the list of people they intend to compensate on the land acquired by the Government compulsorily.	The Complainant was requested to supply CAJ with further and better particulars.
785.	Simon Karanja Mote HUD/GPO/022/M	Ministry of Lands and Physical	Land dispute	A complaint on behalf of the estate of Danson Mote Karanja who was the legal owner of land parcel number MACHAKOS/YATTA/NGOLIBA II/53 whereof the	The Complainant was advised to pursue the matter with a lawyer of

	.LAN/022/200/18-SC	Planning		neighbour Mr. Kawinzi Muoki encroached on their parcel of land.	his choice to advice on the legal remedies.
786.	Weltone Mulochi CAJ/TUK/013/1586/18-SC	Technical University of Kenya	Injustice	A complaint alleging that he was a student at the Technical University of Mombasa pursuing a Diploma in Telecommunication and Information Engineering. That he joined the University in the year 2004. That he experienced financial challenges and was not able to continue. However, he has enrolled in nearby campus and was required to submit transcripts for the years that he attended the Technical University Mombasa Campus.	An inquiry was initiated which is ongoing.
787.	Eve Kasoki Kombi CAJ/RAS/003/330/18-SC	Refugee Affairs Secretariat	Delay	A complaint alleging that she is an asylum seeker and a Nationality from the Democartic Republic of Congo Congolese residing in kakuma camp and that her life has been threatened at the camp hence she needs to be relocated.	The complaint was referred to Refugee Affairs Secretariat for resolution.
788.	Walter Orwa Misori CAJ/M.LAN/022/198/2018-SC	Ministry of Lands	Injustice	A complaint alleging that he was dissatisfied with the adjudication hearings that are ongoing regarding Kanyuor adjudication section Land Parcel Number 4766 & 5644	The complainant was advised to continue pursuing the matter at the adjudication hearings until its conclusion.
789.	Davis Nathan CAJ/DPP/189/18-SC	Director of Public Prosecutions	Administrative injustice	A complaint alleging that the Director of Public Prosecution failed to charge all the relevant people in Inquiry file No, 28 of 2017 where the rest of the people who ought to have been charged with forgery and	Referred to the Office of the Director of Public Prosecution for relevant action.

				falsification of documents are alleged to be well connected individuals and as a result they managed to manipulate the system and consequently they were not charged.	
790.	Henry Mulwa CAJ/HELB/013/1600/2018-SC	Higher Education Loans Board	Unresponsive official conduct	A complaint alleging that the complainant had a loan with the Higher Education Loans Board (HELB) amounting to Kshs.564,331.4 inclusive of a penalty of kshs.390,000. He opted to take advantage of the campaign that was being run by (HELB) on 100% waiver of penalties of the loans where he was required to pay Kshs. 174,331.4 les the penalties. He paid that amount but was contacted by a debt collection agent and was required to pay an additional Kshs.40,000 as VAT.	An inquiry was initiated which is ongoing.
791.	George Onyango CAJ/M.EDU/013/1605/18-SC	Ministry of Education, Science and Technology	Maladministration	A complaint alleging that there was rampant unfair treatment, oppressive official conduct in the administration of Bori Secondary School in Homa Bay County and that students are being expelled for no solid grounds.	The Complaint was referred to the Homa Bay County Director of Education for further action and subsequent update
792.	Kinoti Samson CAJ/POL/015/3472/2018-SC	National Police Service	Prejucial conduct	A complaint alleging that the Konoin Sub-County Administration Police Commander in West Pokot County one Mr. Patrick Nyanga is harassing and making unwanted sexual advances to a junior Officer who is attached to the Governor's office.	An inquiry was initiated which is ongoing.
793.	Peter Muteti Nzuki	Ministry of Labour &	Access to Information	A complaint alleging that complainant requested for information from the Directorate of Occupational Safety	An inquiry was initiated which is ongoing.

	CAJ/ATI/M.LAB/017/726/18-SC	Social Protection		and Health Services (DODHS) regarding how his work Injury benefit was computed but no information was given.	
794.	S.S.Malonza & Co for Michael Mumo Nzioki CAJ/JUD/001/2085/18-SC	Judiciary	Delay	A complaint alleging that there was delay in delivery of judgment in Machakos HCRA No. 96/17 Michael Mumo Nzioki vs Republic.	The complaint was referred to the Judiciary Ombudsperson for resolution.
795.	Alex Maina Muriuki HUD/NYERI/JUD/001/162/18-SC	Director of Public Prosecutions	Injustice	The complainant alleged that his case before Nyeri PMCR Case No. 424 of 2017 Republic Vs Alex Maina Kariuki was being handled in a manner likely to prejudice him, and that the charge sheet and witness statements have been amended several times by the prosecutor and the investigation officer without the permission of the court.	The complaint was referred to the Office of the Director of Public Prosecutions for resolution.
796.	Jackline Njeri Njiru CAJ/M.EDU/013/1625/18-SC	Kenya National Examinations Council	Delay	A complaint alleging that there was a delay in issuing complainant's K.C.S.E 2013 Certificate and that she had paid the necessary fee for correction of the certificate which had some errors on 5th March 2018 but no response was given regarding the issuance of the certificate.	An inquiry was initiated which is ongoing.
797.	Kevin Isika CAJ/M.INF/023/154/18-SC	Communications Authority of Kenya	Unresponsive official conduct	A complaint alleging that complainant had an issue regarding his mobile telephone number 0777019997 with the service provider which is Telkom Kenya but the same	An inquiry was initiated which is ongoing.

				was never resolved but escalated to the Communication Authority of Kenya who had not taken any issue in order to resolve the matter.	
798.	Lazarus Awala Asewe CAJ/M.EDU/013/1621/18-SC	Technical University of Mombasa	Delay	The complainant alleged that he was a student at Technical University of Mombasa since January 2010, pursuing Bsc. Civil Engineering, but was not able to graduate with his classmates in 2016, due to a myriad of challenges including several supplementary he got in the exams he sat for over the course of his studies. That he has managed to sit for all the pending exams but had not received his results for Year 5 Semester 1 results despite sitting for the same on diverse dates in July 2015.	An inquiry was initiated which is ongoing.
799.	Stephen Ngare Omariba HUD/GPO/M.FIN/000/85/18-SC	Pensions Department	Delay	A complaint alleging that by the time he retired from the Ministry of Agriculture his benefits had not been paid.	The complainant was requested to supply CAJ with further and better particulars.
800.	Anonymous CAJ/M.EDU/013/1619/18-SC	Turkana University College	Injustice	An anonymous complaint from employees of Turkana University College alleging that the management of the University did not offer them letters of appointment and subsequent employment to over 70 employees who were interviewed sometime in June 2017 for various positions.	An inquiry was initiated which is ongoing.
801.	Sempele CAJ/CG/NAROK/056/7/18-SC	Narok County Government	Corruption	A complaint alleging that there was massive looting and corruption related activities at the County Government of Narok and the Governor was not been keen to deal with this as he allegedly have cronies at the EACC and	The complaint was referred to the EACC for resolution.

				Auditor General's Office.	
802.	Joseph Senja CAJ/PE/040/2136/18-SC	Private entity	Land dispute	A complaint alleging the complainant is the registered owner of all that parcel of land known as LR.NO.TRANSMARA/ENOOSAEN 217 & LR.NO. TRANSMARA/ENOOSAEN 70 and that he shares a common boundary with LR.NO.TRANSMARA/ENOOSAEN 69 belonging to one Murero Yiampoi whom they are having a dispute regarding the boundary and the same was subjected to court in Kisii ELC Civil Case No. 498 of 2012.	The Complainant was advised to pursue the matter in court and consult with a lawyer of his choice on the available legal remedies.
803.	Obura Mbeche CAJ/DPP/027/193/18-SC	Director of Public Prosecutions	Maladministration	A complaint alleging that there was perceived interference in the way Milimani CMCRC No. 713 of 2016 Republic vs Robert Kinuthia Mungai & 3 others was being handled.	The complaint was referred to the Office of the Director of Public Prosecutions for resolution.
804.	Edwin K. Ngetia CAJ/PO/047/292/18-SC	Kericho County Government		A complaint alleging that the County Government of Kericho issued a liquor license number 4767 Bel-2018 to Tembo Bar & Restaurant in Kericho Town which is located 300 meters away from Tegat Maina Academy, a leraning institution.The issuance of the license was contrary to the provisions of Section 12 (a) & (c) Alcoholic Drinks and Control Act 2010 which disallows bars operating within a certain radius from learning institutions.	The matter was referred to NACADA for resolution.

805.	Elizabeth Njoki CAJM.LAN/022/1819/18-SC	Ministry of Lands and Physical Planning	Administrative injustice	The complainant alleged that she bought a parcel of land known as UNS RESD.PLOT NO.23 in Nyahururu Municipality from Mr. Daniel Macharia but the same was never transferred to her only to discover later that it had been allotted to another person.	The complainant was referred to the Ministry of Lands Office for resolution of the matter.
806.	Anthony Omondi Murema CAJ/JUD/001/2089/18-SC	Judiciary	Injustice	A complaint alleging that he was the accused in Siaya SPMCR 644 of 2014 Republic Anthony Murema where he was charged with assaulting Mr. Gravin Oduor and that he had requested for several documents from the police, county referral hospital and Safaricom for purposes of his defence but the same have never been supplied to date.	The Complainant was advised to consult a lawyer of his choice to advise on the available legal remedies.
807.	Lucy W. Ben CAJ/M.EDU/013/1622/18-SC	Teachers Service Commission	Unfairness	A complaint alleging that in the concluded recruitments of post primary teachers of 2017/18, the recent graduate teachers were employed in favour of those who had graduated 4 or 5 years earlier contrary to the directive given by government on priority to be given to those who had graduated earlier. Further allegations were that the TSC had come up with a scheme which appeared to favour 1st class and 2nd upper division graduates as opposed to holders of pass and diploma.	An inquiry was initiated which is ongoing.
808.	Concerned Residents CAJ/M.IGC/062/	Ministry of Interior & Coordination of National	Unresponsive official conduct	A complaint alleging that the residents and investors of Kiambu County are afraid of a gang that is terrorizing them along the Kiambu-Kirigiti-Riabai route. That several reports have been made to the county government offices and the Base commander of Kiambu Police	The matter was referred to the Ministry of Interior & Coordination of National Government for resolution.

	920/18-SC	Government		station but no further action has been taken.	
809.	Daffala Saad HUD/GPO/JUD/001/165/18	Judiciary	Delay	A complaint alleging that there was a been delay in determining Succession Cause No.7 of 2014 in Kadhis Court at Kibera Dafalla Saad & Others vs Zalika Khalfan	The matter was referred to the Judiciary Ombudsperson for resolution.
810.	Daniel Chelal CAJ/PEN/000/1084/18-SC	Pensions	Delay	A complaint alleging that there was a delay in processing his pension and NSSF benefits.	The complainant was advised to supply with CAJ with further particulars
811.	Tabitha Gathoni CAJ/M.IGC/062/933/18-SC	Ministry of Interior & Coordination of National Government	Injustice	A complaint alleging that the area Chief of Kahawa West Locationin Nairobi County Mr. Muchemi took away a metal Coca-Cola shop belonging to the complainant. She further states that the Chief evicted her in favor of another person.	An inquiry was initiated which is ongoing.
812.	Gadson Mburu Mwaura CAJ/M.IGC/062/	Ministry of Interior & Coordination of National	Injustice	A complaint regarding a succession dispute that the complainant had with his siblings.	Complainant was advised to pursue the matter with a lawyer of his choice for advice on

	929/18-SC	Government			the available legal remedies.
813.	Gordon Okayo CAJ/POL/015/3510/18-SC	Private entity	Outside mandate	A complaint alleging that the complainant carries out his business using a motor vehicle (Probox) and that he is constantly being harassed by police within Busia and Kisumu County due to the Insurance cover that he uses. They allege that the cover he uses is that of a private motor vehicle and not a commercial one.	The complainant was advised accordingly.
814.	Mary Muisyo CAJ/TSC/013/1633/18-SC	Teachers Service Commission	Injustice	A complaint alleging that she is a teacher TSC No. 371675 formerly teaching at Our Lady of Protection Museve Secondary School in Kitui County but was transferred to Musengo Secondary School in Kitui West Sub County on June 2018. That to date she has not been able to move to the new station since the Principal of the former school has refused to clear her based on allegations that she was conspiring to kill him.	An inquiry was initiated which is ongoing.
815.	Fredrick Okumu Wekesa CAJ/JUD/001/2096/18-SC	Judiciary	Delay	A complaint alleging that there was delay regarding an appeal on Busia HCCRA No.231 of 2014 and the sentence that was given by the Chief Magistrate Court of 10 years is about to lapse before the appeal is concluded.	The matter was referred to the Judiciary Ombudsperson for resolution.
816.	Nephto Ochieng CAJ/JUD/001/20	Judiciary	Delay	A complaint alleging that there has been delay in determining Busia HCCRA No. 22 of 2016 Nephto Ochieng vs Republic. It has been over two years and	The matter was referred to the Judiciary Ombudsperson for

	97/18-SC			the matter was being constantly adjourned based on missing file from the lower court.	resolution.
817.	Simon Wahome Wachihi CAJ/JUD/001/2098/18	Judiciary	Prejudicial conduct	A complaint alleging that there has been delay in hearing and determining Nyeri High Court Civil Appeal Number 37 of 2015.	The matter was referred to the Judiciary Ombudsperson for resolution.
818.	Hadija Wako CAJ/PCK/023/157/18-SC	Postal Corporation of Kenya	Delay	A complaint alleging that the complainant was an employee of the Postal Corporation of Kenya until she recently decided to go on early retirement but has not been paid her transport dues to date despite several follow ups.	Complainant requested to supply CAJ with further and better particulars.
819.	Karen Mueni CAJ/M.HEA./012/434/18-SC	Ministry of Health	Inefficiency	A complaint alleging that there has been delay in the processing of the complainants late mother's death gratuity who was an employee at Machakos Level 5 Hospital P/No. 166006 since she passed on sometime in the year 2017.	An inquiry was initiated which is ongoing.
820.	Johnson Litiema CAJ/PO/047/294	Public Officer	Abuse of office	A complaint alleging that in the recent concluded vetting of procurement and finance officers as directed by the president, there was an error in the vetting of one	The complaint was referred to the National

	/18-SC			particular officer who is known as Mr. Jared Oguta Ogutu as it appears on the vetting list as opposed to Mr. J.G. O. Rading yet it appears like its two different people.	Treasury for resolution.
821.	Oimbo Ronald Omondi CAJ/KSL/013/1634/18-SC	Kenya School of Law	Injustice	A complaint alleging that a Lecturer Mr. Albert Murambi Simiyu and Mr. Fredrick Muhia are mismanaging the legal clinics program at the Kenya School of Law by asking for per diem but they don't utilize the allowance as required.	The matter was referred to the Kenya School of Law for resolution.
822.	Stephen Asumwa CAJ/PE/040/2147/18-SC	Kenya Revenue Authority	Unresponsive official conduct	A complaint alleging that the complainant is the registered owner of KRA Pin number A007097194G and that he reported on 4th October 2018 to KRA Station Manager that his pin was being used by a business enterprise carrying the name of M/s Arimathea Traders. It was alleged that he had made supplies to a supermarket in Kakamega and had not filed the returns but no update had been given regarding his matter.	An inquiry was initiated which is ongoing.
823.	Judy Wanjira Murithii CAJ/PT/000/1082/18-SC	Public Trustee	Delay	A complaint alleging that there has been delay in the processing and payment of death gratuity for pension number APN/pc 000294448.	The complainant was requested to supply CAJ with further and better particulars.
824.	Joel Kamau	Kenya Power	Unresponsive official	A complaint alleging that the Complainant is the registered owner of all that parcel of land known as	An inquiry was initiated

	Chege HUD/NYERI/KPLC /021/33/18-SC		conduct	GIKONDI/GIKONDI/813 and that sometime in the year 2009, Kenya Power installed a power line on the aforementioned parcel of land without his consent and contrary to the provisions of the Way leaves Act (since repealed by the Land Act, 2012. That he has requested severally the power lines to be relocated and if not he be compensated for the part that has been taken up by the power lines but no response has been forth coming.	which is ongoing.
825.	Joseph Gachimu Wairangu HUD/NYERI/E.CIT/ 023/10/18-SC	E-Citizen	Delay	A complaint alleging that the complainant applied for a renewal of his driving license through the E-citizen portal on 31st October 2018. He paid a sum of Kshs.650 through MPESA to account number LCDZORG. Although he received a confirmation message from MPESA for the payment, the same was not reflected in his e-citizen account.	The complainant was referred to the National Transport & Safety Authority for resolution of the matter.
826.	Peter Mwenda CAJ/PEN/000/10 71/18-SC	Pensions	Delay	A complaint alleging delay of over ten years in the processing of pension for the late John Kinugu Mwarania Pension File Number 112025.	An inquiry was initiated which is ongoing.
827.	Ernest Kimani CAJ/KU/013/160	Kenyatta University	Delay	A complaint alleging that he was a former Lecturer at Kenyatta University from January 1986 to January 1991 and had been contributing his pension from his salary.	An inquiry was initiated which is ongoing.

	3/2018-SC			That he resigned in the year 1991 to pursue other things. That when he retired, he was not eligible to be paid his pension until he attained age 50. That in January 2018, he forwarded the necessary documents but to date he has never received a response regarding his pending claim.	
828.	Rael Osiemo CAJ/M.EDU/013/1601/18-SC	Ministry of Education, Science and Technology	Unfairness	A complaint alleging that the complainant's son was a student at Mangu High School until sometime in 2017 when he completed his studies. That when he was clearing, he was required to buy some items and in addition, his school leaving certificate was written that he was a student of questionable character.	The complainant was advised to supply CAJ with further and better particulars.
829.	Geoffrey Nyangau Mogeni CAJ/PO/047/300/18-SC	Public Officer	Misbehavior	A complaint alleging that he had advanced money to a Ms. Phyllis Waheti Kerichu a Court Clerk based at the Labour Relations Court in Milimani amounting to Kshs.20,000 since she indicated that she had an emergency. That she has refused to refund the money and keeps dodging him.	The matter was referred to the Judicial Service Commission for resolution.
830.	Okwaro Justine Lubala HUD/GPO/M.TRA/004/32/18	National Transport &Safety Authority	Delay	A complaint alleging that the complainant sought the intervention of the (NTSA) in order to get clarification on why he is enlisted as a member of Hannover SACCO without his knowledge but no response has been forthcoming from the office despite several follow ups.	An inquiry was initiated which is ongoing.

831.	Benson Muriuki CAJ/M.EDU/013/1647/18-SC	Teachers Service Commission	Administrative injustice	A complaint alleging that the complainant is a Technical lecturer PSC No. 1990178959 employed by the Teachers Service Commission and served in Job group L for more than 18 years and that his highest qualification is Masters of Science in Medicinal Chemistry. That he joined the teaching profession in July 1990 and has never been promoted since then apart from the automatic move from job group K to L.	An inquiry was initiated which is ongoing.
832.	David Alela & Another CAJ/M.HAFF/002/128/18 –SC	Kenya Prisons	Injustice	The complainants who are prisoners based at the Manyani GK Prison alleged that their prison officers do not produce them in court for their cases to be heard despite there being production orders issued by the court.	An inquiry was initiated which is ongoing.
833.	Abraham Kabui CAJ/M.HEA/012/441/18-SC	Kenya Medical Laboratory Technologists & Technicians Board (KMLTTB)	Injustice	A complaint alleging that the complainant graduated from the University of Nairobi in 2010 with a Bachelor of Science degree in Biomedical Technology. That it is a requirement by law for one to sit and pass the KMLTTB board exam before being licensed to practice as a registered Laboratory Officer. That he sat the exam and passed, however the board introduced a new criteria that he ought to have the required subject cluster that they introduced in 2015.	An inquiry was initiated which is ongoing.
834.	Juozas Cernius	Department of	Injustice	A complaint alleging that the complainant applied for a work renewal permit No.R2065452 sometime on 20th July	An inquiry was initiated

	CAJ/M.IMM/003/341/18-SC	Immigration		2018 since his work permit was expiring on 26th July 2018. He was issued with a special pass that he paid Kshs, 30,000 pending approval for the renewal of his work permit which took 6 months to be issued.	which is ongoing.
835.	Collins Kipkoech Tirop CAJ/M.LAN/022/1844/18-SC	National Land Commission	Delay	A complaint alleging that the complainant's late mother was the registered owner of all that parcel of land known as RUIRU/RUIRU WEST/BLOCK 2/67 which was acquired by the National Government for a road project being the Nairobi Northern Bypass but no compensation was awareded.	An inquiry was initiated which is ongoing.
836.	Alex Ruga Makeba CAJ/IRA/000/765/18-SC	Insurance Regulatory Authority (IRA)	Injustice	A complaint alleging that complainant was dissatisfied with the findings in the hearing of a dispute between himself and Phoenix Insurance Company regarding his motor vehicle registration number KAY 345T that had been stolen and the Insurance company had declined to compensate him.	The complainant was advised to pursue the matter in court.
837.	Joseph Kameme CAJ/POL/015/3470/2018-SC	National Police Service	Unresponsive official conduct	A complaint alleging that the complainant was the registered owner of all that parcel of land Known as L.R 209/10466 situated on Rabai road off Jogoo road adjacent to Martin Luther Primary School. He alleged that a ownership dispute of the land was determined in court but the OCS Jogoo Police station refused to comply with the court orders requiring him to offer security to the complainant as they evict those who had	An inquiry was initiated which is ongoing.

				trespassed.	
838.	Philip Otiende Omoro CAJ/M.EDU/013/1551/18-SC	Maseno University	Injustice	A complaint alleging that the complainant was dismissed unfairly from Maseno University where he was employed as a clerk in the department of Planning on account of lost certificates.	An inquiry was initiated which is ongoing.
839.	David & William Ndegwa Gathungo VAJ/PSC/016/127/18-SC	Public Service Commission	Injustice	A complaint alleging that the complainant had applied for the post of Senior Assistant Director Of Meteorological services (PSC advert V/No.293/2017) believing that he had the necessary qualifications as per the advertisements but was not shortlisted for the said position and upon inquiring, he was advised that the shortlisting panel made a decision his Masters Degree in Information Systems was considered not relevant or related in meteorology as advertised.	An inquiry was initiated which is ongoing.
840.	Commission on Administrative Justice (own motion) CAJ/OM/7/126/18-HO	National Police Service	Manifest Injustice	The Commission took note of an article appearing in the *Standard* Newspaper of Tuesday, 4th September 2018 that alleged that a sixteen-year-old minor had been defiled and impregnated in December 2017 in an area within the jurisdiction of Makueni County Police but despite the offence having been reported at Makueni Police Station, the suspect was not apprehended.	An inquiry was initiated and the suspect was subsequently apprehended and arraigned in court.
841.	Commission on Administartive	National Police Service	Manifest Injustice	The Commission took note of allegations appearing in sections of the media of hit and run accident which was	An inquiry was initiated which prompted a

	Justice (own motion) CAJ/OM/7/132/2018-HO			reported at Embakasi Police Station under OB/10/29/9/2018 with the side mirror from the vehicle involved being availed to the police station as an exhibit but no action had been taken by police with further reports that the sidemirror had disappeared from police custody.	search with the exhibit being recovered and the suspect was subsequently arrested and arraigned in court.
842.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/131/2018-HO	South Eastern Kenya University (SEKU)	Delay	The Commission took note of a complaint in the newspapers by one Angeline Mwangi who alleged that she was employed as a part-time lecturer at South Eastern Kenya University (SEKU) in 2015 and discharged her duties as required but had never been paid despite availing all relevant documents to facilitate the payment.	An inquiry was done and the matter reolved after the employee was paid her dues.
843.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/133/18-HO	Immigration Department	Delay	Own motion complaint reported in the newspapers on inordinate delay in processing of a passport application.	An inquiry was done and the matter reolved after the passport was issued to the applicant.
844.	Elkana Kathie Nyaga CAJ/PSC/016/130/2018-HO	Public Service Commission	Unfair Treatment	The complaint alleged unfair treatment in promotion, his peers at the Ministry of Education having risen through the ranks while he had stagnated, owing allegedly to a malice report that his qualifications were forged. The DCI had since exonerated him of presenting fraudulent qualifications.	An inquiry was initiated which is ongoing.

845.	Gabriel Lubale Wabuti CAJ/CG/LAMU/113/10/18-HO	County Government of Lamu	Unfair Treatment	The complainant who was on secondment to the County Government of Lamu, from the Ministry of Interior and Coordination of National Government was interdicted and a disciplinary process commenced on alleged gross misconduct. However, without stating the outcome of the disciplinary process, the County Government wrote to the Ministry of Interior to "return" the Complainant there.	An inquiry was initiated which is ongoing.
846.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/118/2018-HO	Kasipul Kabondo Constituency Development Fund	Maladministration	The Commission took note of allegations appearing in the Star Newspaper of Friday, 17th August, 2018 to the effect that an order was issued by the Kasipul Constiteuncy NG-CDF office for schools funded through the NG-CDF kitty to open parallel bank accounts to those already opened and administered by the schools' management boards and that appointees of the said Constituency NG-CDF office administer the parallel bank accounts and engage suppliers and contractors, and make payments, to the exclusion of school management boards.	An inquiry was initiated which is ongoing.
847.	Mogire Mogaka CAJ/JUD/001/2072/2018-HO	Judiciary	Delay	The complainant alleged delay in the swearing-in of four gazetted members of the Judicial Service Commission (JSC), namely: Prof. Olive Mugenda, Felix Koskei, Patrick Gichohi and Attorney General Paul Kariuki.	The complaint was referred to the Judicial Service Commission for resolution.
848.	Commission on Administrative	Pensions Department	Delay	Own motion complaint picked up in the newspapers on alleged delay in settling pension dues of the	An inquiry was done and the matter was

	Justice (Own Motion) CAJ/OM/7/115/2018-HO			complainant.	resolved.
849.	Commission on Administrative justce (Own Motion) CAJ/OM/7/120/2018-HO	Judiciary	Abuse of Office	The Commission received a complaint via social media from James Ogola Wariero alleging the following that on the 6th August 2018, he was arraigned before Magistrate Derrick Kuto in Court No. 5 at Kibera Law Courts for a traffic offence whereof he was fined Kenya shillings 30,000 or three months' imprisonment after pleding guilty. On payment of the fine through the court officer's direction on payment through MPESA, he reliazed that the money had been transsffred to a private entity but was still sissued with official receipts.	An inquiry was initiated which is ongoing.
850.	Commission on Administaryive justice (Own Motion) CAJ/OM/7/119/2018 - HO	NEMA	Access to Information	The Commission took note of an anonymous complaint via social media alleging that the National Environment Management Authority (NEMA) had removed from its website information in respect of the approval for construction of Dolphin Hotel by the beach in Shanzu, Mombasa County. The Commission invited a response from NEMA on this allegation in light of the obligation for disclosure of information by public entities and particularly, in light of Sections 5(1) (c) and 17 (2) (b) of the Act.	An inquiry was done and the matter resolved.
851.	Commission on Administrative	National Police Service	Manifest Injustice	The Commission took note of an article appearing in The Standard newspaper of Wednesday, 22nd August 2018	Initiated inquiry into the matter which is

	justice (Own Motion) CAJ/OM/7/121/2018-HO			alleging that a complainant by the name of Sylvia Khatonde recorded a statement at the Kakamega Central Police Station following an incident of kidnapping and robbery and was assigned OB number 25/2018 but the suspects were released without further action being taken on the case.	ongoing.
852.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/122/2018-HO	National Police Service	Oppressive Conduct	The Commission took note of an article appearing in The Standard newspaper of Thursday, 30th August 2018, which alleged that one David Sewe, a suspect in custody of the police at Central Police Station, Nakuru County, was shot and killed by a police officer for failure to pay a bribe of KES 50,000.	The matter was reffered to IPOA for resolution.
853.	Commission on Administrative Jutsice (Own Motion) CAJ/OM/7/123/2018-HO	Kenyatta National Hospital	Oppressive Conduct	The Commission took note of an article appearing in sections of the media by one Osborn Yogo George who alleged that Kenyatta National Hospital (KNH) denied his son medical attention on grounds that he had publicly complained about the state of services at the hospital. Mr. Yogo had alleged various instances of maladministration at KNH.	An inquiry was initiated which is ongoing.
854.	Commission on Administartive Justice (Own Motion)	Migori County Government	Maladministration	The Commission took note of an article appearing in the Star Newspaper of Monday, 3rd September 2018 alleging a five months' delay in remitting loan and NHIF contributions of employees at Migori County Government, despite deduction of the same from	An inquiry was initiated which is ongoing.

