THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Office of The Ombudsman"

Hata Mnyonge ana Haki

BI-ANNUAL REPORT FOR THE PERIOD JANUARY-JUNE 2018

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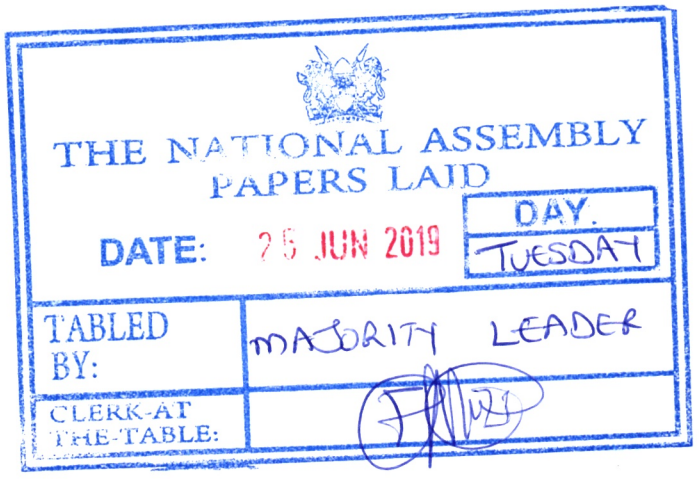

PREAMBLE

The Commission is a Constitutional entity established under Article 59(4) of the Constitution and the Commission on Administrative Justice Act, 2011. The Commission has a mandate, *inter-alia,* to investigate any conduct in state affairs or any act or omission in public administration in any sphere of Government and complaints of abuse of power, unfair treatment, manifest injustice or unlawful, oppressive, unfair or unresponsive official conduct.

Further, the Commission is the oversight agency of the right to fair administrative action and the right to access to information as provided for by Article 47 of the Constitution, the Fair Administrative Action Act, 2015 (FAA Act) and the Access to Information Act, 2016 respectively.

The Commission is required under section 8 (c) of the Commission on Administrative Justice Act ,2011 to report to the National Assembly on the complaints investigated and the remedial action taken thereon. It is pursuant to this statutory requirement that the Commission has compiled this report.

For the avoidance of doubt, this report is not an Annual Report that is required under Article 254 of the Constitution, but a statutory one limiting itself to reporting on complaints. The financial statements, activities and recommendations of the Commission on legal and administrative measures to address specific concerns are contained in the annual reports.

This bi-annual report covers the period between 1st January 2018 and 30th June 2018.

DATED AT NAIROBI THIS 3rd **DAY OF** December **2018**

MR. LEONARD NGALUMA, MBS
COMMISSION SECRETARY/CEO

Bi-Annual Report: January – June 2018					
No.	Name of Complainant	Respondent	Classification of Complaint	Summary of Complaint	Remedial Action
1.	G.O. Nyangusi CAJ/M.FIN/000/763/18 – AOL	Private Entity	Manifest injustice	An allegation that the benefits of the members of the University of Nairobi Pension Scheme had been decreasing since 2013. The complainant sought an explanation as to the same.	The file was closed as the matter was addressed to the Board of Trustees of the University of Nairobi Pension Scheme, the office best placed to address it.
2.	Luseno Elphas Alukwe CAJ/POL/015/3339/18 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported a matter of theft of his household items to Muthangari Police Station vide OB No. 45/20/3/2013. The alleged perpetrator was arrested and booked to the same Police Station vide OB No. 68/6/5/2013 but was released thereafter. No action was taken to bring the said perpetrator to justice. As a result, he reported the Station's inaction to the Independent Policing Oversight Authority, who referred him to the National Police Service's Internal Affairs Unit. To date, the matter has not been resolve.	Commenced an inquiry, which is still ongoing.
3.	Union of Kenya Civil Servants CAJ/M.EDU/013	National Commission for Science, Technology	Administrative injustice	An allegation that the respondent had failed to effectively implement the Salaries and Remuneration Commission's salary reviews that was approved on 10th May 2013 and that the employees were being	The file was closed as the matter was addressed to the CEO, National

	/1463/18 – AOL	and Innovation		subjected to harsh working conditions.	Commission for Science, Technology and Innovation, the office best placed to handle it.
4.	Faustine Njoroge Njuguna CAJ/M.WAT/009 /117/18 – AOL	Water Resources Management Authority	Inefficiency	An allegation that the complainant is the proprietor of land parcel number LR 12423/702, which is next to land parcel LR 6725/87, both located in North Muthaiga, Nairobi County and bordering River Ruaka. The owner of the latter parcel of land excavated his land and dumped the soil on the River's bank blocking its path. As a result, the water flooded the complainant's land and he lodged a complaint with the respondent, whereafter an Order was issued to his neighbor to the effect that dumping of soil into the River's riparian area be stopped and the soil already dumped be removed. The deadline for implementation of the said Order was 29th March 2017. To date, his neighbour was still dumping soil on the River's riparian area and no action had been taken to ensure compliance with the Order.	Commenced an inquiry, which is still ongoing
5.	Loresho South Residents Association CAJ/CG/NAIRO	County Government of Nairobi	Inefficiency	An allegation that the road network in Loresho is in a dilapidated state as the Nairobi City County Government had abdicated its duty of repairing the said roads. The complainants in their complaint letter addressed to the respondent and copied to our	The file was closed as the matter was addressed to the County Government of

	BI/060/217/18 – AOL			office indicated that they would open an escrow account and deposit the monies that were ordinarily paid as rates to the respondent; which they would use to repair the roads in question.	Nairobi, the office best placed to address it.
6.	Wilfred K. Njenga CAJ/JUD/001/2002/18 – AOL	Judiciary	Delay	An allegation that Court Case ELC No. 1153 of 2007 *(Peter Mburu Kamau vs. Edward Njenga Kirumba & Others)* had taken an inordinate time to resolve. The Judgement was set to be delivered on 10th November 2017 but the Judge who was to deliver the same was transferred to Thika Court. Consequently, the matter is yet to be resolved to date.	The file was closed as the complainant had omitted the Court which was hearing the matter and the complaint letter did not have a valid address to request the same from him.
7.	Winnie Njuguna CAJ/M.MED/012/116/18 – AOL	National Health Insurance Fund	Inefficiency	An allegation that the complainant's daughter was being detained at North Kinangop Mission Hospital on allegations that her hospital bill had not been settled. This was despite the fact that the complainant had registered her as a beneficiary under her NHIF membership.	The file was closed as the complaint did not reveal any issues that we could put to the respondent to address.
8.	Joyce Nyabosamba Chacha CAJ/PE/040/2012/2018 – AOL	Private Entity	Manifest injustice	An allegation that the law firm of David Maroa Kerario & Company Advocates in Migori County had failed to pay the complainant her full compensation as awarded in Migori SRMCC No. 65 of 1992. The Advocate had paid her Kshs. 28000 and was yet to pay her approximately Kshs. 200000.	The file was closed as the matter was addressed to the Advocates Complaints Commission, the office best placed

					to address it.
9.	Robert Kagiri CAJ/PE/040/2013/18 – AOL	Private entity	Civil dispute	An allegation that the complainant was engaged in a project that was sponsored by the Government of Japan and UNDP, which was being undertaken by staff members from University of Nairobi and Africa Policy Institute (API). At the conclusion of the project, the funds for the same were disbursed to Dr. Peter Kagwanja of API who was supposed to pay the rest of the team members. However, he failed to do so and as a result, the complainant is yet to be paid Kshs. 600,000 for the role he played in the project.	The file was closed as the complainant was advised to seek legal advice from a lawyer of his choice on the available remedies.
10.	Stella Wambui Muhoro CAJ/M.AGR/014/289/18 – AOL	Kenya Meat Commission	Manifest injustice	An allegation that the complainant, a former employee of the respondent was allocated a house by her employer in 2011. At the time of the said allocation, the house rent was Kshs. 22,000 but the same was increased to Kshs. 45,000. In July 2013, the rent was increased again to Kshs. 100,000 and her employer started deducting the same from her salary. The complainant raised the issue with the Board and they were in agreement that the increase was unfair and she had a discussion with the Managing Commissioner on the same. They came to a mutual agreement that the excess deductions be commuted to prepaid rent. However, when she was declared redundant in October 2016, she was not reimbursed her excess rent reduction. Instead, she received a demand note from the respondent for	Commenced an inquiry, which is still ongoing.

				Kshs. 1,400,000 as rent arrears.	
11.	Anonymous vs. Ministry of Sports, Culture and Arts CAJ/M.YSP/031/58/18 – AOL	Ministry of Sports, Culture and Arts	Administrative injustice	An allegation that Moi International Sports Centre, Kasarani Estate was being mismanaged. The rents collected from the residents were not being utilized in the upkeep of the premises. As a result, the houses are in dilapidated state and the residents do not have water. Further, the Ministry had stopped check-off payment from its employees and adopted a cash system, which increased the loopholes of misuse of the collected monies. The management of the estate had failed to provide its residents with security and proper management of garbage from the estate.	The file was closed as the matter was addressed to the Board of Sports Kenya, the office best placed to handle it.
12.	Eric Kimiti Nganga CAJ/M.LAN/022/1738/18 – AOL	Ministry of Lands and Physical Planning	Ineptutude	An allegation that sometime in June 2016, the complainant applied for a Certificate of Title in regards to land reference No. 1870/V/62 after the lease had been renewed. He was informed that the file in respect to the land parcel was missing and needed to be reconstructed but no action has been taken to date.	Requested further supporting documents from the complainant.
13.	Kennedy Wambua Mwange CAJ/NCIC/026/197/18 – AOL	National Cohesion and Integration Commission	Manifest injustice	An allegation that the respondent was harassing and intimidating the Kitui Governor, H. E. Charity Ngilu following her stance against environmental degradation occasioned by charcoal burning in the County. This was premised on the fact that the Governor was summoned to appear before the Respondent to answer allegations of incitement of	The file was closed as the matter was addressed to the National Cohesion and Integration Commission, the office best placed

				youth to burn lorries that were transporting charcoal in Kitui County.	to handle it.
14.	Henry Kamau Muruthi HUD/NYER/KENHA/006/8/18 - AOL	Kenya National Highways Authority	Manifest injustice	An allegation that the complainant was the proprietor of land parcel NYANDARUA/SILANGA/110 and some time in December 2007, the said parcel of land was compulsorily acquired by Kenya National Highways Authority at Kshs. 119,600 for the construction of Dundori-Olkalou-Njambini (C69) Road. He was not paid the same and as a result, he visited the Kenya National Highways Authority offices to pursue his money. He was informed that the funds had been transferred to the National Land Commission for disbursement to the beneficiaries. However, when he visited the National Land Commission's offices he was informed that the said monies were yet to be sent by KeNHA. Since then, there has been a back and forth between the two offices and to date, he has not been paid his money.	Commenced an inquiry, which is still ongoing
15.	John Wafula Sikuku CAJ/PE/040/2028/18 – AOL	Private entity	Breach of contract	An allegation that sometime in 2004, the complainant purchased a parcel of land (Plot No. 163 in Kapkoi West) from Noah Bargetony. Since then, the seller has refused to transfer the said land to the complainant and has thwarted the latter's efforts at developing the land. The complainant further alleges that the seller wants him to reverse the ownership of the parcel of land back to him.	The file was closed as the matter was referred to the Deputy County Commissioner of Kwanza Sub-County for resolution.
16.	Anne Wanjiku	Dedan	Manifest	An allegation that the complainant was appointed	Commenced an

	Mwangi HUD/NYERI/M.EDU/013/166/18 – AOL	Kimathi University of Technology	injustice	by Dedan Kimathi University of Technology's Institute of Technical and Professional Studies as a part time tutor for Pattern Drafting and Development during the September-December 2014 semester. She was due to be paid Kshs. 40,000 but the same has never been paid to date.	inquiry which is ongoing
17.	Jane Wanjira HUD/NYERI/M.LAB/017/81/2018 - AOL	State Department of Labour	Delay	An allegation that the complainant had worked for GK Lodging from 1995 until she was relieved of her duties on 1st May 2017. The employer sent her on compulsory leave and promised to be paying her a salary of Kshs. 6,000 for 22 months, but she did not adhere to this, which prompted the complainant to seek the assistance of the Nyeri County Labour but the same has not been forthcoming.	Commenced an inquiry, which is ongoing
18.	Anthony Khan Amwayi CAJ/M.EDU/013/1484/18 - AOL	Ministry of Education, Science and Technology	Administrative injustice	An allegation that William Leon Najoli, a form three (3) student at Baba Dogo Secondary School was unfairly suspended from school. The student was accused of killing a pregnant dog, arguing with the school watchman on a Saturday and smoking bhang. All these allegations had not been substantiated by the school.	The file was closed as the matter was resolved. The student was reinstated by the School.
19.	Concerned Rongo University Employees CAJ/M.EDU/013	Rongo University	Corruption	An allegation that Mr. Samuel Gudu the Vice-Chancellor of Rongo University was engaged in nepotism, favoritism and embezzlement of funds.	The file was closed as the matter was addressed to the right office, Department of Higher Education

	/1485/18 - AOL				
20.	Tenants of Mariguini CAJ/M.TRAN/006/104/18 – AOL	Ministry of Transport, Infrastructure of Housing	Manifest injustice	An allegation that the tenants and landlords of Mariguini Slum in South B area within Nairobi County were having conflicts. Further, the residents had been issued with notices that they should vacate the area by 26th March 2018 failure to which their houses would be demolished.	The file was closed as the matter was addressed to the State Department of National Housing and Slum, the office best placed to address it.
21.	Solomon Muriu Karoki CAJ/M.HEA/012415/18 – AOL	Ministry of Health	Administrative injustice	An allegation that the Respondent had refused to promote the complainant, a Principal Medical Entomologist in Job Group N and stationed at the National Malaria Control Program to Job Group Q despite the fact that he was qualified for the post.	Commenced an inquiry which is still ongoing
22.	Eugene Ochieng CAJ/M.EDU/013/1493/18 – AOL	Jomo Kenyatta University of Agriculture and Technology	Breach of contract	An allegation that the Respondent's Kitale Campus has failed to pay the complainant Kshs. 301,500 in respect of the supply of branding that the complainant undertook for the Campus in November 2016.	The file was closed as the matter was referred to the Vice-Chancellor, Jomo Kenyatta University of Agriculture and Technology for resolution.
23.	James Mbua	Judiciary	Manifest injustice	An allegation that the complainant was the Respondent in Nairobi HCC No. 65 of 2014 wherein	The file was closed as the Commission

	CAJ/JUD/001/2016/18 – AOL			his wife, the plaintiff was granted Orders for the suit money amounting to more than 100 million to be kept by the counsels in a joint account. The complainant's wife deserted the complainant and relocated to the United States of America where she remarried. The complainant approached the court to have the Orders lifted as the plaintiff's interest in the complainant's affairs ought to have lapsed but the court ignored his request. To date, the suit money is yet to be returned to him.	is not seized with the mandate to look into matters that have been the subject of judicial proceedings.
24.	Nassan Ndirangu Wambugu HUD/NYERI/PEN/000/79/18 – AOL	Pensions Department	Delay	An allegation that in 1963, the complainant was employed as a subordinate staff at the Ministry of Natural Resources. He retired in 1994 and he was due to be paid compassionate gratuity. Sometime in 1996, he was informed by the Respondent that a cheque for Kshs. 73,906.25 in respect of his compassionate gratuity was dispatched to Barclays Bank, Nyahururu Branch. However, he never received the said monies and his follow-ups with the Respondent had not borne any fruits.	Commenced an inquiry, which is ongoing
25.	Simon Thuolhura CAJ/POL/015/3365/18 – AOL	National Police Service	Inefficiency	An allegation that on 16th February 2018 the complainant was involved in a hit and run accident at Katutu Centre within Kitui County whereby a motor vehicle, registration number KCJ918G hit his car from the rear and fled from the scene of the accident before police officers arrived at the scene. The complainant reported the matter at Kabati	The file was closed as the complainant was advised to seek civil remedies.

				Police Station vide OB No. 21/16/2/18 but no action has been taken since then to bring the culprit to justice.	
26.	Anonymous vs. County Government of Kirinyaga CAJ/CG/KIRINYAGA/096/3/18 – AOL	County Government of Kirinyaga	Administrative injustice	An allegation that the Respondent had failed to comply with the Salaries and Remuneration Commission's Circular of 19th December 2014 which set out the Medical Scheme that ought to be adopted for public officers serving in the County Governments.	The file was closed as the matter was referred to the Salaries and Remuneration Commission for resolution.
27.	Osundwa & Company Advocates for Dalali Traders Auctioneers CAJ/POL/015/366/18 – AOL	National Police Service	Manifest injustice	An allegation that the Respondent had refused to assist in the implementation of a Court Order originating from Nairobi Misc. App. Number 83 of 2018 *(Stephen Karanja t/a Dalali Traders Auctioneers & Another vs. China Road & Bridge Corporation)*	The file was closed as the matter was addressed to the Provincial (County) Commandant, the office best placed to address it.
28.	Agata Kithaka CAJ/M.LAB/017/696/18 – AOL	National Social Security Fund	Delay	An allegation that the complainant filed a claim with the Respondent in respect of NSSF No. 732174627 on 2nd November 2017 but to date, the same is yet to be processed.	Requested for further particulars from the complainant.
29.	Alfred Kipkoech & 30 Others	State Department	Manifest injustice	An allegation that the complainants were evicted from Mau Forest and were not compensated with Kshs. 400,000 that President Uhuru Kenyatta had	File was closed as the National Land Commission, the

	CAJ/M.PLAN/008/207/18 – AOL	of Planning		promised them when he visited the area in 2013. They were currently living as Internally Displaced Persons in Kipgongoris in Kuresoi Sub-County.	office best placed to address it was already seized of the matter.
30.	Felister Mutindi Mulwa CAJ/M.INF/023/143/18 – AOL	Postal Corporation	Administrative injustice	An allegation that the complainant was employed by the Respondent in 2003 but lost her job in 2009 as a result of being on bedrest for 9 months due to a complicated pregnancy.	File was closed as the facts did not reveal any issues that could be put to the respondent to address. The complainant voluntarily resigned from her job.
31.	Joyce Wanjiku CAJ/M.HEA/012/420/18 – AOL	Kenyatta National University	Manifest injustice	An allegation that the complainant's daughter, Winnie Nyambura was referred to Kenyatta National University (KNH) for low platelets. She was informed that the Hospital did not have any platelets. Consequently, she was taken to Meridian Hospital whereby she was admitted but could not be assisted as the Hospital indicated that KNH was the only Hospital that had supply of platelets. She was taken back to KNH and was not assisted, leading to her demise.	The file was closed as the matter was referred to the Medical Practitioners and Dentist Board for resolution.
32.	Grace Mahehu CAJ/M.LAN/022/1744/18 – AOL	Ministry of Lands and Physical	Unresponsive official conduct	An allegation that the Respondent had served the complainant with Rent Payment Request in respect to land parcel LR number 209/11088/97 amounting to nearly Kshs. 2,000,000 without an explanation as to how the figure had been arrived at.	The file was closed as the issues raised did not reveal any issues that could be put to the

					Respondent to address.
33.	Janet Engado Mudoga HUD/GPO/M.EDU/013169/18 – AOL	Ministry of Education, Science and Technology	Illegal conduct	An allegation that the complainant's daughter, Gabby Kageha who is a form 4 student at St. Francis Rang'ala Girls Secondary School had corporal punishment meted on her, resulting in grave injuries. This was despite the fact that the student has been suffering from a seizure disorder since May 2012, which could be exacerbated by stressful activities.	Commenced an inquiry which is ongoing.
34.	Anna Mueni Maweu & others CAJ/KR/004/365/2018 – AOL	Kenya Railways	Manifest injustice	An allegation that the Respondent has failed to compensate the complainants for the losses they incurred during the construction of the Standard Gauge Railway (SGR). The losses include the destruction of houses, deafness as a result of the blasting of stones, blindness from the fine soil and chest infections from inhaling the fine soil from the construction.	Commenced an inquiry which is ongoing.
35.	Elizabeth Mueni Kioko CAJ/KRC/004/364/2018 – AOL	Kenya Railways	Manifest injustice	An allegation that the Respondent has failed to compensate the complainants for the losses they incurred during the construction of the Standard Gauge Railway (SGR). The losses include the destruction of houses, deafness as a result of the blasting of stones, blindness from the fine soil and chest infections from inhaling the fine soil from the construction.	Commenced an inquiry which is ongoing.
36.	Anonymous vs. Kenya Medical	Kenya Medical Training	Manifest injustice	An allegation that the Respondent advertised for various posts with specific requirements but the institution changed the said requirements and	The file was closed as the facts did not reveal any issues

	Training College HUD/GPO/KMTC/012/53/18 – AOL	College		commenced shortlisting people using other qualifications. Further, the complainant alleged that the institution hired externally yet there were internal candidates that were more qualified.	that we could address to the intended Respondent.
37.	Everlyne Wothaya Maina HUD/NYERI/JUD/001/160/18 – AOL	Judiciary	Delay	An allegation that the court case: SPMC Othaya Children's Case No. 9 of 2016 has taken an inordinate long time to resolve.	The file was closed as the facts did not disclose any issues that could be put to the Respondent to address. A Judgement was issued on 16th October 2017.
38.	EverlyneWothayaMaina HUD/NYERI/JUD/001/159/18 – AOL	Judiciary	Discourtesy	An allegation that the complainant visited Othaya Court Registry to file a Decree in regards to SPMC Othaya Children's Case No. 9 of 2016 but the officer therein informed her that the said Decree could not be registered and chased her away.	Commenced an inquiry, which is ongoing
39.	Paul Wahome Kariuki HUD/NYERI/M.EDU/013/168/18 – AOL	Dedan Kimathi University	Administrative injustice	An allegation that in September 2014, the complainant was appointed as a part-time lecturer for two (2) Units at the Respondent's School of Computer Science and Information Technology. He was due to be paid Kshs. 160,000 at the end of the semester. He fulfilled his duties under the engagement but since his first engagement, he is yet	Commenced an inquiry, which is ongoing

				to be paid for services rendered.	
40.	Festus M. Nyamai CAJ/KR/004/370/18 – AOL	Kenya Railways	Incompetence	An allegation that the Standard Gauge Railway (SGR) Stages within Kibwezi are inaccessible since they are in very remote areas.	Commenced an inquiry, which is ongoing.
41.	Jonathan KiokoKivuva CAJ/POL/015/3384/18 – AOL	National Police Service	Illegal conduct	An allegation that the Officer Commanding Station, Emali Police Station burnt down his house including the items therein. The said Officer had a Court Order from Makueni Law Court to evict the complainant from the premises he occupied at the material time. Instead of removing the household items, the police officers burnt down everything.	The file was closed as the complainant was referred to the Independent Policing Oversight Authority for the resolution of his complaint.
42.	Anonymous (Fredrick Musau) CAJ/M.EDU/013/1512/18 – AOL	Ministry of Education, Science and Technology	Illegal conduct	An allegation that Meru School has been charging more than Kshs. 80,000 per student each year which exceeded the government's cap of Kshs. 53,500 in regards to school fees paid annually by each student in National Secondary Schools. When the parents engaged the School Principal on the same, they were advised that those who could not afford were at liberty to take their children to cheaper schools.	Referred the matter to the State Department for Basic Education.
43.	Ruth Muthuku (Anonymous) CAJ/M.LAN/022	County Government of Makueni	Illegal conduct	An allegation that a parcel of land located at Kikumbulyu South Ward at Kalamba Market across from Muatini Primary School, which was designated as public land has been sold to private persons, who	Commenced an inquiry which is ongoing.

	/1757/18 – AOL			had commenced development on it.	
44.	Festus M. Nyamai CAJ/KPLC/021/310/18 – AOL	Kenya Power	Manifest injustice	An allegation that the Respondent had commenced putting up of posts on private land without duly compensating the owners or even engaging them.	Commenced an inquiry which is ongoing.
45.	Alfred K. Mutua CAJ/TSC/013/1511/18 – AOL	Teachers Service Commission	Delay	An allegation that the complainant was employed by the Respondent from 1972 to 2004 when he retired. Despite the fact that there were four (4) phases in place for teachers' salary increment, he only benefited from phase 1.	The file was closed as the complaint did not reveal any impropriety by the Respondent.
46.	Judith NgutaMutea HUD/GPO/M.LAN/022/189/18 – AOL	National Land Commission	Land dispute	An allegation that in 1977, the complainant was allocated land plots 153 and 154 in Isiolo Town. She tried to develop the said parcel of land in 2014 but was unable to as a Mr. M'Murungi Nchebere and a Mr. Moses Kithinji were claiming ownership of the said land.	The file was closed as the complainant was advised to seek judicial remedies.
47.	Ibrahim Ambale George CAJ/PE/040/2067/18 – AOL	Private Entity	Civil dispute	An allegation that the complainant was employed by Progressive Credit Limited in March 2017 as a loans officer but had been having challenges with his immediate supervisor. His duties had increased substantially and as a result, he requested an increment in salary, which was never effected. On 14thMay 2008, he was summarily dismissed without	The file was closed as the Commission is not seized with the mandate to handle complaints between private entities.

				any notice or payment of salary in lieu of the same. He sought advice on the way forward.	
48.	HakizaWanaume for James MwangiWanyeki CAJ/M.LAN/022/1769/18 – AOL	Ministry of Lands and Physical Planning	Unresponsive official conduct	An allegation that James MwangiWanyeki sought to be issued with a Certificate of Title in regards to land parcel NYERI/LUSOI/35 but the Nyeri Land Registrar had failed to process the same despite being instructed to do so by the Director of Land Adjudication and Settlement Department as well as the Chief Land Registrar.	The file was closed as the actions of the Respondent were in adherence to a Court Order.
49.	Charles MathaiWagura CAJ/M.LAB/017/702/18 – AOL	Department of Labour	Inefficiency	An allegation that the complainant was employed by John K. Ngeru as a farm hand and on 18thMay 2017 was grievously injured while at work. The employer refused to compensate him, which necessitated his escalation of the matter to the Nyeri Labour Office. The latter had not taken any action towards resolution of the matter.	Requested further particulars from the complainant.
50.	Patrick KhaliliShinoji CAJ/M.IGC/062/861/18 – AOL	Ministry of Interior and Coordination of National Government	Delay	An allegation that the complainant's employment was terminated by the erstwhile Ministry of Provincial Administration from his temporary appointment with effect from 29th March 2001 on account of gross misconduct. He appealed against the said dismissal but the appeal had never been heard.	Requested further particulars from the complainant

51.	Joseph MburuMwangi HUD/GPO/M.LAN/022/190/18 – AOL	Ministry of Lands and Physical Planning	Inefficiency	An allegation that there was a boundary dispute regarding the complainant's parcel of land number TIGONI/KIRAMBA-INI/270 and that of his neigbour, TIGONI/KIRAMBA-INI/271. In a bid to resolve the same, the Kiambu Land Registrar issued Summons to him and his neighbour to appear at the disputed area on 24thApril 2018 but the latter failed to appear.	Commenced an inquiry, which is still ongoing
52.	Veronica Kirigo CAJ/HUD.C/140/12/18 – AOL	Huduma Centre, Nairobi GPO	Discourtesy	An allegation that the security guard attached to the Nairobi GPO harassed the complainant when she sought to be exempted from queuing owing to the fact that she was pregnant. The security guard also insulted her.	Requested further particulars from the complainant.
53.	Chess Kenya CAJ/M.YSF/031/65/18 – AOL	Ministry of Sports, Youth and the Arts	Unresponsive official conduct	An allegation that in 2017, the complainant won the rights to host the African Youth Chess Championships in Mombasa between 11th August and 19th August 2018 and wrote to the Respondent on the same. There had been no response from the Respondent to the undated letter that the complainant provided in support of his allegation of unresponsive official conduct.	Requested further particulars from the complainant.
54.	George MoraraManyara	National Police Service	Illegal conduct	An allegation that a police officer by the name Wairimu stationed at Tassia Police Post within Embakasi Sub-County introduced the complainant's 14 year old daughter, Hellen Biyaki to a gang. The	The file was closed as the matter was the subject of ongoing court

	CAJ/P.O.047/272/18 – AOL			said officer also conspired with a man who defiled the said daughter.	proceedings.
55.	Roselyn Anyango CAJ/M.EDU/013/1527/18 – AOL	Higher Education Loans Board	Manifest injustice	An allegation that the complainant was a beneficiary of a loan from the Respondent when she was studying at Egerton University. When she completed her studies, she was employed by Teachers Service Commission in 2004 and began remitting her loan repayments to HELB. By February 2009, she had cleared her loan. However, the Respondent indicated that she had failed to repay the loan in question and consequently, she was listed by the Credit Reference Bureau as a defaulter.	Commenced an inquiry, which is still ongoing
56.	NdisonMuthamaNzina CAJ/M.IGC/062/862/18 – AOL	Ministry of Interior and Coordination of National Government	Illegal conduct	An allegation that the Chief of Makuyu Location in Murang'a County was harassing the complainant. The said Chief summoned the complainant to his office and when he got there, he was assaulted by the Administration Police Officers stationed at the Camp. Further, the Chief had failed to include the complainant in the Older People's Cash Payment Programme.	Commenced an inquiry, which is still ongoing
57.	KamauMuturi CAJ/PE/040/2073/18 – AOL	Private Entity	Manifest injustice	An allegation that the complainant was the Plaintiff in Thika CMCC 393 of 2000 (*Kamau Muturi vs. Samuel Ng'ang'a)* wherein Judgement was entered in his favour. Consequently, the Defendant was supposed	The file was closed as the matter was addressed to the Thika Law Court,

				to pay him Kshs. 320,000, which the former alleged to have deposited with the Court. However, the defendant had refused to furnish him with evidence of the deposit.	the office best placed to address it.
58.	Joseph KaranjaWainaina HUD/NYERI/M.LAN/022/191/18 – AOL	Ministry of Lands and Physical Planning	Manifest injustice	An allegation that when the complainant purchased land parcel GIKONDI/THIMU/733, it was measuring 1.91 Hectares. When he conducted an official search to facilitate the replacement of his Certificate of Title, it was indicated that the size of the land was 1.62. He sought an explanation on the reduction of the parcel of land from the Respondent but the same was not availed to him.	Requested further particulars from the complainant
59.	Mathew MuchiriWandeto CAJ/POL/015/3402/18 – AOL	National Police Service	Inefficiency	An allegation that the complainant was attacked at night at his home and reported the matter at Giakanja Police Station vide OB Number 3/20/4/2018. As the culprits were well known to the complainant, he described them to the police. However, no action had been taken thereon to bring them to justice.	Commenced an inquiry, which is still ongoing
60.	Ecumenical Centre for Justice & Peace for Erick MutambukiNdambuki& another	Ethics and Anti-Corruption Commission	Unresponsive official conduct	An allegation that the complainant lodged a matter alleging corruption against the UasinGishu Sub-County Hospital with the North Rift Ethics and Anti-Corruption office vide a letter dated 10thMarch 2017. Since then, no substantive action has been taken towards the resolution of the complaint.	The file was closed as the matter was referred to the Ethics and Anti-Corruption Commission Head Office .

	CAJ/M.JUS/026/199/18 - AOL				
61.	Daniel Kirwa for Dina Jebet CAJ/KPLC/021/322/18 – AOL	Kenya Power	Inefficiency	An allegation that the complainant paid for connection of electricity on land parcel JERUIYOTSAWE/JEPKWONY/126 and was issued with a metre (number 371565636960). Thereafter, power was connected but after two (2) months, Kenya Power officials took down the connection and alleged that the same was illegally connected. Sometime in 2016, the complainant was forced to pay again for the connection but to date, no electricity has been connected to the premises.	Requested further particulars from the complainant
62.	Former employees of Rift Valley Railways CAJ/RBA/000/780/18 – AOL	Retirement Benefits Authority	Unfair treatment	An allegation that the Respondent was being partisan in a matter that the complainants had brought to its attention against Zamara Actuaries, Administrators & Consultants Limited, the company that was managing their retirement benefits.	The file was closed as the matter was being addressed by the Retirement Benefits Authority
63.	Stephen Lungwe CAJ/HELB/013/1544/18 – AOL	Kenya Medical Laboratory Technicians and Technologists Board	Manifest injustice	An allegation that the complainant studied Bachelor in Biomedical Science and Technology at Maseno University College (a constituent of Moi University) where he was placed by the then Joint Admission Board. After completion, he sought to register for professional examinations offered by Kenya Medical Laboratory Technicians and Technologists Board. However, the Board declined to admit him citing the fact that the complainant obtained a degree from	The file was closed as the complaint did not reveal any impropriety by the intended Respondent.

				an institution that was not accredited to teach the same.	
64.	Paul M. Mbugua CAJ/PE/040/2081/18 – AOL	Private Entity	Breach of contract	An allegation that in 1985 the complainant's father purchased land parcel NYA/KIRIMA/564 located in Nyandarua County and measuring approximately 20 acres from NduatiNjoroge. After the complainant's father passed away sometime in 2004, the seller unearthed a sale agreement that showed the size of the sold land as 7 acres. The complainant alleges that the seller was being assisted by the area Chief and the Nyandarua North Sub-County Adjudication and Settlement Officer.	The file was closed as the Commission is not seized with the mandate to handle complaints between private entities.
65.	Muma&Kanjama Advocates CAJ/CBK/000/779/18 – AOL	Central Bank of Kenya	Manifest injustice	An allegation that sometime in 2015, the complainant's client Osman Abdi Kassim holding a bank account with First Community Bank Limited had had his account frozen as a result of being listed as a suspected entity associated with Al-shabaab. On 11th May 2017, the client's name was removed from the list of suspected terrorist organisation or persons associated with terrorism by the Inspector General of Police. However, the client's bank had refused to allow him to access the monies banked with it.	Commenced an inquiry, which is still ongoing
66.	Margaret WangechiKariuki	DedanKimathi University	Administrative injustice	An allegation that between May 2014 and December 2015, the complainant was appointed as a part-time lecturer for three (3) Units at Dedan Kimathi University's School of Science. She was due	Commenced an inquiry, which is still ongoing

	HUD/NYERI/DKU /013/176/18 – AOL			to be paid Kshs. 165,750 cumulatively at the end of December 2015. She fulfilled her duties under the appointment agreement but since she commenced her lecturing, she has never been paid.	
67.	Cathy Otieno CAJ/CG/NRB/060/227/18 – AOL	County Government of Nairobi	Manifest injustice	An allegation that the complainant's carrier motorbike was impounded from Nairobi Central Business District at a private loading zone. The motorcycle was held by the County Government and released after four days on 13th June 2018 after payment of Kshs. 4,000. This is despite the fact that the rider had committed no offence.	The file was closed as the matter was resolved. The motorcycle in question was returned to the complainant.
68.	Edward Mberu CAJ/E.CIT/023/148/18 – AOL	Ecitizen	inefficiency	An allegation that the complainant, a Kenyan citizen residing in Geneva had attempted to renew his passport through the eCitizen portal but was unable to do so. When he tries to log in, the response he gets is that 'the mobile number being used has already been registered.	Commenced an inquiry, which is still ongoing
69.	Alfred Amulyoto CAJ/DPP/027/187/18 – AOL	Office of the Director of Public Prosecutions	Delay	An allegation that 4 cases before the Kakamega Chief Magistrate's Court (CR 4021 of 2016, CR 198 of 2017, CR 635 of 2017 and CR 1058 of 2017) were yet to be commenced	The file was closed as the matter was addressed to the Director of Public Prosecutions, the office best placed to handle it.
70.	Staff of Kenya Railways Benefits	Kenya Railways	Administrative injustice	An allegation that the administrators of Kenya Railways Benefits Scheme were mismanaging the Scheme's properties, delaying payment of pensions and lacked a Corporate Trustee appointed by the	Commenced an inquiry, which is still ongoing

	Scheme CAJ/KRC/004/374/18 – AOL			sponsor. Further, the administrators had failed to be transparent and accountable in the manner that they ran the Scheme.	
71.	Wycliffe AlumiraKabagi CAJ/POL/015/3424/18 – AOL	National Police Service	Illegal conduct	An allegation that officers from the Nairobi City County Government illegally confiscated the complainant's business umbrella. The said umbrella was not booked into the County's stores and as such, could not be returned to the complainant. Consequently, the complainant sought to report the matter to Kamukunji Police Station but an officer, badge number 45738 denied him an opportunity to record the issue. He escalated the matter to the Station's Commanding Office, who ordered that the same be recorded, which was effected vide OB No. 64/14/5/18. Since then, no action had been taken to recover his umbrella.	Commenced an inquiry, which is still ongoing
72.	Daniel Kungu CAJ/M.EDU/013/1449/17 - FFO	Technical University	Delay	An allegation that the Respondent barred the Complainant from graduating since 2016 even after meeting all requirements.	Inquiry
73.	Makwiny Limited CAJ/M.P.WOR/007/56/17	National Construction Authority	Delay	Request for a waiver on tax declined by the Respondent yet the tax accumulated due to the respondent's negligence	Inquiry
74.	Wilfred Muchugia CAJ/M.TRA/004	Kenya Railways	Delay	Delayed payment of pension by the Respondent since March 2018.	Inquiry ongoing

	/351/17				
75.	Joseph KanyiThiongo CAJ/M.EDU/013 /1448/17	University of Nairobi	Inaction	Respondent accused of non-payment of salaries.	File closed
76.	Robert Njenga CAJ/M.GEN/01 8/95/17	Ministry of Public Service, Gender and Youth Affairs	Maladminist ration	Complaint that the National Government Affirmative Fund made unlawful appointments	File closed
77.	David MukiriaeNjunge CAJ/JUD/001/1 996/17	Judiciary	Abuse of power	Complainant alleges that ruling of a criminal case was unfair and that the court aided and abetted the crime	File closed
78.	FranklineMakok ha CAJ/M.LAN/022 /1194/18	Ministry of Lands and Physical Planning	Administrati ve injustice	Complainant alleged that he needed to charge his property but the Lands Registry concerned has declined to produce necessary information needed	File closed
79.	Osundwa& Co. Advocates CAJ/M.LAN/022 /1723/18	Ministry of Lands and Physical Planning	Manifest Injustice	Complainant alleged fraudulent change of land registration number of the complainant's parcel of land	File closed
80.	Livingstone GichungeKaren ge CAJ/M.LAN/022	Ministry of Lands and Physical Planning	Unresponsiv e official	Complainant alleged that a Land registrar failed to issue land search result even after application by the complainant	File closed

	/1725/18		conduct		
81.	Nicholas OumaOkul CAJ/JUD/001/1995/17	Judiciary	Injustice	Complaint against justice Mitey concerning unfairness and impartiality in handling his case	File closed
82.	Jane T. Njagi CAJ/TSC/013/1447/17	Teachers Service Commission	Administrative Injustice	Complainant alleged that she was interdicted by the Respondent for one year without payment	Complainant requested for an update on 24.01.2018
83.	WinnyLibeseMasinza CAJ/KRA/000/767/18	Kenya Revenue Authority	Maladministration	Complainant alleges that the Respondent refused to pay her a tax refund even though the same had been approved	Inquiry ongoing
84.	Kelvin MuriithiTheuri CAJ/JUD/001/2003/18	Judiciary	Inaction	Complainant alleged that he lodged a criminal case but the accused persons were released under unclear circumstances and file is missing at the registry	Complainant requested for further particulars and documentary evidence on 02.05.2018
85.	John KipngtichRotich CAJ/POL/015/3356/18	National Police Service	Delay	Delay. Made a report to the National Police Service and it has not been acted upon	Complainant requested for further particullars
86.	John MwanikiNjoki CAJ/POL/015/3355/18	National Police Service	Abuse of power	Complainant alleged that he was abducted and assaulted by known police officers from Kikuyu Police Post	Inquiry ongoing

87.	DahirMulatoGubo CAJ/M.IGC/062/823/18	Ministry of Interior and Coordination of National Government	Manifest injustice	Complainant alleged that the registrar of persons Marsabit County declined to approve his application for an Indentity Card since 2013	Inquiry ongoing
88.	Gabriel Njuguna Mwangi HUD/NYERI/AG/001/158/18	Attorney General	Civil dispute	Complainant alleged that his file was missing at the Attorney General's office	Inquiry ongoing
89.	Eva KinyuaMuchiri CAJ/POL/015/3353/18	Police	Maladministration	Complainant alleges that she reported allegations of trespass and assault to Kerugoya police Station but nothing has been done about it ever since	Inquiry ongoing
90.	Salad MalichaGuyo CAJ/MIN.MIN/084/10/18	Ministry of Mining	Abuse of power	Complainant alleges illegal licensing done without due regard to the public procurement processes	Complainant requested for better particulars
91.	MMC Africa Law CAJ/AG/001/2012/18	Registrar of Companies	Maladministration	Complainant alleges that he applied for a business registration service which they have not been issued with.	Inquiry ongoing
92.	Gregory Mutiso	National		Complaint alleged that his driver was arrested and	Inquiry ongoing

