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By the Leader of the Majority Party, Hon Aden Duale on Tuesday 26.4.2016

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THE COMMISSION ON ADMINISTRATIVE JUSTICE

The Office of the Ombudsman

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BI-ANNUAL REPORT FOR THE PERIOD JULY– DECEMBER 2015

CAJ/DOC NO. 34/2016

PREAMBLE

The Commission on Administrative Justice (Office of The Ombudsman) is a Constitutional Commission established under Article 59 (4) and Chapter Fifteen of the Constitution, and the Commission on Administrative Justice Act, 2011. The Commission is mandated to;

a) investigate any conduct in state affairs, or any act or omission in public administration by any State organ, State or public officer in National and County Governments that is alleged or suspected to be prejudicial or improper or is likely to result in any impropriety or prejudice;

b) investigate complaints of abuse of power, unfair treatment, manifest injustice or unlawful, oppressive, unfair or unresponsive official conduct within the public sector;

c) report to the National Assembly bi-annually on the complaints investigated under paragraphs (a) and (b), and the remedial action taken thereon;

d) inquire into allegations of maladministration, delay, administrative injustice, discourtesy, incompetence, misbehaviour, inefficiency or ineptitude within the public service;

e) facilitate the setting up of, and build complaint handling capacity in, the sectors of public service, public offices and state organs;

f) work with different public institutions to promote alternative dispute resolution methods in the resolution of complaints relating to public administration;

g) recommend compensation or other appropriate remedies against persons or bodies to which this Act applies;

h) provide advisory opinions or proposals on improvement of public administration, including review of legislation, codes of conduct, processes and procedures;

i) publish periodic reports on the status of administrative justice in Kenya;

j) promote public awareness of policies and administrative procedures on matters relating to administrative justice;

k) take appropriate steps in conjunction with other State organs and Commissions responsible for the protection and promotion of human rights to facilitate promotion and protection of the fundamental rights and freedoms of the individual in public administration;

l) work with the Kenya National Commission on Human Rights to ensure efficiency, effectiveness and complementarity in their activities and to establish mechanisms for referrals and collaboration; and

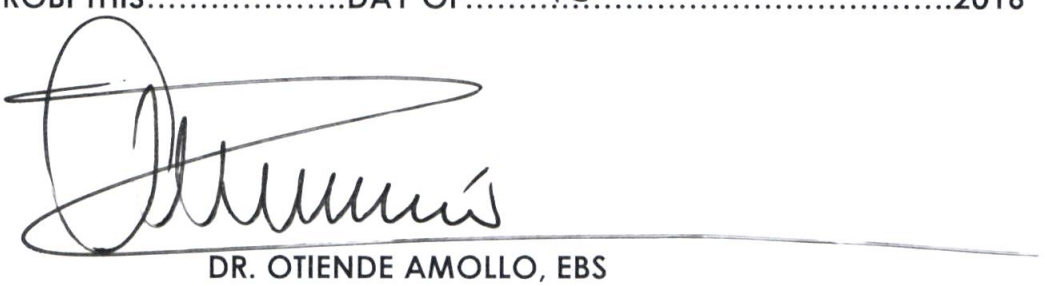
m) perform such other functions as may be prescribed by the Constitution and any other written law.

The Commission on Administrative Justice is required under Section 8 (c) of the Act to report to the National Assembly bi-annually on the complaints investigated and the remedial action taken thereon. It is pursuant to this statutory requirement that the Commission has compiled this report.

For the avoidance of doubt, this report is not an Annual Report that is required under Article 254 of the Constitution as read together with Section 53(1) of the Act, but a statutory one limiting itself to the complaints investigated and the remedial action taken. The financial statements, activities and recommendations of the commission on legal and administrative measures to address specific concerns shall be contained in the Annual Report.

This bi-annual report covers the period between the 1st of July and 31st December 2015

DATED AT NAIROBI THIS 21ST **DAY OF** APRIL **2016**



DR. OTIENDE AMOLLO, EBS

CHAIRPERSON OF THE COMMISSION

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
15.	Odiya and Associates for Peter O. Mogaka CAJ/CG/NAIROBI/060/103/15-CW	County Government of Nairobi	Maladministration	A complaint was lodged to the Transition Authority and copies to CAJ alleging that the Interim Clerk seconded to the Nairobi County Assembly by the Transition Authority had exceeded the transitory period and thus his tenure was in violation Section 13(1) of the County Government Act.	Complainant advised to follow up the same with Transitional Authority for resolution.
16.	Simeon Matinde Ngoko CAJ/M.IGC/062/373/15-CW	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint was lodged alleging that brought the Chief Bugembe Location, Kuria West Sub-county in Migori County had failed to resolve a land dispute lodged with the office on 15th August 2009 and further was frustrating any efforts towards its resolution thus making it a perennial conflict.	An inquiry into the matter was done which is ongoing.
17.	Concerned Parents CAJ/M.EDU/013/988/15-CW	Ministry of Education, Science and Technology	Corruption	The complainant lodged a complaint alleging that the head-teachers of public primary schools in Njoro Division in Nakuru County were misusing funds allocated to schools for free primary school education.	The complaint was referred to the Ministry of Education, Science and Technology for resolution.
18.	Wilson Ngara CAJ/GOK/048/8/15-CW	Government of Kenya	Outside mandate	A complaint alleging that the Government should pay ten percent tithe to churches so as to stop the ongoing killings that are happening in the country.	The complainant was advised on CAJ's mandate and that his complaint lacked merits.
19.	Thuku Wonuthu CAJ/PE/040/1058/15-CW	Private Entity	Professional Misconduct	A complaint was lodged alleging that a Judgment in Nairobi High Court Civil Appeal NO.378/2005was entered in favour of the complainant and that the judgment amount was deposited into the complainant advocate's account but only a part of it was paid out by the advocates.	The complaint was referred to the Advocates Complaints Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
10.	Joseph K. Tanui CAJ/M.IGC/062/369/15-CW	Ministry of Interior and Coordination of National Government	Manifest Injustice	A complaint was lodged to the County Commissioner Uasin Gishu County alleging that the Deputy County Commissioner Turbo Sub-county had failed to resolve a community land dispute and the said complaint was copied to us.	An inquiry into the complaint was done which is ongoing.
11.	Daniel Moha CAJ/M.PLAN/008/147/15-CW	Ministry of Devolution and Planning	Unresponsive Official Conduct	A complaint alleging that on March 2015 he applied for a replacement of his Identity Card at Huduma Centre located at General Post Office in Nairobi County but since then, his Identity Card has never been processed despite numerous visits to the said center.	An inquiry into the complaint was done which is ongoing.
12.	John Omari Mose CAJ/M.LAB/017/543/15-CW	Ministry of Labour & East Africa Affiars	Delay	A complaint was lodged alleging that the Nairobi County Labour Office had delayed in resolving a complaint lodged with that office by the complainant against Tandoor Patio Restaurant, the complainant' employer who had terminated his employment services unfairly.	An inquiry into the matter was initiated by the Commission which is ongoing.
13.	National Housing Corporation Lang'ata Court Residents CAJ/PE/040/1016/15-CW	Kenya National Highway Authority (KeNHA)	Inaction	A complaint was lodged alleging that the contractor of the Southern Bypass in Nairobi County, the China Road and Bridge Corporation (CRBC) had destroyed the perimeter wall of the estate of NHC Lang'ata that houses more than 3400 residents and as such making their residential area uninhabitable.	An inquiry into the matter was initiated by the Commission which is ongoing.
14.	Joram Kanyua Kago CAJ/CG/NAIROBI/060/104/15-CW	County Government of Nairobi	Inefficiency	A complaint alleging that most roads within Nairobi County were in poor conditions leading to traffic jams within the city. The complaint further alleged that property rates doubled with effect from January 2014 without any consultations with the property owners.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
6.	Benson Kulavi CAJ/PE/040/1015/15-CW	Private Entity	Unfair Labour Practices	A complaint was lodged alleging that many employees were being paid below the minimum wage in many private companies in the country.	The complaint was referred to the Ministry of Labour and East Africa Affairs for resolution.
7.	Dorothy Odhiambo CAJ/UON/013/9567/15-CW	University of Nairobi	Manifest Injustice	The complainant lodged a complaint alleging that she enrolled for an undergraduate course in Political Science and Public Administration at the University of Nairobi vide registration no. CO1M3/20312/2008 in 2008 and that she was scheduled to graduate in October 2012 but that didn't happen because off missing result marks. She alleged that the University had failed to resolve the issue for a period excess of three years.	An inquiry into the matter was initiated by the Commission and the matter was successfully resolved.
8.	Peter Karanja CAJ/NCPWD/018/70/15-CW	National Council for Persons with Disabilities	Corruption	A complaint lodged with Ethics and Anti-Corruption Commission vide a letter dated 9th July 2015 was copied to CAJ alleging corrupt activities within the National Council for Persons with Disabilities.	The complainant was advised to make a follow up with the Ethics and Anti-Corruption Commission for resolution.
9.	John Wainaina Kinyara CAJ/JUD/001/1421/15-CW	Judiciary	Delay	A complaint was lodged alleging that the complainant filed summons for substitution of a deceased administrator in Nairobi High Court Succession Cause No. 1610 of 2000 In the Matter of the Estate of Peter Njenga Kinyara in January 2013 but the matter has never been heard and further that the court file was missing.	The complaint was referred to the Judiciary Ombudsperson for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1.	COTU CAJ/JUD/001/1420/15-CW	Judiciary	Abuse of Power	A Complainant was lodged with the Chief Justice's office and copied to CAJ alleging abuse of power by Justice Alfred Mabeya in Nairobi High Court Civil Case No. 60 of 2015 Francis Atwoli &others V Hon. Kazungu Kambi & others.	The Complainant advised that the same had been lodged with the right office.
2.	Hannah Nyambura Wanjiku CAJ/M.IMM/003/220/15-CW	National Registration Bureau	Maladministration	A complaint was lodged alleging that the complainant daughter's Birth Certificate No. E 0832/7 had an error of the complainant's name but an application for review lodged by the complainant with the National Registration Bureau had been declined.	An inquiry into the matter was initiated by the Commission which is ongoing.
3.	Joseph Nganga Wanyoike CAJ/M.F.AFF/011/43/15-CW	Ministry of Foreign Affairs	Inaction	A complaint alleging that his daughter who was working at Saudi Arabia as a domestic worker was being mistreated. He sought the assistance of the Commission to have his daughter brought safely back to Kenya.	The complaint was referred to the Ministry of Foreign Affairs for resolution.
4.	Ali Abdi Mwangi and Joseph Karuru CAJ/N.S.S.F/017/544/15-CW	National Social Security Fund	Delay	The Complainants who were employees of Mbo-i-Kamiti Company Limited lodged a complaint alleging that and that their employer had deposited their NSSF contributions with NSSF after being ordered to do so by the court but the same was not being reflected in their NSSF statements.	An inquiry into the matter was initiated by the Commission which is ongoing.
5.	Vincent Muema and Others CAJ/M.EDU/013/957/15-CW	Ministry of Education, Science and Technology	Maladministration	A complaint was lodged alleging that Kwambalu Primary School in Kangundo Sub-county, Machakos County was charging fees and levies contrary to the directives by the Ministry of Education, Science and Technology and that the pupils who opposed such levies were suspended from school.	An inquiry into the matter was initiated by the Commission which is ongoing.

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20.	Hilary Orina CAJ/M.IMM/003/226/15-CW	National Registration Bureau	Delay	A complaint was lodged alleging that the Masimba sub-County National Registration Bureau's office had delayed in releasing a national Identity Card of Pauline Gesare since April 2015 despite the same having been processed and sent to the said office.	An inquiry was done whereof the matter was resolved successfully by the National Identity Card being released to Pauline Gesare.
21.	Martin Wesonga Munyasia CAJ/PEN/000/634/15-CW	Pensions Department	Unresponsive official conduct	A complaint alleging that the complainant, who had retired from National Security Intelligence Service in March 2007, was paid a lump sum of Kshs. 560,000 as pension from treasury but was never paid his superannuation pension amounts from NSIS.	An inquiry was commenced by the Commission which is ongoing.
22.	Concerned Staff CAJ/M.EDU/013/959/15-CW	Ministry of Education, Science and Technology	Abuse of Power	A complaint was lodged alleging that the Egerton University Council chairman Dr. Olubayo was constantly disregarding appointments made by the council.	A request was made to the complainant to supply the Commission with further and better particulars of the complaint.
23.	Anonymous CAJ/PRI/002/92/15-CW	Probation & Aftercare Services (prisons)	Corruption	The complainant brought the matter to our attention vide a letter dated 2nd July 2015 addressed to the Principal Secretary, State Department for coordination of the National Government and copied to us alleging rampant corruption in the Directorate of Probation and After Care Services.	The complainant was referred to the Ethics and Anti-Corruption Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
24.	Evans Anekha Ashikube CAJ/PE/040/1060/15-CW	Private Entity	Professional Misconduct	A complaint was lodged alleging that the complainant had engaged the services of John Kibunja & CO Advocates to represent him in a civil matter but the said Law Firm relocated to Isinya Town in Kajiado County and further refused to represent him in the court case	The complaint was referred to the Advocates Complaints Commission for resolution.
25.	Muema Kimeu Musau CAJ/POL/015/2616/15-CW	National Police Service	Manifest Injustice	The complainant lodged a complaint alleging that he was wrongfully dismissed from service after he was charged of a criminal offence even after he was acquitted by the criminal court.	The complaint was referred to the National Police Service Commission for resolution.
26.	Bernard Ogoti Momanyi CAJ/PE/040/1061/15-CW	Private Entity	Civil Dispute	The complainant lodged a complaint alleging that he was employed by Babs Security as a security guard but he was never paid his monthly salary for the period worked.	The complaint was referred to the Nairobi County Labour Office for Resolution.
27.	Thomas Nyamote Nyangaresi CAJ/CDF/008/150/15-CW	Constituency Development Fund Board	Corruption	A complaint was lodged alleging that there was rampant misappropriation of the Constituency Development funds allocated to Bonchari Constituency in Kisii County.	The complaint was referred to Ethics and Anti-Corruption Commission for resolution.
28.	Kiptiness & Odhiambo Associates for Jared Otieno Olango CAJ/M.IMM/003/227/15-CW	Ministry of Interior and Coordination of National Government	Fraud	A complaint lodged with the Director Civil Registration and copied to the Commission alleged that the directorate of Civil Registration had delayed in confirming the authenticity of a Birth Certificates that were before the court in Nairobi Chief Magistrates Court Children's case no 580 of 2015.	The complainant advised to follow-up with the Director Civil Registration for resolution.

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29.	Dickson Mukhwana CAJ/DPP/027/107/15-CW	Director of Public Prosecutions Office	Delay	A complainant addressed to the Director of Public Prosecutions and copied to the Commissioned alleged that the Director of Public Prosecutions' office at Bungoma County had mishandled a file being Bungoma Chief Magistrates Court Criminal Case No.86 of 2014 - Republic v Carolyne Angote & Others.	The Commission acknowledged receipt of the complaint and advised the complainant to make a follow up with the Director of Public Prosecutions office for resolution.
30.	Joseph Melly Ngeny CAJ/POL/015/2618/15-CW	National Police Service	Unfair Conduct	A complaint alleging that the complainant had lodged a complaint against the Eldoret Police Station with the Independent Police Oversight Authority 12th August 2014 but he was yet to receive any substantive response from that office.	An inquiry into the matter was initiated by the Commission which is ongoing.
31.	Bill of Human Rights for Richard Omondi CAJ/TSC/013/994/15-CW	Teachers Service Commission	Maladministration	A complaint alleging that the complainant was abused by C. O Anyuor, an employee of Teachers Service Commission on 25th June 2015.	The complainant was advised to lodge a complaint with the National Police Service for investigation.
32.	Joyce Muthethya Kimanthi CAJ/PE/040/1063/15-CW	Judiciary	Abuse of power	A complaint alleging that a magistrate handling Nairobi Chief Magistrates Court Civil Case No. 48 of 2015 was biased and overlooked crucial evidence in that particular matter.	The complainant was advised to file an appeal to the High Court or in the alternative seek for a review of the court's decision.

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33.	E.M. Wachira Advoactes on behalf of John Mutura Njuguna CAJ/POL/015/2619/15-CW	National Police Service	Manifest Injustice	A complaint addressed to Independent Police Oversight Authority and copied to the commission alleged that John Mutura Njuguna was arrested on allegation of possession of counterfeit goods and was subsequently charged in Limuru Law Courts in Criminal case No. 123 of 2013 – Republic vs. John Mutura Njuguna for the said offence but the Investigating Officer had delayed in conducting investigations and as a result causing the case to drag on in court for a long time.	The complainant was advised to request the court to address itself on the complaint as the matter was still pending in court.
34.	Evans Mulanda CAJ/CG/NRB/060/110/15-CW	County Government Of Nairobi	Unresponsive Official Conduct	A complaint alleging that the complainant had written numerous letters through National Legal Aid & Awareness Programme regarding a labour dispute that he had with the County Government of Nairobi and that the said letters were yet to be responded to.	The Complainant was requested to furnish the Commission with copies of the said letters to enable further processing of the complaint.
35.	Stephen Muthia CAJ/PE/040/1062/15-CW	Private Entity	Civil Dispute	A complaint alleging that on 12th December 2014 along Moi Avenue Junction in Nairobi County, the complainant was involved in a traffic accident and that the insurance company for the person who caused the accident had refused to pay for the damages incurred.	The complainant was advised that the matter would best be handled through the court and as such he was referred to Kituo cha Sheria for legal representation.
36.	Peter Kuria Gitahi CAJ/M.IGC/062/399/15-CW	Ministry of Interior and Coordination of National Government	Abuse of Power	a complaint alleging that Snr. Chief Karanja Karura of Nyakio Location, Kinangop Sub County, in Nyandarua County abused his power by interfering with the properties of the Late Gitahi Wanjohi estate to the detriment of the estate's beneficiaries.	An inquiry into the matter was initiated by the Commission which is ongoing.

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37.	Kennedy Kyalo Syanda CAJ/M.TRA/004/209/15-CW	Kenya Urban Roads Authority	Unfair Treatment	A complaint alleging that the complainant was wrongfully dismissed from Kenya urban Roads Authority on or about December 2013 on grounds of unsubstantiated misconduct and without being given an opportunity to defend himself.	The complainant was advised to appeal against the dismissal according to the procedure laid out in the organization`s rules and regulations. The complainant was also advised that compensation for unfair termination is a civil remedy which can only be sought in a civil court and as such he should seek the advice of an advocate on the civil remedies available to him.
38.	Ephantus Mwangi Kangara CAJ/PE/040/1097/15-CW	Private Entity	Civil Dispute	A complaint alleging that the complainant purchased land from Wamuiki Investment Co Ltd but when he went to do a search of that particular Parcel of land at the Lands office, he was informed that the Land was subject to Court proceedings that were still ongoing.	The complainant was advised that the matter was outside the commission's mandate as it revolved around a matter pending in court.
39.	Joseph Makau Musyoko CAJ/M.LAN/022/1262/15-CW	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging that the complainant had a boundary dispute over Plot Matuu/Machakos/1926 which was the subject of Machakos Chief Magistrate`s Court Misc. Civil Appl. No 126 - Joseph Makau Musyoko V Daniel K. Musomba where the Court ordered the District land Registrar and the District Surveyor to visit the said land and reinstate the previous boundaries but	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				the said officers failed to honour the said Court order. It was further alleged that vide letters dated 25th August 2015 and 9th September 2015 the complainant sought the assistance of the Chief Lands Registrar but he wasn't assisted.	
40.	Joe Gossage Onyina CAJ/PEN/000/646/15-CW	Pensions Department	Delay	A complaint alleging that the Pensions Department had delayed in remitting to the complainant the Pension payments for his deceased parents Tom Mboya Owino and Caroline Akinyi Mboya who died in 2010 and 2011 respectively.	An inquiry into the matter was initiated by the Commission which is ongoing.
41.	Emmah Mwia Kiambua CAJ/PE/040/1120/15-CW	Private Entity	Civil Dispute	The complainant alleged that he gave Benjamin Mulwa land title documents for safe keeping when he was a minor but the said person refused to surrender the titles to her when she attained the age of majority.	The complainant was advised that the matter was outside the commission's mandate and as such she was referred to Kituo cha Sheria for legal representation.
42.	Mike Gori Omambia CAJ/PE/040/1117/15-CW	Private Entity	Civil Dispute	The complainant alleged that he gave his land to Koina Onyanya as security for a loan from the said person but Koina had refused to honour the agreement and had assumed title of the said Parcel of land.	The complainant was advised that the matter was outside the commission's mandate and as such she was referred to Kituo cha Sheria for legal representation.

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43.	Mohamed Khadar Dek CAJ/M.IGC/062/402/15-CW	National Registration Bureau	Delay	The complainant alleged that on 7th November 2013 he applied for an Identification Card and was issued with a waiting card Serial No 2352395753 and that he has made several follow ups at the said office but he was yet to receive any substantive assistance from the said office.	An inquiry into the matter was initiated by the Commission which is ongoing.
44.	Hope Asiimweko kafuniza CAJ/PE/040/1118/15	Private Entity	Civil Dispute	The complainant alleged that she is a partner at Providence Pharmaceutical Company Limited and that her business partner had blocked their joint Bank account without consulting her.	Complainant advised to seek independent legal advice on the civil remedies that may be availed to him
45.	Joram Mbuthia CAJ/M.TRA/004/213/15-CW	Ministry of Transport and Infrastructure	Manifest Injustice	The complainant alleged that on 1st October 1974 he was unfairly dismissed from work from the Ministry of Public works as it was then on allegations of insubordination.	An inquiry into the matter was initiated by the Commission which is ongoing.
46.	Victor Munene Mutitu CAJ/CID/015/2663/15	Pensions Department	Delay	The complainant alleged that on 3rd March 2015 when he went to inquire at the Department of Pensions on the status of her deceased mother`s Pension payments, it was discovered that her mother`s pension was being paid to an unknown person's Bank Account. He alleged that investigations were carried out by the Criminal Investigations Department and that the money was recovered and that he was assured by the Pensions Department that the payments would be deposited in his Bank Account by the end of March 2015 but the foregoing notwithstanding, no payments were not made to his Bank Accounts.	An inquiry into the matter was initiated by the Commission which is ongoing.

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47.	Sylvia Asienwa CAJ/AG/001/1482/ 15-CW	Registrar General	Manifest Injustice	A complaint alleging that on 19th June 2015 she applied for registration of her marriage at the Registrar General`s office in Nairobi and paid the required fee for the notice and complied with all the directive within the prescribed period of time but when she went to collect her marriage Certificate, she was informed that her application was time barred.	An inquiry into the matter was initiated by the Commission which is ongoing.
48.	Patrick Ochuodo Ajwang CAJ/JKUAT/013/100 9-CW	Jomo Kenyatta University of Agriculture and Technology	Delay	A complaint alleging that on 6th May 2014, he was employed by Jomo Kenyatta University of Agriculture and Technology on a part time basis in the Department of Civil, Construction and Environmental Engineering during the May-August Semester in the 2014/2015 academic year on a contractual basis. He alleged that That on 10th October 2014 his contract was renewed for the September-December Semester, 2014/2015 academic year and that he complied with all the rules and regulations provided by the University but he still did not receive his Remuneration for the contract period.	An inquiry into the matter was initiated by the Commission which is ongoing.
49.	Modesto Musau Ngene CAJ/CID/015/2664/ 15-CW	Criminal Investigations Department	Delay	A complaint alleging that the Criminal Investigation Department had failed to comply with an arrest warrant issued by a court of law.	The commission requested for further particulars from the complainant.
50.	Victoria Mukonyo Muinde CAJ/JUD/001/1483/ 15-CW	Judiciary	Manifest Injustice	The complainant alleged that she was not satisfied with the judgment that was entered by the judiciary in a matter which she was party to being Mavoko RMCC No 46 of 2013 – Victoria M. Muinde vs. Joseph Mutua Maingi.	The complainant was advised to file an appeal or apply for a review of the court's decision.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
51.	Nancy Kahoya Amadiva CAJ/JUD/001/1484/15-CW	Judiciary	Maladministration	A complainant alleging that the file to Nairobi High Court Civil Appeal No 133 of 2006 was missing at the registry in Nairobi.	The complaint was referred to the Judiciary Ombudsperson for resolution.
52.	Safina Kahendi Kevogo CAJ/NSSF/017/568/15-CW	National Social Security Fund	Unresponsive Official Conduct	The complainant alleged that she purchased a Parcel of land LR No. NBI/BLK 97/0757/153-TASSIA ESTATE on hire purchase from National Social Security Fund but the same was later sold to another person by NSSF without her consent.	An inquiry was initiated by the commission and the complaint was resolved.
53.	Peter Ndungu Mbugua CAJ/M.LAN/022/1277/15-CW	Ministry of Lands, Housing and Urban Development	Maladministration	The complainant alleged that certain properties belonging to his deceased father had been illegally registered under another person's name.	The complainant was advised to seek the advice of a Lawyer to assist the family in filing a succession case in court.
54.	Anonymous CAJ/PE/040/1123/15-CW	Private Entity	Civil Dispute	A complaint alleging that Foundation Institute of Africa was offering Certificate and Diploma courses butl failed to submit to the Kenya Accountants and Secretaries National Examination Board registration fees for students and as such the students were unable to sit for their examinations.	The complaint was referred to the Commission for Higher Education for resolution.
55.	Philomena NduruCAJ/GOK/048/13/15-CW	Government of Kenya	Maladministration	The complainant alleged that Kenyan citizens are suffering due to the constant strikes occasioned by teachers and doctors and sought the intervention of the Commission to investigate the matter.	The complainant was advised that the matter was being handled by the relevant ministries and departments in the government.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
56.	Jones Muthui CAJ /POL/015/2690/15-CW	National Police Service	Abuse of Power	A complaint alleging that the complainant who was a Police officer stationed at Yala Police Station was assaulted on 31st August 2015 at Muhanda Shopping Centre as he was making an arrest and it turned that the assaulter was an Administration Police Officer F/N0. 230830 APC Amuya Quintine. The complainant alleged that he recorded a statement at Yala Police Station and the matter was under investigations in police file No.633/124/2015 but the said assailant was never arrested and brought to justice.	An inquiry into the matter was initiated by the Commission which is ongoing.
57.	Katherine Were CAJ/M.ENE/021/186 /15-CW	Kenya Power and Lightning Company Limited	Unresponsive Official Conduct	The complainant alleged that she had a faulty electricity meter and that she had lodged a complaint on 12th September 2015 with Kenya Power whereof she was informed that a technician would be sent to her house within three days. However, the Company failed to have the repairs done for a period in excess of 4 months.	An inquiry was initiated by the commission and the complaint was resolved.
58.	Peter Simiyu Wafula CAJ/CG/TRANS NZOIA/061/4-CW	County Government of Trans Nzoia	Abuse of Power	A complaint alleging that the Trans Nzoia County Assembly Service Board had on numerous occasions engaged in nepotism in the recruitment of staff to the board.	An inquiry was initiated by the commission which is ongoing.
59.	Christopher Nyerere CAJ/M.PLA/008/155 /15-CW	Ministry of Devolution and Planning	Maladministration	A complaint alleging that the complainant served as at the Constituency Development Fund Account Manager in Ganze Constituency and that on 29th July 2014, he was unfairly interdicted by the CDF Board whereas the matter was still pending before the High Court at Malindi.	The complainant was advised that the matter could not be admitted by the commission as it was pending before court and that he should pursue the court's case to the fullest.
60.	Antony Njenga	Nairobi Water and	Manifest Injustice	The complainant alleged That he is a resident of Kamulu situated in Ruai Ward, Njiru Sub County in	An inquiry into the matter was initiated

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	CAJ/M.WAT/009/152/15-CW	Sewerage Company Limited.		Nairobi County and that for the past two years, the residents of that area have not been receiving piped water despite several complaints that they have made to the Nairobi Water and Sewerage Company Limited.	by the Commission which is ongoing.
61.	Albert Oyunge CAJ/JUD/001/1485/15	Private Entity	Professional Misconduct	The complainant alleged professional misconduct and misrepresentation by his advocate and thus sought the intervention of the Commission to investigate the said advocate.	The complainant was referred to the Advocates Complaints Commission for resolution.
62.	Radka Jandlova CAJ/PE/040/1124/15-CW	Private Entity	Delay	The complainant alleged that he had a consignment that departed Dubai International Airport on 7th September 2015 and as such he sought the intervention of the Commission to inquire as to whether the consignment had arrived at Nairobi.	The complainant was advised that the matter was outside the commission's mandate.
63.	Sammy Baraza CAJ/M.LAN/022/1278/15-CW	Ministry of Lands Housing and Urban Development	Unresponsive Official Conduct	The complainant alleged that he is the land owner of Plot No. 086 situated in Nzoia Settlement Scheme, Likuyani Division, Kakamega County and that there was a boundary dispute between him and his neighbours which he reported to the District Land registrar for his intervention on resolving it but the said officer failed to assist them in the dispute.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
64.	Jane Adhiambo Owino CAJ/M.EDU/013/1010/15-CW	Teachers Service Commission	Unfair Conduct	A complaint alleging that Teachers Service Commission had discriminated the complainant by not recruiting her for the past six years on the basis that she did not have the required education qualifications.	An inquiry was commenced by the commission and the matter was resolved with a satisfactory response being offered by TSC.
65.	Bernard Outah CAJ/M.ENE/021/187/15-CW	Kenya Power and Lightning Company Limited	Manifest Injustice	A complaint alleging that Kalando Secondary School and Kalando Primary School in Homa Bay County applied for power connection on or about 2012 vide power connection Ref No E24402012050778 and that on 18th July 2012, the two schools paid the required connection fees but the two schools were yet to get electricity connection.	An inquiry into the matter was initiated by the Commission which is ongoing.
66.	Wilson Cheruiyot Sitonik CAJ/JUD/001/1486/15-CW	Judiciary	Delay	A complaint alleging that the High Court at Nakuru had delayed in issuing a certificate of confirmation of grant in Succession Cause No. 147 of 2013 - In the estate of David Kibet Maritim (deceased) for a period exceeding 2 years.	The complainant was referred to the Judiciary Ombudsman for resolution.
67.	Anastacia Wairimu Kariuri CAJ/M.EDU/013/1027/15-CW	Ndururumo Secondary School	Abuse of Office	The complainant alleged that that she was employed on 6th June 206 as a store keeper at Ndururumo Secondary School and that vide an undated letter she was wrongfully suspended from work on allegations of absconding duty without permission.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
68.	Naftali Nyandura CAJ/P.E/040/1186/15-CW	Private Entity	Civil Dispute	The complainant alleged that H. Young Limited dumped waste material on his Parcel of land and as a result destroying his crops. He alleges that he sought the intervention of the Ministry of Transport and Infrastructure who wrote numerous letters to the said company instructing it to settle the matter but the said company was yet to act on the letters.	The complainant was advised that the matter was outside the Commission's mandate and as such to seek the services of an advocate to advise him on any available remedies.
69.	Charles Mugambi Kabwria CAJ/M.LAN/022/1306/15-CW	Ministry of Lands Housing and urban Development	Unlawful Conduct	The complainant alleged that he is the plaintiff in Meru High Court ELC No. 66/14 Charles Mugambi v DLASO Tigania East District & 2 others. He alleged that the court ordered that the status quo be retained as regarding Land Parcel No. 433 and that the order was served upon the defendants but the 3rd Defendant interfered with the said Parcel of Land.	The complainant was advised that the complaint was outside the commission's mandate as it was pending in court thus he should pursue the court process to the fullest.
70.	James Kimani CAJ/JUD/001/1520/15-CW	Judiciary	Delay	A complaint alleging that Nakuru High Court Succession Cause No.306 of 2012 – In the matter of the estate of Harrison Kamau had delayed in being concluded.	The complaint was referred to the Judiciary Ombudsman for resolution.
71.	Lydia Nyambura CAJ/M.AGR/014/205/15-CW	Ministry of Agriculture, Livestock & Fisheries	Maladministration	The complainant alleged that there was rampant corruption and misuse of resources at the Ministry of Agriculture Livestock & Fisheries.	The complaint was referred to the Ethics and Anti-Corruption Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
72.	Virginia Kalwe CAJ/CG/MACHAKOS/067/26/15-CW	County Government of Machakos	Manifest Injustice	A complaint alleging that the County Government of Machakos failed to pay the complainant who is a Senior Sergeant in the said Government her August and September 2015 salary without any valid justification.	An inquiry into the matter was initiated by the Commission which is ongoing.
73.	Zachary Odongo Nyawara CAJ/TREA/000/962/15-CW	National Police Service	Delay	A complaint alleging that the complainant, a police constable Service No 88807 on 12th July 2012 at Asian Quarters within Nyahururu Sub County in Laikipia County was seriously injured when trying to arrest an assailant. He reported the incident vide OB No 34/10/7/2012 at Nyahururu Police Station and filled the required documentation for compensation but he was yet to receive his compensation.	An inquiry into the matter was initiated by the Commission which is ongoing.
74.	George Obaria CAJ/M.IGC/062/427/15-CW	Ministry of Interior and Coordination of National Government	Abuse of Office	The complainant alleged that the chief Chemilil Location in Kisumu County has colluded with the complainant`s step mother in denying him access to his deceased father`s property.	The complainant was advised to seek the services of a lawyer to enable the fmily file a succession case in court.
75.	Charles Kamau Mwangi CAJ/JUD/001/1527/15-CW	Judiciary	Maladministration	A complaint alleging that the court file for Nakuru High Court Civil Case No 50 of 1987 - Charles Kamau Mwangi v The Honorable Attorney General was missing at the court's registry.	The complaint was referred to the Judiciary Ombudsman for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
76.	Peter Malii Ndiso CAJ/TSC/013/1030/15-CW	Teachers Service Commission	Unresponsive Official Conduct	A complaint addressed to the Chief Executive Officer, Teachers Service Commission and copied to the Commission alleging that on 7th January 2015, the complainant received an interdiction letter from the Teachers Service Commission which he responded to on 15th January 2015 but as at October 2015, TSC had not communicated to him on his fate.	The Commission initiated an inquiry and the matter was successfully resolved.
77.	Michael Nyamweya Makori CAJ/JUD/001/1521/15-CW	Judiciary	Delay	The complainant alleged that he was assaulted by persons known to him and assailants were charged in court Kisii CMCCR. No 142 of 2013 but the case had delayed in being heard and determined.	The complaint was referred to the Judiciary Ombudsman for resolution.
78.	Nahashon Kariuki CAJ/JUD/001/1522/15-CW	Judiciary	Delay	The complainant alleged that he was an applicant in Nairobi High Court Succession Cause No 656 of 1995 – In the matter of David N. Kimani (deceased) in an application seeking revocation of a grant which was issued in that particular matter but the application was taking inordinate time to be heard.	The complaint was referred to the Judiciary Ombudsman for resolution.
79.	Muthoni Likimani CAJ/M.LAN/022/1317/15-CW	Private Entity	Civil Dispute	The complainant alleged that the wife of her step son was trying to disinherit the other family members a Parcel of land being Ngong/Ngong 8962 measuring 5.2 acres located in Kajiado County and which belonged to the complainant's deceased husband.	The complainant was advised to seek the services of a lawyer to assist the family in filing a succession case in court.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
80.	Joseph Mbugua & others CAJ/PE/040/1193/15-CW	Private Entity	Professional Misconduct	A complaint alleging that a Nairobi based advocate by the name Charles N Njuguna forged court documents in Nairobi High Court Civil Case No. 126/2015 – Andrew Njoroge Vs. Joseph Mbugua & Others.	The complaint was referred to the Advocates Complaints Commission for resolution.
81.	Ombati Otieno & Opondo Advocates for Rose Kiserem CAJ/PE/040/1192/15-CW	Private entity	Civil Dispute	The complainant alleged that their client Rose Kiserem has been registered by Music Copyright Society of Kenya since 2000 and that she entered into a verbal agreement with the Music Copyright Society that she would earn Kshs. 20,000 per month as royalty but the said sum has never been paid to their client despite her making numerous demands.	An inquiry was initiated by the commission which is ongoing.
82.	Mariana Nyakerario Geke on behalf of Elijah Muchori Mwangare CAJ/KDF/015/2698/15-CW	Kenya Defence Forces	Civil Dispute	The complainant alleged that that she had an extra marital affair with Elijah Muchori Mwangare who served in the Kenya Defence Forces with the complaint`s husband. She alleged that as a result of the affair Elijah Muchori faced disciplinary action and was suspended from the Kenya Defence force and as such she sought the intervention of the Commission in having Elijah Muchori reinstated back to the Kenya Defence Forces.	The complainant was advised on the commission mandates and informed to seek the services of a lawyer to assist the aggrieved party in filing a court case.
83.	Ibrahim Mohammed Kazee CAJ/PO/047/104/15-CW	Public Officer	Abuse of Power	A complaint alleging that the complainant former wife took their four children to Mombasa without his permission and that she had been using her brother who is an Administration Police Officer stationed in Likoni Police Station to intimidate him and deny him access to see his children.	The complainant was advised to seek a remedy at the Children's court on custody of the children.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
84.	Francis Mwangi Wario CAJ/M.LAN/022/1309/15-CW	Ministry of Lands, Housing and Urban Development	Inaction	A complaint alleging that the complainant applied for a search at the Lands Registry in Nakuru for Plot No. Njoro/Ngata 1/600 on10th February 2015 and made the requisite payments but the registry officials never supplied him with a certificate of official search.	An inquiry into the matter was initiated by the Commission which is ongoing.
85.	Lucky Mara CAJ/KUCCPS/013/1029/15-CW	Kenya Universities & Colleges Placement Services	Delay	A complaint alleging that the complainant on 28th September 2015 applied for University transfer at the Kenya Universities and Colleges central Placement Service at the institution's offices at Upper Hill in Nairobi County but the institution was taking too long to assist her.	An inquiry was initiated by the commission and the complaint was successfully resolved.
86.	David Njagi CAJ/JUD/001/1525/15-CW	Judiciary	Criminal Matter	The complainant alleged that his son was wrongfully charged with the offence of defiling a minor and thus sought the intervention of the Commission to assist him in stopping the criminal proceedings from proceeding.	The complainant was advised that the matter was already pending in court and as such he should await the court's determination on it.
87.	Mary Gathoni Kagari CAJ/M.LAN/022/1308/15-CW	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Senior Resident Magistrate`s Court at Kajiado in Civil case No. 15/03 Joseph Ndungu Kagiri & Mary kagiri v Mrs Sunyiai Kisimir Kirisia had ordered the District Surveyor Kajiado to Sub divide Land Parcel No. Ltk/Emperon/1058 into two portions of 4 acres each but the District Surveyor had failed to do so.	An inquiry into the matter was initiated by the Commission which is ongoing.
88.	Muthengi Mwanza CAJ/ JUD/001/1524/15-CW	Judiciary	Civil Matter	The complainant alleged that there was a land dispute which was filed at Machakos Law Courts vide Machakos HCC Misc Application No 113 of 2004 and the judge ordered the same be referred to the District Commissioner Mwingi. He alleged that the court later issued a hearing date for the same. The complainant thus sought the intervention of the Commission to assist	The complainant was advised that the court had power to control the proceedings on a matter before it but further that it was in order to have the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				him in taking the matter back to the District Commissioner`s office for resolution.	matter determined by the court after the law supporting hearing by District Commissioners was repealed.
89.	Joseph Kipngeno Chepkwony CAJ/K.N.H.A/006/74/15-CW	Kenya National Highways Authority	Abuse of Power	The complainant alleged that his Parcel of land Kerichi/Kapkelei/17 was damaged by the contractor who was constructing the Sotik- Ndanai road and on 19th January 2015, the respondent confirmed that the complainant was the bonifide beneficiary of the plot but no compensation was made by the Respondent	An inquiry into the matter was initiated by the Commission which is ongoing.
90.	Francis Misoga Mema CAJ/PE/040/1189/15-CW	Private Entity	Civil Dispute	The complainant alleged that in the year 2010 he took up a loan of Kshs 430,000 from Barclays bank and that the bank has now altered the loan agreement without his knowledge or consent.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.
91.	William Mutanda Tumbu CAJ/M.EDU/013/1028/15-CW	Friends School Kamusinga	Injustice	The complainant alleged that he was employed by Friends School Kamusinga as a driver vide a letter dated 11th August 1999 and that on October 2014 his salary was unfairly reduced into half salary until April 2015 and the arrears thereof were not paid even after several demands were made.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
92.	Albert Gunyanyi CAJ/TACC/001/1523/15-CW	Advocates Complaint Commission	Delay	A complaint alleging that the complainant's mother called Imali Ifeza had lodged a complaint against Obara & Obara Advocates at the Advocates Complaint Commission and the commission wrote to the law firm on 28th October 2014 but since then, no communication was made by the commission on the progress.	An inquiry into the matter was initiated by the Commission which is ongoing.
93.	Hannah Ruguru Wandau CAJ/PE/040/1188/15-CW	Private Entity	Professional Misconduct	The complainant alleged that the firm of Gachie Mwanza & Co Advocates has failed to pay her the money awarded to her by a court as damages in Nairobi CMCC No 371 of 2012 – Hannah Ruguru Wandau vs. Wanjau Ndua & Another.	The complainant was referred to the Advocates Complaint Commission for resolution.
94.	George Nicholas Omondi CAJ/POL/015/2774/15-CW	National Police Service	Manifest Injustice	A complaint alleging that Cpl Charles Liru Badge No. 62757 stationed at Central Police Station preferred malicious charges against the complainant resulting to Kibera Chief Magistrates Court Criminal Case 613/2015 – Republic vs. George Omondi on alleged damages to motor vehicle Registration No. KBL 304X engine but later, the court dropped all the charges brought against him.	The complainant was advised to seek the services of a lawyer who would assist him in filing civil case in court for determination of the issue of malicious prosecution.
95.	Stephen Elijah Musimba CAJ/PO/047/115/15-CW	Public Officer	Abuse of Power	The complainant alleged that he was duped by a Kenya Revenue Authority Officer, Solomon Kusera that he would give his son employment if he paid to the said officer Kshs 50,000.	The complaint was referred to Ethics and Anti-Corruption Commission for resolution.
96.	David Machuki Ondimu CAJ/PE/40/1335/15-CW	Private Entity	Civil Dispute	The complainant alleged that he was defrauded by a company by the name B.F Suma. HE alleged that they approached him for capital but they have failed to remit to him his profits or return the money he invested into the said company.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
97.	Sunita N. Shah CAJ/M.LAN/022/1361/15-CW	Ministry of Lands Housing and Urban Development	Delay	The complainant alleged that on 26th August 2015 she sought to apply for an extension of Lease to land LR. 209/804 located in Parklands in Nairobi County at the Nairobi County Lands Office but was informed that the registry File No. 32444 was missing.	An inquiry into the matter was initiated by the Commission which is ongoing.
98.	Race Amisi Anindo CAJ/PE/040/1336/15-CW	Private Entity	Civil Dispute	The complainant alleged that Pan Africa Life Insurance has been deducting money from her alleging that she took up a loan with them which the complainant alleged was false.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.
99.	Peter M. Munene CAJ/PE/040/1338/15-CW	Private Entity	Civil Dispute	The complainant alleged that he is a member of KIPPRA Welfare Club self-help group and that within the said organization there were wrangles of which the complainant sought the intervention of the Commission to reconcile the parties.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.
100.	Evans Agesa CAJ/KNH/012/318/15-CW	National Police Service	Delay	The complainant alleged that he was injured in a traffic accident and reported the matter to at Industrial Area Police station in Nairobi County vide OB No. 6/23/11/2015 but no investigations were carried out.	An inquiry into the matter was initiated by the Commission which is ongoing.
101.	James Gitonga Otwori CAJ/PE/040/1334/15-CW	Private Entity	Civil Dispute	The complainant alleged that he was contracted by Maridadi Construction Company Limited as a sub-contractor but his employer refused to pay him his dues after he performed his contractual obligation.	The complainant was advised to file a case in court and was referred to Kituo cha Sheria for Legal representation.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
102.	Technology Engineering Students CAJ/M.EDU/013/1070/15-CW	Technical University of Kenya	Maladministration	A complaint alleging that the complainants who are students at the Technical University of Kenya undertaking a Bachelor's Degree of Technology indicated that the institution was offering below standard course work and that the courses were not accredited.	An inquiry into the matter was initiated by the Commission which is ongoing.
103.	Christopher Shichendechende Khamisi CAJ/CG/NRB/060/134/15-CW	County Government of Nairobi	Injustice	A complaint alleging that on 5th December 2015 along Jogoo Road in Nairobi County, the complainant Motorcycle Registration No. KMTE 1315 was confiscated by the City County Marshals with no justifiable reason.	An inquiry into the matter was initiated by the Commission which is ongoing.
104.	David Peter Ndambuki CAJ/M.IGC/062/452/15-CW	Ministry of Interior and Coordination of National Government	Abuse of Office	A complaint alleging that the Chief Kathonzeni Location in Makueni County was demanding money from parties before he can settle disputes that were brought before him.	An inquiry into the matter was initiated by the Commission which is ongoing.
105.	Simon Kinyanjui Njuki CAJ/M.LAN/022/1360/15-CW	Ministry of Land, Housing & urban Development	Maladministration	A complaint alleging that Judgment was entered in Thika CMC Succession Cause No. 558 of 2010 - In The Matter of the Estate of Gahecha Kinyanjui whereby the Court ordered that the complainant was the sole beneficiary to Plot No. 363 Ndalani Scheme located in Machakos County. He alleged that the respondent had refused to approve a discharge of charge and as such the complainant was unable to assume title of the said Parcel of Land.	An inquiry into the matter was initiated by the Commission which is ongoing.
106.	Peter Njuguna	National Center for Persons with Disabilities	Unresponsive Official Conduct	The complainant alleged that he is a member of the National Council of Persons with Disabilities and that in 2013 he was discriminated against by the Kenya School of Law in admission into its advocates training programme and as such sought legal representation from the respondent to enable him appeal against the	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				decision. He alleged that he was yet to receive any response from the respondent despite several follow ups with the respondent.	
107.	Alio Mohamed Obrie CAJ/062/437/2015-CW	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint alleging that the chief of El-Wak South Location in Mandera County had illegally sold the complainant's Parcel of Land Plot No. 1250 EL-HACHE to a third party.	An inquiry into the matter was initiated by the Commission which is ongoing.
108.	Wesley Cheruiyot A. Sitienei CAJ/JUD/001/1558/15-CW	Judiciary	Delay	A complaint alleging that Nindrose Chepngetich was arrested and charged on 24th September 2013 with Robbery with violence at the Nakuru High Court Cr. Case No. 205 of 2012 – Republic vs. Nindrose Chepngetich but the case had delayed in its hearing.	The complaint was referred to the Judiciary Ombudsman for resolution.
109.	Alembe Asukulu for Congolese Refugee Community CAJ/PE/040/1284/15-CW	Private Entity	Discrimination	A complaint alleging that the United Nations High Commissioners for Refugees was discriminating against asylum seekers from Rwanda, Burundi and the Democratic Republic of Congo.	The complainant was advised that the matter was outside the commission's mandate and hence they should seek a remedy at International Mechanisms.
110.	Sarah Nyaga CAJ/PE/040/1278/15-CW	Private Entity	Professional Misconduct	A complaint alleging that the complainant was the plaintiff in Nairobi Chief Magistrates Court Civil Case No. 55522 of 2013but her settlement which was paid to her advocates but the said advocates had refused to remit the payments to her.	The complaint was referred to the Advocates Complaint Commission.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
111.	Steven Damiano Kiao CAJ/PE/040/1276/15-CW	Private Entity	Civil Dispute	A complaint alleging that the complainant sought to withdraw his shares from Dhabit Sacco Limited but the said institution refused to make payments of his shares.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.
112.	Silas Imbiri Olango CAJ/M.LAN/022/1355/15-CW	Private Entity	Fraud	A complaint alleging that the complainant sister Julia Asami Okole fraudulently transferred his land Title No. W.BUNYORE/EBUSAKAMI/1801 to her name.	The complainant was advised to report the alleged fraud to the Criminal Investigation Department for investigations.
113.	Masiza Shirekuli CAJ/JUD/001/1554/15-CW	Judiciary	Delay	A complaint alleging that the complainant who was an accused person in Kibera Law Courts Traffic Case No. 9388/14 was yet to receive the money she had deposited with the court as cash bail despite the case having been concluded over one year.	The complaint was referred to the Judicial Ombudsman for resolution.
114.	Moses Oroni Bakira CAJ/PE/040/1272/15-CW	Private Entity	Civil Dispute	A complaint alleging that the complainant who was employed by Rithiki Construction Limited was unlawfully terminated from work by his employer and was not paid his terminal dues.	The complaint was referred to the Nairobi County Labour Office for resolution.
115.	John Murithi CAJ/PE/040/1277/15-CW	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint alleging that the complainant had written a letter dated 2nd January 2014 addressed to the Cabinet Secretary Ministry of Interior and Coordination of the National Government on alleged malpractices and corrupt activities in the office of Chief, Kiamwaka Sub-location, Gatundu Sub-county, Kiambu County but he was yet to receive any response to his letter.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
116.	Joseph Kipngetich Tonui CAJ/M.IGC/062/438/15-CW	Ministry of Interior and Coordination of the National Government	Unfair Conduct	The complaint alleging that the complainant on 2nd June 2015 applied for a firearm certificate to the Officer Commanding Police Division Uasin Gishu County on the ground that his life was in danger but was informed that the reasons advanced by him did not warrant him to own a firearm to which he found the response unsatisfactory.	The complainant was advised that the response from the Ministry of Interior and Coordination of National Government was satisfactory.
117.	Samuel Guantai CAJ/NGO/076/12/15-CW	Non-Governmental Organization Coordination Board	Maladministration	A complaint alleging that on 24th August 2015, the complainant visited Non-Governmental Organization Coordination Board office in Nairobi to inquire about certain organizations but was advised that his request would be processed if he paid an additional fee of Kshs. 10,000.	An inquiry into the matter was initiated by the Commission which is ongoing.
118.	David Onyango Odiambo CAJ/M.IMM/003/245/15-CW	Department of Immigration	Injustice	A complaint alleging that the complainant who is a Kenyan citizen ID No. 27866373 and also holds a passport from Portland was denied a Kenyan passport on the reason that he was not a Kenyan.	An inquiry into the matter was initiated by the Commission which is ongoing.
119.	James Kivuke for Glagys I. Mwakio CAJ/PE/040/1274/15-CW	Private Entity	Land Dispute	The complaint alleged that certain plots belonging to Gladys Isabu Mwakio have been fraudulently acquired by a person called Mariko.	The complainant was advised to seek the services of an advocate of his own choice to advise him on the legal remedies available to him.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
120.	Mwito Savings & Credit Cooperative Society CAJ/KWS/010/94/15-CW	Kenya Wildlife Service	Unresponsive Official Conduct	A complaint alleging that vide a letter dated 20th July 2015 addressed to the Commandant Kenya Wildlife Services, the complainant society had requested an for an opportunity to sell and market their commodities to the recruited rangers but the said letter was yet to be responded to.	An inquiry was initiated by the commission which is ongoing.
121.	Concerned Machakos Residents CAJ/CG/MACHAKOS/067/28/15-CW	County Government of Machakos	Abuse of Power	A complaint alleging that since August 2014, the Hon. Bernard Kiala, Deputy Governor Machakos County had absconded duty but was still receiving a salary from the County Government.	An inquiry was initiated by the commission which is ongoing.
122.	Adam Shisia CAJ/JUD/001/1555/15-CW	Judiciary	Unfairness	The complainant alleged that he was dissatisfied by the way Hon. Kuto was handling Children`s Case No. 899 of 2013 Rosemary Musula Otando v Adam Nyanje Shisiain the Chief magistrate's Court at Nairobi.	The complaint was referred to the Judicial Service Commission for resolution.
123.	Joseph Rotich CAJ/PE/040/1280/15-CW	Private Entity	Civil Dispute	The complainant alleged that he was a member of Kirandich farm in Molo District Nakuru County but had applied for minutes of a meeting held 18th June 1987 but the management had refused to give him the said minutes.	The complainant was advised to seek the services of an advocate to advise him on available legal remedies.
124.	Martin M. Muthya Advocates for Davio Ngethe CAJ/POL/015/2731/15-CW	National Police Service	Maladministration	A complaint alleging that on 8th June 2015, Davio Ngethe was arrested by police officers attached to the Ol Donyo Sabuk Police Station on a complaint lodged by his wife but the said police officers seriously assaulted the complainant occasioning him to sustain a broken rib.	The complaint was referred to the Independent Policing Oversight Authority for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
125.	Steve Juma for Edwin Otieno Obadha CAJ/POL/015/2755/15-CW	National Police Service	Abuse of Office	A complaint alleging that Edwin Otieno Obadha aged twenty years was arrested on 20th November 2015 by Administration Officers stationed at Yago Chief Camp in Kombewa Division, Kisumu County on allegation that he stole a mobile phone and while at the Chief`s camp he was seriously assaulted and later on released and left by the road side.	An inquiry into the matter was initiated by the Commission which is ongoing.
126.	Jacklack Abuga CAJ/TSC/013/1068/15-CW	Teachers Service Commission	Manifest Injustice	A complaint alleging that the complainant Jacklack Abuga TSC No. 288385 was unfairly dismissed by the respondent on 26th August 2006 without being given a chance to raise his defence. He alleged that he appealed the decision vide a letter dated 5th October 2012 for which the responded replied vide a letter dated 26th June 2013 informing him that his appeal was time barred and as such the previous decision of terminating his employment was upheld.	The Commission considered the matter and advised the complainant that action by the respondent to disallow his appeal was satisfactory.
127.	Silas Murianki CAJ/M.EDU/013/1067/15-CW	Mikinduri Girls Secondary School	Injustice	The complainant alleged that in September 2015 Mkinduri Secondary School in Meru County expelled students who were not performing in the school.	An inquiry into the matter was initiated by the Commission which is ongoing.
128.	Justin Nyaga CAJ/PE/040/1273/15-CW	Private Entity	Civil Dispute	The complainant alleged that he had constantly been harassed by Officers of Music Copyright Society on allegations that he doesn`t have a radio licence an action which he found discriminatory and malicious.	The complaint was referred to the Kenya Copyrights Board for resolution.
129.	Vitalis Ragul CAJ/M.LAN/022/1329-CW	Ministry of Lands Housing and Urban Development	Inaction	The complainant alleged that in May 2004 he purchased land Parcel No. BUKHAYO/BUGENGI/6454 and obtained a valid title deed. He alleged that he had a boundary dispute with his adjacent neighbour which he raised to the District Land Registrar in Busia County since May 2004 but the said office failed to assit him.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
130.	Florence Muyundo CAJ/PE/040/1281/15-CW	Private Entity	Civil Dispute	The complainant alleged that she entrusted the firm of Billy Amendi & Co Advocates with a sum of Kshs. 4,653,880 to pay City Council rates for land reference L.R No. 209/7829 in KYUNA Estate Nairobi County but the said law firm failed to do so.	The complaint was referred to Complaint referred to the Advocates Complaints Commission for resolution.
131.	O. Jollec & Associates for Frank B. Muigai CAJ/POL/2732/15-CW	National Police Service	Inaction	A complaint alleging that on 14th July 2010, Frank Bob Muigai Gitu was seriously assaulted by Alice Wanjiru Njuguna and a complaint was lodged at Ruai Police Station vide OB51/6/7/2010 but the Police had failed to arrest and arraign the perpetrator in a court of law.	An inquiry into the matter was initiated by the Commission which is ongoing.
132.	Martin Shikuku Wamalwa CAJ/CG/NZOIA/061/4/15-CW	County Government of Trans Nzoia	Unfairness	A complaint alleging that the defunct Municipal Council of Kitale under the current County Government of Trans Nzoia refused to comply with a court order issued in Nairobi Industrial Cause No. 23 0f 2005 - Kenya Local Government Workers Union v Kitale Municipal Council ordering the said Municipal Council of Kitale to unconditionally reinstate the claimants to their jobs.	An inquiry into the matter was initiated by the Commission which is ongoing.
133.	David Ndungu Kinuthia CAJ/POL/015/2733/15-CW	Director of Public Prosecutions Office	Delay	A complaint alleging that the will of the complainant's late mother Josephine Wambui Mwangi was forged and that he reported the matter at the Criminal Investigation Department and investigations were carried out and completed and the file was forwarded to the Director of Public Prosecution Office in 2013 but since then, there had been no action from the said office.	An inquiry into the matter was initiated by the Commission which is ongoing.
134.	Katwa & Kemboi Advocates CAJ/M.DEF/037/212/15-CW	Ministry of Defence	Unfair Conduct	A complaint alleging that CPL Hillary Chumba Service No. 70249 was illegally confined in July 2014 by the Kenya Army without any legitimate basis and that since then, his remuneration was stopped.	The complaint was referred Principal Secretary's Office,

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					Ministry of Defence for resolution.
135.	Samuel Akhwale CAJ/FIN/000/661/2015-CW	Kenya Revenue Authority	Incompetence	A complaint alleging that the complainant visited Kenya Revenue Authority Offices in Nairobi 2015 on 3rd November 2015 to process a transfer for a private motor vehicle but the same was not done efficiently due to lack of stationary in the particular office.	An inquiry was initiated by the commission which is ongoing.
136.	Bill of Human Rights CAJ/M.IGC/062/439/15-CW	Ministry of Interior and Coordination of the National Government	Abuse of Power	The complainant alleged that the Deputy County Commissioner Kisii South, Kisii South County abused his position by tampering with witnesses in a matter that was under investigations by the Police.	An inquiry into the matter was initiated by the Commission which is ongoing.
137.	Eliud Maina Miano CAJ/POL/015/2594/15- CG	Office of the Director Of Public Prosecutions	Maladministration	A complaint alleging that a directive dated 18th July 2014 from the Director of Public Prosecutions Kerugoya to the Kerugoya Officer Commanding Police Station to have Francis Muriithi Njogu, a suspect in a criminal offence arrested and charged was not complied with.	An inquiry was initiated by the commission which is ongoing.
138.	John Peter CAJ/NBK/000/641/15-PW	Auctioneers Licensing Board	Delay	A complaint alleging that Auctioneers Licensing Board had failed to respond to an inquiry by the complainant vides a letter dated 11th August 2015 requested the Board to confirm whether Fidesus Muchira Nyaga and Edith Wanjiku Nyaga trading as Thiba Holdings Limited were holders of Class B Licenses under the Auctioneers Act between November 1998 and March 1999.	An inquiry was initiated by the commission which is ongoing.
139.	Julius Kinyua CAJ/CG/ISIOLO/049/36/14-PW	County Government Of Isiolo	Inaction	The complainant alleged that his plot No. MB 183 in Isiolo that was allotted to him by the County Government of Isiolo was taken by unknown people and no action had been taken to resolve this.	The complaint was advised to seek a legal remedy from a court of law.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
140.	Nicholas Ndambuki CAJ/PSC/016/83/15 -PW	Public Service Commission	Unfair Conduct	The complainant alleged that he was transferred from the Ministry of State for Immigration and Registration of Persons vide a letter dated 17th May 2011 which he never received. He was later dismissed for desertion of duty in 2012 and his appeal disallowed.	An inquiry was initiated by the commission and the matter was resolved.
141.	William Kariuki Muiruri On Behalf Of Residents Of Mkondoni CAJ/PE/040/836/15-PW	National Police Service	Inaction	The Secretary of Mkondoni Informal Community complained to Mokowe Police Station in Lamu County that the residents of Mkondoni Informal Community were under threat and the same was recorded under OB No. 09/26/09/2014. On 30th October 2014, he reported a case of arson to Mokowe Police Post and the same was recorded under OB No. 12/30/10/2014. On 4th May 2015, six people who were working in the community land were attacked by people well known to them and they reported under OB No. 12/4/5/2015. In all these reports, no action was taken by the said police station.	An inquiry was initiated by the commission which is ongoing.
142.	Peter Fredrick Rono CAJ/M.LAN/002/13 18/15-CG	Ministry Of Land, Housing and Development	Maladministration	A complaint alleging that the complainant land L.R No. Kericho/29672 which had been compulsory acquired by the Ministry for purpose of road construction was valued at Kshs 270,035 whereof he received a cheque for Kshs 132,035 but the balance was not paid.	An inquiry was initiated by the commission which is ongoing.
143.	Webuye Community Development Association CAJ/CG/BGM/112/ 7/15-CG	Bungoma County .	Inaction	The Complainants lodged a complaint alleging that the nursing officer, maintenance technician, staff nurse and transport officer at Webuye County Hospital were incompetent, corrupt and were mismanaging public resources.	An inquiry was initiated which is ongoing.
144.	James Muriungi Marete	County Government Of Isiolo	Maladministration	A complaint alleging that the complainant two plots were divided into four plots and allocated to a Police	An inquiry was initiated by the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/CG/ISIOLO/049/34/14- CG			Officer called Giro Liban by the County Government of Isiolo.	commission which is ongoing.
145.	Christine W. Waweru CAJ/M.IGC/062/429/15-CG	Ministry Of Interior And Coordination of National Government	inaction	The complainant alleged that private developers encroached on land that was a road reserve at Kiamaiko, Huruma, Mathare Sub-County, Nairobi County and the Area Chief promised to evict those who had grabbed it but nothing was done.	The complaint was referred to National Land Commission for resolution.
146.	Mathias Lucky Kioko CAJ/POL/015/2712/15-CG	National Police Service	Unfair Conduct	The complainant alleged that he was accused of robbery and was assaulted and tortured by Administration Police Officers and the Chief of Ndunduni post, Matungulu location, Machakos County. He was detained for three days and denied a P3 Form but was never taken to court.	The matter was referred to Independent Police Oversight Authority for resolution.
147.	Anon V Public Officer CAJ/PO/047/45/15-PW	Public Officer	Inaction	A complaint alleging that the clerical officer at Nyamira Sub County Registration of Persons Office, Mr Walter Mokua Sirwel was misusing his office for personal gain. Residents of Nyamira South County had reported the same to the Nyanza Regional Coordinator, but nothing had been done.	An inquiry was initiated by the commission which is ongoing.
148.	Geoffrey Musungu CAJ/TSC/013/508/2013-PW	Teachers Service Commission	Delay	The complainant alleged he was the brother of the late Jesse Eliud Okumu TSC No. 299872 who died on 3rd June 2007 but there was a delay in remitting his late brother's death gratuity.	An inquiry was lodged into this matter which is ongoing.
149.	Grace Ng'endo Njenga CAJ/PEN/000/614/15-PW	Pensions Department	Inaction	A complaint alleging that the complainant was entitled to compassionate gratuity of Kshs. 39, 460.40 under pension number 28084 but despite several follow ups, she was yet to receive the payments.	An inquiry into the complaint was initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
150.	Harriet Mukwanyanga CAJ/CG/ISIOLO/049/34/14-PW	County Government Of Isiolo	Inaction	A complaint alleging that the complainant was allocated Plot No. 179 in Isiolo by the defunct County Council of Isiolo on 25th January 1993 but the same was grabbed by unknown people who purported to have been allocated the land by the County Government of Isiolo but the County did nothing to resolve the matter.	The commission Initiated an inquiry which is on-going.
151.	Hosea Nyandika Mosangwe CAJ/M.LAN/022/1180/15-PW	Ministry of Lands, Housing and Urban Development	delay	The complainant alleged that vide a court ruling of 23rd March 2010, the Principal Magistrates Court at Nyamira Land Case 4 of 2010, the court ordered that amendments be made to map affecting Land parcels No. West Migirango/Nyamira/1233 and 1887 but the Nyamira County Lands Office failed to comply with the said order.	An inquiry was initiated by the commission which is ongoing.
152.	Mother & Co. Advocates On Behalf Of Eric Kimiti Nganga CAJ/M.LAN/022/1189/15-PW	Ministry Of Lands, Housing and Urban Development	Maladministration	The complainant alleged that their client applied for extension of lease for LR No. 1870/V/62 at Raphta Road, Wetlands, Nairobi County through the National Land Commission but the Lands registry at Nairobi had refused to release File No. 40826 to the National Land Commission for their action.	An inquiry was lodged into this matter is ongoing.
153.	Nicholas Makori Onyancha CAJ/POL/015/2481/15-PW	National Police Service	inaction	The complainant alleged that he was attacked by a person well known to him on 25th April 2015 at Maisha Steel Limited and the matter was reported to Villa Franca Police Post vide OB No. 15/25/4/2015/ but there was no action taken by the police.	An inquiry was lodged into this matter which is ongoing.
154.	Patrick Agwano Kasibo CAJ/KRC/004/191/15- PW	Kenya Railways Corporation	delay	The complainant alleged that he was dismissed on 29th March 2006 from Kenya Railways Corporation having served as a security supervisor. He appealed to the Minister of Transport for reinstatement and an Inter-Ministerial Committee set up to address the staff appeal cases considered his case and decided that	An inquiry was initiated by the commission and the matter was resolved.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				he should be retrenched under the retrenchment programme and be paid a lump sum of Kshs. 1,694,149.75. The complainant alleged that he only received a cheque for Kshs. 1,560,849 only.	
155.	Public Procurement Oversight Authority CAJ/CG/TAITA TAVETA/057/4/15-PW	Taita Taveta County Government	Inaction	A complaint alleging that the complainant lodged several complaints regarding irregularities in processing of Tender Nos. WATER/TTCG/031,032, 033, 015, 026, 23/2013-2014- at the Taita County Government but no response was received from the said county government.	An inquiry was initiated by the commission and the matter was resolved.
156.	Samir Mansokhbhai Dodhia CAJ/M.WAT/009/124/15-PW	Nairobi City Water and Sewerage Company Limited	Inaction	A complaint alleging that there had been parallel billing for Meter Number AC953083 belonging to Neel's Developers Limited and AC 953984 belonging to the complainant by the Nairobi City Water and Sewerage Company. A complaint lodged with the company in June 2013 had not been resolved.	An inquiry was initiated by the commission which is ongoing.
157.	Teresa Mbera Ondari CAJ/CG/KISII/070/7/15-PW	Kisii County Assembly Public Service Board	Inaction	A complaint alleging that due diligence was not done in relation to the implementation of a contract to provide insurance to Kisii County Assembly members by the Clerk, Director of Finance, Director of Human Resources and the Senior Accountant whereof the Committee of Justice and Legal Affairs of the Kisii County Assembly, in their report adopted by the County Assembly, resolved that disciplinary action be taken against the four officers by the Kisii County Assembly Service Board with a view to having them dismissed from service but to date, the same was yet to be done.	An inquiry was lodged into this matter which is ongoing.
158.	Titus Waweru Muiruri CAJ/M.EDU/013/916/15-PW	Karatina University	Maladministration	The complainant alleged that he was engaged as a part time lecturer at Karatina University, Nyeri Campus for the September and December session, 2014/2015	An inquiry was initiated by the

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				Academic Year in the School of Business, Department of Business and Entrepreneurship where he taught Theory and Practice of Management and Human Resource Management for the Master Degree Programme and set exams, supervised, marked and returned the transcripts and results to the School he had not received his salary for the period worked.	commission and the matter was resolved.
159.	Wanjiru Mwaura CAJ/POL/015/2494/15-PW	National Police Service.	Inaction	The complainant alleged that she was the sole proprietor of Land Title No. Naivasha/Municipality Block 5/298 since 28th May 1999. When she wanted to develop the land, administration police officers from Naivasha Assistant Commissioner's Office interfered with the process claiming that it was government land and built iron sheet camps on the access road blocking her access to the said land.	An inquiry was lodged into this matter which is ongoing.
160.	Justin Mureithi Njiru CAJ/PEN/000/656/15-CG	Pensions Department	Delay	The complainant alleged that his monthly pension file reference No. APN/PC 256987 had not been remitted since August 2014.	An inquiry was lodged into the complaint and the same was resolved.
161.	Stephen Ketter CAJ/CID/015/2708/15-CG	Director of Criminal Investigations	Unfair Conduct	A complainant alleging that the complainant's son was to travel to the United States of America and the US Embassy required a certificate of good conduct so as to process his documents but the Criminal Investigations Department certificate to minors.	An inquiry was lodged into this matter which is ongoing.
162.	Stephen Omondi Shikuku Kobe CAJ/PEN/000/660/15-CG	Pensions Department	Delay	A complaint alleging that the complainant's father, pension which was being processed in file number APN/PC 88468 had not been remitted to the administrator of his estate, Mr Odhiambo Kobe Daniel after his death before the process could be concluded.	An inquiry was lodged into this matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
163.	Wandera And Partners CAJ/NGO/076/11/15-CG	Non-Governmental Organizations Coordination Board	Unfair Conduct	The complainant alleged that the respondent refused to give him the records he needed from them in relation to a certain Non-Governmental Organization in Kenya	An inquiry was lodged into this matter which is ongoing.
164.	Jacinta Wanjiru Macharia CAJ/FIN/000/658/15-CG	Pensions Department	Unfair Conduct	The complainant alleged that she retired from the Kenya Police Service on 1st July 2014 and was eligible for Pension gratuity worth Kshs1, 326,180 and a monthly pension of Kshs 16,577 but the Chief Accountant with the department claimed that her file had erroneously worked with a lower figure of Kshs 206,765 but that it could be rectified if she gave him Kshs 400,000.	An inquiry was lodged into this matter which is ongoing.
165.	Sophie Amina Gibson and Others CAJ/M.LAN/022/1316/15-CG	Ministry of Land, Housing and Development	Inaction	The complainant alleged that an officer called Mr. Jack Ray based at the Land's Registry in Kwale County had interfered with the registry file to land reference No. 1084 BUNI/KISIMANI belonging to Mrs Mary Kabeyu Ngome (deceased).	An inquiry was lodged into this matter which is ongoing.
166.	Wangai Gacheru CAJ/M.TRA/004/223/15-CG	Kenya National Highways Authority	Unfair Conduct	A complaint alleging that the complainant's land reference MUGUGA/GITARU/T.260 located in Gitaru, within Kiambu County was damaged during the Wangige-Ndederu road construction by the Kenya National Highways Authority but he was not compensated for the said damage.	An inquiry was lodged into this matter which is ongoing.
167.	Public Procurement Oversight Authority CAJ/CG/NYANDARUA/101/15-CG	County Government Of Nyandarua	Delay	A complaint alleging that the County Government of Nyandarua had advertised for some tenders whereof the deadline for submission of documents was on 15th June 2015 but some companies were allowed to submit the required documents after the deadline.	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
168.	Benard Ochieng Onyuka CAJ/CG/KSM/051/17/15-CG	County Government Of Kisumu	Unfair Conduct	The complainant alleged that his father's land referenced as Kisumu Wawidhi A2 Parcel number 129 was forcefully taken away from him by the County Government of Kisumu despite a Court ruling to restore ownership of the piece of land back to his father after a family dispute.	An inquiry was lodged into this matter which is ongoing.
169.	Joshua Ambale CAF/M.EDU/013/1036/15-CG	Ministry of Education, Science and Technology	Maladministration	A complaint alleging that Kevenye Girls High School in Vihiga County was engaging in exam malpractice to improve and manipulate their mean score among other forms of illegal practices including making low performing student to repeat classes.	An inquiry was lodged into this matter which is ongoing.
170.	Radheshyam Transport Limited CAJ/M.ENV/038/121/15-CG	National Environmental Managemnet Authority	Unfair Conduct	The complainant alleged that the respondent instituted a prosecution case against the director of the company disregarding the available and necessary NEMA licences and documentation subjecting the company to be denied a Noise and Excessive Vibrations Licence at the Nairobi County Offices on the reason that there was a pending case in court and thereafter, respondent closed all company's operations at their site on Lenana Road citing lack of Noise and Excessive Vibrations Licence.	An inquiry was lodged into this matter which is ongoing.
171.	Michael Munene CAJ/M.IND/020/73/15-CG	The Export Promotion Council	Maladministration	A complaint alleging that the complainant was contracted by the Respondent to assist with interior design and details for the EXPO 2015 in Milan Italy but was not paid 210 man hours worked.	The complainant was advised to seek the services of a lawyer to assist him in filing a claim in court.
172.	Jonah Mutiso Ngotho & Others CAJ/M.LAB/017/580/15-CG	Ministry of Labour & East Africa Affairs	Inaction	A complaint alleging that the complainant was terminated on 24th August 2015 from Muselele Developers without notice and Nairobi County labour office failed to assist him.	An inquiry was lodged into this matter which is still ongoing.

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173.	Fredrick Mbithi Kisilu CAJ/M.LAN/022/13 49/15-CG	Ministry of Land, Housing and Development	Maladministration	A complaint alleging that the land parcels Nos KISAU/NGONI/1297 and KISAU/NGONI/651 were transferred to other parties with the transfer documents being signed by a court's Executive Officer and the Chief Lands Officer in Makueni despite the fact that the complainant had the original titles to these lands.	An inquiry was lodged into the matter which is ongoing.
174.	Wilfred Muchoki Macharia CAJ/M.EDU/013/10 64/15-CG	Kenya National Examination Council	Maladministration	The complainant alleged that his daughter Muchoki Molyn G. Wairimu was enrolled into Our Lady of Consolata Mugoiri Girls School from the year 2006 to the year 2009 but upon receiving her leaving certificate, he realised that it was indicated 'SUPPLEMENTARY' notwithstanding the fact that her daughter never repeated form four.	An inquiry was lodged into this matter which is ongoing.
175.	Alfred Okoth CAJ/M.EDU/013/10 56/15 -CG	Ministry of Education, Science and Technology	Maladministration	The complainant alleged that Narok Teachers Training College staff were never paid their service charge for the years 2008 and 2009 and arrears on salary increment from 2004 to 2007 despite that the college received a cheque of Kshs 6.5 Million to cater for the arrears incurred.	An inquiry was lodged into this matter which is ongoing.
176.	Abraham Kimeli Tuwey CAJ/UOELD/013/10 66/15 -CG	University of Eldoret	Inaction	A complaint alleging that the complainant graduated on 3rd December 2013 from the University of Eldoret but his certificate had an error as his name had been misspelt whereof he requested for a correction of his name but the issue was not resolved for a period exceeding two years causing him great suffering in looking for a job.	An inquiry was lodged into this matter which is ongoing.
177.	Dalmas Bonuke Omambia CAJ/KPLC/021/212/ 15-CG	Kenya Power Company Ltd	Inaction	A complaint alleging that on 16th June 2015, the respondent company constructed a power line through the complainant's land LR. NO. WANJARE/BOGIAKUMU/4146 in Kisii without obtaining way leave consent from the complainant.	An inquiry was lodged into this matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
178.	Anonymous complaint CAJ/M.LAN/022/1348/15-CG	Ministry of Land, Housing and Development	Maladministration	A complaint alleging that Plot No. OLENGURUONE/CHEPTUECK/228 in Kuresoi South, Nakuru County which belonged to Cheptuech Primary School had been grabbed by an individual who had started developing the land.	The matter was referred to the State Department of Education in the Ministry of Education, Science and Technology for resolution.
179.	Peter Njuguna CAJ/TEL/023/115/15-CG	Telkom Kenya	Maladministration	A complaint alleging that the complainant entered into an internet service contract with Telkom Kenya in 2006 where he was required to pay a deposit of Kshs 3,274 for connection to their ADSL internet service but upon ceasing to be the company's subscriber in 2010, he was not refunded his deposit.	An inquiry was lodged into this matter which is ongoing.
180.	Francis Cherutich CAJ/M.EDU/013/1062/15-CG	Kabarnet High School	Maladministration	A complaint alleging that Kabarnet High School in Baringo County was discontinuing students who score less than C+ in their end of year examinations in a bid to improve performance in the KCSE examination results.	The matter was referred to the State Department of Education in the Ministry of Education, Science and Technology for resolution.
181.	Kamene Munyoke CAJ/POL/015/2772/15-CG	National Police Service	Prejudicial conduct	A complaint alleging that the complainant was physically assaulted by police officers in May 2015 at the Machakos County Bus Station in Nairobi County.	The commission requested for further particulars from the complainant.
182.	Johnson K. Ndichu CAJ/PE/040/1315/15-CG	Private Entity	Land Dispute	The complainant alleged that his Plot No. THOGOTO/DAGORETTI 3294 in Nairobi County had been interfered with by Mr George Mbugua Ng'ang'a who removed his fence.	The complainant was advised to lodge a complaint with the National Police Service for investigations and action.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
183.	Julius Nyagah CAJ/POL/015/2773/15-CG	National Police Service	Unresponsive official conduct	A complaint alleging that the complainant was harassed by Police Officers well known to him who abused and assaulted him and further took all his workshop equipment's located at Siakago town. He reported the issue at Siakago Police Station vide OB number 43/3/3/2011 but no action was ever taken against the officer by the police.	The complaint was referred to the National Police Service Commission for resolution.
184.	Kenneth Mwiti CAJ/MKU/013/1063/15-CG	Mount Kenya University	Labour dispute	The complainant alleged that in 2014 he worked for Mount Kenya University where he taught 6 courses but he was not paid his dues amounting to Kshs 141,000.	The complaint was referred to Nairobi County Labour Office for resolution.
185.	Daniel Mwangi Murathe CAJ/PE/040/1229/15-CG	Private Entity	Corruption	A complaint alleging that despite a favorable court ruling in a case being Naivasha SRM Civil Case No. 235 of 2004 - Daniel Mwangi Murathe and another vs. John Owles, the defendant used illegal means including bribing registry officials to ensure that the complainant did not receive any settlement in the matter.	The complainant was advised to seek the services of a lawyer to assist him in executing the court's award.
186.	John Nzuki Kilatya For Ceramic Sacco CAJ/PE/040/1227/15-CW	Private Entity	Inefficiency	The complainant alleged that Ceramic Sacco was severely mismanaged which included massive fraudulent activities resulting to massive loss of members funds.	The complainant was advised to seek the services of a lawyer to assist him in seeking a remedy in court.
187.	Michael Munene CAJ/M.IND/020/73/15-CG	Export Promotion Council	Labour	The Complainant alleged that the Export promotion Council had failed to pay his dues of 210 man hours at Kshs 2000 per hour.	The complainant was advised to seek the services of a lawyer to assist him in filing a claim in court.
188.	Ann Karanu CAJ/PE/040/1228/15-CG	Private Entity	Land dispute	The complainant alleged that Haron Nyakundi refused to give her land title for plots bought in Karen in Nairobi County but the matter was pending in court being Nairobi ELC No 234 of 2014.	The complainant was advised to pursue the court case to its conclusion.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
189.	Faris D. Ali CAJ/M.IGC/062/87/15-CG	Public Officer	Criminal conduct	A complaint alleging that the complainant was assaulted by Irene Njoki Maina who is her neighbours at M.I.S.C estate in Nairobi County where they both reside.	The complainant was advised to lodge the complaint with the National Police Service for investigations.
190.	Benard Afundi and Others CAJ/PE/040/1217/15-CG	Judiciary	Unfairness	A complaint alleging that the complainant was not satisfied by a court's ruling in Thika Chief Magistrates Court Succession Cause No. 39 of 1997 – In the matter of Henry Adindo (deceased) which resulted to Nairobi High Court Civil Appeal No. 8 of 2013 which was however dismissed by the court.	The complainant was advised to file an appeal at the court of appeal if dissatisfied with the judgment.
191.	Arthur Gichuhi Thuo CAJ/JUD/001/1440/15-PW	Judiciary	Delay	A complaint alleging that the High Court at Nairobi had delayed in determining Civil case No. 127 of 1974. The delay has been for 2 years.	The complaint was referred to Judiciary Ombudsman for resolution.
192.	Benson Gatungu CAJ/PE/040/1041/15-PW	Rent Restriction Tribunal	Inaction	The Complainant alleged that his belongings were thrown out by his landlord due to rent arrears in 2008. When the matter was still pending before the Rent Restriction Tribunal. He alleged that the Tribunal did nothing to enforce its orders as against the Landlord.	The complainant was advised accordingly on his duty to pay rent and further on the jurisdiction of Rent Restriction Tribunal which ceased upon eviction and hence he should file a civil case for damages.
193.	John Ndirangu Karimi CAJ/POL/015/2639/15-PW	Private Entity	Criminal case	A complaint alleging that the complainant who was conned Kshs 800,000 when trying to purchase a car advertised in the Daily Nation on the 17th December 2014.	The complainant was advised to lodge a complaint with the National Police service forinvestigations.

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194.	Leonard R Ngure CAJ/M.JUS/026/135 /15-PW	The Solicitor General	delay	A complaint alleging that the complainant wrote a letter dated 2nd February 2015 to the Solicitor General attaching a court ruling for the offices action.	The complainant was advised to seek advice from an Advocate of his choice on the judicial remedies available for resolution of his matter.
195.	Michael Munyao Ngunnzi CAJ/M.HEA/012/29 6/15-PW	Kenya Medical Training College	Unfair termination	The complainant alleged that he was unfairly terminated from his employment with KMTC on 16th May 2015 without being granted an opportunity to defend himself.	The complainant was advised to seek the services of a lawyer to enable him file a claim at the employment and Labour Relations Court.
196.	Paul N. Kariuki CAJ/KWS/010/88/15 -PW	Kenya Wildlife Service	Unresponsive official conduct	A complaint alleging that the complainant farm located at Nyahururu was devoured by elephants in June 2014 causing massive destruction of his farm produce thus subjecting him to huge losses but KWS failed to compensate him.	The complainant was advised to seek legal advice from an Advocate to enable him file a compensation case in court.
197.	Rushmi Christine Matete CAJ/M.IMM/003/18 6/15-PW	National Registration Bureau	Delay	A complaint alleging that the registration office in Kisumu had delayed in issuing her with her National Identity Card for over four years.	An inquiry was initiated by the Commission and matter was resolved with the complainant being issued with the National Identity Card.
198.	Samuel Moturi Jeremiah CAJ/AG/001/1436/ 15-PW	Director of Public Prosecution Office	delay	A complaint alleging that there was a delay in prosecution of Kibera criminal case No 5049 of 2012 – Republic vs. Samuel Moturi	The complaint was referred to Director of Public Prosecution office for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
199.	Emmanuel Fwaro Sifuna CAJ/POL/015/2712/15-CG	National Police Service	Delay	A complaint alleging that the Complainant mobile phone was stolen and the matter was reported for tracking to the Kakamega Police Station OB 58/13/9/2015. Since then no action has been taken on the matter.	An inquiry was initiated by the commission which is ongoing.
200.	Esther Waithira Mwangi CAJ/PE/040/1039/18-PW	Private Entity	Professional misconduct	A complaint alleging that the complainant paid, Kshs. 70,000 to an advocate called Stephen Njoroge in 2012 to file a suit in court but since then, the said Advocate has never filed the suit.	The matter was referred to the Advocates Complaints Commission for resolution.
201.	Cfc Episcopal Court Council CAJ/M.LAN/022/1319/15-CG	Ministry Of Lands, Housing and Urban Development	Inaction	A complaint alleging that the complainants' land located in Meru town had been grabbed by Meru Hospice to which they filed a complaint with the Meru County Land Registrar in June 2013 but they have not been assisted.	The complainants were advised to seek the services of a lawyer to enable them file a court case for determination of the issue.
202.	Jane Njoki Maina CAJ/POL/015/2711/15-CG	Office of the Director of Public Prosecutions	corruption	A complaint alleging that the prosecutor who was handling Naivasha SRM Criminal Case No. 369 of 2015 -Republic v Naftali Chirongo demanded for Kshs 1,000,000 as a bribe to facilitate an acquittal of the accused.	Matter was referred to Ethics and Anti-Corruption Commission for investigations.
203.	T. M. Macharia CAJ/CG/NRB/060/92/15-PW	National Environmental Management Authority	Inaction	A complaint alleging that a certain club next to Moi Educational Centre along Mai Mahiu Road in Nairobi County had been playing loud music late into the night in total disregard of the NEMA noise pollution regulations but no action was taken by NEMA despite several complaints being lodged with the office.	An inquiry into the complaint was initiated by the commission which is ongoing.
204.	Washington Ngobu Karigu CAJ/POL/015/2596-CG	National Police Service	Unfair conduct	A complaint alleging that the complainant was employed as a Police Constable at the General Service Unit force no. 21832 but was dismissed unfairly on 24th May 1973.	The matter was referred to National Police Service

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					Commission for resolution.
205.	Daniel Mbaya Kirera and Others HUD/GPO/M.FIN/000/60/15	Central Bank of Kenya	Labour dispute	A complaint alleging that the complainants who were former employees of Central Bank of Kenya and who opted for voluntary retirement but CBK refused to pay them their pensions. The matter was however subject to the Retirement Benefits Authority Tribunal where the same was dismissed and an appeal being Nairobi ELR Case No 24 of 2013 was similarly dismissed.	The complainants were advised to lodge an appeal with the Court of Appeal if dissatisfied with the court's decision.
206.	Social Watch For Monica Wangari Wanjiru CAJ/JUD/001/1557/15	Judiciary	Unfair conduct	A complaint alleging that the Mukurueni Law Court had ordered the Mukurueni sub-county probation officer to convene a meeting to find a resolution in a criminal case being Mukurueni Criminal case No. 30 of 2015 – Republic vs. Monica Wangari Wanjiru but the said probation officer convened the meeting on 9th April 2015 and made an adverse decision in the absence of the accused person.	The complaint was referred to Judiciary Ombudsperson for resolution.
207.	Jackson Njuguna Mungai HUD/GPO/POL/015/98/15	National Police Service	Maladministration	A complaint alleging that the complainant received an appointment letter from the National Police Service and he quit his previous job but his appointment was annulled by a court of law for recruitment irregularities. Upon reapplication, he was informed that he did not qualify for the same position in the same station.	An inquiry was initiated by the commission which is ongoing.
208.	Kenneth Gituma Mwirichia HUD/GPO/M.EDU/013/67/15 – AOL	Ministry of Education, Science and Technology	Unfair treatment	An allegation that Kanyakine High School prepared a Roll of Honour with all the best performing students but omitted the complainant's name despite the fact that he was the best performing student in 1984.	The complianant was advised on Commissions mandates and the matter closed for being frivolous.
209.	John Migiro Onditi HUD/KISII/JUD/001/74/15 – AOL	Private entity	Inaction	An allegation that the complainant reported Kaburi Henry & Company to the Law Society of Kenya for	The complainant was advised to lodge the complaint with the

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				insufficient representation but the latter had not taken any action to address his complaint.	Advocates Complaints Commission.
210.	Christopher K. Chepkiyeng HUD/ELD/PE/040/35 /15 – AOL	Private entity	Breach of contract	An allegation that the complainant took a loan with Kenya Commercial Bank sometime in 1992 and used his land parcels LELAN/KAPTA; AMWA/261 and IRONG/KIPKONGA/149 as collateral. The bank increased its interest rates without notice to the complainant, which led to him losing his land parcels.	The complainant was advised on the Commission's mandates and advised to seek the services of a lawyer for assistance.
211.	Jared Ontiri Omori HUD/KISII/M.EDU/01 3/70/15 – AOL	Teachers Service Commission	Unfair treatment	An allegation that the Ministry of Education, Science and Technology promoted the complainant to the Status of an SI teacher with effect from 1st July 1996 but Teachers Service Commission had refused to acknowledge the promotion.	An inquiry into the complaint was done which is ongoing.
212.	Isack Ochieng Maziga HUD/KISII/M.EDU/01 3/69/15 – AOL	Ministry of Education, Science and Technology	Unlawful conduct	An allegation that a teacher at St. Andrews Kagwa Boys Boarding Primary School in Nyamira County had kicked Meshack Masinga, his son in the testicles, which caused the boy to be admitted at the hospital.	The matter was referred to the State Department of Education for resolution.
213.	Wairimu Njoroge HUD/GPO/JUD/001/ 70/15 – AOL	Judiciary	Ineptitude	An allegation that the Kangema District Magistrate's Court rendered an unfair decision in Kangema District Magistrate's Court Succession Case No. 88 of 1980 (The Land Registrar vs. Njima Kamarua) by awarding land parcel number 19 RWATHA/691 to her cousins, who were not beneficiaries in the estate.	The complainant was advised on her right to appeal to the High Court against the award.
214.	Moses Mwangi Mugai HUD/NKR/M.EDU/01 3/65/15 – AOL	Teachers Service Commission	Manifest injustice	An allegation that the complainant applied to be promoted from the status of a P2 to a P1 teacher in 1985 but he was awarded the promotion in 1991 despite his P1 Certificate being dated 1986.	An inquiry was made into the allegation which is ongoing.

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215.	Lucy Desang Keter HUD/NKR/PE/04034/15 – AOL	Private entity	Inaction	An allegation that the complainant had engaged Oseko & Company Advocates to represent her against Standard Chartered Bank but the advocates had never taken the matter to Court.	The complaint was referred to Advocates Complaints Commission for resolution.
216.	Solomon Ariko Ochola HUD/KK/PE/040/32/15 – AOL	Private entity	Breach of contract	An allegation that ICEA Life Assurance Company refused to refund premium payments when he was unable to pay the monthly premiums for a policy he had with the company.	The complainant was advised to seek he services of a lawyer for assistance
217.	Naftal Ondieki HUD/KISII/M.EDU/013/68/15 – AOL	Private entity	Labour dispute	An allegation that the complainant, who was a teacher at Graceland Girls Senior Secondary School was requested to step aside for investigations on false allegations. In addition, the institution failed to pay him Kshs. 36,000 owed to him.	The complaint was referred to Kituo cha Sheria for legal representation.
218.	Christopher Onkoba Ayuka HUD/KISII/JUD/001/73/15 – AOL	Judiciary	Delay	An allegation that Sotik Senior Principal Magistrate's Court Civil Suit Number 192 of 2013 (Christopher Onkoba vs. Danson Otwori & 2 Others) had taken inordinate time to conclude the court case.	The complaint was referred to the Judiciary Ombudsman for resolution
219.	Mark C. Chepkwony HUD/ELD/JUD/001/75/15 – AOL	Judiciary	Delay	An allegation that Kapsabet Senior Magistrate Court Criminal Cases 1566/13 and 768/13 had taken inordinate time to resolve because of numerous postponements.	The complaint was referred to the Judiciary Ombudsman for resolution
220.	George Indire Migeke HUD/KAKAMEGA/PE/040/33/15 – AOL	Private Entity	Inaction	An allegation that the complainant had engaged Wafula Wawira, an Advocate to represent him in Kakamega Criminal Case 211 of 2012 but the Advocate had failed to give him advice and did not appear in Court on his behalf. This was despite the fact that the complainant had paid him Kshs. 33,000.	The complaint was referred to Advocates Complaints Commission for resolution.

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221.	Veronicah Chemeli Langat HUD/ELD/M.IMM/003/46/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card on 9th February 2015 at the National Registration Bureau desk at the Eldoret Huduma Centre but was yet to be issued with the same.	An inquiry was done by the commission and the complaint was successfully resolved with the complainant being issued with her ID.
222.	Patrick Wende Omwirikha HUD/KAKAMEGA/JUD/001/72/15 – AOL	Advocates Complaints Commission	Delay	An allegation that the Advocates Complaints Commission had failed to take action in a complaint that the complainant had lodged against Judith A. Guserwa & Company Advocates.	An inquiry was done by the Commission which is ongoing.
223.	Philip Mwavali HUD/GPO/M.LAB/017/27/15 – AOL	National Security Social Fund	Manifest injustice	An allegation that NSSF had failed to pay the complainant his benefits despite the contributions that were made by his former G4S and Tata Chemicals.	An inquiry was commenced by the commission which led to successful resolution of the complaint.
224.	David Mwalati Kaitori HUD/KK/M.IGC/062/95/15 – AOL	Ministry of Interior and Coordination of National Government	Maladministration	An allegation that the Chief of Lukume Location, Kakamega North Sub-County in Kakamega County had refused to compel the complainant's cousin to hand over documents belonging to the complainant's deceased father.	The complainant was advised to seek the services of a lawyer for assistance.
225.	David Mwalati Kaitori HUD/KK/JUD/001/72/15 – AOL	Judiciary	Delay	An allegation that the complainant, who was the accused in Criminal Case 770 of 2014 (R vs. David Mwalati Kaitori) at Butali Law Courts had appeared in Court severally for hearing of the case but the Prosecution had failed to present witnesses against him.	The matter was referred to Judicial Ombudsperson for resolution.
226.	John Mutai HUD/NKR/M.EDU/013/66/15 – AOL	Teachers Service Commission	Manifest injustice	An allegation that Teachers Service Commission had erroneously deducted Kshs. 14,423 from the complainant's salary.	Requested for further particulars from the complainant.

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227.	Josephine Adikinyi Mukoya HUD/GPO/M.FIN/000/36/15 – AOL	Pensions Department	Delay	An allegation that the Pensions Department had delayed in processing the death benefits for the late Jacob Pascal Mukoya, the complainant's husband, who had been employed by the National Security Intelligence Service at the time of death.	Requested for further particulars from the complainant.
228.	Beatrice Wangui Kamau HUD/ELD/POL/015/46/15 – AOL	National Police Service	Inefficiency	An allegation that the Eldoret Officer Commanding Station had failed to execute a Court Order.	The complainant was advised to seek his advocates for advice on the execution process.
229.	Joram Ooko Ojowi HUD/ELD/M.IMM/003/45/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a duplicate National Identity Card in March 2015, was issued with a waiting card serial number 239799987 but the same was yet to be issued to him.	The Commission initiated an inquiry with the complaint being after the complainant was issued with his National ID.
230.	Raymond J. Njeru HUD/EMBU/HUD/001/6/15 – AOL	Judiciary	Unfair treatment	An allegation that Mrs. Makau, a Resident Magistrate at Siakago Law Courts who was presiding over Siakago Criminal Case number 1017 of 2014 was partial in the matter and had refused to hear the complainant's side of the case.	The complainant was advised accordingly and the complaint referred to Judicial Ombudsperson for resolution.
231.	John Ndungu Mubia HUD/NYERI/M.IGC/062/9/15 - AOL	Ministry of Interior and Coordination of National Government	Illegal conduct	An allegation that the Tetu Deputy County Commissioner in Nyeri County coerced the complainant to sign a document whose contents he did not understand, which led to the transfer of land parcel number TETU/KARAIHU/235, which belonged to the complainant.	The complainant was advised that he should seek the services of a lawyer to assist him in filing a case for recovery of the land in court.
232.	Sarah Maina Kweyu HUD/KK/M.EDU/013/72/15 – AOL	Ministry of Education, Science and Technology	Manifest injustice	An allegation that the complainant was unfairly suspended from her duties as a matron at Matende Secondary School in Kakamega on 8th May 2015 but	An inquiry was commenced by the commission which is ongoing.

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				the school was yet to communicate to her on to the fate of her employment.	
233.	Mulama Nelson Ishmael HUD/KK/M.LAN/022 /76/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant sought to have the road between parcels and number E/W/ISONGO 2882 and E/W/ISONGO 2936 established by the Kakamega County Surveyor but the same has not been undertaken since 25th April 2013 when he paid the requisite fees.	An inquiry was commenced by the commission which is ongoing.
234.	Shadrack Simba Miyogo HUD/GPO/M.EDU/0 13/71/15 – AOL	Ministry of Education, Science and Technology	Breach of contract	An allegation that the complainant supplied 100 bags of maize to Nyambane Secondary School sometime in December 2014. Instead of paying, the principal called him back in March 2015 and demanded that he take back the bags of maize on allegations of the same being substandard and full of weevils.	The complainant was advised to seek the services of a lawyer to enable him pursue a resolution of his complaint in Court.
235.	Fredrick Ndasha Wahome HUD/GPO/M.LAN/0 22/74/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that Messiah Healing Ministries acquired land parcel number NAIROBI BLK 117/306 from Kamiti Farmers Company Limited and had been trying to secure a title deed in regards to the same without any success. This was attributed to the unresponsiveness of the officers at the Ministry of Lands.	The commission requested for further particulars on the unresponsiveness from the complainant.
236.	James Mwangi Gitau HUD/GPO/M.IGC/0 62/96/15 – AOL	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	An allegation that the complainant reported a matter of the forgery of his signature to facilitate the transfer of land parcel number KIGANJO/GACHIKA/1348 to the Criminal Investigations Department but no action had been taken towards investigating the same.	An inquiry into the complaint was initiated by the commission which is ongoing.
237.	Simon Njuguna Njoroge HUD/GPO/M.LAN/0 22/75/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation that Kamiti Farmers Company set aside land parcel number NAIROBI BLOCK 117/201, which was 1.635 Ha for the construction of a Secondary School but a person by the name Ritho Nyonera had grabbed 1.00 Ha of the land and obtained title deeds in regards to the grabbed land.	The complainant was advised to seek the services of a lawyer to enable him pursue his complaint in court.

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238.	Obadiah Kangethe Njoroge HUD/NKR/PE/040/38 /15 – AOL	Private entity	Professional misconduct	An allegation that the complainant opened a file with Ikua, Mwangi & Company Advocates in 2005 for the recovery of rent arrears from his tenants. The matter was taken to court in 2005 but on subsequent follow-ups with the firm, the complainant was informed that the law firm's file in regards to the same could not be traced.	The complaint was referred to Advocates Complaints Commission for resolution.
239.	Thomas Joseph O. Onyango HUD/NKR/JUD/001/ 78/15 – AOL	Judiciary	Delay	An allegation that on 17th April 2015, the complainant lodged an appeal at the Court of Appeal at Nakuru in regards to Nakuru Industrial Court Cause No. 407 of 2013 but a hearing date for the same had never been set.	The complaint was referred to the Judiciary Ombudsperson for resolution
240.	David Wekesa Wanyonyi HUD/KK/JUD/001/80 /15 – AOL	Judiciary	Inefficiency	An allegation that on 12th June 2015, the complainant brought to the attention of the Kakamega High Court Deputy Registrar the fact that the file in regards to Kakamega High Court Civil Appeal No. 184 of 2011 (David Wekesa Wanyonyi vs. Festus Ngovilo) was missing from the Court Registry but was yet to receive a response. The file was also yet to be traced.	The complaint was referred to the Judiciary Ombudsman for resolution.
241.	Clement Muriithi Macharia HUD/NKR/PO/047/2 /15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant sought the services of the Nyeri Lands Valuation Officer concerning the valuation of plot NKI/MUNICIPALITY B3/614 and furnished the office with the requisite documents but the officer had refused to conduct the valuation alleging that she did not have transport to visit the site.	An inquiry was done by the Commission which is ongoing.
242.	David Ngigi Waweru	Kenyatta National Hospital	Manifest injustice	An allegation that the complainant was supposed to be operated on at the Kenyatta National Hospital on	The complainant was advised accordingly and informed to

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	HUD/GPO/KNH/012/24/15 – AOL			19th May 2014 but he was discharged from the Hospital before the operation was performed.	supply the commission with supporting documents.
243.	Christopher Kipkoros Kirui HUD/NKR/NEMA/038/5/15 – AOL	National Environmental Management Authority	Unresponsive official conduct	An allegation that the complainant lodged a complaint with NEMA against his neighbor in Nakuru County who was operating an unlicensed quarry but no action had been taken regarding the same.	The matter was referred to the Nakuru County Government for resolution.
244.	Simon Mbuthia Gichohi HUD/NKR/JUD/001/77/15 – AOL	Judiciary	Ineptitude	An allegation that the file in regards to Nakuru High Court Succession Cause number 198 of 2004 could not be traced at the Court registry.	The complaint was referred to Judiciary Ombudsperson for resolution.
245.	Eric Barare Orina HUD/GPO/M.FIN/000/37/15 – AOL	Ministry of Finance & National Treasury	Administrative injustice	An allegation that the Cabinet Secretary of the National Treasury de-gazetted the complainant who was a Board Member of Unclaimed Financial Assets Authority on the grounds that he was convicted of a criminal offence and imprisoned for six (6) months, which was not the case.	An inquiry was done by the Commission which is ongoing.
246.	Bernard Matte Kimani HUD/EMBU/M.IGC/062/98/15 – AOL	Ministry of Interior and Coordination of National Government	Administrative injustice	An allegation that the holdings in Minister's Land Appeal Cases No. 211 of 2002, 207 of 2002 and 606 of 1996 at the Kirima Adjudication Section were not in line with the evidence adduced during the hearing.	The complainant was advised accordingly and informed to seek the services of a lawyer to assist him in filing an appeal at the High Court.
247.	Geoffrey Nyanyuki Nyaribo HUD/GPO/KPLC/021/11/15 – AOL	Kenya Power Company Ltd	Delay	An allegation that that the complainant applied for electricity to be connected at his home in Nyamira County on 12th April 2013 and paid the requisite fees but the same was yet to be connected.	An inquiry was done by the Commission which is ongoing.
248.	Chegge Henry Davies Kariuki	Ministry of Transport and Infrastructure	Unresponsive official conduct	An allegation that the complainant wrote to the Kenya National Highways Authority severally to have his cheque of Kshs. 45,905, which he had been issued as	An inquiry into the complaint was

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	HUD/GPO/M.TRAN/004/16/15 – AOL			compensation for his parcel of land number Nyandarua/Mawingo/1048 replaced as the one issued had a problem but he was yet to receive a response.	commenced and the matter resolved.
249.	Irene Njeri Njoroge HUD/GPO/NHC/028/3/15 – AOL	National Housing Corporation	Manifest injustice	An allegation that the complainant's late mother purchased land parcel LR Number 2787/917 in Nanyuki from National Housing Corporation but some else claimed ownership of the same having bought it from the Ministry of Lands, Housing and Urban Development. National Housing Corporation had refused to assist the complainant assert her ownership of the land.	An inquiry was done by the Commission which is ongoing.
250.	Michael Munene Wanjiru HUD/GPO/M.LAB/017/28/15 – AOL	Ministry of Labour & East Africa Affiars	Inefficiency	An allegation that the complainant lodged a complaint with the Nyayo House Labour Office against his former employer JEPCO Renovator Cleaning Services sometime in March 2015 but the same was yet to be concluded.	The complainant was advised to supply supporting documents but later he withdrew the complaint.
251.	Sammy Muigai Wainaina HUD/NKR/PE/040/40 – AOL	Private entity	Professional misconduct	An allegation that Olaly Cheche & Company Advocates had failed to furnish the complainant with the judgment in regards to Nakuru CMCC No. 2121 of 1997 (Sammy Muigai Wainaina vs. Eveready Batteries Company).	The complainant was advised and referred to the Court's Executive Officer to assist him in getting the judgment.
252.	Anne W. Kamau HUD/NKR/PE/040/37/15 – AOL	Private entity	Delay	An allegation that the complainant, a plaintiff in Nakuru CM Children's Civil Case No. 174 of 2011 (Ann Kamau vs. Joseph Serem) had been instructed to find the process server who had effected service on the defendant but was unable to do so, which had delayed the case.	The complainant was advised to seek the services of a lawyer to assist her in prosecuting the court case.
253.	Stephen Kimama Rukwaro HUD/NYERI/PE/040/36/15 – AOL	Private entity	Tort	An allegation that Eswa Enterprises had failed to take responsibility when the complainant, an employee of the company fell from an electricity pole while installing	The complainant was advised to seek the services of a lawyer to assist him in filing a

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				electricity, which was part of the job that he had been hired for.	compensation case in court.
254.	Kinyanjui Kamau HUD/GPO/JUD/001/81/15 – AOL	Judiciary	Unfair conduct	An allegation that the decision rendered in Nairobi Civil Appeal No. 132 of 2005 (Kinyanjui Kamau vs. George Kamau Njoroge) was not fair.	The complainant was advised to institute an appeal or a review of the court's decision.
255.	Naomi Wangui Mugo HUD/NKR/040/39/15 – AOL	Private Entity	Land dispute	An allegation that the Full Gospel Church, Kikadu Branch had grabbed Plot number 274 in Njoro Sub-county, Nakuru County which belonged to Kikapu Society Farm.	The complainant was advised to seek the services of a lawyer to assist them in filing a recovery case in court.
256.	Grace Ndegwa & Others CAJ/JUD/001/1423/15 – AOL	Judiciary	Ineptitude	An allegation that the file in regards to Nairobi Succession Cause Number 1976 of 1996 could not be traced at the Court Registry.	The matter was referred to the Judiciary Ombudsperson for resolution
257.	Samuel Kimenyo Macharia HUD/GPO/M.LAN/022/78/15 – AOL	Ministry of Lands, Housing and Urban Development	Maladministration	An allegation that in March 2011, the complainant purchased land parcel number NANYUKI/IMARURA BLOCK 6/597 (ENDANA) from Endana Company Limited and was issued with a title deed. However, another person by the name Mary Wangeci Muraya claimed that the land belonged to her and even had a title deed in respect to the same.	The complainant was advised to seek the services of a lawyer to enable him pursue the resolution of his complaint in Court.
258.	Richard Samwel Mokaya HUD/KISII/M.IGC/062/99/15 – AOL	Ministry of Interior and Coordination of National Government	Inaction	An allegation that the complainant's neighbor was encroaching on the complainant's father's land in an effort to alter the boundary. The matter had been before the Assistant Chief of Nyangware Sub-Location in Nyamira County who had not provided any assistance.	The complaint was referred to the Nyamira Land Registrar for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
259.	Josephat Akanga HUD/GPO/PO/047/5/15 – AOL	National Police Service	Illegal conduct	An allegation that Nyakeriga Clifford, a CID Officer was having an affair with the complainant's wife and when the complainant warned him against the same, he threatened him with arrest.	The matter was referred the National Police Internal Affairs Unit for resolution.
260.	Mabaala John Rianoi HUD/NKR/POL/015/47/15 – AOL	National Police Service	Manifest injustice	An allegation that two police officers, Edward Serem and Kipruto Tanui stationed at Olokirikirai Police Station in Narok County had prevented Jackson Ngeno, who owed the complainant Kshs. 19,500 from paying the same.	The complainant was advised to seek the resolution of his complaint in Court.
261.	Priscilla Wanjiru Mbugu HUD/NKR/POL/015/48/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant's husband, Patrick Mbugu Njuki was a third party in Nakuru High Court ELC Civil Suit No. 83 of 2012 (Samuel Njoroge Apollo vs Jared Hamisi Mokaya & Another) wherein a judgment was issued 10th December 2014 in his favour. The plaintiff threatened his life vide a letter, which was dropped into his compound shortly before he disappeared mysteriously on 17th February 2015. The complainant reported the matter to Nakuru CID vide OB No. 91/18/2/2015 but no action had been taken thereafter.	An inquiry was done by the Commission and the matter was resolved.
262.	James Wangombe Ndungu HUD/NKR/FIN/000/38/15 – AOL	Pensions Department	Delay	An allegation that Pensions Department had delayed in paying the complainant Kshs. 1.1 million which were part of his retirement benefits.	The commission requested for further and better particulars as well as supporting documents from the complainant.
263.	Ignatius Kivara Muthenyah HUD/EMBU/M.IGC/062/100/15 – AOL	Ministry of Interior and Coordination of National Government	Manifest injustice	An allegation that the complainant, the Assistant Chief of Kigumo Sub-Location in Embu East Sub-County, Embu County who had been interdicted on 28th May 2013 but the interdiction lifted on 19th May 2014 was not paid the half salary that had been withheld during his interdiction period.	An inquiry was done by the Commission which is ongoing.

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264.	Muriuki Kaumbuthu a.ka. Christopher Njeru Nyaga HUD/EMBU/JUD/001/82/15 – AOL	Judiciary	Ineptitude	An allegation that the complainant lodged a Chamber Summons application at the Nairobi High Court Registry on 23rd May 2014 in regards to Nairobi HCCC 1253 of 1975 but the matter was yet to be heard.	The complaint was referred to the Judiciary Ombudsman for resolution
265.	Fredrick Ochieng Boyi HUD/GPO/M.IMM/003/47/15 – AOL	National Registration Bureau	Ineptitude	An allegation that the complainant applied for a National Identity Card on 30th June 2009, but the same was processed with his middle name as 'Otieno' instead of 'Ochieng'. He applied for the error to be rectified on 2nd September 2014 but was yet to be issued with his ID.	An inquiry was done by the Commission which is ongoing.
266.	John Mutua Mwalya HUD/GPO/POL/015/49/15 – AOL	National Police Service	Delay	An allegation that the complainant was assaulted by his employer and reported the matter to Kitui Police Station vide OB number 33/23/06/2015, presented witnesses to his assault and furnished the officers therein with a duly filled P3 Form. Instead of investigating the matter, the OCPD sent him away and warned him to keep off the Police Station.	An inquiry was done by the Commission which is ongoing.
267.	Kenneth O. Wasike & 56 Others HUD/GPO/M.LAB/017/30/15 – AOL	Ministry of Labour & East Africa Affairs	Inefficiency	An allegation that the complainants lodged a complaint against their former employer, Central Glass Industries alleging mistreatment with the Ministry of Labour in 2009. Because of this, they were fired in 2011 and the Ministry investigated the matter, finally determining that the complainants were to be compensated. However, they were yet to be paid and the Ministry had since stopped assisting them.	An inquiry was done by the Commission which is ongoing.
268.	Jonathan Yego Kiptoo HUD/GPO/M.YSP/031/1/15 – AOL	Ministry of Sports, Culture and the Arts	Manifest injustice	An allegation that in 2007, the complainant participated in the Brussels marathon as an athlete and won the race. He was awarded $26,000, which was paid to his agent. However, his agent refused to pay him the same, which necessitated him to escalate the matter to Athletics Kenya in April 2015 but the latter had	An inquiry was done by the Commision which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				not taken any action towards resolution of his complaint.	
269.	Eliud kariithi Nyoike HUD/GPO/M.LAN/022/77/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the Ministry of Lands had allocated Plot No. 527 in Hindi Magogoni to Nyoike Metho Kariithi but the title deed in regards to the same had been issued to Sheikh Mohammed Abdulkadir, who had not accepted the offer. The complainant had sought to have the title deed issued to reflect the right owner since 2014 but no help had been accorded to him.	An inquiry was done by the Commission which is ongoing.
270.	James Mwangi HUD/NKR/PE/040/41/15 – AOL	Private entity	Labour dispute	An allegation Gilgil Treatment Industry in Nakuru County promised the complainant, who was employed at the company as a grader his terminal dues upon his signing of his termination letter but the same was not implemented.	The complaint was referred to the Nakuru County Labour Office for resolution.
271.	Andrew S. N. Mate HUD/KK/KPLC/021/12/15 – AOL	Kenya Power Company Ltd	Ineptitude	An allegation that Kenya Power had billed the complainant with Kshs. 239,878 in regards to his electricity account number 3193684-01, which was later amended to Kshs. 50,342. The complainant alleged that this was still high owing to the fact that he had been making monthly payments for the same account.	An inquiry was done by the Commission which is ongoing.
272.	Nathan Warutere Ngure HUD/GPO/ACC/001/114/15 – AOL	Advocates Complaints Commission	Ineptitude	An allegation that the complainant lodged a complaint against Muhoho Gichimu & Company Advocates with the Advocates Complaints Commission but the latter had failed to take action to resolve the same.	An inquiry was done by the Commission which is ongoing.
273.	Moses Kipchichir Boretor	Pensions Department	Delay	An allegation that the complainant retired from his post as an Assistant Chief Grade II with effect from 1st January 2014 and sought to have his pension paid but	An inquiry was done by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	HUD/ELD/M.IGC/062/101/15 – AOL			the Pensions Department has delayed in processing the same.	
274.	Wilson Wakhungu Makumba HUD/KK/POL/015/51/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant on 3rd March 2015 lodged a matter of his brother destroying his crops and blue gum trees at the Malava Police Station, Bungoma County vide OB Number 14/3/3/2015 but no action was taken thereafter.	An inquiry was done by the Commission which is ongoing.
275.	Joseph Munyovi HUD/KK/M.EDU/013/74/15 – AOL	Ministry of Education, Science and Technology	Manifest Injustice	An allegation that the complainant who was employed as a cook at matende Girls Secondary School was suspended on 8th October 2013 pending the hearing and determination of his disciplinary. The institution had failed to decide on the matter making it impossible to process his NSSF benefits.	An inquiry was done by the Commission which is ongoing.
276.	Alphonce Khaemba Amusibwa HUD/KK/M.LAB/017/31/21/15 – AOL	National Social Security Fund	Manifest injustice	An allegation that the complainant sought to be paid his NSSF benefits from the Kakamega NSSF office but he was informed that the money, which amounted to Kshs. 18,367.30 was withdrawn on 1st April 1998 by a person who alleged to be him.	An inquiry was done by the Commission which is ongoing.
277.	George Okech Otieno HUD/ELD/POL/015/53/15 – AOL	National Police Service	Delay	An allegation that the complainant lodged a complaint of obtaining through false pretense at Rongai Police Station, Nakuru County vide OB 12/14/1/2014 and the matter was due to be prosecuted but the police officers had refused to forward the police file regarding the matter to the Director of Public Prosecution.	An inquiry was done by the Commission which is ongoing.
278.	Richard Mwendwa HUD/GPO/M.LAB/017/32/15 – AOL	Ministry of Labour & East Africa Affairs	Discourtesy	An allegation that the complainant sought to lodge a complaint against his former employer, Institute of Performance Management with the Nairobi County	The complaint was referred to the Commissioner for Labour in the Ministry

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Labour Office but the officer therein was very rude to him and chased him from the office.	of Labour & East Africa Affairs for resolution.
279.	Josphat Siva Bendera HUD/GPO/CID/015/54/15 – AOL	National Police Service	Maladministration	An allegation that the complainant paid Kshs. 35,400 to an officer at the Survey Office in Nakuru County to be issued with a building plan. When the same was not issued, the complainant reported the matter to Nakuru CID Office, who advised that he pays the remainder of the money owed to facilitate the issuance of the plan. To date, the CID Officers have not concluded the matter.	The Commission requested for further particulars and documents from the complainant to support his complaint.
280.	Anthony Wamagata Kabue HUD/GPO/M.EDU/013/75/15 – AOL	Karatina University	Unfair treatment	An allegation that in May 2014, the complainant was suspended from Karatina University where he was a student without being accorded a fair hearing.	An inquiry was done by the Commission which is ongoing.
281.	Samuel Maina Mwangi HUD/NKR/PE/040/53/15 – AOL	Private Entity	Breach of contract	An allegation that the complainant paid for the purchase of land parcel number DUNDORI/MIRORENI BLOCK 2/891 from Peter Mwangi who claimed that the land belonged to him. However, the official search regarding the same revealed that it belonged to someone else and the vendor refused to return the money paid.	The complainant was advised to seek the services of a lawyer to enable him file a recovery case in court.
282.	Peter Kimani Waruiru HUD/NKR/PE/040/44/15 – AOL	Private Entity	Labour dispute	An allegation that the complainant had worked for Abdul Mallick Associates Limited, Consulting Engineers for three (3) years, out of which he worked for two (2) years without being availed leave days. In addition, the company had not paid him for several months.	The matter was referred to Nairobi County Labour Office for resolution.
283.	Joshua Ungala Ndalu HUD/NKR/PE/040/43/15 – AOL	Private Entity	Unfair practices	An allegation that United Millers Company failed to issue the complainant with a letter to confirm his disability, which would have facilitated his exemption from taxation.	The complaint was referred to National Council for Persons with Disability for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
284.	Kenneth Kanyoro Kinyui HUD/GPO/POL/015 /58/15 – AOL	National Police Service	Inefficiency	An allegation that on 18th July 2015, the complainant reported the theft of his laptop, mobile phone and unauthorized withdrawals of money from his MPESA account to the Thika Police Station. He further travelled to Nakuru where the money from his MPESA account was withdrawn and made another report at the Nakuru Police Station vide OB number 28/23/7/15 but was referred back to Thika Police Station where he is yet to be assisted.	An inquiry was done by the Commission which is ongoing.
285.	Rodah Kuusa Weber HUD/GPO/M.IGC/0 62/104/15 – AOL	Department of Immigration	Manifest injustice	An allegation that the complainant applied for a Dependent's Pass for her husband, Matthias Weber, who is a Swiss national and the same was denied without an explanation. This was despite the fact that he and the complainant have been married for 9 years and have one issue out of the union.	An inquiry was done by the Commission which is ongoing.
286.	Dinah Kawira HUD/GPO/M.LAN/0 22/80/15 – AOL	Ministry of Lands, Housing and Urban Development	Unlawful conduct	An allegation that the Meru Land Registrar had colluded with the complainant's uncle to fraudulently transfer land parcel number NTIMA/IGOKI/2778 which belonged to the complainant's late father, Samuel Kiruki M'Nyiruu.	The complainant was advised to seek the services of a lawyer to enable her file a succession case in court.
287.	Joel Kamau Ng'ang'a HUD/NKR/PE/040/46 /15 – AOL	Judiciary	Inefficiency	An allegation that the file in regards to Nakuru Chief Magistrate's Criminal Case No. 1869 of 2001 could not be traced at the Court registry.	The matter was referred to the Judiciary Ombudsperson for resolution.
288.	Elizabeth Wambui Kimani HUD/NKR/JUD/001/ 83/15 – AOL	Public Trustee	Delay	An allegation that on 14th October 2014 the complainant sought the assistance of the Nakuru Public Trustee to pursue the benefits from the estate of Hellen Mumbi Kimani, her late mother. However, the process was taking an inordinate time to conclude and the officers at the office were very discourteous to her.	An inquiry was initiated by the commission with the matter being successfully resolved when the complainant was

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					issued the cheque regarding her late mother's estate.
289.	Onesmus Mwangi Kihiko HUD/NKR/CG/NKR/ 063/2/15 – AOL	Nakuru County Government	Manifest injustice	An allegation that the complainant, who was employed as a Mechanical Superintendent by the erstwhile Municipal Nakuru Council retired in February 1994 and sought his retirement benefits from LATRUST. He was informed that the Council had not remitted its contributions from 1989 to March 1994. He has been following with the Nakuru County Government to have same remitted but he has not been assisted.	An inquiry was done by the Commission which is ongoing.
290.	Paul Kibet Koech HUD/NKR/PE/040/47 /15 – AOL	Private entity	Breach of contract	An allegation that the secretary of Burgei Farm Company Limited had refused to facilitate the transfer of land parcel number 9544/143 located in Rongai Township in Nakuru County.	The complainant was advised to seek the services of a lawyer to allow him file a court case for resolution of his complaint.
291.	Abdinassir Mohamed HUD/GPO/M.IGC/0 62/103/15 – AOL	Department of Immigration Services	Delay	An allegation that the complainant applied for the replacement of his passport on 17th April 2015 but the same was yet to be issued to him.	An inquiry was commenced by the commission and the complaint was successfully resolved as the complainant was issued with his Passport.
292.	Pius Oloo Oyoo HUD/NKR/M.IGC/06 2105/15 – AOL	Ministry of Interior and Coordination of National Government	Inaction	An allegation that the Bondeni Chief in Nakuru County had refused to assist the complainant in recovering Kshs. 29,590 from his neighbours, which had been accrued from their use of electricity whose meter was under his name.	The complainant was advised to file a recovery casein court.

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293.	Julia Linki Namu Nyara HUD/EMBU/POL/015/59/15 – AOL	National Police Service	Inefficiency	An allegation that police officers at Habua Police Station in Embu County had failed to take action in reports she made of destruction of her crops and threat to her life vide OB Numbers 24/04/01/2015 and 25/10/06/2015 respectively.	An inquiry was done by the Commission which is ongoing.
294.	Julia Linki Namu Nyara HUD/EMBU/M.IGC/062/106/15 – AOL	Ministry of Interior and Coordination of National Government	Administrative injustice	An allegation that the Chief of Kithimu Location in Embu West Sub-County had refused to assist the complainant in resolving her dispute with her brother-in-law regarding her late husband's property.	The complainant was advised to seek the services of a lawyer to assist the family in filing a succession case in court.
295.	Timothy Omutembete HUD/KK/POL/015/30/15 – AOL	National Police Service	Inefficiency	An allegation that he bought land parcel number BUTSOTSO/ESUMEIYA/3602 on the advice of the Kakamega Survey Officers despite the fact that there was a caution placed on it. He later found out that the land did not belong to the seller, and reported the same to Kakamega Police Station but no action had been taken in the resolution of his complaint.	The complainant was advised to seek the services of a lawyer to assist him in filing a court case.
296.	Hesbon Mwimbe Obeli HUD/KK/JUD/001/84/15 – AOL	Judiciary	Delay	An allegation that Kakamega High Court Civil Case 333 of 1992 (Miriam Ijae vs. Andrew Mukuru) had taken an inordinately long time to resolve.	Referred the matter to the Judiciary Ombudsman for resolution.
297.	Geoffrey Monari Ombui HUD/GPO/NSSF/017/34/15 – AOL	National Registration Bureau	Maladministration	An allegation that the complainant went to the National Registration Bureau head office at NSSF Building in pursuit of his niece's ID, whose processing had been delayed.	An inquiry was initiated by the commission with the matter being resolved successfully.
298.	Charles Abuya (on behalf of John Migiro Onditi) HUD/KISII/JUD/001/83/15 – AOL	Judiciary	Unresponsive official conduct	An allegation that the complainant had severally requested for the judgment in regards to Nyamira SRMCC No. 62 of 2005 (Charles Atuya & another vs. Jared Maubi & 4 others) but the same was yet to be availed to him.	Referred the matter to the Judiciary Ombudsman for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
299.	Hesbon Mukai Wallah HUD/NKR/POL/015/60/15 – AOL	National Police Service	Incompetence	An allegation that the complainant's cousin, Musa Aluvanzi alias Othisi was arrested on 19th June 2015 and was charged at the Kapsabet Principal Magistrate's Court (Criminal Case 1404 of 2015) for robbery with violence but he had not committed the crime.	The complainant was advised on the commission's mandates and the file closed as matter was in Court.
300.	Jared Mong'are Nyang'andi HUD/KISII/KNEC/013/79/15 – AOL	Kenya National Examination Council	Delay	An allegation that Kenya National Examinations Council had refused to furnish the complainant with his Early Childhood Development Certificate after he had paid for the same, attended classes and sat for his examinations on 11th December 2014.	An inquiry was initiated by the commission which is ongoing.
301.	Matthew Ombasa Mageka HUD/KISII/M.HEA/012/20/15 – AOL	Ministry of Health	Delay	An allegation that on 13th March 2014, the complainant's company, Mopekk Enterprises supplied Kisii Level 5 Hospital with medical supplies worth Kshs. 586,000 but the hospital was yet to pay for the same.	The complainant was advised on commission's mandates and informed to seek the services of a lawyer to file a breach of contract case in court.
302.	Dorcas N. Simiyu HUD/GPO/M.IMM/003/49/15 – AOL	Department of Immigration	Delay	An allegation that the complainant applied for a National Identity card on 8th August 2014 at the Kiminini National Registration Bureau but the same was never processed. On a follow-up, he was advised to re-apply, which he did on 5th May 2015 but was yet to be issued with his ID.	An inquiry was initiated by the commission which is ongoing.
303.	Gideon Mosop Kariwo HUD/GPO/M.IMM/003/48/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for his National Identity Card on 29th October 2014 at the Kacheliba National Registration Bureau office but the same was yet to be issued to him.	An inquiry was initiated by the commission and the complaint was successfully resolved

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					as the complainant was issued with his ID.
304.	Lawrence Njugi HUD/NKR/PE/040/48/15 – AOL	Private entity	Professional misconduct	An allegation that the complainant engaged Ndeke Gatumu, an advocate to represent him in Nakuru CMCC No. 1632 of 2004 (Lawrence Njugi Wahome vs. Judy Bullar) wherein the complainant won but the Advocate has refused to pay him his compensation, which was paid through him.	The matter was referred to Advocates Complaints Commission for resolution.
305.	John Kaigi Gika HUD/NKR/POL/015/62/15 – AOL	National Police Service	Manifest injustice	An allegation that police officers from Kiamunyi Police Post, Nakuru County supervised the demolition of his houses built on land parcel number Block 219683, 684, 685 and 686, which resulted in him taking the matter to court vide Nakuru Municipal Civil Case 3412 of 2012.	The complainant was advised on the commission's mandates and informed to pursue resolution in court as the matter was in Court.
306.	Andrew Osoro Ochungo HUD/KISII/JUD/001/88/15 – AOL	Judiciary	Delay	An allegation that Nakuru Civil Appeal Number 129 of 2010 (Harrison Oyari & 588 Others vs. Mareo Oriambu & 22 Others) had taken an inordinate long time to resolve.	The matter was referred to the Judiciary Ombudsperson for resolution
307.	Wilfred Machungo Onyango HUD/NKR/JUD/001/89/15 – AOL	Judiciary	Delay	An allegation that Kisii High Court Civil Suit 253 of 2014 had taken an inordinate time to conclude.	The matter was referred to the Judiciary Ombudsperson for resolution
308.	Langat Kipkirui Wesley HUD/NKR/M.EDU/013/81/15 – AOL	Teachers Service Commission	Maladministration	An allegation that the complainant underwent an interview with TSC for the position of a Biology/Chemistry teacher and was subsequently appointed. However, when he reported for work at Eor-Ekule Secondary, the position was no longer available.	An inquiry was initiated by the commission which is ongoing.