	CAJ/OM/7/124/2018-HO			salaries.	
855.	Commission on Administrative justice (Own Motion) CAJ/OM/7/125/2018-HO	National Police Service	Maladministration	The Commission took note of an article appearing in the Standard Newspaper of Monday, 3rd September 2018 alleging that one Alex Ngome was arrested for a traffic offence in March 2018 and his motorcycle detained at Kakamega Police Station but he could not find it at the station after service three months jail term.	An inquiry was initiated which is ongoing.
856.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/127/2018-HO	National Police Service Commission	Manifest Injustice	The Commission took note of allegations appearing in sections of social media that the National Police Service had transferred a police officer by the name of James Kinyua from Adungosi Police Station in Teso, Busia County to Maritime Police Station, ostensibly to shield him from facing criminal investigations.	An inquiry was initiated and the matter resolved with the suspect being arraigned in court.
857.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/128/2018-HO	National Police Service	Delay	The Commission took note of an article appearing in The Standard newspaper of Friday, 07 September 2018 alleging that a guardian of a twelve-year old girl alleged to have been defiled reported the alleged offence at Kakamega Police Station but no action was taken on the case.	An inquiry was initiated which is ongoing.
858.	Commission on Administrative Justice (Own Motion)	National Police Service	Improper Conduct	The Commission took note of a social media complaint from one Peterson Kipkoech Langat alleging that he reported a case of assault and trespass at Chebunyo Police Post under OB number 11/5/09/2018 and that the	An inquiry was initiated and the ametter resolved after the suspects were

	CAJ/OM/7/129/2018-HO			suspects were arrested but subsequently released with no further action.	arrainged in court.
859.	Commission on Administrative Justice (Own Motion) CAJ/OM/7/130/2018-HO	Judiciary	Improper Official Conduct	The Commission took note of a complaint in sections of the media alleging irregular sale of exhibits at Bondo Law Courts and other forms of impropriety by court officers.	The matter was referred to the Judiciary Ombudsman for investigation.
860.	Meshack Muriungi CAJ/ISI/POL/015/016/18-SG	Ministry of Land and Physical Planning	Inaction	A complaint alleging that the Meru North land registrar had refused to effect a court order issued in Meru CMCC No.98 of 2008 where the court ordered that a land be registered in his name.	Initiated inquiry which is ongoing.
861.	Abdullahi Abdirahman Guleid CAJ/ISI/JUD/001/015/18-SG	Judiciary	Succession dispute	A complaint alleging disatisfaction with a succession cause in Marsabit High Court Civil Appeal No. 3 of 2018.	The complainant was advised to appeal at the court of Appeal.
862.	Simon Skayo Chambo CAJ/ISI/POI/015/021/18-SG	National Police Service	Unfair treatment	A complaint alleging that the complainant who is a police officer was accused to have lost his collegue's gun thus being subjected to a court case before the Maua Law courts.	The Complainant was advised to await the outcome of the court process.
863.	Tina Bella CAJ/ISI/PE/040/037/18-SG	Private Entity	Labour dispute	A complaint alleging unfair termination of the complainant from her employment by one Mr. Mutuma	The Complainant was advised to seek the services of an

					advocate to advice her on available remedies.
864.	Hadija Ali Hussein CAJ/ISI/PE/040/038/18-SG	Private Entity	Professional misconduct	The complainant alleges that he instructed M/S Kalwa & co. advocate to represent in a road accident claim in 2004 and paid him. Since then he yet to inform her on the position of her claim.	The Complaint was referred to the Advocates Complaint Commission for resolution.
865.	Mohamed Ali Hussein CAJ/ISI/POL/015/023/18-SG	Isiolo Police Station	injustice	A complaint alleging that the complainant who on 2/10/2015 was transporting some fencing posts which he had just bought from the market was arrested and detained for 2 days at Isiolo Police Station on allegations that the said posts were stolen. He was released 2 days later without being charged in court but his posts were not returned to him.	An Inquiry was nitiated which is ongoing.
866.	Mohamed Ali Hussein CAJ/ISI/POL/015/024/18-SG	Isiolo Police Station	Abuse of office	The complainant alleges that he was arrested by some police officers from the Isiolo police station on 10/1/2014 on allegation of possession of unlawful guns but the police took away his sewing machine and farm tools. Later, he was charged in court but the gun was never produced in court leading to his acquittal by the court. The police failed to return his machine and farm tools.	An Inquiry was nitiated which is ongoing.
867.	Japheth Gitobu CAJ/ISI/M.JUS/026/003/18-SG	Attorney General's Office and Department	delay	The complainant alleges that he sued the State in Meru CMCC No. 738 of 2004 for malicious detention and prosecution whereof he got a judgment of kshs. 417, 560/= in his favour in January 2014 but the state failed to	An Inquiry was nitiated which is ongoing.

		of Justice		satisfy the judgment.	
868.	Omar Godana CAJ/ISI/POL/015/025/18-SG	National Police Service	Inaction	The complainant alleges that his daughter was shot dead by a police officer well known to him in 2016 but the police have been reluctant to arrest the culprit forcing him to file a civil suit against the National Police Service which is pending before the court.	The Complainant was advised to wait for the out come of the court proceeding.
869.	Agnes Nyoroka CAJ/ISI/CG/ISIOLO/049/039/18-SG	Isiolo County Government	Incompetency	The complainant alleged that she was the registered owner of Plot No. 483 Kiwanjani within the Isiolo County but a third party was laying claim on her land whereof the matter was subject to court proceedings before the Isiolo Law courts.	The Complainant was advised to wait for the outcome of the court.
870.	Mutuma Angaine CAJ/ISI/CG/ISIOLO/049/034/18-SG	Isiolo County Government	Inaction	The complaint allegeing that the Isiolo County Government had approved development on a parcel of land which had was subject to a court case whereof the court had ordered the same to be registered to the complainant.	The complainant was advised to sue the Isiolo County Government for contempt of court.
871.	Henry Ebuthania CAJ/ISI/PE/040/042/18-SG	Private Entity	Land dispute	The complainant alleges that a third party entered his land after forging a title documents to the same and the complaint was subject of Maua ELC No.163 of 2018.	The complainant was advised to persue the matter in court to its logical conclusion
872.	Peter Miriti Pius & another CAJ/ISI/CG/ISIOLO/049/040/18-SG	Isiolo County Government	injustice	A complaint alleging that the Isiolo County Government had outsourced the management of Fisheries within the Isiolo County to a private entity and thus officers within the Ministry of Agriculture and fisheries were being transferred to the private entity against their wishes.	An inquiry was initiated which is ongoing.
873.	Benson Mukunju	Private Entity	Land dispute	The complaint alleging a land parcel belonging to the	The Complainant was

	Muchena CAJ/ISI/PE/040/043/18-SG			complainat being plot No. RUIRI/RWARERA/599 situate within the Meru County was subdivided by another person without his consent.	advised to seek the services of an advocate to advice on available remedy.
874.	Meme Ananga CAJ/ISI/CG/ISIOLO/049/041-SG	Isiolo County Government	Land Dispute	A complaint alleging that the complainant's land had been trespassed upon by some people who refused to vacate as they were enjoying protection from the County Government of Isiolo.	The Complainant was advised to report the matter to the National Police for investigations.
875.	Isaac Hussein Hare CAJ/ISI/CG/ISIOLO/049/042-SG	Isiolo County Government	Land dispute	A complaint alleging that the Complaint was living under threat of eveictio from a land he had occupied in in Mwangaza area, Isiolo since 1974.	The complaint was errfered to the County Surveyor for resolution.
876.	Habiba Dida CAJ/ISI/PE/040/044/18-SG	Private entity	Family Land dispute	A complaint alleging that the complainant's father had sold off their family land leaving the family landless.	The Complainant was advised to seek the services of an advocate to advice of available remedies.
877.	Daniel Muriuki CAJ/ISI/POL/015/028/18-SG	National Police Service	Inaction	A complaint alleging that the complainant was charged in court despite explaining to the police that he had bought a goat from the market and further after showing them the person who sold him the goat.	The complainant was advised to seek the services of a lawyer to advice him on available remedies.
878.	Adan Nur Ibrahim & Another CAJ/ISI/CG/ISIOL	Isiolo County Government	Abuse of Office	The complainants allege that they were allotted plot Nos. 7918/392,393,394 and 395 situate at Chechelesi within the Isiolo County. They have recently come to learn that the land has been sub-divided and allocated	An inquiry was initiated which is on going.

	O/049/043/18-SG			to Politicians within the County Government.	
879.	Francis Muchuki CAJ/ISI/PE/040/045/18-SG	Private entity	Professional Misconduct	The complainant alleges that he instructed M/S Gatari Ringera Advocate to represent him to claim some damages after he was involved in a motor vehicle road accident. The said advocate received some money on his behalf but he has since then failed to account for the same.	The complainant was referred to the Advocates Complaint Commission for resolution.
880.	Golu Tanu Galo CAJ/ISI/CG/049/044/18-SG	Isiolo County Government	inaction	The complainant alleges that he was allotted plot number 1293 situate at Chechelesi C, Isiolo County by the defunct Isiolo County Council. A third party trespassed and started developing the same wherof the complainan reported the matter at the dispute resolution committed within Isiolo County in June 2018 but no action was taken.	An inquyiry was Initiated which is on going
881.	Abdi Mohamed Kolicha CAJ/ISI/CG/ISIOLO/049/045/18-SG	Isiolo County Government	delay	A complaint alleging that the Complaint who was allotted plot No.462 situate at Mwangaza within the Isiolo County reported a case of trespass to the land to the department of lands in March 2018 but no action had been taken.	An inquyiry was Initiated which is on going
882.	Francis Gitonga CAJ/ISI/POL/015/027/18-SG	Isiolo Police Station	Inaction	The complainant alleges that a person well known to him entered his homestead and stole his 962 goats whereof he reported the matter at the Isiolo Police Station under OB Number 21/15/7/2018 but no action was taken against the suspect.	An inquyiry was Initiated which is on going
883.	Hussein Issack	Ministry of	Delay	The complainant alleged that he is an elderly person	The Complaint was

	Hare CAJ/ISI/M.LAB/07/017/18	Labour and social Services		aged 79 years yearts old. He registered with his local chief so that he could enlist for the Elderly people support fund in 2015. Since then he has not benefitted from the same.	reffered to the Isiolo County Labour and Social security officer for resolution.
884.	Joyce G. Kiruja CAJ/ISI/POL/015/029/18-SG	National Police Service	Inaction	The complainant alleged that she was assaulted by her former husband following a dispute on the distribution of matrimonial property. She reported the matter at Tigania Police Station under OB No. 23/7/6/2018 but no action has been taken.	An inquyiry was Initiated which is on going
885.	Ibrahim Jirow Dima CAJ/ISI/POL/015/030/18-SG	National Police Station	Ination	The complainant alleged that he is the owner of plot number 123C situate at Chechelesi area, Isiolo County but a third party on 9/8/2018 invaded his homestead and demolished his house whereby he reported the matter at the Isiolo Police Station under Ob No. 65/28/6/2018 but no action has been taken.	An inquyiry was Initiated which is on going
886.	Joseph Bahati Marko CAJ/ISI/M.JUS/026/004/18-SG	Public Trustee	Delay	The complainant alleged that his son who was police officer died while in the course of duty in 2010. His death gratuity was sent to the Assistant Public Trustee in Embu in March 2018 but he was not given the same notwithstanding repeated visits to their Embu Office.	An inquyiry was Initiated which is on going
887.	Morris Kimathi Kithinji CAJ/ISI/PE/040/046/18-SG	Private Entity	Criminal offence	The complainant alleged that he was by his landlord with a crude weapon. The landlord instead of being remorceful he continues to threaten the complainant.	The Complainant was advised to report the matter to the police for action.
888.	Gladys	Private entity	succession	The complainant alleged that his brother who is the	The Complainant was

	Mwireboa CAJ/ISI/PE/040/048/18-SG		dispute	administrator of the estate of his late father transferred all the properties from the estate to his name and sold off some of the properties without the consent of other beneficiaries. The complaint is the subject of Meru High court Succession cause No. 3 of 1985.	advised to pursue the matter in court to its logical conclusion
889.	Anastacia Kirugi CAJ/ISI/JUD/001/016/18-SG	Judiciary	delay	The complainant alleged that she was the complainant in Isiolo ELC No. 42 of 2015. Since she filed the case, the same is yet to be hard notwithstanding 3 years have lapsed since the filing of the case	The Complaint was referred to the Judiciary ombudsperson for resolution.
890.	Faith Karimi Marangu CAJ/ISI/CG/ISIOLO/049/046/18-SG	Isiolo County Government	incompetency	The complainant alleges that her father was allotted plot no. 2167 Bp in 1960 located Isiolo County. In 1992 he was told that he will be issued with another plot instead of the first one. He was allotted plot No. 2290 but the records at the land registry do not indicate him as the owner of the land.	An inquiry was initiated which is on going
891.	Hussein Abdullahi Raka CAJ/ISI/PE/o4o/047/18-SG	Private entity	Succession dispute	The complainant alleged that his father was a member in a self help group which owned land and other properties. Since his death the other members have refused to give them their father's shares.	The complainant was advised to seek services of an advocate to assit him in making appropriate claim in court.
892.	Jane Mukomua CAJ/ISI/CG/049/047/18-SG	Isiolo County Government	injustice	The Complainant alleged that he settle in unsurveyed parcel of land situate at Kiwanjani, Isiolo County in but was evicted by the County Government in 2013 and gave him a small plot which is not suitable for farming.	An inquiry was initiated which is on going.

893.	Fatuma Mohamed CAJ/ISI/POL/015/032/18-SG	Isiolo Police station	Abuse of office	The complainant alleged that she was arrested and detained at the Isiolo Police staion on 16/7/2018 for no apparent reason. She was released 29 hours later without any charges being preferred against her. She was not given any Ob number.	An inquiry was initiated which is on going.
894.	Dorcus Kaleo Liria CAJ/ISI/DPP/027/005/18-SG	ODPP	Inaction	The complainant alleged that a man well known to him evaded her farm and destroyed her fence where she reported the matter at the Tigania Police Station vide OB No.46/25/8/2018. The Police arrested the suspect and investigated the matter but the the ODPP refused to take the matter to court.	An inquiry was initiated which is on going.
895.	Mary Lowasa Ekitela CAJ/ISI/PE/040/049/18-SG	Private entity	Children case	The complainant alleged that she was married to one Francis lowasa in 2001 but parted ways in 2010. Mr. Lowasa neglected to maintain the Children. The complaint is the subject of Isiolo children case No. 19 of 2015 which is yet to be concluded.	The Complainant was advised to conclude the matter in court
896.	Guyo Abdi Guyo CAJ/ISI/CG/049/048/18-SG	Isiolo County Government	illegality	The complainant alleged that he was employed by the Isiolo County Government at the Isiolo County referral hospital as a cleaner on casual basis. In 2018 the County government outsourced cleaning services To a private entity and the officers were forcefully transferred to the private entity against their wishes.	An inquiry was initiated which is on going.
897.	Liban Noor Alkano CAJ/ISI/PE/040/050/18	Private Entity	Civil dispute	The complainant alleged that his late mother, Batula Ali Wako was a contributor with Ukulima Sacco. When she died he claimed her shares but he was only given 20% of her shares. He is yet to be given the remaining 80%	The Complaint was reffered to SASRA for resolution.

				despite repeated requests.	
898.	Mary Ngina Mutia CAJ/ISI/CG/ISIOLO/049/050/18-SG	Isiolo County Govt	delay	The complainant alleged that her land was compulsory acquired to expand the Isiolo International Airport. She was alternatively allotted plot No. K-147 but to date she has not been shown where the plot is. She has been paying land rates and also paid for survey fee.	An inquiry was initiated which is on going.
899.	Abdullahi Jillo Shandey	Kenya Rural Roads Authority	Access to Information	The complainant alleged that he requested to be given the name of a contractor and the budget allocated to the construction of a road between Gotu and Sat in Isiolo County. He requested the information on 3 September 2018 but the same was not supplied.	An inquiry was initiated which is on going.
900.	Kassim Gufu Bagaja CAJ/ISI/M.DEF/037/001/18-SG	Kenya defence force	Injustice	The complainant alleged that he was employed by the Kenya Defence Forces in 1989. In 2006 he was terminated from his employment on grounds of absentism. He was not paid his pension for the period he served.	An inquiry was initiated which is on going.
901.	Kikani C.B.O CAJ/ISI/M.TRAN/004/001/18-SG	Kenya Airports Authority	Delay	The complainants alleged that their school Nkengechia Primary school was compulsorily acquired by the Kenya Airports Authority to expand the Isiolo International Airport. KAA promised to build them a new school but to date no school has been built since 2006 when the land was acquired.	An inquiry was initiated which is on going.
902.	Kana Roba CAJ/ISI/CG/049/051/18-SG	Isiolo County Government	Delay	The complainant alleged that he went to serve the Isiolo County surveyor with a court order requiring him to sub-divide plot No. Chechelesi 346 within the Isiolo County but the order had not been implemented.	An inquiry was initiated which is on going.

903.	Gumato Madera CAJ/ISI/M.LAB/017/008/18-SG	Ministry of labour	Delay	The complainant alleged that she was employed by the Isiolo Catholic Diocese of as an ECD teacher in 2009. In February 2018 she was terminated from her employment after she went for maternity leave. She reported the matter to the County labour Office, Isiolo but the complaint remains unresolved.	An inquiry was initiated which is on going.
904.	Hassan Bidu Guyo CAJ/ISI/DPP/027/006/18-SG	ODPP	Criminal case	The complainant alleged that he is the accused person in Moyale Criminal Case Number 241 of 2016 wherein the he was charged with creating a disturbance. The court convicted him and he was waiting for the sentencing but was aggrieved by the manner in which the trial was conducted.	The Complainant was advised to appeal at the High Court if he is aggrieved by the finding of the court.
905.	Bushra Mohamed CAJ/ISI/PE/040/051/18-SG	Private Entity	Child case	The complainant alleged that she is the Plaintiff in Isiolo Children Case no. 3 of 2014 wherein she had sued the father of her son for mainatance. The court ordered the respondent to pay Kshs. 2000 monthly plus schools and medication but the respondent failed to obey the court order	The Complainant was advised to enforce the court order through the court process.
906.	Dadacha Shuke Guyo CAJ/ISI/CG/049/052/18-SG	Isiolo County Government	delay	The complainant alleged that she requested for sub-division of Plot No. 425 Chechelesi, Isiolo County and paid the requisite fee at the Isiolo county Lands Office in 2015. Since then the land is yet to be sub-divided despite her repeated requests	An inquiry was initiated which is on going.
907.	Catherine Nkirote Kareko CAJ/ISI/POL/015/	Isiolo Police Station	Inaction	The complainant alleges that the senator of Isiolo, Fatuma Dulo entered her unsurveyed land situate at Kiwanjani, Isiolo County and demolished her home	The Complainant was advised to follow up the matter in court to its

	033/18-SG			stead. She reported the matter at the Isiolo Police station under Ob No.17/6/9/2018 but the police have not acted on the complaint leading to her instituting Isiolo ELC No. 90 of 2018 to evict the trespasser.	logical conclusion.
908.	Catherine Wangari Muriithi CAJ/ISI/CG/049/053/18-SG	Isiolo County Govet	injustice	The complainant alleged that she and her friends bought plot No.15 situate at Kiwanjani, Isiolo County. They sub-divided the same into 12 plots numbered 1-12. The Isiolo County Government re-alloted the land to third parties without their consent.	An inquiry was initiated which is on going.
909.	Dorothy Kawira CAJ/ISI/POL/015/035/18-Sg	Isiolo Police Station	inefficiency	The complainant alleged that she was severely assaulted by her landlord with a panga thereby sustaining serious injuries. She reported the matter at the Isiolo Police Station Vide Ob Number 80/26.07/2018. The suspect was arrested but later on released without being taken to court in unclear circumstances.	An inquiry was initiated which is on going.
910.	Irene Njeri Kimotho CAJ/ISI/PE/040/052/18-SG	Private entity	Proessional misconduct	The complainant alleged that she instructed M.G Kaume advocate to represent them in a road traffic accident after her son was involved in a fatal accident. The said lawyer filed Isiolo Chief Magistrate Civil Suit no. 91 of 2014. Since then the advocate has refused to update her on the progress of the matter.	The Complaint was referred to the Advocates Complaintx Commission for resolution.
911.	Jane Kagwiria CAJ/ISI/POL/015/034/18-SG	National Police Service	Delay	The complainant alleged that she was assaulted by her neighbour who is a police reservist. She reported the matter at the Isiolo Police station vide OB No. 79/26/07/2018 and recorded her statement. The culprit was arrested bu was released in unclear circumstances.	An inquiry was initiated which is on going.

912.	Sarah Mohamed CAJ/ISI/PE/040/053/18-SG	Private entity	Professional Misconduct	The complainant alleged that she instructed M/S Gituma Advocate to represent her in a court case. She paid the advocate Kshs. 30,000/= in 2015 but the said advocate did not attend court until the suit was concluded.	The matter was reffered to the Advocate Complaint Commission for resolution.
913.	Dolphine Kendi CAJ/ISI/POL/015/037/18-SG	National Police Service	inaction	A complaint alleging that a minor aged 17 years old was defiled by a GSU officer attached to the Kipsing Police Post and the matter was reported at the Isiolo Police Station but no action was taken on the case.	An inquiry was initiated which is on going.
914.	Adan Jirma Duba CAJ/ISI/Pol/015/36/18-SG	National Police Service	Oppressive conduct	The complainant alleged that he was involved in a physical confrontation with his neigbour but the Boran Council of elders held a meeting to reconcile them. The OCS, Garbatulla Police Station stormed the meeting and arrested the complainant and charged him in courtdespite the reconciliation as well as that both his neighbor and him were involved in the confrontaion.	An inquiry was initiated which is on going.
915.	Bernard Maorwe M'Ikiamba CAJ/ISI/M.LAN/022/015/18-SG	Ministry of Lands and physical Planning	inefficiency	The complainant alleges that he is the registered owner of Plot no. 363 kiarie Adjudication section, Meru County. The land was surveyed in 2015 and upto now they are yet to receive their title documents.	An inquiry was initiated which is on going.
916.	Dixon Kathurima Mugambi CAJ/ISI/M.LAN/022/017/18-SG	Ministry of Lands and Physical Planning	inaction	The complainant alleges that he is the reistered owner of plot No. KIRUA/RUIRE/841 within the Meru county. His neighbour blocked and closed the access road and has refused to unblock it. He reported the matter at the Meru Land Registry and they promised to solve the problem in 2016 but no action had been take.	An inquiry was initiated which is on going.

917.	Dalle Abraham CAJ/ISI/022/016/18-SG	National Land Commission	injustice	The complainant alleges that his land plot No.Marsabit/Jirme/475 was compulsorily acquired by the National Land Commission to expand Mirrelle river – Marsabit Moyale road in 2014 but no compensation had been made sinc then.	An inquiry was initiated which is on going.
918.	Athman Ali Zani CAJ/ISI/M.DEF/037/002/18-SG	Kenya Defence Forces	Injustice	The complainant alleges that he was terminated from his job as a soldier with the Kenya Defence Forces whereof he appealed against the termination and the court ordered for his reinstatement14/10/2015. Since then he is yet to be reinstated.	An inquiry was initiated which is on going.
919.	Halake Kararu Guyo CAJ/ISI/M.IGC/062/009/18-SG	National Fund for the Disabled of kenya	inaction	The complainant alleges that he applied for some assistance of workshop tools from the National Fund for the Disabled of Kenya in 2016. Since then they are yet to inform him whether his request was approved or not.	An inquiry was initiated which is on going.
920.	Loktari Peter Lukula CAJ/ISI/M.EDU/013/007/18-SG	Teacher Service Commission	Injustice	The complainant alleges that he was employed by the TSC as a primary school teacher in 1996. In 2010 became sick and he could not go to work whereby TSC interdicted him without being giving him a chance to be heard.	An inquiry was initiated which is on going.
921.	Fridah Kagori CAJ/ISI/POL/015/042/18-SG	National Police Service	inaction	The complainant alleges that her phone was stolen and she reported the matter at the Isiolo Police Station on 19th Auguts 2017 under OB No. 44/19/8/2017. Since then no action has been taken.	An inquiry was initiated which is on going.
922.	Timothy Kirimi CAJ/ISI/PE/040/054/18-SG	Public Officer	Prejudicial conduct	The complainant who is a resident of Kiengu Ward, Meru County alleged that the area MCA was not attending to their needs.	The complainant was advised on CAJ mandates and advised

					on other avenues he could seek for engaging the MCA"s office.
923.	Kelvin Mwenda CAJ/ISI/CG/MERU/0129/003/18-SG	Public Officer	Prejudicial conduct	The complainant who is a resident of Nkubu Town, Meru County alleged that the area MCA failed to initiate development project in the town.	The complainant was advised on CAJ mandates and advised on other avenues he could seek for engaging the MCA"s office.
924.	Benson Mukunju CAJ/ISI/M.LAN/022/018/18-SG	Ministry of Lands and Physical Planning	inefficiency	The complainant alleged that he was allotted plot no. 599 in 1971 by the Ministry of Lands which he occupied since but another person was laying claim on it. He visited the County surveyor with a view of getting a resolution to the complaint but was not assisted.	An inquiry was initiated which is on going.
925.	Joanina M. Robert CAJ/ISI/PE/040/038/18-SG	Private entity	Professional misconduct	The complainant alleged that she instructed M/s Nyaga Nyamu Advocates to represent her in Meru CMCC No. 929 of 1997. The said advocates concluded the case and received money on her behalf but no shilling was paid to her.	The Complaint was referred to the Advocates Complaints Commission for resolution.
926.	Ali Golo Sahir CAJ/ISI/POL/015/038/18-SG	National Police Service	inefficiency	The complainant alleged that he was assaulted by six people well known to him who also damged his fence but only one of them was arrested and charged in court	An inquiry was initiated which is on going.
927.	Stanley Kaburia M'Mwira	National Police Service	Unfair treatment	The complainant alleged that a person well known to him used a Police officer at Muthara Police station who	The Complainant was advised to seek the

	CAJ/ISI/POL/015/041/18-SG			arrested him and charged in Tigania PMCRC no. 1437 of 2018 on alleged ficitious charges.	services of a lawyer to advise and offer him necessary legalrepresentation.
928.	Isiolo Central farmers Self-Help Group CAJ/ISI/M.LAB/017/009/18-SG	Isiolo County Social Development Office	delay	The complainants alleged that they were the newly elected officials of Isiolo Central Farmers Self-help Group but outgoing Couty Social Development official refused to surrender the registration certificate to the new official.	An inquiry was initiated which is on going.
929.	Paul Mugania CAJ/ISI/POL/015/043/18-SG	National Police Service	Inaction	The complainant alleged that on 26/7/2018, he reported a case of a missing person at the Isiolo Police station vide OB No. 30/26/7/2018. The body was recovered by police officers from Archers Police Post on 19/9/2018 but no investigations have been carried out on the cause of death.	An inquiry was initiated which is on going.
930.	Bonaya Boru CAJ/ISI/POL/015/039/18-SG	Public Officer	Abuse of Office	The complainant alleged that there was a dispute over ownership of Plot No. 859 Chechelesi, Isiolo County between him and one Hassan Issack who is a police reservist. On 6/10/2018, Hassack Issack confronted the complainant and threatened his life by firing several rounds of ammunition to scare the complainant whereby the complainant reported the matter to the Isiolo Police Station under OB No. 15/6/10/2018 but no action was taken.	An inquiry was initiated which is on going.
931.	Thister Kendi CAJ/ISI/POL/015/	National Police Service	injustice	The complainant alleged she was assuled by her neighbour whereof she reported the matter to the Isiolo	The Complainant was advised to seek the