	CAJ/POL/015/3354/18	Police Service	Maladministration	charged in court with the offence of dealing in alcoholic drinks without a licence but the case was withdrawn under section 87A of the Criminal Procedure Code. The court ordered release of motor vehicle registration no. KCN 835L after the investigation officer had taken pictures of the same but Kabati police station is yet to release the said motor vehicle	
93.	Said Shaban CAJ/M.LAN/022/1721/18	Ministry of Lands and Physical Planning	Unresponsive official conduct	Complainant alleges that the Respondent is adamant to issue him with a Lease Certificate despite him paying all requisite fees	File closed
94.	Joshua Ngare CAJ/M.EDU/013/1464/18	Teachers Service Commission	Maladministration	Complainant alleges that the Respondent has failed to pay them their dues since 1996 when they were promoted to a higher job group.	Inquiry ongoing
95.	RachierAmollo& Co. Advocates CAJ/POL/015/3340/18	Police	Maladministration	Complainant alleges that his client made a report to the police about conspiracy to take his property and threats over his life but no action has been taken	Inquiry ongoing
96.	Simon GichimuMweri CAJ/PO/047/265/18	Public Officer - Principal Muranga TTC	Administrative Injustice	Intimidation, threats and harassment by the Respondent.	Inquiry ongoing
97.	Ruth N. Thabai CAJ/M.YOU/031/63/18	Ministry of Public Service		Complainant alleges that she received a promotion from the Public Service Commission but there is conspiracy in her current department blocking its actualization	Inquiry ongoing

			Maladministration/ unofficial conduct		
98.	Plastic Electricals CAJ/M.LAB/017/694/18	National Social Security Fund	Manifest injustice	Complainant alleges that it has been trying to register with NSSF but has not been put under a scheme.	Inquiry ongoing
99.	James Ochieng' Oduol for Triple O Law CAJ/AG/001/2018/18	Attorney General	Unlawfull official conduct	A complaint alleging that the office of the Attorney General aided in fraudulent acquisition of land parcel no. LR.250649 by Diesel Care Limited	File closed vide Memo dated 17.05.2018
100.	Christine NaliakaWakapisi CAJ/CG/TRANSNZOIA/113/8/18	County Government of Trans Nzoia	Abuse of power	Complainant alleges unfairness in the county employment and promotion procedure as she has stagnated in one position for way too long	Inquiry ongoing
101.	Julie Soweto Aulo CAJ/PO/047/264/18	Public Officer - Dr. Fred Matiangi	Unresponsiveness	Complainant alleges contempt of court by the Respondent and failure to implement PBO Act	File closed
102.	OumaOnyango	Ministry of Interior and Coordination of	Unresponsive official conduct		
	CAJ/M.IGC/062/830/18	National Government		Complainant alleges fraudulent dealing in sale of land by the complainant's area chief	Inquiry ongoing

103.	ODPP for Francis IhwagiKaiyia CAJ/POL/015/3 368/18	National Police Service	Delay	Complaint lodged with the Independent Police Oversight Authority against the Office of the Director of Public Prosecution regarding PMC CR No. 4537	Inquiry ongoing
104.	Caroline MilliamWaithera Njeri CAJ/M.IMM/003 /319/18	Immigration Department	Delay	Complainant alleges that she applied for a passport yet the complainant met all the requirements. Her birth certificate has also been displaced.	Inquiry ongoing
105.	Esther Koech CAJ/POL/015/3 369/18	National Police Service	Delay	Inaction by the police after complainant made a report on a break in and assault	Inquiry ongoing
106.	Francis MborogaMwob obia CAJ/M.IGC/062 /831/18	Ministry of Interior and Coordinatio n	Abuse of power	An allegation regarding closure of Kaongo Mariara public quarry by the chief Nduruma Police Station	Inquiry ongoing
107.	Edwin MwanikiWarui CAJ/CG/MACH AKOS/067/36/18	County Government of Machakos	Unresponsiv e official conduct	An allegation regarding unlawful termination and debt owing by the Respondent of Kshs. 217,782/=	Inquiry ongoing
108.	Rebecca Achieng Mao CAJ/M.FIN/000/ 773/18	Pensions Department	Unfair treatment	Complainant alleged failure by the Respondent to pay death gratuity of complainant's late husband	Inquiry ongoing
109.	Molo Agro Forestry	Ministry of Lands and		Undue delay by the Director Physical Planning Nakuru. Delay in delivering crucial decision since	Inquiry ongoing

	CAJ/M.LAN/022/1756/18	Physical Planning	Delay	1998	
110.	JosphatKiraguMisheck CAJ/M.LAN/022/1758/18	Ministry of Lands and Physical Planning	Inefficiency	Complainant alleged that Land registrar failed to issue them with new title documents after sub-division of land	Inquiry ongoing
111.	Franklin Mwiricha CAJ/NACADA/012/421/18	National Agency for the Campaign Against Drug Abuse	Unfair treatment	Unfair treatment. Complainant was to be promoted by the Respondent but was instead issued with a letter for a lower job group	Inquiry ongoing
112.	Sridhar Babu CAJ/NSSF/017/698/18	National Social Security Fund	Delay	A complaint alleging delayed payment of retirement benefits by the Respondent	File closed
113.	Kibathi Co. Advocates for Samuel MurigiWaigwa CAJ/POL/015/3383/18	National Police Service	Administrative Injustice	Complainant was unlawfully and unjustifiably intimidated and harassed by the DCI department and the Land Fraud Unit	Inquiry ongoing
114.	Samson OtienoOriedo CAJ/M.IGC/062/856/18	Ministry of Interior and Coordination of National Government	Delay	Delay in prosecution against the chief West Kisumu Location	File closed

115.	Gladys NyamburaNjeri CAJ/M.IGC/062/860/18	Department of Immigration	Delay	An allegation of delay in issuance of the Digital Passport.	Inquiry ongoing
116.	JeremanoKamauKaruri CAJ/CG/NRB/060/222/18	County Government of Nairobi	Delay	An allegation of unlawful dismissal of the Complainant by the Nairobi County Government	File closed
117.	Peter OdhiamboOmwabo CAJ/M.LAB/017/703/18	Ministry of Labour	Delay	Complainant alleged that his employment was unfairly terminated by his employer (SOTER SECURITY)	Acknowledgement letter dated 17.07.2017 sent to the complainant advising that the complaint was lodged with the right office
118.	AdanDahir Ibrahim CAJ/JUD/001/2040/18	Judiciary	Delay	Complainant alleges that he instituted a suit in court in 2014 but the same has not been determined.	File closed.
119.	Joshua LubandaAlusiola CAJ/M.EDU/013/1526/18	Ministry of Education	Unfair treatment	Illegal occupancy of land(belonging to the complainant) by a school-Isikhi Primary School	Closure
120.	Robert MuguroMungai	Police	Delay	Failure of police to investigate a fraudulent matter and even conspiring with the fraudster	Closure

	CAJ/POL/015/3 403/18				
121.	Miller & Company Advocates CAJ/JUD/001/2 043/18	Judiciary	Delay	Complainant alleged delayed payment of money as ordered in Milimani HCCC No. 253 of 2006	File closed vide memo dated 13.08.2018 since the complaint has been adequately resolved
122.	Benard O. Nyabochwa CAJ/CG/NYAMI RA/099/13/18	County Government of Nyamira	Inaction	Complaint against the County Secretary for misuse of funds meant for the compensation of Internally Displaced Persons.	Inquiry ongoing
123.	Gladys WambuiMaina CAJ/POL/015/3 401/18	National Police Service	Inaction	Inaction by police after complainant reported harassment by the area chief at Ndathi Police Base vide OB No. 04/25/12/2014.	Inquiry ongoing
124.	Pauline Nguni CAJ/M.IMM/003 /323/18	Department of Immigration	Delay	Complainant alleges delay in issuance of passport since March 2018	Inquiry ongoing
125.	SauelChege CAJ/M.HA/002/ 122/18	Prisons Department	Abuse of power	Complainant alleged that he was being victimised and harassed by the Officer in Charge Maranju Prisons	Inquiry ongoing
126.	Peter Mwaniki CAJ/M.HA/002/ 123/18	Prisons Department	Delay	Complainant alleged that he received threats from officers at Kajiado Prisons due to a legal suit he instituted for the recovery of his money from them.	Inquiry ongoing

127.	Mohamed Abdulrahman CAJ/CG/MERU/111/10/18	County Government of Meru	Manifest injustice	Complaint against the Respondent for fraudulently changing the title number of the complainant's piece of land	Inquiry ongoing
128.	Eric OnchanaAori CAJ/CG/Nyamira/099/14	County Government of Nyamira	Unfair treatment	Complainant alleged that his employment was unfairly terminated by the Respondent whom he claims acted maliciously.	Inquiry ongoing
129.	William Kariuki Herman CAJ/P.E/040/2072/18	Private Entity	Criminal	The Respondent, Mr. Mwaniki, fraudulently obtained Kshs.1000 from the complainant	File closed
130.	Kelvin Kago CAJ/P.E/040/2071/18	Private Entity	Inaction	Complainant alleged that he was facing threat and harassment from his area chief, who is his aunt's husband, due to family disagreements.	File closed
131.	Geoffrey NganjuMachari a CAJ/P.E/040/2069/18	Private Entity	Manifest injustice	An allegation that unknown persons used the Complainant's artificial transmissions/ intelligence	File closed
132.	Nzabonimba Eugene Kavune CAJ/RAS/003/325/18	Refugee Affairs Secretariat	Manifest injustice	An allegation of denial of protection despite application for the same from the Respondent	File closed
133.	InyamaLigabo CAJ/ODPP/027/186/18	Office of the Director of Public	Inefficiency	An allegation regarding lost police file at Shinyalu police station, OB No. 10/27/09/14	Acknowledgement letter dated 17.07.2018 sent to

		Prosecutions			complainant advising that the complaint was lodged with the right office
134.	Anne Nanjakho CAJ/M.GC/062/872/18	Ministry of Interior and Coordination	Unresponsive official conduct	Complainant alleges unfair treatment from the Respondent, Failure to be promoted despite meeting the qualifications and applying for interviews	Acknowledgement letter
135.	Anthony Nganga CAJ/KPLC/021/321/18	Kenya Power & Lightining Company	Unresponsiveness	Complainant alleges that his area of residence along Mahiga Road experiences endless blackouts which have a negative effect	Inquiry ongoing
136.	Anyango Tracy Nicole CAJ/MMU/013/1542/18	Maasai Mara University	Unfair treatment	Complainant alleges failure by the Respondent to sign the Complainant's University transfer forms to Nazarene University since May 2018.	Inquiry ongoing
137.	Gideon Mwitilrea CAJ/JUD/001/2048/18	Judiciary	Delay	Complainant alleged delay in hearing and determination of civil suit no. 644 of 2005 that is pending before Milimani Commercial Court.	File closed vide a memo dated 31.07.2018 since it falls outside the mandate of the Commission
138.	JomvuZakhem CAJ/KENHA/006/111/18	Kenya National Highway Authority	Administrative injustice	Complainant alleged lack of communication from the respondent, who is carrying out a project, to the affected people of Jomvu-Zakhem Community	Inquiry ongoing
139.	Thomas	Kenya		Complainant alleged that he was not issued with a	Inquiry ongoing

	Scheiering& Another CAJ/KPLC/021/323/18	Power & Lightining Company	Delay	consent and way leave approval after he made an application for the same.	
140.	Thomas Scheiering& Another CAJ/POL/015/3418/18	Police	Delay	An allegation regarding delay in hearing and determination of Kwale CMCC CR NO. 333/2017	File closed vide memo dated 06.08.2018 for reason that the matter is outside the mandate of the commission
141.	Thomas Scheiering& Another CAJ/IMM/003/326/18	Immigration Department	Unresponsive Official Conduct	Complainant alleges that he reported receiving threatening messages at Diani Police Station vide OB No. 42/21/7/2017 but no action has been taken	File closed vide a memo dated 08.07.2018
142.	BelinaWanjiruMuriuki CAJ/NCPD/018/97/18	National Council of People With Disabilities	Unresponsiveness	Complainant alleged that the Respondent failed to reply to her application in which she sought to be certified as a person with disability for purposes of tax exemption.	Inquiry ongoing
143.	Judith Kalya CAJ/WPA/001/2047/18	Witness Protection Agency	Unresponsiveness	Respondent declined the complainant's request to be put under the witness protection programe	Inquiry ongoing
144.	Alice NyamburaNdirangu CAJ/POL/015/3	National Police Service	Unresponsive official conduct	Complainant alleges that she made a report on rape at Geta Bush Police Post vide OB No. 15/23/12/2017 but the officers failed to arrest the suspect	Inquiry ongoing

	419/18				
145.					
146.	Regina Chesigei CAJ/ELD/NHIF/012/11/18-SK	National Hospital Insurance Fund(NHIF)	Delay	The complainant alleged delay by NHIF to pay death gratuity for her late husband Paul Kipsang of Kapsabet, Nandi County	Commission made an inquiry and the complainant was paid the gratuity
147.	Jane WanjikuKanyiri CAJ/ELD/M.LAN/022/23/18-SK	Ministry of Lands & Physical Planning	Delay	A complaint alleging delay by Uasin Gishu County Surveyor to compile a report of a survey conducted on the complainant's land reference number Langas Block 1/191 in 2017 with a view to resolve a boundary dispute with a neighbour of the adjacent land -Langas Block 1/190	Inquiry ongoing
148.	Charles Mwai Kimathi CAJ/ELD/M.EDU/013/33/18-SK	Teachers Service Commission	Delay	A complaint alleging delay by the Teachers Service Commission to communicate its decision regarding a disciplinary case against the complainant which was heard in 2015.	We initiated inquiry which is ongoing
149.	Mary Jerotich CAJ/ELD/M.IGC/062/28//18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police at Baharini Police Post in UasinGishu County for failure to arrest a suspect in a matter she reported vide OB Number 33/28/08/17 wherein she alleged to have been assaulted by the Chief of Kilimani Location	Complaint referred to the Internal Affairs Unit of National Police Service for Resolution
150.	Concerned Staff of Turkana University College CAJ/ELD/M.EDU	Ministry of Education	Delay	A complaint alleging delay by Turkana University College to issue the complainants with Letters of Appointment and to pay them employment benefits for 2016 and 2017. The complainants alleged that Turkana University College was formerly a satellite	Inquiry ongoing

	/013/29/17-SK			campus of Mt. Kenya University which thereafter transitted to be a constituent college of MasindeMuliro University. Thus, upon transition, they became employees of Turkana University College and therefore the college was obligated to issue them with Letters of Appointment and pay the accruing benefits.	
151.	Lilian Kainyu Tum CAJ/ELD/PT/001 /9/18-SK	Office of the Public Trustee	Unresponsive Official Conduct	The complainant alleged that the Public Trustee had refused to process benefits for the estate of her late husband and when she demanded for explanation from the Assistant Public Trustee, the Officer was discourteous to her	Complaint resolved conclusively.
152.	Mary JepkoechKiptoo CAJ/ELD/M.IGC /062/29/18-SK	Ministry of Interior & Coordination of National Government	Unresponsive Official conduct	The complainant alleged that she was assaulted by the Chief of Kilimani Location and the matter was reported at Baharini Police Post but no action was taken	We initiated inquiry which is ongoing
153.	Richard MwanikiNdongo HUD/NKR/PE/040/16/18-SK	Private Entity	Civil dispute	A complaint alleging irregular deduction of money from the complainant's payroll for the month of August 2017 as contribution to Platinum Credit Limited	We advised complainant to seek services of an advocate to enable him pursue civil remedies as Platinum Credit Limited is a private entity
154.	Dorothy	Ministry of	Delay	A complaint alleging delay by the Ministry to pay the	Inquiry ongoing

	KendiMuriithi HUD/NKR/M.IGC/062/16/18-SK	Interior & Coordination of National Government		complainant salary for February 2017 pursuant to a contract for registration of refugees at Dadaab Refugee Camp from August 2016 to March 2017. All the other months were paid except February 2017.	
155.	KiprotichKosgey Stanley HUD/NKR/PE/040/15/18-SK	Private Entity	Civil Land Dispute	The complainant alleged that his land Title No. 27 Sururu/Nakuru Settlement Scheme was being encroached into by his immediate neighbour owner of Title Number 26 Sururu/Nakuru Settlement Scheme	We advised complainant to seek services of an advocate to enable him seek civil remedies
156.	Nancy JeronoBitok CAJ/ELD/POL/015/74/18-SK	National Police Service	Delay	A complaint alleging delay by Police at Langas Police Station to act on a matter reported by the complainant vide OB Number 24/4/01/2018	Inquiry ongoing
157.	Gideon KaranjaNgugi HUD/NKR/EACC/047/3/18-SK	Ethics and Anti-Corruption Commission	Delay	A complaint alleging delay by the Ethics and Anti-Corruption Commission to investigate a matter reported by the complainant vide his complaint letter to EACC dated 25th October 2016	We wrote to EACC requesting them to expedite the investigations and to keep the complainant posted
158.	Joseph Nobert Otieno CAJ/ELD/M.LAB/017/8/18-SK	Ministrty of EAC, Labour& Social protection	Delay	A complaint alleging delay by the Labour Officer in Nandi Hills to resolve a complaint of unfair dismissal reported by the complainant in January 2018	Inquiry ongoing
159.	Morris Kipkoech	Ministry of	Abuse of	A complaint alleging abuse of power by the Chief of	Inquiry ongoing

THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Hata mnyonge ana haki"

	Yano CAJ/ELD/M.IGC /062/29/18-SK	Interior & Coordinatio n of National Government	Power	Kuserwo Location and Assistant Chief of Kimnai Sub-Location for effecting arbitrary arrests on him and his casual labourers with the help of Police from Kapsowar Police Station	
160.	SilvanoKoechC herutich HUD/NKR/M.ED U/013/34/18-SK	Egerton university	Delay	A complaint alleging delay by Egerton University to refund Kshs.28,000 owed to the complainant after he was discontued from the University in August 2012	Inquiry ongoing
161.	Sarah C. Osasi HUD/NKR/POL/0 15/43/18-SK	National Police Service	Abuse of Power	The complainant alleged abuse of power by the OCS of Elburgon Police Statiion and Sub-County CommisionerMolo for assaulting him and his son following a land dispute which his mother had won in court. He alleged that the OCS and Sub-County Commissioner were working for the defendant in the court case to frustrate them so that they vacate the land	We referred the complaint to IPOA for resolution
162.	Isaac KiptumYego CAJ/ELD/PEN/0 00/11/18-SK	Pensions Department	Delay	A complaint alleging delay by the Pensions Department to process pension dues owed to estate of the complainant's deceased father who served in the Kenya Army from 6th April 1987 to 5th October 2003	Inquiry ongoing
163.	Esther Auma CAJ/ELD/M.IGC /062/30/18-SK	Ministry of Interior & Coordinatio n of National Government	Maladminist ration	An allegation that the Assistant Chief of Ngenyilel Sub-Location in Turbo was obstructing justice by stopping police officers from arresting suspects who allegedly torched the complainant's house	We referred the complaint to the UasinGishu County Commissioner for resolution

164.	Joseph KamauWainaina HUD/NKR/CG/NAKURU/063/17/18-SK	County Govt. of Nakuru	Abuse of Power	The complainant alleged that he was harassed by Nakuru County Askaris and taken to court and charged	We advised the complainant to seek redress in court as the matter was pending in court
165.	AnnleySitati HUD/NKR/POL/015/44/17-SK	National Police Service	Unfair Treatment	The complainant alleged refusal by Police at Njoro Police Station to book her complaint and record statement	We initiated inquiry which is ongoing
166.	JoseahKipkemoi Langat HUD/NKR/POL/015/45/18-SK	National Police Service	Abuse of power	The complainant alleged that he was attacked by three Administration Police officers at Kaptich Village in Egerton, Nakuru County and that they robbed him Kshs.18000	We referred the complaint to IPOA for resolution
167.	Margaret WacheraKaranja HUD/NKR/PE/040/17/18-SK	Private Entity	Civil Matter	The complainant alleged that SMEP bank was exacting exorbitant penalties on a loan facility she had borrowed but defaulted in payment	we advised the complainant to seek the services of a private advocate to enable her seek civil remedies
168.	Joseph NduatiMuthaka HUD/NKR/M.LAN/022/38/17-SK	Ministry of Lands & Physical Planning	Unresponsive Official conduct	The complainant alleged failure by the Survey Department to produce a map for his land Title Number Cismara/NairagieEnkare, plot No.202 located in Narok County	We initiated inquiry which is ongoing
169.	Concernde Employees& Residents of Pyrethrum Estate No.IV	Private Entity	Civil Land Dispute	The complainants alleged improper motive by the Managing director of Pyrethrum Processing Company of Kenya for leasing out part of the residential estate to a private developer	we advised the complainant to seek the services of a private advocate to enable her seek

	HUD/NKR/PE/040/18/18-SK				civil remedies
170.	Mike John Karanu HUD/NKR/PE/040/21/18-SK	Private Entity	Unfair Treatment	The complainant alleged excessive torture in a private School known as Evans Secondary School in Nakuru County for administering corporal punishment on students in contravention of the Law	We advised the complainant to lodge the complaint with the Parent teachers Associaition(PTA) as Evans Secondary School is a private School hence outside our mandate
171.	Joel Mwachuchie Munda HUD/NKR/PE/040/22/18-SK	Private Entity	Unfair Treatment	A complaint alleging unfair treatment of the complainant by the Kenya Farmers Associaition for failing to remit dividends accruing from his shares which he bought in 1990	We advised the complainant to seek the services of an advocate of his choice to enable him seek civil remedies as Kenya Farmers Association is a Private Entity
172.	Jonah KahwaiWamiti HUD/NKR/PE/040/19/18-SK	Private Entity	Civil Land Dispute	The complainant alleged that his uncle had acquired a title deed for his late grandfather's land and taken his father's share as well. He sought the assistance of the Commission to enable him block the title deed to prevent his uncle from disposing of the land.	We advised the complainant to visit the nearest Lands Office to be advised on how he can lodge a

					caution
173.	Erastus Ngetich HUD/NKR/M.IGC/062/17/18-SK	Ministry of Interior & Coordination of National Govt.	Maladministration	A complaint alleging maladministration by administration officers within the National Government, namely, Assistant Chief, Chief and Deputy County Commissioner in Bararget Settlement Scheme in Kuresoi Sub-County, Nakuru County for allocating themeselves land meant for allocation to squatters. The complainants were concerned that civil servants were not squatters to benefit from the land and therefore the act of allocating themselves land amounts to maladministration	We initiated inquiry which is ongoing
174.	InviolataAchieng CAJ/ELD/M.EDU/013/31/18-SK	Ministry of Education, Science & Technology	Unresponsive Official Conduct	A complaint alleging unresponsiveness by the TSC County Director of Education and Sub-County Director of Education for Kapsaret Sub-County for failing to resolve a complaint reported by the complainant in which she alleged that the Headteacher of Kipkaren Road Primary School harassed her and sent her on a transfer unprocedurally because she refused to cover up corrupt practices in the school	We initiated inquiry which is ongoing
175.	KipchirchirMutai Peter HUD/NKR/M.EDU/013/35/18-SK	Ministry of Education, Science & Technology	Unresponsive Official Conduct	A complaint alleging failure by the Kenya National Examinations Council to issue the complainant with a Kenya Certificate of Secondary Education(KCSE) Certificate. He alleged that he sat for KCSE at Finch Secondary School in 2011 but was not issued with a KCSE Certificate and when he followed up he was advised to send a passport size Photograph, which he did but no Certificate was issued.	We initiated inquiry which is ongoing

176.	Anonymous complaint by Concerned Residents of Chemusian Village in Olare Location, Ainabkoi, UasinGishu County CAJ/ELD/POL/015/75/18-SK	National Police Service	Abuse of Power	A complaint alleging abuse of power by Police Officers stationed at Rurigi and Burnt Forest Police Station for making arbitrary arrests and extortion of money from the residents of Chemusian Village. They alleged that the Police were working in collusion with an influential person in the area who directed the Police to arrest certain people and force them to pay huge amounts of money to secure their release	We initiated inquiry which is ongoing
177.	David KiplimoBarng'etuny CAJ/ELD/POL/015/76/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction by Police at Potopoto Police Station in Nandi County for failing to apprehend suspects in connection to complaints reported by the complainant vide OB Numbers 7/12/1/17, 4/10/3/17 and 4/24/2/18.	We initiated inquiry which is ongoing
178.	Julius OtienoOtieno CAJ/ELD/POL/015/77/18-SK	National Police Service	Unfair Treatment	The complainant, a Police Officer attached to Eldoret Central Police Station, alleged unfair treatment by OCPD of Eldoret West Division for interdicting him based on a court case in Eldoret CMCC No.4488 of 2017 wherein the complainant was charged alongside another with robbery with violence. He alleged that he was acquitted by the court but the interdiction was not lifted or any disciplinary hearing conducted by the OCPD.	We initiated inquiry which is ongoing
179.	Luka MwangiMachar	Ministry of Lands &	Maladministration	The complainant alleged that the District Land Registrar in Naivasha lands office had illegally	The complaint is subject of active

	ia HUD/NKR/M.LAN/022/39/18-SK	physical Planning		transferred a parcel of land Title Number Naivasha/maraigushu Block II/831 to a person who had sold the said land to the complainant and he had paid for the same.	investigations by CID in Naivasha.We advised the complainant to await the outcome and keep us posted
180.	Lucy WambuiNjoroge HUD/NKR/PSC/016/2/18-SK	Public Service Commission	Maladministration	The complainant alleged political interference by Women Representatives from six Counties where the recruitment of County Coordinators for National Government Affirmative Action fund was being done. The six counties were Nairobi, Machakos, Murang'a, Nyamira, Nyadarua and Isiolo	We initiated inquiry which is ongoing
181.	KiptisChirchir HUD/NKR/JUD/001/67/18-SK	Judiciary	Delay	A complaint alleging delay in determination of the complainant's case before Nakuru Law Courts, Civil Case Number 12 of 2006	We referred the complaint to the Judiciary Ombudsperson for resolution
182.	HaronCherono HUD/NKR/PE/040/23/18-SK	Private Entity	Civil Land Dispute	Complainant alleged that he was conned by a person known to him who sold him a piece of land that belonged to another person and failed to return his money	We advised the complainant to seek the services of an advocate of his choice to enable him pursue civil remedies for breach of contract
183.	Joyce MuthoniGithiga	Advocates Complaints	Professional Misconduct	The complainants alleged that their advocate in a court case Nakuru High Court Civil Appeal No.33 of	We referred the complaint to the

	& Others HUD/NKR/ACC/ 001/68/18-SK	Commission		2007 was dragging in prosecuting the appeal resulting in inordinate delay in concluding the matter. They alleged that the advocate was no longer acting in their best interest	Advocates Complaints Commission for resolution
184.	Raphael Kimani HUD/NKR/M.ED U/013/37/18-SK	Teachers' Service Commission	Corruption	The complainant alleged that he was conned by a person by the name LugardMutegi who purported to be an employee of the Teachers' Service Commission. The said Mutegiallegedly requested the complainant to send him money in order to secure a job and promotion for a relative at the Teachers Service Commission	We referred the complaint to Ethics and Anti-Corruption Commission for resolution
185.	Paul KipkemboiMaritim CAJ/ELD/POL/0 15/82/18-SK	National Police Service	Abuse of Power	The complainant alleged that he was harassed by a Deputy OCS of Mosoriot Police Station in Nandi County when he visited the station to lodge a complaint. He alleged that the Deputy OCS was taking sides with the accused in a case the complainant had filed in court for criminal trespass and malicious damage to property	We initiated inquiry which is ongoing
186.	William Kosgei CAJ/ELD/POL/0 15/81/18-SK	National Police Service	Unresponsiv e Official Conduct	A complaint alleging inaction by the Police at ZiwaSirikwa Police Station in connection to a complaint reported by the complainant's mother vide OB Number 20/27/10/17	We initiated inquiry which is ongoing
187.	Joshua Macharia HUD/NKR/PE/04 0/24/18-SK	Private Entity		The complainant alleged that his immediate neighbour was shifting land boundaries and encroaching on his land LR BahatiKabatini Block 1/14590	We advised the complainant to lodge a boundary dispute at the nearest District Lands Office for

					resolution by the District Lands Registrar
188.	Peter NgugiKiburu HUD/NKR/POL/015/47/18-SK	National Police Service	Delay	A complaint alleging delay by the CID in Nakuru to investigate a complaint reported by the complainant in 2014 in which he alleged illegal sale of his land by a bank.	We requested the complainant to furnish us with further particulars of the complaint
189.	Joshua KirwaArusey CAJ/ELD/POL/015/79/18-SK	National Police Service	Unfair Treatment	A complaint alleging unfair dismissal of the complainant from service with the Kenya Defence Forces on 18th September 2017. He alleged that he had personal differences with one of his collegaues who gave false information to their Commander that the complainant wanted to kill him. He alleged that he was demoted and later dismissed without being accorded a chance to defend himself	We initiated inquiry which ongoing
190.	Omar KasongoMasimba CAJ/ELD/JUD/001/94/18-SK	Judiciary	Maladministration	The complainant alleged that the court file for his case, Bungoma CMCC.No.417 of 2010 was missing from the Court Registry and thus he was unable to institute an appeal on the judgment of the court	We referred the complaint to the Judiciary Ombudsperson for resolution
191.	Michael Kipchumba CAJ/ELD/JUD/001/92/18-SK	Judiciary	Delay	The complainant alleged delay in hearing and determination of his matter in Kitale Court, Kitale ELC No.103 of 2013	We referred the complaint to the Judiciary Ombudsperson for resolution
192.	Grace WambuiMacha	Ministry of Lands &	Unresponsive Official	A complainant alleging unresponsiveness by the UasinGishu District land Registrar for failing to register	We initiated inquiry which is ongoing

	ria CAJ/ELD/M.LAN /022/24/18-SK	Physical Planning	Conduct	a caution against land Title Number UasinGishu/Kahungura/237 for which the complainant claimed ownership	
193.	Samuel MwangiMaina HUD/NKR/M.ED U/013/36/18-SK	Laikipia University	Administrative Injustice	A complaint alleging administrative injustice by the University of Laikipia for admitting the complainant to pursue a course that was not accredited by the Commission for University Education	We initiated inquiry which is ongoing
194.	Milcah Jeptoo Cheromei HUD/NKR/PEN/0 00/11/18-SK	Pensions Department	Delay	A complaint alleging delay by the Pensions Department in processing pension dues owed to the complainant's brother who took early retirement on 1st November 2014	We initiated inquiry which is ongoing
195.	Gordon Derrickson Onyango CAJ/ELD/M.ME D/012/12/18-SK	Moi Teaching & Referral Hospital	Unfair Treatment	A complaint alleging unfair dismissal of the complainant from employment by Moi teaching and Referral Hospital based on the allegation that the complainant revealed confidential information to unauthorised persons	The complainant requested us to hold the complaint in abeyance as internal disciplinary process is still ongoing
196.	Samwel K.A Soi CAJ/ELD/M.EDU /013/32/18-SK	University of Eldoret	Delay	A complaint alleging delay by the Public Complaints Committee of the University of Eldoret to resolve a complaint lodged by the complainant against one of the Universty's employee on 18th May 2017	We initiated inquiry which is ongoing
197.	SabranoOkumu Okumu HUD/NKR/POL/0 15/46/18-SK	National Police Service	Abuse of Power	A complaint alleging police brutality by Police at Nakuru ASK Showground Police Station following the death of the complainant's brother under police custody in April 2018	We referred the complaint to IPOA for investigation and resolution
198.	Isaac NgugiNganga	Ministry of Interior &	Unresponsive Official	A complaint alleging unresponsiveness by the Department of Civil Regsitration for refusing to	we inquired and the errors on the

	HUD/NKR/M.IGC/062/18/18-SK	Coordination of National govt.	Conduct	correct errors made on the complainant's grand-daughter's Birth Certificate and thus she was unable to apply for a passport	Birth Certificate were corrected
199.	Concerned Residents of Kwen Farm CAJ/ELD/M.LAN/022/25/18-SK	Ministry of Lands & Physical Planning	Delay	A complaint alleging delay by the National Land Commission to resolve a complaint reported by the complainants in which they alleged encroachment of public utilities by land grabbers	We contacted the National Lnd Commission who requested the complainants to visit their office to be advised on the status of the complaint.We advised the complainants accordingly
200.	John NarasKhasete CAJ/ELD/M.IGC/062/31/18-SK	Ministry of Interior & Coordination of National govt.	Abuse of Power	the complainant alleged abuse of power by an Assistant Chief from his area who failed to adjudicate on a complaint he reported but instead used the administration police to arrest him	we initiated inquiry which is ongoing
201.	John NarasKhasete CAJ/ELD/POL/015/80/18-SK	National Police Service	Abuse of Power	The complainant alleged abuse of office, corruption and conspiracy to defeat justice by the OCS of Kiuni Police Station in Bungoma County	we initiated inquiry which is ongoing
202.	Abraham KipchumbaKim	Public Service	Unresponsive Official	The complainant alleged failure by the Public Service Commission to reinstate him to service	The complainant opted for the court

	utai CAJ/ELD/PCS/016/2/18-SK	Commission	Conduct	following his resignation to vie for elective post on the August 8th 2017 General Election	process and requested us to close our file
203.	Henry KosgeiTalai CAJ/ELD/NRB/003/8/18-SK	National Registration Bureau	Maladministration	The complainant alleged that the Registrar of Persons at Kapsowar was demanding a payment of Kshs.100 to replace his lost National Identity Card	We inquired and noted that the Kshs.100 is the processing fees for issuance of a duplicate National Identity Card and is a legitimate statutory fee charged by the National Registration Bureau and advised the complainant accordingly
204.	Francis Cheplaiti CAJ/ELD/M.LAN/022/26/18-SK	Ministry of Lands & Physical Planning	Delay	A complaint alleging delay by the Ministry of Lands & Physical Planning to settle land owners whose land was compulsorily acquired for the construction of Tambach Teachers College. He alleged that a total of 101 people lost their land to the College but only 61 were compensated leaving out 40.	We referred the complaint to the National Land Commission for resolution
205.	Gitange Onyango CAJ/ELD/M.COOP/020/3/18-SK	Minsitry of Industry, Trade and Cooperative	Delay	A complaint alleging delay by the Department of Cooperatives to resolve a complaint reported by the complainant in which he alleged non-payment of his contributions to a private Security Sacco	We initiated inquiry which is still ongoing

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206.	Elias Kiplagat CAJ/ELD/POL/015/83/18-SK	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction bythe OCS of Kapsoya Police Station for failing to take a suspect to court. The complainant alleged that the suspect was arrested but released under unclear circumstances without being taken to court to answer to charges of assault	We referred the complainant to the UasinGishu County Police Commander and he was assisted
207.	Nathan Waweru CAJ/ELD/JUD/001/94/18-SK	Judiciary	Delay	The complainant alleged delay by court to determine his civil case No.666 of 2012 at Eldoret Law Courts. He alleged that the suit was instituted in 2012 and there was no significant progress in the hearing and determination thereof	We referred the complaint to the Judiciary Ombudsperson for resolution
208.	Elias Mugo Rare CAJ/ELD/NPSC/015/84/18-SK	National Police Service Commission	Delay	A complaint alleging delay by the National Police Service Commission to issue the complainant with a Discharge letter following his resignation from Service in October 2015.	We initiated inquiry which is still ongoing
209.	Peter Kipkemboi Kitum CAJ/ELD/M.EDU/013/33/18-SK	Ministry of Education	Delay	The complainant alleged delay by the Board of Governors(BOG) of Kapsowar Boys Secondary school to pay him retirement dues following his retirement from employment as an office messenger in 2009. He alleged that he was sent on compulsory retirement after his services were rendered redundant following posting of government employed messengers to the School	We initiated inquiry which is still ongoing
210.	ElkanaKibet CAJ/ELD/NRB/003/91/18-SK	National Registration Bureau	Unfair Treatment	The complainant alleged unfair treatment/ discrimination by the National Registration Bureau in the process of applying for a National Identification Card. She alleged that she is a Person Living with	We referred the complainant to the National Council of People Living with

				disability born without fingers and thus was unable to provide fingerprints as required by the National Registration Bureau. She alleged that she had applied and reapplied for the ID severally and all the applications have been declined for lack of fingerprints.	Disabilities for assistance.
211.	Mary ChaptarusSawe CAJ/ELD/PE/040 /75/18-SK	Private Entity	Maladministration	The complainant alleged that the Police officers at Kapsowar Police Station in collusion with his brother-in- law constantly harass her sons by effecting arbitrary arrests on them with a motive of scaring them from pursuing a land case against him.	We advised the complainant to seek the services of an advocate of her choice to enable her pursue civil remedies that may be available to her.

212.	Robert Otieno CAJ/ELD/POL/015/85/18-SK	National Police Service	Unresponsive Official conduct	A complaint alleging failure by the Police at Eldoret Central Police Station to act on an assault matter reported by the complainant vide OB Number 31/11/3/18.	We initiated an inquiry which is still ongoing
213.	Concerned Parents of St.John the Apostle High School CAJ/ELD/M.EDU/013/34/18-SK	Ministry of Education, Science and Technology	Unresponsive Official Conduct	The complainants alleged that the Nandi County Director of Education failed to address a complaint they reported against the Board of St.John the Apostle High School of discrimination magainst some students in the school	We initiated an inquiry which is still ongoing
214.	Dennis Kipkurui CAJ/ELD/HELB/013/35/18-SK	Higher Education Loans Board	Unresponsive Official Conduct	The complainant alleged that HELB failed to refund him Kshs.45,000 which was incurred as an overpayment of his undergraduate loan.	We initiated an inquiry which is still ongoing.
215.	BenonKusingura	Teachers	Unresponsiv	A complaint alleging unresponsiveness by Teachers'	We initiated an

	Ruhirita CAJ/ELD/TSC/013/47/18-SK	Service Commission	e Official Conduct	Service Commission for failing to pay pension benefits owed to the complainant. He alleged that he was employed by TSC in 1983 and worked for 10 years after which he was terminated. No pension was ever paid to him	inquiry which is still ongoing
216.	Regina ChesigeiKirui CAJ/ELD/PEN/000/12/18-SK	Pensions Department	Delay	A complaint alleging delay by the Pensions Department to process pension dues owed to the estate of the complainant's late husband who worked as a nurse in the Ministry of Health	We initiated an inquiry which is still ongoing
217.	Francis Kuyebi Andrea HUD/NKR/ACC/001/69/18-SK	Private Entity	Professional Misconduct	The complainant alleged that his file went missing at the Court Registry and his advocate BulumaCo.Advocates was requested to provide a skeleton file to enable the Court reconstruct his file but the advocate failed to do so.	The complaint was referred to the Advocates Complaints Commission for resolution
218.	Margaret Kemuma HUD/NKR/ACC/001/69/18-SK	Private Entity	Professional Misconduct	The complainant alleged that her advocate working in the firm of A.N.Geke Advocates failed to submit documents for transfer of land she had purchased in Naivasha and thus she could not obtain the title	The complaint was referred to the Advocates Complaints

				deed for the land.	Commission for resolution.
219.	Musakali Dominic CAJ/ELD/PE/040/74/18-SK	Private Entity	Unresponsive Official conduct	A complaint against a private entity called Sacred Training Institute for withholding academic documents, transcripts and Certifiactes for 2016 and 2017 even after the graduands had cleared the fees.	We advised the complainant to seek the services of an advocate of his choice to enable him pursue the matter.
220.	Munyua Peter Mbugua HUD/NKR/KURA/004/5/18-SK	Kenya Urban Roads Authority(KURA)	Unresponsive Official Conduct	A complaint alleging unresponsiveness by the Kenya Urban Roads Board for failing to construct a culvert to provide access to the complainant's land. He alleged that access to his land was blocked when KURA through a Chinese contractor dug a drainage trench near his land. He requested KURA to build a culvert to provide access to his land but the same was not done	We initiated an inquiry which is still ongoing

221.	Concerened Students of University of Eldoret CAJ/ELD/M.EDU /013/36/18-SK	University of Eldoret	Unfair Treatment	A complaint alleging unfair Treatment of students undertaking Engineering courses at the University of Eldoret. They alleged that the University is not Accredited by the Engineers Board of Kenya yet it was admitting students to pursue the courses. Their demand was that the University should be accredited first before admitting any students to the Engineering courses.	We initiated an inquiry which is still ongoing.
222.	SellyJerotich CAJ/ELD/POL/0 15/86/17-SK	National Police Service	Unresponsiv e Official Conduct	A complaint alleging inaction by Police at Ziwa Police Post in UasinGishu County for failure to apprehend suspects in a complaint of assault reported by the complainant vide OB Number 10/26/8/2017.	We initiated an inquiry which is ongoing

223.	ThamaWanjohi Samuel HUD/NKR/PE/040/25/18-SK	Private Entity	Breach of Contract	The complainant alleged breach of contract by a private company known as Lorien Ranching Company Limited which had promised to grant him a piece of land in lieu of his shares in the company	We advised the complainant to seek the services of a lawyer of his choice to enable him pursue civil remedies for breach of contract
224.	David BarasaSimiyu HUD/NKR/PEN/000/11/18-SK	Pensions Department	Delay	The complainant alleged delay by the Pensions Department in processing his pension dues after discharge from the Kenya Defence Forces on compassionate grounds in 2016.	We initiated an inquiry which is ongoing
225.	Dinah Jebet CAJ/ELD/M.ENE/021/8/18-SK	Kenya Power	Manifest Injustice	A complaint alleging manifest injustice by Kenya Power for disconnecting power supply to the complainant's premises yet she did not have any unpaid bills.	We initiated an inquiry which is ongoing

226.	EllamNyambok a CAJ/ELD/JUD/0 01/95/18-SK	Judiciary	Delay	A complaint alleging delay in hearing of the complainant's case in Eldoret Environment & Land Court Cause No.894 of 2012. He alleged that the matter has been in court for 7 years and at some point hearing was stopped and no further date was ever assigned.	The complaint was referred to the Deputy Registrar, Eldoret Law Courts for resolution.
227.	Concerned Members of Kamor Clan CAJ/ELD/M.IGC /062/32/18-SK	Ministry of Interior & Coordinatio n of National Government	Unresponsiv e Official Conduct	The complainants alleged failure by the Assistant County Commissioner for Keiyo North Sub-County to resolve a land dispute against members of Kaiyoi Clan pursuant to a request by the National Land Commission.	We noted that the National land Commission was dealing with the complaint and therefore referred the complainants to NLC for further direction and assistance.
228.	Concerned	Ministry of	Unfair	The complainants alleged unfair eviction from their	The file was closed

	Members of the Ogiek Community CAJ/ELD/M.LAN /022/27/18-SK	Lands & Physical Planning	Treatment	ancestral land by the Government. They alleged that they were evicted from the forest and resettled in an infertile land where they could not practice their cultural functions and breach of promises of support from the government to the Ogiek Community as one of the marginalised communities in Kenya.	as the matter was referred to the National Land Commission for resolution
229.	Maxwell Okwero CAJ/ELD/POL/0 15/87/18-SK	National Police Service	Unresponsiv e Official Conduct	The complainant alleged failure by Police at Baharini Police Post to release his motor Vehicle Registartion Number KAP 230R after a case of road accident involving the vehicle was heard and determined in court.	We initiated an inquiry but along the way the matter went to court under Eldoret Chief Magistrates Court Criminal Case No.309 of 2018 where the Court ordered release of the motor vehicle and the complainant confirmed that the Order was complied with.