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309.	Henry Momanyi Machini HUD/NKR/JUD/001/87/15 – AOL	Judiciary	Inefficiency	An allegation that the file in regards to Nakuru Chief Magistrate's Civil Suit Number 1933 of 2006 (Henry Momanyi Machini vs. Attorney General & 5 others) could not be traced at the registry.	The matter was referred to the Judiciary Ombudsperson for resolution
310.	Githinji Wangondu & Kariuki Kiboi HUD/NYERI/POL/015/65/15 – AOL	National Police Service	Inefficiency	An allegation that on 8th December 2014, police officers from Othaya Police Station stopped coffee farmers' meeting without any legitimate reason. The Nyeri Police Commander had failed to take any action against the said officers despite the complaint having been referred by Independent Policing Oversight Authority to that office.	An inquiry was initiated by the commission which is ongoing.
311.	Catherine M. Lungai HUD/KK/JUD/001/90/15 – AOL	Judiciary	Ineptitude	An allegation that the file in regards to Kakamega High Court Succession Cause number 959 of 2012 could not be traced at the court registry.	The matter was referred to the Judiciary Ombudsperson for resolution
312.	Samson Oywelo Mukabi HUD/KK/JUD/001/92/15 – AOL	Judiciary	Delay	An allegation that case number 1413 at the Kakamega Law Court had been pending in Court for more than a year without being heard and when it came on 21st August 2015, the same was adjourned.	The complainant was advised on the court's process and it was established that the delay was attributable to the parties for requesting numerous adjournments.
313.	Stephen Mbogo Muriuki HUD/NYERI/JUD/001/93/15 – AOL	Judiciary	Manifest injustice	An allegation that on 30th June 2015, the complainant paid cash bail for the accused in Embu CMC Criminal Case 940 of 2015 at the Embu Law Courts. The case was dropped and the Judge therein ordered the bail to be paid to the complainant but the same was yet to be effected.	The matter was referred to the Judiciary Ombudsperson for resolution

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
314.	Simon Mbogo Kaguamu HUD/EMBU/M.IGC/062/110/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported the damage of his crops to Kangaru Police Post in Embu County vide OB number 11/1/6/2015 but no action had been taken thereafter.	An inquiry was initiated by the commission which is ongoing.
315.	Benta Odongo Odiwour HUD/GPO/M.IGC/062/115/15 – AOL	Ministry of Interior and Coordination of National Government	Delay	An allegation that the complainant, the owner of land parcel number SIAYA/EAST/ALEGO/KOGELO/NYANGOMA/70 which was compulsorily acquired by the government for the expansion of Ndori Ngiya Road and Kshs. 226,880, the value of the land which was due to be paid to her was paid to the then Siaya District Commissioner for onward transmission to her but to date, the monies were yet to be paid to her.	An inquiry was initiated by the commission which is ongoing.
316.	Peter Rubby Ochieng HUD/KK/PEN/000/39/15 – AOL	Pensions Department	Delay	An allegation that the complainant served as a Senior Enrolled Nurse at the Busia County Government for 30 years until he retired after attaining the mandatory retirement age with effect from 30th June 2014. He applied for the processing of his pension benefits thereafter and lodged the requisite documents but his benefits were yet to be processed.	An inquiry was initiated by the commission which is ongoing.
317.	Patrick Khaskhala HUD/KK/M.IGC/062/109/15 – AOL	Ministry of Interior and Coordination of National Government	Delay	An allegation that Kenya Women Finance Trust furnished the Kakamega Deputy County Commissioner with a cheque for Kshs. 22,944 on behalf of the late Consolata Shitemi for the onward transmission to her beneficiaries but the monies were yet to be paid to them.	An inquiry was initiated by the commission which is ongoing.
318.	Kennedy Wambani Oduor HUD/KK/M.AFF/002/5/15 – AOL	Kenya Prisons Service	Breach of contract	An allegation that on diverse dates from 6th November 2013, the complainant supplied Shikusa Borstal Prison with firewood worth Kshs. 250,000 but was yet to be paid for the same.	The complainant was advised to seek the services of a lawyer to enable him file a case in court.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
319.	Moses Asitwa HUD/KK/POL/015/64 /15 – AOL	National Police Service	Inefficiency	An allegation that on 21st May 2015 while the complainant was riding his motorbike along the Malava – Samitsi Highway in Bungoma County, he was stopped by people purporting to be Kenya Revenue Authority officers, arrested and thrown into a car boot but was later released. He reported the matter to Malava Police Station where it was recorded. He also reported the matter to the Kakamega Police Station, where he was referred back to Malava Police Station. To date, no action had been taken with both Police Stations referring him back and forth.	An inquiry was initiated by the commission which is ongoing.
320.	Dickson S. O. Owiti HUD/KK/JUD/001/94 /15 – AOL	Judiciary	Delay	An allegation that the judgment in Kakamega Chief Magistrate's Civil Case 223 of 2012 (Dickson Owiti vs. Jospeh Oyolo Mbuye) was yet to be delivered despite the hearing of the case having being concluded.	The matter was referred to the Judiciary Ombudsperson for resolution
321.	Marion Warigia Kamau HUD/GPO/KNEC/01 3/82/15-AOL	Kenya National Examinations Council	Delay	An allegation that KNEC has delayed in releasing the complainant's results for Methodology and Curriculum Activity Areas, a course done in pursuit of a Diploma in Early Childhood Development and Education. She sat for the examination 11th December 2014.	An inquiry was initiated by the commission which is ongoing.
322.	Susan W. Kiplagat HUD/GPO/KNEC/01 3/84/15-AOL	Kenya National Examinations Council	Delay	An allegation that KNEC has delayed in releasing the complainant's results for Methodology and Curriculum Activity Areas, a course done in pursuit of a Diploma in Early Childhood Development and Education. She sat for the examination 11th December 2014.	An inquiry was initiated by the commission which is ongoing.
323.	Peris Wanjiru Njuguna HUD/GPO/KNEC/01 3/83/15-AOL	Kenya National Examinations Council	Delay	An allegation that KNEC has delayed in releasing the complainant's results for Methodology and Curriculum Activity Areas, a course done in pursuit of a Diploma in Early Childhood Development and Education. She sat for the examination 11th December 2014.	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
324.	Joseph Kamau Mukora HUD/GPO/PEN/000/41/15 – AOL	Pensions Department	Delay	An allegation that the complainant had been pursuing death gratuity benefits for his brother, Mwaniki Ngugi who passed away in 1999 but the Pensions Department was yet to pay him the same since 2000.	An inquiry was initiated by the commission which is ongoing.
325.	Stanley Waweru Kungu HUD/GPO/JUD/001/91/15 – AOL	Judiciary	Unfair conduct	An allegation that the judgment rendered in Nairobi Chief Magistrate's Court Divorce Cause Number 341 of 2011 (Stanley Waweru Kungu vs. Miriam Wanjiru Waweru) was unfair.	The complainant was advised to file an appeal or a review of the judgments if dissatisfied with it.
326.	Jane Murugi Riari HUD/GPO/PEN/000/40/15 – AOL	Pensions Department	Ineptitude	An allegation that from 21st June 2012, the complainant had been receiving the pensions benefits from Pensions Department in regards to Geoffrey Muthee Macharia, her husband who passed away on 2nd February 2012 until May 2014 when the payments stopped without an explanation.	An inquiry was initiated by the commission which is ongoing.
327.	Stanley Ndirangu Ngingo HUD/GPO/TSC/013/85/15 – AOL	Teachers Service Commission	Manifest injustice	An allegation that the complainant applied for a job as a P1 teacher at the Nakuru County TSC office on 17th July 2015 but was not shortlisted despite the fact that he was one of the people who had graduated earlier than the rest of the applicants.	An inquiry was initiated by the commission which is ongoing.
328.	Ali Abdullahi Mursal HUD/GPO/NRB/003/51/15 – AOL	National Registration Bureau	Delay	An allegation that on 9th April 2014, the complainant applied for a National Identity Card at the Kariakor National Registration Bureau in Nairobi County but the same was yet to be issued to him.	An inquiry was initiated by the commission which is ongoing.
329.	Paul Oputo Ikapel HUD/ELD/POL/015/61/15 – AOL	National Police Service	Inefficiency	An allegation that on 10th May 2015 the complainant was hit by motor vehicle KAG 375Y, belonging to Henry Muli Ngeti at Keringet Junction next to Bungoma bus stage.He reported the matter to Bungoma Police Station on the same day and the vehicle in question was seized by Officers from the station but was	An inquiry into the complaint was initiated by the commission and the same was resolved successfully.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				released without being inspected and no action was taken against the driver.	
330.	Lawrence Njugi HUD/NKR/PE/040/48 /15 – AOL	Private Entity	Professional misconduct	An allegation that Ndeke Gatumu, an Advocate had failed to pay the complainant's compensation in Nakuru CMCC No. 1632 of 2004 (Lawrence Njugi Wahome vs. Judy Bullar).	The complaint was referred to Advocates Complaints Commission for resolution.
331.	Tom Madegwa Shapaya HUD/ELD/PE/040/49 /15 – AOL	Private Entity	Labour dispute	An allegation that the complainant took out a loan with National Bank of Kenya on the promise by Bamburi Beach Hotel that he would be employed by the company until 31st December 2014 when the loan would be paid but the company terminated him from employment on 25th June 2011.	The complainant was advised on the Commission's mandates but further informed on his obligation to repay the loan.
332.	Olando Seth Methusellar HUD/KK/M.IGC/062 /108/15 – AOL	Ministry of Lands, Housing and Urban Development	Inefficiency	An allegation that the complainant lodged an application with Vihiga Land Registrar to have a land dispute between him and his neighbours, Jefres Agneta Makutwa resolved. Several Summonses were issued but the same had never been honored.	An inquiry was initiated by the commission which is ongoing.
333.	Bruce D. Esebwe HUD/KK/PE/040/50/ 15 – AOL	Private Entity	Labour dispute	An allegation that the complainant who was employed as a casual labourer by West Kenya Sugar Company in Kakamega was terminated on allegations of desertion despite the fact that he had requested for sick leave on the days he was accused of the same.	The complaint was referred to the Kakamega County Labour Office for resolution.
334.	Edwina Angayo Otieno	Machakos University College	Manifest injustice	An allegation that the complainant was unfairly dismissed from her post as a lecturer at the Machakos University College on allegations that she submitted false information that she had a Masters Degree in Education.	The complainant was advised to file a case at the Employment and Labour Relations Court for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
335.	Agostine Njue Njeru HUD/EMBU/PE/040/53/15 – AOL	Private Entity	Land dispute	An allegation that the complainant's brother, John Njagi Njue, who is also known as Njagi Chandiki had refused to swear an affidavit to facilitate the sub-division of land parcel number NTHAWA/GITIBURI/1705, which had been given to both of them by their clan	The complaint was advised on the commission's mandates and that he should seek the services of a lawyer for assistance in resolving the complaint.
336.	Esther Avisah Beti HUD/KK/PE/040/52/15 – AOL	Private Entity	Civil dispute	An allegation that the complainant sought to close the account she held at KWFT Bank but the Kakamega Branch manager advised her that the same could not be closed without the authority of the chairperson of Mwigina Group, the organization that facilitated the opening of the same. However, the chairperson had refused to clear her.	The complainant was advised accordingly that the matter could not be admitted by the commission.
337.	Tony Kipsang Rono HUD/GPO/M.IMM/003/51/15 – AOL	Department of Immigration Services	Delay	An allegation that the complainant lodged an application for a Passport on 27th March 2015 and furnished the office with the necessary documents and paid the requisite fees. He was issued with tracking number 111824711 and had been back to the office severally, but each time he was informed that the passport was not ready.	An inquiry was initiated by the commission and the complaint was successfully resolved. The complainant was issued with his ID.
338.	Francis Ngigi Gichigi HUD/GPO/NRB/003/52/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card on 16th March 2015 at the Westlands Registration Office in Nairobi County but the same was yet to be issued to him.	An inquiry was initiated by the commission which is ongoing.
339.	Rasto Obuya HUD/KK/POL/015/66/15 – AOL	National Police Service	Inefficiency	An allegation that the Officers at Kakamega Police Station had refused to enforce an agreement between Aggrey Masike, the complainant's brother and Stanley Asila for the repayment of Kshs. 42,000.	The complainant was advised to file a recovery case in court of law.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
340.	Susan Kagwiria Muriungi HUD/GPO/M.HEA/012/23/15 – AOL	Ministry of Health	Delay	An allegation that the complainant retired in June 2013 from Kenya Medical Training College but the Ministry of Health was yet to facilitate the payment of her benefits.	An inquiry was initiated by the commission which is ongoing.
341.	Mary Wangeci Mwangi HUD/NYERI/M.IMM/003/54/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card on 25th February 2015 at the Municipality Nyeri Central Registration Office in Nyeri County but he was yet to be issued with ID.	An inquiry was initiated by the commission which is ongoing.
342.	Chege Mwai HUD/NKR/PE/040/58/15 – AOL	Private Entity	Professional misconduct	An allegation that the complainant engaged Onkoba and Company Advocates to represent him in Eldama Ravine RMCC No. 70 of 2011 and he was awarded Kshs. 285,000 but the advocate only transmitted to him Kshs. 60,000.	The complaint was referred to Advocates Complaints Commission for resolution.
343.	Rahab Wambui Kamau HUD/NKR/PE/040/54/15 – AOL	Private Entity	Land dispute	An allegation that the complainant was the registered owner of land parcels number RARE/TERET/BLOCK 1/2467 and 2468 but another person by the name David Rwara Mwangi was claiming ownership of the same.	The complainant was advised to file a case at the Environmental and Land Court for determination of ownership of the land.
344.	Isaac Muchesi Indah HUD/NKR/JUD/001//97/15 – AOL	Judiciary	Manifest injustice	An allegation that the accused in Nakuru Chief Magistrate's Criminal Case No. 2315 of 2015 was released before the complainant was compensated for her loss.	The complainant was advised on her rights as the complainant and informed to institute civil case for determination of the loss issue.
345.	Jane Wanjiku Kariuki HUD/NKR/PE/040/56/15 – AOL	Private Entity	Professional misconduct	An allegation that the complainant engaged Kagucia and Company advocates to represent him in a land dispute with Joseph Ngure Wandutu in Nakuru Chief Magistrate's Land Dispute No. 34 of 2005 (Jane W. Kariuki & Another vs. Joseph N. Wanduti) but the	The complaint was referred to the Advocates Complaints

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				advocate had failed to keep her updated on the progress of the case.	Commission for resolution.
346.	Stanley Njoroge HUD/NKR/PE/040/55/15 – AOL	Private Entity	Civil dispute	An allegation that the complainant and other members of Bahati Mbioni Self Help Group sought to be refunded their money by Ardesc SACCO Society because they were no longer members of the same but the chairperson had refused to facilitate the reimbursement.	The complaint was referred to SASRA for the resolution of his complaint.
347.	Morris Rwanda Anampiu HUD/KAJ/CID/015/73/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant made a report of being assaulted by the Namanga District Officer, as he then was at Namanga Police Station in Kajiado County vide OB Number 21/22/8/2014 but no action had been taken regarding the same.	An inquiry was initiated by the commission which is ongoing.
348.	Pauline Njambi Njuguna HUD/KAJ/M.IGC/062/118/15 – AOL	Ministry of Interior and Coordination of National Government	Delay	An allegation that the complainant bought plot number 183 at Rombo Trading Centre from Peter Njuguna Nganga and the District Officer of Rombo facilitated the resale of the same plot knowing that it belonged to the complainant.	The complainant was advised to file a case at a court of law for determination of ownership of the land in question.
349.	Clarah Mwikali Kasifu HUD/KAJ/TSC/013/91/15 – AOL	Teachers Service Commission	Manifest injustice	An allegation that the complainant was posted to Oloyiankalani Primary School in Kajiado North Sub-County, Kajiado County as a P1 Teacher with effect from 30th March 2015 and reported for duty. However, she had never been paid her salary since then.	An inquiry was initiated by the commission which is ongoing.
350.	Joseph Ondiek Tumbo HUD/GPO/PE/040/51/15 – AOL	Private Entity	Prejudicial conduct	A complaint alleging that a Consent Judgment was entered in a case at the Nairobi Sugar Arbitration Tribunal Case Number 00001 of 2005 (Joseph Ondiek Tumbo vs. South Nyanza Sugar Company) wherein the complainant was the plaintiff but he had not consented to the same.	The complainant was advised to follow-up with his advocates to apply for a review of the consent judgment.
351.	Seth Oyoko Mulamula	Teachers Service Commission	Manifest injustice	An allegation that the complainant was posted to Enoosampurrpurr Primary School in Kajiado Central Sub-County, Kajiado County as a P1 Teacher with	An inquiry was initiated by the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	HUD/KAJ/TSC/013/92/15 – AOL			effect from 30th March 2015 and reported for duty. However, he had never been paid his salary since then.	commission which is ongoing.
352.	Jedida Kemunto HUD/KISII/M.IGC/062/111/15 – AOL	Ministry of Interior and Coordination of National Government	Abuse of power	An allegation that the complainant's sister-in-law threatened her with a machete and she reported the matter to Ogembo Police Station. The officer in charge of the station requested for the mediation between the parties as it constituted a family disagreement.	The complaint was referred to the Chief of Kenyanya, Kisii County for the resolution.
353.	Joseph Muriithi Wambugu HUD/GPO/M.IND/020/13/15 – AOL	Private Entity	Civil dispute	An allegation that Mawasiliano Sacco had failed to refund the complainant his contribution to the Sacco since 2006 when he sought to have the same paid to him.	The complainant was advised to file a case in court for recovery of his contributions.
354.	Ally Magobenny Mohamed HUD/GPO/M.IMM/003/55/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card on 29th April 2015 at the Bomeni Registration office but the same was yet to be issued to him.	An inquiry was initiated by the commission which is ongoing.
355.	Peter Munoru Kobia & Joseph Kinyua Kobia HUD/GPO/M.LAN/022/87/15 – AOL	Ministry of Lands, Housing and Urban Development	Manifest injustice	An allegation that the complainants' late father's parcel of land Plot Number 4246 A/Kiongo Adjudication Section was reduced from 13.11 acres to 9.75 acres without their authority.	The complainant was advised to pursue the resolution of his complaint through Court.
356.	Githithi Gichinga HUD/GPO/M.LAN/022/86/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation that the complainant's sister fraudulently transferred land parcel KIAMBAA/WAGUTHU/2992, which was supposed to be divided among the beneficiaries of her father's estate.	The complainant was advised to seek the resolution of his complaint in Court by filing a succession case.
357.	Agnes Wambui Kamuru HUD/GPO/M.LAN/022/88/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation that the complainant had bought land parcel number NANYUKI/MARURA BLOCK 3/3176 (SWEETWATERS) from Maki Agencies and issued with a Title Deed regarding the same land. However another person started developing the land and alleged that he had another Title Deed. The Nanyuki Lands Officers	The complainant was advised to seek the resolution of his complaint in Court.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				had refused to assist the complainant assert her ownership over the land.	
358.	George Odhiambo Oyugi HUD/GPO/POL/015 /72/15 – AOL	National Police Service	Unfair treatment	An allegation that on 6th September 2015, police officers from Langata Police Station n Nairobi County arrested the complainant from a bar known as Misterio bar in Madaraka Estate for disorderly conduct yet he was not drunk simply because the owner of the bar refused to bribe the police officers.	An inquiry was initiated by the commission whereby it emerged that the matter had been filed in court and thus advised the complainant to pursue resolution in court.
359.	Julius Kilonzo Kiio HUD/GPO/M.IMM/0 03/56/15 – AOL	Department of Civil Registration	Delay	An allegation that on 14th May 2015, the complainant applied for daughter's birth certificate at the Civil Registration desk at the City Square Huduma Centre n Nairobi County but the same was yet to be issued to him.	An inquiry was initiated by the commission which is ongoing.
360.	Mohamed Aden Moktar HUD/GPO/M.IMM/0 03/57/15 – AOL	Department of Immigration Services	Delay	An allegation that on 10th June 2014, the complainant lodged an application for a passport at the Garissa Immigration office in GarissaCounty but he was yet to be issued with the same.	An inquiry was initiated by the commission which is ongoing.
361.	Joshua Chebii Kandagor HUD/GPO/PRI/002/ 6/15 – AOL	Kenya Prisons Service	Delay	An allegation that the complainant retired from the Prisons Service on 30th April 2014 but an officer by the name Stanley at Magereza House had refused to forward his retirement documents to the Pensions Department to enable the processing of his retirement benefits.	An inquiry was initiated by the commission which is ongoing.
362.	Michael Chege Kimingiri HUD/GPO/POL/015 /69/15 – AOL	National Police Service	Inefficiency	An allegation that the police officers at Magana Police Station in Kiambu County had refused to enforce an agreement that the complainant had with another person for the reimbursement of money that the	The complainant was advised to file the matter in court of law for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				complainant had paid for the processing of a title deed.	
363.	Millicent Anyango Obiero HUD/GPO/M.HEA/012/25/15 – AOL	Ministry of Health	Ineptitude	An allegation that the Government Chemist corrupted the complainant's son's DNA results. The first results indicated that her son's father was Raphael Omondi Winyo but the second one showed that he was not.	The complainant was advised to seek the services of a lawyer to assist her in filing necessary claim in court of law.
364.	Hussein Adan Ali HUD/GPO/M.IMM/003/53/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for the replacement of his National Identity Card on 14th January 2015 at the Registration desk at the City Square Huduma Centre, Nairobi County but the same was yet to be issued to him.	An inquiry was commenced by the commission and the complaint was successfully resolved as the complainant was issued with his National ID
365.	Annastasia Ngina HUD/EMBU/CG/EMBU/089/1/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working for the respondent for more than five (5) years but had not been furnished with a letter of employment and was not allowed any sick off days. Further, her salary was always delayed.	An inquiry was initiated by the commission which is ongoing.
366.	Cecily Nduta HUD/EMBU/CG/EMBU/089/5/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working for the respondent for more than five (5) years but had not been furnished with a letter of employment and was not allowed any sick off days. Further, her salary was always delayed.	An inquiry was initiated by the commission which is ongoing.
367.	Lorna Wanjiru HUD/EMBU/CG/EMBU/089/2/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working for the respondent for more than five (5) years but had not been furnished with a letter of employment and was not allowed any sick off days. Further, her salary was always delayed.	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
368.	Jane Wanjira HUD/EMBU/CG/EMBU/089/4/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working for the respondent for more than five (5) years but had not been furnished with a letter of employment and was not allowed any sick off days. Further, her salary was always delayed.	An inquiry was initiated by the commission which is ongoing.
369.	Fredrick Kivuti HUD/EMBU/CG/EMBU/089/3/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working for the respondent for more than five (5) years but had not been furnished with a letter of employment and was not allowed any sick off days. Further, her salary was always delayed.	An inquiry was initiated by the commission which is ongoing.
370.	Dan Miruka Owuor HUD/GPO/M.LAB/017/37/15 – AOL	Ministry of Labour & East Africa Affairs	Inefficiency	An allegation that the complainant was unfairly dismissed by his employer, Credit Reference Bureau and sought the assistance of the Nairobi County Labour office sometime in April 2015 but to date, no action has been taken to address his complaint.	An inquiry was initiated by the commission which is ongoing.
371.	Charles Muchina Kanyi & Jane Muthoni Muchina HUD/GPO/POL/015/75/15 – AOL	National Police Service	Inefficiency	An allegation that the complainants bought a parcel of land in Kasarani and were issued with a fake Title Deed. They reported the matter to Kasarani Police Station in November 2014 but no action had been taken to investigate the same to date.	The commission requested for further particulars and supporting documents from the complainant.
372.	Edward Mugambi (Anonymous) HUD/EMBU/CG/EMBU/089/6/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant had been working as a casual laborer for the Embu County Government since 2006 without being employed on permanent terms. Further, he was not given any form of leave.	An inquiry was initiated by the commission which is ongoing.
373.	Cisto Marangu Kiraithe & John M. Kiobe HUD/EMBU/CG/THARAKA/130/1/15 – AOL	County Government of Tharaka Nithi	Inefficiency	An allegation that the County Government of Embu had been allocated more than Kshs. 20,000,000 for water projects in Gaceraka Sub-Location and Chiakariga Location, both in Tharaka Nithi County but the same were sub-standard and the water problem still persisted. In addition, the local workers who were engaged in the project were never paid.	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
374.	Eucabea Kerubo Kimari HUD/GPO/NCWSC/ 009/8/15 – AOL	Nairobi City Water and Sewerage Company	Manifest injustice	An allegation that the complainant's water account 1911162 had been overbilled. Further, the same account was billed Kshs. 22,000 between November 2014 and July 2015 despite the fact that it was vacant. She complained to the respondent but no action was taken to address her complaint.	An inquiry was initiated by the commission which is ongoing.
375.	Ezibon Muchoki Njoroge HUD/GPO/M.LAN/0 22/90/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant applied for a Title Deed in regards his parcel of land on 5thJanuary 2015 but the same was yet to be issued to him.	The commission requested for further particulars and supporting documents from the complainant.
376.	Benjamin Mugendi Ireri HUD/EMBU/M.LAB/0 17/38/15 – AOL	Ministry of Labour & East Africa Affairs	Unfair treatment	An allegation that the complainant sought the assistance of the Embu West Sub-County Children's Officer to have his parental rights in regards to Nick Levin Mutugi Mugendi, his son reinstated but the officers therein failed to assist him and sent him away.	An inquiry was initiated by the commission which is ongoing.
377.	Ezibon Muchoki Njoroge HUD/GPO/LAPTRUST /000/48/15 – AOL	LAPTRUST	Manifest injustice	An allegation that the complainant retired from the Nairobi City Water and Sewerage Company in 2008 and was paid his retirement benefits by LATRUST but the same was premised on his salary of 2005 and not the salary at the time of retirement.	An inquiry was initiated by the commission which is ongoing.
378.	Boniface M. Muriuki HUD/EMBU/M.HEA/ 012/26/15 – AOL	Ministry of Health	Unresponsive official conduct	An allegation that the complainant's company, Lizam Enterprises was contracted by the Ministry of Health to construct Kiandutu Health Centre in Thika in 2007. The project was suspended because of lack of funds, the contract terminated and the complainant was not paid for the work he had already undertaken.	The complainant was advised to file a case in court for determination of the issue.
379.	John Owuor Omole HUD/GPO/TUC/013/ 94/15 – AOL	Technical University of Kenya	Manifest injustice	An allegation that the complainant was a lecturer at Kenya Polytechnic before it was converted to Technical University but the institution refused to absorb	An inquiry was initiated by the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				him as a member of staff despite the Directive that instructed that all the employees and seconded staff be deemed as employees of the same.	commission which is ongoing.
380.	Janet Amarikwet Ilukori HUD/GPO/PEN/000/45/15 – AOL	Pensions Department	Delay	An allegation that the complainant who is the daughter to Daniel I. J. Omun'ga who at the time of his death on 13th February 1994 was employed by the Immigration Department under PF/No. 350198 sought to process his death benefits but the last time she was at the Pensions Department, she was informed that the file in regards to the same could not be traced.	An inquiry was initiated by the commission which is ongoing.
381.	Peter Muturi Waithaka HUD/NYERI/REA/021/14/15 – AOL	Kenya Power Company Ltd	Manifest injustice	An allegation that the complainant and some of his neighbours paid for the connection of electricity at their homes at the Wakingori Market Area, Kieni West in Nyeri County. But the connection took long, which necessitated him to follow up on the same at the REA offices in Wendiga, Kieni West where he was informed that they would be refunded the money paid. He was advised to request for the said refund from the office's Chief Finance Manager, which he did on 28th July 2015 but the same was yet to be refunded.	An inquiry was initiated by the commission which is ongoing.
382.	Richard Mironga Igari & Omwenga Igari Omwenga HUD/KISII/M.IGC/062/112/15 – AOL	Ministry of Interior and Coordination of National Government	Ineptitude	An allegation that the complainants' father who owned land parcel number 3067/WEST KITUTU BOGEKA located in Kisii County wanted to sell the said land against the wishes of the family members. The family members sought the assistance of the Mosocho Assistant County Commissioner to stop the eminent sale but they were not assisted.	An inquiry was initiated by the commission which is ongoing.
383.	Anthony Maina Kanja HUD/GPO/POL/015/76/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant was assaulted by persons known to him and he reported the same at Eldoret Central Police Station and Kiamumbi Police Station in Uasin-Gishu County vide OB Numbers	An inquiry into the complaint was done and the same was resolved.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				88/21/8/2015 and 24/6/8/2015 respectively but no action had been taken to address the same.	
384.	Jalango Ochieng (Anonymous) HUD/GPO/M.EDU/013/90/15 – AOL	University of Nairobi	Unfair treatment	An allegation that the University had failed to harmonize the existing discrepancy in extraneous and call allowances. Some categories of staff under the office of the Director Student Welfare Authority were omitted from payment of the same despite the fact that a Directive from the erstwhile Office of the Prime Minister dated 29th February 2012 indicated that they were subject to the allowances in question.	An inquiry was initiated by the commission which is ongoing.
385.	Josiah Gathiru Kinyanjui HUD/GPO/PPB/012/27/15 – AOL	Pharmacy and Poisons Board.	Manifest injustice	An allegation that the complainant graduated with a Bachelor in Pharmacy from Mt. Kenya University in 2013 and sought to be registered with the Pharmacy and Poisons Board. He applied, paid the requisite fees and sat for the examination that would qualify him for the registration. However, the Board refused to release his results on the allegations that he had not met the minimum requirements to seat for the examinations in question.	An inquiry was initiated by the commission which is ongoing.
386.	Agnes Muhonja Fedha HUD/GPO/PEN/000/49/15 – AOL	Pensions Department	Delay	An allegation that the complainant had been following up on the payment of his pension since 2nd July 2015 but the same was yet to be availed to him.	The commission requested for further particulars and supporting documents from the complainant.
387.	Agnes Faith Kerubo Moracha HUD/GPO/TSC/013/96/15 – AOL	Teachers service Commission	Manifest injustice	An allegation that the complainant was posted to St. Mark's Primary School located in Kajido, which is considered a hardship area by TSC. At that time, the area was not coded for the purposes of salary payment. However, in 2013, she was placed in an	An inquiry into the complaint was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				existing coded area but she was not paid her hardship allowance from January 2012 to July 2014.	
388.	Moses Nganga GUchu HUD/GPO/NHIF/012/28/15 – AOL	National Health Insurance Fund	Discourtesy	An allegation that the complainant was forced to pay for medical services for his wife at the Huruma Nursing despite the fact that he was an active member of NHIF. He reported the matter to NHIF Ruaraka branch in Nairobi County but the officer who he dealt with was very rude to him.	An inquiry was initiated by the commission and the matter was resolved.
389.	Florence Muthoni Njoroge HUD/GPO/M.LAN/022/91/15 – AOL	Ministry of Lands, Housing and Urban Development	Manifest injustice	An allegation that the complainant applied for the registration of a caution on land parcel number Dagoretti/Riruta/6549 and 6550 but the same was removed without her authority and the land subsequently fraudulently transferred to other people.	The complainant was advised to pursue the resolution of his complaint in Court.
390.	Tabitha Morrin Ondunga HUD/GPO/PO/047/10/15 – AOL	Nairobi County Assembly	Abuse of office	An allegation that the Eastleigh North Member of County Assembly fraudulently allocated the complainant's plot of Land Number 183 located at the Kiambiu Settlement Scheme to his former drivers.	The complainant was advised to pursue the resolution of his complaint in Court.
391.	Duncan Macharia Kimemia HUD/GPO/KU/013/95/15 – AOL	Kenyatta University	Unfair conduct	An allegation that the complainant worked at the Kenyatta University as a casual laborer since 2007 up to 10th August 2015 when he was dismissed without notice.	The complaint was referred to the Nairobi County Labour Office for resolution.
392.	Douglas Otieno HUD/GPO/NRB/003/58/15 – AOL	National Registration Bureau	Ineptitude	An allegation that the complainant has applied for a National Identity Card two times and each time it was processed with an error. The first time it indicated a wrong Home District while the second time it had the wrong photo but the Bureau had delayed in rectifying the said error.	An inquiry into the complaint was initiated by commission which is ongoing.
393.	Peter Ngatia Nderitu	National Police Service	Unfair treatment	An allegation that the complainant, who had served as an Administration Police Officer was unfairly dismissed from service on allegations of drunkenness.	The complainant was advised to follow the laid down

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	HUD/NYERI/POL/015/79/15 – AOL				procedures within the police service for instituting an appeal against the dismissal or alternatively file a court case.
394.	Florence Kanini Maina HUD/GPO/MTTI/013/97/15 – AOL	Ministry of Education, Science and Technology	Manifest injustice	An allegation that the complainant was employed by Mathenge Technical Training Institute in February 2011 as a receptionist. In February 2012, her post was upgraded to a secretary but her salary was not adjusted. When she fell sick, she missed many days of work, leading to an ultimatum that she either returns to work or resign. She opted to resign but the respondent refused to pay her terminal benefits.	The complainant was advised to pursue her claim in Court.
395.	Sammy Ndungu Kinuthia HUD/EMBU/M.LAN/022/95/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation that the Kirinyaga County Land Registrar allowed the complainant's estranged wife to transfer land parcel number MWEA/TEBERE/B/1504 without his consent despite the fact that it he was part-owner.	The complainant was advised to pursue the resolution of his complaint in Court.
396.	Margery Marigu Mwaniki HUD/EMBU/CG/EMBU/089/8/15 – AOL	County Government of Embu	Manifest injustice	An allegation that the complainant who occupied a GOK institutional House No. MG 175F at the Embu Level 5 Hospital Staff Quarters was erroneously charged Kshs. 5,000 since March 2015 as rent instead of the market price of Kshs. 3,500.	The commission requested for further particulars and supporting documents from the complainant.
397.	Evangeline Wanja Ireri HUD/EMBU/PEN/000/51/15 – AOL	Pensions Department	Unfair treatment	An allegation that the complainant was married to the late John Ireri Mwangi who at the time of his death in 2001 was a Corporal at the Armed Forces. The complainant received his pension benefits until 2012 when the same stopped without notice. She sought to have the same reinstated with no positive results.	The commission requested for further particulars from the complainant.
398.	Jackson Ngari Mbutu	County Government of Embu	Manifest injustice	An allegation that the complainant was engaged as an instructor by the erstwhile Ministry of Youth Affairs and Sports on 23rd May 2011 on a contractual basis for	The complainant was advised accordingly and the matter

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	HUD/EMBU/CG/EMBU/089/7/15 – AOL			3 years. After the lapse of the contract, the Transition Authority advised that the employees contractually employed be employed on permanent and pensionable terms but the Embu County Director of Education refused to include his name in the list of employees to be absorbed.	closed as the complaint did not disclose any issues could be put to the respondent.
399.	Kenneth Kimathi M'Rucha HUD/EMBU/PE/040/59/15 – AOL	Private Entity	Outside mandate	An allegation that the complainant was summarily dismissed by Tenri Society Kenya without notice because he had suffered an accident and was unable to work.	The complainant was advised to file the complaint with the Employment and Labour Relations Court.
400.	Patrick wachira Kamana HUD/NYERI/NRB/003/59/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant's daughter, Maureen Ngima Wachira applied for a National Identity Card sometime in March 2015 at the Nyeri registration office in Nyeri County. She was not issued with a waiting card but only a serial number, 238439199 but was yet to be issued with an ID.	An inquiry was initiated by the Commission which is ongoing.
401.	Richard Maina Mwangi HUD/NYERI/M.EDU/013/98/15 – AOL	Ministry of Education, Science and Technology	Delay	An allegation that the complainant's late father, Joseph Maina Mwangi worked for Kagumo High School as a watchman and retired with effect from 1st May 2012. He followed up on the payment of his retirement benefits until he passed away on 20th July 2015 without any success. The complainant was following up on the payment of the same.	The commission requested for further particulars and supporting documents from the complainant.
402.	Peter Mwangi Muriuki HUD/NYERI/M.LAN/022/94/15 – AOL	Ministry of Lands, Housing and Urban Development	Manifest injustice	An allegation that on 8th January 2014, the complainant and his brother inherited land parcel number KONYU/ GACHUKU/131 from the estate of Mary Waithira Kariuki, their late mother. The land at the time of the issuance of the Certificate of Confirmation of Grant indicated that the land was 1.5 acres but when they conducted an official search on the same	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				land on 7th July 2015, the results indicated that the size of the land was 0.9 Acres.	
403.	Stephen Mwiraria Mbui HUD/NYERI/JUD/001 /100/15 – AOL	Judiciary	Inefficiency	An allegation that the file in regards to Nyeri High Court Civil Case No. 119 of 2011 (Stephen Mbui Mwiraria vs. James Wanjohi Gitahi & another) could not be traced at the Court Registry. As a result, the matter had taken inordinately long to resolve.	The complaint was referred to the Judiciary Ombudsman for resolution
404.	Godfrey Mwai Kingori HUD/NYERI/POL/015 /78/15 – AOL	National Police Service	Abuse of power	An allegation that the police officers from Nyeri Police Station in Nyeri County raided the complainant's work premises and confiscated his embroidery machine on the instigation of Samwel Wachira Mwangi, whom the complainant owed a civil debt.	An inquiry was initiated by the commission which is ongoing.
405.	Anthony Mukonu Kuniara HUD/GPO/M.LAN/0 22/92/15 – AOL	Ministry of Lands, Housing and Urban Development	Illegal conduct	An allegation that land parcel number Ngong/Ngong/31488, which belonged to the complainant's late father was transferred to another party despite the fact that it had a Caution registered to it.	The complainant was advised to file a succession case in court which would resolve the issue.
406.	Eunice Karimi Ireri HUD/EMBU/PEN/000 /50/15 – AOL	Pensions Department	Manifest injustice	An allegation that the complainant's mother had been receiving pension payments from the Pensions Department after the death of her husband in 2001, who had been a Corporal in the Armed Forces. However, the complainant's mother passed away in 2006 and the payments stopped in 2010 and the monies that already been paid between 2006 and 2010 returned to the Pensions Department.	The complainant was advised accordingly on the law surrounding pension payments after the death of the pensioner.
407.	Purity Njeri Kanyugu HUD/EMBU/JUD/001 /99/15 – AOL	Judiciary	Delay	An allegation that Embu Chief Magistrate's Civil Case 542 of 2013 had taken too long to resolve. In addition, the complainant who is the plaintiff therein was not availed an opportunity to speak in Court when the matter was heard.	The complainant was advised according on court procedure and the matter closed as the

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					complaint did not disclose an issue that the respondent could address.
408.	George H. Mwangi HUD/NYERI/KPLC/021/15/15 – AOL	Kenya Power Company Ltd	Unresponsive official conduct	An allegation that the complainant, who is the proprietor of a building located on Plot 81 in Ruringu Urban Centre in Nyeri County had severally requested the Nyeri Regional KPLC Manager to prune a tree that was near his premises, that was overhanging over the electricity cables outside his building but the same was yet to be effected.	The complaint was referred to the Nyeri County Government for resolution.
409.	Adiel Mate Thomas HUD/GPO/POL/015/77/15 – AOL	National Police Service	Manifest injustice	An allegation that the complainant's motor vehicle was towed to Muranga Police Station because it has no valid insurance. The matter was subjected to Muranga Chief Magistrate's Court Traffic Case No. 1254 of 2014 wherein it was held that the Muranga Base Commander should release the motor vehicle. However, Base Commander refused to release it until the complainant paid the towing charges of Khs. 2,500.	The complainant was advised accordingly on the provisions of Traffic Act and the matter closed as the matter was in pending before a Court.
410.	Zacharia Muindi Muoki HUD/NYERI/POL/015/80/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported threats against his life to Witima Police Station in Othaya Sub-County, Nyeri County vide OB Number 3/22/2/2015 but no action had been taken to investigate the same.	An inquiry was initiated by the commission which is ongoing.
411.	Robert Wachira Kabuga HUD/NYERI/M.LAN/022/95/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant lodged an application for the transfer of land parcel number LR No. GITHI/KIREREMA/548 from the estate of the late Wachira Hunja to him and other beneficiaries at the Nyeri Land but was apprehensive that the same would not be effected.	The complainant was advised on the process of transferring land and that he should follow up the process to completion before lodging a complaint on perceived delay.

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412.	Charles Gichuhi HUD/KAJ/POL/015/ 81/15 – AOL	National Police Service	Manifest injustice	An allegation that the complainant has been following up on the issuance of his driving license from an officer at the Athi River Police Station called Mr. Angwenyi but the said officer had refused to give him his driving license.	The complaint was referred to Kenya Revenue Authority for resolution.
413.	Samuel Kihara HUD/EMBU/JUD/001 /103/15 – AOL	Judiciary	Delay	An allegation that Kisumu High Court Civil Case No. 724 of 2004 had taken inordinately long to conclude.	The matter was referred to the Judiciary Ombudsman for resolution.
414.	Vivian Kirimi Mbaka HUD/EMBU/JUD/001 /104/15 – AOL	Judiciary	Delay	An allegation that Civil Suit No. 393 of 1987 (Munyita Rwanda vs. M'Riria Kanampiu) at the Meru Principal Magistrate's Court had taken an inordinately long time to conclude.	The matter was referred to the Judiciary Ombudsman for resolution.
415.	Bernard Musau Mulwa HUD/GPO/M.TRA/0 04/19/15 – AOL	Kenya Railways	Manifest injustice	An allegation that the complainant was a beneficiary of the ongoing relocation Kibera Soweto East Relocation Action Plan Project and was vetted for the same. However, the committee members engaged in the same were allocating the said houses to undeserving people and to themselves.	An inquiry was initiated by the Commission on the complaint which is ongoing.
416.	Fredrick Magio Ogutu HUD/GPO/KRA/000 /53/15 – AOL	Kenya Revenue Authority	Manifest injustice	An allegation that the complainant retired from Kenya Revenue in 2007 but had not received any annual pension increase like other government pensioners.	The commission requested for further particulars from the complainant.
417.	Eddie Kananu Murungi HUD/GPO/POL/015 /83/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported the loss of his 2 mobile phones at the Kasarani Police Station in Nairobi County vide OB Number 33/01/08/2015, but since then, no efforts had been taken to recover the same.	An inquiry was initiated by the Commission on the complaint which is ongoing.
418.	Maurice Atsali Olukaka	Judiciary	Unfair treatment	An allegation that the holding in Nairobi High Court Civil Case No. 245 of 2010 (James Ambujo vs. Maurice Atsali Olukaka) wherein the complainant was the	The complainant was advised to apply for a review or an

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	HUD/GPO/JUD/001/105/15 – AOL			defendant was not fair as he was not availed an opportunity to call his witnesses.	appeal of the decision if he felt that the same was unfair.
419.	Bernard Muanga Muthengi HUD/GPO/M.TRA/004/18/15 – AOL	Kenya Railways	Manifest injustice	An allegation that the complainant was a beneficiary of the ongoing relocation Kibera Soweto East Relocation Action Plan Project and was vetted for the same. However, the committee members engaged in the same were allocating the said houses to undeserving people and to themselves.	An inquiry was initiated by the Commission on the complaint which is ongoing.
420.	Mary Kwamboka Ogoti HUD/GPO/M.AGR/014/12/15 – AOL	Agricultural Finance Corporation	Delay	An allegation that the complainant was yet to be paid death benefits in regards to her late husband, Evans Ogoti Moturi who at the time of his death was working for the Agricultural Finance Corporation.	An inquiry was initiated by the Commission on the complaint which is ongoing.
421.	Maina Karanja HUD/GPO/M.LAN/022/100/15 – AOL	Ministry of Lands, Housing and Urban Development	Unfair treatment	An allegation that the complainant's property located on Land Parcel Number LOC 8/GITURA/KAIRICHI/11 was damaged during the construction of the adjacent Kangema Gacharage road. The complainant sought compensation for the same.	The complainant was advised to seek the resolution of his complaint in Court.
422.	Patrick Muinde Wambua HUD/GPO/CG/NRB/060/18/15 – AOL	Nairobi County Government	Unfair treatment	An allegation that the complainant's late mother, Janet Mueni Wambua was working for the erstwhile Nairobi City Council until she passed away. Her beneficiaries were paid only her terminal leave allowances and no other allowances.	The commission requested for further particulars and supporting documents from the complainant.
423.	Claire Wayua Maeke HUD/GPO/SASRA/025/5/15 /15 – AOL	SACCO Societies Regulatory Authority	Inaction	An allegation that SASRA refused to take action to have Kshs. 8,619 refunded to the complainant by Comoco Sacco.	The complainant was advised accordingly and the matter closed as the complaint did not disclose any issues to be put to the respondent.

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424.	Bernard Mwinda Kanampiyu HUD/EMBU/M.IMM/ 003/60/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card on 25th March 2015 at the Embu Huduma Centre in Embu County but it was yet to be issued to him.	An inquiry was initiated by the commission and the complaint was resolved when the complainant was issued with his National ID.
425.	Alexander Kilimo Nyaga HUD/EMBU/JUD/001 /101/15 – AOL	Judiciary	Incompetence	An allegation that the file in regards to Meru PMCC No. 35 of 1981 (Kirimo Juciano vs. Alexander Kirimo Nyaga) at the Meru Law Court could not be traced at the court registry since 2010.	Referred the matter to the Judiciary Ombudsman for resolution.
426.	Peter Odhiambo Oduori HUD/GPO/ACC/00 1/106/15 – AOL	Advocates Complaints Commission	Unresponsive official conduct	An allegation that Advocates Complaints Commission had refused to take action against Nelson Kaburu, an Advocate whom the complainant alleged had not provided him with adequate representation in Nairobi CMCC No. 4647 of 2012.	The commission requested for further particulars and documents from the complainant.
427.	Daniel Njuguna Kariuki HUD/GPO/M.AGR/0 14/13/ 15 – AOL	Ministry `of Agriculture Livestock and Fisheries	delay	An allegation that the complainant supplied furniture to the National Horticulture Research Station in Thika in 1994 but to date, he was yet to be paid his retention money of Kshs. 26,537.	The complainant was advised to seek the resolution of his complaint in Court.
428.	Vincent Nzioka Mutuku HUD/NYERI/M.IMM/ 003/61/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a duplicate ID on 6th July 2015 at the Machakos Huduma Centre in Machakos County but the same was yet to be issued.	An inquiry was initiated by the Commission on the complaint which is ongoing.
429.	Simon Gikungu Kariuki HUD/NYERI/AG/001 /107/15 – AOL	Attorney General's Office and Department of Justice	Manifest injustice	An allegation that the Attorney General's Office had failed to adhere to the Judgment from Nyeri ELR Cause Number 32 of 2013 (Simon Gikungu Kariuki vs. Attorney General) at the Nyeri Employment and Labour Relations Court, wherein Court held that the Attorney General was to serve the judgment on the Public	The complainant was advised to follow up on the execution of the court's judgment with advocates as

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				Service Commission for the Commission to investigate the disciplinary action taken against the complainant.	the matter was in Court.
430.	Laura Nyokabi Ngari HUD/NYERI/TSC/013/101/15 – AOL	Teachers Service Commission	Unfaoir treatment	An allegation that the complainant, an employee of TSC was temporarily posted from Nakuru County to Nyeri County on 26th February 2008. Since then, she has severally requested to be posted back to Nakuru County but the same has not borne any fruits.	The commission requested for further particulars from the complainant.
431.	Nguru Njuki HUD/EMBU/KPLC/021/17/15 – AOL	Kenya Power Company Ltd	Manifest injustice	An allegation that the complainant was due to be compensated by Kenya Power for the demolition of his houses located on land parcel number GICHICHE/841 but was only paid Kshs. 335,286, which was 70% of the value of the said houses.	The complainant was advised to seek the services of a lawyer to assist him in recovery of the remaining amount.
432.	Hussein Suran Hagarsu HUD/GPO/PE/04060/15 – AOL	Private entity	Prejudicial conduct	An allegation that the Kenya Engineering Workers Union did not sufficiently represent the complainant in his labour dispute with Hans Kenya Limited, which led to him being paid a lesser amount of money as his terminal benefits.	The complainant was advised to apply for an appeal or a review of the court's decision if at all dissatisfied with it.
433.	Josephine Atieno HUD/GPO/M.DEF/037/2/15 – AOL	Ministry of Defence	Manifest injustice	An allegation that the complainant's late husband worked for the Ministry of Defence for 12 years until his death on 27th July 1997. Thereafter, the complainant sought to be paid his death benefits but was informed that there were no benefits due to her.	An inquiry was initiated by the Commission on the complaint which is ongoing.
434.	Margaret Wangechi Gathuma HUD/NYERI/JUD/001/109/15 – AOL	Judiciary	Inefficiency	An allegation that the Nyeri Chief Magistrate's Registry had failed to furnish the complainant with proceedings from Nyeri CMCC 59 of 2013 despite the fact he had paid for the same.	The matter was referred to the Judiciary Ombudsman for resolution.
435.	James Ndungu Waweru HUD/NYERI/CG/NYERI/065/5/15 – AOL	Nyeri County Government	Unresponsive official conduct	An allegation that the complainant's business premises located at the Wazee Humbuka Bar was being encroached on by another person and the Nyeri	The complainant was advised to file the complaint with the Business Premises

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				County Government had refused to assist him assert his ownership on the same.	Rent Tribunal at Nyeri for resolution.
436.	Bernard Maina Wachira HUD/NYERI/M.LAB/017/41/15 – AOL	Ministry of Labour & East Africa Affairs	Unresponsive official conduct	An allegation that the complainant was dismissed by his former employer, Tekangu Farmers Society without any terminal benefits and the Nyeri County Labour Officer had refused to assist him.	An inquiry was initiated by the Commission on the complaint which is ongoing.
437.	Phoeba Joyce Ireri HUD/EMBU/JUD/001/110/15 – AOL	Judiciary	Ineptitude	An allegation that the file in regards to Traffic Case Number 61 of 2012 at Siakago Law Courts could not be traced at the Court Registry.	The matter was referred to the Judiciary Ombudsman for resolution.
438.	Sospeter Mburia Munene HUD/EMBU/JUD/001/111/15 – AOL	Judiciary	Incompetence	An allegation that the Wanguru Principal Court had failed to furnish the Kerugoya High Court with proceedings from Civil Case 29 of 2013 at Wanguru Law Courts for the same to be used in Kerugoya HCCA number 30 of 2014.	The matter was referred to the Judiciary Ombudsman for resolution.
439.	Michael Ochieng Agola HUD/GPO/M.LAB/017/42/15 – AOL	Ministry of Labour & East Africa Affairs	Delay	An allegation that the complainant sought assistance from the Industrial Area Sub-County Labour officer to have his terminal benefits paid to him by Beth Engineer Enterprise but he had not been assisted.	An inquiry was initiated by the Commission on the complaint which is ongoing.
440.	Hannah Ruguru Wandau HUD/GPO/ACC/001/113/15 – AOL	Private Entity	Professional misconduct	An allegation that the complainant's son was killed in road accident in April 2012 and she gave instructions to M/s Gachie Mwanza & Company Advocates to institute a court case against the owner of the motor vehicle which killed him. The firm settled the matter and paid to the complainant Kshs. 200,000 as compensation and she sought to find out how much the insurance paid to the law firm.	The complaint was referred to Advocates Complaints Commission for resolution.

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441.	Bryson Mangla Agot HUD/GPO/IPOA/103/1/15 – AOL	Independent Policing Oversight Authority	Ineptitude	An allegation that the complainant lodged a complaint with IPOA regarding the negligence and inefficiency displayed by the police in investigating a criminal case wherein he was the complainant but IPOA referred him to the Director of Public Prosecutions instead of addressing the complaint.	The complainant was advised accordingly on the mandates of both IPOA and DPP's office and informed to follow up the issue with DPP's office as advised.
442.	Nancy Wairimu Mwangi HUD/GPO/M.LAN/022/103/15 – AOL	Ministry of Lands, Housing and Urban development	Delay	An allegation that the complainant applied for a Title Deed in regards to land plot KAHAWA WEST RESIDENTIAL PLOT 'G' No. 188 in October 2014 but the same was yet to be issued to her.	The commission requested for further particulars from the complainant.
443.	Douglas Kasina Malonza HUD/GPO/TSC/013/102/15 – AOL	Teachers Service Commission	Delay	An allegation that the complainant retired in 1998 from his post as a primary school teacher and at the time of retirement, his salary was supposed to be increased, which had not been effected since then.	The commission requested for further particulars from the complainant.
444.	Paul Ndegwa Muriithi HUD/GPO/CID/015/88/15 – AOL	Criminal Investigations Department	Ineptitude	An allegation that the complainant bought a plot of land at Siaka Settlement Scheme from a person known to him and he paid Kshs. 470,000 for the same. He was issued with a Certificate of ownership that turned out to be fake and sought the assistance of the CID to recover his money but was not availed the same.	The complainant was advised to seek the services of a lawyer to enable him file a recovery case in court.
445.	Peter Ambogo Ambuso HUD/GPO/M.WAT/009/9/15 – AOL	Nairobi City Water and Sewerage Company	Manifest injustice	An allegation that the complainant was employed by the Nairobi City County and was seconded to the Nairobi City Water and Sewerage Company on 22nd April 2014. However, after he reported for duty, he was not assigned any work and his salary was stopped without any warning.	The complainant advised to file a claim with the Employment and Labour Relations court for determination of the complaint.

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446.	Duncan Wangombe Wachira HUD/NYERI/CG/NYERI/065/4/15 – AOL	Nyeri County Government	Corruption	An allegation that a Nyeri County Revenue Department Officer demanded an amount of money that was above the cess amount payable at the Mweiga Cess point near Nyahururu. The officer demanded for Kshs. 6,400 instead of Kshs. 200 and when the complainant refused to comply, his vehicle was detained.	The complaint was referredto Ethics and Anti-Corruption commission for resolution.
447.	Gerald Kinyua Wachira HUD/NYERI/KTDA/014/14/15 – AOL	Kenya Tea Development Agency	Delay	An allegation that the complainant was employed by the respondent and retired sometime in December 2002 and sought to have his terminal benefits. When the same was not forthcoming, he sought the assistance of the Ministry of Labour but the office had not been helpful.	An inquiry was initiated by the Commission on the complaint which is ongoing.
448.	Joseph Ndumia Ndonga HUD/NYERI/M.LAN/022/104/15 – AOL	Ministry of Lands, Housing and Urban Development	Manifest injustice	An allegation that the complainant overpaid the land rates for plot No. 2211 Ol Joro Orok in Nyahururu by Kshs. 18,168 and sought for the same to be reimbursed but the Ministry had failed to do so.	An inquiry was initiated by the Commission on the complaint which is ongoing.
449.	Philix Mwangi Njuguna HUD/GPO/POL/015/89/15 – AOL	National Police Service	Corruption	An allegation that the complainant's wife was assaulted and the matter was reported to Embakasi Police Station in Nairobi County vide OB 74/7/11/15 and was referred to the Police Surgeon to have the specific details of her P3 filled but the Police Surgeon demanded for Kshs. 5,000 for him to fill the same. Because the complainant did not have the said money, he was not provided with the requested service.	The complaint was referred to the Ethics and Anti-Corruption Commission for resolution.
450.	Ndathi Mbiti HUD/EMBU/M.LAN/022/108/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the Mbeere Land Registrar had failed to adhered to the Court Order originating from Embu HCC N0. 79 of 2007 to the effect that several blocks of land in Mbeere be registered in the complainant's name.	The commission requested for further particulars from the complainant.

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451.	Godfrey Gathua Kamau HUD/GPO/M.LAB/017/40/15 – AOL	Ministry of Labour & East Africa Affairs	Inefficiency	An allegation that the complainant bought a motor vehicle registration number EX GK 2112 Landrover 109 from Emmanuel Mugo Kariuki who had bought it from the erstwhile Ministry of Gender, Children and Social Development. However, the Ministry, now known as the Ministry of Labour & East Africa Affairs had failed to furnish the complainant with the motor vehicle's logbook.	An inquiry was initiated by the Commission on the complaint which is ongoing.
452.	Joy Kageni Njoka HUD/EMBU/CID/015/92/15 – AOL	Criminal Investigations Department	Inefficiency	An allegation that the complainant reported the matter of land fraud perpetuated by Okoa Company Limited to the Thika CID office but no action had been taken thereafter to address the same.	The commission requested for further particulars from the complainant.
453.	Edwin Muriithi HUD/EMBU/PO/047/11/15 – AOL	Tharaka Nithi County Government	Incompetence	An allegation by the complainant, a resident of Tharaka Nithi that the health services in the County were deplorable. When he complained at the Chuka General Hospital, he was advised to seek health care in Nairobi.	An inquiry was initiated by the commission but later the file was closed as the complainant was not interested in pursuing the matter further.
454.	Cosmas Mutua Kingoo HUD/GPO/M.LAN/022/99/15 – AOL	Ministry of Lands, Housing and Urban Development	Manifest injustice	An allegation that the Machakos Land Registrar valued the complainant's parcel of land MAVOKO TOWN B3131145 as 20 hectares instead of 8 hectares. This led to the stamp duty of the land to increase from Kshs. 64,110 to Kshs. 142,000. The same was amended and he paid Kshs. 64,110 but when he presented the receipt to the Land Registrar, he was advised that he ought to have paid Kshs. 142,000.	An inquiry was initiated by the Commission on the complaint which is ongoing.

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455.	Gibson Muchiri Muriuki HUD/NYERI/M.LAN/ 022/107/15 – AOL	Ministry of Lands, Housing and Urban Development	Inefficiency	An allegation that the complainant was allocated Plot Number 40 Muthaiga, Nanyuki in 1992. He lost the land's Allotment Letter, which hindered the processing of his lease documents and the Ministry had refused to facilitate the process.	An inquiry was initiated by the Commission on the complaint which is ongoing.
456.	Robert Nguru Njuru HUD/NYERI/M.TRA/0 04/21/15 – AOL	Ministry of Transport and Infrastructure	Delay	An allegation that the complainant's parcel of land Plot No. MAHIGA/MUNYANGE 864 was compulsorily acquired for the purpose of re-aligning a road in Munyange, Nyeri County. However, the complainant has never been compensated for the land.	An inquiry was initiated by the Commission on the complaint which is ongoing.
457.	Samuel Wanjohi Kariuki HUD/NYERI/POL/015 /85/15 – AOL	National Police Service	Manifest injustice	An allegation that the complainant was hit by a motor vehicle registration KSZ 956 and the same was reported at Karatina Police Station. The matter went to Court but the complainant was not advised to attend any court hearings. Further, he was never compensated for the injuries he had suffered.	The commission requested for further particulars from the complainant.
458.	Kalumba Mami HUD/GPO/M.EDU/0 13/106/15 – AOL	Pensions Department	Delay	An allegation that the complainant retired from the Ministry of Education, Science and Technology with effect from 1st January 2015. He submitted the requisite documents for the processing of his pensions but the same was yet to be undertaken.	An inquiry was initiated by the Commission on the complaint which is ongoing.
459.	David Isaac Ireri HUD/GPO/M.FIN/00 0/58/15 – AOL	Pensions Department	Delay	An allegation that the complainant retired from the Ministry of Health with effect from 1st March 2013 and sought to have his pensions benefits paid to him. The same was yet to be undertaken despite several follow-ups.	An inquiry was initiated by the Commission on the complaint which is ongoing.
460.	Abuya Calvin Peter HUD/M.HEA/012/30 /15 – AOL	Ministry of Health	Administrative injustice	An allegation that the complainant was posted to the Cancer Treatment Centre at the Kenyatta National Hospital in his capacity as a doctor in December 2013. Since then, he had never received his salary and no	An inquiry was initiated by the Commission on the complaint which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				reason had been furnished to him regarding the salary stoppage.	
461.	Simon Maina Kangethe HUD/NYERI/POL/015/90/15 – AOL	National Police Service	Ineptitude	An allegation that the complainant reported the theft of his mobile phone at the Nyeri Central Police Station in Nyeri County vide OB Number 50/9/11/2015. The suspected thief was arrested but later on released without the complainant being informed.	An inquiry was initiated by the Commission on the complaint which is ongoing.
462.	Sankei Saitabou Nkiminis HUD/KAJ/M.IGC/062/124/15 – AOL	Ministry of Interior and Coordination of National Government	Inefficiency	An allegation that the complainant is the registered owner of land parcel KAJIADO/PURKO/208 and his neighbour trespassed on the said land. He reported the matter to the Kajiado Central area Chief but he was not provided with any assistance.	An inquiry was initiated by the Commission on the complaint which is ongoing.
463.	Jane Wangui Kinyua HUD/GPO/M.IGC/062/125/15 – AOL	Ministry of Interior and Coordination of National Government	maladministration	An allegation that the Chief of Kirimukuyu Location in Nyeri County had refused to issue the complainant with a letter to show that she was her late husband's dependent unless she paid him some money to facilitate the same.	An inquiry was initiated by the Commission on the complaint which is ongoing.
464.	Supervisory Committee Figkomba SACCO HUD/GPO/POL/015/92/15 – AOL	National Police Service	Inefficiency	An allegation that the complainants who are members of the Figkomba SACCO discovered that some members of the management committee were misusing the SACCO's funds and reported the matter to the Kamukunji DCIO sometime in 2013. However, no action had been taken to address the same.	The matter was referred to the Commissioner of Co-operatives for resolution.
465.	Bipopo Abdallah Shabani HUD/GPO/M.IMM/003/62/15 – AOL	Department of Immigration Services	Delay	An allegation that the complainant applied for a passport on 2nd August 2015 and paid the requisite fees. The same was yet to be issued to him.	An inquiry was initiated by the commission on the complaint which is ongoing.

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466.	Namara Lillian HUD/GPO/NRB/003 /63/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant had applied for issuance of a National Identity Card in January 2015 but the same had not been issued despite several follow-ups.	An inquiry was initiated by the commission and the matter was resolved. The complainant was issued with her National ID.
467.	Caroline Eunice Dosio HUD/GPO/M.LAN/0 22/110/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation by the complainant, the administrator of the Estate of Margaret A. Awiti applied sought for the registration documents regarding land parcel number 5/456 in Kisumu belonging to the said Estate issued to her. However, she was informed by officers at the Ministry of Lands that the file could not be traced.	An inquiry was initiated by the commission on the complaint which is ongoing.
468.	Lucy Ngithi HUD/EMBU/POL/015 /91/15 – AOL	National Police Service	Administrative injustice	An allegation that the complainant's daughter, Tracy Nyakio was raped by her uncle in April 2015. She reported the matter to Embu Police Station vide OB Number 32/6/10/15. However, the police officers at the station refused to take action and advised that the matter was a family issue that was supposed to be discussed at home.	An inquiry was initiated by the commission on the complaint which is ongoing.
469.	Ferihiwot Tesfahun Tefera HUD/GPO/M.IGC/0 62123/15 – AOL	Ministry of Interior and Co-ordination of National Government	Illegal conduct	An allegation that the complainant, an asylum seeker who had been in Kenya since 14th December 2014 had been harassed by the police who kept insisting that she was a terrorist. She alleged that she had been arrested by police officers from Maseno and Kisumu Police Stations, where she was tortured but never arraigned in Court.	An inquiry was initiated by the commission on the complaint which is ongoing.
470.	Paulina Kibui Gakami HUD/GPO/M.LAN/0 22/106/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant who is the registered owner of land parcel number DAGORETTI/MUTUINI/170 applied for a title deed regarding the same on 7th July 2015 and paid the	An inquiry was initiated by the commission on the complaint which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				requisite fees. However, she was yet to be issued with the same despite several follow-ups.	
471.	Pauline K. Gichovi HUD/GPO/M.FIN/000/57/15 – AOL	Ministry of Finance & National Treasury	Delay	An allegation that the complainant, who works for the Ministry of Labour & East Africa Affairs was involved in an accident in the course of her duties on 1st August 2012. Her compensation was assessed and forwarded to treasury for processing but the same was yet to be paid to her.	An inquiry was initiated by the commission on the complaint which is ongoing.
472.	Harrison Njiru Nthiga HUD/EMBU/PEN/000/55/15 – AOL	Pensions Department	Manifest injustice	An allegation that the complainant's father David Mthiga Zephania who was a civil servant retired and commenced receiving his pension. However, he passed away in 1997 and the complainant's mother was supposed to receive the pension. She only received the same once in 2014 and no other payments were ever made to her.	An inquiry was initiated by the commission on the complaint which is ongoing.
473.	Hannah Wambui Njuguna HUD/GPO/CG/NRB/060/19/15 – AOL	Nairobi City County Government	Unfair treatment	An allegation that the complainant who is the registered owner of land parcel number LR 1509/30939 paid Kshs 168,000 for land rates which she assumed were for services rendered but she did not have any sewerage system or roads that would warrant for payment of such high rates. Further, she was informed that she had to pay the County Government Kshs. 10,000 for the processing of her title deed.	An inquiry was initiated by the commission on the complaint which is ongoing.
474.	Mugeni Priscilla Innocent HUD/GPO/M.IGC/062/120/15 – AOL	Ministry of Interior and Co-ordination of National Government	Manifest injustice	An allegation that the Chief of Ngao in Tana Delta, Tana River County refused to write a letter that confirmed the complainant as a beneficiary to the estate of the late Sammy Komora Bonaya despite several follow-ups.	An inquiry was initiated by the commission on the complaint which is ongoing.

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475.	Lucy Muthoni Titus HUD/EMBU/PEN/000 /54/15 – AOL	Pensions Department	Delay	An allegation that the complainant had been pursuing widows and children benefits from the Pensions Department regarding her late husband, Patrick Njeru Munene who at the time of his death was a teacher employed by the government since 2009 with no positive results.	An inquiry was initiated by the commission on the complaint which is ongoing.
476.	Angelina Ciakuthi Muturi HUD/EMBU/M.LAN/ 022/97/15 – AOL	Ministry of Lands, Housing and Urban Development	Discourtesy	An allegation that the complainant lodged transfer documents for land parcel number KARIGANI/NDAGANI/2585 to the Chuka Lands office, Meru County but the officers there were discourteous to her and refused to assist her.	An inquiry was initiated by the commission on the complaint which is ongoing.
477.	John K. Mugo HUD/EMBU/M.LAN/ 022/96/15 – AOL	Ministry of Lands, Housing and Urban Development	Ineptitude	An allegation that the complainant had obtained consent from the Siakago Land Control Board sometime in August 2015 but was unable acquire the consent documents because officers at the Siakago Land Registry alleged they did not have the consent forms because of unavailable resources to procure them.	The commission requested for further particulars from the complainant.
478.	Youth Polytechnic Instructors Nyeri County HUD/GPO/M.EDU/0 13/104/15 – AOL	Ministry of Education, Science and Technology	Manifest injustice	An allegation that the complainants were employees deployed to Nyeri County and a Circular from the Transition Authority dated 15th December 2014 instructed that they be absorbed by the County Government on Permanent and Pensionable Terms. However, they were subjected to a suitability test with majority being locked out of the absorption.	The commission requested for further particulars and supporting documents from the complainants.
479.	Isaiah Ndung'u Itegi HUD/NYERI/M.IGC/ 062/126/15 – AOL	Pensions Department	Delay	An allegation that the complainant's father retired from the erstwhile Ministry of Provincial Administration and Internal Security with effect from 1st July 2014 and was yet to be paid his pension.	The commission requested for further particulars and supporting documents from the complainants

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480.	Igatius J. Wahome Kimotho HUD/NYERI/M.LAN/ 022/111/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant exchanged his land parcel number IRIANI/KAGUGU/729 with the Nyeri County Government's IRIANI/CHEHE/1266 and sought to process the title deed regarding the latter. However, the same was yet to be issued to her despite him lodging the necessary documents and paying the requisite fees.	An inquiry was initiated by the commission on the complaint which is ongoing.
481.	Mary Wairimu Ndirangu HUD/NYERI/POL/015 /93/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported an incident of harassment and trespass by a police officer and her co-wife at the Mukurweini Police Station vide OB Number 21/20/10/2015 but no action had been taken thereafter to investigate the matter.	An inquiry was initiated by the commission on the complaint which is ongoing.
482.	William Ndungu Gichuki HUD/NYERI/M.LAN/ 022/105/15 – AOL	Ministry of Lands, Housing and Urban Development	Inaction	An allegation that the complainant, who was the registered owner of land parcel number GATARAKWA/GATARAKWA/BLK II/LAMURIA/225, had a dispute with his neighbour and engaged the Nyeri Land Registrar to have it resolved. However, to date no action had been taken despite the fact that the complainant had paid the requisite fees.	An inquiry was initiated by the commission on the complaint which is ongoing.
483.	Martin Kuria Mwai HUD/NYERI/M.IGC/ 062/122/15 – AOL	Ministry of Interior and Coordination of National Government	Manifest injustice	An allegation that the Chief of Iria-Ini North Location in Othaya had included a person unknown to the beneficiaries of the late Paul Mwai Ndegwa as an interested party in the same Estate without the authority of the beneficiaries.	The complainant was advised to file a succession case in court whereby the issue of beneficiaries would be addressed.
484.	Sarah Njiro Mwige HUD/EMBU/M.FIN/0 00/56/15 – AOL	National Treasury	Administrative injustice	An allegation that the complainant who worked in the Supplies Services Department of the Ministry of Finance & National Treasury, was retrenched with effect from 1st October 2000 and was not paid her dues.	An inquiry was initiated by the commission on the complaint which is ongoing.

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485.	Caroline Wambui Wangari HUD/GPO/M.LAN/022/83/15 – AOL	Ministry of Lands, Housing and Urban Development	Inefficiency	An allegation that the complainant as well as other part owners of land parcel number MAKUYU/KIMORORI/BLOCK 1/1630 had requested for the certified copies of mutation, amendment of the RIM and placement of beacons from the Muranga County Surveyor but the same had not been availed to them.	An inquiry was initiated by the commission on the complaint which is ongoing.
486.	Richard Mutiso Kilonzo HUD/GPO/NSSF/017/36/15 – AOL	National Social Security Fund	Inefficiency	An allegation that the complainant sought to have his father's NSSF benefits paid to him and was verbally informed that the money amounted to Kshs. 158,000. However, at the time of payment he was only given Kshs. 2197 and was informed that an unknown person had withdrawn Kshs. 44,531 on the same day he was paid. When he inquired who had withdrawn the same, he was not told and since then, his father's file had gone missing.	An inquiry was initiated by the commission on the complaint which is ongoing.
487.	Mercy Nyambura Karanja HUD/GPO/CID/015/76/15 – AOL	Criminal Investigations Department	Inefficiency	An allegation that the complainant bought land parcel number D5/L.R/KJD/KAPUTIEI-NORTH/1635 from Lucky Base Shelters and Properties. When she sought to be issued with the title deed of the same land, she was informed that it had been stolen from the company's office. She reported the matters to the Kajiado Police Station vide OB Number 17/23/4/2015 but no action had been taken since then.	An inquiry was initiated by the commission on the complaint which is ongoing.
488.	James Miano Njogu HUD/NYERI/M.IGC/062/114/15 – AOL	Ministry of Interior and Coordination of National Government	Administrative injustice	An allegation that the complainant, who was a Senior Support Staff attached to the Nyeri North District, Kieni West Division retired from service with effect from 31st July 2008 but was not paid his terminal dues.	The commission requested for further particulars from the complainant
489.	Felix Wambugu HUD/NYERI/M.LAN/022/89/15 – AOL	Ministry of Lands, Housing and	Ineptitude	An allegation that the Embu Land Surveyor had failed to effect the Court Order originating from Embu Senior Principal Magistrate's Civil Suit Number 54 of 1997	An inquiry was initiated by the commission on the

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		Urban Development		which instructed that the surveyor take measurement and allocate an access road separating land parcel number NGANDORI/KIRIGI/1248, 1247 AND 1401.	complaint which is ongoing.
490.	Julie Merab HUD/GPO/M.LAN/022/98/15 – AOL	Ministry of Lands, Housing and Urban Development	Prejudicial official conduct	An allegation that the complainant applied for the extension of lease in regard to land parcel number LR No. 209/7200. When the Certificate of Title was issued, there was a typing error whereby it was indicated that the new lease term was to commence 'from the 1st day of January One Thousand and Seventeen....' Instead of from the 1st day of January Two Thousand and Seventeen. The complainant had been seeking to have the error corrected but the officers at the Ministry had refused to assist her and had demanded for a facilitation fee.	An inquiry was initiated by the commission on the complaint which is ongoing.
491.	Alice Cheptoo Kariwo HUD/GPO/NRB/003/50/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National ID sometime in 2014 at the North Pokot Registration Office in West Pokot County vide serial number 2379780663 but the same was yet to be issued to her.	An inquiry was commenced by the commission and the complaint was resolved. The complainant was issued her National Identity Card.
492.	Christopher Njoroge Kimani HUD/GPO/M.IGC/062/116/15 – AOL	National Police Service	Manifest injustice	An allegation that the complainant was assaulted by Maina Kamanda, the Starehe Member of Parliament on 14th July 2015. He sought to record a statement on the same at Kamukunji Police Station but when he disclosed the name of the assaulter, the police declined to record his statement. There was a similar occurrence at Central Police Station. Finally, he was able to make a report at International House Police Station without revealing the full name of his assaulter vide OB Number 12/17/7/2015. He was advised to go the hospital and get a medical report for his injuries.	An inquiry was initiated by the commission on the complaint which is ongoing.

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				However, when he came back to the station for a P3 Form, the police officers therein refused to assist him.	
493.	Jane Rose Marigu Nyaga CAJ/FIN/000/668/15 – AOL	Pensions Department	Delay	An allegation that the complainant's pension dues were processed by 23rd September 2015 and her lump-sum was due to be paid at that time and thereafter, she was to receive her monthly payments. However, the same had not been effected and no reason had been availed to her as to what occasioned the delay.	An inquiry was initiated by the commission whereof the complaint was successfully resolved. The complainant was paid her lump-sum pension and monthly payments were commenced.
494.	David Owino Oduor CAJ/PE/040/1356/15 – AOL	Private Entity	Professional misconduct	An allegation that the complainant, who was the plaintiff in Nakuru ELC No. 63 of 2014 (David Owino Oduor vs. Pancras Kuria Nyoike t/a Mijengo Investment) was due to paid Kshs. 47,658 according to the judgment but his advocate, M/s Magatta &Associates Advocates tricked him into signing an agreement that paid him Kshs. 17,000.	The complaint was referred to Advocates Complaints Commission for resolution.
495.	M-Tel Enterprises CAJ/M.EDU/013/1076/15 – AOL	Ministry of Education, Science and Technology	Administrative injustice	An allegation that Changanwe Secondary School in Mombasa County had failed to pay the complainant Kshs. 600,000 for goods and service rendered to the school in 2010.	The Complainant was advised to seek the services of a lawyer to assist in filing a recovery case in court.
496.	Wellington Kinyanjui CAJ/PSC/016/89/15 – AOL	Public Service Commission	Maladministration	An allegation that Ministries had failed to implement a Directive by the Public Service Commission which required them to establish Human Resource Advisory Committees charged with handling matters of promotion of employees between Group A and P. This had led to a situation where employees were not being promoted.	An inquiry was initiated by the commission on the complaint which is ongoing.

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497.	Benson Mwehe Gaitho CAJ/PE/040/1355/15 – AOL	Private Entity	Civil dispute	An allegation that the complainant's cousins wanted to sell land parcel number LR 2787/623, which belonged to their grandmother without his knowledge or consent.	The complainant was advised to seek the services of a lawyer to assist them in filling a succession case in court.
498.	Teresa Kerubo Ongwae CAJ/POL/015/2789/15 – AOL	National Police Service	Inefficiency	An allegation that the complainant reported a matter of fraudulent land transactions at the Keroka Police Station vide OB 21/31/10/2014 and an officer by the name Amos Kahingi was appointed to investigate the matter. However, he took no action and started protecting the alleged fraudster. To date, n action had been taken to address the complaint.	An inquiry was initiated by the commission on the complaint which is ongoing.
499.	Grace J. Mulei CAJ/JUD/001/1600/15 – AOL	Judiciary	Delay	An allegation that the complainant had a land dispute with his neighbour and the matter was referred to Court for resolution. It had been ongoing since 1974 and the same was yet to be resolved.	The matter was referred to Judiciary Ombudsperson for resolution.
500.	Muthuka Munywoki Kiovu CAJ/M.LAN/022/1369/15 – AOL	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the complainant referred a boundary dispute with his neighbour regarding land parcel number Nzani/Kalamba/747 to the Makueni District Land Registrar but the same was yet to be resolved after his neighbour was summoned for a meeting and failed to show up.	An inquiry was initiated by the commission on the complaint which is ongoing.
501.	Michael Otieno Masiaga CAJ/PE/040/1353/15 – AOL	Private Entity	Prejudicial conduct	An allegation that some Dutch people used Friend of Rehema, a children home to raise funds that were purported to be for the children but the same were never disbursed to the home.	The matter was referred to the Department of Social Security and services for resolution.
502.	Concerned residents of Samburu County	Public Officer	Corruption	An allegation that Richard Lesiyampe, the interim Principal Secretary, State Department of Agriculture in the Ministry of Agriculture, Livestock and Fisheries was involved in corrupt activities as he had purchased	The complaint was referred to Ethics and Anti-Corruption

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	CAJ/PO/047/123/15 – AOL			parcels of land in Maralal and in Karen with monies that were beyond his current earnings.	Commission for investigations.
503.	Luck Will Limited CAJ/M.ROA/006/501/15 – AOL	Kenya Rural Roads Authority	Manifest injustice	An allegation that the complainant completed work on the Gesonso-Nyansancha-Nyauno Road in Kisii County but the respondent had refused to pay for the same. The complainant had also repaired the blocked culverts on Nyauno-Bogiakumu-Road on a verbal assertion by the respondent's Kisii Regional Manager that he would be awarded the tender for the same but when the tender was advertised, another firm was awarded the repair job.	An inquiry was initiated by the commission on the complaint which is ongoing.
504.	Benson Kimani Njoroge CAJ/JUD/001/1596/15 – AOL	Judiciary	Unfair conduct	An allegation that the Magistrate in Thika Chief Magistrates Court Criminal Case 5338 of 2013 had not availed the complainant an opportunity to cross-examine some of the witnesses in the case.	The complainant was advised on his rights as a complainant in a criminal case and that the complaint could not been admitted as it was still pending before the court.
505.	Jennifer Wanjiku for Robert Mbogo CAJ/M.EDU/013/1074/15 – AOL	Ministry of Education, Science and Technology	Administrative justice	An allegation that the complainant's son Robert Mbogo completed his Kenya Certificate of Secondary Education in 2009 at Thigitho Secondary School but the School refused to issue him his Certificate because of a fee balance of Kshs. 5,000. This was despite the fact that the Government had issued a Directive that Certificates for students with fee balances be issued.	An inquiry was initiated by the commission on the complaint which is ongoing.

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506.	Abdi Halake Jilo HUD/PE/040/1352/15 – AOL	Private Entity	Professional misconduct	An allegation that G. O. ombachi & company Advocates refused to transfer to the complainant the full amount paid by the insurance as compensation to the complainant's late son. The amount was awarded in Nanyuki SPMCC 26 of 2012 (Ramathani Abdi Halakhe Vs. Anthony Mwangi & another).	The complaint was referred to Advocates Complaints Commission for resolution.
507.	Elizaphan Njeru Njuguna CAJ/JUD/001/1597/15 – AOL	Judiciary	Delay	An allegation that there had been an inordinate delay in concluding Embu High Court Criminal Case Number 450 of 2011.	The complaint was referred to the Judiciary Ombudsperson for resolution.
508.	Anonymous Complaint CAJ/M.EDU/013/1077/15 – AOL	Technical University of Mombasa	Illegal conduct	An allegation that the Technical University of Mombasa management was engaging in fraudulent activities that have led to the university losing money as tendering processes was not being followed and monies were being paid out for fictitious projects. In order to cover up for these projects, the management had resorted to falsifying documents.	The complaint was referred to Ethics and Anti-Corruption Commission for investigations.
509.	Concerned Staff CAJ/M.HEA/012/319/15	Kenya Medical Training College	Maladministration	An allegation that there were renovations being undertaken at KMTC to suit a certain member of Board preferences while ignoring health and safety standards. Additionally, there were unprocedural payments to the Chairman of the Institution of up to Kshs. 500,000 each month. Finally, the recruitment of the Director and Corporate Secretary had been flawed.	An inquiry was initiated by the commission on the complaint which is ongoing.
510.	Maina Ngaruiya & Company Advocates CAJ/POL/015/2786/15 – AOL	National Police Service	Delay	An allegation that the complainant's client, Fredrick Muindi Muia reported an assault by a person known to him at Kabete Police Station in Nairobi County vide OB Number 63/02/12/015 but no action had been taken to apprehend the assaulter who continued to intimidate the said Fredrick.	An inquiry was initiated by the commission on the complaint which is ongoing.

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511.	Helena Ndunge Mutinda CAJ/POL/015/2787/15 – AOL	National Police Service	Manifest injustice	An allegation that the complainant reported the fraudulent transfer of land parcel Pioneer/Ngeria Block 1 (EATEC) 703 at Kiambaa Police Post in Eldoret sometime in January 2015. Instead of the officers therein taking steps to investigate the same, they started protecting the fraudsters and harassing the complainant.	An inquiry was initiated by the commission on the complaint which is ongoing.
512.	Muteithia Kibira Advocates CAJ/JUD/001/1595/15 – AOL	Judiciary	Inefficiency	An allegation that the file in regards to Milimani CMCC No. 156 of 2016 (Solomon Muteithia Kibira vs. Anne Jeptoo Kiptui) could not be traced at the Court Registry hindering the execution of the Judgment regarding the same.	The complaint was referred to the Judiciary Ombudsperson for resolution.
513.	Kombo Omar Mangalel CAJ/JUD/001/1603/15 – AOL	Judiciary	Unfair conduct	An allegation that complainant was aggrieved by the decision in Malindi Court of Appeal Civil Appeal No. 32 of 2015 (Robert Shume & 3 others vs. Samson Kazungu Kalama). The complainant alleged that it had not been fair.	The complainant was advised to apply for a review or an appeal of the court's decision.
514.	Mogire & Company Advocates for Kakumatt Supermarket CAJ/POL/015/2784/15	National Police Service	Manifest injustice	An allegation that on 12th December 2015, a driver employed by Kakumatt Supermarket was involved in a road accident with another vehicle and the same was reported to Kakuma Police Station in Turkana County. The two drivers reached an agreement and the charges against the complainant's driver were withdrawn. However, the police officers refused to release the driver or his motor vehicle unless they were paid Kshs. 50,000.	An inquiry was initiated by the commission on the complaint which is ongoing.
515.	LAPFUND Pensioners	LAPTRUST	Manifest injustice	An allegation that LAPTRUST had refused to pay pension benefits to former Garissa Municipal Council employees despite the fact that money had been	An inquiry was initiated by the commission on the

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	CAJ/LAPTRUST/079/4/15 – AOL			deducted and forwarded to the respondent when the employees were in employment.	complaint which is ongoing.
516.	Akamai Creative Limited CAJ/PPOA/000/676/15 – AOL	Public Procurement Administrative Review Board	Delay	An allegation that the Public Procurement Administrative Review Board had refused to issue the complainant with the ruling/decision delivered on 15th December 2015 in respect of Tender No. MOD/423 (0609) 2015/2016.	An inquiry was initiated by the commission on the complaint which is ongoing.
517.	Purity Wangeci Waithaka CAJ/CG/KIAMBU/072/17/15 – AOL	County Government of Kiambu	Unfair official conduct	An allegation that the County Government of Kiambu, especially the Ministry of Environment, Water and Natural Resources was engaged in unfair labour practices, unprocedural recruitment as well as transfer of its employees.	An inquiry was initiated by the commission on the complaint which is ongoing.
518.	Nancy Kahoya Amadiva CAJ/PE/040/1354/15 – AOL	Judiciary	Delay	An allegation that Nairobi HCC 1803 of 1999 had taken an inordinate long time to resolve.	The complaint was referred to Judiciary Ombudsperson for resolution.
519.	Ashura Nahabale Kaka CAJ/M.IMM/003/250/15 – AOL	National Registration Bureau	Delay	An allegation that the complainant applied for a National Identity Card sometime in 2012 at Amogoro Registration Office in Teso North Sub-County but the same was not processed. The Registrar at the Office advised him to lodge another application, which he did on 6th April 2014 but he was yet to be issued with his ID.	An inquiry was initiated by the commission on the complaint which is ongoing.
520.	Joseph Wahunyo Mwangi CAJ/M.LAN/022/1370/15 – AOL	Ministry of Lands, Housing and Urban Development	Illegal conduct	An allegation that officers at the Thika District Land Registrar had colluded with another person to transfer land parcel number Ruiru/East Block 2/2331 that belonged to the complainant's late mother.	An inquiry was initiated by the commissions on the complaint which is ongoing.
521.	Tom Onyango Oketch	Ministry of Lands, Housing and	Prejudicial official conduct	An allegation that the Ministry of Lands had refused to effect the registration of Lease on Nairobi Block 63/667 on the grounds that there was another lease existing on	An inquiry was initiated by the commissions on the

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	CAJ/M.LAN/022/1368/15 – AOL	Urban Development		the same land. This was despite the fact that he had the documentations to support his ownership and the Nairobi city County had indicated that he was the registered owner.	complaint which is ongoing.
522.	Patrick Mbaru Gichuki CAJ/M.EDU/013/1075/15 – AOL	Ministry of Education, Science and Technology	Manifest injustice	An allegation that Ndathi Secondary School in Laikipia County un-procedurally increased school fees. The fees was Kshs. 10,000 in the first term and was increased to Kshs. 24,000 in second term despite the Directive from the Ministry of Education not to subject parents to payment increased fees.	The matter was referred to State Department of Education for resolution.
523.	Abwuor & Company Advocates CAJ/M.IGC/062/453/15 – AOL	National Police Service	Manifest injustice	An allegation that the District Commissioner Laikipia East and the OCPD Laikipia illegally and unlawfully evicted people in reliance of a Court Order yet the evictees were not to be subjected to the said Court Order.	An inquiry was initiated by the commissions on the complaint which is ongoing.
524.	Koguta land Reclamation Committee CAJ/M.AGRI/014/214/15 – AOL	Muhoroni Sugar Company	Maladministration	An allegation that Muhoroni Sugar Company utilized land parcel number LR No. 3977 and 3978, which is community land and with the privatization of the company, members of the community sought to have the land returned to them.	The complaint was referred to National Land Commission for resolution.
525.	Timothy Karoga Kimemia CAJ/DPP/027/119/15 – AOL	Director of Public Prosecution	Prejudicial conduct	An allegation that Evans Onderi and Jalton Makori, both prosecutors conspired with the accused persons in Isiolo Criminal Case 183 of 2015 (R vs. Arthur Kanyanjua Mbatia & another) wherein the complainant was the aggrieved party. This led to the case being terminated.	An inquiry was initiated by the commission on the complaint which is ongoing.
526.	Futa Magendo Network for PC Peter Kamau Chege	National Police Service	Unresponsive official conduct	An allegation that PC Peter Kamau Chege disappeared while working at Dol Dol Anti-Stock Theft Patrol Base over 10 years ago and human remains were discovered, which were assumed to be his. The	An inquiry was initiated by the commission on the

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	CAJ/POL/015/2788/15 – AOL			remains were taken to Nairobi City Mortuary for identification, which was yet to be undertaken to date.	complaint which is ongoing.
527.	Halima Ayieko Ayub CAJ/PE/040/1357/15 – AOL	Private Entity	Professional misconduct	An allegation that the complainant was represented by Ndeda & Associates Advocates in Nakuru Employment & Labour Relations Cause No. 258 of 2013 (Josephine Akinyi Ngesa & Halima Ayieko Ayub vs. Centrum Communications Limited) wherein she was awarded Kshs. 188,749. Instead of paying her 70% of the decretal amount, the advocate only paid her Kshs. 80,000.	The complaint was referred to Advocates Complaints Commission for resolution.
528.	George Mangi Mwalaghe CAJ//NLC/022/1373/15 – AOL	National Land Commission	Manifest injustice	An allegation that the complainant owns a structure on the Mwatate-Holili Road Reserve and was part of the people who were supposed to be compensated in order to demolish their structures. However, when the names of owners were published, his was missing and had been replaced with another person's name who does not own any structures on the parcel of land in question. The complainant had been following up with the National Land Commission to have his name included in the list to no avail.	An inquiry was initiated by the commission on the complaint which is ongoing.
529.	Joseph Kamaru for National Music Copyright Society of Kenya CAJ/M.INF/023/117/15 – AOL	Kenya Copyright Board	Administrative injustice	An allegation that the complainant applied for a license from the Kenya Copyright Board to operate as a Collective Management Organization in 2006, paid the requisite fees and provided all the necessary documents. However, the license was not issued to the complainant and the reason for the same was not furnished. Instead, the respondent went on to issue a license to Music Copyright Society of Kenya, an organization that was rife with corruption and maladministration.	An inquiry was initiated by the commission on the complaint which is ongoing.

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530.	Residents of Makimeny Location CAJ/M.IGC/062/455/15 – AOL	Ministry of Interior and Coordination of National Government	Abuse of power	An allegation that the Chief of Makimeny Location in Siongiroi Division, Bomet County felled approximately 30 trees at the Chief's Camp under the guise that the area where the same had grown was to be used as the construction site for a computer room. The said Chief also extorted money from the residents, which he used to purchase a motorcycle for his personal use.	An inquiry was initiated by the commission on the complaint which is ongoing.
531.	Alexander Ogutuh Onyango CAJ/JUD/001/1547/2015-ENN	Judiciary	Maladministration	A complaint that the there was a conspiracy within the Judiciary at Busia and Siaya Law Courts to defraud the Complainant of his court awarded damages.	The commission requested for further particulars and supporting documents from the Complainant.
532.	Jones Muthami Kenu CAJ/M.TRA/004/224/2015-ENN	Kenya Revenue Authority	Delay	A complaint alleging that the Complainant's motor bike log book registration No. KCB 227 S was sent to Kitui post office in June 2009 but upon failure to collect it, it was send back to Nairobi but the same has never been availed to him despite numerous follow-ups.	An inquiry was initiated by the commission on the complaint which is ongoing.
533.	Eric M. Kilongi CAJ/GOK/048/21/2015-ENN	Public Officer	Civil Dispute	A complaint alleging that the Complainant's car was hit by the Respondent's car and that the Respondent was using his office as a public officer to exempt himself from liability.	The commission requested for further particulars from the Complainant.
534.	Charles Sairo CAJ/M.MED/012/311/2015-ENN	Kenyatta National Hospital	Unfairness	A complaint alleging that the Complainant was unfairly dismissed from Kenyatta National Hospital where he was an accountant on grounds of alleged fraud and making fictitious payments to the hospital suppliers.	An inquiry was initiated by the commission on the complaint which is ongoing.
535.	Douglas Kivoi CAJ/M.WAT/009/159/2015-ENN	Athi River Water Services Board	Delay	A complaint alleging that Athi River Water Services Company dug a sewer line on the Complainant's land, Ruiru/Kiu/Block 3/2980 and did not compensate him.	An inquiry was initiated by the commission on the

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					complaint which is ongoing.
536.	Shurie Secondary CAJ/POL/015/2720/2015-ENN	National Police Service	Inaction	A complaint alleging that the Principal Shurie Secondary school received threats and abusive messages from a former supplier to the school who lost a tender in 2015 but when the matter was reported to the police, no action was taken since then.	The Commission requested for further particulars from the Complainant.
537.	Lynette Atieno CAJ/M.EDU/013/310/2015-ENN	Masinde Muliro University	Maladministration	A complaint alleging that the Complainant worked at Masinde Muliro University where she joined the Hearse project and bought 12 shares of one thousand shillings each but upon her resignation in 2013, she requested for a refund plus dividends but the same were not refunded.	An inquiry was initiated by the commission on the complaint which is ongoing.
538.	Heshima Kenya & Refugees Consortium of Kenya CAJ/M.IGC/062/432/2015	Public Officer	Corruption	A complaint alleging that the Commissioner of Refugees, Mr. Harun C. Komen lacked integrity and was involved in the mismanagement of funds at the Department of Refugee Affairs.	The complaint was referred to Ethics and Anti-corruption Commission for investigations.
539.	Valleypoint Telecoms Limited CAJ/CG.BUNGOMA/112/10/2015-ENN	County Government of Bungoma	Maladministration	A complaint addressed to the Public Procurement Oversight Authority and copied to the commission alleging that the Complainant was awarded a tender for the for the installation, training & commissioning of Hansard System at County Assembly of Bungoma vide a letter dated 07/10/2013 but later discovered that another company was carrying out the same tendered works.	The complainant was advised that the complaint had been lodged with the right office and that they should make a follow-up with the said office.
540.	David Mutiso	Kenya Power Company Ltd	Inaction	A complaint alleging that the Rural Electrification Authority installed power lines to Ilinge primary school and market in Machakos County five years ago and	An inquiry was initiated by the commission on the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.ENE/021/209/2015-ENN			that residents made the requisite payments for power connections to their homes but they never got any electricity connection.	complaint which is ongoing.
541.	Kuts Ville CAJ/PE/040/1242/2015-ENN	Private Entity	Corruption	A complaint alleging that there was corruption in the travel industry where travel agents overcharged air tickets in order to give kickbacks to procurement officers.	The complaint was referred to Ethics and Anti-Corruption Commission for resolution.
542.	James Okumu CAJ/PE/040/1242/2015-ENN	Private Entity	Labour dispute	A complaint alleging that the Complainant was dismissed by his employer, Alexander Forbes Insurance Brokers in 2006. That he was offered compensation at 25% damages on his G.P.A but it was reduced to 4% without any reason.	The Complainant was advised to seek the services of a lawyer for legal assistance in filing a court case.
543.	Dr. Samuel Mathenge Ngatia CAJ/M.INF/023/113/2015-ENN	Communications Authority of Kenya	Inaction	A complaint alleging that the Complainant's mobile number was disconnected by Safaricom and that he was unable to withdraw money sent to the number during the disconnection.	The commission requested for further particulars from the complainant.
544.	Anthony Andai CAJ/M.EDU/013/1039/2015-ENN	University of Kabianga	Manifest injustice	A complaint alleging that there was mismanagement and unfair labour practices at the University of Kabianga. The Complainant requested the Commission to investigate the matter.	An inquiry was initiated by the commission on the complaint which is ongoing.
545.	Zachary Kirui CAJ/POL/015/2719/2015-ENN	National Police Service	Abuse of power	A complaint alleging that the Complainant money amounting to Kshs. 2,750 which had been taken as exhibit in a theft case which was heard at Kericho Law Courts was not returned by the Investigating officer attached to Sondu police station after the case was concluded.	An inquiry was initiated by the commission on the complaint which is ongoing.
546.	Joseph Mwaniki	Private Entity	Land dispute	A complaint alleging that some agents wanted to grab the Complainant's father's land in Nakuru.	The Complainant was advised to seek he services of a

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	CAJ/PE/040/1239/2015-ENN				lawyer to assist him in filing a court case.
547.	George Ochieng Ngare CAJ/PE/040/1240/2015-ENN	Private Entity	Labour dispute	A complaint alleging that the Complainant resigned on his own accord from his employment with a clearing and forwarding company and that he was not given his terminal dues. He sought our intervention to compel the above mentioned Company to pay his terminal benefits.	The complainant was advised to file a claim with the Employment and Labour Relations Court.
548.	Joseph Ndegwa Kamuri CAJ/PE/040/1245/2015-ENN	Private Entity	Civil matter	A complaint alleging that a judgment of the Complainant's case being Nyeri P.M.C.C No. 216 of 1992 at Nyeri Law Courts was made on 30/10/2003 but no action was taken by his advocates Bali-Sharma & Bali-Sharma Advocates to execute the same.	Complaint referred to Advocates Complaints Commission for resolution.
549.	David Ng'ang'a Mbugua CAJ/POL/015/2717/2015-ENN	National Police Service	Maladministration	A Complaint forwarded by Independent Policing Oversight Authority to the commission alleging that the complainant had reported a threat to his personal security to the Kikuyu Police Station in March 2015 but the police failed to take action on the complaint.	The commission requested for further particulars from the Complainant.
550.	Michael Ochieng CAJ/PE/040/1254/2015-ENN	Private Entity	Land dispute	A complaint alleging that the Complainant's family ancestral land had been grabbed with the family houses been demolished and family members locked up in Boya police post in Kisumu County.	The Complaint was referred to Kituo Cha Sheria for legal representation.
551.	Wilfred Mwaniki CAJ/TBK/014/209/2015-ENN	Tea Board of Kenya	Delay	A complaint alleging that the Complainant applied for a tea export license and paid the requisite fee, but he was not issued with the licence for a period in excess of ten months.	An inquiry was initiated by the commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
552.	Charity M Gatumo CAJ/PE/040/1253/2015-ENN	Private Entity	Labour dispute	A complaint alleging that the Complainant resigned on her own accord from her employment with Mathai Supermarkets Ltd and that she was not given her terminal dues.	The Complaint was referred to Kituo cha Sheria for legal representation.
553.	Jectone Tocho CAJ/PE/040/1252/2015-ENN	Private Entity	Land dispute	A complaint alleging that some people intended to grab the Complainant's father's land, Plot No. Ziwani LR 209/1497/5.	Referred to the National Land Commission for resolution.
554.	Galfen Omuse CAJ/MMU/013/1041/2015-ENN	Maasai Mara University	Nepotism and Abuse of power	A complaint alleging that the Complainant was being victimized in his employment on the basis of tribal lines engineered by the management of Maasai Mara University.	The commission requested for further particulars from the Complainant.
555.	John Mutiso Partridge CAJ/CG/MKS/067/27/2015-ENN	County Government of Machakos	Abuse of power	A complaint addressed to Machakos County Government and copied to the commission alleging that lack of direct public involvement in needs assessment and project prioritization, intimidation, poor method of information dissemination and advertisement channels, denial of public information access among others had led to poor leadership in Machakos County.	An acknowledgement of the complaint was done and the complainant was advised to make a followup with the Machakos County Government.
556.	Kenneth Ogosia CAJ/CG/SIAYA/118/8/2015-ENN	County Government of Siaya	Manifest injustice	A complaint alleging that the Complainant's salary was stopped by his employer, the County Government of Siaya on unclear grounds.	An inquiry was initiated by the commission which is ongoing.
557.	Kaburu Miriti & Co. Advocates CAJ/NWC/009/160/2015-ENN	Nairobi Water Company Ltd	Discourtesy	A complaint alleging that the Complainant's water supply at his home was disconnected on allegation of unpaid water bills but even after the payment, the water remained disconnected.	An inquiry was initiated by the commission which is ongoing.

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558.	Gibson O. Shiraku CAJ/PE/040/1250/2015-ENN	Private Entity	Civil matter	A complaint alleging that I & M bank inconvenienced the Complainant when he tried to withdraw money from their ATM machines but was informed that he had insufficient funds, which was untrue as later proved.	The Complainant was advised to seek the services of a lawyer for legal representation.
559.	Joseph Njoroge CAJ/PE/040/1249/2015-ENN	Private Entity	Breach of contract	A complaint alleging that the Complainant was denied the use of a space near Githurai Trading Centre for his motorbike operations by a SACCO known as Proud Life Savings and Credit Co-op Society.	The commission requested for further particulars from the Complainant.
560.	Kitili Makau & 6 Others CAJ/M.IGC/062/433/2015-ENN	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Senior Chief, Viwandani location in Nairobi County had forced the Complainants to sign documents indicating they owed money to Alfred Mwendwa who was their colleague and a shylock.	The commission requested for further particulars from the Complainant.
561.	Alexander Mutei Wambui CAJ/PE/040/1248/2015-ENN	Private Entity	Civil matter	A complaint alleging that the Complainant's advocate had failed to update him on his court case.	The Complaint referred to the Advocates Complaints Commission for resolution.
562.	Philomena Nthenge CAJ/PE/040/1246/2015-ENN	Private Entity	Succession dispute	A complaint alleging that properties belonging to the Complainant's husband who was deceased were being claimed by his brother who was threatening to evict the complainant from her matrimonial home.	The Complainant was advised to seek the services of a lawyer to enable the family file succession case in court.
563.	Mary Auma Olewe CAJ/PE/040/1247-ENN	Private Entity	Succession dispute	A Complaint alleging that the complainant late husband left some properties to which his brother was disinheriting the lawful beneficiaries thereto.	The Complainant was advised to seek the services of a lawyer to enable the

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					family file succession case in court.
564.	Non-teaching Staff Highway Secondary School HUD/GPO/M.EDU/013/100/15/ENN	Ministry of Education, Science and Technology	Manifest Injustice	The Complainants alleged that the school management had been treating them unfairly and that their SACCO and NHIF dues were always paid late by the school. A further allegation that their pension fund was transferred to a different company without their consent.	Initiated an inquiry which is still on-going.
565.	Simon Kariuki Ndegwa HUD/GPO/M.EDU/013/105-ENN	Ministry of Education, Science and Technology	Administrative Injustice	The Complainant alleged that employed as a watchman at Maji Mazuri Mixed High School from 1st June 2010 as a permanent employee until his retirement on 1st January, 2014. That up to date he was not paid his retirement benefits despite several follow-ups.	Initiated an inquiry which is still on-going.
566.	Wilson Njuguna Muiruri HUD/GPO/M.IGC/062/121-ENN	Ministry of Interior, and Coordination of National Government	Abuse of office	The complainant alleged that on 11th August 2015 that he had a disagreement with his brother in regards to their father's burial. That his brother colluded with the area chief and police officers from Kiambu police station who beat him up and arrested him on alleged bhang possession.	Requested for further particulars from the Complainant.
567.	Morompa Ole Oloshoo HUD/GPO/M.LAN/022/101-ENN	Ministry of Land, Housing and Urban Development	Abuse of office	A complaint that the Lands Registrar at Ngong Lands office colluded with one Pius Nyabuga Machoge to irregularly transfer all that parcel of Land Known as Ngong/Ngong/1275 to the said Pius without the Complainant's knowledge.	Requested for further particulars from the Complainant.
568.	Joseph Kariuki Njeru HUD/ACC/GPO/001/112	Advocates Complaints Commission	Delay	A complaint that the Complainant lodged a complaint with the Advocates Complaints Commission early 2015 against D.W. Muyundo & Associates Advocates.That since the complaint was lodged, no action was taken to have the matter heard and determined	Initiated an inquiry which is still on-going.

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569.	Bernard Kipngetich Too HUD/GPO/M.LAN/022/102-ENN	Ministry of Land, Housing and urban Development	Abuse of office	A complaint that the Complainant's mother paid her land rates totaling Kshs. 500,000 on 11/10/2013 at the Kericho Lands Rating office and was not issued with a receipt but instead given a demand notice. A further allegation that only Kshs. 200,000 reflected as being paid and Kshs. 300,000 was unaccounted for.	Initiated an inquiry which is still on-going.
570.	George Kamande Wanyoike HUD/GPO/M.HEA/012/29-ENN	Ministry of Health	Delay	A complaint that the Complainant had made several applications for promotion and pay rise but was never promoted since 2009.	Initiated an inquiry which is still on-going.
571.	Joseph Nzyimi Charles Nguta & 46 others HUD/GPO/IEBC/026/2-ENN	Independent Electoral & Boundaries Commission	Delay	A complaint that the Complainants worked as county returning officers in the 2013 general elections but they were never paid their dues amounting to Kshs. 9,313,619. That several follow ups with the Respondent had proved futile.	Initiated an inquiry which is still on-going.
572.	Joshua Muchiri HUD/NYERI/CG/NYERI/065/3-ENN	County Government of Nyeri	Manifest Injustice	A complaint that the Complainant is the registered owner of all that parcel of Land known as L.R. No. Aguthi/Gatitu/588/51 and that in 2015, the County Government of Nyeri altered documents at the land registry cancelled the lease and threatened to evict him without informing him the reason for such action or even following the laid down procedure for compensation.	Initiated an inquiry which is still on-going.
573.	Josphat Kamoni Mombi HUD/GPO/POL/015/87/15-ENN	National Police Service	Inaction	A complaint that the Complainant was kidnapped and raped by a person known to him and reported the matter at Kasarani Police Station vide OB. No. 105/28/11/2014 but the police did not take any action more than a year later.	Initiated an inquiry which is still on-going.

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574.	Francis Kihoto & Others HUD/GPO/KURA/006/2-ENN	Kenya Urban Roads Authority	Inaction	A complaint that the Kenya Urban Roads Authority constructed a tarmac road through Jamhuri 2 Estate, Ngong Road and that the drainage system was constructed towards the lower side of the estate instead of the river and this had led to frequent flooding in the homes.	Initiated an inquiry which is still on-going.
575.	Samuel M. Mamicha HUD/GPO/POL/015/86-ENN	National Police Service	Inaction	A complaint that the Complainant was wrongfully accused of stealing a motor vehicle Reg. No. KBJ 889K by Susan Wanjiru Njugi, and that as a result he was arrested and detained at the Kasarani police station for 3 days before being released on a cash bail of Kshs. 10,000. That he reported the matter vide OB No. 77/17/09/2015 but there had been no action whatsoever.	Initiated an inquiry which is still on-going.
576.	Clifton N. Ndwiga HUD/EMBU/M.LAM/017/39-ENN	Ministry of Labour, Social Security and Services	Maladministration	A complaint that the Complainant applied for the elderly benefits at the social security services office in Embu in 2012 and that when he went back to check on the status he was told that his application could not be traced. A further allegation that when he tried to make a fresh application he was denied application forms and the staff at the social security office were rude and unwilling to assist him.	Initiated an inquiry which is still on-going.
577.	James Kirimi Mutegi HUD/EMBU/KRA/0000/52-ENN	National Transport & Safety Authority	Delay	A complaint that the Complainant applied for a driving license in July 2014 at the NTSA Chuka office and made the requisite payments for the same at the Kenya Revenue Authority. That he was issued with an interim license but was yet to be issued with an original driver's license and was unable to get a job due to the delay.	Initiated an inquiry which is still on-going.

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578.	Catherine M. Warui HUD/GPO/M.EDU/013/103-ENN	Higher Education Loans Board	Delay	A complaint that the Complainant repaid her Higher Education Loans Board loan in excess and that the Board promised to refund the money in 2014 but there had been no action whatsoever.	Initiated an inquiry which is still on-going.
579.	Christopher M. Mutiso HUD/GPO/KPLC/021/16/15	Kenya Power	Unfair treatment	A complaint that Kenya Power failed to compensate him after they erected high voltage electricity on his land parcels P/No. Machakos/Kivaa 1205 and Machakos/Kivaa 1206.	Initiated an inquiry which is still on-going.
580.	Daniel Njuguna Kariuki HUD/GPO/POL/015/84-ENN	National Police Service	Unresponsive official conduct	A complaint that the Complainant's furniture workshop was destroyed by fire in 1987 which cut off his family's source of livelihood. That he filed a complaint at Kasarani Police Station and a file being INQ. FILE NO. 1/87 was opened but 28 years later, no action had been taken.	Initiated an inquiry which is still on-going.
581.	Rudi Marguardt CAJ/JUD/001/1445/15-ENN	Judiciary	Corruption	A complaint that the Complainant's house goods and company stocks had been stolen and that the thieves were being protected by the Police. The matter was subject to ongoing court proceedings.	Complainant advised to seek legal advice on the judicial remedies which may be available to him.
582.	Hassan Abdille CAJ/M.FIN/000/958/15-ENN	National Bank of Kenya	Unfair conduct	A complaint that the Complainant was subjected to unfair treatment by his former employer, the National Bank of Kenya, including wrong job placement and demotion.	Initiated an inquiry which is still on-going.
583.	Beatrice Mbone Masera CAJ/JUD/001/1442/15-ENN	Judiciary	Incompetence	A complaint that Honourable Christabel Irene Agutu, a magistrate at Busia Law Courts had grossly mishandled the Complainant's case.	Complaint referred to the Judiciary Ombudsperson for resolution.
584.	Kamau Gakundi	Ministry of Land, Housing and	Inaction	A complaint that the District Lands Registrar at Kitale defied a court order requiring him to transfer the suit property to the Complainant.	Initiated an inquiry which is still on-going.

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	CAJ/M.LAN/022/1248/15-ENN	Urban Development			
585.	Patrick Njenga Munyua CAJ/M.FIN/000/957/15-ENN	Ministry of Finance and National Treasury	Administrative injustice	A complaint that the Complainant worked for the now defunct East African Community which upon its collapse the United Kingdom government established a fund to pay benefits to former employees. That he never received any benefits despite all former finance ministers stating that the money was available.	Requested for further particulars from the Complainant.
586.	Michael Opondo CAJ/PE/040/1048/15-ENN	Private Entity	Criminal act	A complaint that the Complainant and his wife were threatened by their neighbor.	Complainant advised to follow up the matter with the police as the complaint constitutes a criminal act.
587.	Getrude Nandwa CAJ/M.IMM/003/223/15-ENN	Ministry of Immigration	Delay	A complaint that the Complainant applied for a passport but the same was not issued more than a month later.	Complaint successfully addressed.
588.	Maurice Wata CAJ/CID/015/2598/15-ENN	Directorate of Criminal Investigations	Delay	A complaint that the Complainant applied for a certificate of good conduct at the Criminal Investigations Department Headquarters but failed to go for the interview. That he made another application on 25/5/2015 and has visited the offices twice since then.	Complainant advised that since the delay was partially his fault he needed to follow up with the relevant authority.
589.	Fionah Adaji CAJ/PE/040/1047/15-ENN	Private Entity	Unfair official conduct	A complaint that the Complainant was dismissed from Rajin Shah & Company where she worked as a cleaner and that she was not paid her full benefits.	Complainant advised to seek assistance from Kituo Cha Sheria for legal advice as the Commission lacks mandate.

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590.	Mathias Muhindi Wangila CAJ/PO/047/84/15-ENN	Public officer	Criminal act	A complaint that a civil servant currently working with the General Service Unit based at Utawala conned the Complainant by selling him a fake Mpesa line at Kshs 30,000 in April 2014.That the Respondent promised to refund the money but never did.	Complainant advised to seek report the matter to the nearest Police Station
591.	Joseph Mutie CAJ/PSC/016/85/15-ENN	Ministry of Education Science and Technology	Maladministration	A complaint that the Complainant was a youth polytechnic instructor and that his contract ended in November 2014 and was not absorbed as earlier promised. That he did not receive any pay for 8 months.	Initiated an inquiry which is still on-going.
592.	William Omondi Otumba CAJ/PE/040/1109/15-ENN	Private Entity	Land dispute	A complaint that the Complainant's ancestral land, 1849/Masala/Central Uyoma was grabbed by Geoffrey Ochieng Otieno.	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies, if any, which may be available to him
593.	Social Watch for Magdalene Waitherero CAJ/POL/015/2652/15-ENN	National Police Service	Inaction	A complaint that the Complainant reported her husband was missing since 21st February 2015 but the police have never taken any action.	Initiated an inquiry which is still on-going.
594.	Janet Margaret Sidondo CAJ/M.LAB/017/563/15-ENN	National Social Security Fund	Unfair conduct	A complaint that the Complainant's husband passed on in 2009 and his National Social Security Fund (NSSF) records read that his father, who died in 1967 was the beneficiary of the NSSF benefits payable to her husband. That she made several follow-ups with NSSF but never got a response.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
595.	Samuel Kimani Mwangi CAJ/M.LAN/022/12 70/15-ENN	Ministry of Land, Housing and urban Development	Delay	A complaint that a parcel of land, Kakuzi Kirimiri Block 9/25 was subdivided between two families but they were not able to acquire title deeds.	Complainant advised to begin succession proceedings to ensure ownership is legally transferred and also seek guidance from the lands office on how to formally continue the process of acquiring the Title Deed.
596.	Kenneth Nyadimo for Falcon Books CAJ/M.EDU/013/10 06/15-ENN	Moi University	Unresponsive official conduct	A complaint that the management of Moi University had issued Local Purchase Orders and received all items as per specifications but the officer in charge of finance withheld accountable documents, refusing to pay 2 years down the line and not being available to provide reasons in writing as to why he withheld the payment.	Complainant advised to seek independent from an Advocate of his choice on the legal remedies, if any, which may be available to him.
597.	Louis Njoroge CAJ/M.LAN/022/12 71/15-ENN	Ministry of Land, Housing and Urban Development	Manifest injustice	A complaint that a private developer had grabbed a piece of land at Jamhuri Estate Phase 1 and commenced building on the open public land originally designed as playing fields for children in the Estate. That National Environment & Management Authority (NEMA) and National Construction Authority ordered the site closed but the developer ignored the orders and continued construction works.	Complaint referred to the National Land Commission for resolution.
598.	Daniel Obaji CAJ/PE/040/1111/1 5-ENN	Private Entity	Fraud	A complaint alleging fraud and maladministration at Mhasibu Sacco.	The Complainant was advised to lodge the complaint with the Savings Societies Regulatory Authority

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					(SASRA) as the Commission lacks mandate. File closed.
599.	Paul Savage CAJ/GOK/048/12/15-ENN	Government of Kenya	Corruption	A complaint that Senator Moses Kajwang on KTN allegedly stated that to get a job in teaching it costs Kshs. 70000 and a job in the police cost Kshs 200,000 as bribes to get on to the employment list. The Complainant sought investigations into the comments and ways to stop corruption in the public service.	Initiated an inquiry which is still on-going.
600.	Owen Kisia CAJ/PE/040/1112/15-ENN	Private Entity	Land dispute	A complaint alleging that the Complainant's uncle intended to grab their late father's land.	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies, if any, which may be available to him as the Commission lacks mandate over the same. File closed.
601.	Tarus M. Kiptoo CAJ/POL/015/2651/15-ENN	National Police Service	Abuse of office	A complaint alleging that on 6th September, 2015 the Complainant was stopped at a road block by the police and his driving license taken after he refused to part with a bribe.	Requested for further particulars from the Complainant.
602.	Samuel Kuria Gitee CAJ/JUD/001/1475/15-ENN	Judiciary	Civil matter	A complaint alleging that the court file in the Complainant's case was missing.	Requested for further particulars of the case from the complainant from

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					the Complainant before referral to the Judiciary Ombudsperson for resolution.
603.	Robert Kiburu Karanja CAJ/POL/015/2653/15-ENN	National Police Service	Unresponsive official conduct	A complaint alleging that the Complainant was conned by one Jimmy Simiyu Wafula 2,000 US Dollars. Upon reporting to the Central police station in Nairobi, the suspect was arrested but later released on bond. That the police did not make any effort to prosecute the matter further.	Requested for further particulars from the Complainant.
604.	Gideon K. Chepkwony CAJ/M.ROA/006/72/15-ENN	Kenya Urban Roads Authority	Unresponsive official conduct	A complaint alleging that Kipsigak-Serem-Shemakhokho Road passes through the Complainant's farm, registered under the late Chepkuan A. Kisorio Nandi/Ndurio Plot No. 222. That his crops and trees were completely uprooted during the construction of the road. That his land was evaluated by the District Land Officer and listed as eligible for compensation but he had not been compensated.	Initiated an inquiry which is still on-going.
605.	Charles Mbotela CAJ/PO/047/93/15-ENN	Public officer	Abuse of office	A complaint alleging that one Fredrick Oyungu Seka, a civil servant working with NHIF was campaigning to become the next Member of County Assembly for Luanda south ward in Vihiga County and acquiring tenders in total conflict of interest as a civil servant.	Initiated an inquiry which is still on-going.
606.	Davis Karanja Njoroge CAJ/JUD/001/1476/15-ENN	Judiciary	Manifest injustice	A complaint alleging that the Complainant was wrongfully arrested and detained and that the judicial officer presiding in his case did not grant him a fair hearing.	Complaint referred to the Judiciary Ombudsperson for resolution.
607.	E. M. Wachira Advocates for Kiambaa	Public officer	Abuse of power	A complaint alleging that the Member of Parliament for Kiambaa Constituency had failed to properly constitute the composition of the Kiambaa	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	Constituency members CAJ/PO/047/92/15-ENN			Constituency Development Fund Committee. That he was in breach of procurement procedures as set out under the Public Procurement and Disposals Act.	
608.	Elizabeth Amollo Apola CAJ/M.LAB/017/564/15-ENN	Ministry of Labour, Social Security and Services	Injustice	A complaint alleging that the Complainant was never paid her salary by the Respondent since her employment in 2013.	Requested for further particulars from the Complainant.
609.	Alice Warambo CAJ/PE/040/1114/15-ENN	Private Entity	Civil matter	The Complainant sought advice on whether the Commission handles matters relating to international organisations such as the United Nations.	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies, if any, which may be available to her.
610.	Juhudi Community Support Center CAJ/POL/015/2655/15-ENN	National Police Service	Ineptitude	A complaint alleging that Commissioner Major (Rtd.) Shadrack Mutia had neglected his duties for the past two years. The Complainant sought the removal of the Commissioner.	Requested for further particulars from the Complainant.
611.	Trusted Society CAJ/JUD/001/1478/15-ENN	Kenya Forest Services	Maladministration	A complaint that there was destruction of forests of Nyakweri, Lokwaya Pusanki and Oloirien in Transmara, Narok County through charcoal burning and tree cutting.	Initiated an inquiry which is still on-going.
612.	James Saria Mboya CAJ/M.LAB/017/565/15-ENN	Ministry of Labour, Social Security and Sercvices	Unfair conduct	A complaint that the Respondent terminated the Complainant's services without lawful cause and that his case was mishandled by the labour office. That he was not paid his dues.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
613.	Amos Chilal CAJ/PO/047/94/15-ENN	Public Officer (Eglay Masuna Lukariro)	Civil dispute	A complaint alleging that an officer attached to Administration Police band persistently defamed the Complainant on social media for no reason.	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies, if any, which may be available to him
614.	Zablon Obegi CAJ/TSC/013/1007/15-ENN	Teachers Service Commission	Unfair official conduct	A complaint that the Complainant requested for promotion in May, 2013 and the Respondent stated that they will promote him once vacancies are available. That some of his college mates received promotion in May 2013. The Complainant sought clarification on the promotion criteria followed by the Commission.	Initiated an inquiry which is still on-going.
615.	Francis Muthoga CAJ/M.TRA/004/211/15-ENN	Ministry of Transport	Delay	A complaint that the Complainant applied for a driving license duplicate on 19/1/2015 with an interim driving license for up to 18/4/2015. That the interim license was extended thrice and he did not understand why it took so long to produce a duplicate license.	Initiated an inquiry which is still on-going.
616.	Athumani Charo Tsuni CAJ/POL/015/2654/15-ENN	National Police Service	Manifest injustice	A complaint alleging that the Complainant's father was killed at their home on 19/7/2014 and the matter reported to Marereni police station vide OB No. 19/19/7/014. That the police had not taken any action to prosecute the matter.	Initiated an inquiry which is still on-going.
617.	Sam Kinuthia CAJ/PE/40/1113/15-ENN	Private Entity	Land dispute	A complaint alleging that the Complainant bought a plot in 1996 from the then Mayor of Nairobi, Mr. King'ori who sold it to a second person in 2000. The Complainant sought our intervention in this case to assist him get back his plot or a refund of his money	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies if any,

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					which available to him as the commission lacks mandate. File closed.
618.	Anonymous CAJ/CG/NYANDARUA/101/4/15-ENN	County Government of Nyandarua	Manifest injustice	A complaint that Nyandarua County Government advertised vacancies for Deputy Director (Water) and Sub County Water Officer on October 21st 2014 and re-advertised for the same on June 16th 2015. That the requirements set were very high and already there were those earmarked for the posts irrespective of qualifications.	Initiated an inquiry which is still on-going.
619.	Anonymous CAJ/KRA/000/643/15-ENN	Star Sheik Group of Schools	Corruption	A complaint that the Complainant's employee, Star Sheikh Group of Schools, deducted some money from his pay every month but the same was not remitted to the Kenya Revenue Authority.	Requested for further particulars from the Complainant.
620.	Anonymous CAJ/NHIF/012/301/15-ENN	National Hospital Insurance Fund	Inaction	A complaint that the Complainant's employee, Star Sheikh Group of Schools, deducted some money from his pay every month but the same was not remitted to the Kenya Revenue Authority. That the Complainant was a registered member with National Hospital Insurance Fund.	Requested for further particulars from the Complainant.
621.	Good Samaritan CAJ/JUD/001/1376/15-CAK	The Judiciary	Delay	The complainant alleged that he was assaulted by the owner of Motor-Vehicle registration number KBN 940 N after being involved in a road accident with the said Motor-vehicle and he reported the matter to Gigiri Police Station on 22nd April 2015 vide OB No. 17/22/04/2015. He alleged that the police officers at Gigiri Police Station failed to arrest and bring to justice the suspect.	An inquiry into the matter was initiated by the Commission which is ongoing.

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622.	Ressa Wanyonyi CAJ/M.ED/013/936/ 15-CAK	Ministry of Education, Science and Technology	administrative injustice,	The complainant alleged that a case, being Nairobi Industrial Cause No. 1038 of 2012, which was filed on her behalf by KUDHEIHA, was heard and determined but she was dissatisfied by the court's decision not to award her leave days amounting to thirty (30) days. The Complainant sought our intervention to recover the same.	Advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
623.	Phillip Ngumo Gachoka CAJ/AG/001/1372/ 15-CAK	Ministry of Interior and Coordination of National Government	Delay	The Complainant alleged that he is the petitioner in Nairobi High Court Petition No. 68 of 2011 and on 6th September, 2013, judgment was entered in his favour for the sum of Kshs. 1,100,000 plus costs and interest. The Complainant further alleges that the decretal sum is yet to be settled despite the office of the Hon. Attorney General being served with necessary pleadings. The Complainant sought our intervention to recover the same.	Initiated an inquiry which is still on-going.
624.	The Civil Society Kako Division CAJ/M.IGC/062/33 5/15-CAK	Ministry of Interior and Coordination of National Government	Abuse of Office	The Complainant alleged that the area chief, Kako Location had converted building materials meant for construction of a dispensary for personal use and had gone ahead to threaten the people who questioned the same.	Initiated an inquiry which is still on-going.
625.	Martin Sunguti Imbusi CAJ/JUD/001/1377/ 15-CAK	Advocates Complaints Commission	delay	The complainant alleged that on 12th February, 2014 the complainant herein lodged a complaint with Advocates Complaints Commission (ACC) against one Alfred Mirewa Omwancha, Advocate of the High Court of Kenya Admission No. P.105/5126 and his file was opened under the reference no. CC/PE/SAC/MAY12/04; He had on several occasions been seeking for an update on the progress of the complaint but there had been no response from the Commission.	Initiated an inquiry which is still on-going.

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626.	Mary m. Kilonzo CAJ/JUD/001/13997 /15-CAK	Advocates Complaints Commission	inefficiency	A complaint alleging that on 27th October, 2008 the complainant herein lodged a complaint with Advocates Complaints Commission (ACC) against one Muriuki L. Wahome trading as L. Wahome & Co. Advocates, her file was however misplaced and was forced to open a new one in the year 2010. To date, no action has been taken	Initiated an inquiry which is still on-going.
627.	Casual Employees of County Government Of Embu CAJ/CG/EMBU/089 /4/15-CAK	County Government of Embu	Inefficiency	The Complainant alleged that the County had been holding onto unfair labour practices and want the same redressed to enable them full enjoy their Constitutional and legal rights as employees.	Initiated an inquiry which is still on-going.
628.	St. Catherine CAJ/PE/040/987/15-CAK	Private Entity	Fraud	The Complainant alleged that its parcels of land namely; Land Registration nos. 209/11881 originally part of Land Registration No. 209/8254 measuring 1.38 Hectares (3.41 acres) and 209/10826 measuring 2.98 Hectares (7.38 acres) illegally acquired and/or grabbed by the Respondents herein. The matter was pending before the Environment and Land court being case No. 237 of 2007. The complainant sought our intervention for justice to be done.	Advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
629.	Walter Kanjejo CAJ/PE/040/961/15-CAK	Muthaiga Golf Club	Unfair Treatment	The Complainant alleged that he is a member of the Respondent club but his membership has been suspended for a period of three (3) months with effect from 5th June, 2015 for irresponsible behaviour of a guest he had invited on 18th April, 2015. It is the Complainant's contention that the suspension was unfair and in violation of his rights.	Advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
630.	Stephen Kamau Kimani CAJ/TSC/013/937/1 5-CAK	TEACHERS SERVICE COMMISSION	Unfair official conduct	The Complainant obtained permission from the Respondent to pursue a Bachelors of Education degree at Kampala International University and upon graduation he represented his degree certificate to	Initiated an inquiry which is still on-going.

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				the respondent for purposes of upgrading to a higher job group. He wanted to know why he had not been upgraded since presentation of his certificate in 2011 and also to be upgraded to the appropriate grade without further delay.	
631.	Fredrick Odeng Okello CAJ/M.IGC/062/334-SNK	Postal Corporation of Kenya	Maladministration	The Complainant alleged that his employer the Postal Corporation of Kenya failed to remit his National Social Security Fund (NSSF) contributions and was seeking to have the said anomaly rectified and for Postal Corporation of Kenya to remit the unpaid contributions to the NSSF.	Initiated an inquiry which is still on-going.
632.	Samuel Kamau Muchiri CAJ/POC/015/2524/15-CAK	Langata Police Station	unresponsive official conduct,	The Complainant alleged that n 11th October, 2014, he was driving his motor vehicle registration No. KBH 970K along Thika-Kandara Road and on reaching the Thika Flyover, his vehicle was hit by motor vehicle registration Toyota Corona No. KBN 810Y which sped off after the accident; the same was reported to the police but action was taken.	Initiated an inquiry which is still on-going.
633.	Whistle Blowers CAJ/CG/KK/053/11/15-CAK	COUNTY GOVERNMENT OF KAKAMEGA	Corruption	The complainant lodged an anonymous against the Kakamega County Assembly Service Board. The complainant alleges that the Board flouted the laid down procedures in procurement of consultants and that there was transparency in the recruitment and appointment of new staff.	The complaint referred to the Ethics and Anti-Corruption Commission
634.	Sichangi Partners Advocates for Cfc Stanbic Bank Limited CAJ/JUD/001/1381/15-CAK	Judiciary	Unresponsive official conduct	The complainant herein lodged a complaint alleging that the matter was heard and judgment delivered on 14th October, 2014 but the file had gone missing.	Complaint referred to the Judiciary ombudsman

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635.	AGGRREY AMUHAYA CAJ/JUD/001/1378/15-CAK	Judiciary	delay	The complainant herein lodged a complaint on 20th June, 2015 alleging that the matter was heard on 12th November, 2014 but to date, the ruling has not been delivered.	Complaint referred to the Judiciary ombudsman
636.	Christine Otieno CAJ/JUD/001/1381/15-CAK	Judiciary	manifest injustice	The complainant herein lodged a complaint on 9th June, 2015 alleging that the magistrate namely; Hon. P.O Ooko refused to grant the Defendant an adjournment and also refused to grant the Defendant's counsel an opportunity to cross examine the prosecution witnesses.	Complaint referred to the Judiciary ombudsman
637.	Hudson Odhingo CAJ/POL/015/2560/15-CAJ	National Police	Misbehavior	The Complainant alleged that Police officers in an alleged crack down on illicit brew and/or drinks, stormed into his business premises clobbered staff, broke into rooms and forced clients out; they also broke doors and windows against the presidential order that property should not be destroyed; the said police officers arrested his staff and confiscated approved alcoholic brands which were not on the list of "Second generation" products as posted by Kenya Bureau of Standards.	Initiated an inquiry which is still on-going.
638.	Lexy Andati CAJ/M.EDU/013/935/15-CAK	Kenya National Examination Council	Delay	The Complainant alleged that in September 2013, she made an application for rectification of the name but despite paying for the same, your Council is yet to issue her with the certificate. The Complainant was therefore seeking to be issued with the Kenya Certificate of Secondary Education bearing her correct name.	Complaint resolved after the intervention of the Commission
639.	Martin Sunguti Imbusi CAJ/M.AGR/014/193/15-CAK	Nyayo Tea Development Corporation	Delay	The complainant alleged that was subjected to unfair disciplinary proceeding that did not adhere to rules of natural justice. The outcome of the same was never communicated to him.	Initiated an inquiry which is still on-going.

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640.	Jitendra Shirshankar Joshi CAJ/M.IGC/062/368/15-CAK	Ministry of interior and Coordination of National Government	abuse of power	The complainant alleged that he was clobbered and forced to enter into an agreement against his wish by the area chief, High ridge Location, Nairobi County.	Initiated an inquiry which is still on-going.
641.	Patrick Sanna Kay on Behalf of Joyce Mhuto Sanna CAJ/M.IMM/003/219/15-CAK Y	The Directorate Of Immigration And Registration Of Persons	Delay	The Complainant alleged that on 27th February, 2013 he submitted an application for citizenship for his wife but there had been no response whatsoever	Initiated an inquiry which is still on-going.
642.	T. Ngugi CAJ/POL/015/2559/15-CAJ	National Police Service	inaction	Complainant alleged that the police failed to arrest persons who destroyed Public property in Kibera slums in the month of June, 2015	Initiated an inquiry which is still on-going.
643.	Julius Mutambaa CAJ/POL/015/2561/15-CAK	National Police Service	misbehaviour	The Complainant alleged that a police officer was holding his documents and extorting money from him	Initiated an inquiry which is still on-going.
644.	Francis Mwangi Wanjeri CAJ/POL/015/2622/15-CAK	National Police Service	abuse of power	The Complainant alleged that a police officer unlawfully detained him for a period of four days and upon release he kept on issuing him with threats	Initiated an inquiry which is still on-going.
645.	Christine Otieno CAJ/JUD/001/1381/15-CAK	Judiciary	manifest injustice	The complainant herein lodged a complaint on 9th June, 2015 alleging that the magistrate namely; Hon. P.O Ooko refused to grant the Defendant an adjournment and also refused to grant the Defendant's counsel an opportunity to cross examine the prosecution witnesses.	Complaint referred to the Judiciary ombudsman
646.	Hudson Odhingo CAJ/POL/015/2560/15-CAJ	National Police	Abuse of Power	The Complainant alleged that Police officers in an alleged crack down on illicit brew and/or drinks, stormed into his business premises clobbered staff, broke into rooms and forced clients out; they also broke doors and windows against the presidential	Initiated an inquiry which is still on-going.

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				order that property should not be destroyed; the said police officers arrested his staff and confiscated approved alcoholic brands which were not on the list of "Second generation" products as posted by Kenya Bureau of Standards.	
647.	Sorget Malangat CAJ/KFS/014/191/15-CAK	Kenya Forest Service	Abuse of power	The Complainant alleged that the officers in charge of the Eldama Ravine forest were involved in illegal cutting down of trees in the forest	Initiated an inquiry which is still on-going.
648.	Mwagambo Advocates CAJ/M.AGR/014/193/15-CAK	National Police Service	Inaction	The complainant alleged that the Officer Commanding Station Namanga police have failed to arrest persons threatening to kill their clients despite reporting the same.	Initiated an inquiry which is still on-going.
649.	Clifford Ndwiga CAJ/CG/EMBU/089/4/15-CAK	County Government of Embu	manifest injustice	The complainant alleged that the County Government has been subjecting casual labourers to unfair labour practices.	Initiated an inquiry which is still on-going.
650.	Stephen Kimani CAJ/TSC/013/937/15-CAK	teachers service commission	Abuse of power	The Complainant alleged that TSC has refused to acknowledge the degree certificate acquired from an oversees institution despite the same being approved by the Commission on Higher Education.	Initiated an inquiry which is still on-going.
651.	Jane Gachagua Advocates CAJ/IMM/003/210/15/CAK	the directorate of immigration and registration of persons	Delay	The Complainant alleged that their client submitted an application for a passport in November 2014 but there had been no response-	Initiated an inquiry which is still on-going.
652.	Fredrick Gichanga Mbugua CAJ/POL/015/2561/15-CAK	Kenya National Examinations Council	Unfair Official Conduct	The Complainant alleged that he sat for his Certificate of Secondary Education in the year 1982 and was issued with a result slip that had errors on its face. Efforts to have the same rectified had proved futile	Initiated an inquiry which is still on-going.

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653.	Francis Mwangi Wanjeri CAJ/POL/015/2622/15-CAK	National Police Service	abuse of power	The Complainant alleged that a police officer unlawfully detained him for a period of four days and upon release he kept on issuing him with threats	Initiated an inquiry which is still on-going.
654.	Alex Musyimi Sola CAJ/M.IGC/062/350/15-CAK	National Treasury	delay	The complainant alleged that the Respondent delayed in paying him work injury benefit claim	The Complaint was resolve through the Commission's intervention
655.	Richard Muricho Wanjala CAJ/M.IGC/062/365/15-CAK	County Government of Trans Nzoia	Unfair official conduct	The complainant alleged that the County Government has been subjecting casual labourers to unfair labour practices.	Initiated an inquiry which is still on-going.
656.	Paul Tonkei CAJ/POL/015/2535/15-CAK	Directorate of Criminal Investigations	Abuse of power	The Complainant alleged that Officers from Namanga Police Station were asking for bribes in order to assist him	Initiated an inquiry which is still on-going.
657.	David Mwanzia CAJ/M.LAB/017/525/15	Ministry of Labour, Social Security and Services	Delay	The complainant alleged that his lodged a complaint at the Industrial area Labour offices in February 2015 but there was no response from the said office	Initiated an inquiry which is still on-going.
658.	Stephen Kiprono Ngetich CAJ/M.LAN/022/1216-CAK	Ministry of Land, Housing and Urban Development	abuse of power	The complainant alleged that the District Lands Registrar colluded with a fraudster to irregularly transfer his land to third parties without his consent	Initiated an inquiry which is still on-going.
659.	Marodo Dennis CAJ/JKUAT/013/952/15	Jomo Kenyatta University of Agriculture and Technology	Injustice	The Complainant alleged that he was subjected to an unfair disciplinary action	Initiated an inquiry which is still on-going.

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660.	Sally Rino CAJ/NRB/0034/216/15	National registration Bureau	Delay	Complainant alleged that there has been an in ordinate delay in replacement of her lost identity card	Complainant resolved after the Commission's intervention
661.	Dudex Jcnz CAJ/WSTF/009/144/15-CAK	Water Services Trust Fund	Maladministration	The Complainant alleged that there has been nepotism and corruption in recruitment of Officers at the fund.	Initiated an inquiry which is still on-going.
662.	Victor Nyangai Okero CAJ/NSSF/017/532/15	National Social Security Fund	Delay	The Complainant alleged that there has been inordinate delay in releasing of their late parent's terminal dues and/or NSSF benefits to the beneficiaries	Initiated an inquiry which is still on-going.
663.	Mary Muthoni CAJ/PE/040/1151/15-CAK	Private Entity	Delay	The complainant alleged that her employer had, Without any explanation refused to pay her monthly salary	Complaint outside the Commission's mandate. Complainant advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
664.	Felix Chitoma CAJ/PE/040/1152/15-CAK	Private Entity	abuse of power	The Complainant alleged that there has been inordinate delay in releasing of their late parent's terminal dues and/or NSFF benefits to the beneficiaries	Complaint outside the Commission's mandate. Complainant advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
665.	Margaret Savangwe CAJ/JUD/001/1497/15	Judiciary	Manifest injustice	The Complainant was seeking to have the bail terms in Machakos HCC Cr no. 562 of 2015 reviewed	Complaint outside the Commission's mandate. Complainant advised to seek legal

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					advice from a lawyer on the civil remedies, if any, which may be available.
666.	Mbugwa, Atudo Advocates CAJ/POL/015/2679/15	National Police Service	Unresponsive official Conduct	The complainant alleged that the Officer Commanding Station Ruiru police had failed to arrest persons who maliciously destroyed their client's property despite reporting the same.	Initiated an inquiry which is still on-going.
667.	Nasibwa Advocates 15-CAK	Private Entity	Fraud	The Complainant alleged that some private individual had defrauded his client on the pretense that they would sell him a parcel of land.	Complaint outside the Commission's mandate. Complainant advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
668.	Flora Shiyenze CAJ/CG/NRB/060/120/15	County Government of Nairobi	Delay	The Complainant alleged that there has been inordinate delay in issuing her with land transfer documents and/or clearance to enable her process a title deed for all that parcel of land known as Dandora Phase II Plot 287	Initiated an inquiry which is still on-going.
669.	Peter Lugerah CAJ/M.IGC/062/411/15-CAK	Ministry of Interior and Coordination of National Government	Delay	The complainant alleged that he has been harassed by official from the Deputy County Commissioner's office	Initiated an inquiry which is still on-going.
670.	Bernard Wandera CAJ/DPP/027/112/15-CAK	Office the Director of Public Prosecutions	abuse of power	The Complainant alleged that there has been inordinate delay in finalizing his case being Bungoma Senior Resident Magistrates Court Criminal case no. 2143 of 2012.	Complaint referred to the Judiciary Ombudsman

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671.	Stopless enterprises CAJ/CDF/008/158/15-CAK	constituency development fund, Mbita constituency	Delay	The Complainant alleged they had been contracted by the Constituency Development Fund, Mbita constituency to carry out construction works but there had been undue delay in remitting the proceeds thereof.	The Complaint was resolve through the Commission's intervention
672.	Talai Community CAJ/M.LAN/022/414/15-CAK	National Land Commission	Manifest injustice	The complainant alleged that the land allotted to the community in Kericho County was being irregularly allotted to third parties.	Initiated an inquiry which is still on-going.
673.	Anonymous CAJ/MMU/013/101715-CAK	Maasai Mara University	Manifest Injustice	The complainant alleged that the University had been promoting nepotism and favouritism in recruitment and promotion of officers.	Initiated an inquiry which is still on-going.
674.	Charles Muhoni CAJ/POL/015/2672/15	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Vihiga police had failed to arrest persons who maliciously destroyed their client's property despite reporting the same.	Initiated an inquiry which is still on-going.
675.	Hiten Patel CAJ/NWSC/009/125/15	Nairobi Water and Sewerage Company	inaction	The Complainant alleged that there had been a persistent water shortage in South B area, efforts to have the problem resolved proved futile	The Complaint was resolve through the Commission's intervention
676.	Samuel Mburu Kamau CAJ/JUD/001/1296/15-CAK	Judiciary	Delay	The complainant alleged that he had been inordinate delay in hearing of his case, Nairobi ELC case No. 876 of 2010	Complaint referred to the Judiciary Ombudsman
677.	Lawi Nyateg CAJ/NSSF/017/571/15-CAK	National Social Security Fund	abuse of power	The Complainant alleged that he bought a parcel of land from the NSSF but had refused to transfer the same to him	Initiated an inquiry which is still on-going.
678.	George Muhindi CAJ/PE/040/973/15-CAK	Private Entity	Fraud	The Complainant alleged that public land set aside for purposes of construction of public amenities at Baraka	Complaint referred to the National Land Commission

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				area, Kitale County had been grabbed by a private developer	
679.	Mohamed Adan CAJ/KAA/004/17/15-CAK	County Government of Mandera	Manifest injustice	The complainant alleged that the land set aside as community grazing land had been allotted to the Kenya Airports Authority for construction of Airport without proper consultations with the members of community	Initiated an inquiry which is still on-going.
680.	Alice Wanjiku CAJ/ACC/001/14981 5-CAK	Advocates Complaints Commission	Delay	The complainant alleged that there had been undue delay in concluding a complaint she had lodged with the Advocates Complaints Commission	Initiated an inquiry which is still on-going.
681.	John Mulwa CAJ/POL/015/2522/15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Makueni police had failed to arrest persons who assaulted him despite reporting the same.	Initiated an inquiry which is still on-going.
682.	Edward Osweta CAJ/M.LAN/022/1177/15-CAK	Ministry of Land, Housing and Urban Development	inaction	The Complainant alleged that officers from Bondo Lands Offices colluded with persons well known to him to shift the existing boundaries to his parcel of land	Initiated an inquiry which is still on-going.
683.	Kiplagt & Associate for Mary Muthoni CAJ/POL/015/2473/15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Kiambu police had failed to arrest persons who assaulted her despite reporting the same.	Initiated an inquiry which is still on-going.
684.	Lorna Beena Mwangi CAJ/TSC/013/914/15-CAK	Teacher Service Commission(TSC)	Unfair Treatment	The Complainant alleged that TSC had stopped her salary without any probable cause	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
685.	David Mwanzia CAJ/M.LAB/077/525 / 15-CAK	Ministry of Labour, Social Security and Services	Delay	The complainant alleged that the Labour Officer in charge of the Industrial area office had been compromised by his former employer and could not therefore resolve the employment dispute before him with impartiality	Initiated an inquiry which is still on-going.
686.	Yusuff Jilo CAJ/KWS/010/83/15 -CAK	National Police Service	inefficiency	The complainant alleged that the Officer Commanding Station Garbatulla Police Station had failed to arrest officers from the Kenya Wildlife Services who have been are allegedly responsible for the disappearance and killing of three youth in the area despite reporting the same.	Initiated an inquiry which is still on-going.
687.	Kagia Kageche CAJ/PE/040/1269/1 5-CAK	Private Entity	Fraud	The Complainant alleged that Directors of Juja Farms 1976 Ltd fraudulently transferred his property, Land Reference No. Ruiru East/Juja East Block 2/1869 to third parties without his consent	Complaint outside the Commission's mandate. Complainant advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
688.	Benson Rukwaro Ndonga CAJ/PE/040/1268/1 5-CAK	Private Entity	Corruption	The complainant alleged that a firm of advocates colluded with a third party to defraud his brother the proceeds of his court case	Complaint referred to the Advocates Complaints Commission
689.	Gurpreet Bansal CAJ/TSC/013/914/1 5-CAK	Directorate of Immigration and Registration of Persons	Unfair Treatment	The Complainant alleged that he has been stateless since birth and efforts to acquire Kenyan citizenship have born no fruits	Initiated an inquiry which is still on-going.