	040/18-SG			Police Station vide OB No. 69/12/09/2017. The police instead of invetsigatinf the incidence, they charged her with the offence affray.	service of a lawyer who would advise her on available remedies.
932.	Makutano Kirithire Village farmers CAJ/ISI/M.IGC/062/010/18-SG	Ministry of Interior and Coordination of National Government	inaction	The complainants alleged that they were farmers based at Makutano-Kirithire Area in the Isiolo –Meru Border. Whereof cases of insecurity were rampant in the area with the police doing little to restore peace and order.	The Complaint was referred to the Pricipal Secretary, State Department of Interior for resolution.
933.	Geoffrey Murigi CAJ/ISI/POL/015/044/18-SG	National Police Service	Unfair treatment	The Complainant who is a police officer based at Isiolo Cpounty alleged that he transferred to Tharaka Nithi County unfairly despite the National Police Service circular requiring that all police officers not to be transferred to other stations until ongoing police reforms were completed.	An inquiry was initiated which is on going.
934.	Golicha Abdullahi Boru CAJ/ISI/m.ENE/021/001/18-SG	Kenya Power and Lighting Ltd	Injustice	The complainant alleged he paid kshs. 8000 to have his home connected with electricity whereby nothing was done but was forced to reapply again and pay another fees. After he was connected to electricity he sought a refund of the monies paid ealier but nothing was refunded.	An inquiry was initiated which is on going.
935.	Amina Wario CAJ/ISI/M.FIN/000/002/18-SG	Pensions Department	delay	The complainant alleges that her husband died in 1992 when he was a civil servant. The pension department has since then not released his pension dues.	An inquiry was initiated which is on going.
936.	Celine Kanini CAJ/ISI/POL/015/046/18-SG	National Police Service	inaction	The complainant alleged that she got eviction orders from Maua Land Dispute Tribunal No. 40 of 2006 to evict trespasser on her land but the OCS Muthara Police	An inquiry was initiated which is on going.

				station refused to enforce the court order notwithstanding repeated requests.	
937.	Amina Abdi Elema CAJ/ISI/DPP/027/18-SG	Office of the Director of Public Prosecutions	inefficiency	The complainant alleged that her son who threatened her with a knife was arrested and charged in court whereof the Court released on him on cash bail but the threstes are still persistent. She severally requested the prosecutor to pray for cancellation of the bail terms by the Court but the prosecutor refused to assist her.	An inquiry was initiated which is on going.
938.	Marike Wako CAJ/ISI/M.IGC/062/012/18-SG	Ministry of Interior and Coordination of National government	Abuse of office	The complainant alleged that he owns a parcel of land at Bulla Pesa Area, Isiolo County in1998 where he has been living since then. The Chief of Bulla Pesa Location purported to allocate the land to a third party and orderd the complainant to vacate the land.	An inquiry was initiated which is on going.
939.	David Lomokol CAJ/ISI/POL/015/045/18-SG	National Police Service	injustice	The complainant alleged that he was employed as police officer in1988. In 2009, he suffered some mental problem and he went for treatmen but while undergoing treatment, he was charged with desertion of duty and dismissed from service.	An inquiry was initiated which is on going.
940.	Marion Karimi Kinoti CAJ/ISI/PE/040/056/18-SG	Private entity	Land Dispute	The complainant alleged that she is the registered owner of plot no. 168 Kiwanjani, Isiolo county which was invaded by another person. The Complainant instituted court case being Isiolo ELC Case No. 29 of 2014.	The Complainant was advised pursue the court case to its conclusion.
941.	Abdi Ibrahim CAJ/ISI/POL/015/047/18-SG	National Police Service	inaction	The complainant alleged that a person well known to him shot at his wife with a gun. The wife survived the attack. He reported the matter at Serolipi Police station, Samburu County under OB No. 5/28/10/2018 but no	An inquiry was initiated which is on going.

				action was taken.	
942.	Nancy Nthaga CAJ/ISI/M.LAB/017/010/18-SG	Ministry of Labour and Social Protection	inaction	The complainant alleged that she was employed by Mwangaza Primary School in Isiolo County in 1997 as a cook where she worked until 2014 when she retired. Since then she has not received her terminal dues.	An inquiry was initiated which is on going.
943.	Henry Ndumba mwirichia CAJ/ISI/P.OFF/047/003/18-SG	Ministry of Lands and Physical Planning	delay	The complainant alleged that he sued the Ministry of Lands and Physical Planning in Isiolo MSC. Appl. No. 118 of 2001. He was awarded costs to the tune of 51,490. Since then the ministry of land is yet to pay the said amounts	An inquiry was initiated which is on going.
944.	Grace Akiru & 4 others CAJ/ISI/PE/040/057/18-SG	Private entity	Labour dispute	The complainants alleged that they were employed by Waso Medical and Nursing home but since August 2018, they were not given their salaries.	The Complaint was referred to the County Labour Office for resolution
945.	Mohamed Osman Omar CAJ/ISI/M.EDU/013/008/18-SG	Teachers Service Commission	delay	The complainant alleged that his wife, Saadia Mohamed was employed as a teacher. She died in 2014 but since then, TSC failed to forward her file to the pension department for processing of her benefits.	An inquiry was initiated which is on going.
946.	Martha N. Mmujuri CAJ/ISI/ODPP/027/009/18-SG	Office of the Director of public prosecution	delay	The complainant alleged that her daughter was killed while she was a student at the Kenyatta University and the police investigated the matter, forwarded the same to the ODPP for advise in court in August 2016 but no action was taken by ODPP	An inquiry was initiated which is on going.
947.	Kaberia Sebastain Baariu CAJ/ISI/M.TRA/03	Private Entity	Unfair treatment	The complainant alleged that he was employed by KCB as a sale representative for one year starting from March 2018-February 2019. Since September 2018 he	The Complainant was advised to seek the services of a lawyer for

	6/001			has not been paid his salary.	advice.
948.	Fatuma Mohamud Farah CAJ/ISI/M.IGC/062/013/18-SG	Department of Civil Registration	Access to Information	The complainant alleged that she applied to change her name in her birth certificate. She provided all the required documents but the Registrar of Births insisted that her name could not be changed.	An inquiry was initiated which is on going.
949.	Ibrahim Wako CAJ/ISI/CG/ISIOLO/049/055/18-SG	Isiolo County Government	Access to Information	The complainant alleged that he requested for a copy of an agreement between the Isiolo County Government and Living Good organisation on 8/11/2018. Since then they have not been issued with the same	An inquiry was initiated which is on going.
950.	Mary Kanana Gikundi CAJ/ISI/M.EDU/013/09/18-SG	Ministry of Education, Science and Technology	Oppressive conduct	The complainant alleges that she is the registered owner of Plot No. 550 situate at Kambi Odha within the Isiolo County. The land Borders Uhuru Primary school whereof the school encroached on a section of her land and fenced it off.	An inquiry was initiated which is on going.
951.	Mary Kanan Gikundi CAJ/ISI/M.ROA/006/02/18-SG	Kenya Rural Roads Authority	injustice	The complainant alleged that she is the registered owner of Plot No. 550 situate at Kambi Odha within the Isiolo County. The Kenya Rural Roads Authority diverted an access road in such away that it cuts across her land thus reducing the acerage thereof without consultation and without compensation.	An inquiry was initiated which is on going.
952.	Esther kanini Munyia CAJ/ISI/PE/040/059/18- SG	Private entity	Land dispute	The complainant alleged that she and her 5 siblings are the owners of Plot No. MBETI/GACHURIRI/167 situate within the Embu County whereby a third party fraudulently transferred the land to himself without their knowledge.	The Complainant was advised to seek the services of an advocate to assit them in filing a suit in court.

953.	Kithuci Mutunga CAJ/ISI/PE/040/058/18-SG	Private entity	Civil dispute	The complainant alleged that he was a contributor at Isiolo Teachers Sacco Ltd which collapsed in 2016 due to mismanagement. The 900 sacco members were informed that they will not be refunded their savings.	The Complaint was referred to SASSRA for resolution.
954.	Hassan Ali Galgalo CAJ/ISI/POL/015/048/18-SG	National Police service	Inaction	The complainant alleged that he was assaulted by a person well known to him and reported the matter at the Isiolo Police station vide OB no.34/24/10/2018 whereof the suspect was arrested but later released in unclear circumstances	An inquiry was initiated which is on going.
955.	Olo Mohamed Olo and Diba Hussein Dado CAJ/ISI/CG/ISIOLO/049/056/18-SG	County Government of Isiolo	delay	The complainats alleged that they are registered owners of Plot no. 159 situate at kiwanjani, Isiolo county. Some trespassers entered the land and the matter was reported to the Isiolo County Land office, on 16/9/2018 but no action was taken thereof.	An inquiry was initiated which is on going.
956.	Swaleh Abdi Jillo CAJ/ISI/PE/040/060/18-SG	Private entity	Civil dispute	The complainant alleged that his father took away his 130 goats and sold some of them without consulting the complainant.	The complaint was refered to the Isiolo Location Chief for resolution.
957.	Geoffrey Marti CAJ/ISI/M.IGC/062/014/18-SG	Private entity	Land Dispute	The complainant alleged that their ancestral land was sold by his brother without consulting their mother and other siblings. The new buyer has asked them to vacate the land.	The complaint was referred to the chief for resolution.
958.	Dickson Muriithi & 3 others CAJ/ISI/M.LAB/017/011/18-SG	Ministry of Labour and Social Protection	delay	The complainants alleged that they were employed by one Stephano Lepotoiye to work in a construction site but refused to pay them. They reported the matter at the Isiolo County Labour Office on 5/10/2017 but the	An inquiry was initiated which is on going.

				complaint remains unresolved.	
959.	Charity Mirigo CAJ/ISI/M.EDU/013/010/18-SG	Ministry of Education, Science and Technology	injustice	Thew complainant alleged that she was employed by Kiwanjani Primary School as a cook in 1996 where she worked until she retired in 2015. Since then. she is yet to be given her retirement dues.	An inquiry was initiated which is on going.
960.	Esther kanini Munyia CAJ/ISI/POL/015/049/18-SG	Kiritiri Police Station	inaction	The complainant alleged that she reported a case of fraud at the Kiritiri Police station vide OB No.36/2/2/2018. The fraud involved interfering with land registry records with regard to plot No. MBETI/GACHURIRI/167. Since then no action has been taken.	An inquiry was initiated which is on going.
961.	Jane Mukomugaa CAJ/ISI/CG/ISIOLO/049/057/18-SG	Isiolo County Government	injustice	The complainant alleged that she had a parcel of land at Kiwanjani area, Isiolo County measuring 5 acres. The Isiolo County Government conscated the land without her consent and re-allotted it to third parties after sub-dividing the same into many pieces.	The complaint was referred to the National Land Commission for resolution
962.	Jeneffer Kiende CAJ/ISI/POL/015/057/18-SG	National Police Service	Abuse of office	The complainant alleged that she was the registered owner of plot no.106 kiwanjani, Isiolo County. A third party who is a police officer laid claim to the land being assited by police officers attached to Isiolo Police Station. The Complainant did a search at the Lands Office which revealed that the said third party's land is plot No. 105 Kiwanjani and not 106. Despite this confirmation, the police officers are ordering her to vacate her land.	An inquiry was initiated which is on going.
963.	Geoffrey Mbitu & 62 others	Ministry of Lands and	delay	The complainants alleged that since 1970, they were residing on a parcel of land situate within the new Kiarie	An inquiry was initiated which is on going.

	CAJ/ISI/M.LAN/022/043/18-SG	Physical Planning		Adjudication section. In 2009 the land was adjudicated and some of their collegues were issued with title documents. They were informed that they will be issued with the same but none has been issued.	
964.	Hantuta Asuran Elema CAJ/ISI/PE/040/061/18-SG	Private entity	Labour dispute	The complainant alleged that he was employed by Kings security company limited in September 2018 on a salary of Kshs.7000. In November 2018 he was given Kshs. 2635 and he was told thet the reminder was paid as NSSF and his uniform costs.	The complaint was referred to the county labour officer for resolution
965.	Abdi Shakur Ali Halake CAJ/ISI/CG/ISIOLO/049/058/18-SG	Isiolo County Government	Unfair treatment	The complainant alleged that he was employed by the Isiolo County Government as a cleaner in 2013 but terminated from employment in Septemberr 2018 for no apparent reason.	An inquiry was initiated which is on going.
966.	John Mwenda maingi CAJ/ISI/POL/015/69/18-SG	Private Entity	Land dispute	The complainant alleged that he bought plot No. 1006 kambi ya Juu, Isiolo County. A trespasser entered the land and refused to vacate whereof he sued him in Isiolo ELC no.73 of 2018.	The Complainant was advised to seek the services of an advocate of his choice to assist him.
967.	Terry Joy Kananu CAJ/ISI/PE/040/062/18-sG	Private entity	Succession dispute	The complainant alleged that her husband who was a contributor at the Police Sacco died in 2017. He had registered her as the next of kin. The co-wife who is a beneficiary to the estate of the deceased refused to co-operate in securing the benefits of the estate	The Complainant was advised to seek the services of an advocate of his choice to assist him.
968.	Rael Karimi CAJ/ISI/M.LAB/017/012/18-SG	Ministry of Labour and Social	delay	The complainant alleged that she was employed by Hatari Security company as guard on 31st july 2015. In July 2018 she was terminated from her employment for	An inquiry was initiated which is on going.

		Protection		no apparent reason. On 4th September 2018 she reported the matter at the Isiolo County Labour office but since then her complaint remains unresolved.	
969.	Roba Jattani Gura CAJ/ISI/JUD/001/017/18-SG	Judiciary	delay	The complainant alleged that he is the complainant in Maua criminal case no. 56 of 2016 but the case has taken long to be heard because of numerous adjourments.	The complaint was referred to the Judicial ombudsman for resolution
970.	Faith Kendi M'Aburuki CAJ/ISI/PE/040/063/18-SG	Private entity	Professional misconduct	The complainant alleged that she was involved in a road accident on 6/3/2016 thereby sustaining body injuries. She instructed an advocate but since November 2018, the advocate is yet to act on the matter.	The Complainant was advised on her right to instruct another advocate to act for her
971.	Faith Kathure Kiruki CAJ/ISI/PE/040/064/18-SG	Private entity	Land dispute	The complainant alleged that she bought plot No. 2910 situate at Bula Pesa, Isiolo County in 1992 but a third party is laying claim to the land.	The Complainant was advised to seek the services of an advocate to advice her on available remedies.
972.	Fred Kiburi CAJ/ISI/POL/015/18-SG	National Police Service	Abuse of office	The complainant alleged that he owns a public service vehicle. On 12/12/2018 he was ferrying his family using the said motor vehicle to a family function. The police arrested him for driving the motor vehicle in an unauthorized route. He informed them that he was heading for a family function but still detained him. He was released the following day without any charges being preferred against him in court.	An inquiry was initiated which is on going.
973.	Dave K. Bowen	Ministry of	Delay	The complainant alleged that he applied and paid for a	An inquiry was initiated

	CAJ/M.LAN/022/1782/18-EMN	Lands and Physical Planning		lease document which the Ministry of Lands Headquarters processed and sent it to the Nakuru County Lands office for his collection. He stated that despite making several follow-ups, the Nakuru County Lands office has failed to issue him with his lease document.	which is on going.
974.	Stephen W. Mwangi CAJ/M.EDU/013/1531/18-EMN	Ministry of Education, Science and Technology	Injustice	The complainant alleged that he was a student at the Nile Road Secondary School and that he had cleared in 1997. He stated that when he went to collect his certificate he was informed that he couldn't collect it as he had lost some school books which he should pay before collecting his certificate. He stated that his father had paid the allegedly lost books.	An inquiry was initiated and the matter was resolved.
975.	Mary Oyier CAJ/ M.LAB/017/708/18-EMN	Pensions Department	Delay	The complainant alleged that she applied for processing and payment of her late husband's death gratuity in August 2017 but that the pensions department had delayed to process and pay the same.	An inquiry was initiated which is on going.
976.	Haggai Rabongo CAJ/M.LAB/017/712/18-EMN	Ministry of Labour and Social Proction	Delay	The Complainant alleged that he together with other employees of the Beverly Group of Schools in Kinangop were employed without letters of contract and that they go for several months without pay. He further stated that there is a High Turn-over of staff due to non- payment of salaries which affects the quality of education offered to the students.	The Complaint was reffered to Nyandarua County Labour Office for resolution.
977.	Concerned National Oil Staff	National Oil Corporation	Corruption	A complaint alleging that there was rampant CAJ corruption, nepotism in recruitment, breach of	The complaint was refferd to EACC for

	CAJ/M.IGC/062/889/18- EMN			procurement laws and procedures, falsifying of books of accounts and theft of fuel in the Nairobi depot of the National Oil Corporation.	resolution.
978.	Jefferson Mkalla CAJ/CG/TAVETA/057/16/18-EMN	County government of Taita Taveta	Unfair treatment	The complaiant alleged that the County Government of Taita Taveta was discriminating against persons living with disability.	The complainant was referred to the National Gender and Equality Commission which is mandated to handle complaints on discrimination.
979.	Zainabu M. Abdulla CAJ/JUD/001/2064/18-EMN	The Judiciary	Delay	The complainant alleged delay in hearing of her succession case being Nairobi High Court Cause No. 26 of 1989.	The complaint was reffered to Judicial Ombudsperson for resolution.
980.	Anthony Musembi CAJ/M.EDU/013/1564/18-EMN	Technical university of Kenya	Injustice	A complaint alleging that the complainant was a former student at the Technical University of Kenya and that he graduated in December 2017 with Second Class Honours Upper Division in Business Management but that the grade he got was not a true reflection of his performance.	The complainant was advised and requested to supply further and better particulars.
981.	Jude Jasper Ogaja CAJ/S.OFF/047/283/18-EMN	Member of Parliament Embakasi North	Injustice	The complainant alleged that he is a resident of Embakasi North Constituency, Kariobangi North Ward. The area Member of Parliament appointed 5 people to the Uwezo Fund Constituency Fund Management Committee which appointments contravene the Uwezo	An inquiry was initiated which is on going.

				Fund Regulation 2014.	
982.	Sammy Cheptoo CAJ/POL/015/3457/18-EMN	National Police Service	Delay	The complainant alleged that his daughter was shot by the police and that he recorded a complaint at the Chesoi Police Station but no action had been taken.	The complaint was reffered to IPOA for investigations and resolution.
983.	William C. Chelimo CAJ/KFS/010/124/18-EMN	Kenya Forest Service	Manifest Injustice	The Complainant alleged that he was being harassed by Kenya Forest Service wardens and that his community was prevented from collecting firewood from the Forests	The Complainant was advised on the Government Policy to protect forests and that they should report the harassment to the Police.
984.	Nasalan Kikayaya CAJ/M.AGRI/014/307/18-EMN	Kenya Meat Commission	Delay	The complainant alleged that she had supplied cows to the KMC Slaughterhouse worth Kshs. 655, 108/- and that he was paid Kshs. 355,108/- leaving a balance of Kshs. 300,000/-. He said that despite making several requests for payments, he has not been paid.	An inquiry was initiated which is on going.
985.	Paul Orangi CAJ/M.EDU/013/1550/18-EMN	Ministry of Education, Science and Technology	Delay	The complainant alleged that he is a retired employee of Nyabururu Girls Secondary school and that he had made several requests for payment of his pension but it has not been paid.	An inquiry was initiated which is on going.
986.	Anonymous HUD/NYERI/038/9/18-EMN	NEMA	unresponsive official conduct	The complainants alleged that they were employees of NEMA and that there were delays in payment of their salaries and other allowances.	An inquiry was initiated and the matter resolved.
987.	Sylvester K. Ndongoli	Ministry of Education,	unresponsive official	The complainant alleged that his grandfather had sold some land to Kisiwa Technical Institute and that the said	The complaint was referred to the National

	CAJ/MEDU/1588/18-EMN	Science and Technology	conduct	sale was marred with fraud. The transaction took place 36 years ago.	Land Commission for resolution.
988.	Anonymous CAJ/M.POW//007/59/18-EMN	Ministry of Transport and Infrastructure, Department of of Public Works	unfairness	A complaint alleging that officers working at the Department of Public Works to provide services to President and Deputy President's offices were not paid allowances for 58 state functions.	An inquiry was initiated and the matter resoloved.
989.	Simon Kiuwape & others CAJ/M.EDU/013/1585/18-EMN	Ministry of Education, Science and Technology	Unofficial Conduct	The complainants alleged hat their children attend Skkirar Primary School which is a public school and that despite education being free in public schools, their children in various classes were barred from sitting for their end of 2nd term examinations on grounds of having not paid school fees	An inquiry was initiated which is ongoing.
990.	Joshua W. Kingori HUD/NYERI/M.PLA/008/13/18-EMN	Ministry of Planning and National Development	Delay	The complainant alleged that he is an IDP from Eldoret currently residing in Nyeri. He stated that he had been left out of the compensation paid out to IDPs.	An inquiry was initiated which is ongoing.
991.	Janet Nzilani & Others CAJ/M.COOP/025/151/18-EMN	Ministry of Industry, Trade and Cooperatives	Land grabbing	The complainant alleged that she is a member of Katelembo Society and that the Society's land had been grabbed and sold. The land particulars were not provided.	The Complainant was advsised that they should seek the services of an advocate to assist them in filing court case
992.	Jackson Ndolo	Teachers	Delay	The complainant alleged that he was an employee of	An inquiry was initiated

	Kikuvi CAJ/M.EDU/013/1547/18-EMN	service Commission		TSC who was interdicted after being charged with attempted defilement contrary to section 9 (1) (20 of the sexual offences Act. He appealed the trial courts conviction and sentence and was acquitted on appeal. He sought to be reinstated but TSC filed to reinstate him.	and the matter resolved.
993.	Anallo William CAJ/IMM/062/901/18-EMN	Department of Immigration	Delay	The complainant alleged that that he had applied to be issued with a Kenyan Passport and that he had been informed that it will be ready for collection within 16 days. He said that he went to collect it after 20 days but was informed that it wasn't ready.	An inquiry was initiated and the matter resolved.
994.	Katana Popo Dunda CAJ/POL/015/3471/18-EMN	National Police Service	Injustice	The complainant alleged that he was a police officer who was interdicted on allegations of theft and defilement. He said that he was later acquitted on both charges but that upon requesting to be reinstated to his duties, his application was declined on grounds that one of the complainants was not satisfied with the court's decision.	An inquiry was initiated which is ongoing.
995.	Kariuki Simon CAJ/PE/040/2123/18-EMN	Private Entity	Illegal Conduct	The complainant alleged that some bars and clubs in Kirinyaga County were playing loud music at night giving them sleepless nights.	The Complaint was referred to NEMA offices in Kirinyaga County for resolution
996.	Richard Kungu Manyara CAJ/PE/040/2122/18-EMN	The Judiciary	Delay	The complainant alleged delay in hearing and determination of Nakuru ELC No. 65 of 2017.	The matter was referred to Judiciary Ombudsman for resolution

997.	Ann Maina & Martin Situbi CAJ/M.edu/013/ 1587/18-EMN	Maasai Mara University	Delay	The complainants alleged that they had supplied some goods to Maasai Mara University but that despite requesting for payment, the same had not been done	The Complainant was advsised to seek the services of a lawyer to advise on necessary remedy.
998.	Veronicah Michieka CAJ/PE/040/2126 /18-EMN	Private Entity	Civil Dispute	The complainant stated that she had a land dispute against one Peter Moguche. The complainant did not provide the details of the land in dispute	The Complainant was advised to engage the services of an advocate to asssit her.
999.	Noah Cheruiyot CAJ/PE/040/2127 /18-EMN	Private Entity	Illegal Conduct	The complainant alleged that he works for a Chinese firm and that it has employed several Chinese citizens who do not have the proper documentation.	The complaint was referred to the Department of Immigration for resolution
1000.	Brenda Mboga CAJ/M.LAN/022/ 1806/18-EMN	Ministry of Lands and Physical Planning	Civil Dispute	Complainant alleged that she has a land dispute with the Chavugani PAG Church and that the matter is pending court being Vihiga ELC 26 of 2017.	The Complainant was advised that commission has no mandate over matters pending in court and thus to pursue the court case to conclusion.
1001.	Peter Heho Mungai CAJ/M.LAN/022/ 1809/18-EMN	Ministry of Landsand Physical Planning	Unresponsive official conduct	Complainant alleged that a private surveyor while surveying some land had encroached into a public road and that they complained to the Ministry of Lands who sent a government surveyor. The government surveyor surveyed the land and prepared a report	An inquiry was initiated which is ongoing.

				which the Ministry has failed to implement despite several requests.	
1002.	Joseph M. Kangethe CAJ/POL/015/3441/18-EMN	The National Police Service Commission	Oppressive practice	The complainant alleged that he is a police constable who is a registered Medical laboratory Technologists. He stated that he has been assigned other duties despite the normal police duties and sought to be compensated for the extra duties.	The matter was referred to the National Police Service Commission for resolution.
1003.	Anallo William CAJ/IMM/062/901/18-EMN	Department of Immigration	Delay	The complainant alleged that he had applied for a Kenyan passport but that it had taken long for him to be issued with one despite several reminders and inquiries.	An inquiry was initiated and the matter resolved.
1004.	Joshua Wambugu Kingori HUD/NYERI/M.PLA/008/13/18-EMN	Ministry of Planning and National Development	Delay	The complainant alleged that he was an internally displaced person from Eldoret integrated in Nyeri and that he has not received any compensation.	An inquiry was initiated which is ongoing.
1005.	Echessa & Bwire Advocates for Maya Duty CAJ/KAA/004/389/18-EMN	Kenya Airports Authority	Injustice	The complainants alleged that their clients who are KAA's tenants were illegally and irregularly evicted from KAA premises occasioning them loss.	The complainant was advised to pursue the KAA internal complaints resolution mechanisms and appel to CAJ if no resolution.
1006.	Den Gathitu CAJ/ KNH/012/430/18-EMN	Kenyatta National Hospital	Unfairness	The complainants alleged that his father was asked to pay cash for a CT Scan yet he had a valid NHIF cover.	The complainant was advised to lodge a complaint with Kenyatta National

					Hospital and update CAJ on the developments.
1007.	Eddah Arunga CAJ/M.EDU/013/1604/18-EMN	Ministry of Education, Science and Technology	Unfairness	The complainant alleged that she did her A level education and proceeded to Makerere University in Uganda where she graduated with a Bachelors Degree. She sought to have her academic papers equated in Kenya but could not be equated as Kenya does not offer Advanced Secondary Education.	The complaint was referred to the Kenya National Examinations Council for resolution.
1008.	Abdi Rahaman Omar Madey CAJ/ M.DEF/037/248/18-EMN	Ministry of Defence	Delay	The complainant alleged that he is an Ex-soldier who was discharged form service by completion of colour of service. He stated that upon his discharge, he was issued with a discharge letter which indicated that he was entitled to service gratuity/pension which was to be made by the Military Pension Branch thorough his District Commissioner. He never received his dues and on visiting the pensions department, he found a letter in his file stopping his payments on grounds that he had been dismissed from service.	An inquiry was inititated which is ongoing.
1009.	Fidelis Emase Ekaale CAJ/KU/013/1603/18-EMN	Kenyatta University	Administrative Injustice	The complainant alleged that she was a student at Kenyatta University and that she was discontinued on allegations of tampering with online examination data. She appeared before the senate and that the senate decided to discontinue her. She appealed the senate's decision and that her appeal did not succeed. She sought the commission's intervention to be reinstated	Commission advised the complainant that the university had accorded a chance to be heard and appeal hence followed the administrative process.

				back into her studies.	She was advised to seek further recourse in court. File closed
1010.	Martin Wasilwa CAJ/M.LAB/017/729/18-EMN	National Social security Fund	Delay	The complainant alleged that he applied for his contribution from the National Social Security Fund and that he was informed that the process will take two weeks. He said that he had waited for 4 weeks and that the benefit had not been released to him.	The commission requested for further details and updates form the complainant.
1011.	Fred Mburu CAJ/M.PWOR/007/61/18-EMN	The National Construction Authority	Inefficiency	The complainant alleged that a civil servant was constructing a storey building in total disregard of the construction guidelines and workers safety. He said that he had reported the same to the respondent but that no action had been taken.	Complainant requested for further clearer details.
1012.	Simon Njogu CAJ/M IGC/062/919/18-EMN	Interior and Coordination ofNationalGovernment	Illegal Conduct	The complainant alleged that he had been receiving threats from his area chief. He did not provide any other details	Complainant requested to supply the commission with the details of the chief/ location
1013.	Hussein Solle Sode CAJ/PE/040/2137/18-EMN	Private Entity	Civil Dispute	The complainant alleged that the Deusche Gesellschaft Fur Internationale Zusammenarbeite (GIZ) had constructed dam which overflew and caused destruction to his crops and property.	Matter outside mandate. File closed
1014.	Peter K. kirui CAJ/PE/040/2135	Private Entity	Civil Dispute	The complainant alleged that he is a retired teacher and a member of the Bomet Burial and Benevolence	Matter outside mandate. File closed