230.	Concerned Employees of Tilja Club Eldoret CAJ/ELD/M.LAB /017/9/18-SK	Ministry of Labour and Social Protection	Delay	A complaint alleging delay by EldoretLabour Office to resolve a complaint wherein the complainants sought to be paid two months salary arrears by a private club known as Tilja Club based in Eldoret Town.	We initiated an inquiry which is ongoing
231.	Diana Matete CAJ/ELD/POL/015/88/18-SK	National Police Service	Unresponsive Official Conduct	The complainant alleged inaction by Police at Kapsoya Police Station for failing to assign an OB Number to a complaint she reported in which she alleged to have been assaulted by a person well known to her.	We referred the complaint to the Uasin Gishu County Commander and the complainant was assisted.
232.	AdelightAkoth& Kittim Kariuki CAJ/ELD/PE/040	Private Entity	Unfair Treatment	The complainants alleged that they were unfairly dismissed from employment with Tuskys Supermarkets Eldo-centre and were not paid four months' salaries.	We referred the complainants to the EldoretLabour

	/76/18-SK				Office as Tuskys Supermarket is a private entity outside the Commission's mandate
233.	AdelightAkoth CAJ/ELD/PE/040 /77/18-SK	Private Entity	Civil Family Dispute	A complaint involving a family dispute where the complainant's husband allegedly took away their child and refused to live together with the complainant.	We advised the complainant to seek the services of a lawyer of her choice to enable her pursue judicial remedies.
234.	David Lagat CAJ/ELD/M.EDU /013/41/18-SK	Ministry of Education, Science and Technology	Delay	The complainant alleged that the Ministry had delayed in paying him pension dues after retiring from service. By retirement date, he was stationed at Cheptiret Secondary School in the Library Department.	We requested the complainant to furnish us with better particulars of the complaint.
235.	Bob Bigogo&Anor	National Police	Unfair Treatment	An allegation that the complainants were unfairly dimissed from police service in 2016 and their appeal	We commenced an inquiry, which is

	CAJ/PO/047/258/18-KC	Service		to the National Police Service Commission they lodged sometime in k2017 were yet to be heard. No feedback given	ongoing.
236.	Bosco Kaunda CAJ/M.IGC/062/827/18-KC	Ministry of Interior and Coordination of National Government	Maladminsitration	An allegation that the Assistant Chief of Mavivye Sub-Location was irregularly appointed. The complainant alleges that he was shortlisted and interviewed for post of but when results were released, a less qualified candidate was picked. He raised complaint with Deputy County Commissioner but the same was not addressed.	We commenced an inquiry, which is ongoing.
237.	Christine Awuor CAJ/M.IMM/062/828/18-KC	Registration of Persons Office-Ndori	Illegal conduct	The complainant sought to have 2 birth certificates issued in 2017-18 to be revoked on the basis that they were fraudulently isused at the Civil registrar'soffice.	Requested for more particulars from the complainant before further

					action.
238.	Dominic Kiogora CAJ/M.EDU/13/1487/18-KC	National Research Fund	Delay	The complainant alleged that his research project was shortlisted and awarded a research grant of Kshs. 19.9 Million for a 3-year period. However, the Respondent had delayed to disburse the funds & had failed to give concrete response on the reasons for the delay.	We commenced an inquiry, which is ongoing.
239.	Florence Munjiro Kaberu CAJ/KWS/010/119/2018-KC	Kenya Wildlife Service	Administrative injustice	Non-issuance or delay in processing of compensation owed to the estate of later David RukwaroWamae by KWS. She alleges that her husband was killed in 2011 in the course of duty but to date, only terminal dues have been paid	We commenced an inquiry, which is ongoing.

240.	Francis Mwobobia CAJ/PE/040/2037/18-KC	Ministry of Interior and Co-ordination of National Government	Abuse of power	An allegation that the area Chief of ..... had arbitrarily closed a public quarry at Kaongo Mariara without notice and reason.	Referred the matter to the Meru Deputy County Commissioner for resolution.
241.	Free Citizens CAJ/PE/040/2022/2018	Private Entity	Administrative injustice	The complainant alleged a range of issues from mismanagement, unfair and unethical practices, discrimination, high handedness, harassment of employees to other human resource-related grievances had been undertaken by the Managing Director of Kenol/Kobil Co. Limited.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle complaints between private entities.
242.	James MahiraKamau	Athi Water Services	Administrative injustice	An allegation that a sewer line (Lavington-Riruta Trunk sewer extensions construction No.	Commenced an inquiry, which is

	CAJ/AWSB/009/226/18-KC	Board		AWSB/WASSIP/COMPI/W7-2009) had encroached on the Complainant's parcel of land in Kangemi and had not been compensated for the same.	ongoing.
243.	Janet MwangiMugure CAJ/M.IGC/062/813/18-KC	Ministry of Interior and Co-ordination of National Government	Abuse of power	Complaint on grabbing of plot and subsequent dispossession of the complainant's cousin- Elizabeth Njoki (a Person living with a disability) in Maili Saba, Silanga area, Njiru Sub-County by the Chief in cohorts with goons. The complainant lodged complaint at DCC, CC office & NLC but no assistance	Commenced an inquiry, which is ongoing.
244.	Kairu McCourt & Co. Advocates CAJ/JUD/001/2	Judiciary	Maladministration	Complaint concerning the conduct of judicial officers in different court stations in the course of administration of justice. Issues raised include outright bias, hostility towards the firm's advocates and	The file was closed as the matter was referred to Judiciary

	015/18-KC			representatives to the issuance of unreasonable, unmerited and unjustifiable awards in the respective matters before them	Ombudsperson for resolution.
245.	Lukenya University Students CAJ/PE/040/2038/18-KC	Private Entity	Maladministration	Complaint on allegations of lack of professionalism, discrimination on grounds of tribe in enforcing disciplinary measures, sexual harassment of both students and female lecturers, inadequate teaching staff, high-handedness by some of the administrators and general mismanagement that has affected the quality of learning and administration at the institution.	The file was closed as the matter was referred to the Principal Secretary, Higher Education for resolution.
246.	NebertOngiriAhoda CAJ/M.IGC/062/814/18 - VOK	Ministry of Interior and Co-ordination of National Government	Inefficiency	Complainant alleges that he reported a case of trespass to property but Migori Police Station did not act on the same.	Commenced an inquiry, which is ongoing.
247.	David MwihiaMwithia CAJ/GK/048/40/18-KC	Government of Kenya	Financial aid	General complaint that he was dismissed in 1987 from public service and due to this, he has financial constraints. Now seeking support from the Government.	Advised on want of mandate to offer financial support & the file was closed.
248.	Augustine K. Wairimu CAJ/PE/013/1488/18-KC	Private entity	Unfair treatment	An allegation that the complainant was unfairly dismissed by the Respondnet from service and he was not paid the dues owed to him.	The file was closed as the Complainant was referred to the Kiambu Labour office for resolution.

249.	AbdullahiAdhan Hussein CAJ/CG/GARISSA/092/12/17	Garissa County Government	Unfair treatment	Complainant alleged that his employment with Garissa County Government was terminated without any written communication and for no apparent reason.	Commenced an inquiry which is ongoing.
250.	Edwin Omondi Ker CAJ/M.EDU/013/1446/17	University of Nairobi	Delay	Complainant alleged that he was suspended as a student of University of Nairobi but was not summoned for hearing.	Commenced an inquiry which is ongoing.
251.	Peter MabwageNyamweya CAJ/M.HEA/012/409/17	Ministry of Health	Delay	Complainant alleged that there is reluctance on the part of the Ministry of Health to recognize him as a person with disability to enable him benefit from the relevant tax exemptions.	Commenced an inquiry which is ongoing.
252.	Joseph MainaWakahia CAJ/M.LAN/022/1714/2017	Ministry of Lands and Physical Planning	Delay	Complainant alleged that the Land Registry in Thika had delayed in replacing his lost certificate of title and in issuing him with a search certificate. On 17.01.2018, Complainant informed the Commission that the complaint had been resolved.	File closed as the matter was resolved.
253.	Chekalini Ward Voters Group CAJ/CDF/008/205/17	Constituency Development Fund (CDF)	Unfair conduct	Complainants alleged that due process was not followed in nomination of the CDF committee representative for Chelakani Ward. Complaint letter dated 09.10.2017 was sent to the CDF Manager, Lugari Constituency and copied to the Commission.	Inquiry ongoing

254.	William MwololoNdambuki CAJ/M.LAN/022/1724/18	Ministry of Lands & Physical Planning	Maniifest Injustice	Complainant alleged interference by the Land Adjudication and Settlement officer, TaitaTaveta County regarding his parcel.	The file was closed as the complainant was advised to seek court intervention.
255.	Caleb Metto CAJ/M.IGC/062/822/18	Private Entity	Abuse of power	The complainant alleged that the area Sub-Chief of Kobos sub-Location, Noah Kiprotich illegally transferred the ownership of land parcels referenced No. 3883, No. 61 and No.163 to himself.	File closed
256.	Mukoma Mwenze Benjamin CAJ/JUD/001/2010/18	Judiciary	Delay	Complainant alleged that there was delay in hearing and determination of a case which was pending before the High Court at Milimani.	The Complainant was requested to furnish us with further particulars.
257.	Damaris Violet Bulimo CAJ/M.TRA/004/352/17	Kenya Railways Corporation	Maladministration	The complainant alleged that when she registered for a structure referenced RKSE/991/ A/C but was unfairly excluded from benefitting from the allocation of the house despite the fact that she was duly qualified.	Inquiry ongoing
258.	Nassir SalimDzengo CAJ/JUD/001/2011/2018	Judiciary	Delay	The complainant alleged that the former employees of Standard Chartered Bank of Kenya filed a case through Oseko& Company Advocates in the year 2006, however the case had not been heard nor determined since then. The case was subsequently referred to the Employment and Labour Relations	File closed as the matter was referred to the Judicary Ombudsperson for resolution.

				Court in the year 2009 and no progress since was forthcoming.	
259.	Olanike Adebayo CAJ//PE/040/2029/18	Private Entity	Breach of contract	The complainant alleged that he contracted with a Mr. Paddy Mwangi who falsely represented his documentation in order to induce the Complainant into a contractual agreement to begin a business, Student World Afrik Kenya. Mr. Paddy Mwangimade off with the funds to set up the business and falsely represented the business plan drawn up by both him and the complainant, as his own.	The file was closed as the Commission is not seized with the mandate to handle complaints between private entities.
260.	Paul ChandooMusango CAJ/M.HEA/012/416/18	Kenya Medical Training College	Administrative injustice	The complainant alleged that Kenya Medical Training College was biased in shortlisting the lists of persons applying for the position of Principal in the institution because applicants were not subjected to any interviews.	Inquiry ongoing
261.	Richard Nyalita CAJ/M.EDU/013/1480/18	Utalii College	Manifest injustice	The complainant alleged that he supplied goods worth Kshs. 644,635.20 to Utalii College on 27th April 2017and had not received any payment for the same.	Inquiry ongoing
262.	Sam N GachagoCAJ/C.IGC/060/218/18	Nairobi City County		The complainant alleged that the Respondents, Woodley Residents Welfare Society, were planning on illegally repossessing County houses despite the fact that they lacked jurisdiction to do so as the houses were part of public property.	Inquiry ongoing

			Injustice		
263.	Nathan Mmbwabi Kennedy CAJ/BUSIA/100/3/2018	County Government of Busia	Administrative injustice	The complainant, an employee of Busia County Referral Hospital alleged that he successfully applied for a transfer to Kiambu but the same was cancelled without his knowledge.	Complainant to furnish the Commission with copies of documents in support of his allegations
264.	David Smith Mwau CAJ/FIN/000/774/2018	Pensions Department	Administrative injustice	Complainant alleged that he was not paid injury pension on retirement even though he was entitled to it.	Inquiry ongoing
265.	David Smith Mwau CAJ/FIN/000/775/2018	Pensions Department	Administrative injustice	Complainant alleged that he was not paid injury pension on retirement even though he was entitled to it.	File to be merged with the above CAJ/FIN/000/774/2018. Inquiry ongoing
266.	Gladys Wambui CAJ/M.EDU/013	Ministry of Education,	Unfair treatment	Complainant alleged that the school administration of NaroMoru Secondary School has been unfairly	Inquiry ongoing

	/1529/2018	Science and Technology		disciplining her son who is a student.	
267.	Elijah Njuguna CAJ/JUD/001/2041/2018	Judiciary	Delay	Complainant alleged delay in hearing and determination of his cousin's case at the Chief Magistrate's court on Nakuru.	File to be closed as the complainant was referred to the Judiciary ombudsperson for resolution of his complaint.
268.	JosphatKaranja CAJ/M.EDU/013/1528/2018	Muranga Teachers College	Delay	Complainant alleged that the Principal, Muranga Teachers College has delayed the process of his clearance after retirement.	Inquiry ongoing
269.	Elijah Mabonga CAJ/PE/040/2070/2018	Private Entity	Unlawful official conduct	Complainant alleged that he was unlawfully evicted from his house by his landlord.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle complaints between private entities.

270.	Taita Community CAJ/M.ROA/006/109/2018	Kenya Rural Roads Authority	Inefficiency	Complainant alleged that the construction of D540 Wongonyi-Ghazi Road falls below expected standards.	Matter referred to Kenya Rural Roads Authority for resolution.
271.	Samuel MitugoKimani CAJ/M.LAB/017/704/2018	National Social Security Fund	Unfair official conduct	Complainant alleged that he bought a piece of land from the Respondent for Kshs. 315,000 which amount he paid by 2011 but the Respondent still claims an additional amount of Kshs. 250,000 from him.	File closed
272.	KaltumaAbdullahiMaalim CAJ/CG/WAJIR/058/7/2018	Wajir County Government	Maladministration	Complainant alleged that the Clerk and Speaker of Wajir County Assembly had refused to swear her in as a nominated MCA.	File closed as the complainant was advised to seek redress in court.
273.	Grove Development Limited CAJ/M.LAN/022/1772/18	National Land Commission	Maladministration	Complainant alleged that the Chairperson of National Land Commission had refused to obey a court order which was made in their favor.	File to be closed. Complaint outside mandate.
274.	AnnastaciahKaunga CAJ/M.LAN/022/1773/18	Ministry of Lands, Housing and Urban Developme	Private Entity	Complainant alleged that a third party has acquired a parcel of land without a land sale agreement.	The file was closed as the complainant was advised that the Commission was not seized with

		nt			the mandate to handle complaints between private entities.
275.	T. Cheruiyot& Co. Advocates CAJ/POL/015/3 404/18	National Police Service	Manifest injustice	Complainant alleges harassment from a police officer.	Inquiry ongoing
276.	Eric Kipyegon CAJ/POL/015/3 399/2018	National Police Service	Unfair official conduct	Complainant alleged that he had not been promoted since 2016 after undergoing several relevant courses.	Inquiry ongoing
277.	Gilbert L. Luvayo CAJ/POL/015/3 398/2018	National Police Service	Inefficiency	Complainant alleged that the Directorate of Criminal Investigations had refused to investigate a case he reported on 29.12.2017 regarding forgery and obtaining money by false pretense.	Inquiry ongoing
278.	Joseph MbuguaKaram	National Police	Unresponsiv e official	Complainant alleged that he reported a case of harassment to Tigoni Police Station vide OB No.	Inquiry ongoing

	a CAJ/POL/015/3398/2018	Service	conduct	25/03/03/2018 but the police were yet to take any action on the same.	
279.	Dennis Mugendi CAJ/POL/015/3397/2018	National Police Service	Unfair treatment	Complainant alleged that he reported a case of robbery to Runyenjes Police Station vide OB No. 47/23/2/2018 but was later on arrested and charged in court for giving false information to the police.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
280.	Justus JavanOchieng CAJ/015/3409/2018	National Police Service	Abuse of power	Complainant alleged interference with investigations regarding his matter which was pending before the court at Winam.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
281.	Newton KariukiNdwiga CAJ/POL/015/3416/18	National Police Service	Manifest injustice	Complainant alleged that his motor vehicle was vandalized at Kasarani Police Station.	Inquiry ongoing
282.	Herbert	National	Ineptitude	Complainant alleged that his complaint with the	File to be closed.

	MucheluleShiundu CAJ/POL/015/3417/18	Police Service		Kenya National Commission on Human Rights had not been expeditiously dealt with.	Matter outside mandate.
283.	Karuu Lawrence Njuguna CAJ/ODPP/027/188/18	Office of the Director of Public Prosecutions	Inefficiency	Complainant alleged that the Office of the Director of Public Prosecution had failed to prosecute several suspects following investigations into a report he filed with the police.	Inquiry ongoing
284.	Benjamin Kiptum CAJ/UC/013/1545/18	Utalii College	Unfair treatment	Complainant alleged that the Respondent was unfairly dismissed him from employment.	Inquiry ongoing
285.	Anonymous CAJ/PSC/016/122/18	Public Service Commission	Abuse of power	Complainant alleged that some civil servants were retained beyond retirement age without justifiable grounds.	Inquiry ongoing
286.	Wilmer MwinamoBihembo CAJ/CG/NRB/060/226/18	Nairobi County	Abuse of power	Complainant alleged that his motorcycle was impounded by city council askaris and they have refused to release the same to him.	Inquiry ongoing
287.	James MunyiriKaraya CAJ/JUD/001/2	Judiciary	Delay	Complainant alleged delay in hearing and determination of MERU HCCA NO. 43 OF 2008.	Inquiry ongoing

	047/18				
288.	LydiahKanyitalregi CAJ/M.SP/031/67/18	Ministry of Sports	Delay	Complainant alleged delay in registration of Cerebral Palsy Football Kenya Federation.	Inquiry ongoing
289.	Anonymous CAJ/IMM/062/871/18	Department of Immigration	Delay	Complainant alleged that there was delay in processing of passports and that corruption is the order of the day at the Respondent's offices.	Inquiry ongoing
290.	HellenChepyegon CAJ/CG/BARINGO/095/8/18	Baringo County Government	Administrative injustice	Complainant alleged that he was employed by the County Government of Baringo on 24.07.2017 but to date he has not been deployed.	Inquiry ongoing
291.	Paricia Mumbua Mutiso CAJ/M.EDU/013/1514/18	Ministry of Education, Science and Technology	Unresponsive official conduct	Complainant alleged that she was certified as a person with disability, applied for her retirement age to be increased by 5 years but the Ministry has not considered her application.	Inquiry ongoing
292.	Gordon Onyango Omolo CAJ/M.AGR/014/299/18	Kenya Forest Service	Maladministration	Complainant alleged that he worked as an employee of Kenya Forest Service between 2013 and 2016 but his employer did not remit his NSSF contributions.	Inquiry ongoing

THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Hata mnyonge ana haki"

293.	Benjamin OkinyoOkello CAJ/M.EDU/013 /1515/18	Teachers Service Commission	Delay	Complainant alleged that he appealed against his dismissal but the same has not been heard.	Inquiry ongoing
294.	Anonymous CAJ/M.ROA/00 6/102/2018	Kenya National Highways Authority	Unfair conduct	Complainant alleged that there was discrimination in the process of recruitment and promotion of employees by the Respondent.	Complaint referred for investigations
295.	Peterson MachariaNjeru HUD/EMBU/POL /015/156/18	National Police Service	Ineptitude	Complainant alleged that he reported a matter to Ishiara Police Post vide OB No. 9/27/2/18 but no action had been taken on the same.	Inquiry ongoing
296.	John GatumuNyaga CAJ/M.EDU/013 /1489/18	Ministry of Education, Science and Technology	Administrative injustice	Complainant alleged that he was employed by Dedan Kimathi University of Technology but was not paid his salary for the period between May 2014 and April 2016.	Inquiry ongoing
297.	Richard Nyalita CAJ/M.EDU/013 /1480/18	Utalii College	Administrative Injustice	Complainant alleged that he supplied goods to Utalii College but he was not paid for the same.	Inquiry ongoing
298.	Nassir SalimDzengo	Judiciary	Delay	Complainant alleged delay in hearing and determination of Mombasa HCCC NO. 334 of 2019	The file was closed as the complainant

	CAJ/JUD/001/2011/2018				was referred to the Judiciary Ombudsperson for resolution of his complaint.
299.	Mohamed Omar CAJ/MSA/KPA/004/68/2017-EM	Kenya Ports Authority	Administrative injustice	The Complainant alleged that he retired in 2000 while working at the Kenya Ports Authority but instead of being considered a pensioner, he was only paid gratuity.	Commenced an inquiry, which is ongoing.
300.	Michael MwakimaMjawasi CAJ/MSA/PE/040/347/18-EM	Private Entity	Contempt of court	The complainant alleged that the firm of Oballa and Company Advocates in Mombasa had refused to pay an award as ordered by the court vide a judgment delivered in October 2017.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
301.	Robin Okebiero CAJ/MSA/CG/MSA/068/68/17-EM	County Government of Mombasa	Inefficiency	A Complainant alleging that he reported a complaint regarding noise pollution emanating from a church situated behind his house to the County Government of Mombasa but no action had been taken to resolve the complaint.	Commenced an inquiry, which is ongoing.

302.	Gitonga George Ngongodi CAJ/MSA/M.LAB/017/123/18-EM	Ministry of Labour, Social Security and Services	Delay	A Complainant alleging that he was an employee of the Ministry of Labour and before his retirement, he attended a training on strategic leadership in 2015 wherein he was asked to pay for himself then he would be refunded, but the Ministry failed to refund him.	Commenced an inquiry, which is ongoing.
303.	Jane Wangoi CAJ/MSA/POL/015/294/18-EM	National Police Service	Manifest Injustice	A Complainant alleging that the police at Changamwe Police Station have been harassing her after she lodged a complaint and the police refused to investigate the matter.	Commenced an inquiry, which is ongoing.
304.	SalimAbdullahi CAJ/MSA/JUD/001/234/18-EM	Director of Public Prosecutions	Manifest injustice	A Complainant alleging that he was dissatisfied with the conduct of a criminal case currently going on at the Municipal Court in Mombasa and he wanted the Respondent to intervene.	Commenced an inquiry, which is ongoing.
305.	KuduraBakariPengo CAJ/MSA/M.ICG/062/186/18-EM	Ministry of Interior and Coordination of National Government	Manifest Injustice	A Complainant alleging that the Area Chief of Kinondo Location in Kwale County had been used by Kwale Sugar Company Limited to force residents to sign up for compensation in order to give up their land to the company.	File closed.
306.	Janet Katisya and Co. Advocates	Office of the Director of Public	Manifest Injustice	A Complainant alleging that she was apprehensive that her client would be charged maliciously and she wrote a letter to the Director of Public	Commenced an inquiry, which is ongoing.

	CAJ/MSA/ODPP /027/13/17-EM	Prosecutions		Prosecutions to stop any charges against her client but the same had not been responded to.	
307.	Geoffrey KamandeKariuki CAJ/MSA/M.MED/012/38/17-EM	Ministry of Health	Unfair conduct	A Complainant alleging that he worked with the Ministry of Health in Kinango Hospital but he was dismissed unprocedurally.	Commenced an inquiry, which is ongoing.
308.	Ngonze and Ngonze Advocates CAJ/MSA/PE/040/346/18-EM	Private Person	Private matter	A Complainant alleging that a lady by the name of Irene Kemunto Masese, an agent of a motorvehicle company is frustrating the Complainant's client and threatening her with arrest following a shipment of a vehicle the Complainant had contracted them to buy on her behalf in 2017.	Commenced an inquiry, which is ongoing.
309.	Yusuf Karani CAJ/MSA/JUD/001/235/18-EM	Judiciary	Delay	A Complainant alleging that his case at Mombasa Law Courts had inordinately delayed.	The file was closed as the complaint was referred to the Judiciary Ombudsperson for resolution.
310.	Wilson Kahindi CAJ/MSA/M.WA/009/20/18-EG	Mombasa Water Supply and Sanitation	Delay	A Complainant alleging that he is an employee of Mombasa Water Supply and Sanitation Company Limited and the Company had not remitted his NSSF contributions since 2016 and he is due to retire in	Commenced an inquiry, which is ongoing.

		Company Limited		May 2018.	
311.	UrbanusKioko CAJ/MSA/M.WA/009/20/18-EG	Judiciary	Delay	A Complainant alleging that his case at the High Court, Mombasa file no. CMCC 1338 of 2003 was last mentioned in court on 6th July 2005 and has not been heard since.	Commenced an inquiry, which is ongoing.
312.	Mathias Mwangemi CAJ/MSA/M.LAN/022/181/18	Ministry of Lands and Physical Planning	Unresponsive official conduct	A Complainant alleging that in 2015, the government allocated him a plot of land in Shika Adabu settlement scheme in Mombasa and he paid the purchase price, but to date, he has not been shown the land nor its boundaries.	Commenced an inquiry, which is ongoing.
313.	Mathias Okulo CAJ/MSA/POL/015/297/18-EG	National Police Service	Delay	A Complainant alleging that in November 2017, he applied for a certificate of good conduct but he was yet to receive it.	Commenced an inquiry, which is ongoing.
314.	Glyn Mambo CAJ/MSA/DPP/027/15/18-EG	Judiciary	Delay	A Complainant alleging that a defilement case had inordinately delayed at Kaloleni Law Courts.	Commenced an inquiry, which is ongoing.

315.	LoureLaiput CAJ/MSA/M.EDU/OB/78/18-SV	Ministry of Education, Science and Technology	Unresponsive official conduct	A Complainant alleging that he is a security guard at Makupa Primary School but he has been frustrated with nonpayment of his salary and has even been removed from the school quarters where he lived without any valid reasons.	Commenced an inquiry, which is ongoing.
316.	Joshua MungaiMuika CAJ/MSA/M.WA/009/20/18-EG	Judiciary	Delay	A Complainant alleging inordinate delay in hearing and finalization of his case in court.	Requested further particulars from complainant.
317.	Jonathan Godfrey Ombuki CAJ/MSA/M.ICG/062/190/18-SV	Ministry of Interior and Coordination of National Government	Unfair conduct	A Complainant alleging that he successfully applied for the Older Persons Cash Transfer Programme but the Area Chief, Mtongwe Location in Mombasa removed his name form the list of beneficiaries and he did not get the funds.	Commenced an inquiry, which is ongoing.
318.	James KazunguKaingu CAJ/MSA/M.ICG/062/189/18-SV	Ministry of Interior and Coordination of National Government	Unofficial conduct	A Complainant alleging that following the demise of his father who is the owner of a plot no.921 Kilifi/Ngerenya situated in Kilifi County, the area chief had been threatening the widows of the deceased to surrender the original title deed of the parcel of land.	Commenced an inquiry, which is ongoing.
319.	JamandaHamisi	Kenya	Delay	A Complainant alleging that in 2015, he lost his KCSE	Commenced an

	Masudi CAJ/MSA/KNEC /013/79/18-SV	National Examinations Council		certificate and he applied for replacement and paid the requisite fees but he was yet to obtain the new certificate from KNEC todate.	inquiry, which is ongoing.
320.	Hassan C Chengo CAJ/MSA/M.ICG/062/191/18-SV	Ministry of Interior and Coordination of National Government	Abuse of power	A Complainant alleging that his area chief, Kisauni Location is interfering with a land dispute regarding plot No. 4702 Sec 11 M/NKISAUNI/MISHOMORONI within Mombasa County whereby he had made a decision in the absence of the Complainant who is the owner of the land.	Commenced an inquiry, which is ongoing.
321.	Njomo Nthiga Ngiri CAJ/MSA/PE/040/350/18-SW	Private Person	Land dispute	A Complainant alleging that his father's land was unlawfully taken away from him in 1968 by one Juma Massuso.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
322.	Rosalia Akinyi CAJ/MSA/PE/040/348/18-SV	Private Person	Rental Dispute	A Complainant alleging that her landlord had only installed one electricity meter that served four tenants thus resulting in unfairness when it came to usage and payment of the bill.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle disputes between private entities.

323.	Mariam Salim CAJ/MSA/PE/040/349/18-SW	Private Person	Family dispute	Complainant alleging that her ex-husband had abandoned his five children whom she sired with him.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle disputes between private entities.
324.	Christine Mwakodi CAJ/MSA/M.ICG/062/192/18-SV	Ministry of Interior and Coordination of National Government	Delay	A Complainant alleging that her area chief had refused to issue her with a letter showing that she had been in possession of a parcel of land since 1965 inorder to settle a land dispute	File closed.
325.	Mary Chari Kipande CAJ/MSA/M.PLA/008/25/18-SV	Huduma Centre Mombasa	Unlawful conduct	A Complainant alleging that upon visiting Huduma Centre Mombasa for a service at the Immigration Counter, she was charged an extra 250/= which was not receipted.	Commenced an inquiry, which is ongoing.
326.	Chaka TsumaMrabu and others CAJ/MSA/M.LAN/022/182/18-EG	Ministry of Lands and Physical Planning	Delay	Complainants alleging that despite receiving letters of allotment for plot in Maganda squatter settlement schemes in Miritini Mombasa in 2011, they were yet to be issued with title deeds.	Commenced an inquiry, which is ongoing.

327.	Ambrose Mzera CAJ/M.LAN/022/180/2018-SV	Ministry of Lands and Physical Planning	Unfair conduct	A Complainant alleging that in 2002, he was issued with an allotment letter of plot No. 50 in Mlekenyi Squatters scheme within Taita Taveta County but the title deed was issued in the name of another person.	Commenced inquiry, which is ongoing
328.	Billow Abdi Mumo CAJ/MSA/NRB/003/76/18-SV	National Registration Bureau	Manifest injustice	A Complainant alleging that in the year 2013, he applied for the second generation I.D card at the Registration of Persons Offices in Tana River and was issued with a waiting card bearing the serial number 2351636813, but to date, he was yet to be issued with a new ID.	Commenced an inquiry, which is ongoing.
329.	Amina Mohammed CAJ/MSA/M.ICG/062/193/18-SV	Ministry of Interior and Co-ordination of National Government	Abuse of power	A Complainant alleging that the Chief of Junju Location, Kilifi County had been unable to resolve a land dispute between herself and one Amina Mwalimu, situated in Shariani, Kilifi County.	File closed
330.	Emmanuel KahatswaNyawa CAJ/MSA/M.ICG/062/196/18-EG	Private Person	Abuse of power	A Complainant alleging that he purchased a piece of land in 2006, Plot No. 261/KIRAZINI B in Kilifi County but the same was later sold to one BossoKassim whereby a transfer was done and a title deed issued in his name.	File closed

331.	Esther Gathara CAJ/MSA/M.TRA/004/69/18-EG	Kenya Railways-Department of Housing	Unresponsive official conduct	A Complainant alleging that on 7th November 2016, she was allocated a house by Kenya Railways in Changamwe Estate house no D7-F but defaulted in payment of rent for two years and the auctioneers had been instructed to evict her but she needed Kenya Railways to give her time to come up with a payment plan.	File closed
332.	Khamis Mustafa and others CAJ/MSA/JUD/001/239/18-EG	Judiciary	Unresponsive official conduct	Complainants alleging that a court file in High Court of Mombasa Civil Suit No. 651 of 2011 had been missing and efforts to trace it have been futile.	Commenced an inquiry, which is ongoing.
333.	Nathan C. Mbwele CAJ/MSA/M.LAN/022/186/18-EG	Ministry of Lands and Physical Planning	Unresponsive official conduct	A Complainant alleging that a land dispute involving Mwaruri clan Plot No. 912 MIYUNI/MLEJI 'B' in Kilifi Count was brought to the attention of the land committee in 2016, but to date, there has not been any determination of the matter.	Commenced an inquiry, which is ongoing.
334.	Teddy Yaa Baya CAJ/MSA/NSSF/017/128/18-EG	National Social Security Fund	Unresponsive official conduct	A Complainant alleging that he had been trying to pursue the benefits of his deceased father, Mr. Thomas KazunguBaya of NSSF No. 906782627 but NSSF was delaying to process the same.	Commenced an inquiry, which is ongoing.
335.	Randu Safari CAJ/MSA/PE/040/353/18-EG	Private entity	Professional misconduct	A Complainant alleging professional misconduct against the firm of J.K. Mwarandu and Company Advocates after they failed to update him on the progress of his court matter.	Commenced an inquiry, which is ongoing.

336.	Aisha Kanga CAJ/MSA/M.ICG/062/194/18-EG	Ministry of Interior and Co-ordination of National Government	Maladministration	A Complainant alleging that defamation against one Mrs. Mwende and inaction by the Assistant Chief of Birikani Sub-Location in Mombasa County to resolve the complaint.	File closed
337.	Beatrice Jonathan Musyoka CAJ/MSA/M.ICG/062/195/18-EG	Ministry of Interior and Co-ordination of National Government	Abuse of power	A Complainant alleging that her husband sold their piece of land with the help of the Assistant Chief of Kilifi Township without involving her.	File closure
338.	Julius Mkalla Kaema CAJ/MSA/POL/015/300/18-EG	Private matter	Maladministration	A Complainant alleging that three people who identified themselves G.S.U officers in plain clothes and without any documents went to his house after he was accused of taking a generator belonging to ne Mwatate Nyamani and threatened him.	File closed
339.	Zaka Ndune Chengo CAJ/MSA/M.LAN/022/188/18-EG	District Land Adjudication and Settlement office	Abuse of power	A Complainant alleging that the land adjudication and settlement office wanted to uphold the decision of the Provincial Land Committee despite that the Complainant had appealed to the High Court in Mombasa in civil appeal no. 159 of 2011 over a land dispute in Kilifi County.	File closed

340.	Stephen Maina Muturi CAJ/MSA/CG/ MSA/068/73/18-EG	County Government of Mombasa	Abuse of power	A Complainant alleging that the Inspectorate Department of Mombasa had demolished his business structure and left other structures that also ought to have been demolished despite that he was given a notice of the demolition.	File closed
341.	Bretscher Zamu CAJ/MSA/POL/ 015/305/18-EG	National Police Service	Inefficiency	A Complainant alleging that she reported a theft case at Bamburi Police Station OB No. 31/24/03/2018 on 24th March 2018 but she was yet to be assisted.	Commenced and inquiry, which is ongoing.
342.	Cosmas Tandasi Legiru CAJ/MSA/POL/ 015/301/2018-SV	Department of Criminal Investigation	Unfair conduct	A Complainant alleging that the DCIO Kilifi is interfering with witnesses on a fraud case despite that the matter in before court under Kilifi SPMCCC No. 50 of 2014.	Commenced an inquiry, which is ongoing.
343.	Delfina Ferrari CAJ/MSA/POL/ 015/301/2018-SV	Director of Public Prosecutions	Delay	A Complainant alleging delay by the office of the DPP in Malindi in advising the Complainant regarding her intention to appeal on a case in CR NO. 742 of 2013 at Malindi Law Courts after a judgment delivered on 25th April 2017.	Commenced an inquiry, which is ongoing.
344.	Juma Hassan CAJ/MSA/M.LAN/022/184/2018-SV	District Land Adjudication and Settlement	Illegal conduct	A Complainant alleging that Mombasa/MS/BLOCK111/640 situated in Likoni is Government Land designated for public and communal use but the land had since been	Commenced an inquiry, which is ongoing.

		office		allocated to private individuals.	
345.	Stack and Allied Company Limited CAJ/MSA/M.WA/009/21/18-SV	Mombasa Water Sanitation and Company Limited	Delay	A Complainant alleging breach of contract against Mombasa Water Sanitation Company Limited for failing to pay his contractual dues in full after a replacement of 500mm diameter sewer section in Migadini and reinstatement of bitumen surface road in Mombasa.	Commenced an inquiry, which is ongoing
346.	Swaleh Nyuni Mwandaro CAJ/MSA/M.LAN/022/187/18-EG	District Land Adjudication and Settlement office	Delay	A Complainant alleging delay by the Respondent in settling a land dispute of marking boundaries on Plot No. 378 KINANGO B in Kwale County.	Commenced an inquiry, which is ongoing
347.	Halima Yusuf Taurambwa CAJ/MSA/KENHA/004/70/18-SV	Kenya National Highways Authority	Manifest injustice	A Complainant alleging that on 17th April 2018, her house at Pongwe Village within Kwale County was demolished by Kenya National Highways Authority as it was alleged to be on a road reserve.	Commenced an inquiry, which is ongoing
348.	MwadzineMwatela CAJ/MSA/PE/040/356/18-SV	Private Entity	Fraud	A Complainant alleging that the firm of J.K. Makau and Company Advocates on 20th April 2013 took his work injury claim to court and he was awarded in 2015 but the said firm which was paid the award was yet to pay the Complainant.	File closed
349.	Gilbert Maigacho CAJ/MSA/M.PLAN/008/26/2018	Coast Development Authority	Maladministration	A Complainant alleging that the current Managing Director of Coast Development Authority was irregularly appointed because his name was not duly gazetted.	File closed

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350.	Nassir A. Said CAJ/MSA/CG/KILIFI/103/11/18-SV	County Government of Kilifi	Unresponsiveness	A Complainant alleging that a hotel known as Sinbad Hotel situated in Kilifi County was playing very loud music during the day and at night hence disturbing the peace of residents within the area and his complaints to the department of Environment Kilifi County have borne no fruits.	Commenced an inquiry, which is ongoing.
351.	Anastacia Wayua CAJ/MSA/POL/015/309/18-YM	National Police Service	Inefficiency	A Complainant alleging that her Tuktuk Registration number KTWB 211C was involved in an accident with a motorcycle KMCF 252F but upon reporting to Likoni Police Station Mombasa, no action was taken.	Commenced an inquiry, which is ongoing.
352.	Veneceslas Chapa Kiti CAJ/MSA/M.LAB/017/133/18-SV	County Labour Office Mombasa	Unofficial conduct	A Complainant alleging that he lodged a complaint at the Labour office Mombasa against his employer but the Labour Officer in Mombasa treated him rudely and sided with his employer.	Commenced an inquiry, which is ongoing.
353.	Moses Chege Wainaina CAJ/MSA/CRB/000/81/2018-EM	Credit Reference Bureau	Delay	A Complainant alleging that he was listed as a defaulter with CRB after someone stole his ID and used it to borrow money with Safaricom Mshwari and despite paying back the loan, the CRB was yet clear his name.	Commenced an inquiry, which is ongoing.
354.	Wilfred Kamencu Nkulu CAJ/MSA/ M-LAB/017/130/2018-YM	Likoni Remand Home	Inefficiency	A Complainant alleging that his son, who is a minor and in the custody of Likoni Remand Home within Mombasa escaped from Likoni Remand Home sometimes in September 2017 and no efforts have been made to trace him since.	Commenced an inquiry, which is ongoing.