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690.	Abdirizack Ali Abdi CAJ/POL/015/2205/14	National Police Service	Manifest injustice	The complainant alleged that he was being harassed by a police officer from Wajir Police Station who demanded bribes and even threatened to kill him	Initiated an inquiry which is still on-going.
691.	Regina Wanjiru Macharia CAJ/KAA/004/17/15-CAK	Ministry of Land, Housing and Urban Development	Abuse of office	The complainant alleged that the Land Registrar, Kiambu County irregularly transferred her late husband's parcel of land	The file was close since it did not disclose any particulars of fraud and/or illegality on the part of Ministry
692.	Geofrey Otieno Ongondo CAJ/JUD/001/1512/15-CAK	Judiciary	Delay	The complainant alleged that there has been undue delay in conclusion of his case, Nairobi HCC 767 of 2004	Complaint referred to the Judiciary Ombudsman
693.	Paul Kimiti CAJ/KPLC/012/191/15-CAK	Kenya power	Inefficiency	The Complainant alleged that the Kenya Power has without any reasonable explanation failed to connect his premises with power.	Initiated an inquiry which is still on-going.
694.	Justus Kipkorir Bett CAJ/M.LAN/022/1327/15-CAK	Ministry of lands, Housing and Urban Development	Abuse of office	The complainant alleged that the District Land Adjudication and Settlement Officer, Nakuru County together with the area chief, Karama Area have allotted their land to strangers	Initiated an inquiry which is still on-going.
695.	Gerishom Alukwili Luhai CAJ/M.IGC/062/436/15-CAK	Directorate of Immigration and Registration of Persons	Abuse of Office	The Complainant alleged that Registrar of Births and Deaths, Vihiga County issued a Certificate of death for the late Tom Alukwili without following the laid down procedure	Initiated an inquiry which is still on-going.
696.	Daniel Ojijo Ogwel CAJ/M.LAN/022/1185/ 15-CAK	Ministry of Lands, Housing and Development	Delay	The complainant contended that situating the Land Valuation office in Kisii Town for the Nyamira, Migori and Kuria Counties is a violation of the people's rights as enshrined in the Constitution which demands that services offered by the government should be accessible by the ordinary citizen.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
697.	Zuhura Olesi Shiroya CAJM.IGC/062/423 /15-CAK	Ministry of Interior and Coordination of national government	Abuse of office	The complainant alleged that the Officer Commanding station, Pangani Police Station has failed to take action against that the area chief had obtained her household goods without her consent	Initiated an inquiry which is still on-going.
698.	Gusii IDP Steering Committee CAJ/M.PLAN/088/1 41/15-CAK	Ministry of Devolution and Planning	inaction	The Complainant alleged that the government has neglected internally displaced persons from the Kisii County.	Initiated an inquiry which is still on-going.
699.	Kithi & Co. Advocates for Paul Tonkei CAJ/POL/015/2535/ 15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Ngong Police Station have failed to arrest persons who assaulted him despite reporting the same.	Initiated an inquiry which is still on-going.
700.	Duncan Kaburu Manyara CAJ/M.IGC/062/31 9/15-CAK	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	The Complainant alleged that the Deputy County Commissioner, Imenti Sub County has been interfering with the setting up of Boundaries in Giumpu Sub-location	Initiated an inquiry which is still on-going.
701.	Gathara Mahinda & Co Advocates for Nancy Muhindi CAJ/POL/015/ 2477/ 15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Kiambu police have failed to arrest persons who assaulted her despite reporting the same.	Initiated an inquiry which is still on-going.
702.	Adriano Lusasi CAJ/PE/040/910/15-CAK	Private Entity	Fraud	The complainant alleged that he his brother had irregularly transferred his land to a third party without his knowledge	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					on the civil remedies, if any, which may be available.
703.	James Nyachwaya Makwaro CAJ/POL/015/2474/ 15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Keroka Police Station have failed to arrest persons who maliciously destroyed his property despite reporting the same.	Initiated an inquiry which is still on-going.
704.	Irene W.Karanja CAJ/PE/040/911/15-CAK	Private Entity	Breach of Contract	The complainant alleged that her employer was harassing her and was not remitting her statutory deductions.	Complaint referred to the Ministry of Labour and Social Services, Nyeri Office for resolution
705.	Maximilla Ochieng CAJ/PT/001/31332/ 15-CAK	Public Trustee	Inaction	The Complainant alleged that the Public Trustee had failed to remit her late husband's terminal dues despite making an application for the same	Initiated an inquiry which is still on-going.
706.	Hellen Moraa CAJ/M.IGC/062/31 8/15-CAK	Ministry of Interior and Coordination of National Government	Manifest injustice	The Complainant alleged that the Area Chief, had irregularly transferred her late husband's property to a third party.	Complaint resolved after the Commission's intervention
707.	Gacii Waciuma CAJ/POL/015/ 2475/ 15-CAK	National Police Service	inaction	The complainant alleged that the Officer Commanding Station Kiambu police have failed to arrest persons who killed his son.	The Complaint was resolve through the Commission's intervention
708.	Francis Maina Irungu CAJ/M.LAN/022/13 01/15-CAK	Ministry of Lands, Housing and Urban Development	inaction	The complainant alleged that sometimes in 2013, his family sought the services of a surveyor from the Ministry of Lands Offices in Nyandarua and despite paying for the services there had been no action whatsoever.	Initiated an inquiry which is still on-going.
709.	Harun Leshao CAJ/M.LAN/022/13 02/15-CAK	Ministry of Lands, Housing and	Abuse of office	The complainant alleged that on 3rd February 2015, he applied for an Official Search at the Ngong Lands Registry and to his surprise the Search indicated that the said parcel of land is only 26.085 Hectares; He has	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Urban Development		on several occasions visited the said Land Registry with a view having the discrepancy resolved but there had been no response whatsoever;	
710.	Ngita Nguu CAJ/M.IGC/062/422/15-CAK	National Land Commission	Delay	The complainant alleged that on 13th January 2014 he lodged a complaint with the Commission regarding a boundary dispute involving his parcel of land in Mutitu District, Mutitu Division, Kaliku within Kitui County but to date, there had been no action whatsoever	Initiated an inquiry which is still on-going.
711.	Japheth Asungu CAJ/M.TRA/004/218/15-CAK	Ministry of transport and Infrastructure	inaction	The Complainant alleged that the Deaf and mono-vision persons are not allowed to take driving test and that the above move amounts to discrimination on the basis of disability	Initiated an inquiry which is still on-going.
712.	Anthony Njoroge CAJ/TSC/013/1046/15-CAK	Teachers Service Commission	Administrative injustice	The complainant alleged that his name was unfairly removed from the Teachers Service Commission register in the year 1996. He was therefore seeking to have the same restored	Initiated an inquiry which is still on-going.
713.	Peter Bakwatana CAJ/KIA/000/664/15-CAK	Kenya Investment Authority	Abuse of office	The complainant alleged that Senior Officers at the Kenya Investment Authority are using their positions to enrich themselves	Initiated an inquiry which is still on-going.
714.	Shadrack Muli CAJ/CG/KJD/0816/15-CAK	County Government of Kajiado	Delay	The complainant alleged that the County Government is discriminating against the casual labourers. He had been a casual labourer for over ten (10) years.	Initiated an inquiry which is still on-going.
715.	Philip Njoroge Kariuki CAJ/PE/040/1174/15-CAK	Private Entity	inaction	The complainant alleged that he his brother had irregularly transferred his land to a third party without his knowledge	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
716.	Francis Wekesa CAJ/M.TRA/004227/15-CAK	Kenya Airports Authority	Administrative injustice	The complainant alleged that he dismissed from employment on the grounds of desertion after he had proceeded on study leave which had been duly approved by his employer.	Initiated an inquiry which is still on-going.
717.	Anthony Muriithi Kiamba CAJ/KPLC/021/206/15-CAK	Kenya power	inaction	The Complainant alleged that he lodged a complaint with the Kenya Power complaining about his pre-paid meter that was fault but there has been no response on the same	Complaint resolved after the intervention of the Commission
718.	Mathuka Mwanzwii CAJ/CG/KITUI/054/5/15-CAK	County Government of Kitui	Unfair official conduct	The complainant alleged that the County Government initiated a water project on his property without his consent and as a result of the installation of pipes his crops were intensely damaged.	Initiated an inquiry which is still on-going.
719.	Peter Azei Mwajeu CAJ/M.IGC/062/435/15-CAK	Ministry of Interior and Coordination of National Government	Abuse of office	The complainant alleged that the area Chief, bura Location, Taita Taveta County, assisted a third party to defraud Mrs Marietta Morris her parcel of land known as Bura/Nyalo/297	Initiated an inquiry which is still on-going.
720.	Benson Waitha Mwangi CAJ/POL/015/15-CAK	National Police Service	Unresponsive official conduct	The complainant alleged that the Officer Commanding Station Ojabet Police Post had failed to take action against a suspect who has persistently threatened to kill him. All incidences were reported and recorded in the occurrence book but there had been no action whatsoever.	Initiated an inquiry which is still on-going.
721.	Bernard Macharia CAJ/POL/015/2728/15-CAK	Ministry of Interior and Coordination of National Government	Abuse of Office	The complainant alleged that he area chief Kabatini Location in Nakuru County had been harassing and threatening to kill his brother for reporting an assault case to the police.	Initiated an inquiry which is still on-going.
722.	Dinah Kemunto Nyangau	Private Entity	inefficiency	The Complainant alleged that she had instructed the law firm of Messrs Omariba & Co Advocates to act for her in Keroka Senior Resident Magistrates Court Civil	The Complaint was referred to the Advocates

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	CAJ/PE/040/1179/15-CAK			Case No. 414 of 2009 Dina Kemunto Vs Caled Momanyi and the judgment was delivered in 2012 but there had been no communication from the Advocate	Complaints Commission for resolution
723.	Dylan Kimani CAJ/OUN/013/1048/15-CAK	University of Nairobi	Unfair Treatment	The Complainant alleged that the University had closed the Loresho Ridge Road that was serving residents of Uthiru, Kikuyu, Kawangware, Gigiri and Runda without paying due regard to the right of user of the residents who were served by the said road	Initiated an inquiry which is still on-going
724.	Anonymous CAJ/PE/040/1264/15-CAK	Private Entity	Corruption	The complainant alleged that the Metropolitan Cannon Life Assurance Limited had appointed a non-Kenyan National to the position of Principal Officer contrary to Section 68 (3) of the Insurance Act.	The Complaint referred to the Insurance Regulatory Authority for Resolution
725.	Kevin Akal CAJ/PE/1270/15-CAK	Private Advocate	Delay	The complainant alleged that law firm of Messrs Moimbo Advocates had failed to expeditiously conclude a succession matter being the Estate of Caroline Owino Nairobi Succession Cause No. 1223 of 2012. They had instructed him to follow up on their behalf.	The complaint was referred to the Advocates Complaints Commission for resolution
726.	Christopher Makau Mutiso CAJ/KPLC/021/208/15-CAK	Kenya Power	inaction	The complainant alleged that the Kenya Power installed power posts and lines on his property, being all that parcel of land known as Makueni/Mutito/324 without his consent and had not been compensated either.	Initiated an inquiry which is still on-going.
727.	Weldon Kirui CAJPOL/015/2730/15-CAK	National Police Service	Delay	The Complainant alleged that a person well known to him to shift the existing boundaries to his parcel of land in Sigotik Settlement Scheme, in Nakuru County and had even gone to the extent of maliciously damaging his crops and homestead. He lodged a complaint at Njoro Police Station but no action had been taken.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
728.	Stephen Mburu CAJ/M.COOP/025/0128/15-CAK	Cooperative Tribunal	Unresponsive official conduct	The complainant alleged that he was one of the applicants in the Cooperative Society Tribunal Cause No. 146 of 2008, Peter Mwangi & Others Vs Joseph Wanyoike & Others which was adjudged against them and had lodged an appeal at the High Court, Nairobi HCC No. 8 of 2011. The Tribunal had, despite being served with a request from the High Court to supply the parties with the record of proceeding, refused to supply the same	Initiated an inquiry which is still on-going.
729.	Anonymous CAJ/PRI/002/95/15-CAK	Kenya Prison Services	Unfair official conduct	The Complainant alleged that there have been unfair labour practices at the Kenya Prisons Services in that promotions for officers recruited in 2007 and 2008 are only awarded to officers with degree certificates leaving the ones with diplomas and certificates. That further their counterparts with similar qualifications recruited in the subsequent years were not subjected to the same conditions.	Initiated an inquiry which is still on-going
730.	Charles Muturi Musioma CAJ/PE/040/15-CAK	Private Entity	Unfair Treatment	The Complainant alleged that 25 December 2002, he was involved in a road traffic accident along Pumwani road but the Prudential Life Assurance Company has failed to compensate him	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
731.	Daniel Mbiu CAJ/M.EDU/013/1047/15-CAK	Ministry of Education, science and Technology	Corruption	The complainant alleged that he was a youth Polytechnic tutor at Kiambu but the Ministry failed to pay his salaries and that he later on discovered that the same was being paid to a third party.	Initiated an inquiry which is still on-going.
732.	Kepha Orina CAJ/M.EDU/013/1038/15-CAK	Teachers Service Commission	Administrative injustice	The complainant alleged that on 11th February 2015 he appeared before the Board of Management, Kitangoni Secondary School. That on 8th March 2015	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				he wrote to the teachers Service Commission giving details of his woes but there had been no response whatsoever; he was later on issued with two (2) letters of interdiction one dated 5th March 2015, and the other 6th May 2015. Despite making several follow up visits on the progress of his case, the Commission had neither communicated on the outcome of the Disciplinary proceedings nor the alleged investigations.	
733.	Nassim Kalamdin Mohamed CAJ/KPLC/021/208/15-CAK	County Government of Nairobi	Delay	The complainant alleged that he was the personal representatives of the Estate of the late Habiba Wanjera Kalamdin. The late Habiba Wanjera was issued with a lease by the defunct City Council of Nairobi for all that parcel of land known as Land Registration No. 209/8552/11 but she was no issued with a title deed by the Ministry of Lands; in 2011, they applied to be issued with a title deed but he discovered that the Respondent had not forwarded the transfer documents to the Ministry for processing of the same; Despite making several follow up visits oon the same, there had been no response whatsoever.	Initiated an inquiry which is still on-going.
734.	Esther Nyambura Karenju CAJ/M.LAN/022/13 20/15-CAK	Ministry of Lands, Housing and Urban Development	Manifest injustice	The Complainant alleged that she is the widow of the late Mr. John Karenju Karanja. The deceased was allotted all that parcel of land known as Plot 373 Ithanga Phase I Settlement Scheme in 1968. The deceased had paid all the requisite fees to have the same registered in his name but the same was re-allotted to a third party who had since settled on the said parcel of land. Despite numerous attempts by the deceased to have the matter resolved amicably the District Land Registrar had not been keen on the same.	Initiated an inquiry which is still on-going.

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735.	Allan Mukabane CAJ/M.EDU/013/1047/15-CAK	Ministry of Education, science and Technology	Administrative injustice	Complainant alleged that on 25th August 2015, the Head Teacher Tigoi Girls Secondary School expelled twenty (25) students from the school on account of indiscipline. The above decision was arrived at following an arson incident at the school. No disciplinary procedure was carried out.	Initiated an inquiry which is still on-going.
736.	Michael Mwega for Wanjare m. Pascal CAJ/KNEC/013/1023/15-CAK	Kenya National Examinations Council	Unresponsive official conduct	The complaint alleged that his son was registered for Kenya Certificate of Secondary Education for the year 2012 examinations under index No. 01114202/59. His name was however misspelt in the final Certificate as "Wanjake Pascal" instead of "Wanjare Pascal" He applied for rectification in November 2013 but there had been no response whatsoever.	Initiated an inquiry which is still on-going.
737.	George Loch Ogolla CAJ/pe/040/15-CAK	The Judiciary	Manifest injustice	The complainant alleged that he was the Ex parte Applicant in Nairobi Judicial Review Application No. 199 of 2001 which was not determined in his favour. Upon appeal the Court of appeal upheld the earlier decision. He was dissatisfied with the decision.	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
738.	Louis Kungu CAJ/M.LAN/022/1289/15-CAK	Directorate of Criminal Investigations	inaction	The Complainant alleged that Sometimes in 2011, he lodged a complaint at Ruiru Police Station against one George Kairu Kabuchi of National Identity Card No. 4435363 who had irregularly transferred property belonging to Mr. Wilson Waweru Wathiru to himself. The complaint was subsequently recorded vide OB O. 35/8/4/2011. Despite providing the officers in charge with all the documents and information that would assist in the investigations, no action was taken.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
739.	Mary Itigu CAJ/JUD/001/1498/15-CAK	The Judiciary	Delay	The complainant alleged that she there has been inordinate delay in hearing of Kiambu Criminal Case no. 412 of 2014 Republic Vs Lilian Mwaura where she was the complainant.	Complaint referred to the Judiciary Ombudsman
740.	Kanyi Khumalo CAJ/KRC/004/215/15-CAK	Kenya Railways Corporation	inefficiency	The complainant alleged that he was regular commuter on the Nairobi Commuter Rail Service serving the Syokimau-Nairobi route. On 22nd September 2015 he lodged a complaint with the Corporation regarding the security of commuters and unsatisfactory and/or substandard services offered along the said route and the same was duly received by the Administrative Assistant, Corporate Affairs Department, Ms Audrey Lewa who acknowledged receipt thereof. Since then, he had neither received any response regarding the issues raised nor had service delivery along the said route been improved	Initiated an inquiry which is still on-going.
741.	Ethics and Anti-Corruption Monitoring Unit for Gusii Community CAJ/PE/1144/15-CAK	Private Entity	Inefficiency	The complainant alleged that they had instructed the firm of Messrs Okachi & Co Advocates to institute a suit on their behalf, Kisii High Court Case No. 342 of 2006 Monianku Border Group Vs Keyian Firm but there had been no communication regarding the progress of the matter.	Complaint referred to the Advocates Complaints Commission for resolution
742.	Anonymous CAJ/PO/047/114/15-CAK	Vision 2030 Delivery Secretariat	Abuse of power	The Complainant alleged that the Director Administration and Finance at the Secretariat was irregularly appointed to the position in that he had previously served as the Finance Manager at National Water Conservation and Pipeline Company where he was summarily dismissed on grounds of corruption and was therefore not fit to hold a public office.	Initiated an inquiry which is still on-going.
743.	Kamau Kinga Advocate for John Muruga Kagochi	Office of the Attorney General and	Inefficiency	The complainant alleged that John Muruga Kagochi was the Ex parte applicant in Nairobi Judicia Review Application No. 319 of 2013 Attorney General Vs Ex	The Complaint was outside mandate of the Commission.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.EDU/013/1047/15-CAK	Department of Justice		parte John Muruga Kagochi where orders of mandamus were issued against the Office of the Attorney General which had failed to comply with the same.	Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
744.	Theresa W. Riunge CAJ/NCC/005/500/15-CAK	Private entity		The complaint alleged that persons well known to her trespassed and/or encroached into her property, house No. 201 Mountain View Estate Nairobi. The matter was referred to the Ward Administrator, Mountain View Ward, Nairobi County for Mediation but the officer was allegedly compromised by the other party	Initiated inquiry which is still on going
745.	Vera Moindi CAJ/KPLC/021/214/15-CAK	Kenya Power	inefficiency	The complainant alleged that he was a resident of Kisii Town and her residence has been experiencing black out from the month of September 2015. Efforts to have power restored did not yield any fruit	Complaint resolved after the Intervention of the Commission
746.	Joe Mwai Konga CAJ/POL/2766/15-CAK	National Police Service	inaction	The complainant alleged that he reported an assault incident at the Githunguri Police Post and the same was recorded in the occurrence Book on 20th July 2015 but no action had been taken against the suspects.	Initiated an inquiry which is still on-going.
747.	Irene Mumbua CAJ/POL/015/2278/15-CAK	National Police Service	Abuse of power	The complainant alleged that she reported an assault incident at the Mawe Mbili Police Station, in Ruiai, Kayole Police Division in Nairobi but was forced by the Police Officer handling the same to withdraw the same on unclear circumstances.	Initiated an inquiry which is still on-going.
748.	Yahya Ibrahim Jai CAJ/POL/015/2770/15-CAK	The National Police	Inefficiency	Complainant alleged that he was a police constable Force No. 90779 before he was dismissed on accont of gross misconduct. He moved to court vide Kisumu Judicial Review Application No. 35 of 2011 where the court quashed the dismissal and reinstated him back to	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				service. The National Police Service had however not obeyed the said court order.	on the civil remedies, if any, which may be available.
749.	Aggrey Opiyo Ojoya CAJ/PE/040/1333/15-CAK	Private entity		The complaint alleged that she instructed the law firm of messrs Orego & Odhiambo Advocates to represent her in Nairobi Resident Magistrates Court Case No. 951 of 2013 but had failed to remit the proceeds of the judgement to her	The Complaint referred to the Advocates Complaints Commission for resolution
750.	Hamis Juma Mwakamili CAJ/M.LAN/022/1357/15-CAK	National Land Commission	Abuse of power	The Complainant alleged that the National Land Commission has had colluded with a private Company, Grove Development Limited, to irregularly enable it obtain a court order extending the lease period in respect of all that parcel of land known as Kwale/Diani Beach/Block 20 through Mombasa Miscellaneous Application N0. 10 of 2014. The complainant was also claiming an interest in the said parcel of land.	Initiated an inquiry which is still on-going.
751.	Ngaaie Focus Community Based Organization CAJ/PE/040/1340/15-CAK	Private Entity	Fraud	Complainant alleged that Athi River Mining Company had irregularly acquired land at Ngaaie area, Kyuso Sub County, Kitui County for purposes of carrying out its mining activities. Further, the Company undervalued the land and had embarked on a selective compensation exercise leaving out some the community members	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
752.	Jackson Mwaura Gachenia CAJ/CG/NRB/060/133/15-CAK	County Government of Nairobi	Manifest injustice	The complaint alleged that in 2012, he was allotted plot No. 99 in Kahawa West Scheme, Nairobi by the defunct City Council of Nairobi but the same was later re-allotted to another person. Despite lodging a complaint on the same the county government had remained unresponsive.	Initiated an inquiry which is still on-going.

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753.	National Executive Council CAJ/PO/047/119/15 -CAK	Office of the Attorney General and Department of Justice	Inefficiency	The complainant alleged that the Registrar General, Office of Attorney General and Department of Justice was interfering with the smooth running of the Council in that she had issued a number of correspondence and conducted meetings that had resulted into irreconcilable differences in the top management.	Initiated an inquiry which is still on-going.
754.	Ruth Wanja Otsyula CAJ/DPP/027/118/15-CAK	Office of the Director of Public Prosecutions	Inaction	The complainant alleged that she was the complainant in Limuru Senior Resident Magistrates Court Criminal Case No. 371 of 2014, Republic VS Arthur Nduru Gitire where she complaint of inefficiency on the part of the Prosecution Counsel but no action had been taken against the Counsel.	Initiated an inquiry which is still on-going.
755.	Kennedy Nganga CAJ/PE/040/1332/15-CAK	Private Entity	Unfair conduct	The complainant alleged that he had been summarily dismissed from employment without notice and no reason was advanced in support of the said decision	The Complaint was outside mandate of the Commission. Complainant was advised to seek legal advice from a lawyer on the civil remedies, if any, which may be available.
756.	Imoli I Anyula CAJ/POL/015/2769/15-CAK	Ministry of Defence	Administrative Injustice	The complainant alleged that unfairly dismissed from the Defence Forces after the failed 1982 Coup	Initiated an inquiry which is still on-going.
757.	Parents of Jirani Children's Centre CAJ/NGO/076/13/15-CAK	Non-Governmental Organizations Co-ordination Board	Unresponsive Official conduct	The complainant alleged that the Officials of Jirani Children's Centre were exploiting minors to their own advantage. They had complained to the Board over the same but no action had been taken against the said officials.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
758.	Salome Nkirote Maiyo CAJ/PE/040/998/15 - SNK	Judiciary	Delay	The complainant lodged a complaint alleging that her father Mr. Agostino Mikairiama (deceased) had filed a case at the Maua Law courts being Maua CMCC No. 206 of 2014- Agostino Mikairiama Vs Justus Maiya & Another. She alleged that since the case was filed, it had never been heard whereas the defendants were interfering with land.	The Complainant was advised that since the matter was pending in court, the Commission had no mandates to handle it but was referred to Kituo cha Sheria for legal assistance.
759.	Morris Mutembei Ncebere CAJ/M.IGC/062/360/15 - SNK	Ministry of Interior and Co-ordination of National Government	Abuse of office	The Complainant lodged a complaint alleging that the Chief Miori Location in Igembe South Sub County, meru County was influencing his stepmother Joy Gladys Munoru to exclude him from the list of lawful heirs of John Munoru Ncebere. He further alleged that the Chief had threatened him over the phone with arrest for inquiring on his family's lawful share(s) from the estate of John Munoru Ncebere.	An inquiry into the matter was initiated by the Commission which is ongoing.
760.	Mutembei Gisaga CAJ/JUD/001/1369/15 - SNK	Judiciary	Maladministration	The complainant lodged a complaint on behalf of Kaari Micheni alleging that the family of one Kaari Micheni who had been sued in Chuka PMCC No 11 of 2011 on a land matter and a judgment entered against them wanted to appeal against the judgment but could not do so as court file could not be traced hence they could not apply for certified proceedings and judgment in time.	The complainant was advised that since the matter was pending in court, the Judicial Ombudsperson was better suited to handle the same and thus was referred to the Judicial Ombudsperson for assistance.
761.	Fred G Kamatu CAJ/M.F.AFF/011/42/15-SNK	Ministry of Foreign Affairs and International Trade	Inaction	The Complainant lodged a complaint alleging that his sister Teresia Wanja Wanjiru who is working in Saudi Arabia was being mistreated and abused and that his complaint to the Diaspora and Consular Affairs Directorate on 7th April 2015 bore no fruits as no action was taken.	An inquiry into the matter was initiated by the Commission which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
762.	Mutua Mukui CAJ/PE/040/1056/15-SNK	Private Entity	Outside mandate	The Complainant lodged a complaint alleging that the Kitui County Commissioner's Office had failed to release his deceased grandfather's welfare assistance which he was getting from an Organization in the colonial days as an ex-serviceman with the British Military. After careful consideration, it was discovered that the Kitui County Commissioner's office had nothing to do with the Complaint.	The complainant was advised that the complaint relates to a body/organ which is not a public body within the Republic of Kenya and thus not within the Commission's mandates and further that the right to welfare assistance was personal and could not be subjected to an inheritance claim.
763.	Joseph Kip Arap Tanui CAJ/M.HEA/012/294/15-SNK	Ministry of Health	Unresponsive official conduct	The complainant through a letter dated 25th May 2015 addressed to the Principal Secretary, Ministry of Health and copied to the Commission on Administrative Justice raised several and general crosscutting issues bordering on governance, the right to health and equitable distribution of resources and in particular in County Hospitals.	The Complainant was advised that the Ministry of Health had the mandate to address the concerns he had raised and thus he could follow-up the complaint with the Ministry.
764.	Jackson Munyoki Ivosya CAJ/PE/040/1055/15-SNK	Private Entity	Outside mandate	The Complainant lodged a complaint alleging that the Kitui County Commissioner's Office had failed to compensate him as a freedom fighter as he suffered gunshot wounds in 1954.	The complainant was advised that the Commission lacked mandate to deal with the Complaint as it did not relate to

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					the Kitui County Commissioner's office but rather to actions by the British Government and which could only be pursed through a private action such as a court case.
765.	Geoffrey Mangua Atuga CAJ/CG/NBI/060/102/15-SNK	Nairobi City County Government	Manifest Injustice	A complaint was lodged by residents of Eastleigh Biafra Estate alleging that the area Member of County Assembly Mr. Hashim Kamau started the construction of a public toilet in Biafra Estate, 1st Avenue in 2014 within a residential area and without the necessary approvals and consultation with key stakeholders and that after lodging a complaint with the Nairobi City County a notice for stoppage of the construction was issued by NCC but disregarded by the MCA. The matter was referred to the County's dispute tribunal in October 2014 for resolution but no outcome was given by the tribunal.	An inquiry into the matter was initiated by the Commission which is ongoing.
766.	Joseph Arap Tanui CAJ/NCIC/026/133/2015-SNK	Eldoret West Deputy County Commissioner	Suspected prejudicial and improper conduct	The complainant through a letter dated 29th May 2015 addressed to the National Cohesion and Integration Commission (NCIC) and copied to the Commission on Administrative Justice raised issues concerning possible incitement to violence in a public meeting held on 28th May 2015 at AIC Church Turbo and which was convened by the Eldroret West Deputy County Commissioner.	The Complainant was advised NCIC had the mandate to address the concerns he had raised and thus he could follow-up the complaint with NCIC.
767.	Hellen Kinabudoli Aligola CAJ/NCC/005/493/15-SNK	Nairobi City County Government	Maladministration	The Complainant lodged a complaint alleging that she was allocated a tenancy for house No. 28/9 Gorofani Estate on 1st August 1970 by the then Nairobi City Council and she was given the original Housing Estate Rent Card but discovered that the house had been	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				purportedly transferred to Boniface Masinza Angalushi in a fraudulent manner in 2009. The Directorate of Social Services after investigations directed the Chief Housing Officer to restore the house in 2010 but the same was not implemented.	
768.	Sammy Angweye Ombeva CAJ/AG/001/1412/15-SNK	Insurance Regulatory Authority	Delay	The complainant lodged a complaint alleging that in 2003, Zerefeta M. Mudeku obtained judgments and decrees against the Official Receiver & Provisional Liquidator Nyayo Bus Services Corporation in Nairobi High Court Civil Appeals No. 353 of 2001, 354 of 2001 and 355 of 2001. He further alleged that the decrees were served upon the Official Receiver of Kenya National Assurance Company; the Insurer to Nyayo Bus Services Corporation for settlement in the year 2005 but no settlement was made by the Official Receiver in respect of the aforesaid court decrees since 2005 despite the same having been lodged vide Winding up Cause No. 18/96.	An inquiry into the matter was initiated by the Commission which is ongoing.
769.	Charles Kaburia Kiunga CAJ/JUD/001/1415/15 - SNK	Judiciary	Maladministration	A complaint was lodged alleging that the court file in Meru CMC LDT No. 5 of 2002 Paul Kiunga vs Mutuma Solomon & Others which matter was pending at the court could not be traced at the Court Registry since 2013. He further alleged that attempts to get assistance from the Registry's Executive Officer did not bear any fruits.	The matter was referred to Judicial Ombudsperson for resolution.
770.	Maryam Hemed Kale CAJ/JUD/001/1449/15-SNK	Judiciary	Delay	The Complainant lodged a complaint alleging that a matter she filed at the High Court of Kenya at Malindi being Malindi High Court ELC No. 137 of 2011 – Maryam Hemed Kale Vs Hebert Andrew Paul & Another had not been heard since the time it was filed.	The matter was referred to Judicial Ombudsperson for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
771.	James Mutiria and Silvia Mutiria CAJ/AG/001/1452/15-SNK	Advocates Complaints Commission	Delay	The Complainants lodged a complaint alleging that they lodged a complaint with the Advocates Complains Commission in November 2009 against Nelson Kaburu Advocate but despite the passage of over 6 years since the complaint was lodged, no action had been taken to have the matter heard and determined. They further alleged that after numerous follow ups with the Commission, they were informed by some Commission officials that the Commission's file could not be traced.	An inquiry into the matter was initiated by the Commission which is ongoing.
772.	Dancan Onyango Ojiem CAJ/M.IMM/003/224/15-SNK	Directorate of National Registration Bureau	Delay	The complainant who is an employee with Directorate of National Registration working as Senior Clerical Officer Job Group H (P/F 2007023847) lodged a complaint alleging that in the course of his work, he was transferred from Nyakach to Bondo, Bondo to Gem and later from Gem in Siaya County to Nairobi but in all these transfers, he was not been paid his millage and transport costs. He alleged that the Directorate had requested for assessment of millage and transport costs for the complainant to be done by the Chief Engineer and Transport Officer, Ministry of Roads to which assessments were done but no action had been taken towards settling his accumulated millage and transport costs.	An inquiry into the matter was initiated by the Commission which is ongoing.
773.	Said Abdulrahman on Behalf of Kibera Nubian Community Members CAJ/KRC/004/221/15 - SNK	Kenya Railways Corporation	Unfair treatment	The Complainant lodged a complaint on behalf of Kibera Nubian community members alleging that some of the community members who are the original land owners of the land which was acquired by Kenya Railways Corporation for purposes of construction of railway line as well as its 30 meters railway reserve have never been compensated since the land was compulsorily acquired in colonial times although measures had been taken to have them compensated	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				including assessment of their appropriate compensations. He further alleged that Kenya Railways Corporation was in the process of constructing houses along the railway line in a project funded jointly by government and World bank without having their claims settled or having those affected original land owners being considered for house allocation.	
774.	Hellen Kinabudoli Aligula CAJ/NCC/005/493/15 - SNK	Nairobi City County Government	Manifest injustice	The complaint lodged a complaint alleging that she was allocated a tenancy for house No. 28/9 Gorofani Estate on 1st August 1970 by the then Nairobi City Council and she was given the original Housing Estate Rent Card which she has retained to date. She alleged that sometimes in 2009, she discovered that the house had been purportedly transferred to Boniface Masinza Angalushi in a fraudulent manner and after loding a complaint with the Directorate of Social Services and Housing, the Director thereof initiated investigations and in a Memo dated 12th February 2010 Ref: HOU.9/411/JNK/MK/dnm directed the Chief Housing Officer to restore the house No. 28/9 Gorofani Estate to her. She alleged that despite the foregoing, no action was taken on her complaint and no response was forthcoming from that office despite numerous reminders.	An inquiry into the matter was initiated by the Commission which is ongoing.
775.	John Waweru Njoroge M.PLAN/008/143/15 -SNK	Ministry of Devolution and Planning	Unfair treatment	The Complainant on behalf of returnees from Uganda from lodged a complaint alleging that after they were displaced from Jasho and Kiambaa in Eldoret during the 2007/08 post-election violence, they sought refuge in Uganda where they lived since then until May 2015 when they returned home after an agreement had been signed between the Kenyan Government, the Government of Uganda and UNHCR on their	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				repatriation. He alleged that the Kenyan Government had failed to honour its part of agreement of resettling all the returnees to their homes as many of the returnees from Uganda had not been compensated as the compensation exercise was marred by fraud. He further alleged that the Government had failed to ensure their children full reintegration into the educational system as school going children were being required by various educational institutions/offices to seek an equation of their Uganda certificates from the Kenya National Examination Council a process which required them to travel back to Uganda and pay approximately Kshs 3,380/= per child to Uganda National Examination Board for the process to be initiated making the certificate equation process to become complex, long, time consuming and expensive thus proving to be beyond majority of the returnees' resource capabilities.	
776.	Vitalis Omondi Othuon CAJ/M.WAT/009/13 4/15 -SNK	M/S Ongicho-Ongicho & Co. Advocates	Delay	The complainant lodged a complaint on 5th June 2015 alleging that he had a civil/employment case being Nairobi Industrial Cause No 99 of 2012 – Vitalis Omondi Othuon vs National Water Conservation where the court awarded him Kshs 1,633,886.80 on 14th June 2013. He alleged that his advocates M/S Ongicho-Ongicho & Co. Advocates have failed to account for the payments done and have failed to provide the Advocates Committee with statement of accounts in a case he has lodged against the law firm being cause No. 158 of 2014.	The Complainant was advised on CAJ's mandates and that the complaint cannot be admitted while it was pending investigations before the Advocates Complaints Commission. He was thus advised to follow up the matter with the said Commission.
777.	A.K. BABU CAJ/M.WAT/009/14 2/15 - SNK	Machakos Water and Sewerage Company	Unresponsive official conduct	The Complainant lodged a complaint alleging that on 13th February 2014, while the Machakos Water and Sewerage Company officials were erecting water pipeline from Maruba dam to Misakwani Storage Tank	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				trespassed into his plot No L.R 1660 and laid a 300 feet pipeline on that land without seeking his consent to do so. He further alleged that in the process of laying the pipeline on the plot, the officers caused damage to 50 fruit tree seedlings but no compensation was made despite a complaint being lodge with the Company's offices on 28th February 2014 and a reminder on 13th June 2014.	
778.	Joseph Kabaria Kimani CAJ/M.WAT/009/15 4/15-SNK	Nairobi Water and Sewerage Company	Unresponsive official conduct	The Complainant lodged a complaint alleging that he was a Nairobi Water and Sewerage Company customer with an account number 1717763 and that on July 2015, he was supplied with a water bill with an outstanding amount of Kshs 100,839/= for 1351 units consumed which he did not understand on how the amount of Kshs 100,839/= was arrived at as he had fully paid his monthly bills with an overpayment of Kshs 4,450.28/=. He alleged that he visited the Company's offices on numerous times requesting for information and clarification on the foregoing issue but the company failed to supply him with requisite information and clarifications.	An inquiry into the matter was initiated by the Commission which is ongoing.
779.	Fredo Gitonga Kamatu CAJ/M.F.AFF/011/4 2/15 - SNK	Ministry of Foreign Affairs and International Trade	Unresponsive official conduct	The Complainant lodged a complaint alleging that his sister Teresiah Wanja Wanjiru who was working at Saudi Arabia had informed the family that she was being mistreated and abused. He alleged that upon receiving the communication from his sister, he visited the Ministry of Foreign Affairs and International Trade at the Diaspora and Consular Affairs Directorate in April 2015 where he reported the issue and sought assistance but on numerous visits at the Ministry, he was informed that it had been extremely impossible to trace his sister.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
780.	Joseph Kip Arap Tanui CAJ/M.HEA/012/294/15 - SNK	Ministry of Health	inefficiency	The complainant lodged a complaint alleging issues that devolution of health component had caused a myriad of problems to the health sector including demoralization of staff, poor service delivery, inefficiency, corruption and so on. The complaint gave several suggestions on the key issues and measures which should be adopted by the Ministry of health to ensure that the right to adequate standard of health could be achieved especially at the local levels.	The Complainant was advised that the Ministry of Health was better placed to handle the complaint and thus he should make a follow up with the said Ministry.
781.	Erick Kamau CAJ/KNH/012/304/15-SNK	Kenyatta National Hospital	Outside mandate	A complaint was lodged alleging that Kenyatta National Hospital had failed to pay the complainant for delivery of goods made to it by the complainant alleging that the complainant had supplied sub-standard products.	The Complainant was advised to seek the services of a lawyer of his choice for assistance.
782.	Stephen Akiu M'ibere CAJ/TSC/013/927-SNK	Teachers Service Commission	Delay	The Complainant lodged a complaint alleging that he had been employed as a teacher at Endasha youth group in Meru County and he had worked since September 2008 without receiving any payment from TSC.	A Request for better particulars was made.
783.	Elizabeth Mereso Kikanai CAJ/M.EDU/013/934/15 – SNK	Multimedia University	Unfair treatment	The Complainant lodged a complaint alleging that she was employed by Multimedia University in the housekeeping section of the University Hotel and Conference Centre in the year 2008 but was discharged unfairly after one of the University's security guards found 3 (500ml) bottles of water she had kept in her changing room awaiting a guest who was sleeping in one of the guestrooms to leave so that she could replenish the said room.	An inquiry into the matter was initiated by the Commission which is ongoing.
784.	Karen Wahu CAJ/M.EDU/013/950/15 - SNK	ST. PATRICK SECONDARY SCHOOL	Outside mandate	The complainants lodged a complaint alleging that the Principal St. Patrick Secondary School in Maringo Nairobi County had refused to pay her private company known as Ezeraya Ltd. A total of Kshs 170,345/= owed to the company for supply of	The Complainant was advised on Commission's mandates and that the complaint

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				vegetables to the school. The complainants sought Commission's intervention to compel the above mentioned school to pay Ezeraya Ltd its money.	cannot be admitted as it related to a private entity and hence advised to seek the services of a lawyer of her choice for assistance.
785.	Francis Nyakundi Oyagi CAJ/M.EDU/013/1016/15-SNK	State Department of Vocational & Technical Training	Delay	The Complainant lodged a complaint alleging that the Department of Vocational & Technical Training within the Ministry of Education, Science and Technology awarded Mbogoma General Contractors a tender contract No. KSI/107/2009-2010 for construction of Twin Workshop Block Workshop at Irungu Youth Poly-technique in 2010 at a cost of Kshs 5,356,323.20 and the work thereof was completed on or about November 2011 and all defects were fully rectified and a certificate of 'making good defects' issued on 19th June 2013. He alleged that the Department paid Mbogota General Contractors partly with a balance of Kshs 90,973.00/- remaining unpaid since 2014 without any reasonable explanation.	An inquiry into the matter was initiated by the Commission which is ongoing.
786.	Solomon S. Sava CAJ/HELB/013/1049/15-SNK	Higher Education Loans Board	Unresponsive official conduct	The complainant lodged a complaint alleging that he was a beneficiary of an education loan form the Higher Education Loans Board (HELB)for the period 1997-2003 whose principal amount was Kshs 150,000/=. He alleged that he paid the principal amount by November 2009 and his statement showed a nil balance. In the month of April 2014, he was informed by the Board of a balance of Kshs 62,122.50 which remained unpaid and thus he lodged a complaint with the Board and copied the Commission.	The Complainant was advised that Higher Education Loans Board was better suited to handle the complaint hence advised to follow up with the Board.

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787.	Ruth Nyambura CAJ/POL/015/2516/ 15 - SNK	National Police Service	Prejudicial conduct	The complainant lodged a complaint alleging that her husband Moses Ndira was arrested in April 2015 on allegations that his donkey had knocked down a neighbor's child and was remanded at Ngano Ploce Station in Laikipia County but was released from later custody after she paid Kshs 5,000/- as bail. She alleged that an officer at the station known as Corporal Muriuki took the Kshs 5,000/= bail receipt from the complainant and directed the parties to enter and agreement to have the matter settled amicably. He however refused to refund them the said Kshs 5,000/= deposited as cash bail	An inquiry into the matter was initiated by the Commission which is ongoing.
788.	Stephen Elijah Musumba CAJ/POL/015/2517/ 15-SNK	National Police Service	Prejudicial conduct	The Complainant lodged a complaint alleging that on 17th June 2015, the Complainant together with Mr. Ronald Shisia lodged a complaint at Villa Franca Police Post, Embakasi Police Division in Nairobi County on an alleged offence of obtaining money by false pretence whereof the said Ronald Shisia had been scammed Kshs 93,000/-. He alleged that after recording their statements, the police on 18th June 2015 arrested and locked him on alleged involvement in the offence. He further alleged that the police never investigated the alleged crime and he was never arraigned in court but was required to pay Kshs Kshs 50,000/= as bail to which upon payment, one PC Mureithi forced him to agree that the amount would be used as part-payment of the money that Mr. Ronald Shisia had lost in the scam and that the complainant would pay the balance of Kshs 43,000 on 23rd June 2015.	An inquiry into the matter was initiated by the Commission which is ongoing.
789.	Nereah A. Okanga CAJ/POL/015/2517/ 15 - SNK	Criminal Investigations Directorate	Inaction	The complainant lodged a complaint alleging that on 8th August 2014, she lodged a complaint concerning an alleged criminal offence at the Voi Police Station vide OB No. 32/8/8/14 but the police at the Station	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				failed to take prompt action including investigating the alleged offence after which it took the intervention of the police International Affairs Unit for investigations to be carried out in March 2015. She further alleged that after the said investigations, the investigating officer handed over the file to the Voi Divisional Criminal Investigations Officer in May 2015 but no action was taken by the Voi DCIO transmit the file to the DPP's office and or to take any necessary action bring the suspect(s) to justice.	
790.	Apeles Chacha CAJ/POL/015/2605/ 15-SNK	National Police Service	Prejudicial conduct	A complaint was lodged alleging that the Complainant who was working at the Thika Traffic Base as a trafiic officer was being frustrated in the performance of her duties by his supervisor who apparently was working to demoralize her.	An inquiry into the matter was initiated by the Commission which is ongoing.
791.	Daniel Kibe Wanjiku CAJ/POL/015/2641/ 15 – SNK	National Police Service	Inaction	The Complainant lodged a complaint alleging that on or about 13th March 2015, he was physically assaulted by thugs who inflicted severe injuries on his body and robbed him his mobile phone and he reported the case to Huruma Police Station in Nairobi County vide OB. No 22/17/03/15. He alleged that although the assailants were arrested but released after two days, the Police failed to investigate, arrest and/or charge them.	An inquiry into the matter was initiated by the Commission which is ongoing.
792.	Jackson Nyaga Mui CAJ/M.LAB/017/559 - SNK	Ministry of Labour, Social Security & Services	Inordinate delay	The Complainant lodged a complaint alleging that he was injured in the course of executing his lawful duties with Energo Projekt Engineering Contracting Company in November 1986. Immediately after the accident, the Embu District Labour Officer took up the matter to assist in its resolution but it was characterized by inordinate long delay as it was not until 31st March 2008 when a Medical Board was constituted and a report thereof done but the District Labour officer never took any	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				action on the Boards findings. He alleged that after numerous visits to the Embu County Labour Office, the Labour Officer wrote to Complainant on 13th February 2015 informing him that him to file a civil suit against the company as the same was not in located in Embu.	
793.	Michael Maina Nderitu CAJ/KPLC/021/188/15-SNK	Kenya Power Company Ltd	Delay	The complainant lodged a complaint alleging that he was an employee with Kenya Power in 1978 and he was dismissed in 1989 without payment of his terminal due which have never been paid to date.	The Complainant was advised on CAJ mandates and that the matter cannot be admitted as it was subject to a court case being Nairobi Industrial Court Cause No. 34 of 2010 – Micahel Maina Nderitu Vs. Kenya Power and Lighting Co. Ltd and Stima Sacco Ltd with a judgment delivered on 21st November 2013 and dismissed the case as time barred. The complainant was advised to lodge an appeal if dissatisfied with the judgment.
794.	Kamau Muturi and Fred Ndungu Kangethe CAJ/M.LAN/022/1197 – SNK	Ministry of Lands, Housing And Urban Development	Inaction	The complainants lodged a complaint alleging that the District Land Surveyor Nakuru failed to implement a court order dated 9th February 2012 in Nakuru CMCC No. 90 of 2008 – Kamau Muturi vs James Njomo Kinyanjui.	The Complainant was advised to seek the services of a lawyer to help him in

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					executing the court's order.
795.	Asha Babu Asumani CAJ/M.LAN/022/12 26/15 - SNK	Makueni County Government	Delay	The complainants lodged a complaint alleging that she is a bonafide owner of plot No. 989 in Muthingiini Settlement Scheme in Makueni County and her claim was ascertained by Makueni County Land and Adjudication Settlement Office but she was not issued with an offer letter since 2013.	An inquiry into the matter was initiated by the Commission which is ongoing.
796.	Julius m. Kirigha CAJ/M.LAN/022/12 27/15-SNK	Taita Taveta County Government	Prejudicial official conduct	A complaint was lodged alleging that the Taita Taveta County Government physical planning officer was a hindrance to investment in Voi, Wundanyi and Taveta towns especially to small scale invetsors as the officer only offered services or approved building plans unless a bribe of about Kshs 10,000/= is paid to him.	An inquiry into the matter was initiated by the Commission which is ongoing.
797.	Joseph Nganga Njuki CAJ/M.LAN/022/12 83/15-SNK	Ministry of Lands, Housing and Urban Development	Delay	The complainant lodged a complaint on 21st September 2015 alleging that he had applied for issuance of a title deed for a parcel of land at the Kiambu Lands Registry in the year 2000 but he had not been issued with a title document.	The complainant did not produce supporting documents on the application and it became clear through interrogation that he had only attempted to lodge the application. He was advised to seek the services of a lawyer to assist him on the transfer process.
798.	Kamau Stephen Njihia	Ministry of Lands,	Prejudicial official conduct	The Complainant lodged a complaint alleging that properties belonging to the Estate of Kamau Ndiragu	The Complainant was advised that as

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	CAJ/M.LAN/022/12 85/15-SNK	Housing and Urban Development		were illegally sub-divided through the involvement of the Nakuru District Survey Department officers and transferred prior to issuance of letters of administration and confirmation thereof.	the matter was subject to a court case being Nakuru High Court Succession Case No. 62 of 2010 – in the Matter of the Estate of Kamau Ndiragu (Deceased), the same was inadmissible under Commission's mandates and thus he should seek the services of a lawyer to assist him in the court case.
799.	Joseph Muchiri Muthui CAJ/M.LAN/022/12 86/15-SNK	Ministry of Lands, Housing and Urban Development	Delay	The Complainant lodged a complaint alleging that he applied for an official search at the Nyahururu District Land office for the land known as Nyandarua/Mwinaki/646 on 2nd February 2015 and made the requisite payment whereof he was issued with a receipt for Kshs 520/-. He alleged that the lands office failed to supply him with the certificate of official search to the said land.	An inquiry into the matter was initiated by the Commission which is ongoing.
800.	Mangurali R Virani CAJ/M.INF/023/111 /15-SNK	Kenya Copyright Board	Prejudicial official conduct	The Complainant lodged a complaint on behalf of Arrow Centre (K) Limited alleging that KAMP-PRISK which is a body licensed by Kenya Copyright Board had visited Arrow Centre (K) Limited offices on 3rd August 2015 and levied charges against the company for alleged audio visual works and sound recordings without substantiating the grounds for such charges. He further alleged that on 3rd August 2015, KAMP-PRISK officers locked one of Arrow Centre (K) Limited officers	An inquiry into the matter was initiated and the matter was successfully resolved and concluded with the complainant being refunded his full amount of Kshs 81,560/-.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				in a vehicle from 11.45 am up to 5.00 pm thus forcing and coercing the company to pay KAMP-PRISK Kshs 81,560/- as the alleged charges and penalty under duress.	
801.	Ndungu karanja & co. Advocates CAJ/IEBC/026/130/ 15-SNK	Independent Electoral and Boundaries Commission (IEBC)	Delay	The complainant lodged a complaint alleging that IEBC had failed to pay a contractor who had offered transport services for the 2013 General Election materials.	An inquiry was done by Commission whereof IEBC in reponse indicated that it was keen on honouring its contractual obligations and thus complainant was advised to follow up the matter with IEBC.
802.	Joseph Arap Tanui CAJ/NCIC/026/133/ 2015 - SNK	National Cohesion and Integration Commission	Delay	A complaint was lodged which was addressed to NCIC and copied to the Commission alleging that the Assistant- County Commissioner, Eldoret West Sub-county was involved in meetings which were geared to create tribal animosity in the area.	The complainant was advised to that the matter was pending investigations before National Cohesion and Integration Commission and hence he should follow up NCIC for resolution.
803.	Sammy Maina Omachi CAJ/M.SPO/031/33/ 15 - SNK	Ministry of Sports, Culture and the Arts		The Complainant lodged a complaint alleging that the Ministry of Sports, Culture and the Arts had through a press release issued on 26th February 2015 notified the General Public on the requirement for Sports Organizations to conform and comply with section 49 of the Sports Act No. 25 of 2013 through their registration under that section. The complainant further alleged that despite the Ministry's position, it failed to ensure and enforce compliance with the said	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				requirement thus allowing non complaint sports organizations to participate in national sports events.	
804.	Grace Wanjiku Karanu CAJ/PE/040/992/2015 - SNK	Julius Maina (Private individual)	Land Dispute	The complainant lodged a complaint on 6th July 2015 alleging that she had purchased two plot being Komarock Block 1/19531 and Komarock Block B/18463 from Mr Julius Maina in the year 2007 and 2008 but the said Mr. Julius Maina refused to transfer them to her.	The complainant was advised to seek the services of lawyer of her choice for advice.
805.	Michael Kinyua CAJ/PE/040/993/2015 - SNK	Ruai Chokaa Housing Scheme (Private Entity)	Land dispute	The complainant lodged a complaint alleging that he had purchased a plot from the aforesaid private entity but the same plot had been allocated to someone else who was a police inspector and who had constructed a house on it.	The complainant was advised to seek the services of lawyer of her choice for advice.
806.	Jeremiah Nyaga Muriuki CAJ/PE/040/994/2015 - SNK	Agricultural Finance Corporation	Outside Mandate	The complainant lodged a complaint alleging that he had obtained a loan of Kshs 170,000/- from Agricultural Finance Corporation (AFC) in 2007 which he utilized to buy two dairy cows which died shortly thereafter due to an outbreak of foot and mouth disease. He alleged that he was unable to repay the loan and thus his land was being auctioned by AFC.	The complaint was advised on Commission's mandates and that he had had a civil obligation to repay any money owed the AFC.
807.	Salome Nkirote CAJ/PE/040/998/15 - SNK	Judiciary	Delay	The Complainant lodged a complaint alleging that her father Mr. Agostino Mikairiama who was deceased had filed a case at the Meru High Court which was later transferred to Maua Law courts being Maua CMCC No. 206 of 2014 – Agostino Mikairiama Vs Justus Maiya and Zakayo Miriti. She salleged that the Magistrate handling the case was transferred in April 2015 and since then, the case has never proceeded.	The compliant was advised and refereed to judicial ombudsperson for assistance.
808.	Godfrey Maina Chege and Charity N Kamutho	Hon Gideon Mwiti (Private individual)	Fraud	The complainants lodged a complaint alleging that Hon Gideon Mwiti with whom they had entered into an agreement for sale of their business premise for Kshs 1.2 million had paid them Kshs 300,000/= with the balance	The complaint was advised and informed to get the

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	CAJ/PE/040/999/15 - SNK			thereof being paid by way of cheques which were later withdrawn by Hon Mwiti before payment. This matter was investigated by Banking Fraud Unit and the file forwarded to DPP's office for action.	services of a lawyer to assist him.
809.	Rachel Wanjiru CAJ/PE/040/1002/15 - SNK	PCEA Church (Private Entity)	Land dispute	The complainant lodged a complaint alleging that some leaders of the Juja PCEA Church had threatened her that she would be possessed by evil spirits to affect her health so that they can dispossess her of her land.	The complaint was advised and informed to get the services of a lawyer to assist her.
810.	Esther Muthoni Gatimu CAJ/PE/040/1018/15 - SNK	Kutus New Traders Security Committee (Private Entity)	Breach of Contract	The complainant lodged a complaint alleging that Kutus New Traders Security Committee had failed to pay her an agreed monthly rent due to her from her premises located on plot No. 38 in Kutus Town, Kerugoya Sub-County for a period of over seven years all totaling to Kshs 200,700/=.	The complaint was advised and informed to get the services of a lawyer to assist her.
811.	George Kiama CAJ/PE/040/1054/15 - SNK	Kariobangi Light Industries (Private Entity)	Maladministration	The complainant lodged a complaint alleging that Kariobangi Light Industries was manufacturing low quality and fake mattresses among other imitation products.	The complainant was advised and referred to Kenya Bureau of Standards for assistance and resolution.
812.	Jackson Munyoki Ivosya CAJ/PE/040/1055/15	Kitui County Commissioner' s Office	Manifest injustice	The complainant lodged a complaint alleging that British Government had failed to compensate him as a freedom fighter although he had previously received some welfare assistance through the Kitui County Commissioner's Office.	The complainant was advised that CAJ does not have jurisdiction against a foreign government and thus he should seek the services of a lawyer for assistance.
813.	Mutua Mukui CAJ/PE/040/1056/15-SNK	Kitui County Commissioner' s Office	Manifest Injustice	The complainant lodge a complaint alleging that his grandfather was receiving welfare assistance from the British Government as an ex-military officer employed	The complainant was advised that the matter was not

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				in the Burma war. He stated that since his grandfather's death, his family did not receive any assistance from the British Government and blamed this on the failure by the Kitui County Commissioner's office to act on their case.	against the Kitui County Commissioner but related to a foreign government and thus not within the Commission's mandates and further that the deceased grandfather's right to welfare assistance was personal to him which ceased to exist upon his demise and thus could not be subject to an inheritance claim.
814.	Peter Mutheke CAJ/PE/040/1079/15 - SNK	Kapa Oil Refineries Ltd (Private Entity)	Unfair conduct	The complainant lodged a complaint alleging that he was forced to resign from his employment with Kapa Oil Refineries Ltd in 2014 after being mistreated and further that he was not given his terminal dues.	The complainant was advised that the complaint could not be admissible under Commission's mandates and thus the same was referred to County Labour Office for resolution.
815.	Francis Nganga and Others CAJ/PE/040/1126/15-SNK	Ministry of Labour, Social Security and Services	Maladministration	The Complainants lodged a complaint alleging that they have been renting various business premises from the Ministry of Labour, Social Security and Services on all the parcel of land known as L.R No. 209/14712 situated along Waiyaki Way in Westlands, Nairobi commonly known as Kabete Orthopedic Workshop Premises. They alleged that they have paid the rental	An inquiry into the matter was initiated by the Commission which is ongoing.

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				amounts for all the months for 2015 but due to a an ongoing ownership dispute between Mr. Njuguna Macharia and the Government resulting to Nairobi High Court ELC Case No. 310 of 2014 – Ethics & Anti-Corruption Commission vs Njuguna Macharia, Mr Njuguna and/or his agents locked their various business with the Ministry doing nothing to protect them.	
816.	Dionisio Mwaniki Nduro HUD/EMBU/PO/047/7/15-SNK	National Police Service	Prejudicial official conduct	The Complainant lodged a complaint alleging that his brother Fredrick Njue (deceased) had reported to Siakago Police Station threats to his life vide OB No. 16/15/12/2014 but no action was taken by the police as a result hereof he was killed on the same date. He alleged that the suspected offenders who numbered about twenty three persons and who are well known to his community, only five persons have been arrested and charged before Embu Law Courts in Embu CMC Cr. Case 5 of 2015 with the other key suspects remaining at large but who continue to pose more threats to his family members leading to a complaint being lodged at Embu Police Station vide OB No. 22/4/3/2015 to which no action had been take n by the police at Embu Police Station.	An inquiry into the matter was initiated by the Commission which is ongoing.
817.	David Muasa Kioko CAJ/PO/047/57/15-SNK	Mwea Ward County Assembly Representative	Prejudicial conduct	The complainant lodged a complaint alleging that the Mwea Ward County Assembly representative used his office and/or power to irregularly acquire his plot No 524 located at Mwea market and caused a subdivision of the same and sold it to private individuals.	The Complainant was advised to seek the services of a lawyer to assist him in filing a civil case for recovery of his land.
818.	Eliakim Ondelo CAJ/CG/NAIROBI/060/100-SNK	Ministry of Labour, Social Security and Services	Maladministration	The complainant lodged a complaint alleging that he was dismissed unfairly by Kihoto Services which had been contracted by Nairobi City County Government and after lodging a complaint with the Nairobi County Labour Office, he was advised that his claim totaled to	Initiate inquiry which is on going

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				Kshs 15,000/= a position he did not agree with on the computations and hence the complaint against the office	
819.	Geoffrey Mangua Atuga CAJ/CG/NBI/060/102/15 - SNK	Nairobi City County Government	Delay	The Complainant lodged a complaint alleging that Biafra Estate located within Eastleigh in Nairobi County had a dispute with the area Member of County Assembly Mr. Hashim Kamau who had started the construction of a public toilet in Biafra Estate, 1st Avenue in 2014 within a residential area and without the necessary approvals and consultation with key stakeholders. He alleged that the community members lodged a complaint with the Nairobi City County and the matter was referred to the County's dispute tribunal in October 2014 for resolution but the same has never been resolved and no decision/report which has been supplied to the complainants.	An inquiry into the matter was initiated by the Commission which is ongoing.
820.	Morris Mutembei Ncebere CAJ/M.IGC/062/360/15 - SNK	Ministry of Interior and Co-ordination of National Government	Prejudicial official conduct	The complainant lodged a complaint alleging that the Chief Miori Location, Igembe South Sub-County, Meru County was wrongfully influencing his stepmother Joy Gladys Munoru to exclude him from the list of lawful heirs of the estate of John Munoru Ncebere (deceased) and thus causing him to be disinherited of his rightful share(s) of his deceased father. He alleged that the chief had authored a letter stating that the complainant was born by a different mother who was not legally married to the deceased which by implication excluded him from the lawful list of beneficiaries based on the issue of marriage.	An inquiry into the matter was initiated by the Commission which is ongoing.
821.	Peter Mutisya & Co. Advocates on Behalf of Mary Wairimu Githu	Ministry of Interior & Coordination of National Government	Prejudicial Official conduct	A complaint was lodged alleging that the recruitment process for the position of Chief, Kiamwangi Location, Gatundu South Sub-County, Kiambu County which was conducted on the 26th March 2015 was marred with favouristism, fraud, deceit, irregularities and	An inquiry into the matter was initiated by the Commission which is ongoing.

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	CAJ/M.IGC/062/398/15-SNK			violated the basic tenets, principles and values of the Constitution and the Law as the candidate who was declared the most suitable person had been ranked third with a score of 74 marks with the first and second candidates scoring 86 and 78 marks respectively and further lacked experience as opposed to the first two candidates who were proven administrators having served as Assistant Chiefs for two Sub-Locations within the said Kiamwangi Location.	
822.	Sylvia Moraa Ibonga HUD/KISII/CG/KISII/070/4-SNK	Kisii County Government	Unfair treatment	A Complaint was lodged alleging that the complainant who had been employed by Kisii County Government as a Maintenance/Clerical Officer III on 1st September 2014 and she started working immediately had not been paid any of her monthly salary has not been paid since September 2014.	An inquiry into the matter was initiated by the Commission which is ongoing.
823.	Abednego M. Musili & Mungai K. Wachio CAJ/CG/KAJIADO/081/5/15 – SNK	County Government of Kajiado	Abuse of power	A complaint was lodged alleging that the County Government of Kajiado had demolished the complainant's houses which they constructed on land parcels Nos. Kajiado/Kaptei North/27807 and Kajiado/Kaptei North/6851.	An inquiry into the matter was initiated by the Commission which is ongoing.
824.	Aloysins Nthiga Njoka HUD/EMBU/IG/EMBU/089/1 - SNK	Embu County Government	Unfair treatment	A complaint was lodged alleging that the complaint who is a registered NHIF member bearing membership number 3690333 had his claim to NHIF lodged in June 2015 rejected due to failure by the County Government in submitting his NHIF contributions despite the fact that the same had been deducted from his monthly salary.	An inquiry into the matter was initiated by the Commission which is ongoing.
825.	Jamhuri Michael Ambwaya CAJ/CG/GARISSA/092/8-SNK	County Government of Garissa	Prejudicial Conduct	A complaint was lodged alleging that the County Government of Garissa had failed to pay the complainant who was working with the County Government for his employment services with a keen	An inquiry into the matter was initiated by the Commission which is ongoing.

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				interest to frustrate him as he was not a local person from the county.	
826.	Pius Machongo Mochere CAJ/JUD/001/1411/15-SNK	Judiciary	Delay	The complainant lodged a complaint alleging that a court case being Kisii High Court Criminal Case No. 342 of 2014 – Republic Vs. Ngaira Mochere had not proceeded since it was commenced in 2014 as it has been characterized by frequent mentions and that the court file cannot be traced at the Kisii High Court criminal registry.	The complaint was referred to Judicial Ombudsperson for resolution.
827.	Agnes Gathoni Kamunya CAJ/JUD/001/1370/15-SNK	Judiciary	Delay	The complainant lodged a complaint alleging that a case being Nairobi Chief Magistrate's Court Civil Case No. 188 of 2008 had not been heard and determined since filing.	The complaint was referred to Judicial Ombudsperson for resolution.
828.	Nyachae & Ashitiva Advocates CAJ/PT/001/1451/15-SNK	Public Trustee	Delay	The complaint through a letter copied to Commission dated 5th August 2015 addressed to the Public trustee's office alleged that the office of Public Trustee had failed in processing gratuity for Janet Wangari personal file No. 5PN/PC 1639893 who died in the year 2006 while serving as a nurse at the Mbale District Hospital in Vihiga County.	An acknowledgement was done and the complainant advised to follow up with the Public Trustee's office.
829.	Fatuma Mohamed Ege CAJ/POL/015/2521/15-SNK	National Police Service	Unfair treatment	The complainant lodged a complaint alleging that unnamed CID officer based at Narok Police Station is biased in service delivery towards the complainant's opponent in a court case subjecting the complainant's family to be evicted and the family land is being sold.	The complainant was advised that the complaint emanated from a concluded court case being Narok SPMC Civil Suit No. 78 of 2014 and which is at its execution stage hence advised to seek the service of a lawyer for assistance

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830.	Joseph Arap Tanui CAJ/M.IGC/062/358/15-SNK	Ministry of Interior & Coordination of National Government	Maladministration	A complaint was lodged alleging that the Deputy County Commissioner Edoret West Sub-County, UasinGishu County had refused to assist the family of the late Kiprono Kiboen Cherwon in resolving a land dispute which had been there for decades.	The complainant was advised to seek the service of a lawyer to assit the family in filing succession case in court.
831.	Hellen Moraa CAJ/M.IGC/062/333/15-SNK	Ministry of Interior & Coordination of National Government	Abuse of Office	A complaint was lodged alleging that a parcel of land known as Kitutu Chache/Ikuruma 92 which belonged to Joseph Maina (deceased) was transferred to another person other than his lawful beneficiaries in the knowledge and involvement of the area Chief of Magego Location, Marani Sub-County, Kisii County.	The Complainant was advised to seek the services of a lawyer for the family to be assisted to file a succession case in court.
832.	Charles Tabu Ukumu CAJ/M.IGH/062/359/2015-SNK	Ministry of Interior & Coordination of National Government	Abuse of Office	A complaint was lodged alleging that the Chief and Assistant Chief Sigoma Location, Siaya County were interfering with the sub-division of properties belonging to the estate of Okumu Anyango.	The complaint was advised to seek the services of a lawyer to assist the family in filing a succession case in court.
833.	Eric Nzivo Mwongera CAJ/M.LAB/017/540/2015-SNK	Ministry of Labour, Social Security and Services	Unresponsive Official Conduct	The complainant lodged a complaint alleging that his employment had been terminated unfairly by Machakos Funeral Home in 2014 and he took the matter to the County Labour Office where he did not get any assistance despite visiting the office severally.	An inquiry into the matter was initiated by the Commission which is ongoing.
834.	Waodgot Odhiambi Migot CAJ/CG/KISUMU/051/10/15-SNK	Kisumu Country Government	Inefficiency	The complainant lodged a complaint alleging that land owners of parcels LR No Kisumu/Kombewa/3316, Kisumu/Kombewa/3385 and Kisumu/Kombewa/3407 had encroached into a public road access at Korumba village thus denying the general public a right of way but the County Government of Kisumu failed to take any action to have the road re-opened even after numerous requests being made.	An inquiry into the matter was initiated by the Commission which is ongoing.

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835.	Joseph Gichina Muhoro CAJ/PE/040/995/2015-SNK	Private surveyor (PRIVATE ENTITY)	Fraud	A complaint was lodged alleging that a private surveyor called Gerald Maru had on 20th May 2015 colluded with the complaint's neigbour to hive off 0.12 acres out of his land parcel no West Pokot/Keringet 'A" 44.	The complainant was advised to seek the services of a lawyer for assistance.
836.	Joseph Muuga CAJ/M.IGC/062/361/15-SNK	Ministry of Interior & Coordination of National Government	Manifest Injustice	A complaint was lodged alleging that the Chief Sipili Location, Ole Mara Sub-County, Laikipia County refused to hand-over back to the complaint a sum of Kshs 60,000/= he had given for purchase of a plot but it turned out that the said plot was no-existent and the purchase price of Kshs 60,000/= was to be refunded back to him.	An inquiry into the matter was initiated by the Commission which is ongoing.
837.	Concerned Parents CAJ/M.EDU/013/982/15-SNK	Ministry of Education, Science and Technology	Abuse of Office	A complaint was lodged alleging that Makande Primary School in Mombasa County was involved in various abuses of office issues including misusing public funds.	The complaint was referred to State Department of Education for investigations.
838.	Collins Aluga for Lucas Aluga Midega CAJ/M.FIN/000/635/15-SNK	National Treasury	Manifest Injustice	The Complainant lodged a complaint alleging that he was employed by the then Kenya Police between 1977 and 1992 before he was absorbed by National Social Security Fund in 1993 but after his retirement, his service for the year 1977-1992 have not been paid.	An inquiry into the matter was initiated by the Commission which is ongoing.
839.	Tiriki Housing Co-Op Society CAJ/M.COOP/025/123/15-SNK	Ministry of Industrialization and Enterprise Development	Prejucial conduct	A complaint was lodged alleging that the then Nairobi Provincial Cooperative Officer in 2006 presided over an illegal annual general meeting for Tiriki Housing and Cooperative Society to which some officials were elected and thereafter, the said officials mismanaged the cooperative affairs and misused its funds but the office of Commissioner of Cooperatives remained unresponsive despite numerous requests for assistance being made.	An inquiry into the matter was initiated by the Commission which is ongoing.

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840.	Anonymous CAJ/M.EDU/013/983/15-SNK	Ministry of Education, Science and Technology	Abuse of Office	A complaint was lodged alleging that Kiaria High School in Githunguri Sub- County, Kiambu County was involved in various abuses of office including misusing public funds, conducting flawed tendering processes and failure to register students for KCSE on alleged failure to pay for school bus.	The complaint was referred to State Department of Education for investigations.
841.	Moses Nyaga CAJ/CG/NRB/060/108/15-SNK	County Government of Nairobi	Maladministration	A complaint was lodged alleging that the Nairobi County Government was engaging quack contractors to repair and or construct roads in Nairobi especially in the Nairobi Eastland region.	An inquiry into the matter was initiated by the Commission which is ongoing.
842.	Charles Maelo Barasa CAJ/POL/015/2611/15-SNK	National Police Service	Manifest Injustice	The complainant lodged a complaint alleging that he was working as a Police Constable at Chesikari Police Station, Bungoma County was dismissed from the police force in 1999 unfairly on alleged dissertation charges.	The complaint was referred to National Police Service Commission for resolution.
843.	Paul Onyore CAJ/JUD/001/1448/15-SNK	Judiciary	Prejudicial Conduct	The complainant lodged a complaint alleging that a magistrate in Ndiwa PMC Divorce Cause No 1 of 2014 Lilian Okello vs Paul Ouko colluded with the Petitioner thereof to enter a judgment dated 5th August 2015 in favour of the petitioner.	The Complainant was advised accordingly and informed on his right of appeal in the matter if dissatisfied with the court's judgment.
844.	Anonymous CAJ/GOK/048/11/2015-SNK	Government of Kenya	Unfair official conduct	A complaint was lodged alleging that the complainant who was an employee with a County Government was being frustrated in the performance of his duties as he was not a local person from that county.	An inquiry into the matter was initiated by the Commission which is ongoing.
845.	Mikumbune Farmers Co-	Ministry of Industrializati on and	Unfair Conduct	A complaint was lodged alleging that the liquidator of Nkuene Co-operative Society Limited had misappropriated funds in the process of execution	The complaint revolved around a matter pending in

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	Operative Society Limited CAJ/M.COP/025/126/15-SNK	Enterprise Development		prompting a court case being Nyeri Industrial Court Cause No. 49 of 2013 – Misheck Kirimi Mwithimu & 7 others vs The Liquidator Nkuene Farmers Cooperative Society & 16 Others which case was at its execution stage.	court, the complainants were advised to follow up with the court process.
846.	Wyclife Ochieng Otieno CAJ/M.EDU/013/1004/15-SNK	Kenya National Examinations Council	Manifest Injustice	The complainant lodged a complaint alleging that he sat for his BTEP ICT Module III Examinations at the Kisumu Poly-technique but whereas KNEC issued him with provisional results in 2012, it had failed to issue him with a Diploma certificate.	An inquiry into the matter was initiated by the Commission which is ongoing.
847.	Joseph Ngugi Waweru CAJ/S.OFF/047/88/15-SNK		Abuse of Power	The Complainant lodged a complaint alleging that he is an accused person in Butere Law Court Criminal Case No. 140 of 2014 – Republic vs. Japeth Ochieng but the prosecutor Mr Doyglas Nyakundi Isaboke and the Investigating Officer PC Kennedy Luvembe had been soliciting for bribes from him.	
848.	Japheth Ochieng CAJ/POL/015/2643/15-SNK	National Police Service	Prejudicial conduct	The Complainant lodged a complaint alleging that he is an accused person in Butere Law Court Criminal Case No. 140 of 2014 – Republic vs. Japeth Ochieng but the prosecutor Mr Doyglas Nyakundi Isaboke and the Investigating Officer PC Kennedy Luvembe had been soliciting for bribes from him and at times, they conned him to give them money through MPESA.	The complaint was referred to the Ethics and Anti-corruption Commission for investigations.
849.	Lucy Waithera Muntoya CAJ/PE/040/1095/15-SNK	Estate of Wambui Kinyanjui (Private Entity)	Outside mandate	The complainant lodged a complaint alleging that her brothers were not being fair in sub-division of their later mother's land located in Laikipia County.	The complainant was advised on Commission's mandates and referred to Kituo cha Sheria for assistance.
850.	Lucy Wanjiru Mungai	Kenya Medical	Delay	A complaint was lodged alleging that KMTC had failed to pay for goods and services supplied to it by the	The complainant was advised to seek the services of a lawyer

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	CAJ/M.EDU/012/300/15-SNK	Training College		complainant totaling to Kshs 422,880/- since February 2014 without any reasonable explanation.	to assist her in filing a court case for recovery of the money.
851.	Georgr Bush CAJ/MU/013/1015/15-SNK	Moi University	Abuse of Power	The complainant lodged a complaint alleging that some students at the Moi University main campus had been suspended due to a students' demonstration due to frequent blackouts which had taken place sometimes in November 2014 but the suspended students had not been given an opportunity to be heard and to defend themselves. Further, the complainant alleged that even after serving their suspension, the concerned students were not allowed in the university allegedly on the reason that the suspension letters had an error.	An inquiry into the matter was initiated by the Commission and the affected students were allowed back into the university.
852.	Jabir Ismail Sheikh CAJ/NRB/003/237/15-SNK	Directorate of Immigration and Registration of Persons	Delay	A complaint was lodged alleging that the complainant had applied for a national Identity Card several times since 2012 but he had not been supplied with a national Identity Card.	An inquiry into the matter was initiated by the Commission which is ongoing.
853.	Armathea Mwachanya (Kivi Sacco) CAJ/M.IND/020/72/15-SNK	Ministry of Industrialization and Enterprise Development	Delay	The complainant lodged a complaint alleging that KIVI Hotels Ltd had refused to remit its employees Sacco contributions to KIVI Sacco and the issue was forwarded to the Commissioner of Cooperative Development who failed to assist the employees despite numerous requests.	An inquiry into the matter was initiated by the Commission which is ongoing.
854.	Joseph Wekesa Watulo CAJ/JUD/001/1494/15-SNK	Judiciary	Delay	The complainant lodged a complaint alleging that a defendant in a matter he had filed in court being Bungoma CMCC No 585 of 2009 – Joseph Wekesa Watuko vs Benjamin Osore had failed to honour a court order issued on 25th February 2010 requiring him to	Complainant was advised to seek the services of a lawyer to assist him in executing the eviction order.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				vacate the complainant's land being L.R No E.Bukusu/S.Kanduyi/2000.	
855.	Kmis Survey Staff CAJ/KEBS/074/5/15-SNK	Kenya Bureau of Standards	Inaction	A complaint was lodged alleging that Kenya Bureau of standards had contacted 149 health workers to undertake a malaria survey for 40 days and a payment agreement was made. However, KBS renegaded on the payment agreement and failed to pay some amounts to health as had been agreed.	An inquiry into the matter was initiated by the Commission which is ongoing.
856.	Sagala Traders Association CAJ/GOK/048/15/15-SNK	Nakuru County Government	Inaction	A complaint was lodged alleging that the residents of Slagaa are facing pertinent issues including lack of proper drainage system in the Salgaa market, appropriate public toilets, security lights, parking and so on with a further allegation that some of the projects which had been kick started by previous political leaders including trauma hospital, parking, roadside walls and so on had been forgotten with some of them being at the verge of collapsing.	An inquiry into the matter was initiated by the Commission which is ongoing.
857.	Ruth Mbogo CAJ/JUD/001/1493/15-SNK	Judiciary	Delay	The complainant lodged a complaint alleging that a case she had filed in court concerning a land dispute at the Nakuru High Court ELC Case No. 24 of 2014 – Lilian Kinya Maritho vs. Julius Maina had not been heard since it was filed in court.	The complaint was referred to Judicial Ombudsperson for resolution
858.	Charles Mburu CAJ/NHIF/012/303/15-SNK	National Hospital Insurance Fund	Unresponsive official conduct	The complaint lodged alleged that NHIF had provided information on its website which was misleading and whose reliance made the complainant to undergo huge hospital expenses as the hospital he chose for medical services was not within the category that NHIF had indicated in its website.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
859.	Idaara Yetu CAJ/NYS/031/38/15 -SNK	National Youth Service	Manifest injustice	A complaint was lodged alleging that National youth Service in 2010 invited all section officers with diplomas for promotion interviews at NYS headquarters whereof the successful candidates were directed to attend a three months senior sergeant promotion course at NYS College at Gilgil. Further, the complaint alleged that the officers who took the course were not issued with letters and were not allowed to display their ranks.	An inquiry into the matter was initiated by the Commission which is ongoing.
860.	Peter Ayugi CAJ/M.WAT/009/15 3/15-SNK	Kilifi Mariakani Water and Sewerage Company	Maladministration	A complaint was lodged alleging that the Kilifi Mariakani Water and Sewerage Company was not supplying water to the regions around Mabati Rolling Mills plant but nevertheless was levying charges for water supply.	An inquiry into the matter was initiated by the Commission which is ongoing.
861.	Residents Of Ngwata CAJ/M.IG/062/421/ 15-SNK	Ministry of Interior & Coordination of National Government	Abuse of Office	A complaint was lodged alleging that the Chief Ngwata Location was misusing his office by demanding Kshs 600/- per month from persons manufacturing local brew to allow them to make and sell such brew in the location and at one point was interdicted by the Kibwezi East Sub-county Deputy County Commissioner based on the foregoing allegations. Further, the complaint alleged that the chief was selling such brew in his kiosk and even at his residential home.	An inquiry into the matter was initiated by the Commission which is ongoing.
862.	Mark Muyoyi CAJ/PE/040/1136/1 5-SNK	Pan African Express Transport Ltd (Private Entity)	Outside mandate	The complainant lodge a complaint alleging that he had worked with Pan African Express Transport Ltd but his four year contact was terminated prematurely and he was not paid his terminal dues.	The complainant was advised to seek the services of a lawyer for assistance.
863.	Edward Kariri CAJ/PE/040/1138/1 5-SNK	Ministry of Land, Housing and Urban Development	Unresponsive conduct	A complaint was lodged alleging that the Nyeri High Court in the case No. HCCC No 140 of 1990 had prohibited any transaction over land parcel Baragwa/Kariru/329 belonging to the complaint pending the resolution of the case but several years	The complainant advised to seek the services of a lawyer who will assist him in applying to the court

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				after the case resolution, the County Land Registry has failed to remove the prohibition.	for discharge of the prohibition order.
864.	February Kakhulla CAJ/PE/040/1139/15-SNK	Meridian Equator Hospital (Private Entity)	Professional negligence	A complaint was lodged alleging that the staff at Meridian Equator Hospital, a private clinic located at Nairobi West were negligent in performance of their duties.	The complainant was advised on CAJ mandates and the matter was referred to Kenya Medical Practitioners and Dentists Board for resolution.
865.	Jacinta Wangui Njenga CAJ/M.IGC/062/409/15-SNK	Ministry of Interior & Coordination of National Government	Abuse of power	The Complainant alleged that the Chief Githiga Location in Githunguri Sub-county had brought a woman to inherit a parcel of land located in Githiga location and which land belonged to the estate of the complainant's deceased husband.	The complaint was subject a pending succession case at Nairobi High Court and thus the complainant was advised to pursue the matter in court.
866.	Kamau Stephen Njihia CAJ/POL/015/2670/15-SNK	National Police Service	Unresponsive official conduct	A complaint was lodged alleging that the Officer Commanding Police Station Kinangop Police Station, Nyandarua South Sub-County, Nyandarua County had failed to assist the family of the late Kamau Ndiragu in recovering their land LR Nyanadarua/Muruaki/1713 which had been illegally transferred after the death of Kamau Ndiragu and before succession was initiated.	The complaint was subject to a Nakuru High Court Succession Cause No 62 of 2010 – in the matter of the estate of Kamau Ndiragu (deceased) which is pending determination and thus the complainant was informed on CAJ' mandates and advised to raise the issue of illegal transfer with the court.

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867.	Elias Mutuma Nkamata CAJ /PEN/000/651/15-SNK	Pensions Department	Unfair treatment	A complaint was lodged alleging that the Pensions Department had failed to pay the complainant monthly pension amounts which were due to his late mother who was before her death a retired teacher TSC No 063457 who passed on in June 2014 whereas he was depending on such for his education at Kenyatta University.	An inquiry into the matter was initiated by the Commission which is ongoing.
868.	Ibrahim Abdullahi Hassan CAJ/M.IMM/003/238/15-SNK	Directorate of Immigration and Registration of Persons	Manifest injustice	The complainant lodged a complaint alleging that he had been applying for a national Identity Card for the last 20 years and each time he applies, his application is declined without any sufficient reasons being offered.	An inquiry into the matter was initiated by the Commission which is ongoing.
869.	Fredrick Pendi Liyayi CAJ/JUD/001/1495/15-SNK	Judiciary	Delay	A complaint was lodged alleging that a court case being Kakamega CMCC No 143 of 2003 – George Liyayi vs Bendicto Muchesia which was filed in 2003 was yet to be heard and concluded.	The complainant was referred to Judicial Ombudsperson for resolution.
870.	Angeline Nyambura Matathia CAJ/PE/040/1142/15_SNK	James Gichuru Wallace (Private individual)	Breach of Contract	The complainant lodged a complaint alleging that she bought a parcel of land being Kikuyu Block 1/554 from Mr James Gichuru Wallace in 2004 and paid the full amount but Mr Wallace failed to transfer the land to her.	The Complainant was davisd to seek the services of a lawyer for advice.
871.	Daniel Mwangi Kamau CAJ/M.LAN/022/1288/15-SNK	Ministry of Land, Housing and Urban Development	Unresponsive official conduct	A complaint was lodged alleging that persons occupying Kakuzi hills in Kakuzi and Makuyu Administrative wards of Kakuzi Location, Muranga County have never been given title deeds over the parcels of lands they occupy despite the fact that offer letters were given to them way back in 2002 and they met the conditions stipulated in the offer letters.	An inquiry into the matter was initiated by the Commission which is ongoing.
872.	Francis Muiru Njenga CAJ/POL/015/2520/15-SNK	National Police Service	Inaction	A complaint was lodged alleging that the Officer Commanding Police Station Kikuyu Police Station, Nairobi County had failed to arrest and charge a suspect in an alleged offence of theft which had been reported vide OB No. 17/21/04/2015.	An inquiry into the matter was initiated by the Commission whereof the matter was taken to court and the court issued

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					an arrest warrant to the accused person.
873.	Fridah Wayua Mwanzia CAJ/PE/040/1141/15-SNK	Sundries Bargains (Private Entity)	Outside mandate	The complainant lodged a complaint alleging that she had been employed by Sundries Bargains in Nairobi but her services were terminated unfairly and she was not paid here terminal dues.	The complainant was referred to Kituo cha Sheria for assistance.
874.	Paul Kingola Makewe CAJ/M.HEA/012/306/15-SA	Ministry of Health	Unfair Official Conduct	The Complainant alleges that he was not paid his salary which he had worked at Makueni District Hospital as a registered clinical officer from 1/4/2007 to 17/2/2010.	Initiated an inquiry which is still on-going.
875.	Pauline Musonye CAJ/M.LAB/017/573/15-SA	Ministry of Labour	Maladministration	The complainant alleged that she was not paid her pension due to termination of her employment.	The file was closed. This was due to the fact that the complainant's employment was terminated after due process was followed and on valid grounds.
876.	Esther Wanja Waithera and Susan Waithera CAJ/POL/015/2687/15-SA	Private Person	Land Dispute	The Complainants alleged that they made an agreement with one Mr. Mutinda Kyule for the sale of piece of land L.R Donyo Sabuk/Komorock Block 1/47826 at a cost of Kshs. 400,000 per quarter plot. The seller did not possess the title to that piece of land and therefore did not pass good title to the buyers. The complainants had already paid for the land.	The file was closed. The client was duly advised on the nature of the complaint being a civil matter and therefore needed a civil remedy.
877.	Kennedy Mulusa Muzame CAJ/M.IGC/062/419/15-SA	Ministry of Interior and Coordination State Department of Interior	Abuse of Office	The complainant alleged That the area chief Ngando Location illegally issued him with an eviction notice from his premises believed to be used for the brew of illicit brew.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
878.	Moses Alushula Sakwa CAJ/M.IGC/062/418/15-SA	Ministry of Interior and Coordination State Department of Interior	Abuse of Power	The complainant alleged that That he is the owner of a plot L.R.No. Butsotso/Eshireye/50.He lodged a boundary dispute to the Land Registrar, Kakamega between himself and his neighbours due to their encroachment in his land. The surveyors from the Lands office visited the land and erected beacons to show the boundary demarcations. His quiet possession of the land was interrupted by the Chief Butsotso Central Location.	Initiated an inquiry which is still on-going.
879.	Thomas Muliko Ndunyu CAJ/GOK/048/19/15-SA	Ministryof Interior and Coordination State Department of Interior	Abuse of Office	The complainant alleged That the chief sold the family land without his knowledge and consent and he did that in collusion with his wife.	Initiated an inquiry which is still on-going.
880.	Eunice Wanjiku Kinuthia CAJ/JUD/001/1546/15-SA	Judiciary	Injustice	The complainant alleged that a ruling delivered by Chief Magistrate at Naivasha court civil suit No. 29 of 1995 was not fair thus sought the commission's intervention for justice to be done.	The matter was closed by reason that the case is still pending in court.
881.	Vincent Keari Bichanga CAJ/PE/040/1234/15-SA	Quarto Engineering International Limited And Umeme Services Limited (Private Entity)	Breach of contract	The Complainant alleged that he performed various construction works for private companies but was not paid his full dues. The complainant sought an intervention for the amounts to be paid.	The matter was closed.The client was duly advised on the nature of the complaint and to seek the services of an advocate of his choice to get the relevant remedy to his matter.
882.	Martin Wamae Nginga	Ministry of Interior and Coordination	Maladministration	The Complainant alleged that he was denied a driving licence by an officer because of his status of having a mono-eye.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/POL/015/2714/15-SA	State Department of Interior			
883.	Tito and Associates For Jane Mkalama CAJ/FIN/000/657/15-SA	Post Bank	Unfairness	The complainant alleged that her pension arrears were not paid and she has been following up the matter.	Requested for further particulars for a resolution of the complaint.
884.	Social Watch for Peter Kamau Chege CAJ/POL/015/2713/15-SA	National Police Service	Maladministration	The matter was addressed to the right office Independent Policing Oversight Authority and copied to us.	Acknowledged receipt of the letter and asked for an update on the progress of the matter.
885.	Sam Bentley Aluso CAJ/JUD/001/1545/15-SA	National Police Service	Inaction	The complainant alleged that on or about June 2005, while they were serving as CID officers at Embu District CID office, they were accused of robbery with violence and thus interdicted and later dismissed. They filed a judicial review case No. 22/2009 in the high court of Kenya at Embu and a ruling was delivered holding that their dismissal was unlawful.	Initiated an inquiry which is still on-going.
886.	Korogocho Owners Welfare Association CAJ/M.IGC/062/448/2015-SA	Ministry of Interior and Coordination	Inaction	The matter was addressed to the County Commissioner and copied to us.	Acknowledged receipt of the letter and asked for an update on the progress of the matter.
887.	Ezekiel Kamau Kariuki CAJ/JUD/001/1575/2915-SA	Judiciary	Delay	The complainant alleged that he was supposed to be refunded a cash bail of Kshs number 30,000/= at the Kibera law courts and this has not happened to date.	Matter was referred to the Judiciary Ombudsperson for resolution of the complaint.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
888.	Christine Wangare Mwenja CAJ/JUD/001/1576/2915-SA	Judiciary	Delay	The Complainant alleged that she had never got a status update in her matter case R.M.M.C number 7076 of 2005. The last communication she had with her advocate was concerning the hearing date 29th September 2010 and since then doesn't know the progress of the matter.	Matter was referred to the Judiciary Ombudsperson for resolution of the complaint.
889.	Godfrey Nyaga Wanjiru HUD/EMBU/POL/015/100/15-SA	National Police Service	Abuse of Office	The complainant alleged that he was harassed by the OCS Runyenjes Police Station and the OCS Nakuru Railways station over a boundary dispute.	Requested for further particulars for a resolution of the complaint.
890.	Timothy Muthui Nderitu HUD/NYERI/M.WIL/010/2/15-SA	Kenya Wildlife Service	Delay	The complainant alleged that he was an employee of the respondent and was entitled to receive gratuity. The respondent drew up a voucher on 23rd December 1993 but it is yet to be paid.	Initiated an inquiry which is still on-going.
891.	Sam seventy Five Company Limited CAJ/NCA/007/45/15-SA	National Construction Authority	Inaction	The complainant alleged that they had applied to the National Construction Authority to be upgraded to either category 4 or 5 from category 6 but were downgraded to category 8. Their attempts to rectify that have been futile as the body has not acted on it yet.	Initiated an inquiry which is still on-going.
892.	Francis N. Kamwara HUD/EMBU/JUD/001/119/15-SA	Judiciary	Delay	The complainant alleged that he was the plaintiff in civil suit Francis N. Kamwara vs Equity Bank Limited case number 140/2014 and that the matter was before the Chief Magistrate's Court at Embu but the case is yet to be heard.	Referred the matter to the judicial ombudsperson for resolution of the complaint.
893.	Kimani Mwaniki HUD/EMBU/POL/015/97/15-SA	National Police Service	Inaction	The complainant alleged that the son was wrongfully killed and an inquest into the killing established and magistrate ruled that further investigation be done. He further alleged that the inquest number 2 of 2003 by	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Wang'uru law courts had never been investigated by Wang'uru police as directed by the magistrate to date.	
894.	Anonymous HUD/EMBU/M.GEN/ 018/4/15-SA	Children's Department Offices Embu	Injustice	The complainant alleged that she visited the Children's Department Offices Embu during the cause of her social work as volunteer and the officers failed to attend to her and chased her away on 16th December 2015.	Initiated an inquiry which is still on-going.
895.	Jeniffer Muthoni Mwaniki HUD/EMBU/JUD/001 /117/15-SA	Judiciary	Injustice	The complainant alleged that she is the accused person in criminal case number 1922/2014 and that the magistrate presiding over the matter is compromised and is currently presiding over the matter even after being transferred to another work station.	Requested for further particulars for a resolution of the complaint.
896.	Nyagah Lucy Muringo HUD/EMBU/M.WAT/ 009/10/15-SA	National Irrigation Board	Delay	The complainant alleged that she was a farmer within Mwea Irrigation scheme. She lodged a dispute with the National Irrigation Board in 2014 but the dispute is yet to be resolved since members to the Dispute Advisory Committee had not been appointed.	Requested for further particulars for a resolution of the complaint.
897.	Dickson Theuri Munti HUD/NYERI/CG/NRB /060/21-SA	Ministry of Interior and Coordination of National Government	Injustice	The complainant alleged that he approached the Assistant Chief of Rugiru Division, Iruri location to settle the boundary dispute he had but the chief told him to go to the courts.	Referred the matter to National Land Commission for the resolution of the complaint.
898.	Michael Mwangi Kamari 'D/NYERI/M.IGC/ '/15-SA	Ministry of Interior and Coordination of National Government	Abuse of power	The complainant alleged that he sought the service of the sub- chief of Gakindu shopping centre within Nyeri county to help him with a family matter. The chief was reluctant and rude to him.	Requested for further particulars for a resolution of the complaint.
NO NAME OF		Ministry of nds, and	Unresponsive official conduct	The complainant alleged that the respondent at the land registry at the county level Nyeri was ordered to open the access road and this has never happened to date.	Initiated an inquiry which is still on-going.

	MPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
900.	Martin Kamuri Karungu HUD/NYERI/M.LAN/ 022/114-SA	Ministry of lands, housing and urban development	Unresponsive official conduct	The complainant alleged that the respondent at the county level was ordered by a court order dated 7th July 2008 parties being Martin Kamuri Karugu versus Michael Karugu Gicheru in the Senor Resident Magistrate's Court at Karatina, to visit the site of dispute and ensure that boundaries are rectified as ordered by the land control board. This hasn't been done to date.	Initiated an inquiry which is still on-going.
901.	Wanangwe Makokha HUD/EMBU/POL/015 /94/15-SA	Ministry of Interior and Coordination of National Government	Inaction	The complainant alleged that he reported a theft incident to Siakago police station on 29/9/2014 OB number 12, 13/14 and no action has been taken to date.	Initiated an inquiry which is still on-going.
902.	Philip Magothe HUD/NYERI/M.LAN/ 022/116/15-SA	Ministry of lands, housing and urban development	Unresponsive official conduct	The complainant alleged that he sought services at the Nyeri County branch for a search and paid the requisite fees on 4th February 2015 and hasn't gotten any services to date.	Referred the matter to National Land Commission for the resolution of the complaint.
903.	Wanangwe Makokha HUD/EMBU/JUD/001 /115/15-SA	Judiciary	Delay	The complainant alleged that he applied and paid to get certified copies of the proceedings of Divorce cause 12 of 2006 at the Chief Magistrates' Court in Kitale on 15th May 2014 and has not received the said service to date.	Referred the matter to the judicial ombudsperson for resolution of the complaint.
904.	Justus Muchangi Njeru HUD/EMBU/POL/015 /95/15-SA	National Police Service	Inaction	The complainant alleged that he was the applicant of the award number 21/2009 before the Chief Magistrate's court in Embu. The matter has failed to proceed since the Divisional Criminal Investigation officer Embu did not produced an investigation report.	Initiated an inquiry which is still on-going.
905.	Wanangwe Makokha HUD/EMBU/M.HEA/ 012/31/15-SA	Ministry of Health	Delay	The complainant alleged that she applied for a fruit processing business licence and was asked to first to do an inspection through the health department Embu county. The inspection was done on 22nd October 2014 and up to date no licence has been issued.	Requested for further particulars for a resolution of the complaint.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
906.	Rodgers Mutisya Lai HUD/NYERI/M.LAB/017/47/15-SA	Ministry of Labour, Social Security and Services	Manifest Injustice.	The complainant alleged that he made a complaint at the Nanyuki District Labour office and the matter took long to be heard. The respondents then gave a date of hearing of the dispute and then changed it without informing the complainant. The respondents then ruled in favour of the employer without hearing his side.	Initiated an inquiry which is still on-going.
907.	Anonymous HUD/EMBU/PO/047/12/15-SA	Embu County Government	Maladministration	The complainant alleged that as residents of Embu Central Ward Kigaa sub-location they are entitled to choose representatives of the Health committee in Kigaa but the Member of County Assembly imposes committee members on them instead.	Requested for further particulars for a resolution of the complaint.
908.	Rose Njoki Njenga CAJ/POL/015/2152/15-SA	National Police Service	Delay	The complainant alleges that she reported death threats issued by Joseph Njenga to Kikuyu police station but no action has been taken since 15th December 2014.	Requested for further particulars for a resolution of the complaint.
909.	Bernard Omondi CAJ/POL/015/2751/15-SA	National Police Service	Delay	The complainant alleges that he was attacked and robbed by people known to him on 2nd February 2015. He then reported the matters to Central police vide O.B number 89/3/2/015 but to date there has been no action.	Initiated an inquiry which is still on-going.
910.	Joakim M.O. Okesa CAJ/M.LAN/022/135/15-SA	Ministry of lands, housing and urban development	Delay	The complainant alleged that he applied for a search on 3rd November 2015 but to date there has been no response.	Referred the matter to National Land Commission for the resolution of the complaint
911.	Johnstone Musangi CAJ/M.HEA/012/316/15-SA	Ministry of Health	Unfair treatment	The complainant alleges that he launched a complaint in June 2015 to the Kenyatta National Hospital management about the performance of their cashier but to date there has been unsatisfactory response. He alleged that the cashier is involved in corrupt practices and the management is protecting him.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
912.	Kevin Ochieng Omondi HUD/NYERI/CG/NYERI/065/6/15	Nyeri County Government	Delay	The complainant alleged that he was employed as a casual labourer in the year 2014 for a one year contract and the contract was terminated through a letter dated 6th October 2015. The complainant was supposed to be paid by his dues which have not been transacted to date.	Initiated an inquiry which is still on-going.
913.	Alfred Agengo CAJ/M.EDU/013/1037/15-SA	Technical University of Kenya	Maladministration	The complainant alleged that on 7th September 2015 he got a letter from his employer to the effect that his Kenya Polytechnic Certificates were not authentic and brought it to the attention of the University but no action has been taken to date.	Initiated an inquiry which is still on-going.
914.	Anne Kiunga CAJ/M.EDU/013/1040/15-SA	Teachers Service Commission	Inaction	The complainant alleged that pension department went ahead to process payments but at some point before finalizing the release of the money into her account, they were told that they could not complete it until TSC pays Kshs. 800.00 they owed Isaiah Kunga her deceased father over a year ago. They have been going to TSC to follow upon the Kshs. 800.00 payments but has been back and forth.	Requested for further particulars for a resolution of the complaint.
915.	Benjamin Kiptoo Boit CAJ/POL/015/2689/15-SA	National Intelligence Service	Unresponsive official conduct	The complainant alleged that he was retired from service on 1st July 2013 at the age of 58 years before attaining the normal retirement age of 60 years. He appealed against the decision to retire him at 58 but the appeal was not considered on merits and no satisfactory explanation was given for the dismissal of the appeal.	Initiated an inquiry which is still on-going.
916.	Bill of Human Rights CAJ/M.IGC/062/432/2015-SA	Ministry of Interior and Coordination	Abuse of office	The complainant alleged that the Chief of Nyakongo location stopped one Joseph Ratemo Monda not to utilize his land fixed beacons himself.	Requested for further particulars for a

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		of National Government			resolution of the complaint.
917.	Dr. Eva Wainana Muriu CAJ/M.IMM/003/242/15-SA	Directorate of Immigration and Registration of persons	Delay	The complainant wrote to the immigrations department requesting for documents that she needed.	Acknowledged receipt of the letter and asked for an update on the progress of the matter.
918.	Duncan Otieno Ochola CAJ/CG/NAKURU/063/18/2015-SA	Nakuru County Government	Ineptitude	The complainant alleged that he is one of the heirs of the late Evans Ochola who gave him a piece of land plot number 133 in Njoro but The county Government has not issued him with an allotment letter and that private citizen has grabbed part of the said land.	Initiated an inquiry which is still on-going.
919.	Elizabeth Odhiambo CAJ/M.WOR/007/44/2015-SA	Ufundi Cooperative Society	Delay	The complainant alleged that her husband died on 9th December 2004 where he worked with The Ministry of Roads and Public Works and since then she has never been paid his shares. She further alleged that she has visited the office for several times without any response.	Referred the matter to the Sacco Regulatory Authority for resolution of the complaint.
920.	Githinji Hinga CAJ/M.LAN/022/1322/15-SA	Judiciary	Delay	The complainant alleged that there was a delay in hearing of his case Githinji Hinga versus Ck Gitau civil suit number 1031 of 2000 at Milimani law courts.	Referred the matter to the judicial ombudsperson for resolution of the complaint.
921.	Hussein Gerrad Ali CAJ/DPP/027/113/15-SA	Office of the Director of Public Prosecutions	Administrative Injustice	The complainant alleged That he was assaulted by four men causing him grievous bodily harm. Three suspects were then arrested and charged and one Mr. Aden Dubow Mohamed is still out large. He further alleged that he suspected that Mr. Mohamed has compromised the former DCIO and Director of Public Prosecutions Garissa branch.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
922.	Kaenitatu Macro Limited CAJ/M.WOR/007/42/2015-SA	National Construction Authority	Unfair Treatment	The complainant that they explored several channels of dispute resolution provided for by the National Construction Authority and their grievances still remain unaddressed since the date they presented their submission.	Initiated an inquiry which is still on-going.
923.	Lucy J. Ruto CAJ/POL/015/2716/2015-SA	Ministry of Interior and Coordination of National Government	Inaction	The complainant That the O.C.S Shauri Moyo was ordered by the court to enforce the court orders. He further alleged That he instead asked for money which the complainant could not afford.	Initiated an inquiry which is still on-going.
924.	Machu General Merchants CAJ/M.PLAN/008/164/2015-SA	Ministry of Devolution and Planning	Delay	The complainant alleged that they had a contract with the constituency development board and were not paid Kshs. 1,000,000 for the 250 desks they delivered to Ofafa Jericho High School.	Requested for further particulars for a resolution of the complaint.
925.	Moses Lukoye Anuungu CAJ/M.LAB/017/581/2015-SA	National Social Security Fund	Maladministration	The complainant alleged that on 26th June 2015 he made an application for the refund of his National Social and Security Fund retirement dues after he retired from employment. He further alleged that processing of the dues delayed and when he made a follow up with your office at Hill Branch he was told that his dues had been withdrawn.	Initiated an inquiry which is still on-going.
926.	Nemwel Kemunto CAJ/PE/040/1232/15-SA	Ministry of Labour, Social Security and Services	Abuse of Office	The complainant alleged that they went to the Kudheiha Union for redress but discovered that the County Labour Officers were being compromised by the proprietor of Hema hospital. He further alleged that the Labour Officer Kisii and union representative accompanied them to the offices but instead left them outside the office of the director Hema hospital.	Referred the matter to Ministry of Labour, Social Security and Services for resolution of the complaint.
927.	Catherine Muthoni Macharia	Private Entity	Land Dispute	The complainant alleged that that the respondent had agreed to sell her his land and after they had paid for it he failed to transfer the property in their names	Matter was closed. The client was duly advised on the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/1324/15-SA				nature of the complaint and to seek the services of an advocate of his choice to get the relevant remedy to his matter.
928.	Mtojua Welfare Association CAJ/JUD/001/1580/15-SA	Judiciary	Maladministration	The complainant alleged that a case East Africa Portland Cement ELC case number 1108 of 2015 was instituted before investigations were conducted. The complaint was addressed to the chief Justice and copied to the commission.	Acknowledged receipt of the letter and asked for an update on the progress of the matter.
929.	Social Watch for Robert Rono CAJ/POL/015/2753/15-SA	National Police Service	Inaction	The complainant alleged that the police harassed, intimidated and threatened Robert Rono since he reported a case of attack and theft at Kiminini area Kitale, Trans Nzoia County.	The Independent Police Oversight Authority is best placed to handle this matter as it was addressed to them.
930.	Social Watch CAJ/M.TRA/004/232/15-SA	National Transport and Safety Authority	Inaction	The complainant alleged that there was concern over the victimization by some officers of the National Transport and Safety Authority who have been applying double standards when dealing with drivers from specific matatu saccos who flout traffic rules.	Complainant advised to follow up the matter with NTSA
931.	Samuel Kegera Memba CAJ/M.IGC/062/449/15-SA	Ministry of Interior and Coordination of National Government	Criminal Case	The complainant alleged that they sought protection of witnesses due to the nature of the criminal case number 38 of 2015 at the Kisii high court.	Matter was referred to the Witness Protection Agency for resolution of the complaint.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
932.	Simiyu, Opondo, Kiringa and Company Advocates CAJ/POL/015/2757/15-SA	National Police Service	Maladministration	The complainant alleged that there was an extra judicial killing of Jeremiah Mungai on the 18th November 2015 in Bulbul are, Ngong by police officers.	The Independent Police Oversight Authority is best placed to handle this matter as it was addressed to them.
933.	Geoffrey T. Maore CAJ/M.WAT/009/165/15-SA	Ministry of Water and Irrigation	Inaction	The complainant alleged that there was continued exploitation by the management of Tuuru Water Supply in Meru County.	The Water Services Regulatory Board is best placed to handle this matter as it was addressed to them.
934.	Elvis Gacheru CAJ/PE/040/319/15-SA	Private Entity	Breach of contract	The complainant alleged that he worked for the respondent for seven months without pay.	The matter was closed. The complainant was duly advised on the mandate of the commission and to seek the services of an advocate for the resolution of the complaint.
935.	Isiolo Community Youth AIDS and Advocacy Programme (ICYAAP) CAJ/GOK/048/22/2015-SA	National Police Service	Abuse of office	The complainant alleged that security officers in the area harassed intimidated and arrested land owners with valid land documents over a land dispute in Isiolo.	The matter was referred to Independent Policing Oversight Authority for resolution of the complaint.
936.	Joseph Waweru Muigai CAJ/M.AGR/014/208/15-SA	Ministry of Agriculture, Livestock and Fisheries	Unfair Treatment	The complainant alleged that he was unlawfully demoted from the Agriculture, Fisheries and Food Authority.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
937.	Socila Watch For Skov Estate CAJ/ADC/014/204-SA	Ministry of Agriculture, Livestock and Fisheries	Injustice	The complainant alleged that the Agricultural Development Corporation did not honour the sale agreement with purchasers of land of L.R NO. 9467 AND L.R NO.8468- Skov Estate, Mau Narok.	Referred the matter to National Land Commission for the resolution of the complaint.
938.	Stephen Kimemia CAJ/M.IGC/062/425/15-SA	Ministry of Interior and Coordination of National Government	Injustice	The complainant alleged that D.O Kamweru and O.C.S Mwasia ignored court order and arrested him and charged him with operating a bar without a licence, court criminal case number 1119/2014, Stephen Kimemia versus Edward Ngacha Mwango.	Initiated an inquiry which is still on-going.
939.	Peter Waweru Mugo CAJ/M.LAN/022/1321/2015-SA	Ministry of lands, housing and urban development	Maladministration	The complainant alleged that he was not satisfied by the decision of the Kirinyaga County Land Management Board made on 21/9/2015 as the due process was not followed.	Requested for further particulars for resolution of the complaint.
940.	Jane Wanjiru Chege CAJ/POL/015/2718/2015-SA	National Police Service	Unresponsive official conduct	The complainant alleged that she reported her incident to Ruai police station vides OB number 42/21/10 on 21st October 2015 and she made the complaint on 29th October 2015.	Requested for an update from the complainant as the matter was still under investigation by the police.
941.	Eric Miriti CAJ/POL/015/2721/2015-SA	National Police Service	Injustice	The complainant alleged that he reported a case on 20th October 2014 vide OB 2/20/10/2 Makwa police base Kiambu County. He further alleges that the he pays Kshs 2000 to fuel the vehicle to make an arrest. Instead the person to be arrested compromised the sergeant.	Requested for further particulars for a resolution of the complaint.
942.	Jeremiah Ondieki Onkedi CAJ/M.LAN/022/1292/15-SA	Ministry of lands, housing and urban development	Injustice	The complainant alleged that he completed paying the loan he owed the land and settlement trustee and after paying the total amount he discovered that plot No. 816 was missing the clearance letter.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
943.	Meshack Kalima Katete CAJ/M.ENE/021/202/2015-SA	Ministry of Energy and Petroleum	Unfair official conduct	The complainant alleged that his land was compulsorily taken for establishment of the power line He further alleged that he did not receive full value of the property taken.	Initiated an inquiry which is still on-going.
944.	Omulele and Tollo Company Advocates CAJ/POL/015/269/15-SA	National Police Service	Delay	The complainant alleged that the police failed to execute a warrant of arrest against a Kenyan who is a public figure and that the matter has dragged for long due to that.	The Independent Police Oversight Authority is best placed to handle this matter as it was addressed to them.
945.	Geoffrey Kakai Kulabasia CAJ/PO/047/101/15-SA	Ministry of Education, Science and Technology	Abuse of office	The complainant alleged that he has been receiving verbal abuses from his place of work from the immediate section in charge at Egerton University.	Initiated an inquiry which is still on-going.
946.	Damaris Mumbi Waweru CAJ/M.IGC/062/420/15-SA	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	The complainant alleged that some unknown people trespassed her land and started developing it. The matter was reported to the area chief and the D.O but no action had been taken.	Requested for further particulars for a resolution of the complaint.
947.	Kanyi Khumalo CAJ/M.WOR/007/43/2015-SA	Kenya Railway Corporation	Maladministration	The complainant alleged that there was a near fatality at Syokimau railway station. The complainant further alleged that this was due to the management practices in that route that were not addressed.	Kenya Railways Corporation is best placed to handle this matter as it addressed to them.
948.	Ochanda Oguru and company advocates CAJ/M.LAN/022/1353/15-SA	Ministry of lands, housing and Urban Development	Inaction	The complainant alleged that her husband died and left her a parcel of land. She then went to the land registrar Ugenya/Ugunja to effect that when she was asked to pay Ksh.6980 which was for the advertisement at the Government printers for cancellation of title number Ugunja/Uholo/1647 issued illegally to Patrick Mudenyo Oduor but this was never enforced.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
949.	John Muhanji CAJ/PEN/000/965/15-SA	Pensions Department	Inaction	The complainant alleged that his pension was not paid for the period of November and December 20087-APN/PC 138535 and the total amounts to ksh. 28,174.	Initiated an inquiry which is still on-going.
950.	Jane Gathoni Kimita CAJ/PE/040/1325/2015-SA	Private Entity	Breach of contract	The complainant alleged that she bought land in 1986 and she could not get title and now she wants her money back or the piece of land as agreed in 1986.	Requested for further particulars for a resolution of the complaint.
951.	Mwangi Musyimi and Associates for Joshua Kilonzo Mutisya CAJ/IPOA/131/2/15-SA	Independent Policing Oversight Authority	Unresponsive official conduct	The complainant alleged that they lodged a complaint with IPOA on 4th December 2014 on behalf of their client against CID officers Anthony Kapario and Fredrick Ambasa both attached at Mbooni Police Station. There has been delay in the matter with no responses from them.	Initiated an inquiry which is still on-going.
952.	Anet Wesonga CAJ/M.HEA/012/317/15-SA	Ministry of Health	Delay	The complainant alleged that she applied for death gratuity on behalf of her brother and the same had not been paid to date.	Initiated an inquiry which is still on-going.
953.	Peter Okendo Nawiri CAJ/M.WAT/009/164/15-SA	Kenya Water Institute	Unfair Treatment	The complainant alleged that he was harassed and intimidated by his employer who was using retrogressive salary management and administrative measures against him.	Initiated an inquiry which is still on-going.
954.	Maryann Mugure Muchoki CAJ/M.FIN/000/670/15-SA	Ministry of Finance and National Treasury	Unfair Treatment	The complainant alleged that Treasury has taken since 18th November to redeploy her to an office after she was transferred back to Treasury from the Devolution Ministry where she was under a hostile working environment.	Requested for further particulars for a resolution of the complaint.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
955.	Alice Nyanduko Omwancha CAJ/KIE/020/76/15-SA	Kenya Industrial Estate	Injustice	The complainant alleged that her employment was unlawfully terminated and the procedure used for her termination was also unfair.	Initiated an inquiry which is still on-going.
956.	Abdul-Aziz Abdu Swadik CAJ/CG/LAMU/127/2/15- SG	County Government of lamu	Maladministration	A complainant alleged that he applied to the County Government of Lamu to be allowed to use unoccupied government land within Lamu Township for rearing poultry. He was denied the same on public health grounds.	Initiated an inquiry and came to a finding that the denial was reasonable and found no merit in the complaint
957.	Ibrahim Omtula CAJ/JUD/001/1102/14-SG	Judiciary	Delay	The complainant alleged that a case he filed at Butere law had not been determined. He did not avail the details of the case.	Complainant asked to supply the case details for onwards referral to the Judiciary Ombudsman
958.	Zachary Omondi Gutwa CAJ/TSC/013/386/2013-SG	Teachers Service Commission	Unfair treatment	The Complainant, a primary School teacher alleged that he was unfairly terminated from his teaching job on flimsy grounds.	Initiated an inquiry which is on going
959.	Mathew Nyanjong Nyanjong PCSC/M.IND/020/21/2011-SG	East Africa Portland Cement Co. Ltd	Unfair treatment	The complainant alleged that he was terminated from his employment in 2014 without being paid his dues	Initiated an inquiry which is on going
960.	Joseph Waweru Ndegwa CAJ/POL/015/2460/15-SG	National Police Service	Inaction	The complainant alleged that the police at Nyeri Police Station were ordered by Nyeri Magistrate court to arrest a judgment debtor in Nyeri Chief Magistrate Case No. 653 of 2010. They failed to arrest the said judgment debtor.	Matter referred to the National Police Over-sight Authority for resolution

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
961.	Mohamed Bakari Mzee CAJ/M.LAN/022/1205/15-SG	Ministry of Land, Housing and Urban Development	Incompetency	The complainant alleged that the title to his landPlot No. 343 in Lamu County was erroneously allocated to a third party. The Lamu District Land Registrar failed to rectify the error despite repeated requests	Initiated an inquiry which is on going
962.	John Kimaku Kiiru CAJ/CG/NAIROBI/060/99/15-SG	County Government of Nairobi	Delay	The complainant alleged that he reported a case of noise pollution to the County Government of Nairobi.he County Government instituted Criminal Cause no 1264 of 2014 which case had not been prosecuted.	Matter referred to the Judicial Ombudsman for resolution
963.	Thika Technical Training institute CAJ/T.T.I/013/969/15-SG	Principal Thika Technical Training Institute	Corruption	The complaint alleged that proper procurement procedures were not followed in construction of classrooms and staff houses at the Thika Technical Training Institute.	Matter referred to the Public procurement oversight Authority for resolution.
964.	Solomon Githae Irungu CAJ/JUD/001/1428/15-SG	Judiciary	Delay	The complainant alleged that he instituted Nairobi Industrial Court Cause No. 641 of 2008 but to date the hearing of the matter has not commenced	Complaint referred to the Judicial Ombudsman for resolution
965.	Kenya Agriculture & Livestock Research Institute CAJ/NLC/022/1242/15-SG	National Land Commission	Corruption	The complainant, the Director of Kenya Agriculture & Livestock Research Institute alleged that some private individuals had invaded and grabbed land intended for the Agriculture & Livestock institute in Naivasha.	Matter referred to the National Land Commission for resolution
966.	Judith Omanga & Co. Advocates CAJ/M.IGC/062/382/15-SG	Ministry of Interior and Co-ordination of National Government	Unfair treatment	The complainant, an employee in the Ministry of Interior and Co-ordination of National Government alleged that he was accused and charged in Kibera Criminal Case No. 279 of 2012 for theft by servants which charge he was acquitted. Notwithstanding the acquittal the respondent had refused to reinstate him to his employment.	Matter reported to the Ministry of Interior and Coordination of National Government for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
967.	Paul Ochola Odhiambo CAJ/CAK/023/98/15-SG	Communication Authority of Kenya	Delay	The complainant alleged that he applied for a broadcasting licence at the Communication Authority of Kenya in 2012 but he had not been issued with the same	Initiated an inquiry which is ongoing.
968.	Walindula Masinde Bramuel CAJ/PE/040/1038/15-SG	Private Entity	Unfair treatment	The complainant alleged that his employer terminated him from employment unfairly. The employer was a private limited company which is outside the mandate of the commission	File closed and complainant advised to seek the services of a private lawyer
969.	Rural Power Solutions Ltd CAJ/CG/MANDERA/001/122/3/15-SG	County Government of Mandera	Unfair treatment	The complainant alleges that he was unfairly denied a tender to supply some electrical gadgets by the Mandera County Government	Matter reported to the Public Procurement Oversight Authority for resolution
970.	Tunu Mwihaki Mwangi CAJ/FOR/011/44/15-SG	Ministry of Foreign Affairs and International Trade	Unresponsive action	The complainant alleged that their relative-Tunu Mwihaki Mwangi- went to Saudi Arabia in 2011. Since then his whereabouts remained unknown. The Foreign Affairs Ministry failed to provide information on his whereabouts	Initiated an inquiry which is on going
971.	Dr. John Akoten CAJ/M.IND/020/70/15-SG	Ministry of Industrialization	Unresponsive action	The complainant alleged that there was a cartel supplying counter-feit goods within Nairobi. He reported the matter to the counter-feit agency in 2014 but there was no action whatsoever.	Complaint referred to the National Police for investigations and action
972.	Millicent Njeri CAJ/POL/015/246/15-SG	National Police Service	Manifest injustice	The complainant alleged that he was assaulted by people known to him. The suspects were arrested by police officers from the Soweto Police station, Nairobi County but were later on released in unclear circumstances.	Initiated an inquiry which is on going
973.	Wachira J CAJ/M-WAT/009/277/15-SG	Nyahururu Water and Sanitation Co. Ltd	Manifest injustice	The complainant alleged that their employer-Nyahururu water and Sanitation Co. Ltd forced them to withdraw their membership from their trade unions. Those who defy the order are victimized	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
974.	Fanuel Odhiambo Onyango CAJ/PE/040/1083/15	Private entity	Manifest injustice	Complainant alleged that Family Bank irregularly impounded his car unfairly in the guise of exercising power of sale	Complaint advised to seek legal advice from an Advocate of his choice on the legal remedies if any, which may be available to him
975.	Abdi Bocha Kafonde CAJ/POL/015/2525/15	National Police Service	Unresponsive action	The complainant alleged that he was assaulted by some Administration police officers from the Witu Sub-County Commissioner's office. He reported the matter to the Witu police Station on 7/7/2013 but there had been no action whatsoever.	Initiated an inquiry which is on going
976.	Edwin Livugu CAJ/M.ENE/021/183/15	Kenya Power	Delay	The complainant alleged that he applied to be connected with electricity and paid the requisite fee in 2010 but there has been no action whatsoever He had not been connected despite repeated requests.	Initiated an inquiry which is on going
977.	Julius Oluoch Okel CAJ/M.ENE/021/182/15	Kenya Power	Delay	The complainant alleged that he applied to be connected with electricity at his home since 2012 and paid all the requisite charges but there was no action whatsoever.	Initiated an inquiry which is on going
978.	Moses Musembi Muoki CAJ/M.TRA/004/208/15	Kenya National Highway Authority	Abuse of Power	The complainant alleged that the Highway Authority detained his motor vehicle registration number KCC 255G for no reasons and demanded Kshs. 50,000 and had refused to release the same.	Initiated an inquiry which is ongoing.
979.	Francis Mahero Etwasi CAJ/NSSF/017/551/15	National Social Security Fund	Delay	The complainant alleged that his final NSSF dues were wrongly computed. He requested the same to be corrected in 2007 but there had been whatsoever	Initiated an inquiry which is on going

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980.	Jared Ouma Nawali CAJ/NSSF/017/550/15	National Social Security Fund	Incompetence	The complainant alleged that the NSSF dues for his late father's, Nawali Manase were given to a stranger without his knowledge.The said stranger was unknown to the family members	Initiated an inquiry which is on going
981.	Ogolla Okelo & Co. Advocates CAJ/M.LAB/017/548/15	Ministry of Labour Social Security and Services	Delay	The complainant alleged that he made a complaint against Riverbank Savings & Credit Sacco to the Commissioner for Co-operative Development in 2014 but there had been no action whatsoever	Initiated an inquiry which is on going
982.	Beatrice Kemunto kamanda CAJ/M.AGR/014/194/15	Ministry of Agriculture, Livestock and Fisheries	Unfair treatment	The complainant alleged that she was being mistreated by her employer- Agricultural Society of Kenya as she was being transferred from Nairobi to Migori against her wish	Complainant advised to exhaust the available appeal mechanism within the Institution
983.	Malindi Muslim Community CAJ/M.LAN/022/1244/15	Ministry of Land, Housing and Urban Development	Manifest injustice	The complainants alleged their land L.R No. 5213 intended to be used as a cemetery was grabbed by some private developers but no action was taken despite making repeated complaints to the Ministry of Land.	Initiated an inquiry which is on going
984.	Solomon Kieti CAJ/PEN/000/647/15-SG	Pensions Department	Delay	The complainant alleged that he was military officer and had been injured while on duty. He was later discharged from employment on grounds of disability he was however aggrieved by the assessment of his pension dues and sought a review of the same in 2011 but there had been no action whatsoever.	Initiated an inquiry which is on going
985.	Joel Akumu CAJ/M.LAB/017/523/15-SG	Ministry of Labour, Social Security and Services	Unfair treatment	The complainant, a children's officer in siaya County alleged that he was being unfairly treated at his work place in that he was not given a working desk nor was he assigned any duties since he reported in his new working station in January 2015.	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
986.	Maritim Rugut Terer CAJ/NLC/022/1015/14- SG	National Land Commission	Abuse of office	The complainant alleges that his land kwon as LR. No 753 in Eldoret within the Uasin Gishu County was unlawfully sold by a third party in collusion with some Ministry of Lands Officials.	Initiated an inquiry which is on going
987.	Joseph Kivuva Maithya CAJ/JUD/001/1430/15	Judiciary	Biased treatment	The complainant alleges that he is the defendant in Machakos Chief Magistrate Criminal case no. 46 of 2013. He alleges that the presiding magistrate is biased against him.	Matter referred to judiciary ombudsman for resolution
988.	David karanja Kamoro CAJ/POL/015/2629/15-SG	National Police Service	Unresponsive action	The complainant that he reported a crime of issuance of bad cheque at the special crimes prevention unit in Ngong, within the Nairobi County in June 2015. No action has been taken since then.	Initiated an inquiry which is on going
989.	Residents of Ulamba Sub-Location CAJ/M.IGC/062/394/15-SG	The sub-chief, Ulamba sub-location, Siaya County	Nepotism	The complainants allege that the recently appointed Sub-Chief of Ulamba Sub-location, siaya County does not have the requisite qualification. She used her relatives in the interviewing panel to unfairly get the job.	Initiated an inquiry which is on going
990.	Ruth Thomas Kithunzi CAJ/FIN/000/638/15-SG	Ministry of Finance	Delay	The complainant, an employee of the Ministry of Finance alleges that she was injured while in the course of duty. She was aggrieved by the computation of her compensation. She appealed against the decision in 2011 but the same was yet to be determined	Initiated an inquiry which is on going
991.	David Mwaura Njuguna CAJ/M.LAN/022/1249-SG	District land Registrar, Nyahururu	Abuse of office	The complainant alleged that the Nyahururu District Land Registrar in collusion with the Chief of Kangata Location within the Nyandarua County sub-divided his land known as LR. No. 864 without consulting him	Initiated an inquiry which is ongoing.
992.	Owotsi Willis CAJ/M.AGR/014/199/15-SG	Ministry of Agriculture, Livestock and Fisheries	Unfair treatment	The complainant alleged that he was victimized and terminated from employment in 2012 after blowing the whistle on the ongoing corruption at Agro-Chemicals and Food Co. Ltd. A parastatal within the ministry of agriculture.	Complainant advise to go to court for conclusive settlement

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
993.	Moses Enonda Maleya CAJ/EDU/13//799/14-SG	Teachers Service Commission	Delay	The complainant alleged that he was dismissed from his employment as a primary school teacher on account of misconduct. He appealed against the decision in 2009 but there had been no response whatsoever	Initiated an inquiry which is on going
994.	Wilson Wamusosi CAJ/CG/NBI/060/38/15-SG	County Government of Nairobi	Delay	The complainant alleged that a third party has altered the area district land map without informing the owners of the land. The County Government had failed to furnish him with any explanation regarding the same.	Initiated an inquiry which is on going
995.	Yahia Ahmed Shee CAJ/M.LAN/022/1204/15-SG	Ministry of Land, Housing and Development	Inaction	The complainant alleged that he complained to the Lamu County land executive regarding the title of his land situate at Milimani Uyoni, Phase II within the Lamu County after it was erroneously issued to a third party. The county executive had not corrected the anomaly despite numerous requests.	Initiated an inquiry which is on going
996.	Paul Gicharu Gisharu CAJ/PM.IGC/062/340/15-SG	Private Entity	Manifest Injustice	The complainant alleged that a third party had encroached into his land L.R No 2367 in Ruaraka within the Nairobi County.He had reported the matter to the chief of Ruaraka location but the problem remained unresolved.	Complainant advise to refer the dispute to court for conclusive determination
997.	Awir Community CAJ/M.IGC/062/339/15-SG	Ministry of Interior and Coordination of National Government	Discrimination	The Complainant alleged that the chief of Basuba Location, Lamu County discriminates against the members of the Awir Community in distribution of relief food	Initiated an inquiry which is on going
998.	David Mwaura Njuguna PCSC/P.ADM/015/1005/2011-SG	Ministry of interior and Coordination of National Government	Abuse of office	The complainant alleged that the Chief of Kangari Location, Murang'a County received some Kshs. 10,000 on behalf of the Estate of his late father in 2012. The said chief had refused to release the same to the administrator of the estate the estate of the deceased	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
999.	Moses Keng'ari CAJ/M.ENE/021/184/15- SG	Ministry of Energy	Manifest injustice	The complainant alleged that he was unjustly denied oil exploration right in Turkana by the Ministry of Energy after he had discovered the same. He sued in court which case he lost. He is aggrieved by the decision of the court.	Complainant advised to appeal to a higher court
1000	Anonymous CAJ/POL/015/2454/15- SG	National Police Service	Abuse of office	The complainant alleged that the Garissa District Administration Police Commandant sought for bribes in order to approve leave application by officers. Any officer who declined to give bribe was denied leave.	Initiated an inquiry which is on going
1001	Nubian Rights Forum CAJ/POL/015/2634/15- SG	National Police Service	Abuse of power	The complainant alleged that a police officer attached to the DC camp Kibera, Nairobi County arrested a minor girl on the 16th August 2015 then sexually assaulted her.He forcefully took her phone number and had been sending her some love messages.	Matter referred to the Independent Policing Oversight Authority for resolution
1002	Mary Onyango CAJ/POL/015/2585/15- SG	National Police Service	Inaction	The complainant alleged that a third party trespassed on his land known as Plot No. 34 in Ruaraka within the Nairobi County. He reported the matter to the Ruaraka Police Station in 2010 but no action was taken since then	Complainant advised to seek independent legal advice from an Advocate of his choice on the legal remedies, if any, which may be available to him
1003	Mathew N. Ngugi PCSC/P.ADM/015/1291/08	Ministry of Interior and Coordination of National Government	Unfair treatment	The complainant alleged that he had a dispute with his other family members regarding the sharing of their ancestral land. The dispute was arbitrated by the District Officer of Ngong District who the complainant believed he was compromised.	No improper action found on the part of the DC since the no evidence was given to support the complainant's allegations
1004	Zubeda Waziri PCSC/JUD/001/254/VOL. 1-SG	Judiciary	Manifest injustice	The complainant alleged that the magistrate who conducted the trial of a Mombasa Criminal Case No.	Complainant advised to appeal.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				432 of 2006 was biased against and conducted the trial unfairly	
1005	Anonymous CAJ/CG/NAIROBI/060/114/15-SG	County Government of Nairobi	Corruption	The complainant alleged that a private developer in Buruburu within the Nairobi County had irregularly procured the approval of construction of a residential house in Buruburu Phase 4 House No. 682	Initiated an inquiry which is on going
1006	David Cooke CAJ/CG/NANDI/097/7/15- SG	County Government of Nandi	Delay	The complainant alleged that they petitioned the Nandi County Assembly to enact some Laws on investments in 2013 which was yet to be heard	Initiated an inquiry which is on going
1007	Mohamed Abdulrahman CAJ/CG/LAMU/127/1/15	County Government of Lamu	Manifest injustice	The complainant alleged that a position for a nominated MCA in the Lamu county Assembly intended for the physical disabled was given to a person who is not physically disabled	Initiated an inquiry which is on going
1008	Geoffrey Washiali CAJ/CG/KAKAMEGA/053/9/-15-SG	County Government of Kakamega	Discrimination	The complainant alleged that an applicant for ECDE teaching job in Bungoma County was denied a job owing to his physical disability	Initiated an inquiry which is on going
1009	Seth Namunyanyi Mahiga CAJ/POL/015/2459/15- SG	National Police Service	Inaction	The complainant alleged that he reported a cartel of human trafficking in Nairobi to the Central police station in Nairobi. No action had been taken since 2013.	Complaint referred to the CID for resolution
1010	Lamu Boat Operators Self Help Group CAJ/M.IGC/062/377/15- SG	Ministry of Interior and Coordination of National Government	Inaction	The complainants alleged that they sought to be allowed to change the sea route which they operate because the current route had become risk. They lodged the complaint in 2012 and it was yet to be heard	Initiated an inquiry which is on going
1011	Samuel Karimi Nderitu	County Government of Nairobi	Unfair treatment	The complainants alleged that they are duly licensed hawkers to carry out business within the CBD Nairobi.	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/CG/NAIROBI/060/112/15 -SG			Despite that the Nairobi county inspectorate was harassing them for no reason	
1012	Gusii Youth Polytechnic CAJ/M.ED/013/1033/15-SG	Ministry of Education, Science and Technology	Delay	The complainants alleged that the Ministry of Education, Science and Technology had not paid their salaries for the period December 2014 to September 2015 amounting to Kshs. 1,018,770	Initiated an inquiry which is on going
1013	Shop Steward on behalf of Unionisable Employees of Southern Sun Hotel CAJ/KRA/000/652/15-SG	Kenya Revenue Authority	Inefficiency	The complainant alleged that the KRA had been overcharging them VAT tax at the rate of 32% when it was supposed to be 16%. They had notified the respondent but the complaint remained unresolved	Initiated an inquiry which is on going
1014	Daniel Kago Gachanja CAJ/POL/015/2739/15-SG	National Police Service	Unfair treatment	The complainant alleged that he was dismissed from the National Police Service in 2008 without being afforded an opportunity to be heard and defend himself	Initiated an inquiry which is still on going
1015	Benson Mlambo Mwakina CAJ/M.LAN/022/1222/2015-SG	National Land Commission	Manifest injustice	The complainant alleged that they were the registered proprietors of the group ranch known as SAGALLA/KISHAMBA"B" /1 which was compulsorily acquired by the Government to construct the Standard Gauge railway line. The National land commission had not compensated them for the same.	Initiated an inquiry which is on going
1016	Benson Mlambo Mwakina CAJ/POL/015/2538/15-SG	National Police Service	Inaction	The complainant alleged that he was assaulted by a person well known to him on 25/5/2015. He reported the matter to the Voi Police Station, Taita Taveta County on the same but there had been no action whatsoever	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1017	Atsyaya Onzere CAJ/M.JUS/026/134 /15- SG	Kenya National Human Rights Commission	Discrimination	The complainant alleged that he was employed by the Standard Chartered Bank and he is discriminated on the basis that he was not a member of a trade union. He reported the matter to the KNHC but the same remained unresolved	Since the complaint has been reported to the KNHC complainant advised to pursue it there to avoid double investigation.
1018	David Marcus Aurelius CAJ/040/1210/15- SG	Ministry of Defence	Abuse of power	The complainant alleged that he is a victim of the Nyayo House Torture chambers. He had learnt that the government intended to compensate the victims of the torture. He wanted to know the procedure for submitting his claim	Complainant referred to the Attorney General Chambers for advise
1019	Peter Musyoka Mathew CAJ/M.DEF/037/210 /15-SG	Kenya Defence Forces	Manifest Injustice	The complainant alleged that he was employed by the KDF as a kitchen assistant at the Gilgil 2nd barrack and served in the period 1976-2005 and then left owing to some mental illness. He had since then not been paid his dues	Initiated an inquiry which is on going
1020	Stephen gate Gatimu CAJ/M.AGR/014/20 3/15- SG	Ministry of Agriculture, Livestock and Fisheries	Unfair treatment	The complainant alleged that he was an employee of the Ministry of Agriculture. He was falsely accused of engaging in physical confrontation in work place and he has now been served with a notice to show cause why disciplinary action should not be taken against him.	Complainant advised to exhaust the available disciplinary and appeals mechanisms within the institution
1021	Abdalla Ali CAJ/M.LAN/022/12 91/15 -SG	Nairobi Water and Sewerage Company	Incompetence	The complainant alleged that he the owner of water meter No. 00180717 but the respondent had been billing him on water meter no. 00180217. He had raised the issue with the respondent but the same remained unresolved.	Initiated an inquiry which is on going
1022	Lawrence Wanyoike Kamau CAJ/POL/015/2775/ 15-SG	National Police Service	Abuse of office	The complainant alleged that some police officers from the Gatuanyaga police station, Kiambu County assaulted, arrested and took away Kshs.20,000/= for no reason. He complained to the OCS but no action had been taken against the said police officers	Initiated an inquiry which is on going

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1023	Eric Hamisi Etenyi CAJ/M.DEF/037/213 /15- SG	Kenya Defence Forces	Unfair treatment	The complainant alleged that he is was employed bythe KDF. In 2007 he requested for a study leave but the same was denied. He decided to leave service in order to pursue his studies but was later on charged with desertion of service unheard.	Initiated an inquiry which is on going
1024	Peter Chege CAJ/WAB/009/158/ 15-SG	Water Appeals Board	Delay	The complainant alleged that he instituted Nairobi Water Appeal cause No. 6 of 2015, peter Chege -vs- Karimba Water Project in 4/6/2015 was yet to be heard	Complaint referred to the Judiciary ombudsman for resolution
1025	Joshua Ochanda CAJ/PE/040/1293/1 5- SG	Private Entity	Inefficiency	The complainant alleged that he instructed M/S Ochoki and Co. Advocates to sue in court after his house was disconnected with electricity but the was no action whatsoever	Complainant referred to the advocates complaint committee
1026	Eliud Stanley Omido CAJ/JUD/001/1579/ 15- SG	Judiciary	Delay	The complainant alleged that he instituted Kakamega High Court Civil Appeal No.72 of 2014. He was seeking to have the matter transferred from kakamega to Kisumu since there had been delay in hearing the same.	Complaint involve a matter pending in court which is outside our mandate
1027	Nairobi County Youth polytechnic CAJ/CG/NAIROBI/0 60/121/15-SG	County Government of Nairobi	Delay	The complainants were instructors in youth polytechnics within the Nairobi County. The county Government had delayed in absorbing them after they were devolved from the national Government	Initiated an inquiry which is on going
1028	Inspectorate officers CAJ/PRI/002/97/15- SG	Kenya Prisons Service	Discrimination	The complainant alleged that they were discriminated in the promotion done in the service in November 2015 wherein they were not promoted whereas some officers of less period of service were promoted. No reasons were given why they were not considered for promotion.	Initiated an inquiry which is on going
1029	Tom Mwenda CAJ/CG/NAIROBI/0 60/114/15-SG	County Government of Nairobi	Corruption	The complainant alleged that a developer used unorthodox method to procure the approval of the construction of a flat House No. 682 in Buruburu Phase 4, legorinyo Court within the Nairobi County. The area is designated for private homes and not apartments	Initiated an inquiry which is on going

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1030	Abdalla Ali CAJ/M.LAN/022/1291	Ministry of lands, Housing and Urban Development	Incompetence	The complainant alleged that he was the registered owner of all that parcel of land known as L.R No. 209/7259/93 situate at Pumwani within the Nairobi County. He was informed that his file at the lands Registry was missing and therefore he cannot transact on the same	Initiated an inquiry which is on going
1031	Sebastian Keru Kariuki CAJ/PT/001/1564/15-SG	Public Trustee	Delay	The complainant alleged that the terminal benefits for his late father, Kariuki Kimani was paid to the Public Trustee in 2012.Since the Public Trustee was yet to release the same to the beneficiaries of the Estate.	Initiated an inquiry which is on going
1032	James Njonjo Mue CAJ/M.FOR/011/48/15-SG	Ministry of Foreign Affairs and International Trade	Unresponsive action	The complainant alleged that he sought from the respondent a list of the names of all the delegates attending the 14th Rome Statute Assembly of Parties on 10/11/2015 but the same was not released to him	Matter also reported to the Kenyan National Human Rights Commission and we allowed it to proceed with the investigations.
1033	Norah Nyamade CAJ/PE/040/1295/15-SG	Private entity	Injustice	The complainant alleged that he got a judgment in the Children's court in his favour. He wanted the commission to assist her to enforce the same.	Complainant advised to seek legal advice from an advocate of her choice on how to enforce the same
1034	Jamii ya Mgini CAJ/M.LAN/022/1337/15-SG	National Land Commission	Injustice	The complainants alleged that a private developer grabbed their ancestral land LR. No. 12852/342- Lamu estate Ranch within the Lamu Count. They sued in Malindi ELC No. 14 of 2015. They were seeking to enjoin the Commission as an interested party in the suit.	Complainant advised that the Commission cannot be enjoined in the suit since the grabbing was by a private entity.