	/18-EMN			Fund. He said that as a retired teacher, he was entitled to a refund of his contributions towards the find but that the executive secretary- Bomet Branch had refused to refund his contribution	
1015.	Charles Musebe CAJ/JUD/001/2087/18-EMN	The Judiciary	Outside Mandate	The complainant alleged that Milimani High Court Civil Case No. 543 of 2008 had been dismissed yet he had not been heard	Matter referred to Judiciary Ombudsman. File closed
1016.	Federes Akinyi Atieno CAJ/M.LAB/017/707/18-EMN	National Social Security Fund	Delay	The complainant alleged that she is the widow of Francis Otieno Osieny NSSF NO. 00169482 who died in 1989 and that she has been following up on his NSSF benefits since 1990 but that the same has not been paid.	Ongoing inquiry.
1017.	ADALO BITOK & CO CAJ/MIGC/062/935/18-EMN	Ministry of Interior and Coordination of National Government	Delay	The complainant alleged that his clients were employees of the Ministry of Interior and Coordination of National Government and that they resigned to seek elective posts which they lost. They sought to be reinstated to their duties but that the ministry has delayed to reinstate them.	Letter
1018.	KIMANZI & CO CAJ/MIGC/062/895/18-EMN	Ministry of Interior and Coordination of National Government	Manifest injustice	The complainant alleged that the area chief Imara Daima Location was harassing him	Letter requesting for details sent

1019.	ISACA KENYA CHAPTER CAJ/AG/001/2094/18-EMN	The Attorney General Chambers	Inefficiency	The complainant alleged that he is an official of ISACA Kenya and that he had noticed misappropriation and that he wrote to the registrar of societies over the same but he has not received a reply.	Ongoing inquiry
1020.	MARAGRET N. GATHU CAJ/CG/NBI/060/236/18-EMN	County Government of Nairobi	Delay	The complainant alleged that she had a land dispute involving Plot No.231-dandora and that she wrote to the Nairobi County Government but that they had failed to solve her issue	Letter requesting for details
1021.	Shem Njenga CAJ/PB/023/158/18-EMN	Post Bank	Manifest Injustice	The complainant alleged that he was an employee of post bank and that he was dismissed form duty. He challenged the dismissal but has never got a reply	Letter requesting for details
1022.	John Gichuru CAJ/M.EDU/013/1626/18-EMN	Laikipia University	Employment dispute	The complainant alleged that he was a part time lecturer at the Liakipia university and that he has not been paid his dues	File closed. Matter outside mandate
1023.	Mwenda Patrick Kithini CAJ/DPP/027/195/18-EMN	office of the Director of Public Prosecution	Injustice	The complainant alleged that he had paid fees to an advocate's clerk but that the advocate failed to attend court causing him to suffer injustice.	File closed. Matter against private entity hence outside mandate
1024.	Peter Munge Gitachu CAJ.CG/NYERI/0	County Government of Nyeri	Injustice	The complainant alleged that he took a loan from Nyeri Municipal Joint Loans board and that the board miscalculated his payable interest causing him injustice	File closed. Matter against private entity

	65/17/18-EMN				
1025.	Priscilla Mindo CAJ/M.IGC/062/931/18-EMN	Ministry of Interior and Coordination of National Government	Abuse of Power	The complaint is addressed to the Office of the Director of public prosecutions and copied to the Commission on Administrative Justice among other institutions. The complainant alleged defamation and abuse of his rights by her area chief and sought the intervention of the Director of Public Prosecution.	File closed. Matter addressed to the correct office
1026.	Turkana Civil Society Consortium CAJ/CG/TURKANA/126/5/18-EMN	County Government of Turkana	Illegal Conduct	The complainant alleged that the governor- Turkana County had handpicked nominees and gazzetted them into office without consultations.	Letter
1027.	Amos Gatama for Nanyuki Municipality Jua Kali Association CAJ/CG/NANYUKI/113/9/18-EMN	County Government Of Laikipiai	Injustice	The complainant alleged that the County Government of Laikipia was planning to evict them from Plot NO. Block 8/626 allotted to them and set aside for Jua kali traders within Nanyuki Municipality	Ongoing Inquiry
1028.	Geoffrey Gachuuru Kariuki HUD/NYERI/M.LAN/022/206/18 - EMN	Ministry of Lands and Physical Planning	Improper Official Conduct	The complainant alleged that he had an issue and had sought to see the Nyeri County Registrar of lands but that the front office officer had rudely stopped him from seeing the registrar	Ongoing inquiry
1029.	Raphael Mutisya CAJ/M.LAN/022/	Ministry of Lands and	Maladministr	The complainant alleged that he had sought to conduct a search at the Kitui County Land registry but	Complainant requested

	1832/18- EMN	Physical Planning	ation	that he was informed that he must provide the Particulars of the land whose search he intended to conduct.	for further details
1030.	Erick Orieny CAJ/PE/040/2134 /18-EMN	PE	Delay	The complaiant alleged that he was an employee of Fortune House School and National Social Security Fund Contributor no. 2010792518. He said that his employer deducted his NSSF contributions but failed to remit them. He lodged a complaint with the National Social Security Fund Kiambu office but that they had failed to take action	Ongoing inquiry
1031.	Francis Obino Ondori CAJ/m.IGC/062/ 928/18-EMN	Ministry of Interior and Coordination of National Government	Oppressive Official Conduct	The complainant alleged that the area chief Bogiakumu Location Kisii County had refused to solve a land dispute between his deceased father's two windows and instead referred them to the Nyumba Kumi group	Ongoing inquiry
1032.	Richard Opiyo Odongo CAJ/CDF/008/21 1/18-EMN	Homabay Township Constituency Development Fund	Inaction	The complaiant alleged that the respondent in cooperation with Kenya Rural Roads Authority had trespassed into his land parcel No. Kanyanda/ K'Otieno-Katuma "A"/799 and constructed a road in total disregard of an existing road reserve and in the process destroyed his house.He reported the matter but no action was taken	Ongoing inquiry

1033.	Franklin Ndirangu Karitu HUD/NYERI/E-CIT/023/9/18-EMN	E-Citizen	Delay	The complainant alleged that he had applied for a certificate of good conduct and paid the requisite fees via MPESA transaction No. MKS10009DAR but that the payment was not reflecting and that he has not been issued with the certificate of good conduct. I called the complainant on his mobile no. 0729167352 and he informed me that the matter had since been settled.	File closed. Matter settled
1034.	Evans Momanyi Getembe CAJ/POL/3506/18-EMN	The National Police Service Commission	Delay	The complainant alleged that he had been vetted out the service at the National Police Service Commission and filed an appeal but that the Commission had delayed to hear the same and failed to inform him of whether or when it will be heard	Matter referred to the national Police Service Commission. File closed
1035.	John Kungu HUD/ GPO/P.O/047/22/18-EMN	Public Officer	Corruption	The complainant alleged that he applied for a Nairobi County Business permit and that the Sub-County Administrator, Langata Sub-County told him to send a payment of Kshs. 20,000/- to his personal number but failed to process and issue the business permit	Matter referred to the Ethics and Anti-Corruption Commission. File closed
1036.	James Muregi Ndoria CAJ/POL/015/3507/18-EMN	The National Police Service Commission	Injustice	The complainant alleged that he was assaulted by a police officer known to him and that his human rights and freedom of expression had been violated.	Matter referred to the National Police Service Commission. File closed
1037.	Sheikh Ali Ibrahim Hassam	The National Police Service	Ineptitude	The complainant alleged that he had obtained a court order and served it upon the Wajir County	Matter referred to the National Police Service

	CAJ/POL/015/3509/18-EMN	Commission		Administration Police Commandant for execution but that the said officer had failed to execute the same.	Commission. File closed
1038.	Mariam Ali Munyakei CAJ/ATI/M.FIN/000/1067/18-SNK	Central Bank of Kenya	Access to Information (Request for Information)	A request for information on the employee entitlements for the late Munyakei who was up to his demise an employee of the respondent.	Inquiry was initiated and the matter successfully resolved.
1039.	ARAPWALTA CAJ/ATI/N.TRE/000/1068/18- SNK	The National Treasury	Access to Information (Proactive Disclosure)	A complaint alleging that National Treasury had not proactively disclosed to the public the Nation's public debtburden as required by the law.	An inquiry was initiated and the matter successfully resolved.
1040.	VINCENT NGETHE CAJ/M.ROA/006/114/2018- SNK	Kenya Roads Board	Access to Information (Request for Information)	A complaint alleging that Kenya Roads Board had failed to supply information requested by the Complainant by stating that the information sought was being held by State Department of Infrastructure within the Ministry of Transport and Infrastructure.	An advice letter was done to the respondent on its obligation to transfer requests for information and the matter resolved.
1041.	VINCENT NGETHE CAJ/M.ROA/006/114/2018- SNK	National Hospital Insurance Fund	Access to Information (declined request for Information)	A complaint alleging that the respondent had failed to supply information and copies of documents requested by the Complainant.	An inquiry was initiated and the matter resolved.
1042.	Tom Nandi CAJ/ATI/M.EDU/013/1543/18	Nakuru Hills Special School	Access to Information (declined request for	A complaint alleging that the respondent had failed to supply information and copies of documents requested by the Complainant.	An inquiry was initiated which is ongoing.

			Information)		
1043.	Naderia Nyongesa Daniel CAJ/ATI/M.EDU/013/1584/18	Kenyatta University	Access to Information (declined request for Information)	A complaint alleging that the respondent had failed to supply a copy of marked examination script as requested by the Complainant.	An inquiry was initiated which is ongoing.
1044.	Felix Chitoma Opiyo CAJ/ATI/M.AGR/014/306/18- SNK	Busia County Agricultural Office,	Access to Information (declined request for Information)	A complaint alleging that the respondent had failed to supply a copy of crop inspection report conducted by the Bunyala Sub-County Agricultural extension Officer on the Complainant's farm as requested by the Complainant.	An inquiry was initiated which is ongoing.
1045.	Mr. Pius Wilson Siya CAJ/ATI/POL/015/3439/18- SNK	National Police Service	Access to Information (Request for Information)	A complaint alleging declined request for information from various offices within National Police Service.	An advice letter was done to the Applicant.
1046.	Joram Kanyua Kago CAJ/ATI/M.LAN/022/1783/18-SNK	Ministry of Lands and Physical Planning	Access to Information (Request for correction of untrue information)	A complaint alleging declined request for correction of misleading information as contained in the records of the Ministry of Lands & Physical Planning in relation to the complainant's Land.	An inquiry was initiated which is ongoing.
1047.	Mungu, Kimetto & Co Advocates On Behalf Of East African Safari Air	The Kenya Airports Authority	Access to Information (Request for Information)	A complaint alleging that The Kenya airport authority had not disclosed outstanding accounts for other airlines despite the Complainants request for the same.	An inquiry was intimated and the matter successfully resolved.

	CAJ/ATI/M.TRA/004/371/18-SNK				
1048.	Naderia Nyongesa Daniel CAJ/KU/013/1584/2018-SNK	Kenyatta University	Access to Information (Request for Information	A complaint alleging that he had requested for particular information from Kenyatta University and was never given a response despite several request letter.	An inquiry was intimated which is ongoing.
1049.	Tom Nandi And Grace Ndwigah Muthoni CAJ/ATI/M.EDU/013/1543/18-SNK	Nakuru Hill Special School	Access to Information (Request for Information	A complaint alleging that the Complainants had requested for information from Nakuru Hill Special School vide a request form, which the head teacher neither signed upon receipt nor were they given the information requested.	An inquiry was intimated which is ongoing.
1050.	Mary Mueni Mutua CAJ/AG/001/2074/2018-SNK	the Office of the Attorney-General	Delay /inaction	A complaint alleging that the Office of the Attorney general was ordered by a court to compensate the Complainant and despite the Complainant presenting a debt form no action has been taken.	An inquiry was intimated which is ongoing.
1051.	George Irungu CAJ/M.IGC/062/904/18-SNK	DEPUTY COUNTY COMMISSIONER MAKADARA	Injustice	A complaint alleging that after a fire broke out in an open air market it was rebuilt and instead of the fire victims being given back their stalls the same were given to strangers by the Deputy County Commissioner Makadara.	An inquiry was intimated which is ongoing.
1052.	Vincent Ngethe CAJ/ATI/M.IGC/062/887/2018- SNK	Ministry of Interior & Coordination	Access to Information (Request for	A complaint alleging that the Respondent had failed to supply information requested by the Complainant by stating that the information sought was being held by	An advice letter was done to the respondent on its obligation to

		of National Government	Information)	Department within the Ministry and thus applications should be made to those departments or agencies.	transfer requests for information.
1053.	Vincent Ngethe CAJ/M.EA/073/12/2018- SNK	Ministry of East African Community, Labour and Social Protection	Access to Information (Request for Information)	A complaint alleging that the Respondent had failed to supply information requested by the Complainant.	The Information requested was supplied and thus complaint was resolved.
1054.	Stanley Ndiema CAJ/ATI/CG/BUNGOMA/112/18/18- SNK	County Government of Bungoma	Access to Information (declined request for Information)	A complaint alleging that the Respondent had failed to supply information requested by the Complainant concerning County Government employees' data.	An inquiry was intimated which is ongoing.
1055.	Rose Akinyi Olando CAJ/IMM/003/335/2018-SNK	Directorate of Immigration and Registration of Persons	Maladministration	A complaint alleging that the complainant applied for a new passport to replace her old one on 15th August 2018 and given tracking number 1110177533 but when she went collect it, she was informed that the old one and which had her travelling visa was missing.	The matter was referred to the DirectorImmigration and Registration of Persons for resolution.
1056.	J. Harrison Kinyanjui& Co. Advocates CAJ/NTSA/004/386/18- SNK	NTSA	Delay	A complaint alleging delayed issuance of 'PSV operator' registration certificate to Digital Luxury Travellers Limited.	Acknowledgement and advise letter was done to the complainant.
1057.	Fredrick Kamau	Kenya Rural	Delay	A complaint alleging delayed payment of	An inquiry was initiated

	Gachangara CAJ/KERRA/006/ 115/2018-SNK	Roads Authority		compensation to Land Parcel Number LOC 15/KIGONGA/1166 in Muranga County which was affected during the construction of the Gakonya-Rutune – Mahua-ini Road.	and the complaint later referred to National Land Commission for resolution.
1058.	Emily Sila CAJ/M.WAT/009/ 230/18-SNK	Nairobi Water & Sewerage Company	Inaction	A complaint alleging that Nairobi Water & Sewerage Company had failed to replace a faulty water meter at the complainant's residence forcing her to pay for inflated bills and further for the Company to disconnect water supply.	An inquiry was intimated which is ongoing.
1059.	Michael Miano Ndamburi CAJ/M.HEA/012/ 429/18-SNK	Ministry of Health	Delay	A complaint alleging that the complainant who was an employee of Ministry of Health Personal Number 135819 having been employed on 14th April 1958 as a Junior Dresser and retired in 1992 had not been paid his pension despite numerous follow-ups with the Ministry.	An inquiry was intimated which is ongoing.
1060.	Anonymous CAJ/M.EDU/013/ 1552/18	University of Embu	Maladministration	A complaint alleging that the University of Embu Vice Chancelor was engaging in unprofessional conduct by insulting employees and wrongfully/unfairly suspending them, had permitted inequalities and unfairness to be institutionalized in the University by allowing employees undertaking equal work done to be remunerated unequally and had perpetrated issues of nepotism and favoritism in recruitment and payment of University employees.	An inquiry was intimated and the matter resolved.
1061.	Evans Gitonga Mwika CAJ/POL/015/34	National Police Service	Inaction	A complaint alleging inaction by Police at Maua Police Sation on a complaint lodged vide OB No. 03/19/05/2018 on trespass to the complainant's parcel	An inquiry was intimated and the matter resolved.

	20/2018-SNK			of land allegedly perpetrated by the Member of County Assembly, Kangeta Ward whereof his fence which was far away from the road was brought down by an excavator.	
1062.	Samuel D. Muathe CAJ/POL/015/3438/2018-SNK	National Police Service	Abuse of power	A complaint alleging that a police officer called C.I. Isaac Kiama in a likely case of abuse of power invaded properties L.R 209/8408 and 209/8409 Ladhies Road within Nairobi County and illegally evicted the complainant who was the legal appointed management agent together with his team from the properties and further bestowed the management thereof to another group of people without any legal basis.	An inquiry was intimated which is ongoing.
1063.	Mary Muoti Munywoki CAJ/POL/015/3459/18-SNK	National Police Service	Inaction	A complaint alleging inaction by Police at Matuu Police Sation on a complaint lodged vide OB No. 19/22/10/2016 on alleged obtaining money totaling to Kshs 430,000/= by Mr. Stephen MuthusiMbithi through false pretense on 22nd October 2016.	An inquiry was intimated which is ongoing.
1064.	Anonymous CAJ/KPLC/021/334/18-SNK	Kenya Power	Prejudicial official conduct	A complaint alleging that Kenya Power Central Rift Regional Manager was mistreating employees under his supervision by allocating duties as a way of personal vendetta and that he was summoning some employees even when they are not on duty to assign them work.	The complaint was referred to Kenya Power Managing Director/Chief Executive Officer for resolution.
1065.	Anonymous CAJ/PO/047/286	Kenyatta University	Prejudicial official	A complaint alleging that an employee of Kenyatta University called Elizabeth Dorothy Kokwaro was	The matter was referred to Kenyatta University

	/18-SNK		conduct	involved in harassing and intimidating other employees in the University.	Vice Chancellor for resolution.
1066.	Anonymous CAJ/M.HEA/012/429/18-SNK	Kenya Bureau of Standards	Unfairness	A complaint alleging that KBS enacted guidelines on water packaging without following procedure or public participation and which favours large scale companies and will force small scale business enterprises out of business.	An inquiry was initiated and the complaint resolved.
1067.	Maurice Mutua Musyoki CAJ/POL/015/3392/18	National Police Service Commission	Inaction	A complaint alleging that the complainant who was employed on 23rd September, 1980 as a police constable; service number 230528 was wrongfully dismissed from duty 8th March, 2007 and he lodged a complaint with the Respondent on 8th April, 2016 requesting for a review of his dismissal but NPSC had failed to respond to his letter.	An inquiry was initiated which is ongoing.
1068.	Boniface Ngugi Mwangi CAJ/M.EDU/013/1565/18-SNK	Masinde Muliro University	Delay	A complaint alleging that the respondent University had failed to release the complainant's 4th year transcript even after graduating in December 2016 with a Bachelor of Commerce degree in the School of Business and Economics.	An inquiry was initiated and the complaint resolved.
1069.	David Gitonga Ngungi CAJ/CG/EMBU/089/12/18-SNK	Embu County Government	Prejudicial official conduct	A complaint alleging that the Ministry of Public Works and the Complainant's grandfather; Mr. NjuguNgemi; entered into a 13 year contract that facilitated the use of his land referenced P/No 1054 in Evurore, Embu County, during the construction of Mati Road but the land was purportedly registered under Embu County and not the Complainant's grandfather.	The complainant was advised to seek the services of a lawyer to assist him in filling a court case.

1070.	Dorothy Kajuju Mwongela CAJ/M.EDU/013/ 1139/16	Teachers Service Commission	Delay	A complaint alleging non-payments of wages earned by the complainant as a relief teacher engaged by TSC on 1st October, 2015 and was posted to King'o Primary School in Tigania East Sub-County vide TSC/NO 532911.	An inquiry was initiated which is ongoing.
1071.	Ferdinand Ogamba Maragia CAJ/NWSC/009/ 253/18 -SNK	Nairobi City water & sewerage Company	Prejudicial official conduct	A complaint alleging that the Respondent had blocked the complainant's premises were line with cement on alleged non-payments of water bill.	An inquiry was initiated which is ongoing.
1072.	Ismail Ghambore Bukuru CAJ/M.EDU/013/ 1566/18-SNK	Kenya Utalii College	Prejudicial official conduct	A complaint alleging harassment and discrimination by Kenya Utalii College after the administration commenced investigations on the death of the complainant's son following a claim made for payment of welfare funds	An inquiry was initiated and the matter resolved.
1073.	Osundwa & Co. Advocates CAJ/M.LAN/022/ 1794/18-SNK	National Land Commission	Access to Information (request for information)	A request for information requesting for confirmation of authenticity of a letter dated 20th January 2014 allegedly emanating from National Land Commission.	An advice letter was done to the Applicant.
1074.	Peter Kamoni Muchiri CAJ/PE/040/2103 /18-SNK	Uchumi Supermarkets	Delay	A complaint alleging that the Complainant who was employed at Uchumi Railway Branch on 29th November 1975 and affected by redundancy in 2004 had not been paid his pension benefits.	An inquiry was initiated which is ongoing.
1075.	Wasuna & Co. Advocates CAJ/ATI/M.TRA/0	Kenya Railways Staff Retirement	Access to Information (request for	A request for information requesting for provision of information and documents on the complainant pension from the Respondent.	An advice letter was done to the Applicant.

	04/382/18-SNK	Benefits Scheme	information)		
1076.	Beatrice Wamuyu Wambugu HUD/NYERI/M.ENE/021/31/18-SNK	Kenya Power	Prejudicial official conduct	A complaint alleging that a KPLC officervisited the complainant's home and took away her wiring connections and instructed her to report to KPLC Nyeri Branch but upon lodging a complaint with an officer called Mr. Njiri in KPLC Nyeri branch office, she was informed that power would not be restored in her residence.	An inquiry was initiated which is ongoing.
1077.	Thomas Meoly CAJ/M.LN/022/1818/18-SNK	Ministry of Lands	Land Dispute	A complaint that a person knsown as Kilusu ole Masharenclaimed ownership of land parcel no. Loikitok/Olkaria/36 whereof the matter was pending in court in Kajido HCC No. 639 of 2017.	Complainant advised to seek the services of an advocate to assist him in the court case.
1078.	Daniel Charles Macombogo CAJ/AG/001/2086/18-SNK	Attorney General	Delay	A complaint alleging delay in complying with a court decree issued in Kisumu CMCC No. 87 of 2013 against office of the Attorney General	A request for further particulars was done
1079.	Gordon OgolaKipkoech& Co. Advocates CAJ/AG/001/2086/18-SNK	Ministry of Lands	Prejudicial conduct	A complaint alleging illegal sub-division and transfer of parcels from Narok/Transmara/Olalui/1.	Advise letter done to the complainant.
1080.	Yusuf Abdalla CAJ/POL/015/3485/18-SNK	National Police Service	Abuse of power	A complaint alleging abuse of power by OCS Parklands Police Station in that the complainant was charged with criminal offence in a matter of civil in nature.	An inquiry was initiated which is ongoing.
1081.	Kimani Kevin	Ministry of	Access to	A request for information requesting for court	An inquiry was initiated

	Abdallah CAJ/M.F.AFF/011/60/18	Foreign Affair	Information (request for information)	proceedings and judgement from the Kenyan Embassy in China whereof the Complainant was the accused.	which is ongoing.
1082.	P. Karuga Gichohi CAJ/M.LAB/017/730/18	Ministry of Labour	Access to Information (request for information)	A request for information requesting for reasons as to why Government Pensioners are excluded from Inua Jamii 70 Years and Above Cash Transfer Programme.	An inquiry was initiated which is ongoing
1083.	Judith Makena Kalaine CAJ/DPP/027/194/18	Director of Public Prosecution	Injustice	A Complaint alleging that the Office of the director of public prosecution is not being of any assistance to her in her plight for justice	An acknowledgement letter was done and Complainant advised accordingly
1084.	Peninakaranja for Daniella Enterprises CAJ/M.EDU/013/1624/18	TaitaTaveta University Ministry of Education	Delay	A complaint alleging delay in payment of supplied charcoal by TaitaTaveta University	A request for further particulars to enable us progress the matter further
1085.	KiambuBiashara CAJ/CG/KIAMBU/072/43/18	County Government Kiambu	Corruption	A Complaint alleging that field public health officers have been collecting money for licenses but not delivering the license to business owners	An acknowledgement letter was done and Complainant advised accordingly
1086.	Zephanialrura CAJ/PSC/016/132/18	Public Service Commission	Unfair treatment	A Complaint expressing a waiver to an advertisement of the post of Deputy Director Medical Laboratory highlighting the illegalities in the same	An acknowledgement letter with a request to be kept updated
1087.	EvalyneWachera CAJ/M.FIN/000/1077/18	Pensions Department	Delay	A complaint alleging a 2 year delay in the payment of pension.	A request for further particulars made to enable us progress the

					matter further
1088.	Isaac Kiplagat Tallam CAJ/M.WAT/009/240/18	Eldoret Water & Sanitation Co	Inaction	A complaintalleging that there have been several complaints made regarding particular meter numbers but the same has not been rectified	An acknowledgement with a request to be kept updated
1089.	Richard K. Kosgey Yagan CAJ/ATI/M.AGR/014/309/18-SNK	Kenya Dairy Board	Access to Information (request for information)	A request for information requesting for clarification on requirements for transportation of milk.	An acknowledgement with a request to be kept updated
1090.	William Analo CAJ/M.EDU/013/1620/18-SNK	Ministry of Education	Unlawful Conduct	A complaint alleging that parents of Ndurarua Primary School are being made to pay tuition fees yet the government provides free primary school education.	A request for further information to enable us progress the matter further
1091.	Anonymous (Benedict Muli Kasukali) CAJ/M.EDU/013/1627/18-SNK	Ministry of Education	Maladministration	A complaint alleging that the Head teacher of Kitundu Day & Boarding Primary school is not remitting the mandatory statutory deduction from the employees' salaries.	An advise given to the Complainant and a notice of file closure
1092.	Thomas Meoly CAJ/POL/015/3486/18-SNK	National Police Service	Inaction	A complaint alleging that an incident was reported to the Llasit Police station and no action was taken.	An inquiry was initiated which is ongoing
1093.	Anthony Safari Kitsao& Another CAJ/PO/047/259/18-SNK	Public Officer	Prejudicial Conduct	A complaint alleging that a litigation Counsel from the Attorney General's Chambers did not file particular pleadings in court in an ongoing case.	An advise given to the Complainant and a notice of file closure
1094.	Former	Ministry of	Unfair	A complaint alleging corruption and wrongful summary	An advise given to the

	Employees of Nolwasco CAJ/M.WAT/009/239/18-SNK	Water	treatment	dismissal of NOLWASCO staff.	Complainant and a notice of file closure
1095.	Eva W.Mbau CAJ/NCPWD/018/102/18-SNK	National Council for Persons with Disabilities	Unfair treatment	A complaint alleging that the complainant who had been registered the Respondent Council as a person with disability in 2013 and thus exempted from tax vide a certificate of tax exemption Ref. No. 20130702/1996 dated 3rd July 2013 was denied renewal of the tax exemption certificate by the Respondent unfairly even after she underwent all the necessary tests and after the Ministry of Health recommended for her registration as a persons with disability.	An inquiry was initiated which is ongoing.
1096.	Anthony OmondiOwour CAJ/M.LAB/017/740/18-SNK	Ministry of Labour	Delay	A complaint alleging that the Nairobi County Labour Office had failed to resolve a labour dispute between the complainant and Sunmatt Limited since March 2018	An inquiry was initiated which is ongoing.
1097.	Joel Mathew Mati CAJ/M.IGC/062/927/18-SNK	Ministry of Interior	Prejudicial conduct	A complaint alleging that the complainant brother who was assaulted by the Chief, Kilome Location in Makueni County was arrested by the Police of Kilome Police station and charged with giving false information while the complaint he reported to the station and a p3 issued and filled abandoned.	An inquiry was initiated which is ongoing.
1098.	Charles Maina CAJ/CG/NRB/06	Nairobi City County	Corruption	A complaint alleging that the Nairobi County Government officers were arresting hawkers, collecting	The matter was referred to EACC for resolution.