355.	Ibrahim Hussein Washenga CAJ/MSA/NHIF/ 017/132/18-SV	National Hospital Insurance Fund	Delay	A Complainant alleging that on 13th May 2018, he applied for NHIF and after completing the requirements and payments, he was informed that he shared an ID Number with someone else and NHIF promised to assist him accordingly but to date, he was yet to get any assistance and had not been issued with an NHIF card.	Commenced an inquiry, which is ongoing.
356.	John David Mwangi CAJ/MSA/POL/ 015/311/2018-SV	Criminal Investigations Department	Ineptitude	A Complainant alleging that he applied for a certificate of good conduct with the CID and the results showed that he had a criminal record despite that he had never been arrested or charged with any offence and his efforts to have the record changed had borne no fruits.	Commenced an inquiry, which is ongoing.
357.	Anonymous CAJ/MSA/KPA/ 004/71/2018-SV	Kenya Ports Authority	Abuse of office	A complaint against Mr. Joseph P. Ochako for misconduct in undertaking recruitment of new employees at the Kenya Ports Authority.	Commenced an inquiry, which is ongoing.
358.	Joyce Waithaka Kamau CAJ/MSA/NSSF/ 017/129/18-SV	National Social Security Fund	Unresponsiveness	A Complainant alleging that she is a member of National Social Security Fund under Membership number 700565817 and in September 2017 when she applied for her benefits, she was yet to be paid todate.	Commenced an inquiry, which is ongoing.
359.	Juma Kazungu CAJ/MSA/JUD/ 001/245/18-SV	Judiciary	Discourtesy	A Complainant alleging that he approached Hon. J. N. Wandia of Malindi Law Courts to correct an order she had an error in Malindi Children's case no.38 of 2016 but the said Magistrate treated him rudely.	File closed as the matter was resolved.
360.	Harmaton	Kenya	Delay	A Complainant alleging that he was an employee of	Commenced an

	Mwandawiro CAJ/MSA/KPLC /021/40/2018-YM	Power		Kenya Power until 26th January 2010 when his employment was terminated without notice and to date, all his pending dues had not been fully paid.	inquiry, which is ongoing.
361.	Judy Atieno CAJ/MSA/PE/040/357/18-SV	Private Entity	Private matter	A Complainant alleging that he was employed by a security firm called Solvit Security within Mombasa and on 2nd May 2018, her services were terminated without payment of any dues.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
362.	Rebecca Kanyaa Mwendwa CAJ/MSA/JUD/001/244/2018-SV	Judiciary	Inefficiency	A Complainant alleging that she is a Complainant in Criminal case No. 1304 of 2013 currently ongoing at Kwale law Courts but the case has not proceeded because both the court file and the police file are missing and efforts to trace the same have been futile.	Commenced an inquiry, which is ongoing.
363.	Constance Rose Mokwena Mcharo CAJ/MSA/M.FIN/000/85/18-SV	Salaries and Remuneration Commission	Manifest Injustice	A Complainant alleging that the shortlisting of chairperson of Salary and Remuneration Commission published in May 2018 was unconstitutional and despite writing to the SRC to be given the criteria used to shortlist the candidates, no response was given.	Commenced an inquiry, which is ongoing
364.	Safari Kalume	Judiciary	Delay	A Complainant alleging that the Mombasa law	Commenced an

	Mwagona CAJ/MSA/ JUD/001/242/2018-YM			courts registry had denied him a copy of a judgment of a case in Mombasa ELC Miscellaneous Civil Application No. 132 of 2014 in which he was a party to since 28th February 2018 when the case was dismissed.	inquiry, which is ongoing.
365.	Richard Thuya Konde CAJ/MSA/MLAN/022/191/2018-YM	National Land Commission	Unresponsiveness	A Complainant alleging that the National Land Commission had failed to restrain encroachers from interfering with a parcel of land being LR 938 Kilif/Kadzonzo situated in Kilifi County pending resolution of a land dispute lodged at their office by the beneficial owners.	Commenced an inquiry, which is ongoing
366.	Paul Robert Odonde CAJ/MSA/IRA/000/82/2018-YM	Insurance Regulatory Authority	Delay	A Complainant alleging that Insurance Regulatory Authority had delayed to resolve his case against Kenya Re-insurance Company Ltd regarding nonpayment of dues amounting to Kshs 10,144,667/=.	Commenced an inquiry, which is ongoing
367.	Mackenzie Nutyengau CAJ/MSA/ACC/001/243/18-SV	Advocates Complaints Commission	Delay	A Complainant alleging that being dissatisfied with the manner in which his advocates, Munyithya and Company Advocates was handling his case, he lodged a complaint against the advocate with the Advocates Complaints Commission on 17th January 2018 but he was still yet to be assisted.	Commenced an inquiry, which is ongoing
368.	Eunice Nyaguthii Kariuki CAJ/MSA/M.ICG/062/197/18-SV	Ministry of Interior and Coordination of National Government	Delay	A Complainant alleging that the Assistant Chief of Bamburi Sub Location in Mombasa County had denied to issue her a letter indicating that she was the wife of the late David MuchiriKagia who died in February 2016 as she intended to pursue her inheritance.	Commenced an inquiry, which is ongoing

369.	DismasBarasa CAJ/MSA/ACC/ 001/241/2018-YM	Advocates Complaints Commission	Delay	A Complainant alleging that since he lodged a complaint against his advocates in January 2018 at the Advocates Complaints Commission, he was yet to get any response from the Commission.	Commenced an inquiry, which is ongoing
370.	Asha Munga and Esther Mwatela CAJ/MSA/POL/ 015/307/2018-YM	National Police Service	Unresponsiveness	Complainants alleging inaction against Central Police Station Mombasa for failing to take action against a person who had assaulted them after they reported the matter vide OB Number 60/7/11/2017.	Commenced an inquiry, which is ongoing
371.	Mwadzine Mwatela CAJ/MSA/PE/040/356/18- SV	Private Entity	Private matter	A Complainant alleging professional misconduct against the firm of JK Makau and Company Advocates after he instructed them to represent him in an accident claim in 2013.	The file was closed as the complainant was advised that the Commission was not seized with the mandate to handle matters before Court.
372.	Betty Tunje CAJ/MSA/M.EDU/013/82/2018-SV	Nairobi University	Delay	A Complainant alleging non-payment of her caution money by Nairobi University of Kshs.5000/- despite clearing with the University and graduating in 2015.	Commenced an inquiry, which is ongoing.
373.	Belinda Gawandtka CAJ/MSA/PE/04	Private Entity	Private matter	A Complainant alleging that she loaned an amount of ksh250, 000/= to the MCA Bamburi Ward in Mombasa which he promised to pay back after	The file was closed as the complainant was advised that

	0/355/2018-YM			winning elections but has to date refused to pay the money.	the Commission was not seized with the mandate to handle matters before Court.
374.					
375.	Employees of KMC CAJ/ATI/SRC/000/761/18-SNK	Salaries &Remuneration Commission	Unresponsive official conduct	A complaint alleging failure to supply information requested by the complainants from their employer KMC	Inquiry letter done and the complaint resolved successfully.
376.	TripleOKLAW CAJ/POL/015/3337/2018-SNK	National Police Service	Abuse of power	A complaint alleging mis-use of police officers to offer protection to persons who were trespassing on private land Ref 209/111142 Upper Hill, Nairobi County in breach of court orders issued in Nairobi ELC Case No. 1581 of 2016.	An inquiry was initiated which is ongoing
377.	Ruth Wairimu Mbugua CAJ/NHIF/012/411/2018-SNK	National Hospital Insurance Fund	Administrative injustice	A Complaint alleging that a patient called TeresiahWambui NHIF membership number 1262294 had been detained at NorthKinangop Hospital because of failure by NHIF to clear her bill despite having given its pre-authorization for her admission.	An inquiry was initiated which is ongoing.
378.	Kenton Murithi CAJ/KPLC/021/297/2017-SNK	Kenya Power	Delay	An allegation that the complainant was the owner of Kenya Power account number 2771266-01 and meter number 60155244 and his meter had been faulty since 2014. He raised the issue with the	An inquiry was initiated which is ongoing.

				Respondent but the same has never been attended to despite several follow-ups.	
379.	OnyoniOpini&Gachuba Advocates CAJ/ODPP/027/178/2018-SNK	Office of the Director of Public Prosecutions (ODPP)	Delay	A complaint alleging that the ODPP was delaying in making a decision on a matter which had been referred to the office.	The complainant was requested to furnish us with better particulars.
380.	Korir Justice Kiprono CAJ/M.LAN/022/1720/18-SNK	Ministry of Lands and Physical Planning	Unfair treatment	A complaint alleging unfair treatment and harassment in work as the complainant was being subjected to unwarranted disciplinary procedure.	The Complainant was advised to finalize with the disciplinary process and seek CAJ intervention if dissatisfied with the outcome thereof.
381.	Ministry of Education Staff at NACOSTI CAJ/NACOSTI/013/1455/2018-SNK	National Commission for Science, Technology and Innovation	Administrative injustice	A complaint alleging unfair recruitment practices at National Commission for Science Technology and Innovation.	The complainant was requested to furnish us with better particulars.
382.	Roselyn Opel CAJ/CG/EMBU/089/11/17-SNK	County Government of Embu	Breach of contract	A complaint alleging that Embu Level 5 Hospital had failed to pay for goods and services supplied to them through a procurement process.	The Complainant was advised to seek the services of an advocate to

					assist in filing a civil suit.
383.	Abdi Ali CAJ/E.DU/013/1459/18-SNK	Teachers Service Commission	Administrative injustice	A complaint alleging that the complainant who retired from TSC employment on 16th May 2016 had not received his pension benefits since TSC had not forwarded his file to the Pensions Department.	An inquiry was initiated and the matter resolved.
384.	John KimaniGitau CAJ/KRA/000/762/2018-SNK	Kenya Revenue Authority	Unfair treatment	A complaint alleging unfair termination of employment services by KRA in the year 1996.	Commenced an inquiry, which is ongoing.
385.	Rayford M Muigai CAJ/M.LAN/022/1718/17-SNK	Private Entity	Professional misconduct	A complaint alleging professional misconduct on the part on an Advocate who acted on behalf of the complainant in a land transaction.	The file was closed as the complaint was referred to Advocates Complaints Commission for resolution.
386.	MarklevisEkutan CAJ/ODPP/027/180/18- SNK	Office of the Director of Public Prosecutions.	Unlawful official conduct	An allegation that the prosecutor who was handling a criminal case whereof the complainant had been charged in Lodwar CMC CR. No. 558 of 2016 was being biased as he had lodged an appeal from the judgment of the lower court which had acquitted him.	The Complainant was advised to seek the services of lawyer to assist him in pursuing the court appeal to conclusion.

387.	Benson Juma CAJ/POL/015/3 351/2018- SNK	National Police Service	Maladministration	A complaint alleging that an order issued by the Rent Restriction Tribunal to be implemented by the Officer Commanding Station, Cheragani Police Station had not been implemented.	The Complainant was advised to seek the services of lawyer to assist him in pursuing execution of the court order.
388.	Elijah Juma CAJ/KPLC/021/ 306/2018- SNK	Kenya Power	Abuse of power	A complaint alleging that Kenya Power had without the consent of various farm owners trespassed on their lands and cut down trees on their land while erecting an electricity supply line.	The Complainant was advised to seek the services of lawyer to assist him in pursuing compensation in court.
389.	Ken Mutisya CAJ/KENHA/006 /102/18-SNK	Kenya National Highways Authority (KENHA)	Ineptitude	A complaint alleging that KENHA had erected ten unnecessary bumps along Kiambu Road between Paradise Lost Junction and Thindigua which were causing endless traffic jam on that road.	An inquiry was initiated and matter resolved.
390.	NahsonMoturi CAJ/KIE/013/14	Kenya Industrial	Unfair official	A complaint alleging that the Respondent had refused to give back the complainant's title deed	An inquiry was initiated and the

	77/2018-SNK	Estates	conduct	which he had used as security to a loan to which he had cleared payments.	complaint was successfully resolved.
391.	Ann WambuiKamuiru CAJ/ATI/SPORTS/031/60/18- SNK	National Sports Fund	Unresponsive official conduct	A complaint alleging refusal by the Respondent to provide access to requested information and documents.	An inquiry was initiated and the complaint was successfully resolved.
392.	Samuel Njuguna CAJ/PO/047/254/17 – SNK	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	A complaint alleging refusal by the Respondent to grant the complainant access to requested information and documents.	The complainant was requested to furnish us with better particulars.
393.	Jacinta Mutinda Margaret CAJ/M.LAN/022/1735/2018- SNK	Kajiado County Government	Land dispute	A complaint alleging that the Kajiado County Government had failed to resolve a land dispute between the Complainant and another person over plot No. 7 Shapashina IV.	The Complainant was advised to seek the services of lawyer to assist her in lodging case in court.
394.	EliudWanjohi -	Teachers	Oppressive	A complaint alleging that TSC was undertaking	The Complainant

	KuppetNakuru County Branch CAJ/TSC/013/1478/2018- SNK	Service Commission	official conduct	punitive transfers of Teachers within Nakuru County.	was advised to lodge specific applications for review of each transfer to TSC for consideration.
395.	Wilson KiptebentCherutich CAJ/M.DEF/037/240/2018- SNK	Ministry of Defence	Unfair treatment	A complaint alleging that the complainant was summarily dismissed from work and was not paid his terminal benefits by the Kenya Defence Forces.	The Complainant was advised to seek the services of lawyer to assist him in lodging case in court.
396.	Mule K Mbuvi CAJ/CG/MSA/068/15/2018-SNK	Manifest injustice	County Government of Mombasa	A complaint alleging that County Government of Mombasa had stopped the salaries of all staff in the Betting Control & Licensing Board without any justifiable reason.	An inquiry was initiated which is ongoing.
397.	M. M. Kimuli& Co. Advocates CAJ/ATI/AG/001/2013/18- SNK	Office of the Attorney General	Unresponsive official conduct	A complaint alleging refusal of access to requested information and documents.	An inquiry was initiated which is ongoing.

398.	Seif Omar Mwabei CAJ/ATI/M.TRA/ 004/356/18- SNK	Ministry of Transport	Unresponsive official conduct	A complaint alleging refusal of access to requested information and documents.	An inquiry was initiated which is ongoing.
399.	B.G.Wainaina& Co Advocates CAJ/ATI/PE/040 /2039/18-SNK	B & L Healthcare		A complaint alleging refusal of access to requested information and documents.	An inquiry was initiated which is ongoing.
400.	B G Wainaina& Co Advocates CAJ/ATI/PE/040 /2040/18-SNK	Southlake Medical Centre	Review for access to information	A complaint alleging refusal of access to requested information and documents.	An inquiry was initiated which is ongoing.
401.	Samuel Njuguna CAJ/PO/047/25 4/17 – SNK	Commission on Administrative Justice	Request for access to information	An application requesting copies of documents held by CAJ in an inquiry file	The request was responded to accordingly and resolved.
402.	KinyuaMuyaa& Co Advocates CAJ/ATI/PO 047/263/2018- SNK	Department of Immigration Services	Request for access to information	An application requesting information and documents from Director of Immigration service.	An inquiry was initiated which is ongoing.

403.	Paul Maina Njaamwitha CAJ /M.TRA/004/358 /18- SNK	Kenya Railways	Administrative injustice	A complaint alleging that the Complainant had not been paid for 570 hours which he worked as overtime with Kenya Railways in November and December 2003.	Request for further and better particulars as well as supporting documents was done
404.	Samuel Mwangi& Others CAJ/M.AGR/014/298/18- SNK	Kenya Meat Commission	Unfair treatment	The complainants alleged that they had been dismissed from their jobs unfairly and contrary to a court order issued in Nyeri ELRC No 11 of 2017.	The Complainants were advised to seek the services of lawyer to assist them in pursuing the pending court case.
405.	Mary Njenga CAJ/POL/015/2264/18-SNK	National Police Service	Ineptitude	A complaint alleging that the Criminal Investigations Department officers based at Mombasa Police Station had failed to record further statements in a criminal case as directed by the Office of the Director of Public Prosecutions.	An inquiry was initiated which is ongoing.
406.	Churchill Ongere CAJ/ATI/CAJ/120/6/2018-SNK	Commission on Administrative Justice	Request for access to information	An application requesting for information and documents from CAJ on the implementation of the Access to Information Act	The requested information was provided and matter resolved.
407.	KariukiMuchemi CAJ/ATI/M.EDU/013/1499/18-	Kenya School of Law	Review for access to information	A complaint requesting a review of the decision by Kenya School of Law of declining a request for information based on confidentiality exemption.	An inquiry was initiated which is ongoing.

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408.	James MisogaKosoholo CAJ/M.LAN/022/1753/18-SNK	Ministry of Lands and Physical Planning	Abuse of power	A complaint alleging that the Land Registrar, Vihiga County connived with another person to fraudulently transfer land parcel S. Maragoli/Buyonga/2087 without the consent of the registered owner and further when there was an existing caution on the land title.	The complainant was advised to seek the services of a lawyer who would advise him on filing a court case to determine ownership.
409.	Kelvin Nderitu CAJ/MPWOR/007/58/18-SNK	National Construction Authority	Abuse of power	A complaint alleging that an officer working with NCA was involved in extortion of money from NCA clients in order to give projects approvals.	An inquiry was initiated which is ongoing.
410.	Richard MungaiKagiri CAJ/CG/KIAMBU/072/37/18-SNK	Kiambu County Government	Review for access to information	A complaint alleging failure to comply with a request for information made to the Kiambu County Government	The complainant was advised that the information sought was readily available online and from Kiambu County Government website and the file was closed.
411.	Musyoki	Laikipia	Request for	An application requesting for information from the	An inquiry was

	Mogaka& Co. Advocates CAJ/ATI/CG/LAIKIPIA/104/12/18-SNK	County Government	access to information	Laikipia County Government	initiated which is ongoing.
412.	Philip MugoMuchiri HUD/NYE/JUD/001/161/18-SNK	Judiciary	Maladministration	A complaint alleging non-compliance with a court decree issued against the Judiciary.	The complainant was requested to furnish us with better particulars.
413.	Kenya Yetu Community Based Organization CAJ/AG/001/2032/18-SNK	Attorney General's Office	Unfair treatment	A complaint alleging that a certificate of marriage issued by Registrar of marriages Mombasa was declined by Kenya Defence Forces as not being authentic to proof marriage.	An inquiry was initiated which is ongoing.
414.	Michael N Walekwa& 3 Others CAJ/M.EDU/013/1520/18-SNK	National Research Fund	Maladministration	A complaint alleging that the complainants who were PhD students at Kenyatta university and who had secured a funding grant with National Research Funds in 2014/15 year had not got their second and third years' disbursements from the the said institution.	An inquiry was done which is ongoing.
415.	Maurice MutuaMusyoki CAJ/POL/015/3392/18-SNK	National Police Service Commission	Unresponsive official conduct	A complaint alleging failure to respond to a complaint lodged with National Police Service Commission on unfair dismissal.	The complainant was requested to furnish us with better particulars

					and supporting documents.
416.	Kibatia& Co. Advocates CAJ/JUD/001/2033/18- SNK	Judiciary	Review for access to information	A complaint alleging failure to supply information requested.	Inquiry letter was done and the matter resolved.
417.	MunguKimetto& Co. Advocates CAJ/ATI/M.TRA/004/371/18-SNK	Kenya Airports Authority	Review for access to information	A complaint alleging failure to comply with a request for information	An inquiry done which is ongoing
418.	Joram Kanyua Kago CAJ/M.WAT/009/228/18-SNK	National Council for Persons with Disability, Ministry of Labour and Social Protection	Request for access to information	A request for information from the Respondents.	The Complainant was advised to lodge the request with the Respondents.
419.	Jennifer Gatundu CAJ/JUD/001/776/18-SNK	Judiciary	Succession dispute	A complaint alleging issuance of grant of administration without knowledge and involvement of the Complainant, who was a beneficiary to the estate of the deceased.	The complainant was advised to seek the services of a lawyer who would advise her

					on filing a revocation of the grant by court.
420.	Abidha& Company Advocate CAJ/POL/015/3405/18-SNK	National Police Service Commission	Malfeasant official conduct	A Complaint alleging that the police had been bribed to effect malicious investigation and prosecution.	The Complainant was advised to seek the services of a lawyer to assist them in the criminal case and further lodge the issue of bribery with EACC.
421.	Esther Wanjiru Wachira CAJ/M.LAN/022/1776/18-SNK	Ministry of Lands and Physical Planning	Delay of justice	A Complaint alleging inordinate delay in processing of the Complainant's title deed notwithstanding the fact that she paid requisite fees at Nyandarua Land Registry.	An inquiry was initiated which is ongoing.
422.	Leah Wanjiru CAJ/M.EDU/013/1534/18-SNK	Higher Education Loans Board	Maladministration	A Complaint alleging that the complainant who was a HELB loan beneficiary had received two different amounts on her loan balance from HELB pertaining to her loan	An inquiry was initiated and the matter resolved successfully.
423.	Brian Muema CAJ/M.EDU/013/1530/18-SNK	Ministry of Education, Science and Technology	Unfair treatment	A Complaint alleging that the complainant was wrongfully and unlawfully expelled from Thinu Secondary School in 2017 for allegedly being involved in a cult.	The Complainant was advised to seek the services of a lawyer to assist him in filing court case.
424.	Jennifer Anyango CAJ/JUD/001/2	Judiciary	Maladministration	A complaint alleging non-compliance by the County Government of Homabay with a court order issued against it in Homa Bay Law Courts CMCC NO.	The Complainant was advised to seek the services of

	0150/18-SNK			53 of 2014 –Jennifer Anyango Vs. County Government of Homabay	a lawyer to assist her in executing the court order.
425.	Brooms Limited CAJ/M.TRANS/004/375/18-SNK	Ministry of Transport, Infrastructure, Housing and Urban Development	Prejudicial Official Conduct	A complaint alleging that Kenya Ports Authority had lodged an appeal in Court in Constitutional and Judicial Review Court Misc. Application No. 525 of 2016 against Public Procurement Review Board which was a waste of taxpayers' funds.	The complainant was advised to pursue the appeal to full determination.
426.	Evans Omolo CAJ/KMC/014/305/18-SNK	Kenya Meat Commission	Malfeasant official conduct	A complaint alleging non-payment by Kenya Meat Commission for the supply of goods for outdoor activities which included tents, chairs, public address system	The Complainant was advised to seek the services of a lawyer to assist in filing proceedings in court.
427.	Emily Sila CAJ/M.WAT/009/230/18-SNK	Nairobi Water & Sewerage Company	Oppressive official conduct	A complaint alleging that Nairobi Water & Sewerage Company failed to replace a faulty water meter at the Complainant's residence resulting in inflated bills and further the Respondent disconnected water supply.	An inquiry was initiated which is still ongoing.
428.	Brooms Limited CAJ/M.TRANS/004/375/18-SNK	Ministry of Transport, Infrastructure, Housing and Urban Development	Prejudicial Official Conduct	A complaint alleging that Kenya Ports Authority had lodged an appeal in Court in Constitutional and Judicial Review Court Misc. Application No. 525 of 2016 against Public Procurement Review Board which was a waste of taxpayers' funds.	The complainant was advised to pursue the appeal to full determination.

429.	Monicah Muthoni Ndungu CAJ/POL/015/3412/18-SNK	National Police Service Commission	Ineptitude	A complaint alleging that the Railways Police Station in Nakuru County refused/ failed to investigate a complaint on alleged obtaining money by false pretense lodged with them being OB No. 15/03/07/2017.	An inquiry was initiated which is still ongoing
430.	Martin Lunani CAJ/PSC/016/123/2018- SNK	Public Service Commission	Maladministration	A complaint alleging that Public Service Commission failed to renew the Complainant's contract for the position of Director, Aircrafts Accidents and Investigations despite all the processes and procedures having been completed.	The matter was successfully resolved following Commission's intervention.
431.	John Matheri CAJ/KPLC/021/324/18 - SNK	Kenya Power	Maladministration	A complaint alleging that the complainant owned several prepaid meters at his rental house and which were installed using the names of previous tenants and that the Respondent demanded for the names of the said tenants notwithstanding the difficulty in tracing them.	The Complainant was advised to apply for change of particulars with Kenya Power who would resolve the issue of the meters registered in the name of third parties.
432.	Churchill Ongere CAJ/KFCB/023/149/2018- SNK	Kenya Films Classification Board	Review for Access to Information	A complaint alleging failure by the Respondent to release information and copies of documents requested by the Complainant pertaining the Board's operations.	Inquiry initiated which is still ongoing
433.	Wanjiru Gikonyo CAJ/ATI/CG/NRB/060/224/18-SNK	Nairobi City County Government	Review for access to information	A complaint alleging failure by Nairobi City County Government to release information and documents requested by the complainant with regards to updated land use map for Nairobi City County, in	Inquiry initiated which is still ongoing

				particular, Westlands, Kibra and Embaksai South Sub-Counties and Annual Procurement Plan for the year 2017/2018	
434.	Anonymous CAJ/M.EDU/013/1552/18-SNK	University of Embu	Unlawful official conduct	A complaint alleging nepotism and abuse of office by the University of Embu Vice Chancellor	An inquiry initiated which is still ongoing
435.	Joram Kanyua Kago CAJ/ATI/M.LAN/022/1783/18-SNK	Ministry of Lands and Physical Planning	Unresponsive official conduct	A complaint alleging failure by the Ministry of Lands to correct information relating to his parcel of land known as Nairobi Block 75/629 whereof he had paid all the rent due and in advance for the years 2013, 2014, 2015, 2016 and 2017 but the said payment had not reflected in the ministry's records despite several reminders for the same to be updated.	An inquiry initiated which is still ongoing
436.	Kassim Were Abdallah CAJ/PE/040/2085/2018-SNK	Ministry of Lands and Physical Planning	Maladministration	A complaint alleging that the Survey department in Kisumu Land registry had failed to survey plot No 2688 belonging to the Complainant in Kisumu and thus denying him an opportunity to get title deed for the land.	An inquiry initiated which is still ongoing
437.	Stanley G Kamau CAJ/POL/015/3422/2018-SNK	National Police Service Commission	Unresponsive official conduct	A complaint alleging inaction by police after a report of criminal offence was reported at BuruBuru Police Station within Nairobi County vide OB. Nos 65/9/6/2018 and 47/09/06/2018	An Inquiry initiated which is still ongoing

438.	Etemesi Ekambi Michael CAJ/M.EDU/013 /1547/18-SNK	Teachers Service Commission	Maladministration	A complaint alleging that TSC had failed to give the Complainant a deployment letter despite the fact that he filled an employment form in January 2018.	An inquiry initiated and the complaint resolved successfully.
439.	Evans Gitonga Mwika CAJ/POL/015/3 420/2018-SNK	National Police Service Commision	Unresponsive official conduct	A complaint alleging inaction by police after a report of criminal offence was reported at Maua Police Station within Meru County vide OB. No 03/19/05/2018 by the Complainant	an inquiry initiated which is still ongoing
440.	Peter Kiambi HUD/GPO/M.LAN/022/184/18 - WT	Ministry of Lands and Physical Planning	Ineptude	Complaint alleging failure by the Meru County Land Registrar to resolve a land boundary dispute involving LR. No. Ntima/Igoki 908, 897 and 1061 situated where?;that when the Land Registrar visited the disputed parcels together with other land officials, the Complainant stopped them from carrying out the process because he suspected they will not render a decision in his favour	Complainant advised to cooperate with the land officials in order to resolve the dispute.
441.	Peter Kipyegon Taplitich for Kabon Taplitich CAJ/M.LAB/017 /689/18-WT	Ministry of Labour, Social Security Services	Administrative injustice	The Complainant alleged that she is a resident of Banita Location, Soin Ward, Rongai Sub-County of Nakuru County, ID Number 6343179 and has been a beneficiary of cash transfer for older persons under the Inua Jamii Pogram, OPCT, 188195;that sometime in 2017, the money payable to her was stopped when the pay point was changed to the Kenya Commercial Bank and efforts to have the same	Inquiry initiated which is ongoing.

				reinstated had been unsuccessful.	
442.	Onindo Onindo& Co. Associates CAJ/POL/015/3 361/18-WT	National Police Service Commission	Abuse of power	A complaint alleging that police officers attached to Mavoko DCIO's office acted in an improper manner when they arbitrarily arrested the Complainant's clients, assaulted and them towed their car to Mavoko Police Station; that in all these, no offence was disclosed to have committed and the arrest was only meant to intimidate them.	Matter referred to the Independent Policing Oversight Authority for resolution
443.	Embakasi Ranching	Ministry of Lands and Physical Planning	Maladministration	A complaint alleging improper activities by Embakasi Ranching Company Ltd that led to the Complainants being dispossessed of the land that they had been allocated. The land in question is L.R. 10904/2 in Embakasi Constituency in Nairobi County and the same was subdivided to third parties and the original beneficiaries left out.	Complaint referred to the National Land Commission for resolution.

444.	Penninah Wambui Ndereba CAJ/M.EDU/013 //1454/18-WT	Department of Civil Registration	Unfair treatment	A complaint alleging unfair treatment of the Complainant by the Directorate of Immigration and Registration of Persons when she sought issuance of birth certificate for her daughter; that the Department inserted a different name allegedly to be the father's name and when she requested clarification, she was advised she needed to produce a Court Order to that effect	Inquiry initiated which is ongoing
445.	Hillary Angawa CAJ/EACC/026 /198/18-WT	National Social Security Fund	Maladministration	A complaint alleging corrupt activities at the National Social Security Fund that resulted in the loss of over Kshs 10 million; that this happened during the migration to a new system for collecting deductions from employers in 2013	Closure note issued.
446.	Consolata	Pharmacy &	Administrati	A complaint alleging that the Pharmacy & Poisons	File closed since

	Makokha CAJ/PE/040/2036/18-WT	Poisons Board	ve Injustice	Board had declined to recognize the Complainant's Diploma in Pharmacy obtained at the Kenya College of Medicine. She further alleged that she had filed the case in court, but the same was dismissed.	the matter had been subjected to the court process; Complainant advised to seek legal advise from the advocate on record on the available appeal remedies.
447.	Ngare Keru Kagarie CAJ/FIN/000/768/18-WT	Teachers Service Commission	Maladministration	The Complainant alleged that he retired from the Teachers Service Commission (TSC) on 1st October 2017 and presented the requisite documents for the processing of his pension, but when he made a follow up in February 2018, he was informed that the TSC had not forwarded the documents to the Pensions Department; that this has led to the delay in the payment of his pension.	Inquiry initiated which is ongoing.
448.	Daniel Mwangi Njuguna CAJ/NCC/060/220/18-WT	Nairobi Water & Sewerage Company	Administrative injustice	The Complainant alleged that he is a customer with the Nairobi Water & Sewerage Company, his Meter Number is 1159896 and has been consistently paying his water bills, but in July 2017, the Company advised him that his water bill reading was Kshs. 111,662.90 and they also billed him Kshs. 1000 which was unexplained;that he tried raising his complaint with his company, but to no avail.	Inquiry initiated which is ongoing.

449.	Atieno Opiyo& Co Advocates CAJ/NCC/060/ 219/18-WT	County Government of Nairobi	Inaction	A complaint alleging that there was change of user in LR No. 2/297 located along Elgeyo Marakwet Road, Off Ngong Road notwithstanding the fact that the said property is situated in an area designated for residential purposes; that the emergence of commercial activities resultant from the said change raised security challenges. The Respondent through its Planning and Compliance Department of the County Government was notified but to no avail.	Inquiry initiated which is still ongoing.
450.	Atieno Opiyo& Co Advocates CAJ/PE/040/204 8/2018– WT	Private Entity	Abuse of power	A complaint alleging that some Middle-East manpower agencies were exploiting Kenyans by imposing unreasonably high agency charges in comparison with the expected remuneration to the detriment of the Kenyan citizens.	Complaint referred to the National Employment Authority for resolution.
451.	Allen Archie Lelekuti CAJ/JUD/001/2 025/2018	Judiciary	Delay	A complaint alleging delay in the hearing and determination of Appeal No. 272 of 2017.	Complainant requested to provide further and better particulars of the complaint including the court station where the

					appeal was lodged.
452.	Robi Flora CAJ/IMM/062/838/18-WT	Ministry of Immigration	Delay	A complaint alleging delay in the issuance of a passport to the Complainant by the Ministry of Immigration since 6th February 2018.	Inquiry initiated which is still ongoing
453.	Rosemary Maku Mwambui CAJ/POL/015/3377/18-WT	National Police Service Commission	Abuse of power	The Complainant alleges harassment by uniformed officers drawn from police posts in Garsen Sub-County of Tana River County. The Officers some who she suspected to be from Hurara Police Post visited her home on 19th March 2018, harassed her house keeper and demanded a meal of Ugali and mutton; that they later on 27th March 2018 demanded that they stay in her home and undertake the business of charcoal selling and logging.	Inquiry initiated which is still ongoing
454.	Mohamed Hassan Abdi CAJ/PE/040/2047/2018-WT	Umma University	Unfair treatment	The Complainant alleges unfair treatment by Umma University; that he had expressed his interest to serve in the student leadership of the University in the year 2017 and despite being sole candidate, the University selected a student leader on its own without conducting elections.	Inquiry initiated which is ongoing.
455.	Emily Mogere CAJ/M.EDU/013/1498/18-WT	Ministry of education, science and Technology	Unfair treatment	A complaint alleging that the Management of Nairobi School unfairly treated the Complainant's son, Harlen Ongiri Omwansa, a KSCE student; that her son was suspended over a case of drug and substance abuse, and that the hearing and determination of the case was unreasonably delayed hence interfering with his studies and preparation for the said exams.	Inquiry initiated which is ongoing

456.	Pyrethrum Board of Kenya CAJ/AGRI/014/ 300/18-WT	Attorney General	Delay of justice	A complaint alleging delay by the Official Receiver to accomplish the initial task of assessing liabilities and producing the statements of each member of the scheme. That during the meeting held on 31st July 2017, this exercise was to take three months, but the same has never been accomplished to date	Inquiry initiated which is ongoing
457.	Stanley Njatha Naftaley CAJ/JUD/001/2 023/2018-WT	Judiciary	Delay	A complaint regarding delay in the hearing and determination of a labour matter.	Complainant requested to provide further and better particulars of the complaint
458.	Paul Lekamasi Joseph & Others CAJ/NLC/02201 751/18-WT	National Land Commission	Administrati ve injustice	A complaint alleging failure by the National Land Commission to pay compensation to the Complainants for compulsory acquisition of their land which was earmarked for construction of Mwatate-Taveta/Hololo (A23) road.	Inquiry initiated which is ongoing
459.	O.M Otieno for Lawrence Onkoba CAJ/M.IGC/062 /835/2018-WT	Ministry of Interior and Coordinatio n of National	Abuse of power	A complaint alleging that the Chief of Gachuba Location in Kisii County interfered with witnesses and the prosecution of a criminal case pleading to the same being terminated.	Referred to the Independent Policing Oversight Authority for resolution.

		Government			
460.	Wilfred Ogaro Onyonki CAJ/M.LAB/017/693/18-WT	Ministry of Labour, Social Security and Services	Administrative justice	A complaint alleging delay in the payment of Inua Jamii Cash Transfer to the Complainant's mother, Robina Kwamboka Onywoki; that they applied for the Inua Jamii Card with KCB in September 2017, but the same had not been issued.	Matter resolved after the Commission intervention.
461.	Susan Njoki CAJ/POL/015/3389/18-WT	National Police Service Commission	Delay of justice	A complaint alleging delay by Kiserian Police Station to investigate a criminal report made on 21st January 2018 and recorded as OB Number 14/21/01/2018.	Inquiry initiated which is ongoing
462.	Universities Academic Staff Union CAJ/TUK/013/1518/18-WT	Technical University Of Kenya	Oppressive official conduct	A complaint alleging that the Technical University of Kenya management paid March 2018 salaries to some staff and withheld for others in an arbitrary manner.	Inquiry initiated which is still ongoing
463.	Kenya Medical Practitioner's Pharmacists & Dentists Union CAJ/CID/015/3387/18-WT	Criminal Investigations Department		A complaint alleging delay in the investigations into	Inquiry initiated which is ongoing

				the murder of the late Dr. Waithaka Boutrous Mbugua on 11th October 2017; that effort by the family to have the matter investigated by the Criminal Investigations Department and the suspects brought to justice has been unsuccessful.	
464.	Rosemary Chelangat CAJ/MMU/013/1519/18-WT	Maasai Mara University	Administrative injustice	A complaint alleging that Maasai Mara University failed to credit the Complainant's HELB disbursements in her school account for the four years she studied at the University until 2015; that on several occasions she followed up with the University to refund but to no avail.	Matter resolved after our intervention
465.	Alinur Mohamud Abdi CAJ/CG/GARISSA/092/13/18-WT	County Government Of Garrisa	Administrative injustice	A complaint alleging that the Respondent herein arbitrary stopped the Complainant's salary from September 2015 without justification; the Complainant works as the Deputy Communications Director.	Inquiry initiated which is ongoing
466.	Ethan Githinji	County	Abuse of		Inquiry initiated

	Kamau CAJ/CG/NRB/060/221/18-WT	Government Of Nairobi	power	A complaint alleging that the City County Askaris has been harassing the Complainant since 2014; the Complainant who is a vendor and a person with disability, is based along Accra Road, off Tom Mboya, Nairobi. In addition, the said Askaris destroyed the Complainant's stock amounting to Kshs. 170,000.	which is ongoing
467.	Peter Njogu CAJ/CG/MAKOS/067/37/18-WT	County Government Of Machakos	Abuse of power	A complaint alleging that the County Secretary of Machakos County Government refused to release the Complainant's file to the Ministry of Transport, Infrastructure, Housing and Urban Development following his promotion; that he was to report to the Ministry of 4th May 2018, but the County Government delayed his release.	Complaint resolved upon the Commission's intervention
468.	Charles Lomokol Longole CAJ/M.FIN/000/1061/2018	Pensions Department	Administrative injustice	The Complainant alleged that he retired from the National Police in December 2015 and was advised that his personal file had been forward to the Pensions Department for the payment of pension, but the same had not been paid.	Inquiry issued which is ongoing

469.	Anonymous CAJ/AG/001/2039/2018-WT	Office of the Attorney General	Inefficiency	A complaint alleging inefficiency of services in the Office of the Attorney General. The Complainant alleged that he sought information about the registration of an association from the Officer concerned but he was made to wait for long while the said officer engaged a colleague in vernacular conversation.	Inquiry issued which is ongoing
470.	Paul Kinuthia Mbogo CAJ/M.LAN/022/1768/2018 -WT	Ministry of Lands and Physical Planning	Administrative injustice	A complaint alleging that the Ministry of Lands refused to issue the Complainant with a search for LR No. Kinari/Block-1/1301; that no reasons were given for the refusal.	Inquiry initiated which is still ongoing
471.	Anonymous HUD/NYERI/M.EDU/013/171/18 - WT	Ministry of Education, Science and Technology	Administrative injustice	A complaint alleging that the administration of Kamuyu Primary School in Nyeri County failed to pay the employees on time; that further statutory deductions such as NSSF and NHIF were not being remitted.	Inquiry initiated which is still ongoing
472.	Peter Kipkirui Langat CAJ/M.IGC/062/855/2018-WT	National Police Service	Ineptitude	A complaint alleging that the Police at Sotik Police Station in Bomet County failed to investigate an offence which was reported on 14th April 2018 vide OB number 30.	Inquiry issued which is ongoing
473.	Absae Sedah CAJ/M.ENV/038/144/18-WT	Ministry of Environment and Natural Resources	Maladministration	A complaint alleging that the Meteorological Department decentralized its services to all the counties, but failed to facilitate the county offices; that affected the said offices in delivering services efficiently; that officers are sometimes forced to support office activities using their funds.	Inquiry issued which is ongoing
474.	Mathew Olwande	Directorate of	Delay of justice	A complaint alleging that on 23rd March 2018, Jael Atieno Omondi applied for birth certificate for their	Inquiry initiated which is ongoing

	CAJ/ROP/062/869/18-WT	Immigration and Registration of Persons		daughter, Ariana Mathew Olwande, paid for the requisite fee and were issued with customer ID number 20072512 and application number CAECB-AAACICK7, but the issuance of the same delayed for over three months.	
475.	Hellen Alice Wanjiku CAJ/POL/015/3415/18-WT	Private Entity	Malfeasant official conduct	The Complainant alleged that her Landlord unlawfully evicted her from the house she rented and destroyed her property for non-payment of rent.	Complainant referred to Kituo Cha Sheria for legal representation
476.	Rosemary Wanja Kinuthia CAJ/M.LAN/022/1777/18-WT	Ministry of Lands and Physical Planning	Administrative injustice	The Complainant alleged that the Registrar of Titles placed a caveat in her property, LR No. 209/8988 situated in Nairobi without informing her; that when she conducted a search, she realized that the title had been revoked and efforts to get an explanation on the same have been unsuccessful.	Inquiry initiated which is ongoing
477.	Paul Ndichu& Others CAJ/KPC/021/317/18-WT	Kenya Pipeline Corporation	Manifest injustice	A complaint alleging that in 1991, the Kenya Pipeline Company compulsorily acquired their land Ref. Nachu/Ndacha/689 in Kiambu and did not adequately compensate them.	Inquiry initiated which is ongoing
478.	Hassan Sheikh for Garissa People CAJ/M.ENE/021/319/18-WT	Kenya Electricity Generating Company	Administrative injustice	A complaint alleging negligence by the Kenya Electricity Generating Company that has affected the people living in Tana Delta region Garissa County; that the dams constructed by KENGEN had resulted to flooding in the area and displaced the people without compensation.	Inquiry initiated which is ongoing
479.					