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1035	David Marcus Aurelius CAJ/PE/040/1210/15-SG	Ministry of Defence	Manifest injustice	The complainant alleged that he was a victim of the Nyayo House torture chambers. He had learnt that the Government intended to compensate the said victims and the office of the Attorney General was preparing a list for the potential beneficiaries. He was seeking for advice on the procedure for submitting his claim.	Complainant referred to the Office of the Attorney General and Department of Justice for advise
1036	Charles Komen CAJ/PE/040/1294/15-SG	Private Entity	Inefficiency	The complainant alleged that he had appointed the law firm of Walter Mayaka Advocate in court but they failed to act on the matter	Complainant referred to the Advocates Complaint commission for resolution
1037	Farmchem Limited CAJ/M.AGRI/014/206/15-SG	Pest Control Board	Abuse of office	The complainant alleged that the Pest Control Board unilaterally without informing them transferred their registered rights in pesticides products.	Complaint also reported to the Ministry of agriculture by the complainant which we verily believe will resolve the same.
1038	Stephen Njuguna CAJ/KERRA/006/75/15- SG	Kenya Rural Roads Authority	Corruption	The complainant alleged that procurement procedures were flouted during the bidding for the construction of the respondent's Kitui Office	Complaint referred to the Public Procurement Authority for resolution
1039	Johnson Kobia CAJ/JUD/001/1536/15- SG	Judiciary	Incompetence	The complainant alleged that he filed Meru ELC No. 299 of 2013 Mpurutha Alaine –vs- Johnson kobia. He could not fix the matter for hearing because his file was missing in the court registry	Complainant referred to the Judiciary ombudsman for resolution
1040	Sarah Abonyo Angweny CAJ?JUD/001/1526/15 -SG	Judiciary	Inefficiency	The complainant alleged that he filed Kisii High Court Succession Cause No.166 of 2013. His file was missing from the court's registry.	Complainant referred to the Judiciary Ombudsperson for resolution

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1041	Humprey Kanyi kamau CAJ/PE/040/1191/15-SG	Private entity	Manifest Injustice	The complainant alleged that he got a judgment in his favour in Narok SRMC No. 76 of 2010 Humprey kanyi kamau –vs- Ita Ole Kanyare. He wanted to be assisted to enforce the judgment.	Complainant requested to enforce the order in court
1042	Simon Seda olang CAJ/PE/040/1209/15-SG	Private entity	Manifest Injustice	The complainant alleged that his deceased mother Jenifer Aketch Olang was a contributor to the NSSF. He wanted the commission to inquire on his behalf if there were any unclaimed benefits for his mother's estate	Complainant asked to check with the NSSF since no complaint is disclosed
1043	Stephen Okumu CAJ/JUD/001/1537/15- SG	Judiciary	Manifest injustice	The complainant alleged his nephew was charged in Kibera Criminal Case No. 3492 of 2014. He wanted the commission to intervene to settle the complaint since the accused was the sole breadwinner of the family	Complainant advised that the commission cannot intervene since the complaint involves a criminal matter.
1044	Sandra Musoga CAJ/M.HEA/012/309/15-SG	NACADA	Unresponsive action	The complainant alleged that he sought information from NACADA on the civil and Non- Governmental organization funded by the NACADA on 29th July 2015 but there had been no response from NACADA.	Initiated an inquiry which is on going
1045	Joseph Lendrix Waswa CAJ/PE/040/1211/15-SG	Private entity	Criminal act	The complainant alleged that one MR. Philip J. Ransley, a retired judge had been threatening his life.	Complainant advised to report the matter to the nearest police station
1046	Robert Namoringo Ondigi CAJ/KETRACO/021/197/15-SG	Kenya Electricity Transmission Company	Manifest Injustice	The complainant alleged that he was the registered owner of the parcel of land known as BASSI/BOGITAORIO 11/4983. The Kenya Electricity Transmission Co. Ltd has compulsory acquired the same and grossly undervalued it.	Initiated an inquiry which is on going
1047	John Ciira Gathogo CAJ/JUD/001/1530/15	Judiciary	Delay	The complainant alleged that he had instituted Muranga SRMC No. 74 of 2013. He was aggrieved by the ruling of the court and appealed which was yet to be heard and determined.	Complaint referred to the Judiciary ombudsman for resolution

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1048	Patrick Mbugua CAJ/AG/001/1532/15- SG	The Office of the Attorney General and Department of Justice	Delay	The complainant alleged that his deceased father left behind in his Thika standard bank account Kshs. 437,000 in 2012. These monies were paid to the Public Tustees but the public Trustee failed to release the monies to the beneficiaries of his estate.	Initiated an inquiry which is on going
1049	Duncan Kiarie Kinyanjui CAJ/JUD/001/1531/15	Judiciary	Injustice	The complainant alleged that he instituted Kitale RMCC No. 3 of 1999 wherein he got a judgment in his favour. The defendant had refused to satisfy the judgment. He was therefore seeking for the commission's assistance to initiate contempt proceedings	Complainant advised to seek the services of an advocate.
1050	Baringo People CAJ/CG/BARINGO/095/5/15-SG	Baringo County Government	Unresponsive action	The complainants alleged that there was wide spread insecurity within the county. The county Government had not addressed the same despite repeated complaints by residents of the county	Initiated an inquiry which is on going
1051	Benson Chege kamau CAJ/M.COOP/025/127/15-SG	Ministry of Co-operatives Development and marketing	Inefficiency	The complainant alleged that he filed a claim at the Co-operative Tribunal No. 497 of 2013. He has since then been informed that the file was missing from the Registry.	Complainant referred to the Judiciary ombudsman
1052	Anne Okiya CAJ/JUD/001/1534/15- SG	Judiciary	Inefficiency	The complainant alleged that she instituted a case in court which case she has not furnished it particulars.	Complainant referred to the Judiciary ombudsman
1053	Nicolas Muhoho Kariuki CAJ/PE/040/1202/15-SG	Judiciary	Unfair Official conduct	The complainant alleged that she instituted Nairobi succession cause No. 118 of 1984. She was however dissatisfied with the judgment.	Complainant advised to seek the services of an advocate of his choice for advice on

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					the legal remedies, if any, which may be available to him
1054	Abuga Geoffrey CAJ/PE/040/1190/15-SG	Private entity	Unfair Conduct	The complainant alleged that he was unfairly terminated from his employment by the respondent, a private entity	Complainant advised to seek the services of private Advocate of his choice
1055	Philip Habakkuk Madiang CAJ/PE/040/1203/15	Private entity	Land dispute	The complainant alleged that his grandfather left land LR 373 in Vihiga County. A private developer had grabbed the same and wanted to sell it to a third party.	Complainant advised to seek the services of an advocate of his choice
1056	Demas kiprono CAJ/NGO/076/10/15- SG	Non-Governmental Organizations Coordination Board	Unresponsive action	The complainant alleged that in 2013 he requested for some information from the Board on the number of NGOs deregistered but there was no response on the same.	Initiated an inquiry which is on going
1057	ABC insurance Brokers LTD CAJ/IRA/000/674/15-SG	Insurance Regulatory Authority	Unresponsive action	The complainant alleged that the Africa Banking Corporation launched a complaint with the respondent against Kenindia Assurance Co. Ltd. The Respondent was yet to take any action to resolve the dispute.	Initiated an inquiry which is on going
1058	Roy wafula Gathuku for Elvin M. Ngutuku CAJ/PO/047/116/15-SG	Ministry of Foreign Affairs and International Trade	Labour dispute	The complainant alleged that a Mr.George Njuguna kabutu, an employee at the Kenyan high Commission was paying his domestic servant 300 pounds per month instead of 800 pound agreed in the contract of employment	Complaint advised to seek the services of a private advocate of his choice
1059	Sori Bongu Residents CAJ/NLC/022/1364/15- SG	National Land Commission	Corruption	The complainants alleged that Sori Bongu public road, Migori county has been grabbed by a private developer	Complaint being handled by theMgori County land management Board.

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1060	Chrisandosy Shikuku Khamala CAJ/ACC/001/1587 /15- SG	Private entity	Delay	The complainant alleged that an advocate (Who he did not name) had received some settlement monies on his behalf on 6/9/2015. He had since then not released the same to him	Complainant referred to the advocates complaint commission
1061	Ken Otieno CAJ/UON/013/1072 /15-SG	University of Nairobi	Incompetence	The complainant alleged completed his studies at the University of Nairobi and he was cleared for graduation. On the graduation day his name was missing from the grandaunts on the ground that he had school fees arrears of 9,600. He had not been informed of the same.	Initiated an inquiry which is on going
1062	William K. Cherus CAJ/NPS/015/2779/ 15- SG	National Police Service	Unresponsive action	The complainant alleged that a third party had encroached on his land LEMBUS /METIPSO/50. The reported the same to the El dama Ravine police station but the police had not taken any action.	Initiated an inquiry which is on going
1063	Pelyn enterprises CAJ/AG/001/1585/ 15-SG	Office of the Attorney General and Department of Justice	Unresponsive action	The complainant alleged that he applied to the Registrar of Companies requesting to supplied with the list of directors for Keroche Breweries limited and paid the requisite charge in 2013 and he was yet to be supplied with the same	Initiated an inquiry which is on going
1064	Concerned parents of Githunguri Township primary school CAJ/M.EDU/013/10 73/15-SG	Ministry of education, Science and Technology	Corruption	The complainants alleged that the head teacher of Githunguri township primary school is mismanaging the school resources to her personal benefits.	Initiated an inquiry which is on going
1065	Ellydon Thiriru Mwethi CAJ/M.LAN/022/13 63/15- SG	Ministry of Lands, Housing and Development	Private entity	The complainant alleged that a stranger encroached into his land L.R No. 4953/2952 in Thika Town within the Kiambu County. The stranger later on forged a fake title document	Complaint against a private entity and complainant advised to seek the services of an advocate of his choice.

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1066	Petronila Adhiambo Odindo CAJ/POL/015/2553/ 2015 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that her late son James Omondi Odindo died while receiving medical treatment at Kenyatta National Hospital and she requested for a post-mortem to be done on his body which was done in 2011 and when she asked the Hospital to give her the report, she was referred to the Anti-Terrorism Police Unit in Nairobi who also refused to supply her with the report. She was thus tossed about from one institution to another without any assistance.	Inquiry initiated which is ongoing.
1067	Petronila Adhiambo Odindo CAJ/MIN.HEA/012/2 82/2015 - WT	Ministry of Health	Unresponsive official conduct	Complainant alleged that her late son James Omondi Odindo died while receiving medical treatment at Kenyatta National Hospital and she requested for a post-mortem to be done on his body which was done in 2011, but the Hospital refused to release the report to her.	Inquiry initiated which is ongoing.
1068	Babere Isaac Wantahe CAJ/M.LAB/017/539 /2015 – WT	Ministry of Labour, Social Security and Services	Inefficiency	Complainant alleged that the County Labour Office in Nairobi failed to resolve a labour dispute he reported to them sometime in 2013, after he was unfairly dismissed from employment by St. Paul University Chapel. That the Labour Office only issued one letter on 12th June 2013, and failed to take further action to compel the University ton pay him his dues.	Inquiry initiated which is ongoing.
1069	Charles Namunyu Mayabi CAJ/M.LAN/022/12 23/15 – WT	Ministry of Lands, Housing and Urban Development	Manifest injustice	Complaint that L.R No. E/Wanga/Eluche/302 belonging to Chiteche Kanenje alias Nyamunyamu Kanenje (deceased) was illegally subdivided into parcels No. 2587 and 2588 and transferred to Mohammed Kanenje Chitechi on 24th February 2012, yet letters of administration were issued to the complainant on 15th October 2012.	Inquiry initiated which is ongoing.
1070	James Misoga Kisohole	Betting Control and	Unresponsive official conduct	The complainant alleged that he had requested the Betting Control and Licensing Board to intervene in a matter where St. Edgar Nursery School had	File closed upon conclusion that the

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	CAJ/KSA/087/02/15 - WT	Licensing Board		participated in a promotion ran by Unilever and won some prizes. He further alleged that Unilever paid the money to the School and a third party, the Head teacher, Mr. Festus Ombima and he felt aggrieved by the decision to pay Mr. Ombima which he termed as misappropriation. Upon a review of the matter, the Commission established that the Board intervened and assisted the complainant obtain copies of the Cheques and authorization letters, but declined to further investigate his claims of alleged misappropriation since authorization was given to Unilever to address the cheques to the School and the Head teacher since the prizes won were for the School and a teacher. If there were any other issues, then they were between the complainant as the Chairman of the School and the Head teacher which could not be issues for the Board to intervene.	Board acted within the law.
1071	John Ayuko CAJ/L.GOV/005/496/15 - WT	County Government of Nairobi'	Manifest injustice	Complainant alleged that the defunct City Council of Nairobi illegally demolished his garage and destroyed his property. Upon a review of the matter, the Commission noted that the complainant was evicted from the garage after he had been issued with an enforcement notice and consequently find no fault in the conduct of the then Council.	Filed closed since there was no acts of malfeasance established against the then Council.
1072	Jacklinje Njeri Ngaii CAJ/PE/040/989/15 CAJ/JUD/001/1409/15 – WT	Private entity	Legal representation	Complainant requested for legal representation to defend a land case which was pending at the High Court in Nairobi.	Complainant referred to Kituo Cha Sheria for legal representation.
1073	Bernard Kariuki CAJ/JUD/001/1409/15 – WT	Private entity	Civil dispute	The complainant alleged that he had filed a succession cause in the estate of his late father in 2013 and the other parties to the cause forged some documents, collected rental income from the property of the deceased and had refused to attend court	Complainant advised to seek for the orders in court and pursue the

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				when the matter was listed for hearing. He sought the intervention of the Commission to direct that the rental income be deposited in a joint account.	forgery case with the Police.
1074	Mirichu K.Wagitu CAJ/M.LAN/022/1224/15 - WT	National Land Commission	Inefficiency	Complainant alleged that on 27th February 1996, he was allocated a parcel of land measuring approximately 0.4 hectares, being part of Olkalao Township Block 3/283, Ref. No. 24565/XVI/ and in 2013, he made a follow up with the National Land Commission after his land was encroached on and he was advised to pay Kshs. 60,250 as the allotment fees since he had not paid, but which he paid. However, upon further follow ups on the same, he was advised that the file went missing on 24th October 2013 and efforts to trace the same had been unsuccessful.	Inquiry initiated which is ongoing.
1075	Boniface Shikokoti Maluka CAJ/PE/040/988/15 – WT	Private entity	Labour dispute	Complainant alleged that he had been employed by an officer working at the Ministry of Lands, Housing and Urban Development who refused to pay his employment dues.	Complainant advised to lodge his complaint with the Nairobi County Labour Office.
1076	George Kimani Wachira CAJ/KPLC/021/178/15 - WT	Kenya Rural Electrification Authority	Unresponsive official conduct	Complainant alleged that the Kenya Rural Electrification Authority had failed to replace a faulty transformer in his home in South Kinangop in Nakuru County since November 2014 and despite making several follow-ups, the same had not been fixed.	File closed upon successful resolution of the complaint after the Commission intervened.
1077	Silvenus Nyamwani CAJ/M.EDU/013/979/15 – WT	Ministry of Education, Science and Technology	Improper official conduct	A complaint challenging the response by Migori Girls Secondary School in its submission of a report to the County Labour Officer, Homa Bay County, Ref. no. MGSS/KUD/01/2015 dated 13th February 2015. The complainant sought the intervention of the Commission to take legal action against the School for submitting information that he termed as untrue. Upon a review of the matter, the Commission noted that the	File closed since no acts of malfeasance were established against the School or the Labour office.

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				basis of the complaint was a trade dispute between the School and its non-teaching staff through KUDHEIHA Workers Union which was reported to the Homabay County Labour officer who wrote to the School requesting for a response on the dispute. The School responded on 13th February 2015 and submitted their report and the complainant took issue with the contents of the report, thus, the complaint.	
1078	William Mabeya Ombutora CAJ/PE/040/1053/15 - WT	Private entity	Civil dispute	Complainant alleged that Kenya Alliance Insurance had refused to compensate him after the vehicle he had insured with them was involved in an accident and was damaged. He further alleged that he lodged the matter in court and the same was dismissed with costs to the defendant.	File closed and the complainant advised to seek legal counsel from a lawyer of his choice on the civil remedies available.
1079	Jane Nduati CAJ/POL/015/2603/15 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that they had made a report to the Directorate of Criminal Investigations in Nairobi after her son disappeared and the same was recorded as OB. No. 14/31/3/2015. That despite making several follow-ups, no action was taken by the Police to trace him.	Inquiry initiated which is ongoing.
1080	Philip Waswa CAJ/TSC/013/981/15 – WT	Teachers Service Commission	Unfair treatment	Complainant alleged that he is a Kenyan Citizen who was trained as teacher in a Ugandan University and upon seeking employment with the Teachers Service Commission, he was informed that the Commission did not employ Ugandan trained teachers. He felt aggrieved since he believed that this practice was discriminatory and violated the provisions of Article 27 of the Constitution of Kenya, 2010.	Inquiry initiated which is ongoing.
1081	Daniel Kithimba CAJ/GOK/048/10/15 - WT	Judiciary	Unfair official conduct	Complainant requested the Commission to update him on the status of a ruling that was issued by the Industrial Court sometime in February 2015 regarding the fate of civil servants that were retrenched about fifteen years ago.	File closed since the request was untenable. The Commission was not a party to the case and the complainant

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					was advised to seek legal advice from a lawyer of his choice who would follow up the matter for him.
1082	Walter Okelo Opiyo CAJ/M.IGC/062/387/15 – WT	National Police Service	Unresponsive official conduct	Complainant alleging inaction by the Directorate of Criminal Investigations, Homa Bay since 2011 when he reported a criminal offence regarding the operations of ECOVIC Kenya.	Requested the complainant to provide further and better particulars of the complaint/
1083	David Mwaura Njuguna CAJ/M.LAN/022/1249/15 - WT	Ministry of Lands, Housing and Urban Development	Abuse of power	Complainant alleged that the Nyandarua District Land Registrar and the Chief of Wanjohi Location in Nyandarua County were colluding to sell off the late Mwaura Gathii's land, LR No. Nyandarua/Wanjohi/2751, yet succession proceedings had not been finalized.	Inquiry initiated which is ongoing.
1084	Polycarp Omondi Ogolla CAJ/PRI/002/91/15 - WT	Public Service Commission	Manifest injustice	Complainant alleged that he was dismissed from the Kenya Prisons Service on 26th November 2010 on accusations of desertion of duty and he appealed against the dismissal and the Public Service Commission rejected his appeal. Upon a review of the matter, the Commission noted that the rejection of the appeal was communicated to the complainant on 17th July 2015 and he was further advised of his right of review within one year which he did not exercise.	File closed since there were no acts of malfeasance established against the Public Service Commission.
1085	Johanes Mutisya Muluila CAJ/M.LAN/022/1251/15 – WT	Ministry of Lands, Housing and Urban Development	Improper official conduct	Complainant alleged that the Makueni District Land Registrar illegally transferred his land, LR No. Makueni/Kikumini/771 & 773 to his wife and children without his consent. Upon perusal of the supporting documents, the Commission noted that according to the search that was conducted on 10th September 2015, the complainants' name appeared as the	File closed since no acts of malfeasance were established against the District Land Registrar.

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				proprietor of the two parcels and there was no basis of the allegations against the District Land Registrar.	
1086	Peter Mbuchi Methu CAJ/CG/NRB/060/107/15 – WT	County Government of Nairobi	Improper official conduct	Complainant alleged that some officers from the Veterinary Department, County Government of Nairobi unfairly treated him when they called on his home and left with his dog on accusations that the dog was responsible for an outbreak of a disease in the Buruburu. He further alleged that his main concern was why the said officers visited his house with the purpose of taking his dog away without notice and why the Police from Buruburu Police Station failed to stop the officers from leaving with the dog even after alerted them. The dog was returned to him on 4th August 2015.	File closed since no act of malfeasance was established against the officers.
1087	Chrispinus Simiyu Sakwa CAJ/PE/040/1096/15 – WT	Private entity	Civil dispute	Complainant alleged that his estranged wife, Elizabeth Kalunde Mutuku took custody of their child and denied him visitation and child support rights.	Complainant referred to Kituo Cha Sheria for legal advice and representation.
1088	Danson Mwangi CAJ/M.EDU/013/1003/15 – WT	Teachers Service Commission	Corruption	Complainant raised a general complaint regarding allegations of corrupt activities at the Teachers Service Commission, Naivasha and Nakuru branches.	Complaint referred the same to the Ethics and Anti-Corruption Commission for investigation.
1089	Muhoroni Farmers CAJ/M.AGR/014/202/15 - WT	Muhoroni Sugar Co. Ltd	Corruption	Complaint regarding allegations of corruption at Muhoroni Sugar Co, Ltd. In particular, that the employees of the company were very corrupt especially in the procurement and Harvesting section and this was apparent in the change of lifestyle about two months after an employee assumes office. Furthermore, that award of contracts was done in a manner that locked out the youth, women and the disabled.	Complaint referred the same to the Ethics and Anti-Corruption Commission for investigation.

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1090	Benjamin Ondielo Ogendo CAJ/JUD/001/1550/15-WT	Judiciary	Manifest injustice	The complainant was aggrieved by the decision of the court in Kisii ELC No. 15 of 2012 which called for an investigative report from the Criminal Investigation Department. Upon a review of the file, it was apparent that there were not acts of malfeasance against the court.	Complainant advised to seek legal advice from a lawyer of his choice on the possible appeal remedies.
1091	Wyclife Ochieng Otieno CAJ/M.EDU/013/1004/15 – WT	Kenyatta University	Unfair treatment	Complainant alleged that he was unfairly suspended from Kenyatta University on 14th August 2014 and his student account unprocedurally blocked. Upon a review of the file, the Commission noted that on 5th August 2014, the complainant was accused of indiscipline and was immediately ordered to vacate the University premises pending the hearing of the case by the Students Disciplinary Committee. He subsequently invited to appear before the Students Disciplinary Committee on 14th August 2014 and upon consideration of his case, he was found guilty and suspended from the University for two academic years.	File closed since no acts of malfeasance were established against the University.
1092	Joseph Ngugi Waweru CAJ/S.OFF/047/88/15 – WT	County Government of Muranga	Unfair treatment	Complainant alleged that he was the Senior Assistant Director, Livestock Production in Muranga County Government and on 9th May 2014, the County Government wrote to him regarding operations in Mirira Farm and communicated to him its decision to surcharge him for the cows that were lost in the farm. He felt aggrieved since the decision to surcharge him was reached without being heard.	Inquiry initiated which is ongoing.
1093	Japheth Ochieng CAJ/POL/015/2643/15 – WT	Director of Public Prosecutions	Bribery	Complaint against Douglas Nyakundi Isaboke, the Prosecutor handling Butere Criminal Case No. 140/14. The complainant alleged that the said officer	Referred to the Ethics and Anti-Corruption

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				demanding for a bribe while he was being prosecuted for the said matter and sought to have the officer investigated and reprimanded.	Commission for resolution.
1094	Lucy Waithera Muntoya CAJ/PE/040/1095/15 – WT	Private entity	Succession dispute	Complainant alleged that her brothers had tried to disinherit her from her late mother's estate.	Referred to Kituo Cha Sheria or legal representation.
1095	Peter Mutisya And Company Advocate For Mary Wairimu Githu CAJ/M.IGC/062/398/15 – WT	Ministry of Interior and Coordination of National Government	Administrative injustice	Complaint alleging impropriety in the conduct of interviews for the position of Chief in Kiamwangi Location Gatundu South Sub-County, Kiambu County. The complainants further alleged that the interviewing panel appointed the third best candidate as the most suitable, yet the best and the send best candidates were not considered for no apparent reason.	Inquiry initiated which is ongoing.
1096	Frankline Ogutu CAJ/GOK/048/9/15 – WT	County Governments	Abuse of power	Complainant raised a general complaint regarding allegations of mismanagement of funds by the county governments all over the country.	Inquiry initiated which is ongoing.
1097	Stephen Gitonga CAJ/JUD/001/1443/15 – WT	Public officer	Abuse of power	A complaint against Hon. E. Rainy for allegedly unfairly detaining an Advocate who was representing an accused in Milimani Criminal Case No.16306/ 2014 on 30th July 2014. The circumstances leading to the Magistrates' action were unfair and unprocedural since the Magistrate detained the advocate for no apparent reason.	Inquiry initiated which is ongoing.
1098	Acres Of Mercy Kenya CAJ/M.EDU/013/974/15 – WT	Ministry of Education, Science and Technology	Manifest injustice	Complaint raising concern on the state of public schools within Nguluni Location in Machakos County and in particular, that the schools charged tuition fees and other levies contrary to the Basic Education Act, 2013, discouraging children from going to school. That some of the schools affected included Tala SA Primary School, Ngomeni Primary School, Nguluni Township Primary School Mwisyani Primary School.	Inquiry initiated which is ongoing.

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1099	Lydia Wambui Maina CAJ/PE/040/1045/15 – WT	Private entity	Professional misconduct	Complainant was dissatisfied with the services offered by her Advocate, Karanja Mbugua & Co. Advocates and she wanted to have him refund the fees he paid.	Complaint referred to the Advocates Complaints Commission for resolution.
1100	Hiram Kariuki CAJ/CID/015/2597/15 – WT	National Police Service	Inefficiency	Complainant alleged that the Criminal Investigations Department had refused to release his certificate of good conduct after duly applying got the same on 22nd May 2015. That when he made a follow up in July 2015, he was informed that the papers got burnt and was advised to pay another Kshs. 1,000 for the same.	Inquiry initiated which is ongoing.
1101	Biatah Olanya CAJ/PE/040/1046/15 – WT	Private entity	Employment dispute	Complainant alleged that Allteran Services Group (ATS Group), a company based in Kitwe Zambia had refused to pay her husband's full death gratuity as per his contract of employment.	Complainant advised to enlist the services of a lawyer of his choice since the complaint was outside the mandate of the Commission.
1102	Anonymous CAJ/M.HEA/012/297/15 – WT	National AIDS Control Council	Corruption	Complaint raised general allegations of embezzlement of funds at the National AIDS Control Council. In particular, that the Council had commissioned a jumber of IT projects which were never implemented despite payments being made. These included the Power Back Up Project, Electronic Management SystemProject and the DTA Centre Project all which have costed millions of shillings without results.	Referred to the Ethics and Anti-Corruption Commission for resolution.
1103	Shelmith Wanyutu CAJ/M.IMM/003/222/15 – WT	Department of Immigration and	Delay	Complainant alleged that the Department of Immigration and Registration of Persons had delayed in issuing her with a new passport since May 2015.	Complaint resolved after the intervention of the Commission as the complainant

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		Registration of Persons			received her passport 29th October 2015.
1104	Tiberius Nyangau Ndege CAJ/M.LAN/013/12 96/15 – WT	Private entity	Land dispute	Complainant alleged that he had a land dispute with his neighbour affecting LR No. Kisii/Wanjare/Bogiakumu/656 and that the same was pending in court.	File closed and the complainant advised to proceed with the matter in court.
1105	Timothy Kanagi Magira CAJ/KUCCPS/013/1 020/15 - WT	Kenya Universities and Colleges Central Placement Service	Manifest injustice	Complainant alleged that the Kenya Universities and Colleges Central Placement Service unfairly treated his son, Kanagi Jimnah Magira by placing him in a course which he did not select, yet he qualified for all the courses he selected. He further alleged that his son's overall grade and clusters were high above the minimum requirements and he didn't understand why he missed the courses and felt more aggrieved when he realized that the students admitted to the University of Nairobi, Bachelor of Architecture, his son's choice had lower grades than his sons' and efforts to have the Service review the selection had been unsuccessful.	Inquiry initiated which is ongoing.
1106	Anne Njeri Gacho CAJ/M.LAN/022/12 95/15 – WT	Ministry of Land, Housing and Urban Development	Unresponsive official conduct	Complainant alleged that the Land Adjudication and Settlement office in Naivasha had refused to discharge a charge on her land, Parcel No. 154 in Miti Mingi Settlement Scheme in Naivasha. She charged her interest in the above land to the Settlement Fund Trustees for a loan of Kshs. 7,237 she finished repaying the loan in 2013.	Inquiry initiated which is ongoing.
1107	Nkatha Miriam Ncebere CAJ/M.LAN/022/12 94/15 - WT	Ministry of Lands, Housing and Urban Development	Administrative injustice	An allegation that Plot No. 754 and 1510 in Meru County belonged to the complainant's late father, Ncebere Reria and upon adjudication in 1985, the said parcels were changed. That they raised this issue with the Land Adjudication and Settlement Section both at the County and National levels but the wrong entries had not been rectified and in the contrary, the Land	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Adjudication and Settlement office wrote to them indicating that the adjudication process had been completed in Kianjai Adjudication Section without providing a solution for their complaint.	
1108	Ogutu Alfred Makodiango CAJ/TSC/013/1021/15 – WT	Teachers Service Commission	Unfair treatment	Complaint alleging unfair treatment by the Head Teacher of Got Nanga Primary School in Siaya County after the said Head Teacher accused him of desertion of duty and forwarded the case to the Teachers Service Commission yet he was lawfully on compassionate leave.	Inquiry initiated which is ongoing.
1109	Joannes Omollo Obare CAJ/PE/040/1171/15 – WT	Private entity	Labour dispute	Complainant alleged that Woodville Furniture's Ltd had not paid his salary and those of other employees for the months of August and September 2015.	Referred to the Labour office for resolution.
1110	John Macharia Mungai CAJ/ACC/001/1516/15 – WT	Private entity	Professional misconduct	Complainant alleged that he had engaged the services of Stephen Ndeda Advocates to represent him in court proceedings, but the said Advocate did not act as per the instructions despite being paid the requisite fees.	Referred to the Advocates Complaints Commission for resolution.
1111	Erastus Ndegwa Nyoike CAJ/DPP/027/114/15 – WT	Office of the Director of Public Prosecutions	Unresponsive official conduct	Complainant alleged that vide the ruling of the court issued on 24th April 1995 at Kikuyu District Magistrates Court, Inquest No. 4 of 1993; Republic vs. Francis Kimotho Amos and Daniel Nganga Muthiora, the court directed that CPL Alfred Otieno Ogutu, Administration Police Officer, Service No. 210861 be arrested and charged with two counts of the offence of unlawfully causing the deaths of Francis Kimotho Amos and Daniel Nganga Muthiora on 25th March 1992. That despite the clear court order, the said officer was not charged and they made several follow ups since then which were unsuccessful.	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1112	Veronica Nyaguthi CAJ/M.LAN/022/12 99/15 – WT	Ministry of Lands, Housing and Urban Development	Manifest injustice	Complainant alleged that LR No. Gatarakwa/Gatarakwa/Blk I/142 was registered in the names of her late husband, Solomon Mugo Magondu and title deed issued on 16th June 1987 and she did a search on this title on 18th December 2014 and discovered that the land had been transferred to two other individuals, namely Martin Wambugu Hinga and William Mathenge Hinga on 19th July 2012. She felt aggrieved since attempts to obtain an explanation from the District Land Registry had been unsuccessful.	Inquiry initiated which is ongoing.
1113	Eunice Kavivi Ibrahim CAJ/PE/040/1162/1 5 – WT	Private entity	Succession dispute	Complainant alleged that he was dissatisfied with the subdivision of her late father's estate.	Complainant advised to seek legal advice from a lawyer of her choice on the civil remedies available.
1114	Mathew Kimutai CAJ/PE/040/1163/1 5 - WT	Private entity	Professional negligence	Complainant alleged that he had instructed Advocate F.B Murgor to act for him in a matter, but the said advocate was not attending court.	Referred to the Advocates Complaints Commission for resolution.
1115	Samuel Tiras CAJ/PE/040/1164/1 5	National Registration Bureau	Inefficiency	Complainant alleged that he applied for the replacement of his Identification Card in Makadara in Nairobi in 2001 after the previous one was stolen and when he went to collect it, he was told that it had been sent to his home District and was advised to apply for another one. He felt aggrieved since he opined that it was cheaper to correct the entries therein than to ask him to apply afresh.	Inquiry initiated which is ongoing.
1116	Peter Ndege Gisemba CAJ/M.LAN/022/12 97/15 – WT	Ministry of Lands, Housing and	Abuse of power	Complainant alleged that the Kisii District Land Registrar confiscated his father's land title affecting Wanjare/Bogiakumu/656 in 2009 purporting that he needed to resolve a boundary dispute involving the	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Urban Development		same. That the said registrar never returned the title despite several demands only to realize that the land was sold to third parties who were threatening to evict them from their land.	
1117	Alexander Muthenya Muthiani CAJ/M.EDU/013/1022/15 - WT	Ministry of Education, Science and Technology	Abuse of power	Complainant alleged that they were concerned with the conduct of the Head Teacher of a School which they believe was adversely affecting the operations in the School. In particular, that he single-handedly ran the School without involving the Board of Management and the PTA and as a result made decisions which costed the school. Furthermore, they raised allegations of misuse of school funds and construction of poor quality buildings and they believe that his conduct amounts to abuse of power.	Inquiry initiated which is ongoing.
1118	Beatrice Anyango Wata CAJ/PE/040/1163/15 - WT	Private entity	Succession dispute	Complainant alleged that she had challenges accessing her late husband's estate.	Advised to seek legal advice from a lawyer of his choice on how to institute succession proceedings.
1119	Michael Thiongo Kinyanjui CAJ/CG/NRB/060/123/15 - WT	County Government of Nairobi	Manifest injustice	Complainant alleged that on 12th November 2014, the County Government of Nairobi officials demolished his property in Plot No. 33 in Kangundo road in blatant disregard of the orders of the court issued on 9th July 2015, yet the said court order had been duly served on the County officials.	Inquiry initiated which is ongoing.
1120	Teresiah Wangui Njoroge CAJ/M.LAN/022/1298/15 - WT	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	Complainant alleged that her land, Limuru Town/289 was double allocated and the details of a third party reflected in the entries of the land. That she applied for a correction of the entries in 2012, but no action was taken to rectify the same.	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1121	Dahir Ali Kala CAJ/JUD/001/1515/15 – WT	Judiciary	Manifest injustice	Complainant was aggrieved by the decision of the court in Kajiado SRMCC No. 224 of 2007; Adija Hassan Mohammed & Another vs. Shake Ali Kalla & Others issued on 25th March 2008.	Complainant advised to seek legal advice from a lawyer of his choice on the appeal remedies available.
1122	Patrick Mwangi Kibe CAJ/M.IGC/062/426/15 - WT	National Land Commission	Administrative injustice	Complainant alleged that land officials in Kwale County had declared their land community land and this made their efforts to develop the land and dispose it at their will difficult.	File closed after the complaint was resolved.
1123	J M Kathurima Limbua CAJ/CG/MERU/129/2/15 - WT	County Government of Meru	Maladministration	Complainant alleged that part of Nchiru Market in Uringu, Tigania West in Meru County was irregularly hived off and allocated to private individuals. He further alleged that the irregular allocation affected Plot No. 21 and 22 and an entry road and despite raising the same with the County Government, no action had been taken.	Referred to the National Land Commission for resolution.
1124	George M Njoroge CAJ/CDF/008/161/15 – WT	Constituency Development Fund	Manifest injustice	Complainant alleged that in May 2014, Kigio Enterprises Ltd was awarded a contract by the Constituency Development Fund, Githunguri in Kiambu County to renovate A.K Magugu Primary School and they completed the work in September 2014 and were paid moneys equivalent to 80% of the contract and the 20%, amounting to Kshs. 150,000 was retained to be paid after six months. However, the six months lapsed and the money was not paid and despite making several follow-ups on the same, no payment was made.	Inquiry initiated which is ongoing.
1125	Anonymous CAJ/PO/047/102/15 - WT	Public officer	Abuse of power	Complaint alleging that the Ngando Ward Member of County Assembly in Nairobi County appointed his friends and relatives to the Ward Development Committee, yet the positions were not advertised.	Inquiry initiated which is ongoing.

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1126	Anonymous (Manaseh Otieno) CAJ/POL/015/2697/15 - WT	National Police Service	Manifest injustice	Complaint against Buru Buru Police Station on allegations of arbitrary arrest and victimization without on accusations of disorderly behaviour and no charges were preferred on him. That the act was only meant to intimidate him.	Requested the complainant to provide further and better particulars of the complaint.
1127	Josephat O. Kegengo CAJ/CG/KISII/070/9/15 - WT	County Government of Kisii	Administrative injustice	Complaint against the County Government of Kisii that they unfairly encroached on the complainant's land, Plot No. Nyanturago/Nyaribarichache without notice or compensation.	Inquiry initiated which is ongoing.
1128	Eugene Masbayi CAJ/M.SPO/031/37/15 – WT	Ministry of Sports and Culture	Maladministration	Complaint regarding allegations of corruption against the officials of the Football Federation of Kenya. In particular, that a number of the Federation's corrupt officials were still in occupation of public offices, the Federation's branches did not submit statements of accounts to its members before annual general meetings and that the Federation's officials channeled FIFA grants to their personal accounts.	Referred to the Ministry of Sports and Culture for resolution.
1129	Rebecca Nduta Ngure CAJ/JUD/001/1518/15 - WT	Judiciary	Delay	Complaint alleging delay in the hearing and determination of Nairobi Industrial Court Case No. 1844 of 2011.	Referred to the Judiciary Ombudsperson for resolution.
1130	Daniel Kitili Mbusi CAJ/M.LAN/022/1304/15 – WT	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	Complainant alleged that the State Department of Lands had refused to issue him with a clearance certificate regarding Plot No. 191 in Bububu A Settlement Scheme – 792 since 2011.	Inquiry initiated which is ongoing.
1131	Mohammed Swaleh Mohammed CAJ/PE/040/1177/15 - WT	Private entity	Professional misconduct	Complainant alleged that he had engaged the services of Y.A.Ali Advocates to represent him in a rent dispute and the said advocates later received instructions from his landlord with the effect of evicting him from the premise.	Referred to the Advocates Complaints Commission for resolution.

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1132	Nicholas Njagi Matimu CAJ/JUD/001/1519/15	Judiciary	Inefficiency	Complainant alleged that the court file in Kikuyu PMCCR N. 91 of 2010, R vs. Raphael Waweru Kibe went missing on 25th April 2012 and efforts to trace the same had been unsuccessful.	Referred to the Judiciary Ombudsperson for resolution.
1133	Jackline Afandi Omutamba CAJ/POL/015/2696/15 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that on 8th September 2015, she made a report to Embakasi Police Station and the same was recorded as OB. No. 33/08/09/2015 and despite following up with the investigating officer who was assigned the matter, no action was taken for over two months.	Inquiry initiated which is ongoing.
1134	Ken Muriuki CAJ/M.TRA/004/217/15 – WT	National Transport and Safety Authority	Manifest injustice	Complainant alleged that breakdown vehicles stationed in major roads in Nairobi were colluding with Police officers and the National Transport and Safety Authority officials to overcharge motorists whose vehicles broke down.	Inquiry initiated which is ongoing
1135	Ronoh Peter CAJ/KA/037/211/2015 - WT	Kenya Defence Forces	Unfair treatment	Complainant alleged that he was unfairly dismissed from the Kenya Defence Forces despite a recommendation that he be only subjected to a fine. He further alleged that he was not heard and court martial proceedings were not done.	Inquiry initiated which is ongoing.
1136	Walter Ochieng Omolo CAJ/M.LAN/022/1324/2015 - WT	Ministry of Lands, Housing and Urban Development	Manifest injustice	Complainant alleged that land parcel LR No. Siaya/Bar-Olengo/998 was registered in her mothers' name, Patrisia Adiege Omulo on 30th November 2009 and on 12th October 2015, they discovered upon conducting an official search on the title that the land was transferred to Owor Nyatuore Ndori on 29th April 2015 and title deed issued. They sought explanation on how the land was transferred without their knowledge or consent, but this was not provided.	Inquiry initiated which is ongoing.

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1137	Joseph Mbugua Karanja CAJ/POL/015/2724/2015 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that on 11th August 2015, he lodged a criminal report to Buruburu Police Station which was recorded as OB. 41/11/8/2015 after a known person broke into his house and removed his household goods. That the Police arrested the suspect, but immediately released him on cash bail and further failed to arraign him in court.	Inquiry initiated which is ongoing.
1138	Philip Serem CAJ/RG/001/1549/2015 - WT	Attorney General	Delay	Complainant alleged that on 23rd July 2015, they registered a welfare association called Aquaculture Lifesaving Welfare Association at the office of the Registrar General in Nairobi after it was approved and vetting was to be done, but this had delayed for an unreasonably long time.	Inquiry initiated which is ongoing.
1139	Gordon Odhiambo Oluro CAJ/POL/015/2723/2015 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that on 12th November 2014, he lodged a report to Langata Police Station after he was assaulted by a known person and the same was recorded as OB No. 39/5/11/2014. However, investigations delayed and the suspect had not been arraigned in court.	Inquiry initiated which is ongoing.
1140	Ephantus John Mungai CAJ/DKU/013/1042/2015 - WT	Dedan Kimathi University of Technology	Manifest injustice	Complainant alleged that he was employed by Dedan Kimathi University of Technology with effect from July 2010 until 27th May 2015 when his contract of employment came to an end. During his employment, he worked overtime since his working hours started from 6.00 am till late evening, but the University refused to pay him for the extra hours worked. Furthermore, the University did not remit his NSSF dues during employment and further refused to pay his gratuity upon the expiry of the contract of employment.	Inquiry initiated which is ongoing.
1141	George Mutinda Muli (Machakos County Residents)	Ethics and Anti-	Improper official conduct	Complainant raised an issue with the visit that the Ethics and Anti-Corruption Commission's (EACC) senior officials made to the Machakos County Governor's	File closed since the was no impropriety on the part of EACC

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	CAJ/EACC/026/142/2015 - WT	Corruption Commission		office on 21st October 2015. According to him, the said visit was insensitive, inappropriate and against the spirit of the Constitution since the Governor of Machakos County was under investigations by the Ethics and Anti-Corruption Commission.	as there was no evidence that the said visit prejudiced or was likely to prejudice the investigations by EACC.
1142	Katwa and Kemboy CAJ/M.DEF/037/212/2015 - WT	Kenya Defense Forces	Unfair treatment	Complainant alleged that the Kenya Defence Forces had violated CPC Hillary Chumba's rights since July 2014 by refusing to pay his remuneration as an employee and unlawfully incarcerating him for no apparent reason.	Inquiry initiated which is ongoing.
1143	Deputy County Commissioner Nyandarua CAJ/PE/040/1255/2015 - WT	Private entity	Land dispute	Complaint regarding a land dispute affecting Land Title No. Nyandarua/Ol Joro Orok Salient/17454. Upon a review of the matter, the Commission noted that the same regarded a land dispute that had been heard in court, a decision rendered, and that part of the issue pending resulted out of non-compliance of the court's decision.	Complainant advised to address the matter in court.
1144	Patrick Kamore Kamau CAJ/NLC/022/1325/2015 - WT	Kenya Urban Roads Authority	Administrative injustice	Complainant alleged that his land LR No. 20727/304 situated along the Northern ByPass was earmarked for compulsory acquisition by the Kenya Urban Roads Authority in 2010, but he was not compensated for the same and his efforts to follow-up on the same have been unsuccessful.	Referred to the National Land Commission for resolution.
1145	Robert Kagiri CAJ/PE/040/1256/2015 – WT	Private entity	Labour dispute	Complainant raised a complaint demanding his dues from Gretsa University and accusing some employees of the University of slander.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

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1146	David Muhia Mwithia CAJ/PE/040/1258/2015 - WT	Private entity	Succession dispute	Complainant raised a complaint regarding a dispute he had with his family members regarding the estate of the late Jane Muthoni.	Complainant advised to seek legal advice from a lawyer of his choice on the civil remedies available.
1147	Joseph Muchiri Njooro CAJ/PE/040/1259/2015 - WT	Private entity	Professional misconduct	Complainant alleged that he had instructed the firm of Musyoka & Company Advocates to pursue the rectification of his lease, but the said law firm failed to do the same.	Referred to the Advocates Complaints Commission for resolution.
1148	Joseph K. Lawrence CAJ/M.IGC/062/434/2015 - WT	Ministry of Interior and Coordination of National Government	Abuse of power	Complaint against the Assistant Chief of Reuben Ward in Embakasi Constituency on allegations of abuse of power. In particular, that the said officer mobilized youths on 7th August 2015 and destroyed property in the complainant's St. Lawrence Academic, a school for the orphaned. That as a result, he lost property worth thousands of shillings.	Inquiry initiated which is ongoing.
1149	Patrick Lumumba Ndunda CAJ/PE/040/1257/2015 - WT	Private entity	Land dispute	Complainant alleged that Mitaboni Farmers and Traders Company Limited had colluded with a surveyor to irregularly obtain a portion of his land and deny him allotment letters.	Complainant advised to seek legal advice from a lawyer of his choice on the civil remedies available.
1150	Jacinta Njoki, Grace Kanyi & Others CAJ/PE/040/1261/2015 - WT	Judiciary	Delay	Complainants alleged that Nairobi ELC No. 431 of 2008; (Edward Michar Kibe Njau & Others vs. Bernard Kungu Kimani & 3 others) had failed to proceed to hearing on several dates when the same was listed for hearing and eight years had lapsed yet the matter had not been heard. They further alleged that they had raised this complaint with the Judiciary severally and no action had been taken.	Inquiry initiated which is ongoing.

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1151	Martin Wachira Ngiri CAJ/CG/EMBU/089/8/2015 - WT	County Government of Embu	Administrative injustice	Complainant alleged that the Speaker of the County Assembly of Embu had refused to forward to the County Assembly the supplementary budget for 2015/2016 for discussion and adoption thus affecting the activities in the County.	Inquiry initiated which is ongoing.
1152	Bramwel Indimuli CAJ/M.ENE/021/205/2015 - WT	Rural Electrification Authority	Delay	Complainant alleged that the Rural Electrification Authority had promised to rectify a faulty electricity meter in his home in Kakamega since December 2013, but failed to execute their promise. That since he applied for power in 2013, he had not been able to use it, yet Kenya Power continued billing him.	Inquiry initiated which is ongoing.
1153	Robinson Otuke / Amos Wekesa CAJ/M.EDU/013/1045/2015 - WT	Ministry of Education, Science and Technology	Unfair treatment	Complaint alleging that the Chief Transport Officer at the Department of Basic Education, Ministry of Education, Science and Technology intimidated, oppressed and unfairly treated drivers employed at the Department. That the said officer discriminated when assigning duties hence some drivers were given more duties while some never got any assignments and this brewed acrimony in the Department and was impacting negatively on their work.	Inquiry initiated which is ongoing.
1154	David Ngao Kitheka CAJ/POL/015/2725/2015 - WT	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	Complainant alleged that the sale of illegal brew in Kibera Slums was going on unabated despite the same being brought to the attention of the Chief and the Police.	Inquiry initiated which is ongoing.
1155	Patrick Lumbasi Osore CAJ/PE/040/1260/2015 - WT	Private entity	Legal representation	Complainant alleged that he had been charged before Kakamega Law Courts on account of defilement and needed legal representation.	Complainant referred to Kituo Cha Sheria for Legal representation.

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1156	Mohamed Moughal (Samera Aziz) CAJ/M.ENE/021/204/2015 - WT	Ministry of Lands, Housing and Urban Development	Administrative injustice	Complaint regarding alleged transfer of Land Title No. Mombasa Block XVII/35 belonging to Mohamed Jan Din who passed away on 17th June 2006. The complainant alleged that he reported the fraud to Makupa Police Station and the State Department of Lands but no action had been taken.	Inquiry initiated which is ongoing.
1157	Moses Kiio CAJ/M.ENE/021/207/2015 - WT	Kenya Power	Abuse pf power	Complainant alleged that in June 2014, officials from Kenya Power visited his premises and installed power lines without a meter and later demanded Kshs. 20,000, yet he had already paid Kenya Power for the installation. That since he became adamant and refused to pay the bribe, the said officers did not install the meter and instead started billing him using a different meter and efforts to have the same corrected had been unsuccessful.	Inquiry initiated which is ongoing.
1158	Mary Addah Nzukie CAJ/PE/040/1265/2015 - WT	Private entity	Civil dispute	Complaint against Eagle Africa Insurance Brokers regarding allegations of unfair insurance practices and poor customer service.	Complaint referred to the Insurance Regulatory Authority for resolution.
1159	John Kingori CAJ/JUD/001/1551/2015 - WT	Judiciary	Delay	Complainant alleged delay in the hearing and determination of Kisii Chief Magistrates Criminal Case No. 230 of 2011. That due to the delay, some witnesses had died and this may weaken the accused's case.	Referred to the Judiciary Ombudsperson for resolution.
1160	Eustace Reriani Githui For Joseki Engineering Works Limited CAJ/PE/040/2666/2015 - WT	Micro and Small Enterprises Authority	Breach of contract	Complainant alleged that the Micro and Small Enterprises Authority had refused to settle their payments for a project awarded to them for the provision of electrical works.	Complainant advised to pursue the enforcement of the contract obligations through the court process since the same regarded breach of contract.

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1161	Peter Kimani Kamau CAJ/M.ROA/006/77/2015 - WT	Ministry of Transport and Infrastructure	Inefficiency	Complainant alleged that the then Ministry of Roads had failed to issue him with a letter to the National Social Security Fund which was required to facilitate the release of his contributions to NSSF. He had worked with the Ministry which made the deductions, but they indicated they could not issue the letter because his personal file was lost.	Inquiry initiated which is ongoing.
1162	Barasa Makokha David CAJ/FIN/000/662/2015 - WT	Private entity	Professional negligence	Complainant alleged that he had instructed Tom Odero, Advocate to represent him in an employment dispute with the National Bank of Kenya, but that the said Advocate did not properly brief him on the case number and they did not know if he had filed the case in court or not.	Complaint referred to the Advocates Complaints Commission for resolution.
1163	Harrison Mbugua Kago CAJ/JUD/001/1552/2015 - WT	Judiciary	Inefficiency	Complainant alleged that the court file in Nairobi Succession Cause No. 2542 of 2010 had gone missing.	Complaint referred to the Judiciary Ombudsperson for resolution
1164	Antony Ngare Kairu CAJ/PE/040/1267/2015 - WT	Private entity	Civil dispute	Complainant sought the intervention of the Commission on a land dispute that was adjudicated upon in court and he had appealed against the decision.	Complainant advised to seek legal advice from a lawyer of his choice on how to pursue the appeal.
1165	John Muchiri Kamunge CAJ/POL/015/2727/2015 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that he had made a report to Nanyuki Police Station regarding the disappearance and murder of Agnes Wanjiru Mwaniki sometime in March 2012 and despite a post mortem being done and witness statements taken, no further action was taken to bring the suspects to justice.	Inquiry initiated which is ongoing.
1166	Mungai Mututa CAJ/JUD/001/1553/15 - WT	Judiciary	Administrative injustice	Complainant alleged that the judicial officer handling Nakuru Children's Case No. 18 of 2014 was reluctant to enforce a Court Order of joint custody of children that	Complaint referred to the Judiciary

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				had been issued earlier. He further alleged that the court indicated that it did not have the powers to enforce the order even after he applied for contempt of court proceedings.	Ombudsperson for resolution.
1167	Omar Elmawi For Save Lamu CAJ/M.LAN/022/1354/15 - WT	National Land Commission	Manifest injustice	Complaint challenging the notice to the public by the National Land Commission of its intention to allocate a public land in Lamu County to Amu Power Company Limited for the construction of a coal power plant.	Complaint referred to the National Land Commission for resolution.
1168	Chris Mitei CAJ/PE/040/1323/15	Private entity	Civil dispute	Complainant alleged that he operated a barber shop at Imara Diama Estate in Nairobi and in November 2015, he was harassed by officers from the Music Copyright Society of Kenya and Performance Rights Society of Kenya while both demanding money for the issuance of a license.	Matter referred to the Kenya Copyright Board for resolution.
1169	Richard Okulo Ogutu CAJ/POL/015/2756/15 – WT	National Police Service	Unresponsive official conduct	Complaint regarding the alleged inaction by Kitale Police Station after he reported a criminal offence of assault in 2014, recorded as OB No. 46/23/08/2014.	Inquiry initiated which is ongoing.
1170	Concerned Kenyans CAJ/KENTRADE/075/3/15 - WT	Kenya Trade Network Agency	Unresponsive official conduct	Complainant alleged that some officers from the Kenya Trade Network Agency (KENTRADE) attempted to bribe officers from BRITAM to influence the award of the tender for the provision of medical insurance cover, staff group life, work injury benefit and group personal accident insurance cover to BRITAM. Upon a review of the matter, we noted that the issue was appropriately remedied by the Kenya Trade Network Agency since the tender was canceled, re-advertised and the concerned individuals reprimanded.	Matter closed since the same was appropriately addressed by KENTRADE.

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1171	Peter Ndeya CAJ/PE/040/1328/15 - WT	Private entity	Professional misconduct	Complainant sought a refund of advocates fees paid to Ramah Sharma Advocates after the advocate failed to represent him as agreed in Milimani CMCC No. 1277 of 2001.	Complaint referred to the Advocates Complaints Commission for resolution.
1172	David Jomo Muigai CAJ/POL/015/2759/15 - WT	Public Officer	Abuse of power	Complainant alleged that Hon. Ngengi Muigai conspired with the officers attached to Muthaiga Police Station to have him charged in court.	Complainant advised to defend the criminal charges in court.
1173	Michael Ochieng Opondo CAJ/POL/015/2758/15 - WT	National Police Service	Unresponsive official conduct	Complaint regarding unresponsiveness by Central Police Station after a criminal report was made to the station in 2012 and recorded as OB No. 194/12.	Inquiry initiated which is ongoing.
1174	Peter Ochieng Anyango CAJ/JUD/001/1582/15 - WT	Judiciary	Delay	Complaint alleging delay in the hearing of Migori CMCC No. 541 of 2015; Erick Anunda Ratemo vs. Peter Ochieng Anyango since January 2015.	Complaint referred to the Judiciary Ombudsperson for resolution.
1175	Peter Ochieng Anyango CAJ/M.F.AFF/011/49/15 – WT	Ministry of Foreign Affairs and International Trade	Unresponsive official conduct	Complainant alleged that his brother-in-law, David Ouma disappeared in South Sudan on 15th August 2014 and efforts to obtain assistance or any explanation from the Ministry of Foreign Affairs have been unsuccessful.	Inquiry initiated which is ongoing.
1176	Silvan Melea Otieno Ochieng CAJ/PE/040/1326/15 - WT	Private entity	Labour dispute	Complainant alleged that Setright Technologies Limited refused to pay his salary upon resigning after he worked with the company for seven weeks.	Complaint referred to the Labour office for resolution.
1177	Thomas Omari CAJ/M.LAN/022/1356/15 - WT	Ministry of Lands, Housing and	Delay	Complainant alleged delay in the issuance of title deeds for land in Nkararo Adjudication Section, Transmara West Sub-County in Narok County. The complainant further alleged that the adjudication	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Urban Development		process in this section was done in the 1980's and title deeds had not been issued since then.	
1178	Joseph Njuguna Ndungu CAJ/PE/040/1331/15 - WT	Private entity	Labour dispute	Complaint regarding allegations of non-payment of salary by Securex Agencies Kenya Ltd after the complainant resigned from employment.	Complaint referred to the Labour Office for resolution.
1179	Jorim Owino Nyamor CAJ/POL/015/2768/15 - WT	Kenya Defence Forces	Unfair treatment	Complainant alleged unfair dismissal from the Kenya Defence Forces after the 1982 attempted coup.	Complainant requested to supply further and better particulars of the complaint.
1180	Tineja John CAJ/POL/015/2765/15 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that he was retired from the Administration Police Service on medical grounds and had requested to be given a discharge without success.	Inquiry initiated which is ongoing.
1181	Mwita Wansase Kibiriti CAJ/PE/040/1329/15	Private entity	Legal representation	Complainant alleged that his wife, Monica Kendi Muriuki was killed in a road traffic accident involving the vehicle of Hon. Billow Kerrow, the current Senator for Mandera County and sought for legal representation to file a compensation claim in court.	Referred to Kituo Cha Sheria for legal representation.
1182	Noah K Sirma CAJ/POL/015/2763/15 - WT	National Police Service	Unresponsive official conduct	Complainant alleged unresponsiveness of the National Police Service in his request for reinstatement to the Service after he was declared fit to serve again by his doctor. The complainant was engaged with the National Police Service until 2005 when he suffered a medical condition and he could not continue working. After he was cleared by the doctor as fit to serve, the National Police Service did not respond to his request to be reinstated to work.	Matter referred to the National Police Service for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1183	Sogomo Kamare Welfare CAJ/CG/BARINGO/095/6/15 - WT	County Government of Baringo	Administrative injustice	Complaint regarding alleged exclusion of the Sogomo and Saraki families of Kamare Clan in the activities of the County Government of Baringo in regards to projects carried out in Lake Bogoria Catchment area.	Complaint referred to the County Government of Baringo for resolution.
1184	John Nkari Naituli CAJ/CDF/008/168/15 - WT	Constituency Development Fund	Corruption	Complaint regarding allegations of misuse of funds and corrupt practices in the implementation of commissioned projects by the Constituency Development Fund for the financial yeas 2013/2014 and 2014/2015 in Tigania East Constituency in Meru County.	Complaint referred to the Ethics and Anti-Corruption Commission for resolution.
1185	Kamwaro And Company Advocate CAJ/PO/047.118/15 - WT	Pubic officer	Abuse of power	Complaint against the Deputy County Commissioner, Naivasha Sub-County in Nakuru County on allegations of abuse of power. That the said officer on 25th May 2015 invaded Natooli area in Naivasha Sub-County and supervised the destruction of crops belonging to Enaibor Ajijik/Natooli area residents, assaulted Mr. Simon Ole Kelele, seized three motor bikes from the locals and ordered them detained at Kongoni Police Station. That the said officer carried out the above heinous activities with impunity despite the matters pending in court and bragged that 'the Government was theirs'.	Inquiry initiated which is ongoing.
1186	Rangers Court Welfare CAJ/PE/040/1339/15 - WT	Private entity	Land dispute	Complaint regarding alleged grabbing of LR No. 209/11095/159 in South C in Nairobi by Kuguru Food Complex Ltd.	Referred to the National Land Commission for resolution.
1187	Members Of Staff(SASRA) CAJ/PO/047/17/15 - WT	Sacco Societies Regulatory Authority	Abuse of power	Allegations of abuse of power against the Acting Chief Executive Officer of the Sacco Societies Regulatory Authority. In particular, that the said officer perpetrated illegal transfers, promotions, interdictions, unsupported payments, claims travels and questionable decisions in violation of the Constitution and other laws.	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1188	Matatu Welfare Association (City Tram Shuttle) CAJ/M.TRA/004/235/15 - WT	National Transport Safety Authority	Unfair treatment	Complaint alleging intimidation, mistreatment and corrupt activities against the National Transport Safety Authority meted on City Tram Shuttle Limited in Nairobi and this had affected the operations of the company.	Inquiry initiated which is ongoing.
1189	Kadan Building & Civil Engineering Contractors Ltd CAJ/M.ENE/021/213/15 - WT	Kenya Pipeline Company	Breach of contract	Complaint that the Kenya Pipeline Company had refused to pay Kadan Building and Civil Engineering Contractors the total amount for work done in execution of a contract for the expansion of PS28 Inspection bay – Kisumu Depot.	Complainant advised to seek for enforcement of the contract through the court process.
1190	Danson Oketch Owuoche CAJ/PE/040/1330/15 – WT	Teachers Service Commission	Administrative Injustice	Complaint alleging that the Teachers Service Commission continued to deduct the complainant's contributions to Taraji Saco Society despite his communication to them in 2012 that he had ceased membership with the Sacco.	Inquiry initiated which is ongoing.
1191	Josephine Wanjiku Mwangi CAJ/JUD/001/1347/15 - WT	National Police Service	Unresponsive official conduct	Complainant alleged that she lodged a criminal report to Satellite Riruta Police Station on 13th March 2013after she received several threats on her life, but no action was taken to investigate the matter.	Requested the complainant to provide for further and better particulars.
1192	Jane Njeri Roia CAJ/NCC/005/499/15 - WT	County Government of Nairobi	Unresponsive official conduct	Complainant alleged that the County Government of Nairobi refused to issue her with a clearance certificate in respect of Nairobi/Block 110/360 even after paying the outstanding rates of Kshs. 31,770.	Inquiry initiated which is ongoing.
1193	Joseph Chumba CAJ/M.EDU/013/1055/15 - WT	Ministry of Education, Science and Technology	Administrative injustice	Complainant alleged that on 18th October 2015, Kericho High School expelled three form three students, namely Derrick Omondi, Victor Kibet and Chrispus Kibet and the said action was unfair since no substantive allegations were raised against the students and no disciplinary proceedings undertaken. He further alleged that they sought audience with the	Inquiry initiated which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				School, but were dismissed on grounds that their children were thieves.	
1194	Lilian Achieng Ogola CAJ/M.IGC/062/431/2015 – WT	Ministry of Interior and Coordination of National Government	Unfair treatment	An allegation that there was unfair treatment in the recruitment of Assistant-Chiefs in Nyaguda Sub-Location, Bondo Sub-County in Siaya County which were done in 2015. The complainant further alleged that she emerged the best candidate but she was denied the job.	Inquiry initiated which is ongoing.
1195	Andrew White, Joy Mboya and Family CAJ/DPP/027/115/2015-SAK	Office of the Director of Public Prosecution	Unresponsive Official Conduct	A complaint against the ODPP for failing to charge Betty Tett with conspiracy to commit murder when she was named by a suspect as the party who paid for an assassination. The complainant alleged that despite overwhelming evidence of Betty Tett's involvement, the Police and ODPP had blatantly refused to investigate the allegation and prosecute where necessary.	Initiated inquiry which is ongoing
1196	Jairus Ndege CAJ/M.DEF/037/200/2012-SAK	Ministry of Defence	Unresponsive Official Conduct	A complaint that following a Circular in March 2014 authorising transfers, the complainant who was a Supply Chain Management Officer at the Ministry of Defence, applied for a transfer to the Ministry of Health. However, the same was to be responded to.	Initiating Inquiry which is ongoing
1197	Silvanus Ombati Buyonge CAJ/POL/01/2647/2015-SAK	National Police Service	Unfair Conduct	An allegation that the complainant was unfairly dismissed from the Administrative Police Force on account of drunkenness and misuse of a firearm. The complainant sought to have the Commission review his dismissal as he alleged the same was unfair as he did not discharge his firearm, nor was he drunk on duty.	Initiated an Inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1198	Beatrice M. Nyakenga CAJ/M.DEF/037/207/2015-SAK	Ministry of Defence	Unresponsive Official Conduct	A complaint that there has been undue delay in the death gratuity for the dependents and children of CPL Francis Nyaruri Omambia where the Ministry of Defence processed and forwarded all relevant documentation to the Department of Pensions vide the letter of 10th June 2015, but to date the dependents have not been paid their dues.	Initiated inquiry which is ongoing
1199	Peter Kariuki Mbugua CAJ/NSSF/017/561/2015-SAK	National Social Security Fund	Manifest Injustice	An allegation that the Fund had refused to remit the complainants benefits alleging an anomaly of double registration when he misplaced his original member number and registered for a second time. The complainant had been claiming his payment since 2014 but to date he had not been paid the same as the Fund had advised the number belonged to another member. However, the Fund was unable to provide any proof that the membership number belonged to a third party, nor any reasonable explanation as to why he would be in possession of both cards.	Initiated inquiry which is ongoing
1200	Jamba Andu CAJ/CWSK/018/73/2015-SAK	Private entity	Abuse of Office	A complaint that salaries for the staff members of Child Welfare Society of Kenya had not been paid since June 2015, and to date no reasons had been tendered therein. Moreover, over fifty members of staff who attended a training in South Africa sponsored by the Christ Embassy Church were not paid per diem.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1201	Jesse Mutugi CAJ/TSC/013/1005/2015-SAK	Teachers Service Commission	Unfair Conduct	An allegation that the complainant alleged that he was employed by the Teachers Service Commission in September 2014 and resigned in January 2015 after not receiving his salary for the duration of his employment. The complainant in his resignation requested that TSC pay his salary less one months' notice, but to date the same had not been done.	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1202	Anonymous CAJ/PO/047/90/2015	Public Officer	Abuse of Office	A complaint regarding the conduct of the Clerk of the Kisii County Assembly and the Speaker of the Assembly whom had been embroiled in constant wrangling which had hampered the work of the assembly and resulted in the staff of the assembly having to be labeled between the factions and being disadvantaged therein. The complaint suggests that the Clerk has used his influence to ensure that certain staff members including the driver, personal assistant and protocol officer of the speaker had not received any per diem for trips they had made from as far back as May 2015.	Initiated inquiry which is ongoing
1203	Charles Sairo CAJ/KNH/012/312/2015-SAK	Kenyatta National Hospital	Unfair conduct	An allegation that the complainant was unfairly dismissed from Kenyatta National Hospital after investigations were conducted for irregular payments to a supplier.	Initiated inquiry which is ongoing
1204	Yussuf Haji Gedi CAJ/JUD/001/1550/2015-SAK	Judiciary	Manifest Injustice	An allegation that on 6th March 2015 the Principal Magistrate Garissa Law Courts unfairly dismissed Garissa SPMC No. 1298 of 2013 without due regard for the complainant's representations on the same.	Initiated Inquiry which is ongoing
1205	George Ochieng Ogara CAJ/PE/040/1251/2015-SAK	Private Entity	Outside Mandate	A complaint regarding the financial award in Nairobi CMCC NO. 408 of 2004 where the complainant alleged that the advocates who were handling the matter had failed to pay him the full decretal amount.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1206	Byrson Mangla Agot CAJ/AG/001/1560/ 2015-SAK	Office of the Attorney General & Department of Justice	Maladministration	An allegation that the Registrar of Companies colluded with the Director of Mouldings Limited to remove the complainant as a Director in1994. To date, the complainant was yet to receive any documentation supporting his removal from the Office of the Registrar.	Initiated Inquiry which is ongoing
1207	Charles Nyakwara Nyagwencha CAJ/M.PLA/008/156 4/2015 -SAK	Ministry of Devolution and Planning	Manifest Injustice	An allegation that the complainant was the registered owner of Plot No. Manyatta B/2537 in Kisumu's Manyatta Market, which accommodated six shops, two residential houses, one borehole, two 5000 litre fuel tanks , two tractors and various agricultural implements. However, during the 2007/2008 post-election violence, mobs looted and destroyed the above leaving him in severe debt and robbing him of his livelihood. The matter was immediately reported to the Police and erstwhile provincial administration. The latter, vide a letter of 30th October 2015 requested that he be compensated for the above losses but the same was yet to be implemented.	Initiated Inquiry which is ongoing
1208	Wesley Mdawida Charo CAJ/ROP/003/235/ 2015-SAK	National Registration Bureau	Manifest injustice	A complaint that the Registrar has failed to implement a change of name from a d duly executed deed poll gazette of 5th June 2015 which lawfully changed his name from David Wesley Mnyika Mwanyia to Wesley Mdawida Charo. He applied for a change of particulars to his Identity Card vide the application number 2405768827 but was informed that the change could not be effected as he was allegedly changing too many names on his identity card. Upon appealing the process he was then informed that his application would be tendered before the "Senior Committee" for consideration, but he was yet to be informed on the outcome of the deliberations.	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1209	Pamela Obuya CAJ/M.EDU/013/1044/2015	Kenya National Commission for UNESCO	Unfair treatment	A complaint of unfair termination where the complainant was sent a notice to show cause letter on 21st August 2015 regarding alleged dishonesty and absence from duty without leave, which she responded to. However, her employment was terminated vide an ambiguous letter of 8th October 2015 titled "Release back to the Ministry on termination of secondment". The complainant appealed against the same vide the letter of 28th October 2015, but to date she was yet to receive a response.	Initiated inquiry which is ongoing
1210	Mary Rumire CAJ/M.LAN/022/1263//2015-SAK	Private Entity	Land Dispute	An allegation that the complainant had bought a house in Kibera from a private party (Alice Wageci) whom to date had not given her vacant possession of the same.	Matter closed and complainant referred to seek legal advice
1211	Apollo Majunga CAJ/PE/040/1100/2015-SAK	Private Entity	Unfair treatment	A complaint against a Private Entity (I. Messina (K) Ltd) and its foreign national Directors for alleged abuse of office, intimidation and unfair dismissals of its Kenyan staff. The complainant further alleged that the MD of the Company associated with known drugs barons.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1212	Concerned Parents of Farasi Lane Primary CAJ/CG/NRB/060/131/15	County Government of Nairobi	Unresponsive official Conduct	A complaint regarding the planned project in conjunction with Veerayatan Kenya Trust wherein the parents alleged that they had raised concerns regarding the nature of the same. There had been several differing reports on what form the partnership would take including renovations, a special project, rehabilitation of an existing part of the school, or if land at the school was being set aside to build a new addition to the school. The parents were stakeholders at the school, and they sought clarification on what precisely the partnership entailed and how the same would benefit the School.	Initiated Inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1213	Edson Rurangwa Mpyisi CAJ/M.IMM/003/247/2015	Ministry of Labour and East African Community	Manifest Injustice	A complaint that the Department of Children's Services had failed to issue a Letter of No Objection to the Department of Immigration Services to enable them issue the complainant's adoptive son a passport in line with the Adoption Order of the 30th June 2015.	Initiated inquiry which is ongoing
1214	Evelyne Mbuya Njeru CAJ/POL/015/2736/15 – FN	National Police Service	Unresponsive Official Conduct	An allegation that Kilimani Police Station within Nairobi County had failed to take action regarding an alleged rape incident reported to them vide OB no. 51/29/9/2015.	Inquiry ongoing
1215	Juliet Karimi CAJ/PE/040/1286/15-FN	Private entity	Misconduct	An allegation of misconduct of an advocate of the High Court of Kenya.	File closed as the matter was forwarded to the Law Society of Kenya for resolution
1216	Anonymous CAJ/CG/NRB/060/127/15	County Government of Nairobi	Abuse of Power	An allegation that the Ward Administrator of Savannah Ward in Nairobi County was protecting the illegal development of residential houses in Springfield Park, without proper consents being obtained by the private developer.	Requested for further particulars
1217	Samuel Murega CAJ/POL/015/2737/15-FN	National Police Service	Abuse of Power	An allegation that Police Officers in Ruai Police Station within Nairobi County tortured the complainant alleging unpaid Kenya Revenue Authority dues.	Requested for further particulars
1218	Peter Mbui Ngethe CAJ/M.LAN/022/1330/15-FN	Ministry of Land, Housing and Urban Development	Maladministration	An allegation that the Ministry of Land, Housing and Urban Development allowed the subdivision of the complainant's property Parcel – Githuguri/Gathangari/310 in Kiambu County without his knowledge or consent.	Inquiry ongoing
1219	Rodger Osebe	Kisii University	Unfair treatment	An allegation that Kisii University had neglected to confirm to employment one of its employees currently on contract despite acquiring a degree.	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.EDU/013/1051/15-FN				
1220	Peter Muigai Waweru CAJ/M.LAN/022/1334/15-FN	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the respondent Ministry of Lands, Housing and Urban Development approved the resettlement of squatters (Kinyago Squatters Self Help Group) on Land Parcel Dandora Area VI Block 86 within Nairobi County but had failed to implement the same since 2008.	Requested for further particulars
1221	Juliet Karimi CAJ/POL/015/2735/15-FN	National Police Service	Administrative injustice	An allegation that officers at the Nanyuki Police Station had unfairly detained the complainant's motor vehicle and personal documents without just cause.	Requested for further particulars
1222	Flora Luyo Nyapinda CAJ/PE/040/1282/15- FN	Private Entity	Rent dispute	An allegation that the complainant had not received her rent deposit from the Landlord of the property she was residing in South B estate in Nairobi County since 2013.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1223	Thomas Makeni CAJ/M.AGR /014/211/15-FN	Agriculture, Fisheries and Food Authority	Unfair Treatment	An allegation that the complainant, the Head of Finance at the Sugar Directorate, was demoted and redeployed vide a letter dated 17th August 2015 as a result of raising questions regarding alleged suspicious payments in the Ministry of Agriculture, Fisheries and Food Authority	Requested for further particulars
1224	Stephen Elijah Musumba CAJ/M.AGR/014/212/15-FN	Ministry of Agriculture, Livestock and Fisheries	Delay	An allegation that the complainant supplied building materials to the Ministry of Agriculture, Livestock and Fisheries in 1997 under contract but had not been paid to date despite numerous follow-ups.	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1225	John Muthungu Kiarie CAJ/M.IGC/062/440/15-FN	Ministry of Interior and co-ordination of National Government	Delay	An allegation that the Deputy County Commissioner of Njiru Sub-County in Nairobi County, who was the administrator of the Estate of the complainant's deceased wife had taken an inordinate amount of time to conclude the administration of the estate. The Deceased passed away on 11th November 2008.	Inquiry ongoing
1226	Kasyi & Company Ltd CAJ/M.LAN/022/1332/15-FN	Ministry of Land, Housing and Urban Development	Delay	An allegation that the Director of Surveys had delayed in signing and sealing Deed Plans submitted in April 2015 to that office regarding survey of land parcel L.R No. MN/VI/3698 in Changamwe, Mombasa County.	Inquiry ongoing
1227	Reuben Odero Oduori CAJ/PT/001/1559/15-FN	Public Trustee	Delay	An allegation that the Public Trustee's Office in Ugenya within Siaya County had unduly delayed in the administration of the estate of the late Chrispine Oluoch who died on 8th August 2007.	Inquiry ongoing
1228	Njoroge Wainaina CAJ/PE/040/1287/15	Private Entity	Manifest injustice	An allegation that Safaricom Company Limited was unlawfully listening in on its customer's conversations and exploiting the information collected from such conversations.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1229	Juliet Karimi CAJ/P.E/040/1285/15-FN	Private Entity	Professional negligence	An allegation that an Advocate firm's negligence in drawing up a lease agreement for Land Title No. Ontulili/Ontululi Block 1 (Katheri)/1245 in Meru County dated 1st April 2014 caused the complainant to lose millions of shillings	The matter was refered to the Advocates complaints commission for resolution
1230	Nelson Musungu CAJ/P.E/040/1288/15-FN	Private Entity	Unfair conduct	An allegation that an Advocate firm was unfairly withholding a Title Deed demanding more payment from the complainant for the service rendered in obtaining the same.	The matter was referred to the Advocates complaints

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					commission for resolution
1231	Michael Mwanzia Kitavi CAJ/PE/040/1283/15-FN	Private Entity	Land dispute	An allegation that Plot No.181 in Iviani village within Makueni County was illegally acquired by a private individual yet it belonged to the complainant's family.	Complainant advised to seek legal counsel regarding remedies available to him.
1232	Andrew Omwoyo Magowa CAJ/JUD/001/1561/15-FN	Judiciary	Unfair Treatment	An allegation that the Agricultural Development Corporation had refused to release the Title Deed for land parcel L.R No. 9467 in Nakuru County to members of Skov Estate Limited Kenya. The matter was currently pending in Court Civil Suit No.251 of 2012 in the Land and Environment Court in Nakuru.	File closed as the matter was in Court
1233	Sauti ya Kina Mama CAJ/CG/TANARIVER/059/8/15-FN	County Government of Tana River	Abuse of Power	An allegation that the Governor of Tana - River County was abusing his office by purchasing a vehicle illegally using tax payers money as well as putting money into non-existing development projects.	File closed as the matter was properly addressed to the Ethics and Anti-Corruption Commission.
1234	Zacharia Kiptonui Lagat CAJ/PE/040/1292/15-FN	Private Entity	Unfair treatment	An allegation that the complainant invested 200,000/= into Akiba Micro-Finance Ltd in April 2005 which was closed in August 2015 by the Central Bank of Kenya. The complainant sought to have his money refunded to him.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1235	Lucy Wangari Njenga CAJ/M.LAN/022/1336/15-FN	Ministry of Lands, Housing and Urban Development	Outside mandate	An allegation that the complainant's deceased husband's property L.R Miti Minigi/Mbaruk Block5/76 was transferred to a stranger without her knowledge or consent.	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1236	Stephen Anyanga Wabuti CAJ/M.IGC/062/442/15-FN	Ministry of Interior and Co-ordination of National Government	Unfair Treatment	An allegation that the complainant's employment as a clerical officer in the National Registration Bureau was unfairly terminated on 1st July 2009.	Inquiry ongoing
1237	Machakos Muslim Association CAJ/M.LAN/022/1331/15-FN	National Land Commission	Unresponsive Official Conduct	An allegation that the National Land Commission had failed to respond to the complainants' correspondence regarding their request to build a Muslim Social Hall on Plot No.411 in Machakos County.	Inquiry ongoing
1238	Maxwel Butembu for Embakasi Church of God CAJ/M.LAN/022/1335/15-FN	National Land Commission	Unfair Treatment	An allegation that Plot No. LR. No.9042/600 had been set aside to erect a secondary school in Embakasi constituency within Nairobi County but the same had been grabbed by private developers and the respondent had failed to act against the said grabbers.	Requested for further particulars
1239	Purity Makau Musenya CAJ/M.EDU/013/1053/15-FN	Ministry of Education , Science and Technology	Unfair Treatment	An allegation that the Principal of Barazani Girls High School in Makueni County accused the complainant of colluding with students to organize student strikes, which was not true.	Requested for further particulars
1240	Pamella Akinyi Omollo CAJ/M.HEA/012/313/15-FN	Ministry of Health	Delay	An allegation that the complainant's request to be transferred from Uasin Gishu County to Kenyatta National Hospital Spinal Injury Section as a nurse P/No. 2011347349 was approved vide a letter dated 29th June 2015. However, the deployment had not been actualized and she had not received her salary since then.	Inquiry ongoing
1241	Samuel Kaguongo Macharia	Kenya Forest Service	Unfair Treatment	An allegation that the complainant had been expelled from a shamba allocated to him in Esageri Forest of Koibatek Mau conservancy. He had sought assistance	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KFS/010/95/15-FN			from the Forest Service Director to be reinstated his shamba without success.	
1242	Ngari Peter CAJ/M.EDU/013/1050/15-FN	University of Nairobi	Unfair treatment	An allegation that the complainant was expelled in 2014 from the University of Nairobi and then re-admitted in February 2015 but the re-admission was withdrawn for no reason.	Requested for further particulars
1243	David Njoroge Karanja CAJ/P.E/040/1289/15-FN	Private Entity	Negligence	An allegation that an Advocate firm was negligent in handling High Court Civil Suit No. 237 of 2010 in the High Court of Kenya at Nairobi	Complainant advised to refer the matter to the Advocates Complaints Commission
1244	Kennedy Njuguna CAJ/M.EDU/013/1052/15-FN	Ministry of Education , Science and Technology	Unfair treatment	An allegation that the Deputy Principal of St. Anthony Boys Kitale had been delaying admission of one student, the complainant's brother, because he failed to shave his hair properly. The student was sent away from the school in October 2015 and had not been admitted since without any explanation given.	Inquiry ongoing
1245	Mary Wanjiku Nyoike CAJ/POL/015/2734/15-FN	National Police Service	Delay	An allegation that Kasarani Police Station in Nairobi County had delayed to take action on a matter reported by the complainant vide OB.No.17/14/8/2015. The complainant was involved in an accident along Thika Highway.	Inquiry ongoing
1246	Lucia Waithera Gathecha&Another CAJ/P.E/040/1290/15-FN	Private Entity	Land dispute	An allegation that certain people were conspiring to take away property that belonged to the complainant's grandfather. (No further details)	Complainant referred to Kituo Cha Sheria for resolution of her complaint.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1247	Samuel Muriuki CAJ/PO/047/112/15-FN	Public Officer	Abuse of Power	An allegation that the Principal Secretary for the Ministry of Labour, Social Security and Services was misusing her authority by instructing police officers to bar her estranged husband, the complainant, from accessing the family home in Ongata Rongai, Kajiado County.	Inquiry ongoing
1248	Joyce Wanjiru Kariuki CAJ/M.IGC/062/450/15-FN	Ministry of Interior and Co-ordination of National Government	Unresponsive Official Conduct	An allegation that the Assistant County Commissioner of Kasarani Ward in Nairobi County failed to assist the complainant who had reported a matter to him regarding Plot No. 921 Gitumba Kasara Area in Nairobi County. Unknown persons had trespassed the said property.	Requested for further particulars
1249	Riyadh Ali Ahmed CAJ/NSSF/017/582/15-FN	National Social Security Fund	Delay	An allegation that the National Social Security Fund had delayed in paying the complainant's claim dated 8th October 2013 No. 700 383 816.	Inquiry ongoing
1250	KMTC Staff CAJ/M.HEA/012/314/15-FN	Kenya Medical Training College (KMTC)	Abuse of Power	An allegation that the Chairman of the Kenya Medical Training College Board had been abusing his power by using the institution's vehicles and driver for private functions and also renewing terms of certain employees unlawfully.	Requested for further particulars from the complainant
1251	Stanley Henry for Wanjohi Community Youth Polytechnic CAJ/M.LAN/022/1333/15-FN	National Land Commission	Unresponsive official conduct	An allegation that the National Land Commission had failed to respond to correspondence from the complainant regarding illegal acquisition of Land Title No. Nyandarua/Wanjohi Township/375 in Nyandarua County.	Inquiry ongoing
1252	Anthony Gathii Mburu	Judiciary	Delay	An allegation that the Criminal Case No.5761 of 11 (Republic Vs. George Nganga) at the Makadara Law Courts commenced in 2011 and had taken a long time to be concluded.	Complainant referred to the Judiciary

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/JUD/001/1589/15-FN				Ombudsperson for referral
1253	George Kariuki Waithaka CAJ/AG/001/1590-FN	Office of the Attorney General & Department of Justice	Unresponsive Official conduct	An allegation that the Attorney General has failed to pay the complainant Ksh 3,858,529.59/- awarded to him by the Court Order in Milimani Chief Magistrates Court Suit No. 9749 of 2003 (George Waithaka Vs. Attorney General) which was rendered on 10th April 2015.	Inquiry ongoing
1254	Karen Mosoti & Co. Advocates For Yasmin Pramji & Another CAJ/M.LAN/022/1371/15-FN	Ministry of Land, Housing and Urban Development	Delay	An allegation that the Ministry of Land, Housing and Urban Development had unduly delayed to stamp the Transfer documents for the Purchase of Town House No. 5, North Muthaiga L.R No. 20615 whose stamp duty payment was made on 9th May 2014.	Inquiry ongoing
1255	O. Jollec & Associates CAJ/CG/NRB/060/135/15-FN	County Government of Nairobi	Manifest injustice	An allegation that the respondent had been inconsistent in attending Nairobi Chief Magistrate Court Civil Suit No.611 of 2011 (Geoffrey Maina Wanjama Vs Regina Wanjiku Mbugua & City Council of Nairobi) which had caused the 1st defendant's rights to be defeated.	File was closed as the matter was in Court.
1256	Peter Mutisya & Co. Advocates For Kezeiah Gikonyo CAJ/POL/015/2785/15-FN	National Police Service	Maladministration	An allegation that the Divisional Criminal Investigation Officer in Kasarani Police station unlawfully detained the complainant's vehicles registration KBJ 3589n and KAM 089E on 3rd December 2015 without any explanation given to the complainant	Inquiry ongoing
1257	Kavengi Mwanzwii CAJ/M.LAN/022/1365/15-FN	Ministry of Land, Housing and Urban Development	Unresponsive Official Conduct	An allegation that the complainant was not satisfied by the survey of his land in Ngwani Adjudication Section which was carried out on 24th September 2015.	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1258	Odhiambo Ogat Paul CAJ/POL/015/2781/15-FN	National Police Service	Abuse of Power	An allegation that the complainant's brother was shot dead by a police officer from Kinoo Police Post on 22nd November 2015. The complainant reported the matter the same police station vide OB. No. 4/22/11/2015 but no action has been taken to date	Inquiry ongoing
1259	Mounde Isege CAJ/M.LAB/017/584/15-FN	Ministry of Labour, Social Security and Services	Unfair treatment	An allegation that the complainant's father had not received allowance allocated to elderly persons.	Requested for further particulars
1260	Newton Maina & others CAJ/JUD/001/1592/15-FN	Judiciary	Outside mandate	An allegation that there has been undue delay in the hearing and determination of Succession Cause No. 2010 of 2011 in the High Court of Kenya at Nairobi	Matter outside mandate, complainant advised to forward the matter to Judiciary Ombudsperson
1261	Teresia Wambui CAJ/PE/040/1345/15-FN	Private Entity	Outside mandate	An allegation that Ufundi Co-operative Savings and Credit Society Limited has failed/neglected to pay money owed to the complainant's deceased' husband. The deceased passed away in December 2006	Matter outside mandate. Complainant advised to seek legal counsel on the remedies that may be available.
1262	Concernred Nationalist CAJ/M.TOU/024/29/15-FN	Ministry of East Africa Affairs, Commerce & Tourism	Maladministration	An allegation that the Respondent Ministry disregarded gender and ethnic balance when recruiting for the position of Senior Assistant Director, Regional Integration. Interviews were carried out on 16th and 17th November 2015.	Requested for further particulars
1263	Meshack Odero & Co. Advocates for Pravin Galot& Another	Attorney General	Unresponsive Official Conduct	An allegation that the Registrar of Companies had failed/neglected to respond to several correspondence by London Distillers Company Limited regarding Directors of the said company. The first letter was dated 24th April 2013.	Inquiry ongoing

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	CAJ/AG/001/1598/15-FN				
1264	Paul Ngure Waweru CAJ/POL/015/2780/15-FN	National Police Service	Inefficiency	An allegation that the complainant made a report on 6th February 2009 to Mowlem Police Base in Dandora within Nairobi County regarding threats made against him by persons known to him vide OB. No. 2/06/02/09. Eventually an inquiry file was opened at BuruBuru Police Station and witness statements recorded. The Police Officers alleged that the said file was missing and no action had been taken since then.	Inquiry ongoing
1265	Simon Wanyoike Nganga CAJ/JUD/001/1591/15-FN	Judiciary	Manifest injustice	An allegation that the complainant who was acquitted from the charge of stealing by servant (as an employee of Kenya Commercial Bank) had not received compensation for wrongful dismissal. He had made appeals in Court seeking compensation without success.	Complainant advised that the matter was outside our mandate as it had been determined by the Court.
1266	Naikuningaah & Miencha Co. Advocates for Kipkerich Koskei CAJ/POL/015/2776/15-FN	National Police Service	Abuse of Power	An allegation that the complainant was intimidated and harassed by A Chief Inspector in the Directorate of Criminal Investigations on 23rd November 2015 without any legal justification.	Requested for further particulars
1267	Paul Waweru Miano CAJ/CMA/000/675/15-FN	Private Entity	Delay	An allegation that the complainant applied for his shares to be transferred from Discount Securities Limited currently under receivership to Kingdom Securities and the process has unduly delayed.	Requested for further particulars
1268	Lillian Njeri CAJ/PE/040/1342/15-FN	Private Entity	Unfair treatment	An allegation that the complainant's relative had divided her parent's land unfairly and against her parent's wishes documented in a will.	Advised the complainant to seek legal counsel regarding judicial

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					remedies that may be available.
1269	Paulina Kikwali Langata CAJ/M.LAN/022/12 11/15–FN	County Government of Bomet	Unfair treatment	An allegation that the complainant lost a section of land Title Kericho/Sotik East Settlement Scheme/159 in Bomet County upon which a bridge and road were unlawfully constructed by the County Government.	Inquiry ongoing
1270	Richard Kipsang Langat CAJ/CG/NAKURU/0 63/15-FN	County Government of Nakuru	Unfair treatment	An allegation that the process of interviewing candidates by the Nakuru County Public Service Board for the position of Director of Legal Services on 14th April 2014 was unfair and prejudicial.	Inquiry ongoing
1271	Jason Kariuki CAJ/M.LAN/022/12 10/15-FN	Ministry of Land, Housing and Urban Development	Delay	An allegation that the complainant applied for a 'rent demand' request through e-citizen portal but the same had taken a long time to be processed.	Requested for further particulars
1272	Peter Mambembe CAJ/KRA/000/949/1 5-FN	Kenya Ports Authority	Abuse of Power	An allegation that Kenya Ports Authority issued an illegal public notice on 5th August 2015.	Requested for further particulars
1273	Adam Mugwe CAJ/KRA/000/625/1 5-FN	Kenya Revenue Authority	Abuse of Power	An allegation that Kenya revenue Authority was helping a private entity to evade payment of tax.	Requested for further particulars
1274	Abshiro Abdi CAJ/PE/040/968/15-FN	Ministry of Land, Housing and Urban Development	Unfair treatment	An allegation that the complainant and several other squatters had not received title documents for Kwambuzi area within Nanyuki town in Laikipia County where they lived.	Requested for further particulars
1275	Victor Nyangai Okero CAJ/M.IGC/062/34 5/15-FN	Ministry of Interior and Co-ordination of National Government	Unfair treatment	An allegation that the complainant's family has not received money owed to them after their father passed away in 2012. The Father worked in the erstwhile Ministry of Finance.	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1276	Hillary Kamau CAJ/M.TRA/004/196 /15-FN	National Transport and Safety Authority	Delay	An allegation that the Kenya Revenue Authority had unduly delayed to issue the complainant with a duplicate logbook, which he applied for on 29th May 2015.	Inquiry ongoing
1277	Lucy Kathura Kamanja CAJ/M.LAB/017/531 /15- FN	National Social Security Fund	Illegal conduct	An allegation that the complainant was sexually harassed while an employee at National Social Security Fund and was not assisted despite several reports of the same.	Requested for further particulars
1278	Ali Maro Ambari CAJ/M.IMM/003/21 5/15-FN	Ministry of Interior and Co-ordination of National Government	Unfair Treatment	An allegation that the Ministry of Interior and Co-ordination of National Government unfairly terminated the complainant's employment.	Requested for further particulars
1279	Charles Okumu CAJ/M.IGC/062/34 4-FN	Ministry of Interior and Co-ordination of National Government	Abuse of Power	An allegation that the Assistant Chief of Sigoma Urenga Sub-location in Siaya County facilitated the sale of the complainant's family land without the family's consent.	Requested for further particulars
1280	Mary Njoki CAJ/CG/KERICHO/ 128/1/15-FN	County Government of Kericho	Unfair Treatment	An allegation that the defunct Londiani Town Council unfairly deducted the complainant's terminal benefits. The complainant worked at the said Council for 21 years and alleges that she was owed Ksh 72,594.55.	Inquiry ongoing
1281	John Theuri Munyiriri CAJ/POL/015/2534/ 15-FN	National Police Service	Unfair Treatment	A complaint that the National Police Service unfairly dismissed the complainant after 12 years of service, on allegations the complainant absconded duty without leave.	Requested for further particulars
1282	Catherine Mutito Mbogo	Directorate of Public Prosecutions	Unresponsive Official Conduct	An allegation that the Kerugoya office of the Directorate of Public Prosecutions has failed to respond to a letter written to them regarding prosecution of	Inquiry ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/JUD/001/1352/15 – FN			Criminal Case No. 695 of 2013 at Gichugu Principal Magistrate's Court.	
1283	Geoffrey Oriaro & Co. Advocates CAJ/P.O/047/15-FN	Anti-Counterfeit Agency	Abuse of Power	An allegation that certain public officers in the Anti-Counterfeit Agency were abusing their power by using official vehicles for private errands.	Matter referred to the Ethics and Anti-Corruption Commission for resolution
1284	Jack Otieno CAJ/JUD/001/1392/15-FN	Private entity	Outside mandate	The complainant made an inquiry about the process of ratification of treaties.	Complainant advised to seek advice from the Office of the Attorney General and the Department of Justice
1285	Ahmed Sheikh Mohamed CAJ/M.WATER/009/135/15-FN	Garissa Water and Sewerage Company	Unresponsive Official Conduct	An allegation that Garissa Water and Sewerage Company had failed to pay the complainant's dues pursuant to a Court Order issued in Civil Cause no. 447 of 2014 by the Employment and Labour Relations Court at Nairobi.	Complainant advised to enforce the Orders through a Court process
1286	Jonah Gichina CAJ/PE/040/969/15-FN	Private Entity	Administrative injustice	An allegation that the Directors of Mwana-Wikio Farmers Co-operative Society dissolved the Society and subdivided parcels of land without holding an Annual General Meeting.	Complainant advised to seek legal counsel regarding remedies available to him.
1287	Deacons Estate Welfare Group CAJ/CG/KIAMBU/072/14/15-FN	County Government of Kiambu	Unresponsive Official Conduct	An allegation that the Kiambu County Government had failed to remove land grabbers from Land parcel No. Block 38/304 within Kiambu County despite several letters to them from the complainant and the National Land Commission.	Inquiry ongoing
1288	The Watcher CAJ/CMA/000/624/15-FN	Capital Markets Authority	Abuse of Power	An allegation that certain members of the Management of the Capital Markets Authority were appointed without an advertisement of their positions.	Inquiry ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1289	Fredrick Konya CAJ/M.LGOV/005/2532/15-FN	National Police Service	Unfair treatment	An allegation that the internal disciplinary process of the Directorate of Criminal Investigations Department and Internal Affairs Unit is ongoing despite a Conservatory Order from a Judge in Petition No. 474 of 2014 in the High Court of Kenya at Nairobi	Advised complainant that matter is outside our mandate as it is pending before Court.
1290	Mareen Adunga CAJ/PE/040/067/15-FN	Private entity	Unfair treatment	An allegation that the complainant bought a faulty phone from Phone express Ltd. No further details given.	Advised the complainant that the matter is outside our mandate as it concerns a private company
1291	Green Sustainers Agro Forestry CAJ/KPLC/021/168/15-FN	Kenya Power	Unresponsive Official Conduct	An allegation that Kenya Power destroyed the complainant's beehives on Land Parcel Number CHANIA/MAKWA/1564 within Kiambu County where the respondent was felling trees.	Inquiry ongoing
1292	Samson Ochieng Orido CAJ/M.LAN/022/1212/15-FN	Private entity	Unfair treatment	An allegation that transfer of the complainant's father's land, Title 992 Gem/Lihanda within Siaya County to his brother was fraudulent	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1293	Dr. Joyce Laboso for Pauline Langat CAJ/M.LAN/022/1174/15-FN	Ministry of Land, Housing and Urban Development	Manifest injustice	An allegation that one Pauline Langat lost a section of land Title Kericho/Sotik East Settlement Scheme/159 in Bomet County upon which a bridge and road were unlawfully constructed.	Inquiry ongoing
1294	Johana Letura CAJ/M.FIN/000/626/15-FN	Pensions Department	Delay	An allegation that the complainant's family had not received the pension money owed to his father.	Requested for further particulars

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1295	Shamsher Tarmohamed CAJ/JUD/001/1422/15-KM	Judiciary	Delay	A complaint alleging that the court case Shamsher Tarmohamed Vs. Tom Mbirika which was slated for a ruling on 10th October 2014 by Hon. Chepseba at Milimani Law Courts but the same had never been rendered to date.	Referred to the judiciary Ombudsperson for resolution.
1296	Onesmus K.Langat for Geoffrey CAJ/M.IGC/062/371/15-KM	Ministry of Interior	Abuse of Power	A complaint that the assistant County Commissioner of Konoin Sub-County in Bomet County was meddling in a matter that was before Sotik Law Court (Civil Case No. 233 of 2014 Johnstone Rono vs Geoffrey Rono)	Initiated an inquiry into the matter which is ongoing.
1297	Ibrahim Ambale CAJ/POL/015/2566/15-KM	Police	Harassment	An allegation that the Administration Police at Kayole Police Station were harassing the complainant and other youths of the area. They were always arrested and charged with being members of an illegal gang (Gaza) and also being in procession of Narcotics. They have never been taken to court but were held until they posted bail which is never returned.	Initiated an inquiry into the matter which is ongoing.
1298	Esther Kisha Kageha CAJ/UON/013/958/15-KM	University of Nairobi	Manifest Injustice	A complaint that the University of Nairobi had placed a lien and auctioned away the complainant's property alleging that she had failed to pay her rent. That they did so without her knowledge and without following the proper procedure.	Initiated an inquiry into the matter which is ongoing.
1299	Hillary Kipkurgat CAJ/PE/040/1017/15-KM	Private Entity	Land Dispute	A complaint that one Mr. Timina Jepkoech Kurgat had illegally acquired the complainant late father's land.	File Closed and Complainant was advised that this was a civil matter and the best avenue to address the same was in court.
1300	David Mwangi Kuria CAJ/M.EDU/014/198/15-KM	Ministry of Agriculture	Manifest Injustice	An allegation that on 27th April 2015 the complainant had been appointed as a member of the Board of Directors of Agricultural Development Corporation vide Kenya Gazette Notice No. 2629, which was later	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				amended on 29th May 2015 excluding his name without any explanation.	
1301	Mary Mutwa Kyuli CAJ/M.FIN/000/630 /15-KM	Ministry of Finance	Delay	A complaint alleging that the Pensions Department had failed and/or refused to release pension for the complainant's late husband who had passed away in 1998 despite numerous calls for the same.	Initiated an inquiry into the matter which is ongoing.
1302	Beatrice Kemunto Kamanda CAJ/M.AGR/014/19 4/15-KM	Agricultural Society of Kenya	Administrative injustice	A complaint that the Chief Executive Officer, Agricultural Society of Kenya and the Branch Manager, Nairobi International Trade Fair were harassing the complainant at her work place. They were forcing her to transfer from the Nairobi office to Migori so that a relative of the CEO could take her place.	Initiated an inquiry into the matter which is ongoing.
1303	Fred Kangela CAJ/GOK/048/7/15 -KM	Government of Kenya	Unclear	A complaint alleging that some state corporations had encroached on public sidewalks in Nairobi city meant for pedestrians forcing them to walk on the road, which is designated for Motor vehicles.	Referred to the National Transport and Safety Authority for resolution.
1304	Jefferson Kalendo CAJ/NSSF/017/541/ 15- KM	National Social Security Fund	Unresponsive Official Conduct	A complaint that National Social Security Fund had failed and/or refused to pay the complainant his benefits. They had only paid him once in the year 2000 but they had failed to clear the balance.	Initiated an inquiry into the matter which is ongoing.
1305	Odero Osiemo and Co. Advocates CAJ/POL/015/2563/ 15- KM	National Police Service	Unresponsive Official Conduct	A complaint that the Base Commander Oyugis Police Station (Inspector Jacob Kaberia) has refused to release the complainant's motor vehicle KBF 449U despite a court order to have the said motor vehicle released.	Initiated an inquiry into the matter which is ongoing.
1306	Keziah K. Nyagah CAJ/PEN/000/629/1 5- KM	National Treasury	Unresponsive Official Conduct	An allegation that the complainant retired under the 50years rule but the Pensions Department had failed and/or refused to process her retirement benefits.	The matter was successfully resolved as the complainant's pensions was

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					processed and paid to her.
1307	Florence Gacheri Mugambi CAJ/CG/ISIOLO/049/48/15- KM	County Government of Isiolo	Maladministration	An allegation that the complainant had not been paid her salary for the month of March 2011 by her employer, the County Government of Isiolo despite numerous calls for the same.	Initiated an inquiry into the matter which is ongoing.
1308	Hassan N. Lakicha and CO.for UL - Umra express and Logistics CAJ/POL/015/2562/15- KM	National Police Service	Abuse of Power	An allegation that police were being used by Tuffsteel Limited to threaten and harass the complainants in a civil dispute between the two companies.	Initiated an inquiry into the matter which is ongoing.
1309	Capt.Victor Pius Mbugua Kibathl CAJ/POL/015/2564/15- KM	National Police Service	Unresponsive Official Conduct	An allegation that the complainant reported a matter to the Criminal Investigations Department at Kiambu Road that one Mr. Boraji, an employee of Kabarak University was threatening him.	Requested the complainant to furnish us with better particulars
1310	John Jogo CAJ/POL/015/2568/15-KM	National Police Service	Abuse of Power	A complaint that police officers from Central Police Station on 26th June 2015 forcefully entered into the complainant's house without any warrant and took his log book and motor vehicle KBX 870X. That since then they had refused to release the same despite paying a cash bail of Kshs. 45,000/-	Initiated an inquiry into the matter which is ongoing.
1311	Jane Njeri Mwangi CAJ/PO/047/78/15-KM	Public Officer	Delay	A complaint alleging that the complainant's father was awarded a decree in KTL/SPMC/78 of 1999 whereby the District Commissioner, Trans-Nzoia and the District Surveyor were to ensure that he be allocated 8.3 acres of land in Kapkoi Sisal Farm. However, the same could not be implemented as the land had already been subdivided and individual titles had been issued.	Referred to the National Land Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1312	Juspher Omondi Ooko CAJ/M.LAB/017/545/15- KM	Ministry of Labour	Delay	An allegation that the complainant had lodged a complaint with the Labour Office at Nairobi against St. Elizabeth Academy Karen for nonpayment of salary and terminal dues. That the said office refused and/or failed to take up the matter.	Initiated an inquiry into the matter which is ongoing.
1313	Janet Wawira Njogu Kabuga CAJ/POL/015/2567/15- KM	National Police Service	Administrative injustice	An allegation that the complainant's studies at the Kenya Police College at Kiganjo were terminated unlawfully on 21st May 2015.	Initiated an inquiry into the matter which is ongoing.
1314	Nurwin Fozia CAJ/M.EDU/013/963/15- KM	Ministry of Education, Science and Technology	Unclear	A complaint that the Dean of School of Business, Kibabii University and Economics, was running down professionalism at the school by hiring unqualified lecturers at the institution.	Initiated an inquiry into the matter which is ongoing.
1315	Nurwin Fozia CAJ/NYF/031/35/15 - KM	National Youth Fund	Administrative injustice	A complaint alleging that the National Youth Service had put up an advertisement for jobs but called participants for the interviews within a 24-hours period. This meant that many people were unable to attend the interviews and that they ended up giving the jobs to their own favored people.	Requested for further particulars from the complainant
1316	Nurwin Fozia CAJ/MMUST/013/962/15- KM	Ministry of Education, Science and Technology	Administrative injustice	A complaint that the Masinde Muliro University of Science and Technology had failed and/or refused to pay its part time lecturers who were contracted for the years 2013-2015. Further, that the University was hiring part-time lecturers who were not members of professional bodies as required by law.	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1317	Kenyan refugee returnees from Uganda CAJ/M.PLAN/008/148/15- KM	Ministry of Devolution and Planning	Inefficiency	A complaint that the Kenyan Government had failed to compensate refugees who were returning from Uganda. They had been displaced from their homes during the 2007 post elections violence.	Initiated an inquiry into the matter which is ongoing.
1318	Pauline Njeri Kariuki CAJ/POL/015/2575/15- KM	National Police Service	Unfair Treatment	An allegation that the complainant's training at the Kenya Police College at Kiganjo was terminated unlawfully on 21st May 2015.	Initiated an inquiry into the matter which is ongoing.
1319	Save Garissa County CAJ/CG/GARISSA/092/6/15- KM	County Government of Garissa	Corruption	A complaint that some officials of the Garissa County Treasury Department had used the Integrated Financial Management Information System (IFMIS) user names and passwords to transfer monies meant for the County into personal accounts. That since the fraud was unearthed, there had been attempts to cover it up.	The matter was referred to the Ethics and Anti-Corruption Commission for resolution.
1320	Stephen Mwangi Maina CAJ/M.IGC/062/370/15- KM	Ministry of Interior	Manifest injustice	An allegation that that the assistant chief of a sub-location in Kirinyaga had written a letter to the High Court Nairobi confirming his siblings as the legal beneficiaries to his late father's estate excluding him on the list.	The complainant was advised that since he had already lodged objection proceedings in court we could not intervene and that he should wait for the court to give a ruling on the issue.
1321	Peter Mwaura CAJ/POL/015/2574/15- KM	National Police Service	Unresponsive Official Conduct	A complaint that the complainant had reported a matter to Muthangari Police Station in Nairobi County under OB No. 28/29/06/2015 whereby he alleged that one Samuel Njuguna Mwaura had entered his plot in Kawangware and damaged his property but no action had been taken to address the same.	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1322	Sammy Kiriru CAJ/POL/015/2573/15- KM	National Police Service	Abuse of Power	An allegation that a police officer from Karen Police Station confiscated the complainant's driving licence at the Karen roundabout because the complainant refused to give the officer a bribe. The driving license was yet to be returned to the complainant.	Initiated an inquiry into the matter which is ongoing.
1323	Stephen Omondi Okoth CAJ/CG/HOMA BAY/102/6/15- KM	Ministry of Transport and Infrastructure	Inefficiency	An allegation that the Kenyan Government had discriminated the area covered by Suba District in that there was no road in the area that has been tarmacked.	Referred to the County Government of Homa Bay for resolution.
1324	Anthony Mwangi CAJ/NTSA/004/204/15- KM	National Transport and Safety Authority	Unfair conduct	A Complaint that the complainant had applied for the renewal of his driving licence on 15th July 2015 and he was informed that his details were not in the system so the license could not be processed.	The complaint was successfully resolved as the complainant was issued with his driving license.
1325	Antony Maina Kanja CAJ/M.LAB/017/556/15- KM	Ministry of Labour	Delay	An allegation that the complainant lodge a case at the Nyayo House Labour office in Nairobi County against his former employer, Farmers Chicken Point sometime in June 2015 but no action had been taken to address it.	Initiated an inquiry into the matter which is ongoing.
1326	Wanyeki Mahiaini CAJ/M.LAN/022/1254/15- KM	Ministry of Lands and Urban Development	Maladministration	A complaint alleging that the Naivasha District Lands Registry had failed and/or refused to issue the complainant with the title deed for land parcel number Naivasha/Mwichiringiri Block 4/3526. The reason that the office gave was that it did not have papers to print the same.	Initiated an inquiry into the matter which is ongoing.
1327	Sengwer indeginous peoples CAJ/M.IGC/062/390/15- KM	Ministry of Interior and Co-ordination of National Government	Discrimination	A complaint alleging that the ministry of Interior and Co-ordination of National Government had failed to appoint a member of the Sengwer ethnic group as the Chief for Sengwer Location in Marakwet West Sub-County in Elgeyo Marakwet County.	Complaint was addressed to the right office which we verily believed had jurisdiction to handle the matter.

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1328	Kariuki W M CAJ/JUD/001/1455/15- KM	Judiciary	Delay	A complaint alleging that there was delay in rendering the judgment to his case, Milimani Petition No. 590 of 2014. Judgment was to be read on 17th July 2015 by Judge Mumbi Ngugi.	Referred the matter to the Judiciary Ombudsperson for resolution.
1329	Charles Kinyua CAJ/PE/040/1059/15- KM	Private entity	Land Dispute	An allegation that two persons who were known to the complainant had encroached on his land parcel number Plot 33/ O/RONGAI T. CENTER without his consent.	Complainant was advised that this was a civil matter and the best avenue to address the same was court.
1330	Pauline Njeri Kariuki CAJ/POL/015/2608/15- KM	National Police Service	Unfair treatment	An allegation that the complainant's scholarship at the Kenya Police College had been unfairly terminated.	File merged with CAJ/POL/015/2575/15- KM
1331	Bob Kituyi Wanda CAJ/JUD/001/1453/15- KM	Private entity	Succession	An allegation that the complainant's family had been in dispute over their late father's estate.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1332	John Mark Nyaga Wambugu CAJ/M.EDU/013/986/15- KM	Ministry of Education Science and Technology	Maladministration	A complaint that the Technical University of Kenya had been mismanaging pensions deducted from their employees' salaries.	Initiated an inquiry into the matter which is ongoing.
1333	John Mark Nyaga Wambugu CAJ/M.FIN/000/632/15- KM	Retirement Benefits Authority	Unresponsive Official Conduct	A complaint that the Retirement Benefits Authority had failed and/or refused to investigate a complaint that the complainant lodged against the Technical University of Kenya, which had been mismanaging pensions deducted from its employees.	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1334	Paul Kamau Maina CAJ/POL/015/2614/15- KM	National Police Service	Delay	An allegation that the complainant had lodged a complaint against officers attached to Kilimani police Station for assault on 28th May 2015 but no action was taken.	Requested the complainant to provide us with further particulars
1335	Ann Mbeere Ng'ang'a CAJ/M.EDU/013/993/15- KM	Ministry of Education Science and Technology	Injustice	An allegation that the complainant's daughter, one Keziah Nduta Muhuyu was expelled from St. Georges Girls Secondary school following unfounded allegations that she was involved in an illegal sexual relationship without proper investigations by the administration.	Initiated an inquiry into the matter which is ongoing.
1336	James Ndambi Githogori CAJ/M.WAT/009/150/15- KM	Ministry of Water	Unfair Treatment	An allegation that the complainant was dismissed from his employment at Mombasa Water and Sanitation Company Limited without a just cause.	Referred to the labour office at Mombasa for resolution.
1337	Kitambo Village Residents - Rarieda Constituency CAJ/KPLC/021/181/15- KM	Kenya Power and Lighting Company	Unresponsive Official Conduct	A complaint that the main transformer in Kitambo Village in Rarieda Constituency had broken down causing blackout in the area for a week and KPLC had failed to repair it.	The complaint was successfully resolved after we initiated an inquiry into the matter. The transformer was repaired.
1338	Livingstone Wahome Mugutu CAJ/JUD/001/1458/15- KM	Judiciary	Delay	An allegation that the complainant had bought a property at a public auction sometimes in 2011. Later on a dispute arose regarding the ownership of the said property and he took the matter to court in HCC No. 712 of 2011. The file had on several occasions disappeared from the court registry and he suspected foul play.	Referred to the Judiciary Ombudsperson for resolution.
1339	Philomena NJambi Mbugua	Ministry of Health	Delay	An allegation that the Pensions Department had failed to process the complainant's pensions since 1998 for the reason that they could not trace her file.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.HEA/012/298/15- KM				
1340	Nancy Wanjiru Kabangi CAJ/JUD/001/1454/15- KM	Judiciary	Delay	A complaint alleging that Succession Cause No. 2536 of 2012 – In the matter of the estate of Dickson Ogana being heard at the High Court in Nairobi was taking too long to conclude.	Referred matter to the Judicial Ombudsperson for resolution.
1341	Anonymous (Balongo Caleb) CAJ/KRA/000/644/15- KM	Kenya Revenue Authority	Inefficiency	A complaint alleging that Star Sheikh Group of Schools have failed and/or refused to remit their employees monthly NSSF deductions after deducting the same from their salaries. That he reported the matter to KRA who failed to do anything.	File closed as the complainant was advised that KRA had no mandate over NSSF deductions.
1342	Anonymous (Balongo Caleb) CAJ/NSSF/017/566/15- KM	Private entity	Administrative injustice	A complaint alleging that Star Sheikh Group of Schools have failed and/or refused to remit their employees monthly NSSF deductions after deducting the same from their salaries.	Referred to the National Social Security Fund for investigations and resolution.
1343	Salome Grace Wanjiru Njuguna CAJ/ACC/001/1477/15- KM	Advocates Complaints Commission	Inefficiency	An allegation that the complainant brought a complaint against her advocate, Richard Mburu Njiraini for malpractice to the Advocates Complaint Commission but no action was taken against him.	File closed as the Advocates Complaint Commission instituted proceedings against the said advocate and found that he was not culpable.
1344	David K. Oseko CAJ/DPP/027/110/15- KM	Director of Public Prosecutions	Delay	An allegation that sometimes in 2014, the complainant applied and was successful in an interview for the post of Prosecution Counsel II DPP 10 Job Group 'K'. He was later on shortlisted but had never received any further communication from the Office of the DPP since then.	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1345	Isaiah Oduor Ochanda CAJ/M.FIN/000/645/15- KM	Director of Public Prosecutions	Unfair treatment	An allegation that the complainant, a former serviceman was injured while in service. He alleged that the Pensions Department had failed and/or refused to pay him his disability benefits of Kshs. 1,110 per month since 1996 despite numerous calls for the same.	Initiated an inquiry into the matter which is ongoing.
1346	David Kipchirchir Kemei CAJ/POL/015/2656/15- KM	Treasury & National Police Service	Unresponsive Official Conduct	An allegation that the complainant was injured while on duty at Bondo Police station in 2001 where he sustained injuries to his left leg and spine. He was awarded disability benefits which had never been paid since then despite numerous calls for the same.	Initiated an inquiry into the matter which is ongoing.
1347	Wilson Mwangi CAJ/PE/040/1122/15- KM	Government of Kenya	Outside Mandate	Complaint alleging that the Government of Kenya had failed to pay tithe to the complainant's church.	File closed as the complaint lacked merit.
1348	Naomi Linah Were CAJ/JUD/001/1479/15- KM	Judiciary	Maladministration	Complainant is alleging that Civil Cause Number 789 of 2003 in the High court at Nairobi was mishandled by the magistrate.	Referred to the Judicial Ombudsperson for investigations and resolution.
1349	Stephen Abonyo Oduk CAJ/PE/040/1115/15- KM	Private Entity	Injustice	An allegation that the complainant, a former employee of Nairobi Bottlers limited (Coca Cola) had not been paid his bonuses after his termination from the company.	File Closed and Complainant was advised that this was a civil matter and the best avenue to address the same was in court.
1350	Magdalene Wavinya Mutua CAJ/JUD/001/1480/15- KM	Judiciary	Unfair treatment	An allegation that the High Court at Machakos in deciding Criminal Appeal No. 184 of 2013 failed to use the complainant's daughter's testimony and yet she was the main witness in the defilement case. By omitting the testimony, the culprit was released and hence she felt that the Judge erred.	File Closed and Complainant was advised that the best remedy she had was to appeal the case in court or apply for judicial review.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1351	Soka Gache Weche CAJ/CID/015/2658/15- KM	National Police Service	Ineptitude	An allegation that sometimes in June 2013, the complainant lodged a complaint against trespassers who had damaged his property (Plot No. Marsabit/Jirme 1413) at Marsabit Police Station on 27th June 2013. The matter was forwarded to the Criminal Investigations Department for investigations but they have failed to do so.	Initiated inquiries into the matter which is ongoing.
1352	Samwel Wainaina Mwangi CAJ/M.LAN/022/1274/15- KM	Ministry of Lands, Housing and Urban Development	Inaction	An allegation that the Kiambu District Land Registrar had failed to sub-divide Land parcel number Kiganjo/Mundoro/432 as directed by the court in Gatundu in Succession Cause No. 53 of 2010.	Requested for further particulars from the complainant
1353	Evans Mwabi Ogeto CAJ/M.LAN/022/1273/15- KM	Ministry of Lands, Housing and Urban Development	Delay/ Unresponsive Official Conduct	An allegation that there had been a dispute over the distribution of Land parcel Reference Number: East Kitutu/Botabori II/229 whereby the Land registrar had recalled all the titles issued to be surrendered in July 2014. Since then no further action has been taken to resolve the said dispute.	Initiated an inquiry into the matter which is ongoing.
1354	Robert Loa Nzuka CAJ/PE/040/1116/15- KM	Private Entity	Land dispute	An allegation that one Mr. Mwavuli Velela was encroaching on the complainant's land. The said Mr. Valela was claiming that he bought the land from the complainant's father.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1355	James Mungai Nyambura CAJ/POL/015/2657/15- KM	National Police Service	Abuse of power	An allegation that the complainant was being harassed by an Administration officer, Mr. Evans Soita, who was attached at the Kangemi Police Station. The said officer was allegedly demanding monies from the complainant so that he could allow him to operate his Mpesa shop at Kangemi.	Complaint was addressed to the National Police Service Internal affairs Unit, which office we verily believed had jurisdiction to handle the matter.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1356	James N.Githogori CAJ/MWSSC/009/151/15- KM	Mombasa Water Supply and Sanitation Company	Unresponsive Official Conduct	A complaint that Mombasa Water Supply and Sanitation Company had unlawfully terminated the complainant's employment contract.	Referred to the Labour office at Mombasa for resolution.
1357	Social Watch for Susan Njeri Wangari CAJ/M.IGC/062/403/15- KM	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint alleging that various government officials led by the Assistant County Commissioner, Nanyuki town, Assistant Chief, Likii sub location and several administrations police forcefully broke into the complainant's business premises and took away her wares without any lawful authority.	Initiated an inquiry into the matter which is ongoing.
1358	Chapex Limited CAJ/KAA/004/212/212/15 - KM	Kenya Airports Authority	Abuse of Power	A complaint alleging that Kenya Airports Authority was still levying concession fees at Jomo Kenyatta International Airport despite a Court Order which granted a permanent injunction on the same in Civil Case No. 586 of 2010 (Chapex Ltd vs City Council of Nairobi and K.A.A)	Initiated an inquiry into the matter which is ongoing.
1359	Ongalo and Co.Advocates(Christine Munga) CAJ/POL/015/2660/15- KM	National Police Service	Abuse of Power	A complaint alleging police harassment regarding a pending civil suit by Catham Properties Limited against one Guo Ndong who was using the police to intimidate the complainants.	Complaint was addressed to the Internal affairs Unit and the Office of the Inspector General, which offices we verily believed had jurisdiction to handle the matter.
1360	Cleophas Kinyori CAJ/PE/040/1121/15- KM	Private Entity	Abuse of Power	A complaint alleging that the complainant's lawyer (M/S Micheal Wafula Advocate) was colluding with the other party's lawyer to dismiss his case (Civil Case No. 570 of 2007) at Kitale law courts.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1361	Bernard Amukaka Ludeshi CAJ/DPP/027/111/15- KM	Director of Public Prosecutions	Unresponsive Official Conduct	A Complaint that on 10th July 2015, the complainant raised a complaint alleging fraud in the Kenya Private Security Workers Union and the Ministry of Labour, Social Security and Services with the respondent but the same had never been addressed.	Initiated an inquiry into the matter which is ongoing.
1362	F.N Njanja and Co.Advocates(Osimbo) CAJ/POL/015/2661/15- KM	National Police Service	Abuse of Power	An allegation that the family of Pascal Osimbo Alang'o was being harassed by the police in regard to Criminal Case No. 2402 of 2015 especially one madam Regina who was attached at the Embakasi Police Station.	Complaint was also addressed to the Office of the Director of Public Prosecutions and the Office of the Inspector General, which office we verily believed had jurisdiction to handle the matter.
1363	Dilip Raniga CAJ/M.IGC/062/401/15- KM	Department of Immigration Services	Delay	An allegation that the Directorate of Immigration had failed and/or refused to process citizenship for Rishbabh Dilip Raniga, Jaanki Raniga and Paaras Dilip Raniga for over a year despite the complainant's constant follow ups and calls for the same.	Initiated an inquiry into the matter which is ongoing.
1364	Matatu Crews Welfare Association CAJ/POL/015/2659/15- KM	National Police Service	Abuse of Power	A complaint alleging that a traffic officer, Inspector Njue, had been harassing the complainant and members of Matatu Crews Welfare Association (MACREWS) who plied their trade at Railways Bus Terminus.	Referred the matter to the National Police Service Internal Affairs Unit for investigations and resolution.
1365	Paul Mwangi (Stephen Mwangi Malulu) CAJ/M.LAN/022/1275/15- KM	Ministry of Lands, Housing and Urban Development	Abuse of Power	Complaint alleging the fraudulent acquisition of Land reference number Kalalu Parcel no. 538 by one Joseph Kinyua Kahihia.	File closed as the Commission is not seized with the mandate to look into a matter that is

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					between private entities.
1366	William Wasike Domiano CAJ/PE/040/1119/15- KM	Private Entity	Abuse of Power	A complaint alleging the fraudulent acquisition of Land Parcel Number E.Bukusu/N.Nalando/8 by one Mrs. Clare Nang'unda Barasa and others.	Complaint was addressed to the Office of the Director of Public Prosecutions which office we verily believed had jurisdiction to handle the matter.
1367	Reuben Gichu Mwangi CAJ/PO/047/96/15- KM	Public Officer	Abuse of Power	Complaint regarding the continued harassment by a Mr. Joseph Njogu (city inspectorate) and Mr. Kagogo (Chief City Superintendent) as he operates his business at the Central Business District in Nairobi. Complainant alleges he is licensed and has a single business permit as evidence.	Initiated an inquiry into the matter which is ongoing.
1368	Garane and Associates Advocates CAJ/M.LAN/022/1276/15- KM	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A Complaint alleging that there were people trying to grab the complainant's client's land, Land Reference Nakuru Municipality Block 6/95. That they had raised the matter at the Nakuru Land Registry and the police vide OB No. 63/31/8/2015 but there had been no assistance.	Initiated an inquiry into the matter which is ongoing.
1369	Elijah M. Ngwili CAJ/JUD /001/1481/15- KM	Judiciary	Incompetence	An allegation that the case file for Mombasa HCC No. 5437/1996 has been missing from the court registry since 2009.	Referred to the Judicial Ombudsperson for resolution.
1370	Ruth Kariuki CAJ/PE/040/1196/15- KM	Private Entity	Unfair conduct	An allegation that the complainant was illegally dismissed by her employer, Angaza Geust House in Karatina town, Nyeri County.	File closed as the Commission is not seized with the mandate to look into a matter that is

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					between private entities.
1371	Dillan Khayumbi Adema CAJ/POL/015/2702/15- KM	National Police Service	Unresponsive Official Conduct	An allegation that the complainant's cell phone had been stolen on two occasions by people that were known to him. He had reported the matter to Naivasha Police Station but no action had been taken thereafter.	Requested for further particulars from the complainant
1372	Patrick Waweru Mwaura CAJ/PE/040/1197/15- KM	Private Entity	Manifest injustice	An allegation that Good life SACCO and Fedha Micro Finance had failed and/or refused to refund and/or pay the investors their monies back.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1373	Cleophas Ambuka Owich CAJ/M.LAB/017/578/15- KM	Ministry of Labour, Social Security and Services	Maladministration	An allegation that the Nairobi County Labour office had failed to take up the complainant's case whereby his employer has refused to pay him.	The complaint was successfully resolved after we initiated inquiries into the matter. Nairobi County labour offices have taken up the matter under File Number:ML/NBI/LD.64
1374	Julius Kamau Muriithi CAJ/PE/040/1198/15- KM	Private Entity	Manifest injustice	An allegation that Good life Sacco and Fedha Micro Finance have failed and/or refused to refund and/or pay the investors their monies back.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1375	Samson Munyeti Khayumbi CAJ/PE/040/1199/15- KM	Private Entity	Unfair conduct	An allegation that Khaminwa & Khaminwa Advocates had failed and/or refused to follow up on the complainant's court case despite the fact that he had paid for the same.	Referred the matter to the Advocates Complaints Commission for resolution.
1376	Victor Orwa Onyango CAJ/M.EDU/013/1031/15- KM	University of Nairobi	Abuse of Power	An allegation that the complainant had been subjected to harassment and victimization by the Chief Security officer, one Mr. Tom Ayora at the Nairobi University, Lower Kabete Campus.	Initiated an inquiry into the matter which is ongoing.
1377	Cyrus Saina Munjalu CAJ/M.LAB/017/579/15- KM	Ministry of Labour, Social Security and Services	Maladministration	An allegation that Nairobi County labour office had failed to take up the complainant's case whereby his employer has refused to pay him.	The complaint was successfully resolved after we initiated inquiries into the matter. Nairobi County labour offices took up the matter under File Number: ML/NBI/LD.64
1378	Margaret Nyakeru Mwangi CAJ/PE/040/1214/15- KM	Private Entity	Family Dispute	An allegation that the complainant's husband had failed and/or refused to take up his responsibilities as a father and help her raise their children. The complainant sought our intervention to assist her compel him to be paying child support.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1379	Beatrice Wangui CAJ/PE/040/1200/15- KM	Private Entity	Civil Dispute	An allegation that one Mr. Richard Otieno claimed ownership to the complainant's parcel of land (Plot No. E438 Dandora phase 5) which property belonged to the complainant's late husband.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1380	Eric Karuga CAJ/M.IMM/003/244/15- KM	Department of Immigration Services	Abuse of Power	An allegation regarding the procedure and/or criteria used in issuance of a work permit to one Mr. Benedict Schwerin (foreigner) a German international had been which the complainant claimed that it was done illegally as the said foreigner did not have the necessary academic qualifications.	Initiated an inquiry into the matter which is ongoing.
1381	University Association Staff Union CAJ/KU/013/1034/15- KM	Ministry of Education Science and Technology	Delay	An allegation that advertisement regarding the vacancy of the position of the Vice Chancellor, Kenyatta University had been delayed and hence the concerns over the transition once the incumbent's period came to an end.	Initiated an inquiry into the matter which is ongoing.
1382	Kidiavai & Co Advocates for Nathaniel Langat CAJ/M.LAN/022/1315/15- KM	Ministry of Lands, Housing and Urban Development	Abuse of Power	An allegation that officers from the Land and Adjudication Department, Trans Nzoia County had invaded and interfered with Ex-Hardy Mutambo settlement Scheme plot No. 2 owned by Nathaniel Langat.	Initiated an inquiry into the matter which is ongoing.
1383	Josyline Mukwa Njeru CAJ/PE/040/1225/15- KM	Private Entity	Unfair treatment	An allegation that the complainant was dissatisfied with the decision in Succession Cause Number: 172 of 2014, Estate of the late M'ithara Ikuri at the Principal Magistrates Court at Chuka.	The file closed as the matter was in Court.
1384	Kithi & Co adv for Teresia Waceke Manyaka CAJ/M.LAN/022/1313/15- KM	Ministry of Lands, Housing and Urban Development	Abuse of Power	A Complaint alleging that the complainant had placed restrictions on Land Reference number Ndumberi/Riabai 2951 and 1518 as well as kiambaa/kanunga 2056 in 2009 but one Mr. Stanley Munyaka Kamau with the help of some officers at the Kiambu Land Registry had removed it	Initiated an inqury into the matter which is ongoing.
1385	Kakai Mugalo & Co adv for Ibrahim Abdul & Kullow Arabow	National Police Service	Unclear	An allegation that the complainant's clients, Mr. Ibrahim Mohammed Abdi and Kullow Arabow were being threatened because they were interested	Complaint was addressed to the Inspector General of the Police, which