	0/237/18-SNK	Government		money from them but little I accounted for.	
1099.	Bernadette Muyomi CAJ/CG/BUSIA/100/5/18-SNK	Busia County Government	Delay	A complaint alleging that the complainant who was employed by the Busia County Government as a CEC member had been frustrated in clearing after her contact ended in June 2017 without justifiable reasons.	An inquiry was initiated which is ongoing.
1100.	Isaac Kibanya Ibrahim HUD/NYERI/TSC/013/181/18-SNK	TSC	Unfair treatment	A complaint alleging that TSC had effected unfair measures towards the complainant's promotion and thus making him suffer prejudice in his promotion.	An inquiry was initiated which is ongoing.
1101.	Farooq Asif Butt CAJ/M.IGC/062/934/18-SNK	Ministry of Interior	Prejudicial conduct	A complaint alleging that the Langata Sub-County Deputy Commissioner was using his power to harass and intimidate the complainant in relation to his ownership of a land in Karen.	An acknowledgement and advise was done.
1102.	Mary K. Muisyo CAJ/M.IGC/062/930/18-SNK	Ministry of Interior	Prejudicial conduct	A complaint alleging that the Sub-Chief Museve Sub-Location, Kitui Central Sub-County in Kitui County demanded for bribe and sexual favours from the complainant before he could offer public services to her	An inquiry was initiated which is ongoing.
1103.	Margaret Wegesa Nayikuba CAJ/ATI/INS/000/1083/18-SNK	Sanlam Insurance Company	Access to Information	A complaint alleging that the complainant had been denied access to an investigations report which had been conducted by the respondent in relation to a fatal accident which resulted to the death of the complainant's husband.	The complainant was advised as the matter was pending in court, she should request her advocates to make the request in court.
1104.	GerrickAregum CAJ/POL/015/35	National Police Service	Inaction	A complaint alleging that a report of a stolen mobile phone made to Kerugoya Police Station vide OB No.	An inquiry was initiated which is ongoing.

	08/18-SNK			28/13/09/2017 had not been acted upon despite several follow-ups	
1105.	Faith Wanjiru CAJ/M.IGC/062/947/18-SNK	Ministry of Interior	Inaction	A Complaint alleging that the Makadara area chief had refused to summon one Ms Mary Wangari to his office to enable court summons be served upon her.	The Complainant was advised that the matter was a civil suit pending before the court and that the Civil procedure rules have clear rules on service of summons.
1106.	Tetrapak Reloaded Youth CBO HUD/GPO/P.E/040/71/18-SNK	Private entity	Unlawful Conduct	A Complaint alleging that an illegal group has been extorting moneyfrom the residents of Tetrapak Village and illegally dumping garbage in the village's main drainage.	The Complainant advised to report the criminal activities to the police and with regard to the alleged garbage dumping the same to be lodged with the National Environmental Management Authority.
1107.	Josephine Mbela CAJ/M.TOU/024/45/18-SNK	Kenya Tourism Board	Injustice	A complaint alleging unlawful and malicious conduct through a disciplinary process by the Kenya Tourist Board	The Complainant was advised to await the conclusion of the disciplinary process and to update us on the same.
1108.	Samuel M. Thirinja	Kenya Airports	Injustice	A complaint alleging that he owned a parcel of land that was later compulsorily acquired by the	The Complainant was advised to await a

	CAJ/M.TRA/004/396/18-SNK	Authority		Government for the construction of the Isiolo International Airport but was never compensated for the same.	response from the Kenya Airport Authority and to update us on the same
1109.	Dominic Muthusi Mbithi CAJ/M.IGC/062/883/18- FN	Kenya National Commission on Human rights	Outside Mandate	A Petition to the Kenya National Commission on Human Rights regarding Human Rights Abuse.	Matter properly addressed to the Kenya National Commission on Human RightsREF: KNCHR/CID/PETGEN/VOL.VII/2018
1110.	Rebecca Gatura CAJ/POL/015/3431/18-FN	National Police Service	Unresponsive Official Conduct	A complaint that the Respondent has failed/neglected to take action on a matter reported to Thika Police Station OB No. 38/23/9/2017 regarding the death of her daughter in 2018 allegedly caused by her husband	Initiated an inquiry which is still on-going
1111.	Kyalo Mutua CAJ/POL/015/3433/18 - FN	National Police Service	Unclear	A complaint against the National Police Service that is unclear .	Requested for further and better particulars required
1112.	Lawrence Mwangi CAJ/M.LAN/022/1786/18 - FN	Ministry of Lands, Housing and Planning	Delay	A complaint regarding subdivision of land that was not comprehensible.	Requested complainant for better particulars
1113.	Peter Solomon Gichira CAJ/JUD/001/2055/18 - FN	Judiciary	Outside Mandate	A complaint regarding a matter before Court.	Advised complainant to follow up with the Judiciary Ombudsperson

1114.	Cherono Irene CAJ/MENE/021/328/18 -FN	Kenya Power	Unfair treatment	A complaint that the Respondent unfairly terminated the complainant's employment in 2018 and did not take into consideration her defence to the accusations against her.	Initiated an inquiry which is still on-going
1115.	Agnes Wanjiku Maina CAJ/M.ENE/021/330/18 -FN	Kenya Power	Delay	A complaint that the Respondent has failed or delayed in connecting her home to electricity, for which she had paid all fees.	Requested complainant to provide supporting documents
1116.	Festus Ndegwa CAJ/M.EDU/013/1560/18 - FN	Ministry of Education	Unclear	A complainant against the Ministry of Education which is unclear	Requested complainant to provide better particulars and supporting documents
1117.	Change Mashinani CAJ/CG/HOMABAY/102/12/18 – FN	County Government of Homa Bay	Corruption	A complaint that the Homa Bay County Government is corrupt in its dealings allegations of mismanagement of County Funds. Several allegations were raised however they all centered around perceived corruption.	Matter referred to Ethics and Anti Corruption Commission
1118.	J.M Karanja CAJ/POL/015/3427/18-FN	National Police Service	Delay	A complaint alleging that he made a report to Tigoni Police Station; OB No. 25/03/05/2018 regarding threats by gang members who trespassed on his land, threatened him and stole his firewood but no action has been taken to date	Initiated an inquiry which is still on-going
1119.	Fredrick Ajuala Owino	Ministry of Lands,	Abuse of Power	A complaint that the Siaya Land Registrar is involved in the fraudulent land transfer of Parcel No. EAST	Initiated an inquiry which is still on-going

	CAJ/M.LAN/1784/18-FN	Housing and Planning		GEM/KAGILO/608,	
1120.	Godfrey Mugo CAJ/KPLC/021/320/18-FN	Kenya Power	Unfair treatment	A complaint that the complainant's mother , Irene Njiru, has been receiving numerous bills for her Account No. 16828117 in any given month and this has caused overpayment.	Initiated an inquiry which is still on-going
1121.	Jagongo Daominique CAJ/MEDU/013/1556/18-FN	Teachers Service Commission	Delay	A complaint that the complainant's appeal (TSC No. 309637) against the Commission's decision to suspend him from his duties and to recover Ksh 515,000/= from his salary has not been responded todate.	Initiated an inquiry which is still on-going
1122.	David Kimungu CAJ/MENE/021/327/18-FN	Kenya Power	Outside Mandate	A complaint regarding unfair procurement practices.	Complainant referred to Public Procurement Oversight Authority
1123.	Charles Boro CAJ/M.ENV/038/150/2018-FN	Ministry of Environment and Forestry	Unclear	A complaint against the Respondent that is unclear.	Requested for Further particulars and supporting documents
1124.	Susan Okonji Adina CAJ/MEDU/013/1574/2018-FN	Ministry of Education	Unclear	A complaint against the Respondent that is unclear.	Requested for Further particulars and supporting documents
1125.	Charles Onyango Malala	Kenya National	Unresponsive Official	A complaint that the respondent failed to rectify the	File Closed, Matter resolved.

	CAJ/KNEC/013/1573/18-FN	Examination Council	Conduct	complainant's daughter's name, the error occurred while registering for her KCSE 2018 examinations.	
1126.	Festus Wambua CAJ/MLAN/022/1797/18-FN	Ministry of Lands, Housing and Planning	Unclear	A complaint against the Respondent that is unclear.	Requested for Further particulars and supporting documents.
1127.	Pius Maasai Kivuva CAJ/PEN/000/1066/2018-FN	Pensions Department	Unclear	A complaint against the Respondent that is unclear.	Requested for Further particulars and supporting documents
1128.	Kamal Haleem CAJ/KR/004/376/2018-FN	Kenya Railways	Manifest Injustice	A complaint that a company (provide details for the company contracted) by Kenya railways to undertake a road project has caused significant damage to the complainant's house around Syokimau area in 2018, due to blasts being carried out nearby by a company contracted by the Respondent.	Initiated an inquiry which is still on-going.
1129.	Mohamed Salat CAJ/M.EDU/013/1557/18-FN	Ministry of Education	Administrative Injustice	A complaint that the Principal of Alim High Shool in Machakos County has refused to re-admit a student who was suspended in 2018 for alleged misconduct and incitement despite being cleared of all charges by the Police and the direction from the County Education	Initiated an inquiry which is still on-going

				Officer that the student be re-admitted in School	
1130.	Ondieki and Ondieki Advocates CAJ/PE/040/2108/2018-FN	Private Entity	Outside Mandate	A complaint that the complainant's advocate failed to file a case in court in respect of her son who passed away in a road accident in 2013.	Complainant advised to seek guidance from an advocate of her choice. File closed
1131.	Alice Wairimu Njuguna CAJ/POL/015/3453/2018-FN	National Police Service	Unresponsive Official Conduct	A complaint that the Complainant made a report to Kabati Police Station; OB No. 8/30/6/2018, regarding assault and threats to her life by a person well known to her. A P3 Form was issued to her but no action has been taken against the known perpetrator to date.	Initiated an inquiry which is still on-going
1132.	Yusuf Ali Abdi CAJ/NRB/001/2058/18-FN	National Registration Bureau	Maladministration	A complaint that the Complainant made an application for his National Identity Card (ID) in Garissa County in 2010.That his ID was issued; No. 28971460, however the photograph on the ID is that of a different person	Initiated an inquiry which is still on-going
1133.	Jones Masese Nyanyuki CAJ/POL/015/3464/2018-FN	Private entity	Breach of Contract	A complaint that KK Security Company Ltd unfairly dismissed him from work and failed to pay him his dues.(No further details provided)	Complainant advised to report to the Nairobi Labour Office. File Closed

1134.	Margaret Nafula CAJ/PE/040/2118 /2018-FN	Private Entity	Family dispute	A complaint that the complainant's brother sold his property without his consent. (No further details provided)	Complainant advised to seek legal advice. File closed
1135.	Anonymous CAJ/UNINAI/013/ 1593/18-FN	University of Nairobi	Delay	A complaint that the University of Nairobi has been delaying in remitting HELB loan deductions from its members of staff for over 2 years.	Initiated an inquiry which is still on-going
1136.	Faith Ngithi CAJ/CG/LAIKIPIA /104/14/18-FN	Laikipia County Government	Maladministr ation	A complaint against the Laikipia County Government.	Requested the complainant to provide supporting documents and give better particulars
1137.	John Gakere CAJ/NSSF/017/72 5/18-FN	National Social Security Fund	Maladministr ation	A complaint against the National Social Security Fund.	Awaiting better particulars and supporting documents
1138.	Charity Rose CAJ/M.IGC/062/ 899/18-FN	Ministry Of Interior and Co-ordination of National Government	Maladministr ation	Complaint Unclear.	Awaiting better particulars and supporting documents
1139.	Director of Mukunyuini CAJ/JUD/001/20	Office of the Attorney General	Unresponsive Official Conduct	A Complaint that the Registrar of companies has failed/neglected to respond to several queries raised by the Company over the years regarding Directors of the	Initiated an inquiry which is still on-going

	70/18-FN			Company as well as meetings that have been held	
1140.	Reuben Munialo CAJ/POL/015/3466/18-FN	Judiciary	Outside Mandate	A complaint that there has been unfairness in the prosecution of Criminal Case No. 2557/2018 at Kitale Magistrate Courts	Complainant advised that the matter is outside our mandate and to seek legal advice
1141.	Rafael Mazer CAJ/IMM/003/331/2018-FN	Department of Immigration Services	Unfair Treatment	A complaint that the Respondent has failed to issue him with an Alien Card which he applied for in 2018 and had been given several excuses why the same was not forthcoming	Complaint resolved successfully.
1142.	John Nyaga Nyamu CAJ/NSSF/017/724/2018-FN	National Social Security Fund	Unresponsive Official Conduct	A complaint that the NSSFhas failed to pay him his benefits despite contributing his premiums to the Fund since 1970. Complainant's FM/No. 207247617	Initiated an inquiry which is still on-going
1143.	Perminus Karuri HUD/EMBU/PE/040/2018-FN	Private entity	fraud	A Complaint alleging that he was charged with the offence of Obtaining Money by false Pretence, contrary to Section 313 of the Penal Code at Kerugoya Law Courts. The charge was that he falsely advertised that he was in a position to sell all that parcel of landknown as Embu Kabare/Njuki 1845.	Complainant was referred to consult a lawyer of her choice on the available legal remedies.
1144.	Samuel Kanyi CAJ/MTRA/004/3	Ministry of Transport,	Maladministration	A complaint that the Respondent, through a Contractor, AMA Consulting Engineers Ltd, carried out	Initiated an inquiry which is still on-going

	88/2018-FN	Infrastructure, Housing and Urban Development		road construction along his parcel of land-Hawaii/Kimumu in Uasin Gishu County. That during the road construction, flood waters were drained on his land thereby destroying his maize crops and turning the land into a swamp and have consequently failed to compensate him despite making severeal pleas.	
1145.	Edith Vugutsa CAJ/POL/015/3482/18-FN	National Police Service	Unresponsive Official Conduct	A complaint alleging that there has been delay since18th September 2018 regearding a report she made to Vihiga County Traffic Base under the death of her son as a result of a road accident. The Police Failed to issue her with an OB Number	Initiated an inquiry which is still on-going
1146.	John Maina CAJ/PE/040/2132/18-FN	Private Entity	Outside Mandate	A complaint alleging environmental Pollution by a private company in the Ruiru area. Company Unamed	Complainant advised to lodge a complaint with NEMA
1147.	CM Thuku Advocates CAJ/POL/015/3477/2018-FN	National Police Service	Maladministration	A complaint regarding Police Misconduct that was addressed to the Directorate of Internal Affairs Unit of the National Police Service vide a letter dated 28th September 2018	Complainant advised to follow up with the Directorate of Internal Affairs Unit
1148.	Anastacia Wambui	Private Entity	Outside Mandate	A complaint regarding an unclear civil dispute.	Complainant referred to Kituo cha Sheria On

	CAJ/CG/KIAMBU /072/42/18-FN				29th October 2018
1149.	Ignatius Mungai HUD/GPO/MHEA /012/54/18-FN	Ministry of Health	Delay	A complaint alleging that he worked as a radiographer for Ministry of Health from 1971-1992 and then moved to the then Municipal Council of Thika up until 2009 when he retired. That he submitted his claim to be paid his pension but to date nothing has been forthcoming.	Initiated an inquiry which is still on-going
1150.	Kimathi Wanjohi CAJ/PSC/016/13 5/18	Public Service Commission	Unresponsive official Conduct	A complaint alleging that Catherine Wanza Musyoki, who is employed applied for extension of her retirement age from sixty years to sixty five years on account of her disability.	Initiated an inquiry which is still on-going
1151.	Humphrey Muchiri CAJ/NBK/000/10 74/18-FN	National Bank of Kenya	Outside Mandate	A complaint seeking signatures to support the petition against National Bank.	Matter rightly addressed to the Central Bank of Kenya. File Closed
1152.	Isaac Kirwa Songok HUD/GPO/GOK/ 013/180/18-FN	University of Kabianga	Unresponsive Official Conudct	A complaint alleging that he has not received any communication from the University regarding his request in 2018 for a refund of the HELB Loan paid to the school for his studies, noting that he did not attend classes.	Initiated an inquiry which is still on-going
1153.	Charles Okongo CAJ/CG/BUSIA/1 00/4/18-FN	County Government of Busia	corruption	A complaint regarding a matter that the complainant forwarded to EACC for investigations vide a letter dated 1st October 2018. The same was rightly addressed as it	Matter rightly addressed to EACC. File Closed

				concerns alleged corruption in Busia County	
1154.	Millers Court residents CAJ/PE/040/2133 /18-FN	NEMA	Delay	A complaint on delay in responding to a letter addressed to NEMA regarding pollutioncaused by a companywithin their residential estate. The same was correctly addressed.	Initiated an inquiry which is still on-going
1155.	Ephraim Nderitu CAJ/ATI/KCB/052 /07/2018-FN	Kenya Commercial Bank	Access to Information	A complaint that he requested for information from the bank verbally.	Advised the complainant to make the request to the Respondent in writing
1156.	Bernadette Chepngeno CAJ/MU/013/161 2/18-FN	Maseno University	Unfair Treatment	A complaint alleging that she was a student of Maseno University which to allow the complainant to take a special examination to enable her graduate with her colleagues. The Complainant was to graduate in 2015 but could not do so due to fee areas.	Complainant advised to make formal request to the Respondent first.
1157.	Nancy Omollo CAJ/EDU/013/16 14/18-FN	Ministry of Education	Unfair Treatment	A complaint that the Respondent has refused to release the Pension of her deceased relative to his dependants. The Complainant is the Subject of Court Proceedings; Succession Cause No. 287 of 2013	Matter is Subject of Court Proceedings. File Closed.
1158.	Julius Musau CAJ/POL/015/34 80/18 –FN	Private entity	Outside Mandate	A complaint that there are pictures of the complainant on social media platforms and on NTV since 2013 and they have been photo shopped. This has allegedly	Matter concerns private entity therefore outside our mandate.

				caused him and his family much turmoil and he had reported the matter to Kilimani Police Station who have not taken any action	File Closed
1159.	Joshua Kaberia CAJ/M.LAN/022/ 1815/18-FN	Private entity	Outside Mandate	A complaint that one Mr. Marete has grabbed their family land. The land Parcel Number is not provided. The matter was before the High Court of Kenya at Meru Judicial Review Case No. 56 of 2010	Matter is Subject of Court Proceedings. File Closed.
1160.	John Muasya Kithae CAJ/M.LAN/022/ 1826/18 - FN	Ministry of Lands and Physcial Planning	Access to Information	A complaint that the Machakos Land Registry has failed/neglected to provide the complainant with information sought regarding the current without giving reasons.	Advised the complainant to make the request to the Respondent in writing
1161.	Pius Maina Kivuva CAJ/PEN/000/10 66/2018 - FN	Ministry of Health	Delay	A complaint alleging that he was working with Machakos District Hospital as a radiographer P/No. 1980079128 up until when he retired on 23rdMay 2016 but do date has not received his Pension to date	Initiated an inquiry which is still on-going
1162.	Gakoe Jua kali CAJ/MIGC/062/9 11/18 -FN	Ministry of Interior and Co-ordination of National Government	Unfair Treatment	A Complaint against the Kiambu County Commissioner.	Requested the Complainant to provide further and better particulars.
1163.	Paul Otieno and	Taita Taveta	Unresponsive	A complaint that the Complainants wrote a letter to the	Initiated an inquiry

	June Lydia CAJ/POL/015/3500/18	County Government	official conduct	Respondent on 17th October 2018 regarding delay in updating them on the status of their application for a liquor license but have not received a response to date.	which is still on-going
1164.	Nelson Adero CAJ/MEDU/013/1642/18 - FN	University of Eldoret	Unfair Treatment	A complaint that University of Eldoret has unfairly refused to let the Complainant graduate despite fulfilling all conditions.	Complainant requested to provide supporting documents
1165.	Moses Ngiroin CAJ/M.LAB/017/736/18 - FN	Ministry of Interior and Co-ordination of National Government	Unfair treatment	A complaint against the Minsitry of Interior and Co-ordination of National Government that is unclear	Requested for further particulars and supporting documents
1166.	Madrine Gaturi CAJ/PE/040/2141/18- FN	Private entity	Unfair treatment	A complaint against a private entity that is unclear	Complainant advised to seek legal advice on the remedies available
1167.	Ominde Kominde CAJ/KMTC/012/433/18- FN	Kenya Medical Training College	Unresponsive Official Conduct	A complaint that Respondent has failed to respond to communication from students.	Requested the Complainant for further particulars and supporting documents
1168.	Mohamed Ahmed adan CAJ/KDF/037/249/18- FN	Kenya Defence Force	Unfair Treatment	A complaint alleging that he was a former KDF Soldier Personal No. 87563 and was unfairly dismissed from service and his appeal was not given due consideration	Initiated an inquiry which is still on-going
1169.	The Kenya Alliance of	Mombasa County	Maladministration	A complaint against the Respondent that was addressed to NEMA and copied to our Office.	Requested the Complainant to give an

	Residents Associations CAJ/CG/MSA/068/18/2018- FN	Government			update of the Complaint to NEMA
1170.	James Njeru CAJ/MEDU/013/1628/18- FN	Ministry of Education,Science and Technology	Unresponsive Official Conduct	A complaint that the Principal of Museve Secondary School in Kitui has been sexually harassing students and embezzling funds from the school.	Advised the complainant to report the allegations to the Police and EACC respectively.
1171.	Rassin Saleh CAJ//MIGC/062/925/18- FN	Ministry of Interior and Co-ordination of National Government	Delay	A complaint that the Respondent has failed to pay the Complainant his dues after he carried out repairs on vehicles belonging to the said Ministry. The Work was allegedly carried out in 2015	Advised the complainant that the matter relates to an alleged contract and the same is outside our mandate
1172.	Sheikh Abu Hamza Musa CAJ/CG/BUSIA/100/104/18- FN	County Government of Busia	Maladministration	A complaint that the Respondent has failed to provide a Public Cemetery for the people within the County	Requested the complainant to provide alleged correspondence from the Respondent on the matter
1173.	Kevin Isika CAJ/POL/015/3493/18- FN	Independent Policing Oversight	Unfair treatment	A complaint that the Respondent unfairly closed his Complaint to them.	Advised the complainant to seek legal advice on the

		Authority			available remedies.
1174.	Caxton Mkaya Tole CAJ/POL/015/3501/18- FN	National Police Service	Unresponsive Official Conduct	A complaint that the complainant made a Report of trespass and destruction of Property to Kiembeni Police station under OB Number 18/8/6/2016, but the Police Officers failed to arrest the known perpetrators citing lack of transport as the reason.	Initiated an inquiry which is still on-going
1175.	Fred Ondieki Sagwe CAJ/MEDU/013/1643/18- FN	Teachers Service Commission	Administrative Injustice	A complaint alleging that he was a teacher TSC No. 489731, was removed from the TSC payroll effective October 2018 without any explanation. He alleges that he has not received a letter to show cause nor a dismissal letter	Initiated an inquiry which is still on-going
1176.	Paul Siratei CAJ/MIGC/062/943/18- FN	Ministry of Interior and Co-ordination of National Government	Unclear	A Complaint regarding the Chief of Kapseret Location that is unclear.	Requested the complainant for further and better particulars
1177.	Chege Kinuthia & Daniel Shikuku CAJ/POL/015/3523/18- FN	National Police Service Commission	Unfair treatment	A complaint that graduate Police Constables within the Police Service are not given their dues in accordance with their qualification.	Requested the Complainant for further details and supporting documents.
1178.	Josephat Shete CAJ/IMM/004/340/18- FN	Ministry of Interior and Co-ordination	Unlcear	A complaint that there is stagnation, nepotism, tribalism and lack of promotion for the staff at the National	Requested the complainant for further

		of National Government		Registration Bureau	and better particulars
1179.	Robinson Kanyi CAJ/MTRA/004/394/18- FN	Kenya Airports Authority	Unresponsive Official Conduct	A complaint that the Respondent failed to respond to the Complainant's letter dated 28th September 2018, requesting for reasons for his dismissal from employment.	Initiated an inquiry which is still on-going
1180.	Fred Leparan CAJ/MHEA/012/438/18- FN	Ministry of Health	Unresponsive Official Conduct	A complaint against the Ministry of Health that is .	Requested for better particulars and supporting documents
1181.	Janet Kithome CAJ/MIGC/062/944/18- FN	Ministry of Interior and Co-ordination of National Government	Maladministration	A complaint that the interview process that scheduled for 14th June 2018 for the post of Assistant Chief II of Kwakalui Sub location within Makueni County was unfair and flawed.	Initiated an inquiry which is still on-going
1182.	Nyagem K CAJ/MTRA/004/393/18- FN	Kenya Airports Authority	Unclear	A complaint that was directed to the Kenya Airports' Authority and copied to our office (Unclear)	Requested the Complainant to provide better particulars
1183.	Joseph Mwangi CAJ/POL/015/3521/18- FN	National Police Service	Outside Mandate	A complaint that that the Complainant's matatu Registration Number KCN 559C was unfairly impounded at Juja Police Station, despite a Court Order to release it. The matter is currently in Court; Traffic Case No. 3090 of 2018 at Thika Law Courts	Complainant advised to seek legal advice as the matter is outside our mandate

1184.	Jane Nyoike CAJ/PE/040/2155 /18- FN	Private entity	Outside Mandate	An enquiry as to whether our office handles bank complainants.	Complainant advised to lodge her complaint with CBK
1185.	Duncan Genga CAJ/MLAN/022/1 839/18- FN	Ministry of Lands and Physical Planning	Unfair Treatment	A complaint that the County Land Adjudication OfficerMigori County has unlawfully erected a new boundary between Plot No. 415 and 416 Kolal Adjudication Section, Migori County.	Initiated an inquiry which is still on-going
1186.	Doris Mulekyo Kieki CAJ/PO/047/298 /18- FN	Public Officer	Abuse of Power	A complaint alleging impropriety on the conduct of Hon. Sogomo GathogoSenior Resident's Magistarate Court at Tigania but was addressed to the Judicial Service Commission but has not been responded to	Initiated inquiry which is still ongoing
1187.	Susan Karimi Njue CAJ/M.ENE/021/ 365/18- FN	Kenya Power	Delay	A Complaint that in September 2012, the Complainant paid Ksh 35,000/= to Kenya Power for electricity connection to her house in Manyatta Constituency, Embu County. She was issued with Ref. No 2520201206022 7 but no connection has been made to date.	Initiated inquiry which is still ongoing
1188.	Anonymous Public Officer CAJ/PO/047/299	Kenya National Library	Abuse of Power	An anonymous complaint against the Director; Kenya National Library Service. The complaint alleges that the said Public Officer has looted money from the	Matter rightly addressed to the Ethics and Anti Corruption

	/18- FN	Service		Organization, allegedly bribing Board Members in order to extend his term as the Director	Commisison
1189.	James Moenga – FOR VOK CAJ/KPLC/021/340/18-FN - FN	Kenya Power	Delay	A complaint that the Complainant made a claim to the Respondentdated 22nd December 2018 for compensation for the use of land to erect power lines on Land Parcel No. KISII-EAST KITUTU/KEBIRICHI/317 which belonged to the late Mr. Moenga Nyambasora.	Initiated Inquiry which is still ongoing
1190.	Charles Wahome CAJ/POL/015/3454/18–V.O.K	National Police Service	Abuse of power	Complainant alleges that the OCS Ngong Police Station ordered his appointee to vacate a plot of land left behind by his deceased niece.	Complainant requested to furnish the Commission with copies of relevant documents vide email on 20.08.2018.
1191.	S.W Ndegwa& Co. Advocates CAJ/PRI/001/2062/2018–V.O.K	Prisons Department	Abuse of power	Complainant alleges that his client, Paul Wambui, was assaulted on 11.05.2012 by two prison wardens from Nyeri King'ong'o prison. The issue was as regards mistreatment of the prisoner herein mentioned by the prison wardens.	Letter requesting for more documents and information sent to the Complainant on 23.08.2018
1192.	Andrew KiraguMunyake	Traders Loan Scheme	Civil dispute	Complainant alleged that the Respondent refused to return his title deed which was used as security even	Complainant was advised to seek the

	CAJ/M.IND/020/104/2018–V.O.K			after he cleared his loan.	services of a lawyer on the available legal remedies.
1193.	Samuel Njagi Rufus CAJ/WAT/009/232/18–V.O.K	Ministry of Water & Sanitation	Unresponsive official conduct	Complainant alleges that prior to his retirement where he was working the Ministry as Supervisor, he made a claim of unpaid field allowances of Kshs. 155,025.00 which he incurred between January 1990 and July 1999 but his claim has not been processed to date.	Inquiry ongoing
1194.	Janet Mawia Mwanzia CAJ/FIN/000/785/2018–V.O.K	Ministry of Finance	Delay	A Complaint alleging that she was injured while on the course of duty and That she submitted her documents to Treasury for payment workman's injury compensation even after the same was computed by the Directorate of Occupational Safety and Health Services.	Inquiry ongoing
1195.	Zachariai Guyo Gumi CAJ/PE/040/2121/2018–V.O.K	Private Entity	Civil dispute	Complainant alleges that he is the owner of all that parcel of land known as number 38, Mountain Registration, Marsabit having been registered in his grandfather's name. That the Deputy County Commissioner of Marsabit County, name- Worku Asila subdivided the land. Complainant went to court and obtained orders against the said action.	File closed vide letter dated 14.09.2018