480.	Jospat Onyiri Saka CAJ/KSM/JUD/001/241/18-AO	Judiciary	Inefficiency	The Complainant alleged that the Court file in relation to Kisumu High Court Civil Case Number 28 of 2013 is missing.	File closed. The case was heard and determined against the complainant who did not exercise the right of appeal.
481.	Eucabeth Kwamboka CAJ/KSM/MOINCG/062/60/18-AO	National Police Service	Injustice	The Complainant alleged that her relatives and the area assistant chief Nyamasibi Sub Location , Masaba South Sub County, Kisii County colluded to defraud her of her matrimonial property Plot Number Nyaribari Masaba/ Bokimotwe/1/48 and caused her bodily harm.	Client to avail claim supporting documents and better particulars within three months.
482.	Michael Onduto Odera CAJ/KSM/M.liv/019/2/18-AO	Ministry of Interior And Coordination of National Government	Administrative Injustice	A complaint alleging mismanagement of the Kichinjio Beach Management Unit in Kisumu County.	Client to avail claim supporting documents and better particulars within three months.
483.	Rose Achieng Opiyo CAJ/KSM/MOICNG/062/62/18-	Ministry of Interior And Coordination of National	Injustice	A complaint alleging that the chief Kolwa Location, Kisumu County failed to issue the Complainant with a letter of beneficiary to facilitate succession in the estate of Patrice Nyandany Demba.	Closed. The Chief requested the complainant to avail a copy of the death certificate

	AO	Government			for issuance of the letter of beneficiary. Complainant advised accordingly
484.	Jonathan Nyabwari Ondieki HUD/KSI/CG/078/6/18-AO	Kisii County Government	Injustice	A complaint against Kisii County Government on allegations of failure to resolve a land dispute emanating from county land, commercial plot No. 29, allocated to the Complainant by the then Tabaka Town Council.	Client to avail claim supporting documents and better particulars within three months.
485.	Christabel Atieno Bulu CAJ/KSM/MOICNG/062/64/18-AO	Ministry of Interior And Coordination of National Government	Injustice/ abuse of office	A complaint alleging that the area Chief South Central Seme , Kisumu County abused her office by convening a baraza where she called for eviction of the Complainant and her sons from their home, Kisumu / Kombewa / 1875 , over unfounded allegations and without following the laid down laws.	Initiated an inquiry which is ongoing
486.	Frida Moraa Mokaya HUD/KSI/DPP/027/1/18-AO	Office of the Director of Public Prosecutions	Injustice	A complaint alleging that the In-charge ODPP Nyamira County has failed to produce an alternative medical expert to give evidence in a defilement case that was taken to Court in 2013, Nyamira Cr. No 463 of 2013 thereby occasioning undue delay.	Initiated an inquiry which is ongoing

487.	Elizabeth Akinyi Awuoth CAJ/KSM/TSC/013/259/18-AO	Teachers Service Commission	Administrative Injustice/ Unfair Treatment	A complaint alleging that following submission of a diploma certificate, TSC has failed and or neglected to accordingly promote and or communicate to the Complainant (TSC No. 206138) over the said promotion,	Client to avail claim supporting documents and better particulars within three months.
488.	Eunice Akinyi Melsha CAJ/KSM/TSC/013/260/18-AO	Teachers Service Commission	Administrative Injustice	A complaint alleging that TSC has illegally and unfairly undertaken deduction of her salary without cause and has further failed to refund the sum deducted, pay her outstanding arrears and update her job grade. TSC No. 334296	Initiated an inquiry which is ongoing
489.	Zablon Angayo Ounga HUD/KSI/MOICNG/062/30/18-AO	Ministry of Interior And Coordination of National Government	Unresponsive official conduct	A complaint on allegations that the Chief Kenyenya Location, Kisii County has failed to furnish him with a beneficiary letter for the estate of Zablon	Initiated an inquiry which is still ongoing
490.	Charles Odongo Maika CAJ/KSM/MOICNG/062/64/18-	Ministry of Interior And Coordination of National	Domestic Dispute	A complaint against issuance of death threats to the Complainant by his relative and the village elder; that the matter was presented before the Assistant Chief Shiamoni Location for resolution.	Complaint closed and complainant advised to report the matter to the Police as he same regards a criminal

	AO	Government			matter.
491.	Hudson Igesa CAJ/KSM/CG/VHG/077/10/18-AO	County Government of Vihiga	Boundary Dispute	A complaint alleging that County Government of Vihiga has trespassed into the Complainant's land and created an easement to his detriment without any right of colour.	Client to avail claim supporting documents and better particulars within three months.
492.	Sammy Mugita & Others CAJ/KSM/CG/VCG/077/9/18-AO	County Government of Vihiga	Abuse of power	A complaint alleging impropriety on the part of Vihiga County Public Service Board in the interviewing of candidates to the position of CEC Sports and Youth Affairs in Vihiga County	Complaint resolved as the nomination was dismissed by the County Assembly.
493.	Peter Onyach Ogutu CAJ/KSM/M.LAN/022/321/18-AO	Ministry of Lands and Urban Development	Delay	A complaint against the land Registrar , Siaya on allegations of delay to process and issue titles for Siaya /Bar Osimbo 24, 63, 74, 89 and 247, following confirmation of grant in the estate of Alexander Odipo Asin .Kisumu Succession Cause No. 191 of 2016	Initiated an inquiry which is ongoing
494.	Kibos Prison Files	Judiciary	Delay	A complaint by in mates at Kibos Prison Kisumu on allegations of delay in dispensing with the appeals lodged.	Initiated an inquiry which is ongoing

495.	Joseph Kiprono Tonui CAJ/KSM/IPOA/015/522/18-AO	Independent Policing Oversight Authority	Delay	A complaint alleging inaction by IPOA following a complaint of unresponsiveness that the Complainant lodged against the Officer Commanding Station Litein Police Station in a case of threat to life and harassment that he had reported vide OB No. 8/3/12/2014	Initiated inquiry which is still ongoing.
496.	Philip Lawrence Odhiambo Awiti CAJ/KSM/OM/040/VOL 1- AO	Private entity	Breach of contract	A complaint against GIZ Energizing Development Kenya Country Programme on allegations of breach of contract	Matter outside the mandate of the Commission. Complainant advised accordingly
497.	Christine Akinyi Otieno CAJ/KSM/M.EDU/013/263/18-AO	Ministry of Education, science & Technology	Delay	A Complaint against HELB on allegations of delay to disburse funds approved to the Complainant in 2014. Student Yvette Anita Oluoch , COM-1-4040-3/2014 Kenya Methodist University	Complaint resolved as complainant was duly paid her fees following the Commission's intervention
498.	Transparency International CAJ/KSM/M.LA	Ministry of Lands Housing and Urban Developme	Access to information	A complaint against the land Registrar Kisumu on allegations of failure to provide relevant documents in relation to parcel No. KISUMU/KONYA/4696 originally registered in the name of Abenego	Letter to Land Registrar Kisumu to provide information sought under Access to

	N/022/324/18-AO	nt		Ambogo Oloo (DCD)	Information
499.	Susan Akinyi CAJ/KSM/EACC/026/10/18-AO	Ethics & Anti-Corruption Commission	Corruption	A complaint against Siaya County Askaris on allegations of soliciting for a bribe and towing the Complainant's business premises to the Siaya County Yard for failure to issue the bribe.	Closed as the matter is still under investigation.
500.	Paul Ochieng Juma CAJ/KSM/POL/015/521/18 -AO	National Police Service Commission	Abuse of Power	A complaint by the Prosecution Counsel ODPP, Kakamega, against P.C Geoffrey Mwera based at Kakamega Police Station on allegations of threat to life as a result of the legal opinion by the complainant in Police Inquiry no. 1 of 2017.	Initiated an inquiry which is ongoing
501.	Robert Situma Kitai CAJ/KSM/JUD/001/287/18-AO	Judiciary	Delay	A complaint by a prisoner at Kibos Prison Kisumu County on allegations of delay in hearing and determination of Eldoret HCCR Appeal No. 144 of 2012.	Initiated an inquiry which is ongoing
502.	Paul Kivisi Lusiti CAJ/KSM/JUD/0	Judiciary	Delay	A complaint by a prisoner at Kibos Prison Kisumu County on allegations of delay by Kisumu Court of Appeal in hearing appeal from Bungoma HCCR	Initiated an inquiry which is ongoing

	01/285/18-AO			Case No. 3 of 1997.	
503.	James Odongo Ogot CAJ/KSM/JUD/001/288/18-AO	Judiciary	Delay	A complaint by a prisoner at Kibos Prison Kisumu County on allegations of delay by Kisumu Court of Appeal in hearing appeal from Kisumu HCCR Case No. 102 of 2003	Initiated an inquiry which is ongoing
504.	Dismas Shikuku Fwamba CAJ/KSM/JUD/001/286/18-AO	Judiciary	Delay	A complaint by a prisoner at Kibos Prison Kisumu County on allegations of delay by the Kisumu Court of Appeal in hearing appeal from Bungoma HCCR Case No. 27 of 2005.	Initiated an inquiry which is ongoing
505.	Evans Kiprono CAJ/KSM/KPS/002/010/18-AO	Kenya Prisons Service	Administrative Injustice	A complaint against Kenya Prisons Service on allegations of delay to conclude a disciplinary matter and communicate the outcome to the complainant. PF NO 41001/2010116162	Initiated an inquiry which is ongoing

506.	Clarice Akoyo Odhiambo CAJ/KSM/MOINCNG/062/63/18-FL	Ministry of Interior and Co-ordination of National Government	Unresponsive Official conduct	A complaint on allegations that the Chief Central Oyuma Location, Siaya County has failed to issue the Complainant with a beneficiary letter to the estate of her deceased father-in-law	Complaint closed and complainant advised to institute succession proceedings for the estate of her deceased husband
507.	Albert Azenga Kanyanga CAJ/KSM/KRA/000/59/18-FL	Kenya Revenue Authority	Delay	A complaint on allegations of failure to refund funds that were erroneously deducted from the Complainant as tax for the period 2015 and 2016 despite his numerous follow ups.	Initiated inquiry which is still ongoing
508.	Austin Okolo Ayieko CAJ/KSM/M.EDU/013/257/18-FL	Ministry of Education, Science and Technology	Administrative Injustice	A complaint on allegations that the Board of Management Bodi Secondary School, Kisumu County unlawfully terminated his employment and have failed to pay the dues owed to him.	Initiated inquiry which is still ongoing
509.	Fredrick Magaura Raila CAJ/KSM/ACC/001/282/18-FL	State Law Office	Delay	A complaint on allegations of delay by the Advocates Complaints Commission to address the Complainant's issue of professional misconduct lodged against Neriko and Company Advocates	Initiated inquiry which is still ongoing
510.	Philip Oyoo	Ministry of Education,	Unfair	A complaint on allegations that the Management of Kibos School for the Blind, Kisumu County underpaid	Initiated inquiry which is still

	Nyangweso CAJ/KSM/M.EDU/013/258/18-FL	Science and Technology	treatment	the Complainant's gratuity.	ongoing
511.	Kamudi B. Self Help GrouP T/A Olel Onyango & Company Advocates CAJ/KSM/M.YOU/031/7/18-FL	Ministry of Public Service Youth and Gender	Delay	A complaint on allegations that the Muhoroni District Gender and Social Development Officer, Kisumu County delayed to issue Kamudi "B" Self Help Group with their registration certificate following their application for the same on 18/10/2016	Initiated inquiry which is still ongoing
512.	Annah Barasa Ongwono CAJ/KSM/MOINCNG/062/61/18-FL	Ministry of Interior and Co-ordination of National Government	Unresponsive official conduct	A complaint on allegations that the Chief Buhayo West Location, Busia County failed to issue the Complainant with a beneficiary letter to enable her initiate succession proceedings in the estate of Barasa Odera Ongino	Initiated inquiry which is still ongoing
513.	Winston Oluande Wamriew	Ministry of Health	Administrative Injustice	A complaint on allegations that the Board of Directors of KEMRI unlawfully stopped paying the Complainant's top up allowance for services he has been rendering whilst on secondment at KEMRI CDC	Initiated inquiry which is still ongoing

	CAJ/KSM/KEMRI /012/47/18-FL			in Kisumu County	
514.	Richard Odhiambo CAJ/KSM/M.ED U/013/261/18-FL	Ministry of Education, Science and Technology	Delay	A complaint on allegations that the Ministry of Education delayed to address the Complainants issue regarding mismanagement of Kamagore Primary School, Kisumu County	Initiated inquiry which is still ongoing
515.	Brian Jobita CAJ/KSM/M.ED U/013/262/18-FL	Ministry of Education, Science and Technology	Unresponsive official conduct	A complaint on allegations that the Head Teacher Senior Onunga School for the Deaf refused to settle dues owed to the Complainant for the Computer Lab Electrical repairs that he undertook at the Institution on 23/2/2018.	Complaint resolved as complainant was paid his dues upon the Commission's intervention
516.	Robert Nathaniel Liyala CAJ/KSM/M.AGR/014/60/18-FL	Ministry Of Agriculture, Livestock And Fisheries	Unfair treatment	A complaint on allegations that the management KALRO unfairly treated the Complainant by demoting him without justifiable reason despite his qualifications.	Initiated inquiry which is still ongoing
517.	Fredrick Aloo Ndege CAJ/KSM/PEN/0	Ministry of Finance	Delay	A complaint on allegations of delay by the Pensions Department to pay the Complainant his dues following his retirement from Teachers Service Commission	Complaint resolved as complainant was paid all his dues following the Commission's

	00/60/18-FL				intervention
518.	Humphrey Emanya Chongori CAJ/KSM/M.LAN/022/323/18-FL	Ministry of Lands and Physical Planning,	Abuse of power	A complaint alleging that the Vihiga Land Registrar,Vihiga County unlawfully changed the land ownership details belonging to Complainant's land parcel number S/Maragoli/Magui/1680 whilst he was serving a custodial sentence in Kodiaga Prisons	Complaint resolved as the land ownership details are in the complainant's name.
519.	John Ouma Omeri CAJ/KSM/CG/BUSIA/52/3/18-FL	County Government of Busia	Unfair treatment	A complaint on allegations that the Busia County Public Service Board disregarded the results of the interview for the position of the Amerekwai Village Administrator by appointing an individual who emerged last and failed to consider the Complainant who was the best candidate	Initiated inquiry which is still ongoing
520.	Betty Atieno Omoit CAJ/KSM/CG/BUSIA/052/4/18-FL	County Government of Busia	Unresponsive Official conduct	A complaint on allegations that the County secretary Busia County Government failed to comply with a Court Order issued vide Busia Children's Court children's Case Number 35 of 2014 directing the deduction of ksh 8000 from the Complainant husband's salary who is an employee of the County government	Complaint resolved following the Commission's intervention as the deductions were duly effected.
521.	Charles Majiwa Tawo CAJ/KSM/POL/0	National Police Service	Delay	A complaint on allegations of delay by Officers attached to Kogelo Police Post, siaya County following an assault case the Complainant reported at the station vide OB Number 8/3/4/2016	Matter referred to IPOA for resolution

	15/520/18-FL	Commission			
522.	Nicholas Okull CAJ/KSM/JUD/001/283/18-FL	Judiciary	Injustice	A complaint on allegations of dissatisfaction with the Magistrate whilst presiding in Winam SRMC Children Case Number 29 A of 2016 wherein the Complainant is a party	Complaint closed and complainant advised to lodge the complaint with JSC or make an application for the recusal of the magistrate in the matter.
523.	Richard Rieko Arani HUD/KSI/POL/015/56/18-FL	Teachers Service Commission	Delay	A complaint on allegation of delay by TSC to compute the Complainant pensions dues for onward transmission to the Pensions Department.	Initiated inquiry which is still ongoing
524.	Maximila Nabisino Wabwile HUD/BGM/M.LAN/022/37/18-FL	Ministry of Lands and Physical Planning,	Unresponsive Official conduct	A complaint on allegation that the Lands Registrar Bungoma Lands Office, Bungoma County failed to rectify an anomaly in the Complainant's title document for land parcel number E.Bukusu/S.Kanduyi/400	Initiated inquiry which is still ongoing
525.	Maximila Nabisino	National Police Service	Abuse of Power	A complaint alleging that one Constable Protus Ngano attached to Bumula Police station, Bungoma County unlawfully used his power to effect arrests of	Referred to Independent Policing Oversight

	Wabwile HUD/BGM/POL/ 015/58/18-FL	Commission		the Complainant's sons without probable cause.	Authority for resolution
526.	Evelyne Wele HUD/BGM/POL/ 015/57/18-FL	National Police Service commission	Delay	A complaint alleging delay by Officers attached to the Bungoma Police station to investigate a case of theft of cattle which was committed by a person known to the Complainant and reported vide OB Number 54/23/3/18.	Initiated inquiry which is still ongoing
527.	Charles Ocharo Guto HUD/KSI/MOINC NG/062/32/18-FL	Ministry of Interior & Co-ordination of National Government	Unfair treatment	A complaint on allegations that the Chief Keera Location, Kisii County denied the Complainant's family beneficiary letter to enable them file succession proceedings based on a past family feud between the Chief's family and his family.	Initiated inquiry which is still ongoing
528.	Francis Omolo Denga CAJ/KSM/KEMRI /012/49/18-FL	Ministry of Health	Unresponsiv e official conduct	A complaint on allegations that the Management of KEMRI failed to settle the Complainant's dues as provide by the Occupational Safety and Health Act; that the same is with regards to an accident that occurred while he was on duty in 2002 wherein he suffered severe injuries on his left arm.	Initiated inquiry which is still ongoing
529.	Jospat Onyiri Saka CAJ/KSM/JUD/	Judiciary	Inefficiency	The Complainant alleges that he has never been issued with proceedings in Kisumu High Court Civil Case Number 28 of 2013 due to the unavailability of the file since 22/11/2017.	Complaint resolved as the complainant was issued with the proceedings

	OO1/241/18-MO				following the Commission's intervention
530.	Javans Cavin Otieno CAJ/KSM/POL/015/517/17- MO	National Police Service	Criminal matter	A complaint alleging that a well-known police officer assaulted the Complainant that the assault is subject of criminal proceedings before Court (particulars not provided).	File closed. Complainant advised on limitation on criminal matters by virtue of section 30 (b) and (c) of CAJ Act. He was advised to visit IPOA on the conduct of the police officers.
531.	Leonarah Akumu HUD/KSI/MOICNG/062/31/18-MO	Ministry of Interior & co-ordination of National Government	Unresponsive Official Conduct	A complaint on allegations that the Complainant's Chief Kanyagwala Location,Migori County refused to issue her with a beneficiary letter to enable her institute succession proceedings for the estate of her deceased father-in-law.	Initiated an inquiry which is still on-going.
532.	Jack Olweny CAJ/KSM/KPLC/	Teachers Service	Delay	A complaint alleging that Kenya Power has delayed to relocate the power post constructed in the complainant's plot	Initiated an inquiry which is still on-going.

	021/38/18-MO	Commission		without his approval.	
533.	Linus Aindi HUD/KSI/TSC/013/43/18-MO	Teachers Service Commission	Delay	A complaint alleging that TSC delayed to forward the necessary documents to the Treasury so as to effect pension payment to Complainant.	Complaint resolved.
534.	Daniel Mang'ong'o CAJ/KSM/M.LAN/022/317/17-MO	Ministry of Water	Delay	A complaint alleging that Kakamega Water & Sewerage Company (KAWASCO) delayed to provide water services within Muraka Location, Kakamega County.	Initiated an inquiry which is still on-going.
535.	Anthony Nabende CAJ/KSM/JUD/001/284/18-MO/AO	Judiciary	Delay	A complaint alleging delay in the determination of the Complainant's matter pending before High Court vide Kisumu HCCA no. 64 of 2017 .	File closed as the same is outside matter by dint of Section 30 of CAJ Act.
536.	Erick Amunga CAJ/KSM/M.HEA/012/48/18-MO/AO	County Government of Kakamega	Administrative Injustice	A complaint alleging unlawful termination of the Complainant's employment by the Kakamega County Public Service Board	Initiated inquiry which is still going on.
537.	Charles	Ministry of	Private	A complaint on allegations that the Assistant Chief	File closed as

	Odongo Maika HUD/KSI/MOICNG/062/64/18-MO	Interior and Co-ordination of National Government	entity	Shiamoni Location, Kakamega County failed to address the Complainant's report on threats to life that was reported to him.	matter is criminal in matter. Complainant advised to report the threats to Police.
538.	Petronala Auma Omolo CAJ/KSM/POL/015/478/16- AO	National Police Service	Incompetence	A complaint alleging that police officers from Koru police station refused to record the Complainant' any of her complaints yet suspects continue to assault and harass her.	File closed. Complainant referred to IPOA offices.
539.	Alfred Mulamba CAJ/KSM/NSSF/017/103/18- MO	National Social Security Fund	Delay	A complaint alleging that NSSF delayed releasing the Complainant's funds following his retirement from service.	Initiated an inquiry which is still on-going.
540.	Alfred Mulamba CAJ/KSM/CG/KAK/078/7/18-MO	County Government of Kakamega	Delay	A complaint alleging that the LAP Fund delayed to release funds owed to the estate of the Complainant's deceased brother who was an employee of the County Government of Kakamega prior to his demise.	Initiated an inquiry which is still on-going.
541.	Amboye	Ministry of Lands and	Delay	A complaint alleging that the Land registrar of Kakamega County has delayed in settling out a	Initiated an inquiry which is still on-

	Danstone HUD/KAK/M.LAN/022/36/18-MO	Physical Planning,		boundary dispute	going.
542.	Ochanda O. M. Jeremiah CAJ/KSM/EDU/013/264/18- MO	Ministry of Education, Science and Technology	Delay	A complaint alleging that the Board of Management St. Peter's Ragare Secondary School, Homa Bay County failed to address the Complainant's issue of poor remuneration	Initiated an inquiry which is still on-going.
543.	Everlyn Kagonya Adenyo CAJ/KSM/KIWASCO/009/29/18-MO	Ministry Of Water and Sanitation	Discourtesy	A complaint alleging that the Kisumu Water and Sewerage Company (KIWASCO) inflated the Complainant's water bill and when she tried to sought rectification of the same ,KIWASCO staff have been discourteous to her on several occasions.	Initiated an inquiry which is still on-going.
544.	Aggrey Bulemi Ashanda CAJ/KSM/M.FIN/000/63/18- MO	State Law Office	Delay	A complaint alleging that the Kakamega County Public Trustee delayed in processing dues owed to the estate of the Complainant's deceased daughter.	Initiated an inquiry which is still on-going.
545.	Penina	Ministry of	Unfairness	A complaint alleging that the Chief Bosongo Location, Kisii County in presiding over a land dispute	File closed. A similar file is opened in the

	Nyabwari Sangara HUD/KSI/MOICNG/062/69/18-MO	Interior and Co-ordination of National Government		with respect to land parcel number Nyaribari Chache "B"/Boburia /1666 registered in the name of the complainant's deceased husband, unlawfully recommended that same should be allocated amongst all his three wives.	Nairobi office.
546.	Tonny Birongo Oira HUD/KSI/CG/NYAM/076/4/18-MO	County Government of Nyamira	Delay	A complaint alleging that the County Government of Nyamira delayed settling dues owed to Officers on secondment to the Department of Gneder, Sports, Culture and Social Services.	Initiated an inquiry which is still on-going.
547.	John Okumu Odundo CAJ/KSM/PEN/000/64/18- MO	Ministry of Finance	Unresponsive Official conduct	A complaint alleging unresponsiveness by the Pensions department in addressing the Complainant's issue of unpaid pension for the month of June 2018.	Initiated an inquiry which is still on-going.
548.	Wycliffe Mutai CAJ/KSM/JUD/001/290/18-MO/FL	Judiciary	Delay	A complaint alleging that the Kisumu Employment and Labour Relations High Court delayed updating the Complainant on the progress of his case Number 229 of 2015 wherein he is the Plaintiff; that the said delay is attributed to the unavailability of the file.	Initiated an inquiry which is still on-going.

549.	Peter Nyagara Awiti CAJ/KSM/M.LAN/022/83/14-MO	Ministry of Lands and Urban Development	Delay	A complaint alleging that the Land Surveyor of Kisumu County delayed in settling a boundary dispute between Ksm/Nyalunya/3118 and Ksm/Nyalunya/3791	Initiated an inquiry which is still on-going.
550.	William Wauye CAJ/KSM/M.LAN/022/329/18-MO	Ministry of Lands and Urban Development	Inefficiency	A complaint alleging that the Siaya Land Registrar delayed to address the Complainant's issue on anomaly in the registration details for land parcel number South Gem/Rera/737 as details of search conducted shows different ownership details	Initiated an inquiry which is still on-going.
551.	Shaffi Yussuf Soyan CAJ/M.IMM/003/315/2018-SC	Department of Immigration	Inefficiency	A complaint alleging that delay in replacement of the Complainant's Identity Card; that the officials alleged that he is a refugee notwithstanding the fact that he was cleared by the Department of Refugee Affairs where it was ascertained that he was not a refugee.	Initiated inquiry into the matter which is ongoing
552.	Retirees from Kenya Meat Commission CAJ/KMC/014/288/2018-SC	Kenya Meat Commission	Maladministration	A complaint by former retirees of Kenya Meat Commission who were identified by the Inter Ministerial staff rationalization implementation Committee regarding their terminal benefits and the	The matter was referred to the State Corporations Advisory Committee

				fact that their benefits were not computed properly.	
553.	Techera Philip Mwinami CAJ/AG/001/2001/18-SC	Office of the Attorney General-Registrar of Societies	Delay of justice	A complaint alleging that there has been delay in giving a response regarding a name search at the Registrar of societies.	Initiated inquiry into the matter which is ongoing
554.	Dennis Kipkirui CAJ/HELB/013/1458/17-SC	Higher Education Loans Board	Maladministration	A complaint alleging that he was over deducted by HELB when he had started working, but when he complained to HELB he was refunded the amount but the cheque was issued in the name of Mount Kenya University who to date have not refunded him.	Initiated inquiry into the matter which is ongoing.
555.	Zakia Mbuvi CAJ/M.LAB/017/690/18-SC	National Social Security Fund	Maladministration	A complaint alleging that on 29th September 2017, they were audited by an official from the National Social Security Fund (NSSF) and a subsequent report was prepared and sent on 13th October 2017 claiming that Triple S solutions Limited was contravening the NSSF Act by not submitting the statutory deductions to some of the employees.	The complainant was advised to follow up the matter with (NSSF). Since there was no wrong doing on their part.
556.	Concerned Lands Officer CAJ/PO/047/257/18-SC	Public Officer	Abuse of office	A complaint alleging that the District Lands Registrar in Nyeri harassed staff since his transfer to that office; that he favoured members of public from his ethnic community and that he transferred staff on the	The complaint was referred to the Cabinet Secretary for Ministry of

				ground that there was overstaffing.	Lands & Physical Planning.
557.	Joel vans Namach CAJ/KSG/013/1 457/18-SC	Kenya School of Government	Administrative injustice	A complaint alleging that that the Respondent delayed in refunding the Complainant Kshs, 34,800 being payment of a human resource course at the institution; that subsequently the said course was not offered for lack of quorum.	Complaint resolved.
558.	Francis Wanjohi CAJ/P.E/040/20 06/17-SC	Jubilee party	Administrative injustice	A complaint alleging that Jubilee Party failed to pay the Complainant his dues for his role in presiding over the party's repeat nominations in Mukurweini constituency in 2017.	File closed as the same is outside the mandate. Complainant advised accordingly.
559.	Marklevi Sekutan (Initials missing and file reference missing	Turkana County	Delay of justice	A complaint alleging that there is delay in concluding Land case at Kitale High Court ELC No. 143 of 2016	Referred to the Judiciary Ombudsperson vide ticket number
560.	Mary Njeri Kuria HUD/NYERI/ M.EDU/013/1	Dedan Kimathi University	Administrative injustice	The Complainant alleged that she worked as a part time lecturer in the Institute of Technical and Professional Studies at the Dedan Kimathi University from May-August 2015;that she taught two units namely TCF 0114 and TCF 0105 at the cost of	Initiated inquiry into the matter which is ongoing

	63/18-SC			Kshs.80,000 but to date, she has never been paid.	
561.	Mohamed Bona CAJ/KWS/010/120/18-SC	Kenya Wildlife Service	Delay of justice	A complaint alleging delay by the Kenya Wildlife to compensate the Complainant's son who was biten by a crocodile while swimming at the Tana River and that the matter was reported at Garsen Police Station vide OB No. 10/9/4/2014.	Complainant requested to furnish the Commission with further and better particulars.
562.	Concerned members of the Public CAJ/M.EDU/013/1479/18-SC	Kagumo Teachers Training College	Abuse of Office	A complaint alleging that the Principal of Kagumo Teachers Training College misappropriated funds at the institution; that he flouted procurement laws and engaged in gross misconduct.	Matter referred to Ministry of Education, Science and Technology which was better placed to address the complaint.
563.	Francis Otieno CAJ/M.EDU/013/1475/18-SC	Ministry of Education, Science and Technology-Egerton University	Administrative injustice	A complaint alleging delay in paying the Complainant who lectured part time in the Department of Criminology & Security Studies - City Campus Nairobi from 2014-2017	The Complainant was requested to furnish the Commission with further and better particulars
564.	Joseph Nyabuga for Merengo Mwita	Private Entity	Outside the mandate	A complaint alleging interference in the estate of the Complainant's deceased father, Mr. mwengo Mwita; that one of the Complainant's brother	File closed as the matter is against a private entity.

	CAJ/PE/040/2026/18-SC			irregularly subdivided the deceased's 42 hectares of land notwithstanding the fact that succession process initiated by the family had not been finalized.	Complainant advised to seek the services of an advocate of his choice on the available legal remedies.
565.	Stanley Mudaki CAJ/M.LAN/022/1737/18-SC	Ministry of Lands and Physical Planning	Incompetence	A complaint alleging dissatisfaction with the finding of the Lands Registrar in Vihiga County regarding a land boundary dispute between the Complainant and another with respect to parcels of land known ad MARAGOLI/MBALE/1045VS 1044,1046& 1051.	File closed. The Complainant was advised to pursue the matter through judicial process.
566.	Anne Njeri Kariuki CAJ/M.LAN/022/1734/18-SC	Ministry of Lands and Physical Planning	Outside the mandate	The Complainant alleged that she was an internally displaced person at the Jerusalem IDP camp in Nyandarua County; that she wanted the land allocated to her by the National Government be surveyed so as to establish boundaries.	The Complainant was referred to the County Survey office in Nyandarua Office for further assistance..
567.	John Gichinga Gathege CAJ/M.TRANS/0	Kenya Rural Roads Authority	Delay of justice	A complaint alleging KERRA delayed remitting payment to the Complainant with regards to the compulsory acquisition of the land belonging to his	The Complainant was requested to furnish the

	04/354/18-SC	(KERRA)		late father which was earmarked for road construction	Commission with supporting documents.
568.	Maina Muchunu HUD/NYERI/NHIF/012/51/18-SC	National Hospital Insurance Fund (NHIF)	Administrative injustice	A complaint alleging that the Respondent failed to refund the Complainant Kshs 71,000 he incurred when he was taken ill in 2016 notwithstanding the fact that he was a member of NHIF scheme where he has diligently made his contributions.	initiated inquiry into the matter which is ongoing
569.	KamwaraKagunda Lydia HUD/NYERI/M.HAFF/002/7/18-SC	Ministry of Home Affairs-Prisons Department	Administrative injustice	A complaint alleging that her late husband Alan MwanikiNjage was employed in the Prisons Department and was promoted to the rank of Suprintendent of Prisons with effect from 7th November 2012. However, he died on 16th January 2013. That the pension that his beneficiaries were paid was computed based on his previous salary and not the recent promotion. As a result, the net gratuity and group personal accident that was paid was less than what ought to have been paid.	initiated inquiry into the matter which is ongoing
570.	Mathias MuthianiKamosu CAJ/M.LAN/022/1736/18-SC	Ministry of Lands	Outside the mandate	A complaint alleging he was dissatisfied in the way a land dispute regarding ChallaNjukini Plot No.1871and 1876 was handled before the adjudication officer in Taveta Sub County.	The complainant was advised to pursue the matter in court.

571.	Kamwara Kaguna Lydia HUD/NYERI/M.HAFF/002/7/18-SC	Ministry of Home Affairs-Prisons Department	Administrative injustice	A complaint alleging that the Respondent paid less gratuity and group personal accident with respect to the death of the Complainant's late husband, Mr. Alan Mwaniki Njage who was employed in the Prisons Department and subsequently promoted to the rank of Superintendent of Prisons with effect from 7th November 2012; that the her husband passed on 16th January 2013; that the final payment to his beneficiaries was computed based on his previous salaries but did not take into account his promotion.	initiated inquiry into the matter which is ongoing
572.	Annah Wangui Kabera CAJ/M.FOR/011/59/18-SC	Ministry of Foreign Affairs	Unfair treatment	A complaint alleging that the Complainant's daughter was unlawfully detained in a police station in Dubai on allegations of living in Dubai on expired Visa and prostitution.	Teleconversation with the Ministry of Foreign Affairs is ongoing.
573.	John Wanyama HUD/GPO/AG/001/157/18-SC	Registrar of Companies	Delay of justice	A complaint alleging delay by the Registrar of Companies in processing the application for the Certificate of Incorporation by the Complainant with respect to his company Nirmal Fabricators Limited despite several follow ups.	Inquiry initiated which is still ongoing.
574.	Ndeto Ngilu&Others CAJ/M.EDU/013	Ministry of Education, Science and	Administrative injustice	A complaint alleging that he was evicted from his parcel of land by St. Benedict Kimanza Mixed Day Secondary School in Donyo Sabuk on 18th May 2010	File closed. Complainant advised

	/1490/18-SC	Technology			accordingly.
575.	Geoffrey Njogu CAJ/M.LAN/022 /1743/18-SC	Ministry of lands	Delay of justice	A complaint alleging inordinate delay in hearing and determination of land dispute in ELC No.140 of 2014 which is with respect to parcel of land known as CISMARA/NKOBE/56 in Narok	The Complainant was referred to the Judiciary Ombudsperson for resolution.
576.	Nicholas Ouma Okull CAJ/JUD/001/2 017/18-SC	Judiciary	Malfeasant official conduct	A complaint regarding the conduct of Honorable J. Mitey's conduct in the Senior Resident Magistrates court at Winam Children's case number 29A of 2016(Hamsa Oketch vs Nicholas Ouma Okull) wherein the Complainant is a party to the suit.	The Complainant was referred to the Judicial Service Commission.
577.	Bethseba Mutoli CAJ/JUD/001/2 020/18-SC	Judiciary	Inefficiency	A complaint alleging that her court file is missing at the Malindi Chief Magistrate Court. The Complainant did not furnish the Commission with further particulars of the said case.	Matter was referred to the Judiciary Ombudsperson vide ticket number 1028416
578.	Kennedy Kyale HUD/GPO/POL/ 015/155/18-SC	National Police Service Commission	Administrati ve injustice	The Complainant alleging that he was employed as a security guard by Health Worth Construction company in Kajiado; that he was subsequently dismissed without being paid dues of Kshs 240,500 for the period of 2016 to February 2018	The complainant was referred to the Ministry of Labour for resolution of the matter regarding the outstanding

					dues.
579.	Chrispine Ojango CAJ/M.EDU/013/1503/18-SC	Pumwani Girls Secondary School	Administrative injustice	A complaint alleging failure by the administration of Pumwani Girls Secondary School to settle terminal dues of Kshs 382,548 being amount owed to him for his duties as the school's bursar for the period of June 2014- June 2017.	Initiated an inquiry which is still ongoing.
580.	Richard Leposo CAJ/M.IGC/062/839/18-SC	Ministry of Interior & Coordination of National Government	Abuse of office	A complaint alleging that the Assistant area Assistant Chief of Mosiro Location in Narok County is abusing his office for his own personal gain.	File closed as the matter was addressed to the right office.
581.	Elisha Otieno CAJ/POL/015/3378/18-SC	National Police Service commission	Inaction	A complaint alleging that the Police based at the Bondo Police Station delayed to take action on the Complainant's report booked under OB/No.37/31/1/2018	Initiated an inquiry which is still ongoing
582.	Daniel Ojijo CAJ/MIN.LAN/022/1752/18-SC	Ministry of Lands and Physical Planning	maladministration	A complaint alleging extortion by the East Karachuonyo Land Control Board where all applicants are asked to pay Ksh.1,000 and the same is not receipted.	Initiated an inquiry which is still ongoing.
583.	Emily &	National	Unresponsiv	A complaint alleging that a report regarding arson	File closed; matter

	Associates CAJ/POL/015/3 379/18-SC	Police Service	e official conduct	attack that led to the death of two people was made on 26th January 2015 but to date no action has been taken.	addressed to the right office.
584.	Muthama Nzina CAJ/POL/015/3 391/18-SC	National Police Service Commission	Unresponsiv e official conduct	The Complainant alleged that he reported an assault case at the Makuyu Police Station vide OB Number 11/4/11/17 and to date no action has been taken despite him filling a medical form.	Initiated an inquiry which is still ongoing.
585.	Elijah Kipkoske Kemei CAJ/M.IGC/062 /853/18-SC	Ministry of Interior and Coordinatio n of National Government	Outside the mandate	A complaint regarding a land dispute on Kericho/Kaptien/525 79 between the complainant and Mr. David Koech and Henry Cheruiyot wherein the same was heard and determined to the dissatisfaction of the Complainant.	File closed- complainant was advised accordingly.
586.	Moses Ndungu Mwaura CAJ/M.IGC/062 /851/18	Ministry of Interior and Coordinatio n of National Government	Maladminist ration	A complaint alleging that the process of appointing the Chief of Kamiti location in Kiambu Sub County in Kiambu County was not fair and transparent.	File closed as the matter is before Court.
587.	Silvanus A.B.	Kenya	Incompeten	A complaint alleging that he paid the requisite fee	The Complainant

	Malaho CAJ/M.ENE/021 /313/18-SC	Power	ce	for power connection sometime in 2016, and was issued with meter number 14286391553 but the said meter blew after two months and the same has never been replaced despite the follow ups with the power company.	was advised to update us on the status once they follow up with KPLC.
588.	Anthony Kanyi HUD/NYERI/M.I GC/062/185/18	Ministry of Interior and Coordinatio n of National Government	Ineptitude	A complaint alleging that the chief failed to summon an individual party to a dispute involving the Complainant whereby his tools of trade were confiscated for failure to settle a debt.	Complainant was referred to relevant office and file closed.
589.	Emmanuel Bizimana CAJ/POL/000/0 15/3390/18	National Police Service Commission	Abuse of power	A complaint alleging that the Complainant was assaulted by G4S guards and launched a report at Muthangari Police Station where his aggressors gave a false statement.	File closed as the matter discloses no malfeasance; the complainants report is under active investigations by the police.
590.	Marsden Wambua CAJ/M.IGC/062	Ministry of Interior and Coordinatio	Manifest Injustice	The Complainant alleges that there was rampant land grabbing in Kitui County.	The Complainant was requested to furnish the

	/854/18-SC	n of National Government			Commission with further and better particulars regarding the complaint.
591.	Nayan Savla CAJ/CG/NAIROBI/060/223/18-SC	County Government of Nairobi	Unresponsive office misconduct	A complaint alleging that the County Government of Nairobi has refused to remove an illegal Kiosk that has been erected next to the complainant's residence on Plot number 1870/11/234 in Westlands	Inquiry initiated which is still ongoing
592.	Africanus Ngung CAJ/M.EDU/013/1532/18-SC	Moi University	Outside the mandate	The Complainant alleged that he is unable to pursue his Masters for the reason complaint alleging that his efforts to resume for a Masters Course that he was undertaking in Moi University has been difficult due to his relocation from Nairobi	File closed for the reason did not disclose public maladministration and Complainant advised accordingly.
593.	Rabai Community Organization CAJ/M.ENV/038/145/18-SC	National Environment Management Authority	Manifest injustice	A complaint alleging that there is intention by a private developer to dispose waste on plot No. 596 Bwagamoyo Area, Kilifi County through NEMA License No. NEMA/WM/LDS/671 without conducting the required public participation	File closed as the matter was addressed to the right office.
594.	Samson Oluoch	Ministry of	Unfair	A complaint alleging that Elite Girls High School	The Complainant

	CAJ/M.LAB/017/705/18-SC	East African Community, Labour and Social Protection	treatment	dismissed the Complainant from employment without justifiable reason; that effort by Murang'a County Labour Office to follow up on the same bore no fruit.	referred to Kituo cha Sheria for legal assistance.
595.	Patrick Kirombi CAJ/PE/040/2074/18	private entity	Outside the mandate	A complaint involving the Complainant and his sister over parcel of land known as NGARIAMA/NGIRIAMBU/2485 IN KIRINYAGA COUNTY which belonged to their deceased father and the same is subject of Environment Land Court Case No. 196 of 2014	File closed as the same is against private entities.
596.	Peter Lebo Ngethe CAJ/M.EDU/013/1546/18-SC	Ministry of Education, Science and Technology	Inefficiency	A complaint alleging that the Complainant's son Brian Karumi, a student at Nakeel Secondary School, in Kajiado County was suspended from school on suspicion of having taken bhang and that the Kajiado County Director of failed to resolve the complaint when the same was brought before him.	Inquiry initiated which is still ongoing.
597.	John Matheri CAJ/KPLC/021/325/18-SC	Kenya Power	Administrative Injustice	A complaint alleging that Kenya Power failed to connect electricity to the Complainant's house notwithstanding the fact that paid for the same through meter number 54600117698.	Complainant advised to follow up with Kenya Power before lodging the

					complaint with the Commission.
598.	Samson Oluoch CAJ/M.LAB/017 /705/18-SC	Ministry of East African Community, Labour and Social Protection	Unfair treatment	The Complainant alleged that the Elite Girls High School dismissed him from service without justifiable cause; that the County Labour Office in Murang'a tried to resolve the same but to no avail.	The Complainant was referred to Kituo Cha Sheria for legal assistance.
599.	John Matheri CAJ/KPLC/021/ 325/18-SC	Kenya Power	Administrati ve injustice	A complaint alleging failure by the Kenya Power to connect electricity to the Complainant's house notwithstanding the fact that he paid for the same through meter number 54600117698.	Complainant advised to follow up with Kenya Power before he can lodge the complaint with the Commission
600.	Alfred Mulamba CAJ/POL/047/2 77/18-SC	Independen t Policing Oversight Authority	Outside the mandate	A complaint alleging that his items were stolen and he reported the Police Officer by the name Joseph Wafula	The complaint was referred to the Independent Policing Oversight Authority for resolution.