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/POL/015/2705/15- KM			parties in Environmental Land Case number Malindi 153 of 2015.	office we verily believed had jurisdiction to handle the matter.
1386	Sudhir Ratilal Shah CAJ/PE/040/1212/15- KM	Private Entity	Manifest injustice	An allegation that the complainant's advocate had misappropriated funds that were meant for purchasing a property.	Referred the matter to the Advocates Complaints Commission for resolution.
1387	O M Otieno & Co Advocates CAJ/JUD/001/1538/15- KM	Judiciary	Abuse of power	A Complaint regarding the conduct of Judge L. N. Waithaka and Ndururi, Deputy Registrar, both from the Kericho Law Courts.	Requested for further particulars from the complainant.
1388	Muturi Gachera Thenje CAJ/PE/040/1224/15- KM	Private Entity	Manifest injustice	An allegation that complainant was awarded Kshs. 1,094,431 in civil suit number 331 of 2011 at the Chief Magistrates Court at Eldoret. However, he had never received the said award and was suspicious that his advocate may have embezzled the money.	Referred the matter to the Advocates Complaints Commission for resolution.
1389	Kenya Literature Bureau CAJ/NCIC/026/141/15- KM	National Cohesion and Integration Commission	Discrimination	A Complaint alleging ethnic bias at the Kenya Literature of Bureau.	Initiated an inquiry into the matter which is ongoing.
1390	Wilfred Orenge CAJ/PE/040/1223/15- KM	Private Entity	Abuse of Power	An allegation that the District Land Adjudication and Settlement officer at Naivasha authorized and/or instructed surveyors to trespass on the complainant's land, surveyed, sub-divided it, put new beacons and then allocated it to new people without his knowledge and/or approval.	Initiated an inquiry into the matter which is ongoing.
1391	Malagho Partson Kalela CAJ/M.HEA/012/308/15- KM	National Social Security Fund	Unfair treatment	A complaint alleging that the National Social Security Fund has refused and/or failed to pay the complainant his retirement benefits since the year 2008. He also	Initiated an inquiry into the matter which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				alleged that most of his NSSF deductions had not been reflected on the provisional statement of accounts.	
1392	Darubini Ya Haki Taveta (DAHATA) CAJ/POL/015/2710/15- KM	National Police Service	Abuse of power	A Complaint alleging that some civil servants in contempt of a court order in Mombasa Constitutional Petition No. 325 of 2011 had issued allotment letters for land meant for squatters in Taita Taveta. Further, the same individuals were using the police to harass squatters so that they can get the land.	Initiated an inquiry into the matter which is ongoing.
1393	Stephen Nyumai M'ithichia CAJ/M.LAN/022/1314/15- KM	Ministry of Lands, Housing and Urban Development	Injustice	A complaint that the Maua Land Registry was giving out title deeds selectively. That one had to bribe the clerks so that they could be issued with the said documents.	Initiated an inquiry into the matter which is ongoing.
1394	Stephen Wesley Khaikha CAJ/PE/040/1213/15- KM	Private Entity	Manifest injustice	An allegation that the complainant, a former player for Nairobi City Stars Club had not been paid his dues by the same club.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1395	Thomas A Obonyo CAJ/KPLC/021/199/15- KM	Kenya Power and Lighting Company	Delay	An allegation that the complainant applied for electricity installation in Kisumu County under the account Agnes Adhiambo Mugonyo (reference No. E24102013090808) on 23rd October 2013. Since then Kenya Power had failed to commence the said installation.	Initiated an inquiry into the matter which is ongoing.
1396	Irenee Murira CAJ/M.LAN/022/1225/15-SC	Ministry of Lands Housing and Urban Development	Unfair treatment	An allegation that the complainant was dismissed from employment at the Ministry of Lands, Housing and Urban Development on account of absence from duty without lawful authority.	The complainant was requested to supply us with better particulars.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1397	Wycliffe Muhalya Chitai CAJ/JUD/001/1410/1 5-SC	Judiciary	Improper official conduct	An allegation that the complainant was represented by the firm of D.A.O & Associates in Kisumu Industrial Cause No. 83 of 2013 (Wycliffe Chitayi vs. Kenya Seed Company Limited) where he was awarded damages amounting to Kshs. 811,200 but he only been paid Kshs. 123,280. The complainant wrote to the Disciplinary Committee of the Law Society of Kenya and was yet to get a response.	The complainant was advised to pursue the matter with the Law Society and the Advocates Complaints Commission.
1398	Lydiah Wanjiru CAJ/M.IGC/062/358/15-SC	Ministry of Interior and Coordination of National Government	Injustice	An allegation that the area Chief of Kiganjo location in Nyeri County has refused to issue the complainant with an introduction letter despite her pleas to use the same for purposes of succession.	Initiated an inquiry into the matter which is ongoing.
1399	Henry Kabi Njuguna CAJ/POL/015/2554/15-SC	National Police Service	Abuse of power	An allegation that the OCS of Kabete Police station was arresting the members of his family without a justifiable cause and the same was happening in the pretext of a court order which has not been served from Nairobi Succession Cause No. 2480 of 2004 in the matter of the estate William Njuguna Kabi which was concluded sometime back.	Initiated an inquiry into the matter which is ongoing
1400	Capital Medical & Surgical Suppliers Limited AJ/CG/MACHAKOS/067/21/15-SC	County Government of Machakos	Unresponsive official conduct	An allegation that the complainant had supplied medical supplies and equipment to Mwala and Matuu Level 4 hospital in Machakos County on 20th March 2014 amounting to Kshs. 1,318,328. The finance officer was to settle the same but to date he had refused to sign the cheques.	Initiated an inquiry into the matter which is ongoing
1401	Japan Kilama Amudavi CAJ/062/357/15-SC	Ministry of Interior and Coordination of National Government	Abuse of power	An allegation that the area Chief of Tuwani location in Trans Nzoia County had been oppressing the residents of the area in cahoots with the council of elders.	The complainant was requested to supply us with better particulars.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1402	Solomon K. Chemoror CAJ/M.TRA/004/201/15-SC	Ministry of Transport and Public Works	Delay	An allegation by the complainant that his parcel of land Nandi/Ndurio/606 situated in Nandi North Sub-County was acquired by government for purposes of construction of Kipsigak-Serem-Shamakhokho road but he had not been compensated for the same.	Initiated an inquiry into the matter which is ongoing
1403	National Victims & Survivor Network CAJ/PE/040/1051/15-SC	Private entity	Manifest injustice	An allegation that complainants, who are former victims of the Nyayo Torture Chambers were being represented in court by a lawyer called Gitau Mwaura the case was determined but they were having a dispute on the legal fees that he was charging.	The complainant was requested to supply us with better particulars.
1404	Liko & Anam Advocates CAJ/M.LAN/022/1250/15-SC	Ministry of Lands, Housing and Urban Development	Illegal conduct	A complaint alleging that the District Surveyor of Bondo Sub County was interfering with the boundaries on North Sakwa/Nyawita/491 despite the matter being in court.	The complainant was advised to pursue the matter through the judicial forum.
1405	Samuel Muiruri CAJ/TSC/013/980/15-SC	Teachers Service Commission	Delay	A complaint alleging that the teachers who retired between 1997 and 2007 had not been paid their pension to date despite there being court rulings on the matter.	The complainant was requested to supply us with better particulars.
1406	Samuel Waweru Muiruri CAJ/M.IGC/062/386/15-SC	Ministry of Interior & Coordination of National Government	Unresponsive official conduct	An allegation that the area Chief and District Officer of Maragua location in Muranga County has refused to evict third parties who have invaded on the complainant's parcel of land.	The complainant was advised to pursue the resolution of his complaint in Court.
1407	Mulondo Oundo Muriuki CAJ/JUD/001/1446/15-SC	Judiciary	Improper conduct	An allegation that the complainant was acting for Agriculture Fisheries and Food Authority which was the complainant in Kwale Criminal Case No. 682 of 2015 Republic vs Jeremy Odera & 2 Others where the accused was charged for dealing in and transporting macadamia nuts without a valid license contrary to the provisions of the Crops Act. They pleaded guilty and were fined Kshs. 50,000. The macadamia nuts were	The matter was referred to the Judicial Service Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				forfeited to the state but later sold to the accused at a low cost but the sale was illegal ab initio since the same had no authority to deal in the crop.	
1408	Joan Rosalie Akoth Ogola CAJ/PE/040/1052/15-SC	Private entity	Assault	An allegation that the complainant was insulted by her neighbor and she reported the matter at the Industrial Area Police Station who requested her to produce a witness or any evidence in regard to the assault.	The complainant was requested to give the police the evidence they wanted and we proceeded to close the file since the complainant was the one who had hindered the progression of the matter.
1409	David Njenga Muroki CAJ/POL/015/2602/15-SC	National Police Service	Inefficiency	An allegation that the complainant had a dispute with his wife who has taken their child away. The same was reported to the police and they referred the complainant to the children's officer, who had not taken any action in the matter.	The file was closed since the complainant was referred to NALEAP and was considered to be of unsound mind.
1410	Godfrey Mugaa Amuru CAJ/PE/040/1094/15-SC	Private entity	Land dispute	An allegation that the complainant's neighbor had encroached on part of his land, Land Parcel No.1583 and 1641 at Mbeu Land Adjudication Section in igania Location, Meru County.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1411	Evanson Wainaina CAJ/POL/015/2642/15-SC	Director of Public Prosecutions	Unresponsive official conduct	An allegation that the complainant reported a robbery with violence matter to the Wang'uru Police Station In Mwea District, Kirinyaga County vide OB No. 14/31/03/13 and the suspects were arrested but they were not prosecuted.	The matter was referred to the Office of the Director of Public Prosecution for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1412	Catherine Ngari CAJ/M.EDU/013/978/15-SC	Ministry of Education, Science and Technology	Manifest injustice	An allegation that the complainant was employed as polytechnic instructor by the Ministry and she had not been paid her salary for the last 7 months.	The complainant was requested to supply us with better particulars.
1413	Anonymous CAJ/TARDA/033/14/15-SC	Tana and Athi River Development Authority	Corruption	An anonymous allegation that there was gross abuse of office, malpractice and corruption at the Tana & Athi River Development Authority.	The matter was referred to the Ethics and Anti-Corruption Commission for resolution
1414	Irene Wamuyu Muriuki CAJ/POL/015/2601/15-SC	National Police Service	Unresponsive official conduct	An allegation that the complainant was the mother to the late Dennis Minaini, a former member of Pamoja Ghetto Youth Group who was murdered on 14th June 2015 by persons known to her and the same was reported to Kinyango Police Station in Dandora, Nairobi County under OB No. 35/14/06/15. After reporting the matter, the Officer Commanding Station (OCS) informed her and the other group members were to find the accused persons and notify him and further to that, no Investigation Officer was assigned to the case.	Initiated an inquiry into the matter which is ongoing
1415	Anthony Maina Kanja CAJ/POL/015/2646/15-SC	National Police Service	Unresponsive official conduct	An allegation that the complainant reported a case of attempted murder to Kiamumbi Police Station vide OB No.24/6/8/15 but no action had been taken to bring the culprits to book.	Initiated an inquiry into the matter which is ongoing
1416	Kevin Ouma Ayoma CAJ/PE/040/1103/15-SC	Private entity	Land dispute	An allegation that the complainant's parcel of land was being claimed by a third party who alleged to have bought it from the complainant's late father.	The complainant was advised to seek the available legal remedies through a lawyer of his choice as the Commission has no jurisdiction over private persons.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1417	Kaburura Kibururru Muchiri CAJ/JUD/001/1499/15-SC	Judiciary	Manifest injustice	An allegation that the decision of the court in Nairobi ELC No. 91 of 2007 - John Miriti Kiraithe vs Kabubura Kububuru Muchiri, wherein the complainant was the defendant was not fair.	The complainant was advised to appeal the same to a higher Court as that was the best placed avenue to deal with his matter
1418	Anthony Njoroge CAJ/M.EDU/013/975/15-SC	Higher Education Loans Board	Maladministration	An allegation that HELB had indicated that he had an outstanding debt in the sum of Kshs. 94,186.70. He further alleged that he paid the monies he owed to HELB through deductions on his salary and the last statement indicated that he had a debt of Kshs. 6,300 which was cleared through deduction of his December 2012 salary.	Initiated an inquiry into the matter which is ongoing
1419	Julius Mukora Gatimu CAJ/JUD/001/1471/15-SC	Judiciary	Delay	The complainant alleged that a criminal case had taken too long to be concluded.	The complainant was requested to supply us with better particulars.
1420	Omondi John Ogedi CAJ/PE/040/1098/14-SC	Private entity	Unfair treatment-	The complainant alleged that he was employed by Parapet Cleaning Services as a cleaner and was later dismissed without any proper reasons.	The Complainant was referred to the Labour Office and advised that the Commission lacks jurisdiction to deal with complaints against private entities.
1421	Sibia Odere Nyakore CAJ/M.LAB/017/560-SC	Private entity	Misconduct	An allegation that the complainant was employed by Premier Bag and Cordage Limited from 1994 to 2008 when she was involved in an accident in the course of her duties. Her Advocate filed a suit in court but has never updated her on the outcome of the case.	The complainant was referred to the Advocate Complaints Commission for the

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					resolution of her complaint.
1422	Bernard Momanyi CAJ/PE/040/1099/15-SC	Private entity	Employment dispute	An allegation that the complainant's former employer Bidco Africa Ltd owed him some outstanding dues and had failed to pay him. The complainant indicated that he had been given a pro bono advocate by the Law Society of Kenya to represent him in the matter and the same was in court.	The complainant was advised to await the outcome of the court as we have no jurisdiction over private persons or over a matter that was before court.
1423	James Njiru Njagi CAJ/POL/015/2645/15-SC	National Police Service	Unresponsive official conduct	An allegation that the complainant was an employee of the then Kenya Police Force where he worked until 10th October 1990 when he was dismissed from employment. Further, on 26th November 2000, he lodged his appeal and there was no response on the same. That he further wrote to the National Police Service Commission on 11th August 2014, but no response had been forthcoming.	Initiated an inquiry into the matter which is ongoing
1424	Patrick Mugendi CAJ/PO/047/105/15-SC	Public Officer	Professional misconduct	An allegation that the complainant entered into a business transaction with a Police Officer Force No. 2000805619 where he conned him Kshs. 70,000 but to date he had not paid and the officer had become evasive. The matter was reported to the Internal Affairs Unit of the police but no action had been taken.	Initiated an inquiry into the matter which is ongoing
1425	David Mwaura Muhika CAJ/M.LAB/017/575/SC	Ministry of Labour, Social Security & Services	Incompetence	An allegation that the complainant was an employee of Sky Lift Crane Services before he was dismissed on 8th June 2015 without his dues being paid. The matter was reported to the Nairobi industrial Area Sub County Office and the same was handled by a Mrs. Kamau who later went on leave and left to another officer. The complainant had attempted to follow up on the matter but he was informed that his file was missing.	Initiated an inquiry into the matter which is ongoing

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1426	Jane Nyambura Gitahu CAJ/PE/040/1176/15-SC	Private entity	Child custody	An allegation that the complainant's former husband had taken custody of their 10 year old son and wanted the Commission to assist her get the child back.	The complainant was advised that she should consult a lawyer of her choice on the available legal remedies since the Commission did not deal with family disputes.
1427	Stephen Kimatu CAJ/CDF/008/160/15-SC	Constituency Development Fund	Improper official conduct	The complainant alleges that the Member of Parliament for Kibwezi East bought an Ambulance for her constituents using the Constituency Development Fund kitty but had gone ahead and put her name at the back of the Ambulance like it was her personal property.	Initiated an inquiry into the matter which is ongoing.
1428	Alice Mboya CAJ/M.LAB/017/577/15-SC	Department of Social Services	Manifest injustice	An allegation that the complainant was an old woman over 90 years but had not received the Elderly People's Fund.	Requested further and better particulars from the complainant
1429	Ronald Wechuli CAJ/M.LAB/017/547/15 – SO	Ministry of Labour, Social Security and Services	Delay	A complaint alleging that the Registrar of Trade Unions has delayed in issuing a Certificate of Registration for the Proposed Kenya Union of Warehouses Workers. By a Certificate dated 18th May 2012, the Registrar of Trade Unions certified that the proposed union was authorized to establish the trade union. An application for registration of the union was lodged and published in the Kenya Gazette on 26th October 2012. The Registrar of Trade Unions had since failed to issue a certificate of registration or a notice of refusal of registration.	Initiated an inquiry which is still ongoing.
1430	Christine Anyango Odhiambo CAJ/PE/040/1035/15 – S0	Private Entity	Unfair treatment	A complaint alleging that Nakumatt Holdings Limited acted unfairly by refusing to transfer the complainant's husband from its branch in Eldoret to Kisumu so that he could take care of his family.	File closed as the Commission is not seized with the mandate to look into

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					a matter that is between private entities.
1431	Akula Titus Ithili CAJ/M.LAN/022/1239/15-SO	Ministry of Lands Housing and Urban Development	Maladministration	An allegation by the son of the late Ithili Kioko who was the registered owner of land parcel numbers 760, 794 and 175, Tigania West, Kianjai that properties were fraudulently transferred to third parties. He had not been offered assistance by the District Lands Registrar at Meru.	Complainant advised to provide supporting documents.
1432	Trusted Society for Human Rights Alliance CAJ/KFS/010/87/15-SO	Ministry of Environment, Water and Natural Resources	Unresponsive Conduct	A complaint alleging that private individuals were destroying Nyakweri, Lokwaya and Oloirein forests in Transmara, Narok County by felling trees and burning charcoal. The complainant wrote to the Director, Kenya Forest Service on 22nd July 2015 to take action. The Commission was copied in the letter.	Requested further and better particulars from the complainant
1433	Office of the Director of Public Prosecutions CAJ/PE/040/1028/15-SO	Ministry of Interior and Co-ordination of National Government	Unlawful/improper Conduct	A complaint alleging that one Mr. Morkomol Letuna who was appointed as the Assistant Chief II Rumate Sub Location within Isiolo sub county had forged his Kenya Certificate of Primary Education. Mr. Letuna took office and was currently serving as Assistant Chief.	Complaint was closed as the Complaint of forgery was outside the Commission's mandate.
1434	Gachuiri Njuguna CAJ/PE/040/1031/15 - SO	Private Entity	Dispute over ownership of land	The complainant alleges that he leased out three parcels of land known as LOC.8/Kagaa/1047, LOC.8 /Kagaa/1216 and LOC.8/Kagaa/1339 in Muranga County to Samuel Kamau Nduati in the year 2002. Mr. Nduati has since gone to court and obtained an ex-parte judgment on 29th May 2015 extinguishing the complainant's proprietary rights over the parcels of land.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1435	Joseph Makokha	Private Entity	Unfair treatment	A complaint alleging unfair termination of the complainant's employment by his former employer, Mambo Italia Restaurant, Lavington in June 2015.	File closed as the Commission is not seized with the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/1029/15-SO				mandate to look into a matter that is between private entities.
1436	Joseph Kagwa Murungu CAJ/PE/040/1026/15-SO	Private Entity	Probate and Administration	A complaint seeking assistance by way of legal representation on a Succession Cause filed in the Nairobi High Court.	The complainant was advised to seek legal advice from an advocate as the nature of the complaint falls outside the Commission's mandate.
1437	George Kimani CAJ/PE/040/1033/15-SO	Private Entity	Probate and Administration	A complaint alleging that a grant of letters of administration in respect of the complainant's late sister's estate was irregularly obtained in the High Court at Nairobi by one of his sister's in-law. The complainant sought to have the grant revoked.	The complainant was advised to seek legal advice from an advocate as the nature of the complaint fell outside the Commission's mandate.
1438	Milka Akinyi Omondi CAJ/PE/040/1032/15	Private Entity	Debt recovery	A complaint alleging that one Moses Ochieng had failed to pay Kshs. 49,000/- owed to the complainant. The complainant supplied goods to Nyamasare Secondary School on behalf of Michael Ochieng who was paid by the school but failed to remit part of the payment to the complainant.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1439	Jeckonia Mark Badia Omollo CAJ/PE/040/1030/15 – SO	Private Entity	Professional Negligence	A complaint that one Henry Oduor, advocate had failed to update the complainant on the status of his case for over three years. The advocate was instructed in 2012 to file suit to claim damages for injuries sustained by his son, Herbert Badia pursuant to an accident involving motor vehicle registration number 72KA43,	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

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				but the advocate had failed to confirm to the complainant whether the suit has been filed.	
1440	Duncan Ndungu CAJ/CG/Nakuru/063/16/15-SO	Ministry of Health	Inefficiency	A complaint alleging that the complainant's wife was attending Nakuru Provincial General Hospital ante-natal clinic and subsequently gave birth at the hospital but her medical file had gone missing since 21st July 2015. He paid for another file but the doctors could not attend to her wife without her history.	Initiated an inquiry which is still ongoing.
1441	Judy Nduta CAJ/M.EDU/013/968/15 – SO	Ministry of Education, Science and Technology	Unfair treatment	A complaint alleging that the complainant's daughter was unfairly expelled from Ucekeini Secondary School in Gatundu, Kiambu County. The complainant sought to have the school issue her daughter with a transfer letter.	File closed as the complainant enrolled her daughter in a private school.
1442	Felix Amu Okelloh CAJ/M.LAN/022/1340/15 -SO	Ministry of Lands Housing and Urban Development	Delay and discourtesy	A complaint alleging that National Housing Corporation had failed to pay a sum of Kshs. 962,800/- being the value of industrial diesel supplied to National Housing Corporation by the complainant in Nairobi on 30th April 2015 and that the complainant was treated disrespectfully by officials at National Housing Corporation when he attempted to claim the same.	Initiated an inquiry which is still ongoing.
1443	Hana Muthoni Karengo CAJ/POL/015/2582/15 – SO	National Police Service	Unresponsive Official Conduct	A complaint alleging that the police at Tigoni Police Station had failed to investigate, arrest and charge a group of men who stormed into the complainant's bar on 1st July 2015 destroying property and stealing her alcohol. The complainant reported the matter to Tigoni Police Station on 2nd July 2015 via OB No. 2/7/15 and recorded statements together with three other witnesses who were able to identify the suspects but no action had been taken by the police.	Initiated an inquiry which is still ongoing

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1444	Winnie Njeri Ngugi CAJ/PRI/002/88/15 – SO	Kenya Prisons Service	Unfair treatment	A complaint alleging that the Kenya Prisons Service had failed to consider the complainant for promotions in spite of the fact that the complainant was eligible for the same. The complainant was employed as a prison warder in 1993 and had never been promoted yet her juniors had been promoted.	Initiated an inquiry which is still ongoing
1445	Salim Mbindyo Kilonzi CAJ/PRI/002/89/15 – SO	Kenya Prisons Service	Unfair treatment	A complaint alleging that the Kenya Prisons Service had failed to consider the complainant for promotions in spite of the fact that the complainant was eligible for the same. The complainant was employed as a prison warder in 1985 and had never been promoted yet his juniors had been promoted.	Initiated an inquiry which is still ongoing.
1446	Antony O. Mairura CAJ/KU/013/697/15 – SO	Kisii University	Administrative injustice	A complaint alleging that Kisii University had failed to pay to the complainant, his salary. The complainant was employed as a part-time lecture and submitted teaching scheme and schedule to the University for the month of April 2015 and was yet to receive payment for the same.	Requested the complainant to provide further and better particulars
1447	Roselyne I Vigedi CAJ/PO/047/82/15 – SO	Private entity	Professional negligence	A complaint alleging that a dentist by the name Dr. Charles Makokha failed to properly perform a root canal leading to the complainant having medical problem as a result of an infection. The complainant sought to be compensated for the pain and suffering.	Complainant advised to seek legal advice from an advocate of her choice or Kituo Cha Sheria in order to claim damages from the doctor.
1448	Concerned Local Contractors CAJ/CDF/008/149/15 – SO	Ministry of Devolution And Planning	Corruption	A complaint alleging that there the officials of Mbita Constituency Development Fund who were engaged in corruption in the awarding of tenders.	The matter was referred to the Ethics and Anti-Corruption Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1449	James Oscar Soi CAJ/M.PLAN/008/146/14 – SO	Ministry of Devolution and Planning	Abuse of Power	A complaint alleging that there were officials of Baringo Constituency Development Fund who were engaging in corrupt activities by awarding bursaries to undeserving persons.	Requested the complainant for further and better particulars
1450	Trusted Society of Human Rights CAJ/M.LAN/022/1243/15-SO	Ministry of Land, Housing and Urban Development	Land dispute	A complaint alleging that the complaint's client's stepmother and step brother illegally subdivided the client's deceased parent's property known as Parcel No. Transmara/Enosaen/31 situated in Kilgoris.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1451	Pastor Steve Mwangi Waithaka CAJ/AG/001/1427/15 – SO	Office of The Attorney General and Department of Justice	Delay	A Complaint alleging that the Registrar of Societies had delayed in registration of a church. The complaint was addressed to the Registrar of Societies and copied to the Commission.	Requested the complainant for further and better particulars
1452	Beatrice Wambui Mathenge CAJ/M.IND/020/68/15 –SO	Ministry of Industrializati on and Enterprise Development	Oppressive Official Conduct	A complaint alleging that the Cabinet Secretary and Principal Secretary, Ministry of Industrialization and Enterprise Development stopped the complainant's salary for the month of July 2015 without notice and without justification. The complainant was appointed as the Deputy Chairperson of the Co-operative Tribunal and had been serving in that position since 2012. There was a pending case being Employment and Labour Relations Court Case Number 331 of 2015 – Beatrice Mathenge & Others vs. Cabinet Secretary, Ministry of Industrialization & Others, in which the complainant was seeking to restrain the respondents from removing her from office.	The file was closed as the matter was in court, thus outside the mandate of the Commission.
1453	Ecumenical Centre for Justice and Peace	Ministry of Lands Housing and	Manifest	A complaint alleging that a portion of land parcel No. L. R. No. 8148 or Block 15/9 Eldoret Municipality belonging to the late Kiptalam Arap Cherunya was compulsorily acquired but the acquisition was	The file was closed as the matter was in court, thus outside

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	CAJ/M.LAN/022/12 41/15 – SO	Urban Development		subsequently nullified by an order of the court made on 5th October 2010 in Eldoret High Court Case 191 of 2008 on the basis that the land was not used for the purpose for which it had been acquired as it was subdivided and given out to private individuals. The complainant alleges that the private individuals are trespassing and were still in possession of the property in spite of the order of the court.	the mandate of the Commission.
1454	Eunice Njeri Mwangi CAJ/M.EDU/013/96 6/15-SO	Ministry of Education, Science and Technology	Unfair treatment	A complaint alleging that the complainant's daughter, a standard 8 pupil scheduled to seat for her Kenya Certificate of Primary Education (KCPE) examination in 2015 had been denied access to the school by the head mistress of Kigumo Primary School and the head master of Gakoeni Primary School, in Muranga County. The Complainant's daughter had been expelled from Gakoeni Primary School in June 2015 and requested to go back to Kigumo Primary School where she had registered to sit for her examination.	The Complaint was resolved through negotiation and the complainant's daughter was allowed to attend school at Kigumo Primary School.
1455	George Kiama CAJ/CG/NAIROBI/0 60/105/15-SO	Nairobi City County	Inefficiency/Inept itude	A complaint alleging that the Nairobi County Health Office had failed to ensure proper sanitation of various eateries in Kariobangi and Korogocho thereby exposing various residents of Nairobi to great health risks.	Initiated an inquiry which is still ongoing
1456	Daniel Githinji Beregu CAJ/PRI/002/90/15-SO	Kenya Prisons Service	Unfair treatment	A complaint alleging that the complainant was promoted to the rank of Corporal and deployed to carry out accounting work at the Prisons Staff Training College but the Commandant in charge of the college has failed to assign him his duties and directed him to do odd duties such as cleaning, dusting the bins and trimming fences.	Initiated an inquiry which is still ongoing

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1457	Francis Mwaniki Githaka CAJ/M.EDU/013/965/15 – SO	Ministry of Education, Science and Technology	Oppressive Official Conduct	A complaint alleging that the complainant was being victimized by the Dean and Deputy Dean, Faculty of Business Studies of Multimedia University due to the fact that he and other student leaders raised alarm over misappropriation of funds in the year 2013. The Dean has since refused to sign the complainant's clearance form to allow him to graduate in October 2015.	Initiated an inquiry which is still ongoing.
1458	Beatrice Wambui Mathenge CAJ/PSC/016/86/15 - SO	Public Service Commission	Unfair treatment	An allegation that the complainant lodged a complaint with the Public Service Commission over mistreatment by the Chair, Co-operative Tribunal and the Principal Secretary, Ministry of Industrialization and Enterprise Development. The Complainant was appointed the Deputy Chair Co-operative Tribunal in 2012. The complainant was never informed of any decision that was reached by the Public Service Commission. The decision was communicated directly to the Principal Secretary, Ministry of Industrialization and Enterprise Development whom the complainant had also complained against. She was later deployed back to the Rent Restriction Tribunal where she had been previously.	Initiated an inquiry which is still ongoing.
1459	Office of the Director of Public Prosecution CAJ/PE/040/1028/15-SO	Private Entity	Fraud/Forgery of documents	A complaint through a letter dated 19th June 2015 by the Cabinet Secretary, Ministry of Interior and Coordination of National Government requesting the Office of the Director of Public Prosecution to charge one Morkomol Letuna with the offence of forgery.	The complaint was closed as the matter of forgery was outside the mandate of the Commission.
1460	Vincent Ochieng Odudo CAJ/POL/015/2625/15-SO	National Police Service	Delay	A complaint alleging that the complainant reported an assault incident in which he was attacked by people known to him on 4th August 2015 at Kisumu Bus Park Police Post but the police officers had failed to take steps to arrest and charge suspects.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1461	Jotham Opata Okelo CAJ/PE/040/1065/15-SO	Private Entity	Professional negligence	A complaint alleging that one Mourice Carlos Ouma of Ouma Odhiambo & Company Advocates, Kisumu failed to properly conduct the complainant's case being ELC Case number 110 of 2014 – Jotham Opata Okelo & Others versus David Odero Odera & Others. The complainant also alleged that the said advocate failed to update him of the progress in the matter.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1462	Anthony Mwaura Ndungu CAJ/POL/015/2617/15-SO	National Police Service	Delay	A complaint alleging that the DCIO Embu Police Station has failed to assist in the apprehension of a suspect by the name of Caroline Wanja Njeru residing in Embu County. The request for assistance was made by the DCIO, Thika Police Station on 6th March 2015 but there has been no action on the part of the Police.	Initiated an inquiry which is ongoing.
1463	Samuel S. Wafubwa & Others CAJ/M.LAB/017557/15-SO	National Police Service	Unfair treatment	A complaint alleging that the Criminal Investigations Officers stationed at the CID Headquarters in Nairobi had failed to release a sum of Kshs. 2,501,475/- recovered as exhibits in 1993 in spite of failing to charge the suspect with a criminal offence.	Requested the complainant for further and better particulars.
1464	Francis N. Kinyanjui CAJ/DPP/027/108/15-SO	National Police Service	Manifest injustice	A complaint alleging that the complainant's sister Lucy Muthoni Kinyanjui had been improperly arrested and charged with assault and malicious damage of property belonging to Alice Jepkoech Yano on 15th December 2014 yet she was the one who reported one Alice Jepkoech Yano for assaulting her. The complainant wrote to the DPP who directed the CID Nairobi to investigate the matter submit a report. The CID Nairobi had failed to take action.	Initiated an inquiry which is still ongoing
1465	Samwel Kegera Memba	Judiciary	Delay	A complaint alleging that the complainant's brother was murdered on 21st June 2015 by one Wilson Omhojo Konjo who was Assistant Chief of Omwenga Sub-Location. Criminal charges were preferred against	The matter was referred to the Judiciary

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/JUD/001/1459/15-SO			Wilson Omhojo Konjo in Kisii High Court Criminal Case Number 38 of 2015. The accused person was released on bond on 31st July 2015. The court fixed the case for hearing on 31st August 2013 but the prosecutor informed him that the case had no merit.	Ombudsman for resolution.
1466	Gideon K. Chepkwony CAJ/KRRA/006/70/15-SO	Kenya Rural Roads Authority	Unresponsive Official Conduct	A complaint alleging that the Kenya Rural Roads Authority damaged the complainant's vegetation during the construction of the Kipsigak-Serem-Shamakhokho Road in 2005 but had failed to compensate the complainant. The complainant was the owner of land parcel number Nandi/Ndurio/222.	Initiated inquiry which is still ongoing.
1467	Charles Gitau Ndungu and Morrison Mwaura CAJ/M.ICG/062/391/15 - SO	Ministry of Interior and Co-ordination of National Government	Unresponsive official conduct	A complaint alleging that Mr. Stephen Kamau Chege, the Chief, Nanga Location, Murang'a County had refused and/or failed to sign trustee forms to enable the complainants who were beneficiaries to deceased shareholders to participate in the shareholding of Greystone Holdings Company Limited.	Requested the complainants to provide further and better particulars.
1468	Jeremiah M'Njogu CAJ/PE/040/1066/15-SO	Private Entity	Incompetence	A complaint alleging that Ndorongo Joan Mwangi, an advocate had failed to properly manage a case filed by the late Janet Tindiri Kathunguri.	File closed as the complainant was advised to file his complaint with the Advocates Complaints Commission.
1469	Nicholas Mwangangi Wambua CAJ/M.LAB/017/557/15-SO	Ministry of Labour, Social Security and Services	Unfair Treatment	A complaint alleging that the complainant lodged a complaint with the Labour Officer, Industrial Area regarding the payment of his terminal dues by his employer only for the Labour Officer to chase him away without assisting him.	Requested the complainant for further and better particulars.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1470	Peter Njuguna for Okoa Watoto CAJ/M.EDU/013/996/15-SO	Ministry of Education, Science and Technology	Unlawful conduct	A complaint alleging that in spite of the Directive from the Cabinet Secretary issued on 27th July 2015 the County Director of Education, Kirinyaga County permitted or allowed several schools in Kerugoya Town to open for holiday tuition in the month of August 2015.	Initiated an inquiry which is still ongoing.
1471	Samuel S. Wafubwa & Others CAJ/CID/015/2623/15-S0	National Police Service	Abuse of power	A complaint alleging that the officers at the Criminal Investigations Department, Nairobi who allegedly recovered a sum of Kshs. 2,501,475/- as exhibits in 1993 had failed to pay the said sums to the claimant in spite of the fact that no criminal charges were preferred against the suspects.	Requested the complainant for further and better particulars.
1472	Lydia Wanjiru Wainaina CAJ/M.LAND/022/1253/15-SO	Ministry of Lands Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging that the District Land Registrar and the District Land Surveyor of Nyahururu District had failed and/or refused to comply with an order of the court made in Nyahururu Principal Magistrate's court Land Dispute Case Number 23 of 2006. A decree was issued on 4th October 2006 requiring the District Land Surveyor to resolve a boundary dispute the complainant had with her neighbor by properly identifying the boundaries and ensuring that the complainant's land was 3 acres.	Initiated and inquiry which is still ongoing.
1473	Mitchelle Deborah CAJ/M.EDU/013/990/15-SO	Ministry of Education, Science and Technology	Unfair treatment	A complaint alleging that the Principal, Ruchu Girls Secondary School declined to release the complainant's KCSE result slip unless and until she settled a fee arrears of Kshs. 30,100/- The complainant sat for her KCSE examinations in 2013 and had not been able to take advantage of scholarships awarded to her to join Jomo Kenyatta University as it is a requirement that she surrenders her result slip in order to be admitted to the university.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1474	Beth Wambui CAJ/POL/015/2624/15-SO	National Police Service	Unresponsive official conduct	A complaint alleging that the complainant's husband, the late Erick Meshack Orwa was murdered on 20th August 2014 by a police officer who then dumped his body in Ngong Forest. The case was assigned to PC Likaso stationed in Ngong Police Station but to date, the suspect had not been arrested or charged with a criminal offence. The complainant lodged a complaint with the Independent Policing Oversight Authority who had delayed in taking the necessary action against the police officers.	Initiated an inquiry which is still ongoing.
1475	Evelyne Atieno CAJ/PE/040/1064/15 – SO	Private Entity	Professional Misconduct	A complaint alleging professional misconduct on the part of Kerario Marwa & Company Advocates who had allegedly refused to pay a sum of Kshs. 256,000/- being the damages awarded to the complainant in SPMC Case Number 27 of 2003 and SPMC Case Number 23 of 2003.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1476	Office of the Director of Public Prosecutions CAJ/PE/040/1027/15-SO	Ministry of Interior and Co-ordination of National Government	Forgery	A complaint alleging that one Mr. Simo Kaila Ole Nampaso who was appointed as the Assistant Chief II Enengetia Sub Location, Narok North Sub County had forged his Kenya Certificate of Secondary Education by altering the mean grade from a D to a C.	File was closed as the Complaint was outside our mandate.
1477	Caroline Cherotich Rono CAJ/M.EDU/013/997/15 – SO	Ministry of Education, Science and Technology	Unfair treatment	A complaint alleging that the Vice Chancellor, University of Kabianga, Kericho County had discriminated the complainant in as far as the review of the complainant's employment grade was concerned. The complainant was employed by the University in 2008 as a Senior Farm Assistant and current position was an Administrative Assistant. The complainant had obtained additional academic qualifications and had applied for a review of her grade without success.	Complainant requested to provide further and better particulars.

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1478	Peter Kuria CAJ/RG/001/1457/15-SO	Registrar General	Unfair treatment	A complaint alleging that one of the Registrars at the Companies Registry by the name Francis Ndirangu was interfering with the management and operations of two companies by the names Hostar Investment Limited and Hotel Starehe Limited in which the complainant was a director and shareholder. The said officer declined to issue a CR12 applied for by the complainant pursuant to an Order of the court.	Initiated an inquiry which is still ongoing.
1479	Johnson Kenneth Semusu CAJ/POL/015/2620/15 – SO	National Police Service	Unresponsive Official Conduct	A complaint alleging that the complainant was attacked and sexually assaulted at Mwiki in Kasarani by a gang of unknown assailants. The complainant reported the matter at Mwiki Police Post via OB No. 16/27/5/2015 but no action had been taken to date.	Initiated an inquiry which is still ongoing.
1480	Morris Thianie Ataya CAJ/M.LAN/022/1255/15 – SO	Ministry of Lands and Urban Development	Delay	A n allegation that the complainant was the owner of a registered piece of land known as plot number F/No. 1543 in Akiaga Demarcation Adjudication Section, Tigania East which measures 4.00 acres, which had been illegally reduced to 3.84 acres allegedly by officials at the land registry working together with private individuals.	The complainant has been requested to provide further and better particulars.
1481	Hendricus Anthonius Flaton CAJ/M.IMM/003/230/15 – SO	Department of Immigration Services	Unresponsive official conduct	A complaint alleging that the respondent has failed to act on the complainant's application for permanent residence dated 16th August 2013 in spite of several requests to do so. The complainant last received communication from the Department on 26th February 2014.	Requested the complainant for further and better particulars.
1482	Elijah Mwakina Mwasaru CAJ/M.FIN/000/637/15 – SO	Pensions Department	Delay	A complaint alleging that the complainant, a former employee of the former Ministry of Information and Broadcasting applied for early retirement on 1st July 1994. His dues were calculated at Kshs. 258,316.25/-. The complainant was only paid a sum of Kshs. 77,820	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				and to date, he had not received the balance of his dues in spite of several requests.	
1483	George Ngati CAJ/NCC/005/497/15 –SO	Nairobi City County	Unresponsive Conduct	A complaint alleging that the Nairobi City County had failed to act on several complaints by the complainant regarding an offensive structure erected next to the complainant's residential premises known as Plot No. 96/65 – House Number 205 Civil Servants Estate, Kariobangi South. The said structure posed a health risk to the complainant and his family as some members of the public were relieving themselves in a trench between the structure and the complainant's residence.	Initiated an inquiry which is still ongoing.
1484	Julius Kimondio CAJ/M.EDU/013/990/15- SO	Ministry of Education, Science and Technology	Unfair treatments	A complaint alleging that the head teacher of Nakruto Primary School was demanding exorbitant payments from the parents of pupils in the school to cater for school expenses in spite of the Free Education Policy and the General Purpose Account which catered for such expenses.	Initiated an inquiry which is still ongoing.
1485	Ongalo & Company Advocates CAJ/POL/015/2621/15 – SO	National Police Service	Unfair treatment	A complaint alleging that the complainant's clients were arrested in May 2015 based on false claims of forgery and the said clients were being mistreated by the police who declined to provide copies of the complaint. There are two civil suits pending in Misc. Civil Applications Numbers 264 and 268 in the Commercial and Admiralty Division of the High Court over the same subject matter. The complaint was addressed to the Office of the Director of Public Prosecution and the National Police Service. The Office of the Director of the Prosecutions is investigating the matter.	The file was closed as the matter was being addressed by the Office of the Director of the Prosecutions.

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1486	J. K. Mwangi & Company Advocates CAJ/M.ROA/006/71/15 – S0	Ministry of Transport and Infrastructure	Land dispute	A complaint alleging that one Ms. Lena Wanjiku Koinange had blocked an access road to five properties owned by his clients in Kiambaa by building a fence. The complainant sought to have us write a demand letter addressed to the said Lena Wanjiku Koinange.	The complaint was closed as the matter was outside the Commission's mandate.
1487	Abbas Suleiman CAJ/KSM/M.LAN/022/201/15-RAO	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Kisumu Lands Office has delayed in issuing the complainant with a title deed to land block number 628,629 and 630 situate in Manyatta Arabs, Kisumu County despite paying the requisite fee for a title deed.	Initiated an inquiry which is still ongoing.
1488	Anonymous CAJ/KSM/CG/KK/073/5/15-RAO	County Government of Kakamega	Maladministration	A complaint alleging that there was gross malpractice in the recruitment of employees by the Kakamega County Executive in the 2014/2015 Financial Year whereby those employed exceeded the provided number of vacancies.	Initiated an inquiry which is still ongoing
1489	Anthony Omondi Erastus CAJ/KSM/M.LAN/022/167/15-RAO	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Kisumu Land Surveyor had delayed in addressing a land boundary dispute that he had lodged with the office as at all times it was scheduled to be heard but same was always postponed to a later date for no reason.	Initiated an inquiry which is still ongoing
1490	Arthur Owuor Okoro CAJ/KSM/M.LAB/017/52/15-RAO	Ministry of Labour, Social Security and Services	Delay	A complaint alleging that the Kisumu Labour Office had delayed in the determination of his compensation claim following an accident while on duty as a Police Officer at the Kisumu West District Commissioner's Office in 2010.	Initiated an inquiry which is still ongoing
1491	Booker Omondi Achar CAJ/KSM/POL/015/304/15-RAO	National Police Service	Unfair treatment	A complaint alleging that police officers attached to Obunga Police Station in Kisumu County had been threatening the complainant with arrest following the disappearance of his son who is a suspect to a theft case.	Complaint closed as the son was arrested and charged before the Winam Law Courts.

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1492	Caleb Onyango Agiso CAJ/KSM/CG/KISUMU/051/19/14-RAO	County Government of Kisumu	Delay	A complaint alleging that the Kisumu County Government had delayed in settling arrears owed to the complainant for instruction services that he had undertaken at the Kisumu Rotary Youth Training Centre.	Initiated an inquiry into the matter which is ongoing.
1493	Caroline Chepkirui CAJ/KSM/M.EDU/013/152/15-RAO	Teachers Service Commission	Delay	A complaint alleging delay in the determination of the complainant's case reported to the Teachers Service Commission that her name was replaced with a less qualified candidate following a recruitment exercise for primary school teachers conducted in Kericho County.	Initiated an inquiry which is ongoing.
1494	Charles Ochieng Achola CAJ/KSM/M.HEA/012/18/15-RAO	Ministry of Interior and Co-ordination of National Government	Delay	A complaint alleging that the Civil Registry Kisumu County Office had delayed in issuing the complainant with his deceased wife's death certificate following her demise in 2012.	Complaint resolved as the complainant was issued with the Death Certificate
1495	Christine Atieno Onimbo CAJ/KSM/M.LAN/022/202/15-RAO	Ministry of Lands, Housing and Urban Development	Manifest injustice	A complaint alleging that the Siaya County Lands Registrar registered a caution over land parcel number Uholo/Ramula/79 following a family dispute. The complainant wanted the caution to be removed before the subdivision of the land.	Complaint referred to the Siaya County Land Registrar for resolution.
1496	Constantine Onyango Abwajo CAJ/KSM/CG/KSM/051/42/15-RAO	County Government of Kisumu	Delay	A complaint allleging delay in the settlement of provident dues owed to the complainant by the defunct Kisumu Municipal Council for the period 1977-2000.	Initiated an inquiry which is ongoing.
1497	Dan Odhiambo Obiero CAJ/KSM/AG/001/153/15-RAO	Office of the Attorney General and	Inefficiency	A complaint alleging that the Kisumu Public Trustee Office had delayed to pay the complainant his share of the death gratuity paid to the estate of his deceased mother, Elizabeth Achieng Oluoch who prior	Initiated an inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Department of Justice		to her demise was an employee of the Teachers Service commission.	
1498	Dominic Onyiro Ochieng CAJ/KSM/M.AGR/014/35/15-RAO	Ministry of Agriculture	Inefficiency	A complaint alleging that there was inconsistency in the assessment of crop damage report prepared by the Kisumu Agricultural Office regarding the complainant's crops which had delayed the institution of a damage to property case.	Initiated an inquiry which is ongoing.
1499	Douglas N. Nyakundi CAJ/KSM/P.ADM/015 /306/15-RAO	Ministry of Interior and Co-ordination of National Government	Unfair treatment	A complaint alleging that the successful candidate appointed as the Chief Nyacheki Location, Kisii County following the interviews conducted did not meet the qualifications set as he was aged over 35 years.	Initiated an inquiry which is ongoing
1500	Dr. Bell Farm Squatters-Nandi CAJ/KSM/JUD/001/159/15-RAO	Judiciary	Delay	A complaint alleging that the staff of the Kapsabet Law Courts registry delayed in furnishing the complainants with copies of proceedings and judgment to their Civil Case Number 108 of 2004 to enable them a lodge an Appeal.	Complaint was resolved as the complainants were issued with the court proceedings.
1501	Edwina Anyango Ongole CAJ/KSM/PE/040/238/15-RAO	Private Entity	Injustice	A complaint alleging that the Management Foundation Institute of Africa, Nakuru Campus did not clear examination registration fees owed to the Kenya National Examination Council (KNEC) leading to KNEC withholding their Early Childhood Development Education Training results. The students paid the registration fees to the Campus.	The Complaint was referred to the Commission for University Education for resolution.
1502	Elly Nyabil Obonyo CAJ/KSM/PE/040/240/15-RAO	Private Entity	Professional misconduct	A complaint alleging that the complainant's advocate-Nyokabi Waiganjo & Company Advocates had failed to settle dues owed to him amounting to Kshs. 4.8 million following a sale of land transaction that the said advocate represented him in.	The complaint was referred to the Advocates Complaints Commission for resolution

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1503	Emmy Jepkosgei CAJ/KSM/P.ADM/015/249/15-RAO	Ministry of Interior and Coordination of National Government	Manifest injustice	A complaint alleging that the Assistant Chief, Kibwareng Sub-location, Kericho County unfairly used his office to influence the unlawful sale of the complainant's father's land parcel number Kibwareng/ Underit/10263.	Initiated an inquiry which is ongoing.
1504	Francis H. Karengo CAJ/KSM/POL/015/253/15-RAO	National Police Service	Unresponsive official conduct	A complaint alleging that policemen stationed at Ahero Police Station failed to arrest a suspect in an electronic money fund transfer fraud case reported at the station.	Requested for further particulars from the complainant
1505	George Esilaba Odongo CAJ/KSM/M.WIL/010/6/15-RAO	Ministry of Environment and Natural Resources	Delay	A complaint alleging that the Kenya Wildlife Services had delayed in the payment of death gratuity dues owed to the estate of the complainant's deceased son who prior to his demise was an employee of KWS.	Initiated an inquiry which is ongoing
1506	Hannington Ochiel CAJ/KSM/M.LAN/022/197/15-RAO	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A complaint alleging failure by the Kisumu Lands Office to furnish the complainant with a certified copy of the form used to lodge a caution on the parcel of land number Kisumu/ Kadero Got Nyabondo/ 1530. This was to help him in resolving the land dispute he was involved in with one Leonard Orengo Omer.	Complaint closed as caution over the land was registered following a subsequent search conducted
1507	Jacob Blasto Okumu CAJ/KSM/P.ADM/015/259/15-RAO	Ministry of Interior & Coordination of National Government	Delay	A complaint alleging that the Chief, Kisumu West Location, Kisumu County had delayed in furnishing the complainant with a beneficiary letter to enable him institute succession proceedings for the grant of Letters of Administration	Complaint resolved as the beneficiary letter was issued to the complainant.

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1508	James Owuor Aduda CAJ/KSM/M.GEN /018/8/15-RAO	Ministry of Labour, Social Security and Services	Delay	An allegation that the Director of Social Services, Kisumu County had delayed in addressing a complaint on a leadership dispute that arose in the complainant's Self Help Group called Victoria Health Helper Project that was lodged at the Office.	Initiated an inquiry which is ongoing
1509	Jane Akinyi Apiyo CAJ/KSM/M.LAB/01 7/37/15-RAO	County Government of Kisumu	Administrative injustice	An allegation that the Kisumu County Government had failed to pay the complainant a balance to the retirement dues that she was owed by the defunct Kisumu Municipal Council where she was an employee prior to her retirement.	Initiated an inquiry into the matter which is ongoing
1510	Jared Ajari Onyangore CAJ/KSM/JUD/001/ 163/15-RAO	Judiciary	Delay	An allegation that the Kisii Law Courts registry staff delayed to furnish him with proceedings for Civil Case Number 182 of 2015 to enable him lodge an Appeal against the judgment.	Complaint resolved as complainant was issued with the proceedings.
1511	Jared Olima Were CAJ/KSM/P.ADM/0 15/313/15-RAO	Ministry of Interior & Coordination of National Government	Abuse of Office	An allegation that the Chief Oboch Location, Siaya County misrepresented facts pertaining to the beneficiaries to the estate of the complainant's deceased father in his beneficiary letter.	Initiated an inquiry which is ongoing.
1512	Joan A. Kihima CAJ/KSM/PEN/000/ 26/15-RAO	Pensions Department	Unfair treatment	An allegation that the Pensions Department miscalculated the pension gratuities owed to the complainant as they did not factor the increment in retirement age to 60 years.	Initiated an inquiry which is ongoing
1513	John Ogallo Oyugi CAJ/KSM/POL/015/ 302/15-RAO	National Police Service	Unresponsive official conduct	A complaint alleging that the Police Officers attached to the Kosele Police Station had failed to update the complainant on the progress of his case which he had reported at the station vide OB Number 19/9/7/2015.	Initiated an inquiry into the matter which is ongoing
1514	John Owino Ondiegi	Kenya Defence Forces	Administrative injustice	An allegation that due procedure was not followed by the Kenya Defence Force in terminating the	Initiated an inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KSM/M.DEF/037/1/15-RAO			complainant's employment from service as he was not accorded opportunity to give his account.	
1515	Julius Omolo Agiro CAJ/KSM/HELB/O13/148/15-RAO	Higher Education Loans Board	Inefficiency	An allegation that the Higher Education Loans Board erred in the calculation of the sum of the loan that the complainant had to pay back.	Complaint resolved as the excess amount upon calculation was waived.
1516	Maurice Otieno Siguda CAJ/KSM/P.ADM/015/312/15-RAO	Ministry of Interior & Coordination of National Government	Unresponsive Official Conduct	A complaint alleging that the Chief Maranda Location, Siaya County had failed to furnish him with a letter confirming damage to his crops in land parcel number Abum/2040 to enable the Maranda Divisional Agricultural Extension Officer prepare crop damage report which was required by the Lwala- Kotieno Police station following the complaint on damage to property reported vide OB No. 9/18/5/2015.	Complaint resolved as the complainant was issued with the Chief's letter.
1517	Moses Ochieng Aoko CAJ/KSM/POL/015/298/15-RAO	National Police Service	Delay	A complaint alleging that Police Officers attached at the Kendu Bay Police Station, Homa Bay County had delayed to update the complainant on the progress of an assault case he had reported at the station vide O/B NO: 13/23/6/15.	Complaint resolved as the suspects have been charged at the Oyugis Law Courts.
1518	Moticho Ward Residents CAJ/KSM/KISII/CG/078/5/15-RAO	Kisii County Government	Delay	A complaint alleging delay by the Kisii County Government to address the complainants' issue on the irregular allocation of County Education Bursaries in Moticho Ward, Kisii County.	Initiated an inquiry which is still ongoing.
1519	Nobert Ilihuyi Musungu CAJ/KSM/P.ADM/015/311/15-RAO	National Police Service	Unfair treatment	An allegation of unfair treatment by one Corporal Mukoro who is an Administration Police Officer attached at the Kisumu West District Headquarters who forcefully took over the house allocated to the complainant on grounds that he was of a junior rank of a corporal.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1520	Odhiambo Ambala CAJ/KSM/M.LAN/022/205/15-RAO	Ministry of Lands, Housing and Urban Development	Injustice	A complaint alleging that the Kisumu Lands Registrar unfairly determined a land ownership dispute for land parcel number Kisumu/Dago/641.	Complaint closed as the same regards a land ownership dispute. Complainant was advised to seek legal advice from a lawyer on how to pursue the civil remedies on the same.
1521	Partson Okumu CAJ/KSM/M.INFO/023/11/15-RAO	Ministry of Information, Communications and Technology	Unfair Treatment	A complaint alleging that officials from the Kisumu Music Copyright Society of Kenya had unfairly charged the complainant twice for the same MCSK Licence for his video show business which action he felt aggrieved with.	Initiated an inquiry which is still ongoing.
1522	Paul Ouko Onyore CAJ/KSM/JUD/001/164/15-RAO	Judiciary	Injustice	A complaint alleging dissatisfaction with the court's decision in Divorce Cause Number 1 of 2014 at Ndhiwa Law Courts.	The complaint was closed and complainant advised to seek advice from a lawyer on how to lodge an appeal against the decision.
1523	Peter Kibet Kemboi CAJ/KSM/POL/015/305/15-RAO	National Police Service	Delay	An allegation that Police Officers attached at the Kisumu Central Police Station had delayed to update the complainant on the status of an accident case that he had reported at the station vide OB Number 17/16/0/2015.	Initiated inquiries into the matter which is ongoing.
1524	Phillip Ogutu Seko CAJ/KSM/M.LAB/017/53/15-RAO	Ministry of Labour, Social Security and Services	Delay	A complaint alleging delay by the Mbita Social Services Department to expedite approval for the issuance of an ATM Card by Kenya Commercial Bank to enable him access the Orphans and Vulnerable Children Fund to which he is the guardian to Cynthia Achieng Seko who is a beneficiary.	Initiated an inquiry which is ongoing

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1525	Phillip Oima Okomo CAJ/KSM/M.WIL/010/3/14-RAO	Ministry of Environment, Water and Natural Resources	Administrative Injustice	A complaint alleging that the complainant's employment as a Field Officer attached at the Oyugis Wire Forest station in Homa Bay County was unfairly terminated by the Ministry and he has never been updated on the outcome of his appeal against the termination.	Initiated an inquiry which is still ongoing.
1526	Richard Okello Onuko CAJ/KSM/M.LAN/022/198/15-RAO	Ministry of Lands, Housing and Urban Development	Inefficiency	An allegation that documents for registration of the complainant's land parcel number Kisumu/Kanyawegi/4611 were missing at the Kisumu Lands Office which had delayed his issuance with a title deed.	Complaint resolved as the complainant was issued with a title deed.
1527	Rose Achieng Ouma CAJ/KSM/PE/040/242/15-RAO	Private Entity	injustice	An allegation that the interest due from the loan facility that the complainant had taken from Barclays Bank, Emu-Inya Sacco and Blue Limited, was erroneously calculated leading to a lot of deduction from her monthly salary to recover the same.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1528	Samuel Otieno Onuko CAJ/KSM/PE//040/241/15-RAO	Private Entity	Injustice	A complaint alleging non-compliance with a Court Order by a private individual who was the defendant in Machakos CMCC 446 of 2011 whereby the complainant was awarded damages amounting to Kshs. 50,000.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.
1529	Samwel Moses Nyangena CAJ/KSM/M.EDU/013/132/15-RAO	Ministry of Education, Science and Technology	Unpaid dues	A complaint alleging that the Board of Management Kionduso P.A.G Secondary School, Homa Bay County has failed to review and rectify the complainant's salary to be in line with the provisions of the Employment Act Regulations.	Initiated an inquiry which is still ongoing

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1530	Teresa Gesare CAJ/KSM/M.LAN/022/190/15-RAO	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A complaint alleging that the Kisumu Lands Registrar had failed to provide the complainant with information regarding her issue of unlawful transfer that had been undertaken on land parcel number West Kitutu/Mwakibagendi/72.	Initiated an inquiry which is still ongoing
1531	Tobias Obong'o Gari CAJ/KSM/P.ADM/015/315/15-RAO	Ministry of Interior and Coordination of National Government	Unfair Treatment	A complaint on allegations that the Deputy County Commissioner, Nyando Sub County was biased when chairing the panel that conducted the interviews for the Post of Assistant Chief, Sidho East Sub Location.	Initiated an inquiry which is still ongoing. .
1532	Tom Obunga Achola CAJ/KSM/TSC/013/151/15-RAO	Teachers Service Commission	Delay	A complaint alleging that the Teachers Service Commission had delayed to pay death gratuities owed to the estate of the complainant's deceased brother who prior to his demise was an employee of TSC.	Initiated an inquiry which is still ongoing
1533	Valiant Otieno Odhiambo CAJ/KSM/P.ADM/015/311/15-RAO	Ministry of Interior and Coordination of National Government	Manifest injustice	A complaint alleging failure by the Gem Deputy County Commissioner to remit funds amounting to Kshs. 106,783 that had been paid to the estate of the complainant's deceased father-Tom Odhiambo Jabuto who was an employee of South Nyanza Sugar Company Limited at the time of his demise.	Initiated an inquiry which is still ongoing.
1534	Vincent Onyango and others CAJ/KSM/JUD/001/135/15-RAO	Judiciary	Delay	A complaint alleging that the Kisumu Industrial Court had delayed in determining Industrial Case Number 271/2014 which was challenging the recruitment process that was undertaken by the Kisii County Assembly.	The Complaint was referred to the Judiciary Ombudsperson for resolution.
1535	Wycliffe Gozerani CAJ/KSM/NSSF/017/51/15-RAO	National Social Security Fund	Delay	A complaint alleging delay in the payment of the complainant's NSSF dues following his retirement from service.	Complaint resolved as the complainant was paid all his dues.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1536	Tobias Ouru Okuto CAJ/KSM/M.LAN/022/196/15-PO	Ministry of Lands,Housing and Urban Development	Inefficiency	An allegation of fraudulent transfer of land parcel NO.KSM/KADERO GOT NYABONDO/2665 from the complainant's father's name Walter Okuto Mboga to that of Jenipher Anyango Otieno.	Initiated an inquiry which is ongoing
1537	Douglas Maina Gisora CAJ/KSM/P.ADM/015/295/15-PO	National Police Service	Administrative injustice	An allegation that the complainant was unfairly dismissed from the Administration Police Service as he was not accorded opportunity to be heard in the Orderly Room Proceedings that led to his dismissal.	Initiated an inquiry which is ongoing
1538	Peterson Ochieng Omwango CAJ/KSM/PEN/000/27/15-PO	Pensions Department	Unresponsive Official conduct	A complaint on allegations that the Pensions Department has failed to pay Widows and Children benefits owed to the estate of the complainant's deceased father, Hannington Ondieki.	Complaint closed and complainant informed that he was not eligible under the Widows and Children Pension scheme since he was born after his father had ceased being a member of the scheme.
1539	Patrick Odundo Bunde CAJ/KSM/JUD/001/158/15-PO	Judiciary	Unfair treatment	A complaint on allegations of dissatisfaction with the ruling tendered by Kisumu High Court in Civil Appeal Number 148/2014 which dismissed the complainant's appeal against a ruling by the subordinate court.	File was closed as the complainant was advised to consult a lawyer on how to pursue the available remedies.
1540	John Omondi Samo CAJ/KSM/JUD/001/157/15-PO	Judiciary	Manifest injustice	A complaint alleging dissatisfaction with an application filed in the Kisumu Court challenging the grants of letters of administration that were issued in his favour. It was filed at the Kisumu law Court challenging the grants of letters of administration that were issued in his favour.	The file was closed and complainant advised to await the outcome of the court case regarding the revocation of the grant.

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1541	George Mathangani Kagiri CAJ/KSM/JUD/001/154/15-PO	Judiciary	Injustice	A complaint alleging dissatisfaction with the decision of court in Bungoma CMCC 278 of 2008 committing the complainant to civil jail for failure to comply with a Court Order issued against him.	The complainant was advised to seek legal advice from a lawyer on the legal remedies available to him.
1542	Walter Achieng Nondi CAJ/KSM/JUD/001/155/15-PO	Judiciary	Manifest injustice	A complaint alleging dissatisfaction with the judgment entered in Kisumu ELC 13/2013 which dismissed the complainant's application for an injunction to stop the sale of his land parcel number Kisumu Municipality block 5/176 by Standard Chartered Bank.	Complainant advised to seek legal advice from a lawyer on the available civil remedies over the matter.
1543	Tobias Ochieng' Mathews CAJ/KSM/PEN/000/28/15-PO	Pensions Department	Unresponsive Official conduct	A complaint alleging that the Pensions Department has failed to furnish the complainant with the status of his pension claim despite having furnished them with all the requisite documents.	Initiated an inquiry which is ongoing
1544	Rodgers Abu to Osala CAJ/KSM/POL/015/295/15-PO	National Police Service	Unresponsive Official conduct	A complaint alleging that the OCS Ahero Police Station had failed to update the complainant on the status of a theft case that he had reported at the station vide OB No.20/15/5/15.	Initiated an inquiry which is ongoing
1545	Benard Omondi Adelah CAJ/KSM/POL/015/177/14-PO	National Police Service Commission	Delay	A complaint alleging delay by the National Police Service Commission to update the complainant on the progress of his appeal against dismissal from the Administration Police Service that he had lodged.	Initiated an inquiry which is ongoing
1546	Vincent Ungadi Liyai CAJ/KSM/PE/040/230/15-PO	Private Entity	Manifest injustice	A complaint alleging that the complainant's employer who is a private individual had dismissed him from service without paying him dues owed to him.	File closed as the Commission is not seized with the mandate to look into a matter that is

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					between private entities
1547	Ernest Matoyi Muhande CAJ/KSM/POL/015/255/15-PO	National Police Service	Unresponsive Official conduct	A complaint alleging that the OCS Malaika Police Station, Kakamega County has failed to comply with the directive by the Office of the DPP directing him to initiate investigations into a murder case that the complainant had reported at the station.	Initiated inquiry which is ongoing
1548	George Obwanga Obwanga CAJ/KSM/POL/015/248/15-PO	National Police service	Inefficiency	A complaint on allegations that the OCS Awendo Police Station has failed to arrest suspects to an assault case that the complainant had reported at the station vide OB No. 8/22/05/2014	Initiated an inquiry which is ongoing
1549	Joseph Otieno Nyawalo CAJ/KSM/POL/015/297/15-PO	National Police service	Unresponsive Official conduct	A complaint alleging that the OCS Siaya Police station, Siaya County has failed to act on a harassment complaint lodged at the station vide OB NO. 32/27/5/15 by the complainant.	Initiated inquiry which is still ongoing.
1550	Joshua Atinda Ndolo CAJ/KSM/PEN/000/25/15-PO	Pensions Department	Unresponsive Official conduct	A complaint alleging that the Pensions Department had failed to settle a pending balance of death gratuity and dependant's pension owed to the estate of the late Benter Akinyi Odonde.	Initiated an inquiry which is ongoing
1551	Mohamed Omito Wafula CAJ/KSM/PE/040/231/15-PO	Private entity	Professional misconduct	A complaint on allegations that his advocate has failed to pay him all the agreed money awarded to him by court as damages for an accident claim he had instructed his representation.	Complaint referred to the Advocates Complaints commission for resolution.
1552	Paul Mbalanya CAJ/KSM/M/LAN/022/200/15-PO	Ministry of Lands, Housing and Urban Development	Delay	A complaint on allegations of delay by the Bungoma Land Registrar to address a boundary dispute for land parcels number Bungoma/Kiminini/431 versus 1149 which had been lodged with his office	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1553	Paul Ondiek Awara CAJ/KSM/NHIF/012/29/15-PO	National Hospital Insurance Fund	Manifest injustice	A complaint alleging that NHIF had failed to refund the complainant Kshs.1855 that he used in purchasing drugs following the admission of his son to the Kisumu District Hospital. The complainant was denied the refund since he purchased the drugs outside the premise which was not recognized by NHIF.	Initiated inquiry which is still ongoing
1554	Walter Okello Opiyo CAJ/KSM/POL/015/299/15-PO	National Police Service	Unresponsive Official conduct	A complaint alleging that the DCIO Homa Bay had failed to address a case of fraudulent acquisition of money belonging to the complainant's group which had been referred to the DCIO by the Kenya Anti-corruption Commission (as it was then).	Initiated an inquiry which is ongoing
1555	Charles Lwanga Achieng CAJ/KSM/YOU/031/4/15-PO	Ministry of Devolution and Planning	Delay	A complaint alleging that officials of the Youth Enterprise Fund, Kisumu County have failed to address the complainant's issue on a defective incubator which was given to him following his loan application for Kshs. 300,000.	Complaint resolved as the incubator was replaced with a new one.
1556	Milka Nyachoka CAJ/KSM/JUD/001/156/15-PO	Judiciary	Inefficiency	A complaint alleging that the officers at the Nyamira Law Courts Registry had failed to update him on the status of his succession cause filed in Nyamira CMC Succession Cause Number 21 of 2014.	Complaint referred to the Judiciary Ombudsperson for resolution.
1557	John Odhiambo Obuya CAJ/KSM/JUD/001/152/15-PO	Judiciary	Delay	A complaint alleging that a Nakuru Chief Magistrates had delayed to render judgment for Civil Case Number 305 of 2014 in which he was the plaintiff seeking damages for a road traffic accident.	Matter referred to Judiciary Ombudsperson for resolution.
1558	Richard Owuor Ooko CAJ/KSM/CG/UG/075/1/15-PO	County Government of Uasin Gishu	Delay	A complaint alleging that the County Executive Committee, Lands Uasin Gishu County Government had delayed to update him on the status of his application for the extension of his lease that had lapsed.	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1559	Boaz Ogolla CAJ/KSM/M.AGR/014/28/14-PO	Ministry of Agriculture, Livestock and Fisheries	Delay	A complaint alleging that the management of the Kenya Marines Research Institute had been unresponsive in addressing the complainant's complaint on the deductions of UNRISK Union from his salary despite his non-membership to the union.	Initiated an inquiry which is ongoing
1560	Thomas Ng'ong'a Okello CAJ/KSM/M.HEA/012/28/15-PO	Private entity	Injustice	A complaint alleging that St. Monica's Hospital in Kisumu County had failed to return the complainant's title deed which he had used as security for a Kshs. 31,045 hospital bill that he had incurred but subsequently settled.	Complainant advised to seek the advice of a lawyer on the available civil remedies as the matter was against a private entity.
1561	Elizabeth Kemuma Nyamasege CAJ/KSM/JUD/001/160/15-PO	Judiciary	Delay	A complaint alleging that the Kisumu Law Courts had delayed in remitting Kshs 50,433 which was owed to the complainant following payment of a Maintenance Cause from the Ruling given in Kisumu CMCC No. 29 of 2010.	Complaint resolved as complainant was paid all the dues owed to her.
1562	Joseph Obuon Oyieyo CAJ/KSM/POL/015/33/14-PO	National Police Service	Delay	A complaint alleging that the OCS Pap Onditi Police Station, Kisumu County has failed to act on trespass to the complaint's property cases that he reported at the station vide OB numbers 3/2/12/2008 and 7/2/5/2009.	Initiated inquiry which is ongoing
1563	Sarah Auma Okumu CAJ/KSM/P.ADM/015/296/15-PO	Ministry of Interior and Co-ordination of National Government	Discrimination	A complaint alleging that the interview and subsequent appointments for the post of Assistant Chiefs in three locations within Bondo sub county that was conducted by the Deputy County Commissioner Bondo did not meet the 1/3 gender rule as none of the appointed candidate was a woman despite them performing well in all the sub locations.	Complaint referred to National Gender and Equality Commission for resolution.
1564	Wilberforce Walwanga Osano	Ministry of Interior and Co-	Discrimination	A complaint alleging that the interview and subsequent appointments for the post of Assistant Chiefs in three locations within Bondo Sub County that	Complaint referred to National Gender and Equality

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KSM/P.ADM/015/283/15-PO	ordination of National Government		was conducted by the Deputy County Commissioner Bondo did not meet the 1/3 gender rule as none of the appointed candidate was a woman despite them performing well in all the sub locations.	Commission for resolution.
1565	Mercy Alusa Mutuli CAJ/KSM/POL/015/309/15-PO	National Police service	Unresponsive official conduct	A complaint alleging that officers attached to Kondele Police station Kisumu County had failed to update the complainant on the progress of a destruction of property case that she had a reported at the station vide OB Number 35/18/4/15.	Initiated an inquiry which is ongoing
1566	Biatah Adhiambo Olanya CAJ/KSM/POL/015/308/15-PO	National Police Service	Inefficiency	A complaint alleging that the CI attached at the Mombasa Police Station had failed to update the complainant on the status of a missing car case at the port of Mombasa that had been raised by Kenya Revenue Authority officials which vehicle had been imported by her deceased husband prior to his demise.	Initiated an inquiry which is ongoing
1567	Sirima Village Residents CAJ/KSM/PE/040/232/15-PO	Ministry of Environment and Natural Resources	Inefficiency	A complaint alleging that the National Environmental Management Authority (NEMA) had delayed to address the complainants' complaint on pollution at the Gogni Quarry in Nyando, Kisumu County.	Initiated inquiry which is ongoing
1568	Tabitha Apolo CAJ/KSM/KPLC/021/16/15-PO	Ministry of Energy and Petroleum	Delay	A complaint alleging that the Rural Electrification Authority had delayed in the connection of power to her premises despite her paying the requisite fees.	Initiated an inquiry which is ongoing
1569	Jackim Onyango Omanje CAJ/KSM/M.LAN/022/202/15-PO	Ministry of Lands, Housing and Urban Development	Fraud	A complaint alleging that land parcel number Kisumu/SidhoEast/1821 had been unlawfully transferred from the complainant's father's name in the records at the Kisumu Lands Office.	Complain referred to the National Police Service for resolution.
1570	Maurice Otieno Oduor	Kenya Defence Forces	Delay	A complaint alleging that the Kenya Defence Forces has failed to set up a Disciplinary Committee to hear the complainant's appeal against dismissal from	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KSM/M.DEF/037/2/15-PO			service as Warrant Officer II attached at Gilgil 66 Artillery Battalion without benefits.	
1571	Robart Ogula Obara CAJ/KSM/M.EDU/013/149/15-PO	Ministry of Education, Science and Technology	Unresponsive official conduct	A complaint alleging that the School Board of Management, Mundika Special school in Kakamega County had failed to pay the complainant dues owed from the supply of food stuff.	Initiated inquiry which is ongoing
1572	Richard Owuor Ooko CAJ/KSM/CG/UG/075/1/15-PO	County Government of Uasin Gishu	Unresponsive official conduct	A complaint alleging that the County Executive Committee member Lands Uasin Gishu County has been unresponsive to the complainant's request for the extension of his lease despite paying all the requisite dues.	Initiated an inquiry which is still ongoing
1573	Hesbon Ouma Onyango CAJ/KSM/M.AGR/014/36/15-PO	Ministry of Agriculture, Livestock and Fisheries	Inefficiency	A complaint alleging that the Management of Chemelil Sugar Company has failed to remit the complainant's SACCO contributions amounting to Kshs. 34,800 owed to the Jumuika SACCO despite the same being deducted in his salary.	Initiated an inquiry which is ongoing
1574	Tobias Ochieng' Mathews CAJ/KSM/PEN/000/28/15-PO	Pensions Department	Delay	A complaint alleging that the Pensions department has delayed to pay the complainant his pension dues following his retirement from service.	Initiated an inquiry which is ongoing
1575	Linah Anyango Ochieng' CAJ/KSM/PE/040/236/15-PO	Private entity	Manifest injustice	A complaint alleging that her salary has been unlawfully deducted by Mwalimu SACCO to offset a loan that she had acted as a guarantor to Lucas Oloo who has failed to settle the same.	Complainant advised to seek legal advice from a lawyer on the civil remedies available to her on the matter
1576	Fredrick Odhiambo CAJ/KSM/AG/001/162/15-PO	Office of the attorney General and	Unresponsive Official conduct	An allegation that the Attorney General had failed to comply with a court order which awarded the complainant general damages amounting to Kshs. 400,000 in Kisumu High Court Civil Case 420 of 2008.	Initiated an inquiry which is ongoing

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		Department of Justice			
1577	Seline Akong'o Waga CAJ/KSM/NIB/009/13/15-PO	Ministry of Agriculture, Livestock and Fisheries	Unresponsive official conduct	A complaint alleging failure by the management of West Kano Irrigation Scheme which is a branch of the National Irrigation Board to update the complainant on the outcome of the audit report prepared to address the allocation of lands for the rice cultivation.	Initiated an inquiry which is ongoing
1578	James A. Haggai CAJ/KSM/PE/040/237/15-PO	Private Entity	Administrative injustice	A complaint alleging that the Management of Great Lakes University, Mumias Campus has failed to pay the complainant salary arrears owed to him for services rendered as a lecturer at the Institution.	Complaint referred to the Kakamega county Labour Office for resolution.
1579	Emily Anyango Oyugi CAJ/KSM/CG/SIAYA/074/4/15-PO	County Government of siaya	Unfair treatment	An allegation that the complainant was denied an opportunity to take part in the interview for Ward Livestock Officer which was being conducted by the Siaya County Public service Board. The premise of this denial was that she was not shortlisted. However, the complainant had received a message in her cell phone informing her that she was shortlisted.	Initiated an inquiry which is ongoing
1580	Titus Ochieng' Adera CAJ/KSM/PRI/002/7/15-PO	Kenya Prison Service	Unfair treatment	A complaint alleging that the In charge of Kibos Main Prison, Kisumu County had failed to implement recommendations made by a doctor concerning the complainant's allergic reactions from being exposed to duties that caused the same.	Initiated an inquiry which is ongoing
1581	Seline Atieno Onam CAJ/KSM/M.WAT/009/14/15-PO	Nairobi Water and Sewerage Company	Delay	A complaint alleging that the Management of the company had delayed to hear and determine the complainant's appeal against dismissal from service at the company.	Initiated an inquiry which is ongoing
1582	Julius Oliech Okel	Ministry of Energy and Petroleum	Delay	A complaint alleging delay by the Kenya Power Company in completing the electricity connection to	Initiated an inquiry which is ongoing

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	CAJ/KSM/KPLC/021/17/15-PO			the complainant's premise in Ambira, Siaya County despite paying all the requisite fees.	
1583	Anthony Odeny Omollo CAJ/KSM/M.LAB/017/23/14-PO	Ministry of Labour, social security and Services	Manifest injustice	A complaint alleging that the National Social Security Fund had failed to settle the dues owed to him following his contributions for the period he was in service and making contributions to the Fund.	Initiated an inquiry which is ongoing
1584	Kevin Otieno Onyango CAJ/KSM/M.LAB/017/44/15-PO	Ministry of Labour, social security and Services	Delay	A complaint alleging that the Kisumu County Labour Office had delayed in updating the complainant on the status of his complaint against his employer following his dismissal from service and nonpayment of dues owed to him.	Initiated an inquiry which is ongoing
1585	Richard Misigo Oliech CAJ/KSM/M.LAN/022/192/15-PO	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Kisumu Lands Office had delayed in issuing the complainant the title deed for land parcel number KSM MUN/MIGOSI/ PLOT NO. 13.	Initiated an inquiry which is ongoing
1586	Eric Ngwono Aduogo CAJ/KSM/PE/040/106/14-PO	Private entity	Professional Misconduct	A complaint alleging that the complainant's advocate had withheld funds that awarded to him as damages by Kisumu Law Courts following a suit that he had given the advocate instructions for representation.	Complaint referred to the Advocates Complaints Commission for resolution.
1587	Festus Mbori CAJ/KSM/POL/015/296/15-PO	National Police Service	Delay	A complaint alleging delay by the officers attached at the Kosele Police Station following a complaint on creating disturbance that the complainant had reported vide OB No. 15/13/4/2015.	Initiated an inquiry which is ongoing
1588	John Omollo Atoga CAJ/KSM/M.HEA/012/13/14-PO	Ministry of Health	Delay	A complaint alleging failure by the Ministry of Health the complainant's employers to address an anomaly on remittance of his SACCO contributions which had led him to be underpaid by the SACCO in his share contributions.	Initiated an inquiry which is ongoing

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1589	Emily Birir Chepkorir CAJ/KSM/P.ADM/015/170/14-PO	Ministry of Interior and Co-ordination of National Government	Unresponsive Official Conduct	A complaint alleging failure by the Chief, Monaret Location, Kericho County to issue a beneficiary letter to the complainant who was desirous of filing succession proceedings in respect to her deceased father's estate	Initiated an inquiry which is ongoing
1590	Raphael Okendo Osuru CAJ/KSM/PE/040/233/15-ED	Private Entity	Professional negligence	A complaint alleging that his advocate had inordinately delayed to update him on the progress of his case Maseno PMCC no 391 of 2006 which he had issued instructions for representation.	Complaint referred to the Advocates Complaint Commission for resolution
1591	KISMIG Human Rights Advocacy and Justice Centre. CAJ/KSM/P.ADM/015/310/15-ED	Ministry of Interior and Co-ordination of National Government	Abuse of power	A complaint alleging that the Chief of Riana Location, Kisii County had unlawfully used his power to confiscate properties belonging to the complainants' church-New Apostolic Church and also threatened them of its demolition.	Initiated an inquiry which is still ongoing.
1592	Veronica Achieng Bita CAJ/KSM/PE/040/244/15-ED	Private entity	Breach of contract	A complaint alleging that Kenya Commercial Bank had inflated the interest rate to a loan facility that she had taken with them.	File closed on as the Commission is not seized with the mandate to enforce a contract.
1593	Ven Canon Vitalis Okoyo Mugawo CAJ/KSM/M.GEN/018/9/15-ED	Ministry of Labour, Social Security and Services	Corruption	A complaint alleging that the employees at Siaya Social Services Department Office demanded for a bribe before effecting service delivery sought by the public.	The complaint was referred to the Ethics and Anti-Corruption Commission for resolution
1594	Enos Nyagwala Odindo CAJ/KSM/M.LIV/019/1/15-ED	Ministry of Agriculture, Livestock and Fisheries	Delay	A complaint alleging that the Mbita Sub County Fisheries Office had delayed in issuing the complainant with a fishing registration license that he had applied for and paid the requisite fees.	Complaint resolved as the complainant was issued with the license.
1595	Charles Omondi Obiero	Ministry of Lands, Housing and	Administrative injustice	A complaint alleging that the Kisumu Lands Office had failed to address his complaint pertaining to the	Initiated an inquiry which is still ongoing

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	CAJ/KSM/M.LAN/022/204/15-ED	Urban Development		unlawful construction of a Chief's Office in their family land parcel.	
1596	Fanuel Odhiambo Onyango CAJ/KSM/PE/040/243/15-ED	Private entity	Manifest injustice	A complaint alleging delay by the Kisumu Chief Magistrate's Court to expedite the determination of his case following his committal to civil jail for failure to settle dues owed to Family Bank from a loan facility he took with them.	Complaint referred to the Judiciary ombudsperson for resolution
1597	Evans Otieno CAJ/KSM/POL/015/316/15-ED	National Police Service	Delay	A complaint alleging that the police officers attached to the Kisumu Central Police Station had failed to update the complainant on the outcome of a forgery case that he had reported at the station vide OB Number 36/19/08/2015.	Initiated an inquiry which is ongoing.
1598	Gilbert Abuga and Others CAJ/KSM/M.LAB/017/54/15-ED	Judiciary	Delay	A complaint alleging that the Registrar of the Nairobi Employment and Labour Relations Court has delayed to update the complainants on the status of an inquiry seeking clarifications on the position of their case Number 18 of 2014.	Complaint referred to the Judiciary Ombudsperson for resolution.
1599	Jeremiah Akach Okello CAJ/KSM/P.E/040/235/15-ED	Private Entity	Professional negligence	A complaint alleging that the complainant was dissatisfied with how his advocate was representing him in a case pending at the Kisumu Environment and Land Court where he had issued instructions for representation.	Complaint referred to the Advocates Complaints Commission for resolution.
1600	James Okinda Ombalo CAJ/KSM/JUD/001/122/15-ED	Judiciary	Delay	A complaint alleging delay to be issued with copies of proceedings for a case at the Siaya Principal Magistrate which he required to enable him lodge a complaint against his advocate before the Advocates Complaints Commission.	Complaint resolved as complainant was issued with the proceedings.
1601	Momanyi Bosibori Nancy	Ministry of Education,	Unresponsive official conduct	A complaint alleging that Moi University has failed to remit the complainant's Higher Education Loans Board (HELB) allocation for the Academic Year 2012/2013	Initiated an inquiry which is ongoing.

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	CAJ/KSM/M.EDU/013/154/15-ED	science and Technology		and 2013/2014 to University of Eldoret following its elevation into a University.	
1602	John Okumu India CAJ/KSM/M.EDU/013/153/15-ED	Ministry of Education, science and Technology	Administrative injustice	A complaint alleging that the complainant was dissatisfied with the decision of the Maseno University Disciplinary Tribunal which recommended his suspension for 3 academic years following a student's strike that had occurred at the institution.	Complainant advised to seek for legal advice from a lawyer on the civil remedies available to him over the matter.
1603	George Onyango Omito CAJ/KSM/JUD/001/61/15-ED	Judiciary	Delay	A complaint alleging that the Maseno Law Courts has delayed to issue him with copies of proceedings for Criminal Case No. 240 of 2015 to enable him institute an Appeal.	Matter resolved as complainant was issued with the proceedings.
1604	Dick Steve Richard Delorie CAJ/KSM/NSSF/017/50/15-ED.	National Social Security Fund	Delay	A complaint alleging that NSSF had delayed to pay the complainant his dues following his retirement from service despite him complying with the requirements on the payments of benefits.	Initiated an inquiry which is still ongoing.
1605	Johnson Kamau Mochama CAJ/KSM/DPP/027/13/15-ED	Office of the Director of Public Prosecutions	Delay	A complaint alleging that the office of the D.P.P Nyamira County had inordinately delayed in addressing his complaint against the O.C.S. Manga Police station following a criminal case he had reported at the station.	Initiated an inquiry i which is ongoing.
1606	Michael Raphael Ochieng CAJ/KSM/M.EDU/013/150/15-ED	Ministry of Education, Science and technology	Administrative injustice	A complaint alleging that the complainant was dissatisfied with the decision of the Maseno University Disciplinary Tribunal which recommended his suspension for 1 academic year following a student's strike that had occurred at the institution.	Complainant advised to seek for legal advice from a lawyer on the civil remedies available to him over the matter.

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1607	Jackson Kiprono Langat. CAJ/KSM/IMM/003/25/15	Department of Civil Registration	Delay	A complaint alleging delay by the Kisumu Civil Registrar to address a request on the cancellation of his daughter's second birth certificate.	Initiated an inquiry which is ongoing
1608	Omaya &Co. Advocates CAJ/KSM/IMM/003/24/15-ED	Department of Immigration Services	Delay	A complaint alleging that the Kisumu Immigration Office had delayed to issue the complainant's client with a passport despite having met the requirements and paying the requisite fees.	Initiated an inquiry which is still ongoing
1609	Michael Malema Mukhwana CAJ/KSM/JUD/001/165/15-ED	Private entity	Professional Misconduct	A complaint alleging dissatisfaction with the manner his advocate was conducting his case before court as he always failed to attend court or update him on the progress of the case	Complaint referred to Advocates the Complaints Commission for revolution
1610	John Ogony Sirawa CAJ/KSM/CG/KSM/051/43/15-ED	Kisumu County Government	Delay	A complaint alleging that the Kisumu County Government had failed to pay the complainant his retirement dues following his retirement from service with the defunct Kisumu Municipal Council.	Initiated an inquiry into the matter which is ongoing.
1611	Denis Ondara CAJ/KSM/PE/040/8/15-ED	Private Entity	Unfair termination	A complaint alleging that the complainant's employment with JRS Security Agency as a security guard was unfairly terminated and he was not paid the dues owed to him.	Complaint referred to the Kisumu County Labour Office for resolution.
1612	James Owala Dauda HUD/KSM/PE/040/6/15-ED	Private Entity	Delay	A complaint alleging that Sonyaco Teachers Saving and Credit Society Limited had failed to refund the complainant's share contributions following her membership withdrawal from the SACCO.	Complaint referred to Saccos Regulatory Authority (SASRA) for resolution.
1613	Leonard Okota CAJ/KSM/PEN/000/30/15-ED	Pensions Department	Delay	A complaint alleging that the Pensions Department had delayed to process the complainant's lump sum and monthly pension for over 10 months since his retirement from service.	Initiated an inquiry which is ongoing. .

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1614	Isaac Sobera CAJ/KSM/POL/015/334/15-ED	National Police Service	Delay	A complaint alleging that officers attached to the Nyamira Police station, Nyamira County had failed to update him on the progress of a fraud case that he had reported ta the station vide OB Number 41/20/11/2012.	Initiated an inquiry which is ongoing.
1615	Pamela Adhiambo Ogola CAJ/KSM/PADM/015/333/15-ED	Ministry of Interior and co-ordination of National Government	Unresponsive official conduct	A complaint alleging that the Chief North Alego Location, Homa Bay County had failed to furnish the Agricultural Extension Office with details pertaining to destruction of crops that occurred at the complainant's farm which would enable the preparation of the Assessment Report for the damage to the Police.	Initiated an inquiry which is ongoing. .
1616	Daniel Otieno Oruma CAJ/KSM/JUD/001/170/15-ED	Judiciary	Delay	A complaint alleging that the Nyando Senior Principal Magistrate had delayed to give a verdict in Criminal Case Number 1204 of 2014 where he was the accused person. The Magistrate had adjourned the same severally.	The complaint was referred to the office of the Judiciary ombudsperson for resolution
1617	Simon Olenja Munyolo CAJ/KSM/M.LAN/022/209/15-ED	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Vihiga Lands Registrar had delayed to address a boundary dispute lodged by the complainant.	Initiated an inquiry which is ongoing.
1618	Philip Apolo Osula CAJ/KSM/M.LAN/022/208/15-ED	Ministry of Lands, Housing and Urban Development	Unresponsive Official conduct	A complaint alleging that the Kisumu District surveyor had failed to comply with the recommendations of the Director Land Adjudication requiring the resurvey and issuance of title deed to the complainant's father for land parcel number Kisumu/Nyahera/1722 following his successful application for objection to the land adjudication undertaken in land appeal case no 50 of 1975.	Initiated an inquiry which is ongoing.

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1619	Jane Aoko Okwach CAJ/KSM/M.Lan/022/210/15-ED	Ministry of Lands, Housing and Urban Development	Manifest injustice	A complaint alleging that the Kisumu Lands Registrar had unfairly removed a caution that had been registered for land parcel number Kisumu/Koru/412 without notifying the complainant of the same. The land has further been subdivided and a portion of it sold.	Initiated an inquiry which is still ongoing.
1620	Stephen Simala Ochieng CAJ/KSM/KPLC/021/18/15-ED	Ministry of Energy	Unfair treatment	A complaint alleging that Kenya Power Company unfairly terminated the complainant's employment following his sickness and further computed his terminal dues unfairly.	Initiated an inquiry into the matter which is ongoing.
1621	Staff of Nyamira County Assembly CAJ/KSM/NYAMIRA/076/1/15-ED	Nyamira County Government	Abuse of office	A complaint alleging that the members of the Nyamira County Assembly Service Board had used their position to influence the recruitments and appointments of employees to the Board.	Initiated an inquiry into the matter which is ongoing.
1622	Julius Kipkemoi Ngetich CAJ/KSM/POL/015/332/15-ED	National Police Service	Unfair treatment	A complaint alleging that the OCS Koru Police Station, Homa Bay County had instituted charges against his two sons contrary to the report he made at the station which indicated that his elder son attacked the younger son. The action had led to both of them to be confined in custody as the case progressed.	Initiated inquiry which is still ongoing.
1623	Dorcas Nanjala CAJ/KSM/POL/015/335/15-ED.	National Police Service	Delay	A complaint alleging that the DCIO Kitale Police station had delayed to take action following an assault on the complainant by police officers attached to the Sibanga Police Post which report he had made at the station.	Initiated an inquiry which is still ongoing.
1624	Chadwick Onyango CAJ/KSM/TSC/013/155/15-ED	Teachers Service Commission	Delay	A complaint alleging that TSC has delayed to address the complainant's request for a promotion upon attaining higher qualifications in 2013.	Initiated inquiry which is still ongoing.

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1625	Rogers Abuto Osala CAJ/KSM P.ADM/015/318/15-ED	Ministry of Interior and Co-ordination of National Government	Abuse of office	A complaint alleging that the Chief Katho Location, Kisumu County had been using his Office to intimidate and harass the complainant, for the reason that the complainant was an ex-convict who had served his term at Kodiaga Prison.	Initiated an inquiry which is ongoing
1626	Thadeus Odoyo Ombuor CAJ/KSM/M.EDU/013/156/15-PO	Ministry of Education, Science and Technology	Manifest injustice	A complaint alleging that the Principal Mangu High School, Kiambu County has failed to issue the complainant with his Form Four KCSE Certificate on grounds that he had fees arrears. Complainant was a student on bursary which was being paid by the Ministry of Education.	Initiated an inquiry which is ongoing
1627	Alfred Mwanzo Odongo HUD/KSM/TSC/013/4/15-PO	Ministry of Education, Science and Technology	Unfair Treatment	A complaint on allegations that the complainant's name was not listed amongst the applicants for consideration for appointment of P1 teachers following the interview that was conducted in Kisumu County where he emerged third.	Complaint resolved as complainant's name was put in the list and the anomaly corrected.
1628	Alex Liluma HUD/KAKAMEGA/P.ADM/015/2/15-PO	Ministry of Interior and Co-ordination of National Government	Administrative Injustice	A complaint alleging that the Assistant County Commissioner Kakamega Central Division unfairly conducted a land ownership dispute proceedings as he did not accord the complainant an opportunity to be heard despite the fact that he had an interest in the dispute.	Initiated an inquiry which is ongoing
1629	Charles Odhong Onyango CAJ/KSM/M.LAN/022/207/15-PO	Ministry of Lands, Housing and Urban development	Delay	A complaint alleging that the Kisumu Lands Registrar has delayed to furnish the complainant with a search certificate following a search that he had conducted at the Lands Office to enable him file for boundary dispute proceedings.	Initiated an inquiry which is ongoing
1630	Douglas Maina Gisiora CAJ/KSM/P.ADM/015/295/15-PO	National Police service commission	Unresponsive Official conduct	A complaint alleging that the National Police service commission has failed to hear the complainant's appeal against dismissal from service that he had lodged.	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1631	Hezekiah Ong'udi CAJ/KSM/M.LAN/022/90/14-PO	Ministry of Lands, Housing and Urban Development	Inefficiency	A complaint alleging that the Kisumu Lands Office has failed to determine a land boundary dispute that he had reported at the Office and paid the requite fees. Feeling aggrieved with this, complainant sought to be refunded his money.	Initiated an inquiry which is ongoing
1632	Imeldah Anyango Owano CAJ/KSM/M.LAN/022/211/15-PO	Ministry of Lands, Housing and Urban Development	Unfair official conduct	A complaint alleging that the Nyando Lands Registrar, Kisumu County had proceeded to remove a caution that the complainant had lodged and registered for land parcels no. KSM/SIDHO EAST/2023 and KSM/SIDHO EAST/1207 despite the complainant objecting to the removal within the specified time in the notice.	Initiated an inquiry which is ongoing
1633	Mathew O. Koruro CAJ/KSM/KMFRI/010/7/15-PO	Ministry of Agriculture, Livestock and Fisheries	Administrative Injustice	A complaint alleging that the management of the Kenya Marine and Fisheries Research Institute (KEMFRI) had failed to effect changes to his salary following his promotion in the institution. This had led him to be underpaid for services rendered.	Initiated an inquiry which is ongoing
1634	Milka Nyachoka CAJ/KSM/JUD/001/156/15-PO	Judiciary	Unresponsive official conduct	A complaint alleging that registry staff at the Nyamira Law Courts had failed to furnish the complainant with information he had sought regarding Succession Cause No. 2 of 2014 in which he was the petitioner to the grant of Letters of Administration for the estate of Osoro Mugoi.	Complaint resolved as the complainant was furnished with the information sought.
1635	Nahashon Ogada Osenya CAJ/KSM/LBDA/009/20/15-PO	Private Entity	Professional Misconduct	A complaint alleging that the complainant's advocate had failed to keep him updated on the outcome of Civil Suit 412 of 2008 at the Winam Law Courts which he had issued instructions for representation following his retrenchment from the Lake Basin Development Authority.	Initiated an inquiry which is ongoing
1636	Sirima Village Residents CAJ/KSM/PE/040/232/15-PO	Ministry of Environment and Natural Resources	Delay	A complaint alleging that National Environment and Management authority (NEMA) has delayed in address the complainants' complaint on environmental pollution that was being undertaken at	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				the Gogni quarries by the firm conducting the excavation at the site.	
1637	Thessalia Community CAJ/KSM/M.LAN/022/123/15-PO	Ministry of Lands, Housing and Urban Development	Delay	An allegation that the Director Land Adjudication and Settlement had delayed to settle the complainants in plot number 408 Kibigori Plantations Scheme, Muhoroni District following directives from the Ministry of Lands, Housing and Urban Development on the same.	Initiated an inquiry which is ongoing
1638	Mary Achieng' HUD/KSM/M.LAN/022/5/15-PO	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the Nairobi Lands Office had failed to update her on the status of the transfer documents that she had sent to them vide courier services as her enquiries have failed to be responded to.	Complaint resolved as her documents were received, acknowledged and transfer effected.
1639	David Bodo Sofia HUD/KSM/M.LAN/022/6/15-PO	Private Entity	Succession	A complaint alleging that the complainant's family had failed to agree on the mode of distribution of the family's land parcel that was registered in the name of the complainant's deceased father.	Complainant advised to seek legal advice from a lawyer on how to institute succession proceedings.
1640	J. A. Kaliech HUD/KSM/M.AGR/014/1/15-PO	Ministry of Agriculture, Livestock and Fisheries	Inefficiency	A complaint alleging that the Principal of Bukura College had failed to issue the complainant with a Certificate of merit for a Diploma in Animal Husbandry Course that he had pursued in the institution. This was despite his name being on the list of graduants and a letter confirming that he had passed the exams. The principal alleged that he failed in one course and he should redo the paper.	Initiated an inquiry which is ongoing
1641	Richard Rajoro Odhiambo HUD/KSM/TSC/013/3/15-PO	Teachers Service Commission	Delay	A complaint alleging that the Teachers Service Commission had delayed to effect the promotion the complainant had sought from job Group J to K as he had met the required qualifications for a promotion.	Initiated an inquiry which is still ongoing

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1642	Stephen Ouma Orongo HUD/KSM/M.IMM/003/1/15-PO	Department of Civil Registration	Ineffeciency	A complaint alleging that the Civil Registrar in Kisumu County had issued 2 birth certificates in the name of his daughter - Maureen Atieno where both had the same serial number.	Initiated an inquiry which is still ongoing
1643	Joseph Obote Ojwang' HUD/KSM/POL/015/5/15-PO	National Police Service	Unresponsive Official conduct	A complaint alleging that officers attached to the Wagai Police station, Kisumu County had failed to update the complainant on the progress of his assault case which he had reported to the station vide OB Number	Requested for further particulars from complainant
1644	Richard Okemwa Ongwacho HUD/KISII/M.HEA/012/1/15-PO	Ministry of Health	Unresponsive Official conduct	A complaint alleging failure by the Migori County Director of Health to reinstate the complainant to the payroll despite the investigations undertaken which recommended his reinstatement.	Initiated an inquiry which is ongoing
1645	Kisii County Youth Polytechnic Instructors HUD/KISII/M.EDU/013/2/15-PO	Kisii County Government	Delay	A complaint alleging that the Kisii County Government has delayed to address the complainants' matter pertaining the increment of their salaries which they had brought to the attention of the CECM Education.	Initiated an inquiry which is ongoing
1646	Mohammed Khamis HUD/KSM/PE/040/5/15-PO	Ministry of Information, Communication and Technology	Manifest injustice	A complaint alleging that the Post Bank Kisumu Branch had failed to pay him Kshs/ 3000 which had been unlawfully deducted from his Post Bank Account as charges for a cheque that was not cleared despite confirmation from the Drawer's Bank that it should be cleared.	Initiated an inquiry which is still ongoing
1647	Evan Okuku Khaduli HUD/KSM/PE/040/7/15-PO	Private entity	Manifest injustice	A complaint alleging that Daross Security services Limited unfairly terminated the complainant's employment as a security guard and had failed to pay him dues owed to him following the termination.	Complaint referred to the Kisumu County Labour Office for resolution
1648	Elijah Mbori Opel	Ministry of Transport and Infrastructure	Unresponsive Official conduct	A complaint alleging that Kenya Railways Corporation had failed to settle the complainant's gratuity dues	Initiated an inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KSM/KR/004/12/15-PO			following his early retirement from service with effect from 26/3/2002.	
1649	Peter Mbugua CAJ/KSM/POL/015/354/15-PO	National Police Service	Unlawful official conduct	A complaint alleging that a CID Officer-Florence Kiyiapi attached at the Njoro Police Station was unlawfully using her position to intimidate complainants who reported cases at the station by giving out information to suspects whose cases have been reported at the station.	Initiated an inquiry which is ongoing
1650	Peter Ochieng Opiyo CAJ/KSM/KPLC/021/21/15-ED	Ministry of Energy	Injustice	A complaint alleging that Kenya Power Company compulsorily acquired the complainant's land parcel Kisumu/Kasule/2375 and erected high voltage power lines and poles on his land parcel without compensating him.	Initiated an inquiry which is ongoing
1651	Jackson Randar Odhiambo CAJ/KSM/M.AGR/014/40/15-ED	Ministry of Agriculture, Livestock and Fisheries	Delay	A complaint on allegations that the Ministry had delayed to prepare the complainant's file for onward transmission to the Pensions Department to enable them pay him all pension dues owed to him following his retirement from service.	Initiated an inquiry which is ongoing.
1652	Nyamoita Mose CAJ/KSM/P.ADM/015/345/15-ED	National Police service	Delay	A complaint on allegations that the Administration Police Service have delayed to prepare the file for the complainant's deceased husband for onward transmission to the Pensions Department to enable her be paid the death gratuity owed to the deceased's estate.	Initiated an inquiry into the matter which is ongoing.
1653	George Nginja CAJ/KSM/KPLC/021/20/15-ED	Ministry of Energy	Unresponsive Offical conduct	A complaint alleging unresponsiveness by the Kenya Power Company for requests to supply a transformer for a project that was completed in Bondo Sub County, Siaya County in 2011 despite follow ups on the same by the complainant.	Initiated an inquiry which is ongoing

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1654	Malea Namatsi Etemesi CAJ/KSM/POL/015/346/15-ED	National Police service	Unresponsive Official Conduct	A complaint on allegations of failure by the Officer Commanding Police Division Lumakanda Police Station in Kakamega County to act on an assault case that the complainant reported to the station on diverse dates vide OB numbers: 23/21/3/2013, 9/23/7/2015 and 14/21/3/2015.	Initiated an inquiry which is ongoing
1655	Dan Odhiambo CAJ/KSM/PEN/000/35/15-ED	Pensions Department	Delay	A complaint on allegations that the Pensions Department has delayed to update the complainant on the status of the death gratuity dues owed to the estate of his deceased mother.	Initiated an inquiry into the matter which is ongoing.
1656	Raphael Onjula Maganda CAJ/KSM/JUD/001/174/15-ED	Judiciary	Delay	A complaint alleging delay in the determination of his Judicial review application at the Kisumu High Court in Misc. App. No. 41 of 2010.	Complaint resolved as the judgment was issued.
1657	George Odhiambo Ojuok CAJ/KSM/P.ADM/015/344/15-ED	Ministry of Interior and Co-ordination of National Government	Discourtesy	A complaint alleging that the Chief of West Kisumu Location in Kisumu County was discourteous to the complainant by insulting him when he went to follow up on a case that the chief was handling.	Initiated an inquiry which is still ongoing.
1658	Noah Joseph Olwero CAJ/KSM/CG/051/46/15-ED	County Government Of Kisumu	Manifest Injustice	A complaint alleging that the contractor who was commissioned to construct an access road in Manyatta "B" estate in Kisumu County unlawfully demolished the complainant's property despite the fact that it was not marked for demolition.	Initiated an inquiry which is ongoing.
1659	Millicent Achieng Milondo CAJ/KSM/PEN/000/32/15-ED	Pensions Department	Delay	A complaint alleging that the Pensions Department had inordinately delayed in processing death gratuity dues owed to the estate of the complainant's late husband who passed on in February 2011	Initiated an inquiry which is ongoing.

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1660	Mercy Apondi Ambila CAJ/KSM/PEN/000/33/15-ED	Pensions Department	Delay	A complaint alleging that the Pensions Department had inordinately delayed in processing death gratuity dues owed to the estate of the complainant's late husband who passed on in February 2011.	Initiated an inquiry which is ongoing.
1661	Regina Kerubo Amati CAJ/KSM/CG/NYAMIRA/076/2/15-ED	Nyamira County Government	Unresponsive Official Conduct	A complaint alleging failure by the Nyamira County Government to forward benefits owed to the estate of the complainant's deceased husband to LAPFUND. The husband was an employee of the defunct Nyamira County Council.	Initiated an inquiry which is ongoing.
1662	Elizabeth Anyango Okello CAJ/KSM/JUD/001/173/15-ED	Judiciary	Unresponsive Official Conduct	A complaint alleging delay by the Siaya Chief Magistrate Court Registry to furnish the complainant with the judgment regarding Siaya Civil Case Number 13 of 2007.	Complaint resolved as the complainant was furnished with the judgment.
1663	Peter Oniango Onyango CAJ/KSM/M.AGRI/014/39/15-ED	Ministry of Agriculture, Livestock and Fisheries	Unfair Treatment	A complaint alleging that Chemelil Sugar Company Management had failed to pay the complainant dues owed to him following his termination from service at the company.	The matter was referred to the County Labour office for resolution.
1664	Carren Auma Amimo CAJ/KSM/DOD/037/3/15-ED	Ministry of Defence	Delay	A complaint alleging delay by the Kenya Defence Force to expedite the release her deceased husband's file to the Pensions Department to enable her be paid the death gratuity dues owed to the estate of her deceased husband who died while on a peacekeeping mission in Sierra Leone.	Initiated an inquiry into the matter which is ongoing.
1665	Odhiambo Achieng CAJ/KSM/PE/040/251/15-ED	Private Entity	Unfair Treatment	An allegation that the complainant discovered an anomaly in a loan balance that he took from Faulu Bank and when he requested the manager to change it, nothing was done.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1666	Fredrick Omondi Ongaro CAJ/KSM/POL/015/315/15-ED	National Police Service	Delay	An allegation that OCS Rangwe Police station, Homa Bay County had failed to address an assault case that the complainant had reported at the station vide OB Number	Requested for further particulars from the complainant
1667	Jennifer Onyango Otieno CAJ/KSM/PE/040/255/15-ED	Private Entity	Trespass	A complaint alleging that that the complainant's brother-in-law had encroached on her land Parcel no Kisumu/Kadero/Got Nyabondo/2665 despite her being in possession of the title documents proving her ownership.	Complaint referred to the Kisumu County Lands registrar for resolution.
1668	Felix Otieno Odhiambo CAJ/KSM/M.EDU/013/159/15	Ministry of Education, Science and Technology	Manifest Injustice	A complaint alleging that the Principal Nyakoko Secondary school, Homa Bay County suspended the complainant's brother but to date had not accorded him opportunity to be heard or return to school.	Initiated an inquiry into the matter which is ongoing.
1669	George Ochieng Awori CAJ/KSM/PE/040/253/15-ED	Private Entity	Trespass	A complaint alleging that a private individual had encroached on the complainant's land parcel depriving him his right to quiet enjoyment of his property,	File closed as the complainant had been reported to the Ukwala Police Station, Siaya County for resolution of the trespass case.
1670	Priscila Malesi Kasidi HUD/KK/M.LAN/022/12/15-FL	Ministry of Lands, Housing and Urban Development	Maladministration	A complaint alleging that the decision issued by the Kakamega District Land Registrar on 4th July 2012 pertaining to a caution lodged for land parcel number Isukha/Shirere/4293 was unfair as his ruling did not consider the due diligence she had undertaken in purchasing the land.	File closed as the complainant was advised to seek legal advice from a lawyer on how to quash the decision of the respondent.
1671	Jacob Adhiambo Otieno CAJ/KSM/PE/040/266/15-FL	Private Entity	Succession	A complaint alleging that an individual by the name of Charles Ondiek who was not related to the complainant undertook succession proceedings for the grant of Letters of Administration to the estate of his deceased grandfather in Kisumu High Court	File closed as the Commission is not seized with the mandate to look into a matter that is

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				Succession Cause Number 807 of 2004. The individual had since acquired land parcel number Kisumu/Wangaya/1/2555, which belonged to the deceased's estate.	between private entities.
1672	Wilfred Omondi Obiero CAJ/KSM/M.EDU/013/163/15-FL	Ministry of Education, Science and Technology	Administrative Injustice	Allegations of unfair termination of the complainant's employment at Agoro Oyombe Secondary school in Kisumu County. He was employed by the Board of Governors as a bursar and upon his termination, he was never paid his terminal dues.	Initiated an inquiry which is ongoing
1673	William Omondi Otumba CAJ/KSM/M.LAN/022/229/15-FL	Ministry of Lands, Housing and Urban Development	Inefficiency	A complaint alleging that the Bondo Lands Registrar in Siaya County had failed to address the complainant's matter pertaining the unlawful acquisition of land parcel number Siaya/Masala/1843 by the sister to his deceased mother who had gone ahead and sold the land to a person who was threatening the complainant with eviction.	Initiated an inquiry which is still ongoing
1674	Marion Mmayi CAJ/KSM/JUD/001/178/15	Director of Public Prosecutions	Delay	A complaint alleging that the Kisumu DPP office had delayed in the prosecution of Criminal Case Number 81 of 2013 pending at the Winam Law Courts, Kisumu County.	Initiated an inquiry which is still ongoing
1675	Susan Achieng Ogal CAJ/KSM/P.E/040/270/15-FL	Private entity	Delay	A complaint alleging that the complainant had terminated her membership with Changamwe Self Help Group, Kisumu County in which she sought for the refund of her shares amounting to Kshs. 4000 which have never been refunded.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities.. Nonetheless, and complainant was referred to the Kisumu Social Services Office for

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					resolution of the complaint.
1676	Paul Okoo Achola CAJ/KSM/CG/KSM/051/51/15-FL	Kisumu County Government	Unresponsive Official Conduct	A complaint alleging that the defunct Kisumu Municipal council has failed to pay the complainant retirement dues owed to him following his retirement from service in 2007. He was employed as a security guard, Employment Number 1047.	Initiated an inquiry which is still ongoing
1677	Joseph Adundo Dianga CAJ/KSM/CG/KISUMU/051/50/15-FL	Kisumu County Government	Unresponsive Official Conduct	A complaint alleging that the defunct Kisumu Municipal council has failed to pay the complainant retirement dues owed to him following his retirement from service in 2007. He was employed as a security guard, Employment Number 2638.	Initiated an inquiry which is still ongoing
1678	Samuel Ogola Omino CAJ/KSM/CG/KISUMU/051/54/15-FL	Kisumu County Government	Unresponsive Official Conduct	A complaint alleging that the defunct Kisumu Municipal council has failed to pay the complainant retirement dues owed to him following his retirement from service in 2007. He was employed as a security guard, Employment Number 1481.	Initiated an inquiry which is still ongoing
1679	Musa.P.Nathoo CAJ/KSM/CG/KISUMU/051/53/15-FL	Kisumu County Government	Unresponsive Official Conduct	A complaint alleging that the defunct Kisumu Municipal Council had failed to pay the complainant retirement dues owed to him following his retirement from service in 2007. He was employed as a security guard, Employment Number 2239.	Initiated an inquiry which is still ongoing
1680	Millicent Wakah Eshiwani CAJ/KSM/POL/015/358/15-FL	National Police Service	Unresponsive official conduct	A complaint alleging that the traffic officers attached to Kondele Police Station in Kisumu County failed to undertake investigations following a road traffic accident that occurred off the Kondele Roundabout in Kisumu County despite them being furnished with the particulars of the motor vehicle that caused the accident.	Initiated inquiry which is still ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1681	Justus Otieno CAJ/KSM/POL/015/361/15-FL	National Police Service	Unresponsive official conduct	A complaint alleging that the Officers attached to the Central Police Station in Kisumu County failed to address a case he had reported against his landlord who had locked up his premises for failure of paying rent.	File closed and complainant advised as the matter regards distress for rent, he should lodge the same with the Kisumu Rent Disputes Tribunal.
1682	Daniel Otieno Agola CAJ/KSM/M.LAN/022/227/15-FL	Ministry of Lands, Housing and Urban Development	Unfair treatment	A complaint alleging that the Kisumu County Land Registrar unfairly confiscated his title deed for land parcel number Kisumu/Manyatta "A"/4234 on grounds that the complainant unlawfully acquired the land.	Initiated an inquiry which is still ongoing
1683	Duncan Barasa CAJ/KSM/POL/015/380/15-FL	National Police Service	Unfair treatment	A complaint alleging that the OCS Sio Port Police station, Busia County has subjected the complainant to arbitrary arrests with a view of intimidating him following an assault case he reported at the station against Vincent Ogutu, a relative to the OCS who threatened the complainant and his family.	Initiated inquiry which is still ongoing
1684	Violet Kedeki Mulindi CAJ/KSM/PE/040/273/15-FL	Private Entity	Employment Dispute	A complaint alleging that the complainant's employer-United Millers Limited underpaid her service charge following her terminating her employment with them.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities. Nonetheless, complainant was referred to the Kisumu County Labour Office for resolution of his complaint.

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1685	Gaston Oketch CAJ/KSM/CG/KISUMU/051/9/15-FL	Kisumu County Government	Inefficiency	A complaint alleging that the plan approval file for land plans that the complainant had submitted to erect a building in plot number Kisumu /Manyatta "A"/170 were missing from the City Planning Department.	Initiated an inquiry which is still ongoing
1686	Rafael Oketch Ogonji CAJ/KSM/PE/040/274/15-FL	Private Entity	Professional negligence	A complaint alleging that the complainant's advocates misrepresented him in a civil suit at the Kisumu Municipal Court in Civil Case number 162 of 2010 which led him to lose the case.	File closed as the Commission is not seized with the mandate to look into a matter that is between private entities. Nonetheless, the complainant was referred to the Advocates complaints Commission for the resolution of his complaint.
1687	Evance Okemwa Ondori CAJ/KSM/M.EDU/013/165/15-FL	National Police Service	Delay	A complaint alleging that officers attached to the Gesonso Police station, Kisii County have delayed in addressing his complaints on assault and destruction of property reported vide OB Number 12/15/10/2015 and 26/24/11/2015 respectively	Initiated an inquiry which is still ongoing
1688	Dominik Kibitok Tanui CAJ/KSM/M.EDU/013/165/15-FL	Ministry of Education, Science and Technology	Administrative Injustice	A complaint alleging that the BSC Pharmaceutical Sciences Course with IT course offered by the Maseno University is not accredited with the regulating body and the institution has failed to address this concern.	Initiated an inquiry which is still ongoing
1689	Evance Okemwa Ondori	Ministry of Interior and Co-	Abuse of Power	A complaint alleging that the Chief Riana Location, Kisii County is using his position to coerce him to sell his land	Initiated an inquiry which is still ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/KSM/P.ADM/015/367/15-FL	ordination of National Government		parcel number 6098 to another individual despite him being unwilling to sell.	
1690	Laban Kisanya HUD/KAK/P.E/040/17/15-FL	Private Entity	Professional misconduct	A complaint alleging that his advocate had failed to pay him kshs. 1,000,950 that was awarded as damages following a civil suit that he had instituted against the Postal Corporation of Kenya.	Complaint closed and complainant advised as the matter is against a private entity. Nonetheless, the complaint was referred to the Advocates complaints Commission for resolution.
1691	James Otita CAJ/KSM/JUD/001/182/15	Judiciary	Inefficiency	A complaint alleging that a boundary dispute report that had been prepared by the Kisumu District Land Registrar following an order issued by the Kisumu ELC 19 of 2013 was missing from the court file.	Initiated an inquiry which is still ongoing
1692	Eshitet Isaac HUD/KAK/M.TRA/004/1/15-FL	Ministry of Finance	Delay	A complaint alleging that the Kenya Revenue Authority had delayed to renew his driving license following his application for the same in 2014.	Complaint closed after the complainant's driving license was renewed.
1693	Joash Limanya Indeche Ivasha HUD/KAK/M.LAN/022/14/15-FL	Ministry of Lands, Housing and Urban Development	Inefficiency	A complaint alleging that the Kakamega Lands Office had failed to issue her with the search certificate to land parcel number Isukha/Lubao/3227 on grounds that the green card was missing.	Initiated inquiry which is still ongoing
1694	Albert Machoka Monchanda HUD/KSI/POL/015/13/15-FL	National Police Service	Unresponsive official conduct	A complaint alleging that the OCS Nyamaiya Police Station, Kisumu County had failed to address a trespass complain he lodged with the station vide OB Number 4/6/6/2015.	Initiated an inquiry which is still ongoing

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1695	Ronald Mutuka Omuchemi HUD/KAK/TSC/013/10/15-FL	Teachers Service Commission	Unresponsive Official conduct	A complaint alleging that the Teachers Service Commission failed to pay his February 2015 salary despite his numerous follow ups. The Complainant's TSC Number is 53255.	Initiated an inquiry which is still ongoing
1696	Mary Obado Odongo HUD/KSM/JUD/001/16/15-FL	Judiciary	Legal Representation	A complaint alleging that her advocate declined to represent her in an appeal against the judgments issued in Maseno CMCC 291 of 2005 therefore she was seeking legal representation..	Complaint closed and complainant advised accordingly. She was referred to CLEAR for legal representation.
1697	John Kangei Mungai HUD/KSI/M.LAN/022/13/15-FL	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A complaint alleging that he was not assisted by the Naivasha Lands Office upon seeking for a discharge on an encumbrance he had registered on land parcel number Naivasha/Moi Ndadi/1217 as the parcel file was missing.	Initiated an inquiry which is still ongoing
1698	Mary Anyango Ogum HU/KSI/ACC/001/17/15-FL	Advocates Complaints Commission	Delay	A complaint alleging that the Advocates Complaints Commission had delayed to address his complaint against Odingo and Company advocates since 2014.	Initiated an inquiry which is still ongoing
1699	Wycliff Odera Maranga HUD/KSI/M.EDU/013/11/15-FL	Ministry of Education, Science and Technology	Unresponsive Official conduct	A complaint alleging failure by the administration of Kisii University to update him on a complaint he lodged against his termination of service.	Initiated inquiry which is still ongoing
1700	Mary Collet Makatia HUD/KAK/JUD/001/18/15-FL	Judiciary	Delay	A complaint alleging delay in the determination of her land case in Kakamega ELC 280 of 2013 which is attributed to numerous adjournments of the matter.	Complaint referred to the Judiciary ombudsperson for resolution
1701	Emmanuel Kayala Mate HUD/KAK/M.EDU/013/12/15-FL	Ministry of Education, Science and Technology	Administrative Injustice	A complaint alleging that the administration of the Kibabii University College have denied him his salary since May 2015 on grounds that he furnishes them with a release letter from his previous employer.	Initiated an inquiry which is still ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1702	Douglas Gad Achungo HUD/KAK/M.INFO/023/1/15-FL	Ministry of Information, Communication and Technology	Administrative Injustice	A complaint alleging that the Human Resource Manager Postal corporation of Kenya unfairly deducted Kshs 17,958 from his salary to cover costs of repair of the company's vehicle that was involved in a motor vehicle accident on grounds that he was not authorized to board the same.	Initiated an inquiry which is still ongoing
1703	Lydia Kerubo Nyakundi HUD/KSI/M.HEA/012/3/15-FL	Ministry of Health	Delay	A complaint alleging that the Ministry of Health has failed to pay her salary arrears covering the period between 1/112011 and 31/3/2013.	Initiated inquiry which is still ongoing
1704	Millan Kisali HUD/KK/P.E/040/9/15-FL	Private entity	Manifest Injustice	A complaint alleging that due process was not followed by Standard Chartered Bank in terminating her employment from service.	Complaint closed as it is aginst a private entity. Complainant referred to the Labour office for resolution.
1705	Titus Amondo HUD/KAK/P.E/040/10/15-FL	Private entity	Professional misconduct	A complaint alleging that his Advocate had failed to pay him damages that were awarded in his favor by the court in Kakamega HCC 201 of 2011.	Complaint closed as matter was against a private entity. Complaint referred to the advocates complaints Commission for resolution.
1706	Marube Onsario HUD/KSI/KETRACO/021/3/15-FL	Ministry of Energy	Delay	A complaint alleging that the Kenya Electricity Transmission Company Ltd (KETRACO) had delayed since 2014 in compensating him following the damages that he incurred in his land after the trees were cut by their employees.	Initiated an inquiry which is still ongoing
1707	Rafael Oketch Ogonji CAJ/KSM/P.E/040/274/15-FL	Private Entity	Professional Misconduct	A complaint alleging that he was dissatisfied with the representation accorded to him by his advocates in a civil suit that led him to pay for the cost of the suit	Complaint closed as matter was against a private entity. Complaint referred

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					to the Advocates Complaints Commission for resolution.
1708	Alfred Madegwa Mwandithi CAJ/KSM/P.ADM/015/362/15-FL	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint alleging that the Assistant Chief Shiveye Sub Location, Kakamega County had used his power to wrongfully undertake the sub division of his land and alteration of the boundaries.	Initiated inquiry which is still ongoing
1709	John Manas Onyino CAJ/KSM/CG/KISUMU/051/52/15-FL	Kisumu County Government	Administrative Injustice	A complaint alleging that the Kisumu County Government had failed to pay him his retirement dues following his exit from service.	Initiated inquiry which is still ongoing
1710	Shadrack Oyando Oruko CAJ/KSM/P.ADM/015/356/15-FL	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint alleging that the Provincial Administration Kisa South Location in Kakamega County had used their influence to interfere with his land parcel number Kisa/Eshibinga/1574.	Initiated inquiry which is still ongoing
1711	Jacob Okwach Oyiengo CAJ/KSM/JUD/001/180/15-FL	Judiciary	Injustice	A complaint alleging that he was dissatisfied with the ruling issued by the Busia High Court in ELC 9 of 2013 which dismissed his appeal against the Land disputes Tribunal ruling.	Complaint closed and complainant advised to seek legal representation from a lawyer on the available appeal remedies.
1712	Damar Akech Owido CAJ/KSM/CG/KSM/051/58/15-FL	Kisumu County Government	Delay	A complaint alleging that the Kisumu county Government has delayed to pay her retirement dues following her retirement form service in December 2007	Initiated an inquiry which is still ongoing
1713	William Opondo Ogolla CAJ/KSM/M.LAN/022/228/15-FL	Ministry of Lands, Housing and Urban Development	Unresponsive Official conduct	A complaint alleging that the Siaya Lands Office had failed to furnish him with the green card to ascertain ownership of land parcel number North Gem/Ndere/352 and 1217 to enable him file a land dispute at the Environment and Land Court	Initiated an inquiry which is still ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
1714	Benter Achieng Adienge CAJ/KSM/P.E/040/264/15-FL	Private entity	Civil dispute	A complaint alleging that KIMUTE Sacco has failed to refund her share contributions following her withdrawal of membership from the Sacco.	Complaint closed as it is against a private entity. Complaint referred to the Sacco Society Regulatory Authority (SASRA) for resolution.
1715	Lucy Achieng Opiyo CAJ/KSM/P.ADM/015/355/15	Ministry of Interior and Co-ordination of National Government	Unresponsive Official conduct	A complaint alleging failure by the Chief West Kochieng Location, Kisumu county to furnish her with a beneficiary letter to enable her file succession proceedings.	Initiated inquiry which is still ongoing
1716	Herman Indiazi CAJ/KSM/CG/KISUMU/051/48/15-FL	Kisumu County Government	Unresponsive official conduct	A complaint alleging that the Kisumu County Government had failed to reinstate them to service following their acquittal in criminal charges by the Kisumu Chief Magistrate Court.	Initiated an inquiry which is still ongoing
1717	Antony Edgah Juma CAJ/KSM/TSC/013/160/15-FL	Teachers Service Commission	Unfair treatment	A complainant alleging that her name was removed from the payroll after she raised security concerns that had been affecting her station which is at Garissa County.	Initiated an inquiry which is still ongoing
1718	Eric Omondi Aluoch CAJ/KSM/CG/SYA/074/5/15-FL	Siaya County Government	Unresponsive Official Conduct	A complaint alleging that the County government has failed to pay him duties owed to him following the drilling of a borehole in Kagilo, Siaya County	Initiated an inquiry which is still ongoing
1719	Joseph Agak Ouma CAJ/KSM/POL/015/360/15-FL	National Police Service	Unresponsive Official conduct	A complaint alleging that the Kisumu Central Police Station had failed to update her on the progress of an abduction complaint he had reported at the station.	Initiated an inquiry which is still ongoing
1720	Abidha Noah Odera CAJ/KSM/M.FIN/000/39/15-FL	Private entity	Unresponsive official conduct	A complaint alleging that the Kenya National Assurance Company had refused to pay him his benefits amounting to kshs. 43,070 despite him complying with all the requirements.	Complaint closed as it was against a private entity. Complaint referred

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					to the Insurance Regulatory authority for resolution
1721	Peterson AKUKU CAJ/KSM/JUD/001/185/15-FL	Judiciary	Delay	A complaint alleging delay by the Kisumu High court registry to furnish him with the judgment to civil suit number 264 of 2014 to enable him lodge an appeal.	Complaint referred to the Judiciary Ombudsperson for resolution.
1722	Tabitha Awiti Moyo CAJ/KSM/PE/040/277/15-FL	Private entity	Manifest Injustice	A complaint alleging that Equity Bank was deducting complainants money for a loan facility that they had taken with them but had cleared paying the same.	Complaint closed as it was against a private entity. Complaint referred to Central Bank of Kenya for resolution
1723	Tayib Rashid Abdulahi CAJ/KSM/PEN/000/37/15-FL	Ministry of Finance	Delay	A complaint alleging that the Pensions Department had delayed in 2014 in the payment of dues owed to the estate of Adulahi Golo who prior to his demise was an employee of the National Police Service.	Initiated an inquiry which is still ongoing
1724	Paul Oguta Wanga CAJ/KSM/PEN/000/37/15-FL	Ministry of Finance	Delay	A complaint alleging that the Pensions Department had delayed to pay him dues owed to him following his retirement from the Teachers Service Commission in 2013.	Initiated an inquiry which is still ongoing
1725	Ayub Odhiambo Onyuro CAJ/KSM/P.E/040/265/15-FL	Private entity	Unresponsive official conduct	A complaint alleging that the East Breweries Savings and Credit society had failed to pay share contributions owed to the estate of his deceased father.	Complaint referred to the Sacco Society regulatory Authority for resolution.
1726	James Embayi Chagira CAJ/KSM/P.ADM/015/357/15-FL	Ministry of Interior and Co-ordination of National Government	Abuse of Power	A complaint alleging that the Assistant chief Mwembe sub Location, Vihiga County had used his influence and unfairly subdivided their family land parcel Nyangori/Ivora/842.	Initiated an inquiry which is still ongoing
1727	Mary Adhiambo Odieny	Private entity	Land dispute	A complaint alleging that she bought land parcel no. East Kasipul/Kojwach Kamioro/1730 from one Felix	The complainant was advised to seek legal

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	CAJ/KSM/PE/040/269/15-ED			Otieno Onyango. However, she later discovered that the land had been sold to another person and as such could not be transferred to her.	advice from a lawyer on the judicial remedies that were available to her in the circumstances.
1728	Laban Kisanya HUD/KAK/PE/040/17/15-ED	Private Entity	Professional Misconduct	A complainant alleged that he instructed the law firm of Nelson Harun & Co. Advocates in Kakamega to represent in a settlement case that he had against Post Bank. He was awarded Kshs 1,000,950 by the bank in an out of court settlement and the amount given to the advocate. He had never received the money.	File closed and the complaint referred to the Advocates Complaint Commission for resolution.
1729	Christopher Okeyo Komino & Anor CAJ/KSM/P.E/040/267/15-ED	Private entity	Legal advice	The complainants sought advice on how to go about court papers that had been served to them in Civil suit no 253 of 2015 at the Kisumu High Court.	File closed and the Complainants advised to seek legal advice from a lawyer of her choice on how to proceed with the same.
1730	Eunice Awili Belle CAJ/KSM/PEN/000/38/15-ED	Pensions Department	Unresponsive Official conduct	A complaint alleging that the Pensions Department had failed to pay her dues owed to the estate of her deceased sister; Teresia Adhiambo Orot, who until her demise in 2003 was an employee of the Ministry of Health.	Initiated inquiries into the matter which is ongoing
1731	Ven Paul Amonge Okinyo CAJ/KSM/POL/013/364/15-ED	National Police Service	Maladministration	A complaint alleging that Police officers at Bondo Police Station, Siaya County had failed to update them on the progress of a stealing of property case that was reported at the station.	The complainant was resolved as the accused persons were arraigned before the Bondo Law Courts and charged with the Offence.

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1732	Monica Murugi Kimathi CAJ/KSM/P.ADM/015/363/15-ED	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint alleging that she is a widow and desirous of carrying out succession on her late husband's estate but the Chief, Sitatunga Location in Transnzoia county had refused to issue her with a beneficiary letter.	Initiated inquiries into the matter which is ongoing
1733	Thomas N. Isanda CAJ/KSM/JUD/001/183/15-ED	Judiciary	Inefficiency	A complaint alleging that the file for criminal case no1 of 2015 at Kisii High Court could not be traced at the registry for the matter to proceed.	The complaint was referred to the Judiciary Ombudsperson for resolution
1734	Rose Benter Awuor Owuor CAJ/KSM/PE/040/275/15-ED	Private Entity	Breach of contract.	A complaint alleging that the Management of Great Lakes University had failed to pay him dues owed to him after undertaking lectures at the institution. He was to be paid the sum of Kshs 224,000/= for the services he had offered however, he was only paid Kshs 100,000 and the remaining was not paid despite numerous follow ups.	The complainant was referred to the County Labour office for resolution.
1735	Alfred Ochieng Omundo CAJ/KSM/JUD/001/184/15-ED	Judiciary	Delay	A complaint on allegations that the Kisumu High court had delayed in determining Succession Cause no 31 of 2009 in which he had petitioned the court for grant of letters of administration.	The complaint was referred to the Judiciary ombudsperson for resolution.
1736	Julius Ochieng Ogola CAJ/KSM/M.LAB/017/59/15-ED	Ministry of Labour Social Security & Services	Unresponsive Official Conduct	A complaint alleging that the Social Services Office at Dago, Kisumu County had failed to address his complaint pertaining to unfair allocation of beneficiaries to the Orphans and vulnerable children fund.	Initiated inquiries into the matter which is ongoing.
1737	Stakeholders of Kaimosi Tea Factory. CAJ/KSM/P.E/040/271/15-ED	Private Entity	Maladministration	Complainants alleged that they were stakeholders of the Kaimosi Tea Factory and they were dissatisfied with the management of the said factory.	The complainant was referred to the Kenya Tea Development Authority for resolution.

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1738	Jeremiah Nyambogo Omollo CAJ/KSM/JUD/001/179/15-ED	Judiciary	Maladministration	Complainant alleging that he filed an application at the High Court in Kisumu Misc. Civil Case no 313 of 2015, but his attempts to have the matter be fixed for hearing had been fruitless.	The complaint was referred to the Judiciary Ombudsperson for resolution.
1739	Molo Midianga & Pamela Midianga CAJ/KSM/CG/051/57/15-ED	County Government of Kisumu	Manifest Injustice	A complaint alleging that that they bought land parcels Makasembo Estate/Celtel Block 5/670 and 5/671 from the defunct Kisumu Municipality on 30th March 2000 and paid all the requisite fees and continued to pay the annual land rates but their efforts to develop the land have been frustrated by some officials from the county government.	Initiated inquiries into the matter which is ongoing
1740	Emma Teresia Owino CAJ/KSM/M.EDU/013/164/15-ED	Ministry of Education, Science and Technology	Unresponsive official conduct	A complainant alleging that she was contracted to offer part time lectures at the Jaramogi Oginga Odinga University of Science &Technology in September 2014. She was to be paid a total amount of Kshs 84,000/= upon completing the contract but the same was not paid to her despite her numerous follow ups.	Initiated inquiries into the matter which is ongoing
1741	Florence Atieno Auma Mhonie HUD/KSM/PE/040/11/15-ED	Private Entity	Civil dispute	A complaint alleging that she paid Nyaluonya Auctioneers for some services but the auctioneers failed to execute the said services as agreed.	The complainant was advised to seek advice from a lawyer on the remedies available to them in the circumstances.
1742	Charles Okungu Abang HUD/KSM/PE/040/12/15-ED	Private entity	Professional Misconduct	A complainant alleging that he was dissatisfied with the representation by his advocate following his instructions to the firm of Mwamu & Co Advocates to act for him in civil case no 210 of 2014 at the High court in Kisumu but he was not well represented.	Complainant advised to lodge his complaint with the Advocates Complaint Commission for resolution.