1196.	Hafez Mwangi Nduati & Teresia Wairimu CAJ/M.IGC/062/897/2018–V.O.K	Ministry of Interior and Coordination	Unfair official conduct	Complainant alleges that the area chief in kikuyu did not indicate his name as a beneficiary in an introduction letter which was relied upon by the court to issue a grant of letters of representation in Kikuyu P.M.C.C.SUCC.NO. 248 OF 2017.	Matter was successfully resolved.
1197.	Muriithi Dickson Kithinji CAJ/C.G KAJIADO/081/17 2018–V.O.K	County Government of Kajiado	Delay	Complainant alleges that he applied for subdivision of his parcel of land number NGONG/NGONG/9321 in Kajiado but the same has not been approved to date despite the several follow ups.	Inquiry ongoing
1198.	Teresia Njoki Ndere CAJ/M.FOR/010/125/18–V.O.K	Kenya Forest Service	Unresponsive official conduct	Complainant alleges that she is the widow of David GichukaMwenjera who was employed as a Warden at the Institution who died while in service sometime in 2015 but she applied for her husband's death gratuity and other benefits but the same has not been paid out to date.	Inquiry ongoing
1199.	Elijah Bonyo Juma	Ministry of Labour, Social	Delay	Complainant alleges that that he lodged a complaint with Industrial Area Sub-county Labour Office in 2016 but	Inquiry ongoing

	CAJ/M.LAB/017/716/2018–V.O.K	Security & Services		the same has not been resolved to-date.	
1200.	Charles Rosasi CAJ/M.IGC/062/894/2018–V.O.K	Ministry of Interior & Coordination of National Government	Abuse of power	Complainant alleges that he was assaulted by the area Chief, of Mathare Location in Nairobi County on 4th July 2018. He reported the incident to Pangani Police Station which has been recorded under OB.No.04/06/12/18 and to the ODPP. The DPP has directed the DCI to investigate the matter.	Inquiry ongoing
1201.	VarsityVille CAJ/CG/KIAMBU/072/38/18–V.O.K	County Government of Kiambu	Ineptitude	Complainant alleges that the Liquor Licensing Committee (Ruiru Sub County) has licensed various bars to operate within their estate	Inquiry ongoing
1202.	Brenda Kahenda CAJ/M.EDU/013/1598/18-V.O.K	Higher Education Loans Board	Ineptitude	Complainant alleges that she is a student at Moi university/College and had applied for a loan and was awarded Kshs. 34,000 under her name and ID but the money was disbursed to a different account.	Inquiry ongoing
1203.	Wilson Mutai CAJ/M.EDU/013/	Ndamama Secondary	Unfair official conduct	Complainant alleges that he was employed as a subordinate staff in the school up until sometime in 2014 when the Respondent terminated his employment but	Inquiry ongoing

	1597/18	School		has never been paid his terminal benefits as computed by the labour officer to date.	
1204.	Mary Ogutu CAJ/E.PRO/020/110/2018-V.O.K	Export Promotion Council Zone	Unfair official conduct	The Complainant alleges that she was employed as an administrator up untilwhen she was served with a Notice of Intention to be retired on grounds of public interest by the respondent.	Complainant advised to lodge a complaint with the labour office and to seek advice from a lawyer of her choice on the civil remedies available to her.
1205.	Members of staff of tuk CAJ/TU/013/1617/18-V.O.K	Turkana University	Unfair official conduct	Complainant alleges discrimination, unfair treatment and nepotism by the administration of Turkana University.	Complainant was requested to supply us with further and better particulars.
1206.	Anonymous CAJ/EACC/026/203/18-V.O.K	Ethics and Anti-Corruption Commission	Abuse of power	Complainant alleges harassment and intimidation by an EACC officer. His letter was however addressed to the relevant office.	Complainant was requested to supply us with further and better particulars.
1207.	Nathan Gitonga	Judiciary	Delay	Complainant alleges delay in typing of a court order in Maua CMCC No. 5 of 2017 – Daniel Wahome vs Nathan	Complainant was referred to the Judiciary

	M'iringo CAJ/JUD/001/2085/18-V.O.K			Gitonga	Ombudsperson for reolution of the matter.
1208.	Arch. Christopher Otieno Ondiek CAJ/PSC/016/131/18-V.O.K	Public Service Commission	Delay	Complainant alleges that he was employed by Nairobi City County(NCC) as an Architect 1 following his secondment thereby the then Ministry of Lands. He was dismissed by NCC for no lawful reason sometime in 2017. He appealed against the same but is appeal has not been heard to date.	Inquiry ongoing
1209.	David Ngari Njeru HUD/EMBU/M.IGC/062/196/18-V.O.K	Civil Registration Department	Delay	Complainant alleges that he made an application to be issued with a certificate of birth for his daughter on 30.05.2018 but there's delay in issuance of the same.	Inquiry ongoing
1210.	Hannah Kichoi CAJ/CG/T.TAVETA/057/18/2018-V.O.K	TaitaTaveta County Public Service Board	Maladministration	Complainant alleges that she applied for a Clerical position that was advertised sometime in November 2018 but was not selected.	Complainant advised to seek reasons as to why she was not selected for the job under the Access to

					Information
1211.	James Odemba Akongo CAJ/PO/047/291/18-V.O.K	Public Officer	Inaction	Complainant alleges inaction on the part of the Respondent(the name of the officer and public office were yet to be provided by the complainant) that the Respondent has failed to submit supporting documents to the Ministry of Interior for processing of Complainant's payment of decretal amount since 2016.	File to be closed. Respondent confirms that Complainant has filed a suit-Millimani H.C JR No. 58/17 to compel the Government to pay his dues as awarded by the Court. Respondent also confirms that the said documents had been forwarded to the Ministry of Interior.
1212.	Charles Kahuthu Mwariri CAJ/M.IGC/062/917/18-V.O.K	Ministry of Interior	Maladministration	Complainant alleges that a Mr. Daniel Mukundi has planted crops on a road reserve adjacent to his home hence impeding construction of a road to his home.	Complainant advised to report to the local administration, to the police or to seek court redress and to update the Commission within 30 days.

1213.	Leonard Mwobia HUD/EMBU/M.IND/020/17/18-V.O.K	Ministry of Industry, Trade and Cooperatives	Unresponsive official conduct	An allegation that the Complainant who is a litigant before the Cooperative Tribunal in Gichugu Housing Cooperative Society Limited V. Leonard Mwebia, No. 355/10, has not been furnished with copies of proceedings despite several requests since the file was missing, lost and/or misplaced.	Complainant was referrednto the Judiciary Ombudsperson for resolution of the matter.
1214.	Violet Kagena CAJ/POL/015/3503/2018-V.O.K	National Police Service	Unfair official conduct	Complainant alleged that the OCS Kakamega Police Station and his deputy confiscated her title deed for land parcel number KAKAMEGA/BUGINA/728 and other items for investigations relating to a piece of land she owns.	Complainant was referred to IPOA for resolution of the matter.
1215.	Margaret Aluoch Opany CAJ/M.LAN/022/1827/18-V.O.K	Ministry of Lands and Physical Planning	Manifest injustice	Complainant alleges that she bought a parcel of land reference number NAIROBI/BLOCK 106/686 but when she went to process her title deed, she was informed that the land had been registered in a different person's name under unclear circumstances.	Inquiry ongoing
1216.	C.K Areba& CO. Advocates for Baraza Manueli	National Police Service	Inaction	Complainant alleges that he was involved in a road traffic accident at Athi River Area. He consequently lodged a report vide OB No. 5/25/10/2017 but was not	Inquiry ongoing

	Odandayo CAJ/POL/015/3499/18-V.O.K			assisted by Athi River Police Station.	
1217.	Michael Hassan CAJ/M.LAB/017/737/18-V.O.K	Ministry of Labour	Delay	Complainant alleged he was an employee of Kitui County Labour office and that they had delayed in paying his dues amounting to Kshs. 245,700. He had not reported the matter to the Labour office for assistance.	The matter was referred to the relevant office for resolution of the matter.
1218.	Francis Chepkwony CAJ/M.IGC/062/926/18-V.O.K	Ministry of Interior and Coordination of National Government	Civil dispute	Complainant alleged that an un-named individual had grabbed land belonging to Cheptuech Primary School in Kuresoi South Sub-County in Baringo County.	The Complainant was referred to the National Land Commission for resolution of the matter.
1219.	M'njau& Mageto for Stephen Orenge CAJ/NLC/022/1830/18-V.O.K	National Land Commission	Abuse of power	An allegation that the National Land Commission, Kajiado County purported to investigate a matter involving a private land which had been determined by the court. Case No. Kajiado CMCC ELC No. 274/2010 Wilson S. Lusalenge –vs.- S.W. Oerenge	Inquiry ongoing

1220.	Wilson Mutai Maroa CAJ/M.PLA/008/212/18-V.O.K	CDF Kuria East	Access to Information	Complainant sought information on projects and bursaries in all the wards in Kuria East Constituency.	Inquiry ongoing
1221.	Miriam Andisi Maboni CAJ/PE/040/2145/18-V.O.K	Private Entity	Inaction	An allegation regarding non-payment by an employer who is in the construction industry where the complainant was employed as a secretary but had not been paid her dues for over three months that she had worked since June 2018.	File closed vide letter dated 26.11.2018
1222.	Symon Peter Njora CAJ/PEN/000/1081/18-V.O.K	Pensions Department	Delay	Complainant alleges delayed payment of his NSSF benefits and his NSSF number is 23465686885.	Complainant was requestedto supply us with further and better particulars.
1223.	Dolline Kathure Kinyua CAJ/M.EDU/013/1645/18-V.O.K	Star of Hope Secondary School	Manifest injustice	Complainant alleges that the Respondent, a school where she worked as a teacher, stopped paying her salary and remitting her NHIF and NSSF contributions when she developed pregnancy related complications.	Inquiry ongoing
1224.	James Gatumu	Kenya	Unfair	Complainant alleges that he was charged with the	Complainant informed

	CAJ/M.DEF/037/250/18-V.O.K	Defence Forces	treatment	offence of murder in 2006 but released after being in remand for 27 months. It was during that period that he was discharged from the Kenya Defence Forces where he was employed as a Constable. Complainant sought compensation.	to seek advice from a lawyer of his choice on civil remedies available to him since Commission lacks jurisdiction to proceed with the conduct of his complaint.
1225.	Pius Wilson Siyah CAJ/ATI/POL/015/3525/18-V.O.K	National Police Service	Unresponsive official conduct	Complainant alleges that he was employed under the Police Dog Unit Service No: 59181EX sought information relating to his dismissal but the same was ignored.	Inquiry ongoing
1226.	Jacob Kwachi Oyengo CAJ/M.LAN/022/1638/2018-V.O.K	Ministry of Lands and Physical Planning	Inaction	Complainant alleges that the Land Registrar and Surveyor, Busia, were ordered vide BUSIA CMCC NO. 41 OF 2009 *Michael OkombeDailo V Jacob KwachiOnyiengo* to place beacons on the boundary of the parties' lands but have not done so despite asking the Complainant to pay all the requisite fees.	Inquiry ongoing
1227.	Roselyn OpeL for Brad Relief CAJ/CG/EMBU/0	County Government of Embu	Inaction	Complainant alleges that Brad Supplies & Logistics supplied items worth Kshs. 450,000 to Embu Provincial General Hospital on credit in 2016 but the same has not	Inquiry ongoing

	89/14/18-V.O.K			been paid.	
1228.	Joseph Maritim Kiplagat CAJ/M.WIL/010/130/18-V.O.K	Kenya Forest Service	Inaction	Complainant alleges thathe fell ill in 2012 and was admitted at Kericho District Hospital during which time his salary as an employee of Kenya Forest Service was stopped and the same has not been released to him despite having resumed his duties in May 2013.	Inquiry ongoing
1229.	Saphan Ochieng CAJ/PE/040/2158/18-V.O.K	Private Entity	Unfair official conduct	Complainant alleges that his contract was wrongfully and unfairly terminated by his employer, Tunit Car Center.	Complainant was advised to consult lawyer of his choice on the available legal remedies.
1230.	Koskei Karanja& Co. Advocates CAJ/M.LAN/022/1840/18-V.O.K	Ministry of Lands and Physical Planning	Inaction	Complainant alleges that he requested for certified copies of transfer forms and green card in respect of land parcel number KJD/NTASHART/13644 from the Kajiado Lands Registrar but the request was not granted.	Inquiry ongoing
1231.	Moseti& Associates CAJ/M.LAN/022/	Ministry of Lands and Physical Planning	Inaction	Complainant alleges that they requested for certified copies of green cards for land parcels number KJD/EWUASO-KEDONG/3904, NGONG/NGONG/31273 and NGONG/NGONG/31269 from the Ngong Lands	Inquiry ongoing

	1841/18-V.O.K			Registrar but the request was not granted.	
1232.	Cleus Watako Lutta CAJ/JUD/001/2111/18-V.O.K	Judiciary	ineptitude	Complainant alleges loss of court file in *KAKAMEGA HC JR NO. 6 OF 2017* in which he is a party.	Complainant was referred to the Judiciary Ombudsperson for resolution.
1233.	John Odhiambo CAJ/M.LAB/017/714/2018	Ministry of Labour and Social Protection.	Maladministration	A complaint alleging there is fraud in the administration of the payments of the cash transfer program for the elderly. The complaint furthers that although the program releases the money every two months, the same is withheld for four months, and only includes a payment for two months which amounts to fraudulent retainer of some monies.	Matter referred to the Ministry of Labour &B Social Protection.
1234.	Daniel NjengaKamau CAJ/CG/NKR/063/26/2018	County Government of Nakuru	Unresponsive Official conduct	A complaint alleging that he is the registered owner of all that parcel of land known as of LR Mwichiringiri Block 1/191 and that a county road to join the Nairobi- Nakuru Highway and Mahi Mahiu at Kinungi was built adjacent to his house. As the result his entrance was blocked and as the road was slightly raised, created a dam effect, so any time it rains his land is flooded. He has complaint severally to the County Government of Nakuru, but despite acknowledging that there is a serve issue, the	Initiated inquiry which is ongoing

				County Government has failed to adequately handle the same.	
1235.	Mohamed Abdi Sallah CAJ/POL/015/3446/2018	National Police Service	Abuse of Power	A complaint that the OCS of Central Police Station abused his office by arbitrarily arresting the complainant (and others who are the complainants clients) and charging them before a court of law in Milimani Criminal Case No. 1366 of 2018. The complainant alleges the same is a civil matter, and involving him in a criminal case is meant to adversely affect the same.	Complainant advised to continue with the matter before the court until its logical conclusion.
1236.	LameckKipchumbaMaiz & Walter AkamaNyakundi CAJ/M.TRA/004/381/2018	Kenya Airports Authority	injustice	A complaint regarding discrimination by KAA in the recruitment of security wardens for JKIA. The complainants allege that they are both NYS service men who applied for KAA recruitment that was held in Naivasha from 26th to 28th June 2018 and despite meeting all the qualifications listed by KAA in their letter of 12th June 2018, out of 50 successful candidates, none was a person with disabilities.	Initiated inquiry which is ongoing
1237.	Samuel T. Mabih and Alphanus C. M. Kisingu CAJ/CG/NRB/060/231/2018	County Government of Nairobi	Unresponsiveness official conduct	A complaint against the County Government for failing to upgrade seconded Senior Charge Hands and Senior Building Inspector's as per a circular from the Public Service Commission dated 5th July 2017. The officers had been seconded to the County Government and they ought to have upgraded them from Job Group J to Job Group K with effect from the date of the said circular. The County Works Officer vide the letter dated 20th July 2017 advised the County Secretary of the same by	Initiated inquiry which is ongoing

				forwarding a list of those to be upgraded, but to date they are yet to be upgraded. The affected officers have complained severally to no avail.	
1238.	George Magolo CAJ/HELB/013/1569/2018	Higher Education Loans Board	Injustice	A complaint of unfairness regarding the calculation of his loan and repayments thereon. The complainant alleges that he fully repaid his loan in December 2005 when it was fully deducted from his redundancy dues from Safaricom. However, in late July 2018 he was called and advised that he has an outstanding HELB loan balance of Kshs 540,000 and he ought to take advantage of the waiver on interest payments. It was discovered that in December 2005, he owed Kshs 8000 and not 3000 as was deducted from his final dues	Complainant requested for further and better particulars.
1239.	All Kenya Institute of Management Lecturers CAJ/M.LAB/017/713/2018	Ministry of Labour and Social Protection	Unresponsive Official Conduct	A complaint against the Ministry for failing to investigate their claims of non-payment of salaries since August 2017. The complainants raised this matter with the Ministry vide the letter of 26th July 2018, and they are yet tor receive any assistance thereon.	Initiated inquiry which is ongoing
1240.	William Kiyech CAJ/M.IGC/062/	Ministry of Interior and Coordination	Land Dispute	A complaint that the Area Chief for Kisionep Location in West Pokot County colluded with her family members to disinherit her and sell their fathers land.	Complainant was advised to consult a lawyer of her choice on

	891/2018	of National Government			the available legal remedies.
1241.	Joel Muriithi CAJ/POL/015/3447/2018	National Police Service	injustice	A complaint that Thika Criminal Case No. 153 of 2015 was dismissed as a result of non-appearance by the investigating police officers from Makuyu Police Station. The complainant alleges that this was deliberate by the officers to scuttle the case where the complainant's child was attacked by neighbours with a machete.	Matter referred to the Office of the Director of Public Prosecutions.
1242.	Residents for Vipingo Sisal CAJ/PE/040/2016/2018	Private Entity (Vipingo Sisal Estate Farm and Hussein Dairy Farm)	Land dispute	A complaint regarding historical land injustice. The complainants allege that Plot No. LR No. 5025/98/III/MN was transferred to Hussein Dairy Farm without considering that the land historically belongs to the community in Vipingo. This led to forcible evictions of some residents to pave way for the farm.	Matter referred to the National Land Commission for resolution.
1243.	Musungu Welfare for JafredWanzala CAJ/PE/040/2107/2018	Private Entity	Boundary Dispute	A complaint that on 5th July 2018 Patrick Kulecho uprooted 21 sisal plants in an attempt to change the boundary between himself and Mr. Jafred Wanzala which is under MTWAPA/MOMBASA/228	Complainants advised to report this matter to the Land Registrar.
1244.	Peter WariuNjuguna	Ministry of Interior and Coordination	Abuse of Power	A complaint that the Area Chief for Kinungi Location in Nyandarua County removed a caution that was placed on LR Naivasha/Mwichiringi Block 3/885 (kinungi) that	Complainant was advised to consult a lawyer of her choice on

	CAJ/M.IGC/062/893/2018	of National Government		was placed by the beneficiaries of the estate when their father attempted to sell the property below market value.	the available legal remedies.
1245.	Anonymous (LangataWomens Prison Officers) CAJ/M.HEA/012/427/2018	National Hospital Insurance Fund(NHIF)		The complainants seek better information regarding their rights and benefits under the NHIF medical Scheme.	Matter referred to NHIF for sensitization
1246.	Lillian Njoki CAJ/POL/015/3445/2018	National Police Service	Improper official conduct	A complaint that when she was arrested, the police at Thika Police Station failed to release her personal effects including a mobile phone and Kshs 2000 which were in her possession at the time of her arrest.	Complainant requested to supply us with further and better particulars.
1247.	Stephen MwangiNdwati CAJ/OP/046/29/	Office of the President	Delay	A complaint alleging delay by the Power of Mercy Advisory Committee) to determine an application for a conditional pardon that was made in 2001. This was after he was sentenced to life imprisonment after being convicted for robbery with violence. A file was opened at the committee under REF: 635/01/2001, but to date he is yet to receive any update on his application.	Initiated inquiry which is ongoing

	2018				
1248.	ZenahRashidah CAJ/KFS/010/126/2018	Kenya Forest Service	Unresponsive Official Conduct	A complaint that the Kenya Forest Service has failed to adhere to a Court Order that was issued on 10th July 2018 inKakamega Cr. Case No. 1080 of 2018 by returning the exhibits (charcoal) to her after the same was confiscated pending the determination of the case. The complainant was arrested with 82 bags of charcoal but after her arrest the complainant escorted the officers to store where they took another 48 bags making a total of 130 bags of charcoal were seized.	Initiated inquiry which is ongoing
1249.	Patrick MainaMunene CAJ/PO/047/287/2018	Public Officer-William Thuku Regional Coordinator; Nairobi	Abuse of Power	A complaint that on 10th May 2018, the Reginal Commissioner directed a contingent of administrative police officers to invade the complainant's property L.R. 15400/2 in Sosian Estate along Spine Road in Kayole/ Donholm Area. The complainant alleges that the Regional Commissioner has several vested interests in the land.	Initiated inquiry which is ongoing
1250.	Margaret Mosango CAJ/C.G/KITUI/054/9/2018	County Government of Kitui	Unfairness	A complaint regarding unfair dismissal. The complainant was competitively recruited by the County Government of Kitui for the position of Personal Secretary III by the County Public Service Board. When she was selected, she wrote a letter to the Ministry of Agriculture, which was her employer at the time, and requested for transfer of service from Ministry of Agriculture. She duly served her probation period and confirmed to the permanent	

				and pensionable terms with the Kitui County Vide the letter dated 31st of July, 2018, the Board wrote a letter the Principal Secretary Ministry of Agriculture, State Department of Crops Development stating that at no time did the Board request a secondment and that non-disclosure of her competitive recruitment by the Board amounted to deceit. The letter then dismissed her from the Board which the complainant contends was unfair.	
1251.	Family of Timothy Chege CAJ/M.IGC/062/898/2018-SAK	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint that the Chief at Magina Area, Kiambu County trespassed on the complainants parcel of land known as RIAMBAI/KIRIGIT/3201.	Intiated an inquiry which is ongoing.
1252.	Wesley K. Langat CAJ/M.HEA/012/43/2018	Ministry of Health	Unresponsive Official Conduct	A complaint that the Ministry has failed and neglected to adequately forward the necessary documents for the pension for Mr. Joseph Kipkirui Langat peronal number 234578968485 who retired in 2014. The Pensions Department requested further clarification dated 21st March 2018, but to date the responsive officer at the Ministry has delayed in responding to the same,resulting in further delaying in paying the outstanding pension.	Initiated inquiry which is ongoing
1253.	David	Attorney	Delay	A complaint that the Attorney General has failed to settle the decretal sum in Nairobi HCCC No. 51 of 1983	Initiated inquiry which is

	KyenzeWambua CAJ/O.PRE/046/30/2018	General		since the same was rendered in1984.	ongoing
1254.	MbuguaNgugi for Red Fox Co. Ltd CAJ/MESPT/020/109/2018	Micro Enterprises Support Programmes Trust (MESPT)	Unresponsive official conduct	A complaint against the Micro Enterprises Support Programmes Trust (MESPT). On 21st January 2017, Red Fox Communicationsentered into a business relationship with MESPT to provide project management services for the roll-out of a BDS Call Centre to support various stakeholders in targeted agricultural value chains based on my concept submitted to MESPT in late 2015 / early 2016. The MOU agreement terminated on 20th January 2018 despite paying them for the services rendered.	Initiated inquiry which is ongoing
1255.	GN. Musemayote CAJ/PSC/016/126/2018	Public Service Commission	Manifest Injustice	A complaint regarding promotion of staff at the National Treasury. The complaint alleges that at the beginning of the 2017/2018 FY the Public Service Commission advertised for several jobs at the Ministries of Education, Industrialisation and National Treasury. However, the complainant noted that a job at the same scale differed in qualifications and experience between the Ministries.	Matter referred to Public Service Commission for resolution.

1256.	Joseph KamauGichuki CAJ/M.LAB/017/721/2018	Ministry of Labour	Unresponsive Official Conduct	A complaint against the county Labour Office in Nakuru. The complainant alleges that the Labour Office and his former employer reached a settlement of Kshs 26,562 for wrongful dismissal. However, to date the Labour Office has never enforced the agreement to the detriment of the complainant.	Initiated Inquiry which is ongoing
1257.	Anonymous CAJ/M.FIN/000/1071/2018	National Treasury	Unfair Treatment	A complaint on behalf of the Finance Officers who were employed in 2009 by the National Treasury. The entry level for Finance Officer III is Job Group J and the qualification is Bachelor of Commerce Degree and CPA (K). This is unlike the qualification for Accountants which either Bachelor of Commerce or CPA (K) and their entry level is Job Group K for those who have CPA (K). Moreover, the finance officers that joined in 2009 have only been promoted once to Job Group K unlike the accountants who are in Job Group M. Finally, transfer of finance officers is marred with favouritism and tribalism.	Initiated inquiry which is ongoing
1258.	Lina Ngereza for Kevin Njuguna CAJ/POL/015/3476/2018	National Police Service	maladministration	A complaint regarding unlawful detention. The complaint alleges that on 26th September 2018, Mr. Kevin Njuguna was arrested by Police Officers at Kamkunji Police Station, and had not been released by the 28th September 2018. This was following an altercation at a Bar on 25th September 2018 which he reported, but was consequently arrested	Matter closed as the same has been resolved.

1259.	Jackson MutembeiKiberenge and Others CAJ/KRC/004/390/2018	Kenya Railways	Unfairness	A complaint regarding the balloting for the stalls in Soweto East Kibra. The complainants allege that the stalls they were in possession of were allocated to other parties. Subsequently, the parties lodged consents to have the stalls revert to the occupiers, but the same has never been effected.	Initiated inquiry which is ongoing
1260.	George OdhiamboOduor CAJ/M.IGC/062/910/2018	Ministry of Interior and Coordination of National	Abuse of Office	A complaint that the Chief and Assistant Chief for South Ugenya Location in Siaya County have been maliciously arresting the complainant's brother with a view of intimidating him following a land ownership dispute. The arrests are neither posted in the OB nor has he ever been charged.	Initiated inquiry which is ongoing
1261.	Dennis Lunani Mwanza for Kenya Yetu CBO CAJ/ATI/M.IGC/0	Ministry of Interior and Coordination of National Government	ineptitude	A complaint regarding the state of implementation of S. 15 of the Kenyan Citizenship and Immigration act, 2011. The complaint alleges that the government has not fulfilled its obligations to ensure those who are stateless are granted citizenship.	Complainant advised accordingly.