601.	James Mwashi CAJ/MMUST/013/1466- CAK	Masinde Muliro University of Science and Technology	Unfairness	The complainant alleges that a senior officer at the institution conducted himself unprofessionally and that the said officer's behaviour was in violation of good tenets of leadership as outlined under the Constitution.	File closed; the matter was addressed to the right office.
602.	CAJ/PE/040/2019/2018 Benjamin Kyalo Mwololo Private Entity	Private Entity	Inaction	A complaint alleging irregular transfer of Complainant's parcel of land known as Makueni/Kikumini/1102 to third parties without his consent notwithstanding the fact, he was the registered proprietor	File closed as the matter is outside the mandate of the Commission.
603.	CAJ/AGRI/014/291/2018 Mary Njeri Gachanja	Ministry of Agriculture, Fisheries and Livestock	Unfairness	The Complainant alleged that she was unfairly dismissed from employment.	File closed. Matter addressed to the right office.
604.	Joseph K Kimani CAJ/PE/040/2017/2018	Private Entity	Inaction	A complaint alleging that the Respondent was engaged in falsifying records and fraudulent dealings involving members' accounts including that of the Complainant.	File closed as the same was addressed to the right office.
605.	Maurice Oriedi CAJ/KNH/012/413/2018- CAK - initials missing (file cannot be	Kenyatta National Hospital	Delay	A complaint alleging that Mr. Jackson Mbithi was admitted on 26th December 2017 at KNH after being involved in an accident; that on 3rd January 2018 he paid for surgery items at the costs of Kshs 35,000 and was then booked for surgery but despite this, the patient has not gone through the surgery to date.	Initiated an inquiry which is still ongoing.

	found on LAN/ Master list				
606.	CAJ/POL/015/3341/2018 Robert Kariuki	National Police Service Commision	Inaction	A complaint alleging failure by the police at Tigoni Police Station, in Kiambu County to investigate the case of assault reported by the Complainant vide OB No. 33/21/10/2017	Initiated inquiry which is still ongoing
607.	HUD/EMB/POL/015/152/18 Sera Muthanje Nyaga	National Police Service Commision	Inaction	The Complainant alleged that her business premises were broken into by persons well known to her; that she reported the same at Tigoni Police to station but no action was taken.	Inquiry initiated which is still ongoing.
608.	HUD/NYERI/POL/015/151/18 Duncan Ndegwa Kibunja- initials missing (file cannot be found on LAN/ Master list)	National Police Service Commision	Manifest Injustice	A complaint alleging that malicious damage and arson to the Complainant's property by person's well known to him; that the same were recorded vide numerous OBs Nos. OB/8/6/6/17, OB/14/1/6/1/17, OB/16/25/4/17, OB/23/27/4/17, OB/8/27/4/17, OB/8/23/5/17, OB/4/1/5/17, OB15/26/06/17, OB 9/9/12/17 and OB 28/12/18 but the Police failed to take any action.	Inquiry initiated which is still ongoing.
609.	HUD/GPO/M.LAB/ 017/80/2018 Daniel Lanzwan initials missing (file cannot be	Maladministration Ministry of Labour, EAC and Social Protection	Maladministration	CAK	inquiry dated 19th February 2018

	found on LAN/ Master list)				
610.	Nobert Ndach CAJ/PE/040/2021/2018- VC	Private Entity	Injustice	A complaint alleging that China Road and Bridges Company set up dynamite charges within a residential area where the Complainant was living.	File closed. The Commission is precluded from making any intervention involving private entities.
611.	Daniel Odido-HK CAJ/SASRA/025/148/2018	SACCO Societies Regulatory Authority	Maladministration	A complaint alleging failure/ refusal by the Respondent in handling complaint lodged by the Complainant against Moi University Sacco.	File closed.
612.	Cyprian Kipkemoi CAJ/NLC/022/1728/2018- CAK	Ministry of Lands and Physical Planning	Maladministration	A complaint alleging that the compulsory acquisition of Complainant's land by the Government was irregularly done and that he was not compensated for the same.	The Commission requested the Complainant for supporting documents.
613.	Owaga and Associates CAJ/M.IGC/062/819/2018- CAK	Ministry of Interior and Co-ordination of National Government	Maladministration	A complaint alleging that the County Commissioner OF Kajiado and the CID officers in Kajiado interfered with the Complainant's clients' parcel of land known as Kajiado/Kaputiei/ Central/1769 with a private property situated in Kajiado.	Matter addressed to the right office.
614.	Tom and	Communica	Injustice	A complaint alleging that the Respondent failed to	Matter addressed

	Associates CAJ/CAK/023/141/18- CAK	tion Authority of Kenya		comply with a court order reinstating the Complainant's client to work.	to the right office.
615.	People Against Corruption CAJ/POL/015/3357/18-CAK	National Police Service Commision	Unresponsive Official Conduct	A complaint alleged that the Kimilili Police Station failed to investigate and conduct an inquiry into the death of one Wabomba Masinde. The complaint was lodged at the Independent Policing Oversight Authority (IPOA) and copied to the Commission.	File closed as the matter was addressed to the right office.
616.	Caroline Wangari Njoroge CAJ/PE/040/2031/18-VC	Private Entity	Unclear	A matter seeking legal representation	File closed as the matter was not within the mandate of the Commission
617.	Sophia Ndethu CAJ/PE/040/2033/18-VC	Private Entity	Unclaer	A complaint alleging that land belonging to the Complainant's father was irregularly transferred to a third party for failure to service a loan taken with Agricultural Finance Corporation	File closed as the matter was not within the mandate of the Commission.
618.	Peter Lasi Letiwa CAJ/POL/015/3360/18 -CAK	National Police Service Commission	Injustice	A complaint alleging harassment by police	The Commission requested the Complainant to avail further and better particulars.

619.	Solom Kiragu Murende CAJ/CG/MERU/ 111/9/2018- CAK	County Government of Meru	Unfair treatment	The Complainant alleges that he was dismissed irregularly from Meru County Investment and Development department and that he appealed against the said decision but the County is yet to consider his appeal.	Initiated an inquiry which is still ongoing.
620.	Irungu Wa Mwangi CAJ/M.IGC/062 /832/2018- CAK	Maladministration Ministry of Interior and Co-ordination of National Government	Maldministration	A complaint alleging that officials of the Kayole C-1 Residents Association mismanaged and/or embezzled funds collected by members for purposes of enhancing security in the area; that the local administration failed to resolve the issues.	File closed as the complaint is against a private entity.
621.	Peter Mvia Mbatha CAJ/M.EDU/013 /1495/2018-CAK	Ministry of Education, Science and Technology	Unresponsiveness	A complaint alleging that he was unfairly dismissed from employment	Draft Determination
622.	George Oduwo Nyangasu CAJ/M.ENE/021 //307/2018- CAK	Kenya Power	Kenya Power	A complaint alleging that the Complainant's electricity bill for the period 2017- February 2018 was inflated as a result of wrong reading of the meter by the Kenya power officials.	Matter addressed to the right office.
623.	Edel Maragachi	Office of the Director of	Delay	A complaint alleging delay in hearing and determination of Kitale High Court Criminal Case NO.	File closed.

	CAJ/ODPP/027/181/18 CAK	Public Prosecutions		16 OF 2012	
624.	David Herbling CAJ/PO/047/267/18- CAK	Public Officer	Discourtesy	A complaint alleging that the IEBC Chief Executive Officer was discourteous to the Complainant when he sought information from the said Chief Executive Officer.	File closed as the matter was overtaken by events
625.	Bilha Muthoni Muhindi-EMN HUD/NYERI/M.LAN/022/18518	Ministry of Lands and Physical Planning	Inaction	A complaint alleging that the Respondent failed to survey her parcel of land known as L.R No. NYERI/GATARAKWA/893 so as to resolve boundary issues; that this is notwithstanding the fact that she paid for survey services in November 2009	Inquiry initiated which is still ongoing
626.	Geenak K Ltd-EMN CAJ/CG/BGM/112/17/18	County Government of Bungoma	inaction	The Complainant alleged that the Respondent contracted his company to develop integrated Strategic Urban Development for the County between 31st March 2016 and 9th May, 2017 ; that they developed the said plan but the Respondent refused to pay for their services.	Initiated an inquiry which is still ongoing.
627.	Beldine Nzula Kinguyu -EMN CAJ/M.EDU/013/1502/18	Nairobi Technical Training Institute	Delay of justice	The complainant alleged that she was trained as a Medical Laboratory Technician from 2001-2003 at the Nairobi technical Training Institute and that at the completion of her training, she was examined by the Kenya Medical Laboratory Technician and Technologists Board. She passed her examinations but has never been issued with a certificate.	Initiated an inquiry which is still ongoing
628.	Joseph Mwaura – EMN CAJ/M.IGC/062	Ministry of Interior		The complainant alleged that he operates a video show business at Cheese Centre, in Nyakio ward within Nyandarua County and that he has all the	Initiated an inquiry which is still ongoing.

	/842/18		Unfair Treatment	licenses and business permit but that the area assistant chief and AP officers have been harassing him and directed that he operates his business as from 2pm on weekends and noon on weekdays	
629.	Pascaline Wambugu- KWK CAJ/PE/040/2051/18	private Entity	Oppressive official conduct	The complainant alleged that her son was slapped by the Principal of Parklands Baptist primary School, a private school, for spilling food. She was advised that the school is private hence the Commission's mandate	File closed. Matter Outside mandate
630.	CAJ/M.LAN/022/1746/18 RAEL N SAWENJA	Ministry of Lands and Physical Planning	Maladministratio	CAK	Awaiting better particulars from complainant
631.	CAJ/M.LAN/022/1746/18 RAEL N SAWENJA	Ministry of Lands and Physical Planning	Maladministration	Unclear	Awaiting better particulars from complainant
632.	HUD/NYERI/013/167/2018 NAHASHON NJIHIA KURIA	Ministry of Education	Delay	A complaint alleging delay in payment of monthly salary by Karatina University	Inquiry ongoing
633.	HUD/EMBU/000/80/2018 JOSEPH NYAGA NOBERT	Pensions Department	Maladministration	A complaint seeking review of pension terms	Inquiry ongoing
634.	CAJ/POL/015/3381/18 JAMES	National Police Service	Ineptitude	Complainant alleges that sometimes in February 2018, his son went missing and was found the following day in a swimming pool. The matter was	File closed vide memo dated 13th April 2018

	MUCHOKI			reported at Kitui Police Station on 4th February 2018. That, since then, he has not heard from the police. He is not satisfied with the manner in which the investigations are conducted. He reported the matter to the Independent Policing Oversight Authority (IPOA).	
635.	CAJ/M.EDU/013/1505/18 SAMUEL KEGA	Dedan Kimathi University	Inaction	A complaint alleging that the respondent had failed and/or delayed in making payment for work done	File closed vide letter of 17th April 2018
636.	CAJ/PSC/016/118/18 ELIJAH KIBETT KIRUI	Public Service Commission	Unfair official conduct	A complaint alleging that the Ministry of energy unfairly dismissed Complainant's application to extend his years of service from the age of 60 years to 65 years on the basis of disability through a letter dated 6th April 2018.	File closed on 12th April 2018
637.	CAJ/POL/015/3382/18 ANA MARIA BANOS	National Police Service	Abuse of power	A complaint alleging that the Police and Area Chief Kitusuru Location were abusing office	Complainant advised to lodge a complaint with the National Police and update us on the same
638.	CAJ/M.TRA/004/362/18 TARUN BAJAJ	National Transport and Safety Authority	Inaction	A complaint alleging that the Respondent had failed and/or refused to amend his records in that his name had been misspelt as it read 'Baraj Tarun' instead of 'Bajaj Tarun'. Efforts to have the same rectified had not borne fruits.	File closed on 23rd May 2018
639.	CAJ/M.ENV/038/143/18 VARSITYVILLE	National Environmental	Delay	A complaint alleging that the National Environment Tribunal had delayed in hearing and determining a matter.	Letter of acknowledgement dated 24th May

		Management Authority			2018
640.	CAJ/M.LAN/022/1755/2018 JACK ONYANDO	Ministry of Lands and Physical Planning	Unresponsive official conduct	A complaint alleging that the Respondent had failed and/or delayed in issuing title deed to all that parcel of land known as Kisumu/Korando/2238.	Letter of inquiry 3rd May 2018
641.	CAJ/CG/MURANGA/116/17/18 JACOB MWANGI WANJERI	County Government of Muranga	Inaction	A complaint alleging that the County Government had failed and/or refused to remit employees' monthly contributions to Ukulima sacco	Awaiting better particulars from Complainant
642.	CAJ/PO/047/269/18 SAMMY KIPLIMO	ABUSE OF POWER	PUBLIC OFFICER (PUBLIC OFFICER COUNTY GVT ASSEMBLY)	A complaint alleging mistreatment by the Clerk, Nairobi City County Assembly	Letter inquiry of 24th May 2018
643.	Mohamed Afzal CAJ/M.ENE/021/314/18- CAK	Kenya Power & Lighting Company	Unfairness	A complaint to the Kenya Power & Lighting Company KPLC and copied to the Commission on Administrative Justice decrying poor services at the Respondent's Mombasa office	Matter addressed to the relevant office. The complainant advised to update the Commi after 3 months
644.	Kariuki Runo & Co Adv For Sowesava Self	National Land Commission.	Injustice	A complaint alleging that the government compulsorily acquired their property but failed to compensate them	Matter refered to National Land Commission

	Help Group CAJ/M.LAN/022 /1766/18-CAK				
645.	Duncan Ndungu CAJ/M.IND/023 /146/18-CAK	Communica tion Authority of Kenya	Unresponsiv e Official Conduct	A complaint addressed to to the the Respondent and copied to the Commisison on Administartive Justice alleging that Safaricom had failed and/or refused to refund him lost bundles and airtime	Matter addressed to the relevant office. The complainant advised to update the Commi after 3 months
646.	Kabiru & Co Adv For Hortensia Kibino CAJ/JUD/001/2 036/18- EMN	Judiciary	Delay	The complaint was lodged on 11th May 2018, at Kikuyu Law Courts and The Commission on Administrative Justice. The Complainant alleged that the Defendant in Kikuyu SRM Civil Case No. 17 of 2008; Hortensia Kibino Versus Walter Bacha & others had failed to comply with the orders of the court.	File closed
647.	Prisca Jepchirchir CAJ/M.PLA/008 /208/18-CAK	Ministry of state for Planning, National Developme nt and Vision 2030	Inaction	A complaint alleging that the government had failed and/or refused to resettle and compensate IDPs from Olpusimoru Location, within Narok County	Matter refered to the Ministry of Devolution.
648.	Dinah Camu CAJ/HUD/EMB/ JUD/001/155/18 -CAK	The Judiciary	Inaction	A complaint alleging that she is the applicant in Embu High Court Succession Cause No. 54 of 2001.Sometimes in August 2006, the court ordered that they deposit a sum of Kshs. 6,000.00 to the court	Returned to the Registry for re-allocation

				being the surveyor's fees for subdivision of one of the deceased's property and receipt no. B134765 was issued on 29th August 2006. iii. To date, the subdivision has not been done	
649.	James Mwashi CAJ/MMUST/013/1466/18-CAK	Masinde Muliro University of Science and Technology.	Abuse of Power	A complaint, conveying the complainant's dissatisfaction with the manner in which a senior officer of the institution was conducting himself.	File closed
650.	Benjamin Mwololo CAJ/PE/040/2019/18-CAK	Private Entity	Inaction	A complaint alleging that the complainant was the registered proprietor of all that parcel of land known as Makueni/Kikumini/1102 which was irregularly transferred to third parties well to him	File closed
651.	Stephen Okoth Zadock CAJ/M.IGC/062/868/18	Ministry Of Interior and Coordination of National Government	Inaction	The Communications Authority of Kenya	RETURNED to the Registry for re-allocation
652.	Francis Wangombe CAJ/HUD/NYERI/M.TRA/004/29/18-CAK	National Transport and Safety Authority	Delay	The Complainant alleged that he lodged an application for transfer of ownership of Motor Vehicle Registration No. KCE 762H Toyota Fielder and duly paid the requisite fees for the same but the same was not forthcoming	Ongoing inquiry

653.	Ahmed Salim Njiru CAJ/HUD/NYERI /M.EDU/013/165 /18-CAK	Dedan Kimathi University of Science and Technology	Delay	The complaiant alleged that the University has failed to pay his salary for the last five (5) Semesters totalling to Kshs. 320,000.00he is a part-time lecture at the Institute of Technical and Professional Studies	Ongoing Inquiry
654.	Gabriel Mwangi CAJ/HUD/NYERI /M.LAN/022/184 /18-CAK	Ministry of Lands and Pysical Planning	Inaction	A complaint alleging that the Respondent had failed to issue him with a Search Certificate and certified copy of green card despite paying the requisite fees for the same in November 2017	Ongoing Inquiry
655.	Employees of Marine fisheries CAJ/KMF/019/2 8/2018- EMN	Kenya Marine Fisheries	Outside the mandate	The complaint was addressed to the State Corporations Advisory committee and copied to CAJ among other bodies. The complainants alleged that mismanagement f the Kenya Marine Fisheries Pension. The complainant was advised that their complaint was outside the commission's mandate and that the CEO, State Corporations Advisory Committee was best placed to address their complaint.	File closed. Matter out of Commission's jurisdiction
656.	Engen Kenya LTd Employees CAJ/PE/040/200 5/2018- EMN	Private Entity	Outside the mandate	The complainants alleged that their Employer; Engen Kenya LTD was in the process of merging with Vivo oil and that their jobs were at stake. They were advised that their complaint is outside the commission's mandate. The file was closed.	File closed. Matter out of Commission's jurisdiction
657.	Concerned Academic Staff CAJ/MIN.	Meru University of Science &	Maladminist ration	This is an anonymous complaint from the Meru University College. They allege that their right to health is being infringed as the university does not	Ongoing inquiry

	EDU/013/1456/18-EMN	Technology		provide clean drinking water and that some tuition blocks lack proper functioning toilets, Misuse of funds, corruption in recruitment and lack of adequate teaching facilities. The commission wrote a letter of inquiry to the Vice Chancellor, Meru University of Science and Technology.	
658.	Thomas O. Wakibaba CAJ/AGRI/014/287/18-EMN	Ministry of Agriculture Livestock and Fisheries	Outside the mandate	The complainant alleged that he was an employee of Isinya Roses limited and that his employment was illegally and irregularly terminated. He was advised that his complaint was outside the commission's mandate. The file was closed	File closed. Matter out of Commission's jurisdiction
659.	Gedion L. Lengete CAJ/AGRI/014/286/18	Ministry of Agriculture, Livestock and Fisheries	Outside the mandate	The complainant alleged that he was an employee of Isinya Roses limited and that his employment was illegally and irregularly terminated. He was advised that his complaint was outside the commission's mandate. The file was closed	File closed. Matter out of Commission's jurisdiction
660.	Jacinta Kiria CAJ/PE/040/2007/17	Private Entity	Outside the mandate	This complaint alleged that Wanaanga Sacco funds were being mismanaged. She was advised that this matter is outside the commission's mandate and referred to SASRA. The file is closed.	File closed. Matter out of Commission's jurisdiction
661.	Eucabeth Kwamboka CAJ/M.IGC/062/815/2018	Ministry of Interior		The complaiant alleges that she is a widow who had been assaulted and her property destroyed by individuals known to her. She stated that the said individuals destroyed her house and uprooted her tea bushes leaving her together with her children destitute.The complainant further states that she has reported this matter to both Keroka and Ramasha Police Stations but that no action has been taken	Letter of Inquiry sent

				against the said assailants.	
662.	Anonymous CAJ/M.EDU/013 /1461/18-EMN	Highridge Girls' Secondary School	Maladministration	The complainants alleged that their daughters had been admitted to High ridge Girls' Secondary School and that the school administration had compelled them to purchase some of the requirements from school at a cost of Kshs. 25,000 which was payable to the school but not receipted. The Commission officers visited the school and took up the issue with the principal who acknowledged that the allegation was true and advised the parents to purchase the items from any other place. The matter was later referred to the principal Secretary; Ministry of Education.	Letter of Inquiry sent
663.	LapezohAbisai CAJ/PSC/016/1 13/2018 -EMN	Public Service Commission	Unfair Treatment	The complainant alleged that he was an employee of the Ministry of Lands and that he was unfairly interdicted and his salary stopped on grounds of deserting his duties. He said that during the alleged desertion, he was on his annual leave. He sought the commission's intervention to be reinstated. The commission wrote a letter of inquiry to the Commission Secretary, Public Service Commission.	Letter of Inquiry sent
664.	Robert Monda CAJ/M.DEV/008 /206/18 -EMN	Ministry of Devolution	Delay of Justice	The complainant alleged that he is an IDP from Kipkelion currently residing in Kericho. He stated that he had been left out of the compensation paid out to the IDP and sought the commission's intervention to be compensated. A letter of inquiry was sent to the Principal Secretary Ministry of Interior & Coordination of National Government	Letter of Inquiry sent

665.	Michael okatch CAJ/POL/015/3 352/18-EMN	National Police Service	Unresponsiv e official Conduct	The complainant alleged that he reported a matter to the siaya CID under OB NO. 15/18/12/15 and that 4 people had recorded their statements but the police failed to make any arrests. He said that the ODPP had sought to intervene but that the CID had refused to forward the investigations file to them. Letter of inquiry dated 19th February, 2018 was sent.	wrote an email to the complainant requsting for documents and more details
666.	Atien opiyo& Co for Gizella CAJ/NCC/005/ 507/18	Nairobi City County Government	Unfairness	The complainant alleged that the County Government of Nairobi had cancelled development which it had already approved and that the same was subject to litigation in Nairobi High Court ELC case No. 321 of 2018	Matter pending in court. File closed
667.	Jane W. Miano CAJ/JUD/001/2 006/18-EMN	The Judiciary	Delay	The complainant alleged that she had a criminal case No. 656 of 2015 which was taking too long to be concluded. He was referred to the Judiciary ombudsperson. The file was closed.	File closed
668.	Seth Odhiambo CAJ/PE/040/202 5/18-EMN	Private Entity	Outside the Mandate	The complainant alleged that SMEP- a micro-finance in Kisumu was making illegal loan recoveries through Kivuli Star Group. She was advised that her complaint lies outside the commission's mandate. File closed.	File closed
669.	Murithi D. Kimenchu CAJ/M.EDU/013 /1476/18-EMN	Ministry of Education	Manifest Injustice	The complainant alleged that he, in collaboration with the Ministry of Education had developed some teaching tools but that some ministry officials went ahead and copyrighted the work to his exclussion. He further said that the ministry had refused to pay for his services.	A letter of inquiry was sent to the ministry of education. The ministry replied and asked for the complaiant's claim

					supporting documents and promised to revert.
670.	Nicholas Adam CAJ/POSTA/023/142/18- EMN	Posta Kenya	Maladministration	The complainant alleged that Postakenya was charging the public sum of Kshs. 175/-for each letter received. The commission wrote to him seeking his claim supporting documents to address his complaint.	Complainant requesting for documents
671.	Carolyn Kendi CAJ/IMM/003/316/2018-EMN	Immigration Department	Inefficiency	The Complainant alleged that she applied for a Kenyan passport but that the immigrations officers had placed her application in her former husband's file yet they are divorced. The process of issuing the passport was also taking long. She sought the Commission's intervention to have her application expunged form her husband's file and be issued with her passport.	Letter of Inquiry sent. The Immigartion deprtement replied and informed the commission that the complainant's issue had since been addressed. This was confirmed by the complaiant. File Closed
672.	Nicholas Mwirebua CAJ/ACC/001/2008/18-EMN	Advocates Complaints Commission	Unresponsive Official conduct	The complainant alleged that he had complained about his advocate to the Advocate's Complaint's commission. He said that the Advocate's Complaints Commission wrote to the advocate but that he has never responded. As a result, he has been listed as a defaulter with the CRB. He sought the Commission's intervention to have the Advocate's Complaint Commission resolve the dispute so the advocate	Letter of Inquriy sent

				can pay and his name be cleared by CRB.Letter of inquiry sent to the Advocates' Complaints Commission.	
673.	Stephene K. Mbila CAJ/ATI/JUD/001/2007/17- EMN	The Judiciary	Inefficiecy	The complainant alleged that he had won a case (Kithimani Civil Suit No. 67 of 2008 but that the Executive Officer had refused to issue him with the certificate of costs. The matter was referred to the Judiciary Ombudsman.	Complaint referred to judiciary ombudsperson. File closed
674.	Dishon Litutu CAJ/GPO/M.HEA/012/52/18-EMN	Kitengela hospital	Administrative Injustice	Complainant paid for a birth notification from the Kitengela Hospital but came to later realize that it is given free of charge. Letter asking for claim supporting documents sent	Letter requesting for documents
675.	Sebastian O. Maima CAJ/POL/015/3363/18- EMN	The National Police Service Commission	Inefficiency	The complainant alleged that he had lodged a complaint at the independent police oversight authority but that the Authority had carried out substandard investigations	File closed. Complaint being handled by competent body
676.	Hussein Mwae CAJ/PO/047/262/18--EMN	Hon. Nimrod Mbai	Manifest injustice	Complainant alleged that the respondent was discriminating against the nomadic/pastoralists community living in Kitui East Constituency	Compliant referred to the National Gender and Equality Commission. File closed
677.	Pauline Awange CAJ/MYSP/01/62/18- EMN	Kenya National Paralympics Committee	Delay of Justice	Complainant alleged that she, together with others had taken over office at the KNPC in 2014 and that since then, the new officials have been unable to obtain bank statements and audited accounts from the previous office holders. She also stated that an AGM had been called for and attended by both the	Letter of inquiry sent to respondent

				previous and current leaders. They agreed on a list of people to represent the country on the Paralympics games but that the said lists had since been changed. She sought the commission's intervention to assist the new office holders obtain bank statements and audited accounts and also to have the correct names as agreed upon at the AGM to attend the commonwealth games	
678.	Evalyne Kemunto Simba CAJ/M.IGC/062 /829/18-EMN	Ministry of Interior	Manifest injustice	The complainant alleged that the assistant chiefs of Nyankononi, Nyamagesa and Risena sub-locations accused her and her husband of practicing witchcraft, assaulted them and chased them from their matrimonial home. She sought the commission's intervention to have the matter addressed with a view of being resettled.	Letter of inquiry sent to respondent
679.	Nancy Wambui& 2 others CAJ/NGAAF/04 8/42/18-EMN	National Government Affirmative Action Fund	Unfair treatment	The complainants alleged that they applied for a job as advertised by NGAAF, qualified for and were invited for the interview. They passed the interview but were denied the job on account that their respective County Woman Representatives were uncomfortable working with them. Consequently, their positions were advertised internally in their respective counties.	Letter of inquiry sent to respondent
680.	The 2017 Instructor Fratenity CAJ/CG/TAITA TAVETA/057/14/	County Government of Taita Taveta	Manifest injustice	The Complainants alleged that they were being discriminated upon particularly on promotions.	Letter asking for complainant's claim supporting documents

	18-EMN				
681.	Pyrethrum Processing Co. LTD CAJ/M.AGRI/014/301/18-EMN	Pyrethrum Board of Kenya	Outside the mandate	The complaint was addressed to the Ethics and anti-corruption commission and copied to CAJ. The complainant alleged that their offices had been "raided" by officers from EACC and that the officers who had been implicated and mentioned were still working. The complainant wanted the implicated officers to step aside till the ongoing investigations were completed.	The complaint was addressed to the correct office.
682.	Joseph Ogola CAJ/ M.AGRI/014/397/18-EMN	Ministry of Agriculture Livestock and Fisheries	Administrative injustice	The complainant alleged that he had a contract to grow sugar cane with Sukari industries. He took a loan from AFC to finance the same. When the cane was ready for harvesting, he informed Sukari Industries but they failed to harvest the same. He got money from elsewhere and financed the loan from Agricultural Finance Corporation causing him to suffer loss and damages.	Complaint referred to Kenya Sugar Board
683.	Bilha Muthoni Muhindi HUD/NYERI/M.LAN/022/18518-EMN	Ministry of Lands and Physical Planning	Incompetence	The complainant alleged that she wanted to sub-divide her land amongst her children but realized that there were boundary issues. She sought for and paid for survey services in November 2009 but the surveyor has never visited to survey the said parcel of land.	Letter of inquiry sent to respondent
684.	Geenak K LTD CAJ/CG/BGM/112/17/18-EMN	County Government of Bungoma	Inefficiency	The Complainant alleged that they were contracted to and developed an Integrated Strategic Urban Development for Bungoma County but that the county government has refused to pay the for the services provided	Letter of inquiry sent to respondent

685.	Isaac Kuria Mwangi -EMN CAJ/M.EDU/013 /1521/18	Ministry of Education	Administrati ve Injustice	The complainant alleged that was contracted as a relief teacher at St. Mathias Secondary School for three months from 5th October, 2013; that the Respondent failed/refuse to pay him upon lapse of the contract.	Initiated an inquiry which is still ongoing.
686.	Kiangombe Squatter Settlement – EMN CAJ/M.LAN/022 /1761/18	Ministry of Lands	Manifest injustice	The complainant alleged that he was allocated some land and issued with allotment letters for LR No. 4953/4025, 4953/4349, 4953/1926, 25049, 4953/2019 and LR No. 29746 but that the same land was reallocated to third parties without his knowledge. (particulars of the land missing)	File closed as the matter was addressed to the right office.
687.	Concerned Public health Officers -EMN CAJ/PSC/016/1 20/18	Public Service Commission	Maladminist ration	The complainants alleged that the shortlisting for the position of Deputy Director, Public Health by the Respondent was biased and subjective.	File closed as the matter was addressed to the right office.
688.	Kipkorir Ngetich -EMN CAJ/JUD/001/2 031/18	The Judiciary		The complaint was forwarded from the Ethics and Anti-Corruption Commission. It related to Eldoret CMCC No. 660 of 2012. It however did not have the claim supporting documents referred to	The commission wrote to Ethics and Anti-Corruption Commission requesting for supporting documents

689.	Ruth -EMN CAJ/M.LAB/017 /699/18	NSSSF	Discourtesy	The complainant alleged that one of the Respondent's officer at NSSF Kiambu office was rude.	The Complainant was requested for further details regarding the complaint.
690.	Christopher Werema -EMN CAJ/M.LAN/022 /1775/18	Ministry of Lands and Physical Planning	Outside the mandate	The complainant alleged that his property had been illegally destroyed. He sought the assistance for an order of compensation.	File closed as the matter did not disclose maladministration
691.	Tobias Mboya - EMN CAJ/POL/015/3 406/18	The National Police Service	Maladminist ration	The complainant alleged that his mother was arrested for allegedly selling family property. She was later released but re-arrested for reasons not known to them and that the OCS Kacheliba Police Station was rude to them.	The Complainant was requested by the Commission for further particulars regarding the complaint.
692.	Harrison Maina - EMN CAJ/M.IGC/062 /865/18	Ministry of Immigration	Delay of justice	Complainant alleged inordinate delay by the Kenyan Consular office in Dubai in processing his application for a passport.	File closed as the matter was resolved.
693.	Isaiah Odhiambo Awino -EMN CAJ/M.EDU/013 /1533/18	Dedan Kimathi University		A complaint alleging failure/refusal by the Respondent to remunerate the Complainant who was a part-time lecturer at the institution.	Initiated an inquiry which is still ongoing

			Delay of justice		
694.	Duncan Ndirangu Kingori -EMN CAJ/POL/015/3 421/18	The National Police Service	Delay of justice	A complaint alleging inordinate delay by the Police in investigating the Complainant's report of illegal transfer of parcel of land No. LAIKIPPIA/ANYUKI/MARURA BLOCK III SWEET WATERS to unknown parties	File closed and the Complainant referred to IPOA for further assistance.
695.	Anonymous CAJ/S.OFF/047/ 273/18 -Edward Okello	The Clerk, Migori County Assembly	Malfeasant official conduct	The complainant alleged rampant corruption and staff victimization at the Office of the Clerk, Migori County Assembly; that the said Clerk was incompetence.	File closed as the Commission did not get further particulars from the Complainant.
696.	James Esinze - EMN CAJ/M.IGC/062 /866/18	Department of Immigration	Unfair treatment	The Complainant alleged that his application for a Kenyan passport was denied by the Respondent; that he obtained a Court Order against the Respondent to compel them to issue him with a passport but instead he was asked to re-apply for another passport notwithstanding the fact that he had paid requisite fee..	The Complainant was requested to furnish the Commission with further particulars.
697.	Kabale Wario CAJ/ATI/PE/040	Private Entity	Manifest injustice	A complaint alleging that the Complainant's employer, Candy Kenya Limited, private company	File closed for the reason that the

	/2004/18-KWK			refused to give her a copy of contract letter after her services were terminated by the said company	Complainant informed the Commission that she was no longer interested in pursuing the matter further.
698.	Faith Kabura CAJ/M.EDU/013 /1452/17-KWK	Ministry of Education, Science and Technology	Delay	A complaint alleging that the Complainant supplied goods to Muhoni Muchiri Secondary School after successfully being awarded tender but she was not paid for the same.	The Complainant was requested to furnish the Commission with further particulars in support of her complaint.
699.	Kori Gachoki CAJ/TSC/013/15 38/18-FN	Tecahers Service Commission	Administrati ve injustice	A complaint that the Respondent failed to process the complainant's pension since his retirement from duty on 28th February 2017	Inquiry initiated which is ongoing
700.	Dr. Patrick Omuga CAJ/M.MED/01 2/422/2018-FN	Ministry of Health	Unresponsiv e official conduct	A complaint that the Kenya Medical Practitioners and Dentist Board failed to respond to his Appeal that was lodged in 2010 against their decision to stop him from Practising as a doctor	Initiated inquiry which is still ongoing.
701.	Michael Hassan CAJ/M.LAB/017 /701/2018-FN	State Department of Labour		A complaint that the Kitui Labour Officer allegedly failed to settle the Complainant's labour dispute and has since been transferred from Kitui Office	Initiated an inquiry which is still ongoing.

			Incompetence		
702.	Joseph Mwangi CAJ/NWC/009/229/18-FN	Nairobi Water and Sewerage Company	Abuse of office	A complaint alleging that the Respondent's staff fraudulently diverted water meant for the residents of Loresho Region hence causing water shortage.	Initiated an inquiry which is still ongoing.
703.	Tom Wafula Wanyama CAJ/POL/015/3394/2018-FN	National Police Service Commission	Unresponsive official conduct	A complaint that the Respondent failed to respond to the Complainant's Appeal against Dismissal. Appeal was received on 14th January 2015	Initiated an inquiry which is still ongoing.
704.	Muthoni Waigwa CAJ/M.WAT/009/227/2018-FN	Oloolaiser Water	Administrative Injustice	A complaint that the Respondent overcharged the Complainant's water account	File Closed as the complaint was resolved
705.	Njeri Kahiu CAJ/KPLC/021/312/18-FN	Kenya Power	Administrative injustice	A complaint that the Respondent disconnected the Complainant's power supply yet she had paid all her dues.	Initiated an inquiry which is still ongoing.
706.	Geoffrey Nyongesa CAJ/PE/040/2066/2018-FN	Private Entity	Outside the mandate	A complaint that a Police Officer is monitoring the complainant's phone calls and discussing the same with his wife	File Closed as the complaint is outside the Commission's mandate

707.	Jane Naserian Mpidaki HUD/NYERI/FIN/ 000/82/18-FN	Private Entity	Outside the mandate	A complaint that Platinum Credit, gave the complainant a loan of Ksh 140,000/= but failed to refund the extra amount paid by the Complainant when she cleared her loan.	File Closed as the complaint is outside the Commission's mandate
708.	Isaiah Onsongo Omwoyo CAJ/KMC/014/3 03/18-FN	Kenya Meat Commission	Unfair Treatment	A complaint that the Respondent unfairly dismissed the Complainant from employment on 11th May 2018	Initiated an inquiry which is still ongoing.
709.	Anonymous CAJ/PE/040/204 9/2018-FN	Private Entity	Manifest injustice	A complaint regarding the management of a Nakuru Supermarket to hire foreign Indians notwithstanding the fact that there were qualified Kenyan personnel to do the work.	Matter forwarded to the Directorate of Immigration and registration of persons
710.	Augustine Juma Mbito CAJ/PE/040/204 9/2018-FN	Private Entity	Outside the mandate	A complaint that Isinya Roses Co. Ltd unfairly dismissed the complainant from employment	Matter outside our mandate
711.	Walllace Kariuki CAJ/POL/015/3 388/18	National Police Service	Abuse of	A complaint that the Police officers based at Tigoni Police Station on numerous harassed the complainant because of his dreadlocks, threatened his business and arrested his clients for no reason.	Initiated an inquiry which is still ongoing

			power		
712.	Benson Akumu CAJ/POL/015/3 375/2018-FN	National Police Service	Inaction	A complaint that the Police officers in Eldoret Central Police Station failed to comply with Court Orders dated 18th January 2018 which emanated in Case No. 4 of 2018 in the Rent Restriction Tribunal at Eldoret.	Complaint forwarded to Independent Policing Oversight Authority which is best suited to handle the complaint.
713.	Peter Indeche CAJ/MENE/021/ 315/2018-FN	Kenya Power	Administrati ve injustice	A complaint that the Respondent disconnected his power supply despite paying for the same and being connected to the power grid since January 207;that electricity poles have been pulled down.	Initiated an inquiry which is still ongoing.
714.	Concerned Customers CAJ/HUDCENTR E/140/1/2018-FN	Huduma Centre	Ineptitude	A complaint of discourtesy by the NSSF officers based at the Huduma Centre NSSF desk and the Marsabit NSSF office	Initiated an inquiry which is still ongoing.
715.	Eric Mokua Omobe CAJ/POL/015/3 395/2018-FN	National Police Service Commission	Unresponsiv e Official Conduct	A complaint that the Muthangari Police Station failed to act on a report made regarding assault and robbery vide OB No. 26/31/2017	Initiated an inquiry which is still ongoing.
716.	Wilmer	County		A complaint that the Respondent's Officers	Initiated an inquiry

	Mwinamo Bihembo CAJ/CG/NRB/060/225/18-FN	Government of Nairobi	Abuse of power	impounded the Complainant's motorcycle and his attempts to follow up the matter at County Offices bore no fruit.	which is still ongoing.
717.	Stanley Etukei CAJ/MENE/021/308/18-FN	Rural Electrification Authority	Inefficiency	A complaint that the Respondent failed to provide the complainant with information regarding electrification projects in Kimilili Constituency	Initiated an inquiry which is still ongoing.
718.	Paul Maina Kigano CAJ/NLC/022/1748/18-FN	National Land Commission	Administrative injustice	A complaint that the Respondent unfairly and unprocedurally revoked the Complainant's Title to Plot Number 282 MBUGUNI/KWALE in 2013 without giving him reasons.	Initiated an inquiry which is still ongoing
719.	Africanus Ngung CAJ/M.EDU/013/1532/18-SC	Moi University	Outside the mandate	The Complainant alleged that he is unable to pursue his Masters for the reason complaint alleging that his efforts to resume for a Masters Course that he was undertaking in Moi University has been difficult due to his relocation from Nairobi	File closed for the reason did not disclose public maladministration and Complainant advised accordingly.
720.	Rabai Community Organization	National Environment Manageme	Manifest injustice	A complaint alleging that there is intention by a private developer to dispose waste on plot No. 596 Bwagamoyo Area, Kilifi County through NEMA	Matter addressed to the right office.