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1743	Michael Ogalo &Tom Nyamweya HUD/KSM/CG/KSM/051/1/15-ED	County Government of Kisumu	Maladministration	A complaint alleging poor workmanship in the construction of the road undertaken in the Koru-Saoset-Kandege(E616S) Road that had been commissioned by the County Government of Kisumu.	Initiated inquiries into the matter which is ongoing
1744	Isaac Okutoyi Tsuma Omunanga HUD/KAK/M.LAN/022/15/15-ED	Ministry of Lands ,Housing and Urban Development	Improper official conduct	A complaint alleging that the County Surveyor Kakamega irregularly carried out a survey during the subdivision of Parcel No BUTSOTSO/SHIBEYE/1270.	Initiated inquiries into the matter which is ongoing
1745	Anonymous CAJ/KSM/PE/040/276/15-ED	Private Entity	Labour dispute	A complaint alleging that employees at the Kisumu Concrete company are exposed to poor working conditions and poor pay.	Complaint referred to the county Labour Office for resolution.
1746	John Opedhi Owino CAJ/KSM/P.ADM/015/365/15-ED	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	A complainant alleging that his late brother Timothy Okello Owino passed away in October 2001 and he used to work for Sony Sugar company. That at the time of his death, the Company directed the District Commissioner's office Migori District to administer his estate. That the office however failed to pay the family a sum of Kshs 143,000/= that was meant to pay school fees.	Initiated inquiries into the matter which is ongoing
1747	Tom Odiero Metho CAJ/KSM/M.LAN/022/225/15	Private entity	Land dispute	A complaint alleging that his father was irregularly selling some parcels of land. The parcels belonged to his father and wanted the office to help him stop the sale.	Complainant advised to seek legal advice on the judicial remedies available to him from a lawyer of his choice.
1748	Cherry Community Clinic CAJ/KSM/JUD/001/188/15-ED.	Judiciary	Manifest Injustice	A complaint alleging that they were dissatisfied with the ruling delivered in Criminal Case No. 70 of 2014 at the Chief Magistrates Court in Kisumu. Further that they did not want to go back to court after what they experienced.	Complainant advised and informed that their remedy lies in seeking legal advice from a lawyer on the

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					available criminal remedies to the matter.
1749	Christine Chepkoech Tuei CAJ/KSM/DPP/027/14/15-ED	Director of Public Prosecutions.	Delay	A complaint alleging that the Office of the Director of Public Prosecutions in Kericho had delayed in forwarding the file for Criminal Case no. 658/2014 to Kericho Law Courts for revision.	Initiated inquiries into the matter which is ongoing
1750	Hellen Elizabeth Aboge Ndede CAJ/KSM/M.LAN/022/226/15-ED	Judiciary	Ineffiency	A complaint alleging that land parcel no Kisumu/Kibos/525 belonging to her father was fraudulently transferred into the names of unknown persons. They then instituted a suit to recover the said parcel at Kisumu High court vide civil suit no 291 of 2014, but the matter had never proceeded.	The complaint referred to the Judiciary Ombudsperson for resolution
1751	Rasik Sanghrajka CAJ/KSM/JUD/001/181/15-ED	Judiciary	Delay	A complaint alleging that he sought to be furnished with some documents in January 2014 at the High court in Kisumu to enable him prosecute his cases but the Registrar had failed to release the documents despite numerous follow ups.	Initiated inquiries into the matter which is ongoing
1752	Kenya University Staff Union CAJ/KSM/M.EDU/141/162/15-ED	Maseno University	Maladministration	The complainants alleged that Maseno University Retirement Benefit Scheme intended to purchase some property without involving them as stakeholders.	Initiated inquiries into the matter which is ongoing
1753	Jenipher Osula Mbata CAJ/KSM/CG/KSM/051/55/15-ED	Kisumu County Government	Delay	A complaint alleging that she was an employee of the defunct Municipal Council of Kisumu and she retired in 2007. That she was entitled to some benefits which have never been paid to her.	Initiated inquiries into the matter which is ongoing
1754	Bonface Nyongesa Wafula CAJ/KSM/M.AGR/014/42/15-ED	County Government of Busia	Unfair Treatment	A complaint alleging that he was being unfairly treated by the Chief Officer – Department of Agriculture and Animal resources Busia County by being unfairly	Initiated inquiries into the matter which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				transferred and his position being taken up by junior officers.	
1755	Noah Joseph Olwero CAJ/KSM/CG/KSM/051/56/15-ED	County Government of Kisumu	Corruption	A complaint alleging misappropriation of funds by Members of Kisumu County Assembly.	Requested for further particulars on the complaint.
1756	Bernard Ouma Odhiambo CAJ/KSM/PE/040/268/15-ED	Private entity	Civil dispute	A complaint alleging that he was an employee of KK Security group until he resigned in 2015. That he was a member of KK 64 Help Group and had been contributing some monies to the group but his monies were not refunded to him upon his retirement.	The complainant was advised to seek advice from a lawyer on the judicial remedies that were available to him in the circumstances.
1757	John Okoth Omolo CAJ/KSM/M.DEF/037/5/15-ED	Ministry of Defence	Manifest injustice	A complainant alleging that he was unfairly terminated from work at Kenya Ordinance Factories Corporation and his dues were not paid to him.	Complainant advised to furnish us with further and better particulars.
1758	Everlyne Jeptarus Maru CAJ/KSM/PCK/023/12/15-ED	Ministry of Information, Communication and Technology	Manfest Injustice	A complaint alleging that she was summarily dismissed from work by the Postal Corporation of Kenya on 6th December 2012 on grounds of gross misconduct without being accorded a hearing	Initiated inquiries into the matter which is ongoing
1759	Risper Nyahera Gombe CAJ/KSM/M.AGR/014/41/15-ED	Ministry of Agriculture, Livestock and Fisheries	Unresponsive official conduct	The complainant alleged that her crops were damaged by persons known to her at Nyahera Gombe God Nyithindo Location. She reported the matter to the department of Agriculture, Livestock and fisheries and the damage was assessed at Kshs 3,180, but the same was not paid.	Complainant advised to pursue the same in court.
1760	Rodgers Seda Owuor CAJ/KSM/M.LAN/022/224/15-ED	Private entity	Land dispute	A complaint alleging that one James Agalo Atudo bought a portion of Land Parcel No. Ksm/Nyalunya /238 from his grandfather Owuor Agutu in 1987. That James Agalo then fraudulently transferred the whole portion into his names in 1994 after his grandfather had	Complainant advised to seek legal advice on the judicial remedies available

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				passed on without succession process being carried out.	to him from a lawyer of his choice.
1761	Emily Awino Anyango CAJ/KSM/PE/040/261/15-ED	Private Entity	Unfair treatment	A complainant alleging that she was an employee at International School of Medicine and Applied Technology (ISMAT) in Kisumu. That in the month of September 2015, she went on a sick off for 2 weeks with the full knowledge of the Administration but she was surprised when her salary for that month was deducted on account of absenteeism from work.	The complaint was referred to the Kisumu County Labour office for resolution as the complaint was against a private entity.
1762	Joram Omega CAJ/KSM/M.LAB/017/57/15-ED	Ministry of Labour and Social Services.	Manifest Injustice	A complaint alleging that he was the Chairman of Vihiga Jua Kali Association. That sometimes in 1998, the government allotted the Association some premises within Vihiga. However, recently, there had been efforts by the officer in charge Ministry of Labour to evict them from the said premises. That the matter had been subject to court proceedings vide Civil Suit no 124 of 2008 where an order was made to the effect that the premises belonged to the Association.	Complainant advised to provide further and better particulars to enable the office proceed with the matter.
1763	Christine Nsatho Barante CAJ/KSM/P.ADM/015/349/15-ED	Ministry of Interior and Coordination of National Government	Unresponsive Official conduct	A complaint alleging that she is the Widow and beneficiary of the estate of the late Justus Barante who passed away on 14th January 2015. That she approached the Chief Kombe Location, Kehancha in Migori County to write her a beneficiary letter but he declined.	Initiated inquiries into the matter which is ongoing
1764	Kenneth Lunyasi CAJ/KSM/M.COOP/025/14/15-ED	Private entity	Unresponsive official conduct	A complainant alleging that he was the biological father of the late Margaret Janila who passed in 2009. That the late Margaret had nominated the complainant as her next of Kin at Ufundi Co-operative, Savings and credit Society Ltd. He applied to have the shares of the deceased be refunded but no action had ever been taken	The matter was referred to the Sacco society Regulatory Authority (SASRA) for resolution.

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1765	Dishon Onyino CAJ/KSM/KR/004/13/15-ED	Ministry of Transport and Infrastructure	Unresponsive Official Conduct	A complaint alleging that he applied to be reinstated to work on 23/05/2002 at the Kenya Railways Corporation after he was acquitted in High court Criminal Appeal No 1132 of 1999. That he had never received any communication from that office since then and had been unable to obtain his pension as a result.	Initiated inquiries into the matter which is ongoing
1766	Philip Ouma Okomo CAJ/KSM/M.WIL/010/3/14-ED	Ministry of Environment and Natural Resources	Manifest Injustice	A complainant alleging that he was dismissed from service by the Ministry of Environment, Water and Natural Resources without due procedures being adhered to. He was stationed at Wire Forest Station in Oyugis. His employment number was 35769.	Initiated inquiries into the matter which is ongoing
1767	Nomiya Church CAJ/KSM/AG/001/176/15-ED	Attorney General	Administratve Injustice	A complaint alleging that the Registrar of Societies had been favouring a particular faction of the church by recognizing them as bonafide officials despite an appeal pending at the Court of Appeal in Kisumu CA 26/2014.	The office proceeded to close the file upon analyzing the documents produced by the complainants and found out that the Registrar had not acted irregularly since their Appeal, Civil Appeal no 26 of 2014 at Kisumu Court of Appeal challenging the aforesaid registration had been dismissed.
1768	Gabriel Onoka Watata	Ministry of Lands,	Unresponsive Official conduct	A complainant alleging that his grandmother sold a portion of her land parcel no Ksm/Korando/1668	Initiated an inquiry which is still ongoing.

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	CAJ/KSM/M.LAN/022/218/15-ED	Housing and Urban Development		measuring 0.8 Ha to one Rogers Otiende. That however, the Purchaser transferred the entire land parcel into his names and his efforts to be assisted by the Kisumu Lands registrar had borne no fruits.	
1769	George Ouma Kayi CAJ/KSM/M.EDU/013/159/15-ED	Ministry of Education, Science and Technology	Unresponsive official conduct	A complaint alleging that the Kisumu East Sub County Adult Education Officer has been unresponsive to his complaint pertaining to unpaid salary dues following his duties as a part time teacher at Okana Adult Center in Kisumu County.	Initiated inquiries into the matter which is ongoing
1770	Peter Gisemba CAJ/KSM/M.LAN/022/215/15-ED	Ministry of Lands , Housing and Urban Development	Administrative Injustice	A complaint alleging that the land registrar Kisii County confiscated land title deed for parcel no Kisii/Wanjare/Bogiakumu/656/ belonging to his father on grounds that he was going to demarcate boundaries. That the said title was never returned to his father and neither was there any boundary dispute that was settled.	Initiated inquiries into the matter which is ongoing
1771	Rose Ogolla Odera CAJ/KSM/P.ADM/015/308/15-ED	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	A complaint alleging failure by the Chief North Ugenya Location, Siaya County to issue her with a beneficiary letter to enable her file succession proceedings for grants of letters of administration to the estate of her deceased husband.	Complaint resolved as complainant was issued with a beneficiary letter and has filed succession proceedings.
1772	Joshua Olunga Owiti CAJ/KSM/POL/015/347/15-ED	National Police Service	Administrative Injustice	A complaint alleging that he was wrongly charged by the Officers attached at the Khwisero Police Station in Kakamega County with the offence of cutting down and dispossessing produce belonging to one Allan Ochieng vide Butere PMCC CR.NO 236/15 despite a determination of a land dispute that had been done by the Kakamega Land disputes Tribunal (as it then was).	Initiated inquiries into the matter which is ongoing

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1773	Grace Akinyi Olunga CAJ/KSM/POL/348/15-ED	National Police Service	Delay	A complaint alleging that she was assaulted by persons known to her and reported the matter to Yala Police Station in Siaya County, vide OB Number 13/21/9/2015 but no action had been taken against the suspects.	Initiated inquiries into the matter which is ongoing
1774	George Ojwok Auma CAJ/KSM/M.WAT/009/16/15-ED	Ministry of Water and Irrigation	Administrative Injustice	A complaint alleging that the management of Lake Victoria North Water Services Board unfairly suspended and interdicted her from service in June 2014.	Complaint closed as the matter had been lodged at the Kisumu Employment and Labour relations Court Case Number 205/2014.
1775	Emmanuel Sifuna CAJ/KSM/POL/15/350/15-ED	National Police Service	Delay	A complaint alleging that Officers attached to the Kakamega Police station had delayed to update the complainant on the progress of the complaint vide OB number 58/13/9/2015.	Initiated inquiries into the matter which is ongoing.
1776	Rudi Marquardt CAJ/KSM/POL/015/350	National Police Service	Unresponsive official conduct	A complainant alleging that he reported a land ownership dispute at Kondele Police Station but no action was taken.	Complainant advised to provide further and better particulars to enable the office proceed with the matter.
1777	Edward Ikumiru CAJ/KSM/P.ADM/015/353/15-ED	Ministry of Interior and Coordination of National Government	Unresponsive official conduct	A complainant alleging that he was a disabled person and his young brother had threatened his life in regards to succession proceedings. He reported the matter to the Assistant Chief Sabane Sub-location Ikolomani but the Chief was reluctant to assist him.	Complainant advised to provide further and better particulars to enable the office proceed with the matter.
1778	John Otieno Omindo CAJ/KSM/M.LAB/017/55/15-ED	National Social Security Fund	Unresponsive official conduct	A complainant alleging that he is the beneficiary to the estate of Joseph Omolo and he applied to be paid the deceased's dues at NSSF office but the office had failed to remit the benefits to him.	Initiated inquiries into the matter which is ongoing

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1779	William Ojimo Omoka CAJ/KSM/PE/040/260/15-ED	Private Entity	Professional misconduct	A complainant alleging that he instructed the Law firm of Nyawiri & Co. Advocates to act for him in a succession case and he paid all the requisite fees, but his efforts to be updated on the progress of the matter had been fruitless.	The complaint was referred to the Advocates Complaint Commission for resolution.
1780	Omukoko Evans CAJ/ELD/POL/015/11/15-SK	National Police Service	Unfair Treatment	A complaint alleging unfair treatment of the complainant's wife by the police officers at Baharini Police Station I Uasin Gishu County in a matter reported vide OB No. 80/9/9/15. He alleged that his wife was arrested and kept in cells for five days contrary to the 24 hour limit and the cash bond of Kshs. 13000 was not refunded.	Complaint resolved after our intervention
1781	Eliud Kwoba Sifuna CAJ/ELD/M.LAN/022/2/15-SK	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A complaint alleging delay by the Bungoma District Lands office to undertake demarcation of Land Title No.East Bukusu/South Kanduyi Block No.1278 located in Bungoma. He alleged that failure by the District Land Registrar and District Surveyor to carry out the demarcation had resulted into a boundary dispute with his immediate neighbour.	Initiated inquiry which is ongoing
1782	Mwakazi Mane Catherine CAJ/ELD/M.IMM/003/1/15-SK	Department of Immigration	Delay	An allegation that the Department of Immigration had delayed in processing the complainant's application for citizenship. She alleged that she was a Cameroonian married to a Kenyan Citizen and had met the legal requirements for the grant of citizenship but the Department of Immigration had delayed since February 2015 in communicating its decision on the status of her application.	Initiated inquiry which is ongoing
1783	Rose Cherutich Simatwa	Teachers Service Commission	Unfair Treatment	A complaint alleging unfair treatment of the complainant by Teachers Service Commission regarding her promotion. She alleged that TSC issued	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/ELD/TSC/013/3/15-SK			contradictory promotion letters and proceeded to make deductions from her pay slip purportedly for salary overpayments.	
1784	Regina C. Chumba for Uasin Gishu Disability Forum CAJ/ELD/CG/U.GISHU/123/1/15-SK	Uasin Gishu County Government	Maladministration	An allegation that the Uasin Gishu County Executive had misappropriated funds meant for projects for Persons With Disabilities by allocating them to other projects which did not benefit Persons with Disabilities. Complainants further alleged that there was a perpetual disregard of Persons living with Disabilities in County planning and budgeting programmes.	Complaint referred to the National Council for Persons with Disabilities for resolution.
1785	Jackson Chepitwey Dekei CAJ/ELD/PRI/002/2/15-SK	Kenya Prisons Service	Abuse of Power	A complaint alleging abuse of power by the Officer in Charge of Kitale Medium Prison for subjecting the complainant to an unfair disciplinary process in order to punish him over issues he had raised about the misuse of government resources allocated to the prison.	Initiated inquiry which is ongoing
1786	Leonard Kamau Kariuki HUD/NKR/NSSF/017/4/15-SK	National Social Security Fund(NSSF)	Inefficiency	An allegation that NSSF failed to pay the complainant's full benefit entitlements for the contributions he made for 17 years he worked for Rivatex Textile Company in Eldoret. He alleged that NSSF only paid benefits for 7 years and was yet to process benefits for the remaining 10 years.	Initiated inquiry which is ongoing
1787	James O. Gamba CAJ/ELD/NSSF/017/1/15-SK	National Social Security Fund	Unresponsive Official Conduct	A complaint alleging that NSSF was unresponsive regarding the complainant's claim of balance of NSSF benefits amounting to Kshs.5,200.	Initiated inquiry which is ongoing
1788	Jane Wairimu Muthui HUD/NKR/NSSF/017/3/15-SK	National Social Security Fund	Delay	An allegation that NSSF had delayed since 2014 in processing the complainant's benefits for five years she had worked at Narok Youth Polytechnic and four years at Kilgoris Polytechnic.	Initiated inquiry which is ongoing

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1789	Daniel Tanui for Magdalene Chebet CAJ/ELD/JUD/001/25/15-SK	Private Entity	Professional Misconduct	A complaint against an Advocate named Ledisha Kipsei for failure to transmit money paid to the complainant by Madison Insurance as compensation for loss of her child through a road accident.	Complaint referred to the Advocates Complaints Commission for resolution
1790	Kenduiywo Daniel Kipkoech CAJ/ELD/M.HEA/012/4/15-SK	Uasin Gishu County Government	Unresponsive official Conduct	An allegation that the Uasin Gishu County Public service Board failed to allocate duties to the complainant who was allegedly seconded by the Ministry of Health from Kapsabet County Referral Hospital to work under the Uasin Gishu Department of Health. He further alleged that the County Government had not paid him his salaries since the secondment.	Initiated inquiry which is ongoing
1791	Joseph Lisutsa Muhambe CAJ/ELD/POL/015/7/15-SK	National Police Service	Delay	A complaint alleging that the Criminal Investigations Officer in Kapsabet delayed in forwarding an investigations file for a fraud matter reported by the complainant in 2013 in which he alleged to have been conned money by a person known to him.	Initiated inquiry which is ongoing
1792	Ledicia Wanyonyi HUD/NKR/M.LAN/022/11/15-SK	Ministry of Lands, Housing & Urban Development	Improper official conduct	Complainant alleged that Nakuru District Land Registrar had treated her unfairly by tearing her Green Card for Land Title No. Nakuru Municipality Block 23/745 when she requested the Registrar to resolve a boundary dispute between her and her immediate neighbour who was encroaching on her land.	Initiated inquiry which is ongoing
1793	David Kamau Macharia HUD/NKR/M.FDEV/035/1/15-SK	Ministry of Agriculture, Livestock & Fisheries	Delay	A complaint alleging delay since 2013 by the Department of Fisheries to pay the complainant Kshs.75,000 being the cost of constructing three fish ponds for farmers in Solai area of Nakuru County.	Initiated inquiry which is ongoing
1794	Muhammed Hussein	National Police Service	Unresponsive Official Conduct	An allegation that Police officers attached to Eldoret Central Police Station failed to arrest a suspect in a	Initiated inquiry which is ongoing

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	CAJ/ELD/POL/015/3/15-SK			theft matter reported vide OB No. 31/06/06/15 by the complainant.	
1795	Henry Momanyi Machini HUD/NKR/JUD/001/14/15-SK	Judiciary	Maladministration	An allegation of a missing court file for Nakuru CMCC No.1933 of 2006, Henry Momanyi Machini vs. Attorney General & 5 others.	Complaint referred to the Judiciary Ombudsperson for resolution
1796	Winfred Machungo Onyango HUD/NKR/JUD/001/15/15-SK	Judiciary	Delay	An allegation of delay in determination of a matter in Kisii HCCC No. 253 of 2014, Jerusa Marendi & Another vs. County Government of Kisii.	complaint referred to the Judiciary Ombudsperson for resolution
1797	Norma Chebet CAJ/ELD/PEN/000/1/15-SK	Pensions Department	Unresponsive official Conduct	A complaint alleging that the Department of Pensions had failed to process pension dues and death gratuity for the complainant who is the beneficiary of her late mother's estate.	Initiated inquiry which is ongoing
1798	Charles Amulavu Ingara CAJ/ELD/M.LAN/022/1/15-SK	Ministry of Lands Housing & Urban Development	Maladministration	An allegation that the Vihiga District land Registrar removed a caution lodged by the complainant for Land Title No.Kakamega/Kapsotik/989 without addressing their concerns for placing the caution.	Initiated inquiry which is ongoing
1799	Henry Cheruiyot Bitok CAJ/ELD/M.EDU/013/2/15-SK	Ministry of Education Science & technology	Maladministration	A complaint alleging that the Principal of Sigot Secondary School failed to register students for 2015 KCSE examination and chased them away from school on the day of the examination.	Initiated inquiry which is ongoing
1800	Ezekiel Cherutich Kipkenei CAJELD/PEN/000/2/15-SK	Pensions Department	Delay	A complaint alleging that the Department of Pensions had delayed in assigning a Pension Number to the complainant and had not commenced processing his pension dues since 2014.	Initiated inquiry which is ongoing
1801	John Gilbert Chebet for	Ministry of Environment	Unresponsive official conduct	An allegation that the Ministry of Environment and Natural Resources had failed to pay honoraria and allowances to the members of the Embobut Forest	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	Embobut Forest Taskforce CAJ/ELD/M.ENV/038/1/15-SK	& Natural Resources		Taskforce secretariat established to make recommendations for conservation of Embobut Forest	
1802	Boniface Gachoka Kimani HUD/NKR/CG/NKR/063/2/15-SK	County Government of Nakuru	Delay	An allegation that the Gilgil Sub-county Physical Planning officer had delayed since February 2014 in approving the complainant's building plans because the complainant declined his demand for a bribe.	Initiate inquiry which is ongoing
1803	Sebastian Okwach HUD/ELD/M.EDU/013/8/15-SK	Ministry of Education, Science & Technology	Maladministration	A complaint alleging that the complainant's son who was a Form three student at Chewoyet High School was subjected to unfair disciplinary process and expelled from the school without any reasons for the expulsion being given.	Initiated inquiry which is ongoing
1804	Daniel Kinga HUD/NKR/M.IMM/003/3/15-SK	Department of Immigration	Inefficiency	A complaint alleging that the Immigration officers issuing passports at the Department of Immigration had mistakenly given the complainant's passport to another person and taken too long to follow up for the return of the same.	Complaint resolved after our intervention, the complainant's passport was traced and handed to him.
1805	Jacob Kiplagat Korir HUD/ELD/M.LAN/022/3/15-SK	National Police Service	Maladministration	An allegation that the complainant's land Plot No. Outspan Trading Centre/61 located in Eldoret was invaded by Administration Police officers during the 2008 post-election violence and they had refused to vacate the land.	Initiated inquiry which is ongoing
1806	Concerned Staff of Moi Teaching & Referral Hospital CAJ/ELD/MTRH/012/1/15-SK	Ministry of Health	Unfair Treatment	A complaint that a section of employees of Moi Teaching & Referral Hospital engaged on contract basis had been discriminated against in the recruitment of employees under permanent and pensionable terms.	Initiated inquiry which is ongoing

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1807	Arnold Mwambare Mkungusi CAJ/ELD/M.HEA/012/2/15-SK	Ministry of Health	Unresponsive Official Conduct	An allegation that the Ministry of Health had failed to transfer the complainant's pension scheme to the Kenya Railways Corporation hence he was unable to claim his pension dues for the period he worked for the Ministry between 1982 and 1989.	Initiated inquiry which is ongoing
1808	Paulina Jepkemboi CAJ/ELD/POL/015/8/15-SK	National Police Service	Unresponsive official conduct	An allegation that the District Criminal Investigations Officer in Kapsabet had delayed in forwarding the complainant's investigations report file to the Director of Public Prosecutions for further action regarding an alleged forgery of a court order purported to have been issued in Eldoret High Court Misc.App.No.181 of 1996, Cyprian Kimaiyo Tanui & Anor vs. Attorney General	Initiated inquiry which is ongoing
1809	Lucy Maruti CAJ/ELD/JUD/001/16/15-SK	Judiciary	Delay	An allegation that the Deputy Registrar of Kitale Law Courts had taken too long to issue and Amended Grant of Letters of Administration in Kitale Probate & Administration Cause No.37 of 2003 and kept advising the complainant's mother to collect it at a later date. The same was applied for in 2014.	Complaint resolved after we referred it to the Judiciary Ombudsperson; complainant's mother was issued with the Amended Grant.
1810	Melab Sajini CAJ/ELD/POL/015/11/15-SK	National Police Service	Unresponsive Official conduct	A complaint alleging failure by CID officers at Eldoret Central Police Station to act on a matter reported vide OB No25/12/9/15 in which the complainant alleged that her mobile phone Samsung Galaxy S5 had been stolen by a taxi driver on her way to Eldoret town.	Complaint resolved after our intervention and the complainant's mobile phone was recovered.
1811	Mary Wanjiru Mathenge CAJ/ELD/ACC/001/11/15-SK	Private Entity	Professional Misconduct	A complaint regarding alleged failure by the firm of Z.K Yego & Co. Advocates located in Eldoret town to hand over to the complainant her title deed which was recovered from a fraudster through the intervention of the advocate.	Matter resolved after mediation by our office

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1812	Lily Jemutai Chemweno HUD/ELD/JUD/001/16/16-SK	Judiciary	Maladministration	An allegation that the Nairobi High Court Family Division Registry Staff colluded with the respondents in Nairobi HCCC No.6 of 2015, Lily Chemweno vs. Agnes to remove crucial documents from the court file.	Complaint referred to the office of the Judiciary Ombudsperson for resolution.
1813	Musa Buyuka CAJ/ELD/PE/040/18/15-SK	Judiciary	Maladministration	An allegation that the court file for the complainant's matter HCCC No.1 of 1987, Silvester Okidi Kimasian & 27 Others vs. Eldoret Municipal Council was missing from the court registry.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1814	Elias Kipkorir Barmai CAJ/ELD/POL/015/6/15-SK	National Police Service	Delay	An allegation that police officers attached to Eldoret Central Police Station had delayed in concluding investigations and forwarding the investigations file for a road accident matter reported vide OB No.08/31/8/2015 to the Office of the Director of Public Prosecutions for further action.	Complaint resolved after our intervention
1815	Catherine Mwitheri Githua CAJ/ELD/M.IGC/062/2/15-SK	Ministry of Interior & Coordination of National Government	Delay	A complaint of delay by the Director of the National Youth Service to pay the complainant for services rendered under a three months casual labour contract with effect from 8th July 2015.	Complaint resolved after our intervention
1816	Virginia Wanjiku CAJ/ELD/M.IGC/062/1/15-SK	Ministry of Interior & Coordination of National Government	Delay	A complaint of delay by the Director of NYS to pay the complainant for services rendered under a three months casual labour contract with effect from 8th July 2015	Complaint resolved after our intervention
1817	Tony Kipsang Rono HUD/ELD/NRB/003/3/15-SK	National Registration Bureau	Delay	A complaint alleging delay by the Department of Civil registration in Eldoret West to issue a National Identity Card to the complainant. He alleged that he applied for the ID on 15th June 2015 but the same had not been issued by September 2015 when he lodged the complaint	Complaint resolved after our intervention wherein the complainant was issued with an ID

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1818	Oscar Wekesa Butala CAJ/ELD/UOE/013/1/15-SK	University of Eldoret	Inefficiency	An allegation that the University of Eldoret admitted the complainant for a degree programme he did not apply for. He sought to be readmitted to the Bachelor of Education instead of Bachelor of Environmental Studies which he had been erroneously admitted.	Complaint resolved after our intervention and the complainant was transferred to the Bachelor of Education Programme.
1819	Firemasters Appliances & services HUD/ELD/M.EDU/013/11/15-SK	Ministry of Education, Science & technology	Breach of Contract	A complaint alleging that the Management of Eldoret Polytechnic failed to pay the complainant for goods supplied to the institution in 2012 vide a Local Purchase Order No.2696.	Complainants advised to contact an Advocate of their choice to advice on civil remedies available to them and how to seek redress since the complaint regarded breach of contract.
1820	Risper Achieng Obure CAJ/ELD/POL/015/5/15-SK	National Police Service	Maladministration	An allegation that police officers at the Eldoret Central Police Station had failed to refund a cash bond of Kshs.5000 to the complainant.	Inquired into the matter and found out that the complainant had been refunded the cash bond through her Advocate.
1821	Stephen Kemboi CAJ/ELD/PE/040/6/15-SK	Private Entity	Breach of contract	A complaint alleging breach of contract by the complainant's employer for failure to pay him an agreed remuneration for managing his household and businesses when the employer was out of the country.	We advised the complainant to contact an advocate of his choice to advice on civil remedies available to him.
1822	Clement Macharia HUD/NKR/P.O/047/1/15-SK	Ministry of Lands, Housing &	Unresponsive official conduct	A complaint alleging that the Nyeri Lands Valuation officer had failed to carry out valuation for the complainant's land Plot No. NKI/MUNICIPALITY/B3/614.	Initiated inquiry which is ongoing

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		Urban Development			
1823	Jones Muli Muthini CAJ/ELD/PE/040/2/15-SK	Private Entity	Labour Dispute	An allegation that the complainant was forced to resign from employment by Avery (E) Limited on medical grounds.	Referred to Labour Office for resolution
1824	Eddah C. Chirchir CAJ/ELD/TEL/023/2/15-SK	Ministry of Information Communication & Technology	Unfair treatment	A complaint alleging unfair termination of the complainant's employment with Telkom Kenya on 24th September 2010. She alleged that she had been employed as a sales leader for Orange Shop in Kitengela.	Complainant requested to furnish further particulars of the complaint
1825	Bosire Ndubi HUD/NKR/NGO/076/01/15-SK	NGOs Coordination Board	Delay	An allegation that there was inordinate delay in registration of the complainant's Non-Governmental Organization from the year 2012.	Initiated inquiry which is ongoing
1826	Michael Paul Ngugi HUD/NKR/CG/NKR/063/3/15-SK	Nakuru County Government	Manifest injustice	A complaint that officers at the Nakuru County Labour office terminated the complainant's case for no reason in which he had complained against his former employer seeking to be paid dues for wrongful termination.	Initiated inquiry which is ongoing
1827	Elija Oginga Odumbe CAJ/ELD/CG/NKR/063/1/15-SK	Nakuru County Government	Delay	An allegation that the Nakuru County Occupational & Safety office had delayed in enforcing an award of Kshs.992113.30 owed to the complainant as compensation for a work-related accident since 2013.	Initiated inquiry which is ongoing
1828	Elias Oloo Oyamo HUD/NKR/M.LAB/017/5/15-SK	Nakuru County Government	Delay	An allegation that the Nakuru County Labour office had delayed in settling a matter lodged by the complainant in which he sought dues after summary dismissal from employment by Marie Hotel. The complaint was lodged in 2013.	Initiated inquiry which is ongoing

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1829	Angu Kitigin & Co. Advocates CAJ/ELD/JUD/001/13/15-SK	Judiciary	Inefficiency	A complaint that the judiciary at Eldoret Law courts had delayed in procuring court diaries hence the judges could not assign dates to matters before them.	Initiated an inquiry which is ongoing.
1830	David Kiprop Ngetich HUD/ELD/M.IGC/062/3/15-SK	Ministry of Interior & Coordination of National Government	Unresponsive official conduct	An allegation that the Assistant Chief of Tebei sub-location had failed to act on an assault matter reported by the complainant in which he alleged that his mother had been attacked by six men	Complainant advised to report the matter to the nearest police station since it was a criminal matter and to keep us posted on the developments therein.
1831	Redempter Atsieno CAJ/ELD/NHIF/012/5/15-SK	National Hospital Insurance Fund	Unfair treatment	An allegation that the complainant was selectively subjected to early retirement following the transformation of NHIF into a State Corporation	Complainant requested to furnish further particulars of the complaint
1832	Peter A'Enane Osaya CAJ/ELD/MU/013/5/15-SK	Moi University	Administrative Injustice	A complaint alleging failure by the Moi University Pension Scheme to remit pension contributions made by the complainant's late wife hence he could not claim her pension dues and death gratuity.	Initiated inquiry which is ongoing
1833	George Charles Wanzala CAJ/ELD/CG/BUSIA/100/1/15-SK	Busia County Government	Maladministration	An allegation that the Busia County Government aided one of the Ward Representatives in grabbing of the complainant's father's land LR No./Marachi/Esikoma/2069.	Initiated inquiry which is ongoing
1834	Victor Kiptoo Koech CAJ/ELD/M.WAT/009/1/15-SK	Uasin Gishu County Government	inefficiency	A complaint that the Eldoret Water & Sanitation Company had inflated the complainant's water Bill for 0014485 in 2014 and 2015.	Complainant requested to furnish further particulars of the complaint

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1835	Shadrack Tarno CAJ/ELD/CG/NANDI/0971/15-SK	Nandi County Government	Unresponsive official conduct	An allegation that various Departments of the Nandi County Government had failed to respond to complainant's letters.	Complainant requested to furnish further particulars of the complaint
1836	Mathew Kolgat Tonde HUD/NKR/M.LAN/022/12/15-SK	Ministry of Lands, Housing & Urban Development	Maladministration	An allegation that the Nakuru District Lands Registrar committed irregularities during registration of LR No.Kiambu/Kiambogo Block 2/20280 (Mwariki) I.N.O which led to the arrest of the complainant.	Complainant requested to furnish further particulars of the complaint
1837	Rodah Cheptarus Chesum CAJ/ELD/CG/T.NZOIA/061/1/15-SK	County Government ofTrans-Nzoia	Administrative injustice	A complaint alleging that the Governor and Deputy Governor of Trans-Nzoia County shortchanged the complainant in the 2013 general election as she had allegedly been promised that she would be the Deputy Governor if she supported the current Governor in the campaigns, which position was given to another person.	Complainant was advised to seek redress through judicial process.
1838	Erick Wamalwa CAJ/ELD/POL/015/9/15-SK	National Police Service	Improper official conduct	An allegation that police officers at Baharini Police Station charged the complainant Kshs.200 to have matter booked in the Occurrence Book and a further Kshs.1000 to record a witness statement.	Complainant was requested to furnish further particulars of the complaint
1839	Mathew Kipkogei Rotich CAJ/ELD/AG/001/12/15-SK	Office of the Attorney General & Department of Justice	Administrative injustice	An allegation that the Public Trustee at the Attorney General's office in Eldoret had declined to process benefits for the estate of the complainant's father until one of the co-administrators residing abroad gives his consent for the same but the complainant claimed to have been authorized by the co-administrator.	We noted that the complainant had been rightly advised by the Public Trustee to undertake court proceedings for the substitution of the co-administrator residing abroad. Complainant advised to act accordingly.

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1840	George Kipkoech Bor CAJ/ELD/M.LAN/022/7/15-SK	Ministry of Lands, Housing & Urban Development	Delay	An allegation of delay since 2013 by the Nandi Land Registrar to resolve a boundary dispute between the complainant and his immediate neighbours regarding land Plot No. Nandi/Koyo/764.	Initiated inquiry which is ongoing
1841	Purity Wangare Muthea CAJ/ELD/POL/015/10/15-SK	National Police Service	Delay	A complaint that police officers at Eldoret Central Police Station had delayed in the investigation of a theft matter reported vide OB. No. 28/8/10/15 in which the complainant alleged that her mobile phone had been stolen and Kshs.15, 300 withdrawn from her Mpesa account.	Initiated inquiry which is ongoing
1842	Kelly Lunani HUD/ELD/M.GEN/018/1/15-SK	Ministry of Labour, Social Security & Services	Delay	An allegation that the Orphans and Vulnerable Children office at Lumakanda had delayed in processing of the complainant's electronic cards which was to be used as his reference for purposes of disbursement of funds set aside to help orphans and vulnerable children.	Initiated inquiry which is ongoing
1843	Samuel Wairua HUD/NKR/M.IGC/062/4/15-SK	Ministry of interior & Coordination of National Government	Maladministration	A complaint that the Chief of Kabatini Location in Nakuru county ordered police officers from Bahati Police Station to assault the complainant and disrupt a fundraising meeting he had organized despite the fact that he had sought the permission of the Chief prior to the meeting.	Initiated inquiry which is ongoing
1844	Monica Jerono CAJ/ELD/M.IMM/003/2/15-SK	National Registration Bureau	Delay	A complaint alleging that the Kesses District National Registration office in Uasin Gishu County had delayed in issuing a National Identity Card to the complainant who had made three applications all of which were unsuccessful. The application was made in 2013.	Initiated inquiry which is ongoing
1845	Moses Nabiswa Barasa	Nyandarua County Government	Unresponsive official conduct	An allegation that the Chief officer of Health of Nyandarua county failed to honour the complainant's deployment letter from the Ministry of Health to	Initiated inquiry which is ongoing

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	CAJ/ELD/CG/NYAND/101/1/15-SK			Nyandarua County Government following devolution of medical services, which resulted in non-payment of the complainant's salary for 10 months.	
1846	Kipkemboi Kipsos Malel HUD/NKR/M.LAN/022/1/15-SK	Ministry of Lands, Housing & Urban Development	Abuse of Power	An allegation that the Iten District Land Surveyor had unlawfully demarcated and allocated land plot No.Tingwa/Chisubet/208 in disregard of the complainant who was allegedly the registered proprietor.	Initiated inquiry which is ongoing
1847	Francis Nyoike Kurunge HUD/NKR/POL/015/3/15-SK	National Police Service	Delay	A complaint alleging that CID officers at the Nakuru Central Police Station had delayed investigating a matter reported vide OB No. 21/09/1/2015 in which the complainant alleged that an unknown person had withdrawn money from his Safaricom Mshwari account.	Initiated inquiry which is ongoing
1848	Shadrack Tarno CAJ/ELD/CG/NANDI/097/1/15-SK	County Government of Nandi	Maladministration	A complaint alleging non-compliance with the law by the Nandi County Executive on matter such as failure to submit annual report on the implementation of county policies and public participation.	Complainant requested to furnish further and better particulars of the complaint
1849	Ndirangu Maina HUD/NKR/M.EDU/013/9/15-SK	Ministry of Education, Science & Technology	Maladministration	A complaint alleging that the School Management Committee of Karima Girls High School in Nyandarua County was extorting money from parents by demanding a Kshs.15,000 annual contribution from parents.	Initiated inquiry which is ongoing
1850	George Kimemia Gatangi HUD/NKR/TSC/013/6/15-SK	Teachers Service Commission	Unresponsive official conduct	A complaint alleging that the Teacher's Service Commission had failed to furnish the complainant with documents he requested for in order to apply for his NSSF benefits.	Complainant requested to furnish further and better particulars
1851	Stehen Okumu CAJ/ELD/M.EDU/013/4/15-SK	Ministry of Education, Science & Technology	Unfair treatment	An allegation that the District Education officer for Wareng District in Uasin Gishu County was discriminating against some members of staff of Wareng District by denying them the chance to access	Initiated inquiry which is ongoing

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				work related documents and practicing tribalism in the office.	
1852	Lucy Wanjiru HUD/NKR/M.LAN/02 2/9/15-SK	Ministry of Lands, Housing & Urban Development	Administrative injustice	A complaint alleging loss of the complainant's court file for Nakuru HCCC No. 30 of 2003, Stephen Maina Chege& Anor. vs. Ndirangu Mbothe Waboga & Anor.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1853	Philip Chege HUD/NKR/POL/015/ 9/ 15-SK	National Police Service	Unresponsive official conduct	An allegation that police officers attached to Nairobi Central Police Station had failed to investigate a matter reported vide OB No. 122/19/2015 in which the complainant alleged that his daughter had been kidnapped in Nairobi Central Business District.	Initiated inquiry which is ongoing
1854	Edward Nyakundi HUD/NKR/KRC/004/ 1/15-SK	Kenya Railways Corporation	Unresponsive official conduct	An allegation of failure by Kenya Railways Corporation to pay the complainant half salary dues during his interdiction between November 2004 and April 2005.	Complainant requested to furnish further and better particulars of the complaint
1855	Joyliz Nyambura Muchoki HUD/NKR/POL/015/ 1/15-SK	National Police Service	Unresponsive official conduct	An allegation that CID officers at Nakuru Central Police Station failed to investigate a theft incident reported by the complainant vide OB No.24/10/6/15 in which the complainant alleged to have been conned Kshs.20000, a Nokia Lumia 520 mobile phone, national Identity Card and ATM Cards.	Initiated inquiry which is ongoing
1856	Josephat Maiyo HUD/ELD/POL/015/8 /15-SK	National Police Service	Unresponsive official conduct	A complaint alleging that police officers attached to Iten Police Station failed to investigate and apprehend suspects in a matter reported vide OB No. 27/4/3/2015 in which the complainant's sister alleged to have been assaulted by two persons known to her.	Initiated inquiry which is ongoing
1857	Rebecca Cherotich Tele	Ministry of Agriculture,	Inefficiency	An allegation that the Ministry of Agriculture, Livestock & Fisheries had failed to effect the complainant's salary for February & March 2015 to her payroll and when she	Initiated inquiry which is ongoing

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	HUD/NKR/M.AGRI/014/1/15-SK	Livestock & Fisheries		enquired she was informed that the money had disappeared.	
1858	Clement Makori Dennis HUD/NKR/PE/000/5/15-SK	Department of Pensions	Delay	An allegation that the Department of Pensions has delayed in processing the complainant's pension, his pension number being APN/PC256074 since 2014.	Initiated inquiry which is ongoing
1859	Wilfred W. Rubia HUD/NKR/M.LAN/022/10/15-SK	Ministry of Lands, Housing & Urban Development	Unresponsive official conduct	An allegation that the Ministry of Lands, Housing & Urban Development had failed to issue individual land leases for the members of Mahna Self Help Group in Nakuru County.	Requested for further particulars.
1860	Christopher Kipkoros Kirui HUD/NKR/NEMA/038/1/15-SK	Private entity	Negligence	A complaint alleging that the complainant's immediate neighbour residing on land Plot No. Mingi/Baruk Block 3/407 had dug a quarry on his land which posed a health hazard to his immediate neighbours.	Complaint was referred to the office of the Nakuru County Secretary for resolution
1861	Rhad Wangui Kinyari HUD/NKR/POL/015/2/15-SK	National Police Service	Unresponsive official Conduct	An allegation of failure by CID officers attached to Nakuru Central Police Station to act on a theft matter reported vide OB No. 24/10/6/15.	Initiated inquiry which is ongoing
1862	Paul Kamau Mwangi CAJ/ELD/M.WAT/009/2/15-SK	Eldoret Water & Sewerage Company	Unfair treatment	A complaint alleging that the complainant's water bill for 2011 was inflated by the Eldoret Water & Sewerage Company when his meter No. B-LCG790 had been disconnected.	Initiated inquiry which is ongoing
1863	Michael Mirera Momanyi HU/ELD/CG/U.GISHU/066/1/15-SK	Uasin Gishu County Government	Manifest injustice	An allegation that the complainant was unfairly treated by Revenue Officers at the Revenue Department of the Uasin Gishu County Government who failed to issue him with a license to advertise his business and proceeded to confiscate his business license and the posters for advertising.	Initiated inquiry which is ongoing

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1864	Onesmus Mwangi Kihiko HUD/NKR/CG/NKR/063/1/15-SK	Nakuru County Government	Manifest injustice	An allegation of failure by the then Municipal Council of Nakuru to remit the complainant's contribution to LAPTRUST which he made during his employment as a Mechanical Superintendent between 1989 and 1994.	Initiated inquiry which is ongoing
1865	Henry Kipkemei Chepkwony CAJ/ELD/M.LAB/017/2/15-SK	Ministry of Labour, Social Security & services	Unresponsive official conduct	A complaint alleging unresponsiveness by the Eldoret Labour office to act on a mater reported by the complainant in which he sought to be compensated for personal injuries suffered when he got involved in a road accident while working for a private company called Buzeki Dairy Limited.	Initiated inquiry which is ongoing
1866	Robert Maritim HUD/NKR/HELB/013/13/15-SK	Higher Education Loans Board	Delay	An allegation that the Higher Education Loans Board had delayed in processing the complainant's undergraduate loan disbursement. He alleged that he made the application for the loan in August 2014 and had not received the same by December 2015 when he lodged the complaint	Initiated inquiry which is ongoing
1867	Evelyne Odhiambo CAJ/ELD/PE/040/23/15-SK	National Police Service	Unresponsive official conduct	An allegation that the complainant had been attacked by her employer and reported the matter to the police who failed to act	Complainant requested to furnish further particulars of the complaint
1868	Mark N. Seroney CAJ/ELD/M.FIN/000/3/15-SK	Pensions Department	Delay	A complaint that the Department of Pensions had delayed since July 2014 in processing the complainant's pension dues and that when he visited Bima House to follow up he was asked for money to facilitate the process but he declined.	Initiated inquiry which is ongoing
1869	Barsang kipkemei Francis CAL/ELD/M.EDU/013/6/15-SK	Ministry of Education, Science & Technology	Unfair treatment	A complaint alleging unfair treatment by the Principal of Kamuyu Secondary School in collusion with Quality Assurance officer and the Director of Education for Wareng Sub-county by subjecting the complainant to a discriminative disciplinary process for failure to attend a meeting which other teachers had equally not	Initiated inquiry which is ongoing

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				attended but they were not subjected to any disciplinary process.	
1870	Esther Akoth Wasonga CAJ/ELD/TSC/013/7/15-SK	Teachers Service Commission	Delay	An allegation that Teachers Service Commission delayed in forwarding the complainant's mother's file to the Pensions Department for processing of her pension dues since 2013 when she retired.	Initiated inquiry which is ongoing
1871	Eliakim Odendo CAJ/ELD/ACC/001/19/15-SK	Private Entity	Professional Misconduct	An allegation that the law firm of William Omollo & Co. Advocates failed to update the complainant on the outcome of his suit for compensation for injuries suffered when he was involved in a road accident.	Complainant requested to furnish further particulars of the complaint
1872	Jane Wangari CAJ/ELD/PE/040/16/15-SK	Private Entity	Civil matter	A complaint alleging failure by the Respondent in a Eldoret Children's Court Cause No.228 of 2011 to obey a court order for child maintenance.	We advised the complainant to liaise with her advocate to advise her on the enforcement of the court order
1873	S.K Ngeny CAJ/ELD/PE/040/21/15-SK	Private Entity	Maladministration	A complaint alleging that Mchanganyiko Co-operative Society were extorting money from members under the pretext that they needed to make further payments towards the sub-division of LR No.9399/17, LR 9399/18 and LR no.9399/19 owned by the members.	Complaint referred to the Co-operatives Tribunal for Resolution
1874	Simeon Kangwaha CAJ/ELD/PE/040/4/15-SK	Private Entity	Unfair Treatment	An allegation that the complainant was unfairly dismissed from employment with Milling Corporation of Kenya on 16th April 1996.	Complainant requested to furnish further particulars of the complaint
1875	Nancy Kimaiyo Majanga CAJ/ELD/PE/040/8/15-SK	Private Entity	Land dispute	A complaint that the complainant's neighbour was apportioning himself a piece of land she had bought and the matter was in court.	We advised the complainant to liaise with her advocate since the matter is in court

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1876	Michael Wayona CAJ/ELD/PE/040/10/15-SK	Private Entity	Labour dispute	An allegation that the complainant was unfairly dismissed from employment as a carpenter at Kibuito contractors limited. He alleged that the reason for dismissal was his refusal to execute some documents which he believed to have had untrue statements.	We advised the complainant to seek the services of an advocate of his choice to advise him on civil remedies available to him and how to seek redress
1877	Lamech Simeon Ongeri CAJ/ELD/PRI/002/1/15-SK	Public officer	Maladministration	An allegation that a prisons officer in Nairobi West named Clement Momanyi Omwenga had conned the complainant Kshs.180,000 under the pretext that he had won a tender to supply some merchandise to the Ministry of Education, Science & Technology and would refund once he got paid by the Ministry.	Complainant requested to furnish further particulars of the complaint
1878	Grace Kwamboka CAJ/ELD/PE/040/20/15-SK	Private Entity	Civil matter	An allegation that the complainant was conned by a land sales agent in Eldoret town who purported to sell to her a plot in Eldoret town.	We advised the complainant to seek the services of an advocate of her choice to advise on remedies available and how to seek redress
1879	Francis Mbugua Muigai CAJ/ELD/PE/040/1/15-SK	Private Entity	Manifest injustice	An allegation that Ufundi Co-operative Savings & Credit Society Limited where the complainant was a member had failed to give the complainant his shares accumulated from contributions made while he was employed by the erstwhile Ministry of Public Works.	Complainant referred to the Co-operatives Tribunal for resolution
1880	Ezekiel Kimeli HUD/NKR/POL/015/10/15-SK	National Police Service	Delay	An allegation that the police at Railway police Station in Nakuru had delayed to act on a matter reported by the complainant vide OB No.27/20/11/2015.	Initiated inquiry which is ongoing

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1881	Ezekiel Alumasa CAJ/ELD/PE/040/19 /15-SK	Private Entity	Labour dispute	A complaint alleging unfair dismissal of the complainant by his employer Gopitech Kenya Limited. He alleged that he was dismissed because he sought clarification of his terms of employment since he worked as a driver but was paid a lower salary of a general worker.	We advised the complainant to contact an advocate of his choice to advise him on the remedies available to him.
1882	Ester Suranda Gicheu CAJ/ELD/ACC/001/ 5/15-SK	Private Entity	Professional misconduct	A complaint that the complainant's advocate in a road accident matter in Eldoret Law Courts had failed to update the complainant on the progress of her matter in court until it was finalized and he did not advise her on the outcome.	Complainant requested to furnish further particulars of the complaint
1883	Reuben Kiptabei Tanui HUD/ELD/JUD/001/6 /15-SK	Judiciary	Delay	An allegation that the complainant's matter, Nairobi Industrial Cause No.1302 of 2012, Kenya Union of Commercial Food & Allied Workers vs. Corn Products limited had dragged in court for a long time.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1884	Magaizi Nicholas Inziano CAJ/ELD/M.IND/020 /2/15-SK	Ministry of Industrializati on & Enterprise Development	Civil Matter	A complaint alleging confiscation of the complainant's title deed by Kenya Industrial Estates in connection to a loan facility for which he had stood as guarantor. He alleged that the loan had been fully paid but the lender continued to hold unto the title deed and that the matter was subject of court proceedings.	Complaianant advised to pursue the matter in court to its logical conclusion.
1885	Zacharia Kiarie Njenga CAJ/ELD/PE/040/13 /15-SK	Private Entity	Labour dispute	An allegation that the complainant's employer refused to pay him his salary dues after he served him with a resignation letter.	We advised the complainant to seek the services of an advocate of his choice to advise him on remedies available to him
1886	Yoya Janez CAJ/ELD/ACC/001/ 1/15-SK	Judiciary	Inefficiency	An allegation that the court files for the complainant's two matters at the Kisumu Law Courts were missing from the court Registry. The matters are Kisumu HCCC No. 224 of 1998 & Kisumu HCCC No. 227 of 1998.	Complaint referred to the office of Judiciary

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					Ombudsperson for resolution
1887	Regina C. Chumba CAJ/ELD/CG/U.GISHU/123/1/15-SK	Uasin Gishu County Government	Maladministration	An allegation by members of the Uasin Gishu Disability Forum that the Uasin Gishu County Government had short-changed them in budgetary allocations for persons living with disabilities in the county and lack of public participation by persons living with disabilities .	Inquiry initiated which is ongoing.
1888	James Warui Wandetto CAJ/ELD/DPP/027/2/15-SK	Director of Public Prosecutions	Unresponsive official conduct	A complaint alleging failure by the office of the Director of Public Prosecutions to issue a Directive for the release of his car which was impounded and detained at Eldoret Central Police Station.	Complaint resolved after our intervention
1889	Gladys Wanjiru CAJ/ELD/M.LAN/022/4/15-SK	Ministry of Lands, Housing & Urban Development	Unresponsive official conduct	A complaint alleging refusal by the Eldoret District Lands Registrar to rectify proprietorship details on the title deed for land Plot No. Eldoret Municipality Block 15(Huruma) 177 which was owned by the complainant's deceased grandmother.	We advised the complainant to contact an advocate of her choice to help her undertake succession of her grandmother's estate to enable her acquire the ownership of her grandmother's land.
1890	Joseph Nyoike Mwangi HUD/NKR/M.MED/012/1/15-SK	Ministry of Health	Maladministration	An allegation of failure by the Nyahururu County Hospital Medical Superintendent to obey a court order which sought to block the transfer of the complainant to Garissa County Hospital.	initiated inquiry which is ongoing
1891	Moses Rotich CAJ/ELD/040/22/15-SK	Private Entity	Land dispute	An allegation that the complainant had purchased a parcel of land in 1991 but the vendor had not transferred the ownership to him.	We advised the complainant to seek the services of an advocate of his

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					choice to enable him institute court proceedings for specific performance
1892	Pius K. Kilimo CAJ/ELD/AG/001/15/15-SK	Office of the Attorney General & Department of Justice	Unfair treatment	An allegation that the office of the Attorney General in Kitale denied the complainant a chance to appeal his matter without giving him any reasonable for the same.	Complainant requested to furnish further particulars of the complaint
1893	Booker Oyaya HUD/NKR/M.LAN/022/16/15-SK	Ministry of Lands, Housing & Urban Development	Maladministration	An allegation by the complainant that the Kakamega District Lands Registrar had closed a register containing details of his land and assigned a different LR to his land hence denying him ownership and access to his land.	Initiated inquiry which is ongoing
1894	Nicholas Kipkoech Belath CAJ/ELD/PE/040/11/15-SK	Private Entity	Civil dispute	An allegation that the Chairman of the complainant's Chama (Self-Help group) had confiscated his mobile phone for the reason that the complainant had failed to repay a loan facility advanced to him.	Complainant advised to pursue the matter through the civil process.
1895	Juma Okoth Fredrick CAJ/ELD/PE/040/7/15-SK	Private Entity	Civil matter	An allegation that the insurance company that the complainant had sued had gone under receivership and he was not sure whether his compensation had been paid to his advocate.	We advised the complainant to liaise with his advocate to advise him on the progress of the matter in court
1896	Patrick Amariat CAJ/ELD/PE/040/17/15-SK	Private Entity	Civil matter	A complaint alleging failure by Amaco Insurance to pay the complainant Kshs. 830095 being the decretal amount for a road accident matter, Eldoret CMCC No.854 of 2012.	We advised the complainant to liaise with his advocate to establish the status of the matter
1897	Mlakwen Sitinei CAJ/ELD/P.O/047/1/15-SK	Public Officer	Land Dispute	The complainant sought to be allocated a share of land which had been promised to them by a former Cabinet Minister.	Requested for further particulars since the same were unclear.

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1898	Mariita Kenanda CAJ/ELD/PE/040/3/15-SK	Private Entity	Breach of contract	An allegation that the complainant purchased a parcel of land known as Kiambaa Phase II Sub-Division No.9 but the vendor refused to transfer the land to his name and instead sold it to another person.	We advised the complainant to contact an Advocate of his choice to assist him to institute court proceedings for specific performance
1899	Jane Wanjiru Ngaruiya CAJ/ELD/JUD/001/10/15-SK	Judiciary	Delay	An allegation of delay in concluding succession proceedings for the complainant's matter Eldoret HCC Probate & Administration Cause No.1 of 2014(In the matter of Estate of Ngaruiya Kamau)	Complaint referred to the office of Judiciary Ombudsperson for resolution
1900	Gabriel Okumu CAJ/ELD/JUD/001/20/15-SK	Judiciary	Delay	An allegation that the complainant's criminal case Eldoret CMC Cr.No.4599 of 2011 had been adjourned severally and there had never been a hearing.	Complaint referred to the office of Judiciary Ombudsperson for resolution
1901	Chrispine Vincent Owino CAJ/ELD/JUD/001/8/15-SK	Judiciary	Unresponsive official conduct	An allegation that the complainant applied for copies of court proceedings for his matter,Nakuru Chief Magistrate's Court Civil Suit No.1735 of 2003 in June 2015(Patrick Mbugu Njuki vs. Chrispine Vincent Owino), but the Registry staff declined to furnish him with the same.	Complaint referred to the office of Judiciary Ombudsperson for resolution
1902	Steven Metto CAJ/ELD/JUD/001/21/15-SK	Judiciary	Delay	An allegation that the complainant's succession matter in Eldoret Law Courts had taken too long and was yet to be concluded. The citation for the matter is Eldoret High Court Probate & Administration Cause No. 25 of 2005 (In the Matter of the Estate of Kimetto Kapkabai(Deceased)	Complaint referred to the office of Judiciary Ombudsperson for resolution

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1903	Margaret Wanjiru HUD/NKR/JUD/001/13/15-SK	Judiciary	Maladministration	A complaint of a missing court file for Nakuru CMCC No.877 of 2010(Margaret Wanjiru Kuria vs. James Ndichu)	Complaint referred to the office of Judiciary Ombudsperson for resolution
1904	Margaret Wairimu CAJ/ELD/JUD/001/2/15-SK	Judiciary	Delay	A complaint alleging delay in hearing and conclusion of the complainant's two court matters Eldoret ELC No.775 of 2012 (Margaret Wairimu Kariuki vs. George Wahinya Macharia) and Eldoret HCCC No.193 of 2011(Margaret Wairimu Kariuki vs. Gorge Wahinya Macharia)	Complaint referred to the office of Judiciary Ombudsperson for resolution
1905	Moses Segite HUD/ELD/JUD/001/12/15-SK	Judiciary	Delay	An allegation of delay in hearing of the complainant's matter Eldoret HCCA No. 83 of 2008(Fourspar Company Ltd vs. Moses Segite)	Complaint referred to the office of Judiciary Ombudsperson for resolution
1906	Anonymous HUD/ELD/M.EDU/013/5/15-SK	Ministry of Education, Science & Technology	Corruption	A complaint alleging corruption by Principal of Tambach Teachers College for embezzlement of college funds	Complaint referred to Ethics & Anti-Corruption Commission for resolution
1907	Daniel Kipruto Lagat HUD/ELD/M.LAN/022/2/15-SK	Public officer	Maladministration	An allegation that the District Surveyor for Moiben Sub-County, Uasin Gishu County colluded with certain individuals to grab public land.	Requested for further particulars since the same were unclear.
1908	Dorcas Chepkoech Songok HUD/ELD/M.IMM/003/2/15-SK	National Registration Bureau	Delay	A complaint alleging delay of issuance of the complainant's National Identity Card applied for at the Eldoret Huduma Centre in June 2014.	Complaint resolved after our intervention
1909	Caroline Bii Cherotich HUD/ELD/M.EDU/013/4/15-SK	Kenya Universities & Colleges Central Placement	Unfair Treatment	An allegation the Kenya Universities & Colleges Central Placement Service (KUCCPS) had failed to approve the transfer of the complainant from Maasai Mara University to the University of Eldoret. She alleged that every time she visited KUCCPS she was asked to come	Initiated inquiry which is ongoing

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		Service(KUC CPS)		at a later date and finally was informed that her name was not in their list.	
1910	Samuel Igwanya Kamau CAJ/ELD/M.LAN/02 2/3/15-SK	Ministry of Lands, Housing & Urban Development	Maladministration	A complaint alleging that the Nakuru Lands District had fraudulently issued two title deeds for land Title Number Solai/Ndungiri Block 3/548(Wanyororo B).	Initiated inquiry which is ongoing
1911	Walter Ngotho Kimani HUD/NAK/M.LAN/02 2/17/15-SK	Ministry of Lands, Housing & Urban Development	Unresponsive Official Conduct	A complaint alleging unresponsiveness by Nakuru District Lands Office to undertake demarcation of Land title No. Kabazi/Kabazi Block 1/ 487 located in Nakuru. He further alleged that failure by the District land registrar to settle the dispute had resulted in boundary disputes with his immediate neighbours.	Initiated inquiry which is ongoing
1912	John Kaigi Gika HUD/NKR/M.LAN/02 2/14/15-SK	Ministry of Lands, Housing & Urban Development	Maladministration	A complaint alleging that the Nakuru District Lands Registrar had fraudulently registered Land Title No.Nakuru /Municipality Block. 29/836 in the name of a third party. He further alleged that he forwarded the complaint to the Department of Criminal Investigation in Nakuru and after completion of investigation the third party surrendered the title, but the Land Registrar failed to rectify the anomaly.	Initiated inquiry which is ongoing
1913	Tony Kariuki Nga'nga' HUD/NKR/M.LAN/02 2/15/15-sk	Ministry of Lands, Housing and Urban Development	Maladministration	A complaint alleging that the Naivasha District Lands office could not produce the file for Land Title NoGilgil/Karunga Block 1/244 situated in Gilgil. The complainant who is the registered owner of the land sought to know who had placed a restriction on her land.	Initiated inquiry which is ongoing
1914	Obadiah Kangethe HUD/NKR/M.LAN/02 2/7/15-SK	Ministry of Lands, Housing & Urban Development	Unresponsive official conduct	A complaint alleging unresponsiveness by the Nakuru District Lands Registrar to undertake demarcation of Land Title No.Rare/Teretblock1/181 located in Kihingo Division resulting into a boundary dispute with his neighbors.	Initiated inquiry which is ongoing

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1915	Moses Boretor Kipchirchir HUD/ELD/M.IGC/062/2/15-SK	Pensions Department	Delay	An allegation that the Pensions Department had delayed in processing the complainant's pension as pensioner number is APN/PC 25870 since August 2014.	Initiated inquiry which is ongoing
1916	Mary Muthoni Karanja HUD/NKR/M.LAN/022/13/15	Ministry of Lands, Housing and Urban Development	Maladministration	A complaint alleging that Land Title No. Nakuru/Olenguruone /Kiptagicii/9/10 had been registered in the name of a third party by the Nakuru District Lands Registrar who had subsequently informed the complainant to lodge a court case to determine ownership of the land.	Complainant advised to seek the services of an advocate to file court proceedings for determination of ownership
1917	Francis Mundia Ekume HUD/NKR/M.PWK/0071/15-SK	Private Entity	Unresponsive official conduct	An allegation of failure by Ufundi Sacco to pay the complainant his shares after he resigned from employment.	Refered to the Sacco Society Regulatory Authority for resolution.
1918	Jane Muthoni Wanjiru	National Police Service	Unresponsive Official conduct	A complaint alleging unresponsiveness by the police officers at Njoro Police Station by declining to book the complainant's matter against a police officer attached to Gichobo Police Post for assaulting her on 18th September 2015.	Initiated inquiry which is ongoing
1919	Wilson Sitonik CAJ/ELD/PE/040/24/15-SK	Private Entity	Criminal Matter	An allegation that the complainant's brother in law had filed a criminal case against his son who had subsequently been arrested and arraigned in court but he failed to appear in court on several occasions to give evidence in the matter.	Complainant advised to seek the services of an advocate as the matter falls outside our mandate
1920	Cherono Chesang CAJ/ELD/PE/040/9/15-SK	Private Entity	Land dispute	An allegation that a third party had taken possession of the complainant's land Plot No. 47 situated in Katimok Forest. The complainant alleged that he had already filed a court case to evict thethird party.	Complainant advised to seek the services of an advocate as the matter was already before court

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1921	Benard Omanga Moseti HUD/NKR/CG/GARISSA/092/1/15-SK	Garissa County Government	Maladministration	An allegation that the Garissa County Government had failed to service the complainant's monthly loan repayments after deducting the money from his salary.	Initiated inquiry which is ongoing
1922	Patrick Wanyoyi CAJ/ELD/ICG/TRANSNZ/061/3/15-SK	Trans-Nzoia County Government	Maladministration	A complaint alleging maladministration by county officers of the County Government of Tras Zoia for lack of transparency regarding county expenditure and lack of public participation.	Initiated inquiry which is ongoing
1923	Shadrack Tarno HUD/ELD/CG/NANDI/097/2/15-SK	County Government of Nandi	Unresponsive official conduct	An allegation that the Nandi County Executive Board had failed to respond to petitions tabled before it on time as required by law.	Complainant requested to furnish further particulars of the complaint
1924	Daniel Okanga CAJ/ELD/PE/040/5/15-SK	Private Entity	Civil matter	An allegation that the respondent sued by the complainant had not paid him the decreed amount that he had been awarded in court.	complainant advised to contact an advocate of his choice to help him to enforce the decree through the court
1925	Sarah Getrude Otinga Bulahi CAJ/ELD/PE/040/18/15-SK	Private Entity	Criminal Matter	An allegation that the a person known to the complainant had been sending the her threatening messages from the Eldoret GK prisons where he was incarcerated after he was found guilty upon the completion of the criminal case.	Complainant advised to report the threats to the Department of Criminal Investigation
1926	Patrick Mureithi Ndigori CAJ/ELD/PE/040/25/15-SK	Private Entity	Criminal Matter	An allegation that a third party forged the complainant's land documents and used them to transact using the land as security. He further alleged that he had filed the matter in court.	Complainant advised to liaise with his advocate since the matter is before court
1927	James Ndirangu CAJ/ELD/KRC/004/1/15-SK	Kenya Railways Corporation	Administrative injustice	An allegation that the Kenya Railways Staff Retirement scheme was processing the complainant's retirement benefits through a cooperative society he had not authorized.	Complainant requested to furnish further particulars of the complaint

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1928	Samuel Mwangi Kuria CAJ/ELD/DPP/027/3/15-SK	Office of the Director of Public Prosecutions	Inefficiency	An allegation that the Prosecutor assigned to his case was handling the same in an unprofessional manner and kept on placing stay orders on the case hindering its progress.	Complainant requested to furnish further particulars of the complaint
1929	Bero K. Sawe HUD/ELD/M.TRA/004/2/15-SK	Kenya Revenue Authority	Delay	An allegation that the Kenya Revenue Authority had delayed in processing the complainant's log book for the registration of his motor vehicle KAH 224H.	Complainant requested to furnish further particulars of the complaint
1930	Mary Wangari CAJ/ELD/NHIF/012/3/15-SK	National Hospital Insurance Fund (NHIF)	Maladministration	An allegation that the National Hospital Insurance Fund retrenched the complainant in 2001 and failed to pay her pension dues.	Initiated inquiry which is ongoing
1931	Grace Onyango CAJ/ELD/MTRH/012/6/15-SK	Moi Teaching & Referral Hospital	Unfair Treatment	An allegation that the complainant's late husband was unfairly dismissed from employment by Moi Teaching & Referral Hospital.	Complainant requested to furnish further particulars of the complaint
1932	Willy Kipkogei Kosgei CAJ/ELD/JUD/001/4/15-SK	Judiciary	Inefficiency	A complaint alleging inefficiency in the conduct of Industrial Case No. 464B of 2011 in the High Court at Eldoret as the judgment was made in favour of the respondent who failed to lodge submissions at the close of hearing.	Complainant advised to seek the services of an advocate of her choice to advise him on the appeal remedies available.
1933	Erick Kiprono Kinyor CAJ/ELD/JUD/001/26/15-SK	Judiciary	Delay	An allegation that Eldoret CM Criminal Case No. 814/127 of 2012 Pius Mostei V Elias Kipchumba Malakwen at the Eldoret law courts had taken inordinately long to be heard and determined.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1934	Simon Gichohi HUD/NKR/JUD/001/1/15-SK	Judiciary	Inefficiency	An allegation that Succession file 198/2004 being heard in the Nakuru High Court No.2 could not be traced at the Nakuru Law Court Registry.	Complaint referred to the office of the Judiciary Ombudsperson for resolution

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1935	Grace Njeri HUD/ELD/JUD/002/20/15-SK	Judiciary	Delay	An allegation delay in conclusion of Civil Suit No 535 of 2012 in the Chief Magistrate Court at Eldoret (Grace Njeri v Charles Njoroge Kamau & Far East Car Bank).	Complaint referred to the official of the Judiciary Ombudsperson for resolution
1936	Daniel Aliala CAJ/ELD/JUD/001/17/15-SK	Judiciary	Discourtesy	A complaint that a party to Succession Cause No. 398 of 2003(in the matter of the estate of Jane Ayuma Deceased) in the Kakamega High Court did not respect the court's verdict.	Advised the complainant to seek the services of an advocate to advise him on how to enforce the judgment
1937	William Ochieng Omondi HUD/NKR/JUD/001/19/15-SK	Judiciary	Unresponsive official conduct & Delay	An allegation of a missing court file for Nakuru CMCRC No. 619 of 2010 resulting in stalling the appeal case Nakuru High Court Crim. Appeal No.26 of 2011.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1938	David Onzere Mackey CAJ/ELD/JUD/001/24/15-SK	Judiciary	Manifest injustice	An allegation that the trial court declined to admit evidence produced by the plaintiff. The case was being heard at the Kakamega Chief Magistrate Court.	Complainant requested to furnish further particulars of the complaint
1939	Judith Serem CAJ/ELD/JUD/001/22/15-SK	Judiciary	Unresponsive Official conduct	An allegation that the complainant was given wrong dates by the Eldoret Law Courts Registry and when the complainant turned up in court his matter was not called out.	Complainant requested to furnish further particulars of the complaint
1940	Joyce Bett Tengwo HUD/ELD/JUD/001/5/15-SK	Judiciary	Inefficiency	An allegation that the court file for Kitale Chief Magistrate Court Criminal Case No. 4722 of 2014, Republic V Alice Machichi could not be traced at the court registry and that the matter had dragged in court for a long time	Complaint referred to the official of the Judiciary Ombudsperson for resolution
1941	Kipkorir Tirop Bella HUD/ELD/JUD/001/17/15-SK	Judiciary	Inefficiency	The complainant sought to appeal the judgment of his concluded land case Eldoret High Court Civil Suit No.989 of 2012.	We advised the complainant to seek services of an advocate of his

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					choice to help him lodge the appeal
1942	David M. Gatimo HUD/NKR/JUD/001/18/15-SK	Judiciary	Delay	An allegation that Nakuru Chief Magistrate Court Criminal Case No. 2346 of 2010, Republic V Peter Sandelndeche had taken an inordinately long time to be heard and concluded.	Complaint referred to the official of the Judiciary Ombudsperson for resolution
1943	Grace Chebor Muheria CAJ/ELD/JUD/001/9/15-SK	Judiciary	Delay	An allegation that the complainant's civil matter in court had taken an inordinately long time.	Complainant requested to furnish further particulars of the complaint
1944	Peter Njuguna Mburu HUD/ELD/JUD/001/4/15-SK	National Transport & Safety Authority	Delay	A complaint that the National Transport & Safety Authority had taken an inordinately long time to issue the complainant with his driving license. The complainant applied for the same in March 2015.	Initiated inquiry which is ongoing
1945	Dorcas Atieno Nyamboko CAJ/ELD/POL/015/13/16-SK	National Police Service	Improper official conduct	An allegation that the complainant was involved in a road accident on 20th September 2015 along the Nakuru Eldoret Highway and sustained injuries but the police officer who visited the scene made a false report that no passenger was injured	Complaint resolved after our intervention
1946	Cosmas Kimosbei Bore CAJ/ELD/PCK/023/1/15-SK	Postal Corporation of Kenya	Manifest injustice	An allegation that the Postal Corporation of Kenya owed the complainant money which deducted from his salary as a result of a road accident that had occurred in the course of his duty as a driver before he was interdicted.	Complainant requested to furnish further particulars of the complaint
1947	John Nderitu Munyori CAJ/ELD/DPP/027/1/15-SK	Office of the Director of Public Prosecutions	Unresponsive official conduct	An allegation that the Director of public Prosecutions had declined to appeal the complainant's criminal matter in which he had accused the respondent of forging land title documents for ELD/MUN/BLOCK 11/23.	Complaint referred to the office of the Director of Public Prosecutions for resolution

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1948	Samuel Muturi Mbugua CAJ/ELD/GOK/048/1/15-SK	Ministry of Devolution & Planning	Unresponsive official conduct	An allegation that the erstwhile Truth Justice & Reconciliation Commission refused to record the complainant's evidence of being an Internally Displaced person of the 2007 post –election violence hence he did not benefit from compensation funds given by the government.	Complainant requested to furnish further particulars of the complaint
1949	Thadeus Ogola Ooko CAJ/ELD/POL/015/4/15-SK	National Police Service	Unresponsive official conduct	An allegation that the complainant reported a case to the Department of Criminal Investigation in Nakuru regarding misappropriation of group funds and the officer on duty refused to assist him.	Complainant requested to furnish further particulars of the complaint
1950	Zacharia Leonard & Another CAJ/ELD/ACC/001/5/15-SK	Private Entity	Professional misconduct	An allegation that the firm of Karira & Company Advocates was conducting the complainant's matter in an unprofessional manner and had failed to update them on the progress.	Complainant requested to furnish further particulars of the complaint
1951	Walter Kirwa Ngeny CAJ/ELD/ICDC/020/1/15-SK	Ministry of Industrialization & Enterprise Development	Unresponsive official conduct	An allegation that a cooperative Society formed by employees of the Industrial & Commercial Development Cooperation to which the complainant was a member had failed to refund his shares and that he had filed the matter in court which had not been completed.	Complainant advised to liaise with his advocate for advice since the matter was in court
1952	Francis Juma Chisaina CAJ/ELD/POL/015/12/15-SK	National Police Service	Delay	An allegation that on 30th December 2008 the complainant was involved in a road accident and which was reported to Turbo Police station and the police visited the crime scene and recorded statements but failed to forward the file to the Director of Public Prosecutions.	Complainant requested to furnish us with the OB Number to enable us intervene in the matter
1953	Concerned Staff of Saboti Sub- District Hospital CAJ/ELD/CG/TRAN	Trans-Nzoia County Government	Unfair treatment	An allegation of unfair treatment of casual workers of Saboti Sub-District hospital by being overworked and underpaid.	Initiated inquiry which is ongoing

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	S-NZOIA/061/2/15-SK				
1954	Irene Njoki Karobia CAJ/EID/M.AGR/014/1/15-SK	Ministry of Agriculture, Livestock & Fisheries	Maladministration	A complaint alleging that the Department of Agriculture failed to regularize the complainant's terms of employment but then she had retired and sought the same to be regularized after the retirement.	Complainant requested to furnish further particulars of the complaint
1955	Naftali N. Kanejeni for Karlo HUD/NKR/M.LAN/022/4/15-SK	Ministry of Lands, Housing and Urban Development	Delay	A complaint against the Nyandarua District Land Office for delay in issuance of a title deed to the complainant.	Complainant requested to furnish further particulars of the complaint
1956	John Kipkemboi Kibor CAJ/ELD/M.IGC/062/3/15-SK	Ministry of Interior & Coordination of National Government	Abuse of power	A complaint alleging involvement of a Chief in a land tussle involving the complainant's family members. The disputed land is unregistered.	Complainant requested to furnish further particulars of the complaint
1957	Musa Kimuge & Another CAJ/ELD/M.LAN/022/6/15-SK	Ministry of Lands, Housing & Urban Development	Administrative injustice	Complaint alleging administrative injustice by the Eldoret District Land Registrar regarding transfer, subdivision and issuance of Land Title No.6199 Mois bridge situated in Mois bridge.	Inquiry initiated which is ongoing.
1958	Simon Gakuri Kinuthia HUD/NKR/POL/015/7/15-SK	National Police Service	Unresponsive official conduct	An allegation that the Officer Commanding Police Station at Mirangine police station, Nyandarua County had failed to act on a matter reported at the station in which the complainant alleged to have been conned money by a person known to him.	Complainant requested to furnish further particulars of the complaint
1959	Bea Rose Chepngeno Towett HUD/NKR/TSC/013/3/15-SK	Teachers Service Commission	Abuse of Power	An allegation by the complainant, TSC No.553540/Y that the TSC Staffing Officer, District Human Resource Manager of Narok South county were corrupt and abused their powers while discharging their duties.	Complainant requested to furnish further particulars of the complaint

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1960	Joseph Chepkwony Korir HUD/NKR/M.LAN/022/8/15-SK	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	An allegation that the Nakuru District Land Registrar failed to comply with a court order regarding Nakuru High Court Judicial Review No 32 of 2012(In the matter of an Application for an Order of Mandamus between Joseph Korir v Laikipia District Land Registrar).	Complainant advised to seek the services of an advocate of his choice to enable him enforce the court order
1961	Phoebe Chitiwa Esendi CAJ/ELD/JUD/001/3/15-SK	Judiciary	Delay	An allegation that the Eldoret High Court Criminal Appeal No. 100 of 2015 that arose from Eldoret Chief Magistrate, Criminal case No. 512 of 2015 (R v Stephen Bwalel & Thomas Okongo) had not been set down for hearing since March 2015.	Complaint referred to the office of the Judiciary ombudsperson for resolution
1962	Grace Vincent Opondo CAJ/ELD/JUD/001/7/15-SK	Judiciary	Inefficiency	A complaint alleging that the court file for Nakuru CMCC No. 1241 of 1999(Rashid Kibet Musa v Samson M. Nyakundi &Another) was missing from the Nakuru Law Courts Registry.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1963	Peter Kamau Kagari HUD/NKR/JUD/001/3/15-SK	Judiciary	Delay	An allegation that Nairobi High Court Succession Cause Number 1997 of 2012 (In the matter of the Estate of Thinwa Gono(Deceased) had taken long and was yet to be determined since 2012.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1964	Silas Karanja CAJ/ELD/JUD/001/14/15-SK	Judiciary	Administrative injustice	An allegation that the complainant was facing discrimination and intimidation during court proceeding in the Eldoret Chief Magistrate Court, Criminal case No. 1375 of 2012 where he was charged with causing death by dangerous driving.	Complainant advised to seek the services of an advocate to represent him in the matter
1965	Beatrice Wangui Kamau CAJ/ELD/JUD/001/6/15-SK	Judiciary	Delay	An allegation of delay in conclusion of Eldoret High Court Environment & Land Court Miscellaneous case No. 22 of 2015	Complaint referred to the office of the Judiciary Ombudsperson for resolution

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1966	Mark C. Chepkwony HUD/ELD/JUD/001/7/15-SK	Judiciary	Maladministration	A complaint alleging suspicious withdrawal of Kapsabet Criminal case No.634 of 14 from the Senior Magistrate Court and delay in setting down for hearing of Kapsabet Criminal case No.1566 of 13.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1967	George Murimi CAJ/ELD/JUD/001/23/15-SK	Judiciary	Delay	An allegation of delay in determination of court matters in Eldoret High Court Case No.61 of 2004 & 124 of 2006 for over ten years.	Complainant requested to furnish further particulars of the complaint
1968	Lucy Wanjiku Njogu HUD/NKR/JUD/001/9/15-SK	Judiciary	Inefficiency	An allegation that Nakuru High Court Case No. 3154 of 2013, Antony Gachii & Another vs. Hannah Nyachira & 3 others had delayed in court because the file could not be traced.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1969	Cecelia Waithaka Wangui HUD/NKR/JUD/001/8/15-SK	Judiciary	Inefficiency	An allegation that the court file for Nakuru CMCC No. 1256 of 2010, Thomas Ngotho v Cecelia Wangui could not be traced at the court registry.	Complaint referred to the office of the Judiciary Ombudsperson for resolution
1970	George Njoroge Kariuki for Subukia Integrated IDP's HUD/NKR/JUD/001/2/15-SK	Judiciary	Delay	An allegation that Nakuru HCJRNo.26 of 2011 has taken an inordinately long time to be conclude	Complaint referred to the office of the judiciary Ombudsperson for resolution
1971	Habel Mange Owino HUD/NKR/PT/001/10/15-SK	Office of the Public Trustee	Manifest injustice	An allegation that the Public trustee had taken an inordinately long time to process benefits for the estate of Vincent E. Omondi, PF 1999046831 which were deposited with the Public trustee in December 2014.	Complainant requested to furnish further particulars of the complaint
1972	Samuel Kamau Mwaura HUD/NKR/POL/015/6/15-SK	National Police Service	Abuse of power	An allegation that the complainant was arrested and taken to Nakuru Central Police station and charged with assault and that when he visited the police station to make a follow up a police officer grabbed the envelope containing his documents and told him the case was over.	Complainant requested to furnish further particulars of the complaint

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1973	Philip Boro Rogami HUD/NKR/M.ENV/038/1/15-SK	Ministry of Environment & Natural Resources	Unresponsive Official conduct	An allegation that the complainant lost his employment and retirement documents during the 2008 post election violence and that he wrote to the Ministry of Environment & Natural Resources to be issued with copies of the documents but the Ministry was reluctant to issue the documents.	Initiated inquiry which is ongoing
1974	Langat Kipkirui Wesley HUD/NKR/M.EDU/013/10/15-SK	Ministry of Education	Unfair Treatment	A complaint that the complainant was successfully interviewed for the rank of a teacher by the Management board of Eor Ekule Secondary School in Narok County but the Board denied him the position after issuing him a letter of employment	Initiated inquiry which is ongoing
1975	David Kamau Njuguna HUD/NKR/PT/001/11/15-SK	Office of the Public Trustee	Manifest injustice	An allegation that the Public Trustee had failed to process the complainant's money.	Complainant requested to furnish further particulars of the complaint
1976	James Wangombe Ndungu HUD/NKR/FIN/000/1/15-SK	Pensions Department	Delay	An allegation that the Pensions Department had delayed in paying the complainant Ksh 1.1 million.	Complainant requested to furnish further particulars of the complaint
1977	Joseph Mbote HUD/NKR/M.PWK/007/2/15-SK	Ministry of Transport & Infrastructure	Delay	An allegation that the Ministry had failed to pay the complainant after supplying some goods and services at the Ministry's Nakuru Provincial Works office.	Complainant requested to furnish further particulars of the complaint
1978	Nancy Jerono CAJ/ELD/PE/040/15/15-SK	Private Entity	Enquiry	An enquiry on how to and file a succession cause in court.	Advised to seek the services of an advocate of her choice to enable her institute succession proceedings in court

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1979	Florence Gitau CAJ/ELD/PE/040/14 /15-SK	Private Entity	Enquiry	Complainant sought our advice on how to file a succession cause in court.	Advised to seek the services of an advocate of her choice to enable her institute succession proceedings in court
1980	Philip Maiyo CAJ/ELD/PE/040/12 /15-SK	Private Entity	Enquiry	Complainant sought our advice on how to secure child maintenance and custody.	Advised to seek the services of an advocate to enable her seek remedy through the court
1981	Joseph Muyobo Barasa HUD/ELD/M.IMM/00 3/1/15-SK	National Registration Bureau	Delay	An allegation of delay in issuance of the complainant's National identity Card.	Complainant requested to furnish further particulars of the complaint
1982	Boniface Agwanda Otieno HUD/ELD/M.LAB/01 7/2/15-SK	Ministry of Labour, Social Security & Services	Unresponsive official conduct	An allegation that the Department of Social Services was reluctant to help the complainant to resolve disputes that existed in their self help group.	Inquiry initiated which is ongoing.
1983	Muthini Muigi Kyengo HUD/ELD/IRA/000/4 /15-SK	Insurance Regulatory Authority	Delay	An allegation that the complainant had not been paid his compensation money by his insurer.	Complainant advised to contact an advocate to enable him claim his money from his insurer
1984	Paul Kimibei Boor HUD/ELD/M.INF/028 /1/15-SK	Ministry of Information Communicati ons & Technology	Maladministration	An allegation that the Ministry of Information Communications & Technology withheld the complainant's salary for eight months and further denied him pension dues.	Complainant requested to furnish further particulars of the complaint
1985	Isaac Juma Dombido HUD/ELD/M.IGC/06 2/1/15-SK	Ministry of Interior & Coordination of the	Delay	An allegation that the complainant was allocated a land parcel by the then District Commissioner but the Ministry had not officially handed over the land to him for over fifteen years.	Complainant requested to furnish further particulars of the complaint

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		National Government			
1986	Reuben Cheruiyot HUD/ELD/KRA/000/ 3/15-SK	Kenya Revenue Authority	Unfair Treatment	An allegation that Kenya Revenue Authority declined to refund his money.	Complainant requested to furnish further particulars of the complaint
1987	Charles Amulavu Ingara CAJ/ELD/M.IGC/06 2/4/15-SK	Ministry of Interior and Coordination of National Government	Abuse of power	An allegation that the Chief of Banja location in Vihiga County colluded with Land Registrar of Vihiga to sell Land Title No Kakamega/Kapsotik/989 located in Banja Location.	Initiated inquiry which is ongoing
1988	William Chebet CAJ/ELD/M.LAN/02 2/5/15-SK	Ministry of Lands, Housing and Urban Development	Maladministration	An allegation that officers of Trans Nzoia District lands office grabbed Land Plot No. 35 Waitaluk.	Complainant requested to furnish further particulars of the complaint
1989	Kennedy Owino Owago HUD/ELD/KRA/000/ 2/15-SK	Kenya Revenue Authority	Unresponsive official conduct	An allegation that the complainant had applied for a logbook and the same had been processed but the Kenya Revenue Authority had refused to release it to him.	Complaint resolved after our intervention
1990	Teresi Kwamboka Fridah HUD/ELD/M.EDu/01 3/1/15-SK	Kisii University	Manifest injustice	An allegation that the complainant was dismissed from duty without any lawful reason by Kisii University which further withheld the complainant's salary.	Complainant requested to furnish further particulars of the complaint
1991	Jacob Oanda Nyagoko HUD/ELD/M.EDU/01 3/2/15-SK	Ministry of Education, Science and Technology	Manifest injustice	An allegation that the complainant, TSC No.126820 was not paid his benefits after retirement by the respondent.	Complainant requested to furnish further particulars of the complaint
1992	Joseph Shibira Kisiabuki HUD/ELD/NSSF/017/ 1/15-SK	National Social Security Fund	Delay	An allegation that NSSF had failed to pay the complainant's voluntary contributions between the years November 2003 and May 2006.	Complainant requested to furnish further particulars of the complaint

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1993	Kennedy Muyiyi Wanambisi HUD/ELD/POL/015/4/15-SK	National Police Service	Improper official conduct	An allegation that the police acted unprofessionally towards the complainant when he went to report loss of items which was recorded as OB No. 82/02/03/15 at Eldoret Central Police Station and that the Officers were reluctant to carry out the investigations.	Initiated inquiry which is ongoing
1994	Chepchirchir Nelly Davin HUD/ELD/KNEC/013/12/15-SK	Kenya National Examinations Council	Unfair Treatment	An allegation that the Kenya National Examinations Council withheld the complainant's KCSE certificate and told her to pay for it before she could be issued the same.	Initiated inquiry which is ongoing
1995	Neddy Chelagat & Another HUD/ELD/M.LAN/022/6/15-SK	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging delay by the Eldoret District Lands Office to issue complainant with title deed for Land title No. 779/513(14) located in Eldoret since 2014.	Initiated inquiry which is ongoing
1996	Irene Wambui HUD/ELD/M.LAN/022/5/15-SK	Ministry of Lands, Housing and Urban Development	Maladministration	A complaint alleging that the Eldoret District Lands Office had failed to issue the complainant with a title deed of Land title No. Eldoret Municipality Block 20(Kapyemit) 41/1152 since February 2013.	Initiated inquiry which is ongoing
1997	Patrick Nyongesa Makokha HUD/ELD/TSC/013/7/15-SK	Teachers Service Commission	Unfair treatment	An allegation that the complainant was unfairly accused and TSC denied him a fair hearing during its disciplinary committee hearings.	Initiated inquiry which is ongoing
1998	Binti Said Mwangolo CAJ/MSA/JUD/001/53/15-EM	Judiciary	Delay	A Complainant alleging that since May 2015, she has been requesting to be supplied with court proceedings for criminal case number 48 of 2013 between Republics versus Binti Said Mwangolo at the Mombasa Law Courts Registry to enable her pursue an appeal to no avail.	Commission intervened and the Complainant was eventually supplied with court proceedings.

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1999	Changawa Katana CAJ/MSA/POL/015/77/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that in June 2015, he reported an accident at Dog Section Police Station, Mombasa but the he was not assisted.	Complainant has been asked to provide further particulars of his complaint.
2000	J. O. Ocholla CAJ/MSA/POL/015/78/15-EM	National police Service	Unresponsive Official conduct	A Complainant alleging that sometimes in June 2015, he reported a case of assault at Nyali Police Station Mombasa but he was not assisted.	Complainant was asked to provide the Commission with the date of the alleged incident and the OB number of the case.
2001	Shem Osiyo Obumba CAJ/MSA/POL/015/79/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that on 7th May 2015, his son was knocked down by a motor vehicle registration number KAR 271 K Nissan Matatu at Soko Mjinga area in Mtongwe, within Mombasa County and when he reported to Likoni Police Station Mombasa, under OB No. 09/08/05/2015, the subject vehicle was arrested but later released without any valid reasons.	Initiated inquiry which is still ongoing.
2002	Ayub Zablon Nona CAJ/MSA/NB/000/30/15-EM	National Bank of Kenya	Unresponsive Official Conduct	A Complainant alleging that sometimes in 2008, he applied for the purchase of Safaricom shares at a cost of Kshs. 10,000 vide the National Bank Mombasa Branch but only Kshs. 2500 was spent in the process while Kshs. 7500 was earmarked as refunds to the Complainant. That since then, he has been following up with National Bank for the refund in vain.	Initiated inquiry which is still ongoing.
2003	Peter Kalii Mwangangi CAJ/MSA/CG/MAKUENI/115/1/15-EM	County Government of Makueni	Unfair Treatment	A complaint against the Makueni Public Service Board for allegedly failing to consider the Complainant for the position of ward administrator that he applied in August 2015 despite having passed the interview.	Initiated inquiry which is still ongoing.

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2004	Shaban Dosho Mwadosho CAJ/MSA/JUD/001/54/15-EM	Judiciary	Delay	A complaint against the Honourabe Attorney General for allegedly failing to pay the decretal sum of Kshs.5,500,000/= as awarded by the court on 8th November 2013 in Nairobi High Court Petition No. 340 of 2012 between David Gitau Njau and others versus the Attorney General.	Initiated inquiry which is still ongoing.
2005	Sylvanus Ideny Gunyi CAJ/MSA/JUD/001/55/15-EM	Judiciary	Delay	A Complainant alleging that in 2012, he sued the Attorney General for malicious prosecution and wrongful dismissal from service in Mombasa high court petition no. 26 0f 2013 and petition no. 88 of 2012 after he was arrested for allegedly participating in the 1982 coup d'état but the above mentioned cases had not proceeded to hearing since they were filed in 2013.	Initiated inquiry which is still ongoing.
2006	Japhet Mwirigi Maingi CAJ/MSA/KPLC/021/11/15-EM	Kenya Power	Improper official conduct	A Complainant alleging that sometimes in April 2015, an electric post fell down along his electric line causing a power failure at his house and several other households in the area within Meru County but when he reported the matter to Kenya Power offices in Meru, their officers visited the scene but did not correct the problem and further asked for money to do the work.	The Commission intervened and the complaint was successfully resolved as the electric line was repaired.
2007	Douglas Wanjiriri Kabiru CAJ/MSA/PEN/000/27/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that since he retired from the Ministry of Agriculture in 2014 and cleared with the Ministry, he has not received any pension.	Initiated inquiry which is still ongoing.
2008	Daniel Njuguna Kibet CAJ/MSA/JUD/001/56/15-EM	Judiciary	Delay	A Complainant alleging that he applied for a revocation of a grant in the matter of the Estate of James Mwaura Kibeti Case No. 194 Of 1999 At Mombasa Law Courtswhich was first filed since 1999 but the matter had been delayed from the time of its application and the Applicant had significantly suffered.	Initiated inquiry which is still ongoing.

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2009	Mohamed Hemed Tangauko CAJ/MSA/KRA/000/28/15-EM	Kenya Revenue Authority	Delay	A Complainant alleging that the Kenya Revenue Authority had delayed in refunding him his money for withholding tax on insurance commissions for the years, 2004-2012 despite his various follow ups.	Initiated inquiry which is still ongoing.
2010	Maryam Hemed Kale CAJ/MSA/JUD/001/57/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that she had been involved in a land dispute in Malindi County and that she had faced numerous threats to her life emanating from the said dispute but when she reported the matter to Malindi Police Station under OB No. 36/22/06/2015, no action was taken.	Initiated inquiry which is still ongoing.
2011	Ali Idd Mwamanza CAJ/MSA/M.LAN/022/37/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A Complainant alleging that on 24th September 2013, he applied for a search of Plot Nos. C.R. 550/MSA BLOCK 1 66 and C.R 173/MSA BLOCK 1 28 situated within Mombasa at the Lands office and he paid the required fees but he was yet to be issued with the search results.	Initiated inquiry which is still ongoing.
2012	Mohamed Saburi CAJ/MSA/POL/015/80/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that he reported a case at Likoni Police Station within Mombasa but the police did not take any action to arrest and prosecute the offender.	Commission intervened and the offender was arrested and charged in court.
2013	Bakari Hamisi Mwakirembo CAJ/MSA/M.DEF/037/1/15-EM	Department of Defence	Delay	A Complainant alleging that since he retired from the Kenya Navy in 2006, he was yet to be paid his shares from Ulinzi Sacco amounting to Kshs. 96,983/=	Matter referred to the Sacco Societies Regulatory Authority.
2014	Jeff Otieno CAJ/MSA/M.PLA/008/5/15-EM	Ministry of Devolution and Planning	Unfair Treatment	A complaint against the Huduma Centre Mombasa Cyber Cafe for allegedly charging the Complainant an extra 250/= when he went to renew his driver's license online in June 2015.	The Commission intervened and the complaint was successfully resolved as the Huduma Centre came up with standardized

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					charges for the cyber café and apologized for the mistake.
2015	Bakari Kamoleh Bakari CAJ/MSA/CG/MOMBASA/068/24/15-EM	County Government of Mombasa	Delay	A complaint against the County Government of Mombasa for allegedly delaying to provide the Complainant with records of her deceased sister to enable him pursues the death gratuity since August 2014.	Complainant was requested to provide the Commission with further and better particulars of his complaint.
2016	Alphonce Ombui CAJ/MSA/M.HOU/028/6/15-EM	Ministry of Lands, Housing and Urban Development	Unfair Treatment	A Complainant alleging that he had a dispute with his landlord who was threatening him with unlawful eviction from his house in Tudor within Mombasa County.	Complainant has been advised to seek redress in court.
2017	Stephen Kalaita CAJ/MSA/JUD/001/58/15-EM	Judiciary	Delay	A Complainant alleging delay in the hearing of his case No. 1394 of 2013at the Mombasa Law Courts since 2013.	Complainant has been requested to supply the Commission with court proceedings.
2018	Renjit Mon CAJ/MSA/POL/015/81/15-EM	National Police Service	Corruption	A complaint against the Traffic Police officers of Makupa within Mombasa County for allegedly receiving bribes from motorists on 20th August 2015.	Matter referred to the Ethics and Anti – Corruption Commission for resolution.
2019	William Kahindi Ziro CAJ/MSA/M.GEN/018/1/15-EM	Department of Social Services	Unfair Treatment	A complaint against the Department of Social Services, Mombasa for allegedly failing to consider the Complainant who is an elderly citizen of Kenya aged 68 years for Older Persons Cash Transfer despite making an application in May 2015	Initiated inquiry which is still ongoing.
2020	Samuel Otieno CAJ/MSA/NSS/017/29/15-EM	National Social Security Fund	Unethical Conduct	A Complainant alleging that one Mr. Francis Juma was an employee of NSSF designated as a compliance officer but the officer was also engaged as the Manager at Qadiriya Integrated Muslim School in Mombasa on a full time basis.	Initiated inquiry which is still ongoing.

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2021	Marubi G. Maina	Ministry of Devolution and Planning	Discourtesy	A complaint against a security officer at the Huduma Centre Mombasa for allegedly being discourteous to the Complainant who was seeking a service at the centre sometimes in June 2015.	Commission intervened and the security officer apologized for his actions.
2022	Mohamed Said Ware CAJ/MSA/PE/040/99/15-EM	Private Entity	Delay	A complaint against the World Bank and the Government of Kenya for failing to adequately compensate residents of Tana River county after signing a contract with them to acquire a piece of their community land for purposes of building a University.	Complainants advised that their complaint was already a subject of court proceeding and their redress lies in court.
2023	Jael Rose Mwazighe CAJ/MSA/PEN/000/29/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that she did not receive her monthly pension between January 2005 and May 2008, a period of three (3) years and five (5) months and since 2005, she had raised the complaint in the pensions department but no assistance was accorded to her.	Commission made inquiries and the Complainant received all her arrears in December 2015.
2024	Abdalla Juma Mwagomba CAJ/MSA/AG/001/59/15-EM	Registrar of Societies	Delay	A complaint against the Registrar of Societies for failing to issue Popo Center Society which is a society within Mombasa County, with a certificate of registration since their application in 2012 despite paying the requisite fees.	Initiated inquiry which is still ongoing.
2025	Sangoro Kitenge CAJ/MSA/JUD/001/60/15-EM	Judiciary	Delay	A complaint against the Constitutional court in Mombasa for delaying a ruling in Mombasa Civil Application NO. 6 of 2010since 25th September 2014.	Initiated inquiry which is still ongoing.
2026	Michael Barasa Nato	Ministry of Interior and Coordination	Improper official Conduct	A complaint against the area chief of Kinagoni Location, Kilifi County for allegedly frustrating and harassing the Complainant's family by summoning	Initiated inquiry which is still ongoing.

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	CAJ/MSA/M.ICG/062/51/15-EM	of National Government		them on three occasions to meetings which he failed to attend and calling them followers of Al-Shabaab terror group.	
2027	Samuel Nyaga CAJ/MSA/CG/KWALE/114/1/15-EM	County Government of Kwale	Unresponsive Official Conduct	A complaint against the Kwale County Government for allegedly failing to compensate the Complainant after a tree fell on his house destroying property worth Kshs. 100,200/= in 2014.	Initiated inquiry which is still ongoing.
2028	Evans Odari Mugangasia CAJ/MSA/ACC/001/61/15-EM	Advocates Complaints Commission	Delay	A Complainant alleging that in June 2004, he was injured while working for Rapid Cate Company Limited and on 26th July 2004, he instructed the firm of Njoroge Mwangi and Company Advocates, Mombasa to represent him in the matter but the Advocate had failed to inform him of the progress and when he reported to the Advocates Complaints Commission, the case had delayed since 2008.	Initiated inquiry which is still ongoing.
2029	Lawi Duda and 21 others CAJ/MSA/JUD/001/62/15-EM	Judiciary	Delay	A Complainant alleging they were not well represented by their advocates in Civil Appeal No. 6 Of 2013, High Court Case No. 528 Of 1998, and Commercial Law Suit No. 22 Of 2008 And Civil Appeal No. 21 Of 2015 and that a judgement was entered against them on technicalities.	Complainant advised that since the appeal is already pending in court, they have a choice of instructing another advocate to represent them in the appeal.
2030	Transparency International on behalf of Mbui Mwatela CAJ/MSA/M.ICG/062/52/15-EM	Ministry of Interior and Coordination of National Government	Abuse of Power	A Complainant alleging that the Assistant Chief of Vigurungani Location in Kilifi County had been threatening him and his family by using his office to force them to move out of a parcel of land which they had been cultivating for many years.	Initiated inquiry which is still ongoing.
2031	Kenya Legal Defence Fund	Private Entity	Fraud	A Complainant alleging that on 30th January 2015, one Mr. Islam Ali paid Kshs. 3 Million to Mr. Daniel Aniel Onesmus, Mr. Nigal Kafui and Rebecca Masumbuo	The Complainant was advised to seek redress in court.

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	CAJ/MSA/PE/040/100/15-EM			and the reasons for payment of the money were not clear as the said persons did not append their signatures to the documents of payment resulting to the loss of the said money.	
2032	Nagib Shamsan and Another CAJ/MSA/M.LAN/022/38/15-EM	Ministry of Lands, Housing and Urban Development	Inefficiency	A Complainant alleging that on 3rd March 2014, he applied for a postal search on Plot No. MN/I/7006, (CR No. 20856) situated in Mombasa County and paid the requisite fees but had made numerous visits to the lands office to obtain the search results and he was always informed that the file had been locked in Mr. Wanjohi's office who was on leave.	Initiated inquiry which is still ongoing.
2033	Mauti Wycliff Ombati CAJ/MSA/PE/040/101/15-EM	Private Entity	Unresponsive Official Conduct	A complaint against Unik Driving School Mombasa for allegedly failing to release the Complainant's driving license after having undertaken driving lessons in the said institution since December 2013.	Complainant advised to seek legal redress in court.
2034	Luke Mahugu CAJ/MSA/JUD/001/63/15-EM	Private Entity	Unfair Treatment	A Complainant alleging that his father aged 80 years was accused of defilement and charged in Criminal Case No. 6180 Of 2012 at Kibera Law Courts Nairobi and on 18th March 2015 he was sentenced unfairly to 10 years at the Kamiti Maximum Prison.	Complainant advised to appeal against the decision of the trial court if he is dissatisfied with the same.
2035	Beatrice Naserian CAJ/MSA/JUD/001/64/15-EM	Judiciary	Delay	A complaint against the Mombasa Tononoka Children's Court for allegedly delaying to finalize Children's Case No. 141 of 2012 which was filed since 2012 and the Complainant continued to suffer the burden of maintaining her children singlehandedly.	Matter referred to the Judiciary Ombudsperson for resolution.
2036	Beatrice Naserian CAJ/MSA/PE/040/102/15-EM	Private Entity	Unfair Treatment	A Complainant alleging that since 1985, she had maintained an account Number, 0110454049 with Kenya Commercial Bank, Milimani Branch and that she had been using a credit card until 2012 when the bank set a standing charge for her card but the bank had	The complaint was referred to the Central Bank of Kenya for resolution.

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				been debiting her account despite asking it to stop the deductions or close the account.	
2037	Salome Mbutta Mbwele CAJ/MSA/JUD/001/65/15-EM	Judiciary	Delay	A Complainant alleging that her case being Mombasa CMCCNo. 1648 Of 2009, Paul Chisambo Versus Kenya Ferry Services had delayed since 2009 because the file was reported to have been missing and when the Complainant constructed a skeleton file, the magistrate was still yet to make directions since August 2014 when the file was reconstructed.	Initiated inquiry which is still ongoing.
2038	Abdul Jillo Juma CAJ/MSA/POL/0015/82/15-EM	National Police Service	Improper Official Conduct	A Complainant alleging that on 14th July 2015, he was arrested next to Star of the Sea Primary School within Mombasa County by an officer of Central Police Station, Mombasa, Personal Number 73449 and the officer also confiscated his driving license but when he was subsequently charged and fined in court, the police officer refused to return his passport and further threatened him with arrest.	Initiated inquiry which is still ongoing.
2039	Abdalla Mohamed Kamchoche and Another CAJ/MSA/M.LAN/022/39/15-EM	National Land Commission	Delay	A complaint against the National Land Commission for compulsorily acquiring the Complainants parcels of land situated in Miritini within Mombasa County for purposes of constructing the Dongo Kundu By Pass and delaying to compensate the Complainants since July 2015.	Initiated inquiry which is still ongoing.
2040	Jacob Kalama CAJ/MSA/M.LAB/017/30/15-EM	Ministry of Labour Social Security and Services.	Unfair Treatment	A Complainant alleging that he was an employee of African Safari Club but his terminal benefits were not paid by the company after it closed down and when the matter was taken to court by the labour office Mombasa, one of the directors of the company passed on and the labour office declined to proceed with the matter claiming that the Attorney General had advised them not to proceed with the same.	Initiated inquiry which is still ongoing.

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2041	Ahmed Karama Omar CAJ/MSA/KRA/000/31/15-EM	Kenya Revenue Authority	Delay	A Complainant alleging that on 20th December 2012, he applied for a duplicate driving license at the Kenya Revenue Authority offices and whenever he visited the said offices, his interim driving license serial no. 0959212 was extended and no explanation was given on the inordinate delay.	Initiated inquiry which is still ongoing.
2042	Shadrack Charo Mwango CAJ/MSA/JUD/001/66/15-EM	Judiciary	Delay	A complaint against the Limuru Law Courts for allegedly delaying to issue the Complainant with a certified copy of his judgement of Criminal Case No. 305 Of 2011, Republic Vs Shadrack Charo Mwangosince March 2015 in order to pursue a case for compensation against his employer, after being charged with the offence of theft by servant and subsequently being acquitted on 31st March 2015.	Initiated inquiry which is still ongoing.
2043	Brian Shukurani Yeri CAJ/MSA/CDF/008/7/15-EM	Constituency Development Fund	Unfair Treatment	A complaint against the CDF Ganze Constituency for allegedly discriminating other members of the Constituency when issuing the CDF funds alleging that the funds were to be given only to relatives of the CDF Board.	Complainant asked to provide the Commission with further particulars of their complaint.
2044	Stanley Mutuku Waita CAJ/MSA/KRA/000/32/15-EM	Kenya Revenue Authority	Delay	A complaint against the Kenya Revenue Authority for allegedly suspending the password of Inter Tropical Logistics Company Limited Company situated in Mombasa in July 2015 and despite waiting for two weeks as directed by KRA officials, no response was forthcoming.	Initiated inquiry which is still ongoing.
2045	Innocenta Mwamburi CAJ/MSA/NSSF/017/31/15-EM	National Social Security Fund	Delay	A complaint against the NSSF for allegedly failing to refund all the Complainant's contributions since February 2015 after contributing with the Fund for 21 years.	The Commission intervened and the Complainant was eventually paid all

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					her money by the NSSF.
2046	Stanley Kupata Lewa CAJ/MSA/KPA/004/19/15-EM	Ministry of Defence	Delay	A Complainant alleging that he served as an officer at Kenya Navy in Mombasa Barracks until 1995 when he retired but since he retired, he had not received his pension.	The Commission intervened and the Complainant was eventually paid his dues.
2047	Morris Mathew Kithikii CAJ/MSA/PE/040/103/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Nyamboye and Company Advocates for allegedly failing to pay the Complainant an award of damages amounting to Kshs. 209,527/= arising from a judgement delivered on 14th July 2006 in Mombasa CMCC NO. 3551 of 2003.	Matter referred to the Advocates Complaints Commission for resolution.
2048	Francis Kikolo Ngui CAJ/MSA/M.LAN/022/40/15-EM	Ministry of Lands Housing and Urban Development	Unfair Treatment	A Complainant alleging that he bought a parcel of land known as Plot Number 827 Miritini Site and Service from one Rhoda Mwamburi in October 2005 who was allocated by the defunct municipal council of Mombasa but the land was subsequently allocated to somebody else by the County Government of Mombasa.	Initiated inquiry which is still ongoing.
2049	Kassim Amir CAJ/MSA/NSSF/017/32/15-EM	National Social Security Fund	Discourtesy	A Complainant alleging that sometimes in June 2015, he visited the office of NSSF Mombasa branch to seek some services but he was treated with rudeness by one of the officers.	Complainant was requested to provide further particulars of his complaint.
2050	Charo Kitsao Jefwa CAJ/MSA/POL/015/83/15-EM	National Police Service	Unresponsive Official Conduct	A complaint against the OCS Bamburi Police Station, Mombasa for allegedly not taking action after the Complainant reported that his son was killed in July 2015.	Complainant has been asked to provide further particulars of the complaint for our action.
2051	Mazeras Nyando Farmers Group	National Police Service	Unfair Treatment	A Complainant alleging that the Officer Commanding Station of Rabai Police Station in Kilifi County had restricted their welfare group to have their weekly	Initiated inquiry which is still ongoing.

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	CAJ/MSA/POL/015/84/15-EM			meetings despite having been duly registered as a welfare group and one of their requirements was to meet once every week.	
2052	Anonymous CAJ/MSA/M.LAN/022/41/15-EM	Ministry of Lands, Housing and Urban Development	Inefficiency	A complaint against the District Valuation Officer, Kilifi County for being inefficient as she was always unavailable in the office and her door was always closed without any notice to service seekers.	Initiated inquiry which is still ongoing.
2053	Patrick Chomba Njagi CAJ/MSA/JUD/001/67/15-EM	Judiciary	Administrativw Injustice	A Complainant alleging that his attempts to withdraw a criminal case No. 590 of 2015 at the Mombasa Law Courts had been challenging despite an agreement between the parties involved.	Matter referred to the Office of the Director of Public Prosecutions for assistance.
2054	Henry Burudi Shoto CAJ/MSA/PE/040/104/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of M. Makau & Company Advocates for allegedly failing to give the Complainant his award of damages arising from case Numbers: 85 of 2013; No. 86 of 2013 and No. 86 of 2013 at Kwale Law Courts after the Complainant realized that the firm had allegedly received payment from the Defendants.	Matter referred to the Advocates Complaints Commission for resolution.
2055	Righa Timothy CAJ/MSA/M.EDU/0213/18/15-EM	Kenya School of Government	Unfair Treatment	A complaint against the Kenya School of Government for allegedly failing to promote the Complainant of Personal Number 2005028930 after he was scheduled to be promoted to job group L in 2011 by the Institution.	Initiated inquiry which is still ongoing.
2056	Ali Adam Amolo CAJ/MSA/RBA/000/33/15-EM	Retirement Benefits Authority	Delay	A complaint against the Retirement Benefits Authority for allegedly delaying to pay the Complainants benefits since December 2013.	Initiated inquiry which is still ongoing.
2057	Donald Mwanyule Murre CAJ/MSA/PE/040/105/15-EM	Private Entity	Unfair Treatment	A complaint against Gray Matters Capital Limited Company Mombasa for allegedly forcing the Complainant to sign a backdated employment contract which did not reflect his true job title and terms of employment since it indicated that he was a	Complainant was advised to lodge his complaint at the County Labour office Mombasa for resolution.

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				foreman while he was employed as a production manager.	
2058	Daniel Njuguna Kibet CAJ/MSA/JUD/001/68/15-EM	Judiciary	Delay	A Complainant alleging that he applied for a revocation of a grant in the matter of the Estate of James Mwaura Kibeti Case No. 194 Of 1999 At Mombasa Law Courts which was first filed since 1999 but the matter had been delayed from the time of its application and the Applicant had significantly suffered.	Initiated inquiry which is still ongoing.
2059	Mohamoud Ndwiga Kabembe CAJ/MSA/M.LAN/022/42/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A Complainant alleging that on 30thDecember 2004, the District Works officer, Mombasa recommended that he be paid an extraneous allowance together with his five other colleagues after he was deployed to state house Mombasa from Tononoka, but the said allowance was not paid to him until he retired in 2005.	Initiated inquiry which is still ongoing.
2060	Makinja Adam Kofa CAJ/MSA/CG/TANARIVER/059/2/15-EM	County Government of Tana River.	Unfair Treatment	A complaint against the County Government of Tana-River for allegedly reversing the Complainant's appointment as a security guard on 28th May 2015, from a one year contract to a three months casual employment without any justifiable reasons after working in the said office since 30th August 2012.	Initiated inquiry which is still ongoing.
2061	John Oory Ogubi CAJ/MSA/PE/040/106/15-EM	Private Entity	Unpaid Shares	A complaint against Mwangaza Sacco for allegedly failing to pay the Complainant of membership number 036, a balance of his shares amounting to Kshs. 96,505/58 plus dividends after he withdrew from the Sacco in 2009.	Matter referred to the Sacco Societies Regulatory Authority for resolution.
2062	Parents and Students of Mpirani School	Ministry of Interior and Coordination	Improper Official Conduct	A complaint against the Chief of Kasemeni Location of Kinango Sub county, Kwale County for allegedly intimidating parents and students of Mpirani School	Initiated inquiry which is still ongoing.

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	CAJ/MSA/M.ICG/062/54/15-EM	of National Government		when they inquired about the procurement of school project in June 2015.	
2063	Margaret Wanyika CAJ/MSA/M.LAN/022/44/15-EM	Ministry of Lands, Housing and Urban Development.	Unresponsive Official Conduct	A Complainant alleging that one Philemon Mwaisaka had taken away her land being Parcel No.1956/1882 situated In Voi, Taita-Taveta County and even had a title deed of the said land and when the Complainant went to do a search of the parcel of land at the Lands Registry in Voi she found out that the said Phillemon Mwaisaka was the rate payer.	Complainant was advised to seek redress in court.
2064	Ahmed Shahame Mwidani CAJ/MSA/NGO/076/2/15-EM	NGOs Coordination Board.	Delay	A complaint against the NGOs Coordination Board for allegedly delaying to take action after the Complainant lodged a complaint on 8th May 2013, against Bomu hospital Mombasa, formerly known as Mkomani Clinic Society regarding misappropriation of funds and nepotism by the hospital.	Initiated inquiry which is still ongoing.
2065	Roncarolo Carla CAJ/MSA/POL/015/85/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that in 2013, she filed a civil case no. 43 of 2013 against one Adriano Scolaro and others at Malindi Chief Magistrates Court but as the case was going on, she noticed that the signature of Adriano Scolaro was forged in his statement and other court documents and she raised the issue with the state counsel but was asked to report the matter to the Police for investigations but when she reported under OB NO. 44/27/4/2105, no action was taken to investigate the case.	Initiated inquiry which is still ongoing.
2066	Wilson Nyamai Kisulu CAJ/MSA/PE/040/107/15-EM	Private Entity	Family dispute	A Complainant alleging that he was claiming a refund of dowry being 7 goats, 3 donkeys, 4 acres of land and Kenya Shillings 6,600/- plus interest after his wife whom he married in 1995 was forcefully taken away from him by her relatives.	Complainant has been advised to seek redress in court.

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2067	John Mboya Maina CAJ/MSA/M.MED/012/10/15-EM	Homabay District Hospital	Professional Negligence	A complaint against the Homabay District Hospital for allegedly delaying to treat his injured son after he suffered an accident on 26th July 2015 making his condition worse.	Initiated inquiry which is still ongoing.
2068	Mohamed Ferunzi Chanje CAJ/MSA/M.LAN/022/45/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct.	A complaint against the Lands Registry Kwale for allegedly failing to effect a transfer of his father's plot No. 278 in Vanga in Kwale County to his name after his father passed on.	Complainant has been requested to supply the Commission with documents in support of his claim.
2069	George Morara Okemwa CAJ/MSA/M.DEF/037/2/15-EM	Department of Defence	Unresponsive official conduct	A Complainant alleging that he was an employee of Kenya Navy recruited into the force on 18th July 1994 and in 2013, he was unlawfully dismissed from service without being offered an opportunity to be heard and he failed to receive any substantive response when he inquired about the possibility of receiving the benefits.	Initiated inquiry which is still ongoing.
2070	Daniel Njuguna Kibeti CAJ/MSA/PE/040/108/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that his family instructed the firm of Odhiambo S.E Advocates to file a caseNo. 98 of 2008 for compensation arising from an accident suffered by his father without consulting him and his brothers swore an affidavit in his name and forged his signature in the presence of the Advocates.	Matter referred to the Advocates Complaints Commission for resolution.
2071	Yusuf H. Jobwe CAJ/MSA/M.MED/012/11/15-EM	Ministry of Health	Incompetence	A Complainant alleging that due to the negligence of Msambweni Hospital in Kwale County, he suffered complications on his knee after he sought treatment in the said hospital in July 2015.	Complainant has been requested to supply the Commission with documents in support of his claim.
2072	Katiba Kassim Mkungu CAJ/MSA/PE/040/109/15-EM	Private entity	Unfair Conduct	A Complainant alleging that since 2015, Pwani TV has been airing his recording on the TV as a commercial without his consent and knowledge.	Complainant has been advised to seek redress in court.

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2073	Uchi Chidunga CAJ/MSA/M.LAB/017/33/15-EM	Ministry of Labour, Social Security and Services	Unresponsive official conduct	A Complainant alleging that in 2002, she reported a case of child maintenance to the Children's office in Kinango, Kwale County against one Mr. Omar Hassan and the said office after listening to the dispute, had delayed in resolving the same since then.	Initiated inquiry which is still ongoing.
2074	Stephen Musyoki Alfred CAJ/MSA/POL/015/86/15-EM	National Police Service	Manifest Injustice	A Complainant alleging that sometimes in July 2015, his father was assaulted and arrested by police officers from Likoni Police Station within Mombasa while he was assisting him to run his shop of selling wines and spirits.	Complainant has been requested to avail a P3 form and to inform the Commission whether he reported the matter to another police station.
2075	Musa Hassan Jumaa CAJ/MSA/POL/015/87/15-EM	National Police Service	Oppressive Conduct	A complaint against the Dog section Police Station for allegedly arresting the Complainant on 23rd July 2015 from his house in Mwandoni within Mombasa and harassing him then releasing him without pressing any charges against him.	Commission conducted inquiries and found out that the Complainant was charged in court for stealing a purifying machine and the case was scheduled for hearing o 24th November 2015
2076	Samini Baya Thoya CAJ/MSA/M.AGR/014/2/15-EM	Kilifi Institute of Agriculture	Unresponsive Official Conduct	A Complaint against the Kilifi Institute of Agriculture for allegedly failing to issue the Complainant with his letter of dismissal since 2012 to enable him pursue his retirement benefits on allegations that his file was missing.	Initiated inquiry which is still ongoing.
2077	Mbai Nyamai CAJ/MSA/ACC/001/69/15-EM	Advocates Complaints Commission	Delay	A complaint against the Advocates Complaints Commission for allegedly delaying to handle the Complainant's case against the firm of Mburu Kariuki and Company Advocates Mombasa who had allegedly refused to pay the Complainant his award of damages in MSA CMCC NO. 928 of 2013 between	Initiated inquiry which is still ongoing.

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				Mbai Nyamai versus Mohamed Ali after a judgement was issued on 30th January 2015 forKshs. 731,180/=.	
2078	Mwakamusha Charo Jefwa CAJ/MSA/M.TRA/004/18/15-EM	Kenya Railways Corporation	Administrative injustice	A Complainant alleging that he was an employee of Kenya Railways Corporation from 1993 until sometimes in 2006 when he was retrenched but he claims that his benefits amounting to Kshs. 19,960.00/= were not remitted to the NSSF by his employer.	Initiated inquiry which is still ongoing.
2079	Edward Makdolk Muhindi CAJ/MSA/M.ICG/062/55/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A Complainant alleging that on 10th October 2014, he pledged to pay his electricity bill by submitting his motorcycle to his landlord of a house located in Diani in Kwale County as commitment for the payment but when he paid the bill, his motor cycle was not returned and when he reported the matter to the Chief of Diani Location, no action was taken.	Initiated inquiry which is still ongoing.
2080	Mwanajuma Mwinyi Juma CAJ/MSA/PE/040/110/15-EM	Private Entity	Inefficiency	A complaint against the firm of Pandya and Talati Advocates Mombasa for allegedly failing to pursue payment of the Complainant's decretal sum of Kshs. 125,890/= from the Attorney General arising from a judgment in Mombasa HCCC No. 906 of 1991 between Salimu Suleiman versus Attorney General and Others.	Complainant has been advised to report to the Advocates Complaints Commission.
2081	Stephen Andreas Delno CAJ/MSA/M.IMM/003/10/15-EM	Judiciary	Unfair Treatment	A Complainant alleging that on 26th July 2015, his passport was confiscated as a result of an ongoing criminal case in Kisumu law courts where he had been charged with three counts including engaging in business, whether or not for profit or reward, without being authorized to do so by a work permit and that the Complainant needed his passport to enable him travel outside the country to seek urgent medical treatment.	Complainant has been advised that his complaint is a subject of court proceedings and his redress lies in court.

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2082	Margaret Achieng Opiyo CAJ/MSA/IRA/000/34/15-EM	Insurance Regulatory Authority	Unresponsive official conduct	A Complainant alleging that she reported a case to the Insurance Regulatory Authority regarding her unpaid shares against M/S United Insurance Company but the case was not resolved.	Initiated inquiry which is still ongoing.
2083	Fatuma Ahmed Abdurehman CAJ/MSA/M.IMM/003/11/15-EM	Department of Immigration	Administrative injustice	A Complainant alleging that sometimes in 2008, she applied and was issued with a valid Kenyan Passport No. A1781659 for her use but in 2013, her passport was listed under stop list by the Immigration Deparetment without any substantive reason and she had been unable to use the passport to travel outside the country.	Initiated inquiry which is still ongoing.
2084	Charles Mulei Mulinge CAJ/MSA/ACC/001/70/15-EM	Advocates Complaints Commission	Delay	A Complainant alleging that since he reported a case against his Advocates to the Advocates Complaints Commission in July 2015, he was yet to be assisted.	Complainant requested to provide the Commission with further particulars of the complaint.
2085	Kenneth Mwemba CAJ/MSA/JUD/001/71/15-EM	Judiciary	Unfair Treatment	A Complainant alleging that in July 2015, he was charged with defilement of a two and a half year old child at Kwale Law Courts but he alleged that he did not commit the said offence and that he needed the Commission to assist him in pursuing the case in court.	The Commission advised the Complainant to obtain the services of an advocate as the Commission does not pursue criminal cases in court.
2086	Rose Karimi Rutere CAJ/MSA/NHIF/017/34/15-EM	National Health Insurance Fund	Unresponsive official conduct	A Complainant alleging that on 26th June 2015, she took her son for a specialized treatment at Jocham Hospital in Mombasa in order to remove a foreign body from his ear but the hospital refused to offer the services to her alleging that the service she wanted was not covered by the scheme of service but the NHIF had given her a scheme of service where the said Hospital was listed and when she went back to NHIF, she was not assisted.	Initiated inquiry which is still ongoing.

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2087	Said Kaema CAJ/MSA/JUD/001/72/15-EM	Judiciary	Delay	A Complainant alleging that he had a long standing dispute in court regarding a parcel of land allocated to him by the Government but the case had delayed since it was filed.	Complainant has been requested to provide particulars of the case in court.
2088	Said Nduria CAJ/MSA/M.LAN/022/46/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A Complainant alleging that a land award No. 24 of 1988 between Nduria Said Nduria versus Juma Iddawarded Juma Iddi 4 acres of land belonging to the Mwanyota Clan but the said person went against the award and took more than 4 acres and when the matter was reported to the Lands office in Kwale, no action was taken.	Initiated inquiry which is still ongoing.
2089	Mohamed Swaleh Mohamed CAJ/MSA/PE/040/111/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that sometimes in 2013, he instructed the firm of Y.A Advocates to act for him against his landlord Mr. Khairunissa Manjlai and others and on 5th September 2015, he wrote a letter to the Landlord making the demands based on his instructions but subsequently on 24th July 2015, the said advocate wrote a notice to him to vacate the premises on instructions of the Landlord.	Matter referred to the Advocates Complaints Commission for resolution.
2090	Najib Wakesho Suleiman CAJ/MSA/JUD/001/73/15-EM	Judiciary	Delay	A Complainant alleging that her case has delayed in court for a long time without progressing but the Complainant failed to provide particulars of the court case.	Complainant was requested to provide copies of the court proceedings for our action.
2091	Vivian Terry Amollo CAJ/MSA/M.YOU/031/2/15-EM	Ministry of Sports, Culture and Arts.	Delay	A Complainant alleging that there had been delay of the registration of her theatre group after her application since June 2015.	Complainant has been requested to supply the Commission with documents in support of his claim.

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2092	Rukia Juma CAJ/MSA/CG/MOMBASA/068/25/15-EM	County Government of Mombasa	Unresponsive Official Conduct	A Complainant alleging that her daughter, Rehema Matano Matole, employment no. 401/12070 was an employee of the defunct Municipal Council of Mombasa until her demise in 2002 and since her demise, she has been pursuing her death gratuity to no avail.	Initiated inquiry which is still ongoing.
2093	Fanis Khamala Murunga CAJ/MSA/POL/015/88/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that on 3rd February 2014, she was assaulted by persons well known to her whereby she sustained serious injuries at her home in Mwembelegeza area within Mombasa County and when she reported the incident at Bamburi police station OB NO. 38/3/2/2014 no action was taken to investigate the matter.	Initiated inquiry which is still ongoing.
2094	Shaban Alusa Saidi CAJ/MSA/PB/000/36/15-EM	Post bank	Unresponsive Official Conduct	A Complainant alleging that on 4th November 2006, an amount of money totaling to Kshs. 30,760/= was sent to his bank account at Post Bank, Moi Avenue Branch in Mombasa, Account Number KMOBBSA004080X from Saudi Arabia but he did not receive the said money and when he tried to follow up with the bank, he did not get any assistance.	Initiated inquiry which is still ongoing.
2095	Ndeme Mwachenda Bedzame CAJ/MSA/POL/015/89/15-EM	National Police Service	Delay	A complaint against the Officer Commanding Station Rabai Police Station for delaying to take action on cases, OB Nos 17/08/06/2015, 17/23/07/2015 and 12/26/02/15 reported by the Complainant on 25th May 2015 wherein his property known as Plot No. HSE/MAZERAS/02 was invaded by people well known to him, identified as Hamad Kibwana and Matano Rumba and destroyed his paw paw and coconut trees and further threatened his life.	Initiated inquiy which is still ongoing.

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2096	Salim Suleiman Juma CAJ/MSA/POL/015/90/15-EM	National Police Service	Inefficiency	A Complainant alleging that he reported a case at Nyali Police Station Mombasa regarding damage to his property and he recorded a statement together with his witness but when the witness was about to be bonded, his statement could not be found.	The Commission intervened and the Complainant was asked to avail his witness to record his statement and the case was eventually taken to court and the matter was resolved.
2097	Elizabeth Obura CAJ/MSA/PE/040/112/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that the firm of Kadima and Company Advocates did not act professionally when he instructed him to represent him in a Succession Cause No. 96 of 2010 at the High Court in Mombasa filed in 2010.	Complaint referred to the Advocates Complaints Commission for resolution.
2098	Esther Wangari Kimani CAJ/MSA/POL/015/91/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that she had a court case at Business Premises Rent Tribunal against her landlord, BPRT NO. 82 of 2015 between Esther Kimani T/A One Love Club versus Joseph Mathayo Fondo regarding her tenancy and she obtained an order on 19th June 2015,which required the OCS Malindi to ensure that the order is complied with but despite serving the said order, the OCS failed to take action.	Initiated inquiry which is still ongoing.
2099	Henry Burudi Shoto CAJ/MSA/PE/040/113/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of M. Makau & Company Advocates for allegedly failing to give the Complainant his award of damages arising from case Numbers: 85 of 2013; No. 86 of 2013 and No. 86 of 2013 at Kwale Law Courts after the Complainant realized that the firm had allegedly received payment from the Defendants.	Matter referred to the Advocates Complaints Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2100	Mbuthika Mwasau Ngati CAJ/MSA/DPP/027/2/15-EM	Office of the Director of Public Prosecutions	Delay	A complaint against the office of the Director of Public Prosecutions for allegedly delaying a case of arson since August 2011.	Complainant has been requested to supply the Commission with court proceedings for our perusal.
2101	Milramsy Wangila Nasike CAJ/MSA/JUD/001/74/15-EM	Judiciary	Unofficial Official Conduct	A Complainant alleging that her husband who is an accused person in a criminal case No. 884 of 2013 at Kwale Law Courts was required to travel to Germany for treatment but his passport was retained by the Court but after making an application to court to release the passport, the court ordered that the passport be released to the accused person but the registry at Kwale Law Courts refused to issue the passport to the Complainant.	The Commission intervened and the Complainant was immediately issued with the passport.
2102	Margaret Injete Shadrack CAJ/MSA/POL/015/92/15	National Police Service	Delay	A complaint against Nyali Police Station Mombasa for delaying to prosecute a case of defilement reported to its station on 20th August 2014, OB No. 45/20/8/15.	Matter was eventually taken to court after our intervention.
2103	Anonymous CAJ/MSA/KWS/010/2/15-EM	Kenya Wildlife Service	Unfair official Conduct	A Complainant alleging that on 21st November 2014, he applied for a position of Chairperson to County Wildlife Conservation and Compensation Committee, Mombasa County but he was not considered for the position and the position was not filled.	Initiated inquiry which is still ongoing.
2104	Munga Weli Ndegwa CAJ/MSA/M.WAT/009/9/15-EM	Mombasa Water Supply and Sanitation Company	Unfair treatment	A complaint against the Mombasa Water Supply and Sanitation Company for allegedly unfairly dismissing the Complainant from work in 2015 without giving him an opportunity to hear his case.	Complainant has been asked to provide the Commission with documents in support of his complaint for our action.

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2105	James Ndambi Githogori CAJ/MSA/JUD/001/75/15-EM	Judiciary	Delay	A Complainant alleging that there had been inordinate delay in the hearing of Anti-Corruption Case No. 7 Of 2010 At Mombasa Law Courts since 2010 and from 2012, he had attended court 10 times but the matter never proceeded.	Initiated inquiry which is still ongoing.
2106	Harrison Mwakisaghu Mhaloyo CAJ/MSA/KWS/010/3/15-EM	Kenya Wildlife Service	Unresponsive Official Conduct	A Complainant alleging that he reported a case of destruction of his property by wild animals at the Kenya Wildlife Service offices but he was still yet to be assisted.	Complainant has been requested to provide supporting documents to his case for our action.
2107	Khamis Idd CAJ/MSA/KRA/000/37/15-EM	National Transport and Safety Authority	Delay	A Complainant alleging that on 16th July 2015, he applied for his driving license to be endorsed with class I qualification at the NTSA offices in Mombasa whereby he made the payments and tendered all the required documents but his license had not been endorsed with the said class.	Initiated inquiry which is still ongoing.
2108	Rashid Juma CAJ/MSA/PEN/000/76/15-EM	The National Treasury-Pensions Department	Unresponsive official conduct	A complaint against the Pensions Department for allegedly failing to pay the Complainant's deceased father's pension since he died in 2000 while working under the then Ministry of Water.	Complainant has been requested to supply the Commission with documents in support of his claim.
2109	Michael Bita CAJ/MSA/JUD/001/76/15-EM	Judiciary	Delay	A Complainant alleging that his case ha inordinately delayed in the Mombasa Law Courts. However, he did not provide the Commission with particulars of the court case.	Complainant was requested to provide us with the case number, court proceedings and current status of the case for further review.
2110	Abdalla Kae Mwakombo	National Council for	Delay	A Complainant alleging that sometimes in 2013, he applied to be issued with an identity card for persons living with disabilities in the office of the National	Initiating inquiry which is still ongoing.

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	CAJ/MSA/M.GEN/018/2/15-EM	Persons with Disabilities		Council for Persons Living with Disabilities but the office was yet to issue him with the card.	
2111	Omar Swaleh Omar CAJ/MSA/NRB/003/12/15-EM	National Registration Bureau	Discourtesy	A Complainant alleging that he was treated with discourtesy and harassment at the office of the National Registration Bureau Mombasa branch when he presented his wife's application for registration of a National Identification Card in October 2015.	Initiated inquiry which is still ongoing.
2112	Winnie Jillo CAJ/MSA/M.ICG/062/56/15-EM	Ministry of Interior and Coordination of National Government	Manifest injustice	A Complainant alleging that sometimes in October 2015, the Area Chief of Bamburi Location within Mombasa County was unfair in mediating a dispute between herself and a 3rd party over the construction of a road reserve in Bamburi and she even forced the Complainant's children to sign as witnesses to the case without their consent.	Initiated inquiry which is still ongoing.
2113	Lilian Weddah CAJ/MSA/PE/040/114/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Angima Gideon Ragira Advocates for allegedly refusing to communicate with the Complainant after representing him in Case No. 299 of 2013 against Ocean Sports Resort filed in the Employment and Labour Relations Court at Mombasa after judgment was entered on 13th March 2015 for Kshs. 596,565 plus costs and interest.	Matter referred to the Advocates Complaints Commission for resolution.
2114	Ali Hamad Mwachela CAJ/MSA/M.LAB/017/35/15-EM	Ministry of Labour, Social Security and Services	Unresponsive Official Conduct	A complaint against the Department of Social Services, Mombasa for allegedly failing to consider the Complainant who is an elderly citizen of Kenya aged 68 years for Older Persons Cash Transfer despite making an application in May 2014.	Initiated inquiry which is still ongoing.
2115	Milka Nzula Maluki CAJ/MSA/CG/MOMBASA/068/26/15-EM	County Government of Mombasa	Unresponsive Official Conduct	A complaint against the Department of Youth, Gender and Sports in Mombasa County Government for allegedly failing to rectify an anomaly that had been in her employment file for a long time regarding her	Initiated inquiry which is still ongoing.

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				date of birth despite the Complainant having sworn an affidavit to rectify her date of birth from 1956 to 1963.	
2116	Stephen Andrea Delno CAJ/MSA/JUD/001/77/15-EM	Judiciary	Delay	A Complainant alleging that there had been delay at the Kisumu Law Courts in hearing his case but the Complainant failed to provide the Commission with particulars of the court case.	Complainant has been requested to provide the Commission with particulars of the court case together with court proceedings for our action.
2117	Halima Yusuf Hussein CAJ/MSA/JUD/001/78/15-EM	Judiciary	Delay	A Complainant alleging that there had been delay at the Kwale Law Courts in hearing her case but the Complainant failed to provide the Commission with particulars of the court case	Complainant has been requested to provide the Commission with particulars of the court case together with court proceedings for our action.
2118	Afusa Mohamed Zuga CAJ/MSA/PEN/000/39/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that before the demise of her father in September 1991, he used to receive his monthly pension but the same was stopped immediately after his death and the Complainant had tried to pursue the remaining dues of her father's pension with the Pensions Department but in vain.	Initiated inquiry which is still ongoing.
2119	Elizabeth Obura Obiero CAJ/MSA/M.LAN/022/47/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A complaint against the Ministry of Lands Mombasa for allegedly delaying to issue the Complainant with results of a search she conducted sometimes in August 2015.	Complainant requested to supply the Commission with documents in support of her claim.