	62/909/2018				
1262.	Peter KibochaMaina CAJ/000/1072/2018	National Treasury	Delay	A complaint regarding the fact that the Retirement Benefit Appeal Tribunal has not been constituted since February 2017. The complainant lodged a complaint regarding his pension benefits under Appeal No. 2 of 2016 and the same has not been decided as the term of the members lapsed in February 2017.	Matter referred to the Judiciary for resolution.
1263.	Fredrick KithinjiMutia CAJ/JUD/001/2076/2018	Judiciary	Maladministration	A complaint regarding Meru Civil Suit no. 423 of 2004 was finalized on 18th February 2016 but the inhibitory orders placed on L.R No. Amwathi /Maua/12988 And L.R No. Kiegoi /Kinyanka/30 have never been removed by the Court since February 2016. Every time the complainant goes to the Court, they are advised that the file cannot be traced.	Matter referred to the Judiciary Ombudsman.
1264.	Peter MwauraKehu CAJ/M.IMM/003/337/2018	Civil Registration Office	Delay	A complaint of delay in processing the birth certificate for the complainant's child. The application was made in April 2018.	Matter successfully resolved

1265.	The Economy of Creativity CAJ/NAS/043/9/2018	National Assembly	Unclear	A complaint requesting the review of the Film and Stage Plays Act Cap. 222	Matter forwarded to the National Assembly
1266.	Anonymous CAJ/PSC/016/128/2018	Public Service Commission	Manifest Injustice	A complaint regarding the recruitment for public service: secretary, productivity – one (1) post - v/no.46/2018. As per the PSC website, all recruitments are "equal opportunity for all". The aforementioned position requires that *"for appointment to this grade, an officer must have:* *iv) an advanced certificate for productivity practitioners lasting not less than three (3) weeks from a recognized institution".* The complaint states that course is not offered anywhere in Kenya. Indeed no such "recognized institution" offering such a course exists in Kenya.	Initiated inquiry which is ongoing
1267.	Willy Nganga CAJ/POL/015/3473/2018	National Police Service	Unresponsive Official Conduct	A complaint that a GSU Officer named JuvelWafula attacked and beat Mr. Willy Nganga on 2nd May 2015. The complainant sustained fractures on both hands, shoulders and ribs which resulted in a hospital bill of Kshs 69,000. To date the Police have failed to investigate the matter with a view of disciplining the officer	Matter forwarded to IPOA

1268.	Kevin ZavaniEssendi and Others CAJ/M.LAB/017/727/2018	Ministry of Labour and Social Protection	Unresponsive Official Conduct	Acomplaint against the Sub-county Labour Office in Industrial Area where a complaint was made about unfair labour practices that their employer, Dodi Auto Tech Ltd had subjected them to. While the Labour Office had initially taken steps to address their complaint, they are concerned that the matter has since stalled and would like the Office to expeditiously address their complaint to its logical conclusion.	Initiated inquiry which is ongoing
1269.	Charity WairimuKing'ori CAJ/M.IGC/062/906/2018	Ministry of Interior and Coordination of National Government	Injustice	A complaint regarding a succession matter. The complainant was the first wife of the deceased, and at the time of his demise, his second wife and children laid claim to land belonging to him without any reference to his first family.	Complainant advised to consult a lawyer of her choice on the av
1270.	Zuber Hassan Mohamed CAJ/I.IMM/003/336/2018	National Registration Bureau	Delay	The complainant allegedly applied for a national identification number in December 2017 and was issued with waiting cardnumber 345675857575 while he was resident in Migori County. He has since been following up on his application to no avail. He also alleges that his waiting card was confiscated by the Police and subsequently destroyed. He attributes the delay and the manner in which he has been tossed from office to office with no assistance to the fact that he is Kenyan of	Initiated inquiry which is ongoing

				Somali origin.	
1271.	Hakiza Wanaume CAJ/M.LAN/022/1812/2018	Ministry of Lands and Physical Planning	Unfair Treatment	A complaint that the Nyandarua County Land Registrar failed to effect a court order in Succession Cause No. 327 of 2016 after alleging the same was vague.	Complainant was advised to consult a lawyer of her choice on the available legal remedies.
1272.	Concerned MCA's of Kiambu County Assembly CAJ/PO/047/289/2018	Public Officer-Stephen Ndicho (Speaker County Assembly of Kiambu)	Abuse of Power	A complaint of interference of the public procurement processes and nepotism in promotions and recruitment. The complaint further states that the Speaker has on several occasion given ill-advised directions to members of staff to flout procurement processes.	Matter correctly addressed to EACC
1273.	Martha WanjiruNjogu CAJ/CG/KIRINYA	County Government of Kirinyaga	Delay	A complaint that the County Government has failed or neglected to pay her company for the supply of Wimbi and tea leaves to Kerugoya General Hospital between 20111 and 2012. The supply was under the award for tender KIR/KRG/012011/2012 for Kshs 76,320.	Initiated inquiry which is ongoing

	GA/096/5/2018				
1274.	Wilfred David KamauMuchoki CAJ/M.FIN/000/1078/2018	Kenya Revenue Authority	Delay	A complaint that KRA has failed to release the complainant's passport after the same was confiscated in November 2017 following an investigation of fraudulent declaration of import duty.	Complainant advised to consult a lawyer of his choice on the available legal remedies.
1275.	Mital Shah CAJ/CG/NRB//060/235/2015	County Government of Nairobi	Unresponsive official conduct	A complaint of unresponsiveness by the County Government when the complainant raised the fact that the street lighting on Mpaka Road Parklands & Westlands, Bhanderi Road, Parklands Road, 1st Parklands Avenue, 3rd Parklands Avenue, Taarifa Road where on during the day which is waste of resources. The County Government acknowledged receipt of the complaint, but over two months after the matter was raised, no action had been taken	Initiated inquiry into the matter which is ongoing.
1276.	Owaga & Associates Advocates CAJ/PE/040/2138/2018	Private Entity	Private Entity	A complaint against Eaton Towers who wish to erect a tele-communications mast at GichecheniSentate Area off Muhuri Road on Plot No. Dagoretti/Ruthimitu/833 without any consideration for their proximate neighbours. The neighbours allege that the building managers at no time conducted any public participation or sensitisation.	Matter referred to NEMA for consideration

1277.	JosephNjunjiriMuriithi CAJ/HUD/NYERI/M.ENE/021/32/2018	Kenya Power	Manifest Injustice	A complaint that Kenya Power has refused to connect KambiTigithi Project in Nyeri to power connection.	Matter closed as it emerged the complainant had not paid the requisite fees for connection
1278.	Timothy Paul Migwi CAJ/M.LAN/022/1822/2018	Ministry of Lands	Inaction	A complaint that the Chief Land registrar has failed to register the Order in Nairobi CMCC of 1325 of 2006 which stated that Nairobi Block 63/323cancel certain names and the same be put in the name of the complainant, but despite lodging the same with the Ministry in January 2012, the same is yet to be effected.	Initiated inquiry which is ongoing
1279.	Albert Aluvisia CAJ/IRA/000/1079/2018	Insurance Regulatory Authority	Delay	A complaint that the Authority has failed to address his complaint regarding united Insurance Company (Under Statutory Management by the Authority). The matter regards the payment of a decretal amount In Nakuru CMCC No. 783 of 1998.	Initiated inquiry which is ongoing
1280.	Anthony Gatheca for	Communications Authority	Delay	A complaint that (CAK) has failed to pay him for services procured for the provision of integrated	Initiated inquiry which is

	Transcend Media Group CAJ/M.INF/023/156/2018	of Kenya		marketing communication services with the Authority for three years from May 2015_the same was extended until 30th June 2018. Since the expiry of the contract they are yet to receive any payment for the services rendered and the balance stands at Kshs 22, 627,521.	ongoing
1281.	Evans OlitaPapai CAJ/POL/015/3488/2018	Directorate of Criminal Investigation	Unresponsive Official conduct	A complaint regarding the issuance of a certificate of good conduct.The complainant alleges he was tried and discharged of the offence of breaking and entering in 2007, but to date he is unable to be given a certificate of good conduct without the record reflecting the case is still pending,	Initiated inquiry which is ongoing
1282.	Hassan N. Lakicha &Company Advocates for Adan Ibrahim Bare CAJ/MED/012/432/2018	Kenya Medical Practitioners and Dentists Board	Unresponsive official conduct	A complaint regarding delay in giving the outcome of a matter that was filed at the Board on medical negligence by a doctor at Mater Hospitalsometime in 2018 and to date they are yet to receive any update hereon.	Matter addressed to the correct office

1283.	Leonard Mwebia CAJ/JUD/001/2078/2018	Judiciary (Cooperative Tribunal)	Inefficiency	A complainant regarding a missing file in Cooperative Tribunal Case No. 355 of 2010. The complainant is seeking proceedings of the same to enable him appeal, but the same has not been available.	Matter referred to the Judiciary Ombudsperson for resolution.
1284.	George O. Odhoji CAJ/PO/047/288/2018	Public Officer	Abuse of Power	A complaint that vide the tele-conversation on 2nd July 2018, the complainant's wife (Ms. Caroline Atieno) received a threatening call from Phylis Muhonja, Assistant Chiefof Awendo location in Siaya County. The officer stated that Ms. Atieno ought to vacate her house or face further consequences. The officer did not state neither her name or position, nor the reason for the vacation notice. They discovered it was the Assistant Chief by sending the number Kshs 5 to get an m-pesa message with the necessary details.	Matter addressed to the correct office to handle the matter.
1285.	Eng. Joseph Mungathia M'Mwereria CAJ/JUD/001/2091/2018	Judiciary	Unfair Treatment	A complaint against the judiciary where the complainant alleges he was never served with a notice to appear or enter a defence. The matter was determined and he is seeking an appeal against the decision.	Complainant advised accordingly
1286.	Robert Mwaniki Njeru	Public Service Commission	Unresponsive official conduct	A complaint of salary discrepancies ... the complaint alleges that there have been discrepancies in this salary since he was employed by the Ministry of Culture and Social Services as it was then, in 1982. He was employed	Complainant requested to supply us with further and better particulars.

	CAJ/PSC/016/134/2018			as a youth polytechnic instructor at Mutongumi Village Polytechnic where he earned Kshs 2790 until 1992 when he was transferred to Kathageri Youth Polytechnic where he earned Kshs 3890. He wants the difference between the two to be paid for the period 1982 to 2001.	
1287.	West Pokot Residents Association CAJ/CG/WESTPOKOT/121/5/2018	County Government of West Pokot	Abuse of Power	A complaint against the Governor for West Pokot County who allegedly has been paying his Deputy Governor Nicholas Atudonyang his full salary yet he is in the United States. Moreover, the complaint alleges that the Office of the Governor has a contingent of 6 persons who are special directors within his office without any competitive recruitment process including the clerk of the County Assembly. Finally, the Governor sent 20 county officers on leave in August 2017, but continues to pay them a salary without reporting to work for over a year.	Matter already before EACC.
1288.	Masana Youth Development Group CAJ/PE/040/2139/2018	Private Entity	Outside Mandate	A complaint regarding the state of Mwoki Quarry in Vihiga County. The complainant alleges that there was an agreement for Chinese Overseas Construction Company (COVEC) to mine at the quarry to obtain hard stones for road construction. The agreement stated that once the same was completed, the quarry would be rehabilitated into a community playground. However, since the conclusion of mining in April 2018, no steps have been taken to rehabilitate the quarry.	Matter referred to the County Government for resolution.
1289.	Isaac	Ministry of	Unresponsive	A complaint that the Ministry of Labour has failed to act	Initiated inquiry which is

	AgwengeOrao CAJ/M.LAB/017/731/2018	Labour	Official Conduct	on an employment dispute between the complainants has his from employer-_Fish Processors (200) Ltd- after he was dismissed without any dues after 23 years. The complaint alleges that the Ministry of Labour advised that he ought to get a dismissal letter before the act, but his employer is refusing to give him the same resulting in the Labour Department refusing to act on his complaint.	ongoing
1290.	Postal Corporation Staff CAJ/M.INF/023/151/2018	Postal Corporation of Kenya	Abuse of Power	A complaint regarding the floutingof Human Resource Policy during the recent recruitment for senior positions conducted in August to September 2018 for managerial positions at the institution. The employees allege unfair treatment and abuse of power in the recruitment process.	Initiated inquiry which is ongoing
1291.	Hellen Kyungu CAJ/CG/060/238/2018	County Government of Nairobi	Unresponsive Official Conduct	A complaint of noise pollution against Jikoni restaurant that's at the corner of Laikipia Road and Migori Road. The complaint is on behalf of residents of Laikipia Villas who allege since its opening, the bar has been blasting loud music and noise each time the restaurant has guests/events from daytime to late in the night especially on weekends. They have reported this matter to the Police and County Government on several occasions, but no action has been taken.	Initiated inquiry which is ongoing
1292.	Abdirahman	Ministry of	Abuse of	A complaint against the Assistant Chief AdowBirikk of	Matter forward to the

	Mohamed Abdile CAJ/M.IGC/062/941/2018	Interior and Coordination of National Government	Power	MaalimSalaat Location in Wajir County for inciting members of the public to claim land that belongs to the complainant. The land is outside his jurisdiction but he has been inciting residents to lay fences around the area and claim ownership of the same. The Assistant Chief on several occasions between 2015 and 2016, removed beacons to the detriment of the complainant	County Commissioner for Wajir.
1293.	Persons Affected by Project Rehabilitation and Capacity Enhancement of James Gichuru Road CAJ/NLC/022/1833/2018	National Land Commission	Delay	A complaint by the affected persons of the upgrade of James Gichuru-Rironi Highway (A104). That in 2015 KeNHA and NLC began the compulsory acquisition process in the Uthiru- Zambezi Section for the rehabilitation and capacity enhancement of James Gichuru Road Junction-Rironi Highway. In 2015, suveryors from Kenha Marked the buildings and areas for acquisition. In 2018, most affected persons where given their letters of offer, but to date they have not been paid. Moreover, some parties whose properties were marked for demolition have lost out of rental income, as tenants moved away pending the demolition of the property.	Matter referred to National Land Commission for resolution.
1294.	Boniface Kinyua Muga	Ministry of Lands	Unresponsive Official	A complaint against the Land Registrar for Nyeri. The complaint alleges that on6th July 2009, he reported a	Initiated inquiry which is ongoing

	CAJ/PE/040/2148 /2018		Conduct	land boundary dispute to the Land Registrar in order for him to relocate he boundary between LR No. Magutu/Gathehu/569 and LR. No. Iriaini/Chehe/1434. On 27th October 2009, he paid the requisite land dispute charges and to date the boundary dispute has never been determined.	
1295.	Jacob WaweruKaranja CAJ/M.IGC/062/ 939/2018	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint against the Senior Chief for Sokomo Area, Mr. Pascal Muniu, for failure to issue a permit to enable them cut down trees on Plot No. NyandaruaOl. Kalou Central/7147. The said Chief has blatantly refused to issue the same without any explanation thereon. Moreover, the Deputy County Commission attempted to intervene on the matter and advised the Chief to issue the said permit	Initiated Inquiry which is ongoing
1296.	Mike Ndambuki CAJ/ M.LAN/022/1637/ 2018	Ministry of Lands &Physical Planning	Delay	A complaint against the Land Adjudication Officer for Makueni County. The complaint alleges that since early 2018, the officer has refused to give a consent in line with Section 30 of the Land Adjudication Act, so they he may seek legal redress accordingly.	Initiated Inquiry which is ongoing
1297.	Paul TsalwaAmbenyi CAJ/JUD/001/21	Private Entity	Outside Mandate	A complaint against the firm of samba and Co. Advocates regarding their conduct in Kakamega HCCC Succession Cause No. 404 of 2014.	Matter referred to Advocates Complaints

	00/2018				Commission
1298.	Anne Wanyagathi and Two others CAJ/M.EDU/013/ 1638/2018	Jomo Kenyatta University of Agriculture and Technology	Delay	A complaint regarding the payment of part time lecturers for services rendered. The complainant's allege that they were contracted between December 2015 and July 2016 by the College of Human Resource Development at the University. However, despite fulfilling their part of the contracts, to date they are yet to be paid the amounts owed to them.	Initiated inquiry which is ongoing
1299.	Dan Chemoiywo CAJ/M.YSP/031/ 73/2018	National Youth Service	Delay	A complaint regarding payment of per diem. The complainant alleges he went for official duties to Nakuru and Kisumu in July and August 2015 respectively. In this regard, he claimed per diem allocation vide voucher 26557 but it was not paid due to "insufficient fund" in the account they had allocated. In the 2016/2017 financial year he reapplied and once again the system advised there was insufficient funds. Once again the 2017/2018 financial year he applied, but not paid and the form was returned to NYS Headquarters and to date the amount remains unsettled.	Initiated inquiry which is ongoing
1300.	Johnstone Njuki CAJ/POL/015/35	National Police Service	Unresponsive Official	A complainant against the Internal Affairs Unit for failing to finalize investigations into Police inaction. The complainant alleges he lodged Ob No. 52/13/08/2018	Initiated inquiry which in ongoing

	18/2018		Conduct	at Karatina Police Station regarding obtaining by false pretenses. The police failed to investigate the same prompting him to lodge the matter with the IAU on 8th October 2018, but at the point of lodging his complaint he did not get any feedback to the same	
1301.	BoitMaina CAJ/JUD/001/2099/2018	Judiciary	Injustice	A complaint against the Eldoret Chief Magistrates Court. The complainant alleges that the court file in Eldoret CMCC No. 268 of 2016 has gone missing after the judgement was delivered. The complainant aver that they have written to the court clerk severally, but to no avail.	Matter referred to the Judiciary Ombudsperson for resolution.
1302.	Lillian Ndeda M.HAFF/002/126/2018	Kenya Prisons Service	Delay	A complaint that Busia GK Prison has failed to pay for the supply of goods. The complainant was awarded a tender to supply firewood and miaze between September 2015 and June 2016. However, to date the prison has not paid her Kshs 2,292,000 for the supply of the same.	Initiated inquiry which in ongoing
1303.	Silas Shitoka CAJ/POL/015/3516/2018	National Police Service	Inaction	A complaint regarding inaction by Malinya Police Station in Kakamega South. The complainant alleges that he lodged a complaint regarding threats vide OB No. 11/1/10/2018 at the Station and to date those culpable are yet to be arrested and prosecuted accordingly.	Initiated inquiry which is ongoing

1304.	John Akwalu CAJ/M.EDU/012/1637/2018	Teachers Service Commission	Delay	A complaint regarding the treatment of teachers with disabilities. A petition was presented to TSC on 22nd September 2017 which outlined ways to improve the lives of teachers with disabilities. The complainant avers that he is yet to receive any outcome on the petition	Initiated inquiry which is ongoing
1305.	Samson MusyokaKilonzo CAJ/POL/015/3519/2018	National Police Service	Abuse of Office	A complaint against the OCS for Mbumbuni Police Station. The complainant alleges that the OS has been interfering with his property and issuing threats to hinder the complainant's quiet possession. There is allegedly an ongoing land dispute and the OCS is being partisan to protect the rights of the initial owner.	Complainant forwarded to the OCPD for Mbooni East Division.
1306.	Kinyua Muyaa & Co. Advocates on behalf of Ganjoni Properties CAJ/POL/015/3513/2018	National Police Service	Maladministration	A complaint against the Regional Commander for Coast Region. The complaint alleges that the commander summoned his client regarding a civil dispute that does not have any criminal elements in it, and that the Police are being used to frustrate and intimidate his client.	Matter addressed to the correct office
1307.	Talent Works and Rights Enforcement	Kenya Copyright	Unresponsive Official	A complaint against the Board regarding failure to respond to complaints forwarded to them for their action. The complaint avers, that as per Section 39 of	Initiated Inquiry which is ongoing

	Agency CAJ/M.INF/023/159/2018	Board	Conduct	the Copyright Act, the enforcement agency is the Board. In this regard, since June 2018 they have been forwarding complaints to the Board, but to date no action has been taken.	
1308.	Khadija RehemaMumbi CAJ/HUD/NYE/NLC/022/209/2018	National Land Commission	Manifest Injustice	A complaint regarding ownership of Nyeri Municipality Block No. 11/492 (J2 Majengo). The complainant alleges that she was issued with a confirmation of grant in May 2010 which bequeathed her the aforementioned property. However, in 2011, NLC allocated the Plot and issued the Title Deed to a third party. The matter is the subject of judicial proceedings.	Complainant advised to await the outcome of the court case.
1309.	Anonymous CAJ/PO/047/296/2018	Public Officer-	Abuse of Power	A complaint that Mr.*Salad Kikuyu Sarite (Head Supply Chain of Isiolo County Government)* was appointed after providing forged certificates. The complaint alleges the officer received a Bachelor's Degree in November 2014, A Masters in December 2015and a further Masters in June 2016, a timeline of which does not confirm to the educational standards.	Matter forwarded to investigations directorate of the Commission.
1310.	Margaret RadialaOtieno CAJ/PEN/000/1062/2018	Pensions Department/ LAPTRUST	injustice	A complaint regarding her pension dues as she was employed by Nairobi County since 1987 and retired in 2018. However, she alleges that her pension has been tabulated for only the last ten years of service.	Complainant was requested to supply us with further and better particulars.

1311.	Joyce Wairimu for Spot on Enterprises CAJ/M.ROA/006/117/2018	Kenya National Highways Authority (KENHA)	Delay	A complaint by Spot on Enterprises a firm that was awarded a tender to supply - ladies staff uniform suits- at a total cost of Kshs 76,800 in May 2017. That to date they have not been paid.	Complainant advised to seek legal redress
1312.	Ntuyoto Marasua Lempesai and 300 others CAJ/M.LAN/022/1847/2018	Ministry of Lands and Physical Planning	Unresponsive Official Conduct	A complainant against the Directorate of Lands and Adjudication who has failed to call for elections at Mailua Group Ranch in line with the Land Group Representatives Act.	Conplainant was requested to supply us with furher and better particulars.
1313.	Aguko Augustus Onyango CAJ/KPLC/021/1845/2018	Kenya Power	Administrative injustice	A complaint regarding unfair dismissal. The complainant alleges that he was unfairly dismissed on 13th June 2017 for unlawfully booking a cable while he was on leave, of which was used to book an illegal line. The appeal and review were also subsequently dismissed, but the complainant avers that the disciplinary committee held in Kisumu advised that he be reprimanded, but that the same was changed at the headquarters without affording him due hearing.	Initiated inquiry which is ongoing
1314.	AggreyObulemir	Ministry of	injustice	A complaint alleging that he was employed as a	Complainant advised

	e Mariko CAJ/M.DEF/037/251/2018	Defence		corporal and was personal number 2344545459, however, he was dismissed in September 2018 on account of absconding duty. The complainant denies the allegations and avers that he was not allowed a chance to be heard and given his defence.	to appeal the decision in the Force provided.
1315.	Eric OchiengAtego CAJ/RTU/2113/2018	Registrar of Trade Unions	delay	A complaint that the Kenya National Union of Engineers has not been issued with a final certificate of registration for one year despite complying with all requirements. The same is before the National Labour Board as provided by Section 19 of the Labour Relations Act that allows the Registrar to consult with the Board.	Initiated inquiry which is ongoing
1316.	Oyake Enterprises CAJ/KRA/000/1091/2018	Kenya Revenue Authority	injustice	A complaint against KRA for sending two auto generated notices and statements from KRA indicating VAT inconsistencies for the month of January 2018 (Inconsistent VAT Return Notice 62625099 and 66645954). The complainant alleges that the same is contrary to the Fair Administrative Action, provided for in Article 47 of the Constitution of Kenya and the Fair Administrative Action Act, 2015 This action is not supported by the law governing Value Added Tax Act which allows for deduction of tax on a six month basis, and as the same is computer generated, it denies any person the right to procedural justice by not availing an opportunity to be heard.	Initiated inquiry which is ongoing

1317.	Simeon Kibet Kogo CAJ/M.AGR/014/315/2018	Ministry of Agriculture	Injustice	A complaint against Muhoroni Sugar regarding unfair termination. The complainant alleges he was employed by the Company between 1991 and 2000 as a manager. During this period, they deducted the HELB loan worth Kshs 77,000 and did not remit the same to HELB causing severe penalties. The complainant had to pay the said amount to be given his clearance certificate and is now seeking a refund	Initiated inquiry which is ongoing
1318.	Barnard Kyalo Nzioka CAJ/M.EDU/013/1649/2018	Ministry of Education	Administrative Injustice	A complaint regarding unfair termination. The complainant alleges that his duties as a Bursar at Bofu Secondary School was terminated vide the letter of 14th July 2018 for allegedly absconding duty on 12th June 2018. The complainant alleges he was not given an opportunity to defend himself against the allegations.	Initiated inquiry which is ongoing
1319.	WesongaMutembei and Kigen for Adan Noor Adan CAJ/POL/015/3527/2018	National Police Service	Abuse of Power	A complaint that the Police are being misled and misused to institute criminal proceedings following what is essentially a civil dispute. The complaint furthers that the Police have been used to further the ill motives of the complainant's former business partners resulting in over three criminal prosecutions in 2018 that were dismissed by the Court. The complainant alleges that the police failed to conduct adequate investigations before forwarding the matter to court.	Complainant was requested to supply us with further and better particulars.
1320.	Ruth N. Thabai CAJ/M.YOU/031/	Public Service Commission	Administrative injustice	Complainant alleges that she was working at the Ministry of Agricultutre as a Senior Agronomists and was promoted by the Public Service Commission sometime	Initiated inquiry into the matter which is

	63/2018			in November 2018 following an interview but the same has not been effected.	ongoing.
1321.	Peter Mwaniki CAJ/M.HA/002/122/2018	National Police Service	Breach of contract	Complainant alleges that he loaned several police officers of Kajiado Prison some money and they have refused to pay him back and are now harassing and threatening him.	Initiated inquiry into the matter which is ongoing.
1322.	Benard.D. Nyabochwa CAJ/CG/NYAMIRA/099/13/18	County Government of Nyamira	Injustice	Complainant claims that the County Government of Nyamira, despite having the funds, has declined to pay the compensation money of the Internally Displaced Persons.	Initiated inquiry into the matter which is ongoing.
1323.	Gladys Wambui Maina CAJ/POL/015/3401/2018	National Police Service	Delay	Complainant alleges that she has been facing harassment from her area chief of Gataba Locatio in Kiambu County and has made reports to the Gatundu police vide OB No. 12/20/6/2015 but no help has been accorded to her to date.	Initiated inquiry into the matter which is ongoing.
1324.	Rebecca Achieng' Mao CAJ/M.IGC/062/544/2018	Teachers Service Commission	Delay	Complainant alleges that she is a widow of the deceased who was a former employee of the Teachers Service Commission personal number 34857602958 and since then she has not been paid her late husband's gratuity despite making several demands.	Initiated inquiry into the matter which is ongoing.
1325.	Samuel Chege	National	Abuse of	Complainant claims that he is a police officer personal number 2348578674 at Maranju Police station and he	Initiated inquiry into the matter which is

	CAJ/M.HA/022/122/2018	Police Service	office	developed mental issues which he is on medication for but the OCS Maranju Police Station has been victimizing him.	ongoing.
1326.	Molo Agro Forestry CAJ/M,LAN/022/1756/2018	Ministry of Lands and Physical Planning	Delay	Complainant claims that they had a land dispute and in 1998 the District Environment Officer Nakuru was asked to investigate the matter and make a report on the same and to date no report has been made.	Initiated inquiry into the matter which is ongoing.
1327.	Gladys Nyambura CAJ/M.IGC/062/860/18	Department of Immigration	Delay	Complainant alleges that she works in Dubai and came back to Kenya for leave. That she applied for a new generation passport and it has been more than two weeks and she has not received it and is yet to go back to Dubai.she was issued with waiting card number 23540988273	Issued an Inquiry.
1328.	Mohamed Abdulraham CAJ/CG/MERU/111/10/18	County Government of Meru	Unfair conduct	Complainant claims that his deceased father's referenced land parcel number Ntima/Igoki/1149 was fraudulently allocated to a third party and its number changed to Block II/270	Initiated inquiry into the matter which is ongoing.
1329.	The Seconded Youth Training CAJ/CG/TAVETA	County Government of Taita Taveta	Administrative injustice	The complainant is a group of persons who are employed as polytechnic instructors in different institutions in the County in Taita Taveta allege that despite being qualified in accordance with the Public Service guidelines the County Chief Officer in charge of	Initiated inquiry into the matter which is ongoing.

	/057/15/2018			the Education Department has declined to execute promotions for them.	
1330.	Anthony Nganya CAJ/KPLC/021/321/18	Kenya power	Inefficiency	Complainant alleges that he is a resident of Mahiga Road area in Kiambu County and they have been experiencing endless power blackouts and paying hefty electricity bills.	Initiated inquiry into the matter which is ongoing.
1331.	Pauline Nguni CAJ/M.IMM/003/323/18	Department of Immigration	Delay	Complaint alleges delay in the issuance of her daughter's passport and that the immigration office claims her file is lost.	Initiated inquiry into the matter which is ongoing.
1332.	Fredrick Gichanga CAJ/M.ROA/004/385/2018	Kenya Rural Roads Authority	Fraud	Complainant alleges fraudulent dealings with regard to a road construction by the Kenya Rural Roads Authority in the area of Uyoma in Siaya County.	File referred to the Investigation Department vide a memo dated 19th November, 2018.
1333.	Belina Wanjiru CAJ/NCPD/018/97/0218	National Council of people with Disability	Unresponsive official conduct	Complainant claims that she was rendered disabled due to severe arthritis. She applied to be recognized as a disabled person but the National Council of people with Disability have been unresponsive to the request.	Issued an Inquiry.
1334.	David Smith Mwau CAJ/FIN/000/774	Teachers Service Commission	Delay	Complainant alleges that he was involved in an accident while on duty as an employee of Teachers Service Commission working in the finance department and to date he has not been paid his injury pension	Initiated inquiry into the matter which is ongoing.