	CAJ/M.ENV/038/145/18-SC	nt Authority		License No. NEMA/WM/LDS/671 without conducting the required public participation	
721.	Patrick Kirombi CAJ/PE/040/2074/18	private entity	Outside the mandate	A complaint involving the Complainant and his sister over parcel of land known as NGARIAMA/NGIRIAMBU/2485 IN KIRINYAGA COUNTY which belonged to their deceased father and the same is subject of Environment Land Court Case No. 196 of 2014	File closed as the same is against private entities.
722.	Hellen Aluoch CAJ/IRA/000/760/2017-KWK	The Insurance Regulatory Authority		A complaint alleging that a case involving the Complainant and her insurance Kenya Orient Insurance, for non-payment of loan was dismissed by the Respondent.	File closed for the reason that the matter can only be resolved through judicial process. The Complainant advised accordingly.
723.	Patrick Kinda CAJ/M.EDU/013/1453/17-KWK	Ministry of Education, Science and Technology	Manifest injustice	A complaint alleging that the Complainant's employer, the Technical University of Kenya took him off the payroll when he fell ill in August 2017 and was hospitalised for two months.	The Complainant was requested to furnish the Commission with further particulars in support of his complaint.
724.	Hellen Aluoch	The	Manifest	A complaint alleging that a case involving the	File closed for the

	CAJ/IRA/000/760/2017-KWK	Insurance Regulatory Authority	ijustice	Complainant and her insurance, Kenya Orient Insurance, for non-payment of loan was dismissed by the Respondent.	reason that the matter can only be resolved through judicial process. The Complainant advised accordingly.
725.	Patrick Kinda CAJ/M.EDU/013/1453/17	Ministry of Education, Science and Technology	Manifest injustice	A complaint alleging that the Complainant's employer, the Technical University of Kenya took him off the payroll when he fell ill in August 2017 and was hospitalised for two months.	The Complainant was requested to furnish the Commission with further particulars in support of his complaint.
726.	Aineah Musigo HUD/GPO/M.LAN/022/183/18-KWK	Ministry of Lands and Physical Planning	Abuse of Power	A complaint alleging that the Land Registrar of Vihiga County refused the Complainant from carrying out official search with regards to LR No.Jepkoyai/Tiriki/ 372.	Initiated an inquiry which is still ongoing.
727.	Aineah Musigo Kimaiyo HUD/GPO/M.LAN/022/183/18-KWK	Ministry of Interior and Coordination of National Government	Unfair treatment	A complaint alleging that the Chief, Jepkoyai Location, Ms. Joyce Muyiesu refused to issue the Complainant with an introduction letter for purposes of initiating a succession with respect to the Complainant's deceased father.	Initiated an inquiry which is still ongoing.
728.	Dan Otieno		Unfair	A complaint alleging that the Principal of Gongo	Initiated an inquiry

	CAJ/M.EDU/013/1460/18-KWK	Ministry of Education, Science and Technology	treatment	Secondary School in Yala terminated the Complainant's contract vide text message; in addition, the said Principal refused to pay him salaries for December and January with respect to his teaching services at the school.	which is stil ongoing
729.	Eric Kamau	Kenya Police Service	Manifest injustice	A complaint alleging harassment, intimidation and extortion by a police officer namely Katumbo; that the said officer is involved in extra judicial killings in Mukuru Kayaba.	The Complainant was requested to furnish the Commission with further particulars in support of his complaint.
730.	Festus Ligosi CAJ/PE/040/2021/2018-KWK	Private Entity		A complaint alleging that a Mr. Edward Omollo who is a Deputy Head Teacher at Majango Primary School had illicit love affair with the Complainant's wife when she was an Early Childhood Education Teacher at the said school and that the two are still having the said affair.	File closed as the complainant was advised that the Commission is not seized with the mandate to handle matters between private entities.
731.	Anety Gikuu Kavari CAJ/M.IGC/062/820/2018-KWK	Ministry of Interior and Coordination of National Government	Inefficiency	A complaint alleging delay by the respondent herein in issuing the Complainant with an introduction letter for purpose of initiating a succession cause in Court with respect to the Matter of the Estate of Kaburi Magushi (deceased) before Embu Law Court.	Initiated an inquiry which is stil ongoing

732.	Isaih Kariithi Maina CAJ/M.LAN/022/1731/2018-KWK	Ministry of Lands and Physical Planning	Unresponsiveness	A complaint alleging failure by the lands registrar to preside a boundary dispute between the Complainant and his neighbour with regards to all parcel of land known as Kiine/Thigirichi/421 and that of Kiine/ Thigirichi/422.	Initiated an inquiry which is still ongoing
733.	Stanley Muchiri Kirubi CAJ/M.TRA/004/353/2018-KWK	Ministry of Transport, Infrastructure, Housing and Urban Development	Delay	A complaint alleging that the Complainant was issued with an employment letter for the position of clerk of works but was not deployed.	Matter successfully resolved after the Commission intervened.
734.	John Wesonga Mangeni CAJ/POL/015/3349/18-KWK	Kenya Police Service	Maladministration	A complaint alleging that the Officer Commanding Station Mathare Police Station harassed and arbitrarily arrested members of public with regard to the use of Mathare Depot ground which is a communal land.	File forwarded to the Research and Investigation for further investigation.
735.	Godfrey Otieno Onyango CAJ/NACOSTI/013/1472/2018-KWK	The National Commission For Science And Technology Institute	Delay	A complaint alleging that the Respondent herein failed to disburse second batch of research funds of Kshs. 230,000/= to the Complainant towards his PhD studies in Environmental Science notwithstanding the fact that he complied with all the requirement thereto.	Initiated an inquiry which is stil ongoing
736.	Fred Magundi CAJ/R.W/004/357/2018-KWK	Kenya Railways Corporation		A complaint alleging that a slum has been constructed on the Railways Engineering field in Makadara Station. The complainant reported the	Complainant referred to Kenya Railways

				same to the Respondent but no action was taken to remedy it.	Corporation for further assistance.
737.	Peter Njuguna Wangunyu CAJ/M.IGC/062/825/18-KWK	Public officer	Abuse of power	A complaint alleging that Madam Faith Waweru, the Assistant Chief, Komarock North Sub Location took over possession of the Complainant's property known as Plot No. A-166 Komarock and has refused to relinquish her claims over the said property notwithstanding a court order in Tribunal Case No.520-2017 at the Business Premises Rent Tribunal in Nairobi wherein she was ordered to vacate the said premises.	Initiated an inquiry which is still ongoing
738.	Benedetta Muthoni Ndaya CAJ/PRI/002/118/18-KWK	Kenya Prisons Services	Manifest Injustice	A complaint alleging that that the Respondent herein refused to pay the Complainant her late husband's dues and benefits who worked with the Respondent as a clerical officer for 23years and 8 months before he passed on. That the reason for refusal by the Respondent was that the deceased was not on permanent and pensionable terms.	The Complainant was requested to furnish the Commission with further particulars in support of her complaint.
739.	Kenneth S. Ambani CAJ/M.ROA/006/105/18-KWK	Kenya National Highways Authority (KeNHA)	Unfairness	A complaint alleging that the Respondent herein issued a 30 days' notice of demolition of properties on the road reserve to owners in Bukhayo, Busia District including that of the Complainant's parcel of land known as L.R. Bukhayo/Bugengi 2242 notwithstanding the fact that the Complainant complied with the thirty meter road reserve from the	Initiated an inquiry which is still ongoing

				middle road.	
740.	Oma Advocates for Sufidi Limited CAJ/AG/001/2016/2018-KWK	The Registrar Of Companies	Delay	A complaint alleging that the Registrar of Companies failed to reconvert the Complainant's company from a private limited company to a public company.	Complaint addressed to the right office and complainant advised to make up follow with the Registrar for further assistance.
741.	Mosalia Loveto & Company Associates CAJ/M.SPS/042/6/2018-KWK	Private Entity	Abuse of power	A complaint alleging that Mrs. Anna Konuche, the Respondent herein was appointed as Deputy Director in charge of Academic Programmes at the Kenya School of Law notwithstanding the fact that the officer is a board member of the Council of Legal Education.	Complaint addressed to Kenya School of Law for further assistance.
742.	Nobeel Najam CAJ/POL/015/3362/2018-KWK	Kenya Police Service	Abuse of power	A complaint alleging that the officers stationed at the Central Police Station Criminal Investigations Department harassed and extorted money from the Complainant.	Complaint addressed to the Directorate of Criminal Investigation for further assistance
743.	Nafaka Savings and Credit Cooperative	Private Entity	Inaction	A complaint alleging that one of the Complainant's member Mrs. Christine Nekesa Odiango defaulted on a loan of Kshs 1,312,867 which was advanced to her by the Complainant.	Matter closed as the matter falls outside the Commission's

	Societies CAJ/PE/040/2034/2018- KWK				mandate. Complainant advised accordingly
744.	Noor Ibrahim CAJ/POL/015/3372/18-KWK	Kenya Police Service	Inaction	A complaint alleging that the Respondent herein failed to act on a report OB/No. 041/22/12/2017 reported at Makupa Police Station with regards to the Complainant's missing son, Ibrahim Noor Ibrahim PF/NO.30992/2002/06346 who works with the Kenya Prisons Service.	Initiated an inquiry which is still ongoing
745.	Noor Ibrahim CAJ/PRI/002/120/18-KWK	The Kenya Prisons Service	Unresponsiveness	A complaint alleging that the Respondent reported the disappearance of his son Ibrahim Noor and who is the Respondent's employee four days after he disappeared and that the Respondent has humiliated and treated his family in a callous manner since the son's disappearance and that the current Officer-in-charge has ordered the son's family to vacate without due consideration to the prevailing circumstances.	Initiated an inquiry which is still ongoing
746.	Daniel Okware Mulupi CAJ/PE/040/2052/2018-KWK	The Attorney General	Delay	A complaint alleging that his advocate, Mr. Alavan Ireri Wambura refused to pay money that was awarded to him by Court in Civil Case No.424 of 2006 at Busia Law Courts.	File closed for the reason that the complaint is against a private entity. Complainant advised

					accordingly.
747.	Pascaline Wangui Wambugu CAJ/PE/040/2051/2018-KWK	Private Entity	Maladministration	A complaint alleging that the Principal of Parklands Baptist School slapped the Complainant's 10 year old son for spilling food and asked him to bring 10 pieces of potatoes as further punishment.	Matter closed as the matter falls outside the Commission's mandate. Complainant advised accordingly
748.	Jabir Alidina CAJ/M.F.AFF/011/60/2018-KWK	Ministry of Foreign Affairs and International Trade	Delay	A complaint alleging delay by the Respondent in responding to the Complainant's application for Kenyan Passports notwithstanding that the Complainant and his family are Kenyans and holders of Kenyan Passport before the same expired.	Initiated an inquiry which is still ongoing
749.	Ann Muthoni Gachara CAJ/M.LAN/022/1749/18-KWK	Ministry of Lands and Physical Planning	Delay	A complaint alleging delay in issuance of title deeds to her properties known as Plot No. A.106 in the Umoja Housing Estate Phase I in Nairobi City and Plot No.1150 in Ruai Location, Kamulu Sub-location in Drumvalle area respectively. This is notwithstanding the paid the requisite fees for the said services.	Initiated an inquiry which is still ongoing
750.	John Kiprotich Langat CAJM.LAN/022/1750/2018-KWK	Ministry of Lands and Physical planning	Delay	A complaint alleging that the Land Registrar in Bomet, Mr. J.K Ng'eno irregularly issued another title deed for KERICHO/OLOKYIN/1499 to a third party without the Complainant's consent and that the	Initiated a complaint which is still ongoing.

				third party has forcefully taken possession.	
751.	Mbugua Atudo Macharia and Others CAJ/R.W/004/357/2018-KWK	The Auditor General	Unfairness	A complaint alleging that the Respondent herein singled out and arbitrarily conducted a special audit with regards to the affairs of the Complaint's client.	Complaint referred to the Auditor general office for further assistance. Complainant advised accordingly.
752.	Humphrey Kariuki CAJ/PE/040/2052/2018-KWK	Private entity	Unfairness	A complaint alleging that the Children Court and the High Court respectively issued unfavourable orders against the Complainant with regards to maintenance of children and that his Advocate has not assisted him.	Matter closed as it falls outside the Commission's mandate by dint of Section 30 of the CAJ Act. Complainant advised accordingly.
753.	Levic Barasa CAJ/M.EDU/013/1516/2081-KWK	Ministry of Education, Science and Technology	Abuse of power	A complaint alleging that the Complainant is being unfairly targeted through disciplinary process by the management of Mugai Secondary school for reporting to the Ethics and Anti-Corruption Commission about the corrupt activities in the said school and that the said disciplinary proceedings had been initiated against him.	File held in abeyance pending conclusion and determination of the disciplinary proceedings against the Complainant. The Complainant

					advised accordingly.
754.	Javan Kisanya CAJ/TSC/013/1517/2018-KWK	Teachers Service Commission	Unfairness	A complaint alleging that the head teacher at Kivuyu Primary School harassed and intimidated the Complainant who is a teacher at the said school.	Complaint referred to the Teachers Service Commission for further action.
755.	Boniface Mwatela CAJ/PE/040/2062/18 -KWK	Private Entity	Manifest injustice	A complaint alleging that the Complainant's farm was water logged and caused damage to his crops as a result of construction by the China Dalian, a private owned company.	Complaint closed as the matter falls out of the Commission's mandate as espoused by Section 30 of the CAJ Act
756.	David N. Ndugu CAJ/JUD/001/2030/18-KWK	Judiciary	Delay	A complaint alleging that the Respondent failed/neglected to pay the Complainant his 2017 leave allowance.	The Complainant was requested to furnish the Commission with further particulars in support of his complaint
757.	Dawoodbhai Mohamed CAJ/ATI/IMM/062/848 /18- KWK	Ministry of Interior and Coordination of	Delay	A complaint alleging that the Respondent herein failed to furnish the Complainant with information pertaining to her application for a Kenyan passport.	Initiated an inquiry which is still ongoing.

		National Government			
758.	Ibrahim Wafula Khatete CAJ/KPLC/021/311/18-KWK	Kenya Power	Delay	A complaint alleging that the Respondent herein failed to connect electricity to the Complainant's parcel of land known as East Bukusu/South Nalondo/1518 North Kanduyi in Bungoma despite the complainant making the application and paying connection fee of Kshs. 34,980 on the 19th December 2013.	Initiated an inquiry which is still ongoing.
759.	Penina Wakube CAJ/NTSA/004/368/18 -KWK	National Transport Safety Authority (NTSA)	unfairness	A complaint alleging that the Cabinet Minister for Education ordered the Respondent herein to implement the directive that all schools buses to be painted. That this directive has greatly affected the Complainant's business who is in hybrid business of offering transport to schools and other corporate entities.	File closed as the complaint was overtaken by events.
760.	Julius Chomba HUD/GPO/PO/047/19/18-KWK	Public Officer	Abuse of power	A complaint alleging that the Mr. Nicholas Oduor who works at the Office of the Attorney- General & Department of Justice attempted to bribe the Complainant.	Complaint referred to the Ethics and Anti-Corruption Commission for Resolution.
761.	Dickson Kirui CAJ/M.IMM/003	Ministry of Interior and	Delay	A complaint alleging that the Complainant applied for passport and paid requisite fee but the Respondent has failed to issue him with the said	Initiated an inquiry

	/321/2018 -KWK	Coordination of National Government		passport.	which is still ongoing.
762.	Bonnie Biebi CAJ/M.LAB/017 /700/2018 -KWK	National Social Security Fund, Ongata	Discourtesy	A complaint alleging that the Respondent's front desk staff at Rongai Branch are not attending to customers; and that customers are forced to wait for hours notwithstanding the fact that the said staff are not busy.	Initiated an inquiry which is still ongoing
763.	Justus Njagi CAJ/M.IGC/062 /859/18-KWK	Ministry of Interior and Coordination of National Government	Manifest injustice	A complaint alleging that the Complainant's criminal case Criminal Case Number 634/48/1367/2013 at Principal Magistrate's Court in Chuka wherein he is the Complainant has stalled for the reason that the accused person Mrs. Lena Murugi has jumped bail and notwithstanding a warrant of arrest issued against, she is yet to be presented in court.	Initiated an inquiry which is still ongoing
764.	Ngari, Omiti & Bush company	National Police	Discrimination	A complaint alleging unbiased and unethical conduct by the Officer Commanding Station Port Victoria Police Station, Inspector Felix Foram of; that	Matter addressed to the right office and Complainant

	Advocates CAJ/POL/015/3 396/18- KWK	Service Commission		his conduct has led to unnecessary rising political temperatures and miscarriage of justice in Budalangi Constituency.	advised accordingly.
765.	Mekutuk Ene Botoony CAJ/KAJ/POL/0 15/158/18-KWK	The Kenya Police	Delay	A complaint alleging that the Respondent herein are yet to make arrest of the suspect who defiled the Complainant notwithstanding the fact that the Complainant revealed the identity of the suspect and a medical report availed to the Respondent.	Initiated an inquiry which is still ongoing
766.	Joseph Wachira Mbatha HUD/NYE/POL/0 15/157 -KWK	The National Police service	Abuse of power	A complaint alleging that two police officers arrested the Complainant for driving with cracked windscreen notwithstanding the fact that he produced a police abstract to that effect; that the said officers forced him to part with Kshs 1,000 as a bribe and still arrested and confiscated his personal items including his driving license.	File closed for the reason that the Commission is precluded from making an intervention since the subject matter of the complaint is on bribery attempt and police conduct which is vested with EACC and IPOA respectively. Complaint advised accordingly.
767.	Sarif CAJ/KURA/006/	Kenya Urban	Manifest Injustice	A complaint alleging that the Respondent herein contracted a private company carry out the	Complainant requested to furnish

	110/2018	Roads Authority		tarmacking of road from Bungoma road through Musikoma bakery to Nambaya and that the said construction has extended by two meters into the Complainant's land.	the Commission with further particulars with regards to his complaint.
768.	Bob Magana CAJ/M.EDU/013/1537/18-KWK	Moi University	Maladministration	A complaint alleging that the Respondent's failure to pay part-time lecturers because of mismanagement have greatly affected the studies of the Complainant and other students	Complaint referred to the Ethics and Anti- Corruption Commission for further assistance.
769.	George Juma Oduor CAJ/M.LAN/022/1778/18	Ministry of Lands and Physical Planning	Abuse of power	A complaint alleging that the Land Registrar Siaya County irregularly transferred the Complainant's deceased parcel of land known as Siaya/Karapul Ramba/2307 to a third party without the consent of the family.	Initiated an inquiry which is still on-going
770.	Patrick Njogu Gacheru CAJ/ROP/062/870/18-KWK	Registrar of Persons	Inaction	A complaint alleging that the Registrar of Persons failed to rectify birth date error on Complainant's national identity card number 1996619 notwithstanding the Complainant's repeated requests.	Initiated an inquiry which is still on-going
771.	Kennedy Njoroge Kimmiti	Registrar of Companies	Delay	A complaint alleging inordinate delay on the part of the Respondent with regards to the process of linking	Complainant referred to the

	CAJ/AG/001/2046/18-KWK			companies on E- citizen. That the said verification process was to take twenty days but it has taken over three months.	Registrar of Companies for further assistance.
772.	Joshua Gacha Waweru HUD/NYERI/M.EDU/013/175/2018	Dedan Kimathi University	Delay	A complaint alleging failure by the Respondent to pay the Complainant his dues for the services of lecturing part-time in the department of hospitality and tourism.	Initiated an inquiry which is still ongoing.
773.	Robert KipngetichKorir CAJ/M.EDU/013/1549/18	University of Nairobi	Delay	A complaint alleging that the Respondent failed to renew the contract of the Complainant and to also pay his dues.	Complainant referred to the labour office for further assistance.
774.	Mutai Maina For Gilbert Irungu Mwangi CAJ/POL/015/3358/18	National Police Service	Abuse of power	An allegation that the Police at muthithi Police Station released he accused reported under OB No. 05/17/05/17 without charging them before a court of law. Moreover, no explanantion was given to the complainants as to why the persons were released.	Letter of inquiry to Independent Policing Oversight Authority
775.	Eston Maina Njuguna CAJ/PE/040/2030/18	Private Entity	Outside the mandate	A complainant against Pioneer Insurance for failing to process and pay compensation against a claim where the complainant was injured when he was a training recruit at the Police Training College. The policy is that recruits are not covered under the Insurance for Work Injury benefits.	File Closed

776.	Arwa & Change For Prof. Sylvester Albert Namuye CAJ/M.YSP/031/61/18	Youth Enterprise Development Fund	Abuse of power	An allegation that the Fund backdated a dismissal of a deceased employee, Ms. Catherine AkelloNauye, to as to avoid payment of her terminal dues	CLOSED- Matter sent to the correct office
777.	John Kiprono CAJ/ M.IGC/062/824/ 2018	Ministry of Interior & Coordination of National Government	Abuse of Power	A complaint against the Area Chief for Chemagel Location for interfering with Parcel No. KERICHO/CHEMAGEL/2977 and 2976. The complaint furthers that the Chief incited purported claimants to the extent of evicting the complainant and burn all his property that was on the land. It is further alleged that the Area Chiefs related to the claimants and therefore has been facilitating the same.	File Closed:
778.	Faith Obote CAJ/M.IMM/003 /317/18	Department of Immigration	Delay	An allegation of Delay for failing to issue the complainant with a passport over two months since she applied for one.	CLOSED: Matter resolved.
779.	Ahmed AbdikdirAbdullahi CAJ/M.IGC/02/ 818/2018	National Registration Bureau	Administrative injustice	That he applied for an identity card as evidenced by the waiting card serial no. 2422524492. The application was accompanied by his Certificate of Birth No. 551114 and the Identity Cards of his parents. He was verbally informed that his application was rejected as they could not establish the origins of his father despite the foregoing. The complainant now seeks to be advised on the official position regarding his application.	Ongoing Inquiry
780.	Mshamba Kolobot	University of Eldoret Vice-	Abuse of office	Vice-Chancellor has been using four vehicles belonging to the University for her private use. The	Matter referred to the Chairman of

	CAJ/PO/047/261/2018	Chancellor		complaint furthers that vehicle registration numbers KBT 945N, KCD 480G, KCH 974Q and KCK 721U have been in the Vice-Chancellors possession at her home, and have been driven by unauthorized persons at the behest of the Vice-Chancellor. The unauthorized use has led to several road accidents, one of which resulted in a fatality.	the University council
781.	Alphonce Msongareri CAJ/KRA/000/1033/2017	Kenya Revenue Authority	Administrative injustice	That he is a person living with disability working with Teachers Service Commission and registered with KRA under tax payer PIN No. A0057084541. By virtue of his disability, he is tax exempt but between January 2016 and December 2016, he paid KSHS 13,955.20 in PAYE. He is now seeking a refund.	Ongoing Inquiry
782.	Mr. Moses Odawa & Co. Advocates CAJ/DPP/027/175/2017	Private Entity	Outside the mandate	A complaint against the founding members of Mega Initiative welfare Society	File Closure
783.	Joseph MwangiKariuki CAJ/NSSF/017/691/2018	National Social Security Fund	Administrative injustice	An allegation against the fund for allegedly underpaying the complainant's dues. The complainant alleges he ought to have received Kshs 312,264 but was only paid Kshs 133,961 without interest	Ongoing Inquiry
784.	Edwin Odondi CAJ/DOD/037/243/2018	Ministry of Defence	Administrative injustice	A complaint that the Ministry has failed to process his pension despite the fact that he retired in 2016. The alleged justification is that he had an outstanding loan that must be cleared before the pension is released.	Ongoing Inquiry

	/001/2021/18			handling the matter.	Ombudsman.
791.	Residents Land Protection Organization CAJ/CG /MBS/068/16/18	County Government of Mombasa	Administrative Injustice	The Complainant alleged that the County Government of Mombasa in conjunction with a third party, unfairly evicted residents of Plot No. 8408/II/MN.	File Closed
792.	Ali Mohamed Ali CAJ/POL /015/3373/18	National Police Service	Inefficiency	An allegation that the Pumwani Police post has failed or neglected to investigate a complaint of assault reported under OB NO.15/4/3/2018. The same was reported at Central Police station under OB No. 57/8/3/2018 and the same has also not been investigated	File Closed
793.	ANONYMOUS CAJ/PE/040/2014/18	Private Entity	Outside the mandate	An allegation that G. M. Hardware in Karatina Town has failed to remit NSSF deductions to the Fund	Matter referred to NSSF
794.	NITA Employee Concerns CAJ/NITA/020/100/18	National Industrial Training Authority	Abuse of power	An allegation that the Human Resource Director has been abusing his office by arbitrarily hiring and dismissing employees	Complaint referred to the Chairman for NITA for investigations.
795.	Morris Njuki Ndwiga CAJ/HUD/EMB/POL/015/153/18	National Police Service	Abuse of Power	An allegation that the police officers at Rukuriri Police Post that they tortured him.	Matter referred to the Indepent Police Oversight Authority.

785.	Bethseba Mutsoli Ongaye CAJ/JUD/001/2020/2018	Judiciary	Maladministration	A complaint that Malindi Law Courts have refused to hand over certified copies of MalindiCriminalCase No. 4317 of 2011. The complainant needs the same to apply for a certificate of good conduct	Matter referred to Judiciary Ombudsman. File closed:
786.	Jane Makachia Kashendi CAJ/PE/040/2041/2018	Private Entity	Outside the mandate	A request to recover monies that the complainant gave a private party when she was conducting business	Outside mandate. File closed
787.	Stephen Mwema CAJ/POL/015/3374/18	National Police Service	Abuse of Power	The complainant alleged that the Administration police officers at Gethiror DO's Camp unlawfully arrested him in this home on allegations of selling marijiuana.	File Closed
788.	Fredrick Obunga Otieno CAJ/M.IGC/062/833/18	Ministry of Interior and Coordination of National Government	Maladministration	The complainant alleged trespass into his Land parcel No. Kisumu/Kolunje/2329 and that the Chief for West Kolunje Sub-Location has failed to mediate and resolve the dispute.	File closed.
789.	Odhiambo Oronga &Co. Advocates CAJ/M.IGC/062/834/18	National Police Service	Ineptitude	An allegation that the Police at Likoni Police Station have neglected to investigate the murder of Lameck and Vivian Owira after they were hacked to death in their house.	Inquiry Instituted
790.	Victor Ochieng Ombonya CAJ/JUD	Judiciary	Discrimination	The complainant alleged that the Magistrate in Siaya Criminal Case No. 711 of 2016 is being bias in	File closed. Matter referred to the Judiciary

796.	Wycliff Thirikwa Waithera CAJ/HUD/NYERI /013/162/18	Kenya National Examinations Council	Unfair treatment	The complainant alleged that the Kenya National Examination Council withheld his Kenya National Examination Certificate	Letter of inquiry
797.	Michael KunguKigia CAJ/M.LAN/022 /1726/18	Ministry of Lands and Pysical Planning	Unresponsive Official Conduct	an allegation that the County Land Registrar in Meru has neglected and/or failed to remove a caution placed on Land Parcel NTIMA/IGOKI/3720	Letter of inquiry sent
798.	Bramwell Lime Brytone CAJ/HUD/GPO/ 031/3/18	Ministry of East African Community, Labour and Social Protection	Administrative injustice	An allegation that despite the complainant being registered as and qualifying to receive stipends from the Disability Programme under the Ministry, the Complaiant did not receive payments from September 2015- July 2017.	Ongoing nquiry.
799.	Robert Kimathi Mati CAJ/M.LAN/022 /1727/18	Ministry of Lands and Physical Planning	Maladministration	An allegation that the Lands Office failed to comply with a Court Order in Meru Succession Cause No. 417 of 2013	File closed as the amtter is before court
800.	Dr. Samuel Mwangi Njuguna CAJ/PO/047/254/17	Ministry of Interior and Coordination of National Government	Maladministration	A complainant under ATI where the complainants brought information from us regarding the Assistant County Commissioner for Kangema Sub-County, and the Chief of Muguru Location	Letter requesting better particulars from the complainant

THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Haki mnyonge ana haki"

801.	Philip Wamalwa CAJ/M.EDU/013 /1467/2018	KisiiUniversity	Administrative injustice	That he was a part-time lecturer and alleges that he is owed Kshs 972,750.00 since 2014 for his services	Letter of inquiry dated 28th March 2018
802.	MwangemiMalindi CAJ/KENHA/006 /107/2018	Kenya National Highways Authority	Administrative injustice	An allegation that the Authority has failed to pay him for works completed in 2008. The complainant is claiming Kshs 952,212.40 and Kshs 1,274,465 being retention money for the same works.	Inquiry letter dated 03/3/18
803.	Edwin M. Mwangale CAJ/M.IGC/062 /845/18	Registrar of Persons	Incompetence	The complainant alleged that he had been booked for an appointment for his daughter's vetting to be issued with an identity card. He complainant travelled from Bungoma County to attend the same but was informed that the Deputy County Commissioner was in another meeting. He said that he should have been advised the same in good time before he made the trip to attend the appointment.	Matter referred to the County Commissioner
804.	John Kiprono CAJ/M.IGC/062 /824/18	Ministry of Interior and Coordination of National Government	Abuse of Power	The complainant alleged that the Chief for Chemagel Location had unlawfully evicted him from his land parcels No. KERICHO/CHEMAGEL/2977 and 2976.	File closed.
805.	Emily Wanjala	Ministry of	Discourtesy	The complainant alleged that her daughter was	Matter referred to

	CAJ/M.EDU/013/1509/18	Education, Science and Technology		unprocedurally suspended from St. John Kathunguri School in Embu and that as she attempted to have her daughter reinstated, the School principal was discourteous to him.	the Principal Secretary Ministry of Education.
806.	Jacintah N. Gikuiyu CAJ/NEMA/038/142/18	National Environment Management Authority	Ineptitude	The complainant alleged that the National Environment Management Authority had failed to regulate noise pollution from Old Donholm shopping Centre.	Ongoing Inquiry
807.	Ali Mohamed Ali CAJ/POL/015/3373/18	National Police Service	Ineptitude	The complainant alleged that police officers at Pumwani Police Post and Pangani Police Station had failed to investigate allegations of assault by the complainant	Ongoing inquiry
808.	Ahmed Khadar Mohamed CAJ/JUD/001/2029/18	The Judiciary	Abuse of power	A complaint that the presiding judge in Meru High Court ELC Case No. 83 Of 2017, Judge L. Mbugua has been bias in her assessment of an application for a temporary injunction.	Closed. Matter before the Court and JSC
809.	Jumaa Farmers CAJ/PE/040/2057/18	Private Entity	Outside the Mandate	A complaint against the Directors of Jumaa Farmers Company Limited regarding property ownership.	Closed- matter outside mandate
810.	Concerned Staff CAJ/M.EDU/013/1507/18	Masinde Muliro University of Science and Technology	Unfair treatment	A complaint by staff from various sections who were transferred to Turkana University in April 2017 to assist in its operationalization.	Matter referred to the Vice Chancellor. File closed.

811.	Boniface Muli Mbuvi CAJ/PE/040/2054/18	Private Entity	Outside the mandate	The complaiant alleged that a cooperative society replaced his name on a property with that of a third party	File closed. Outside mandate.
812.	Benjamin Kimwele Muli CAJ/M.EDU/013/1506/18	Ministry of Education, Science and technology	Administrative Injustice	An allegation that Central Primary School in Kitui has been charging fees contrary to the free primary education policy.	Matter referred to the Ministry of Education.
813.	Risper Rose Mwangi CAJ/M.EDU/013/1504/18	Kenya national Union of Teachers, KNUT	Manifest Injustice	An allegation that Mungetho Primary School in Laikipia County has encroached onto her family land located in Nyahururu.	Complainant requested fo better details
814.	Fredrick Obunga Otieno CAJ/M.IGC/062/833/18	Ministry of Interior and Coordination of National Government	Abuse of Power	An allegation against the Assistant Chief for West Kolunje Sub-Location (Kisumu) for colluding with the other party in a land boundary dispute over KISUMU/KOLUNE/2329.	Ongoing inquiry
815.	Reuben Gichumu Kibuthu	National Social Security	Administrative Injustice	The Complaiant alleged that he is a retiree but had not received his monthly benefits	CLOSED: Matter resolved

	CAJ/HUD/NYERI /LAB/017/82/18	Fund			
816.	Wilson Mutai CAJ/M.EDU/013 /1524/18	Kenya Education Management Institute	Administrative Injustice	The complainant alleged that the to Kenya Education Management Institute hd failed to reimburse him for a training of account clerks and bursars.	Ongoing inqiry
817.	Samuel MainaMwangi and Another (Prime Mattress)	National Youth Service	Administrative Injustice	The complainant alleged that they bid for and won a tender for supply of foam mattresses and that they did supply the said mattresses but that the National Youth Service had failed to pay them for the mattresses supplied.	Ongoing inquiry
818.	Anonymous	Ministry of Interior and Coordination of National Government	Maladministration	A complaint of impropriety by the Ministry in the appointment of Mr. Yusuf Mohammed Fazul to the position of Chief Executive Officer of Protective Security Industry Association. This is in light of the Commission's report on investigations into alleged abuse of power and official misconduct by the Executive Director, NGOs Coordination Board Mr. Fazul in October 2016 that found him unsuitable to hold public office.	File closed. Matter pending in court
819.	Ruai Mathare 4A Self Help Group CAJ/NCC/005/	Nairobi City County Council	Unresponsive official conduct	A complaint that the Nairobi City County Council has failed to resettle the members of the Self-Help Group as per the Order of Nairobi HCCC No.1871	Ongoing Inquiry

	508/18				
820.	Thomas Kithunzi CAJ/M.FIN/000/ 2034/18	Insurance Regulatory Authority	Unresponsive Official Conduct	A complaint regarding unresponsive official conduct by the Insurance Regulatory Authority. After Intra-Africa Insurance Company failed to ompensate him after his vehicle; which was insured with them was involved in an accident and delared a write-off.	Matter referred to the Insurance Regulatory Authority
821.	Valentine Kirigu Mwirigi CAJ/M.LAN/022 /1763/18	Ministry of Lands and Physical Planning	Abuse of power	A complaint that the Meru Land Registrar fraudulently transferred Igoji/Gikui 2903 despite the same being subject to litigation before the Court in Meru Land Environment Court No. 15 of 2017.	File closed. Matter pending befoe court.
822.	Lawrence Njoroge CAJ/M.EDU/013 /1522/18	Jomo Kenyatta University of Agriculture and Technology	Unfair Treatment	The complainant alleges that he is a student at the Jomo Kenyatta University of Science and Technology and that his He appealed MBA proposal was maliciously declined at the presentation stage in June 2017. He appealed against the decision but is yet to receive a substantive response to the same.	Ongoing inquiry.
823.	James Muriuki CAJ/M.ROA/00 6/108/18	Kenya Rural Roads Authority	Unresponsive Official Conduct	The complainant alleges that he reported to the Authority regarding the deplorable state of the road A104 KAPTICH-OLKILGEI DB U-F7141-which was under the contractor Nduwa General Supplies Ltd. The complaint alleges that although some maintenance work was done on the road, the road has deep gullies on the side, and not one Culvert was built during the maintenance works. The road is badly affected by rains and at the point of lodging the	Ongoing inquiry

				complaint the road was badly destroyed (actually cut off) by rains.	
824.	Stephen Kirinya and Others CAJ/M.LAN/022/1765/2018	Ministry of Lands and Physical Planning	Outside our mandate	A complaint regarding the subdivision of Tutua/Rwarera/13 which belonged to Zipporah Kanono (deceased) into three portions. The complainant alleges that the District Land Adjudication Officer in Imenti North failed to hear the beneficiaries of the estate of the deceased. The complainants now want the subdivisions cancelled that subsequently status quo be maintained until the estate is settled.	CLOSED: Matter a private land dispute
825.	Raphael Onyango Abonyo and Others CAJ/SK/031/59/2018	Sports Kenya	Unfair Treatment	A complaint that in June 2017, Sports Kenya terminated their services unfairly and unprocedurally. However, this was done upon the expiry of their contracts and therefore the matter lacks merit	File Closed:
826.	Michael Komu CAJ/KNH/012/424/2018	Kenyatta National Hospital	Inefficiency	A complaint regarding inefficiency.That in October 2017 the complainants mother Ms. Rhoda Kailu Benjamin of ID Number 8991659 visited the Hospital and was advised to get an x-ray to inform any further treatment required. The x-raywas taken at the Hospital under REF: 8991659, and they were advised to return after two weeks to receive the results. However, to date they have neither received the x-ray nor has any explanation been given thereon.	Ongoing Inquiry

				The complainant attempted to bring the matter to the attention of the Hospital vide the email of 5th June 2018 to knhadmin@knh.or.ke but to date the same remains unanswered.	
827.	Eddie Edward Ogutu CAJ/M.FOR/010/122/18	Kenya Forest Service	Inaction	The complainant alleged that the Kenya Forest Service for failing to take action against a person who planted blue-gum trees on riparian land.	Complainant referred to the National Environment management Agency.
828.	MonicahMuthoniNdungu CAJ/POL/015/3412/18	National Police Service	Inaction	The complaiant alleged delay by the Railway Police Station for failing to investigate a matter regarding issuing bouncing cheques under	Ongoing inquiry
829.	Lorna Omuodo CAJ/CG/KSM/051/22/18	County Government of Kisumu	Administrative injustice	The Complainant alleged that she was a Chief Officer with the County Government of Kisumu vide the contract starting on 19th July 2015. When the new governor was elected, all Chief Officers were sent on compulsory leave in November 2017 and subsequently their contracts were terminated in line with the contract provisions.	File closed. Complainant advised that the matter will be taken to Court
830.	James Melvin Mwangi CAJ/HUD/GPO/NYS/008/12/18	National Youth Service	Maladministration	The Complaiant alleged that a cohort at NYS who did not receive any payment for his services between May 2017 and July 2017 due to an error in the system. He complained about the same he was reinstated back to the payroll No. 118, but to date	Ongoing inquiry

				he has not received his salary for the disputed months.	
831.	Abdala Halfan Mriwa CAJ/PE/040/2076/18	Private Entity	Outside Mandate	The Complainant alleged that he bought Residential Plot No. 174 in Kwale Town from a private party. He was advised that his plot was being subdivided and new beacons erected.	Awaiting further details from the complainant
832.	Joseph Mulyungi CAJ/PO/047/274/18	Public Officer	Delay	A complaint regarding delay by the Deputy County Commissioner, Mwingi Central in delivering the judgement in Appeal Case No. 430 of 2015 regarding ownership of P/NO. 1908 in Mbondoni Adjudication Section	Ongoing Inquiry
833.	John Muthami Wagacha CAJ/HUD/GPO/M.LAN/022/192/18	Ministry of Lands and Physical Planning	Delay/Unresponsive Official Conduct	The complainant alleged of delay and unresponsive conduct where the Officers from the Ministry who have been advised that they would visit a disputed boundary dispute have failed to do the same. Despite several notices advising the same. The complainant is of the position that the officers are colluding with the other party to the dispute.	Ongoing inquiry
834.	Stephen Okokho Zaddock for Joseph OngusiAlukwe CAJ/M.IGC/062	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	The complainant alleged that the Chief for Kisa North Khwisero in Kakamega County has failed to issue the complainants with a letter of introduction to enable them conduct successionproceedings for their parents who died in 1969	Ongoing inquiry

	/868/18				
835.	Fanuel O. Inzini CAJ/NSSF/017/706/18	National Social Security Fund	Inefficiency	The Complainant alleged that he is a regular contributor to National Soial Security Fund and that he made an application for benefit at the NSSF office in Upper Hill which was delayed and underpaid by Kshs. 17,000/-	Ongoing inquiry
836.	Nicholas Kyalo Mutuku CAJ /ACC/001/2044 /18	Advocates Complaints Commission	Unresponsive Official Conduct	The Complaiant alleged that the Advocate's Complaint's Commission failed to respond to a complaint against Agnes Mutunga of Mutunga and Co Advocates in respect to disbursement of the funds in Machakos CMCC No. 1097 of 2013	Inquiry ongoing
837.	Stephen Lepatoye and Others CAJ/M.IGC/062 /867/18	Ministry of Interior and Coordination of National Government	Incompetence	A complaint regarding the recruitment of the Assistant Chiefs for Parkati and WasoRongai Locations in Baragoi. The complainants allege that those recruited do not possess the requisite educational and professional backgrounds as per the vacancy advertisement dated 13th June 2017or the Revised Scheme of Service for National Government Administrative Officers.	Letter of Inquiry dated 29th June 2018
838.	David Muthui Ndegwa CAJ/ODPP/027/184/18	Office of the Director of Public Prosecution	Delay	The complainant alleged that he has been on interdiction since 2016 to date he is still and still reporting once a month to his Head of Department. The ODPP HR manual, and indeed public Service regulations advise that an employee cannot be on interdiction for more than three months within which	Matter referred to the police. File Closed.