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2120	Dr. Christopher Kamande CAJ/MSA/M.LAN/022/48/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive official conduct	A complaint against the Estate Agents Registration Board for allegedly failing to respond to the Complainant's letter of 20th December 2012 when he reported to the said office regarding a case against one Mr. Samuel Mwai of Kiragu and Mwangi Ltd for allegedly acting unprocedurally causing him embarrassment and occasioning him harm.	Initiated inquiry which is still ongoing.
2121	Kenya Legal Defence Fund on behalf of Salim Amran CAJ/MSA/NRB/003/13/15-EM	National Registration Bureau	Unresponsive official conduct	A Complainant alleging that on 28th March 2014, his estranged wife namely, Rose Mwikali Muindi of Identification Number 16079457 and passport no. A8459976 fraudulently obtained a birth certificate of a citizen of Kenya occurring abroad for one Ali Salim Ali Amran No. 05510 and he wrote to the office of the National Registration Bureau to enquire on the genuineness of the said certificate but no response was forthcoming.	Initiated inquiry which is still ongoing.
2122	Gabriel Kenga CAJ/MSA/CG/MOMBASA/068/27/15-EM	County Government of Kenya	Unresponsive Official Conduct	A Complainant alleging that a temporary structure on Plot No. 3129/VI/MN was constructed without an approved plan from the County Government of Mombasa and vehicles seeking services from the garage had always been packed in the area blocking residents from accessing the feeder roads but when he reported to the County government on 4th August 2014 no response was given.	Initiated inquiry which is still ongoing.
2123	Mustafa Omar Begari CAJ/MSA/M.ICG/062/57/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive official Conduct	A Complainant alleging that the Assistant Chief of Mikindani Sub-Location had denied him a copy of a Parental Agreement executed in his office early September 2015.	The Commission intervened and the Assistant Chief provided a reasonable explanation for withholding the agreement and the Complainant was

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					subsequently issued with the same on 15th September 2015.
2124	Rhollex Jasho Tsuma CAJ/MSA/M.GEN/018/3/2015-EM	Ministry of Labour, Social Security and Services	Unfair treatment	A Complainant alleging that he was dismissed from employment on 4th October 2012 after seventeen years of service without any proper reasons from his employer.	Complainant was requested to provide the Commission on the status of his appeal to the employer.
2125	Lawrence Kitsao Kalume CAJ/MSA/ACC/001/79/15-EM	Advocates Complaints Commission	Delay	A complaint against the Advocates Complaints Commission for allegedly delaying to resolve his case against Kamoti and Company Advocates that he lodged since 2000.	Initiated inquiry which is still ongoing.
2126	Joseph Chirudzi Mambo CAJ/MSA/POL/015/93/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that on 12th December 2014 at about 8.00 pm at Rocky Villen bar in Mazeras, Kwale County, he was assaulted by a Military Officer whereby he sustained severe injuries and lost consciousness and when he reported the incident at Rabai police station within Kwale County OB NO. 5/13/12/2014 on 13th December 2014 no action was taken.	Initiated inquiry which is still ongoing.
2127	Lennox Karisa CAJ/MSA/JUD/001/80/15-EM	Judiciary	Inefficiency	A Complainant alleging that sometimes in 2013, he filed a suit, being ICC No. 60 of 2013, at the Mombasa Employment and Labour Relation's Court. Since the ruling was delivered on 9th April 2015, the file went missing from the registry and had not been traced.	Initiated inquiry which is still ongoing.
2128	Amos Khonde Karisa CAJ/MSA/POL/015/94/15-EM	National Police Service	Improper official conduct	A Complainant alleging that he was turned away at Bamburi Police Station, Mombasa when he went to report that on 11th September 2015, officers of Bamburi Police Station led by PC Kinuthia M. entered into a house situated in shanzu in which he was the caretaker and assaulted him causing him grievous harm.	Initiated inquiry which is still ongoing.

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2129	Fuad Abdalla Breik CAJ/MSA/POL/015/95/15-EM	National Police Service	Abuse of power	A Complainant alleging that on 11th September 2015, the police of Bamburi Police Station within Mombasa entered into his premises in Shanzu and carried out evictions, harassed and arrested his employees without any court order and the Complainant was subsequently charged in court with malicious damage.	Complainant has been advised that his complaint was a subject of court proceedings and his redress lied in court.
2130	Mwachiro Tsuma Pole CAJ/MSA/NRB/003/14/15-EM	National Registration Bureau	Inefficiency	A complaint against the office of the Registrar of Persons for allegedly asking the Complainant to make a second application for a replacement of his national identification card and when he went to enquire about it in 2014 after having lost it in 2009, no action had been taken.	Initiated inquiry which is still ongoing.
2131	Phyllis Mwangi CAJ/MSA/M.LAN/022/49/15-EM	Ministry of Lands, Housing and Urban Development	Unfair Treatment	A Complainant alleging that on 6th January 2003, she was allocated land No. 2197 of approximately 0.02 Hectares at Ziwa La Ngombe Settlement scheme in Mombasa County by the Ministry of Lands but the said plot was subsequently allocated to somebody else who had already put up a structure on it.	Initiated inquiry which is still ongoing.
2132	Evans Odari Mugangasia CAJ/MSA/PE/040/115/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that in January 2015, he instructed the firm of Kirui and Company Advocates to represent him in a court case and when the judgment was entered, the Advocates failed to communicate with him.	Matter referred to the Advocates Complaints Commission for resolution.
2133	Njoga Daniel and Others CAJ/MSA/JUD/001/81/15-EM	Judiciary	Delay	A complaint against the Mombasa High Court for allegedly delaying to finalize a case which had inordinately delayed since 2006.	Complainant has been requested to supply the Commission with court proceedings for our action.
2134	Syovata Musili CAJ/MSA/JUD/001/82/15-EM	Judiciary	Delay	A Complainant alleging that his case being Case No. 7 Of 2008 At Malindi Law Courts had delayed	Complainant has been advised to supply the

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				inordinately since it was filed in 2008 without any proper cause.	Commission with court proceedings.
2135	Daniel Wambugu Mutuku CAJ/MSA/M.ICG/062/58/15-EM	Ministry of Interior and Coordination of National Government	Unfair Treatment	A complaint against the Commissioner of Prisons for allegedly failing to promote the Complainant who is stationed at Shimo La Tewa Borstal Institution to the rank ofSsenior Sergeant despite being qualified for the said promotion.	Initiated inquiry which is still ongoing.
2136	Irene Kalunda Kiminza CAJ/MSA/M.LAN/022/50/15-EM	Ministry of Lands, Housing and Urban Development	Inefficiency	A Complainant alleging that on 7th February 1992, her sister, Beatrice Timothy Kiminza was issued with an allotment letter for Plot No. 45 in Kitui town by the department of lands in Nairobi and in 2013, the plot was surveyed and the report was submitted to the lands office in Kitui, but when the Complainant went to pick her documents at the said office in order to start processing her title deed, she was told that the documents were missing and the person who was handling the file went on retirement.	Initiated inquiry which is still ongoing.
2137	Geoge Oiriga Kaara CAJ/MSA/DPP/027/3/15-EM	Director of Public Prosecutions	Inefficiency	A Complainant alleging that his case No. 999 of 2012 at Milimani Law Courts (Court No. 12) had faced inordinate delay occasioned by the conduct of the office of the Director of Public Prosecutions.	Commission requested the Complainant to court proceedings to enable us assist him accordingly.
2138	Simon Wambua CAJ/MSA/PE/040/116/15-EM	Private Entity	Unlawful Termination	A Complainant alleging that his services had been unlawfully terminated by Lavington Security Company in August 2015 after thirteen years of service without his terminal dues and/or compensation.	Matter referred to the Labour Office for resolution.
2139	Nadzua Nzule Ruwa CAJ/MSA/PE/040/117/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that the firm of Okata and Company Advocates Mombasa had failed to finalize her case at the Mombasa Law Courts but the Complainant did not provide the Commission with particulars of the court case.	Complainant has been advised to provide the Commission with

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					particulars of the court case.
2140	Anonymous CAJ/MSA/M.PLAN/008/8/15-EM	Coast Development Authority	Administrative Injustice	A complaint against the Coast Development Authority for allegedly failing to pay their employees' salaries form October 2015, leave and extraneous allowances and further failing to confirm the employees who were on probation for over six months.	Initiated inquiry which is still ongoing.
2141	Mariam Itheri Wanyaga CAJ/MSA/M.LAN/022/51/15-EM	Ministry of Lands Housing and Urban Development	Unofficial Conduct	A complaint against the Ministry of Lands Nakuru for allegedly allocating her property being Plot No. 1144 /87 Naivasha Township to somebody else after expiry of her lease without informing her prior.	Complainant has been requested to provide the Commission with supporting documents to her claim.
2142	Mumbo Fisi Kuze CAJ/MSA/M.LAN/022/52/15-EM	Ministry of Lands Housing and Urban Development	Unresponsive Official Conduct	A Complainant alleging that following an adjudication process to squatters of government land at Rea Vipingo in Kilifi County, he was allocated plot no. 506 and plot no. 507 was allocated to one Havest Muzungu Ndumbule but the survey was wrongly done as part of his land was allocated to his neighbour who had started encroaching on his land and when he reported to the Kilifi Adjudication office, the problem was not rectified.	Initiated inquiry which is still ongoing.
2143	Lydia Gachenge James CAJ/MSA/M.IMM/003/15/2015-EM	Department of Immigration	Inefficiency	A Complainant alleging that on 26th January 2015, she was issued with Passport No. A2308616 but her name in the said passport was indicated as LYDIA whereas in her national Identification card, the name was indicated as LYDIAH and whenshe highlighted the anomaly to the Immigration office, the same was not corrected.	Initiated inquiry which is still ongoing.

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2144	Ibrahim Ali Mohamed CAJ/MSA/M.IMM/003/16/15-EM	Department of Registration of Persons	Unresponsive official conduct	A Complainant alleging that sometimes in 2012, he applied for the renewal of his identity card at the office of the District Registration Officer and despite many appointments to the said office, he was yet to be assisted.	Initiated inquiry which is still ongoing.
2145	James Miano Muchiri CAJ/MSA/PE/040/118/15-EM	Private Entity	Delay	A complaint against Ndigimwe Sacco for allegedly delaying to pay the Complainant's shares after he withdrew from the said Sacco since 2012.	Matter referred to the Sacco Societies Regulatory Authority for resolution.
2146	Titus Nthiga Muringi CAJ/MSA/PE/040/119/15-EM	Private Entity	Unfair Termination	A complaint against Steel Makers Limited situated within Kilifi County for allegedly terminating the Complainant's contract unlawfully 5th September 2015.	Matter referred to the Kilifi County Labour office for resolution.
2147	Lawrence Mutwii Musava CAJ/MSA/M.INF/023/4/15-EM	Postal Corporation of Kenya	Inefficiency	A Complainant alleging that he applied to the Kenya Postal Corporation for a replacement of his keys to his box address N. 3146 Mombasa in August 2015 and was told to come after one month, but when he returned, he was told to apply again.	Initiated inquiry which is still ongoing.
2148	Judith Vihenda Binayo CAJ/MSA/JUD/001/83/15-EM	Private entity	Unfair Treatment	A Complainant alleging that his brother in law was trying to deny her and her children, a share of her late husband's estate and had even sold the piece of land that was granted to her by the court in Eldoret High Court Succession Cause No. 106 of 2007 between Judith Vihenda Binayo and Jane Lihanda versus James Saisi Magambo.	Complainant has been advised that her redress still lied in court.
2149	Daniel Mwasuga Karisa CAJ/MSA/CG/KILIFI/103/2/15-EM	County Government of Kilifi	Unfair Treatment	A complaint against the Kilifi County Government Public Service Board for allegedly discriminating the Complainant who passed a job interview and giving the job to another applicant who did not perform well.	Complainant has been asked to provide the Commission with further particulars of his complaint for our action.

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2150	Antony Oliver Budube CAJ/MSA/PE/040/120/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Omondi Waweru and Company Advocates, Mombasa for allegedly failing to inform the Complainant on the contents of a judgement after he was instructed by the Complainant to file a case on his behalf against Kenya Power after he suffered an accident on 16th May 2011.	Matter referred to the Advocates Complaints Commission for resolution.
2151	Abdurahim A. Bakathir CAJ/MSA/CG/MOMBASA/068/28/15-EM	County Government of Mombasa	Unresponsive Official Conduct	A complaint against the Department of Transport and Infrastructure for allegedly failing to control traders in Mombasa who had resorted to practicing their trade in pavements within the Central Business District and pedestrians were disadvantaged because of the practice that went on in the pavements.	Initiated inquiry which is still ongoing.
2152	Albin Kitogo CAJ/MSA/NSSF/017/36/15-EM	National Social Security Fund	Delay	A Complainant alleging that there had been inordinate delay at the National Social Security Fund offices in pursuing his father's benefits but the Complainant failed to provide supporting documents for his claim.	Complainant has been requested to bring supporting documents for our action.
2153	Ginorah Kinyasi Otongo CAJ/MSA/KFS/004/20/15-EM	Kenya Ferry Services Limited	Maladministration	A complaint against the officers of Kenya Ferry Services Mombasa for allegedly being unfair to other ferry users and giving priority to others and further that the Kenya Ferry had been unable to manage the long queues at the ferry causing a lot of delays in using the ferry.	The Commission intervened and visited the ferry in August 2015 and made observations of the goings on and the Complainants queries over the persons given priority over others were answered by the officials.
2154	Lucas Awino Oriewo CAJ/MSA/M.LAB/017/37/15-EM	Ministry of Labour, Social	Unfair Treatment	A Complainant alleging that he was an employee of African Safari Club but his terminal benefits were not paid by the company after it closed down and when the matter was taken to court by the labour office	Initiated inquiry which is still ongoing.

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		Security and Services.		Mombasa one of the directors of the company passed on and the labour office declined to proceed with the matter claiming that the Attorney General had advised them not to proceed with the same.	
2155	George Mulandi CAJ/MSA/PE/040/122/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that the firm of Kalwa and Company Advocates in Mombasa was withholding money that had been paid by the Gateway Insurance Company after his brother was involved in an accident at Makindu by a motor vehicle registration number KAT 196 C and died as a result on 2nd May 2015.	Matter referred to the Advocates Complaints Commission for resolution.
2156	Esther Roselline Azenze CAJ/MSA/KRA/000/40/15-EM	National Transport and Safety Authority	Delay	A complaint against the National Transport and Safety Authority for allegedly delaying to release the Complainant's logbooks for motor vehicles registration numbers KBP 852Z and KBP 952D which were fraudulently transferred to Tech Source Kenya Limited but the said logbooks were still held at the NTSA offices since 2014.	Initiated inquiry which is still ongoing.
2157	Fredrick Mwambwera CAJ/MSA/M.ICG/062/59/15-EM	Ministry of Interior and Coordination of National Government	Abuse of Power	A Complainant alleging that Hos Area Chief had colluded with a third party and demolished his property on Plot No. Mbwaka /Marereni /89 situated in Kilifi County on 1st August 2015.	Complainant has been requested to supply the Commission with documents in support of his claim.
2158	Anonymous CAJ/MSA/M.AGR/014/3/15-EM	Kenya Marine and Fisheries Institute	Administrative Injustice	A complaint against the Kenya Marine and Fisheries Institute for allegedly deducting union dues on two different levels being, regular union dues and agency fees and failing to pay the employees the house and hardship allowances and stagnation in job progression.	Initiated inquiry which is still ongoing.
2159	Anonymous CAJ/MSA/M.INF/023/05/15-EM	Telposta Pensions Scheme	Unfair Treatment	A complaint against the Telposta Pensions Scheme for allegedly changing the management of Bombolulu residential houses within Mombasa County in July 2015 without prior notice to the Complainants and that	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				some tenants within the area had obtained Title Numbers to their houses which was an indication that some of the houses had been sold without their knowledge.	
2160	Karisa Kida CAJ/MSA/TRA/004/21/15-EM	Kenya Ports Authority	Unresponsive official conduct	A Complainant alleging that since his retirement from the Kenya Ports Authority in 1995, after attaining the mandatory age of retirement, he had been following up his pension with the KPA but in vain.	Initiated inquiry which is still ongoing.
2161	Mombasa Traders CAJ/MSA/POL/015/96/15-EM	National Police Service	Unresponsive Official Conduct	A complaint against Dog Section Police Station Mombasa and the Independent Police Oversight Authority for allegedly failing to take action against one Mr. Tony Dhiman, the C.E.O of Black International Company for defrauding the Complainants in 2013 wherein he was arrested and subsequently released him without being charged in court.	Initiated inquiry which is still ongoing.
2162	Morris Mwachondo Jackson CAJ/MSA/KPLC/021/12/15-EM	Kenya Power	Unresponsive Official Conduct	A Complainant alleging that on 20th November 2014 at Vikwatani area within Mombasa County, his house together with all his household items were burnt down as a result of a power surge and the Complainant reported the incident at Kiembeni Police Station OB NO: 15/21/11/14 and he thereafter reported to Kenya Power Mombasa but no action had been taken since to assess the damage computed to Kshs. 4, 000,000/=and compensate the Complainant.	Initiated inquiry which is still ongoing.
2163	Mustafa Omar Begari	Ministry of Interior and Coordination of National Government	Improper Official Conduct	A Complainant alleging that the Assistant Chief of Mikindani Sub-Location in Mombasa County had denied him a copy of a Parental Agreement executed in his office early September 2015.	The Commission intervened and the complaint was resolved successfully.

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2164	Leah Kusah Anzani CAJ/MSA/M.HEA/012/12/15-EM	Ministry of Health	Delay	A complaint against the Department of Health, Mombasa for allegedly delaying to reimburse the Complainant Kshs. 37,145/= being medical expenses at the Coast General Hospital in Mombasa when she was told that she could not use her NSSF card on 19th July 2015 since her employer had not remitted payment since April 2015 and she had to pay the money.	Initiated inquiry which is still ongoing.
2165	Francis Miano Muchiri CAJ/MSA/POL/015/97/15-EM	National Police Service	Administrative Injustice	A Complainant alleging that on 31st August 1999, he was allocated a piece of land by Kenya Railways after he applied for a Temporary Occupational Licence (TOL) in Shimanzi within Mombasa County and he had been occupying the space and paying the required rent to Kenya Railways until July 2015 when officers from Mombasa County Inspectorate entered into his property, assaulted him and demolished his house and further carried away all his property.	Initiated inquiry which is still ongoing.
2166	Hassan Suedi CAJ/MSA/PEN/000/41/15-EM	Pensions Department	Delay	A Complainant alleging that since his brother Masoud Amir Sued died on 12th November 1996 while employed as an Administration Police Officer stationed at Msambweni in Kwale County, they were yet to be paid his death gratuity.	Initiated inquiry which is still ongoing.
2167	Kamau Ndirangu CAJ/MSA/CG/KWALE/114/2/15-EM	County Government of Kwale	Delay	A complaint against the Department of Lands, Housing and Planning Kwale County Government for allegedly failing to issue a copy of a Part Development Plan since August 2015 to enable the Complainant pursue his title as ordered by the court in Principal Magistrate's Court Civil Cause No. 255 of 2008at the Kwale Law Courts.	Initiated inquiry which is still ongoing.
2168	Jackson Kazungu Fondo CJ/MSA/M.ICG/062/61/15-EM	Ministry of Interior and Coordination	Abuse of Power	A Complainant alleging that on 19th June 2015, the area Chief of Fundisa Location in Kilifi County called for a meeting where a resolution to expand Kurawa Salt Company was made but the meeting was not well	Initiated inquiry which is still ongoing.

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		of National Government		attended because the villagers were not given adequate notice prior to its convergence and majority were opposed to the idea of expanding the salt company in the area.	
2169	Nyandoro O. Ambrose CAJ/MSA/M.EDU/013/19/15-EM	Ministry of Education, Science and Technology	Unresponsive Official Conduct	A Complainant alleging that on 18th May 2015, he was employed by the Board of Governors of St. Georges High School in Kaloleni as a teacher on temporary terms but he was subsequently terminated from service without notice and/ or any valid reasons and when he attempted to enquire on the same from the BOG, he did not receive any substantive response.	Initiated inquiry which is still ongoing.
2170	Tom Oneya CAJ/MSA/JUD/001/84/15-EM	Judiciary	Delay	A complaint against the Mombasa Court Registry for allegedly misplacing the Complainant's court file since January 2015 hence hindering him from getting court proceedings to enable him to pursue his appeal against Daily Nation.	Initiated inquiry which is still ongoing.
2171	Caron Ocheing CAJ/MSA/M.LAB/017/38/15-EM	Private entity	Labour dispute	A complaint against the Mombasa Tally Organization for allegedly un-procedurally and unlawfully terminating the Complainant's employment after working for them from 1985 to 2004 when he was terminated without being paid any dues.	Complainant advised to pursue the matter in a court of law since the complaint was against a private entity.
2172	Alfan Ali Tindi CAJ/MSA/PE/040/123/15-EM	Ministry of Education, Science and Technology	Unfair Termination	A complaint against Golini Secondary School in Kwale County for allegedly terminating the Complainant's contract in January 2011 after he fell sick without paying him all his outstanding dues.	Initiated inquiry which is still ongoing.
2173	Katsangani Farmers Umbrella Community	Ministry of Interior and Coordination	Maladministration	A complaint against the members of the Provincial Administration and the National Police Service in Tana River county for allegedly failing to avert criminal activities that were going on between two	Initiated inquiry which is still ongoing.

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	CAJ/MSA/M.ICG/062/62/15-EM	of National Government		communities being Oromos and Pokomos who were fighting each other, killing livestock and destroying crops and the area MP was instigating crimes by encouraging the criminal activities of one community.	
2174	Chembe Jakamma Community CAJ/MSA/M.LAN/022/53/15-EM	National Land Commission	Unfair Treatment	A complaint against the National Land Commission for allegedly sidelining the squatters of Chembe Kibambamshe Settlement Scheme in Kilifi County during a public hearing conducted by the National Land Commission in September 2015 on disposition of grants and refusing to hear their pleas.	Initiated inquiry which is still ongoing.
2175	Jacinta Adhiambo Anyango CAJ/MSA/POL/015/98/15-EM	National Police Service	Oppressive Conduct	A Complainant alleging that she was asked to part with Kshs. 10,000/- by an officer of Changamwe Police Station before she could be given a letter to take to Coast General Hospital in Mombasa for a postmortem to be conducted on her son's body after he was found dead under mysterious circumstances in September 2015.	The Commission intervened and the Complainant was issued with the letter from the Police Station without offering a single cent.
2176	Ngama Luvoyo Residents CAJ/MSA/POL/015/99/15-EM	National Police Service	Oppressive Conduct	A complaint against the Kenya Police Service of Mombasa County for allegedly demolishing the Complainant's houses and business premises situated in Jomvu within Mombasa on 17th May 2015 to pave way for the construction of a highway by Kenya National Highways Authority without compensating them.	Initiating inquiry which is still ongoing.
2177	Jane Kagu and Company Advocates CAJ/MSA/M.LAN/022/54/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A Complainant alleging delay at the Ministry of Lands in Registration of Transfer of Grant over LR No. 29181, situated in Tana River since August 2014.	Initiated inquiry which is still ongoing.
2178	Juma Katana Ziro CAJ/MSA/PE/040/124/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that in 2012, he instructed the firm of Robinson Onyango and Company Advocates to pursue a claim in court being MSA CMCC NO. 2410	Matter referred to the Advocates Complaints

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				of 2012 but the said Advocates failed to update him on the status of his case in court and did not even provide him with the case number until the matter was finalized and in 2015, he went to court and found out that judgement was entered on 23rd March 2014 whereby he were awarded Kshs. 50,000/= by consent of the parties to which he was not aware of.	Commission for resolution.
2179	Joshua Kimuli Mutuse CAJ/MSA/PEN/000/42/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the Pensions Department for allegedly delaying the Complainant's pension since November 2014 when he retired from service at Sere-Olipi Police Station in Samburu County.	Initiated inquiry which is still ongoing.
2180	Kenya Legal Defence Fund CAJ/MSA/M.HEA/012/13/15-EM	County Government of Mombasa	Improper official conduct	A complaint against the Likoni Sub county Health officer for allegedly writing to the Officer Commanding Police Division, Likoni Police Station on 25th February 2015, that there was existence of nuisance at Likoni Police Station being Six (6) filled up latrines one (1) filled up septic tank and Open waste water drains at Likoni Police Station whereas the said facilities did not exist at the Station.	Initiated inquiry which is still ongoing.
2181	Mahmoud Aman Ali CAJ/MSA/CG/MSA/068/29/15-EM	County Government of Mombasa	Unresponsive Official Conduct	A complaint against the Department of Transport and Infrastructure for allegedly failing to repair the sewerage system in Majengo area within Mombasa County which posed a great risk to the users of the roads especially when it rained.	Initiated inquiry which is still ongoing.
2182	Emmanuel Kithi Menza CAJ/MSA/PEN/000/43/15-EM	Pensions Department	Administrative injustice	A Complainant alleging that he got information that the pension for retirees under the Ministry of Interior and Coordination of National Government had been reviewed upwards but he had been unable to get clear confirmation from the pensions department.	Initiated inquiry which is still pending.

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2183	Anonymous CAJ/MSA/M.LAB/017/39/15-EM	Ministry of Labour, Social Security and Services	Delay	A complaint against the County Labour Office, Mombasa County for allegedly delaying to resolve a dispute against Shell Petrol Station stationed at links road and the new Nyali Shell petrol station within Mombasa which was reported to its office in June 2015 alleging that the said company had been forcing employees to work for long hours without off days, failed to issue them with letters of appointment and itemized pay statements and further denying them their leave days and allowances.	Initiated inquiry which is still ongoing.
2184	Rashid Koricho CAJ/MSA/POL/015/100/15-EM	National Police Service	Administrative injustice	A Complainant alleging that the Officer Commanding Station, Bura Police Station in Tana River County failed to include a count of threatening to kill in his charge sheet and only charged the accused with causing disturbance in September 2015.	Complainant has been referred to the office of the Director of Public Prosecutions for resolution.
2185	Albin Kitogo CAJ/MSA/M.LAB/017/40/15-EM	Ministry of Labour, Social Security and Services	Inefficiency	A Complainant alleging that there had been inordinate delay at the National Social Security Fund offices in pursuing his father's benefits but the Complainant failed to provide supporting documents for his claim.	Complainant requested to provide further particulars on the complaint..
2186	Anonymous CAJ/MSA/M.ICG/062/63/15-EM	Ministry of Interior and Coordination of National Government	Unfair Treatment	A Complainant alleging that that the Assistant Chief of Jonvu area in Mombasa County was biased against Christians and did not take action against drug users in the area.	Commission requested the Complainant to submit particular instances of bias by the Assistant Chief and any case of drug abuse reported to his office and action was not taken.
2187	Kadenge Katana Mwayaya	Ministry of Lands, Housing and	Administrative Injustice	A Complainant alleging that he had lived on his land situated in Magarini in Kilifi County since 1951 but never received a Title Deed.	Complainant has been requested to supply the

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	CAJ/MSA/M.LAN/022/55/15-EM	Urban Development			Commission with documents in support of his claim.
2188	Josephat Kombe CAJ/MSA/KPLC/021/13/15-EM	Kenya Electricity Transmission Company	Administrative Injustice	A Complainant alleging that Kenya Electricity Transmission Company had failed to compensate him for trespassing on his land.	Complainant had been requested to supply the Commission with documents in support of his claim.
2189	Sammy Kalume Mbita CAJ/MSA/M.ICG/062/64/15-EM	Ministry of Interior and Coordination of National Government	Delay	A complaint against the Chief of Marafa Location for allegedly delaying to take action after he reported a land dispute regarding parcel no. 520 situated in Marafa in May 2015.	Complainant has been requested to supply the Commission with documents in support of his claim.
2190	Mae Kitsao Mae CAJ/MSA/M.ICG/062/65/15-EM	Ministry of Interior and Coordination of National Government	Delay	A Complainant alleging that he reported a case in June 2015 regarding a parcel of land situated in Marafa Sub- County to the Assistant County Commissioner of Marafa in Kilifi County but the same had not been resolved to date.	Complainant has been requested to supply the Commission with documents in support of his claim.
2191	Joyce Dama Kambi CAJ/MSA/M.LAN/022/56/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A complaint against the Ministry of Lands for allegedly delaying to undertake adjudication process of the Complainant's situated in Kilifi County since 2014 and the Complainant alleged to have paid for the said process.	Complainant has been requested to supply the Commission with documents in support of his claim.
2192	Alfred Baya CAJ/MSA/NRB/003/17/15-EM	National Registration Bureau	Manifest injustice	A Complainant alleging that he visited the office of the Registrar of Persons in Marafa Kilifi County in September 2015 for purposes of registering a national identification card for his wife but the said office directed that his wife must travel to her homeland to apply for an Identification Card despite that she was a native.	Commission called the Office in Marafa and the Complainant was asked to visit the said office for assistance.

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2193	Rozzinger William Mwangoma CAJ/MSA/M.LAN/022/57/15-EM	Ministry of Lands, Housing and Urban Development	Unfair Treatment	A Complainant alleging that an adjudication process was done in September 2015 at Marafa within Kilifi County but her plot no 569 which she had occupied since 1989 was allocated to somebody else.	Complainant was requested to supply the Commission with an allotment letter for our action.
2194	Zubeda Samir Sudi CAJ/MSA/M.IMM/003/18/15-EM	National Registration Bureau	Delay	A Complainant alleging that her mother visited the office of the District Registrar Malindi in Kilifi County for purposes of replacing her old generation identification card with the new one but since 2014, she was yet to get the Identification Card.	Complainant was requested to provide the Commission with a photocopy of the old Identification card for our action.
2195	Mary Gumbao CAJ/MSA/NRB/003/19/15-EM	National Registration Bureau	Delay	A Complainant alleging that she applied for an identity card in July 2015, but the process has inordinately delayed without progress yet no clear explanation had been rendered by the department of registration in Mombasa County.	Complainant was requested to bring a copy of her waiting card, the name of the station where she registered and the date of registration for further action.
2196	Changawa Kalume Mbitha CAJ/MSA/M.HEA/012/14/15-EM	County Government of Kilifi	Unresponsive Official Conduct	A Complainant alleging that he was a resident of Tsangatsini Location, Kaloleni Sub County, in Kilifi County and that the state of the public toilets at Tsangatsini market centre had been appallingly dirty and unkempt and despite complaining to the Public Health offices in Kaloleni about the conditions of the toilets, no action was taken.	Initiated inquiry which is still ongoing.
2197	Emmanuel Karisa Kalume CAJ/MSA/M.ICG/062/66/15	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint against the Deputy County Commissioner of Kaloleni Sub county in KIlifi County for allegedly failing to take action against the Area chief of Tsangatsini Location Mr. Anthony Kazungu Charo for allegedly receiving bribes of Kshs. 3000/= from six people promising to offer them a job and in 2014, the chief stole relief food meant for the poor and sent it to	Initiated inquiry which is still ongoing.

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				a relative of his known as Garama Ngumbao Kalu and committing other malpractices.	
2198	Chadi Gumbao CAJ/MSA/M.LAB/017/4/15-EM	Ministry of Labour, Social Security and Services	Unresponsive Official Conduct	A Complainant alleging that due to his old age, he applied to be included to the Older Persons Cash Transfer Programme sometimes in 2015 in the Department of Social Services but he had not received any response regarding his application.	Initiated inquiry which is still ongoing.
2199	Kazungu Kalume Bumbi CAJ/MSA/M.LAB/017/42/15-EM	Ministry of Labour, Social Security and Services	Unfair Treatment	A Complainant alleging that due to his old age, he applied to be included to the Older Persons Cash Transfer Programme sometimes in 2015 in the Department of Social Services but had not received any response regarding his application.	Initiated inquiry which is still ongoing.
2200	William Kenga CAJ/MSA/PE/040/125/15-EM	Private Entity	Breach of Contract	A Complainant alleging that he suffered an accident sometimes in August 2015 and the person who knocked him agreed to pay him Kshs. 70,000/= as compensation through an agreement drafted in a police station but the said person did not pay him the stated amount.	Complainant has been requested to provide the Commission with the name of the police station where he reported the incident, the OB No. of the case and a copy of the agreement for follow up.
2201	David Kazungu Katana CAJ/MSA/M.HEA/012/15/15-EM	County Government of Kilifi	Unresponsive Official Conduct	A Complainant alleging that he is a resident of Tsangatsini Location, Kaloleni Sub County, in Kilifi County and that the state of the public toilets at Tsangatsini market centre had been appallingly dirty and unkempt and despite complaining to the Public Health offices in Kaloleni about the conditions of the toilets, no action was taken.	Initiated inquiry which is still ongoing.

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2202	Nelson Ndege Katana CAJ/MSA/PE/040/126/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Mburu Kariuki and Company Advocates in Mombasa for allegedly failing to surrender his award of damages arising from a court ruling delivered sometimes in 2001, but the Complainant did not provide the Commission with particulars of the court case.	Complainant has been advised to obtain court proceedings and lodge the complaint with the Advocates Complaints Commission for resolution.
2203	Karisa Jefwa Unda CAJ/MSA/JUD/001/85/15-EM	Judiciary	Delay	A Complainant alleging delay at Mariakani Law Courts in finalizing her case but the Complainant failed to provide particulars of the court case.	Complainant requested to provide court proceedings for our action.
2204	Christine Zawadi CAJ/MSA/NRB/003/20/15-EM	National Registration Bureau	Inefficiency	A Complainant alleging that she had been using her Identification Card since December 1996 but recently, she came to realize that she was sharing the same ID No. 13743043 with another person and she wanted the problem to be rectified.	Complainant was referred to the office of the Registrar of persons in Mombasa.
2205	Kashaha Managle CAJ/MSA/CG/MOMBASA/068/30/15-EM	County Government of Mombasa	Delay	A complaint against the County Government of Mombasa for allegedly delaying to respond to a petition raised in August 2015 by residents of Mwakirunge in Mombasa County asking the government to allocate land to the landless residents.	Initiated inquiry which is still ongoing.
2206	Saidi KArisa Ruwa CAJ/MSA/POL/015/101/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that sometimes in August 2015, he reported a case of theft against his neighbour at Mariakani police station, OB No. 33/9/8/2015 but the suspect was yet to be charged in court and had also failed to comply with the directives of the probation officer since the suspect had been stealing from the Complainant but the police were reluctant to take him to court.	Initiated inquiry which is still ongoing.

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2207	Emma Essar Asaph CAJ/MSA/KPLC/021/14/15-EM	Kenya Power	Administrative injustice	A Complainant alleging that the Kenya Power were intending to erect poles and power lines on her parcel of land situated within Mombasa County without her permission.	Complainant was requested to provide further particulars of her complaint for our action.
2208	Anonymous CAJ/MSA/M.ICG/062/67/15	Ministry of Interior and Coordination of National Government	Administrative Injustice	A Complainant alleging that the Chief of Bamburi Location within Mombasa County had been interfering with the progress of an ongoing case in court regarding land.	Complainant has been requested to provide further particulars and supporting documents for our action.
2209	Solomon Somo Lameck CAJ/MSA/M.MED/012/16/15-EM	Ministry of Health	Unfair treatment	A Complainant alleging that he was unfairly terminated from employment by the Ministry of Health without being given a fair hearing.	Complainant has been requested to provide further particulars of his complaint together with supporting documents for our action.
2210	Kiboko Ndurya CAJ/MSA/PE/040/127/15-EM	Private Entity	Land dispute	A Complainant alleging that he had been sued for trespass in a land where he had lived for the last thirty years and he was requesting to be represented by the Commission in the court matter.	Complainant has been advised to obtain the services of a private lawyer to represent him in the land case.
2211	Kazungu Unda Kiraga CAJ/MSA/NRB/003/22/15-EM	National Registration Bureau	Delay	A Complainant alleging that his wife applied for an identity card sometime in 2014 but had not received any response from the Department of Registration in Mombasa.	Complainant requested to provide a copy of the waiting card and the name of the station where she registered.
2212	Dzuha Dzombo Dzuha	Ministry of Lands, Housing and	Corruption	A complaint against the Department of Adjudication in kinango, Kwale County wherein he alleged that the surveyor was charging citizens exorbitant fees ranging	Matter referred to the Ethics and Anti-Corruption

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	CAJ/MSA/M.LAN/022/58/15-EM	Urban Development		from Kshs. 10,000- 30,000/= for survey, whereas the standard survey fees as per the service charter was Kshs. 5000/= and he further alleged that he paid Kshs. 8000/= for a survey and he was not issued with any official receipt.	Commission for resolution.
2213	Anderson K. Jefwa CAJ/MSA/KPA/004/22/15-EM	Kenya Ports Authority	Unresponsive official conduct	A Complainant alleging that the Kenya Ports Authority had failed to pay the Complainant's brother his retirement benefits and pension since his retirement.	Complainant has been requested to provide the Commission with supporting documents for our action.
2214	Lawrence Kitsao Kalume CAJ/MSA/M.INF/023/6/15-EM	Telkom Kenya Limited	Administrative injustice	A Complainant alleged that prior to his retirement on 31st August 1994, he was an employee of Kenya Posts and Telecommunications Corporation working as a Tradesman and in October 1985, his service was upgraded from semi-skilled to pensionable but his salary remained the same and upon his retirement, his benefits were not calculated to include the underpayments and despite enquiring from Telkom Kenya, his complaint remained unresolved.	Initiated inquiry which is still ongoing.
2215	Gabriel Owino Ongoma CAJ/MSA/PEN/000/44/15-EM	The National Treasury-Pensions Department	Administrative injustice	A Complainant alleging that he is the son of the late Grace Imali wino who died in 2007 while under employment by the then Ministry of Provincial Administration and National Security and in March 2010, he received Kshs. 324, 582. 40/= being the death gratuity of her late mother but he further claims that his late mother's gratuity had not been fully paid by the Pensions Department since some money was allegedly returned back to the said office.	Initiated inquiry which is still ongoing.

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2216	Joseph Nyoka CAJ/MSA/PEN/000/45/15-EM	The National Treasury-Pensions Department	Administrative injustice	A Complainant alleging that he retired on 1st July 2014, from the Ministry of Agriculture under Job Group L and vide a scheme of service being DPM/1/15A Vol.XII (74) dated 23rd April 2007 attached for agricultural engineering personnel, he was to be promoted to Chief Superintendent under Job Group M but he was not promoted to the said job group and only retired under job group L and despite that, he was yet to receive his retirement benefits and subsequent monthly pension.	Initiated inquiry which is still ongoing.
2217	Jayne Wangoro CAJ/MSA/PE/040/128/15-EM	Private Entity	Unpaid shares	A Complainant alleging that her late father, Mr. Robert Wangoro Kisiangani who died in 1993 was a policy holder with Kenindia Assurance Company under Policy No. 8298 and on 17th February 2009, she wrote a letter to Kenindia Assurance Company to claim for his benefits but the insurance had denied her the same.	Matter referred to the Insurance Regulatory Authority for resolution.
2218	Mr. Mwasi Leonard CAJ/MSA/M.LAN/022/59/15-EM	Ministry of Lands, Housing and Urban Development	Land Dispute	A complaint against the Ministry of Lands regarding a parcel of land measuring 22400 hectares situated in Taita Taveta County where the Complainants were enquiring whether the said land was community land or Government land but the Complainants alleged that there was a petition filed in court being, High Court Petition No. 97 of 2012which was still ongoing.	Complainant has been advised to proceed with the case in court to its logical conclusion.
2219	Hezron Ochillo CAJ/MSA/M.LAB/017/43/15-EM	Ministry of Labour, Social Security and Services	Delay	A complaint against the Labour Office in Mombasa for allegedly delaying to resolve the Complainant's case against his employer, Borderless Tracking Company after his services were terminated in February 2014.	Initiated inquiry which is still ongoing.
2220	Antony Otunga CAJ/MSA/M.PLA/008/9/15-EM	Kenya National Bureau of Statistics	Delay	A complaint against the Kenya National Bureau of Statistics for allegedly delaying to pay the Complainant his wages amounting to Kshs. 24,000/= after he	Initiated inquiry which is still ongoing.

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				participated in a census exercise in Bungoma South District since 2009.	
2221	Samson Chome Kai CAJ/MSA/M.LAB/017/44/15-EM	Ministry of Labour, Social Security and Services	Administrative injustice	A complaint against the County Labour office for allegedly delaying to take action after the Complainants lodged a complaint against Secure Homes Limited, Mombasa alleging termination from employment without notice and failure to pay their terminal dues amounting to Kshs. 280,470/=.	Initiated inquiry which is still ongoing.
2222	Ezra Onyango CAJ/MSA/M.PLA/008/10/15-EM	Ministry of Devolution and Planning	Discourtesy	A Complainant alleging that sometimes in September 2015, he visited the Huduma Centre Mombasa for purposes of collecting a police abstract and to apply for a duplicate ID Card and when he proceeded to the relevant counter, the officer who was at the desk declined to serve him alleging that he was not serving customers and he treated him with discourtesy.	Initiated inquiry which is still ongoing.
2223	Lennox Ndune CAJ/MSA/PE/040/129/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Mbugua Muriithi Advocates for allegedly denying to pursue payment of the Complainant's award after the court delivered its ruling on 6th March 2015 in Employment and Labour Relations case No. 11 of 2013 at Mombasa, directing the defendant, Hotel Sapphire Limited to pay the Complainant his dues within 21 days from the date of the ruling.	Matter referred to the Advocates Complaints Commission for resolution.
2224	Kenya Legal Defence Fund CAJ/MSA/POL/015/102/15-EM	National Police Service	Unresponsive official conduct	A complaint against the Nyali Police Station for allegedly failing to take action on a case reported by the Complainant in October 2015.	Complainant has been requested to provide the Commission with the OB No. of the case.
2225	Lucas Obunga Otieno	Private Entity	Professional Misconduct	A complaint against the firm of Odero and Company Advocates for allegedly failing to appear in court after	Matter referred to the Advocates Complaints

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	CAJ/MSA/PE/040/130/15-EM			he was instructed and paid for his services by the Complainant.	Commission for resolution.
2226	Hadija Said Maulana CAJ/MSA/PE/040/131/15-EM	Private Entity	Fraud	A Complainant alleging that her son undertook his driving lessons at Unik Driving School, Mombasa and paid all the required fees including fees for registration of his driving licence, but was subsequently awarded a fake driving license in September 2015.	Complainant advised to report the matter to the police for investigations.
2227	Transparency international on behalf of Margaret Wanyika CAJ/MSA/M.LAN/022/60/15-EM	Ministry of Lands, Housing and Urban Development	Administrative injustice	A Complainant alleging that one Philemon Mwaisaka had taken away her land being Parcel No.1956/1882 situated In Voi, Taita-Taveta County and even had a title deed of the said land and when the Complainant went to do a search of the parcel of land at the Lands Registry in Voi she found out that the said Phillemon Mwaisaka was the rate payer.	Complainant advised to seek redress in court.
2228	John Mwenza Muroki CAJ/MSA/M.LAN/0222/61/15-EM	Ministry of Lands, Housing and Urban Development	Delay	A Complainant alleging that there had been inordinate delay on issuance of his title deed by the Ministry of Lands since 2013 despite that other people who had letters of allotment like him had already been issued with title deeds to their parcels of land.	Complainant has been requested to provide the Commission with a copy of his letter of allotment for our inquiries.
2229	Agnes Mwikali CAJ/MSA/PE/040/132/15-EM	Private Entity	Child Maintenance	A Complainant alleging that she had a child with one John Mwangi who subsequently refused to take parental responsibility over the said child and on 17th August 2015, the said person took his child from her house and had since refused to bring him back.	Complainant advised to seek redress at the Children's court.
2230	Lawis Muthuku Muchai CAJ/MSA/JUD/001/86/15-EM	Judiciary	Delay	A Complainant alleging that he served the Registrar of Titles in Mombasa with a court order to reconstruct parcel files no. 324 and 334 MN/ Mtwapa within Kilifi County and to submit a report to court but the Registrar	Complainant has been advised to seek the court's intervention over the case.

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				issued the report to the Attorney General and the same was yet to be filed in court hence delaying the matter.	
2231	Joyce Oduor CAJ/MSA/PEN/000/46/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the Pensions Department for allegedly delaying to pay the Complainant's late husband's death gratuity who died sometimes in 2013 while he was an employee of Nairobi City Commission.	Initiated inquiry which is still ongoing.
2232	Kenya Legal Defence Fund on behalf of Lenox Sifa Katana CAJ/MSA/POL/015/103/15-EM	National Police Service	Unofficial Conduct	A Complainant alleging that an officer by the name Mohamed attached to Makupa Police Station in Mombasa had been harassing him and intimidation over a civil matter that was a subject of court proceedings.	Initiated inquiry which is still ongoing.
2233	Kenya Legal Defence Fund on Behalf of Ningala Kafui Vuko CAJ/MSA/POL/015/104/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that the County Criminal Investigations office had failed to prosecute a case of bribery lodged by Ningala Kafui Vuko since April 2015 when the matter was reported to them.	Initiated inquiry which is still ongoing.
2234	Chai Amani Mgalla CAJ/MSA/M.TRA/004/23/15-EM	Kenya Railways Corporation	Unresponsive Official Conduct	A complaint against the Kenya Railways Corporation for allegedly failing to compensate the complainants who are residents of Gasheni Location, Kwale County after their houses crumbled while others developed cracks while the contractors of the standard gauge railway were breaking stones using gun powder while in the course of their work in August 2015.	Initiated inquiry which is still ongoing.
2235	Peter Wekesa Walukaya CAJ/MSA/M.ICG/062/68/15-EM	Ministry of Interior and Coordination of National Government	Unfair Treatment	A Complainant alleging that on 5th October 2015, he was detained by an AP officer on instructions of the Chief of Mikindani Location in Mombasa County and was forced to pay Kshs. 4000/- or produce wires that he had allegedly taken from his employer.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2236	Musyoka Consolata Ndanu CAJ/MSA/M.LA/008/11/15-EM	Ministry of Devolution and Planning	Inefficiency	A Complainant alleging that sometimes in October 2015, she visited the Higher Education Loans Board counter at the Huduma Centre Mombasa for purposes of picking a HELB application form but the forms were not available and she was asked to photocopy one from the Huduma Centre cyber café at a cost whereas the forms should be readily available for free.	Initiated inquiry which is still ongoing.
2237	Kenya Legal Defence Fund CAJ/MSA/M.FI/000/47/15-EM	Mombasa District Procurement Officer	Unresponsive official conduct	A complaint against the Public Procurement Oversight Authority for failing to investigate a case on procurement irregularities against the Kisauni Sub-County Procurement Officer addressed to its offices on 22nd September 2014.	Initiated inquiry which is still ongoing.
2238	Kenya Legal Defence Fund CAJ/MSA/DPP/027/4/15-EM	Office of the Director of Public Prosecutions	Delay	A Complainant alleging delay at the office of the Director of Public Prosecutions in prosecuting a matter brought before it since January 2015 by the Complainant.	Initiated inquiry which is still ongoing.
2239	Evans Agire Nyariro CAJ/MSA/M.EDU/013/20/15-EM	Ministry of Education, Science and Technology	Unfair treatment	A Complainant alleging that his employment at Consolata Primary School in Mombasa County was in September 2015 terminated by the school board of management because he raised various malpractices being committed at the school and his dues were subsequently not paid.	Initiated inquiry which is still ongoing.
2240	Rosemary Awuor CAJ/MSA/PEN/000/48/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that since her husband died in April 2014 while working with the Ministry of Health, she had been pursuing his benefits with the Pensions Department to no avail.	Initiated inquiry which is still ongoing.
2241	John Kioko Muli CAJ/MSA/M.LAN/022/62/15-EM	Ministry of Lands, Housing and	Land Dispute	A Complainant alleging that his title deed was illegally issued to one Israel Okoth by the Ministry of Lands, Mombasa office and he wanted to sue the said Israel to recover his land.	Complainant has been referred to Kituo Cha Sheria for legal representation.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Urban Development			
2242	Mbarak Hamid Mbarak CAJ/MSA/CG/MOMBASA/068/31/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint against the Department of surveys for allegedly failing to resolve a dispute between the Complainant and his neighbour over land parcels number No. MN/11/3695 and No MN/II/3696, situated in Kisauni within Mombasa County wherein the Complainant alleged that his neighbour had built a petrol station between the two plots which was meant to serve as an access road.	Initiated inquiry which is still ongoing.
2243	Vincent Fundi Mtume CAJ/MSA/PE/040/133/15-EM	Private Entity	Professional Misconduct	A Complainant alleging that sometimes in 2014, he instructed the firm of Mandi and Company Advocates in Kilifi County to undertake the process of subdivision of his land in Ngerenya settlement scheme situated within Kilifi County and he paid the said Advocates Kshs. 20,000/-= for the said service but the Advocate failed to do the subdivision and when he asked for his refund, he refused to provide the same.	Complainant called to inform the Commission that he was eventually refunded his money by the Advocate.
2244	Titus Nthiga Muringi CAJ/MSA/M.LAB/017/45/15-EM	Ministry of Labour, Social Security and Services	Unresponsive official conduct	A Complainant alleging that he was referred by the Commission to the Labour Office in Kilifi County for a resolution of his case against Steel Makers Limited in October 2015 but he was turned away by the labour office.	Initiated inquiry which is still ongoing.
2245	Elizabeth Nduku CAJ/MSA/POL/015/106/15-EM	National Police Service	Unresponsive official Conduct	A Complainant alleging that the Officer Commanding Station of Changamwe Police Station within Mombasa County had failed to investigate the Complainant's case regarding the disappearance of her son, Alfred Nduku Bahati who was a taxi driver in Mombasa since December 2011, OB NO. 82/25/11/2014.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2246	Davies Karanja Mbugua CAJ/MSA/JUD/001/87/15-EM	Judiciary	Inefficiency	A Complainant alleging that the court file in Shanzu Law Courts Criminal Case No. 14 0f 2015 Between Republic Versus Margaret Wanjiku Mainahad been missing since the matter came for hearing on 21st April 2015.	Referred to the Judiciary Ombudsperson for resolution.
2247	Oguta George Bundu CAJ/MSA/M.INF/023/7/15-EM	Postal Corporation of Kenya	Inefficiency	A complaint against the Postal Corporation of Kenya for allegedly failing to provide glue to its customers.	Commission intervened and the Postal Corporation assured us that the glue will be provided to the public.
2248	Amos Gonzi Chumbe CAJ/MSA/M.ICG/062/69/15-EM	Ministry of Interior and Coordination of National Government	Ownership of Land	A Complainant alleging that he had had a long standing land dispute in Mwakirunge within Mombasa County against one Mnazi Saha and the matter was heard in the Area Chief's office by representatives of the Chief but he was not given a fair hearing.	Complainant advised to seek redress in court.
2249	Luwali Mweli Muraba CAJ/MSA/PE/040134/2015-EM	Private Entity	Professional Misconduct	A Complainant alleging that sometimes in 2014, he instructed the firm of F. M Mwawasi and Company Advocates to represent him in a land matter in Malindi within Kilifi County where he paid the Advocate the sum of Kshs. 22,000/= being legal fees to file a case in court but the said Advocate did not file any case and had refused to pick his calls.	Matter referred to the Advocates Complaints Commission for resolution.
2250	Maurice Orwa Ogeta CAJ/MSA/POL/015/107/15-EM	National Police Service	Manifest Injustice	A complaint against a police officer of Makupa Police Station, Mombasa for allegedly assaulting the Complainant sometimes in October 2015.	Complainant has been requested to provide the Commission with further particulars of his case.
2251	Khatam Mabruk Mbarak	National Registration Bureau	Unfair Treatment	A Complainant alleging that in September 2015, he visited the office of the District Registrar of Persons, Mombasa County for purposes of registering for an	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/MSA/NRB/003/23/15-EM			identification card but he was mistreated and turned away.	
2252	Ali Nzala Ruwa CAJ/MSA/CG/MOMBASA/068/32/15-EM	County Government of Mombasa	Delay	A complaint against the Transport Department in Mombasa County for allegedly delaying to pay the Complainant's deceased brother's gratuity since August 2014.	Complainant has been requested to provide the Commission with further and better particulars of his complaint.
2253	Margaret Osoo CAJ/MSA/M.HOU/028/7/15-EM	National Housing Corporation	Unresponsive Official Conduct	A Complainant alleging that the National Housing Corporation and the Police of Changamwe within Mombasa County had refused to abide by an order of the court instructing them to evict one Joseph Khamoyi from her house.	Complainant has been asked to provide court proceedings for our perusal and advice.
2254	Thomas Bwire Muita CAJ/MSA/PE/040/135/15-EM	Private Entity	Unfair Termination	A complaint against the firm of Nyaga and Company Advocates Mombasa for allegedly disappearing with the Complainant's original title deed and other documents after he was appointed to distribute the properties.	Matter referred to the Advocates Complaints Commission for resolution.
2255	Saidi Karisa Ruwa CAJ/MSA/M.LAB/017/46/15-EM	Ministry of Labour, Social Security and Services	Unfair Treatment	A Complainant alleging that sometimes in early 2015, he made an application to the Department of Social Services to be included as a beneficiary of the Older Persons Cash Transfer Programme as he is aged over 65 years and living in poverty but the Complainant has not received any official communication from the said office and is also yet to receive any funds.	Initiated inquiry which is still ongoing.
2256	Hezron Ochillo CAJ/MSA/M.LAB/017/47/15-EM	Ministry of Labour, Social Security and Services	Delay	A complaint against the Labour Office Mombasa for allegedly delaying to resolve the Complainant's case against his employer Borderless Tracking Company after his services were terminated in February 2014.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2257	Juma Asman Tsuma CAJ/MSA/M.PW/007/2/15-EM	Department of Public Works	Delay	A complaint against the then Ministry of Public Works for allegedly delaying to compute the Complainants benefits since his retirement in 2009.	Complainant has been requested to provide supporting documents to his claim.
2258	Transparency International on behalf of Marereni Residents CAJ/MSA/M.EDU/013/21/15-EM	Ministry of Education Science and Technology	Abuse of Power	A complaint against the Board of Management of Muyu Wa Kaya Primary School situated within Kilifi County for allegedly admitting students predominantly from the location and the larger Kilifi County, asking pupils to carry Jembes and other agricultural tools to school, directing students to do agricultural work including ploughing, weeding and harvesting in the school farm among other things and further intimidating parents who raise their voices against such acts.	Initiated inquiry which is still ongoing.
2259	Vincent Fundi Mtume CAJ/MSA/PE/040/136/15-EM	Private Entity	Unpaid Shares	A Complainant alleging that on 20th January 2015, he registered as a member of Rock Finance Consultant Limited and saved money amounting to Kenya shillings fifty four thousand only (Kshs. 54,000.00/=) but when he applied for his contributions after he was dissatisfied with their services but they failed to refund his full contributions.	Matter referred to Central Back of Kenya fir investigations.
2260	Nancy Nduta Joyce CAJ/MSA/M.ICG/062/70/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official conduct	A complaint against the Principal Secretary Ministry of Interior and Coordination of National Government who has allegedly failed to comply with a court order in Nanyuki Childrens case No. 4 of 2008 between Sharon Njeri Ndungu vs Peter Ndungu Gicheha to attach salary of a public officer, Peter Ndungu Gicheha.	Complainant has been advised that her redress still lied in court.
2261	Tatu Saidi Jeffa CAJ/MSA/M.LAN/022/63/15-EM	Ministry of Lands, Housing and	Unresponsive Official Conduct	A Complainant alleging that she has a land dispute which is yet to be resolved by the Lands Office in Kwale despite her efforts to follow up since 2014.	Complainant has been requested by the Commission to provide supporting

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
		Urban Development			documents for our action.
2262	Alan Munyi CAJ/MSA/M.LAN/022/64/15-EM0	Ministry of Lands, Housing and Urban Development	Unofficial Conduct	A Complainant alleging that an officer at the Ministry of Lands, Mombasa took Kshs. 40,000/= from him to effect a transfer on plot no. Kwale/ Diani Beach /1591 situated in Kwale since 2014 but to date, the Transfer has not been done.	Initiated inquiry which is still ongoing.
2263	Clement Mutile Kalama CAJ/MSA/M.LAN/022/65/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A Complainant alleging that he has not been provided with a Title Deed to his Plot No. Kllifi/Jimba 281situated in Kilifi County after purchasing the same from one Pembe Chango Kalama on 5th August 1980 and that the whole parcel of land was under an embargo which is yet to be lifted by the Ministry of Lands.	Initiated inquiry which is still ongoing.
2264	Sangoro Kitenge CAJ/MSA/JUD/001/88/15-EM	Judiciary	Delay	A complaint against the Mombasa Constitutional court for allegedly delaying a ruling in Constitutional Application No. 6 Of 2010since 25th September 2014.	Initiated inquiry which is still ongoing.
2265	Jasper M. Mwakio CAJ/MSA/M.TRA/004/25/15-EM	National Transport and Safety Authority	Delay	A complaint against the National Transport and Safety Authority for allegedly delaying his driving license serial no. 1601397 since he applied for it on 26th February 2015.	Initiated inquiry which is still ongoing.
2266	Ernest Mtuweta Mwamburi CAJ/MSA/M.HEA/012/17/15-EM	Coast Provincial General Hospital	Unresponsive Official Conduct	A complaint against the Coast Provincial General Hospital for allegedly refusing to pay the Complainant Kshs. 8,100/- that he incurred while undergoing treatment at the hospital between 1st April 2015 and 4th April 2015, whereby the money was later paid by the NHIF to them.	Initiated inquiry which is still ongoing.
2267	Jones Wanje Price CAJ/MSA/M.DEF/037/3/15-EM	Department of Defence	Unresponsive Official Conduct	A complaint against the Department of Defence for allegedly denying the Complainant's full benefits after he was discharged from service on 17th March 2007	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				after serving as a Navy officer for over 17 years since 1989.	
2268	Sammy Gona Charo CAJ/MSA/M.EDU/013/15-EM	Ministry of Education, Science and Technology	Delay	A Complainant alleging that his readers' allowance was stopped sometimes in July because he had not forwarded registration card from National Council for Persons with Disability but when he forwarded the said document, the TSC is yet to reinstate his readers' allowance.	Initiated inquiry which is still ongoing.
2269	Simon Owino CAJ/MSA/M.ICG/062/71/15-EM	Ministry of Interior and Coordination of National Government	Delay	A Complainant alleging that on 29th November 2014, he reported a case at the office of the area chief, Ambira Location in Siaya County against one Richard Otieno who has been threatening the life of her elderly aunt but despite the chief promising to resolve the matter, no action has been taken since.	Initiated inquiry which is still ongoing.
2270	Patrick Ruwa Mwambere CAJ/MSA/M.ICG/062/72/15-EM	Ministry of Interior and Coordination of National Government	Unofficial Conduct	A Complaint alleging that in 2015, the complainant filed a case in court against the Area Chief of Samburu Location, Mr. Suleiman Mundu and the Assistant Chief for allegedly misrepresenting themselves to Kenya Electricity Transmission Company that they were committee leaders of the ranch and the County Commissioner Kwale County suspended them until the determination of the case in court but subsequently, the MP of the area intervened and told the officers not to leave office despite the bad blood between the public officers and the community hence resulting to poor service delivery.	Initiated inquiry which is still ongoing.
2271	Bakrika Abdalla Swaleh CAJ/MSA/M.LAB/017/48/15-EM	Ministry of Labour, Social Security and Services	Ineffectiveness	A complaint against the National Social Security Fund for allegedly denying to pay the Complainant NSSF dues belonging to her late husband who died since 1985 claiming that that they needed his last pay slip	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				which cannot be found before they could pay the said benefits.	
2272	Aweso Mohammed Jungla CAJ/MSA/POL/015/108/15-EM	National Police Service	Unresponsive Official Conduct	A complaint against the Central Police Station Mombasa for allegedly failing to assist the Complainant who claims to be receiving threats to his life, OB No. 11/18/4/15.	Initiated inquiry which is still ongoing.
2273	Dorcas Awino CAJ/MSA/PE/040/137/2015	Private Entity	Unfair Termination	A complaint against Arizona Palace Hotel in Mombasa for allegedly terminating the Complainant's services unfairly in August 2015.	Matter referred to the County Labour office for resolution.
2274	Dr. Christopher Kamande CAJ/MSA/JUD/001/89/15-EM	Judiciary	Delay	A complaint against the Advocates Complaints Commission for allegedly delaying to resolve a complaint against the firm of Cootow and Associates Mombasa since February 2015.	Initiated inquiry which is still ongoing.
2275	Uholo Building Construction CAJ/MSA/POL/015/109/15-EM	National Police Service	Breach of Contract	A complaint against the National Police Service for allegedly failing to pay the Complainant after it awarded them a tender in 2007, to carry out plumbing works at the Provincial Police Headquarters in Kisumu.	Complainant has been advised to seek redress in court.
2276	Ndana Gideon Mwamboga CAJ/MSA/M.LAN/022/66/15-EM	Ministry of Lands, Housing and Urban Development	Court case	A Complainant alleging that some people have refused to leave his land despite a court order to that effect but the Complainant failed to provide the details of the subject land and the particulars of the court case.	Complainant has been requested to provide the Commission with supporting documents for our advice.
2277	Hellen Mshoni CAJ/MSA/POL/015/110/15-EM	National Police Service	Unresponsive Official Conduct	A Complaint against the Likoni Police Station within Mombasa County for allegedly failing to take action after the Complainant reported a case on 13th October 2015 thatshe had been receiving threatening utterances from her brother-in-law OB NO. 04/13/10/15.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2278	Helen Moser CAJ/MSA/KPLC/021 /15/15-EM	Kenya Power& Lihtining Company	Unresponsive Official Conduct	A Complainant alleging that on 8th May 2015 at around 1500 hours, her husband turned on their Television and experienced some noise and smoke from the Television which eventually damaged as a result of a power surge but her efforts to get compensation from Kenya Power have been futile.	Initiated inquiry which is still ongoing.
2279	Juma Rashid Wafula CAJ/MSA/CG/KWA LE/114/3/15-EM	County Government of Kwale	Unfair Treatment	A Complaint alleging that on 3rd September 2015, he applied for the position of a County Forester at the Kwale County Public Service Board and on 29th September 2015, he learnt from other sources that the interview had been done on 28th September 2015 but he was denied an opportunity when he went to the said office on 30th September 2015, to request for rescheduling of his interview.	Initiated inquiry which is still ongoing.
2280	Isaac Kipkoech Meli CAJ/MSA/PE/040/1 38/15-EM	Private Entity	Unlawful Termination	A Complaint alleging that he was an employee of Kassam Hauliers Limited since September 2013 until March 2015 where his employment was terminated without notice and his service benefits were not paid.	Matter referred to the County Labour Office for resolution.
2281	Swabri Yusuf Awadh CAJ/MSA/NRB/003/ 25/15-EM	National Registration Bureau	Delay	A complaint against the office of the National Registration Bureau for allegedly the issuance of the Complainant's Identification Card since September 2013, Serial No. 23367173.	Initiated inquiry which is still ongoing.
2282	Maurice Ombuya Nyamangah CAJ/MSA/M.WAT/0 09/10/15-EM	Ministry of Water and Irrigation	Unfair Treatment	A Complainant alleging that until his retirement in 2014, he was an employee of the Ministry of Environment, Water and Natural Resources stationed in Kilifi County since 1972 but during his employment, he was not considered for any promotion and he stayed on the same job group 'G" for over 12 years and he is even yet to be paid his retirement benefits.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2283	Michael Alubala Shihemi CAJ/MSA/PE/040/139/15-EM	Private Entity	Unpaid Dues	A Complainant alleging that he resigned from Sweets Company on medical grounds in October 2015 but his benefits were yet to be paid.	Matter referred to the County Labour Office Mombasa for resolution.
2284	Teresah Merrilyn Muttayi CAJ/MSA/JUD/001/90/15-EM	Judiciary	Unresponsive Official Conduct	A complaint against the Judicial Service Commission for allegedly failing to comply with a court order in Tononoka Childrens case No. 108 of 2010 between Teresah Mutayi vs Paul Otieno to attach salary of a public officer.	Complainant has been advised that her redress still lied in court.
2285	Purity Gachui Mabuti CAJ/MSA/JUD/001/91/15-EM	Judiciary	Delay	A Complainant alleging that her case civil case No. 1275 of 2004 has inordinately delayed in the Mombasa Law Courts since it was filed in 2004.	Complainant has been requested to provide the Commission with court proceedings.
2286	Patrick Chirima Mwingo CAJ/MSA/POL/015/111/15-EM	National Police Service	Delay	A Complainant alleging that he is yet to get his retirement benefits since his early retirement in April 2015, after serving as a warder at Thompson Falls Main Prison for 20 years.	Initiated inquiry which is still ongoing.
2287	Maurice Otieno Ombuya CAJ/MSA/CDF/008/12/15-EM	Constituency Development Fund- Nyali Constituency	Unlawful Termination	A complaint against the Nyali Constituency Development Fund for allegedly discharging the Complainant of his duties after he was attacked and assaulted by individuals well known to him on 6th September 2014, while working at his office in Nyali area and thereafter reporting the matter to Nyali Police Station in Mombasa.	Initiated inquiry which is still ongoing.
2288	Esther Nekesa Machakana CAJ/MSA/M.HEA/012/18/15-EM	Ministry of Health	Professional Negligence	A Complainant alleging that her daughter namely Linda Mary died under mysterious circumstances in Nairobi Hospital and on 6th April 2015, an autopsy report was conducted without her knowledgeon the instruction of one Jesse Jasper who is allegedly not a member of her familyand she believes that the results of the autopsy were incorrect.	Complainant has been advised to report the matter to the Medical Practitioners and Dentists Board for investigations.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2289	Mwatsuma Karisa Sanga CAJ/MSA/PE/040/140/15-EM	Private Entity	Breach of Contract	A Complainant alleging that in 2012, he took a loan with Real People but he was unable to repay the full amount and on 16th August 2013, Real people took items from his house in order to recover the loan but when he thereafter settled the full loan amount, Real People have since refused to return his items.	Complainant has been advised to seek redress in court.
2290	Charles Owino Omondi CAJ/MSA/JUD/001/92/15-EM	Judiciary	Delay	A Complainant alleging that since March 2015, his case being, RMCC NO. 4459 of 2012 between Charles Owino Omondi versus Christine Tago and Another at the Milimani Commercial Courts has not proceeded because the file has been missing and the staff at the registry have been reluctant to trace the file.	Initiated inquiry which is still ongoing.
2291	Mwawasi Martin Mjomba CAJ/MSA/AG/001/93/15-EM	Attorney General	Unresponsive Official Conduct	A Complainant alleging that he wrote a letter to the Attorney General seeking compensation as awarded by the court after the police killed a boy who was on his way home in Mombasa.	Complainant has been asked to provide the Commission with further and better particulars of his complaint.
2292	Granzon Mwashagha CAJ/MSA/M.EDU/013/23/15-EM	Ministry of Education, Science and Technology	Unfair Official Conduct	A Complainant alleging that as a result of the teachers strike in Kenya, in and around the months of September and October 2015, the Kenyan Child was denied the right to education and by sending the pupils and students home during the said period, the Government violated their right to education by limiting their access to education.	Initiated inquiry which is still ongoing.
2293	Tabitha Nanjala Lusweti	The National Treasury-	Delay	A Complainant alleging that her pension has been delayed since her retirement on 31st August 2014 from	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/MSA/PEN/000/49/15-EM	Pensions Department		the Teachers Service Commission, TSC NO. 73389 stationed at Bondeni primary school in Mombasa.	
2294	Hussein Omar Mudhune CAJ/MSA/CG/KILIFI/103/3/15-EM	County Government of Kilifi	Unresponsive Official Conduct	A Complainant alleging that on 11th October 2015, he visited the offices of the County Government of Kilifi to seek assistance regarding an illegal construction that is going on near his house in Shariani within Kilifi County but no assistance was given as the construction is still going on.	Initiated inquiry which is still going on.
2295	Edgar Odhiambo CAJ/MSA/PE/040/141/15-EM	Private Entity	Professional Misconduct	A complaint against the firm of Asige Kiverege Advocates Mombasa for allegedly denying to pay the Complainant his award of damages after judgement was entered on 23rd July 2009 in Mombasa HCCC NO. 504 of 1990 between Chrispin Emmanuel Odhiambo versus Musa Kassim and Anotherfor Kshs. 1, 677, 236/= plus costs.	Matter referred to the Advocates Complaints commission for resolution.
2296	Said Peter Baya CAJ/MSA/PE/040/142/15-EM	Private Entity	Unpaid benefits	A Complainant alleging that his employer being Bagwanji Deshi Shah has refused to pay him for his service benefits after working for him for 14 years.	Matter referred to the County Labour Office Mombasa for resolution.
2297	Abubakar Miraj CAJ/MSA/JUD/001/93/15-EM	Judiciary	Professional Miscondcut	A complaint against the firm of Stephen Oddiaga and Company Advocates, Mombasa, for allegedly filing a bill of costs in court against him despite that there is a case that is still pending in court.	Matter referred to the Advocates Complaints commission for resolution.
2298	Anonymous CAJ/MSA/POL/015/112/15-EM	National Police Service	Corruption	A Complainant alleging that there are two police officers who solicit bribes from people passing along Moi Avenue, Mombasa, at around 9.00pm every day and are using a tuk tuk Registration No. KTWA 881A.	Complainant has been requested to provide the Commission with particulars of the police officers.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2299	Milramsy Nangila Wasike CAJ/MSA/NRB/003/ 26/15-EM	National Registration Bureau	Delay	A Complainant alleging that the complainant has faced inordinate delay at the Department of Civil Registration in Mombasa while looking for the Death Certificate of her late Husband since September 2015.	Commission intervened and the Complainant was immediately issued with the death certificate.
2300	Jonathan Irungu Kamau CAJ/MSA/M.ICG/06 22/73/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A Complainant alleging that on 27th October 2015, he visited the office of the Assistant Chief, Mwembelegeza Sub Location for purposes of obtaining a letter to pursue a succession cause after his father Joseph Samson Kamau Maina passed away on 22nd February 2015 while residing within the said jurisdiction but the Assistant Chief refused to issue the said letter.	Initiated inquiry which is still ongoing.
2301	Sharmake Mahamud Ali CAJ/MSA/POL/015/ 113/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that the complainant was assaulted by persons well known to him but his efforts to have his p3 form filled have been in vain OB No. 54/30/10/15.	Initiated inquiry which is still ongoing.
2302	Ester C. W. Ndambiri CAJ/MSA/JUD/001/ 94/15-EM	Judiciary	Unfair Treatment	A Complaint alleging that she has an ongoing case at Tononoka Children's Court miscellaneous application No. 5 of 2013 and she has requested for a hearing date on two occasions at the court registry but the clerks have been unwilling to give her a date.	Initiated inquiry which is still ongoing.
2303	David Mutuma Magiri CAJ/MSA/TANARIV ER/059/3/15-EM	County Government of Tana- River	Breach of Contract	A Complaint alleging that he had a contract with the defunct municipal council of Tana River to build an office block in Tana River but the project stopped due to lack of funding and later the County Government of Tana River awarded another contractor to complete the block and further refused to pay the Complainant for the work done alleging that they had no funds.	Complainant has been advised to seek redress in court.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2304	Alex Baya CAJ/MSA/PE/040/143/15-EM	Private Entity	Delay	A Complaint alleging that he has been wrongly listed in the CRB as a loan defaulter despite that he has never taken any loan as alleged and when he wrote to be cleared by CRB, no response had been forthcoming since 13th October 2015.	Matter referred to the Central Bank of Kenya for resolution.
2305	Julius Macoco CAJ/MSA/M.HEA/012/19/15-EM	Ministry of Health	Delay	A complaint against the Judiciary Machakos Law Courts for allegedly delaying justice by transferring his file to Nairobi without his knowledge whereas he has applied to have a certified copy of the judgment for Machakos CMCC No.462 of 2006 whose judgement was entered since 6th October, 2012.	Initiated inquiry which is still ongoing.
2306	Mule Yesse CAJ/MSA/M.ICG/062/74/15-EM	Ministry of Interior and Coordination of National Government	Delay	A complaint against the Ministry of Interior and Coordination of National Government and the Directorate of Occupational Health and Safety for allegedly delaying to compensate the Complainant for his injuries after he was abducted on 12th January 2012 in the course of duty at Burder area within Wajir County, by Al-Shabaab militia and taken to Somalia where he was incarcerate for 19 months.	Initiated inquiry which is still ongoing.
2307	Mule Yesse CAJ/MSA/M.ICG/062/75/15-EM	Ministry of Interior and Coordination of National Government	Delay	A Complaint alleging that he was abducted on 12th January 2012 in the course of duty at Burder area within Wajir County, by Al-Shabaab militia and taken to Somalia where he was incarcerate for 19 months and after his release, the President awarded him a Silver Star medal vide Gazette Notice no 15428, Vol CXV-No.174 dated 11th December, 2013 for his outstanding bravery and dedicated public service but since then, the award and certificate has not been formally granted to him.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2308	Cosmas J. Mtunji CAJ/MSA/M.ICG/062/76/15-EM	Ministry of Interior and Coordination of National Government	Unofficial Conduct	A Complaint against the Chief of Timbila Location in Taita Taveta County for allegedly accepting the China Road Construction Company Limited to install a water project as compensation for damaging the Complainants houses by the tremors caused by crushing stones while constructing the Taveta- Voi road.	Initiated inquiry which is still ongoing.
2309	Former Staff of Stadust Company Limited CAJ/MSA/M.LAB/017/49/15-EM	Ministry of Labour, Social Security and Services	Unresponsive official Conduct	A complaint against the Kilifi Labour Office for allegedly failing to resolve a dispute by the Complainants against Stardust Entertainment Limited for unlawfully terminating their services in 2014.	Initiated inquiry which is still ongoing.
2310	Mjuma and Bamban Kilio CBO CAJ/MSA/M.LAN/022/67/15-EM	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint against the Registrar of Titles Mombasa for allegedly defying a court order issued on 27th November 2013 in Mombasa HC Miscellaneous Application No. 560 of 2004 (OS) between Jumaa Chengo versus Registrar of Titles where he was directed to reconstruct the parcel files for Mtwapa/Kilifi/324 Sec.III MN and Mtwapa /Kllifi/334 Sec III MN.	Complainant has been advised to continue pursuing the matter in court to its logical conclusion.
2311	Esther Nyokabi Nganga CAJ/MSA/NRB/003/27/15-EM	National Registration Bureau	Delay	A complaint against the National Registration Bureau for allegedly delaying to correct the Complainant's details after she found out in November 2015 that the information on her Identification Card did not match her profile i.e. the photo and bio-data details were hers but the name was incorrect.	Commission intervened and the Complainant got her Identification Card in December 2015 with the correct details.
2312	Anthony Mwenga Mavua CAJ/MSA/CG/KILIFI/103/4/15-EM	County Government of Kilifi	Unfair Conduct	A Complaint alleging that the County Government has wrongfully evicted him from Kilifi Township Plot No. 52 Of (L.R.29444), located in Kilifi Town claiming that it is a designated parking for lorries but some years earlier, the Complainant had obtained orders against a Mr. Gurder Singh from encroaching on the land and on 24th September 2015, the Chief Land Administration	Complainant has been advised to seek redress in court as the matter is already a subject of court proceedings.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Officer, Ministry of Lands, Housing and Urban Development wrote to the National Land Commission stating that the subject parcel of land is zoned for commercial use and not a parking.	
2313	Lawis Muthuku Muchai CAJ/MSA/AG/001/95/15-EM	Office of the Attorney General	Unresponsive Official Conduct	A Complaint alleging that he served the Registrar of Titles Mombasa with a court order to reconstruct parcel files No. 324 and 334 MN/ Mtwapa within Kilifi County and to submit a report to court but the Registrar issued the report to the Attorney General and the same is yet to be filed in court and the delay feels that the said persons are using delaying tactics to deny him justice.	Complainant has been advised to seek the court's intervention over the case.
2314	Albert Adembesa Adego CAJ/MSA/M.LAN/022/068/15-EM	Ministry of Lands, Housing and Urban Development	Ineptitude	A Complaint alleging that sometimes in May 2015, the National Land Commission conducted a survey on people operating business along airport road within Mombasa County but he was not informed of the same and so he wants the survey to be conducted afresh to include all persons that were not present during the survey.	Complainant has been advised to report the matter to the Mombasa County Land Management Board for resolution.
2315	Fred Kinjai CAJ/MSA/JUD/001/96/15-EM	Judiciary	Delay	A Complainant alleging that his case has inordinately delayed in court but did not provide particulars of the court case.	Complainant has been requested to provide the Commission with court proceedings for our action.
2316	Mary Kamau and Another CAJ/MSA/PE/040/144/15-EM	Private Entity	Breach of Contract	A Complaint alleging that she took a loan facility from Credit Bank for purposes of buying a Prime Mover Mercedes for her business and had been loyal in repaying the loan until recently when she started facing challenges but the bank has been harassing her through auctioneers who want to take possession of the prime mover.	Complainant has been advised to seek redress in court.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2317	Philip Atati CAJ/MSA/M.LAB/017/51/15-EM	Ministry of Labour, Social Security and Services	Delay	A Complainant alleging delay at the Labour Office Mombasa after he lodged a complaint on 23rdFebruary 2015 against his employer Sentanel Security Limited.	Initiated inquiry which is still ongoing.
2318	Minazi Enterprise Limited CAJ/MSA/CG/MOMBAS/068/33/15-EM	County Government of Kenya	Unofficial Conduct	A complaint against the County Government of Mombasa for allegedly issuing the Complainants with a court order restraining them from accessing parcel MSA/BLOCK/XVI/593 situated within Mombasa County despite that the Complainants are neither parties to the pending suit being Environment and Land Court Case no. 211 of 2005 nor are they owners of the subject parcel of land.	Complainant has been advised accordingly.
2319	Ema Issa Omar CAJ/MSA/JUD/001/98/15-EM	Judiciary	Delay	A Complainant alleging that her husband's case beingMombasa HCCC No. 55 of 2011 between Juma Mzuri Chovu -Vs- The Director Of Public Prosecution (No. 55 Of 2011 has inordinately delayedas the case was to be heard by three judges but one judge was later elevated to the Court of Appeal and despite her efforts to write to the Registrar to speed up the case, no progress has been made.	Initiated inquiry which is still ongoing.
2320	Naomi Daki Mutua CAJ/MSA/POL/015/115/15-EM	National Police Service	Unfair Treatment	A Complaintt alleging that the police of Changamwe Police Station Mombasa have been harassing her and forcing her to withdraw a case of assault in court filed in April 2015.	Initiated an inquiry which is still ongoing.
2321	F. S. Mwamachi CAJ/MSA/M.ICG/062/78/15-EM	Ministry of Interior and Coordination of National Government	Unfair Treatment	A complaint by the Chief of Chaani Location within Mombasa County denying that he has been involved in drinking and going to work late as alleged by his employer after he was served with a misconduct letter dated 15th October 2015.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2322	Abdulrahim Ali Bakathir CAJ/MSA/M.ICG/062/79/15-EM	Ministry of Interior and Coordination of National Government	Unfair Conduct	A Complainant alleging that on 2nd November 2015, the Area Chief of Kongowea Location within Mombasa County issued summons to the Complainant to visit his offices on 4th November 2015 but during the meeting, the Complainant alleges that he was not given a fair hearing and the case that was brought in his office was decided unfairly.	Initiated inquiry which is still ongoing.
2323	Paul Maganga Mwakisima CAJ/MSA/JUD/001/101/15-EM	Judiciary	Delay	A Complainant alleging that his case being Mombasa CMCC No. 4281 between Paul Maghanga versus Julius Righa has inordinately delayed without any justifications. He further avers that his attempts to get a proper explanation from the courts has been in vain.	Matter referred to the Judiciary Ombudsperson for resolution.
2324	Mike Shiholo Malikho CAJ/MSA/PE/040/145/15-EM	Private Entity	Delay	A Complainant alleging that his advocates, Kenzi and Company Advocates Mombasa have been delaying to release the amount awarded to him by the court but the Complainant did not provide particulars of the case in court.	Matter referred to the Advocates Complaints Commission for resolution.
2325	Kisiangani Sima William CAJ/MSA/ACC/001/102/15-EM	Advocates Complaints Commission	Delay	A complaint against the Advocates Complaints Commission for allegedly delaying to resolve a case reported by the Complainant against his advocates, Munyau Kenzi & Company advocates since March 2015.	Initiated inquiry which is still ongoing.
2326	Nasirdin E. Tarmohamed CAJ/MSA/M.EDU/013/25/15-EM	Ministry of Education, Science and Technology	Unfair Treatment	A complaint against the Technical University of Mombasa for allegedly failing to consider the Complainant's various applications for employment as a permanent lecturer after working in the said Institution for over 20 years as he has always been a part time lecturer.	Initiated inquiry which is still ongoing.
2327	Mariam Wanjiru Dietrich	Ministry of Lands, Housing and	Delay	A Complaint alleging that the Department of Surveys has delayed to resolve a boundary dispute between	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/MSA/M.LAN/022/69/15-EM	Urban Development		her Plot Number MN/11/4167 and Plot NO. MN/11/4170 despite paying the survey fees since February 2015.	
2328	Rhoda Vinya Tuva CAJ/MSA/M.LAN/022/70/15-EM	Ministry of Lands, Housing and Urban Development	Inefficiency	A Complaint alleging that he conducted a search at the Lands office Mombasa of his title in November 2015 but she was told that her file is missing.	Complainant has been requested to provide the Commission with supporting documents for our action.
2329	Kahindi Ngoka Baya CAJ/MSA/M.ICG/062/80/15-EM	Ministry of Interior and Coordination of National Government	Delay	A Complaint alleging delay by the Assistant County Commissioner, Mombasa County, in resolving a long standing dispute with his family regarding their ancestral land situated in Guruguru within Mombasa County.	Initiated inquiry which is still ongoing.
2330	Beatrice Naserian CAJ/MSA/PE/040/147/15-EM	Private Entity	Unfair Treatment	A Complaint alleging that since 1985, she has maintained an account Number, 0110454049 with Kenya Commercial Bank, Milimani Branch and that she had been using a credit card until in 2012 when the bank set a standing charge for her card but the bank has been debiting her account despite asking it to stop the deductions or close the account.	The complaint has been referred to the Banking Fraud Investigations Unit for resolution.
2331	Gabriel Godfrey Sumbi CAJ/MSA/M.ICG/062/81/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint against the Deputy County Commissioner of Kaloleni Sub county in Kilifi County for allegedly failing to take action against the Area chief of Tsangatsini Location Mr. Anthony Kazungu Charo for allegedly receiving bribes of Kshs. 3000/= from six people promising to offer them a job and in 2014, the chief stole relief food meant for the poor and sent it to a relative of his known as Garama Ngumbao Kalu and committing other malpractices.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2332	Clement Mutile Kalama CAJ/MSA/M.LAN/022/71/15-EM	Ministry of Lands, Housing and Urban Development	Unfair Conduct	A complaint against the Lands Adjudication and Settlement office Kilifi County for allegedly omitting the name of the Complainant in the list of persons to be issued with Title Deeds over his Parcel No. 1093 in January 2015.	Initiated inquiry which is still ongoing.
2333	Amos Amolo Nyakiti CAJ/MSA/M.TRA/004/26/15-EM	National Transport and Safety Authority	Delay	A complaint against the National Transport and Safety Authority for allegedly delaying to issue the Complainant with a transfer of his logbook after he transferred his motor vehicle registration number KBF 910W Pickup from Reliable Freight Services Limited to his name since 10th June 2014.	Initiated inquiry which is still ongoing.
2334	Rozina Kitini Kiongozi CAJ/MSA/PEN/000/52/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the Pensions Department for allegedly delaying to pay the Complainant's pension arrears amounting to Kshs. 127,077/= after the said money was returned unclaimed to its offices by the Kenya Commercial Bank in 2007.	Initiated inquiry which is still ongoing.
2335	Hassan Rashidi Shee CAJ/MSA/JUD/001/103/15-EM	Judiciary	Delay	A complaint against the Mombasa Law Courts for allegedly delaying to provide the Complainant with his file for perusal in Mombasa HCCC No. 99 of 2014 between Mohamed Abdalla versus Msambweni Development Company Limited.	Initiated inquiry which is still ongoing.
2336	Mwangi Odhiambo Dancun CAJ/MSA/ACC/001/104/15-EM	Advocates Complaints Commission	Delay	A Complainant alleging that the Advocates Complaints Commission has delayed to resolve a case lodged by the Complainant on 30th July 2015 against his Advocate.	Complainant has been advised that there has not been inordinate delay in resolving his case as the last correspondence was made in September 2015.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2337	Jared Oduor Ochieng CAJ/MSA/KPLC/021/16/15-EM	Kenya Power	Unresponsive Official Conduct	A Complaint alleging that the Kenya Power and Lighting Company (KPLC) has failed to respond after he complained to its offices in Mombasa regarding his power failure.	Complainant has been advised to provide further particulars of his complaint for our action.
2338	Mohamed Habel Juma CAJ/MSA/O.PRES/046/1/15-EM	Office of the President	Delay	A Complaint alleging that she is the widow to the late Juma Mohamed Kuchacha-P/NO.510713 who died in 1988, while working as an accounts clerk at the Office of the President but for the last 25 years she has never received any benefits and / or pension due to her late husband.	Initiated inquiry which is still ongoing.
2339	Kadzo Mdhengi Kithi CAJ/MSA/M.LAB/017/52/15-EM	Ministry of Labour, Social Security and Services	Unfair Treatment	A complaint against the Chief of Ganze Location in Kilifi County for allegedly denying to issue the Complainant with a letter indicating that she is still alive after her old age funds were stopped in 2013 on allegations that she had died.	Initiated inquiry which is still ongoing.
2340	Emily Mwashighadi CAJ/MSA/M.AGR/014/4/15-EM	Ministry of Agriculture, Livestock and Fisheries	Delay	A complaint against the Department of Livestock for allegedly failing to pay the retirement benefits of the Complainant's husband.	Complainant has been requested to provide further and better particulars of her complaint for our action.
2341	Richard Opiyo Nyainda CAJ/MSA/PEN/000/53/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that since he retired in 2014 from the Teachers Service Commission, under the mandatory age of retirement, and issued with Pension No. 261634 his pension is still yet to be paid.	Initiated inquiry which is still ongoing.
2342	Moulid Abdi Abdille CAJ/MSA/PE/040/149/15-EM	Private Entity	Unpaid Dues	A Complaint alleging that his employer terminated his service since October 2015 and refused to pay his outstanding dues.	Matter referred to the County Labour Office Mombasa for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2343	Salim Ali CAJ/MSA/PE/040/151/15-EM	Private entity	Financial Assistance	A Complaint alleging that he is a person living with disability and needs financial assistance to fend for himself.	Matter referred to the National Council for Persons Living with Disabilities.
2344	Saidi Karisa Ruwa CAJ/MSA/M.ICG/062/82/15-EM	Ministry of Interior and Coordination of National Government	Abuse of power	A Complaint against the sub-chief of Tsangatsini, Mariakani, Kilifi County for allegedly hindering the Complainant from being compensated by the Kenya Electricity Transmission Company (KETRACO) which has mounted electricity poles on his land.	Initiated inquiry which is still ongoing.
2345	Benard Saiko Agwata CAJ/MSA/POL/015/118/15-EM	National Police Service	Abuse of Power	A Complaint alleging that one Inspector Nicodemus Ondiek threatened to kill him and is tried to extort money from him after he sought payment of his debt from the said officer arising from an earlier dealing and agreement between them and upon lodging a complaint at Makupa police Station Mombasa, the said Inspector was arrested and later freed on a police bond and no further progress was made.	Initiated inquiry which is still ongoing.
2346	Biishe Mwinyifaki Mwijaka and Another CAJ/MSA/M.TRA/004/27/15-15	Kenya Railways Corporation	Delay	A Complaint alleging that they are yet to be compensated after their land was acquired for the construction of Mombasa Port Area Road Development Project, Southern Bypass and Kipevu New Terminal link road in Miritini within Mombasa County.	Initiated inquiry which is still ongoing.
2347	Benson weru Wachira CAJ/MSA/JUD/001/106/15-EM	Judiciary	Unfair Conduct	A complaint against the Makindu Law Courts for allegedly fining the Complainant Kshs. 10,000/= for over speeding in November 2015 which fine the Complainant feels was too high.	Complainant has been advised to appeal in court against the said judgement.
2348	Gabriel Mwahee Raphael CAJ/MSA/POL/015/119/15-EM	National Police Service	Unresponsive Official Conduct	A Complaint alleging that on 6th November 2015, he reported a case at Changamwe Police Station Mombasa vide OB NO. 106/6/11/2015 and that he has followed up on the matter but no progress has been made.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2349	Tayib Rashid Abdullah CAJ/MSA/PEN/000/54/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the Pensions Department for delaying to pay the Complainant's pension since his retirement in 2001.	Complainant has been requested to provide the Commission documents in support of his complaint.
2350	Hemed M. Mwijaa CAJ/MSA/M.ICG/062/83/15-EM	Ministry of Interior and Coordination of National Government	Unfair Official Conduct	A Complainant alleging that the Chief of Old Town Location in Mombasa is operating unjustly as he has failed to recognize the talents of the youth in the location.	Complainant has been requested to provide the Commission with better particulars of his complaint.
2351	Abdulrazaq Abdulrehman Adam CAJ/MSA/JUD/001/108/15-EM	Judiciary	Delay	A Complainant alleging that her opponent who is the Petitioner is delaying to take a date on a Succession Cause No. 121 of 1991 currently pending at the High Court in Mombasa and she feels that she will not get justice.	Complainant has been advised accordingly.
2352	Shebani Ali Shebani CAJ/MSA/JUD/001/109/15-EM	Judiciary	Delay	A complaint against the Mombasa Law Courts for inordinately delaying the Complainant's Judgement in Divorce Case No 16 of 2008 since 2010.	Complainant has been requested to supply the Commission with particulars of the court case for our action.
2353	Jacinta Keke Mwenga CAJ/MSA/CG/KILIFI/103/5/15-EM	County Government of Kilifi	Unfair Conduct	A Complaint alleging that the County Government has wrongfully evicted her father from Kilifi Township Plot No. 52 Of (L.R.29444), located in Kilifi Town claiming that it is a designated parking for lorries but some years earlier, the Complainant had obtained orders against a Mr. Gurder Singh from encroaching on the land and on 24th September 2015, the Chief Land Administration Officer, Ministry of Lands, Housing and Urban Development wrote to the National Land Commission	Complainant has been advised that her father's redress lied in court since the matter is already a subject of court proceedings.

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				stating that the subject parcel of land is zoned for commercial use and not a parking.	
2354	Humphrey Mwairangi Mwazighe CAJ/MSA/JUD/001/111/15-EM	Judiciary	Inefficiency	A Complainant alleging that he has tried to locate his file at the Mombasa Law Courts Registry for RMCC No. 2182 of 1991 between Hannington Maina verses Jones Mwazighe and others since January 2015 but in vain.	Initiated inquiry which is still ongoing.
2355	Christine Zawadi Mwanguo CAJ/MSA/NRB/003/31/15-EM	National Registration Bureau	Inefficiency	A Complainant alleging that she has been using her Identification Card since December 1996 but recently, she came to realize that she is sharing the same ID No. 13743043 with another person and she now wants the problem to be rectified.	Complainant was referred to the office of the Registrar of persons in Mombasa.
2356	Nereah Aluoch Okanga CAJ/MSA/POL/015/121/15-EM	National Police Service	Delay	A complaint against the office of the Director of Public Prosecutions for allegedly delaying to prosecute a case of fraud against Kenya Women Finance Trust since 2014.	Initiated inquiry which is still ongoing.
2357	Aweso Mohamed Jungla CAJ/MSA/PE/040/154/15-EM	Private Entity	Unresponsive Official Conduct	A complaint against the Central Police Station, Mombasa, for allegedly failing to assist the Complainant who claims to be receiving threats to his life OB No. 11/18/4/15.	Initiated inquiry which is still ongoing.
2358	Said Jefwa Kivumbu CAJ/MSA/POL/015/122/15-EM	National Police Service	Unresponsive Official Conduct	A Complainant alleging that he reported a case at Kizurini Police Station in Kilifi County sometimes in October 2015 but no investigations have since commenced.	Complainant has been requested to provide the Commission with the OB no. of his case.
2359	Elizabeth Wangui Kamache CAJ/MSA/POL/015/123/15-EM	National Police Service	Unresponsive Official Conduct	A complaint against the Mtwapa Police Station Mombasa for allegedly failing to assist the Complainant who claims to be receiving threats to her life.	Initiated inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2360	Makini Hussein CAJ/MSA/M.INF/023/8/15-EM	Postal Corporation of Kenya	Unresponsive Official Conduct	A Complaint alleging that his father, who was a messenger at the Postal Corporation of Kenya, died under mysterious circumstances while out of the country and their efforts to know about his death and when he died from the Postal Corporation of Kenya have been futile.	Initiated inquiry which is ongoing.
2361	Ahmed Said Bashir CAJ/MSA/M.IMM/003/33/15-EM	Department of Immigration	Unfair Treatment	A Complaint alleging that on 5th December 2015, he was unfairly treated at the Border in Lungalunga within Kwale County after he produced a yellow fever card and was informed that it was fake whereas he had obtained it legally at Mombasa Hospital.	Initiated inquiry which is still ongoing.
2362	Mohamed Athman Omar CAJ/MSA/M.LAB/017/54/15-EM	Ministry of Labour, Social Security and Services	Unfair Treatment	A Complaint alleging that since September 2015, the social development office in Kilifi North sub-county has denied him the right and opportunity to register their group and the staffs have been harassing his representatives, whenever they visited the office.	Initiated inquiry which is still ongoing.
2363	Asha H. Boya CAJ/MSA/JUD/001/112/15-EM	Judiciary	Delay	A Complaint alleging that she has not received compensation from the Government after her husband was knocked down by a GK vehicle and died on 7th August 1988 at Madogo Trading Center in Garissa County.	Complainant has been requested to provide documents in support of her claim.
2364	Eunice Nyokabi Ngigi CAJ/MSA/POL/015/124/15-EM	National Police Service	Injustice	A Complaint alleging that the police of Central Police Station Mombasa have been harassing her and forcing her to withdraw a case of assault in court filed in April 2015.	Initiated inquiry which is still ongoing.
2365	Paul Ngotho Mutua CAJ/MSA/PE/040/155/15-EM	Private Entity	Unpaid shares	A complaint against Reli Co-operative Society for allegedly failing to refund the Complainant's shares amounting to Kshs. 149752.80/= since 2nd November 2015.	Matter referred to the Sacco Societies Regulatory Authority for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2366	Esther Mbogo CAJ/MSA/PE/040/156/15-EM	Private Entity	Child Custody	A Complaint alleging that her estranged husband took away her three children since September 2015 and has since refused to give them back to her.	Complainant has been advised to seek redress in court.
2367	Alfred Ndinya Mugondi CAJ/MSA/POL/015/125/15-EM	National Police Service	Manifest Injustice	A Complaint alleging that on 8th November 2015, he was assaulted by a police Officer of Bamburi Police Station Mombasa and when he reported, OB No. 37/09/11/15 no action was taken.	Initiated inquiry which is still ongoing.
2368	Suleiman Mfunga CAJ/MSA/PE/040/157/15-EM	Private Entity	Professional Misconduct	A Complaint alleging that his Advocates being Omondi Waweru and Company Advocates Mombasa are withholding his money after he was awarded damages in court arising from Mombasa PMCC No.2213 of 2011	Matter referred to the Advocates Complaints Commission for resolution.
2369	Peter Munyua Kageche CAJ/MSA/PE/040/158/15-EM	Private Entity	Breach of Contract	A complaint against the Kenya Commercial Bank for allegedly advertising his property for sale after the Complainant was unable to repay his loan of Kshs. 2.7 Million.	Complainant has been advised to seek redress in court.
2370	Tsuma Mumba Sindo CAJ/MSA/PE/040/159/15-EM	Private Entity	Delay	A complaint against the Advocates Complaints Commission for allegedly delaying to resolve a case between the Complainant and his Advocate.	Complainant has been requested to bring supporting documents to his claim.
2371	Residents of Kaloleni North Village CAJ/MSA/M.PLA/008/13/15-EM	Ministry of Devolution and Planning	Unfair Treatment	A complaint against the Changamwe Constituency Development Fund office for allegedly allowing construction of properties on an access road in Changamwe within Mombasa County.	Initiated inquiry which is still ongo
2372	John Kilunda Musembi CAJ/MSA/JUD/001/113/15-EM	Judiciary	Professional Misconduct	A Complaint alleging that after his case was finalized in court, he was awarded Kshs. 6.2 Million but his advocates and auctioneers gave him only one million after attaching the defendant's properties.	Matter referred to the Advocates Complaints

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					Commission for resolution.
2373	Samuel Mwema Manzi CAJ/MSA/PE/040/160/15	Private Entity	Court Dispute	A Complaint alleging that he has had a long standing battle with his employer in court over unfair termination and he wanted legal representation from the Commission.	Complainant was referred to Kituo Cha Sheria for Assistance.
2374	Joseph Ndungu Njoroge and Another CAJ/MSA/CG/MOMBASA/068/37/15-EM	County Government of Mombasa	Delay	A Complaint alleging that in November 2015, the complainants were arrested and taken to court for operating a business with an expired license case number M 5447 of 2015 and were fined Kshs. 10,000/= but they had earlier paid Ksh. 30, 000/= as cash bail to the Accounts Officer of Mombasa County and since November 2015, they have been pursuing the balance of Kshs. 20,000/= with the said office to no avail.	Initiated inquiry which is still ongoing.
2375	Josephat Odaro Waziri CAJ/MSA/JUD/001/99/15-EM	Judiciary	Unfair Treatment	A Complaint alleging that he was sued in Mombasa High Court Civil suit No. 51 of 2013 wherein orders were issued to evict him from a piece of land known as Plot No. 1/106/MN situated in Kongowea within Mombasa County by using forged documents in court.	Complainant has been advised that his redress lies in court as his complaint is already a subject of court proceedings.
2376	Victoria John Ngugi CAJ/MSA/PE/040/148/15-EM	Private Entity	Professional Misconduct	A complaint against Advocate Mwagambo for allegedly withholding the Complainant's money amounting to Kshs. 4,000,000/= after he was instructed by the Complainant to recover Kshs. 10,000,000/= from the firm of Wambogo and Company Advocates in October 2004.	Matter referred to the Advocates Complaints Commission for resolution.
2377	George Maurice Omollo CAJ/MSA/IMM/003/29/15-EM	Department of Immigration	Unfair Treatment	A complaint against the Department of Immigration Mombasa for allegedly denying to issue a passport to the Complainant's son in October 2015 and asking the Complainant to change his name in his identification card to read Omolo and NOT Omollo, despite that the	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Complainant had sworn an affidavit to rectify the names.	
2378	Gaspary Ngambo Haro CAJ/MSA/M.ICG/062/77/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint against the Assistant Chief of Junda Sub-Location in Mombasa County for allegedly failing to resolve a case in December 2015 whereby one Antony Musyoka erected a fence thereby blocking the Complainant's access to his residence.	Initiated inquiry which is still ongoing.
2379	Margaret Chizi Mbigo CAJ/MSA/PEN/000/51/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the pensions department for allegedly failing to pay the Complainant her retirement benefits since her retirement in August 2014 with the Ministry of Health.	Initiated inquiry which is still ongoing.
2380	Karisa Fondo Kirimo CAJ/MSA/JUD/001/105/15-EM	Judiciary	Inefficiency	A complaint against the Garsen Law courts for allegedly misplacing the Complainant's logbook which was put as security in criminal case No. 5 of 2014 as the same was not issued to the Complainant after the said case was determined in 2015.	Initiated inquiry which is still ongoing.
2381	Gladys Ailech Olum CAJ/MSA/JUD/001/109/15-EM	Judiciary	Delay	A Complainant alleging delay in hearing of her Divorce case in Kisumu Law Courts, being Divorce case No. 16 of 2008 since it was filed in 2008 and the Complainant has been left to maintain the issue of the marriage single handedly.	Complainant has been requested to supply us with court proceedings formour action.
2382	Dr. Remmy Shiundu Barasa CAJ/MSA/POL/015/116/15-EM	National Police Service	Discourtesy	A complaint against the CID officers from Kilifi Police Station in Kilifi County for allegedly harassing and intimidating the Complainant and embarrassing him in front of his students at Pwani University on 9th November, 2015.	Initiated inquiry which is still ongoing.
2383	Celestine Mwaka Chando	Ministry of Labour, Social	Delay	A complaint against the office of the Mombasa County Gender and Social Development Office for allegedly delaying to resolve a case brought to it by	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/MS/M.GEN/018/4/15-EM	Security and Services		the members of Dzitengezere Self Help group who claimed that their outgoing treasurer had refused to submit books of account.	
2384	Salim Mwinyihaji Sarai CAJ/MSA/M.LAN/022/72/15-EM	Ministry of Lands, Housing and Urban Development	Ineptitude	A Complaint alleging that they were denied a share of a parcel of land being parcel BUBUBU 'A' Settlement Scheme/ 27 situated in Kwale County which was to be subdivided into 8 portions but one of the beneficiaries named Ali Mohammed obtained a title deed as the sole owner of the whole parcel and when he died in 1994, his sons went to court and the property was distributed amongst them.	Complainants have been advised to seek redress in court.
2385	Joseph Hudson Okelloh Oganga CAJ/MSA/JUD/001/97/15-EM	Judiciary	Delay	A complaint against Justice Muriithi of Mombasa High Court for allegedly delaying the Complainants' Judgement in Constitutional Petition No. 68 of 2014 since December 2014.	Initiated inquiry which is still ongoing.
2386	Delphina Mghambi Charo CAJ/MSA/M.EDU/013/26/15-EM	Ministry of Education, Science and Technology	Unfair Termination	A complaint against Consolata primary school in Likoni within Mombasa County for allegedly terminating the Complainant's employment unfairly in May 2015 and denying her December 2014 and May 2015 salary.	Initiated inquiry which is still ongoing.
2387	Mudzomba Mwinga Mashobo CAJ/MSA/M.LAN/022/76/15-EM	Ministry of Lands, Housing and Urban Development	Contempt of Court	A Complainant alleging that in 1986, his land known as Kwajewa/ Mkapuyuni/ Rabai Mawesa situated in Kilifi County was invaded by squatters and he instituted a case in court for their eviction being Mombasa RMCC No. 1204 of 2003 between Mudzomba Mashobo versus Nzaka Kunya and others and when he obtained an order for their eviction, the squatters refused to vacate the said land.	Complainant has been advised that his redress still lies in court.
2388	Hellen Juma Gogo CAJ/MSA/M.MED/012/20/15-EM	Ministry of Health	Delay	A Complaint alleging that since her retirement with the Ministry of Health in 2009, her retirement benefits and pension are yet to be paid.	Initiated inquiry which still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2389	Nicholas Kiprotich Tonui CAJ/MSA/PEN/000/55/15-EM	The National Treasury-Pensions Department	Delay	A complaint against the Pensions Department for allegedly failing to pay the Complainant's father's retirement benefits and pension since his retirement from the Teachers Service Commission in August 2014.	Initiated inquiry which is still ongoing.
2390	Peter Wekesa Walukaya CAJ/MSA/PE/040/150/15-EM	Private Entity	Unfair Termination	A Complaint alleging that he was unfairly terminated from employment by his employer, one Rachel Makena in October 2015.	Matter referred to the County Labour Office Mombasa for resolution.
2391	Stephen Maganga Shungula CAJ/MSA/PE/040/146/15-EM	Private Entity	Unpaid Shares	A complaint against Centum Investment Limited for allegedly failing to pay the Complainant his late father's 343 shares since 2012.	Matter referred to the Capital Markets Authority for Resolution.
2392	Kahindi Njoka Baya CAJ/MSA/M.ICG/062/80/15-EM	Ministry of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint against the Assistant County Commissioner, Mombasa County for allegedly failing to mediate a family dispute regarding land situated in Guruguru within Mombasa County after the matter ws reported to his office.	Initiated inquiry which is still ongoing.
2393	Marcus Bahola Boya CAJ/MSA/M.LAN/022/73/15-EM	Ministry of Lands, Housing and Urban Development	Unfair Treatment	A complaint against the Area Chief of Hola Mission Location in Tana River County for allegedly trying to evict him from his residential plot located in mapenzi area in Tana River County in October 2015.	Initiated inquiry which is still ongoing.
2394	Samuel Mwema Manzi CAJ/MSA/JUD/001/110/15-EM	Judiciary	Unfair Treatment	A complaint against the Industrial Court for allegedly failing to award the Complainant costs and interests in Case Number. 2374 of 2013 and 97 of 2013 filed in Nairobi in 2013.	Complainant has been advised to file an appeal if he is dissatisfied with the decision of the industrial court.

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2395	Donald Mwakio Msagha CAJ/MSA/CG/MSA /068/36/15-EM	County Government of Mombasa	Unfair Conduct	A complaint against the Department of Housing and Planning, Mombasa County for failing to stop illegal constructions that are going on at a road reserve near his residential place in Nyali within Mombasa County since 2008.	Initiated inquiry which is still ongoing.
2396	Joseph Ndungu Njoroge CAJ/MSA/CG/MSA /068/37/15-EM	County Government of Mombasa	Unfair Conduct	A complaint against the Chief Finance Officer for allegedly denying the Complainants their money amounting to Kshs. 30,000/= being the balance after they were charged with operating a business with an expired license in November 2005and were fined 10,000/= as cash bail.	Initiated inquiry which still ongoing.
2397	Shaaben Shandula CAJ/MSA/POL/015/ 126/15-EM	National Police Service	Unresponsive Official Conduct	A complaint against Changamwe Police Station in Mombasa for allegedly failing to take action after the Complainant reported a case of assault on 16th October 2015 under OB NO. 145/16/10/2015 against six police officers of Changamwe Police Station.	Initiated inquiry which is still ongoing.
2398	James Nzioki Ndambuki CAJ/MSA/M.ED/013 /24/15-EM	Ministry of Education, Science and Technology	Unfair Treatment	A Complaint alleging that his father is aged 72 years and upon his retirement as a teacher, he has no money to support himself and when he applied for the older persons cash transfer programme, he was denied the same.	Initiated inquiry which is still ongoing.
2399	Monica Mkundua Kokani CAJ/MSA/M.YOU/0 31/3/15-EM	Ministry of Sports Culture and Arts	Unfair Treatment	A Complaint alleging that in June 1986, she was employed by the then Ministry of Culture and Social Services as a tailoring instructor and was stationed at Hola Village Polytechnic but in 2013, she was issued with a letter of retirement by the Board of Governors of Hola Youth Polytechnic and not the Ministry and she felt that the process was unprocedural.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2400	Mohamed Amin M. Amin CAJ/MSA/CG/MOMBASA/068/34/15-EM	County Government of Mombasa	Administrative Injustice	A Complaint alleging that on 1st November 2015, he was wrongfully evicted from his dwelling house in Mombasa by officers of the County Inspectorate who destroyed and threw away his household items without giving him any notice.	Initiated inquiry which is still ongoing.
2401	Jira Karungwa Njoloi CAJ/MSA/M.ICG/062/84/15-EM	Ministry of Interior and Coordination of National Government	Injustice	A Complaint alleging that since 2011, he has had a long standing dispute with one Mr. Mulongo over a parcel of land situated in Chengoni Location in Kilifi County but the area chief of the said location allowed a portion of the land to be given to the said Mulongo in 2015 contrary to an earlier decision made in 2011 indicating that the whole parcel belonged to the Complainant.	Initiated inquiry which is still ongoing.
2402	Iftiquar Rehmatali Rehmatali CAJ/MSA/M.IMM/003/30/15-EM	Department of Immigration	Administrative Injustice	A Complaint alleging that sometimes in August 2013, he applied for a passport at the Immigration offices in Mombasa but to bdate; he is yet to be issued with the passport despite getting a message from the ecitizen plat form that his passport was ready for collection.	Initiated inquiry which is still ongoing.
2403	Transparency International on behalf of Francis Mbindyo CAJ/MSA/POL/015/105/15-EM	National Police Service	Administrative Injustice	A Complainant alleging that his motor vehicle got lost while in the possession of one Alex Mwendwa but the police of Changamwe Police Station Mombasa have frustrated the Complainant since 22nd June 2015 and have not shown any interest of prosecuting the offenders despite the Complainant's plea that his life in danger.	Initiated inquiry which is still ongoing.
2404	Hamadi Hamadi Dzalagumbe CAJ/MSA/PEN/000/50/15-EM	The National Treasury-Pensions Department	Delay	A Complainant alleging that since he retired from Kenya Forest Service in August 2013, he is yet to get his retirement benefits from the Pensions Department.	Initiated inquiry which is still ongoing.

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2405	Luigi Formica CAJ/MSA/M.LAN/022/74/15-EM	Ministry of Lands, Housing and Urban	Inefficiency	A Complainant alleging that his file at the Mombasa Lands Registry for plot no. 10142 situated in Malindi has been missing since October 2015 after he noticed that there was a fraudulent dealing to transfer his land by one Mr. Paolo Maria Palmittessa in 2014 which was later discovered by the ands registry.	Initiated inquiry which is still ongoing.
2406	Sheikh Muhidin Sheikh CAJ/MSA/CG/MSA/068/35/15-EM	County Government of Mombasa	Delay	A Complaint alleging that his property situated in Sarigoi along Panal Freighters Lane has been turned into a dumping site for garbage and a safe haven for street children creating insecurity and despite making a report to the Department of Environment and Natural resources, no action ha been taken.	Initiated inquiry which is still ongoing.
2407	Daniel Lorunyei CJ/MSA/NRB/003/28/15-EM	National Registration Bureau	Delay	A Complaint alleging that he applied for a national identification card in December 2014 but there has been delay in issuance of his national identification card since April 2015 after he went through the vetting process.	Initiated inquiry which is still ongoing.
2408	Kahindi Fondo Birya CAJ/MSA/M,LAB/017/53/15-EM	Ministry of Labour, Social Security and Services.	Delay	A Complaint alleging that in 2009, he lodged a complaint against his employer for unfair termination and the matter was heard and finalized at the labour office Mombasa without his knowledge and he is even yet to receive his dues.	Initiated inquiry which is still ongoing.
2409	Katana Karisa Menza CAJ/MSA/PE/040/152/15-EM	Private Entity	Professional Misconduct	A Complaint alleging that he instructed his advocate to facilitate an insurance compensation after his son got hit by a motor vehicle and the court awarded him Kshs. 290,000/= as damages but the said advocate has been unable to do so.	Matter referred to the Advocates Complaints Commission for resolution.
2410	GeoffreyK. Njumwa and Another	Kenya Electricity	Unfair Treatment	A complaint against the Kenya Electricity Generating Company for allegedly retiring the Complainants on medical grounds on 19th May 2015 despite that the	Initiated inquiry which is still ongoing.

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	CAJ/MSA/KENGEN/021/17/15-EM	Generating Company		Complainants claimed that they were physically and mentally fit to continue working for the company.	
2411	Fredrick mwamu Mwachiro CAJ/MSA/M.MED/012/22/15-EM	Ministry of Health	Administrative Injustice	A complaint against the Ministry of Health for allegedly failing to pay the Complainant his arrears arising from a promotion arising from a promotion to the grade of clinical officer II in March 2013.	Initiated inquiry which is still ongoing.
2412	Fredrick Mwamu Mwachiro CAJ/MSA/M.MED/012/21/15-EM	Ministry of Health –Lamu County	Delay	A Complaint alleging that despite his transfer to Kwale County Hospital from Lamu County Hospital on 18th August 2015, the Lamu County Hospital is still yet to transfer his file to Kwale County.	Initiated inquiry which is still ongoing.
2413	Eliud Njenga Njoroge CAJ/MSA/JUD/001/100/15-EM	Judiciary	Delay	A Complaint alleging that since he filed a case at the Kilifi Law Courts being Kilifi SRMCC No. 506 of 2010 in 2010, his case has never progressed and his efforts to have the matter heard have been futile.	Initiated inquiry which is still ongoing.
2414	Valentine Sapaya CAJ/MS/M.LAN/022/77/15-EM	Ministry of Lands, Housing and Urban Development	Land Dispute	A Complaint alleging that she was evicted from her parcels of land on Plot Nos. 3715 and 3717 situated in Mtwapa within Kilifi County where a court order was issued for her eviction in 2013 without her knowledge.	Complainant has been advised to seek redress in court.
2415	Ramadhan Kharuni CAJ/MSA/POL/015/117/15-EM	National Police Service	Unfair Treatment	A complaint against the Shimo La Tewa Prisons for allegedly denying the Complainant to give his son who was detained in the prisons some basic items like tooth paste, praying clothes and medicine when he visited the prison on 9th November 2015.	Initiated inquiry which is still ongoing.
2416	Rahma Nasser Ali Nasser CAJ/MSA/POL/015/120/15-EM	National Police Service	Unfair Treatment	A Complainant alleging that on 3rd October 2015, she was arrested and her passport confiscated by CID officers of Urban Police Station Mombasa but was later released without being charged but her passport was not released to her.	Initiated inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2417	Gainson Gitonga Kasaka CAJ/MSA/M.LAN/022/75/15-EM	Ministry of Lands, Housing and Urban Development	Abuse of Power	A Complainant alleging that an intruder with the help of the Area Assistant Chief of Junju Sub- Location in Kilifi County has invaded his land situated within Vipingo in Kilifi County which he has lived for over 21 years ejected him from the said land.	Initiated inquiry which is still ongoing.
2418	Ismail Ibrahim Osman CAJ/MSA/NRB/003/32/15-EM	National Registration Bureau	Delay	A complaint against the National Registration Bureau for allegedly withholding the identification cards for members of the Somali community despite a directive of the court in Mombasa High Court petition No. 50 of 2011 that the said Identification cards be released to them in 2011.	Initiated inquiry which is still ongoing.
2419	Jeremiah Mwaradu Mwachoki CAJ/MSA/PE/040/153/15-EM	Private Entity	Professional Misconduct	A complaint against Mwinzi advocates for allegedly failing to pursue a case of trespass on parcel no. 2098 located in Sagalla after he was instructed by the Complainant and paid for the services.	Matter referred to the Advocates Complaints Commission for resolution.
2420	Goreti Mawondo Mwakoi CAJ/MSA/PE/040/121/15-EM	Private Entity	Breach of Contract	A Complaint alleging that in 2009, she instructed the firm of Quickline Auctioneers to undertake the sale of her land being Parcel Number Mwerua/ Kabiriri / 1091 after the court awarded her the said land in Kerugoya Civil case No. 286 of 2009 between Goreti Mawando versus Njine Mucee but the auctioneers sold the land in 2014 and the proceeds of sale amounted to Kshs. 470,000/= but they gave her four cheques which were returned unpaid due to insufficient funds.	Matter referred to the Auctioneers Licensing Board for resolution.
	Public Procurement Oversight Authority	Kenya School of Government	Maladministration	An allegation that the Kenya School Government awarded a contract to assess its assets to a company owned by an official working at the Ministry of Lands, Housing and Urban Development.	Initiated an inquiry which is still ongoing.

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	CAJ/KSG/013/984/15-SS				
	Tassia Plot Owners Association CAJ/NSSF/017/555/15-SS	National Social Security Fund	Unresponsive Official Conduct	A complaint alleging that the NSSF Management Board had disregarded various complaints lodged by the Tassia Plot Owners Association regarding the Phases I and II of the Tassia Infrastructure Project.	Initiated an inquiry which is still ongoing.
	Association of Importers of Kenya CAJ/KRA/000/633/15-SS	Kenya Revenue Authority	Maladministration	A complaint alleging that the Kenya Revenue Cluster Managers were mostly out of their stations during the weekends thereby inconveniencing the traders who incur punitive storage charges and experience delays in the release of their goods.	The complaint was referred to the Kenya Revenue Authority for their attention and resolution.
2421	George Omondi Okumu CAJ/POL/015/2609/15-SS	National Police Service	Unresponsive Official Conduct	A complaint alleging that the Investigating Officer in Criminal Case No. 4577 of 2012 in Makadara Law Courts had failed or neglected to call key witnesses in the complainant's matter thereby jeopardizing the complainant's case.	Complainant advised to lodge his complaint in Court as the same was outside the Commission's mandate.
2422	Isaac Wanjala Smith Walumbe CAJ/POL/015/2610/15-SS	National Police Service	Unfair Conduct	A complaint alleging that the complainant had been unfairly terminated from employment as a Police Constable. He had been taken through the disciplinary procedure but before they were concluded, he was taken to Court and charged with yet another offence which he did not commit.	Referred the complaint to the National Police Service Commission for resolution.
2423	Ogolla, Okello & Co Advocates for	Ministry of Industrializati on and	Manifest Injustice	A complaint alleging that the Commissioner for Cooperatives handled the complaints against his	Initiated an inquiry which is ongoing.

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	Riverbank Savings & Credit CAJ/M.COOP/025/125/15-SS	Enterprise Development		office casually thereby causing untold suffering on the members Corporative Societies.	
2424	Kenya Taekwondo Association CAJ/POL/015/2615/15-SS	National Police Service	Maladministration	A complaint alleging that the selection of the National Taekwondo Officials and team members was unconstitutional. The complainant copied the Commission in the letter to the Police seeking permission to demonstrate.	The complainant was advised that the matter was outside the Commission's mandate.
2425	Francis Ohanga Ombewa CAJ/M.IGC/062/389/15-SS	Ministry of Interior and Coordination of National Government	Abuse of Power	A complaint alleging that the Chief of Uholo North Location, Mr. Gerald Opondo who threatened the complainant with an eviction order following a land dispute with his neighbour. The Chief further failed to take action on the complainant's neighbour who had threatened that he would use the Angola Musubiji gang, a terror gang in the area to unleash terror on the complainant.	Initiated an inquiry which is ongoing.
2426	Anne Muthoni CAJ/POL/015/2612/15-SS	National Police Service	Unresponsive Official Conduct	A complaint alleging that the complainant was assaulted by people known to her but after reporting the matter to the Police, they had failed and /or neglected to act on her case. She further claims that the investigating officer, one Mr. Kirwa of Murang'a Police Station was uncooperative and refused to help the complainant with her case.	Initiated an inquiry which is ongoing.

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2427	Justus Abuko for Rebecca Ndukwe CAJ/M.IMM/003/225/15-SS	National Registration Bureau	Delay	A complaint alleging that there has been an inordinate delay in issuing the complainant's Identity Card and no reason had been given for the same.	Initiated an inquiry which is ongoing.
2428	Anastasia Wanjiku & 3 Others CAJ/M.EDU/013/985/15-SS	Ministry of Education, Science and Technology	Unlawful Official Conduct	A complaint alleging that the Principal- Treeside Special School had refused to remit the complainants' National Social Security Fund deductions since 2011.	Initiated an inquiry which is ongoing.
2429	Peter Mwangi Kangarwa for Kariobangi Sewage Farmers Self Help Group CAJ/PE/040/1057/15-S	Private Entity	Maladministration	A complaint that the Self Help Group Officials engaged in corrupt activities. The complainant had taken the matter to Court for resolution and the same were still pending determination.	Complainant was advised to follow up the matter in court as the same was outside the Commission's jurisdiction.
2430	Macharia Mwangi CAJ/CG/NRB/060/109/15-SS	County Government of Nairobi	Unfair Official Conduct	A complaint alleging that the Nairobi County Government had failed to pay the complainant's house allowances from when he was employed in 1970 until he retired in 2005.	Requested for further and better particulars from the complainant.
2431	Antony Maina Kanja CAJ/POL/015/2607/15-SS	National Police Service	Unresponsive Official Conduct	A complaint alleging that the Officer Commanding Kiamumbi Police Station has refused to act on the complainant's matters OB No. 24/6/8/15 and one vide OB No. 32/6/8/15.	Initiated an inquiry which is ongoing.

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2432	Jeremiah Mbuchi Njehu Limuru Welfare Association & Aberdare Environs Produce CAJ/M.COOP/025/124/15-SS	Ministry of Industrialization and Enterprise Development	Unresponsive Official Conduct	A complaint alleging that the Sacco was being mismanaged by the Officials and that the Sacco has not held an Annual General Meeting to address the members concerns. The complainants had reported the matter to the Commissioner of Cooperatives but no tangible action had been taken.	Initiated an inquiry which is ongoing.
2433	Gladys Isabu Mwakio CAJ/M.LAN/022/1264/15-SS	Ministry of Lands, Housing and Urban Development	Manifest Injustice	The complainant alleged that the Land Adjudicator-Mwatate in Taita Taveta County gave her land to third parties unknown to her.	Initiated an inquiry which is still ongoing.
2434	Peter Makau CAJ/M.LAN/022/1265/15-SS	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging that the Machakos Lands Registrar had failed to issue the complainant with a mutation and copy of the green card belonging to his land reference No. MITABONI/MITITUNI/889. The complainant made several visits to the registrar's office in vain.	Initiated an inquiry which is still ongoing.
2435	Billy Oginga for Olycom Enterprises CAJ/JUD/001/1472/15-SS	Judiciary	Unresponsive Official conduct	The complainant alleged that he was contracted by the Mombasa Law Courts to undertake repairs within the facility. He claimed that he had not been paid for the services rendered despite making several follow-ups on the same.	Referred the complainant to the Public Procurement Oversight Authority for Resolution.
2436	Concerned Kenyan CAJ/PO/047/89/15-SS	Ewaso Ngiro North Development Authority	Maladministration	A complaint alleging that the Managing Director of Ewaso Ngiro North Development Authority misappropriated resources and did not execute his duties in line with the rule of law and with regard to Chapter Six of the Constitution.	Initiated an inquiry which is still ongoing.

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2437	Abdi Bashir Osman CAJ/M.IMM/003/234/15-SS	National Registration Bureau	Unfair Treatment	A complaint alleging that the complainant had applied for an identity card but the same had been unfairly denied.	Initiated an inquiry which is still ongoing.
2438	Anthony Njoroge Njoki CAJ/M.LAN/022/1268/15-SS	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that there had been delay in issuing his title deed to land parcel No. 5406/126/29 and that the Nairobi Land's Registrar had refused to assist him.	Initiated an inquiry which is still ongoing.
2439	Lydia Kaguna Japhet CAJ/PE/040/1107/15-SS	Private Entity	Land Dispute	A complaint alleging that the complainant subleased her shop to the defendant in Civil Case No. 483 of 2009 for 5 years. The case had not been resolved and had several adjournments.	Complaint referred to the Judiciary Ombudsperson for resolution.
2440	S. Juma Siaenyi Advocate for Salome Waithaka CAJ/DPP/027/109/15-SS	Director of Public Prosecutions	Manifest Injustice	A complaint alleging that the prosecutor in the complainant's case did not consult the complainant before withdrawing her matter from court and he did not notify her when the same was withdrawn.	Initiated Inquiry which is still ongoing.
2441	Douglas Wanjala CAJ/PE/040/1101/15-SS	Private Entity	Corruption	A complaint alleging that the proprietor of St Patricks Senior School had verbally the complainant that he had an outstanding balance of Kshs. 115,000 and that the complainant should send the same to proprietor on his personal phone.	Complainant advised that the matter was outside the Commission's mandate.
2442	David Mutua Wambua CAJ/PE/040/1106/15-SS	Private Entity	Delay	A complaint alleging that the complainant had not found out the cause of death of his parents and he needed the Commission's assistance in lodging an inquest.	Advised the complainant to seek legal advice as the matter was of a private nature

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					therefore outside the Commission's mandate.
2443	David Mutua wambua CAJ/PE/040/1105/15-SS	Private Entity	Delay	The complainant sought to have an inquiry instituted by the Commission to determine the location of his missing grandparents.	Advised the complainant to seek legal advice as the matter was of a private nature therefore outside the Commission's mandate.
2444	James Kamau Njoroge CAJ/PE/040/1104/15-SS	Private Entity	Oppressive Conduct	An allegation that Leshau Pondo Farmers Cooperative Limited had refused to transfer the complainant's father's shares though they were legitimate beneficiaries to the estate.	Advised the complainant to seek legal advice as the matter was of a private nature therefore outside the Commission's mandate.
2445	James Ngigi Kiarii CAJ/PO/047/91/14-SS	Private Entiy	Civil Dispute	The complainant alleged that his brother, George Kamau Njuguna refused to give him allotment letters in respect of plot numbers A992 and A135 situated in Kimbo within Kiambu County. The said plots belonged to his late father and as such the complainant believed should be devolved to him.	Referred the complainant to Kituo Cha Sheria to receive legal aid.
2446	James Ewatan Ekeno CAJ/PE/040/1102/15-SS	Private Entity	Civil Dispute	A complaint alleging that Equity Bank Limited repossessed and advertised for sale his motor vehicle registration number KBM 156P following his default in repaying the loan which was used to finance the purchase.	Complainant advised to seek redress in court as the matter was outside the Commission's mandate.
2447	Nickson Cheruiyot Kirui	Ministry of Lands, Housing and	Maladministration	An allegation that the complainant's father wanted to evict him from their family land. The complainant had	Complainant advised to raise the complaint in court as

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.LAN/022/12 67/15-SS	Urban Development		filed a case in court before lodging the complaint with the Commission.	the matter was outside the Commission's mandate.
2448	Karen Mosoti & Co Advocates for Nawaz Premji & Yasmin Premji CAJ/M.LAN/022/12 69/15-SS	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	An allegation that the complainant bought land Title L.R. No. 20615 from Aqua Plumbing Company Limited. The Ministry of Lands however failed to register the Transfer in favour of the said parcel of land despite her complying with all legal requirements.	Initiated an inquiry which is still ongoing.
2449	Ishmael & Company Associates for Susan Ruguru Gathuru CAJ/POL/015/2650/ 15-SS	National Police Service	Abuse of Power	A complaint alleging that police coerced the complainant to surrender her motor vehicle registration number KBR 652R together with its original documents. The action by the police was so as to intimidate the complainant who was an accused in Criminal Case No. 4305 of 2012 at Thika Magistrates Court.	Initiated an inquiry which is still ongoing.
2450	Daniel Kilonzo Kithuka CAJ/JUD/001/1474/ 15-SS	Judiciary	Unresponsive Official Conduct	An allegation that the Registrar had refused to sign the judgment decree in Industrial Court Case No. 1328 of 2013 thereby delaying the settlement of the same.	Complaint referred to the Judiciary Ombudsperson for resolution.
2451	Martha N Muchocho CAJ/PE/040/1108/1 5-SS	Private Entity	Child Maintenance Dispute	An allegation that the complainant's husband had neglected his wife and young son and had deserted their matrimonial home.	Advised the complainant to file the matter in court as it was outside the Commission's mandate.
2452	Anonymous CAJ/CG/NYAMIRA/ 099/7/15-SS	County Government of Nyamira	Maladministration	An allegation that the Chairperson and members of the County Assembly Service Board of Nyamira had secretly recruited eleven staff members without observing the principles espoused in the Constitution. Those recruited were mostly relatives, political allies and personal friends to the Board members.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2453	Joram Njoora Mathenge CAJ/PE/040/1110/15-SS	Private Entity	Land Dispute	A complaint alleging that a third party illegally acquired the title to the complainant's family land and has therefore made it difficult for the complainants to file a succession dispute in court.	Complainant advised to file the matter in court as the same was outside the Commission's mandate.
2454	Maina Mwituria CAJ/NTSA/004/210/15-SS	National Transport and Safety Authority	Delay	An allegation that the complainant was unable to renew his driving license online owing to the unfriendly website and the office lines provided could not go through.	Referred the complaint to NTSA for resolution.
2455	George H. Mwangi HUD/NYERI/KPLC/021/15/15-S	Kenya Power and Lighting Company Limited	Unresponsive Official Conduct	A complaint alleging that the Kenya Power officials had neglected the complainant's request to remove the cables hanging dangerously over his compound.	Initiated an inquiry which is still ongoing.
2456	Evanson Wainaina HUD/EMBU/POL/015/74/15-SS	National Police Service	Manifest Injustice	A complaint alleging that the complainant was severally assaulted by people known to him. He reported the matter to Wang'uru Police station but the police failed to arrest the suspects and charge them in court even though the complainant could positively identify them.	Initiated an inquiry which is ongoing.
2457	James Murage Mwaniki HUD/NYERI/M.IGC/062/117/15-SS	Ministry of Interior and Coordination of National Government	Administrative Injustice	An allegation that the complainant was unfairly dismissed from work for absenteeism yet he was undergoing treatment for clinical depression. His efforts to appeal against the decision were futile.	Initiated an inquiry which is ongoing.
2458	John Nyakundi Motende HUD/GPO/PEN/000/46/15-SS	Pensions Department	Delay	A complaint alleging that the complainant had not received monthly pension belonging to his father who was deceased.	Initiated an inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2459	Augustine Ouma Wanga HUD/GPO/POL/015/57/15-SS	National Police Service	Ineptitude	A complaint alleging that the complainant was arrested by the Police alleging that he had committed an offence. He produced his identity card proving that he was not the suspect being looked for by the Police but he was still detained at the Railways Police Station.	Initiated an inquiry which is ongoing.
2460	Stanely Mutinda Muasya HUD/GPO/M.EDU/013/76/15 -SS	Ministry of Education Science and Technology	Abuse of Power	A complaint alleging that the Head teacher Kalimani Primary School in Machakos County demanded money from the parents every month for him to travel to Arusha, Tanzania.	Requested for further and better particulars from the complainant.
2461	Isaac Rogena Onsarigo HUD/GPO/ACA/020/11/15-SS	Anti-Counterfeit Agency	Maladministration	A complaint alleging that the complainant was employed by the Anti Counterfeit Agency for a period of 3 years. He was redeployed to the Ministry of Industrialization and Enterprise Development before completing his contract and the reasons given for his redeployment were not satisfactory.	Initiated an inquiry which is ongoing.
2462	Kennedy Abuga Onchonga HUD/GPO/JUD/001/86/15-SS	Judiciary	Manifest Injustice	A complaint alleging that the Magistrate and Prosecutor handling the complainant's Criminal Case No. 2872 of 2012 were bribed and therefore averted justice.	Requested for further and better particulars from the complainant.
2463	Ambiyo Flora Joshua HUD/KK/FIN/000/43/15-SS	Insurance Regulatory Authority	Maladministration	An allegation that Capex Life Insurance had not refunded the complainant's contributions. The complainant had lodged a complaint to the Insurance Regulatory Authority but nothing had been done to address the matter.	Referred the complainant to the Insurance Regulatory Authority for resolution.

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2464	Joseph Nderitu Gaturuku HUD/GPO/POL/015/63/15-SS	National Police Service	Unfair Treatment	An allegation that the complainant was not paid the salary that was stopped during the period he was interdicted. He had written several letters to the Police which had not been responded to.	Referred the complaint to the National Police Service Commission for resolution.
2465	Timon Waweru Ndungu HUD/GPO/KETRACO/021/13/15-SS	Kenya Electricity Company Limited	Unfair Treatment	An allegation that KETRACO had undervalued the complainant's parcel of land for the purposes of acquisition.	Requested for further and better particulars from the complainant.
2466	Peter OdegoJoram HUD/ELD/M.ENE/021/10/15-SS	Kenya Power and Lighting Company Limited	Delay	The complainant alleged that Kenya Power officials had erected a pole in his parcel of land and had neither compensated him for compulsory acquisition nor removed the pole had it served its purpose. He had lodged a complaint with the office but had received no response	Initiated an inquiry which is ongoing.
2467	Peter OdegoJoram HUD/ELD/M.LAN/022/72/15-SS	Ministry of Lands, Housing and Urban Development	Delay	A complaint alleging that the complainant had written several letters to the Ministry of Lands regarding his parcel of land that had been grabbed but the letters had not been responded to.	Requested for further and better particulars from the complainant.
2468	Andrew Silas Gichana HUD/KISII/M.TRA/004/14/15-SS	Ministry of Transport and Infrastructure	Maladministration	A complaint alleging that the Kenya Railways Workers Union entered into a collective bargaining agreement with Kenya Railways management increasing the salary to be paid to the members of the union. The complainant alleged that the agreement was not considered when calculating his benefits upon retrenchment.	Requested for further and better particulars from the complainant.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2469	George Njoroge Kariuki HUD/NAIROBI/JUD/001/66/15-SS	Judiciary	Delay	A complaint alleging that the complainant's case Nakuru HCCC No. 6 of 2011 had taken too long to be heard and determined.	Complaint referred to the Judiciary Ombudsperson for resolution.
2470	Njiru Kariuki HUD/EMBU/PE/040/28/15-SS	Private Entity	Civil Dispute	A complaint alleging that the complainant's advocate had failed to represent him in Civil Case No. 361 of 1999 despite duly instructing him on the same.	Complaint referred to the Law Society of Kenya for resolution.
2471	Edward Nyakundi Nyamongo HUD/NAKURU/M.TRA/004/13/15-SS	Ministry of Transport and Infrastructure	Manifest Injustice	A complaint alleging that the complainant was interdicted by the Kenya Railways Corporation for a period exceeding 90 days then reinstated shortly thereafter but was not compensated for the period he was interdicted. He had written several letters following up on his salary but the same did not bare fruit.	Initiated an inquiry which is still ongoing.
2472	George Karanja Muturi HUD/NKR/PE/040/27/15-SS	Private Entity	Land Dispute	An allegation that the complainant's uncle Meshack Chege Karanja subdivided his late mother's parcel of land and sold the land to third parties through fraudulent means.	Complainant advised to seek legal redress as the matter was of a private nature therefore outside the Commission's mandate.
2473	Patrick Mwangi Muranguri HUD/NYERI/M.LAN/022/71/15-SS	Ministry of Lands, Housing and Urban Development	Unfair Conduct	A complaint alleging that the Kirinyaga County Land Management Board evicted the complainant from the parcel of land he lived in since Kenya gained independence.	Complainant was advised to appeal against the eviction before the Commission could intervene.