	/2018			despite approval of the same.	
1335.	Moi University Mombasa CAJ/MOI UNIVE/013/1579/18	Moi University Mombasa Campus	Delay	Complainants are part time lecturers and allege non-payment of their dues since 2016 to date.	Initiated inquiry into the matter which is ongoing.
1336.	Joseph N. Muturi CAJ/M.LAB/017/718/18	Ministry of Labour & Social Protection	Delay	Complainant claims that he filed a report with the Labour Department regarding work injury benefit and he has not received any help, he keeps visiting their offices and they take him in circles.	Initiated inquiry into the matter which is ongoing.
1337.	Solomon Murugu CAJ/M.EDU/013/1577/18	Ministry of Education, Science and Technology	Abuse of office	Complainant alleges that the principal of St. Mary's Girls High School was overcharging school fees, asking parents to pay Kshs. 76,000/= which is more than the maximum prescribed amount of Kshs. 54,000/=.	Initiated inquiry into the matter which is ongoing.
1338.	Joseph Cheruiyot Ngeno CAJ/POL/015/3400/18	Teachers Service Commission	Delay	Complainant alleges that he is a retired employee of the Teachers Service Commission TSC NO. 5096/29 and the Commission has refused to pay him his pension benefits.	Initiated inquiry into the matter which is ongoing.
1339.	Evans Odhiambo Ongila	Kenya Institute of Research and	Administrative injustice	Complainant alleges that his employer(KIRDI) has refused to facilitate his payment for compensation from	Complainant requestedto supply us with further and better

	CAJ/CG/NYAMIRA/099/14/18	Development Institute (KIRDI)		the Insurance Company.	particulars.
1340.	Meshack Ashiayo CAJ/M.IGC/062/886/18	Ministry of Interior and Coordination of National Government	maladministration	Complainant alleges fraud in the appointment of Shihara Sub-location Assistant Chief in kakamega County	Complainant requested to supply us with further and better particulars.
1341.	Catherine Ondari CAJ/POL/015/3434/18-WT	National Police Service	Abuse of power	A complaint alleging that one Mr. Ekur, a police officer attached to Nakuru Police Station refused to return the complainant's car keys citing she could only get the car keys after she had deleted her social media post about the ordeal she had gone through at the Police station.	Matter referred to the Internal Affairs Unit for resolution.
1342.	John Gervas Ouma CAJ/KISM/O22/1801/18-WT	Kenya Institute of Survey & Mapping	Unresponsive official conduct	A complaint alleging that the Kenya Institute of Supplies and Mapping was reluctant to issue the complainant with a clearance letter after he was expelled from the Institute on grounds of willful disruption of examinations.	Inquiry initiated and the matter promptly resolved.
1343.	Clement Kibii Mureithi CAJ/PEN/000/1069/2018-WT	Pensions Department	Delay	A complaint alleging that the complainant had submitted requisite documents at the pension department for purposes of processing his pension benefits but the pension was yet to be processed and released to him despite several follow ups.	Inquiry initiated which is ongoing,
1344.	Hassan Madowo Said Advocates for Agnes Moraa Angwenyi	National Land Commission	Delay	A complaint alleging that the complainant had not been compensated for her three parcels of land that had been acquired through eminent domain for the construction of the standard gauge railway.	Matter referred to the National Land Commission for resolution.

	CAJ/NLC/022/1799/18-WT				
1345.	Devis Situma Wekesa CAJ/HELB/013/1593/18-WT	Kisumu National Polytechnic	Improper official conduct	A complaint alleging that the complainant secured an admission at Kisumu National Polytechnic but the institution declined to receive and stamp HELB application forms for reason that he had to pay the total school fees before the same could be received and stamped.	Inquiry initiated which is ongoing.
1346.	Arch. Kamau J. Njendu CAJ/M.LAN/022/1800/18-WT	National Land Commission	Maladministration	The complainant copied to us a letter addressed to National Land Commission alleging that structures had been built on road reserve in Mombasa city.	Matter referred to the National Land Commission for resolution.
1347.	Kibwana Zamani CAJ/M.WAT/009/236/18 –WT	Tavevo Water & Sewerage Co. Ltd	unfair treatment	The complainant alleged that officers from Tavevo Water & Sewerage Co. Ltd in Taita Taveta County disconnected water supply to his home and took away his meter number despite the fact that he had cleared his water bill and had an overpayment.	Inquiry initiated which is ongoing.
1348.	Festus Mbuimwe CAJ/NTSA/OO4/383/18-WT	National Transport and Safety Authority	Unresponsive official conduct	A complaint alleging that the complainant had applied for a taxi driver's license on 17th July 2018, but the same had not issued despite several follow ups.	Inquiry initiated which is ongoing.
1349.	Dischem pharmacie CAJ/CG/NRB/060/232/18	County Government of Nairobi	Unfair treatment	A complaint alleging that the complainants had been harassed by officers attached to the Nairobi City Inspectorate by unlawfully impounding their motorcycle yet they had complied with all the legal requirements to operate businesses at the city.	Initiated inquiry which is ongoing.
1350.	Benedetta Wesonga	Kenya Forest Service	Administrative injustice	A complaint alleging that disciplinary action was taken against the complainant for allegedly earning subsistence	Inquiry initiated which is ongoing.

	CAJ/M.WIL/010/123/18			allowance of a higher job grade. That she earned the said allowances based on her deployment letter that was issued to her by the Kenya Forest Service and the allowances were approved before payment was made.	
1351.	Human Resource Management CAJ/PSC/016/125/18-WT	Ministry of Public Service and Youth	Administrative injustice	Complaint by Human Resource Management Officers at Department of Public Service and Youth regarding delay in their promotions. That they were employed in the 2009/2010 financial year and they had not been promoted, yet other officers employed after them had been promoted.	Inquiry initiated which is ongoing.
1352.	Shadrack Maingi CAJ/POL/3430/2018-WT	National Police Service	Unresponsive official conduct	The complainant alleged that he reported his stolen phone at Nyeri Central Police Station but the police were reluctant to make any arrest despite the fact that he knew who had snatched it.	Call to complainant requesting further particulars.
1353.	Zablon Mulery Romero CAJ/JUD/001/2056/18-WT	Advocate Complaints Commission	Unresponsive official conduct	The complainant alleged that the advocate who represented his late father in a suit to claim his retirement benefits had received the second portion of his father's retirement benefits but had refused to release it to the administrators of his father's estate despite several follow ups. He had raised the matter with the Advocates Complaints Commission but no action had been taken.	Inquiry initiated which is ongoing.
	Jennifer Wangechi 'PU/M.HOU	Ministry of Transport, Infrastructure, Housing and 'Urban 'pment	Unresponsive official conduct	The complainant alleged that she secured a mortgage with State Department of Housing and Urban development through the Kenya Commercial Bank but for the first two months, the money was erroneously remitted to the State Department instead of the aforementioned bank. She had tried since 2017 to have a refund but unsuccessfully.	Inquiry initiated which is ongoing.
			Abuse of 'wer	The complainant alleged that Ms. Ruth Juma, a police officer attached to Kibwezi Police station had unlawfully taken custody of her children and threatened her when she tried to	Inquiry initiated which is ongoing.

				access the children.	
1355.	Ruth Adhiambo CAJ/S.OFF/047/28	Public Office, Deve...	...onsive ...ial ...onduct	The complainant alleged that upon completion of his course at Kabete National Polytechnic, he requested for his diploma certificate and was informed the same was yet to be released by the Kenya National Examination Council. That despite several follow ups, his certificate had not been released one year later.	Inquiry initiated which is ongoing.
	CAJ/... 52 9/18-W...	...Power ...d ...npany	Manifest injustice	The complainants alleged that they applied for electricity connection in their village in Nyeri County in August 2016. The Kenya power erected poles, cables and wires but did not install a transformer and as result, they have not been able to access electricity for years yet neighboring villages have electricity.	Inquiry initiated which is ongoing.
1358.	Rosemary ...anjiku CAJ/M.EDU/013/15 59/18-WT	Ministry of Education, Science and Technology	Abuse of power	The complainant alleged that Burgureti Primary School in Nyeri County charged additional monies including an activity of Kshs. 500 yet the same is a public school and should not be making additional charges.	Matter referred to the Ministry of Education, Science and Technology for resolution.
1359.	Johnson Mwangi CAJ/EMBU/FIN/000 /83/18	National Treasury	Unresponsive official conduct	The complainant alleged that he was an employee of National Treasury from 1968 until 1984 when he was dismissed from employment. That sometime in 2016, he wrote to the National Treasury requesting reinstatement of formerly exempted persons and payment of NSSF benefits.	Complainant advised to follow up the matter with the Sate Deaprtment of Environment where he worked as had been advised by the National Treasury.
1360.	Jackson Ogada CAJ/P.E/040/2094/ 18	Private entity	Labour dispute	The complainant alleged that he had not been paid his dues by Twyford Company and had been transferred to a different department. That he could not deliver as expected due to health problems.	Matter referred to the Labour Office for resolution.

1361.	Abdulkarim Ramadhan CAJ/M.LAN/022/1785/18-WT	National Land Commission	Unfair treatment	The complainant alleged that the Embu County Coordinator of the National Land Commission had made adverse findings in a matter he had lodged with the Commission and sought to have the same reversed and the conduct of the officer investigated.	Matter referred to the National Land Commission for resolution.
1362.	George Odoyo CAJ/PE/040/2095/18-WT	Private entity	Professional misconduct	The complainant alleged that the law firm of Kamau Mwaura & Co. Advocates had withheld monies paid to them as client's money which were due to him following a civil compensation claim	Matter referred to the Advocate Complaint Commission for resolution.
1363.	Residents of Garissa county CAJ/M.ENE/021/319/18-WT	Kenya Electricity Generating Company	Manifest injustice	The complainants alleged that since the Kenya Electricity Generating Company constructed Kiambere and Seven Forks Dam in Tana Delta region, they had been affected by perennial floods as a result of excess water released from the dams which subsequently had caused displacement of a lot people and loss of property.	Inquiry initiated which is ongoing.
1364.	Joel Ndegwa Maina CAJ/M.LAB/017/710/18-WT	Ministry of Labour, Social Security Services	Unresponsive official conduct	The complainant alleged that he is 72 years old and had been making requests to be registered in the Inua Jamii Cash Transfer Programme for older persons since January 2018, but had never received any response despite making several follow ups	Inquiry initiated which is ongoing.
1365.	Michael Ngatiri Kagoru CAJ/P.E/040/2092/2018-WT	Private entity	Commercial Dispute	The complainant alleged that Barclays Bank of Kenya had threatened to sell land that had been used as a security for the grant of a loan after the beneficiary of the loan had died.	Complaint advised to seek civil remedies in the matter.
1366.	John Ndogo Chege CAJ/M.LAN/022/17	Ministry of Lands and Physical Planning	Maladministration	The complainant alleged that he had applied for a certificate of official search at Thika Lands Registry and two days later when he went for the results, but was informed there were no records of the parcels of land he had applied for despite	Inquiry initiated which is ongoing.

	88/18			having the title deeds.	
1367.	Paul Ndichu, Loise Wanjiku, Frashiah Wanjiku and Kimani Ruai CAJ/KPC/021/317/18	Kenya Pipeline Company	Maladministration	The complainants alleged that theKenya Pipeline Company (KPC) had laid oil/petroleum pipelines across their lands in Nairobi County and they occasionally conducted maintenance near the way leaves which caused them losses. Further, that KPC had leased out the way leave to another company which has laid fiber optic cables without compensating them.	Inquiry initiated which is ongoing.
1368.	Jeraranda Wanjiru Gachuru & Others HUD/M.LAN/022/195/18-WT	Ministry of Lands & Physical Planning	Manifest injustice	Complainants allege that they are registered owners of Land Parcel Nos. Othaya/Gura/746,747,748,749,751,752 were allocated to Jeraranda Wanjiru Gachuru, Regina Gathoni Mwangi, Paul Macharia Kabiugi, Clement Macharia Karienye, Wambui Gichuki and Pasquelene Wagaki Githenji respectively and title deeds issued to them in 1997 and as at 13th May 2003, all their parcels appeared in the Registry Index Map. However, they later learnt that the same had been erased from the Map, yet they were never given any notice on any intention to remove their parcels from the map or the reasons thereof and are apprehensive about this development.	Inquiry initiated which is ongoing.
1369.	Augustine Suka CAJ/KPLC/021/338/18	Kenya Power & Lighting Company	Unresponsive official conduct	The complainant alleged that he had purchased tokens for his prepaid meter from Kenya Power in May 2018, but had not received any response or the units.	Matter resolved upon our intervention.
1370.	Peter Omusula Shikhule CAJ/JUD/001/2082/18-WT	Director of Public Prosecutions	Inefficiency	Complaint regarding delay in the hearing and determination of Milimani CMCC Criminal Case No. 853 of 2014; *R Vs. Ali Musa Ongaroi.* That the delay had been occasioned by the laxity of the Prosecution Counsel to follow up with the matter	Complaint referred to the Director of Public Prosecutions for resolution.
1371.	Employees of	Kenya Film	Access to	A complainant by members of staff of Kenya Film Commission	Inquiry initiated which

	Kenya Film Commission CAJ/KFC/023/152/18 - WT	Commission	Information	who were aggrieved by reorganizations carried out in the institution in 2018 and raising their apprehension on the exercise. They further made a request for access to information on some aspects of the exercise.	ongoing.
1372.	Bernard M. Kitivi CAJ/M.EDU/013/1609/18-WT	Teachers Service Commission	Administrative injustice	The complainant alleged that on 1st September 2016, he was involved in an accident and was subsequently hospitalized at Makueni District Hospital after which he applied for sick leave on 11th October 2016 to enable him recuperate, but he did not receive any response to the same despite providing the necessary documentation. That TSC further imposed a deduction of money from his pay slip of monies described as overpayment recovery without informing him and he did not understand why the same was deducted.	Inquiry initiated which is ongoing.
1373.	Anonymous CAJ/KIRDI/020/112/18 - WT	Kenya Industrial Research and Development Institute	Mismanagement of funds	A complaint alleging mismanagement of funds and procurements irregularities at the Kenya Industrial Research and Development Institute in the procurement of security services, staff medical and last expense insurance cover.	Complaint referred to the Ethics and Anti-Corruption Commissions for resolution.
1374.	John Mbugua CAJ/EACC/026/202/18 - WT	Public officers	Misuse of public resources	A complaint alleging misuse of public resources by various public officers and institutions in relation to public projects implemented by the entities.	Complaint referred to the Ethics and Anti-Corruption Commissions for resolution.
1375.	Jackson Nyamwange CAJ/CG/VIHIGA/098/11/18-WT	County Government of Vihiga	Inefficiency	The complainant alleged he is a former employee of the County Government of Vihiga, Health Services, having retired on 1st July 2018 and the processing and payment of his pension has delayed since the County Government had not forwarded his personal files to the Pensions Department. That he was informed that his personal file could not be traced both at the County offices and the Ministry of Health	Inquiry initiated which is ongoing.

				Headquarters.	
1376.	Fanuel Odede Kidenda CAJ/M.COOP/025/152/18-WT	Export Processing Zones Authority	Administrative injustice	A complaint alleging unfair termination of employment by the Cabinet Secretary, Ministry of Industry, Trade and Cooperatives. That he served as the Chief Executive officer of Export Processing Zones Authority, but his contract of employment was terminated summarily and verbally on 20th September 2018 and an acting CEO appointed.	Inquiry initiated which is ongoing.
1377.	Joseph Munyu Kuria CAJ/JUD/001/2081/18	Director of Public Prosecutions	Unfair treatment	A complaint alleging that the office of the Director of Public Prosecutions had fabricated criminal charges against the complainant and he challenged the veracity of the charges against him which were pending in court.	Complainant advised to raise the issues in court.
1378.	Stanley Kiogora CAJ/M.WAT/009/238/18-WT	Imetha Water & Sanitation Company Ltd	Unresponsive official conduct	The complainant alleged that he was an employee of Meru County Imetha Water & Sanitation Company Ltd and on 23rd December 2016 while on duty, he was involved in a Motorcycle accident and was injured. That he subsequently reported the matter to the County Occupational Safety & Health Office who on 21st August 2017, made an assessment under the Work Injury Benefits Act and directed the Company to pay him Kshs. 840,635.10, but the company had not settled the claim.	Inquiry initiated which is ongoing.
1379.	Francis Nyongesa Ikee CAJ/PEN/000/1075/18-WT	Pensions Department	Delay	The complainant alleged that he retired on 30th June 2005 from the Teachers Service Commission, TSC No. 195718 and upon retirement, his employer transmitted his personal file to the Pensions Department for the processing of his pension and he was issued with Pension Number 272078. That he has since then been waiting for the payment of his pension, but the same is yet to be paid.	Inquiry initiated which is ongoing.
1380.	Seefar Apartments CAJ/KIRMA/009/24	Water Resources	Maladministration	A complaint requesting the Water Resources Management Authority to revoke order number 30365 regarding the	Complaint referred to the Water Resources

	1/18	Management Authority		demolition of Seefar apartments situated in Nairobi County. The order was issued in October 2018.	Management Authority for resolution.
1381.	Felistus MusyimiHUD/GPO/DCIO/015/166 /18-WT	Directorate of Criminal Investigations	Delay	The complainant alleged that on 27th August 2018, she made a criminal report at the Banking Fraud Investigation Unit in Nairobi after her account at the Cooperative Bank was used to fraudulently process a loan which she was not involved in. That she had reported the matter at Kimbo Police Station, OB No. 47/11/7/18 and had been referred to the Banking Fraud Unit and despite making several follow ups, investigations into the incident had delayed to her detriment since money alleged to be for the repayment of the loan was being deducted from her salary.	Inquiry initiated which is ongoing.
1382.	Frankheart ddaiddo for Tana River County Community CAJ/CG/TAITATAVETA/057/17/18 – WT	County Government of Tana River	Improper official conduct	A complaint by the Tana River County Community Chairpersons Association (TRiCCCA) raising queries in the manner in which the County Government of Tana River was implementing projects and whether the process met the requirements of the law on utilization of public funds.	Complaint referred to the Auditor General for resolution.
1383.	Felister Wangui Mbogoh HUD/GPO/FIN/000/88/18	Pensions Department	Delay	The complainant alleged that she had been following up the payment of death gratuity for her late husband, Mr. Ngeno Kenneth since 2012 when he died, but unsuccessfully. That his personal file was forwarded by the Ministry of Environment and Natural Resources sometime in 2013, but no action had been taken.	Inquiry initiated which is ongoing.
1384.	Lynn Ges Mercyline CAJ/POL/015/3522	National Police Service	Improper official conduct	A complaint alleging harassment by Police officers attached to Kasarani Police Station. That on 25th November 2018 around Mwiki area, the complainant together with a friend were stopped by a Police officer attached to Kasarani Police	Matter referred to the Independent Policing Oversight Authority for resolution.

	/18			Station only identified as Lang'at who manhandled, harassed and arrested them on false claims that one of them was a foreigner without proper documents, yet the requisite documents were available. That the officer went ahead and arrested the complainant in an inhuman manner exposing her to public embarrassment, put them in the Cell and released them the following day without any charges.	
1385.	Barrack Otieno Ondanya CAJ/TSC/013/1629 /18	Teachers Service Commission	Inefficiency	A complaint alleging that teachers employed by the Teachers Service Commission (TSC) received default messages from the Kenya Revenue Authority annually on the non-payment of tax despite the fact that TSC deducted this as PAYE every month and it appears it didn't remit the same to the Authority. That as a result, teachers had to pay the same every year in order to avoid legal consequences and this resulted in double taxation.	Inquiry initiated which is ongoing.
1386.	Maasai Mara University For Mary Mbugua CAJ/ATI/PEN/000/1 080/2018	Moi university Pension Scheme	Delay	The complainant alleged that she was a member of Moi University Pension Scheme, PF No. 0427, having worked at Moi University and when she retired from employment, the Pension Scheme paid her pension amounting to Kshs. 108,870, an amount which she believed was an underpayment. That she raised the issue of underpayment vide a letter of 6th November 2014, but the Pension Scheme had not responded to the letter to date.	Inquiry initiated which is ongoing.
1387.	Kiplangat Ledama CAJ/JUD/001/2105 /18-WT	Judiciary	Corruption	The complainant alleged bribery by court officers attached to Molo Law Courts.	The matter was referred to the Ethics and Anti-Corruption Commission for resolution.
1388.	Paul Kinuthia Mbogo	National Registration	Unresponsive official	The complainant alleged that the Registrar of Births and Deaths in Kiambu had refused to issue him with a death	The complaint as lodged revealed no act of

	CAJ/RBD/062/942/18-WT	Bureau	conduct	certificate for his late father, Mr. Mbogo Gichoya who died in 1988. Upon interviewing the complainant and examining the documents, it was apparent that the application for a death certificate required the complainant to provide details including the date when the person died, yet the complainant stated that he did not remember the date when his father died and he was not in good terms with his family to requisition for this information. He further stated that he was advised by the Kiambu office to obtain details of his father's death to enable the process the certificate of death.	malfeasance against the office of the Registrar of Births and Deaths since the complainant had not provided the requisite details.
1389.	Situma Wangila HUD/GPO/PEN/000/87/18	Pensions Department	Delay	The complainant alleged that he was a retired public officer having worked in the Ministry of Labour, Social Security and Services and in August 2016, his personal file was forwarded to the Pensions Department and he was subsequently issued with Pension File No. 289366. That he has made several follow ups, but his pension had not been paid.	Complaint resolved upon our intervention.
1390.	Tuinuane Kwa Reuben Women Group CAJ/M.LAN/022/1838/18-WT	National Land Commission	Unresponsive official conduct	A complaint alleging that the National Land Commission had refused to issue a title deed for land occupied by St. Mary Tuinuane Health Services Clinic within Nairobi County. That the Women Group constructed a health facility in a parcel of land in Mukuru Kwa Reuben and since 1992, they have been waiting for the issuance of the land documents.	Inquiry initiated which is ongoing.
1391.	Thomas Kasyoki Muthusi CAJ/MHA/002/127/18-WT	Kenya Prisons Service	Delay	The complainant alleged that he was dismissed from the Kenya Prisons Service on 15th December 2017 after having served since 1990 and he appealed against the dismissal vide his letter of 22nd December 2017, but had not received any response.	Inquiry initiated which is ongoing.

1392.	Catherine Njuguini Kanya CAJ/JUD/001/2108/18-WT	Judiciary	Inefficiency	The complainant alleged that she was a witness in Kibera Criminal Case No. 1697 of 2015; *R vs. Mcdonald Egala* and since the accused was arraigned in court and charged in 2015, the court kept adjourning the matter and had adjourned it for more than twenty (20) instances despite the fact that all the state witnesses have presented themselves in court without fail, but the accused has always made applications for adjournments which the court granted without considering the complainant's submissions.	Matter referred to the Judiciary Ombudsperson for resolution.
1393.	Kabuu Nelly Mutisya CAJ/CG/KITUI/054/10/18-WT	County Government of Kitui	Unresponsive official conduct	The complainant alleged that the County Government of Kitui had refused to settle payments for a road construction contract. That the Ethics and Anti-Corruption Commission had given clearances for payments after their investigations cleared them, but the County Government had refused to pay for work done.	File closed since the matter was pending before court.
1394.	John Maina CAJ/M.LAN/022/1814/18-WT	County Government of Kiambu	Unresponsive official conduct	The complainant was aggrieved by the proposed change of user notice placed on Plots Number Ruiru/Ruiru East Block 7/534 & 535 by the County Government of Kiambu. They had lodged and objection to the same, but the County Government had not responded.	Inquiry initiated which is ongoing.
1395.	Isaac Kamau Mwangi CAJ/M.LAB/017/738/18	National Social Security Fund	Unresponsive official conduct	A complaint alleging failure by the National Social Security Fund to update the complainant's account to reflect moneys remitted to the Fund by his employer.	Complainant requested to bring supporting documents.
1396.	International Centre For Policy And Conflict	Judiciary	Inefficiency	A complaint regarding emerging practices of overuse of pretrial detention by law enforcement agencies and extrajudicial killing of suspects in the country. The complainant	Complaint referred to the Judiciary Ombudsperson for resolution.

	CAJ/JUD/001/2109 /18			sought the intervention of the Chief Justice on the same and the need for the Judiciary to be proactive in protecting the right to liberty of the person.	
1397.	Charles Chepkonga Kirui CAJ/POL/015/3540 /18-WT	National Police Service	Unresponsive official conduct	The complainant alleged that he was unfairly dismissed from the National Police Service on 17th January 2011, had lodged an appeal against the dismissal and vide a letter of 26th June 2013, the National Police Service Commission acknowledged the receipt of his appeal and informed him that the matter was receiving attention. However, they did not get back to him more than five years later.	Inquiry initiated which is ongoing.
1398.	Michael Kagoma Maina CAJ/POL/015/3494 /18-WT	National Police Service Commission	Inefficiency	The complainant alleged that on 20th December 2013, he obtained a court order in Nakuru Industrial Cause No. 49 of 2013 against the Kenya Police Service & two others directing them to pay him Kshs. 3,884,240 by 1st March 2014, for unfair termination of employment. That five years later, no payment had been made to him and efforts to pursue payment had been frustrated by the fact that his personal file could not be traced at the National Police Service Commission.	Inquiry initiated which is ongoing.
1399.	Zahid Khan CAJ/M.LAN/022/18 37/18-WT	Ministry of Lands & Physical Planning	Inefficiency	Complainant alleged that the file for Land Reference No. Eldoret Municipality Block 8/16 in Uasin Gishu County had gone missing from the registry and this came at a time when there was an ongoing succession cause in court over the same matter. That efforts to trace the same had been unsuccessful.	Inquiry initiated which is ongoing.
1400.	Nicholas Muruka CAJ/JUD/001/2110 /18-WT	Registrar of Companies	Inefficiency	Complaint alleging poor service delivery at the Companies Registry. The complainant lamented about how he was treated by officers at the Companies Registry specifically at Counters 5 and 6 in the month of November 2018 as he sought some services from the Registry. He alleged that the	Inquiry initiated which is ongoing.

				officers were rude, complacent and he ended up not receiving the service he was seeking.	
1401.	Monica Njoroge CAJ/M.HEA/012/46/19	National Aids Control Council	Manifest injustice	A complaint alleging that the complainant was unfairly denied an opportunity for employment at the National Aids Control Council. That the interview questions were leaked to the preferred candidate which she believed was unfair.	Inquiry initiated which is ongoing.
1402.	Titus Omondi Oduor CAJ/M.ED/012/439/18	Ministry of Education	Improper official conduct	Complainant alleged that he worked for Nurul Fatah Primary School in Nairobi County in 2018 and the School deducted Kshs. 400 from his monthly salary as NSSF contributions, but only contributions for the months of June and July are reflected in his NHIF and NSSF statement. That he had raised this matter severally with NSSF who promised to follow up on the same, but failed to do so.	Inquiry initiated which is ongoing.
1403.	Joshua Enane Amwayi CAJ/TUK/013/1615/18-WT	Technical University of Mombasa	Unresponsive official conduct	The complainant alleged that he resigned from the Technical University of Mombasa on 8th September 2017 where he served as Senior Human Resource Officer and as required, he commenced the clearance process and did handing over, but the Head of Human Resources refused to sign Part III, No. 3 his clearance form as required and this has prevented him from concluding the clearance exercise. That as per the form, the officer was required to mark that part as Cleared or Not Cleared, but she had refused to do any of other above and had not provided any reasons thereof.	Complaint resolved upon our intervention.
1404.	Beatrice Imbuka Busena and Harrison Aluvanze CAJ/POL/015/3539/18-WT	County Government of Vihiga,	Manifest injustice	Complainant alleged that in December 2018, officers attached to the County Government of Vihiga, namely the MCA for Shaviringa Ward and the Deputy Governor trespassed on their family land, L.R. No Kakamega/Cheptulu/671 and created a through way by using machinery belonging to the county government. That	Inquiry initiated which is ongoing.

				the road leads to the Deputy Governor's private residence and they were not consulted or their consent sought on the creation of a road through their land and no proper compulsory acquisition process was followed and they have not been compensated for the land taken and property destroyed.	
1405.	James Maringa Mwangi CAJ/KEMRI/012/442/18	Kenya Medical Research Institute	Delay	The complainant alleged that he was accused by his employer, Kenya Medical Research Institute of indecent sexual harassment against a female employee in July 2017 and since then the case had dragged. That the Ad-hoc Committee that had been formed to investigate the allegations had delayed in dealing with the same and he sought to have the matter dispensed with to enable him proceed with his duties well.	Inquiry initiated which is ongoing.