				time investigations should be completed and action taken thereon.	
839.	Perpetual Muthoni CAJ/E.CIT/023/147/18	E-Citizen	Inefficiency	The complainant alleged that he made 4 payments of KES 150.00 to the e-citizen portal for business registration using the M-Pesa platform (paybill 206206) with the following references: 1. MF78T0AZE 2. MF78TEXD90 3. MF71TFJKV7 4. MF77TH07QN On getting the confirmation sms from Safaricom, the completion of the payment on the GOK portal indicates "payment failed". She has contacted the office lines for E-citizen who insist they have not received the monies or the account it was credited to is different.	Complainant referred to the Office of the AG in person for assistance.
840.	Joseph Tumwet Kisa CAJ/POL/015/3420/18	National Police Service Commission	Unresponsive Official Conduct	A complaint that he was interdicted 1st July 2002 following a criminal charge of "confinement contrary to Section 263 of the Penal Code". The complaint furthers that the charges were subsequently withdrawn, but since then he is unaware of the status of his employment. In attempting to have the same resolved, he was issued with the attached signal dated 10th September 2004 stating that his interdiction was uplifted, however, the commanding officer at the	Ongoing Inquiry

				time refused to implement the same.	
841.	Bernard Mutia Nzalu CAJ/HUD/GPO/M.AGR/014/21/18	Kenya Agricultural and Livestock Research Organization	Unfair Treatment	A complaint against Kenya Agricultural and Livestock Research Organization regarding unfair treatment by deducting 13 days leave deducted when he was on official duty outside his work station and in some instances the same were facilitated by the employer.	Inquiry ongoing
842.	Mariam Wako CAJ/ISI/POL/015/016/18-SG	National Police Service	Inaction	A complainant alleges that she reported a case of assault at the Isolo Police Station after her son was assaulted by two people well known to her under OB No. 27/12/09/2017. Since then the police are yet to arrest and charge the culprit in court.	Initiated inquiry which is still ongoing
843.	Miriam Makena CAJ/ISI/CG/ISIOLO/049/016/18-SG	County Government of Isiolo	Injustice	The complainant alleges that her husband is the registered owner of Plot no. Chechelesi 429 A & B, Isiolo County. He has been paying land rates since 1994. She recently discovered that the records at the land ministry had been altered and the land has been allocated to a third part	Initiated an inquiry which is on going
844.	David karimi Charles CAJ/ISI/PE/040/025/18-SG	Private Entity	Civil Dispute	The complainant alleges that his brother was involved in a fatal road accident. He sued in Meru Chief magistrate's court civil suit No. 234 of 2013. He lost the case and is aggrieved by the court's decision. He wants the decision to be reviewed and overturned	Complainant advised to appeal at the High Court
845.	Kimaita Peter	National	Inaction	The complainant alleges that his brother-in-law,	Initiated an inquiry

	CAJ/ISI/POL/015/18-SG	Police service		broke into his house on 14/12/2017 and took away some house hold goods and assaulted the complainant. He reported the matter at the isiolo Police Station under OB No. 46/14/12/2017 but no action.	which is on going.
846.	Elizabeth Mahiu CAJ/ISI/CG/ISIOLO/049/015/17-SG	County Government Isiolo	Delay	The complainant alleges that he owns a plot at Chechelesi B. A neighbour encroached into her land and a boundary dispute ensued. She reported the dispute at the IsioloCounty ministry of land and physical planning in 2013 but since then the dispute remains unresolved	Initiated an inquiry which is on going
847.	Yusuf Abdi Abdulahi CAJ/ISI/M.IGC/062/008/18-SG	Ministry of Interior and Co-ordination of National Government	Delay	The complainant alleges that he applied for a birth certificate of his son on 31/10/2017. Since then the same is yet to be issued	Initiated an inquiry which is on going
848.	Nuriya Juma CAJ/ISI/M.EAACT/073/002/18-SG	Children Department	Manifest Injustice	The complainant alleges that she the mother of two minor children aged 5 and 3 years old. She separated with the father of the children. The father of her children insisted on taking the custody of the children. The dispute was referred to the children department at Isiolo and the department gave the custody to the father notwithstanding that the children are of tender age	Initiated an inquiry which is on going
849.	Doglas Muoki CAJ/ISI/PE/040/26/18-SG	Private Entity	Labour Dispute	The complainant alleges that he was employed by one Betty wangui on 16/11/2017 as a barber to work in a barber shop. Since then he has not been paid	Complainant referred to the county Labour

				his dues. The employer has now terminated him from his employment	officer for resolution
850.	Mohamed Osman Guyo CAJ/ISI/M.IGC/ 062/004/18-SG	Registrar of Person	Denial of Service	The complainant alleges that his wife delivered at home. He applied for a birth certificate for the baby after getting letters from the local chief acknowledging the bith of the baby. The district registrar has refused to issue him with the birth certificate insisting that he produces a hospital notification	Initiated an inquiry which is on going
851.	Ngachiro Ajiot CAJ/ISI/PE/040/ 027/18-SG	Private Entity	Labour Dispute	The complainant alleges that he was employed by Gichana farm in Taita Taveta in 1993. In 1997 he was terminated following disagreements with his superiors. The Kenya plantation and agricultural union intervened and the employer promised to pay him his terminal dues. Since no payment has been done	Complainant advised to seek the services of an advocate.
852.	Loroo Abekan CAJ/ISI/PE/040/ 028/18-SG	Private entity	Labour Dispute	The complainant alleges that he was was employed by Taita Sisal Estate in 1997. He served until 2002 when he voluntarily resigned from the job. Since then he has not been paid his terminal dues	Complainant advised to seek the services of an advocate of his choice
853.	Zainab Hassan Ibrahim CAJ/ISI/ISIOLO/ 049/019/18	County Government of Isiolo	Injustice	The complainant alleges that her mother was allocated a parcel of land at Mwangaza area by the defunct Isiolo County Council. She does not remember the title number. The Isiolo County Council reposed the land in the name of resurveying the same and allotted the land to a third party.	Initiated an inquiry which is on going
854.	James Muriuki &	County	Injustice	The complainants allege that they are the registered	Initiated an inquiry

	Rose Gacheri CAJ/ISI/CG/ISIOLO/049/018/18-SG	Government of Isiolo		owner of plot number 46 at situate at Tullo Roba within the Isiolo County. The isiolo County council sub-divided the said land ito 4 pieces with their consent and lloted two sub-divisions to third parties	which is on going
855.	Joseph Longoria CAJ/ISI/PE/040/029/18-SG	Private entity	Family land dispute	The complainant alleges that his uncle has sold their ancestral land situate at Epiding village within the isiolo county (6 Km from Isiolo Town) without comnsulting them. The land is unserveyed. They do not have other land and they have been given notice to vacate by the buyer. They want the sale to be nullified	Complaint outside our mandate and complainant avised to seek the services of an advocate of his choice
856.	Elizabeth M. Ngeera CAJ/ISI/M.LAN/022/005/18-SG	Ministry of Land and Physical Planning	Abuse of Power	The complainant alleges that she was allotted the parcel of land known as plot No. 75 situate at County Area within the isiolotownship. She fenced off the said plot. Some officers working at the County survey department sold off the land to a third pary without her consent	Initiated an inquiry which is own going
857.	Mugalo Leonard Endovelia CAJ/ISI/M.COOP/025/003/18-SG	Sacco Societies Regulatory Authority	Delay	The complainant alleges that he is a member of Metropolitan Sacco Society Ltd. In August 2016 he applied for a loan of Kshs. 200,000 which loan he has been servicing to date. He has not been issued with a loan statement notwithstanding repeated requests.	Initiated an inquiry which is on going
858.	Oliver Mwachi Amugune CAJ/ISI/M-COOP/025/002/18-SG	Sacco Societies Regulatory Authority	Delay	The complainant alleges that he is a member of Metropolitan Sacco Society Ltd. In August 2016 he applied for a loan of Kshs. 200,000 which loan he has been servicing to date. He has not been issued with a share statement notwithstanding repeated	Initiated an inquiry which is on going

				requests.	
859.	Mohamed Osman Askar CAJ/ISI/M.WAT/ 009/001/18-SG	Ministry of Water	Incompetence	The complainant alleges that the isiolo water and sewerage company gave him a water of Kshs.10,577 for the month of January 2018. He says the bill is unreasonable considering that he uses the water for domestic purposes only.	Initiated an inquiry which is on going
860.	Ali Mohamed Hassan CAJ/ISI/CG/ISIOLO/049/020/18-SG	County Government of isiolo	Inaction	The complainant alleges that his neighbour has been draining dirty water from from domestic use on the on the road thereby endangering public health of the resident. He reported the matter at the Isiolo County sanitary officer but no action has been taken	Initiated an inquiry which is on going
861.	Silas Mwenda CAJ/ISI/JUD/001 /010/18-SG	Judiciary	Criminal case	The complainant alleges that his mother was charged in tigania criminal case No.2472 of 2016. The court convicted her and sentenced her to seven years in prison. She is 70 years old and of poor health. He wants her pardoned	Complaint referred to the committee of power of Mercy for resolution
862.	Jackson Otieno Adwa CAJ/ISI/M.WAT/ 009/004/18-SG	Water Resources Authority	Delay	The complainant alleges that he was employed by the Water Resources Authority and worked until June 2016 when he retired. Since then he has not been given his pension dues	Initiated an inquiry which is on going
863.	ABdullahi Hapicha Kella CAJ/ISI/M.WAT/ 009/002/18-SG	Water Resources Authority	Delay	The complainant alleges that he was employed by the Water Resources Authority and worked until June 2016 when he retired. Since then he has not been given his pension dues	Initiated an inquiry which is on going
864.	Gideon Gituma Mikwa CAJ/ISI/M.WAT/ 009/003/18-SG	Water Resources Authority	Delay	The complainant alleges that he was employed by the Water Resources Authority and worked until June 2016 when he retired. Since then he has not been given his pension dues	Initiated an inquiry which is on going

865.	Isiolo Community Health Officers and Nutritionists CAJ/ISI/CG/ISIOLO/049/023/18-SG	County Government of isiolo	Delay	The complainants allege that they are employed by the isiolo County Government as Community health officers and nutritionists. They have not been paid their salries for the period July-December 2017.	Initiated an inquiry which is on going
866.	Issa Ismail CAJ/ISI/CG/ISIOLO/049/022/18-SG	County Government of Isiolo	Injustice	The complainant alleges that he was allotted plot No.C 131 situate at Kiwanjani area, Isiolo County by the defunct Isiolo County Council in 1993. In 2012 the county government of Isiolo purported to allot the same parcel of land to a third party. The third party has now entered the land and has refused to vacate.	Initiated an inquiry which is on going
867.	Nura Elema CAJ/ISI/PE/040/030/18-SG	Private Entity	Labour Dispute	The complainant alleges that he was employed by Waso Security company. He was dismissed from his employment without any explanantion. He had not been paid for the last 9 months consecutively.	Complaint refered to the Isiolo County labour office for resolution
868.	Abdullahi Halkano CAJ/ISI/PE/040/031/18-SG	Private Entity	Labour Dispute	The complainant alleges that he was employed by Waso Security Company. He was dismissed from his employment without any explanation. His salary for 7 months is in arrears.	Complaint referred to the Isiolo County Labour officer for resolution
869.	Osman Jillo CAJ/ISI/GOK/048/001/18-SG	The Kenya Prison Service.	Abuse of Power	The complainant alleges that he is a prison warden. He said that his supervisor assaulted him and he reported the matter at the isiolo Police Station under OB No. 61/14/03/2018.	Initiated an inquiry which is on going
870.	Halkano Mohamed	National Government	Unfair Treatment	The complainant applied for a job as a county coordinator of the national government Affirmative	Initiated an inquiry which is on going

	CAJ/ISI/M.SPS/042/001/18-SG	Affirmative Action Fund(NGAAF)		action Fund.He was short listed and interviewed and was recruited. The NGAAF has re-advised the job again instead of issuing him with a letter of appointment	
871.	Joseph Mugambi	Judiciary	Delay	The complainant alleges that he is the complainant in isiolo Criminal case No. 309 of 2017. The accused person took plea on july 2017. Since then the hearing of the case is yet to take off	Complainant referred to the judicial ombudsman.
872.	Peter Miriti Pius CAJ/ISI/PE/040/032/18-SG	Private Entity	Labour Dispute	The complainant alleges that he was employed by G4S as a security guard in 1/1/2009 and worked until 30/10/2010 when he was laid off. He was not paid his terminal dues as well as 6 months salary	Complainant advised to seek the services of an advocate of his choice
873.	Mohamed Diba CAJ/ISI/CG/ISIOLO/049/024/18-SG	County Government of Isiolo	Unfair treatment	The complainant alleges that he was employed by the Isiolo County Government on July 2012 as a cleaner at the Isdiolo County Referal Hospital. He was declared redundant but was not paid his terminal dues	Initiated an inquiry which is on going
874.	Hassan Haro Liban CAJ/ISI/CG/ISIOLO/049/024/18-SG	County Government of Isiolo	Unfair treatment	The complainant alleges that he was employed by the Isiolo County Government on July 2014 as a cleaner at the Isdiolo County Referal Hospital. He was declared redundant but but was not paid his terminal dues	Initiated an inquiry which is on going
875.	Celina Amathe CAJ/ISI/CG/ISIOLO/049/026/18-SG	County Government of Isiolo	Inaction	The complainant alleges that she has a parcel of land at Epiding/Kijito village within the isiolo County. The land is unsurveyed. On 15/6/2017 he went to the Isiolo County survey and requested that her land be surveyed and issued with a title document. Since	Initiated an inquiry which is on going

				then the survey is yet to take place.	
876.	Frankline Njambani Muriithi CAJ/ISI/CG/ISIOLO/049/028/18-SG	County Government of Isiolo	Inaction	The complainant alleges that he is the owner of Plot No. 293 situate at Kambi ya juu, within the isiolo Township. His neighour encroached onto his land and demolished his house. He reported the dispute at the isiolo County land department but date the complaint remains unresolved	Initiated an inquiry which is on going
877.	Samuel K. Mungania CAJ/ISI/M.LAN/022/006/18-SG	Ministry of lands and Physical Planning	Inaction	The complainant alleges that he is the registered owner of land plot number RUIRI/RWARERA/2010 situate within the Meru County. He requested the meru land Registry to put the beacon demarcating the boundaries of his land and paid the requisite fee in 2016. Since then no action has been taken	Initiated an inquiry which is on going
878.	Osman Jillo CAJ/ISI/M.HA/002/001/18-SG	Kenyan Prison Service	Delay	The complainant is a prison wardener. He was involved in an accident in the course of duty. The prison medical board recommended that he be retired on medical ground in 2016. Since then he is yet to be retired.	Initiated an inquiry which is on going
879.	Jane Kainda CAJ/ISI/POL/015/017/18-SG	National Police Service	Inaction	The complainant alleges that she was attacked by a neighbour who severely assaulted her thereby sustaining serious body injury. She reported the matter at Isiolo Police Station under OB No.26/27/2/2014. No action has been taken since then	Initiated an inquiry which is on going
880.	Tabitha M'nairuti CAJ/ISI/M.LAN/022/007/18-SG	Ministry of Land and Pysical Planning	Delay	The complainant alleges that she is the registered owner of Plot No. 1925 situate at Kianjai within the meru County. She had a boundary dispute with her neigbour and that she reported the same at the	Initiated an inquiry which is on going

				Tigania land Adjudication office on 3/9/2018. To date the complaint remains unresolved	
881.	Mohamed Kiya Kulube CAJ/ISI/PE/040/033/18-SG	Private Entity	Civi Dispute	The Complainant alleges that he was employed by one Abdillahi Banticha as a watchman in May 2017. His montly salary is kshs. 12,000. Since August 2017 (8 months) he has not been paid his salary	Complaint referred to the county labour officer for resolution
882.	Frankline Jephan Muriithi CAJ/ISI/PE/040/034/18-SG	Private Entity	Civil Dispute	The complainant alleges that he instructed Mbaabu M'inoti to represent him in Isiolo PMCC No. 2 of 2012 Mathio Murithia Vs. Frankline Muriithi. He paid him kshs. 50,000 but he never attended court until the case was concluded	Complaint referred to the Advocate Complaint Commission for resolution
883.	P.N Murindi CAJ/ISI/CG/EMBU/089/001/18-SG	County Government of Embu	Delay	The Complainant alleges that he is the registered owner of Plot number 54 situate at Siakago, Embu county. He applied for consent to transfer the same at the Embu County Government on 29/1/2018 but to date the same is yet to be issued	Initiated an inquiry which is on going
884.	Kimathi Kamunde CAJ/ISI/M.EDU/013/005/18-SG	Kenya National Union of Teachers	Abuse of Power	The complainant alleges that the secretary general for the Kenya national Union of Teachers, KNUT, Nyambene Branch was appointed a member of the County Executive Committee. Since his appointment he has not come to the office and has refused to resign	Initiated an inquiry which is on going
885.	Kikani CBO CAJ/ISI/M.EDU/13/004/18-SG	Nkengechia Primary School	Abuse of power	The complainants allege that nkengechia Primary School's land was compulsorily acquired to expand the isiolo International Airport. Compensation was given to the school Board of management to purchase an alternative land and build another school. The school management has not disclosed	Initiated an inquiry which is on going

				to the parents how they have spent the compensation Money	
886.	Christine Kinyua Kabirithu CAJ/ISI/POL/015 /018/18-SG	The National Police Service	inaction	The complainant alleges that she reported the matter at the Isiolo Police Station under OB No.19/15/1/2018. Since then no action has been taken	Initiated an inquiry which is on going
887.	Amina Guyo CAJ/ISI/CG/ISIO LO/049/029/18-SG	County Government of isiolo	Injustice	The complainant alleges that she was appointed a member of the Isiolo County Assembly service Board.Since July 2017 she has not been paid her retainer as well as not been invited for board meetings	Initiated an inquiry which is on going
888.	Isabela Karimi CAJ/ISI/PE/040/ 035/18-SG	Private Entity	Outside Mandate	The complainant allges that one Henry Mwongera Purported to be selling Plot No. 64 situate within the Isiolo Township. It later turned out the Mwongera was not the legal owner of the land. The complainant had paid her Kshs. 200000 which amount he has refused to refund.	Complainant referred to the Isiolo Police Station for resolution
889.	Geofrey Kirimi CAJ/ISI/M.LAN/ 022/008/18-SG	Ministry of Lands and Physical Planning	Injustice	The complainant alleges that he and his family have been residing on plot No.3980 within the Meru County since time in memorial. When the land was surveyed the same was registered in the name of a third-party unknown to the complainant. The complainant raised the issue with the land Adjudication officer, Meru County but to date the complaint remains unresolved	Initiated an inquiry which is on going
890.	Bernard Mwirichia CAJ/ISI/M.LAN/	Ministry of Lands and Physical	Denial of Service	The complainant allges that he has been living in an unsurveyed parcel of land at the Mumui area within the Meru County. In 2014 when the land in the area	Initiated an inquiry which is on going

	022/009/18-SG	Planning		was been surveyed the Adjudication officer refused to approve the surveying of the land for unknown reason. The complainant wants his land to be surveyed	
891.	Mohamed Rashid CAJ/ISI/POL/015 /019/18-SG	National Police Service	harrassment	The complainant alleges that his parents are the plaintiffs in Isiolo ELC No.23 of 2018 regarding a parcel of land. The complainant states that the Police have repeatedly interrogated him regarding the said parcel of land. He feels that the police are harassing him since he is not the owner of the land	File closed. Complaiant advised the complainant to co-operate with the police until they complete their investigations
892.	Halima Kanu & another CAJ/ISI/DPP/027 /003/18-SG	Director of Public Prosecutions	Delay	The complainants allege that they are the complainant in Isiolo Criminal case No209 of 2016. The hearing is yet to start since the plea taking in june 2016 and every time the matter comes to court the same is adjourned.	Initiated an inquiry which is on going
893.	Abdi Noor Umar CAJ/ISI/CG/ISIO LO/049/030/18-SG	County Government of siolo.	Abuse of Power	The complainant alleges that he is the plaintiff in Meru ELC no. 51 of 2013 between himself and a third party. The isiolo Government has applied to be enjoined in the proceedings and the complaiant is opposed to the county's enjoinment.	File closed. Complainant advised to oppose the application in court
894.	Suleiman Olo Fulamo CAJ/ISI/POL/015 /020/18-SG	National Police Service Commission	Inaction	The complainant alleges that he was assaulted by a person well known to him. He reported the matter at the Isiolo Police Staion vide OB No. 48/10/1/2017 but the police are yet to take action.	Initiated an inquiry which is on going
895.	Bernard Maingi Mweta	Meru North Land	Ineptitude	The complainant alleges that he went to the Meru North Land Registry to get a geen Card for his parcel	Initiated an inquiry which is still on

	CAJ/ISI/M.LAN/022/011/18-SG	Registry		of land. The Staff were rude and abusive and did not assist him	going
896.	Abdikadir Happi CAJ/ISI/CG/ISIOLO/049/035/18-SG	County Government of Isiolo	Unfair treatment	The complainant alleges that he was allotted plot No. CD565 situate at Chechelesi within the Isiolo County in 2011. A third party laid claim on the lnd without any documentation. The isiolo County Government has said that the land belongs to the third party who has no any documents to prove ownership	Initiated an inquiry which is on going
897.	Habiba Balla CAJ/ISI/M.IGC/062/006/18-SG	Chief of Tullo Roba Location, Isiolo County	Abuse of Office	The complainant alleges that she the registered owner of Plot Nos. CHECHELESI A, B AND C. The chief of Chechelesi Location, Isiolo Couty, has allotted the plots to third parties. He has asked the complainant to vacate the land	Initiated an inquiry which is on going
898.	Elijah Kiecha CAJ/ISI/JUD/001/014/18-SG	Judiciary	Delay	The complainant alleges that he deposited Kshs. 5000 as cash bail in Maua criminal case No. 4081 of 2015. The case was long concluded in September 2016 but he is yet to get a refund for his case bail notwithstanding repeated requests.	Initiated an inquiry which is on going
899.	Nicolasd Mwirigi Kithinji CAJ/ISI/M.JUS/026/002/18-SG	Advocates Complaint Commission	Delay	The complainant alleges that he reported a case of professional misconduct against M/S G.G. Mugambi advocate in June 2015. This is after the said advocate failed to account for funds he received on behalf of the complainant. His complaian has not been solved	Initiated an inquiry which is on going
900.	Molu Jarso Gindicha CAJ/ISI/M.EDU/	Commission on University Education	Delay	The complainant alleges that he was a student at the defunct Inoorero University. Whilein the course of his studies, Inoorero University was acquired by	Initiated an inquiry which is on going

	013/006/18-SG			Mount Kenya University. He had paid the school fees for the whole year but the same was not remitted to Mt. Kenya University. He was forced to pay the school fees again at Mt. Kenya University. He has sought refund through the Commission on University Education to no avail.	
901.	Limlim Apua CAJ/ISI/POL/015 /022/18-SG	The National Service	Inaction	The complainant alleges that he inherited a parcel of unsurveyed land situate at Bula Pesa Area, Isiolo County from his deceased mother. His uncle without any colour of justification has sold off the land to a third party. The third party has now ordered him to vacate the land	Initiated an inquiry which is on going
902.	Benson Gitonga Julius CAJ/ISI/M.IGC/ 062/007/18-SG	Assistant Chief, Maisha Bora Sub-Location	Injustice	The complainant alleges that he owns an unsurveyed parcel of land at Maisha bora sub-Location-Isiolo County which has been trespassed by a third party and the assistant Chief Maisha Bora Sub-Location.	Initiated an inquiry which is on going
903.	James Muriithi CAJ/ISI/PE/040/ 036/18-SG	Private entity	Breach of agreement	The complainant alleges that he gave his car to one Josephine Eregae Kirion, an executive Committee member, Isiolo County to use. The car was involved in an accident and got damaged. Ms. Kirion has refused to repair the car	Complainant advised to seek the services of an advocate. File closed
904.	Mohamed Osman Omar CAJ/ISI/FIN/000/ 001/18-SG	Pensions Department	Delay	The complainant alleges that his wife who was a teacher died in 2012. The Teachers Service Commission processed her gruity dues and forwarded the same to the pensions department which is yet to release the same to beneficiaries of the estate	Initiated an inquiry which is on going

905.	Hussein Jillo Haro CAJ/ISI/CG/ISIOLO/049/036/18-SG	County Government of Isiolo	Injustice	The complainant alleges that he was employee of the ounty Government of isiolo and that he was interdicted from his job following a criminal case. He was later Acquited and reinstated but has not been assigned a working station.	Initiated an inquiry which is on going
906.	Halake Quraru CAJ/ISI/CG/ISIOLO/049/032/18-SG	County Government of Isiolo	Delay	The complainant alleges that his plot No. 8 Kambi odha within the Isiolo county had been encroached by a third party who has refused to vacate.	Initiated an inquiry which is on going
907.	Arii Juma Lochono CAJ/ISI/CG/ISIOLO/049/031/18-SG	County Government of Isiolo	Delay	The complainant alleges that he is the owner of Plot nos. 1-11 Chechelesi within the isiolo County. He requested the county surveyor to put the beacons demarcating his boundary and paid the requisite fee in February 2018, to date no action has been taken.	Initiated an inquiry which is on going
908.	Dan Waknateli Fwambah CAJ/JUD/001/1997/17	Public Trustee	Delay	A complaint alleging that the office of the Public Trustee failed to release money belonging to his late father	Requested for particulars from the complainant
909.	Dan Waknateli Fwambah CAJ/JUD/001/1997/2017	Public Trustee	Delay	A complaint alleging that the office of the Public Trustee failed to release money belonging to his late father.	Requested for particulars from the complainant
910.	Jephetor Nyabochoa Oncwhari CAJ/JUD/001/1977/17	Judiciary	Outside Mandate	The complainant alleged that he was aggrieved by the ruling of the Court of Appeal at Nairobi in Civil Application No. 75 of 2017 staying the ruling and orders issued by the High Court in Nakuru Environment and Land Court Case No.268 of 2013.	File closed.

911.	David Ndirangu Mwangi CAJ/M.EDU/013 /1380/17	Laikipia University	Unfairness	A Complaint alleging that Laikipia University failed to respond to the complainant's appeal after he was unfairly terminated from service on 11th April 2017	Inquiry ongoing
912.	Joseph Kimori Menger HUD/NYERI/M.L AB/017/77/17	Ministry of East Africa Community (EAC), Labour & Social Protection	Manifest Injustice	A complaint alleging that the Nyeri County Labour officer failed to investigate a complaint lodged by the complainant against their employer Eldy Security Company since August 2017	Inquiry ongoing
913.	Umplosh Company Limited CAJ/CG/NYERI/ 065/17	County Government Nyeri	Maladminist ration	A complaint alleging that County Government of Nyeri failed to correct their records to the effect that the Nyeri Municipality Block3/99 is registered under UNMPLOSH Company Limited.	Acknowledged the complaint since it was addressed to the correct office.
914.	Beatrice Wairimu Njaramba HUD/NYER/M.E DU/013/158/17	Dedan Kimathi University of Technolody	Manifest Injustice	A complaint alleging that Dedan Kimathi University of Science & Technology failed to pay the complainant her dues of Ksh 280,000 for services she rendered to the university.	Requested for particulars from the complainant
915.	Eunice Njeri Nguyo CAJ/CG/MURA NGA/116/15/17	county Government of Muarng'a	Unresponsiv e Official Conduct	A complaint alleging that the erstwhile Muranga County Council failed to resolve a dispute between the complainant and Michael Muriithi Maina encroached on her Plot Ikumbi Loc 2/720/24.	Referred to the National Land Commission.
916.	Antony Kabuya Mwngi HUD/NYERI/M.E	Teachers Service Commission	Maladminist ration	A complaint alleging that the Head Teacher of Gichiche Primary School asked for money illegally from parents without subjecting the same for	Matter referred to the Ministry of Education

	DU/013/159/17			auditing.	
917.	Magal Ali Ibrahim CAJ/JUD/001/2005/18	Judiciary	Delay	A complaint alleging that the judiciary delayed in hearing and determination of Garissa Resident Magistrate Criminal Case No. 511/40 of 2015	Matter referred to Judiciary Ombudsman. File closed
918.	David Parker CAJ/PE/040/2015/18	Privtae Entity	Outside Mandate	A complaint alleging that Standard Chartered Bank failed to transfer funds to the complainant's account in Australia.	File closed. Outside mandate
919.	Rebecca Nduta Mwaniki CAJ/PE/040/2018/18	Private Entity	Outside Mandate	A complaint alleging that Rachel Njoki invaded the complainants plot No.2251 savana-Embakasi and demolished all the properties.	File closed
920.	Ogwoka Ndege & Company Advocates CAJ/POL/015/3343/18	National police service		A complaint alleging that Police officers attached to Kilimani Police Station harassed Dr. Shem Grant Agyei and his employees at his business premises located on Lenana Road.	Matter referred to Independent Police Oversight Authority. File closed.
921.	The Concerned Public Citizens Voters & Kenyans CAJ/PO/047/260/18	Hon Didymus Wekesa Barasa		A complaint alleging that Hon Didymus Wekesa Barasa Mutua is not fit to hold public office as the MP of Kimilili Constituency.	File closed
922.	John Njuguna Njenga CAJ/KARI/014/290/18	Kenya Agricultural research Institute	Unfairness	A complaint alleging that Kenya Agricultural Research Institute failed to reinstate the complainant according to the recommendations made by the Ministry of Labour to the position of senior Laboratory Technologist	Inquiry ongoing

923.	Belia Marigu Mariko HUD/EMB/JUD/001/156/18	Judiciary	Unresponsive Official Conduct	A complaint alleging that the Judiciary has failed to refund the complainant Kshs. 6000 paid for services of an appointed surveyor following a court order in Embu in succession No. 54/2001	Inquiry ongoing
924.	Otieno Joseph Odhiambo CAJ/PE/040/2016/18	Private Entity	Outside Mandate	A complaint alleging that Taraji Sacco Failed to refund the Complainant's shares amounting Ksh 123,000.	File closed. Outside mandate
925.	Nzioka & Company Advocates CAJ/JUD/001/2004/2018	Judiciary	Unresponsive Official Conduct	A complaint alleging that Deputy Registrar Commercial Division of High court in Nairobi failed to act on the complainant request for the court file in HCCC No. 32 of 2007.	Matter referred to Judiciary Ombudsperson
926.	Samuel Ndegwa Wangui CAJ/M.EDU/013/1473/18	Ministry of Education	Unfairness	The Complainant alleged that his mother Mary Wangui Ndegwa was unfairly dismissed from employment as a cateress at Kirangari High School Kabete.	Complainant requested for supporting Documents
927.	Gachehe Wachege HUD/GPO/017/79/18	Ministry of Labour	Abuse of Power	The complainant alleged that an officer serving at the department of Inua Jamii Cash transfer programme under the Ministry of Labour threatened to deregister the complaint after he claimed for his arrears for the period 2015-2016.	Inquiry ongoing
928.	Carlos Cheluget CAJ/PE/040/2032/18	Private Entity	Outside Mandate	The complaint alleging that Eric Matara maliciously published a report in the Daily Nation Newspaper on Wednesday 14th February 2018.	File closed. Outside mandate
929.	Simon Sila	Judiciary.	Unresponsiv	The complainant alleged that that Rev. Raphael	File closed.

	Wambua CAJ/JUD/001/2014/18		e Official Conduct	Nzuki Kituva ignored a court order that was issued by Mutomo Law Court in Civil Suit No.97 of 2016. Kituva.	
930.	Gloden Electrical & Hardware CAJ/M.PWOR/007/57/18	National Construction Authority	Unresponsive Official Conduct	The complainant alleged that the National Construction Authority had failed to respond to his request for a refund following an over payment for their certificate renewal for the year 2018.	Inquiry ongoing
931.	Elvis Buko Obed CAJ/POL/015/3359/18	National Police Service	Unfairness	The complainant alleged that he had been unfairly dismissed by the National Police following ordely room proceedings held at DC's Office Kakamega	File closed
932.	Roseline Alivitsa Asena CAJ/M.EDU/013/707/14	Ministry of Education, Science and Technology			File closed.
933.	Bridge International Academies CAJ/KENHA/006/106/18	Kenya National Highways Authority	Maladministraion	The complainant alleged that Kenya Urban Roads Authority expanded a road and encroached onto their Land Parcel No. Majoge/Bombaba/618	Complaiant requested to supply the commission with further particulars.
934.	Anonymous CAJ/PRIS/002/119/18	Prisons Department	Abuse of Power	The complainant alleged that Prison officers had threatened him with dire consequences for informing NEMA officers about the illegal logging activities at Maranjau Prison Muranga.	Complaiant requested to supply the commission with further particulars
935.	Catherine Nyagikonyo Mbugua	Private Entity	Outside Mandate	The complainant alleged that Taifa Leo News paper Published a defamatory story regarding him on its Sunday edition of 8th January 2012.	File Closed

THE COMMISSION ON ADMINISTRATIVE JUSTICE

"Hata mnyonge ana haki"

	CAJ/PE/040/2043/18				
936.	Joan Emma Advocates For TSC Pensioners CAJ/ PEN/000/772/18	Department of Pension	Delay	The complainant alleged that the Pensions Department failed to process the Complainants pension since 2017.	Commission requested for Complainant's claim supporting details.
937.	Mercy Nyambura Nderu CAJ/M.DEF/037/242/18	Ministry of Defence	Access to Information	The Complainant alleged that the Ministry of Defence failed to provide information held regarding the shortlisting of clerical Officers 11 job Group F.	File closed
938.	Betty Wanjiru CAJ/PO/047/266/2018	Public Officer	Unresponsive Official Conduct	The Complainant alleged that Lawrence Kanapiuw- a public officer serving at Kenya High Commissioner at Australia failed to renew the complainant's passport since she refused to removed to a nose ring for the passport photo	File Closed
939.	Eldo-Rotsa Construction CAJ/CG/KAKAMEGA/53/14/18	County Government of Eldoret	Delay	The complainant alleged that Kakamega County Government Failed to pay the Complainant Ksh 9,345,168 after he constructed Ileho Health Centre.	Complainant requestedto supply further details to the commission.
940.	Betty Wanjiru CAJ/PO/047/266/2017	Public Officer	Administrative Injustice	The Complainant alleged that Lawrence Kanapiuw- a public officer serving at Kenya High Commissioner at Australia failed to renew the complainant's passport since she refused to removed to a nose ring for the passport photo.	File closed.
941.	SMS ADVOCATES	Private Entity	Outside Mandate	The complainant alleged that the National Land Accord Movement Kenya unfairly accused Hon.	File closed.

953.	G. O. Obudho Advocates for Chepkoimet Komen & Another CAJ/NLC/022/1767/18	National Land Commission	Manifest Injustice	The complaiant alleged that the National Land Commission had failed to compensate him for his land compulsorily acquired for by the Ministry of Health for the construction of Kapkomoi Dispensary.	Acknowledgment letter
954.	Anonymous (Samuel Waiganjo & Others) CAJ/M.TRA/004/373/18	Ministry of Transport Infrastracture, Housing and Urban developme nt	Discriminati on	A complainant alleged that China Roads and Bridges Corporation was discriminating the kenya employees.	File closed as matter is outside mandate.
955.	Nany Wanjiru CAJ/ROP/003/324/18	Registrar of Persons	Inaction	The complainant alleged that the Office of the Registrar of persons at Kiambu failed to issue the family of the late Jahnson Njoroge Kahura with a death certificate.	File closed
956.	MAKUNZA WATUTA CAJ/PE/040/2075/2018	Private Entity	Outside Mandate	The complainant alleged that Police Officers are interfering with the prosecution of a criminal matter that is currently pending before principle Magitsrte in Kitui Being PM Cr. No. 956 of 2017.	File closed
957.	Margret Otieno Ongaro CAJ/PE/040/2079/2018	Private Entity	Outside Mandate	The Complainant alleged that her brother In-law received Ksh 191,444 on behalf of the beneficiaries of her husband's estate purporting to be the next of Kin.	Closure Memo
958.	WK Advocates for Alice Wanjiru	National Police	Abuse of Power	The Complainant alleged that CID officers were harassing and intimidating his client.	File closed.

	Muchiri CAJ / POL/015/3408/2018	Service			
959.	Alex Gitonga CAJ/PE/040/2077/18	Private Entity	Outside Mandate	The Complainant alleged that the Methodist Church of Kenya encroched on the complainant parcel of land at Murang'a.	File closed. Outside Mandate.
960.	James Maina Murimi CAJ/IRA/000/777/18	Insurance Regulatory Authority	Outside Mandate	The complainant alleged that that Xplico Insurance Company Limited issued him with a bouncing cheque worth Ksh 95,000.	Complainant referred to the Insurance Authority for resolution
961.	Elizabeth Nduku CAJ/PE/040/2078/18	Private Entity	Outside Mandate	The complaiant alleged that the Times News Services Limited issued the complainant's advocates with 13 cheques which were dishonoured.	File closed. Matter outside mandate
962.	Francis James Nduati CAJ/CG/NYANDARUA/101/9/18	County Government of Nyandarua	Manifest Injustice	The Complaiant alleged that the County Government of Nyandarua allocated No. 4 olkalao Township Block 2 to John Wangondu Maina.	File closed
963.	Elias Owino CAJ/M.EDU/013/1535/18	University Of Nairobi	Maladministration	The complainant alleged incidents of abuse of office, sexual harassment and corrupt activities at the Univeristy of nairobi's Kisumu Campus.	referred to University of Nairobi for resolution
964.	Saraphine Wanjiku CAJ/DCI/015/3411/18	Directorate of Criminal Invetsigations	Inaction	The complainant alleged that the Directorate of Criminal Investigations failed to investigate a matter that was reported vide OB No. 26/3/5/2017.	Inquiry ongoing

965.	Edwin Livugu CAJ/M.EDU/013/1536/18	Ministry of Education, Science and Technology	Maladministration	The complainant alleged that the pupils enrolled at Capeview Junior Elite Primary school in Kayole are locked in the school without teaching the whole day.	The Complaiant was referred to the Ministry of Education
966.	Titus Nzuki Nzioki CAJ/TSC/013/1411/17	Teachers Service Commission	Administrative Injustice	The complainant alleged that the Teachers Service Commission unlawfully surcharged him before his appeal was heard and determined.	Inquiry ongoing
967.	Juina Namarone Onamu CAJ/M.LAN/022/1777/18	Ministry of Lands and Physical planning	Inaction	The complainant alleged that the Kisumu County Land Registrar had failed to issue him with copy of the title of his Land Parcel LR. No.1898/104.	Inquiry ongoing
968.	Mathew M. Kinyanjui HUD/GPO/CGKIAMBU/072/6/18	County Government of Kiambu	Delay	The complainant alleged that the County Government of Kiambu failed to pay him his transfer allowance after he was transferred to the Municipaol Council of Limuru.	Inquiry ongoing
969.	Peter Kariuki Njogu HUD/GPO/M.IGC/062/187/18	Ministry of Interior and Co-ordination of National Government	Unresponsive Official Conduct	The complainant alleged that the Department of Civil Registration failed to supply him with his son's birth certificate.	Inquiry ongoing
970.	Elijah Muhoya CAJ/SPORTS/031/66/18	Ministry of Sports and Heritage	Administrative Injustice	The complainant alleged that Sports Kenya failed to reimburse him a sum of he is an employee of Sport Kenya and that his employer had failed to reimbus him a sum of Ksh 668,000 which he inccureed as medical expenses for his wife since the staff medical cover had been suspended.	Inquiry ongoing

971.	Frank Esevwe HUD/GPO/UON / 013/172/18	University Of Nairobi	Inaction	The complainant alleged that the University of Nairobi had failed to reimburse him Ksh 126,600 which he incuured as medical expenses at Chiromo Lane Medical Centre.	Inquiry ongoing
972.	Joseph Kimori Menger HUD/NYERI/M.LAB/017/77/17	Ministry of East Africa Community (EAC), Labour & Social Protection	Manifest Injustice	A complaint alleging that the Nyeri County Labour officer failed to investigate a complaint lodged by the complainant against their employer Eldy Security Company since August 2017	Inquiry ongoing
973.	Umplosh Company Limited CAJ/CG/NYERI/065/17	County Government Nyeri	Maladministration	A complaint alleging that County Government of Nyeri failed to correct their records to the effect that the Nyeri Municipality Block3/99 is registered under UNMPLOSH Company Limited.	Acknowledged the complaint since it was addressed to the correct office.
974.	Maosa & Co. Advocates for Pondeni Farmers Co-op Society CAJ/M.LAN/022/1716/17	Ministry of lands & Physical Planning	Manifest Injustice	A complaint alleging that officers from the ministry of lands illegally re-surveyed pondeni farmers' co-operative Society Limited Land known as LR. No.8887 Measuring 1,079 acres with the aim of selling the same.	Acknowledged the complaint since it was addressed to the correct office.