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2474	Justus Kibiru Wanjiru HUD/NYERI/PE/040/29/15-SS	Private Entity	Civil Dispute	A complaint alleging that the complainant instructed an Advocate- Andrew Kariuki to represent him in his case but the advocate had not commenced a suit on behalf of the complainant.	Complaint referred to the Advocates Complainants Commission for resolution.
2475	Musa Mwenje Mukolwe HUD/NAKURU/PE/040/26/15-SS	Private Entity	Civil Dispute	A complaint alleging that the complainant guaranteed that he would pay an emergency loan that Mr. Robert Olodo took failure to which his salary would be attached. Mr. Olodo defaulted in repaying the loan and Mwalimu Cooperative Society attached the complainant's salary in a bid to recover the loan amount.	Complainant advised to seek legal redress as the matter was of a private nature therefore outside the Commission's mandate.
2476	Sospeter Kariuki Nthiga Ndoro HUD/EMBU/CID/047/6/15-SS	National Police Service	Abuse of Power	A complaint alleging that the Police officer investigating the case in which the complainant was accused framed false charges against him and e was consequently prosecuted for the same. The complainant had taken the matter to court vide Criminal Case number 501 of 2015.	Complainant advised to raise the same in Court as the Commission could not intervene in a matter before Court.
2477	Paul Misori Orago HUD/GPO/NCC/005/9/15-SS	Nairobi City County Government	Maladministration	A complaint alleging that Mr. Crispine Otieno and Mr. Wambugu harass and abuse employees working under them and make working conditions unbearable for the employees.	Initiated an inquiry which is ongoing.
2478	Constance Nzisa Mackenzi HUD/GPO/M.INF/023/6/15-SS	Ministry of Information Communication and Technology	Manifest Injustice	A complaint alleging that the complainant had been employed at the Kenya Broadcasting Corporation for 24 years and had not been promoted for the last 14 years. She also stated that the employees junior to her were hired on better employment terms and earned a higher salary than hers.	Initiated an inquiry which is still ongoing.
2479	Peter Kimari Njeri	Nairobi City County Government	Unfair Treatment	A complaint alleging that the complainant a legitimate owner of plot No. 378 PATANISHO had not	Initiated an inquiry which is still ongoing.

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	HUD/GPO/NCC/005/11/15-SS			been issued with an allotment letter despite paying the requisite fees and severally following up on the matter.	
2480	Single Mothers Association of Kenya HUD/GPO/NCC/005/10/15-SS	Nairobi City County Government	Maladministration	A complaint alleging that the Nairobi City County Government wanted to repossess a parcel of land that the complainant had earlier been issued by the erstwhile Nairobi City Council. The complainant had further applied to be issued with a Title Deed to the parcel of land but that had not been given to them.	The complainant advised to raise the complaint in Court as the Commission could not inquire into a matter subject to court proceedings.
2481	Alice Kemunto Oigo for Omosocho Youth Women Group HUD/KISII/M.AGRI/014/11/15-SS	Ministry of Agriculture Livestock and Fisheries	Delay	A complaint alleging that Omosocho Youth Women Group had been earmarked for funding by the Ministry of Agriculture's Njaa Marufuku Kenya initiative in the 2012/2013 financial year. The group had however not received the funds even though they had written to the Ministry severally on the same.	Njaa Marufuku Kenya sufficiently responded to the complaint. The complainant was advised accordingly.
2482	Patrick Irungu Mwangi HUD/GPO/M.LAB/017/33/15-SS	National Social Security Fund	Delay	A complaint alleging that the complainant was a member of the National Securities Fund from 1975 until 2004 when he withdrew his membership. He further stated that the contributions he made in 2004 amounting to Kshs. 4,800 had not been paid to him.	Initiated an inquiry which is still ongoing.
2483	Stephen W. Ngatia HUD/NYERI/M.LAB/017/29/15-SS	Nyeri County Labour Office	Maladministration	A complaint alleging that the complainant was an employee of Triple A Growers Limited until June 2015 when he was give compulsory leave as a result of a labour dispute he had with the company. The complainant sought the assistance of the Nyeri County Labour Officer to resolve the dispute but the officer was unresponsive, rude and hostile to the complainant.	Initiated an inquiry which is still ongoing.

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2484	Joseph Wandia Paul HUD/GPO/M.IGC/062/107/15-SS	Ministry of Interior and Coordination of National Government	Corruption	The complainant was an employee of the Kenya Army. He alleged that he was wrongfully dismissed from employment by the Kenya Army. The complainant had lodged his complaint with the Kenya National Commission on Human Rights which had already admitted the complaint for action.	Complainant advised to follow up with the Kenya National Commission on Human Rights as the Commission could not investigate matters already under investigation by another Commission.
2485	Emily Wanjala HUD/KK/M.EDU/013/77/15-SS	Ministry of Education Science and Technology	Corruption	A complaint alleging that she misplaced her Kenya Certificate of Primary Education and that Lutaso Primary School where she sat her examination did not have the nominal roll which would have been of assistance to her. She sought the Commission's intervention in getting her Certificate.	Complaint referred to the Kenya National Examination Council for resolution.
2486	Lerumpe Kakui Moronko HUD/GPO/M.IMM/003/29/15-SS	National Registration Bureau	Maladministration	A complaint alleging that the National Registration Bureau took inordinately long to issue identity cards to the youth in Lolgorian Division in Kilgoris Constituency. Some applications took up to 10 years.	Initiated an inquiry which is still ongoing.
2487	Richard Mutiso Kilonzo HUD/GPO/NSSF/017/36/15-SS	National Social Security Fund	Ineptitude	A complaint alleging that the complainant's father's NSSF contribution had been issued to a third party who could not be identified or traced by the officials at NSSF. When the complainant sought to know the remedies available to him, he could not get any assistance from the officials.	Initiated an inquiry which is still ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2488	Hellen Owino L. Atieno HUD/GPO/PEN/000/42/15-SS	Pensions Department	Unresponsive Official Conduct	A complaint alleging that the complainant applied for the widow's and children's pension after the death of her husband. She opened a file No. 12458 at Ulinzi Liason Office which file was later re-opened to Bima house as file No. 12606. When the complainant followed up on her claim, both files could not be traced. A temporary file No. 2458 was then opened at Bima House but nothing tangible was done to process her claim.	Initiated an inquiry which is still ongoing.
2489	Caroline Wambui Wangari HUD/M.LAN/022/83/15-SS	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	The complainant alleged that she owns Land Parcel No. MAKUYU/KIMORORI/BLOCK 1/1630 together with 12 others. They sought to have mutation forms in respect of the land issued to them and the boundaries clearly marked and demarcated but the Murang'a District Lands Registrar had not acted on their matter.	Initiated an inquiry which is still ongoing.
2490	Adija Ali Abdi HUD/NAK/M.LAN/022/85/15-SS	Ministry of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging that the complainant's husband owned Plot No. 2007 in Kiambogo Settlement Scheme by virtue of the allotment letter issued to him. Two other individuals laid claim over the same parcel of land. The complainant sought to have the matter resolved by the Nakuru District Lands Registrar but no help had been given to her.	Initiated an inquiry which is still ongoing.
2491	Philip Gakuo Wanjohi HUD/NYE/M.MED/012/22/15-SS	Ministry of Health	Inaction	A complaint alleging that the complainant was an employee at the Nyeri Provincial Hospital until he retired in 2014. The Ministry had not forwarded his documents to the Pensions Department so that his pension could be processed.	Initiated an inquiry which is still ongoing.

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2492	Beatrice Massy Nyauntu HUD/GPO/M.LAN/022/84/15-SS	Ministry of Lands, Housing and Urban Development	Civil Dispute	A complaint alleging that the complainant brother and sister stole her identification and title documents and sold her land Title No. West Kitutu/B.Kingina/2444. She complained to the Kisii District Lands Registrar but noting tangible action had been taken.	This was a civil dispute. Advised the complainant to seek redress in Court.
2493	Pamela Dede HUD/GPO/M.IND/020/12/15-SS	Ministry of Industrialization and Enterprise Development	Unfair Treatment	A complaint alleging that the procedure of promotion at the Ministry is not fair, just and does not consider merit. The complainant sought to know the criteria used to promote officers at the Ministry.	Initiated an inquiry which is still ongoing.
2494	Christopher Njoroge Kimani HUD/GPO/M.IGC/062/116/15-SS	National Police Service	Unresponsive Official Conduct	The complainant alleged that he was assaulted by the Starehe Member of Parliament in June 2014. He reported the matter to the Kamkunji Police Station but the Police attending to him refused to take down his statement. He then reported the matter to Central Police Station but the officers refused to take down his statement when he mentioned the name of the person who assaulted him. He then recorded his complainant at the Police Post at International Life House vide OB No. 12/17/07/2015. He was however not given a P3 form that would assist him in lodging his complaint.	Initiated an inquiry which is still ongoing.
2495	Standard Foods Limited HUD/GPO/RS/001/98/15-SS	Registrar of Companies	Ineptitude	A complaint alleging that the Registrar of Companies had failed to issue the complainant with a CR12 form containing the details of his company despite him making several requests in that regard.	Initiated an inquiry which is still ongoing.
2496	Martin Ndirangu HUD/NKR/PO/047/9/15-SS	Private Entity	Land Dispute	A complaint alleging that the complainant's father entered into a contract with Peter Njuguna Gitau for the sale of land parcel No Nakuru Municipality Block 13/14. The land was however repossessed as it belonged to the Kenya Railways Corporation after the	Complainant advised to seek legal redress as the matter was outside the Commission's jurisdiction.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				completion of the contract. His father's efforts to recover the contractual amount had been futile.	
2497	Peterson Njiru Njiru HUD/EMBU/CDF/008/8/15SS	Embu Constituency Development Fund	Maladministration	A complaint alleging that the Embu CDF office does not adhere to the labour laws, rules and regulations as to annual leave and sick off.	Initiated an inquiry which is still ongoing.
2498	DUNCAN NDUNGU CAJ/PE/040/762/15-EEO	Equity Bank (Private Entity)	Civil Matter	A complaint alleging that on 11/1/2015 and 12/1/2015, he made two top-ups of Kshs 50/- to two non-Equitel numbers being 0721419393 and 0734579512 using Equitel thin sim-card on reliance to the promise that he would be compensated with Kshs. 10/= which compensation was never made.	The complainant was informed on CAJ mandates and advised to seek the services of a lawyer for assistance.
2499	NEWTON NDERI CAJ/MMU/013/817/15-EEO	Multimedia University	Inefficiency	A complaint alleging that lectures at Multimedia University commences on the third week after the official opening date of the university and which trend has been normal in almost all semesters making students to loose useful time waiting to be taught.	An inquiry into the matter was initiated by the Commission which is ongoing.
2500	MICHAEL KIRIKA CAJ/POL/015/2318/15-EEO	National Police Service	Abuse of Office	A complaint alleging that Police Officers from Buru Buru Police Station in Nairobi County arrested the complainant allegedly on a complaint lodged by his wife concerning a domestic dispute after which they forced the complainant to pay money towards the wife's upkeep. The complaint alleged that the police Officers refused to supply the complainant with the OB number for the particular case.	An inquiry into the matter was initiated by the Commission which is ongoing.
2501	Joshua Ngala CAJ/IEBC/026/116/15-EEO	Independent Electoral and	Unfair official conduct	A complaint alleging that he was employed by the Interim Independent Electoral Commission (IIEC) which later transitioned to Independent Electoral and	An inquiry into the matter was initiated

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		Boundaries Commission		Boundaries Commission (IEBC) as a Communications Officer on permanent and Pensionable terms of service on 3rd August 2010 but although he was still an Employee with IEBC, his remuneration had not been adjusted in line with the new salary scales of current IEBC staff.	by the Commission which is ongoing.
2502	O. S. Ngugi CAJ/CHE/013/820/15 - EEO	Commission for Higher Education	Maladministration	A complaint alleging that Inoorero University, had been disposed-off in 2014 to Mount Kenya University a process which left students admitted to pursue degree and diploma programmes without recourse as their fate was not decided upon.	An inquiry into the matter was initiated by the Commission which is ongoing.
2503	Virginia Muthoni Mwangi CAJ/POL/015/2319/15-EEO	National Police Service	Inaction	A complaint alleging that the complainant on 24th December 2014 reported an Assault case at the Nakuru Central Police Station in Nakuru County vide Occurrence Book (OB) No. 50/24/12/2014 but no action was taken to arraign the accused in Court.	An inquiry into the matter was initiated by the Commission which is ongoing.
2504	Wycliffe Alumira Kabagi CAJ/PE/040/763/15 - EEO	William Mheso Anduga (Private Individual)	Civil Matter	A complaint alleging that he had been assaulted by William Mheso Anduga to which a criminal case being Kibera Criminal Case No. 1245 0f 2011 – Republic vs. William Mheso Anduga and been instituted and concluded and thus he wanted compensation to his injuries to be made.	The complainant was advised on CAJ's mandates and referred to Kituo cha Sheria for assistance.
2505	Milly N Kharemwa CAJ/JUD/001/1200/15-EEO	Judiciary	Delay	A complaint alleging that a court case being Kitale High Court P & A Cause No. 94 of 2000 – In the matter of the estate of John Sikuku Webuye which was filed in the year 2000 was yet to be fully heard and determined.	The complaint was referred to Judicial Ombudsperson for resolution.
2506	FANNUEL OCHIENG MARTINS	Nairobi University	Unfair Treatment	A complaint alleging that he was working with the University of Nairobi as an Accounts Assistant Grade (AB) with the Bursars office, College	An inquiry into the matter was initiated

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/UON/013/818/2015-EEO			Humanities and Social Sciences and he had applied for the position which had been advertised but the university failed to shortlist him for the interview without any explanation being given despite having attained the minimum requirements.	by the Commission which is ongoing.
2507	Khamisi Kifalu Fonda CAJ/PE/040/761/15 – EEO	Kamlesh Pattni (Private Individual)	Civil matter	A Complaint alleging that the complainant was involved in an accident with a Motor vehicle belonging to Mr. Kamlesh Pattni's and sustained serious injuries in his lower limbs. But Mr Pattni was unwilling to compensate him for his injuries.	The Complainant was advised on CAJ's mandates and informed to seek the services of a lawyer for assistance.
2508	Naomi Njeri Mureithi CAJ/NLC/022/1106/15-EEO	National Land Commission	Inaction	The complainant lodged a complaint alleging that she was allotted land in Plots Number 4146-4176 Muruaki Settlement Scheme (Scheme 255) in 2002 together with other person to which they paid the required 10% deposit for beacons to be placed but to date, no beacons have been placed. She alleged that NLC had failed to act on their case.	An inquiry into the matter was initiated by the Commission which is ongoing.
2509	Peter Ngie Kioko CAJ/POL/015/2335/15-EEO	National Police Service	Unresponsive Official Conduct	A complaint was lodged alleging that on 3rd March 2013, the complainant was hit by motor vehicle registration number KBA 597N within Kathiani Market and the matter was reported to Kathiani Police Base but the police officer thereof refused to give him the OB number and P3 form but later demanded Kshs 20,000/= for them to issue these documents to him.	An inquiry into the matter was initiated by the Commission which is ongoing.
2510	Francis Mutiso Kakumi CAJ/POL/015/2336/15-EEO	National Police Service	Unresponsive Official Conduct	A complaint was lodged alleging that the Kamukunji Police Station in Nairobi County had failed to arrest and charge suspects in a complaint lodged in the police station vide OB No. 52/13/10/2014.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2511	Janet Gathoni Ngaruyiya CAJ/CG/NRB/060/68/15 - EEO	Nairobi City County Government	Inaction	A complaint alleging that her husband was allocated a plot being Kariobangi Riverside Plot 3in Nairobi Countythrough allotment by the then Nairobi City Council but a private developer encroached on it after her husband's death. She alleged that she visited the Nairobi City Council Planning offices and the private developer had been issued with a restraint letter to which he ignored.	The Complainant was advised to seek the services of a lawyer to assist her file a succession case in a court of law.
2512	ANONYMOUS CAJ/NEMA/038/103/15-EEO	National Environment Management Authority (NEMA)	Nepotism	A complaint alleging that the NEMA Finance and Administration department was dominated by officers from one ethnic community to the extent that departmental meetings are discussed in vernacular language with other officers not from the said community being moved or transferred to other Departments or Stations around the country. The complaint further alleged that employment at the Authority is also based on ethnic alignments with majority of the interns attached to various departments being fronted by influential officers in the Authority.	An inquiry into the matter was initiated by the Commission which is ongoing.
2513	AZULU WASWA ADEBA CAJ/M.IGC/062/250/15-EEO	Ministry of Interior and Co-ordination of National Government	Abuse Of Office	A complaint alleging that a former member of the Kiambu County Council known as Josphat Kirago had grabbed a two acre public land in Kiambiu town, Kiambu County and converted the same into private use and the area Assistant County Commissioner had failed to act on the matter.	The complaint was referred to National Land Commission for assistance.
2514	Shamsa Adah Ibrahim CAJ/M.IMM/003/176/15-EEO	Directorate of Immigration and Registration of Persons	Unresponsive Official Conduct	A complaint alleging that her husband applied for change of particulars in his National Identity Card which was as a result of an error in his father's National Identity Card in January 2014 but the department had failed to process his new National Identity card.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2515	Helena Wambui CAJ/POL/015/2322/15-EEO	National Police Service	Unresponsive Official Conduct	A complaint alleging that the Kariobangi Police Station police officers in Nairobi County had failed to act on a report which had been lodged with them on an alleged stolen mobile phone vide OB No. 15/12/05/2014 on 12th May 2014.	An inquiry into the matter was initiated by the Commission which is ongoing.
2516	James Mwaniki & Others CAJ/M.LAN/022/1113/15-EEO	Ministry Of Lands, Housing and Urban Development	Delay	A complaint alleging that he was allotted land in Plots Number 4146-4176 Muruaki Settlement Scheme (Scheme 255) in 2002 together with other person to which they paid the required 10% deposit for beacons to be placed but to date, no beacons have been placed.	An inquiry into the matter was initiated by the Commission which is ongoing.
2517	Hezbon W Otieno CAJ/M.WAT/009/117/15-EEO	Nol Turesh Oloitokitok Water Services Company	Delay	A complaint alleging that the Nol Turesh Oloitokitok Water Services Company in Makueni County had refused to connect water supply to his water kiosk despite having paid the required connection fees of Kshs 7000/= and an account number 060010652 given.	An inquiry into the matter was initiated by the Commission which is ongoing.
2518	Kennedy Kyalo Syanda CAJ/CG/KITUI/054/3/15-EEO	County Government of Kitui	Delay	The complainant lodged a complaint alleging that he was interviewed by the Kitui County Assembly Service Board for the post of Procurement Officer 1 S.S6 for which was successful and the County Assembly Service Board appointed him to that position to which he conveyed his acceptance in a letter dated 30th September 2014. He alleged that he did not receive any communication on the reporting date and his efforts to get explanation were futile.	An inquiry into the matter was initiated by the Commission which is ongoing.
2519	Herine Awuor Otieno CAJ/M.GEN/018/60/15-EEO	Private Entity	Family dispute	A complaint alleging that her husband had taken away a child of their marriage and thus she was seeking to get custody of the said child.	The Complainant was advised to seek the services of a lawyer to assist her file court case.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2520	Peter Kamunde Njoroge CAJ/PE/040/767/15 - EEO	Private Entity	Malicious Prosecution	A complaint alleging that the complainant was charged with a criminal matter in Kandara Criminal Case No. 403/08 – Republic vs. Peter Kamunde Njoroge whereof he was acquitted. He alleged that he had been maliciously prosecuted and hence he sought compensation for that.	The Complainant was advised to seek the services of a lawyer to assist him file court case.
2521	Faustine Emusugut Imatari CAJ/PE/040/766/15-EEO	Private Entity	Land Dispute	A complaint alleging that a land Parcel No. SOUTH TESO/ ASINGE/ 55 which had been registered in joint names of Omusali Ekoro, Etykoro Omusuli and Ebu Omusali on 3rd July, 1972 was subject to succession cases after the death of two of the joint owners at the Busia High Court without recognizing the aspect of joint ownership of the land.	The Complainant was advised to seek the services of a lawyer for assistance.
2522	David Herbling CAJ/CAK/023/97/15-EEO	Communication Authority Of Kenya	Unresponsive Conduct	The complainant lodged a complaint alleging that the Communication Authority of Kenya had delayed in releasing the Authority's ICT statistics on mobile money including names of the service providers and the number of customers they have enlisted.	An inquiry into the matter was initiated by the Commission which is ongoing.
2523	Henry Kidaha Evojo CAJ/M.LAB/017/510/15-EEO	Ministry of Labour, Social Security & Services	Inaction	A complaint alleging that the complainant who was employed as a Mason by Sirak Builders Company Limited and his services were terminated on 1st November 2014 whereof he visited the Nairobi County Labour Office and lodged his complaint which delayed in resolution.	An inquiry into the matter was initiated by the Commission which is ongoing.
2524	Stanslaus Wabwire Adundo CAJ/JUD/001/1201/15-EEO	Judiciary	Delay	A complaint alleging that a court case being Kakamega High Court Civil Appeal No. 39 of 1994 – Salome Nabwire & Another vs. Teresa Makhoha Owinohad not ben herd and determined since 1994 because the court file was missing at the High Court Registry.	The complaint was referred to Judicial Ombudsperson for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2525	Stephen Omondi CAJ/M.LAB/017/509 /15-EEO	Ministry of Labour, Social Security & Services	Maladministration	A complaint was lodged alleging that the complainant who was employed as a Mason by Sirak Builders Company Limited and his services were terminated on 1st November 2014 whereof he visited the Nairobi County Labour Office and lodged his complaint which delayed in resolution.	An inquiry into the matter was initiated by the Commission which is ongoing.
2526	ANONYMOUS CAJ/ICDC/020/57/1 5-EEO	Industrial and Commercial Development Corporation (ICDC)	Corrupt practices	A complaint was lodged alleging that some officials working with ICDC colluded with Eshikhoni Agency Auctioneers to illegally dispose of a parcel of land being Kajiado/Kitengela/4270 which was due for auction at a price which was below the reserve price.	The complaint was referred to Ethics and Anti-corruption Commission for resolution.
2527	GEORGE ODHIAMBO ADOYO CAJ/PE/040/759/15-EEO	Premier Flour Millers Limited (Private Entity)	Unlawful Termination	A complainant alleging that he was employed by Premier Flour Millers Limited but his services were terminated unfairly.	The complainant was advised on CAJ's mandates and informed to seek the services of lawyer for assistance.
2528	NIXON RICHARD OLOO CAJ/KFS/004/174/1 5-EEO	Kenya Ferry Services	Maladministration	A complaint alleging that in May 2014 Kenya Ferry Services advertised for vacancies for various positions but the process of conducting interview for the position of Senior Engineer was not fair and transparent as some of the candidates interviewed and ranked among top three did not meet the minimum set qualifications and job requirements.	An inquiry into the matter was initiated by the Commission which is ongoing.
2529	Ejidio Kariithi Cimba CAJ/KEBS/073/7/15-EEO	Kenya Bureau of Standards	Inaction	A complaint lodged alleged Kenya Bureau of Standards had failed to act on or respond to a complaint lodged in its offices on the presence of sub-standards electrical gadgets and equipment in the market.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2530	John Njoroge Kamangu CAJ/M.EDU/013/859/15-EEO	Ministry of Education, Science and Technology	Unfair Conduct	The complainant lodged a complaint alleging that the Ministry of Education, Science and Technology did not assist him in a case where the Jamhuri High School in Nairobi Principal had send home his son for failure to pay school fees whereas he could not afford to pay a lumpsum amount but installments.	The Complainant was advised on his obligation to full school fees and further advised to discuss the matter with the school principal to find a suitable way of resolving the matter.
2531	Residents Of Marindas Village CAJ/M.IGC/062/273/15-EEO	Ministry of Interior and Co-ordination of National Government	Abuse Of Office	A complaint was lodged by Residents of Marindas Vilage in Kuresoi South, Nakuru County alleging that the Chief of Nyota Location in Kuresoi Sub-county Mr Raphael K. Tuei was threatening non-kalenjins in the location to vacate or they will face forceful eviction and further harassing people in the location with a view to have them relocate so that he may sell off their lands.	An inquiry into the matter was initiated by the Commission with The Nakuru County Commissioner's office which is ongoing.
2532	Jason Thuku CAJ/POL/015/2376/15-EEO	National Police Service	Abuse of Power	A compliant alleging that the Officer Commanding Police Station (OCS) Ngong Police Station acting in collusion from persons alleging to be officers of Music Copyright Society of Kenya harassed teachers in a computer training school alleging that the students were listening to local music without a license and thus caused the arrest of several lecturers who they demanded bribes of Kshs 15,000/= for their release.	An inquiry into the matter was initiated by the Commission which is ongoing.
2533	Hillary Kariuki CAJ/M.EDU/013/858/15-EEO	Ministry of Education, Science and Technology	Maladministration	A complaint alleging that the complainant's son, Michael Mathu Kariuki, sat for his Kenya Certificate of Primary Education in November 2014 but there was a mismatch in Form One 2015 selection whereby his son was selected to Aldai Girls Secondary School despite his son not selecting the school and the school being a girls school.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2534	Alex Aluda CAJ/PE/040/806/15 - EEO	School Outfitters (Private Entity)	Breach of Contract	A complaint alleging that the complainant had been unfairly terminated by School Outfitters of Muindi Mbingu Street.	The Complaint was referred to Nairobi County Labour Office for resolution.
2535	Kariobangi Paralegal Network CAJ/CDF/008/126/15-EEO	Emabakasi North Constituency Development Fund	Delay	A complaint alleging that the Kariobangi Paralegal Network had sought information from the Embakasi North Constituency Development Fund Manager concerning the work which was being undertaken on Cardinal Maurice Otunga Road within Light Industries of Kariobangi North ward in Embakasi North Constituency to enable them as members of the public to monitor the project, track the budgets and hold parties undertaking the project to account but such information was not forthcoming.	An inquiry into the matter was initiated by the Commission which is ongoing.
2536	Bill Of Human Rights (Brethren Momanyi) CAJ/M.LAN/022/1131/15-EEO	Ministry Of Lands, Housing and Urban Development	Maladministration	A complaint alleging that a land reference number Wanjare/Bogiakumu/753 in Suneka, Kisii County which was registered in the name of Samuel Omari and who died in the year 2001 was sub-divided and transferred in the year 2011 allegedly by the said Samuel Omari who was already dead.	An inquiry into the matter was initiated by the Commission which is ongoing.
2537	Garane & Associates Advocates CAJ/DPP/027/84/15-EEO	Office of the Director of Public Prosecutions	Abuse of Power	A complaint alleging that the office of Director of Public Prosecution had caused the driver of motor-vehicle KAB 969A Mr. James Kamau Maina which had hit and killed a pedestrian to be charged in Kibera Criminal case No. 2582 of 2014 – Republic vs James Kamau Maina with a minor offence of failing to keep proper records which offence was not related to the fatal accident.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2538	Kariobangi Paralegal Network CAJ/POL/015/2374/15-EEO	National Police Service	Maladministration	A complaint alleging that Kariobangi Police Station in Nairobi County was being housed in a temporary iron-sheet building thus requiring the construction of a permanent office and inmates buildings to which the complainant alleged that the Embakasi North Constituency Development Fund was doing nothing to assist in the case.	An inquiry into the matter was initiated by the Commission which is ongoing.
2539	Zablon Madila Ndochi CAJ/JUD/001/1251/15-EEO	Judiciary	Delay	A complaint alleging that the magistrate handling a court case being Nairobi PMCC No. 9348 of 1995 had delayed in delivering judgment from 2003.	The matter was referred to Judicial Ombudsperson for resolution.
2540	Jackson Thirinji Rukwai Migweta CAJ/M.LAN/022/1132/15-EEO	Ministry Of Lands, Housing and Urban Development	Delay	A complaint alleging that the Land Adjudication and Settlement office at Maua Sub-County, Meru County has failed to resolve a land dispute where the complainant and others have been moved from their location that they were allocated to an alternative location.	An inquiry into the matter was initiated by the Commission which is ongoing.
2541	Kariri Gatete CAJ/PE/040/805/15-EEO	Kirubi Mwangi Ben & Co. Advocates (Private Entity)	Professional Misconduct	A complaint alleging that the advocate he had instructed to represent him in a court case being Muranga CMCC No. 209 of 2011 – Kariri Gatete vs Mary Wanjiru Kariri had colluded with his opponent's advocate and entered a consent judgment which was not favourable to his position and was not in line with the facts of the case.	The Complainant was advised on CAJ mandates and advised to seek either a review or an appeal of the consent judgement.
2542	Joseph Ndegwa Murogo CAJ/POL/015/2377/15-EEO	National Police Service	Abuse of Power	The Complainant lodged a complaint alleging that the Officer Commanding Police Station, Nanyuki Police Station arrested him for an alleged offence of stealing money from his wife and he was forced to pay Kshs 50,000/- to his wife without being booked into the occurrence book or being taken to court.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2543	Kisii University Staff CAJ/KU/013/857/15 -EEO	Kisii University	Maladministration	A complaint alleging that Kisii University's management had doctored student's examination marks and graduated them with various Degrees and Diplomas on 19th December 2014 and this was attributed to the Deputy Vice-Chancellor in-charge of Academics Affairs employing close friends and seconding them to key offices in the Academics department to doctor student's examination marks. The complaint further alleged that staff members who objected to the scheme were dismissed from the institution.	An inquiry into the matter was initiated by the Commission which is ongoing.
2544	Charles Wangombe Kimamo CAJ/DPP/027/90/15 -EEO	Office of the Director of Public Prosecutions	Corruption	A complaint alleging that the prosecutor at Thika Law Courts Court No. 3 demanded money from an accused person in a criminal case so that he may influence the magistrate to make a ruling favourable to the accused person.	The Complaint was referred to Ethics and Anti-corruption Commission for resolution.
2545	Ernest Mutoka Sikote CAJ/ACC/001/1314 /15-EEO	Advocates Complaints Commission	Delay	A complaint alleging that a matter he had lodged with the Advocates Complaints Commission against Ongengu & Associates Advocates in 2013 was yet to be resolved with no information on its progress being forthcoming from the Commission.	An inquiry into the matter was initiated by the Commission which is ongoing.
2546	Fred Simiyu CAJ/M.LAB/017/520 /15-EEO	Ministry of Labour, Social Security & Services	Inefficiency	A complaint alleging that he was employed by Brinks Security Services Limited as Truck driver and after his services were terminated, he lodged a complaint with the Labour office at Nyayo House but the labour officer failed to act on it.	An inquiry into the matter was initiated by the Commission which is ongoing.
2547	Charles Kabuu CAJ/M.LAB/017/519 /15-EEO	Ministry of Labour, Social Security & Services	Inefficiency	A complaint alleging that the complainant was employed by Brinks Security Services Limited as Truck driver and after his services were terminated, he lodged a complaint with the Labour office at Nyayo House but the labour officer failed to act on it.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2548	Anonymous Citizen CAJ/M.LAN/022/1166/15-EEO	Ministry of Lands, Housing and Urban Development	Maladministration	A complaint alleging that the appointment of Sarah Njuki Mwenda as the Chief Lands Registrar in 2014 violated the tenets and principles of the Constitution on merit and competitive appointments to public offices.	An inquiry into the matter was initiated by the Commission which is ongoing.
2549	Anonmous Whistle Blower CAJ/PO/047/58/15-EEO	Public Officer	Unclear	A complaint was lodged alleging that Grace Munjuri was sitting on both the Media Council of Kenya and the Communication Authority of Kenya as a board member in the two boards which were regulating the same sector.	An inquiry into the matter was initiated by the Commission which is ongoing.
2550	Yusuf Wanjala Musi CAJ/CG/TRANS NZOIA/061/1/15-EEO	County Government of Trans-Nzoia	Prejudicial conduct	A complaint was lodged alleging that he underwent an interview for the position of Human Resources Manager with the Trans-Nzoia County Assembly Service Board to which he was not successful despite emerging as the top candidate.	An inquiry into the matter was initiated by the Commission which is ongoing.
2551	David Mwangi Karimi CAJ/M.ENV/038/115/15-EEO	Kenya Forests Service	Injustice	A complaint alleging that the complainant was dismissed from his employment by the Respondent but he was never paid his terminal benefits.	An inquiry into the matter was initiated by the Commission which is ongoing.
2552	Tilus Kariuki Mata CAJ/NSSF/017/522/15-EEO	National Social Security Fund	Unresponsive Official Conduct	A complaint alleging that officers at the Eldoret NSSF branch office had failed to disclose to the complainant information concerning payment made to an NSSF account belonging to his deceased father and which payment was done two years after his death.	An inquiry into the matter was initiated by the Commission which is ongoing.
2553	Margaret Njoki Kimani CAJ/M.IGC/062/304/15-EEO	Ministry of Interior and Co-ordination of National Government	Unlawful Conduct	A complaint was lodged alleging that the Chief Kahawa West Location, Githurai Division in Nairobi County had received Kshs 32,000/- from the complainant allegedly to enable him settle a land dispute between the complainant and another person for a plot located at Kahawa West.	An inquiry into the matter was initiated by the Commission which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2554	Margaret Joseph Mokua CAJ/AG/001/1318/15-EEO	Office of the Attorney General and Department of Justice	Unresponsive Official Conduct	A complaint alleging that the Office of the Attorney General had failed to honour a court decree in Nairobi High Court Civil case No. 2668 of 1994 – Margaret Joseph vs. Attorney General & Another whereby a decree of payment of Kshs 400,000/= together with costs was issued in 2008.	An inquiry into the matter was initiated by the Commission which is ongoing.
2555	Info Mshinabi CAJ/CG/UASIN-GISHU /123/7/15-EEO	County Government of Uasin Gishu	Maladministration	A complaint alleging that the County Government of Uasin-Gishu had redesigned jobs designations within the County Government to be outside what had been designed in the scheme of service and thus locking out many of the seconded staff from the then local authorities.	An inquiry into the matter was initiated by the Commission which is ongoing.
2556	Asumani Makokha Wetuko CAJ/M.IGC/062/307/15-EEO	Ministry of Interior and Co-ordination of National Government	Unfair Treatment	A complaint alleging that the Chief Kholera Location, Kakamega County together with the administration officers had failed to implement a court order in Kakamega CMCC No. 36 of 2006 – Makokha Wetuko vs Shishia Makokha & 3 others directing that a parcel of land being North Kholera/166 be subdivided and 10 acres be given to the complainant.	The complainant advised to seek the services of a lawyer to assist him in executing the court order.
2557	Joseph Mburu K CAJ/ICDC/020/64/15-EEO	Industrial and Commercial Development Corporation (ICDC)	Unresponsive official conduct	A complaint alleging that he was dismissed from his employment with KENATCO Taxis Ltd in 2010 at a time when it was under receivership but the receiver manager thereof appointed by ICDC refused to pay him his terminal dues whereof the matter was subject to a court case Nairobi Industrial Court Petition No. 29 of 2012- Joseph Mburu Kahiga & another vs. KENATCO Taxis Ltd & Another which was dismissed in a judgment delivered on 27th May 2013.	The Complainant was advised to seek an appeal of the court's judgment if he was dissatisfied by it.
2558	Ibrahim Gollo Woche & Others	Ministry of Lands, Housing and	Unresponsive Official Conduct	A complaint alleging that an application for consolidation of parcels of land being LR No. 4953/22874 and L.R No. 4953/2250/50 in Kiambu County	An inquiry into the matter was initiated

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.LAN/022/1165/15-EEO	Urban Development		owned by Maasai Village Self-Help Group had been declined because the Land Registrar had demanded a bribe of Kshs. 800, 000/= from the group in order to facilitate the consolidation and issuance of title to which the group refused to pay.	by the Commission which is ongoing.
2559	Mohamed Hanif CAJ/M.LAN/022/1164/15-EEO	Ministry of Lands, Housing and Urban Development	Unlawful Conduct	A complaint alleging that the Meru County Land Demarcation Officer had unlawfully deducted the size of his land located at Akaiga adjudication section in Meru County by 30 acres.	An inquiry into the matter was initiated by the Commission which is ongoing.
2560	Mercy Saiyian Mbugua CAJ/AG/001/1319/15-EEO	Director of Pensions	Injustice	The complainant lodged a complaint alleging that her late husband Mr. Milton Simatwo Cherui was employed by the National Police Service died on 30/3/12 while he was still in service but his pension has not been processed as the file number APN/PC 0000248285 was reported to be missing.	An inquiry into the matter was initiated by the Commission which is ongoing.
2561	Tobias Ngode Jowi CAJ/PE/040/881/15-EEO	Tom Nyaboga (Private Entity)	Land Dispute	A complaint alleging that the Land Parcel East Kasipul/Kojwach Kawere 529 was wrongly subdivided and allocated to Tom Nyaboga wheras a court case being Kisumu CMCC No. 9 of 2009 – Tobias Ngode Jowi vs Tom Nyaboga had indicated that the land should not be sub-divided.	The complainant was advised to seek the services of a lawyer for appropriate assistance in his court case.
2562	Mike Nduva Musembi CAJ/DPP/027/92/15-EEO	Office of the Director of Public Prosecutions	Ineptitude	A complaint alleging that a criminal case in Makadara Law Court in Nairobi County being Criminal Case No. 5449 of 2013 – Republic Vs. Duncun Mahangilu was terminated for alleged lack of witnesses despite the fact that the complainant used to go to court in all times the matter was coming up for hearing.	The matter was referred to judicial ombudsperson for resolution.
2563	Kapkoi Sisal Residents	Ministry of Interior and Co-	Maladministration	A complaint alleging that the Assistant Chief of Kapkoi Location, Kwanza Sub-county in Trans-Nzoia County was recruited un-procedurally as he was not qualified	Inititated an inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/M.IGC/062/325/15-EEO	ordination of National Government		for the position and further, he was not a resident of the location.	
2564	David Kihoro CAJ/PE/040/946/15-EEO	Directorate of Immigration and Registration of Persons	Prejudicial official conduct	A complaint alleging that a person known as Abbas Hassanali Nurmohamed who was staying at Mombasa County as a British national on work permit and who was in possession of a British Passport No. GBR 309140 696 had obtained a Kenyan National Identity Card 32071089 through unclear process thus raising suspicion of corrupt practices at the Respondent's Directorate.	Inititated inquiry which was ongoing.
2565	ANONYMOUS CAJ/NCPWD/018/67/15-EEO	National Council for Person with Disability	Abuse of Power	A complaint alleging that senior management officials with the National Council for Persons with Disability including the CEO, Human Resource Officer and the Chief Procurement Officer were embezzling funds meant for the Council in alleged dubious procurement processes.	Initiated inquiry which is ongoing
2566	Juma M Nyabola CAJ/PEN/000/618/15-EEO	Director of Pensions	Delay	A complainant alleging that the complaint was retired teacher TSC No. 073318 having retired on 31st August 2014 but the processing of his pension payment had delayed at the Director of Pensions office.	Iniated inquiry which is ongoing
2567	Bilha Tuitoek CAJ/M.HEA/012/286/15-EEO	Moi Teaching and Referral Hospital	Unfair Conduct	An allegation that her services as the legal officer at Moi Teaching and Referral Hospital were terminated unfairly in June 2007 and that she was not paid here terminal dues.	The Complaint was advised to seek the services of a lawyer for advice and assistance.
2568	Hudson L Mbalitsi CAJ/M.LAN/022/1191/15-EEO	Ministry of Lands, Housing and Urban Development	Unfair Conduct	An alllegation alleging that the Trans-Nzoia County Land Officer was abusing his office by intimidating and harassing his junior staff including recommending for unnecessary transfers to other stations in or outside the county.	An inquiry into the matter was initiated by the Commission which is ongoing.

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2569	Isaac Jumba Mugairwa CAJ/PO/047/65/15-EEO	National Police Service	Abuse of Office	A complaint alleging an officer attached to the Shamakhokho Administration Police line in Vihiga County unlawfully detained a motor-vehicle registration number KMCY 692Q belonging to Mr. Kelvin Kirima without recording anything in the Occurrence Book for a period of over four months only to demand a bribe of Kshs 10,000/= for it to be released.	An inquiry into the matter was initiated by the Commission which is ongoing.
2570	Evans Sande For Vivid Communicators CAJ/EAPC/020/66/15-EEO	East African Portland Cement	Maladministration	A complaint alleging that the East African Portland Cement Company had failed in paying a sum of Kshs 96,000/= owed to Vivid Communicators for supply of three snapper frames, dummy cheque and plague.	The complainant was advised to seek the services of a lawyer for assistance in filing a court case for recovery of the amount.
2571	Benjamin Karanja Mugo CAJ/PEN/000/619/15-EEO	Director of Pensions	Delay	A complaint alleging that the complainant who was a teacher and retired in April 2009 with pension number APC 208336 was not paid his August 2009 monthly pension of Kshs 9,852 and his numerous efforts to have the same paid have been futile.	An inquiry into the matter was initiated by the Commission which is ongoing.
2572	Manasses M Kimani CAJ/JUD/001/1360/15-EEO	Judiciary	Maladministration	A complaint alleging that the trial magistrate in Gatundu Law Courts Criminal Case No. 241 of 2011-Republic vs. Manases M Kimani was violating the accused person's right to fair hearing in the trial process such as through denial of adjournment, failure to inform complainant of the right to recall witnesses and so on.	The complaint was referred to Judicial Ombudsperson for resolution
2573	Rajeshwar Sahi CAJ/PE/040/945/15-EEO	Ahmednasir, Abdikadir & Co. Advocates (Private Entity)	Civil Matter	A complaint alleging that the complainant who is a director of Xplico Insurance Company instructed the law form of Ahmednasir Abdikadir & Co. Advocates to respond to a certain demand letter which had been served upon him and to enable them do the response, he supplied them with sensitive company information	The complaint was referred to the Advocates Complaints Commission for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				which was later utilized by one of the advocates in a bid to oust him from the company's directorship.	
2574	Musa Kiplangat Marusoi CAJ/PE/040/950/15-EEO	Yellow House Ltd (Private Entity)	Breach of contract	A complaint alleging that the complainant had been employed by yellow house ltd but after his services were terminated, the company failed to pay him his terminal dues.	The complainant was advised to visit Kituo cha Sheria for assistance.
2575	Anonymous CAJ/M.EDU/013/921/15-EEO	Ministry of Education, Science and Technology	Unfair Treatment	A complaint alleging that the Principal of Mwea Secondary School who was facilitating and condoning Kenya Certificate of Secondary Education (KCSE) malpractices was victimizing some teachers including the Deputy Principal by accusing them of reporting the School to KNEC and even threatened to dismiss them from employment.	An inquiry into the matter was initiated by the Commission which is ongoing.
2576	Francis Ngugi Kinyanjui CAJ/DPP/027/95/15-EEO	Office of the Director of Public Prosecution	Inaction	A complaint alleging that the Kajiado Director of Public Prosecution's office was delaying in forwarding an investigation file from Kitengala Police Station to court in a court case being Kajiado Law Courts Criminal Case No. 1973 of 2014 – Republic Vs. Lucy Kinyanjui and thus causing a delay in hearing of the matter.	The matter was referred to Judicial Ombudsperson for resolution.
2577	Atieno Kizi K'odhiambo CAJ/PE/040/904/15-EEO	Viportal Limuru (Private Entity)	Breach of Contract	A complaint alleging that the complainant had entered into a money trade with a private entity known as VIportal Limuru whereof she was to be paid the initial amount deposited with interest after every three months but after several months, the entity refused to pay the monies due to her.	The complainant was advised to seek the services of a lawyer for assistance.
2578	Mwikhali Yambasa CAJ/PEN/000/612/15-EEO	Director of Pensions	Delay	A complaint alleging that the Director of Pension Office had delayed in computing and releasing the complainant's pension since the compliant retired in June 2013.	An inquiry into the matter was initiated by the Commission which is ongoing.

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2579	Larry M Rono CAJ/M.LAN/022/1176/15-EEO	Ministry of Lands, Housing and Urban Development	Unfair Treatment	A complaint alleging that Forest land in Kipkabus Tigwa/Chesubet Settlement scheme was allocated to village members of Fuluobei Village in Keiyo South Sub-County, Elgeyo-Marakwet County but the complainant's family was not allocated any land without any explanation being given.	The complaint was referred to National Land Commission for resolution.
2580	Christopher K Chepkiyeng CAJ/ICDC/020/65/15-EEO	Industrial and Commercial Development Corporation (ICDC)	Unresponsive official conduct	A complaint alleging that the complainant had with ICDC; loan account no. 538100060 for ksh 150,000had risen up tremendously to kshs 7, 659,704 based on undisclosed charges and interests levied by the respondent without informing the complainant and the attempt to seek for explanation have been futile.	The Complainant was advised on his obligation to settle the loan amount and to seek the services of a lawyer for advice on any contested issues.
2581	CONCERNED KENYAN CAJ/PO/047/63/15-EEO	Judiciary	Abuse of Power	A complaint alleging that an officer working with Judiciary at the Nairobi High Court (Milimani) Commercial and Admiralty Division by the name Boniface Kinyua was involved in several malpractices including disappearances of court files thus frustrating the delivery of justice.	The matter was referred to Judicial Ombudsperson for resolution.
2582	FIDA KENYA CAJ/P.E/040/972/15-EEO	International Olympic Committee (Private Entity)	Hyman Rights Violation	A complaint alleging that the International Olympic Committee was considering China as a possible candidate to host the 2022 Olympics games while the State was involved in various fundamental human rights violations especially in relation to equality activists.	The Complainant was advised that the matter was outside CAJ's mandates.
2583	Joel Mwaniki CAJ/M.LAN/022/1213/15-EEO	Ministry of Lands, Housing and Urban Development	Unlawful Official Conduct	A complaint alleging that the Machakos County Land Registrar colluded with unscrupulous individual to allow the transfer and registration of the complainant's land Reference number DONYO SABUK/KOMAROCK BLOCK 1/12869 without his involvement, knowledge or consent.	The Complainant was advised to lodge a complaint with the Criminal Investigations Department for

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					investigations and further to seek the services of a lawyer to enable him file a civil case at the High Court for determination of the issues on transfer and registration.
2584	CHRISTINE MURITHI NJERI CAJ/M.FOR/011/41/15-EEO	British Army Training Unit (Private Entity)	Family Dispute	A complaint alleging that an officer working with the British Army Training Unit in Nanyuki had a love affair with the complainant whereby the complainant conceived but the officer declined parental responsibility.	The complainant was advised to seek the services of a lawyer for assistance.
2585	JOHN MUTUA KALENI CAJ/P.E/040/990/15-EEO	Ann W. Thongoro & Co Advocates (Private Entity)	Delay	A complaint alleging that a court case being Machakos High Court CA No. 208 of 2009 in which the complainant was the Respondent had not been heard and determined and hence frustrating his access to justice.	The Complainant was advised to follow up the matter with his advocates to ensure that they apply to court to have the civil appeal case prosecuted or dismissed for want of prosecution.
2586	Christina K. Muange CAJ/P.E/040/975/15-EEO	Private Entity	Land Ownership Dispute	A complaint alleging that his neigbour called Jane Mwikali had a land dispute with a person who had fenced off a plot belonging Jane Mwikali alleging that he had bought the same.	The complainant was advised to seek the services of a lawyer for assistance in resolving the land dispute.
2587	Rebecca Njeri Wambugu CAJ/JUD/001/1397/15-EEO	Judiciary	Delay	A complaint alleging that a court case being Nairobi City Court Criminal case No. 1684 of 2006 – Republic vs David Mburu & Another had delayed hearing and determination at the court with the explanations being	The matter was referred to Judicial Ombudsperson for resolution.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				provided being that exhibits were missing and hence the matter could not be heard.	
2588	Jacinta Wairimu Njoroge CAJ/PE/040/991/15-EEO	Private Entity	Court Matter	A complaint alleging that the complainant was not satisfied with a ruling delivered in Nairobi High Court ELC Case No. 1418 of 2001 – Jacinta Wairimu Vs. Julia Wanjiru & Others.	The complainant was advised to apply for a review of the ruling or file an appeal against the said ruling.
2589	Rufus Gathondu King'ori CAJ/M.IGC/062/349/15-EEO	Ministry of Interior and Co-ordination of National Government	Unfair Treatment	A complaint alleging that the Chief of Mahiga Location, Othaya Sub-county, Nyeri County was colluding with the complainant's brother to evict the complainant from a parcel of land being L.R. No Mahiga/Kamoko/737 which the complainant had inherited from his father and which the Nyeri High Court in Succession Case No. 430 of 2004 – In the matter of the estate of Kingori Gathondu had decreed that each of the beneficiary to get equal share of the land.	The matter was referred to the Nyeri County Surveyor to assist the family in sub-dividing the estate land as ordered by the court so as to eliminate the frequent disputes over then estate land.
2590	Samson Mwangi CAJ/TSC/013/911/15-EEO	Teachers Service Commission	Unfair treatment	A complaint alleging that the Complainant who was the Deputy Head-teacher at Buchifi Secondary School, Mumias Sub-County, Kakamega County and who had served in that position for the last 13 years had not been promoted to the position of Head-teacher and every time a vacancy in that office occurs, he was being sidelined based on his ethnicity with the position being offered to less qualified persons.	An inquiry into the matter was initiated by the Commission which is ongoing.
2591	Ethics And Anti-Corruption Commission CAJ/M/IGC/062/322/15-EEO	Ministry of Interior and Co-ordination of National Government	Inaction	A complaint alleging that the Respondent had failed to act on recommendations by EACC to commence administrative action against Mr. Peter Kamau Mwangi P/F No. 2003063594 who was a public officer within the Respondent's Ministry who had been investigated and	An inquiry into the matter was initiated by the Commission which is ongoing.

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				corruption charges preferred against him in Milimani ACC No. 25 of 2014 by EACC.	
2592	Eclectine Sindani For Hussein Musabasi CAJ/PE/040/905/15-EEO	Private Entity	Family Dispute	A complaint alleging that the complainant's mother had been assaulted by a neighbor and the matter was reported to the police and later criminal charges preferred against the accused person.	The Complainant advised that the complaint could not be admitted by CAJ and hence he should follow on with the court case to it conclusion.
2593	Magadalene Wanza Mutisya CAJ/PE/040/903/15-EEO	George Nalyanya John (Private Entity)	Family Dispute	A complaint alleging that her husband George Nalyanya John had disobeyed a court order requiring him to grant access to the complainant to their matrimonial house located on L.R. No. Ndivisi/Makuselwa/1558.	The Complainant was advised that since the matter was pending in court, she should make a follow-up with the concerned court for it to ensure full compliance with its order.
2594	Joseph Ndaberi Gachoki CAJ/ACC/001/1337/15-EEO	Advocates Complaints Commission	Delay	A complaint alleging that he lodged a complaint in 2014 against the firm of J.A. Aboudha & Co Advocates for withholding a court case payment of Kshs 228,430 but the matter has never been heard.	An inquiry into the matter was initiated by the Commission which is ongoing.
2595	Charles Muange Muthike CAJ/IGC/062/317/15-EEO	Konza Ranching & Farming Cooperative (Private Entity)	Family Dispute	A complaint alleging that the officials of Konza Ranching & Farming Cooperative were interfering with the complainant family's ownership of plots Nos. 205 and 0499 within the Society's land with a view of disposing them to other people.	The complainant was advised to seek the services of a lawyer for assistance.
2596	Kioko Ilia CAJ/M.EDU/013/910/15-EEO	Ministry of Labour, Social	Inaction	A complaint alleging that he was employed by Keshfirm Builders Ltd and after his services were terminated, he lodged a complaint with the Labour	An inquiry into the matter was initiated

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		Security & Services		office at Nyayo House but the labour officer failed to act on it.	by the Commission which is ongoing.
2597	The Institute For Social Accountability CAJ/CDF/008/138/15-EEO	Constituencies Development Fund Board	Prejudicial Conduct	A complaint alleging that following the High Court judgement declaring CDF as unconstitutional, the CDF Board filed a Notice of Appeal thereby indicating its intention to appeal against the said judgement but still, the Board continued issuing public notices inviting stakeholders and members of the public to present views on the way forward for CDF and initiated public hearings on the matter. The complaint further alleged that the said public hearings had been converted into campaign meetings for the continuation of CDF with officials of the Board being at the forefront in such campaigns.	An inquiry into the matter was initiated by the Commission which is ongoing.
2598	Hellen Moraa CAJ/M.LAN/022/1198/15-EEO	Ministry of Lands, Housing and Urban Development	Unfair Conduct	A complaint alleging that a parcel of land known as Kitutu Chache/Ikuruma 92 which belonged to Joseph Maina (deceased) was transferred to another person other than his lawful beneficiaries in the knowledge and involvement, and collusion of the Kisii County Land Registrar and County Surveyor.	The Complainant was advised to seek the services of a lawyer for the family to be assisted to file a succession case in court.
2599	Solomon K. Chemoror CAJ/M.TRA/004/201/2015-EEO	Ministry of Transport and Infrastructure	Unresponsive Official Conduct	A Complaint alleging that the Ministry of Transport and Infrastructure while constructing the Kipsigak-Shamakhoko road interfered with Plot No. Nandi/Ndurio/605 whereof tea plants on a 0.5 acres of land was destroyed, two houses were destroyed and other plants including sugarcane and bananas but no compensation was made by the Ministry.	The complainant was referred to National Land Commission for resolution.
2600	Concerned Kenyan CAJ/PE/040/1022/15	Regional Centre for Small Arms (RECSA).	Corruption	An anonymous complaint alleging corruption at the Regional Centre for Small Arms (RECSA). The complainant alleges mismanagement of funds and is	Complainant advised accordingly as the matter falls

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				apprehensive that public funds would be diverted to personal	outside the mandate of the Commission.
2601	Cyprian Gichobi CAJ/POL/015/2572/15	National Police Service	Abuse Of Power	A complaint alleging abuse of office by one Mr. Bernard Kioko Muinde, OCPD Nakuru. The complainant alleges that he was detained for two days in a police cell without explanation and was later mysteriously transferred from Rhoda Police post to Lanet Police post at night.	Inquiry ongoing
2602	Rose Uzel CAJ/M.WAT/009/146/15	Mombasa Water & Sewerage Company	Manifest Injustice	A complaint alleging maladministration in the management of Mombasa Water and Sewerage Company. Complainant alleges discrimination in the supply of water against the residents of Miritini World Bank Estate. It is further alleged that those who don't pay bribes are not allowed to get money despite payment of the required bills.	Inquiry on going
2603	Gabriel Mbugua Njagi CAJ/M.IGC/062/372/15	Ministry Of Interior& Coordination of National Government	Abuse Of Power	A complaint against the chief of Ikinu location, Gathaithu Village, Kiababu sub-location. The complainant alleged that the chief secretly wrote a letter of succession to a stranger to commence succession of the estate of the complainant.	Inquiry ongoing
2604	Anonymous CAJ/POL/015/2570/15	National Police Service	Unfair Treatment	A complaint against the police by a General Service Unit (GSU) officer alleging that from Jan 2012 they had been signing as receiving Kshs. 26,/= a month while in actual sense they received Kshs. 21,000/=. The complainant alleged corruption and maladministration at the unit.	Inquiry ongoing
2605	Fanuel Wesonga CAJ/JUD/001/1423/15	Judiciary	Delay	A complaint alleging delay in the hearing of Kakamega HCC E&L Case No. 156 of 2013 Fanuel Murundi Mukhuyu and Enock Nyakina Moruri vs. Collins Murewa Matanda. The complainant alleged that for	Initiated inquiry which is going

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				two years, the court file had been missing from the Courts registry.	
2606	Omondi Lwande CAJ/M.WAT/009/145/15	Nairobi City Water and Sewerage Company	Unfair Conduct	An allegation by the Kenya Science Campus that their water meter continuously reads while no water flows in the tap. The complainant alleged unresponsiveness by the Nairobi Water and Sewerage Company to address the problem. Their water account number is 1146323.	Initiated inquiry which is going
2607	Kefa Gachichio CAJ/PE/040/1019/15	Private Entity	Unfair treatment	A complaint alleging non-refund of money in which the complainant ceased from being a member of a SACCO.	Matter referred to SASRA
2608	Kangethe Giterere CAJ/PE/040/1020/15	Harisson Kinyanjui & Company Advocates	Delay	A complaint against the law firm of Harisson Kinyanjui & Company advocates. Complainant alleges that the firm of advocates has delayed in concluding his matter NAIROBI CA 741/06, Kang'ethe Giteree vs. Susan Mangu Muiruri.	Matter referred to the Advocates Complaint Commission.
2609	Mercy Adoyo CAJ/PE/040/1021/15	Private Entity	Breach of Contract	A complaint alleging breach of contract whereby an agreement for sale of land did not materialize and the complainant was seeking refund of her money.	Complainant advised that the matter is outside the mandate of the commission.
2610	Denis Kisilu CAJ/JUD/001/1424/15	Judiciary	Civil Dispute	A complaint alleging that the respondent wants to restart the case despite it being concluded. The complaint alleged that case No. Machakos75/2006, John Kisilu vs. Kimote and Others.	The matter is outside the mandate and the complainant was advised

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2611	CAK STAFF OCCUPYING (AFRALATI STAFF QUARTERS) CAJ/CAK/023/110/15	Communications Authority Of Kenya	Unresponsive Official Conduct	A complaint alleging discrimination of staff by the Communication Authority. The complainant alleged that he Communication Authority refused to sell to some members houses belonging to the former Kenya Posts and telecommunications Corporation located at Alfalti grounds.	Inquiry ongoing
2612	Bernard Mbugua Kinyanjui CAJ/M.LAN/022/1235/15	Ministry Of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging unresponsive official conduct by the Kiambu Land Registry. The complaint alleged that for close to 12 years, he had been seeking to get information regarding Dagoretti/Kinoo 1070 in vain.	Inquiry ongoing
2613	Edward Benson Njuguna CAJ/CG/MURANGA/116/7/15	County Government Of Murang'a	Administrative Injustice	A complaint alleging nepotism in the appointment of the sub-chief of Kamukabi location, Murang'a County. The complainant alleged that the appointment was not done following merit and should be nullified.	Initiated inquiry which is ongoing
2614	Eunice Mwihaki CAJ/PE/040/1024/15	Private Entity	Land Dispute	A complaint that the complainant's mother (deceased) was a member of Kenya African National Traders and Farmers Union. It is alleged that the complainant's mother acquired land in Komarock Phase II but had not received her title at the time of death. The complainant seeks the title to be transferred to her.	Initiated inquiry which is ongoing
2615	Mangerere Bosire And Ass. Advocates CAJ/M.LAN/022/1234/15	Private entity	Land dispute	An allegation of illegal and fraudulent transfer of Land parcel No. 7141/156 NAIROBI belonging to Swaran Singh Sokhi and Swaran Kaur Sokhi. It is alleged that some people had on several occasions attempted to grab the land.	Initiated inquiry which is ongoing

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2616	Maurice Orwa Ogeta CAJ/M.EDU/013/960/15	Ministry Of Education, Science & Technology	Manifest Injustice	A complaint alleging unfair and unlawful dismissal from employment. The complainant alleged that he was employed as bursar at St. Augustine Primary School in Mombasa. He alleges that he was dismissed for pointing out misappropriation of funds by the head teacher of the school.	Initiated inquiry which is ongoing
2617	Paul Olang Akeyo CAJ/M.LAN/022/1233/15	Ministry Of Lands, Housing and Urban Development	Manifest Injustice	A complaint alleging fraudulent transfer of land parcel number 2844 WAWIDHI 'A' KISUMU. Complainant alleges that the officer at the land registry in Kisumu had conspired to defraud him his parcel of land.	Initiated inquiry which is ongoing
2618	Paul Misori Orago CAJ/PO/047/79/15	Public Officer	Abuse Of Power	A complaint alleging mistreatment and frustration at the work place by the Deputy Director, City Inspectorate, Nairobi City County. The complainant alleges that he was allocated work that was not designated in his letter of employment. Complainant further alleged denial of leave and frustration.	Initiated inquiry which is ongoing
2619	James Asiema CAJ/M.IGC/062/316/15	Ministry Of Interior and Coordination of National Government	Unresponsive Official Conduct	A complaint that the complainant, a senior clerical Officer in the Ministry of Interior and Coordination of National Government, had sought re-designation/ promotion into a Civil Registration office in the Ministry without success. The complaint alleged that his letters to the Ministry had not been answered for a period of one year.	Initiated inquiry which is ongoing
2620	Daniel Nganga Kinyanjui	Private Entity	Manifest injustice	A complaint alleging breach of contract in which the complainant was to be given brokerage fee for getting a buyer in a land transaction.	Complainant advised that the

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	CAJ/PE/040/1023/15				matter is outside mandate
2621	Rhodah Njoki Kariuki CAJ/PO/047/81/15	Public Officer	Unresponsive Official Conduct	The complainant alleges that she had written several letters to the Director, Surveys and Informatics without getting any response. The complaint alleged that even letters from the advocates she had appointed had gone unanswered.	Initiated inquiry which is ongoing
2622	Sora Ibrahim Ado CAJ/PO/047/80/15	Public Officer	Unresponsive Official Conduct	A complaint alleging that the OCS Moyale had refused to have some persons who committed assault arrested and prosecuted despite investigations and recommendation by the National Police Service.	Initiated inquiry which is ongoing
2623	Fanuel Wesonga CAJ/JUD/001/1423/15	Judiciary	Delay	A complaint regarding a missing file in Kakamega HCC L & E Case No. 156 of 2013 Fanuel Murundi Mukhuyu & Enock Nyakina Moruri vs. Collins Mukowa Matanda	Inquiry ongoing
2624	Linumak Investments Ltd CAJ/PE/040/1049/15	Private Entity	Civil Matter	A complaint alleging failure by private persons to execute a Court orders in KISUMU High Court Civil Case 161/2013 and KISUMU Court of Appeal case 17/2014.	Complainant advised that the matter is outside our mandate
2625	Gibson O. Shiraku CAJ/PE/040/1050/15	Private Entity	Unfair treatment	A complaint alleging unresponsive official conduct in settling an insurance claim. The Complainant (No 13/09/2013) alleged that he was injured and it had taken almost two years to have his claim settles	Matter referred to the Insurance Regulatory Authority.

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2626	Michael A Odera CAJ/PE/040/1043/15	Private Entity	Breach of Contract	A complaint alleging that the complainant had not been paid for work done for the Ministry of Education, Science and Technology. The complaint had entered into a contract with the said ministry but alleged that the Ministry has not performed his part of the contract. The complainant sought the service of the Commission to enforce his contract.	Complainant advised that the matter is outside the mandate of the Commission
2627	Josephat Kimani Karoki & 2 Others CAJ/JUD/001/1439/15	Judiciary	Maladministration	A complaint alleging a missing file in Githunguri law courts, Kiambu county in succession cause No. 23 of 1997 in the matter of the estate of the late Karoki Njuki Karoki.	Initiated inquiry which is ongoing
2628	Peter MainaNjau CAJ/M.EDU/013/973/15	Kenyatta University	Unfair Administrative Action	A complaint alleging non-payment of retirement benefits. The complaint alleged that he worked from 1971-2015 in Kenyatta University as a cleaner but had not been paid his retirement benefits.	Initiated inquiry which is ongoing
2629	Rose Wanjiku Kamau CAJ/M.IMM/003/221/15	Directorate of Immigration and Registration of Persons	Manifest Injustice	A complaint alleging unresponsive official conduct against the Department of Births and deaths. Complainant alleged that her attempts to get a birth certificate for children of her sister who is mentally ill have been futile. She indicates that she had visited the department on several occasions with no help.	Initiated inquiry which is ongoing
2630	Peter M Mwambia CAJ/M.LAN/022/1246/15	Ministry Of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging a dispute in land ownership between the complainant and one Stanley Tomerogo. The complaint alleges that the land adjudication officials have conspired to deny him his land.	Initiated inquiry which is ongoing

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2631	Charity Kathure Ikiara CAJ/M.LAN/022/1247/15	Ministry Of Lands, Housing and Urban Development	Unresponsive Official Conduct	A complaint alleging unresponsive official conduct against the Meru District land Registry for failing to register a caution in parcel land NYAKI/KITHOKA M'IKIRIA/23 despite several visits and even a letter from the Ministry of lands Housing and Urban Development.	Initiated inquiry and the matter is ongoing
2632	Beatrice Wangui Kamau CAJ/PO/047/83/15	Public Officer (John Kariuki Kamau)	Abuse of Office	A complaint that one John Kariuki Kamau had failed to sign forms RL 19 and RL 9 at the lands office in Eldoret. The complainant seeks the intervention of the Commission to compel one John Kariuki to appear and sign the said documents.	The Complainant was advised that the matter fall outside the mandate of the Commission.
2633	Mungai Wanjohi CAJ/PE/040/1091/15	Private Entity	Maladministration	A complaint alleging that the respondent auctioned the complainant's property over a debt that the complainant had not paid. It however discovered that the matter had been the subject court in Mavoko PMCC No. 412 of 2014.	Initiated inquiry which is ongoing
2634	Patrick Macharia Muguthi CAJ/CDF/008/153/15	Constituency Development Fund, (Kiharu Constituency)	Abuse Of Power	A complaint alleging mismanagement of CDF for Kiharu Constituency. The complaint alleged that public money meant for constituency development had been misappropriated.	Initiated inquiry which is ongoing
2635	Geofrey Mwiruri CAJ/PE/040/1125/15	Private Entity	Unfair Treatment	A complaint alleging that the complainant was assaulted by a family member and the paid the firm of D.N. Mburu Advocates to represent him in the matter and the advocates failed to do so.	Initiated inquiry which is ongoing

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2636	Ecumenical Centre For Justice And Peace For Christine BackwashCAJ/POL /015/2665/15	National Police Service	inaction	A complaint alleging inaction by the police in Kapsoya Police Station, in Eldoret, Uasin Gishu County. The complainant alleges that she reported a matter of assault under OB No. 18/3/8/2015 but no action had been taken by the police.	Initiated inquiry and the matter is ongoing
2637	Benard Langat CAJ/PO/047/97/15	Public Officer	Abuse Of Office	A complaint alleging maladministration and injustices against the principal of Saseta Girls. , Mrs Mary Chirchir TSC No. 253028. The complainant alleges that the principal was running the school with high handedness and had no regard to fair administrative processed.	Initiated inquiry and the matter is ongoing
2638	Lelmokwo Sub-location Residents CAJ/M.IGC/062/40 6/15	Ministry Of Interior & Coordination of National Government	Maladministration	A complaint alleging that the appointment of the assistant chief Lelmokwo was improper. The complaint alleges that the appointment of Grace Chelagat Bitok, as the assistant chief Lelmokwo was flawed as she is not qualified and she does not meet the minimum qualification as advertised, lacks integrity and that the documents she certificates she presented cannot be verified.	Initiated inquiry which is ongoing
2639	Milkah Akinyi Ochieng ON BEHALF OF ANNA ALOO OCHIENG CAJ/ POL/015/2667/15	National Police Service	Inaction	A complaint alleging police inaction at the Siaya Police Station. The complainant alleges that her mother reported an assault matter (OB. No. 43/14/8/15) and a threat case (OB No. 15/16/8/2015).	Initiated inquiry which is ongoing
2640	Elisha Okeyo Nyatama	Private Entity	Maladministration	A Complaint alleging that he was an employee of Hillside Homes Limited. He worked from 2009 and	The complainant was advised and further

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	CAJ/PE/040/1127/15			resigned in 2012. The complainant alleges that he had not been paid his benefits.	referred to Kituo Cha Sheria
2641	Joel Kanchori CAJ.M.PLA/008/156/15	Ministry of Devolution and Planning	Discrimination	A complaint alleging unfairness in the selection process for the post of Kajiado County Coordinator, Affirmative Action Social Development Fund.	Initiated inquiry which is ongoing
2642	Bernard Kimwere CAJ/POL/015/2666/15	National Police Service	Abuse of Power	A complaint alleging that a police officer by the name Kennedy Murimi transferred to himself vehicle registration number KBJ 017A Toyota Fielder. It is alleged that this transfer was illegal as the ownership of the vehicle is a subject of a Court case.	Initiated inquiry which is ongoing
2643	Geoffrey GakinyaKamau CAJ/PO/047/98/15	Private entity	corruption	An allegation that the complainant entered into a land Purchase Agreement with an individual on 11th October 2005 for the purchase of land parcel Number Kijabe/Kijabe Block 1/2507 the said individual failed to transfer it to him but transferred it to a third Party instead.	Matter outside mandate. Advised complainant to seek legal counsel.
2644	Charles Muriithi for Andrew Juma CAJ/PEN/000/648/15	Pensions Department	Delay	An allegation that the complainant's father, formerly an employee at Kenya Wildlife service retired from employment in 2011 but he had not received his pension dues.	Requested for further particulars
2645	ZakayoNjara CAJ/NHIF/012/302/15	National Hospital Insurance Fund (NHIF)	Unfair treatment	An allegation that NHIF was acting unjustly and unfairly by failing to pay his wife's outpatient chemotherapy bill at MP Shah Hospital for the mere reason that he is not a civil servant yet he has been a NHIF contributor for 20 years Member No. 1238565. He claimed that since NHIF increased member's contributions, outpatient services should be offered.	Inquiry ongoing

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2646	Tejinder K. Birdi CAJ/JUD/001/1487/15	Judiciary	Inefficiency	An allegation that the Court file in Civil Suit No. 786 of 2012 in the High Court of Kenya at Nairobi is missing	Matter addressed to Judiciary Ombudsperson
2647	Margaret NjokiNgayai CAJ/PE/040/1129/15	Private Entity	Land dispute	An allegation that the complainant and his family have had a dispute concerning land. The Matter was before Court. (no further details provided)	Matter outside mandate. Complainant advised to await court's determination
2648	Gibson Shiraraku (Chapex Ltd) CAJ/PE/040/1130/15	Private Entity	Outside mandate	An allegation that the complainant's Lawyers - Maangi& Co. Advocates have failed to remit to the complainant Ksh.358,755.90 that they received on their behalf	Matter outside mandate. Advised complainant refer matter to Advocates Complaints Commission
2649	Elizabeth Mbocha CAJ/M.LAN/022/1280/15	Ministry of Land, Housing and Urban Development	Unresponsive Official conduct	An allegation that the respondent Ministry had failed to correct a typing error on the Title Deed for the complainant's Land Reference Dagoretti/Ruthumitu/203 despite several visits to their offices.	Initiated inquiry which is ongoing
2650	MangereBosire and Associates for Josiah SaginiNyandumo CAJ/GOK/048/14/15	Public Officer	Abuse of Power	An allegation that the Chief in Gesabakwa Location, Kisii County, together with other individuals had grabbed PLOT NO: BASSI/BONDONYA/1666-3656) which belonged to the complainant's client	Requested for better particulars
2651	Sheikh OchiengOkongo CAJ/PRI/002/93/15	Kenya Prisons	Unresponsive Official Conduct	An allegation that the respondent had failed to compensate him for injuries he sustained in 2008 when an inmate attacked him whilst on duty.	Requested for better particulars

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2652	Catherine Mwathimbalbeere CAJ/M.WOR/007/40/15	Pensions Department	Delay	An allegation that the respondent had failed to release the complainant's husband's pension dues since 1998 when he died while an employee of the now defunct Ministry of Public Works.	Requested for better particulars
2653	Mary Muisyo CAJ/M.EDU/013/1012/15	Ministry of Education, Science and Technology	Unfair Treatment	An allegation that the complainant, who was a teacher at Mathemba Secondary School in Makueni County was arrested by Police officers in February 2015. The Police officers were called by the Principal of the school who alleged that she was a whistle blower in the school.	Requested for further particulars
2654	YussufAbdowlssack CAJ/JUD/001/1488/15	Judiciary	Outside mandate	An allegation that a case in Mandera Law Courts was dismissed unfairly. (no further details given)	Complainant referred to Judiciary Ombudsperson
2655	Ahmed Mohamed Abdi CAJ/POL/015/2669/15	National Police Service	Delay	An allegation that the National Police Service had delayed in responding to the complainant's appeal against dismissal. He was a Police Officer stationed at Thika Police Station. He lodged the appeal vide a letter date 27th July 2014 but had not received a response to date.	Inquiry ongoing
2656	John Odhiambo Osewe CAJ/NSSF/017/569/15	National Social Security Fund (NSSF)	Maladministration	An allegation that NSSF had failed to release monies owed to the complainant who is now in retirement age. The complainant's employer remitted its contribution amounting to 128,600/= late.	Requested for better particulars
2657	Kitui Contractors CAJ/KERRA/006/73/15	Kenya Rural Roads Authority (KERRA)	Maladministration	An allegation that KERRA's Kitui office was undertaking procurement transactions in a corrupt manner.	Matter addressed to Public Procurement Oversight Authority

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2658	J. Maina for retired teachers CAJ/TSC/013/1013/15	Teachers Service Commission (TSC)	Unfair treatment	An allegation that the complainant and several other retired teachers have not received their retirement dues despite two Court Orders against TSC to pay them.	Requested for better particulars
2659	RukiaNassuru CAJ/M.IGC/062/407/15	Minsitry of Interior and Co-ordination of National Government	Unresponsive Official Conduct	An allegation that the complainant has approached the Chief in Kibra Location within Nairobi County severally, complaining about her neighbour who is unfairly draining water into her homestead. The said Chief had taken no action.	Initiated inquiry which is ongoing
2660	Osho Grain Millers Ltd CAJ/JUD/001/1489/15	Judiciary	Unresponsive Official Conduct	An allegation that the complainant applied for summons to be issued against the defendant in Civil Suit No. 1875 of 2015 in the Chief Magistrate Court at Nairobi in March 2015 but the same had not been issued to date.	Matter referred to the Judiciary Ombudsperson
2661	VitalisAngenya CAJ/JUD/001/1388/14	Judiciary	Unresponsive Official Conduct	An allegation that the complainant was a victim of illegal detention and torture in between 1982-1986. On 18th August 2010 he was awarded 1,500,000 in Petition 43 of 2010 in the High Court of Kenya at Nairobi. This money had never been paid to him.	Initiated inquiry which is ongoing
2662	James Ocare CAJ/M.LAB/017/530/15	National Social Security Fund (NSSF)	Maladminstration	An allegation that the company in which the complainant is working with deposited money with NSSF but the said contributions do not reflect in his statement.	Requested for further particulars
2663	Joseph Wanjala CAJ/M.IGC/062/343/15	Ministry of Interior and Co-Ordination of National Government	Abuse of Office	An allegation that the Nakuru County Commissioner illegally protected an individual from being deported by Immigration Officers	Requested for further particulars

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2664	JoabKidahaMisango CAJ/M.TRANS/004/195/15	Ministry of Transport & Infrastructure	Unresponsive official conduct	An allegation that the complainant was unfairly terminated from employment at the respondent Ministry. He made a petition against the decision made by the inter-ministerial committee concerning his appeal for reinstatement vide the letter dated 15th June 2015 but had not received a response to date.	Initiated inquiry which is ongoing
2665	Charles OngutiMotieri CAJ/M.EDU/013/945/15	Public Officer	fraud	An allegation that a teacher took money from the complainant promising to ensure the employment of his wife and brother as teachers. The said teacher had been charged with offence of obtaining by false pretences in Crimnal Case 1088/15 at Kibera Chief Magistrates Court in Nairobi County	Matter outside mandate. Advised complainant to await the Court's determination
2666	Michelle Kwimba CAJ/POL/015/2529/15	National Police Service	Unresponsive Official Conduct	An allegation that the complainant reported abuse and threats to her on 15th May 2015 at Kilimani Police Station, Nairobi County vide OB No 24/15/5/2015 which were perpetrated on a social networking platform but no investigations were carried out.	Initiated inquiry which is ongoing
2667	Mary Wairimu Mwangi CAJ/POL/015/2530/15	National Police Service	Unresponsive Official Conduct	AN allegation that the complainant reported a case of alleged hate speech at Makongeni Police Station, Nairobi County vide on 7th May 2015 OB No 9/7/5/2015 but no investigations were carried out.	Initiated inquiry which is ongoing
2668	Evans Toto Nyachienga CAJ/M.EDU/013/943/15	Teachers Service Commission	Manifest Injustice	An allegation that the complainant applied for the position of Commission Secretary at the Teachers Service Commission following an advertisement published in the local dailies on 11th June 2015 but subsequently the Teachers Service Commission only shortlisted internal candidates and the short listing process did not meet the Constitutional requirements as to regional representation.	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2669	A.M. Karuku CAJ/M.PLA/008/140 /15	Ministry of Devolution and Planning	corruption	A complaint alleging rampant corruption in the Ministry of Devolution and Planning	The complainant was referred to Ethics and Anti Corruption Commission
2670	Ibrahim Yassin CAJ/POL/015/2531/ 15-KIT	National Police Service	Manifest Injustice	The complainant alleged that he was defrauded by Ken scope Shipping & Transportation Services and then on 6th November 2013 reported the matter at BuruBuru Police Station in Nairobi County vide OB No 22/6/11/13 and the accused was arrested only to be released two days later under unclear circumstances.	Initiated inquiry which is ongoing
2671	Angelo Wachira CAJ/M.FIN/000/623 /15	Kenya Revenue Authority (KRA)	Administrative Injustice	The complainant alleged that his motor vehicle KBR 627P was impounded by KRA officials on allegation that it had a fake registration number and that custom duty of the said vehicle had not been paid. The complainant alleged that he wanted to pay custom duty of the said vehicle afresh but KRA delayed in processing the required documents and later on informed him that his vehicle was over eight years old and as such it could not be registered.	Initiated inquiry which is ongoing
2672	Moses AngehiElegerio CAJ/PE/040/965/15	Private entity	Inefficiency	An allegation that the Complainant was involved in a road accident on 10/6/2013. That he engaged an advocate, D. W. Muyundo to file a civil claim against the motorist but the advocate had been evasive and unwilling to assist in the matter.	Complaint referred to the Advocates Complaints Commission.
2673	NdunguKaranja& Co. Advocates for Monwalk Investment Ltd CAJ/POL/015/2536/ 15	National Police Service	Oppressive official conduct	An allegation that there was an arbitrary and oppressive imposition of a restriction over LR No. Kajiado/Kisaju/8453 by the Criminal Investigations Department for purposes of investigations.	Requested for further particulars from the complainant.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2674	ODPP for Cornelius MusembiKiema CAJ/M.IGC/062/346/15	Ministry of Interior & Coordination of National Government	Abuse of Power	An allegation that the Chief of Ikanga Location in Kitui County fronted a stranger as the wife to Daniel Muthami Kiema (deceased) in order to gain from his estate.The complainant who is the petitioner for the estate of Daniel MuthamiKiema (deceased), alsop alleges that there was an irregular closing and operations of account no.055019374970 at Equity Bank, Westlands branch belonging to the deceased.	Initiated inquiry which is ongoing
2675	Fredrick MwanikiKaramba CAJ/PO/047/66/15	Ministry of Education, Science and Technology	Oppressive official conduct	An allegation that the complainant was a prequalified supplier to the respondent Ministry when on 15th June, 2015 he was attacked by the Head of Transport and other staff members of the Ministry. That the attack was motivated by internal ministry disputes regarding tendering and supply of goods and services.	Requested for further particulars.
2676	Andy Mohamed CAJ/PO/047/67/15	Public officer	Abuse of Power	An allegation that Mr. Fazul Mohamed, the Executive Director of the NGO Coordination Board has consistently engaged in unprocedural practices in the conduct of his duties at the Board including disregard of the due process of law and engaging in nepotism.	Requested for better particulars.
2677	George K Murithi&Another CAJ/M.LAN/022/1209/15	Ministry of Land, Housing and Urban Development	Unresponsive official conduct	An allegation that the complainant who are the owners of Land parcel/plot No. Thika Municipality Block 24 /2999, formerly Block 24/474, sought the intervention of the District Lands Registrar to demarcate the boundary in the parcel of land but the Registrar has been unwilling to assist the Complainants.	Initiated inquiry which is ongoing
2678	James Mathenge CAJ/CG/ISIOLO/049/47/15	County Government of Isiolo	Delay	An allegation that the complainant was contracted to carry out electrical work for the County Government of Isiolo in September, 2014 but has not been paid his dues to date.	Initiated inquiry which is ongoing

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2679	Hamerton Nyamu Nguyo CAJ/JUD/001/1391/15	National Police Service	Abuse of power	An allegation that on 30th April 2015 hired youth under the supervision of the O.C.S went and demolished the buildings in Excel Bamboo Preparatory school situate on parcel number 5378 Dagoretti/Riruta claiming that they had a Court Order for the same	Initiated inquiry which is ongoing
2680	Mary Wanjiru Karanja CAJ/M.LAN/022/1208/15	Private Entity	Land dispute	An allegation that trespassers are occupying property which was left to the complainant by a deceased family member	Matter outside mandate. Advised to seek legal counsel
2681	Robert David Mungai CAJ/M.TRA/004/200/15	Ministry of Transport and Infrastructure	Maladministration	An allegation that the Construction of a road GATUKUYU/CHANIA E5051E5051312 was done poorly and that the road started to wear out four months after construction.	Matter addressed to Kenya Rural Roads Authority
2682	Robert David Mungai CAJ/M.ENE/021/169/15	Ministry of Energy and Petroleum	Administrative Injustice	An allegation that Kenya Power destroyed the complainant's bee hives when one of the trees they were cutting fell on the hives on L.R Chania/Makwa 1563 on 3rd November 2014 and he was not compensated for the loss.	Inquiry ongoing.
2683	Michael KagomaMaina CAJ/AG/001/1390/15	Office of the Attorney General and Department of justice	Unresponsive official conduct	An allegation of unresponsiveness by the Attorney General's office in the matter of Industrial Court of Kenya at Nakuru cause number 49 of 2013 due to delay in execution of the decree against Kenya Police Service and Public Service Commission	Inquiry ongoing
2684	Richard Waweru CAJ/PE/040/966/15	Private Entity	Labour dispute	An allegation that the complainant's employer Tuskys Company Ltd had not effected the pay rise issued by the President on labor day 2015.	Matter outside mandate. Complainant advised to seek legal counsel

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2685	Helena Muthoni Muthike CAJ/PE/040/1086/15 – FFO	Private entity	Land Dispute	An allegation that their family land was to be sold by the head of their family, one Mr. Fausto Muthike Mbuko, without the knowledge and consent of other family members. That they have since filed the case in Kerugoya law courts against Mr. Fausto Muthike Mbuko, but that the case had been postponed severally.	File closed as the matter was outside mandate. Complaint advised accordingly.
2686	Stephen Kamau Mathia CAJ/POL/015/2637/15 – FFO	National Police Service	Maladministration	An allegation that the complainant reported a case of road traffic accident to the Central Police station on 14th December, 2014. He alleged that the police had arrested and taken to Central police station the person who caused the accident and also towed his vehicle the station. He alleged that the police shortly thereafter released the person who had caused the accident and his towed vehicle. He complained that the police have since ignored his subsequent follow ups demanding that the police should arrest and charge the offending driver with a traffic offence in a court of law.	Initiated an inquiry which is still on-going'
2687	Benson Makinya CAJ/JUD/001/1416/15 – FFO	Judiciary	Unresponsive official conduct	An allegation by the complainant that the registry officials at the Chief Magistrates court at Nyamira have refused to give him the proceedings in the the Chief Magistrates court at Nyamira, Criminial Case No. 484 of 2011, where he is the complainant.	Referred the matter to the Judiciary Ombudsman
2688	Wareng District Education Support Staff CAJ/PO/047/86/15 – FFO	Ministry of Education, Science and technology	Abuse of power	A complaint by the support staff of the Uashin Gishu District Education Office, alleging that Mr. David Kimutai Chirchir, the District Education Officer (DEO) has been mistreating, harassing and intimidating them, and has been misusing public resources, to wit a Government of Kenya Land Rover motor vehicle registration GK A964R.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2689	Njoroge O. Kimani and Company Advocates CAJ/PE/040/996/15 – FFO	Private entity	Civil dispute	A demand letter addressed to a private individual, one Cpt. Suleiman A. H. Toki, and copied to the Commission by the firm of Njoroge O. Kimani and Company Advocates. The letter alleged that their client Mr. Peter Pekke Wekesa was being harassed and intimidated by Cpt. Suleiman A. H. Toki, following fallout arising from a commercial engagement between the two to repair and assemble aircrafts.	File closed for being outside mandate. Complainant advised accordingly.
2690	Shadock Onyango CAJ/PE/040/1003/15 – FFO	Private entity	Labour dispute	An allegation by the complainant that the judgement debtor in the Industrial Court Cause No. 1074 of 2010 refused to pay him Kshs. 88,383.30, being the decretal sum. The complainant divulged that he had already lodged a complaint with Kituo cha Sheria in the same matter.	Matter closed as being outside the mandate
2691	Lemeria Ole Santito CAJ/M.LAN/022/1228/15 – FFO	Ministry of Lands and Housing, Urban Development	Unresponsive official conduct	An allegation by the complainant that the District Land Officer, Narok District had refused to honour a court order in Narok CMCC No. 27 of 2011, requiring him to erect beacons to mark boundaries of land parcels Numbers Cismara/Oljororork/701, 705, 699 and 703.	Matter closed as being outside the mandate.
2692	Joseph Macharia Waweru CAJ/TSC/013/953/15 – FFO	Teachers Service Commission	Manifest injustice	An allegation that the complainant had exited Teachers Service Commission (TSC) employment on 1st September, 2014 but his file had not been forwarded to the Treasury, for purposes of processing his pension payments. He alleged that whereas forwarding of his file to treasury has taken so long, the files of his colleagues who had left TSC in March 2015 had already been forwarde to treasury for purposes of processing their pensions.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2693	Burai M'Rimberia Baichu CAJ/JUD/001/1418/15	Judiciary	Unfair treatment	An allegation by the complainant that he had been treated unfairly by the court in distribution of the estate of his late father in the High Court at Meru, Succession Cause No. 117 of 2003, Francis Mururu vs Buria M'Rimberia Baichu.	Complainant advised and file closed
2694	Hashim Elmoge CAJ/CG/WAJIR/058/4/15 - FFO	County Government of Wajir	Unresponsive official conduct	A complaint alleging among other things bad governance, lack of pulic participation, lack of access to public information held by the County Government of Wajir. The complainant also complained of environmental pollution arising from projects initiated without Environmental Impact Assessments (EIA) being carried out.	Requested for better particulars
2695	Silas Mwithali CAJ/POL/015/2558/15 - FFO	National Police Service	Unlawful official conduct	A complaint to the Inspector General of Police (IG), the National Police Service, the Director Criminal Inspection Department (CID), and the Kenya National Human Rights Commission copied to Commission. The complainant alleges repeated acts of severe torture, harassment and intimidation by various police officers at various police stations including; Mau Police Station, Isiolo police station and Chuka police station.	Initiated inquiry which is ongoing
2696	Miyare and Company Advocates on behalf of the estate of Alex Maina Ngugi CAJ/DPP/027/04/15 – FFO	Office of the Director of Public Prosecutions (DPP)	Maladministration	A complaint to the Office of the Director of Public Prosecutions (DPP), copied to Commission among others. The complainants alleged that the Mr. Alex Maina Ngugi was killed in a traffic road accident. That the driver who knocked and killed Mr. Alex Maina Ngugi, presented himself at Mlolongo Police Station and recorded a statement admitting to the traffic offence. That despite this, the DPP office in Machakos elected not to charge the suspect but instead recommednded for an inquest.	An inquiry into the matter was initiated by the Commission which is ongoing

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2697	Renin Juma & Another on Behalf of Clinical Officers Interns Forum Year 2015. CAJ/M.HEA/012/295/15 – FFO	Ministry of Health	Unfair treatment	An allegation by the complainants, who were clinical officers interns, alleging that they had been treated unfairly by the Ministry of Health in payment of allowances to medical interns. They claimed that treasury had allocated Ksh. 3Billions in the 2015/2016 budget towards payment of the medical interns' allowances. They alleged that degree holder medical interns were being paid internship allowance whereas the diploma holder interns had been discriminated against by being left out. They also complained that they had been excluded from the clinical officers' council.	The complainants requested to furnish us with specific particulars and material facts of the issues they complained about.
2698	Annah Amukhuma Nandwa CAJ/CG/NBI/060/101/15 – FFO	Private entity	Civil Matter	An allegation by the complainant that she had resigned from being a member of City Council Welfare Society in 2011 but the society had refused to refund her contributions amounting to 90,820/- plus interest. She stated that she had filed a suit in the Chief Magistrates' Court at Nairobi, Milimani Law Courts, Civil Suit No. 716 of 2015, Annah Nandwa –vs- George Owour and others. She sought the intervention of the Commission to get her paid the said amount.	File Closed as matter is outside mandate. Complainant advised accordingly.
2699	Transparency International on Behalf of the residents of Maai Location (Kitui) CAJ/M.IGC/063/362/15 – FFO	Chief Maai Location	Abuse of power	A complaint by way of a letter by Transparency Internatinal Kenya, Mombasa branch, on behalf of a resident of Maai loation, Kitui county, who sought their identitity not to be disclosed. The letter alleged that their client had asked them to complain on their behalf that the Chief of Maai location, in Nguni Division and Mwingi East District, in Kitui County, has been abusing his powers by demanding bribes abd illegal payments to handle didputes lodged befoe him or offering and services. Also, that the chief has been beating up citizens visiting is offce seeking for help and uses vulgar language when addressing the citizens.	Requested for further and better particulars.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2700	Winne Nyathama CAJ/M.IGC/ 062/364/15 – FFO	Ministry of Interior and Coordination of National Government	Maladministration	An allegation that Mr. Joseph Griffith Heritage, an American citizen had used mismanaged income and assests of two organizations; Jikaze Self Help Group and Uhuru Child organization by fundraising resources which he had failed to account for and that there was a threat that he intended to leave the country soon. They sough help that the Commission intervenes and stops Mr. Joseph Griffith Heritage not to leave the country before accounting for the assets and affirs of the said two organizations.	File Closed as matter is outside mandate. Complainant advised accordingly.
2701	Sammy Ngure Muthinji CAJ/M.IGC/ 062/413/15 – FFO	Ministry of Interior and Coordination of National Government	Oppressive Conduct	An allegation that the Chief Nyakio location, Nyandrua county had been interfering with a private land transaction involving him and his sister, relating to exchange of parcels of land. He alleged that the chief confisticated transfer documents which his sister had signed in his favour and altered them by altering the sisters signature thus making it impossible for him to transfer the land to his name. He also aalleged that the chief has continued to meddle in the transaction by inciting his sisters thus leading to the transaction to stall.	Initiated an inquiry which is still on-going.
2702	Baraka Estate Residents Welfare Associations CAJ/KURA/ 004/203/15 – FFO	Kenya Urban Roads Authority (KURA)	Unfair treatment	A complaint lodged via email by Baraka Estate Residents Welfare Association. The residents complained about the deplorable state of a public road; Baraka - Soweto road, off Airport North Road. They were demanding that the road should be tarmacked immediately as it has been as it has been a health hazard to the resdidents. They claimed that the road was very usty and swampy during rainy seasons, and that it surrounded by big open sewers and was a breeding ground for mosquitoes and other water borne diseases. The complainants sent us a copy of a letter showing that they had complained to the Kenya Roads Board (KRB) on 28th January, 2015. KRB had	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				responded by asking KURA to advise if the road allocated funds for repair in the 2014/2015financial year budgets. In the alternative, KRB had advised that the cost of repair of the said road should be provided in the 2015/2016 budget.	
2703	Obadiah Murimi CAJ/KPLC/ 021/77/15 – FFO	Kenya Power Lighting Company (KPLC)	Unfairness	A complaint lodged via email alleging that he pplied for electricity connection to his premises, reference number E25212015010248. That he paid fees for electricity connection at KPLC Kerugoya office on 27th, April, 2015, one day before the 90 days payment notice, which expired on 27th, April, 2015. He alleged that KPLC rejected his payment alleging that he never met the payment deadline.	We asked the complainant to supply us with documents supporting his complaint.
2704	Jared M. Kalombi CAJ/NCPWD/ 018/68/15 – FFO	National Council of Persons with Disabilities	Abuse of office	A complaint via email to the Inspector, State Corporations Inspectorate – Office of the Deputy President, Public Procurement Oversight Authority and Kenya National Audit Office. The email is copied to the Ethics and Anti-Corruption Commission, Commision on Administrative Justice, Ministry of labour and Social Security and Services, the Presidency, Ministry of Devolution and Planning, and National Gender and Equality Commission.The complainant alleges that senior officers of the the National Council of Persons with disabilities, to wit; the Chief Executive Officer, Chief Human Resources Officer and the Senior Procurement Officers have been involved in various corrupt practices. That findings of the investigations by the State Corporations Inspectorate and the Kenya National Audit Office into the allegations have not been released.	We have recommended for the closure of the file since the Commission was not seized with the mandate to look into the matter. The entities with express mandate to deal with the alleged complaints have been copied in the complaints and also, there is already on-going investigations into the matter.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2705	Anthony Ndegwa Nderitu CAJ/PE/ 040/1004/15 – FFO	Private Entity		The complainant sought court representation from the Commission in proceedings before a children court, to challenge an order issued by the court for him to maintain his children.	Filed closed as being outside mandate and complainant advised accordingly
2706	Anonymous CAJ/CUE/ 013/951/15 – FFO	Commission for University Education	Unfair Conduct	A complaint alleging that the Commission for University Education was treating their staff unfairly, having advertised to recruit new staff without first putting the current staff in the new scheme of service. They soght the intervention of the commission to stop the hiring process and to be placed in the new scheme of service before the intended recruitment.	Initiated an inquiry which is still on-going.
2707	Gilbert E. Oduor CAJ/PE/ 040/1087/15 – FFO	Private Entity	Land Dispute	The complainant alleged that his land was fraudulently transferred by an individual. He sought help to recover his land.	Filed closed as being outside mandate and complainant advised accordingly.
2708	James O. Nyakundi CAJ/PE/ 040/1005/15 – FFO	Private Entity	Breach of Contract	The complainant alleged that he was employed by Salama Support Services, a security company, on 7th Match, 2006, and that he was terminated on 18th April, 2010, without being paid his terminal dues. He complained to the labour office where the matter was heard and determined. He sought the assistance of the Commission to appeal against the decision.	Filed closed as being outside mandate and complainant advised accordingly
2709	Elizabeth Wanza CAJ/PE/ 040/1006/15 – FFO	Private Entity	Family Dispute	A complaint alleging that a private individual was dispossessing her, off her late husband property (parcels of land), claiming to be his own.	File Closed as matter falling outside the mandate of the Commission
2710	Babere Isaac Wantahe	Judiciary	Delay	A complaint alleging that the award delivered in the Industrial Court of Kenya at Nairobi, Cause No. 59 of 2011, now subject of Civil Appeal No. 267 of 2012, was	Filed closed as being outside mandate

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/JUD/001/1414/15 – FFO			erroneous and unfair. The complaintsought the Commission's intervention to investigate the matter and to represent him as his lawyers in the said case.	and complainant advised accordingly.
2711	Public Procurement Oversight Authority CAJ/NYS/008/145/15 – FFO	National Youth Service	Unresponsive Official Conduct	A letter copied to the Commission by Public Procurement Authority, warning the Director General, National Youth Service (NYS) for failure to respond to their letters requesting for information on rebranding NYS and contract for supply and delivery of drilling materials. The complaint had arisen from an earlier complaint by Equip Agencies Limited to NYS ccomplaining about how NYS had handled the contract for suppling and delivery of borehole drilling materials.	Initiated an inquiry which is still on-going.
2712	Upper Chemususu Water Committee CAJ/RVWSB/009/143/15 – FFO	Rift Valley Water Services Board	Manifest injustice	A letter copied to the Commission by Public Procurement Oversight Authority, warning the Director General, National Youth Service (NYS) for failure to respond to their letters requesting for information on rebranding NYS and contract for supply and delivery of drilling materials. The complaint had arisen from an earlier complaint by Equip Agencies Limited to NYS ccomplaining about how NYS had handled the contract for suppling and delivery of borehole drilling materials.	Initiated an inquiry which is still on-going.
2713	Anonymous CAJ/POL/015/2632 – FFO	Nation Police Services	Abuse of office	An anonymous complaint alleging that they had reported a major fueling scandal in the transport department in 2014/2015. That the said scandal was investigated by treasury auditors, but the investigators were corrupted to cover up the findings. They also had complained against one M/s. Wamoto, whom they alleged that she was corrupt and intimidated staff members, in addition to insurbodinating senior officers.	Initiated an inquiry which is still on-going.

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2714	Charles Onguti Motieri CAJ/NPS/015/2676/15 – FFO	National Police Service	Abuse of office	The complainant alleged that he had reported his case to Ongata Police Station on 9/6/2014, which was assigned to Sergeant Ekuwom Richard, who neglected his duty to investigate the case. He also alleged that the Sergeant had been bungling his complaint in order to influence the outcome. He stated that he had among other place complained to the Independnet Police Oversight Authority (IPOA).	Initiated an inquiry which is still on-going.
2715	Robert O. Owange CAJ/PE/040/1146/15 – FFO	Private Entitty		The complaint pertains to a family dispute involving inheritance of their grand father's land. He did not want the dispute resolved in court. He instead sought a letter from the Commission directing the local andadminstration to convene a meeting of elders to resolve the issue.	File closed as matter was outside mandate.
2716	Isaac Muchomba CAJ/JUD/001/1500/15 – FFO	Judiciary	Maladministration	A complaint alleging that Meru Law Courts had since 17th June, 2015 failed to refund his cash bail paid in the Chief Magistrates Court at Meru Law Courts, Traffic case, TR 255/15. He complained that he had never receieved a response or explanation on why the delay.	Matter closed as the matter was subject to Court proceedings.
2717	Mirugi Kariuki and Company Advocates CAJ/JUD/001/1500/15 – FFO	National Police Service	Inaction	A complaint by a firm of advocates on behalf of Esther Wanjiku Kinyua, to the Inspector General (IG), and copied to the Independent Policing Oversight Authority, Commission on Administrative Justice (CAJ) and Kenyan National Commision on Human Rights. The complainant alleges that Mr. Johnson Kinyua Muthee, the husband of Esther Wanjiku Kinyua was kidnapped on 4th September, 2015 at around 7.15pm. That the incident was lodged at Oljororok Police Station, but no action has been taken todate.	Filed closed as being outside mandate and complainant advised accordingly

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2718	Andrew S. N. Mate CAJ/KPLC/0210/1192/15 – FFO	The Kenya Power and Lighting Company (KPLC)	Maladministration.	A cpmplaint alleging that KPLC was demanding from him to pay electricity Bill of Kshs. 52, 207.81/- which he disputed its accuracy. KPLC wrote to him on 10th October, 2015 and copied to us a letter insisting that the bill was valid and advised him to settle the balance.	Initiated an inquiry which is still on-going.
2719	Philiph K. Bii, Anna Chelengat Keter and Christopher Soi CAJ/PE/040/1147/15 – FFO	Ministry of Interior and Coordination of National Government	Unfair treatment	Complainants alleged that they were forcefully evicted from their farms and their houses burnt by the Kenya Forest Services officers in conjunction with the provincial administration. They continue to face harassment and intimidation from the said officers that they now leave in hiding. They also alleged that the said officers were corruptly demanding a lot of money from the. They sought Commission to intervene and have them resettled in their farms and to have the Kenya Wildlife Services officers complained of transferred. They disclosed that they had fied a court case, High Court at Nakuru, Petetion No 15 of 2015, which was slated for hearing on 6th October, 2015.	Filed closed as being outside mandate and complainant advised accordingly
2720	Nyandega Eliakimu Memba CAJ/NSSF/017/529/15 – FFO	National Social Security Fund (NSSF)	Maladministration	A complaint by alleging that the NSSF had partially paid his benefits, witholding his benefits for the years' between1975 to 1998. He sought the Commission's intervention to be paid his remaining benefits. An inquiry was initiated with NSSF, wherein they responded stating that since the complainant had returned to active employment, he could not be paid his benefits and he will only qualify for payment upon retirement or attaining 50 years. The complainant was notified of the NSSF response, still awaiting his rejoinder.	Initiated an inquiry which is still on-going.
2721	Josephat Mathia Muigai	Private Entity	Family dispute	A complaint by the complainant alleging that his late father's land had been invaded, subdivided and sold	Filed closed as being outside mandate

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/1154/15 – FFO			without his authority in his capacity as one of the administrators. He alleged that this was being done by a private individual in total disregard of restraining orders by the court. He sought the Commission's intervention.	and complainant advised accordingly.
2722	Jacinta Muthoni Nyaga CAJ/JUD/001/1502/15 – FFO	Judiciary	Maladministration	A complaint alleging that the court file in Chief Magistrates' Court at Nairobi, Children Cause No. 518 of 2010, Jacinta Muthoni –vs- Alfred Njoka, has been missing, thus making it impossible for her to execute a court order for children maintainance.	The complainant was referred to the judiciary ombudsman. We have recommended for the closure of the fie.
2723	John Kamau Mburu CAJ/JUD/001/1386/15 – FFO	Judiciary	Delay	A complaint alleging that the complainant had fied a criminal appeal case No. 139 of 2012, High Court of Kenya, at Nairobi against his conviction by the Chief Magistrate Court at ibera, Criminal Case No. 4305 of 2009. He alleged that the original file from the Chief Magistrates' court has been missing thus making it impossible for his appeal at the High court to be set aside for hearing. He also alleged that he has been harassed by registry officials when following p on the missing file.	The complainant was referred to the judiciary ombudsman. We have recommended for the closure of the fie.
2724	Peterson Muriithi on behalf of Odds and Ends Limited CAJ/NSSF/017/572/15 – FFO	National Social Security Fund (NSSF)	Manifest Injustice	A complaint alleging that the complainants were audited by the NSSF on 18th May, 2015 where NSSF held that they had defaulted in deducting and remitting their contractors' NSSF contributions between from 2012 up to April, 2015. The Complainant has objected to the findings and the demands by NSSF, hence the genesis of this complaint. The complainant argued that their contractors had been under a contract for service and not under a contract of service and thus they were not liable for deducting and remitting the claimed NSSF	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				contributions. The complainant sought the Commission's guidance and interpretation of the applicable law.	
2725	Bonface Mukwana Mungoni CAJ/NSSF/017/572/15 – FFO	Private Entity	Family Dispute	A complaint relating the administration of the estate of the complainant father. The complainant is seeking help to remove names of his step mother children, born before she was married to his late father, from the list of the beneficiaries of their father's pension benefits.	Matter closed as being outside mandate. The complainant was advised accordingly.
2726	John Kuria CAJ/M.IGC/062/415/15 – FFO	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the Ongata Rongai chief and the area Member od County Assembly had grabbed his land. That he had filed the case against them in court through the firm of S. W. Ndegwa and company advocates, Chief Magistrates Court at Milimani, Civil Case No. 1573 of 2010. He sought the Commissions'intervention to probe the case.	Matter closed as the issues are pending in Court
2727	Lucy Wahu Kagwe CAJ/M.Edu/013/1018/15 – FFO	St. Francis Girls High School	Unfair treatment	A complaint alleging that the complainant was suspended from her employment with the school on 28th September, 2013, without being heard. She was later invited to appear before the school board on 18th April, 2013, more than one and half year later. She alleged that since then, she has never received any communication from the school and she has never been paid her salaries and other benefits. That she reported the matter to the labour office, but the school ignored summons to appear. She sought the Commission's assistance to be reinstated to ger job and paid salaries since her suspension and all other accrued benefits.	Initiated an inquiry which is still on-going.
2728	Esther Wanjiku Macharia	Private Entity		A complaint alleging that the complainant entered into a hire purchase agreement with a private entity, paid some deposit and was to pay the balance in	Complainant advised to seek redress in Court

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/1148/15 – FFO			instalments. She later defaulted occasioning the seller to confiscate the car and sell it to someone else. She sought the commission's intervention to get the seller refund the deposit amount she had paid.	
2729	Maryann Kaberere CAJ/M.LAN/022/1202/15 – FFO	Private Entity	Family Dispute	The complainant alleged that a stranger lodged a caution against her late husband's land, arising from demarcated boundaries between their pieces of lands. She alleged that her objection to the Ministry of land to have the caution removed has not succeeded since the person who placed the caution failed to honour the summons from the land registry. She complained that the caution has prevented her from transferring the land to her name and have possession and control of the parcel of land.	Complainant advised to seek redress in Court
2730	Zacharia Mwangi Ritho (Anonymous) CAJ/KPLC/021/167/15 – FFO	Kenya Power and Lighting Company (KPLC)	Maladministration	A complaint alleging that KPLC has halted issuing applicants quotations to applicants for installation of electricity, following the directive by the president that the cost of installation of electricity be reduced from Kshs. 35,000/- to Kshs. 15,000/-. The complainant sought the intervention of the Commission into the matter and have KPLC issue quotations for power installations in the sum of Kshs. 15,000/- as directed by the President.	Initiated an inquiry which is still on-going.
2731	Lucy Muthoni Ngene CAJ/M.IGC/062/342/15 – FFO	Ministry of Interior and Coordination of National Government	Abuse of office	A complaint referred by the Office of Director of Public Prosecutions on behalf of the complainant alleging that the Kiambu Sub-County Area DO, one Mrs. Josephine Mwenge has been has been interfering in her family land by coercing and intimidating her to surrender their land, registered in the name of her husband to a stranger who alleges to have bought the land from her husband, even without her giving her spousal consent to the alleged sale transaction.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2732	Mirikau Moses Ombayo CAJ/POL/015/2523/15 – FFO	Police	Maladministration	A complaint lodged on behalf of Butere Youth for Change, a duly registered group, which carries out civic education in Butere constituency. The complainant alleged that the Officer Commanding Butere Police Station (OCS) was colluding with local leader to deny them their freedom of expression and association. They complained that the said had granted them a permit to hold civic education forums, only to revoke the permit an hour later.	Initiated an inquiry which is still on-going.
2733	Elizabeth Wambui Njue CAJ/M.HEA/012/291/15 – FFO	Ministry of Health	Inaction	A complaint that the Ministry of Health had failed to take action against unregistered doctor who treated her husband, leading to his death due occasioned by medical negligence. Also, a complaint alleging that the Government Pathologist, one Dr. Oduor had failed to release a post-mortem report of her late husband.	Initiated an inquiry which is still on-going.
2734	Elizabeth Wambui Njue CAJ/POL/015/2526/15 – FFO	Police	Inaction	A complaint that the police had failed to take action against unregistered doctor who treated her husband, leading to his death, occasioned by medical negligence. She alleged that she had reported the matter to Kariobangi Police station, but no action had been taken.	Initiated an inquiry which is still on-going.
2735	Silvester M. Shabola CAJ/PE/040/969/15 – FFO	Private Entity		A complaint by the complainant alleging that he had had applied and obtained a grant of letters of administration, to his late father's estate, but there had been delays in by the court to determine his application to dismiss summons for revocation of the grant. The complainant sought the Commissions intervention by investigating the matter.	Matter outside mandate and complainant was advised accordingly.
2736	Public Procurement Oversight Authority	County Government of Machakos	Unresponsive Official Conduct	A complaint by the Public Procurement Oversight Authority (PPOA), alleging that the Machakos county was being unresponsive to complaints raised by the	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/CG/MACHAKOS/067/25/15 – FFO			suppliers, over their non-payment of suppliers. The PPOA also complained that the County Government had ignored to respond to their various letters seeking County Government explanations over non-payment of suppliers.	
2737	Johnson Mwangangi CAJ/POL/015/2633/15 – FFO	Kenya Police	Inaction	A complaint alleging that the complainant was assaulted and robbed by six persons whom are well known to him. That he made a report to the Athi River police Station, vide OB No. 32/22/7/15, recorded his statement and had a P3 form duly filed. That some of his assailants were briefly arrested and shortly afterwards released from Athi River police station custody without being charged. That most of his assailants have never been arrested, notwithstanding that he identified them to the police.	Initiated an inquiry which is still on-going.
2738	Joseph Njuguna Kiarie CAJ/PE/040/1089/15 – FFO	Private Entity		A complaint alleging that his advocate in an on-going court case has been unprofessional, unresponsive and failed to serve a court order issued to preserve his interests in a disputed piece of land, to relevant authorities. That he tried to demand from his advocate that he terminates his services and return to him his court file has been met by him demanding to be paid more fees. He sought the Commission's intervention in the matter to help him terminate the services of his advocate unconditionally, to get an immediate hearing date and sue the lawyer for being unprofessional.	Matter referred to the Advocates Complaints Commission.
2739	Milton Ojijo Oriato CAJ/PE/040/1085/15 – FFO.	Private Entity		A complaint alleging that he was being treated unfairly at his place of work; the Palms Casino – Kenya, which is a private entity	File closed as the complainant was outside the mandate of the Commission

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
					complainant advised according.
2740	Joseph Mati M'echiengi CAJ/PE/040/1085/15 – FFO	Private Entity		A complaint against an advocate acting for a defendant in a case where the complainant is a party. He alleged that the advocate for the defendant, has since 2011 frustrated his efforts to be released the body of his late father, which has been lying in a funeral home.	Matter refereed to the advocates Complaint Commission for resolution
2741	Edward Kahiru Wang'ombe CAJ/M.F.AFF/011/47/15 – FFO	Ministry of Foreign Affairs	Unfair conduct	A complaint alleging that he was charged a fee of Kshs. 500/- by the Ministry of Foreign Affairs when he sought their services to certify his academic certificates for purposes of applying for job overseas. He compared the charges levied by the Ministry with the fact that the Ministry of Education which offered the same service for free. That when he complained to the Ministry of Foreign Affairs over twitter, about his dissatisfaction but the ministry responded impolitely and blocked his from accessing tweets from the ministry.	Initiated an inquiry which is still on-going.
2742	Wilfred Gitonga CAJ/JUD/001/1469/15 – FFO	Judiciary	Manifest Injustice	A complaint alleging that two judges had been influenced by bribes in issuing orders in Tatu City Limited case.	Matter referred to the Judicial Service Commission.
2743	Christopher Tama CAJ/POL/015/2640/15 – FFO	Police	Unresponsive Official Conduct	A complaint alleging that the OCS Kange, Riruta Satellite police station had refused to make arrest and prosecute suspects who had raped her granddaughter, a minor aged 6 years.	Initiated inquiry which is ongoing.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2744	David Nderere Kariuki CAJ/PO/047/87/15 – FFO	Public Officer	Misbehaviour	A complaint alleging that the complainant entered into a private agreement with one Mr. Jackson Pullei Konchellah, the Assistant Chief Olooititokish area. The agreement involved exchange (swapping) of their individual motor vehicle and payment of some amount. The complainant alleged that Mr. Konchellah later defaulted on his part of the agreement, and had been arrogant when called upon to fulfil his part of the agreement.	File closed as matter being outside mandate.
2745	Paul Kinyenje Muchiri CAJ/PE/040/1090/15 – FFO	Private Entity	Family Dispute	A complaint alleging that his uncle represented them in a personal injury claim, arising from an accident involving his mother. That the uncle has never informed them of the progress of the matter. He sought the Commission's assistance to recover the proceeds of the suit.	Matter closed as being outside the mandate of the Commission
2746	Robina Kerubo Ongubo CAJ/PE/040/1090/15 – FFO	Private entity		The complainant alleged that the court file in the High Court of Kenya at Kisii, Civil Case No. 31 of 1979, Bokibarori Trading Company –vs- Thomas, Orina, Mary Ongubo and Robina Ongubo, where she was party has gone missing since the court ruled in their favour since 1979. This, she alleged that it made it impossible for her to enforce the judgement. That as a consequence, the Plaintiff who lost the case, has been harassing and intimidating the complainants and their families with imminent threat of eviction.	Matter referred to the Judiciary Ombudsman.
2747	Christopher Tama CAJ/POL/015/2638/15 – FFO	National Police Service	Unresponsive Official Conduct	A complaint alleging inaction on the part of the officers in the office od Director of Criminal Investigations at Langata Police Station. He complained that the said officers had failed to take action in a theft case he had reported (police Ref No. 11/29/07/2015) and even identified suspected thief.	Initiated inquiry which is ongoing

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2748	James Kiongo CAJ/PE/040/1090/15 – FFO	Private Entity		A complaint on behalf of the complainant sister who was involved in an accident, and against an advocate who handled the claim in court on their behalf. The complained that they were awarded only Kshs. 100,000/- as the final award, whereas the advocate had assured them that they will get an award of at least Kshs. 300,000/-. The sought the commission's intervention, to investigate the matter to establish whether the award was reasonable.	Matter referred to the Advocate Complaints Commission.
2749	Joseph Chege Elijah and Others CAJ/M.IGC/062/397/15 – FFO CAJ/C.G	Ministry of Interior and Coordination of National Government	Abuse of power	A complaint alleging that the County Commissioner for Nakuru, has been interfering in the internal affairs of the Ngali Farmers Cooperative Society Limited, to which the complainants belong. That the County Commissioner had refused to grant them security to hold their meetings, and had on several occasions called off meetings organized by the society.	Initiated an inquiry which is still on-going.
2750	Moses Lukoye BUNGOMA/112/39/15 – FFO	County Government of Bungoma	Abuse of power	A complaint that the County government of Bungoma was arbitrarily and illegally, laced with impunity, handpicking and hiring and promoting unqualified members of staff. That they had sanction illegally and unprocedurally, huge expenditures of public resources on salaries and allowances.	Initiated an inquiry which is still on-going.
2751	Benjamin Wepukhulu CAJ/KAMP/052/5/15 – FFO	Kenya Association of Music Producer	Administrative Injustice	A complaint that he was being subjected to unfair and double taxation. That whereas he had already paid for the necessary public performance licence from the Copyright Society of Kenya, to play background music in his electronic business. That, this notwithstanding, the Kenya Association of Music Producer (KAMP) were harassing and intimidating him to pay them another Kshs. 60,000/- or risk arrest and confiscation of his wares.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2752	Francis Okech Awino CAJ/MIN.LAN/022/1 260/15 – FFO	Ministry of Lands	Unfairness	A complaint alleging that the complainant's elder brother had refused to subdivide for him his parcel of land, devolving from the estate of his late father, following Senior Resident Magistrate Court at Homa Bay, Succession Suit No. 225 of 2004, Re the Estate of Cornel Awino Wajinga (Deceased). The complainant also alleged that the Homa Bay District Land Registrar aided his elder brother by refusing to issue him with copies of the proceedings in the Homa Bay, Land disputes Tribunal Case No. 235 of 2009, involving the same piece of land.	Complainant referred to Kituo cha Sheria for legal assistance.
2753	Rhodah Njoki Kariuki CAJ/PO/047/81/15 – FFO	Director of Survey and Informatics for Nairobi City County.	Unresponsive Official Conduct	A complaint alleging that the Director of Survey and Informatics for Nairobi City County, was not responding to her and her advocates' letters, thus frustrating an on-going court case.	Initiated an inquiry which is still on-going.
2754	Social Watch CAJ/MIN.LAN/022/1 260/15 – FFO	Ministry of Lands	Unresponsive Official Conduct	A complaint alleging that successive District Land Registrars in Nakuru, had failed to implement the court order made in the High Court of Kenya at Nakuru, Civil Suit No 330 of 1988, concerning Dundori/Lanet/Block 5 (Kiamunyeki "A") and Dundori/Lanet/Block 5 (Kiamunyeki "B").	Initiate inquiry which is ongoing
2755	Njoroge O. Kimani and Company Advocates CAJ/PO/047/76/15 – FFO	Public Officer	Abuse of office	An exchange of letters between advocates copied to the Commission, relating to a dispute arising from commercial contract between Captain Suleiman AH. Toki and Peter Pekke	File closed as falling outside the mandate of the Commission.
2756	Wawuda and Company Advocates on behalf of Francis Njoroge Kinyanjui	Private Entity		A complaint addressed to the general Manager, Agricultural and Industrial Holdings Limited, copied to the Commission on Administrative Justice (CAJ), the Office of the Director of Public Prosecutions and the	File closed and the complainant advised accordingly.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/001/15 – FFO			National Land Commission. The complaint relates to private land transactions between private entities.	
2757	James Gecheo CAJ/PE/040/1000/15 – FFO	Yuvenalis Ondieki Mainga - Private Entity		A complaint to the National Land Commission copied to the Commission alleging that a private individual had grabbed part of the Bundo D.OK primary school.	The complainant was advised to follow up the matter with the National land Commission.
2758	Paul Raphael Othieno CAJ/KRA/000/622/15 – FFO	Kenya Revenue Authority (KRA)	Inaction	A complaint alleging that the complainant reported to the Kenya Revenue Authority a case of fraud evasion, way back on 16th November, 2011, but no action has been taken to date.	Initiated an inquiry which is still on-going.
2759	Anonymous CAJ/PO/047/88/15 – FFO	Public Officer – Mathew Chebogel, KENGEN	Abuse of office	A complaint alleging that a public officer, currently employed at KENGEN was operating two bas/clubs in Ngara. He complained that the said public officer was breaching the law by being engaged in gainful employment while still employed as a state office.	Initiated an inquiry which is still on-going.
2760	Lydia Mumbi Muasya CAJ/PE/040/962/15 – FFO	Private Entity	Unfair termination	A complaint alleging that the complainant was a former employee of the Mutomo Girls' Secondary school, employed by the School Board of Governors, which unfairly and unprocedurally dismissed her from her employment. That prior to her employment she was being underpaid in total breach of her contact of employment.	Complainant advised according that the matter was outside mandate.
2761	Moses Kinuthia Wanyoike CAJ/PE/040/962/15 – FFO	Teachers Service Commission (TSC)	Unfair conduct	A complaint alleging that the complaint was a qualified teacher, registered by TSC. He claimed that he had made several applications to be employed by TSC as a teacher without any success. That TSC had failed to respond to his various letters. He stated that he	Complainant advised according that the matter was outside mandate.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				wanted the Commssion to intervene and have TSCto offer him a job as a teacher fon humanitarian ground.	
2762	Virginia Wanjiku Njuguna CAJ/JUD/001/1383/15 – FFO	Judiciary	Delay	The complaint alleged that her case; in the High Court of Kenya at Nakuru, in matter of the Estate of Nathan Njuguna Kinoo, Succession Cause No. 144 of 2001 has taken too long to conclude. That the matter was last in court in 2008.	Initiated inquiry which is ongoing.
2763	Mike Odote - Anonymous CAJ/TSC/013/942/15 – FFO	Teachers Service Commission (TSC).	Unlawfullness	A complaint alleging that one Mr. Paul Odoyo Joshua who had been appointed in November, 2014 as Kologi Ward Administrator was not fit to hold a public office. That he had been he had been dismissed by the Teachers Service Commissin while serving as Deputy Head Teacher at Yago Primary in Ndhiwa sub-county. He urged the commission to inquire from the TSC to establish the reason of his dismissal and whether he was fit to hold a public office.	Initiated an inquiry which is still on-going.
2764	Henry Kuria Muhindi CAJ/M.INF/023/107/15 – FFO	Kenya Posts and Telecommunications (KPTC)	Unfair treatment	A complaint alleging that she was a former employee of the Kenya Posts and Telecommunications (KPTC). That when she left his employment, he applied to be paid his terminal benefits, but has never been paid since KPTC have demanded that he produces his pay slips for the period between 1990 – 1994, which he was unableto trace.	Initiated an inquiry which is still on-going.
2765	Moses Shiribwa Smith CAJ/M.LAN/022/1203/15 – FFO	Ministry of Lands	Maladministration	A complaint alleging that the lands office had had issued his land title to another person, whom had refused to hand it over to him. He wanted the Ministry of lands compelled to revoke his title that was issued to the wrong person and to be issued a new title deed.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2766	Geoffrey Kimani Kirunyu CAJ/CG/NRB/060/115/15 – FFO	County Government of Nairobi	Oppression	A complaint by the complainant alleging that he is the registered owner of plot No. 209/1954/2-Murnga Road, Ngara, Nairobi County. That the area Member of County Assembly, on Mr. Chege Nganga had place a container next to his building on the said plot thus blocking the access road to the back of his house. That he was about to start constructing office blocks on the said plot, but he was unable to do so since with the access road blocked, lorries carrying construction materials may not be able to access the construction site at the back of the house. That his appeals to the MCA to remove the said container have been met by rude responses. That he has sought the intervention of the Governor, Nairobi County Government without any success.	Initiated an inquiry which is still on-going.
2767	Erick Ikunza for Colletah Akoth CAJ/PEN/000/640/15 – FFO	Pensions	Maladministration	A complaint alleging that the Pensions department had declined to pay the complainant and her siblings their late father and mother's pensions. That this was the case despite the fact that the Pension department had a list of the children of the deceased listed as beneficiaries.	Initiated inquiry which is ongoing
2768	Florence Maswili Nzau CAJ/JUD/001/1468/15 – FFO	Judiciary	Delay	A complaint alleging that the judgement in the Chief Magistrates' Court at Makindu, Criminal Case No. 244 of 2012, has been pending judgement since hearing closed on 24th May, 2013. That she was a complainant in that case having complained against trespassers to her land. That the trespassers to hand continue with their occupation as they await the judgment to be read, which has been postponed on numerous times.	Initiated inquiry which is ongoing.
2769	Lee Curtis	Private Entity		A complaint against the President of Liberia, Madam Ellen Johnson administration in Liberia, alleging that he had worked as a civil servant in Liberia, between 2006	Matter closed as being outside the

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
	CAJ/PE/040/997/15 – FFO			and 2010, but he was never paid his salaries and allowances.	mandate. Complaint advised accordingly
2770	Tom Onyango Oyolla CAJ/POL/015/2636/15 – FFO	National Police Service	Unfair Official Conduct	A complaint alleging that the complainant had been involved in a road traffic accident within Homa Bay county. That matter was subject of a court case, but could not proceed awaiting a police abstract to prove that the accident was reported to the police. That despite several requests and follow ups, the Homa Bay police station had refused to grant him the abstract. That he also complained to the National Police Service Commission, REF: NO: NPS/IAU/C/COM/1/6/H.BAY/VOL. 1/5, on 12th August, 2015.	Initiated inquiry which is ongoing
2771	Stephen K. Ndungu CAJ/NCC/005/494/15 – FFO	Nairobi City Council	Maladministration	A complaint that the Nairobi City County Government had gone against a court order in the High Court at Nairobi, Miscellaneous Apeal No. 96 of 2012, issued by Justice odunga, and served them with a 7 days eviction order from their garage located along Rabai Road, in Bururuburu Estate, Nairobi.	Complainant advised to apply for contempt proceedings against the Nairobi City County Government.
2772	Mary Wairimu Mwangi CAJ/JUD/001/1385/15 – FFO	Judiciary	Delay	A complaint alleging that there has been a delay in hearing and determining Nyeri High Court, Civil Case No. 31 of 2013, Mary Wairimu Mwangi –vs- Anna Wangari Mwangi.	Initiated inquiry which is ongoing.
2773	Mary Wairimu Mwangi CAJ/DPP/027/102/15 – FFO	Office of the Director of Public Prosecutions (DPP)	Inaction	A complaint alleging that the Office of the DPP in Nyeri and Nairobi have failed to prosecute her husband for the offence of bigamy. That the office of the DPP had terminated charges of bigamy against the husband in Nyeri Chief Magistrates' Court, Criminal Case No. 859 of 2013, Republic vs John Mwangi Mbuthia	Matter closed as the same is subject of court proceedings and has a criminal element. We advised the complainant to seek redress in Court

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2774	Mary Wairimu Mwangi CAJ/POL/015/2527/15 – FFO	National Police Service	Inaction	A complaint alleging that the complainant reported at Mweiga police station within Nyeri county, an offence of causing disturbance, against his husband, Mr. John Mwangi Mbuthia, OB NO. 17/29/01/2010, but the police have refused to act on her complaint.	Initiated an inquiry which is still on-going.
2775	Mary Wairimu Mwangi CAJ/JUD/001/1384/15 – FFO	Judiciary	Maladministration	A complaint alleging that the court file in her case; In the Resident Magistrates' Court at Nyeri, Divorce Cause No. 10 0f 1985, has been missing, making it impossible for the case to proceed.	The matter referred to the Judiciary Ombudsman.
2776	Tiras Mbugua CAJ/M.IGC/062/341/15 – FFO	Ministry of Interior and Coordination of National Government	Maladministration	A complaint that the Deputy County Commissioner for Gatundu, Mr. Karuku J. Ngumo, has been interfering in the affairs of the Gatuanyaga Dairy Ranching Company, a private members company. That he has been summoning members into a meeting to allegedly resolve complaints of the unpaid members' dividends, only for the said meetings to fail to take off. The complainant sought the Commission's intervention by having the meeting convened urgently so that the alleged complaints are resolved immediately.	Initiated an inquiry which is still on-going.
2777	Sylvia Florence Atieno CAJ/NRB/003/241/15 – FFO	National Registration Bureaue	Delay	A complaint alleging that she applied for a Kenyan National Identity Card at the Bungoma more than 5 months ago. That her waiting card number is 240552737 and office of issue No. 3931.That she was initially promised that her identity card will be ready for collection in 3 months but has delayed for over 5 months. That she urgently needs to be issued with an Identity card for purposes of applying for a loan from the Higher Education Loans Board (HELB) and to open a bank account as she prepares to join a university. That she has incurred a lot of expenses, frequently travelling from Nairobi to Bungoma to check if her	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
				Identity card is ready. She feels that the delay in issuing her an identity card amounts to discrimination of applicatnts from Western side of the country.	
2778	Peterson Muriithi Gachanja CAJ/POL/015/2675/15 – FFO	National Police Service	Delay	A complaint alleging that the complainant was assaulted by a person known to him and sustsained injuries. That he reported the matter to Buruburu Police Station vide OB No. 4/25/2/2015. That he filed and returned a duly filed P3 form and showed the police the person who assaulted him but bo action has ever been taken.	Initiated an inquiry which is still on-going.
2779	Joseph Musili CAJ/PE/040/1150/15 – FFO	Private Entity	Land dispute	A complaint involving a dispute over ownership of private parcels of land pitting the families of Muneeni Kimoro versus Mwanza Maluki	Complainant advised accordingly as the matter is outside mandate
2780	Kamwaura Farmers CAJ/C.G/NAKURU/063/17/15 – FFO	County Governent of Nakuru	Manifest injustice	A complaint by Kamwaura Farmers Cooperative Society over an alleged public utility plot Kamwaura cattle dip on L.R. Molo South/Ikumbi Block 4 Kamwaura Center, situated at Kamwaura center in Chemaner location Keringet Division. That Kamwaura farmers surrendered 20 acres of land which was later sub-divided to its members and other members of the public. That the cattle dip area has been acquired by private individuals who sub-divided the same and started developments purporting that they had the approval of County Council of Nakuru. Efforts by the society members to remove the developers have failed since they claim to have been allocated the land by the County Council of Nakuru. The matter had been reported to the Ethics and Anti-Corruption Commission on 16th January, 2012.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2781	Peter Muriithi Gatugi CAJ/PE/040/1145/15 – FFO	Private	Land dispute	A complaint alleging that the complainant bought a parcel of land at Kinangop, but the seller has refused to transfer the land to him. He sought the Commission help in evicting the seller.	Matter outside the commissions mandate and the complainant was advised accordingly
2782	Ernest Mutai CAJ/POL/015/2677/15 – FFO	National Police Service	Inaction	A complaint alleging that Mr. Vincent Kiplangat, then a fifth year Engineering, student at Kenyatta University, was shot and killed on 7th June, 2013 by a policeman called Peter Gichana Macharia, who was attached to the university. That the said policeman has never been arrested, notwithstanding express orders of the court.	Initiated inquiry which is ongoing
2783	Ernest Mutai CAJ/POL/015/2678/15 – FFO	National Police Service	Inaction	A complaint alleging that Mr. Samson Kipngetich Bett was shot and killed by unknown on 30th November, 2014, at Chepkurbet Village, within Telanet Location, Ainamoi Division, Kericho County. That the policemen made some preliminaries investigations and recorded statements from some four people, but since then nothing has happened. He sought the Commission intervention to ensure that action is done.	Initiated inquiry which is ongoing
2784	Hellen Saka CAJ/M.LAN/022/1290/15 – FFO	Ministry of Lands, Housing and Urban Development	Unfair conduct	A complaint alleging that the complainant and her family were staying in a government house, No. MG.2, in Embu. That the Director of Housing, Embu County, Mr. S.M. Karuku had for several years used his administrative powers to violate her rights by arbitrarily harassing her and her children by ordering her to vacate the house so that he gives it to someone else. That in August, 2015 Mr. Karuku summoned her and ordered here to vacate the house immediately, failure to vacate, he promised her dire consequences.	Initiated an inquiry which is still on-going.

NO	NAME OF COMPLAINANT	RESPONDENT	CLASSIFICATION OF COMPLAINT	SUMMARY OF COMPLAINT	REMEDIAL ACTION
2785	David Kiruku Kinyungu & 2 others CAJ/JUD/001/1501/15 – FFO	Judiciary	Delay	A complaint alleging that there was delay in hearing and determining Criminal Case No. 755 of 2012, In the Chief Magistrates Court at Milimani, Republic –vs- Amos Kariuki Gichinga and two others, since May, 2012. That the delay was occasioned by two prosecution witnesses failing to appear in court to testify. That they had made had lodged a complaint with the Judiciary Ombdsman, ticket No. 1010836, in May, 2014, with no success.	Matter referred to judiciary ombudsman for resolution
2786	Joseph Ngugi Waweru CAJ/S.OFF/047/88/15 – FFO	Public Officer	Abuse of Power	A complaint alleging that he was employed by Mr. Wycliffe Avutanga Asava who is a public officer serving as a Sergeant at Gilgil Police Station. That the employer had refused to pay his salary and upon demand to be paid, Mr. Asava, has threatened to have him arrested.	The complainant advised accordingly as the matter was outside mandate.
2787	Crispus Kisaka Nyambu CAJ/POL/015/2680/15 – FFO	National Police Service	Administrative injustice	A complaint alleging that the complainant was unfairly dismissed from the Kenyan Police Force on 11th May, 2011.	Complainant advised to exhaust appeal mechanisms within the police service and in the alternative to seek court redress.
2788	Oraro and Company Advocates for Uholo Building CAJ/CG/KSM/051/15/15 – FFO	The Inspector General	Maladministration	A complaint alleging that Uholo Building Construction Company had been subcontracted to carry out plumbing works at the Provincial Police Headquarters in Kisumu and had satisfactorily discharged their obligation under the subcontract but they had not been paid	Requested for more and better particulars
2789	Charles Mugo Nyaga CAJ/PE/040/1154/15 – FFO	Private Entity		An allegation that the complaint was employed by S&I Security company in Match, 2014, and that he was terminated on 30th January, 2015, without being paid his terminal dues. He had lodge his complaint with the labour office. That he was demanding to be paid a	The complainant was advised to pursue redress by the Labour Office or in the

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				total of Kshs. 19,800/- as his terminal dues and to have the company remit his NHIF and NSSF contributions deducted from his salary and not remitted.	alternative seeks court redress.
2790	Wanjiru Kangethe Githua CAJ/CG/NRB/060/116/15 – FFO	County Government of Nairobi	Maladministration	A complaint alleging that the Nairobi City County had declined to pay the complainant and her siblings their late mother's pensions and other terminal benefits.	The complainant was advised to apply for letters of administration in order to be legally recognized as lawful beneficiaries. Initiated an inquiry which is still on-going.
2791	Hussein Bare Abdille CAJ/M.HEA/012/290/15 – FFO	Ministry of Health	Unfairness	A complaint alleging that he was an employee of the Ministry of Health in Mandera, working as a driver. That he was involved in a road traffic accident on 14th June 1987 in the course of his duties. That he suffered 100% permanent disability as a result of the accident. That the Ministry paid him Kshs. 38,000/- only under Workmans compensation, which he felt aggrieved that it was too little and not commensurate to the gravity of his injuries. He sought the Commission's intervention.	Initiated an inquiry which is still on-going.
2792	Postnett Services Ltd(Lucy Ngugi) CAJ/PCK/023/112/15 – FFO	Postal Corporation of Kenya	Unfairness	A complaint alleging that Postal Corporation of Kenya has been withholding their clients mails as a result of disagreements emanating from disputed partnership agreement. That several written correspondences have gone unanswered.	The complainant was advised to seek a redress in Court against Postal Corporation of Kenya since the dispute was purely civil dispute.
2793	Mary Faith Mutheu Ndavi CAJ/M.IGC/062/337/15 – FFO	Ministry of Interior and Coordination	Manifest injustice	A complaint alleging that the complainant was unfairly treated and eventually dismissed from her employment, by the Ministry of Interior and Coordination of National Government.	Initiated an inquiry which is still on-going.

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		of National Government			